

## CalSAWS CCB Agenda

<b>DATE</b>	October 13, 2022
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Microsoft Teams
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-241912		Add Missing Threshold Languages to Template Repository - DHCS 0001	Client Correspondence	465	Premise	Start Build	
RWR	CA-243207		Remove Obsolete Forms From CalSAWS - CW 2199 & TEMP WI 10072A	Client Correspondence	62	Premise	Start Build	22.09.x3
RWR	CA-245147		Add Newest State versions of EBT 2259A, WI 10072A, and WI 10072B	Client Correspondence	820	CalSAWS M&E	No	
RWR	CA-248416		Update AAP3 Form to New Revision	Client Correspondence	78	CalSAWS M&E	No	
RWR	CA-250477		Accessability - Updates Pages in CalSAWS (Tier 2)	Online	1100	CalSAWS M&E	No	22.09.x4
22.07	CA-249674		Training: Load updated Job Aids to the LMS	Training	35	CalSAWS M&E	Start Build	22.09.23
22.07	CA-250211		Increase processing rate of Case Purge to 60,000 cases	Tech Arch	10	CalSAWS DD&I	Production Deployment	22.09.15
22.09	CA-233690	CA 229461	Update Reports for Customer Non-Benefit Issuance Category	Reports	504	CalSAWS M&E	Production Deployment	22.10.20

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-234545	CSPM-49955	BenefitsCal - New API for e-Notification Verification	BenefitsCal	841	CalSAWS M&E	Production Deployment	22.11.03
22.09	CA-245005		CalSAWS CA-242569 Call Flow Changes for Yuba County in the IVR System	Contact Center	120	CalSAWS M&O	Start Build	22.10.14
22.09	CA-247436	CH-186107	Schedule batch job to convert Unsolicited CalWIN DERs into CalSAWS - WAVE 1	CalHEERS	10	Premise	No	22.11.02
22.09	CA-248649	CH-198728	Update MAGI Change NOAs for '\$0 Premium' aid codes	Client Correspondence	417	Premise	Start Build	22.10.XX
22.09	CA-248712	CH-186107	Populate VLP POC (CT 580) for CalWIN counties	CalHEERS	51	Premise	Production Deployment	22.10.04
22.09	CA-249699		CalWIN Wave 1 - Create new Activity records for CalWIN historical data	Online	88	CalSAWS M&E	Start Build	22.10.30
22.09	CA-249999		Issue September 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.10.15
22.09	CA-250278		Update IVR Phone Numbers for CalWIN Counties to CalSAWS	Client Correspondence	44	CalSAWS M&E	No	22.10.xx
22.09	CA-250365		Update Nevada County e-mail domain	Online	45	CalSAWS M&E	Production Deployment	22.09.28
22.11	CA-248363		Update CalSAWS to display CFET and IHSS/CMIPS II program for CalWIN counties	Online	57	CalSAWS M&E	No	22.12.22
22.11	CA-250181		Update Classification Titles to Staff Detail page for CalWIN Counties	Online	22	CalSAWS M&E	Start Build	
22.11	CA-250458		Automated Regression Test - Execution and Maintenance - 22.11 Release Cycle	Automated Test	960	CalSAWS M&E	Start Build	23.01.18
23.01	CA-247464		Split analytics reports batch jobs into individual jobs	Reports	480	CalSAWS M&O	No	
23.01	CA-249759		Add Budget to CF 377.1 NOAs	Client Correspondence	133	CalSAWS M&E	No	
23.01	CA-250459		Automated Regression Test - Execution and Maintenance - 23.01 Release Cycle	Automated Test	960	CalSAWS M&E	No	23.03.15
23.03	CA-207130		DDID 2212 - Updates to send Email Reminder for Customer Appointments	Batch/Interfaces	206	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.03	CA-220693		Enhancements to Child Care Administrator Portal	Online	517	CalSAWS M&E	No	
23.05	CA-236542		Add the NA 213 in Spanish for the CW Denial NOA Over Income	Client Correspondence	118	CalSAWS M&E	No	
23.05	CA-248167		Add ICT Form Mappings	Client Correspondence	134	CalSAWS M&E	No	
23.06	CA-248041		Create a BPCR and network connection to setup E2Lite for Sonoma county	Batch Operations	45	CalSAWS M&E	No	23.07.07
23.07	CA-248042		Create a BPCR and network connection to setup E2Lite for Sacramento county	Batch Operations	45	CalSAWS M&E	No	23.09.08
23.07	CA-248043		Create a BPCR and network connection to setup E2Lite for San Francisco county	Batch Operations	45	CalSAWS M&E	No	23.09.08
23.07	CA-248044		Create a BPCR and network connection to setup E2Lite for San Luis Obispo county	Batch Operations	45	CalSAWS M&E	No	23.09.08
23.09	CA-209492		Refactor: Medi-Cal NOA Regulations and Form Names	Client Correspondence	3111	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-205408		Upload Current Version of SOC 814 under Client Correspondence-Templates-CAPI	Client Correspondence	368	CalSAWS M&E	Start Build	22.09.xx
RWR	CA-237075		EBT 2260 (8/21) in Threshold Languages	Client Correspondence	310	Premise	Start Build	22.09.28
RWR	CA-246998		Update English, Spanish and Add CW 10 in Threshold Languages	Client Correspondence	161	Premise	Start Build	22.09.28
22.03	CA-244205		LA County Purchase - Create New RPA Process	Online		County Purchase	Production Deployment	22.04.27
22.06	CA-244203		LA County Purchase - Update RPA For BIC Replacement through IVR	Online		County Purchase	Start Build	22.10.01
22.06	CA-244204		LA County Purchase - Update RPA For Exception Automation	Online		County Purchase	Start Build	22.10.01
22.06	CA-245923		LA County Purchase - BenefitsCal EBT/BIC Replacement	Online		County Purchase	Start Build	22.10.01

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-215585	CA-215584	DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 1	System Test	480	CalSAWS DD&I	No	22.09.28
22.07	CA-216900		Add CF RE, CW RE, and CW/CF RE packets in threshold languages.	Client Correspondence	4689	Premise	Start Build	22.09.14
22.07	CA-243555		Activate Converted Case Review Dashboard for Migrating Counties	Reports	101	CalSAWS M&E	No	22.10.20
22.07	CA-243606		Bulk Data Extraction from S3 Data Lake to Counties	Analytics	480	CalSAWS M&E	No	22.10.XX
22.07	CA-245594		Add General Assistance Program Code Converted from CalWIN to Generate reports	Reports	280	CalSAWS M&E	Start Build	22.10.26
22.07	CA-245787		Update Supportive Services Issuances Report to Expand Logic for All GA/GR Solutions	Reports	133	CalSAWS M&E	Start Build	22.10.20
22.07	CA-249105		Training: Update Task Management WBTs for 21.11-22.07 App Dev Changes	Training	280	CalSAWS DD&I	Start Build	22.09.30
22.09	CA-217158		Upgrade JAVA and Weblogic for CalSAWS Application	Tech Arch	1810	CalSAWS M&O	Start Build	22.11.XX
22.09	CA-240916		GA/GR Automated Solution - Imaging Updates	Eligibility	431	CalSAWS M&E	Start Build	
22.09	CA-249048		Update FC/KG/AAP Level of Care Specialized Rates for 2022-2023	Eligibility	785	CalSAWS M&E	Production Deployment	22.10.08
22.11	CA-205913		ACL 18-75 Add 5L Aid Code for FC Emergency Assistance EC Ineligible Cases	Eligibility	1345	CalSAWS M&E	No	
22.11	CA-213759		Update Child Support Interface to send correct Begin Date	Batch/Interfaces	619	CalSAWS M&E	No	
22.11	CA-227245		ACL 21-93 CF 377.1A Notice of Denial Updates	Client Correspondence	1194	Premise	Start Build	
22.11	CA-243236		Update Forms To Be Posted to BenefitsCal List in CalSAWS	Client Correspondence	166	CalSAWS M&E	No	
22.11	CA-243470		CCB 22-04-Child Care Immediate and Continuous Eligibility Age Requirements	Online	140	CalSAWS M&E	No	
22.11	CA-244150		Update CCSAS Outbound to send final update when discontinuance takes effect	Batch/Interfaces	457	CalSAWS M&E	Start Build	
22.11	CA-245146		Additional Updates for Homeless Assistance	Batch/Interfaces	224	CalSAWS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.11	CA-247889		ACL 22-66 Resource Limit Increase	Eligibility	195	CalSAWS M&E	Production Deployment	
23.01	CA-246965		Opt-In El Dorado and Humboldt to CF Denial Batch EDBC PB00E472	Batch/Interfaces	100	CalSAWS M&E	No	

## 2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **10/13/2022**.

### 3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A

23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



# [CA-241912] Add Missing Threshold Languages to Template Repository - DHCS 0001

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sumaiya Parveez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Navyasri Yalamanchili</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>465</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>ACWDL 09-27</b>	Created:	<b>03/02/2022 01:39 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Virginia Bernal - Reviewed and Approved 09/15/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 9/19/22				
<b>Current Design:</b>	The system only has English (05/09) and Spanish (07/09) languages of the DHCS 0001.				
<b>Request:</b>	Add DHCS 001- U.S. Citizens and Nationals Applying for Medi-Cal Must Show Proof of Citizenship and Identity (01/08) in all system supported threshold languages. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Recommendation:</b>	Add DHCS 001- U.S. Citizens and Nationals Applying for Medi-Cal Must Show Proof of Citizenship and Identity (01/08) in all system supported threshold languages. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Outreach Description:</b>	Workers can manually obtain form from DHCS website and send appropriate language form to customer.				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>465</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	300	DBA :	0	Design :	75
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	90	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





# [CA-243207] Remove Obsolete Forms From CalSAWS - CW 2199 & TEMP WI 10072A

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vamsi Davuluri</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Ranjith Madeshwaran</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>62</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>03/31/2022 10:07 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 9/27/2022 Sent to Correspondence committee as FYI				
<b>Expedite Approval:</b>	By Karen Rapponotti on 09/30/2022				
<b>Current Design:</b>	Currently CW 2199 and WI 10072A forms are available in CalSAWS Template Repository.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Make the form CW 2199 obsolete and remove these forms from the Template Repository.</li> <li>2. Make the form WI 10072A (01/2013) obsolete and remove these forms from the Template Repository.</li> </ol>				
<b>Recommendation:</b>	Remove these CW 2199 and WI 10072A forms from the CalSAWS Template Repository.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>62</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**[CA-245147] Add Newest State versions of EBT 2259A, WI 10072A, and WI 10072B**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>820</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:	<b>ACL 21-133</b>	Created:	<b>05/03/2022 04:55 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/14/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>					
<b>Current Design:</b> CalSAWS has an outdated version of the WI 10072B in its template repository; And the system currently does not have the EBT 2259A, or the WI 10072A.					
<b>Request:</b> Add the new EBT 2259A to CalSAWS and create a packet with the EBT 2259 and EBT 2259A. Add WI 10072A and update WI 10072B.					
<b>Recommendation:</b>					
<ol style="list-style-type: none"> <li>1. Add new Form EBT 2259A (11/21)</li> <li>2. Create new packet with updated EBT 2259 and new EBT 2259A (11/21)</li> <li>3. Add new WI 10072A Form (11/21)</li> <li>4. Update WI 10072B to the latest state version (11/21)</li> <li>5. Update Document Parameters Programs for EBT 2259 (11/21)</li> </ol>					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b> Use forms from CDSS website.					
<b>Operational Impact:</b>					
<b>Estimate:</b> <b>820</b>					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	600	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	200	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-248416] Update AAP3 Form to New Revision

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Daniel J Rosales</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>78</b>
Reporter:	<b>Daniel J Rosales</b>	Regulation Reference:		Created:	<b>07/29/2022 03:18 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michelle Ramos</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Non committee review and approval L. Ould 9/14/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CalSAWS currently has the AAP3 form revision 7/11 (English and Spanish) in Template Repository.				
<b>Request:</b>	Update AAP 3 with the most recent State revision (6/22) in English & turn off form generation in Spanish. This is currently only available via Template Repository.				
	Assumptions:				
	1. Potential generation conditions for the AAP 3 form are a part of SCR CA-48379 and will not be included in this effort.				
	2. This SCR will only update the AAP3 form in English as the new revision is not currently available in Spanish on the CDSS website.				
<b>Recommendation:</b>	Update the Template Repository AAP 3 with the most recent State revision (6/22) in English & turn off form generation in Spanish.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>78</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	55	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-250477] Accesibility - Updates Pages in CalSAWS (Tier 2)**

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Lynnel Silva</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.09.x4</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>1100</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>09/21/2022 06:09 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Karen Rapponotti - Agree - 9/28/2022

**Expedite Approval: Current Design:** Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.

**Request:** Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.

**Recommendation:** The following pages need to be assess for 508/Accessibility standards:  
 Call Log CTI  
 EDBC List  
 Workload Reassignment Detail  
 WTW Status List  
 Contact Detail  
 EBT Card Detail  
 Customer Reporting Detail  
 New Person Detail  
 MAGI Determination Summary  
 e-Application Summary  
 Worker Schedule Search

