



CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: September 26, 2022, to October
2, 2022**

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: September 26, 2022, to October 2, 2022

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Release 22.09 Post-deployment Checkpoint meetings • Participated in CalSAWS CalWIN ISS Work Plan Discussion with Consortium and Deloitte PMO • Provided updates for CalWIN Wave 1 Requirements Traceability • Participated in OCAT Operations and Release Meeting • Distributed Quarterly Collaboration Model meeting notes • Participated in Region 5 Management Site visit • Facilitate Web Portal County Focus Group session recap with Executive Sponsors
QA Technical	<ul style="list-style-type: none"> • Continued Accenture CalSAWS M&O deliverable reviews • Continued participation in CalWIN Migration activities for Interface Partner Testing, Central Print, Imaging, and Contact Center • Participated in Los Angeles County Contact Center Model Office and performance tracking activities
QA Functional	<ul style="list-style-type: none"> • Conducted a Kick-off meeting and completed final preparation for CalWIN Wave 2 Converted Data Validation execution • Met with Wave 1 Open Defect Strike Force Team to review items for inclusion in the Go Live Packet • Reviewed BenefitsCal Release 5 Design Part II
QA Test	<ul style="list-style-type: none"> • Continued CalSAWS Release 22.11 Independent Test planning • CalWIN CDT Independent Test execution is in progress with 100% execution rate and 88% pass rate • Begin BenefitsCal Release 4.3 test activities
QA Implementation	<ul style="list-style-type: none"> • Conducted Contra Costa Change Discussion Prep Sessions • Confirmed DDED comment resolutions for FDED 11 – Wave 1 Implementation Complete Report • Submitted comments for Santa Clara and Tulare County-Specific Training Plans • Completed review of updated Foster Care training materials

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
3.39	QA Monthly Status Report – September 2022		<ul style="list-style-type: none"> • Submit FDEL by October 5, 2022
4.39	QA Work Plan – September 2022		<ul style="list-style-type: none"> • Submit FDEL by October 5, 2022
7.39	QA Test Monthly Report – September 2022		<ul style="list-style-type: none"> • Submit FDEL by October 5, 2022
10.08	Quarterly QA Security Report		<ul style="list-style-type: none"> • Submitted DDEL on September 29, 2022 • Submit FDEL by October 7, 2022
12.40	Assessment of CalSAWS Migration Work Plan Update – October 2022		<ul style="list-style-type: none"> • Submit FDEL by October 19, 2022
47	Assessment of Deployment Complete Milestone/Report - CalWIN Wave 1		<ul style="list-style-type: none"> • Submit DDED Comments by October 25, 2022
71.10	ClearBest Performance Report - September 2022		<ul style="list-style-type: none"> • Submit FDEL by October 14, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.23	OCAT – QA Monthly Status Report (OCAT) – September 2022		<ul style="list-style-type: none"> • Submit FDEL by October 5, 2022
WP-1.1	OCAT – System Security Plan - 2022 Update		<ul style="list-style-type: none"> • Submit DDEL comments by October 7, 2022

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
WP-6.08	BenefitsCal – Portal General Systems Design - Release 5.0 Part II (Support Requests)		<ul style="list-style-type: none"> Submitted DDEL comments on September 30, 2022 Submit FDEL comments by October 19, 2022
WP-26.12	BenefitsCal – CX Monthly Report – September 2022		<ul style="list-style-type: none"> Submit DDEL comments by October 14, 2022
WP-27.08	BenefitsCal – Monthly M&O Report – September 2022		<ul style="list-style-type: none"> Submit DDEL comments by October 14, 2022
WP-28.06	BenefitsCal – Work Plan Monthly Updates – September 2022		<ul style="list-style-type: none"> Submit FDEL comments by October 12, 2022
WP-29.06	BenefitsCal – Monthly Status Report – September 2022		<ul style="list-style-type: none"> Submit FDEL comments by October 12, 2022


Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.21	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – September 2022		<ul style="list-style-type: none"> Submit FDEL by October 12, 2022
60	CalWIN Implementation – Assessment of CalWIN Business Process Re-engineering (BPR) Plan		<ul style="list-style-type: none"> Submitted DDEL for Wave 6 counties on September 30, 2022 Submit FDEL for Wave 6 counties by October 13, 2022
WP-2	CalWIN Implementation – CalWIN Change Discussion Guides		<ul style="list-style-type: none"> Submit FDEL comments for Santa Clara and Contra Costa on October 10, 2022
WP-3	CalWIN Implementation - CalWIN County Implementation Complete Report		<ul style="list-style-type: none"> Submitted FDEL comments on September 30, 2022
WP-62.03	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 03		<ul style="list-style-type: none"> Submit FDEL comments by October 12, 2022

