



CalSAWS DD&I Weekly Status Report

**Reporting Period: October 17, 2022 to October 23,
2022**

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

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1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	Conversion		<ul style="list-style-type: none"> Submitted Draft Deliverable Expectation Document (DDED) on October 18, 2022 Comments for the DDED are due on October 25, 2022
82	CalSAWS Migration Work Plan Update #42	PMO		<ul style="list-style-type: none"> Received approval of the Final Deliverable (FDEL) on October 19, 2022

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> None to note for the reporting period

1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
 - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

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Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued planning facility capacity and equipment needs for requested on-site meetings

- ▶ Completed preparations and participated in the Section Directors Meeting on October 18, 2022
- ▶ Continued CalSAWS Risk Management activities, including:
 - Continued to work with risk and issue owners to develop and update mitigation plans for the accepted CalSAWS DD&I Project risks and issues
- ▶ Continued supporting engagement of project staff working remotely, including:
 - Conducted the virtual CalSAWS Project All Staff Meeting on October 19, 2022
- ▶ Participated in the Project Steering Committee (PSC) Meeting on October 20, 2022
- ▶ Participated in the Joint Powers Authority (JPA) Meeting on October 21, 2022
- ▶ Continued performing contract management activities:
 - There are currently no Accenture Amendments or Change Notices planned for submission to the October Joint Powers Authority (JPA) Meeting that is scheduled on October 21, 2022
 - Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
82	CalSAWS Migration Work Plan Update #42	<ul style="list-style-type: none"> Facilitated a touchpoint meeting with Deliverable reviewers on October 18, 2022 to address questions and comments for the FDEL, as needed Received approval of the FDEL on October 19, 2022

1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
 - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
 - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 1.2.2-1 for details on website support activities

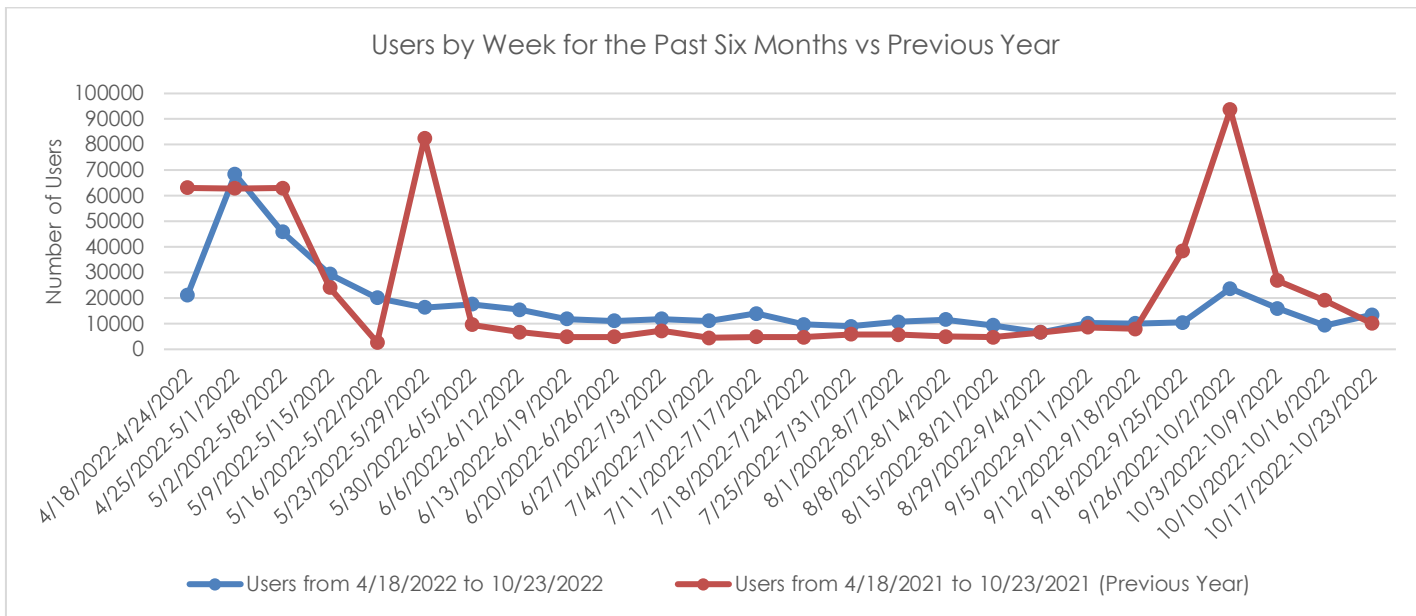
Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
Posted JPA Meeting Video Link	10/21/2022	Meeting Information
Posted PSC Meeting Video Link	10/20/2022	Meeting Information

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	42	3,041
Total Number of Unique Users	10,111	1,695,084
Total Number of New Users	8,094	1,699,521
Total Number of Sessions (Individual site visits)	13,054	2,440,346
Average Number of Sessions per User	1.29	1.44
Average Number of Page Views per Session	1.51	1.33
Average Session Duration	1:05	0:57
AskCalSAWS Inquiries – Received/Resolved	6/3	932/29

Figure 1.2.2-2 – Overall CalSAWS.org Usage Trend



Note:

Increase in usage from the Previous Year (from March 14, 2021 to May 15, 2021) was investigated to be from cities in the United States

Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	25%
Latest News – News	19%
Other Updates – System Updates	18%
Other Updates – Careers	16%
CalSAWS Committees – CalWORKs/CalFresh	17%

