



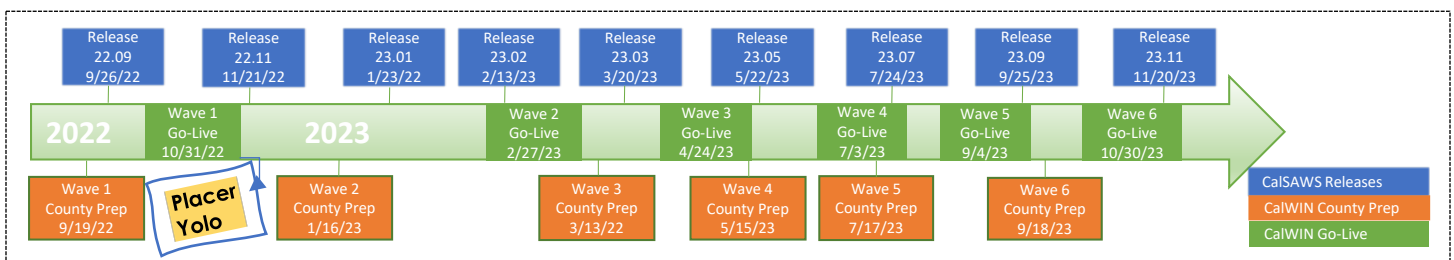
# CalSAWS | Buzz

The screenshot displays the CalSAWS application interface. The main content area includes a table of announcements, a section for Placer County with images of a person and a building, and a business intelligence section. The sidebar on the right contains quick links, my tasks, my schedule, my new assignments, my reminders, and my reports. A status bar at the bottom indicates the page load time.

## Volume 4 | Issue 5: Wave 1 Go Live!

Since issuing the last issue of The Buzz in Aug 2022, the CalSAWS project team has continued to work closely with Placer and Yolo to prepare for Go Live on October 31st! We have collaborated to complete Wave 1 State and County Interface Partner Testing; and we are nearing completion of the County Prep Phase! We eagerly await Wave 1 Counties into the CalSAWS Application System. Welcome Placer and Yolo Counties! In parallel, we have successfully executed the CalFresh COLA. This was the largest COLA run to date in CalSAWS! The team has commenced testing Release 22.11 (November 21, 2022) for core CalSAWS, and implemented CBO referrals, student center and FAQs along with student application with the BenefitsCal portal application! 🐝

### CalSAWS Release Roadmap



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Benito (above) represents San Benito County, the largest producer of honey in California, and Barbara (below) is just waiting to hear from you. In this edition find Barbara introducing her home county's CalSAWS Staff Engagement Approach (pg3).

Do you have a question for us?  
'Ask Barbara' at [askcalsaws@calsaws.org](mailto:askcalsaws@calsaws.org)  
and we will post the Q&A in the next edition of The Buzz.



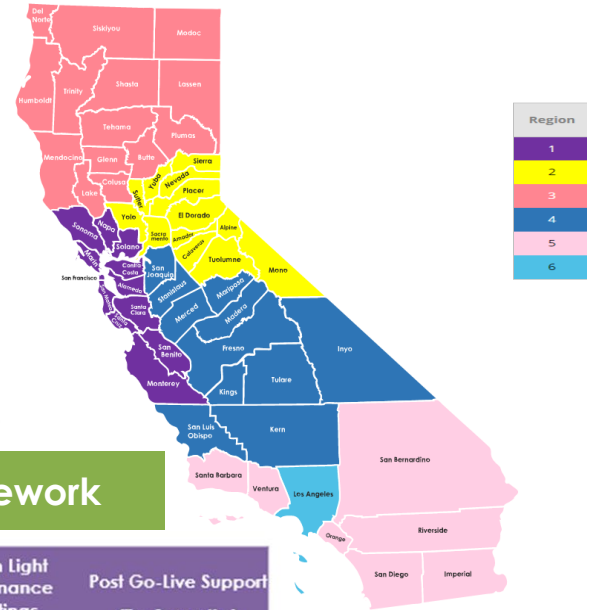
## Upcoming Meetings & Events

R3 October Regional Meeting	10/25/2022
WAVE 1 GO-LIVE (Placer/Yolo)	10/31/2022
Project Steering Committee	11/10/2022
JPA Board of Directors	11/18/2022
CalSAWS Release 22.11	11/21/2022
R3 November Regional Meeting	11/22/2022