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DEL #	DELIVERABLE NAME		STATUS
63.02	CalWIN Implementation – Assessment of CalWIN Implementation County Training Plan - Santa Clara and Tulare W2		<ul style="list-style-type: none">• Submit FDEL comments by October 14, 2022• Submit DDEL by October 14, 2022

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Release 22.09 Checkpoint meetings on September 26 – 28, 2022
- ▶ Participated in CalSAWS 3x Weekly Leadership meetings for CalWIN Implementation September 26, 28, and 30, 2022
- ▶ Participated in UAT Summary Project Touch Point on September 26, 2022
- ▶ Participated in CalSAWS CalWIN ISS Work Plan Discussion with Consortium and Deloitte PMO on September 26, 2022
- ▶ Participated in CalSAWS Section Directors meeting on September 27, 2022
- ▶ Reviewed CalWIN Wave 1 Requirements Traceability on September 28, 2022
- ▶ Participated in deliverable and POAM comment related discussion with Consortium and Accenture Security on September 28, 2022
- ▶ Participated in OCAT Operations and Release Meeting on September 28, 2022
- ▶ Participated in Region 6 Management Site Visit on September 29, 2022
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Participated in Region 1 and 3 Management Site Visits September 26 and 27, 2022
 - Finalized Web Portal Strike Team executive sponsor focus group session recap deck and Quick Win infographic September 27, 2022.
 - Facilitated CIT/CRFI Internal working session September 29, 2022.
 - Distributed Quarterly Collaboration Model notes September 30, 2022

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Leadership meetings
- ▶ Participated in Wave 1 County Prep Phase Office Hours on September 26 – 30, 2022
- ▶ Participated in Consortium FinOps meeting on September 27, 2022
- ▶ Participated in DBCR/CTCR Review meetings on September 27 and 29, 2022
- ▶ Participated in App/Dev meeting on September 27, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on September 28, 2022
- ▶ Participated in Monthly Over 15 seconds Report Review on September 29, 2022
- ▶ BenefitsCal
 - Participated in Application Transfer meetings
 - Participated in BenefitsCal Operations Review meeting on September 27, 2022
 - Participated in DD&I and M&O calls on September 27 and 29, 2022
 - Participated in BenefitsCal - Wave 1 CalWIN cut over review September 29, 2022
- ▶ Batch
 - Participated in Batch Performance Checkpoint meeting on September 28, 2022
 - Participated in Batch Weekly Roundup meeting on September 29, 2022
- ▶ CalWIN

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- Participated in CalWIN Wave 3 - TPOC Meeting on September 28, 2022
- Participated in Contra Costa - Initial CalWIN Wave 2 County Test Planning on September 28, 2022
- Participated in CalWIN Wave 1 - TPOC Meeting on September 29, 2022
- Participated in CalWIN Conversion and Change Management
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on September 26, 2022
- ▶ Contact Center
 - Participated in Sacramento County CalSAWS IVR Contact Center Weekly Design Sessions on September 26, 2022
 - Participated in Orange County CalSAWS Contact Center Discussions on September 26, 2022
 - Participated in Sonoma County CalSAWS IVR Contact Center Weekly Design Sessions on September 27, 2022
 - Participated in Contact Center Internal Standup discussion on September 27, 2022
 - Participated in Alameda County CalSAWS IVR Contact Center Weekly Design Sessions on September 27, 2022
 - Participated in Fresno County CalSAWS IVR Contact Center Weekly Design Sessions on September 27, 2022
 - Participated in Los Angeles Business Operational Readiness discussion on September 27, 2022
 - Participated in Santa Cruz County CalSAWS IVR Contact Center Design Sessions on September 28, 2022
 - Participated in CalSAWS IVR Contact Center Meeting on September 28, 2022
 - Participated in IVR Contact Center Issue on September 28, 2022
 - Participated in Solano County CalSAWS IVR Contact Center Design Sessions on September 28, 2022
 - Participated in San Diego Contact Center IVR Sessions on September 29, 2022
 - Participated in CalSAWS Los Angeles County CalSAWS Contact Center Solution IT Networking Discussions on September 29, 2022
 - Participated in AWS / CalSAWS - Contact Center review on September 29, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Correspondence discussions on September 26 and 28, 2022
- ▶ Security
 - Participated in deliverable and POAM comment related discussion with Consortium and Accenture Security on September 28, 2022
 - Participated in the Security Status meeting on September 30, 2022
- ▶ Service Management
 - Participated in Wave 1 Support Line for CalSAWS ServiceNow on September 26 - 30, 2022
 - Participated in ServiceNow Process Improvement Stakeholders Meeting on September 29, 2022
- ▶ Lobby Management
 - Participated in Lobby Management meetings as scheduled

