

# Wave 2 Implementation Readiness Dashboard and Packet

August 19, 2022



The **Implementation Readiness Packet & Dashboard** present a **high-level view of Project Readiness** to CalWIN Counties with information related to CalWIN Migration, BenefitsCal, and Central Print. Status will include key metrics related to the overall “health” of the Implementation effort based on measurable metrics and milestones for Wave 2. Project Milestones are identified by project team leads and CalSAWS Project leadership.

The Dashboard and Packet serve to inform Project Leadership and Counties on the progression and completion of Key Project and County Milestones. The packet will be distributed to the CalWIN Counties monthly. The information contained in the document reflects data as of **August 19th, 2022**



# Readiness Packet





# Application Readiness

Owner: Lisa Salas

## Development / System Test

Deploy Release 22.09

September 26, 2022

Project

### Deploy Release 22.09 Test Execution Results\*

Test Execution Results	Total Scripts	Not Executed	In Progress	Pass	Fail	Blocked	Completed	Remaining	Progress
8/17/2022	805	23.98% (193)	18.88% (152)	40.62% (327)	14.29% (115)	2.24% (18)	460	345	<b>57.14%</b>

\* Test Script counts are subject to change as test scripts are added or removed throughout the execution phase

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Application Readiness: UAT

Owner: Peggy Macias + Rachel Hernandez

## User Acceptance Test

CalSAWS UAT Plan Approved	Completed	Project
Select and Confirm CalSAWS UAT Participants for UAT	Completed	Both
UAT Users Loaded to ForgeRock/UAT Environments & Applications	Completed	Project
Complete UAT Test Script Development	Completed	Project
Complete UAT Environment setup	Completed	Project
Complete UAT Application Training	May 2 – June 21, 2022 – Group 1 June 13 – July 21, 2022– Group 2	County
Conduct UAT Execution Kick-Off	June 21 and 22, 2022 – Group 1 July 20 and 21, 2022– Group 2	Both
Complete UAT Test Execution	June 27- July 22, 2022 – Group 1 July 25 – August 19, 2022– Group 2	Both
Evaluate and confirm Exit criteria	Metric/Completion to Plan	Project

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# CalSAWS UAT: Script Execution

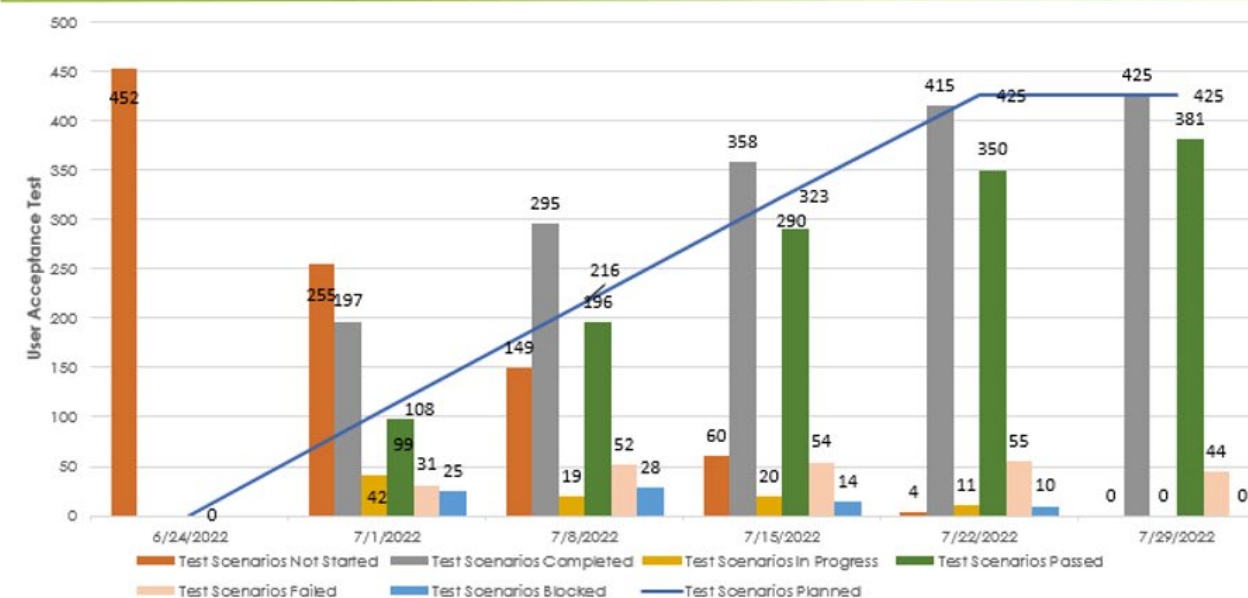
Owner: Peggy Macias, Rachel Hernandez

## Group 1 UAT Execution Status

- Execution completed July 22, 2022
  - 100% Scripts Executed
  - 90% Scripts Passed
- Program/Functional Areas:
  - CAPI, Lobby Management
  - CW/CF, WTW, Child Care
- Participants continue close remaining findings and defects follow up through August 26, 2022, time extended:
  - CAPI functionality
  - CW/CF NOA Generation
  - BenefitsCal eApplication Processing