1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
 - Monthly Culture Ambassadors Meeting
 - New video on Microsoft Teams updates
 - Discussions to bring back Cross – Pollination team meetings
 - Future Conversation Series Topics
 - Amazon Web Services (AWS) Overview (TBD)
 - Navigating Security to Drive Innovation at CalSAWS (TBD January 2023)
- ▶ Wellness Wednesday
 - Created content by the IDEA Team “Re-igniting Our Flame” will be the featured series for October 2022
 - Sent email request for section directors to share their inspiration boards

1.2.4 Inclusion, Diversity and Equity Advancement (IDEA)

- ▶ Co-Create Phase
 - CalSAWS “We Are One” SharePoint Site
 - Continued to update the “We Are One” website tab
 - Pulse Survey
 - Continued to integrate pulse survey analysis into IDEA initiative planning
 - CalSAWS Table Talks
 - Continued planning for November 2022 Table Talk
 - Buddy Program
 - Continued supporting mentors and mentees
 - Small Team Building
 - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
 - Continued development of new Team Building workshop offering
 - Employee Resource Groups (ERGs)
 - Continued to manage and support ERG Council
 - Scheduled time with ERG leads to align and collaborate
 - Distributed ERG Council Courier news communication
- ▶ General
 - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
 - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
 - Distributed Week 3 content for October 2022 Wellness Wednesday's burnout theme

1.3 CRFI/CIT Communications Information

- ▶ The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending October 23, 2022

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0301-22	CalWIN Wave 1 October Readiness Dashboard and Packet 3rd Weekly	Informational	October 19 2022	Jennifer Carpenter	Mara Jennings
0306-22	Monthly CalSAWS De-Duplication Report Delivery Schedule	Informational	October 21, 2022	Cristy Sharma	Paul Trisler
0307-22	Wave 1 Cutover Weekend Calendar Infographic: Placer and Yolo County Go-Live Event	Informational	October 21, 2022	Anand Kulkarni	Cathryn Van Namen

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- The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending October 23, 2022

Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
22-078	CalSAWS Migration - Application Reference List Request	September 6, 2022	Open	October 31, 2022	Melanie Gines
22-083	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 3	September 16, 2022	Open	November 4, 2022	Mike Tombakian
22-084	CalWIN Readiness Prerequisites for IPT	September 16, 2022	Open	October 14, 2022	Melanie Gines, and Lloyd Rankine
22-090	Change Network Champion (CNC) Identification for Wave 5 and 6 Counties	September 26, 2022	Closed	October 20, 2022	Helen Cruz
22-091	CalWIN Wave 1 Counties – Verify Number of Imaging Office Queues	September 30, 2022	Closed	October 21, 2022	Rhiannon Chin
22-092	CA-250173: Update Discontinued Case Worker Assignment Logic	September 30, 2022	Closed	October 14, 2022	Ignacio Lázaro
22-093	CalSAWS and CalWIN Counties: Request for Source Internet IP Address for JIRA and Sandbox Access	October 3, 2022	Open	October 14, 2022	Melanie Gines
22-095	Batch CW/CF RE Appointment Scheduling Job for Migration Counties	October 6, 2022	Open	October 13, 2022	Caroline Bui
22-097	Request for Exstream Correspondence Administrators and Subject Matter Experts (SMEs)	October 11, 2022	Closed	October 24, 2022	Frederick Gains
22-098	Wave 3 CalWIN Counties CalSAWS ServiceNow Fulfillers and View-Only Users	October 11, 2022	Open	October 21, 2022	Yogesh Patel
22-099	CalWIN Counties BenefitsCal Options – Wave 2	October 13, 2022	Open	October 28, 2022	Carrie White
22-100	SCR CA-205633: ACL 18-75 Phase IV-Long Term Funding for Emergency Caregivers with Placements Prior to RFA Approval (Batch Job: OPT-IN)	October 13, 2022	Open	October 31, 2022	Ignacio Lázaro

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22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	October 14, 2022	Open	October 20, 2022	Melanie Gines, and Lloyd Rankine
22-102	CalWIN Ancillary Conversion County Resource Request – Wave 2	October 14, 2022	Open	October 28, 2022	Aileen Guerrero
22-103	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 4	October 17, 2022	Open	December 2, 2022	Mike Tombakian
22-104	2023 Holiday and Payroll Calendar Request	October 17, 2022	Open	November 7, 2022	Sheryl Eppler
22-105	Wave 6 - Change Readiness Survey Participant Demographic Data	October 18, 2022	Open	October 28, 2022	Helen Cruz
22-106	Contact Person for Encryption Key for Collections Interface File	October 21, 2022	Open	November 3, 2022	Sheryl Eppler

- The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending October 23, 2022

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
22-078	CalSAWS Migration - Application Reference List Request	Santa Cruz, and Solano Counties					
22-084	CalWIN Readiness Prerequisites for IPT	Santa Cruz County					
22-093	CalSAWS and CalWIN Counties: Request for Source Internet IP Address for JIRA and Sandbox Access		Alpine, El Dorado and Yuba Counties	Trinity County	Inyo County	Imperial County	Los Angeles County
22-095	Batch CW/CF RE Appointment Scheduling Job for Migration Counties	Solano County	Alpine, Calaveras, and Sierra Counties	Lassen, Mendocino, and Siskiyou Counties	Inyo County	Ventura County	

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CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
22-098	Wave 3 CalWIN Counties CalSAWS ServiceNow Fulfillers and View-Only Users					Ventura County	
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	Alameda, Monterey, San Benito, and San Mateo Counties	Alpine, Calaveras, El Dorado, Mono, Sacramento, Sierra, and Yuba Counties	Mendocino, Modoc, and Siskiyou Counties	Fresno, Kings, and Mariposa Counties	San Diego, and Ventura Counties	