1.3.3 Imaging

- ▶ Continued to review Imaging activities for LA with the review of Change requests, defects, and configurations

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- ▶ Monitored Hyland imaging operations, slowness, and CalWIN migration activities

1.3.4 Functional

- ▶ M&O
 - Participated in the CalHEERS SAWS Integration Weekly meeting
 - Participated in the CalWIN UAT State reports defect reviews
 - Participated in the Foster Care Committee Meeting on September 27, 2022
 - Participated in the Correspondence User Group on September 28, 2022
 - Participated in the IVR/Contact Center Meeting on September 28, 2022
 - BREfs #5 High Impact Business Validations - Discovery Session #1
 - CR 213355 - Manual Trigger of APS Pre-JAD 2
 - CR 200859 - Upgrade Google Captcha JAD #1
 - CR 190310 - Supplemental Notices Insert and Notices Hold Release Pre-JAD 3
 - CA 231228 -1099 Interface and Reconciliation
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service - Discovery Session -1
 - CR 182284 - SSA Composite upgrade from SOAP to JSON - Pre-JAD Session 1
 - CR 219941 - Configurable Renewal Due Date from NOD12 Generation - Design Session 2
 - CR 182284 - SSA Composite upgrade from SOAP to JSON - Pre-JAD Session 2
 - CR 114946 - Consumer Document Upload Functionality - Pre-JAD 4
 - CR 189273 - Family PACT - Pre-JAD Session #4
 - CA 249247 - CRPC 2321: Excluding Individuals from TCF
 - Reviewed seventy-nine (79) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	23
22.03	1
22.06	3
22.07	7
22.09	14
22.11	10
23.01	9
23.03	3
23.05	3
23.07	4
Other	2
Grand Total	79

- ▶ Conversion
 - Reviewed Data Validation Reports with Conversion Team, GainWell, and Consortium
 - Conducted Wave 2 CDV Kick Off on September 27
 - Concluded preparation activities for Wave 2 CDV

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- Worked with Consortium and Accenture to resolve UAT2 user access issues
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR work and priorities
- ▶ Case Purge
 - Monitored the purge activities and the increase in the volume of cases per night
 - Discussed the transition of future Case Purge activities to the Batch Team

1.3.5 BenefitsCal

- ▶ Attended the EBT/BIC Replacement – LA meeting on September 29, 2022, for an overview of SIT testing and results on CSPM-60902, targeted for Release 4.2.1
- ▶ Monitored Release 5.0 Support Request functionality and dependencies on the CalSAWS design on September 29, 2022
- ▶ Attended BenefitsCal Marketing and Communications Campaigns - Early Campaigns Success Metrics on
- ▶ Attended the Daily Transaction Failures Meetings
- ▶ Participated in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Monitored BenefitsCal Monthly Release 4.2 QA verification progress
- ▶ Submitted comments on BenefitsCal Release 4.2 Release Notes
- ▶ Reviewed BenefitsCal Priority Release 4.2.1 Release Notes

1.3.6 Test

- ▶ CalSAWS Release 22.09 testing activities
 - Monitored release quality at the 22.09 Post-Release Checkpoint meetings on September 26 - 28, 2022
 - Facilitated 22.09 QA Test Findings meeting on September 28, 2022
- ▶ CalSAWS Release 22.11 testing activities
 - Continued test preparation activities
 - Began QA Review of System Test scripts
- ▶ CalWIN CDT – Functional Testing activities
 - Conducted Independent Test activities