**Outreach Description:** None

**Alternative Procedure Description:** None  
**Operational Impact:** **Estimate: 1100**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	825
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	275	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-249674] Training: Load updated Job Aids to the LMS**

- Resolved: 09/23/2022 10:10 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.23</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>35</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>08/29/2022 02:43 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Janet Mitri</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Jayna Longstreet 09/09/2022

**Expedite Approval:** Approved by Deanna Rotert on 9/19/2022

**Current Design:** Updated Job Aids need to be uploaded to the LMS to keep the JA versions current.

**Request:** Upload Job Aids that have been updated up to the 22.09 baseline release to the LMS.

**Recommendation:** Upload Job Aids that have been updated up to the 22.09 baseline release to the LMS.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **35**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	35		



# [CA-250211] Increase processing rate of Case Purge to 60,000 cases

- Resolved: 09/15/2022 04:27 PM

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Chris Larson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Michael A. Wright</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.09.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Chris Larson</b>	Regulation Reference:		Created:	<b>09/14/2022 08:03 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Usability]</b>	Funding Source ID:	<b>N/A</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 9/7/2022 by Frederick Gains

**Expedite Approval:** Approved by Laura Chavez on 9/7/2022 by Frederick Gains

**Current Design:** The Case Purge batch job is configured to process 30k cases per batch run.

**Request:** Update the Case Purge batch's configuration to process 60k cases per batch run.

**Recommendation:** 1) Submit a BPCR to increase the processing rate of case purge from 30k records per night to 60k.

**Outreach Description:**

**Alternative Procedure Description:** N/A Tech change only

**Operational Impact:**

**Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	10	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-233690] Update Reports for Customer Non-Benefit Issuance Category

Team Responsible:	<b>Reports</b>	Assignee:	<b>Vipra Chowdhury</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Diana Bonilla [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.20</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>504</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>09/22/2021 02:05 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/27/2022</b>	Other Agency Cross Reference:	<b>CA 229461</b>
Consortium Review Approval Date:					

### Non-Committee Review:

**Expedite Approval:** Expedited Prod Dep Approval, Michele Peterson 8/24/22, Build Start Approval provided by Karen J. Rapponotti on 2/15/2022

**Current Design:** SCR CA-226779 added a new issuance category of Customer Non-Benefit. Reports have not been updated to take this new category into account.

- Request:**
- Update the following reports to exclude Customer Non-Benefit issuances from their base population:
    - CA 237 HA
    - CA 237 CW
    - CA 237 CW Line 8 Backup Report
    - STAT 45
    - GR 237
    - Disaster CalFresh Daily Report
    - FC1- Continuum of Care Reform Facility Report
    - TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
  - Update the following reports to include Customer Non-Benefit issuances:
    - Direct Deposit Production Reconciliation Report
    - Issuance Exception Report

- Recommendation:**
- Update the following reports below to exclude Customer Non-Benefit issuances in the base population:
    - CA 237 HA
    - CA 237 CW
    - CA 237 CW Line 8 Backup Report
    - GR 237
    - TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
    - STAT 45
    - Disaster CalFresh Daily Report
    - FC1- Continuum of Care Reform Facility Report
  - Update the following reports to include Customer Non-Benefit issuances:
    - Direct Deposit Production Reconciliation Report
    - Issuance Exception Report
  - Update the following reports to cosmetically sync up with CalSAWS template standards:
    - CA 237 CW Line 8 Backup Report
    - GR 237

**Outreach Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**

N/A

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**Estimate: 504**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	340
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	164	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-234545] BenefitsCal - New API for e-Notification Verification

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.11.03</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>841</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>10/05/2021 05:55 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CSPM-49955</b>
Consortium Review Approval Date:					

**Non-Committee Review:** Non Committee Approval for technical update by Dymas Pena 09/06/2022

**Expedite Approval:** Approved by Karen Rapponotti 07/12/2022

**Current Design:** Currently, BenefitsCal customers can only opt-in for paperless correspondence through the BenefitsCal portal. The BenefitsCal portal calls the CalSAWS Customer Contact Preferences Application Programming Interface (API) to send a verified e-mail address and store the customer's e-Notification preference in CalSAWS. A customer may opt to use a different e-mail address than their BenefitsCal account e-mail address. This new e-mail address will need to be verified to complete the e-Notification opt-in process. In CalSAWS, the e-Notification field on the Contact Detail page is disabled due to a lack of process to verify the e-mail address entered by the worker on the page and notify BenefitsCal regarding the verified e-mail. The previous e-mail verification process that exists in CalSAWS is only compatible to the decommissioned Your Benefits Now (YBN) portal.

**Request:** Implement a process to verify the e-mail entered on the Contact Detail page and complete the e-Notification opt-in process when initiated in CalSAWS.

**Recommendation:**

1. Enable the e-Notification field in Contact Detail page and disable the Domestic Violence specific validation messages that are associated to opting-in for e-Notifications.
2. Add a validation in the Contact Detail page when a customer is linked to an active Self-Service Customer Privacy record.
3. Update validation in the Contact Detail page to remove the reference to 'C4Yourself'.
4. Update the save logic of the Contact Detail page to generate an e-mail to verify the provided e-mail address with a unique verification link.
5. Create a new API that verifies the e-mail address and unique verification code combination.
6. Update the Customer Contact Preferences API to store the e-mail verification status when it is invoked to update the contact information.

### **Outreach Description:**

### **Alternative Procedure Description:**

Customer will need to opt-in for e-Notifications through the Self-Service Portal.

### **Operational Impact:**

**Estimate:** **841**

Automated Test :	244	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	332	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	173
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	40	Release Communication Support :	0	Reports :	0

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Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	17	Tech ForgeRock :	0
Tech Ops :	35	Training :	0	Translation :	0



# [CA-245005] CalSAWS CA-242569 Call Flow Changes for Yuba County in the IVR System

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Alexis Cabrera</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>120</b>
Reporter:	<b>Darcy Alexander</b>	Regulation Reference:		Created:	<b>04/29/2022 07:43 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	County Approved Call Flow Changes on 9-13-2022 Lovena DeCamp				
<b>Expedite Approval:</b>	Laura Chavez, 9/15/2022				
<b>Current Design:</b>	Yuba County requested updates to their IVR Call Flow				
<b>Request:</b>	Update Yuba Counties IVR Call Flow (See attached Call Flow for details)				
<b>Recommendation:</b>	<ul style="list-style-type: none"> <li>1) Update Yuba County's call flow <ul style="list-style-type: none"> <li>a) See attached call flow for detail</li> </ul> </li> <li>2) Create the CalFresh Intake Queues <ul style="list-style-type: none"> <li>a) English = C58_EN_CF_Intake</li> <li>b) Spanish = C58_SP_CF_Intake</li> </ul> </li> </ul>				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>120</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	120	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**[CA-247436] Schedule batch job to convert Unsolicited CalWIN DERs into CalSAWS - WAVE 1**

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Cynthia Ridley</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.11.02</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Cynthia Ridley</b>	Regulation Reference:		Created:	<b>07/05/2022 11:10 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CH-186107</b>
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

CA-239130 added on request batch job (PI00CH108) to convert Unprocessed CalWIN DER-Us into CalSAWS.

**Request:**

Run batch job (PI00CH108) on 11/02/2022 for CalWIN WAVE 1.

**Recommendation:**

1. Run batch job (PI00CH108) on 11/02/2022 for CalWIN WAVE 1
2. Create a list based on log file errors to provide to Counties of DER-Us that did not process successfully in the batch.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

County Users will need to make a change on the CalHEERS portal to have a DER-U sent to CalSAWS.

**Operational Impact:**

**Estimate: 10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	5	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-248649] Update MAGI Change NOAs for '\$0 Premium' aid codes

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Krishna Akula</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.10.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>417</b>
Reporter:	<b>Jasmine Chen</b>	Regulation Reference:	<b>ACWDL 22-14</b>	Created:	<b>08/04/2022 05:54 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>CalHEERS</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CH-198728</b>
Consortium Review Approval Date:					

**Non-Committee Review:** Streamline approval by Nina Butler on 09/27/2022

**Expedite Approval:** Expedited Start Build Approved by Karen R. on 9/27/22 (attached)

**Current Design:** Currently the MAGI 'No Premium to Premium' Change NOA generates after checking conditions for EDBC's latest aid code as one of the following: T1, T3, T6, T8, whose values are stored within a constant-list categorized as 'MAGI Aid Codes Premium'.

**Request:** Per ACWDL 22-14 effective 07/01/2022, aid codes T1, T3 as part of the Optional Targeted Low-Income Children's Program (OTLICP) has been classified as one of the programs where their monthly premiums are reduced to \$0 - so these are now '\$0 Premium' aid codes.  
As T1, T3 remained as trigger conditions in the MAGI 'No Premium to Premium' NOA generation conditions, its NOA verbiage of '...Monthly premiums are from \$13 up to \$39 per family.' conflicted with the policy-effective, \$0 premium of aid codes T1, T3.

**Recommendation:**

1. Remove T1, T3 aid codes from the existing 'MAGI Aid Codes Premium' constant-list.
2. Regression Test 'No Premium to Premium' and 'Premium to No Premium' NOAs to no longer generate for T1, T3 aid codes with \$0 premiums.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **417**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	119
Client Correspondence :	194	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	19	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-248712] Populate VLP POC (CT 580) for CalWIN counties**

- Resolved: 10/03/2022 09:20 AM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Krishna Akula</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Cynthia Ridley</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>51</b>
Reporter:	<b>Ritu Chinya</b>	Regulation Reference:		Created:	<b>08/08/2022 10:27 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Maureen Votta</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Consortium Contact:		Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS</b>
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	<b>CH-186107</b>
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Maureen Votta approved on 9/19/2022

**Expedite Approval:** Expedited Production deployment provided by Lynn Bridwell on Mon 9/19/2022 1:49 PM

**Current Design:** VLP POC information in CT 580 exists for the 40 CalSAWS counties.

**Request:** Add the VLP POC information for the 18 CalWIN counties.

**Recommendation:** Add the attached VLP POC information for the 18 CalWIN counties to CT580.

**Outreach Description:** Contact the County Help Desk.

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **51**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	30	CalHEERS Test :	16
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-249699] CalWIN Wave 1 - Create new Activity records for CalWIN historical data

Team Responsible:	<b>Online</b>	Assignee:	<b>Aaron Fowler</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.10.30</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>88</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>08/30/2022 11:00 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[RDB, Welfare to Work/WPR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Gingko Luna 9/2/22

**Expedite Approval:** Approved on 8/30/2022 by Karen J Rapponotti

**Current Design:** Currently in CalSAWS, an Activity can only have a maximum of 999 records associated to it. Data coming in from CalWIN wave 1 counties have more than the 999 maximum records allowed in CalSAWS for a single Activity. Due to this, users are not able to view the Activities that have more than 999 records associated to it in the CalSAWS system.

**Request:** Update the Wave 1 CalWIN converted Activities to only be associated to have 999 records at a time.

**Recommendation:**

1. Create new Activity record for converted Activities record that have more than 999 records associated to it.
  - A) The amount of new Activity records that needs to be created will be dependent on the amount of records that is associated to the converted Activity.

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **88**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	55
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-249999] Issue September 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Anusha Gangishetty</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>210</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL dated May 03, 2022</b>	Created:	<b>09/08/2022 08:20 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

**Expedite Approval:** Approved by Karen Rapponotti on 09/12/2022

**Current Design:** The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

**Request:** CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the July, August and September 2022 benefit month.

**Recommendation:**

- 1) Create a DCR to insert Manual EDBC records for the July, August and September 2022 benefit month benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  - a. Include all cases with Active CalFresh program in July, August and September 2022 benefit month and no Emergency Allotment Issued.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.  
 Note: If the household has already received CalFresh benefit up to the maximum allotment for July, August and September benefit month the authorized amount for the manual EDBC would be set to \$95.
  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Exclude the TCF cases with Overdue recert.
  - f. Create the manual EDBC records with RECALC\_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.



6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For July 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 10/15/2022 due to COVID-19

Long Description: Per direction from ACWDL dated July 08, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For August 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 10/15/2022 due to COVID-19

Long Description: Per direction from ACWDL dated August 19, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For September 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 10/15/2022 due to COVID-19

Long Description: Per direction from ACWDL dated September 02, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

**Outreach**

**Description:**

**Alternative Procedure**

N/A

**Description:**

**Operational Impact:**

**Estimate: 210**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

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Performance :	0	Release Communication	0	Reports :	15
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	43	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-250278] Update IVR Phone Numbers for CalWIN Counties to CalSAWS

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sahithi Pabba</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.10.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>44</b>
Reporter:	<b>Phong Xiong</b>	Regulation Reference:		Created:	<b>09/15/2022 10:03 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Darcy Alexander 9-16-2022 Approve				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Currently, we have two IVR systems: one for LA County and the other for Migration Counties. The Migration Counties IVR system will be turned into the 58 county IVR solution, with SCR CA-240156 bringing LA County over.				
	All the IVR phone numbers in the system are held in the IVR_PH_NUM table.				
<b>Request:</b>	Add the CalWIN Counties IVR phone numbers into the IVR_PH_NUM table.				
<b>Recommendation:</b>	DCR to IVR_PH_NUM table with the values listed in Supporting Document titled 'CalWIN IVR Phone Numbers to be Added.xlsx'				
<b>Outreach Description:</b>	None				
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>44</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	20	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	19	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-250365] Update Nevada County e-mail domain

- Resolved: 09/27/2022 03:09 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Rucha Kulkarni</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.09.28</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>09/19/2022 03:40 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Yogesh Patel</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Non Committee approval for single county update by Yogesh Patel on 09/21/2022

**Expedite Approval:** Approval received by Michele Peterson on 9/22/2022

**Current Design:** Nevada county has updated their email domain from @co.nevada.ca.us to @nevadacountyca.gov.

**Request:** Update all Nevada county users to have their email address be updated to use the new email domain of "@nevadacountyca.gov"

**Recommendation:** Update all Nevada county users to have their email address be updated from xxx@co.nevada.ca.us to xxx@nevadacountyca.gov.

