

☒ CalSAWS M&E ☐ CalWIN Migration

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| Distribution Date: | September 22, 2022 |
| To: | Consortium.RegionalManagers.All; PPOC.All; Helpdesk.All; Apex.Users.All |
| CIT Name: | Oracle Apex Login Process Updates |
| From: | CalSAWS Project |

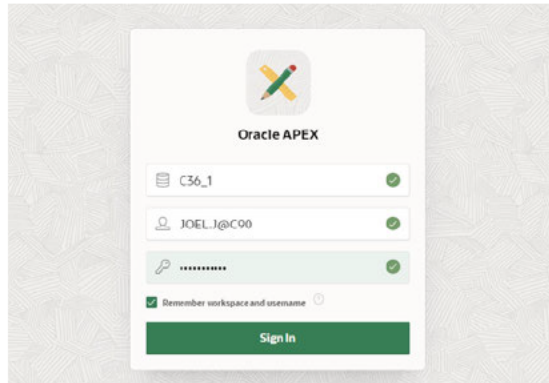
PPOCs, please forward to the appropriate impacted staff in your county:

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| <input checked="" type="checkbox"/> General <input type="checkbox"/> Policy <input type="checkbox"/> CW <input type="checkbox"/> CF <input type="checkbox"/> MC <input type="checkbox"/> CMSP <input type="checkbox"/> FC/KG/AAP <input type="checkbox"/> Child Care <input type="checkbox"/> WtW <input type="checkbox"/> Other Program(s) _____ <input type="checkbox"/> BenefitsCal <input type="checkbox"/> MyBCW <input type="checkbox"/> Customer Correspondence <input checked="" type="checkbox"/> Other - <u>Oracle Apex application Login</u> | <input type="checkbox"/> Reports <input type="checkbox"/> Fiscal <input type="checkbox"/> Caseload Movement <input type="checkbox"/> Management <input type="checkbox"/> Fiscal <input type="checkbox"/> Security <input type="checkbox"/> Batch and Interfaces <input type="checkbox"/> Imaging <input type="checkbox"/> Migration <input type="checkbox"/> Conversion <input checked="" type="checkbox"/> Technical <input type="checkbox"/> Training <input type="checkbox"/> Help Desk |
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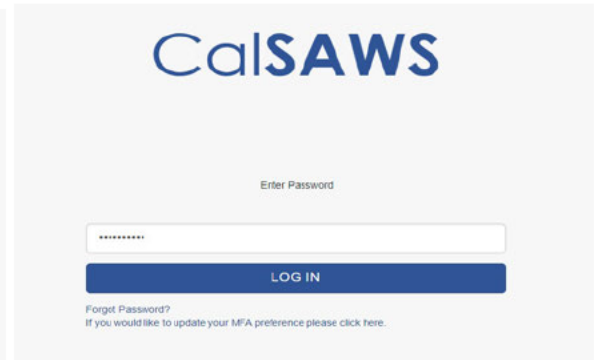
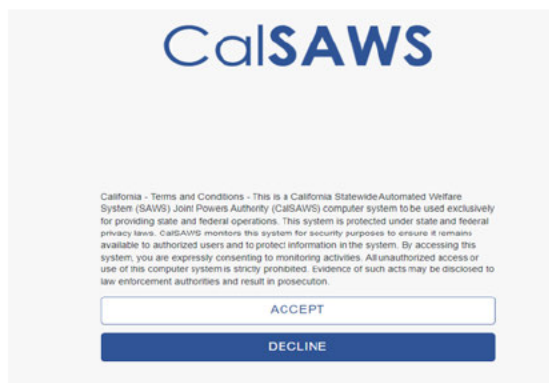
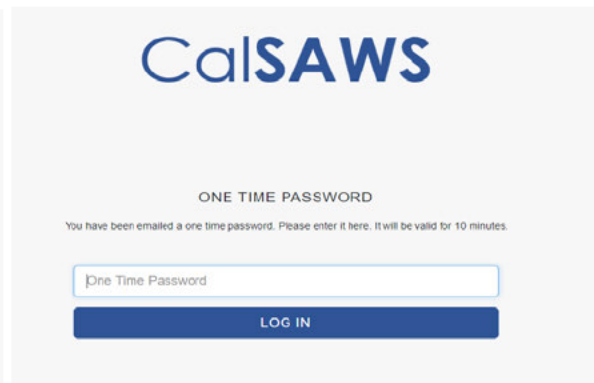
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| Description: | <p>Purpose The purpose of this CIT is to provide an update on the login/authentication process updates for Oracle Apex users.</p> <p>Background The Oracle Apex users are currently integrated with the Oracle Internet Directory for login authentication process. Users are required to maintain separate login credentials for Apex and CalSAWS applications. To maintain single login credential for users, CalSAWS has scheduled change CHG0036828 to be implemented on the night of 9/24/2022. With this change, the Oracle Apex application login process will be updated to use the CalSAWS login process, through the CalSAWS Identity & Access Management Solution, ForgeRock.</p> <p>Login/Authentication process updates for Apex users</p> |
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Effective 9/26/2022, Oracle Apex users will be presented with the CalSAWS Login page when they attempt to access the Oracle Apex application via AWS AppStream. Users will have to use their CalSAWS login credentials to login to the Oracle Apex application.