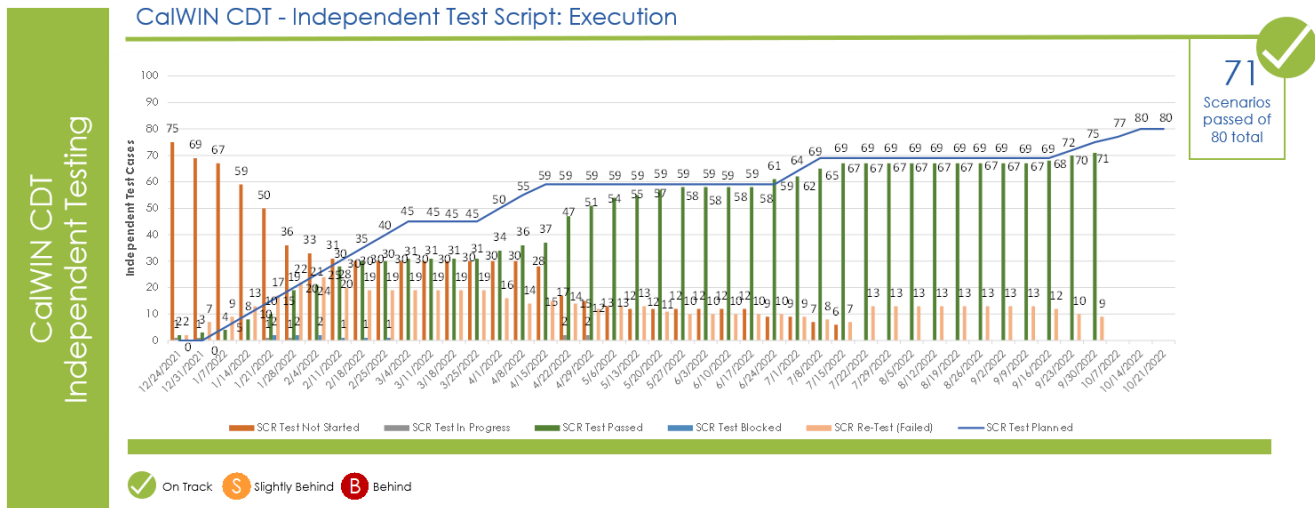
Table 1-7 – CalWIN CDT Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalWIN CDT – ClearBest QA Independent Test Results	80	0% (0)	0% (0)	88% (71)	12% (9)	0% (0)

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► BenefitsCal Activities

- Continued to monitor open defects
- Participated in BenefitsCal DD&I and M&O calls on September 27 and 29, 2022
- Completed test activities for BenefitsCal Release 4.2
- Completed test activities for BenefitsCal Emergency Release 4.2.1

► Priority Release / RWR Activities

- Monitored Fiscal Reports defects and Priority Release issues selected for future QA Review or Independent Test
- Participated in CalSAWS State and Fiscal Reports meeting on September 29, 2022

► Other Consortium Support Test Activities

- Monitored test support for priority releases
- Participated in the 3X Weekly Leadership meetings
- Participated in the Wave 1 Open Defects review on September 26 and 30, 2022
- Participated in the Daily Debrief Wave 1 County Prep on September 26 - 30, 2022
- Participated in Integrated Test Team meeting on September 27, 2022
- Participated in GA/GR Testing Check-In meeting on September 27, 2022
- Participated in Weekly Test Touch point meeting on September 28, 2022
- Facilitated UAT2 CDV and Process SIM Wave 2- FR Dev Validation/Cleanup meeting on September 30, 2022

► CalWIN UAT

- Facilitated UAT Close Out Summary Project Touch point on September 26, 2022
- Facilitated UAT Close Out of Jira and UAT Environment access inactivation of UAT users on September 28, 2022
- Developed the CalSAWS CalWIN UAT Close Out PSC follow up for UAT Defects flow
- Monitored the UAT CalSAWS mailbox

1.3.7 Implementation

► CalSAWS Maintenance and Operations (M&O)

- Participated in weekly Training Touchpoint meeting on September 27, 2022

► CalWIN Implementation Support Services (ISS)