**Outreach Description:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	12	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-248363] Update CalSAWS to display CFET and IHSS/CMIPS II program for CalWIN counties

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Andrea Rodriguez</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.12.22</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>57</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>07/28/2022 10:54 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Non-Committee Approval for CalWIN Technical update by Dymas 9/09/2022

**Expedite Approval:**  
**Current Design:** Currently the CFET and IHSS/CMIPS II programs are not available to some CalWIN counties that has opted out to not have the above programs display.

**Request:** Update the Select Programs and Program Detail pages to make the CFET and/or IHSS/CMIPS II programs visible for Contra Costa (Wave 2), Orange (Wave 3), San Mateo (Wave 4) and Solano (Wave 4).

- Recommendation:**
1. Update "Select Programs" page in CalSAWS to enable the "CFET" program checkbox to appear in the list of selectable programs for Contra Costa, Orange, San Mateo, and Solano.
  2. Update "Select Programs" page in CalSAWS to enable the "IHSS/CMIPS II" program checkbox to appear in the list of selectable programs for Contra Costa.
  3. Update "Program Detail" page in CalSAWS to display the "CFET" program in the "Select Program" dropdown field for Contra Costa, Orange, San Mateo, and Solano.
  4. Update "Program Detail" page in CalSAWS to display the "IHSS/CMIPS II" program in the "Select Program" dropdown field for Contra Costa.

Note:  
 The Select Programs page can be accessed through:  
 Global: Case Info  
 Local: New Application

The Program Detail page can be accessed through:  
 Global: Case Info  
 Local: Case Summary  
 Task: New Program

**Outreach Description:**  
**Alternative Procedure Description:** None

**Operational Impact:**  
**Estimate:** 57

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	28

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Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	24	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-250181] Update Classification Titles to Staff Detail page for CalWIN Counties

Team Responsible:	<b>Online</b>	Assignee:	<b>Jalagari Paul</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Andrea Rodriguez</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>22</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>09/13/2022 12:43 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Non-Committee Approval provided by Dymas due to Operational Need on 9/22/2022

**Expedite Approval:** Build Approval provided by Karen Rapponotti on 9/23/2022

**Current Design:** Classification Titles that display on the Staff Detail page for the 18 CalWIN Counties were implemented with CA-207460 (20.03)

**Request:** Update the Classification Titles that display on the Staff Detail page for Orange (Wave 3), San Francisco (Wave 6), Santa Barbara (Wave 3) and Solano (Wave 4) Counties as their selection has changed since the implementation of CA-207460.

**Recommendation:** 1. For Orange County, remove the following Classification Titles:

- Accountant/Auditor II - District Accounting
- Accountant/Auditor II - Employment Services
- Accountant/Auditor II - Program Integrity
- Assistant Director
- Case Manager - Contracted
- Case Manager - County
- Case Manager - DASU
- Data Entry Technician - SST
- Eligibility Supervisor - OCPC
- Eligibility System Liaison
- Eligibility Technician - Foster Care
- Eligibility Technician - GR
- Eligibility Technician - Program Integrity
- Eligibility Technician - Quality Control Unit
- Employment Services Partner
- Program Manager
- Senior Social Services Supervisor - DASU
- Senior Social Worker - DASU
- Social Services Supervisor I - Program Integrity
- Social Services Supervisor I - SST Analyst
- Social Worker

2. For Orange County, add the following Classification Titles:

- New additions to Codes table:
- Contract Staff
- Executive Manager
- Group Counselor
- Information Processing Technician
- Research Analyst III
- Research Analyst IV
- Senior Public Health Nurse
- State QC
- Temp Staff

Existing in Codes table:  
Case Manager  
Intern  
Other  
Public Health Nurse

3. For San Francisco County, add the following Classification Titles:

Existing in Codes table:  
Senior Welfare Fraud Investigator  
Welfare Fraud Investigator

4. For Santa Barbara County, add the following Classification Titles:

New additions to Codes table:  
EDP Systems & Program Analyst

Existing in Codes table:  
Eligibility Supervisor  
Eligibility Worker

5. For Santa Barbara County, remove the following Classification Titles:

Accountant II  
Accountant III  
Administrative Office Professional II  
Career Employment Specialist II  
Career Employment Specialist Sr  
Child Support Officer  
Computer Systems Specialist II  
Computer Systems Specialist Supervisor  
Consultant  
Electronic Data Processing Analyst  
Electronic Data Processing Analyst II  
Electronic Data Processing Analyst Sr  
Eligibility Worker II  
Eligibility Worker Lead  
Eligibility Worker Supervisor  
Employment Counselor  
Fair Hearings Officer  
Financial Office Professional II  
Financial Office Professional Sr  
Storekeeper  
Systems Programmer  
Utility Clerk  
Welfare Fraud Investigator

6. For Solano County, add the following Classification Titles:

New additions to Codes table:  
Deputy Director H&SS E&E Programs  
H&SS Planning Analyst  
Human Services Support Specialist  
Human Services Support Specialist Supervisor

Existing in Codes table:  
Program Analyst

7. For Solano County, remove the following Classification Titles:

Planning Analyst

8. Automated Regression Test:

Update the existing 'Staff Classification' script to verify the updated list of Classification Titles for each of the 4 impacted counties.

Note: This script performs both positive and negative testing for each Classification Title.



**Outreach**

**Description:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**22**

Automated Test :	8	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	14
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Tech ForgeRock :	0
		Training :	0	Translation :	0



# [CA-250458] Automated Regression Test - Execution and Maintenance - 22.11 Release Cycle

Team Responsible:	<b>Automated Test</b>	Assignee:	<b>William Baretsky</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.01.18</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>960</b>
Reporter:	<b>William Baretsky</b>	Regulation Reference:		Created:	<b>09/21/2022 09:00 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Assembly Test</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Michele Peterson on 09/22/2022

**Expedite Approval:** Approved by Michele Peterson on 09/22/2022

**Current Design:** A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

**Request:** The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

- Recommendation:**
- Execute the major release automated regression suite against the 22.11 major version build on a regular basis.
    - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
    - Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.
  - Execute the major release automated regression suite against the final build for the 22.11 major version, prior to the build being deployed to production.
    - Assumption: 1 run per major release.
    - Note: This includes only the Major Release regression test runs in the staging environment.
  - Execute the priority / minor release automated regression suite against the final build of each applicable 22.11 minor version, prior to the build being deployed to production.
    - Assumption: No more than 3 runs per week, averaged across the priority release cycle.
    - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.
  - Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
    - Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
    - Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.
  - Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).
    - Assumption: No more than 14 new transactions per release cycle
    - Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-22.11 priority or RWR releases.

- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**960**

Execute all regression testing manually for major and minor version releases.

Automated Test :	960	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

 **[CA-247464] Split analytics reports batch jobs into individual jobs**

Team Responsible:	<b>Reports</b>	Assignee:	<b>Ellie Zhao</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Nitin Baxi</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>480</b>
Reporter:	<b>Russell Golden</b>	Regulation Reference:		Created:	<b>07/05/2022 05:22 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 9/27/2022

**Expedite Approval: Current Design:**

The current design for reports analytics batch jobs is that it runs through a single orchestration job that includes five primary phases:

- Curation
- Datalake to RDS
- Qlik Sense app reload
- NPrinting report generation and
- Report files transfer to Front-end S3 Buckets/ FTP Servers

**Request:** To improve the performance and flexibility of our batch process, we request to split the jobs into their individual parts to enable them to run more freely throughout the schedule, freeing up slots, and leveraging the cluster performance more effectively.

**Recommendation:** Split the jobs into three major components:

- Curation
- Datalake to RDS
- Qlik + NPrinting + Report files transfer

This will enable us to run the jobs independently and during different phases of the batch process. A potential benefit of this process may be to finish all jobs requiring the EMR cluster at full scale earlier, then shift resources to Qlik and NPrinting, potentially reducing EMR cost.

**Outreach**

**Description:** N/A

**Alternative Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 480

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	100
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	380

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Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-249759] Add Budget to CF 377.1 NOAs

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>133</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:	<b>ACL 21-110</b>	Created:	<b>08/31/2022 01:55 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/21/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently the CF Recertification Approval (CF 377.1) NOA is generated without a budget.

#### Request:

Generate the existing CF Recertification Approval NOA with a budget.

#### Recommendation:

1. Update CF Recertification Approval NOA's regulations.
2. Update the CF Approval budget to be generated on the CF Recertification Approval NOA.

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

133

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	88	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	35	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-250459] Automated Regression Test - Execution and Maintenance - 23.01 Release Cycle

Team Responsible:	<b>Automated Test</b>	Assignee:	<b>William Baretsky</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.03.15</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>960</b>
Reporter:	<b>William Baretsky</b>	Regulation Reference:		Created:	<b>09/21/2022 09:01 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Assembly Test</b>	Approved by		Other Agency Cross	
Consortium Review Approval:		Committee:		Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Michele Peterson on 09/22/2022

**Expedite Approval:** A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

**Request:** This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs. The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

**Recommendation:** When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

1. Execute the major release automated regression suite against the 23.01 major version build on a regular basis.
  - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
  - Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.
2. Execute the major release automated regression suite against the final build for the 23.01 major version, prior to the build being deployed to production.
  - Assumption: 1 run per major release.
  - Note: This includes only the Major Release regression test runs in the staging environment.
3. Execute the priority / minor release automated regression suite against the final build of each applicable 23.01 minor version, prior to the build being deployed to production.
  - Assumption: No more than 3 runs per week, averaged across the priority release cycle.
  - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.
4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
  - Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
  - Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.
5. Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).
  - Assumption: No more than 14 new transactions per release cycle
  - Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-23.01 priority or RWR releases.

- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**960**

Execute all regression testing manually for major and minor version releases.

Automated Test :	960	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		





# [CA-207130] DDID 2212 - Updates to send Email Reminder for Customer Appointments

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Balakumar Murthy</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>206</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>03/15/2019 10:02 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>Application Development and Test</b>

Consortium Review Approval:	<b>ignacio Lazaro</b> <b>09/16/2022</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	<b>09/16/2022</b>				

**Non-Committee Review:** Approved by Ignacio Lazaro on 09/16/22

**Expedite Approval: Current Design:** Currently there is no email reminder for appointments in CalSAWS.

**Request:** Create a new Email Reminder batch job that will notify participant 3 calendar days before the appointment date.

- Recommendation:**
1. Create a new Email Reminder batch job that will notify participant 3 calendar days before the appointment date.  
Trigger condition:
    - a. Batch date is 3 calendar days before the appointment date. When the 3 calendar days before the appointment date fall on Sunday or holiday, the batch will trigger the email on the Batch run date prior to the 3 calendar days.
    - b. Participant is opt-in for email reminder.
    - c. Appointment status is in scheduled or reschedule.
  2. Create Email Subject and Email Body to recipient reminding them of upcoming appointment. See Design document for email description details.

**Outreach Description:** N/A - CalSAWS DD&I Requirement

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** **206**

Automated Test :	0	Batch/Interfaces :	131	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	75	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-220693] Enhancements to Child Care Administrator Portal

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>517</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>10/09/2020 06:52 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gingko Luna</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Child Care]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Child Care Administrator Portal was created to contain data elements specified in ACL 19-110.

#### Request:

1. Add email address of the parent/caretaker to the Child Care Administrators Portal.
2. Add support for multiple providers per child.

#### Recommendation:

See Design Doc. for complete recommendations.

1. Add the parent/caretaker email address to the Summary screen.
2. Update the Child Care Provider Info section to display tabs for each active Provider.
3. Update the Site Walkthrough to include information for the new 'e-mail' field and the new 'Provider' tab row.
4. Correct spacing and display errors, as noted.

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 517**

Automated Test :	40	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	322
Performance :	0	Release Communication	23	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	78	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-236542] Add the NA 213 in Spanish for the CW Denial NOA Over Income

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Ayman Hussein</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>118</b>
Reporter:	<b>Jasmine Chen</b>	Regulation Reference:	<b>ACL 21-130</b>	Created:	<b>11/10/2021 02:08 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/06/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** Per CA-231970, the CW Denial NOA (EDBC status reason: Over Income) for Applicant MBSAC Test Fail was implemented in English. The CW Denial NOA (EDBC status reason: Over Income) for Recipient MAP Test Fail was implemented in English, Spanish.