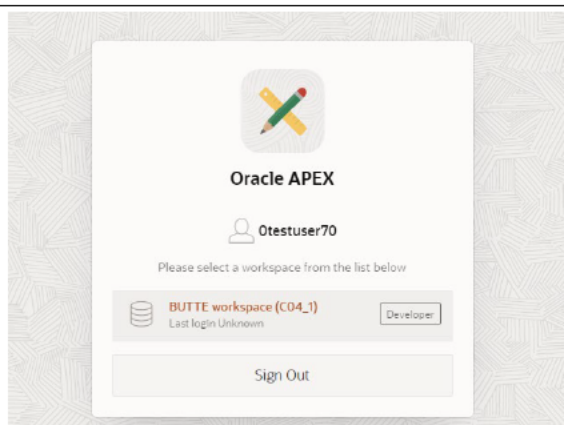
Current Login Page for Oracle Apex application (Before 9/26/2022).

The screenshot shows a login form titled "Oracle APEX" with a logo of two crossed pencils. It contains three input fields: a workspace ID "C36_1", a username "JOEL.J@C90", and a password field with masked characters. There is a checkbox for "Remember workspace and username" which is checked. A green "Sign In" button is at the bottom.

New login page for Oracle Apex application on or after 9/26/2022. Users need to enter CalSAWS credentials for successful authentication.

The screenshot shows the top half of the new login page. It features the "CalSAWS" logo, a text prompt "Enter Username", and an input field containing "JOEL.J@C90". Below the field is a checkbox for "Remember my username" and a blue "LOG IN" button.The screenshot shows the bottom half of the new login page. It features the "CalSAWS" logo, a text prompt "Enter Password", and an input field with masked characters. Below the field is a blue "LOG IN" button. At the bottom, there is a link for "Forgot Password?" and a note about updating MFA preferences.The screenshot shows a screen with the "CalSAWS" logo and a block of text titled "California - Terms and Conditions". The text states that the system is for authorized users only and that unauthorized access is prohibited. At the bottom are two buttons: "ACCEPT" and "DECLINE".The screenshot shows a screen with the "CalSAWS" logo and a text prompt "ONE TIME PASSWORD". Below the prompt is a text input field labeled "One Time Password". At the bottom is a blue "LOG IN" button.

Upon successful authentication, user will be presented with the Apex Landing page where users can select their workspace.



Password Reset/Login: Users are encouraged to submit tickets via ServiceNow for any questions related to Password reset or login issues.

County Action:

Counties are to ensure Oracle Apex users in their county are aware of the new login procedure by sharing this CIT and County Delegated Administrators should assist their users with ForgeRock issues.

If you have questions on this CIT, please reach out to the Primary and Backup Contacts indicated below and cc your Regional Managers.

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| Primary Project Contact: | CalSAWS Technical Operations tech.ops@calsaws.org |
| Backup Project Contact: | CalSAWS Production Operations Prodops.productionoperations@calsaws.org |
| Attachments: | None |
| Web Portal Link: | <div style="background-color: black; width: 100px; height: 20px; margin-bottom: 10px;"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2022" folder. 4. Click on the appropriate CIT # folder. |