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- Participated in 3X Weekly leadership meetings for the CalWIN Implementation on September 26, 28, and 30, 2022
- Participated in Orange County Change Discussion Guide working sessions on September 26 - 30, 2022
- Participated in Santa Barbara County Change Discussion Guide working sessions on September 26 - 30, 2022
- Participated in Ventura County Change Discussion Guide working sessions on September 26 - 30, 2022
- Conducted Contra Costa Change Discussion Prep from September 26 – 28, 2022
- Participated in Wave 1 County Prep Phase Office Hours meetings on September 26 - 30, 2022
- Participated in Daily Debrief: Wave 1 County Prep Phase meetings on September 26 - 30, 2022
- Participated in ISS Team Leads Tuesday Standup meeting on September 27, 2022
- Participated in TOSS & IPOC Meeting: Contra Costa County on September 27, 2022
- Participated in TOSS & IPOC Meeting: Santa Barbara County on September 27, 2022
- Participated in Weekly OCM Meeting for Communications on September 27, 2022
- Participated in TOSS & IPOC Meeting: Santa Clara County on September 28, 2022
- Reviewed FDED 11 – Wave 1 Implementation Complete Report and confirmed DDED comment resolutions on September 28, 2022
- Participated in CalWIN W1 Requirements Traceability - Working Session on September 28, 2022
- Refined communications on the Wave 5 T-12M Survey on September 28, 2022
- Participated in CalSAWS Targeted Topic Session: Self-Service Portal e-Application Overview on September 28, 2022
- Participated in Santa Clara T-6 Change Readiness Survey Results Review meeting on September 29, 2022
- Submitted comments for DDEL 09.04: County-Specific Training Plan – Santa Clara on September 29, 2022
- Submitted comments for DDEL 09.05: County-Specific Training Plan – Tulare on September 29, 2022
- Completed review and validations of updated Foster Care training materials on September 29, 2022
- Conducted Contra Costa Change Discussion Prep from September 29 – 30, 2022
- Conducted weekly QA Implementation Team meeting on September 30, 2022
- Participated in Tulare T-6 Change Readiness Survey Results Review on September 30, 2022
- Participated in Orange County - CDG Working Sessions - Weekly Wrap-up on September 30, 2022
- Participated in Santa Barbara County - CDG Working Sessions - Weekly Wrap-up on September 30, 2022
- Participated in Ventura County - CDG Working Sessions - Weekly Wrap-up on September 30, 2022
- ▶ Release Management
 - Analyzed WBT SCR changes and provide feedback on September 26 - 30, 2022
 - Participated in CalSAWS 22.09 Post-Release Checkpoints on September 26 - 28, 2022

1.3.8 OCAT

- ▶ Participated in reviews and discussions
- ▶ Participated in OCAT Operations and Release Meeting on September 28, 2022
- ▶ Participated in OCAT ForgeRock User Profiles Review on September 28, 2022

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in CalSAWS 3Weekly Leadership meetings for CalWIN Implementation October 5 and 7, 2022
- ▶ Participate in Region 5 Management Site Visit on October 3, 2022
- ▶ Participate in CalSAWS Section Directors meeting on October 4, 2022
- ▶ Participated in IV&V / PMO & QA Meeting on October 7, 2022
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Participate in Region 5 Management Site visit Oct 3, 2022.
 - Facilitate Web Portal County Focus Group session recap with Executive Sponsors October 4, 2022.

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Leadership meetings
- ▶ Participate in CalSAWS Weekly Technical meeting on October 3, 2022
- ▶ Participate in Wave 1 County Prep Phase Office Hours on October 3 - 7, 2022
- ▶ Participate in Consortium FinOps meeting on October 4, 2022, 2022
- ▶ Participate in DBCR/CTCR Review meetings on October 4 and 6, 2022
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on October 5, 2022
- ▶ Participate in Environment Management Review meeting on October 6, 2022
- ▶ BenefitsCal
 - Participate in Application Transfer meetings
 - Participate in DD&I and M&O calls on October 4 and 6, 2022
 - Participate in BenefitsCal Operations Review meeting on October 4, 2022
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on October 5, 2022
 - Participate in Batch Weekly Roundup meeting on October 6, 2022
- ▶ CalWIN
 - Participate in CalWIN Wave 4 - TPOC Meeting on October 4, 2022
 - Participate in CalWIN Wave 2 - TPOC Meeting on October 5, 2022
 - Participate in CalWIN County IPT Kick-off - Wave 4 & 5 on October 5 and 6, 2022
 - Participate in Tulare - Initial CalWIN Wave 2 County Test Planning on October 6, 2022
 - Participate in Santa Clara - Initial CalWIN Wave 2 County Test Planning on October 6, 2022
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on October 3, 2022
 - Participate in Central Print Transition Touch Point Meeting with LA DPSS, DCFS, Gainwell, Consortium on October 5, 2022