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
 - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ▶ Continue CalSAWS Risk Management activities, including:
 - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
- ▶ Participate in the Section Directors meeting that is scheduled for October 25, 2022
- ▶ Continue activities to support Project staff working remotely
 - Continue developing Project communications, as needed
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
 - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
 - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
 - Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None for the reporting period	N/A	N/A

1.4.3 Cultural Transformation

- ▶ Continue to develop calendar of events for the ambassador initiatives through the end of the year
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equity Advancement (IDEA)

- ▶ Continue planning for November 2022 Table Talk
- ▶ Connect with ERG Leads to align and collaborate
- ▶ Distribute Week 4 Wellness Wednesdays content for October 2022 burnout theme
- ▶ Continue to manage Buddy Program Round 3 and support buddy pairs
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- ▶ Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

2.0 Imaging

















2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none"> • San Diego County is still finalizing their new export completion date. Their decryption solution is the current bottleneck and they have proposed procuring only two additional servers whereas the County Director has proposed twelve. The County is now at risk of trending from Amber to Red status based on the continued lack of progress and no new target date • Santa Clara County made last minute changes leading to the delay of Sample Testing by two weeks. It is now trending towards amber status

- ▶ Continued to monitor Imaging migration status by County
 - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration



Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
1	• Placer County	
	• Yolo County	
2	• Contra Costa County	
	• Tulare County	
	• Santa Clara County	
3	• Ventura County	
	• Orange County	
	• Santa Barbara County	
4	• San Diego County	
	• Santa Cruz County	
	• Solano County	
	• San Mateo County	
5	• Alameda County	
	• Fresno County	
	• Sonoma County	
6	• San Francisco County	

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WAVE	COUNTY	STATUS [1]
	<ul style="list-style-type: none"> San Luis Obispo County 	
	<ul style="list-style-type: none"> Sacramento County 	

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 1	Conduct Placer County Document Migration Discovery Session Check-in	October 18, 2022	Completed
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	October 17, 2022	Completed
	Conduct Contra Costa County Document Migration Discovery Session Check-in	October 17, 2022	Completed
WAVE 3	Conduct Santa Barbara County Document Migration Discovery Session Check-in	October 18, 2022	Completed
	Conduct Orange County Document Migration Discovery Session Check-in	October 20, 2022	Completed
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	October 18, 2022	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	October 18, 2022	Completed
WAVE 5	Conduct Sonoma County Document Migration Discovery Session Check-in	October 19, 2022	Completed
	Conduct Fresno County Document Migration Discovery Session Check-in	October 19, 2022	Completed
WAVE 6	Conduct Sacramento County Document Migration Discovery Session Check-in	October 19, 2022	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 1	Conduct Placer County Document Migration Discovery Session Check-in	October 25, 2022	Scheduled
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	October 24, 2022	Scheduled
WAVE 3	Conduct Santa Barbara County Document Migration Discovery Session Check-in	October 25, 2022	Scheduled
	Conduct Orange County Document Migration Discovery Session Check-in	October 27, 2022	Scheduled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	October 25, 2022	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	October 25, 2022	Scheduled
	Conduct Solano County Document Migration Discovery Session Check-in	October 25, 2022	Scheduled
WAVE 6	Conduct San Luis Obispo County Document Migration Discovery Session Check-in	October 25, 2022	Scheduled

2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

- ▶ Prepare and organize the Performance testing plan for the first week of April 2023

2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

3.0 Customer Service Center (CSC)

3.1 Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> Partnered with Los Angeles County to identify and prioritized the items complete prior to go live Placer and Yolo Counties' Call Centers are ready for Monday October 31, 2022 Go-Live

- ▶ Continued discussions with Los Angeles County, Wave 4, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center Solution
- ▶ Continued Build of Administration Page (CA-226672), and Scheduled Callback (CA-229573)
- ▶ Completed system testing of Yolo County and Placer County call flows

Table 3.1-2 – Customer Service Center Enhancement Milestones

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-25604)	January 24, 2022	System Test	22.09 22.10.XX
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	February 4, 2022	System Test	22.09 22.10.XX
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Development	22.09 22.11.XX
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	November 10, 2022	In Development	22.09 22.11.XX

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MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07 22.09.16
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	22.09 22.11.XX
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	In Development	22.09 22.11.XX
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	TBD	Design In progress	22.09 22.11.XX

Table 3.1-3 – Los Angeles County Milestones

MILESTONES	DUE DATE	OWNER
1 Design completion	March 11, 2022	CalSAWS Project Team
2 Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3 Training development	May 16, 2022	CalSAWS Project Team
4 Build and unit test	May 20, 2022	CalSAWS Project Team
5 Training content review	May 20, 2022	Consortium
6 Training execution	June 29, 2022	CalSAWS Project Team
7 System Test	July 15, 2022	CalSAWS Project Team
8 Conduct model office	July 21, 2022	Los Angeles County
9 Go-live	TBD	CalSAWS Project Team
10 Post go-live support	TBD	CalSAWS Project Team

3.2 Activities for the Next Reporting Period

- ▶ Go-Live with Yolo and Placer Counties Amazon Web Services (AWS) accounts and Contact Center Infrastructure (CA-240152, and CA-240156)
- ▶ Continue discussions with Los Angeles, Santa Clara, Tulare, Orange, Santa Barbara, Ventura, Santa Cruz, Solano, San Mateo, and San Diego Counties for County-specific Interactive Voice Response (IVR) designs
- ▶ Continue build of System Change Requests (SCRs) CA-226672 Administrative Page, and Scheduled Callback (CA-229573)
- ▶ Continue build of Los Angeles Amazon Web Services (AWS) accounts and Contact Center Infrastructure (CA-235356)

