CalSAWS Notices of Action (NOAs)

A NOA is a written notice given or mailed to an applicant, participant, or caregiver that provides notification of eligibility, ineligibility, or changes in public assistance benefits.

Previewing a NOA

After running EDBC CalSAWS automatically generates the appropriate NOA. The worker can preview NOAs prior to completing the steps to authorize EDBC to confirm that the NOAs are accurate.



Manual Variables

NOAs no longer have manual variables for any eligibility program except for General Assistance/General Relief. NOAs are primarily pre-populated and cannot be altered once generated by the system.

Printing the NOA



Printing options are:

- Save and Print Locally: Worker manually prints and hands or mails the NOA to the customer.
- Save and Print Centrally: NOA is printed centrally and mailed to the customer via overnight batch.

CalSAWS automatically sends the NOA for Central Print in an overnight batch if the worker does not select a printing option or reject it.

Template Repository

The Template Repository allows workers to search for various form templates/notices and generate manual NOAs.

Manual NOAs generated from the Template Repository are saved to the case history.

Template Repository Search			
Form Name:	Form Number:	Program: SSI/SSP Tribal TANF Welfare to Work WrapAround	(H)
Category:			
		Results per Pag	e: 25 💌 Searc