CalSAWS OCAT
Weekly Status Report

Reporting Period: September 19, 2022, to September 25, 2022

Table of Contents

1.0 Online CalWORKs Appraisal Tool (OCAT)

Status Agenda Topics

Table 1 – CalSAWS OCAT Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	None

Deliverable Management

Table 2 – Overall Summary of Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
03.37	Monthly Status Report (August 2022)	🟢	• FDEL Submitted: 9/7/22 • FDEL Approved: 9/26/22
NA	System Security Plan – 2022 update	🟢	• DDEL Due: 9/30/22 (in process of replanning)

1] Status: **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

CalSAWS – California Statewide Automated Welfare System (CalSAWS)
CalSAWS OCAT Project
Weekly Status Report, Sunday, September 25, 2022
Period: Monday, September 19, 2022 to Sunday, September 25, 2022

Highlights of the Reporting Period

Project Management
► Continued to update weekly status materials for the project
► Continued deliverable/artifact updates

Phase 1 Development & Implementation
► N/A – all D&I tasks are complete

Phase 2 Maintenance & Operations
Production Usage
► (0) unplanned outages to report for the last 2 weeks
► Table below provides OCAT production usage statistics
 ► OCAT Initiated Interviews at **1%** for this week's reporting period
 ► Metrics will be provided to RMs on Friday, September 30th

Table 3 – OCAT Production Usage Statistics: 09/19/22 – 09/25/22

Activity	CalWIN	CalSAWS	Total
User Logins	**843**	**1,711**	**2,554**

Activity	CalWIN (2%)	CalSAWS (1%)	Total (1%)
Interviews Completed (SAWS Initiated)	689	1,579	2,268
Interviews Completed (OCAT Initiated)	14	9	23
Total	**703**	**1,588**	**2,291**

Help Desk Inquiries
► Provided Help Desk support to **8** OCAT county users
 ► 7 New tickets opened during the reporting period
 ► 8 Resolved/Closed (includes issues opened during the prior period)
Table below provides a summary of all Help Desk tickets that were active (open and/or closed) during the reporting period

Table 4 – OCAT Help Desk Tickets: 09/19/22 – 09/25/22

Request Type	Resolved/ Closed	Total
Add User to LMS	2	2
ForgeRock Issue	2	2
Inactive Account	2	2
Training Question	2	2
Grand Total	**8**	**8**

Defects Summary
► **1** Defect:
    ► 1 ForgeRock (1 normal/medium)

Table below provides a list of the resolved defects released to production during the period, plus all open defects.

Table 5 – OCAT Defects as of 09/25/22

#	Defect #	Defect Severity	Defect Summary	Defect Type	Status	Log Date	Impact	Alt. Procedure	Planned Release
1	OP-2880	Medium	OCAT User profiles being linked to duplicate FR profile w/ no email address (FR #REQ0022438)	ForgeRock	Open	04/11/22	A small number of users that have duplicate ForgeRock profiles cannot update their password if the linked profile doesn't have an email address.	N/A	TBD

Activities for the Next Reporting Period

Project Management

► Continue updates to weekly status materials for the project
► Continue to create/update project deliverables

Phase 1 Development and Implementation
► N/A – all D&I tasks are complete

Phase 2 Maintenance and Operations
► Continue to provide OCAT M&O support
► Continue to resolve Help Desk tickets
► Continue to resolve defects and prepare for the next production release

Deviations from Plan/Adjustments
► None