**Request:** Add the CW Denial NOA (specifically the budget NA 213) for failing Applicant MBSAC Test in Spanish.

**Recommendation:** Add the CW Denial NOA (specifically the budget NA 213) for failing Applicant MBSAC Test in Spanish.

### Outreach

**Description:**  
**Alternative Procedure Description:** N/A

**Operational Impact:**  
**Estimate:** 118

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	73	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	35	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-248167] Add ICT Form Mappings

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>134</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>07/25/2022 02:54 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 9/21/22				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	There are currently forms in CalSAWS that are missing ICT database mappings. As a result these documents are unable to be ICT.				
<b>Request:</b>	Add database mappings for any documents that require ICT mapping.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>DCR to add values highlighted in the spreadsheet titled 'EICT Document Mappings - Updated 9-13-22.xlsx' to DOC_TEMPL table</li> <li>DCR to add values highlighted in the spreadsheet titled 'EICT Document Mappings - Updated 9-13-22.xlsx' to DOC_TEMPL_IMG table</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>134</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	77	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	47	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-248041] Create a BPCR and network connection to setup E2Lite for Sonoma county

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Naveen Bhumandla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>45</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>07/21/2022 10:13 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 8/31/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CA-243960 creates the E2Lite Interface jobs for CalWINS Counties. This SCR will establish the network connectivity with Sonoma county.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Create a BPCR to add FTP information on E2Lite for Sonoma county.</li> <li>2. County partner integrated testing is required.</li> </ol>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Create a BPCR to add FTP information on E2Lite for Sonoma county.</li> <li>2. County partner integrated testing is required.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-248042] Create a BPCR and network connection to setup E2Lite for Sacramento county

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Naveen Bhumandla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.09.08</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>45</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>07/21/2022 10:14 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 8/31/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CA-243960 creates the E2Lite Interface jobs for CalWINS Counties. This SCR will establish the network connectivity with Sacramento county.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Create a BPCR to add FTP information on E2Lite for Sacramento county.</li> <li>2. County partner integrated testing is required.</li> </ol>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Create a BPCR to add FTP information on E2Lite for Sacramento county.</li> <li>2. County partner integrated testing is required.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-248043] Create a BPCR and network connection to setup E2Lite for San Francisco county

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Naveen Bhumandla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.09.08</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>45</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>07/21/2022 10:15 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 8/31/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CA-243960 creates the E2Lite Interface jobs for CalWINS Counties. This SCR will establish the network connectivity with San Francisco county.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Create a BPCR to add FTP information on E2Lite for San Francisco county.</li> <li>2. County partner integrated testing is required.</li> </ol>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Create a BPCR to add FTP information on E2Lite for San Francisco county.</li> <li>2. County partner integrated testing is required.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-248044] Create a BPCR and network connection to setup E2Lite for San Luis Obispo county

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Naveen Bhumandla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.09.08</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>45</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>07/21/2022 10:18 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 8/31/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CA-243960 creates the E2Lite Interface jobs for CalWINS Counties. This SCR will establish the network connectivity with San Luis Obispo county.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Create a BPCR to add FTP information on E2Lite for San Luis Obispo county.</li> <li>2. County partner integrated testing is required.</li> </ol>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Create a BPCR to add FTP information on E2Lite for San Luis Obispo county.</li> <li>2. County partner integrated testing is required.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-209492] Refactor: Medi-Cal NOA Regulations and Form Names

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.09]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3111</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>07/18/2019 09:03 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:		Approved by Committee:	<b>09/21/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee Review:

**Expedite Approval:** Approved by Karen Rapponotti on 09/22/2022

**Current Design:** CalSAWS Regulations are currently stored in CT662. MAGI NOA Regulations are stored per aid code for each MAGI NOA fragment. There is not enough columns in CT662 to handle threshold translations of regulations.

CalSAWS Regulations currently are merged in a way that prevents duplicated references. They are also inconsistent when referenced (for example, "CCR" vs "California Code of Regulations").

CalSAWS Form Names that generate on the NOA Templates are inconsistent when referenced (MC323 vs MC 323). Inconsistencies in the Form name can cause it to populate more than once on the bottom of the NOA.

- Request:**
1. MAGI NOA Regulations need to be available in threshold languages.
  2. Medi-Cal NOA Regulations need to be consistent on a NOA.
  3. Medi-Cal NOA Form Names need to be consistent on a NOA.

- Recommendation:**
1. Move the MAGI NOA Regulations to a separate database table that can handle threshold.
  2. Update the MC Regulations with standard references and add merging capabilities. Reformat Regulations section for MC\_NOA\_TEMPLATE.
  3. Update the MC Form Names that populate on the bottom of the MC NOA Template to be consistent.

### Outreach

#### Description:

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** 3111

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	60
Client Correspondence :	1628	DBA :	0	Design :	405
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	145	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	737	Tech Arch :	0	Tech ForgeRock :	0

End SCRs



# [CA-205408] Upload Current Version of SOC 814 under Client Correspondence- Templates-CAPI

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Laxmi Pagadala</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Smit Shah</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>368</b>
Reporter:	<b>Virginia C. Bernal</b>	Regulation Reference:		Created:	<b>10/31/2018 10:18 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Vaisau, T 07/12/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 07/12/2022				
<b>Current Design:</b>	The system has the outdated English and Threshold languages of the SOC 814 versions.				
<b>Request:</b>	Add CDSS Threshold Languages to the CalSAWS for the SOC 814 (12/20) form Template Repository and system generated. Languages include: English, Armenian, Spanish and Chinese.				
<b>Recommendation:</b>	Update the Available languages to CDSS version of SOC 814. Languages: English, Armenian, Spanish and Chinese.				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>368</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	230	DBA :	0	Design :	69
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	69	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Estimate Change: Before: System Test ETC 1: 69  After: System Test ETC 1: 161				

2. Recommendation Change:

Before: No recommendation to turn off older version threshold languages.

After: Add recommendation to turn off older version of SOC 814 form in below languages:

Languages - Arabic, Cambodian, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

# [CA-237075] EBT 2260 (8/21) in Threshold Languages

- Resolved: 09/23/2022 06:21 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Nisarga Nagarathnaraj</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Mohammed Yasin</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.09.28</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Jasmine Chen</b>	Regulation Reference:	<b>ACIN I-12-22, ACL 14-90, ACL 14-90E</b>	Created:	<b>11/22/2021 01:11 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Caroline Bui 7/29/2022

**Expedite Approval:** By Karen Rapponotti on 08/03/2022

**Current Design:** Currently, the system only has English & Spanish of the EBT 2260 (08/21).

**Request:** Update CDSS Threshold Languages to the CalSAWS for the EBT 2260 (08/21) form Template Repository and system generated.  
 Languages include:  
 Arabic, Armenian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

**Recommendation:** 1. Update the EBT 2260 (08/21) form in all available threshold languages.  
 Languages: Arabic, Armenian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

**Outreach**

**Description:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 310

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
 Before: Section 1.2 Requests  
 Add CDSS Threshold Languages to the CalSAWS for the EBT 2260 (08/21) form Template Repository and system generated.  
 Languages include:  
 Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

Section 1.3 Overview of Recommendations

Add the EBT 2260 (08/21) form in all available threshold languages.

Languages: Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

After: Updated to remove Cambodian from section 1.2 and 1.3.

Section 1.2 Requests

Add CDSS Threshold Languages to the CalSAWS for the EBT 2260 (08/21) form Template Repository and system generated.

Languages include:

Arabic, Armenian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

Section 1.3 Overview of Recommendations

Add the EBT 2260 (08/21) form in all available threshold languages.

Languages: Arabic, Armenian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:



# [CA-246998] Update English, Spanish and Add CW 10 in Threshold Languages

- Resolved: 09/23/2022 06:20 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Pooja Shivanand</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Singaram Manickam</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.28</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>161</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>06/22/2022 03:34 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 7/27/2022 Sent to correspondence committee as FYI				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	The system only has English & Spanish of the CW 10.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>Update English, Spanish and available threshold languages to have only the CalWORKs, CalFresh, GA/GR program checkboxes.</li> <li>Add CDSS Threshold Languages to the CalSAWS for the CW 10 (07/01) form Template Repository and system generated.</li> </ol> Languages include: Cambodian, Chinese, Russian and Vietnamese.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>Update English, Spanish and available threshold languages to have only the CalWORKs, CalFresh, GA/GR program checkboxes</li> <li>Add the CW 10 form in available threshold languages.</li> </ol> Languages: Cambodian, Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>161</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	104	DBA :	0	Design :	26
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	31	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: No Recommendation to update English and Spanish Languages.				

Section 1.2

Add CDSS Threshold Languages to the CalSAWS for the CW 10 (07/01) form Template Repository and system generated.

Languages include:

Cambodian, Chinese, Russian and Vietnamese.

Section 1.3

Add the CW 10 form in available threshold languages.

Languages: Cambodian, Chinese, Russian and Vietnamese.

After: Added recommendation to Update English, Spanish and available threshold languages to have only the CalWORKs, CalFresh, GA/GR program checkboxes.

Section 1.2

1. Update English, Spanish and available threshold languages to have only the CalWORKs, CalFresh, GA/GR program checkboxes.

2. Add CDSS Threshold Languages to the CalSAWS for the CW 10 (07/01) form Template Repository and system generated.

Languages include:

Cambodian, Chinese, Russian and Vietnamese.

Section 1.3

1. Update English, Spanish and available threshold languages to have only the CalWORKs, CalFresh, GA/GR program checkboxes

2. Add the CW 10 form in available threshold languages.

Languages: Cambodian, Chinese, Russian and Vietnamese.

Section 2.2 Update CW 10 in English and Spanish Languages - Added

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-244205] LA County Purchase - Create New RPA Process

- Resolved: 06/13/2022 02:48 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Naga Chinduluru</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Korey Edwards</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	
Reporter:	<b>Jason Osterwald</b>	Regulation Reference:		Created:	<b>04/20/2022 03:44 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	<b>LA-01-2021</b>
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Michele Peterson - 6/7/22

**Expedite Approval:** Karen J. Rapponotti - 6/9/2022

**Current Design:** The RPA bot automates Electronic Benefits Transfer (EBT) card replacement requests.

**Request:** Configure enhancements to the RPA bot.

**Recommendation:**

Update the RPA bot with the following enhancements:

Extend the deration between EBT card replacement requests.  
Migrate from Internet Explorer to Microsoft Edge.  
Change the standard journal entry.

This will be LA County only functionality.

**Outreach Description:**

**Alternative Procedure Description:**

Follow the current county process.

**Operational Impact:**

**Estimate:** 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change: A decision was made to allocate hours to the Online team. Previously the instructions were that the hours would not be documented as it was a fixed scope effort from an external team.

Before: Online ETC 1 = 0  
After: Online ETC 1 = 835

3. Release Change:  
Before: N/A  
After: N/A

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-244203] LA County Purchase - Update RPA For BIC Replacement through IVR

- Resolved: 10/04/2022 06:07 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Matthew Lower</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Korey Edwards</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.01</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	
Reporter:	<b>Jason Osterwald</b>	Regulation Reference:		Created:	<b>04/20/2022 03:42 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>LA-01-2021</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Michele Peterson - 6/7/22

**Expedite Approval:** Karen J. Rapponotti - 6/9/2022

**Current Design:** LA County customers must talk to a Contact Center Agent to request a new BIC card. The agent then completes the request within the CalSAWS application.

**Request:** Update the IVR workflow to allow customers to request a new BIC card from within the IVR system and automate the completion of the requests.

**Recommendation:**  
1. Update the IVR workflow to allow customers to request a new BIC card from within the IVR system.  
2. Update the robotic process automation (RPA) workflow to automate BIC card requests.

This is an LA County only change.

### Outreach

**Description:** Follow the current county process.

### Alternative Procedure

**Description:**

**Operational Impact:**

**Estimate:** 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**  
1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change: A decision was made to allocate hours to the Online team. Previously the instructions were that the hours would not be documented as it was a fixed scope effort from an external team.  
Before: Online ETC 1 = 0  
After: Online ETC 1 = 370

3. Release Change:  
Before: 22.06  
After: 22.09

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-244204] LA County Purchase - Update RPA For Exception Automation

- Resolved: 10/04/2022 06:05 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Matthew Lower</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Korey Edwards</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.01</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	
Reporter:	<b>Jason Osterwald</b>	Regulation Reference:		Created:	<b>04/20/2022 03:43 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>LA-01-2021</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Michele Peterson - 6/7/22

**Expedite Approval:** Karen J. Rapponotti - 6/9/2022

**Current Design:** The RPA bot will make three attempts to complete benefits card replacement requests. After the third failed attempt, the request data is manually saved into a Microsoft Excel file.

**Request:** The RPA bot will automate exceptions by creating a CalSAWS task.

**Recommendation:** The RPA bot will automate exceptions by creating a CalSAWS task.

LA County staff will identify the bank or location where the exception tasks will be routed.

This functionality will be for LA County Only.