Coming in  
December

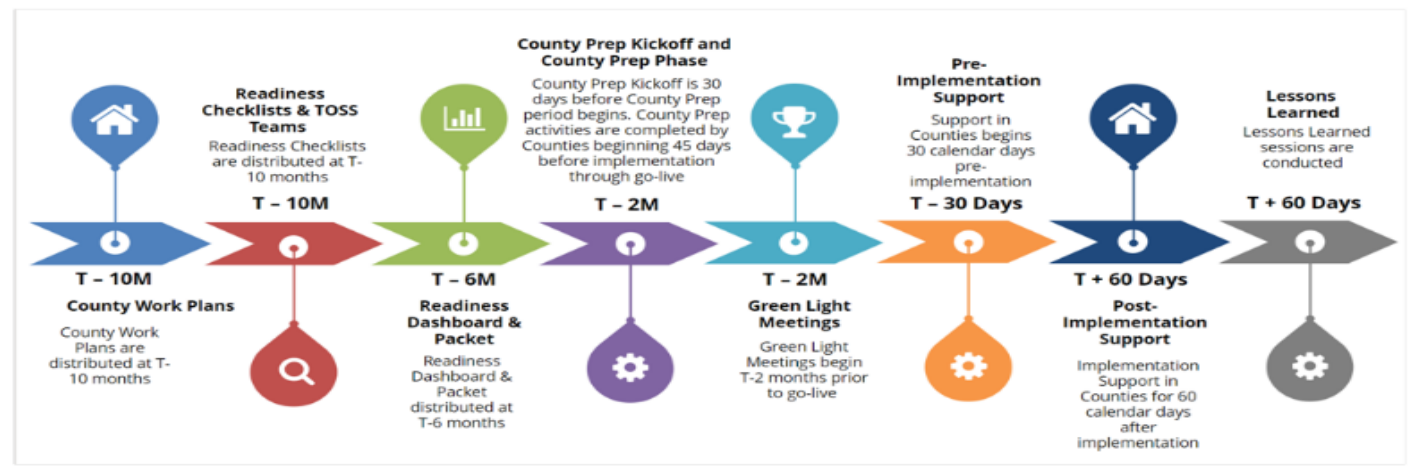
County Sharing session: IEVS/PVS Best Practices  
Hosted by Regional Managers  
Jennifer Hobbs and Lorena Montes

## The Six CalSAWS Regions



## CalWIN County Implementation Dates & Framework

Counties	County Readiness Work Plan & Checklist (T-10 months)	TOSS Team + Wave IPOC Mlgs (T-10 months)	Imp. Readiness Packet + Dashboard (T-6 months)	Green Light Governance Meetings (T-5 months)	Post Go-Live Support (T + 2 months)
<b>Wave 1:</b> Placer, Yolo Go-Live Oct 31, 2022	Nov 2021	Jan 2022	May 2022	June 2022	Dec 2022
<b>Wave 2:</b> Contra Costa, Santa Clara, Tulare Go-Live Feb 27, 2023	Feb 2022	April 2022	Aug 2022	Sept 2022	April 2023
<b>Wave 3:</b> Orange, Santa Barbara, Ventura Go-Live April 24, 2023	April 2022	June 2022	Oct 2022	Nov 2022	June 2023
<b>Wave 4:</b> San Diego, San Mateo, Solano, Santa Cruz Go-Live July 3, 2023	Aug 2022	Aug 2022	Dec 2022	Jan 2023	Aug 2023
<b>Wave 5:</b> Alameda, Fresno, Sonoma Go-Live Sept 4, 2023	Oct 2022	Oct 2022	Feb 2023	Mar 2023	Oct 2023
<b>Wave 6:</b> Sacramento, San Francisco, San Luis Obispo Go-Live Oct 30, 2023	Dec 2022	Dec 2022	April 2023	May 2023	Dec 2023