## UAT Scenario Execution

UAT Group 1 – Test Scenario: Execution



425  
Scenarios  
Executed of  
425 total

On Track S Slightly Behind B Behind

CalSAWS UAT Execution (Group 1)	Total Test Scripts	Not Started	In Progress	Passed	Failed	Blocked
CalSAWS CalWIN UAT	425	0% (0)	0% (0)	90% (381)	10% (44)	0% (0)





# CalSAWS UAT: Script Execution

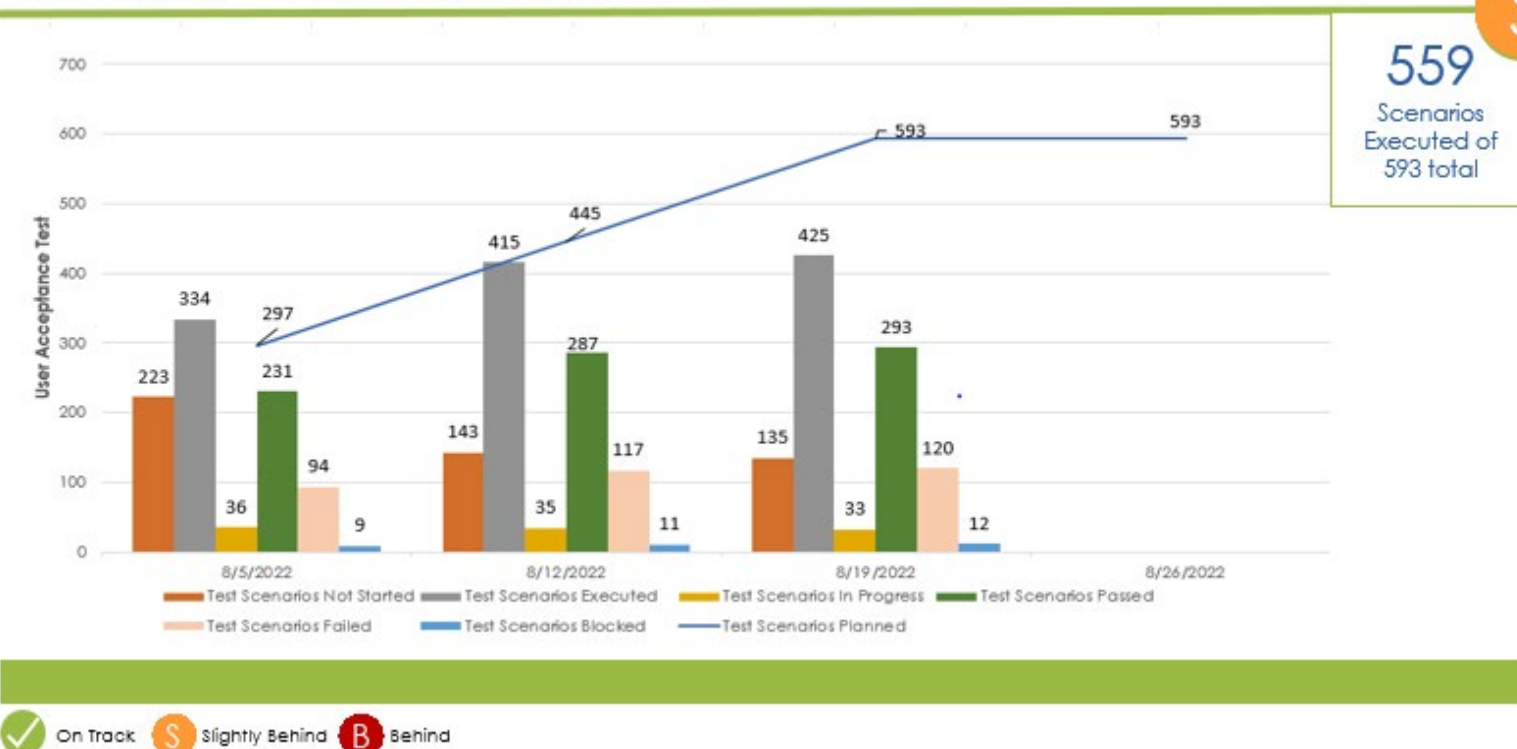
Owner: Peggy Macias, Rachel Hernandez

## Group 2 UAT Execution Status

- Execution began Aug 12, 2022
- 94% Scripts Executed
- 68% Scripts Passed
- Program/Functional Areas:
  - GAGR, MC/CMSP
  - CWS - FC, AAP, KG, RDB
  - Fiscal BI, Fiscal OP/OI
  - Special Units: Hearings, SIU, IEVS, QA, Error Prone
- State Reports

