CalSAWS Quality Assurance Weekly Status Report

Reporting Period: September 12, 2022, to September 18, 2022

Table of Tables

1.0   Quality Assurance

1.1   CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	• Participated in CalSAWS 3x Weekly Leadership Meetings for CalWIN Implementation • Participated in Release 22.09 – T-2, T-1 & Pre-Green Light Reviews • Participated in OCAT Ops and Release Management meeting • Co-Presented Priority Risks and Mitigations at Project Steering Committee • Facilitated Web Portal County Focus Group Session
QA Technical	• Continue to monitor daily delivery of Batch and Reporting • Collaborating on CalSAWS M&O deliverable reviews and comments • Continued Performance review for CalSAWS and Hyland • Monitoring CalWIN Wave 1 and Los Angeles Contact Center delivery
QA Functional	• Participated in Wave 1A County Prep Phase cutover and provided a Go recommendation • Reviewed the Risk 258 Conversion Window mitigation with OPAC • Conducted CalWIN Wave 2 Converted Data Validation planning • Review BenefitsCal Release 5 Design completion with the Self-Service Portal committee
QA Test	• Completed CalSAWS Release 22.09 Independent Test with 100% execution rate and 100% pass rate • Conducted CalSAWS Release 22.11 Independent Test planning • Monitored BenefitsCal R4.5.1 and conducting R4.2 test activities • Conducted CalWIN UAT closeout activities
QA Implementation	• Supported Placer and Yolo T-3 Survey Results Reviews • Participated in Post-Implementation Work Plan and Milestones Reviews • Participated in Go-Live Packet Working Sessions • Confirmed comment resolutions for County Change Guide for Contra Costa County • Conducted walkthrough of Wave 2-6 Readiness Checkpoints and Greenlight meeting dates with Regional Managers • Prepared for and supported CalSAWS County Prep Phase Green Light Meeting - Wave 1

1.2   Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
3.39	QA Monthly Status Report – September 2022	🟢	• Submit FDEL by October 5, 2022
4.39	QA Work Plan – September 2022	🟢	• Submit FDEL by October 5, 2022
7.39	QA Test Monthly Report – September 2022	🟢	• Submit FDEL by October 5, 2022
10.08	Quarterly QA Security Report	🟢	• Submit DDEL by September 29, 2022
12.39	Assessment of CalSAWS Migration Work Plan Update – September 2022	🟢	• Submit FDEL by September 20, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.23	**OCAT** – QA Monthly Status Report (OCAT) – September 2022	🟢	• Submit FDEL by October 5, 2022
WP-1.1	**OCAT** – System Security Plan - 2022 Update	🟢	• Submit DDEL comments by October 7, 2022

 [1] Status: Red: Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-6.07	**BenefitsCal** – Portal General Systems Design - Release 5.0	🟢	• Submit FDEL comments by September 28, 2022
WP-26.11	**BenefitsCal** – CX Monthly Report – August 2022	🟢	• Submit FDEL comments by September 22, 2022
WP-27.07	**BenefitsCal** – Monthly M&O Report – August 2022	🟢	• Submit FDEL comments by September 22, 2022
WP-28.05	**BenefitsCal** – Work Plan Monthly Updates – August 2022	🟢	• Submitted FDEL comments on September 15, 2022
WP-29.05	**BenefitsCal** – Monthly Status Report – August 2022	🟢	• Submitted FDEL comments on September 15, 2022
WP-31.11	**BenefitsCal** - Monthly Security Monitoring Report – August 2022	🟢	• Submitted FDEL comments on September 15, 2022

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.20	**CalWIN Implementation** – Assessment of CalWIN Implementation Migration Work Plan Update – August 2022	🟢	• Submitted FDEL on September 15, 2022
60	**CalWIN Implementation** – Assessment of CalWIN Business Process Re-engineering (BPR) Plan	🟢	• Submitted DDEL comments for Wave 6 counties on September 16, 2022 • Submit DDEL by October 3, 2022
WP-2	**CalWIN Implementation** – CalWIN Change Discussion Guides	🟡	• Submit DDEL comments for Santa Clara and Contra Costa by September 26, 2022
WP-3	**CalWIN Implementation** - CalWIN County Implementation Complete Report	🟢	• Submit DDED comments by September 22, 2022

DEL #	DELIVERABLE NAME		STATUS
WP-58.06	**CalWIN Implementation** – CalWIN Requirements Traceability Matrix - Q6	🟢	• Submitted FDEL comments on September 12, 2022
WP-62.02	**CalWIN Implementation** – CalWIN Implementation Master Training Plan Monthly Update - 02	🟢	• Submitted FDEL comments on September 12, 2022
WP-63.02	**CalWIN Implementation** – Assessment of CalWIN Implementation County Training Plan - Santa Clara and Tulare W2	🟢	• Submit FDEL comments by October 12, 2022

