CalSAWS | Information Transmittal (CIT)   0275-22

☒ **CalSAWS M&E**   ☐ **CalWIN Migration**

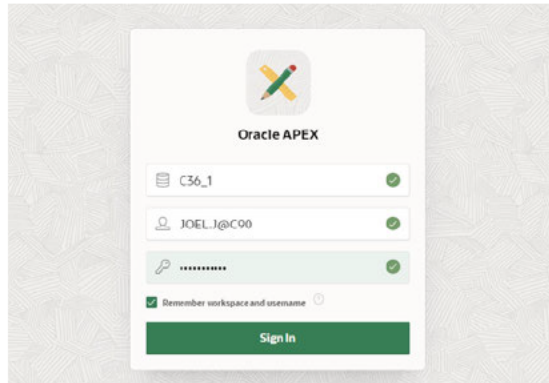| Distribution Date:	September 22, 2022
To:	Consortium.RegionalManagers.All; PPOC.All; Helpdesk.All; Apex.Users.All
CIT Name:	**Oracle Apex Login Process Updates**
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

☒ General
☐ Policy
    ☐ CW
    ☐ CF
    ☐ MC
    ☐ CMSP
    ☐ FC/KG/AAP
    ☐ Child Care
    ☐ WtW
    ☐ Other Program(s)_____
☐ BenefitsCal   ☐ MyBCW
☐ Customer Correspondence
☒ Other - <u>Oracle Apex application Login</u>

☐ Reports
    ☐ Fiscal
    ☐ Caseload Movement
    ☐ Management
☐ Fiscal
☐ Security
☐ Batch and Interfaces
☐ Imaging
☐ Migration
☐ Conversion
☒ Technical
☐ Training
☐ Help Desk
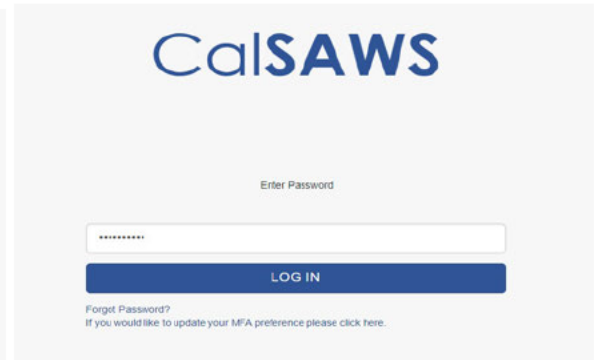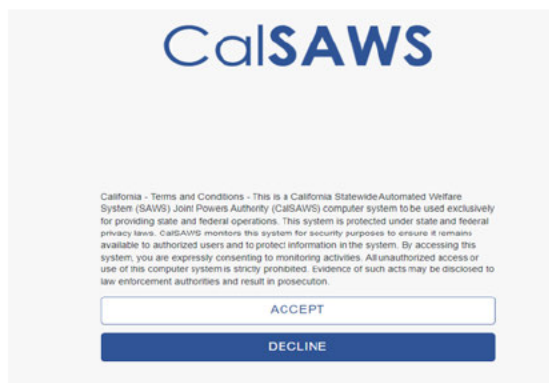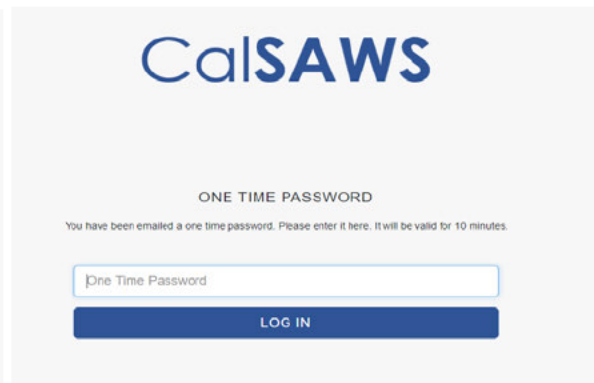
Description:	**Purpose** The purpose of this CIT is to provide an update on the login/authentication process updates for Oracle Apex users. **Background** The Oracle Apex users are currently integrated with the Oracle Internet Directory for login authentication process. Users are required to maintain separate login credentials for Apex and CalSAWS applications. To maintain single login credential for users, CalSAWS has scheduled change CHG0036828 to be implemented on the night of 9/24/2022. With this change, the Oracle Apex application login process will be updated to use the CalSAWS login process, through the CalSAWS Identity & Access Management Solution, ForgeRock. **Login/Authentication process updates for Apex users**

Effective 9/26/2022, Oracle Apex users will be presented with the CalSAWS Login page when they attempt to access the Oracle Apex application via AWS AppStream. Users will have to use their CalSAWS login credentials to login to the Oracle Apex application.
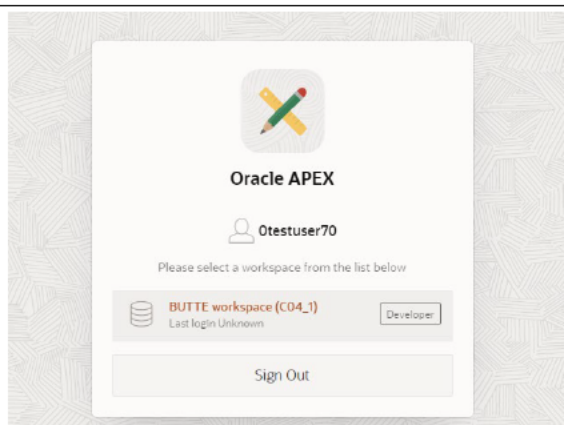
Current Login Page for Oracle Apex application (Before 9/26/2022).

New login page for Oracle Apex application on or after 9/26/2022.
Users need to enter CalSAWS credentials for successful authentication.

Upon successful authentication, user will be presented with the Apex Landing page where users can select their workspace.

Password Reset/Login: Users are encouraged to submit tickets via ServiceNow for any questions related to Password reset or login issues.

County Action:
Counties are to ensure Oracle Apex users in their county are aware of the new login procedure by sharing this CIT and County Delegated Administrators should assist their users with ForgeRock issues.

If you have questions on this CIT, please reach out to the Primary and Backup Contacts indicated below and cc your Regional Managers.

Primary Project Contact:	CalSAWS Technical Operations tech.ops@calsaws.org
Backup Project Contact:	CalSAWS Production Operations Prodops.productionoperations@calsaws.org
Attachments:	None
Web Portal Link:	▮▮▮▮▮▮ OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2022" folder. 4. Click on the appropriate CIT # folder.