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- ▶ Contact Center
 - Participate in Model Office Support Call on October 3 - 7, 2022
 - Participate in Contact Center Management Conference Call on October 3, 2022
 - Participate in Sacramento County CalSAWS IVR Contact Center Weekly Design Sessions on October 3, 2022
 - Participate in Sonoma County CalSAWS IVR Contact Center Weekly Design Sessions on October 4, 2022
 - Participate in Alameda County CalSAWS IVR Contact Center Weekly Design Sessions on October 4, 2022
 - Participate in San Bernardino CSC Support Meeting on October 4, 2022
 - Participate in Los Angeles County Business Operational Readiness Meetings on October 4, 2022
 - Participate in Fresno County CalSAWS IVR Contact Center Weekly Design Sessions on October 4, 2022
 - Participate in Solano County CalSAWS IVR Contact Center Design Sessions on October 5, 2022
 - Participate in Santa Cruz County CalSAWS IVR Contact Center Design Sessions on October 5, 2022
 - Participate in Contact Center Internal Standup Discussion on October 5, 2022
 - Participate in Los Angeles County CalSAWS Contact Center Training Discussions on October 6, 2022
 - Participate in Los Angeles County CalSAWS Contact Center Solution IT Networking Discussions on October 6, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Client Correspondence discussions on October 5, 2022
- ▶ Security
 - Participate in deliverable and POAM comment related conversations with members of the Accenture Security Team
- ▶ Service Management
 - Participate in Wave 1 Support Line for CalSAWS ServiceNow
 - Participate in Incidents on hold audit/review on October 3, 2022
- ▶ Lobby Management
 - Participate in Lobby Management meetings as scheduled

1.4.3 Imaging

- ▶ Participate in Imaging Migration Status meeting on October 4, 2022
- ▶ Participate in Monthly Data Review- CalSAWS Imaging Performance with Hyland on October 6, 2022
- ▶ Continue to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.4.4 Functional

- ▶ M&O
 - Participate in the CalHEERS SAWS Integration Weekly meeting
 - Participate in the CalWIN UAT State reports defect reviews
 - Participate in the Task Management Check in meeting
 - Participate in the Medi-Cal CMSP Committee on October 5, 2022

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- BREfS #5 High Impact Business Validations - Discovery Session #1
- CR 213355 - Manual Trigger of APS Pre-JAD 2
- CR 190310 - Supplemental Notices Insert and Notices Hold Release Pre-JAD 3
- CA 231228 -1099 Interface and Reconciliation
- CA 233715 - Disaster CalFresh Validation Design Discussion
- CR 189273 - Family PACT - Pre-JAD Session #5
- C96957 - Update CalHEERS to include downstream processing when an Individual is removed from a case: Discovery#3
- ▶ Conversion
 - Continue to monitor County Prep phase activities
 - Manage Wave 2 CDV execution starting on October 3, 2022
 - Monitor Risk 258 discussions with CalWIN counties
 - Participate in Wave 1 Open Defects strike team
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in the twice weekly GA/GR Correspondence Web Services discussion
- ▶ Case Purge
 - Track CalSAWS Purge execution activities

1.4.5 BenefitsCal

- ▶ Attend the Self-Service Portal Committee Meeting on October 4, 2022
- ▶ Monitor Release 5.0 Support Request functionality dependency on the CalSAWS design approval
- ▶ Monitor Release assignment for the CalWORKs Time Clocks function, due to partner (CalSAWS and ForgeRock) dependencies
- ▶ Attend the Daily Transaction Failures Meetings
- ▶ Participate in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Participate in the BenefitsCal Operation Review weekly meeting
- ▶ Participate in the weekly scope review and vendor coordination meeting for upcoming BenefitsCal releases
- ▶ Identify BenefitsCal Monthly Release 4.3 QA verification scope and monitor QA verification progress

1.4.6 Test

- ▶ CalSAWS Release 22.11
 - Continue test preparation
 - Continue QA Review of System Test scripts
 - Begin test execution
- ▶ CalSAWS CalWIN CDT
 - Continue Independent Test activities
- ▶ BenefitsCal Activities
 - Participate in BenefitsCal DD&I and M&O calls on October 4 and 6, 2022
 - Monitor open defects
 - Begin validations for Monthly Release R4.3
- ▶ Priority Release / RWR Activities