UAT Scenario Execution

## UAT Group 2 – Test Scenario: Execution



CalSAWS UAT Execution (Group 2)	Total Test Scripts	Not Started	In Progress	Passed	Failed	Blocked
CalSAWS CalWIN UAT	593	3% (20)	2% (14)	69% (408)	22% (130)	4% (21)

## Feedback and Experience

- Counties continue to work together
- Users continue to quickly adapting to the CalSAWS System
- CalSAWS county participation for Fiscal reports was a fruitful interactive session
- The demos appreciated and are an added support to the testing effort



# Application Readiness: Imaging

Owner: Danielle Benoit, Toby Barnes (UAT)

## Functionality

Severity 1 & 2 Defects Resolved from UAT	UAT Complete	No Sev 1 or 2 defects reported	Project
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## Performance Testing

Hyland Platform Performance Test	Not Started	Metric/Completion to Plan	Project
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## Images Migration

County Export of Legacy Images	In Progress		County
Hyland Receive and Upload Images to Production Environment	In Progress		Project
Distribute CIT for Counties to install Webscan Kit and Virtual Printer	Completed	CIT #0110-22 distributed on April 19, 2022	Project

## Imaging UAT

7/11/22-7/22/22 (retest 8/8/22-8/12/22)	In Progress	61 of 61 scripts completed (60 passed, 1 failed retest week of 8/29/2022)
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Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Application Readiness: Contact Center

Owner: Danielle Benoit

## Contact Center

Technical Connectivity	50%	
Update IVR Contact Flows for each County	3 of 3 approved	Both
Approval of County Contact Center SCRs*	0 of 3	County
Regression Test of entire Contact Center solution	0%	Project
Model Office Testing – tentative start 2/6/2023	0%	Both

\*Contact Center SCRs:

- Tulare CA-240158
- Santa Clara CA-240159
- Contra Costa CA-240155

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete





# Application Readiness: Central Print

Owner: Dawn Wilder

## Kickoff

Kickoff Meeting Completed	Complete	1 Completed of 1 Planned	Both
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## Configuration/Validation

Configuration Meetings Complete	Complete	3 Completed of 3 Planned	Both
Validation Meetings Complete	In Progress	1 Completed of 3 Planned	Both
Configuration Load	Not Started	0 Completed of 3 Planned	Project

## Setup and Training

Portal Users Loaded	Not Started	0 Completed of 3 Planned	Project
Inventory Confirmed	Not Started	0 Completed of 1 Planned	Project
Training Materials Completed	Complete	1 Completed of 1 Planned	Project
Training Delivery	Not Started	0 Completed of 2 Planned	Both

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

# Application Readiness: BenefitsCal Conversion

Owner: Ramya Raghunathan



## Conversion Readiness

Provide sample CBO User information extract to ForgeRock Team for Wave 2 Mock Run	Not Started	Target October 2022	Project
Provide extract of the CBO to the counties	Not Started	Target 11/03	Project
Obtain CBO conversion file from CalWIN counties (Gainwell) - Mock Run 2	Not Started	Target 11/02	
Obtain CBO conversion file from CalWIN counties (Gainwell) - PRD	Not Started	Target 1/24/2023	Project

## Converted Data Test

Validate CBO user load into ForgeRock – Mock Run 2	Not Started	Target 12/08/2022	Project
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## Training Delivery

Deliver training for public facing support	Not Started	NA	Project
Deliver training for Consortium Train the Trainer	Not Started	Target - 01/17/2023 & 01/19/2023	Project
Deliver training for CBOs - Community Based Organizations	Not Started	Target - 01/24/2023 & 01/26/2023	Project

## Communications

Confirm Communications Plan for BenefitsCal	Not Started	Communication plan will be initially drafted by 9/30.	Project
Begin Execution of BenefitsCal Communications Plan	Not Started	Execution will begin late January.	Both

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# BenefitsCal Implementation Readiness

Owner: Ramya Raghunathan



## System Operations

Confirm Command Center schedule and communication schedule	Not Started	02/13/2023 - 02/17/2023	Project
Contingency Planning	Not Started	02/13/2023 - 02/17/2023	Project

## Prod Deployment Plans

Develop Production Cutover Checklist (Target → MM/DD/YY)	Not Started	12/19/2022 - 01/27/2023	Project
Confirm Consortium reviewed/approved the BenefitsCal cutover and BenefitsCal rollback plans	Not Started	Target – 02/10/2023	Project
Decide to proceed with BenefitsCal Production Cutover (Go-No Go Decision) (Target → MM/DD/YY)	Not Started	02/13/2023 - 02/17/2023	Project
Confirm Wave Cutover to BenefitsCal (Target → MM/DD/YY)	Not Started	02/13/2023 - 02/17/2023	Project