3.3 Upcoming Performance Tests

- ▶ Date of performance test is being reevaluated with third party vendor

3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.3 State and CalWIN Wave 1 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none"> Began Wave 2 Interface Partner Testing (IPT) execution. Blank interface file exchange testing has completed and Interface files with transactional data have been sent to partners. 3 of the 35 Consortium, State, and County interfaces have successfully passed validation

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

	Status	22.09	22.11	23.01	23.02	23.03	23.05
Design	New	0	0	4	0	6	10
	Design in Progress	0	1	3	1	3	1
	Ready for Committee	0	0	0	0	0	0
	Committee Review	0	0	0	0	0	0
	Pending Approval	0	0	2	1	1	1
Build	Approved	2	2	3	1	4	2
	In Development	1	0	4	0	0	0
	Development Complete	0	0	0	0	0	0
	In Assembly Test	0	0	0	0	0	0
Test	System Test	1	1	0	0	0	0
	Test Complete	7	0	0	0	0	0
	In Production	16	0	0	0	0	0
	Grand Total	27	4	16	3	14	14

System Change Requests (SCRs) in Production	935
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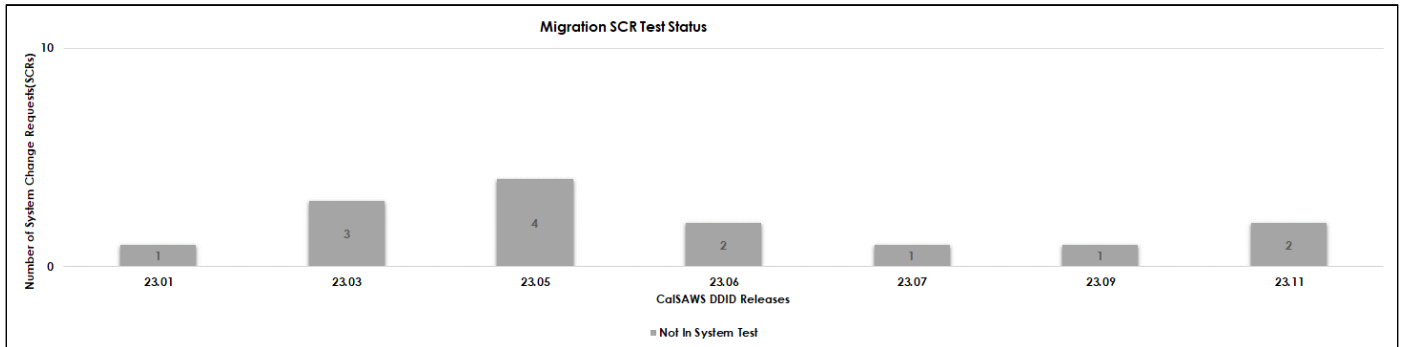
Notes:

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production

- ▶ Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above

4.1.2 Design Difference Identifiers (DDID) System Test Status

Figure 4.1.2-1 – DDID System Test Status



Notes:

- Includes all System Change Requests (SCRs) that have a funding source of CalSAWS DD&I that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. This includes SCRs associated to DDID 1967 for the unforeseen allowance and DDID 1631 for the reports allowance. In Production includes "In Production" status; Test Complete includes "Test Completed" status; System Test includes "System Test" status; Not in System Test includes all SCR statuses prior to System Test delivery
- Counts are higher in this chart (as compared with Design and Build Status) due to the inclusion of all CalSAWS DD&I System Change Requests (SCRs) targeted for the release, such as DD&I Training and Technical System Change Requests (SCRs).
- There is no DD&I system change request in the 22.11 release

4.1.3 State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)

Table 4.1.3-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	1/3	December 31, 2022

Note:

- Begin testing October 17, 2022

Table 4.1.3-2 – State Partners

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) - OSI	0/2	December 31, 2022
Electronic Benefits Transfer (EBT) - FIS	0/2	December 31, 2022
Medi-Cal Eligibility Data System (MEDS) - DHCS	0/2	December 31, 2022
Welfare Data Tracking Implementation Project (WDTIP) - OSI	2/2	October 20, 2022

Note:

- Defect CA-251698 CMIPS inbound job failing to run in test environment.

Table 4.1.3-3 – CalWIN Wave 2 Counties

INTERFACE TESTING		
CalWIN Wave 1 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Contra Costa County	0/6	December 31, 2022
Santa Clara County	0/10	December 31, 2022
Tulare County	0/8	December 31, 2022

Notes:

- Blank Interface File Exchange testing has completed and Interface files with transactional data has been sent to counties. Team awaiting county interface processing and validation results.

4.1.4 Deliverable Management

Table 4.1.4-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)
- ▶ Continue test execution for CalSAWS 22.11 Release

Deliverable Management

Table 4.2-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3 Upcoming Performance Tests

- ▶ Upcoming Performance tests planned for Batch, CalSAWS Core Batch, and Core Online
 - Batch/Core Batch
 - Performed Correspondence event stream testing on Batch Perf environment
 - Executed first cycle of CalWIN Wave 2 Performance testing – the test failed to complete within the allotted 10-hour window and the teams are looking into the batch processes that caused the delay in overall run time

- o Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
CalWIN Wave 1 Final Workload Mix	September 19, 2022	October 14, 2022	Complete
22.11 Release	October 31, 2022	November 18, 2022	Not started
Contact Center eCCP	November 28, 2022	December 16, 2022	Not started
CalWIN Wave 2	November 21, 2022	February 10, 2023	Not started

4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> • Continued development and testing of Golden Data Set (GDS) 10 Wave 1 Go-Live Epic • Continued to address Wave 1 Go-Live dependent defects • Continued to support Wave 1 County preparation • Continued to prepare for Wave 1 Go-Live Cutover plans