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- Perform QA activities for the following Priority Release issues upon delivery to System Test

Table 1-8 –Priority Release Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-248751 Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 1)	22.10.xx	QA Review
CA-242903 ACIN I-XX-22 2023 CAPI COLA	22.12.03	QA Review
CA-242752 2023 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	22.12.03	QA Review
CA-242753 Batch EDBC to apply 2023 SSA Cost of Living Adjustments (COLA)	22.12.10	QA Review

- Perform QA activities for the following Fiscal Reports issues upon delivery to System Test

Table 1-9 – Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-248159 [Fiscal] Unposted Receipts Monthly Activity Report Total Count Issue	22.10.06	QA Review
CA-247922 [Fiscal] Retroactive Aid Code Adjustments Detail Report	22.10.06	QA Review
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information	22.10.06	QA Review
CA-248827[Fiscal] Daily Claiming Adjustment Report CW Summary and CW Details Sheets not reconciling	22.10.13	QA Review
CA-248373 [Fiscal] Unposted Receipts Monthly Activity Report (and daily) issues with Summary pages	22.10.13	QA Review
CA-248830 [Fiscal] Missing Issuances in the Monthly Integrated Payroll Summary Reports	22.10.13	QA Review
CA-245594 Add General Assistance Program Code converted from CalWIN to Generate reports	22.10.20	QA Review
CA-233690 Update Reports for Customer Non-Benefit Issuance Category	22.10.20	QA Review
CA-231228 1099 Interface and Reconciliation Reports	22.12.15	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitor test support for priority releases
 - Participate in R5 MSV meeting on October 3, 2022
 - Participate in the Daily Debrief: Wave 1 county meetings October 3 - 7, 2022
 - Participate in Integrated Test Team meeting on October 4, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: September 26, 2022, to October 2, 2022

- Participate in GA/GR Testing Check-In meeting on October 4, 2022
- Participate in Weekly Test Touch point meeting on October 5, 2022
- Participate in the Global IPOC meeting on October 5, 2022
- ▶ CalWIN UAT
 - Facilitate UAT State Reports-Conversion related findings to Reports team on October 3, 2022

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on October 4, 2022
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in Orange County Change Discussion Guide working sessions on October 3 - 6, 2022
 - Participate in Santa Barbara County Change Discussion Guide working sessions on October 3 - 6, 2022
 - Participate in Ventura County Change Discussion Guide working sessions on October 3 - 6, 2022
 - Conduct Tulare County Change Discussion Prep Sessions from October 3 - 6, 2022
 - Participate in Wave 1 County Prep Phase Office Hours on October 3 - 7, 2022
 - Participate in Daily Debrief: Wave 1 County Prep Phase on October 3 - 7, 2022
 - Continue CalWIN W1 Requirements Traceability on October 3 - 7, 2022
 - Participate in San Luis Obispo BPR Closeout Sessions on October 3 - 5, 2022
 - Participate in ISS Implementation Manager Touchpoint on October 3, 2022
 - Conduct weekly Implementation Team meeting on October 3, 2022
 - Participate in ISS Team Leads Tuesday Standup meeting on October 4, 2022
 - Participate in Weekly OCM Meeting for CNCs and Comms on October 4, 2022
 - Participate in CalWIN Conversion and Change Management on October 4, 2022
 - Participate in Contra Costa T-6 Survey Results Review on October 4, 2022
 - Participate in TOSS & IPOC Meeting: Yolo County on October 5, 2022
 - Prepare for and conduct Monthly Global IPOC meeting on October 5, 2022
 - Participate in TOSS & IPOC Meeting: Ventura County on October 5, 2022
 - Participate in San Francisco BPR Closeout Sessions on October 6, 2022
 - Participate in TOSS & IPOC Meeting: Placer County on October 6, 2022
 - Participate in Wave 5 - IPOC/TOSS Kickoff & Workplan Review on October 6, 2022
 - Participate in Orange County - CDG Working Sessions on October 7, 2022
 - Participate in Santa Barbara County - CDG Working Sessions on October 7, 2022
 - Participate in Ventura County - CDG Working Sessions on October 7, 2022
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback on October 3 - 7, 2022

1.4.8 OCAT

- ▶ Participate in reviews and discussions

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period