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Conversion Readiness

Owner: Keith Salas

## Conversion Readiness – Wave 2

Unresolved High Priority Conversion defects not resolved prior to Wave Go-Live	As of 8/11/22 there are 121 unresolved Defects.	Project
Deliver Wave 2 Golden Data Sets (GDS)	GDS#9 (Wave 2) On-Schedule for Delivery in September 2022	Project
Auto Case Review Match Rate	9% of Converted Active Programs will Need Worker Review <i>(metric are from Wave 1)</i>	Project
Complete Wave 2 Mock Cutovers (Risk 258)	Mock Cutover – On-Schedule to begin End of November. <i>Mock is dependent on the Cutover Plan targeted to be drafted in September 2022</i>	Project
Deliver Wave 2 Golden Data Set (GDS) #9 for County Data Validation (CDV)	Wave 2 GDS#9 On-Schedule for early September 2022 (for 10/3/22 W2 CDV Start)	Project
Support Wave 2 County Data Validation - Defect Resolution	On-Schedule as planned 10/3/22 – 10/14/22	Project
Complete Wave 2A (County Preparation) Cutover	On-Schedule as planned January 16, 2023	Project
Complete Wave 2B (Go-Live) Cutover	On-Schedule as planned February 27, 2023	Project

Not Started

On Schedule

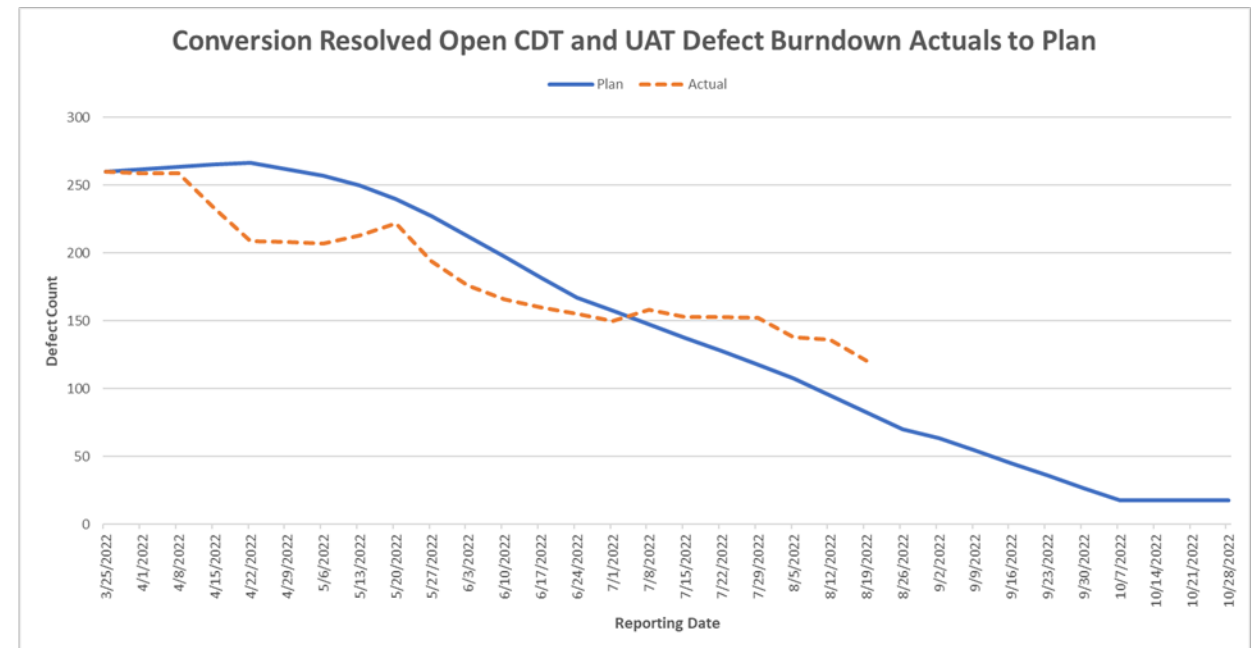
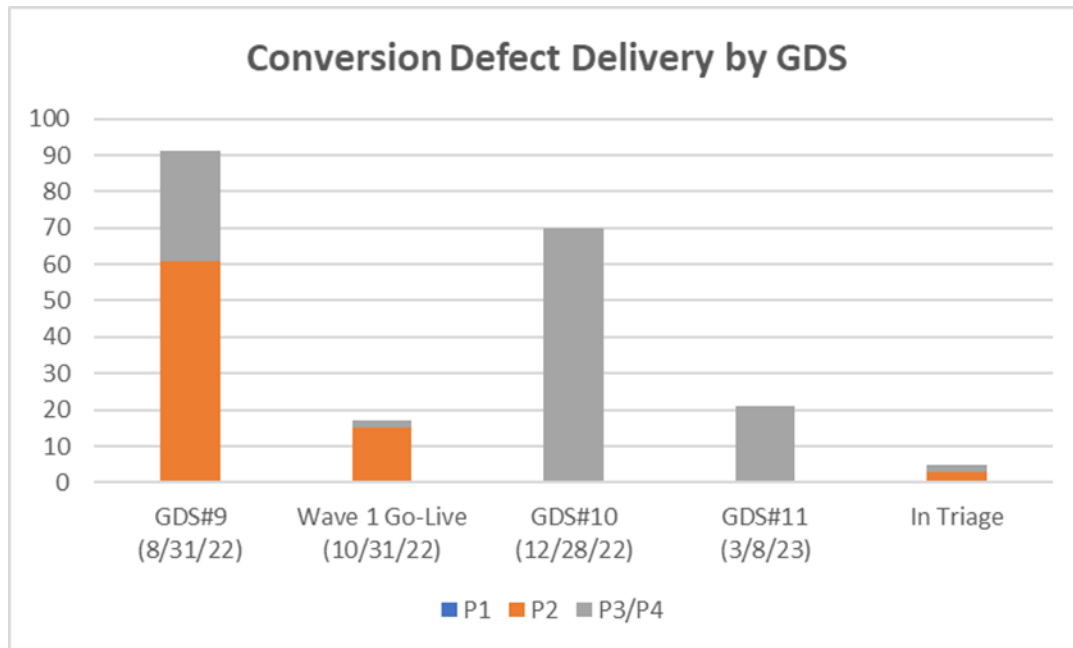
<14 Days Late