5.1.1 CalWIN Conversion

- ▶ Continued to address open and unresolved Converted Data testing identified defects
- ▶ Continued Golden Data Set #10 Wave 1 go-live Epic. This Epic consists of the items to be completed and delivered with GDS #10 that will be included with Wave 1 go-live

Table 5.1.1-1 – CalWIN Conversion Statistics Golden Data Set (GDS) 10 Wave 1 go-live (August – October 2022)

GDS#10 W1 go-live												
Sprint	Total - Deferred Items	Sprint Duration		Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred
Overall	200	8/22/2022	10/14/2022	0	0	0	0	2	0	198	0	0
GDS#10 Sprint 1	38	8/22/2022	9/2/2022	0	0	0	0	0	0	38	0	0
GDS#10 Sprint 2	39	9/5/2022	9/16/2022	0	0	0	0	0	0	39	0	0
GDS#10 Sprint 3	38	9/19/2022	9/30/2022	0	0	0	0	1	0	37	0	0
Hardening	85	10/3/2022	10/14/2022	0	0	0	0	1	0	84	0	0

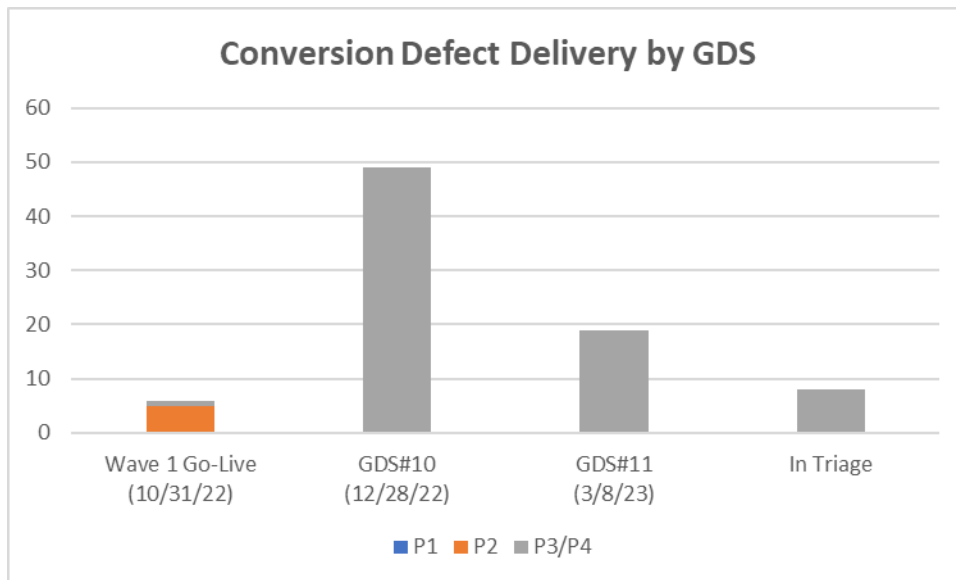
5.1.2 CalWIN Conversion Defects (CDT, CDV, and UAT)

Table 5.1.2-1 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT) Defects

Open Defects by Phase	Priority 1	Priority 2	Priority 3/Priority 4	Total
CDT	0	5	66	71
CDV	0	0	11	11
UAT	0	0	0	0
Total Open Defects	0	5	77	82

Defect Delivery by Golden Data Set (GDS)	Priority 1	Priority 2	Priority 3/Priority 4	Total
Wave 1 Go-Live	0	5	1	6
GDS#10	0	0	49	49
GDS#11	0	0	19	19
In Triage	0	0	8	8
Total Open Defects	0	5	77	82
Conversion Resolved	0	0	0	0
Total Open Unresolved Defects	0	5	77	82

Figure 5.1.2-1– Open Converted Data Test (CDT) Defects by GDS



5.1.3 Gainwell Technologies

- ▶ CalWIN Data Retention
 - Executed Data Retention on all CalWIN counties and delivered all lists to 18 Counties
 - 14 Counties completed in full
 - 4 Counties will complete next weekend (no impact to Counties)
- ▶ CalWIN Document Migration
 - Continued delivery of Client Correspondence (CC) from CalWIN
- ▶ Yolo County ad hoc report refactoring
 - Continued development and testing of Yolo County ad hoc reports in collaboration with Yolo County, Consortium resources

Table 5.1.3-1- Yolo Ad-HOC Report Refactoring Status by Priority

PRIORITY	TOTAL	NOT REQUIRED	NOT STARTED	GAINWELL DEVELOPMENT	CONSORTIUM DEVELOPMENT	PENDING YOLO IT VALIDATION	PENDING YOLO BUSINESS VALIDATION	APEX IN PROGRESS	YOLO VALIDATON PENDING CUTOVER	COMPLETED
P 01	5	0	0	0	0	0	0	1	2	2
P 02	6	0	0	0	0	2	0	1	2	1
P 03	3	3	0	0	0	0	0	0	0	0
P 04	5	0	1	2	0	0	0	1	0	1
P 05	3	0	1	1	0	0	0	1	0	0
P 06	3	1	1	1	0	0	0	0	0	0
P 07	7	6	1	0	0	0	0	0	0	0
P 08	7	6	1	0	0	0	0	0	0	0
P 09	4	3	1	0	0	0	0	0	0	0
N/A	1	1	0	0	0	0	0	0	0	0
Blank	2	2	0	0	0	0	0	0	0	0
Total	46	22	6	4	0	2	0	4	4	4

5.1.4 Ancillary Systems Conversion

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Prepare for Wave 1 Cutover
- ▶ Sent CRFI for Wave 2 Contacts

