Volume 4 | Issue 5: Wave 1 Go Live!

Since issuing the last issue of The Buzz in Aug 2022, the CalSAWS project team has continued to work closely with Placer and Yolo to prepare for Go Live on October 31st! We have collaborated to complete Wave 1 State and County Interface Partner Testing; and we are nearing completion of the County Prep Phase! We eagerly await Wave 1 Counties into the CalSAWS Application System. Welcome Placer and Yolo Counties! In parallel, we have successfully executed the CalFresh COLA. This was the largest COLA run to date in CalSAWS! The team has commenced testing Release 22.11 (November 21, 2022) for core CalSAWS, and implemented CBO referrals, student center and FAQs along with student application with the BenefitsCal portal application!

Do you have a question for us? ‘Ask Barbara’ at askcalsaws@calsaws.org and we will post the Q&A in the next edition of The Buzz.

Benito (above) represents San Benito County, the largest producer of honey in California, and Barbara (below) is just waiting to hear from you. In this edition find Barbara introducing her home county’s CalSAWS Staff Engagement Approach (pg3).
Upcoming Meetings & Events

R3 October Regional Meeting          10/25/2022
WAVE 1 GO-LIVE (Placer/Yolo)         10/31/2022
Project Steering Committee          11/10/2022
JPA Board of Directors              11/18/2022
CalSAWS Release 22.11               11/21/2022
R3 November Regional Meeting         11/22/2022

The Six CalSAWS Regions

CalWIN County Implementation Dates & Framework

<table>
<thead>
<tr>
<th>Counties</th>
<th>County Readiness Work Plan &amp; Checklist (T-10 months)</th>
<th>TOSS Team + Wave IPOP Mtgs (T-10 months)</th>
<th>Imp. Readiness Packet + Dashboard (T-6 months)</th>
<th>Greenlight Governance Meetings (T-5 months)</th>
<th>Post Go-Live Support (T + 2 months)</th>
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<tbody>
<tr>
<td>Wave 1: Placer, Yolo</td>
<td>Nov 2022</td>
<td>Jan 2022</td>
<td>May 2022</td>
<td>June 2022</td>
<td>Dec 2022</td>
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<td>Go-Live Oct 31, 2022</td>
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<td>Wave 2: Contra Costa, Santa</td>
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<td>Clara, Tulare</td>
<td>Feb 2022</td>
<td>April 2022</td>
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<td>Go-Live Feb 27, 2023</td>
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<td>Wave 3: Orange, Santa Barbara,</td>
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<td>Wave 4: San Diego, San</td>
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<td>Mateo, Solano, Santa Cruz</td>
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<td>Go-Live July 3, 2023</td>
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<td>Wave 5: Alameda, Fresno,</td>
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<td>Go-Live Sept 4, 2023</td>
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<td>Go-Live Oct 30, 2023</td>
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County Sharing session: IEVS/PVS Best Practices
Hosted by Regional Managers
Jennifer Hobbs and Lorena Montes

The Six CalSAWS Regions

Coming in December
## Communication Corner

**County Go-live Information and other Resources**

- **CIT 0307-22**
  Placer and Yolo County Go-live Event Cutover - System Downtime

- **CIT 0290-22**
  Wave 1 CalWIN County Go-live Packet

- **CIT 0294-22**
  CalSAWS Training Environments for Wave 1 Counties – Access, URL and Accounts

- **CIT 0287-22**
  Wave 1: Yellow Banner Case Review Process

- **CIT 0294-22**
  CalSAWS Training Environments for Wave 1 Counties – Access, URL and Accounts

- **CIT 0284-22**
  CalSAWS LMS Guide for General Training – CalWIN Wave 2

- **CIT 0301-22**
  GAGR Automated Solution Resources and Materials

- **CIT 0296-22**
  Recruitment of CalSAWS Project Staff

- **CIT 0305-22**
  CalSAWS Common Helpdesk Trends and Questions available in the Learning Management System (LMS)


- CalSAWS YouTube Channel
  [https://www.youtube.com/channel/UC0Wl06iVeuvCjIFt7i26ZHA/videos](https://www.youtube.com/channel/UC0Wl06iVeuvCjIFt7i26ZHA/videos)

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### CalWIN Conversion and Implementation Highlights

#### County Highlights

#### County Prep Activities
- Required activities completed
- 100% of staff log-in completed

#### Integration
- Placer (8) and Yolo (6) completed interface partner testing

#### County Help Desk
- Placer and Yolo completed ServiceNow training for County Help Desks
- Placer and Yolo completed Delegated Administrators complete training

#### Business Continuity and Downtime Procedures
- Document business continuity/downtime procedures and communicate to staff

#### Training
- County staff complete WBTs and attend End User Training

October 31st at 6:00 a.m.
Post-Production Available

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#### Project Highlights

#### County Prep Support
- Complete pre-implementation support for County Prep activities

#### Post Implementation Support
- All Implementation Orientations complete
- Credential access, tested and configured
- Wave 1 Counties communications distributed

#### Conversion
- County preparation cutover
- Mock cutovers completed (no risk)
- EDBC match achieved
- No open Wave 1 P1 or P2 defects

#### Performance Testing
- Batch, Reports, and Online performance testing complete (and within SLA)

#### Network
- Connectivity established for Placer and Yolo Counties

#### Training
- Wave 1 Training Delivery completed

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There’s more on Page 4.
**County Sharing**

**Program Overview**

**Why**
As the CalWIN Counties continue towards their CalSAWS implementations, there is a greater need for County sharing to aid in decision making around County business processes. The CalSAWS Project Team and Migrated CalSAWS Counties are seeing unprecedented demands for time and resources coupled with staffing shortages.

**Who**
The CalSAWS Regional Managers (RMs) are sponsoring the County Sharing program to reduce multiple interactions with the Migrated CalSAWS Counties and provide a County perspective to CalWIN Counties on CalSAWS functions.

**Suggested Future Topics:**
- Intake Program Assignment
- Intake & Continuing Training
- Workload Management
- Lobby Management
- SIU/Fraud
- WTW
- Help Desk Management
- IEVS/PVS Reports

**How**
The County Sharing program focuses on events and information sharing. Events focus on how Migrated Counties use CalSAWS to accomplish their goals as County Welfare Departments. For items that do not require events, RMs collect information for counties using a standard County Information Sharing (CIS) process.

**When/Where**
Events started in August and will be ongoing through the CalWIN Migrations. Events are held using Zoom/Microsoft Teams for virtual events. In-person events can also be scheduled if the topic would be better discussed/demonstrated in-person.

“Alone we can do so little; together we can do so much.” – Helen Keller