>=14 Days Late

Complete

# Conversion Readiness Defect Burndown

Owner: Keith Salas



## Open and Resolved CDT, CDV, and UAT Defects

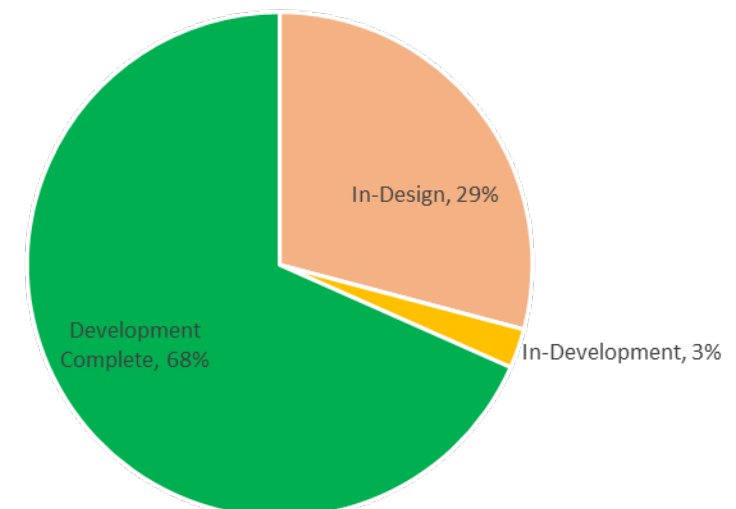
CDT, CDV, and UAT Actuals as of 8/19/2022 EOD

Open Defects by Phase	P1	P2	P3/P4	Total
CDT	0	69	102	171
CDV	0	4	22	26
UAT	0	6	1	7
<b>Total Open Defects</b>	<b>0</b>	<b>79</b>	<b>125</b>	<b>204</b>

Defect Delivery by GDS	P1	P2	P3/P4	Total
GDS#9	0	61	30	91
Wave 1 Go-Live	0	15	2	17
GDS#10	0	0	70	70
GDS#11	0	0	21	21
In Triage	0	3	2	5
<b>Total Open Defects</b>	<b>0</b>	<b>79</b>	<b>125</b>	<b>204</b>
Resolved	0	-54	-29	-83
<b>Conversion Open Total</b>	<b>0</b>	<b>25</b>	<b>96</b>	<b>121</b>

96

## Open P2 CDT, CDV, and UAT Defects



**Note:** Teams focus will remain on the resolution of P2 Defects prior to or at W1 Go-Live. Over half are already Development Complete



# Integration Readiness

Owner: Vaidya Sundararajan

## Interface Partner Testing – Begins

Complete Interface Development – County

In Progress

County

Interface Names	Contra Costa	Ready for IPT?	Tulare	Ready for IPT?	Santa Clara	Ready for IPT?
1099 File Writer job	YES	YES	YES	YES	YES	YES
Paid Warrant Reader job	YES	YES	YES	YES	YES	YES
Outbound Collections	YES	YES	NO	N/A	NO	N/A
Inbound Collections	YES	YES	NO	N/A	NO	N/A
Warrant Print Writer	YES	YES	YES	YES	YES	YES
Warrant Print Reader	NO	N/A	NO	N/A	NO	N/A
Auditor Controller Writer	YES	YES	YES	YES	YES	YES
Positive Pay file	YES	YES	YES	YES	NO	N/A
Direct Deposit Writer	YES	YES	YES	YES	YES	YES
Direct Deposit Reader	YES	YES	YES	YES	YES	YES
School Lunch	YES	YES	YES	YES	YES	YES