**Outreach Description:** Follow the current county process.

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change: A decision was made to allocate hours to the Online team. Previously the instructions were that the hours would not be documented as it was a fixed scope effort from an external team.  
Before: Online ETC 1 = 0  
After: Online ETC 1 = 390

3. Release Change:  
Before: 22.06  
After: 22.09

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-245923] LA County Purchase - BenefitsCal EBT/BIC Replacement

- Resolved: 10/04/2022 06:03 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Matthew Lower</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Korey Edwards</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.01</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	
Reporter:	<b>Matthew Lower</b>	Regulation Reference:		Created:	<b>05/25/2022 11:18 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>LA-01-2021</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Michele Peterson - 6/7/22

**Expedite Approval:** Karen J. Rapponotti - 6/9/2022

**Current Design:** LA County has elected to not allow their customers to request a new EBT or BIC card from BenefitsCal due to workload concerns. If the functionality was turned on, a unique task would be created in CalSAWS after a customer requests a new EBT or BIC card. Those requests would then have to be managed and processed manually by LA County staff.

**Request:** Automate all EBT and BIC card requests that are received from BenefitsCal.

**Recommendation:** Turn on the functionality that allows LA County customers to request a new EBT or BIC card from BenefitsCal.  
Use robotic process automation (RPA) technology to automate completion of all tasks stemming from EBT and BIC card requests that are received from BenefitsCal.

This only impacts LA County.

**Outreach Description:** Follow the current county process.

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change: A decision was made to allocate hours to the Online team. Previously the instructions were that the hours would not be documented as it was a fixed scope effort from an external team.  
Before: Online ETC 1 = 0  
After: Online ETC 1 = 240

3. Release Change:  
Before: 22.06  
After: 22.09

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:





# [CA-215585] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave

1

- Resolved: 09/28/2022 03:53 PM

Team Responsible:	<b>System Test</b>	Assignee:	<b>Akira Moriguchi</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Roger Perez</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.28</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>480</b>
Reporter:	<b>Roger Perez</b>	Regulation Reference:		Created:	<b>04/15/2020 03:15 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:		Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>Application Development and Test</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-215584</b>
Consortium Review Approval Date:					

**Non-Committee Review:** Ken Ford 2.28.2022

**Expedite Approval:**  
**Current Design:**

Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

**Request:** This SCR is to track the CalWIN Wave 1 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

**Recommendation:** N/A - Support SCR Only

### Outreach

**Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 480

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	40
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	100	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	300	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision  
Status-1:**

Accepted

**Content Revision  
Description-1:**

1. Recommendation Change:  
N/A

2. Estimate Change: Existing hours are being split across 6 CalWIN Wave IPT SCRs  
Before: 2,115 hrs  
After: 480 hrs  
System Test = 300 hrs  
BatchOps = 40 hrs  
Batch Interfaces = 40 hrs  
Fiscal = 100 hrs

3. Release Change:  
Before: 23.06  
After: 22.07

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 22.07  
After: 22.09

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:



# [CA-216900] Add CF RE, CW RE, and CW/CF RE packets in threshold languages.

- Resolved: 09/14/2022 05:01 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Dinesh Mariyappan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Daniel J Rosales</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.09.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>4689</b>
Reporter:	<b>Rainier Dela Cruz [X]</b>	Regulation Reference:	<b>Correspondence</b>	Created:	<b>06/03/2020 03:43 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Caroline Bui 3/2/2022				
<b>Expedite Approval:</b>	3/28/2022, Expedited Build Start approval by Karen Rapponotti				
<b>Current Design:</b>	CF RE, CW RE, and CW/CF RE packets are only available in English and Spanish.				
<b>Request:</b>	Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183.				
<b>Recommendation:</b>	Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	NA				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>4689</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	2970	DBA :	0	Design :	140
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1495	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	84.0
<b>Content Revision Status-1:</b>	Accepted				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: N/A After: N/A				

2. Estimate Change: As this SCR has moved from 22.05.x3 to 22.07.x1, We need additional hours to retest the SCR implementation.

Before:

System Test Support ETC 1: 398  
System Test Support ETC 2: 199  
System Test Support ETC 3: 179  
System Test Support ETC Total: 776

After:

System Test Support ETC 1: 489  
System Test Support ETC 2: 299  
System Test Support ETC 3: 279  
System Test Support ETC Total: 1076

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

Accepted

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:

- Recommendation 2.1.1 (Add the CF RE packet in available threshold languages) incorrectly classified CF RE Packet Forms Category as 'Form'.
- Recommendation 2.2.1 (Add the CW RE packet in available threshold languages) incorrectly classified CW RE Packet Forms Category as 'Form'.
- Recommendation 2.3.1 (Add the CW/CF RE packet in available threshold languages) incorrectly classified CW/CF RE Packet Forms Category as 'Form'.
- Recommendation 2.4.1 (Update the English CCP7 in CW RE Packet & CW/CF RE Packet to match state version) incorrectly stated that the CCP7 questionnaire should be on 1 whole page to match state version.

After:

- Recommendation 2.1.1 (Add the CF RE packet in available threshold languages) now correctly classifies CF RE Packet Forms Category as 'Application'.
- Recommendation 2.2.1 (Add the CW RE packet in available threshold languages) now correctly classifies CW RE Packet Forms Category as 'Application'.
- Recommendation 2.3.1 (Add the CW/CF RE packet in available threshold languages) now correctly classifies CW/CF RE Packet Forms Category as 'Application'.
- Recommendation 2.4.1 (Update the English CCP7 in CW RE Packet & CW/CF RE Packet to match state version) now correctly states that the CCP7 questionnaire should extend to a second page to match state version.

2. Estimate Change:

Before:

Client Correspondence ETC 1: 2,322  
Client Correspondence ETC 2: 198  
Client Correspondence ETC Total: 2520  
System Test Support ETC 1: 489  
System Test Support ETC 2: 299  
System Test Support ETC 3: 279  
System Test Support ETC Total: 1076

After:

Client Correspondence ETC 1: 2722  
Client Correspondence ETC 2: 248  
Client Correspondence ETC Total: 2970  
System Test Support ETC 1: 538  
System Test Support ETC 2: 339  
System Test Support ETC 3: 318

System Test Support ETC Total: 1195

3. Release Change:  
N/A

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

Accepted

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
System Test requested additional 300 hours. This was missed in last content revision.  
Before:

System Test Support ETC 1: 538  
System Test Support ETC 2: 339  
System Test Support ETC 3: 318  
System Test Support ETC Total: 1195

After:  
System Test Support ETC 1: 638  
System Test Support ETC 2: 439  
System Test Support ETC 3: 418  
System Test Support ETC Total: 1495

3. Release Change:  
Before: N/A  
After: N/A

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-4:**

Pending CCB

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change: System Test requested additional 260 hours due to Central Print issues for all the languages. Thus the Central Print logic needs to be reworked for all the 11 threshold languages.

Before:  
System Test Support ETC 1: 638  
System Test Support ETC 2: 439  
System Test Support ETC 3: 418  
System Test Support ETC Total: 1495

After:  
System Test Support ETC 1: 728  
System Test Support ETC 2: 524  
System Test Support ETC 3: 503  
System Test Support ETC Total: 1755

3. Release Change:  
Before: N/A  
After: N/A

4. Funding Source Change:  
Before: N/A  
After: N/A



# [CA-243555] Activate Converted Case Review Dashboard for Migrating Counties

Team Responsible:	<b>Reports</b>	Assignee:	<b>Jeric Derama</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sophia Fernandez [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.20</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>101</b>
Reporter:	<b>Carlos Zepeda</b>	Regulation Reference:		Created:	<b>04/06/2022 03:55 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Management Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 8/3/2022

**Expedite Approval: Current Design:** The Converted Case Review Dashboard in CalSAWS is currently not available to counties migrating from the C-IV and CalWIN systems. This dashboard is currently only available to select executive users.

**Request:** Make the Converted Case Review Dashboard accessible to the incoming C-IV and CalWIN counties that have either migrated to, or are migrating to, CalSAWS.

- Recommendation:**
1. Turn on the Converted Case Review Dashboard for all migrating counties
  2. Add a link to the Converted Case Review Dashboard in the Business Intelligence landing page under the Operations Reports section
  3. Update the Qlik dashboard logic to add section access to restrict the data by county based on user profile

### Outreach

**Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** **101**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	76
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	25	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before: Section 2.1.6 Security Updates section contains roles: Eligibility Supervisor and Eligibility Staff  
After: Section 2.1.6 Security Updates section removed roles: Eligibility Supervisor and Eligibility Staff

2. Estimate Change:  
Before:

After:

3. Release Change:  
Before: Fixed Version 22.07  
After: Fixed Version 22.09

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

## [CA-243606] Bulk Data Extraction from S3 Data Lake to Counties

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Nitin Baxi</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.10.XX</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>480</b>
Reporter:	<b>Carlos Camarena</b>	Regulation Reference:		Created:	<b>04/07/2022 02:24 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by David Bruhn on behalf of Laura Chavez on 4/29/2022

**Expedite Approval:**  
**Current Design:** EDR

**Request:** Bulk Data Extraction from S3 Data Lake to Counties  
- First step is enabling PBDS access in S3 for LA county (others to follow)

**Recommendation:** Estimated 6 week implementation time, assuming prioritization of resources and staff and approvals in FinOps and CAB.

- Partition data by county in new S3 bucket in CalSAWS account.
- Partition occurs after batch is complete for steps leveraging the same data.
- Counties are responsible for storage, egress, and transfer costs of their data, as needed.
- Access will be provisioned for counties to leverage S3 CLI to pull data/objects from S3.
- Counties will be responsible for ETL into other sources.

Set up auditing (reminder there is no way to lock down data by county)  
Option details defined here: CalSAWS AWS Data Extraction for Counties.pptx

**Outreach Description:**  
**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Operational Impact:**  
**Estimate:** **480**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	410
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	40	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted



**Content Revision  
Description-1:**

1. Recommendation Change:

Before:

After:

2. Estimate Change: Adding 30h to Batch Operations and 90h additional hours to Reports.

Before:

Batch Operations ETC 1: 0

Batch Operations ETC Total: 0

Reports ETC 1: 320

Reports ETC Total: 320

After:

Batch Operations ETC 1: 30

Batch Operations ETC Total: 30

Reports ETC 1: 410

Reports ETC Total: 410

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: Fixed Release 22.07

After: Fixed Release 22.09

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**



# [CA-245594] Add General Assistance Program Code Converted from CalWIN to Generate reports

Team Responsible:	<b>Reports</b>	Assignee:	<b>Aniruddha Loha</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sophia Fernandez [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.26</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>280</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>05/16/2022 09:42 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Claudia Pinto 8/1/2022

**Expedite Approval:** by Karen Rapponotti 7/29/2022

**Current Design:** Currently, the following reports are not generating for all of the General Assistance solutions:

- Integrated Payroll Benefit Issuance Detail Claiming Report
- Integrated Payroll Benefit Issuance Detail Claiming Report By Case
- Integrated Payroll Summary Report
- Main Payroll Benefit Issuance Direct Deposit Register
- Main Payroll Benefit Issuance EBT Register
- Main Payroll Benefit Issuance Warrant Register

Currently, most of the reports are generating for General Assistance (Managed) (GM), General Assistance (Non-Managed) (GN) solutions and General Assistance/General Relief solution (GA) except for the Integrated Payroll Benefit Issuance Detail Claiming Report. These reports are not generating for the GA/GR Automated Solution (GR) at all.

All the reports are generated for the GM and GN solutions which are opted in by most counties migrating from the C-IV legacy solution.

The following reports contain the GA solution which is used by Los Angeles County:

- Integrated Payroll Benefit Issuance Detail Claiming Report By Case
- Integrated Payroll Summary Report
- Main Payroll Benefit Issuance Direct Deposit Register
- Main Payroll Benefit Issuance EBT Register
- Main Payroll Benefit Issuance Warrant Register

None of these reports currently generate for the GR solution which corresponds to counties migrating from the CalWIN legacy system.

**Request:** Add the GR program code to generate reports for the General Assistance solution used by counties migrating from the CalWIN legacy system.

**Recommendation:**

- Add the GR program code for respective counties to the following reports:
  - Integrated Payroll Benefit Issuance Detail Claiming Report
  - Integrated Payroll Benefit Issuance Detail Claiming Report By Case
  - Integrated Payroll Summary Report
  - Main Payroll Benefit Issuance Direct Deposit Register
  - Main Payroll Benefit Issuance EBT Register
  - Main Payroll Benefit Issuance Warrant Register
- Add the GA program code for the respective county to the following report:

a. Integrated Payroll Benefit Issuance Detail Claiming Report

**Outreach**

**Description:**

**Alternative**

Counties would have to run ad hoc report to get their data.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 280

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	203
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	77	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change: (Adding 90hours for reports build)  
Before:  
Reports ETC 1:142  
Reports ETC 2:10  
Reports ETC 3:27  
Reports ETC 4:24  
Reports ETC Total:203  
After:  
Reports ETC 1:232  
Reports ETC 2:10  
Reports ETC 3:27  
Reports ETC 4:24  
Reports ETC Total:293
3. Release Change:  
Before: Fixed Version 22.07  
After: Fixed Version 22.09
4. Funding Source Change:  
Before:  
After:

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:



# [CA-245787] Update Supportive Services Issuances Report to Expand Logic for All GA/GR Solutions

Team Responsible:	<b>Reports</b>	Assignee:	<b>Ritu Mishra</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Thao Ta</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>133</b>
Reporter:	<b>Carlos Zepeda</b>	Regulation Reference:		Created:	<b>05/20/2022 05:10 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 8/2/2022

**Expedite Approval:** Expedited build start approval provided by Karen J. Rapponotti on 8/3/2022

**Current Design:** Currently, the Supportive Services Issuances Report is only accounting for the GA program in its reporting logic and is being generated by the Los Angeles county only.