Figure 5.1.4-1– Ancillary Systems Conversion Gantt Chart

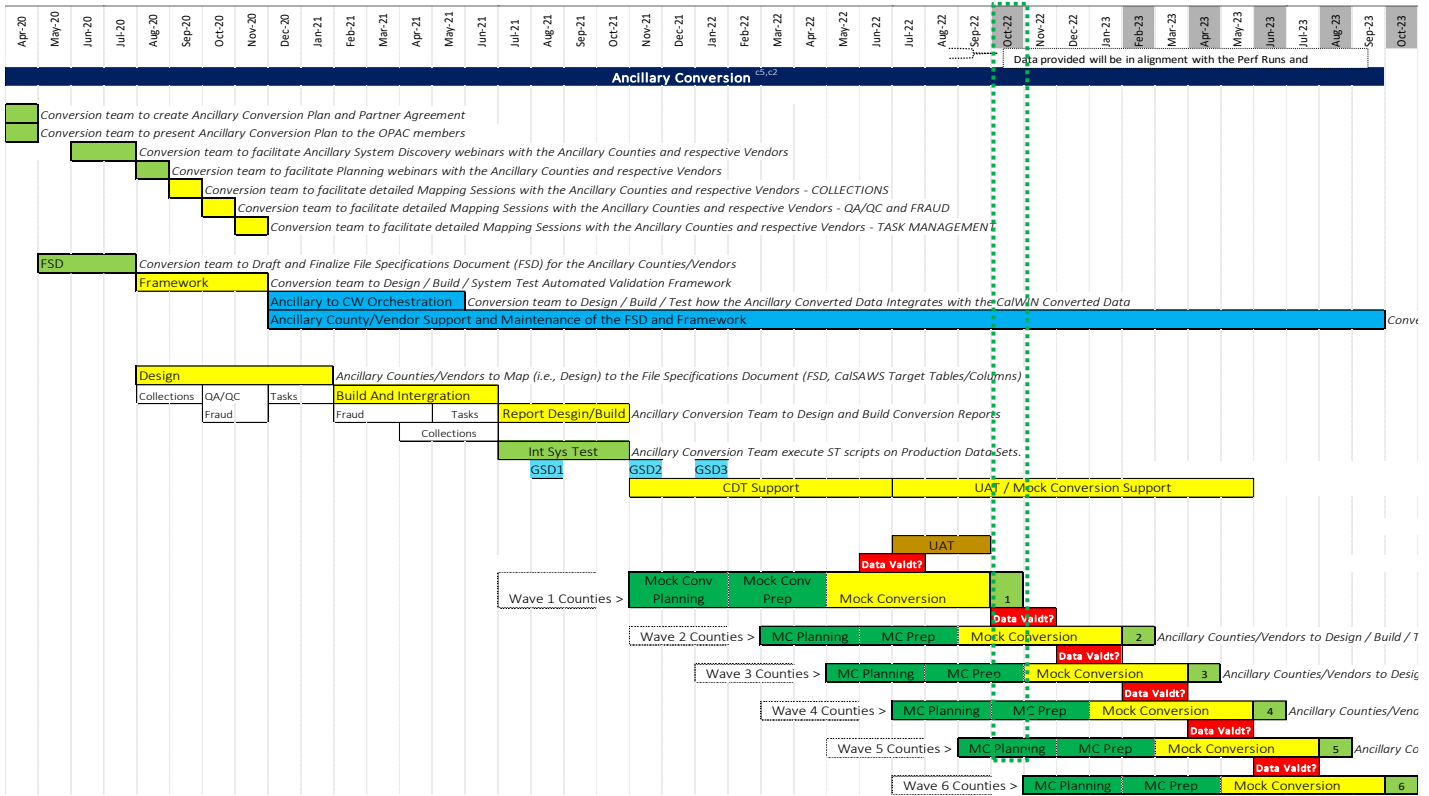


Table 5.1.4-2 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handling for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed

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FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	In progress
February 2022	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

Table 5.1.4-3 – Conversion Milestones

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave 1	July 30, 2022	August 6, 2022	September 19, 2022	October 27, 2022
	Completed	Completed	Completed	In Progress
Wave 2	November 26, 2022	December 3, 2022	January 14, 2023	February 23, 2022
	Not started	Not started	Not started	Not started
Wave 3	January 28, 2023	February 4, 2023	March 25, 2023	April 20, 2023
	Not started	Not started	Not started	Not started
Wave 4	April 1, 2023	April 8, 2023	May 13, 2023	June 29, 2023
	Not started	Not started	Not started	Not started
Wave 5	June 3, 2023	June 10, 2023	July 15, 2023	August 31, 2023
	Not started	Not started	Not started	Not started
Wave 6	July 29, 2023	August 5, 2023	September 16, 2023	October 26, 2023
	Not started	Not started	Not started	Not started

Note: All dates are the start of the Conversion window

5.1.5 Deliverable Management

Table 5.1.5-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none"> • Facilitated a walkthrough meeting of the DDED with Deliverable reviewers on October 17, 2021 • Finalized and submitted the DDED to the Consortium for review and feedback on October 18, 2022 • Comments for the DDED are due on October 25 ,2022

5.2 Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

- ▶ Complete development and testing of Golden Data Set (GDS) 10 Wave 1 Go-Live Epic
- ▶ Complete Wave 1 Go-Live dependent defects
- ▶ Complete the Support for Wave 1 Counties during the 6-week County Preparation timeframe
- ▶ Finalize Wave 1 Go-Live Cutover plan
- ▶ Wave 1 Go-Live Cutover

5.2.2 Gainwell Technologies

- ▶ CalWIN Data Migration
 - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention M&O
 - Continue planning for future data retention runs

5.2.3 Ancillary Systems Conversion

- ▶ Continue ongoing support for mapping and data extract activities on Ancillary Collections, Fraud, and Task Management
- ▶ Continue to update the Ancillary Systems file specifications documents (as needed)
- ▶ Wave 1 Cutover