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete





# Integration Readiness

Owner: Roger Perez

## Interface Partner Testing – 10/17/2022 to 12/30/2022

Execute Interface Testing with CalWIN County Partners	Not Started	0%	Project
Execute Interface Testing with State and Consortium Partners	Not Started	0%	Project

CONSORTIUM PARTNERS INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	0/3	December 30, 2022

STATE PARTNER INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) - OSI	0/2	December 30, 2022
Electronic Benefits Transfer (EBT) - FIS	0/2	December 30, 2022
Medi-Cal Eligibility Data System (MEDS) - DHCS	0/2	December 30, 2022
Welfare Data Tracking Implementation Project (WDTIP) - OSI	0/2	December 30, 2022

CalWIN WAVE 2 COUNTIES INTERFACE TESTING		
CalWIN Wave 2 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Contra Costa County	0/7	December 30, 2022
Santa Clara County	0/10	December 30, 2022
Tulare County	0/8	December 30, 2022

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Technical Readiness: Networking

Owner: Uzair Naveed, Luz Esparza, Mike Tombakian, Anna Chan

## Networking

County Networking Connectivity

**Connectivity:** 40 of 64 Actual, 6 behind target (46 of 64)

Both

CalWIN WAVE 2 COUNTIES				
NETWORKING READINESS	STATUS	ACTUAL	PLANNED	Δ
Overall Network Interconnectivity	On Track	81.3%	68.2%	13.0%
Critical Path	On Track	89.6%	68.9%	20.7%

NETWORKING READINESS	STATUS	ACTUAL	PLANNED	Δ
04 Santa Clara	Behind Schedule	42.1%	56.1%	-14.0%
05 Tulare	On Track	62.3%	60.4%	1.9%
01 Contra Costa	On Track	90.0%	90.0%	0.0%

Milestone	Status
Wave 2 County Networking Connectivity Readiness	<ul style="list-style-type: none"> <li>Risks for Santa Clara County continue to be monitored               <ul style="list-style-type: none"> <li>AT&amp;T circuit deployed on August 17, 2022; Circuit acceptance targeted by August 26, 2022.</li> <li>Comcast statement of work pending from carrier for construction dependencies</li> <li>Level 3 circuit order in progress (Contingency circuit in case of further delays or blockers with AT&amp;T or Comcast)</li> </ul> </li> <li>Completed IPT pre-readiness for Tulare County               <ul style="list-style-type: none"> <li>Secondary Circuit delivered for Tulare County</li> </ul> </li> <li>Completed IPT pre-readiness for Contra Costa County</li> </ul>

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Technical Readiness: Operations

Owner: Jeremy Grecian, Umair Khan

## Contingency Restoration Planning

Migration Rollback Planning Completed	In Progress	95%	Project
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## Disaster Recovery Exercise

Disaster Recovery Test Completed	In Progress	50%	Project
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## Batch Operations

CalWIN Batch Schedules	In Progress	95%	Project
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Disaster Recovery exercise planned for October 2, 2022

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

# Technical Readiness: Performance Testing

Owner: Jason Horton, Sumeet Patil

## Performance Testing – Wave 2

CalSAWS Batch Performance (43 County)	In Progress	0%	Project
CalSAWS Online Performance (42 County)	In Progress	0%	Project

## CalWIN Wave 2 Batch Performance Schedule and Results

Performance Cycle	Start Date	End Date	Run Time
End of Month	October 3, 2022	October 14, 2022	TBD
First day of the Month	October 17, 2022	October 28, 2022	TBD
Main Payroll	October 31, 2022	November 11, 2022	TBD
High volume forms process	November 14, 2022	December 2, 2022	TBD
Interface Outbound files	November 14, 2022	December 2, 2022	TBD
10-day cutoff	December 5, 2022	December 15, 2022	TBD
Contingency for re-runs	December 19, 2022	December 30, 2022	TBD

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Technical Readiness: Performance Testing

Owner: Jason Horton, Sumeet Patil

## CalSAWS 45 County Online Performance Test – Schedule

Workload Mix (WL)	Start Date	End Date	Status
#1 - CalSAWS Online	17 <sup>th</sup> Oct 2022	18 <sup>th</sup> Nov 2022	Not Started
#2 - CalSAWS Online + APIs	28 <sup>th</sup> Nov 2022	10 <sup>th</sup> Feb 2023	Not Started
#3 - CalSAWS/CalHEERS Integration test	12 <sup>th</sup> Dec 2022	17 <sup>th</sup> Jan 2023	Not Started

## CalSAWS 45 County Online Performance Test

Category	SLA	SLA Met % & Avg. Server Response Time
Screen to Screen	Peak - 98% [ <=2s ]	
	Prime - 99.9% [ <= 10s ]	
EDBC	Peak - 95% [ <= 3s ]	
	Prime - 99.9% [ <= 20s ]	
Search	Peak - 95% [ <=6s ]	