**Request:** This SCR requests the addition of the GA/GR Automated Solution (GR), GA Non-Managed Program (GN), GA Managed Program (GM) to the Supportive Services Issuances Report, and to generate for all counties.

**Recommendation:**

1. Update Supportive Services Issuances Report to expand the report logic where GA is used to include GM, GN, and GR program codes.
2. Update the report to generate for all counties.

**Outreach**

**Description:** Counties using program codes GM/GN/GR would have to do an ad hoc query for their reporting information.

**Alternative Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 133

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	90
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	43	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before: Fixed Version 22.07  
After: Fixed Version 22.09

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-249105] Training: Update Task Management WBTs for 21.11-22.07 App Dev Changes

- Resolved: 10/03/2022 01:29 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.30</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>280</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>08/16/2022 12:04 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>n</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 8/29/2022

**Expedite Approval:** Approved by Karen Rapponotti on 8/29/2022

**Current Design:** Task Management WBTs are impacted by System changes implemented with the 21.11-22.07 Production releases.

**Request:** Task Management WBTs need to be updated to reflect System changes implemented with the 21.11-22.07 Production releases.

**Recommendation:** Update the following Task Management WBTs to reflect changes implemented with the App Dev SCR listed:

1. 110-WBT-ORA-Orientation-06 (001 - Orientation: 06 - Task Management)
  - a. CA-223932 (Task Mgt - Export Report Updates)
  - b. CA-214923 (Task Mgt - Task Re-Open)
  - c. CA-214915 (Task Mgt - Task Successors and Action Steps)
  - d. CA-214902 (Task Mgt - Expedited Tasks)
  - e. CA-214901 (Task Mgt - Task Upload and Void)
  - f. CA-214914 (Task Mgt - Task Watchers)
  - g. CA-214912 (Task Mgt - Enhanced Task Search)
  - h. CA-214905 (Task Mgt - Task Upload - Death / Jail Match)
  - i. CA-231489 (Task Mgt - Worklist Task Detail Updates)
  - j. CA-214918 (Task Mgt - Bundle Case Tasks)
  - k. CA-214906 (Task Mgt - General Tasks (No Case or Application))
  - l. CA-214903 (Task Mgt - Suggest Worker Assignment)
  - m. CA-214922 (Task Mgt - Task Start Date)
2. 140-WBT-SAS-Security/Administrative Support-06 (021 - Security Administrative Support: 06 - Task Management)
  - a. CA-223932 (Task Mgt - Export Report Updates)
  - b. CA-214915 (Task Mgt - Task Successors and Action Steps)
  - c. CA-214901 (Task Mgt - Task Upload and Void)
  - d. CA-214916 (Task Mgt - QA/QC Task Sampling)
  - e. CA-214914 (Task Mgt - Task Watchers)
  - f. CA-214905 (Task Mgt - Task Upload - Death / Jail Match)
  - g. CA-214918 (Task Mgt - Bundle Case Tasks)
  - h. CA-214921 (Task Mgt - Task Assignment Factors and Worker Schedule)
  - i. CA-214922 (Task Mgt - Task Start Date)
3. 034-WBT-Task Management 1 (034 - Task Management Overview)
  - a. CA-223932 (Task Mgt - Export Report Updates)
  - b. CA-214923 (Task Mgt - Task Re-Open)
  - c. CA-214915 (Task Mgt - Task Successors and Action Steps)
  - d. CA-214901 (Task Mgt - Task Upload and Void)
  - e. CA-214914 (Task Mgt - Task Watchers)
  - f. CA-214912 (Task Mgt - Enhanced Task Search)

- g. CA-214905 (Task Mgt - Task Upload - Death / Jail Match)
- h. CA-231489 (Task Mgt - Worklist Task Detail Updates)
- i. CA-214918 (Task Mgt - Bundle Case Tasks)
- j. CA-214906 (Task Mgt - General Tasks (No Case or Application))
- k. CA-214903 (Task Mgt - Suggest Worker Assignment)
- l. CA-214922 (Task Mgt - Task Start Date)
- 4. 034-WBT-Task Management 2 (034 - Task Management for Administrators)
  - a. CA-214915 (Task Mgt - Task Successors and Action Steps)
  - b. CA-214902 (Task Mgt - Expedited Tasks)
  - c. CA-214916 (Task Mgt - QA/QC Task Sampling)
  - d. CA-236917 (Task Mgt - Add Programs to Document Routing Rule Functionality)
  - e. CA-214921 (Task Mgt - Task Assignment Factors and Worker Schedule)
  - f. CA-214922 (Task Mgt - Task Start Date)

**Outreach**

**Description:**

**Alternative Procedure**

N/A

**Description:**

**Operational Impact:**

**Estimate:**

**280**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	280	Translation :	0

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: 22.07

After: 22.09

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Kenneth J. Lerch</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.11.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1810</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>06/16/2020 11:44 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/12/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 1/12/2022

**Expedite Approval:** Approved by Laura Chavez on 1/12/2022

**Current Design:** CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.

**Request:** Upgrade the application to latest versions of JAVA and Weblogic

**Recommendation:**

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

### Outreach

**Description:** N/A

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **1810**

Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	120
BenefitsCal :	100	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	0
Eligibility :	100	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	300
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	300	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 22.09  
After: 22.11 (23.01.xx)

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

4. Funding Source Change: N/A

Accepted

1. Recommendation Change:

Before:

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13

After:

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

2. Estimate Change:

Before:

BenefitsCal ETC 2:=150

CalHEERS ETC-1 = 0

After:

BenefitsCal ETC 2:=0 (The BenefitsCal Portal Service will be upgraded with SCR CA-238653, so removed hours from this SCR)

CalHEERS ETC-1 = 40 (CHEWS will be upgraded as part of this SCR, so adding 40 hours. These 40 hours have been reduced from SCR CA-238653)

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

Accepted

1. Recommendation Change:

Before: NA

After: NA

2. Estimate Change:

Before: NA

After: NA

3. Release Change:

Before: 22.03

After: 22.05

4. Funding Source Change:

Before: NA

After: NA

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

Accepted

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.05

After: 22.06

4. Funding Source Change: N/A

# [CA-240916] GA/GR Automated Solution - Imaging Updates

- Resolved: 09/20/2022 06:20 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Rupalatha Putta</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Stephanie Hugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>431</b>
Reporter:	<b>Stephanie Hugo</b>	Regulation Reference:		Created:	<b>02/10/2022 06:00 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>06/07/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

## Non-Committee

### Review:

**Expedite Approval:** Karen Rapponotti - 05/20/2022

**Current Design:** The current GA/GR Automated Solution allows for correspondence details, such as Document Name and Number, to be updated by users without any project intervention. While these updates will be reflected in the CalSAWS Application, this is not the case for the Imaging System and would require code changes in an SCR to match the CalSAWS document.

**Request:** As document details can be updated on a regular basis without a project SCR created, updates are needed on the Imaging, Barcoding, and Correspondence framework to have a generic Imaging Form Name and Number where all these GA/GR Automated Solution correspondences will be associated with.

**Recommendation:**

1. Update the Barcode Populated on the GA/GR Correspondences.
2. Add new Imaging Form Name and Number to the Imaging System.
3. Update the Barcode API to handle the new GA/GR Correspondence Barcode.

## Outreach

### Description:

**Alternative Procedure** N/A

### Description:

### Operational Impact:

**Estimate:** 431

Automated Test :	0	Batch/Interfaces :	90	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	180	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	25	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	90	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change: Added new Assumption After:
4. In the scenario where multiple documents are imaged on the same day from the same case, Customer Reporting statuses may not be updated to "Received" status due to the nature of the implementation of a generic Imaging Form Name and Number.

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-249048] Update FC/KG/AAP Level of Care Specialized Rates for 2022-2023

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Giovanni Gonzalez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.10.08</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>785</b>
Reporter:	<b>Thomas Lazio</b>	Regulation Reference:	<b>ACL 22-59</b>	Created:	<b>08/15/2022 10:39 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee Review:

**Expedite Approval:** Michele Peterson - 08/17/2022

**Current Design:** Currently CalSAWS is using the following CCR LOC rates which apply to HBFC placements as well as newer (since 1/2017) KG, NRLG placements, and AAP cases with 'Level Based Rate':

- LOC1 (Basic Level) for specialized rates (D, F1 thru F4) effective from July 1, 2021.
- LOC2, LOC3 and LOC4 for specialized rate (D, F1 thru F4) effective from July 1, 2019.

**Request:**

1. Update CalSAWS rate tables to include the D, F1, F2, F3, F4 rates from Table C in the "ATTACHMENT\_I\_ACL\_22\_xx\_FC\_KG\_Rate Details" provided by LA County which apply to HBFC placements and newer (since 1/2017) KG, NRLG placements, and AAP cases with 'Level Based Rate'.
2. Run batch EDBC to update the rates on impacted FC, KG, and AAP cases along with CF programs that have an FC/KG/AAP participant in common. (Note: all impacted FC, KG and AAP cases are in LA County.)

**Recommendation:**

1. Eligibility- Update latest CCR LOC specialized rates (D, F1 thru F4).
2. Eligibility- Run Batch EDBC for impacted FC/KG/AAP programs with Specialized CCR LOC Rates along with CF programs that have an FC/KG/AAP participant in common.
3. Correspondence – Update FC/KG 'CNI Increase' generation logic for specific run
4. Correspondence – Update AAP 'Rate Increase' generation logic for specific run.
5. Correspondence – DCRs to suppress KG 'Age Changed' NOAs, AAP 2 forms
6. Fiscal- DCR to generate 4th and, if needed, 5th COLA file(s).
7. Eligibility- Generate Exception and Informational Lists.

See detailed recommendations in attached design document.

**Outreach Description:** The list of exception cases and informational lists will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal > System Changes > SCR and SIR Lists> 2022 > CA-249048

Please refer to the attached design for further list details.

**Alternative Procedure** Override EDBC

### Description:

#### Operational Impact:

**Estimate:** 785

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	14
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	282	DBA :	0	Design :	0

Eligibility :	142	Fiscal :	55	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	222	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change:  
 Before:  
 Eligibility ETC 1: 90  
 Eligibility ETC 2: 36  
 Eligibility ETC 3: 16  
 Eligibility ETC Total: 142

After:  
 Eligibility ETC 1: 130  
 Eligibility ETC 2:36  
 Eligibility ETC 3:16  
 Eligibility ETC Total:182

3. Release Change: N/A  
 4. Funding Source Change: N/A

**Content Revision Status-2:**

**Content Revision Description-2:** 1. Recommendation Change:  
 Before:

After:  
 2. Estimate Change:  
 Before:  
 After:

3. Release Change:  
 Before:  
 After:

4. Funding Source Change:  
 Before:  
 After:

**Content Revision Status-3:**

**Content Revision Description-3:** 1. Recommendation Change:  
 Before:  
 After:

2. Estimate Change:  
 Before:  
 After:

3. Release Change:  
 Before:  
 After:

4. Funding Source Change:  
 Before:



## [CA-205913] ACL 18-75 Add 5L Aid Code for FC Emergency Assistance EC Ineligible Cases

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Praveen Badabhagni</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1345</b>
Reporter:	<b>Laura Ould</b>	Regulation Reference:	<b>ACL 18-75; 19-24, CFL 18/19-81</b>	Created:	<b>12/06/2018 06:25 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/22/2020</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Per ACL 18-75 and the implementation of SCR CA-203207 / CIV-101516, Sub Type Codes 'EC EA Eligible' and 'EC EA Ineligible' were added to the system in order to differentiate the 5K aid code used for EA eligible and EA ineligible cases. SCR CA-204665 / CIV-102237 updated the FC EDBC to automate the setting of these two sub type codes.

Existing Approval NOAs in CalSAWS/LRS have logic to generate for the existing 5K aid code.

#### Request:

Per ACLs 19-24 and 19-84, add aid code 5L for FC EC EA ineligible cases and update FC EDBC to automate the setting of 5L aid code instead of 5K with 'EC EA Ineligible' sub type code, which will include Tribal Specific Homes placement types as well as all child relationship types for RFH placements. Also, add aid code 5L to the existing EC-EA Tracking Report and exclude 5L aid code from Clothing Allowance batch jobs.