5.2.4 Deliverable Management

Table 5.2.4-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none"> • Receive comments for the DDED on October 25, 2022 • Begin developing the FDED based on feedback received on the DDED • Submission of the FDED is due on October 28, 2022

5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

6.0 CalWIN Functional Support

6.1 Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> • None to note for reporting period

- ▶ Supported CalSAWS Leadership Alignment Working Session on October 19, 2022 to collaborate on leadership items for the CalWIN release
- ▶ Supported Implementation Support Services (ISS) Team Leads Meetings on October 18, 2022 to collaborate effectively
- ▶ Supported Wave 1 County Preparation Phase during October 17 – 21, 2022, upcoming by:
 - Wave 1 County Preparation Phase Office Hours x5
 - Daily Debrief: Wave 1 County Preparation Phase x5
 - Run and Share County Preparation Phase Metrics
- ▶ Supported Wave 2 Configuration during October 17 – 21, 2022, upcoming by:
 - Contra Costa County – CalSAWS Configuration Working Sessions x4
- ▶ Supported Wave 2 Process Simulation during October 17 – 21, 2022, upcoming by:
 - Santa Clara County: Process Simulation Validation x5
 - Santa Clara County: Findings Discussion
- ▶ Supported Wave 1 Open Defect Strike Team Meetings during October 17 – 21, 2022, to align on an approach to open defects for the Wave 1 go live
- ▶ Supported Wave 1 Go Live Packet (GLP) Orientation Meetings during October 17 – 21, 2022, to support Counties understanding of the GLP
- ▶ Supported Post-Implementation Orientation Meetings during October 17 – 21, to enable staff to support both Virtual Support and Extended Support teams

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- ▶ Supported Sacramento County To-Be Business Process Reengineering (BPR) Closeout Sessions during October 17 – 21, 2022, sessions include:
 - Employment Services, Child Care, Service Arrangements
 - Intake, Appointments, Case Management
 - Benefit Recovery, Collections
 - Child Welfare Services, Long-Term Care (LTC), Quality Assurance/Quality Control (QA/QC)
 - Pending Decisions
 - Hearings, Aid
 - Veteran's Services
 - Electronic Benefits Transfer (EBT), Print Warrants, Pass/Voucher, Fiscal
 - Pending Decisions and Automated Actions
 - BPR Closeout Debriefs x2
- ▶ Supported Follow-up: CalWIN Reporting for Wave 1 Migrating Counties on October 20, 2022, to align on reporting for counties after Go Live between CalWIN and CalSAWS systems
- ▶ Supported Pre-Green Light: Wave 1 Go Live meeting on October 20, 2022, to highlight status towards the upcoming Wave 1 Go Live

6.2 Activities for the Next Reporting Period

- ▶ Prepare for CalSAWS 2x Weekly Leadership Meetings on October 24, 2022, and October 26, 2022 to collaborate on leadership items for the CalWIN release
- ▶ Prepare for Implementation Support Services (ISS) Team Leads Meetings on October 25, 2022, and October 27, 2022 to collaborate effectively
- ▶ Prepare for Wave 1 County Preparation Phase during October 24 – 28, 2022, upcoming by:
 - Wave 1 County Preparation Phase Office Hours x5
 - Daily Debrief: Wave 1 County Preparation Phase x5
 - Run and Share County Preparation Phase Metrics
- ▶ Prepare for Wave 2 Process Simulation during October 24 – 28, 2022, upcoming by:
 - Santa Clara County: Process Simulation Validation x5
- ▶ Prepare for Wave 1 Open Defect Strike Team Meetings during October 24 – 28, 2022, to align on an approach to Open Defects for the Wave 1 go live
- ▶ Prepare for San Francisco County To-Be Business Process Reengineering (BPR) Closeout Sessions during October 24 – 28, 2022, sessions include:
 - Workload Management, Task Management, Re-evaluation (RE)
 - Service Arrangements, Employment Services
 - Lobby Management and Appointments
 - Quality Assurance (QA)
 - Inter-county Transfers (ICT)
 - Child Welfare Services
 - Automated Actions and Pending Decisions
 - BPR Closeout Debriefs x2
- ▶ Supported Green Light: Wave 1 Go Live meeting on October 26, 2022, to highlight status towards the upcoming Wave 1 Go Live and support to go/no go decision

6.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

7.0 Technical Infrastructure

7.1 Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> • None to note for reporting period

Table 7.1-2 – County Network Connectivity Readiness Status

CalWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	98.6%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	On track	92.5%	76.0%
Critical Path	Completed	100.0%	80.0%

CalWIN WAVE 3 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	On track	83.0%	83.3%
Critical Path	On track	82.8%	82.8%

CalWIN WAVE 4 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	41.0%	27.8%
County Networking Connectivity	On track	17.1%	15.8%

CalWIN WAVE 5 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	4.0%	13.0%
County Networking Connectivity	On track	10.5%	5.3%