### Online Performance Test Findings –

#### Exit Criteria -

- Simulate Online transaction load of CalSAWS volume at peak hours meets SLA requirements
- Performance results are successful and meet contractual SLAs – Online (Load and Endurance tests)



# Technical Readiness: Security

Owner: Jim Ogden, Joseph Nelson

## Application Security

CalSAWS Scans/Remediation Completed	Completed	100%
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## Penetration Testing

Signed with 3 <sup>rd</sup> party to conduct Testing	Completed	100%
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Penetration Testing Preparation	Completed	100%
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Penetration Testing Execution & Agreed-upon remediations (Completed for the CMS Verification in April 2022)	Completed	100%
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Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete





# Training Readiness

Owner: Renee Carter, Ashley Arnold

## Training Plan

Wave 2 Draft County-Specific Training Plans completed and submitted for County reviews.	In Progress	1 of 3 Approved 06/22. 2 of 3 DDELs in review	Both
Training Environment/Build Training Data	Complete	100%	Project
Create Training Accounts in Training Environment	Complete	100%	Project

## Training Materials

Wave 2 County-specific ILT training materials finalized and reviewed – walkthroughs begin 8/22/22	In Progress	75%	Both
Web-based Trainings updated (Accenture/Consortium)	Complete Update are ongoing	100%	Project

## Training Delivery

Wave 2 Early Training & TTT Trainees loaded and assigned curriculum in the CalSAWS LMS	Not Started	0%	Project
Wave 2 staff course assignments / registration for Early Training & TTT	Not Started	0%	Project
Wave 2 Early Training & TTT Instructor-led Training Read (Training environment connectivity, Participants Enrolled)	Not Started	0%	Project
Wave 2 Early Training & TTT Started (WBT & ILT) – start 9/26/22 (WBT)	Not Started	0%	Both
Wave 2 End User Training (EUT) - start 01/03/2023	Not Started	# Completed of # Planned	Both

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

# ↔ Organizational Readiness: OCM

Owner: Jessica, Cody, Helen, Araceli

## Communications & Change Discussion Guides

OCM Plan approved and finalized	Complete	1 Completed of 1 Planned	Project
Communications Plan approved and finalized	Complete	1 Completed of 1 Planned	Project
Tulare CDG county and Consortium comments to get to FDEL signoff by 8/26/22	Behind Schedule	0 Completed of 1 Planned	Project
Santa Clara county and Consortium comments to get to county FWP signoff	Behind Schedule	0 Completed of 1 Planned	Both
Santa Clara FWP signoff by 9/9/22	Behind Schedule	0 Completed of 1 Planned	County
Contra Costa county and Consortium comments to get to county FWP signoff	Behind Schedule	0 Completed of 1 Planned	Both
Working sessions the week of 8/29 with Contra Costa to review comment resolution	Behind Schedule	0 Completed of 4 Planned	Both
Contra Costa FWP signoff by 9/9/22	Behind Schedule	0 Completed of 1 Planned	County
Training for Supervisors, Managers, and CNCs on CDG discussion	Not Started	0 Completed of 3 Planned	Both

## Readiness Surveys

Wave 2 Readiness Surveys T-12	Complete	3 Completed of 3 Planned	Both	
Wave 2 Readiness Surveys T-9	Complete	3 Completed of 3 Planned	Both	
Wave 2 Readiness Surveys T-6	Not Started	0 Completed of 3 Planned	Both	
Wave 2 Readiness Surveys T-3	Not Started	0 Completed of 3 Planned	Both	
Not Started	On Schedule	<14 Days Late	>=14 Days Late	Complete

# ↔ Organizational Readiness: OCM (continued)

Owner: Jessica, Cody, Helen, Araceli

## Infographics/Newsletters

Newsletter for April	Completed	1 Completed of 1 Planned	Project
Newsletter for July	Completed	1 Completed of 1 Planned	Project
Infographic for April (Application Registration and EDBC)	Completed	2 Completed of 2 Planned	Project
Infographic for May (Reception Log, Message Center, and eICT)	Completed	3 Completed of 3 Planned	Project
Infographic for June (e-Applications and Imaging #1)	Completed	2 Completed of 2 Planned	Project
Infographic for July (Supervisor Authorization and Resource Databank)	Completed	2 Completed of 2 Planned	Project
Infographic for August (Money Management and Imaging #2)	Completed	0 Completed of 2 Planned for August 28, 2022	Project
Infographic for September (NOAS in CalSAWS and Caseloads)	Not Started	0 Completed of 2 Planned for September 28, 2022	Project

## Change Network Champion Meetings

CNC Meetings	Completed	5 Completed (Jan-May)	Both
CNC Meeting for July	Completed	1 Completed of 1 Planned	Both
CNC Meeting for August	On Schedule	0 Completed of 1 Planned	Both