#### Recommendation:

1. Add new 5L Aid Code for FC EC cases not eligible for federal EA funding.
2. Update FC EDBC to use Aid Code 5L instead of 5K with Sub Type Code of 'EC EA Ineligible' which will include Tribal Specific Homes placement types as well as all child relationship types for RFH placements.
3. Update Foster Care Aid Code Override Detail Page to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
4. Update Manual Foster Care EDBC to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
5. Update 5K EA Aid Code logic to not set 5K Aid Code when Child Placement facility has already received EC funding and the RFA license is approved even if the NTE date has not been reached.
6. Add new Fund Codes in CalSAWS to store the accounting string information for all CalSAWS Counties for 5L Aid Code.
7. Exclude 5L aid code from Clothing Allowance batch jobs.
8. Create a CTCR to add 5L aid code into the existing FC – MEDS aid code segment.
9. Add two MEDS alerts into The System (External #9579 and 9580).
10. Add the 5L aid code data element to the existing EC/EA tracking report.
11. Update EC-EA Tracking Report Fields to use Beginning Date of Placement instead of Beginning Date of 'Emergency Approval' license.
12. Update the NOA generation logic for existing NOAs in CalSAWS/LRS to include the new 5L approval code.

Please see attached design for details.

#### Outreach

#### Description:

#### Alternative Procedure

#### Description:

Use Aid Code '5K' + Sub Type 'EC EA Ineligible'

**Operational Impact:****Estimate: 1345**

Automated Test :	2	Batch/Interfaces :	93	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	98	DBA :	0	Design :	0
Eligibility :	259	Fiscal :	186	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	200
Reports Test :	70	Security :	0	Special Project :	0
System Test Support :	317	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB**Content Revision Description-1:** Content Revision Description- 5

## 1. Recommendation Change:

Before:

## 1.3 Overview of Recommendations

1. Add new 5L Aid Code for FC EC cases not eligible for federal EA funding.
2. Update FC EDBC to use Aid Code 5L instead of 5K with Sub Type Code of 'EC EA Ineligible' which will include Tribal Specific Homes placement types as well as all child relationship types for RFH placements.
3. Update Foster Care Aid Code Override Detail Page to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
4. Update Manual Foster Care EDBC to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
5. Update 5K EA Aid Code logic to not set 5K Aid Code when Child Placement facility has already received EC funding and the RFA license is approved even if the NTE date has not been reached.
6. Add new Fund Codes in CalSAWS to store the accounting string information for all CalSAWS Counties for 5L Aid Code.
7. Exclude 5L aid code from Clothing Allowance batch jobs.
8. Create a CTCR to add 5L aid code into the existing FC – MEDS aid code segment.
9. Add two MEDS alerts into The System (External #9579 and 9580).
10. Add the 5L aid code data element to the existing EC/EA tracking report.
11. Update EC-EA Tracking Report Fields to use Beginning Date of Placement instead of Beginning Date of 'Emergency Approval' license.
12. Update the NOA generation logic for existing NOAs in CalSAWS/LRS to include the new 5L approval code

After:

## 1.3 Overview of Recommendations

1. Add new 5L Aid Code for FC EC cases not eligible for federal EA funding.
2. Update FC EDBC to use Aid Code 5L instead of 5K with Sub Type Code of 'EC EA Ineligible' which will include Tribal Specific Homes placement types as well as all child relationship types for RFH placements.
3. Update Foster Care Aid Code Override Detail Page to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
4. Update Manual Foster Care EDBC to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
5. Update 5K EA Aid Code logic to not set 5K Aid Code when Child Placement facility has already received EC funding and the RFA license is approved even if the NTE date has not been reached.
6. Update Extended Aid Code Rules to include 5L aid code.
7. Update Emergency Placement Prior to Home Approval Pay Code Logic.
8. Add new Fund Codes in CalSAWS to store the accounting string information for all CalSAWS Counties for 5L Aid Code.
9. Exclude 5L aid code from Clothing Allowance batch jobs.
10. Create a CTCR to add 5L aid code into the existing FC – MEDS aid code segment.
11. Add two MEDS alerts into The System (External #9579 and 9580).
12. Add the 5L aid code data element to the existing EC/EA tracking report.



13. Update EC-EA Tracking Report Fields to use Beginning Date of Placement instead of Beginning Date of 'Emergency Approval' license.
14. Update the NOA generation logic for existing NOAs in CalSAWS/LRS to include the new 5L approval code.
15. Update FC Action fragment used by 'FC Approval' approval NOA with '5L'.
16. Update FC 18 Form with '5L'.

New Sections Added:

- 2.6 Update Extended Aid Code Rules
- 2.7 Update to Emergency Placement Prior to Home Approval Pay Code Logic
- 2.14 Correspondence: Update FC Action, FC\_AP\_ACTION1
- 2.15 Correspondence: Update FC 18 Form with '5L'

See attached 'CA-205913 ACL 18-75 Add 5L Aid Code - Content Revision 5' design document for details

2. ETC Change:

Before:

Eligibility ETC 1: 60  
Eligibility ETC 2: 80  
Eligibility ETC 3: 48  
Eligibility ETC 4: 71  
Eligibility ETC Total: 259

System Test Support ETC 1: 317  
System Test Support ETC Total: 317

CC Build ETC1: 82  
CC Build ETC2: 16  
CC Build total: 98

Fiscal ETC 1:140  
Fiscal ETC 2:20  
Fiscal ETC 3:15  
Fiscal ETC 4:11  
Fiscal ETC Total:186

Unallocated Hours:120

After:

Eligibility ETC 1: 415  
Eligibility ETC 2: 80  
Eligibility ETC 3: 48  
Eligibility ETC 4: 71  
Eligibility ETC Total: 614

System Test Support ETC 1: 498  
System Test Support ETC Total: 498

CC Build ETC1: 162  
CC Build ETC2: 26  
CC Build total: 188

Fiscal ETC 1:148  
Fiscal ETC 2:20  
Fiscal ETC 3:15  
Fiscal ETC 4:11  
Fiscal ETC Total:194

Unallocated Hours:185

3. Release Change: N/A  
4. Funding Source Change: N/A  
Accepted

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change: N/A  
Before:  
After:

2. ETC Change: N/A  
Before:  
After:

3. Release Change:  
Before: 22.01  
After: 22.03

4. Funding Source Change: N/A  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

Accepted

1. Recommendation Change: N/A  
2. ETC Change: N/A

3. Release Change:  
Before: 22.03  
After: 22.09

4. Funding Source Change: N/A  
Accepted

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change: N/A

2. ETC Change:  
Before: Batch/Interfaces ETC 2: 71  
After: Batch/Interfaces ETC 2: 76

3. Release Change:  
Before: 22.09  
After: 22.11

4. Funding Source Change: N/A



# [CA-213759] Update Child Support Interface to send correct Begin Date

- Resolved: 11/05/2021 03:11 PM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Saswat Behera</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>619</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:		Created:	<b>02/20/2020 03:05 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>04/22/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

## Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:**

Currently, when the eligibility status of the Absent Parent, Custodial Parent, Dependent Person (the child), and Other Persons associated to the Child Support Referral is updated, the Beginning Date of Aid data element in the outbound file is populated with the aid code begin date (i.e., first date being active without a break in aid) associated to the program.

**Request:** Update the CCSAS Outbound interface to set the Beginning Date of Aid data element appropriately when there is a change in the eligibility status.

- Recommendation:**
1. Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.
  2. Update the CCSAS Outbound interface logic of populating the IV-A member identifier for FC(ARC) and Kin-Gap program when a resource is listed as the Custodial Parent.
  3. Update CCSAS inbound interface logic to accept and process the value of organization id received in the 'IVA\_MEMBER\_IDENTIFIER' data for FC/ARC and Kin-GAP program.

## Outreach

**Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 619

Automated Test :	0	Batch/Interfaces :	403	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	216	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before:  
Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.  
After:  
1. Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.  
2. Update the CCSAS Outbound interface logic of populating the IV-A member identifier for FC(ARC) and Kin-Gap program when a resource is listed as the Custodial Parent.  
3. Update CCSAS inbound interface logic to accept and process the value of organization id received in the 'IVA\_MEMBER\_IDENTIFIER' data for FC/ARC and Kin-GAP program.

2. Estimate Change:  
Batch/Interfaces ETC 1  
Before: 259  
After: 403  
System Test Support ETC 1:  
Before: 104  
After: 216

**Content Revision  
Status-2:**

Accepted

**Content Revision  
Description-2:**

1. Recommendation Change: N/A  
2. Estimate Change: N/A  
3. Release Change:  
Before: 21.11  
After: TBD  
4. Funding Source Change: N/A

**Content Revision  
Status-3:**

Accepted

**Content Revision  
Description-3:**

1. Recommendation Change: N/A  
2. Estimate Change: N/A  
3. Release Change:  
Before: TBD  
After: 22.11  
4. Funding Source Change: N/A

**Content Revision  
Status-4:**

Pending CCB

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
Batch/Interfaces ETC 1:403  
Batch/Interfaces ETC Total:403  
System Test Support ETC 1:216  
System Test Support ETC Total:216  
After:  
Batch/Interfaces ETC 1:520  
Batch/Interfaces ETC Total:520  
System Test Support ETC 1:256  
System Test Support ETC Total:256

## [CA-227245] ACL 21-93 CF 377.1A Notice of Denial Updates

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Debasmita Patnaik</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1194</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL 21-93</b>	Created:	<b>04/07/2021 02:19 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>CF Notice of Denial or Pending Status</b>
Consortium Review Approval:		Approved by Committee:	<b>07/29/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** 08/03/2022, Expedited Start Build Approval by Karen R.

#### Current Design:

Currently the System has several versions of DFA 377.1A (03/02). Because the DFA 377.1A notice has been overridden by the State with new CF 377.1A, CA-235013 has added the latest CF 377.1A (08/21) into the Template Repository. The System also has a specific version of the DFA 377.1A (03/02) in the Template Repository with verbiage: "You have failed to complete the application process and have missed your interview(s)." This specific version was initially reserved and generated via batch. Per 22.03 CA-235407, this DFA 377.1A batch generation logic was turned off, leaving the NOA version for 'Missed Intake Interview' now generatable through EDBC only.

Per 22.05 CA-226508, the 'Denial: Recertification (RE) Application' section of CF 377.1A (08/21) has been added into the system as NOA verbiage. The System does not have the latest State verbiage for CF 'Denial: Initial Application'.

Currently, CF Denial NOA for reason e.g. 'Ineligible due to Institution', has extra Failure to Provide (FTP) message verbiage, '...If you give us this information within 30 days...'. This verbiage is not needed as 'Ineligible due to Institution' is considered a non-FTP reason and not requiring proof or documentation. Other reasons such as 'No Proof Severe Crime Victim' is missing the FTP message verbiage as this reason is requesting for proof.

#### Request:

1. Obsolete the DFA 377.1A (03/02) version.
2. Add 'Denial: Initial Application' verbiage of CF 377.1A (08/21) into the system as NOA verbiage.
3. Update CF 'Missed Intake Interview' Denial NOA reason's regulations.
4. Update CF 'Missed Recertification Interview' Denial generation logic to include conditions for: CF program discontinued and when the RE Interview was missed.
5. Update fragment configurations of certain CF Denial reasons.

#### Recommendation:

1. DCR: Obsolete the DFA 377.1A (03/02) form versions from the Template Repository.
2. DCR: Update remaining 'DFA 377.1A' NOA footers to 'CF 377.1A (08/21)'.
3. Update Denial NOA Action6 generation logic to be used with non-FTP Denial NOA reasons.
4. Update Denial NOA Action1 verbiage and generation logic to be used with FTP Denial NOA reasons.
5. Add new CF Initial Application Denial NOA Reason, FTP Missing Verifications.
6. Create 'Missed RE Interview' Denial NOA reason generation logic when CF program status is Discontinued and RE Interview is missed.
7. Update 'Missed Intake Interview' non-FTP Denial NOA reason's regulations and fragment configuration.
8. Add Denial NOA Message6 in remaining system-supported threshold languages.
9. DCR: Replace existing message fragments with general Message6 for certain non-FTP Denial reasons.
10. DCR: Update certain non-FTP Denial reasons to associate with Action6, Message6.
11. Update FTP-Denial NOA Message1 verbiage and generation logic per CF 377.1A.
12. DCR: Use FTP-Denial NOA Message1 with certain FTP-Denial reasons.
13. Update 'Non-Coop Sponsored Non-Citizen' FTP-Denial NOA reason's verbiage.

14. Update 'Ineligible Student' non-FTP Denial NOA reason's verbiage.

**Outreach**

**Description:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 1194

Automated Test :	47	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	710	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	327	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before:

A) Section 2.6.4.1 CF RE DN NOA checked that there was a RE interview appointment missed.

After:

A) Section 2.6.4.1 CF RE DN NOA checked that there was a RE interview appointment missed within the RE due month. In addition, more details that the associated NOMI for the missed interview was sent out without a 'Printing Error' status.

B) Added Technical Note for Section 2.3, 2.4, 2.8, 2.11.