## CalWIN Conversion and Implementation Highlights

### County Highlights

#### County Prep Activities

- Required activities completed
- 100% of staff log-in completed

#### Integration

- **Placer (8) and Yolo (6) completed interface partner testing ✓**

#### County Help Desk

- **Placer and Yolo completed ServiceNow training for County Help Desks ✓**
- **Placer and Yolo completed Delegated Administrators complete training ✓**

#### Business Continuity and Downtime Procedures

- **Document business continuity/downtime procedures and communicate to staff**

#### Training

- **County staff complete WBTs and attend End User Training**

October 31<sup>st</sup> at 6:00 a.m.  
Post-Production Available

### Project Highlights

#### County Prep Support

- **Complete pre-implementation support for County Prep activities ✓**

#### Post Implementation Support

- All Implementation Orientations complete
- Credentialed, access, tested and configured
- Wave 1 Counties communications distributed

#### Conversion

- County preparation cutover ✓
- Mock cutovers completed (no risks) ✓
- EDBC match achieved ✓
- No open Wave 1 P1 or P2 defects

#### Performance Testing

- Batch, Reports, and Online performance testing complete (and within SLA)

#### Network

- Connectivity established for Placer and Yolo Counties

#### Training

- Wave 1 Training Delivery completed

## Communication Corner

### County Go-Live Information And other Resources

#### **CIT 0307-22**

Placer and Yolo County Go-Live Event Cutover - System Downtime

#### **CIT 0290-22**

Wave 1 CalWIN County Go-Live Packet

#### **CIT 0294-22**

CalSAWS Training Environments for Wave 1 Counties – Access, URL and Accounts

#### **CIT 0287-22**

Wave 1: Yellow Banner Case Review Process

#### **CIT 0294-22** CalSAWS

Training Environments for Wave 1 Counties – Access, URL and Accounts

#### **CIT 0284-22** CalSAWS

LMS Guide for General Training – CalWIN Wave 2

#### **CIT 0301-22**

GAGR Automated Solution Resources and Materials

#### **CIT 0296-22**

Recruitment of CalSAWS Project Staff

#### **CIT 0305-22**

CalSAWS Common Helpdesk Trends and Questions available in the Learning Management System (LMS)

#### See **CalSAWS Web Portal**

under **Resources** for the CalSAWS Handbook and CalSAWS Maintenance and Operations (M&O Services) Plans.

 CalSAWS YouTube Channel  
<https://www.youtube.com/channel/UCOWI06iVeuvCilF7i26ZHA/videos>



There's  
more on  
Page 4.



## Regional Manager Update

### **Coming in December**

County Sharing session: IEVS/PVS Best Practices

Hosted by Regional Managers, Jennifer Hobbs and Lorena Montes

## County Sharing Program Overview

### **Why**

As the CalWIN Counties continue towards their CalSAWS implementations, there is a greater need for County sharing to aid in decision making around County business processes. The CalSAWS Project Team and Migrated CalSAWS Counties are seeing unprecedented demands for time and resources coupled with staffing shortages.

### **Who**

The CalSAWS Regional Managers (RMs) are sponsoring the County Sharing program to reduce multiple interactions with the Migrated CalSAWS Counties and provide a County perspective to CalWIN Counties on CalSAWS functions.

### **Suggested Future Topics:**

- Intake Program Assignment
- Intake & Continuing Training
- Workload Management
- Lobby Management
- SIU/Fraud
- WTW
- Help Desk Management
- IEVS/PVS Reports

### **How**

The County Sharing program focuses on events and information sharing. Events focus on how Migrated Counties use CalSAWS to accomplish their goals as County Welfare Departments. For items that do not require events, RMs collect information for counties using a standard County Information Sharing (CIS) process.

### **When/Where**

Events started in August and will be ongoing through the CalWIN Migrations. Events are held using Zoom/Microsoft Teams for virtual events. In-person events can also be scheduled if the topic would be better discussed/demonstrated in-person

**“Alone we can do so little; together we can do so much.” – Helen Keller**