Not Started	On Schedule	<14 Days Late	>=14 Days Late	Complete
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# ⇌ Organizational Readiness: BPR

Owner: Duncan Gilliam

## Business Process Reengineering

BPR Plans reviewed and signed-off	Complete	2 Completed of 2 Planned	Both
To Be BPR Flows reviewed and signed-off	Complete	2 Completed of 2 Planned	Both
Close-out of pending decisions as documented in the Process Change Inventory	Complete	2 Completed of 2 Planned	Project
Automated Actions enablement decisions finalized	Complete	Initial Decisions to be finalized in advance of Process Simulation, loaded for Process Sim in the UAT Environment, validated during Process Sim and updated in advance of County Prep, ready for PROD/Go-Live.	Both

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

# Organizational Readiness: Process Simulation

Owner: Duncan Gilliam

## Process Simulation

Wave 2 Participants Confirmed	In-Progress	CRFI-22-058 due 8/1, gathering responses.	Both
Users Loaded to ForgeRock/UAT Environments & Applications	Not Started		Project
Complete W2 Process Simulation Scenario Development	Not Started		Project
Complete data staging and JIRA prep	Not Started		Project
Complete configuration setup	Not Started		Both
Complete Process Simulation Orientation	Not Started		Project
Complete Process Simulation Execution	Not Started		Both
Evaluate and confirm Exit criteria	Not Started		Project
Process Simulation Complete	Not Started		Project

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

# ↔ Organizational Readiness: Configuration

Owner: Duncan Gilliam, Sean Swift

## Configuration

Document Configuration Guides and Worksheets	Complete	Guide and Worksheets Documented	Project
Distribute Configuration Documentation to Wave-2 Counties	Not Started		Project
Conduct Working Sessions w/Counties to document base CalSAWS Configuration	Not Started		Both
Review, Refine and Confirm Configuration is ready for load into UAT for Process Simulation	Not Started		Both
Review Findings out of Process Simulation and Update "Must Have" Configuration items for PROD/County Prep	Not Started		Both
Update Configuration Worksheets to with Findings from Process Simulation in advance of County Prep	Not Started		Both
Load Configuration into PROD environment during County Prep	Not Started		Project
Configuration Complete	Not Started		Project

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete





# Implementation Readiness

Owner: Cathryn Van Namen, Yong Vangbliayang

## Planning

Wave 2 Workplans, Readiness Checklists and ongoing TOSS Meetings	In Progress	Ongoing	Both
Path to Greenlight Communicated	Complete	Socialized/completed with PSC, JPA, and OPAC (May 2022)	Project
Go Live Packet Finalized/Updated	Not Started	Will revise, if applicable, from November – December 2022	Project
Distribute Monthly Implementation Packets	In Progress	Collecting information in August; distribution begins in August 2022	Project

## County Prep

County Prep Materials Finalized	Not Started	Will revise, if applicable, November 2022	Project
County Prep Kick Off	Not Started		Both

## Post-Implementation Support

Pre- and Post- Go Live Support Structure Established	Not Started	Planning begins at T-4	Project
Command Action Center Established	In Progress	Completed/Approved	Project

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Implementation Readiness: Help Desk

Owner: Mike Tombakian and Faizan Durrani

## Help Desk

Helpdesk: Setup Tool - Submit CRFI Requesting list of Wave 2 Delegated Admins	Complete	Completed	
Command Center User Enablement	In Progress	5%	Project
County Delegated Admin Training	Not Started	Targeted for week of 09/13.	Both

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Implementation Readiness: System Operations

Owner: Jeremy Grecian and Rachel Hernandez

## Systems Operations

CalWIN Counties Access to the Sandbox Environment	Completed	Generic user accounts provided	Both
Engage the Counties on Staff Profile/Security Administration updates	Completed	Pre-UAT exercise	Both

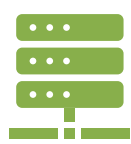
Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



# Implementation Readiness: County Ad Hoc Reporting

Owner: Keith Salas

## Ad-Hoc Reporting Functionality

CalWIN County Education Sessions (i.e., Planned Curriculum)	<ul style="list-style-type: none"><li><b>Wave 2:</b> CalSAWS has facilitated 100% planned Ad Hoc Support Curriculum to the Wave 2 Counties.</li></ul>	Both
CalWIN County Ad Hoc Reports Refactoring	<ul style="list-style-type: none"><li><b>Wave 2:</b> Reviewed 1,087 reports for refactoring. Approximately 293 need to be refactored for Wave 2 Counties</li></ul>	County

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

# Contact Information

THE  
POWER  
OF 58

WHEN SAN FRANCISCO COLLABORATES WITH NAPA.  
WHEN LOS ANGELES TEAMS UP WITH SAN BERNARDINO.  
WHEN WE ALL WORK TOGETHER,

THE RESULTS  
ARE POWERFUL.

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