2. Estimate Change:

Before:

CC Total: 710

ART Total: 47

ST Total: 327

Unallocated Total: 110

SCR Total: 1194 hours

After:

CC Total: 758

ART Total: 47

ST Total: 347

Unallocated Total: 115

SCR Total: 1267 hours

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-243236] Update Forms To Be Posted to BenefitsCal List in CalSAWS

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sumanth Vydana</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>166</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>03/31/2022 02:08 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Customer Impact, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Non-Committee Approval for technical Update on 07/14/2022 by Dymas Pena

**Expedite Approval:**  
**Current Design:**

When Customers log into their BenefitsCal Account, the documents, marked as 'Y Post to BenefitsCal', that are in Distributed Documents, are sent to the Portal for the Customer to view. Forms that are set to 'N, Post to BenefitsCal' are not sent.  
CalSAWS should send any form that is generated and mailed/sent to the Customer, to the BenefitsCal portal when the Customer logs in and navigates to view their Documents on their Dashboard.  
There are a few exceptions to this due to Confidentiality and project processes. Example: We do not send any Domestic Violence or AAP/FC/KinGAP/DCFS, etc... information.

**Request:** Update the "Post to BenefitsCal" indicator from 'N' to 'Y', on the Forms Inventory, for identified forms/NOAs.

The attachment 'CalSAWS Forms To Be Posted to BCAL\_Updated.xls' identifies the forms/NOAs to be marked as "Y". All other forms will remain as they are at the time this change is completed.

**Recommendation:** Run a DCR to update PUBLISH\_NOTICE\_IND to "Y" in the DOC\_TEMPL\_LANG table for the list of forms in the attachment titled "CalSAWS Forms To Be Posted to BCAL\_Updated.xlsx"

No Design Document for this change

**Outreach**

**Description:**

**Alternative Procedure**

N/A

**Description:**

**Operational Impact:**

**Estimate:** **166**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	24	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	82	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**Content Revision  
Status-1:  
Content Revision  
Description-1:**

Pending CCB

1. Recommendation Change:

Before:

Run a DCR to update PUBLISH\_NOTICE\_IND to "Y" in the DOC\_TEMPL\_LANG table for the list of forms in the attachment titled "CalSAWS Forms To Be Posted to BCAL\_Updated.xlsx"

No Design Document for this change

After:

Run a DCR to update PUBLISH\_NOTICE\_IND to "Y" in the DOC\_TEMPL\_LANG table for the list of forms in the attachment titled "Forms List Updated to Post to BenefitsCal.xlsx"

No Design Document for this change

2. Request Change:

Before:

Update the "Post to BenefitsCal" indicator from 'N' to 'Y', on the Forms Inventory, for identified forms/NOAs.

The attachment 'CalSAWS Forms To Be Posted to BCAL\_Updated.xls' identifies the forms/NOAs to be marked as "Y". All other forms will remain as they are at the time this change is completed.

After:

Update the "Post to BenefitsCal" indicator from 'N' to 'Y', on the Forms Inventory, for identified forms/NOAs.

The attachment 'Forms List Updated to Post to BenefitsCal.xlsx' identifies the forms/NOAs to be marked as "Y". All other forms will remain as they are at the time this change is completed.

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-243470] CCB 22-04-Child Care Immediate and Continuous Eligibility Age Requirements

Team Responsible:	<b>Online</b>	Assignee:	<b>Aaron Fowler</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>140</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:	<b>Child Care Bulletin 22-04, SB 80</b>	Created:	<b>04/05/2022 04:43 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Child Care]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>05/24/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:** Currently in CalSAWS, the system will not allow issuance of a childcare payment for children that are over the age of 12 years and 11 months.

**Request:** Update CalSAWS to allow childcare payment for children that turn 13 years old during their 12 month eligibility period.

- Recommendation:**
1. Create a new validation on the Child Care Certificate Detail page to only allow a 12 month Child Care Certificate period.
  2. Update the Child Care Payment Calculation Detail page to allow issuance for a child that turns 13 years of age during their Child Care Certificate period.
  3. Update the Payment Request Detail page to allow issuance for a child that turns 13 years of age during their Child Care Certificate period.

**Outreach**

**Description:**  
**Alternative Procedure** Issue payment using Auxiliary payment functionality.

**Description:**  
**Operational Impact:**

**Estimate:** **140**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	34	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	50
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	41	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** Added to Section 1.3 #1 to also add the validation on the Select Certificate Period page. Updated Section 2.1.3. To include that the validation will apply to both Create and Edit mode. Along with adding more information on how the 12 month period should be calculated along with examples. Added a new section (2.4) for new validation to be added to the Select Certificate Period page. Update on Section 2.1.1, 2.2.1 and 2.3.1 from "Add" to "Create".

Please refer to CA-243470 CCB 22-04 Child Care Immediate and Continuous Eligibility Age Requirements content revision.docx for details.

1. Recommendation Change:

Before:

1. Create a new validation on the Child Care Certificate Detail page to only allow a 12 month Child Care Certificate period.
2. Update the Child Care Payment Calculation Detail page to allow issuance for a child that turns 13 years of age during their Child Care Certificate period.
3. Update the Payment Request Detail page to allow issuance for a child that turns 13 years of age during their Child Care Certificate period.

After:

1. Create a new validation on the Child Care Certificate Detail page and Select Certificate Period page to only allow a 12 month Child Care Certificate period.
2. Update the Child Care Payment Calculation Detail page to allow issuance for a child that turns 13 years of age during their Child Care Certificate period.
3. Update the Payment Request Detail page to allow issuance for a child that turns 13 years of age during their Child Care Certificate period.

2. Estimate Change:

Before:

Online ETC 1:42  
Online ETC 2:8  
Online ETC Total:50  
System Test Support ETC 1:41  
System Test Support ETC Total:41

After:

Online ETC 1:62  
Online ETC 2:11  
Online ETC Total:73  
System Test Support ETC 1:60  
System Test Support ETC Total:60

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:



## [CA-244150] Update CCSAS Outbound to send final update when discontinuance takes effect

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Edgars Reinholds</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>457</b>
Reporter:	<b>Edgars Reinholds</b>	Regulation Reference:		Created:	<b>04/19/2022 04:40 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>08/11/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen J. Rapponotti on 8/12/2022

#### Current Design:

The CalSAWS CCSAS outbound interface sends eligibility information when it takes effect and not when action took place, in other words the latest and greatest information on the batch date. The daily sweep (PB00F1610 - Child Support Update Balancer/ Sweep) that identifies cases to be processed for changes considers these conditions:

1. Currently active programs
2. Had program status change to from active to not active for any month

However, the sweep job does not consider a third condition when discontinued status takes effect based on effective date (last run active, current run not active). For example, a case with only CalWORKs program was discontinued on 3/15 effective 4/1, and no other program that is sent to CCSAS remains active. The update should have been sent on 4/1 because then they are discontinued and on 3/31, they were active. But no update was sent because the sweep job only picks cases with the two conditions above.

Also, the logic to retrieve previously sent Dependents for update processing (PB00F1611-PB00F1730), have a similar logic as #1 and the missing third above conditions. That means CalSAWS only sends updates if they are currently active or were active in the prior month. However, if the discontinuance takes effect before the prior month, then we would not send that update. So, then the query would need a similar third condition, as the #2 above, to detect change from active to not active status at program person level.

**Request:** CCSAS interface should send a final update when discontinuance takes effect so that Ineligible status can be sent as well as the date of discontinuance.

#### Recommendation:

1. Update PB00F1610 Child Support Balancer to process a case when all programs relevant to CCSAS (CalWORKs, Foster Care, Kin-Gap, Medi-Cal) are no longer Active/Ineligible in the current run but were Active/Ineligible in the prior run.
2. Update PB00F1611-1730 Child Support Update Writer logic that retrieves dependents for update processing, to also check for program person status changes from Active/Ineligible to a status other than Active/Ineligible.
3. DCR to sweep in cases, for CCSAS processing, where at least one member did not have the final discontinuance update sent to CCSAS.
4. Outreach list of cases where the participant's last transferred "Eligibility Status" remains as Eligible for cases where all programs relevant to CCSAS (CalWORKs, Foster Care, Kin-Gap, Medi-Cal) are discontinued.

**Outreach**

**Description:**

**Alternative Procedure Description:** None.

**Operational Impact:**

**Estimate:** 457

Automated Test :	0	Batch/Interfaces :	298	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	119	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:**

Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
Batch/Interfaces ETC 1:298  
Batch/Interfaces ETC Total:298  
After:  
Batch/Interfaces ETC 1:338  
Batch/Interfaces ETC Total:338
3. Release Change:  
Before: 22.11  
After:23.01
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:**

## [CA-245146] Additional Updates for Homeless Assistance

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Angela Zhao</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>224</b>
Reporter:	<b>Carlos Zepeda</b>	Regulation Reference:	<b>ACL 21-121</b>	Created:	<b>05/03/2022 04:44 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[MEDS]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Michele Peterson on 8/15/2022; Content revision approved by Michele Peterson on 9/21/2022

#### Current Design:

For adult participants on active Homeless Temporary (HT) or Homeless Permanent (HP) programs, an HA20 transaction is reported to MEDS when EDBC is run and authorizes a non-zero amount for HT or HP.

If the temporary HA benefits are approved for exception "Expanded Temporary – Homeless Assistance for Victims of Domestic Abuse," then a payment type for "State Temporary" is sent to MEDS.

There is time tracking in place for HA benefits to record the number of days for which a participant receives assistance. This day count is not reported to MEDS.

#### Request:

Modify the HA20 event streaming job to send an updated payment type of "TA" (State Temporary) when temporary HA benefits are approved for exception "Expanded Temporary – Homeless Assistance for Victims of Domestic Abuse." In addition, for all HA20s, send a new data element to report the number of days for which the participant has received HA.

#### Recommendation:

For the HA20 transaction, update the payment type for temporary HA when the exception is "Expanded Temporary – Homeless Assistance for Victims of Domestic Abuse" from "T" to "TA." For all HA20s, include a new data element to report the number of days for which the participant has received HA.

### Outreach

#### Description:

#### Alternative

Not Applicable

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **224**

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	66	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

#### Content Revision

Pending CCB

#### Status-1:

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before: New DE 9063 (Homeless Approved Days) will be calculated cumulatively for the same homeless assistance type  
After: New DE 9063 (Homeless Approved Days) will not be calculated cumulatively in any scenario

2. Estimate Change:  
B&I Before: 138  
B&I After: 166

ST Before: 66  
ST After: 79

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:



# [CA-247889] ACL 22-66 Resource Limit Increase

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Henry Thamas</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>195</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACL 22-66</b>	Created:	<b>07/18/2022 08:33 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sarah Cox -Approved 08/01/2022

**Expedite Approval:** Expedited PROD deployment approval by Karen J. Rapponotti on 8/16/22. PFA email for reference.

**Current Design:** The resource limits for CW/RCA were last updated for FFY 2021 in SCR CA-227118 with the following values:

- For CW/RCA Assistance Units (AUs) that do not contain a member who is 60 years of age or older or disabled, the property limit increased to \$10,211.
- For CW/RCA AUs that do contain a member who is age 60 years of age or older or disabled, the property limit increased to \$15,317.

**Request:** Per ACL 22-66 effective January 1, 2023, the resource threshold will increase by 6.63 percent in accordance with the California Necessities Index for the most recent fiscal year (2023) to the following values:

- When a CW/RCA AU does not include a member who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$10,211 to \$10,888.
- When a CW/RCA AU includes a member, who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$15,317 to \$16,333.

**Recommendation:**

1. Update CW Property Limit and CW Elderly and Disabled Property Limit amounts to the new limit values.
2. Regression test impacted NOAs and Forms that populate the CalWORKs Property Limits Disregard.

### Outreach

#### Description:

#### Alternative

Override EDBC

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**195**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	67	DBA :	0	Design :	0
Eligibility :	29	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	79	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**Content Revision  
Status-1:**

Accepted

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before: Form M44-350F was added for regression testing.  
After: Form M44-350F is excluded from regression testing.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before: Reason fragment 6133 was added for regression testing.  
After: Updated to remove reason fragment 6133 from section 2.2.2 as it was turned off previously and replaced with fragment 6132.

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:



# [CA-246965] Opt-In El Dorado and Humboldt to CF Denial Batch EDBC PB00E472

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>100</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:		Created:	<b>06/22/2022 08:34 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Reviewed and Approved by Caroline Bui 8/2/2022

**Expedite Approval: Current Design:** The batch job PB00E472 denies CF Applications on the 30th day if client misses the scheduled interview for counties that opt-in.

**Request:** Opt-in El Dorado to the batch job PB00E472.

**Recommendation:** Create a Batch Property Change Request (BPCR) to add El Dorado into batch job PB00E472.

**Outreach Description: Alternative Procedure Description: Operational Impact: Estimate:** N/A.  
**100**

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	42	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	20	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
Request: Opt-in El Dorado to the batch job PB00E472.  
Recommendation: Create a Batch Property Change Request (BPCR) to add El Dorado into batch job PB00E472.

After:  
Request: Opt-in El Dorado and Humboldt to the batch job PB00E472.  
Recommendation: Create a Batch Property Change Request (BPCR) to add El Dorado and Humboldt into batch job PB00E472.

2. Estimate Change:  
Before:

Batch/Interfaces ETC 1: 28  
Client Correspondence ETC 1: 42  
System Test Support ETC 1: 20  
Unallocated: 10  
SCR Total: 100 hours

After:  
Batch/Interfaces ETC 1: 36  
Client Correspondence ETC 1: 72  
System Test Support ETC 1: 28  
Unallocated: 15  
SCR Total: 151 hours

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:

**End Content Revisions**