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CalSAWS DD&I Project Phase

Weekly Status Report Period: October 17, 2022 to October 23, 2022

- ▶ Wave 1
 - Circuit bandwidth upgrades in progress for Placer and Yolo to support Enhanced Data Reporting (EDR)
- ▶ Wave 2
 - Continued to monitor risks for Santa Clara County
 - Deployed and activated AT&T circuit on August 23, 2022. Risk rating lowered
 - Comcast circuit deployed on October 13, 2022; Activation pending
 - Level 3 circuit delivery date pending from TPX; Order to be cancelled once Comcast is activated
 - Completed Integration with CalSAWS for all Wave 2 counties
 - Completed Interface Partner File Exchange Test (IPT) pre-readiness for all Wave 2 Counties
 - Santa Clara County IPT re-configurations completed due to county changing their IP Address requirements.
 - Completed Database Connectivity tests (EDR, JDBC, Apex) for all Wave 2 Counties
 - Response pending to CalSAWS Requests for Information (CRFI) 22-093 – Request for Source Internet IP Address for JIRA and Sandbox Access – originally due by October 14, 2022
- ▶ Wave 3
 - Continued to track secondary circuit activation for Orange and Ventura Counties
 - Crown Castle circuit delivery date October 19, 2022 from TPX
 - Received response to CalSAWS Requests for Information (CRFI) 22-062 from Orange and Ventura Counties. Response from Santa Barbara pending
 - Completed integration with CalSAWS for all Wave 3 Counties
 - Completed Interface Partner File Exchange Test (IPT) inbound and outbound connectivity for Orange, and Ventura Counties.
 - Santa Barbara Outbound test pending; Inbound test to CalSAWS successful.
 - Completed database connectivity tests (EDR, JDBC, Apex) for all Wave 3 Counties
 - Response to CalSAWS Requests for Information (CRFI) 22-093 – Request for Source Internet IP Address for JIRA and Sandbox Access is pending, originally due by October 14, 2022
- ▶ Wave 4
 - Response to CalSAWS Requests for Information (CRFI) 22-093 – Request for Source Internet IP Address for JIRA and Sandbox Access is pending, originally due by October 14, 2022
 - Ongoing San Diego County Circuit delivery
 - AT&T circuit delivery cancelled by County (Previously scheduled for August 30, 2022)
 - Level 3 circuit delivery date pending from TPX
 - Ongoing San Mateo County Circuit delivery
 - Both circuits (AT&T and Level 3) delivery date pending from TPX
 - Ongoing Santa Cruz County Circuit delivery
 - Century link circuit delivered and activated
 - AT&T circuit undeliverable; Alternate carrier Comcast identified.
 - County requesting additional bandwidth; will submit a SCR to formally request upgrade and change of carrier

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 17, 2022 to October 23, 2022

- Ongoing Solano County Circuit delivery
 - Comcast circuit delivered and activated
 - AT&T circuit undeliverable; Alternate carrier Comcast identified.
 - County requesting for additional bandwidth; will submit a SCR to formally request upgrade
- ▶ Wave 5
 - Conducted first Technical Point of Contact (TPOC) kick off meeting for CalWIN Wave 5 Counties on October 12, 2022
 - Submitted circuit orders for CalWIN Wave 5 Counties
 - Fresno County requesting additional bandwidth; will submit a SCR to formally request upgrade and change of carrier
- ▶ Other CalWIN Counties
 - Ongoing requirement gathering sessions around Enhanced Data Reporting (EDR) in progress
 - Enhanced Data Reporting (EDR) approved
 - New circuit orders submitted for Wave 2 – 6 Counties in anticipation of opting in for EDR and where additional bandwidth was required based on the completed assessment

7.2 Activities for the Next Reporting Period

- ▶ Provide support for CalWIN Wave 1 Counties.
- ▶ Submit Change requests for CalWIN Wave 4 Counties for approval
- ▶ Continue to work with Wave 3 Counties for CalSAWS integration, where new CalSAWS Requests for Information (CRFI) responses are received
- ▶ Schedule one-on-one low level design review sessions with the Wave 4 Counties for CalSAWS integration
- ▶ Continue to track circuit upgrades for Waves 1, and 2 for EDR enablement
- ▶ Continue to track circuit deliveries for Waves 2, 3, and 4

7.3 Deviations from Plan/Adjustments

- ▶ Santa Clara County has changed the designated Point of Presence (PoP) site location resulting in previously completed procurement and planning tasks having to be re-done. This will result in a 3-month impact to all downstream tasks and milestones for Santa Clara County unless mitigated
 - Mitigation:
 - Temporary installation (deployed on June 29, 2022) of 4G connection (at additional cost) which will allow the County to complete pre-readiness and technical enablement tasks. This will isolate the County from being on-hold for 2 months. However, procured circuits will need to be delivered before beginning Interface Partner Testing (IPT) and User Acceptance Testing (UAT) testing
 - 4G connectivity for Santa Clara unusable due to poor 4G signal resulting in instability and unusable as a workaround
 - Comcast 600x35Mbps - Construction delays (ISP) could result in an additional 2 months to deliver (Target: November 2022)
 - AT&T 100Mbps – Delivered on August 23, 2022

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Weekly Status Report Period: October 17, 2022 to October 23, 2022

- Level 3 100Mbps Circuit order placed as contingency while dependencies with Comcast and AT&T are resolved
- Risk rating lowered with the delivery of the AT&T Circuit allowing county to proceed with testing and training requirements
- Comcast circuit delivered on October 12, 2022. Activation pending.
- Santa Clara County has identified a 2 new public IP addresses which will be used for Outbound SFTP connectivity. This will result in reconfiguration and will require retesting of partner connectivity
 - Re-configuration of IP's completed under an Emergency Change order
- ▶ Counties notified by emergency CRFI 22-101 to permit access to a new CalSAWS API URL (capi.calsaws.net)
- ▶ Sacramento county requesting for a DR POP site setup in addition to the primary POP site as part of the CalSAWS enablement
 - Requested county to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ Santa Cruz County requesting additional bandwidth beyond bandwidth projections
 - County TPOC believes, CalWIN provided projections will not be sufficient
 - Requested County to submit a formal SCR for evaluating scope, cost, and effort
- ▶ Fresno County requesting additional bandwidth beyond bandwidth projections
 - Requested County to submit a formal SCR for evaluating scope, cost, and effort

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