1.3　Highlights for the Reporting Period

1.3.1　Project Management
► Participated in Region 1 Management Site Visit pre-meeting on September 12, 2022
► Participated in Release 22.09 - T-2 Integrated Readiness Status on September 12, 2022
► Participated in Monthly SLA Review – Hyland & CalSAWS on September 13, 2022
► Participated in CalSAWS Section Directors meeting on September 13, 2022
► Presented QA Status at Monthly CalSAWS IT Status meeting on September 14, 2022
► Participated in OCAT Ops and Release Management meeting on September 14, 2022
► Participated in CalSAWS County Prep Phase Green Light Meeting - Wave 1 on September 14, 2022
► Presented at Project Steering Committee meeting on September 15, 2022
► Strike Teams and Retrospectives
  ○ Facilitated Web Portal County Focus Group Session dry run September 12, 2022
  ○ Facilitated Web Port County Focus Group session September 13, 2022
  ○ Participated in R3 Management Site Visit Final Walkthrough September 15, 2022
  ○ Distributed Collaboration Model meeting agenda September 16, 2022

1.3.2　Technical
► Participated in CalSAWS Weekly Leadership meetings
► Participated in DBCR/CTCR Review meetings on September 13 and 15, 2022
► Participated in Tech Change Advisory Board (CAB) meeting on September 14, 2022
► BenefitsCal
  ○ Participated in Application Transfer meetings
  ○ Participated in BenefitsCal Operations Review meeting on September 13, 2022
  ○ Participated in DD&I and M&O calls on September 13 and 15, 2022
► Batch
  ○ Participated in Batch Performance Checkpoint meeting on September 14, 2022
  ○ Participated in Batch Weekly Roundup meeting on September 15, 2022
► CalWIN
  ○ Participated in CalWIN Wave 3 - TPOC Meeting on September 14, 2022
  ○ Participated in CalWIN W1 Requirements Traceability - Working Session on September 14, 2022

- o Participated in Wave 2 CalSAWS Delegated Administrators Training on September 14, 2022
- o Participated in CalWIN Wave 1 - TPOC Meeting on September 15, 2022
- ► Central Print
  - o Participated in CalSAWS Central Print Status meeting on September 12, 2022
- ► Contact Center
  - o Participated in Model Office Support Call on September 12 - 16, 2022
  - o Participated in Sacramento County CalSAWS IVR-Contact Center Design Kick-off Meeting on September 12, 2022
  - o Participated in Orange County CalSAWS Contact Center Discussions on September 12, 2022
  - o Participated in Sonoma and Alameda County CalSAWS IVR-Contact Center Weekly Design Sessions on September 13, 2022
  - o Participated in Los Angeles Business Operational Readiness discussion on September 13, 2022
  - o Participated in Fresno, Solano, and Santa Cruz County CalSAWS IVR-Contact Center Weekly Design Sessions on September 13, 2022
- ► General Assistance/General Relief (GA/GR)
  - o Participated in GA/GR Correspondence discussions on September 12 and 14, 2022
- ► Security
  - o Participated in weekly Security POAM review on September 15, 2022
  - o Participated in bi-weekly Security Status meeting on September 16, 2022
  - o Participated in deliverable and POAM comment related conversations with members of the Accenture Security Team
- ► Service Management
  - o Participated in Wave 1 CalSAWS Helpdesk/CalSAWS ServiceNow Q&A on September 13, 2022
- ► Lobby Management
  - o Participated in San Bernardino County Lobby Management call on September 15, 2022

1.3.3 Imaging
- o Participated in Imaging Migration Status meeting on September 13, 2022
- o Participated in CalSAWS Imaging Committee Meeting on September 15, 2022
- o Continued to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.3.4 Functional
- ► M&O
  - o Participated in the twice weekly GA/GR Correspondence Web Services discussion
  - o Participated in the CalHEERS SAWS Integration Weekly meeting
  - o Participated in the CalWIN UAT State reports defect reviews
  - o Participated in the Committee Design Review for BenefitsCal Support Requests on September 13, 2022
  - o Participated in the CalWORKs/CalFresh Committee Meeting on September 14, 2022
  - o Participated in the WTW Committee Bi-Monthly Meeting on September 14, 2022
  - o Participated in the Correspondence User Group on September 14, 2022
  - o Participated in the Imaging Committee on September 15, 2022

- o Attended Design discussions sessions for:
  - CR 195946 - Design Change Request (DCR) for R23.6: Pre-JAD#5
  - CR 82920 - BREfS #9 verifications Only Service and Separation of Verifications by Source - Discovery Session #2
  - CA 245221 Create a CMS Unwinding Eligibility and Enrollment Data Monthly Report
  - CRs 186216 and 186218 - CalWIN Conversion to CalSAWS Wave 2, 3 - JAD 1
  - CR 186587 - FDSH Connectivity Test Service upgrade from SOAP to JSON - Pre-JAD Session 2
  - CR 114946 - Consumer Document Upload Functionality - Pre-JAD 4
  - CR 189273 - Family PACT - Pre-JAD Session #3
  - CR 209259 - Technology Refresh - Replace Rules Engine Pre-JAD Session #2
  - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service - Discovery Session #1
- o Reviewed seventy-one (71) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	18
21.03	1
21.07	1
21.11	1
22.07	8
22.09	14
22.11	10
23.01	9
23.03	3
Other	4
TBD	2
Grand Total	**71**

► Conversion
- o Participated in the County Prep cutover activities over the weekend including Stage Gate reviews, County Click through and Go/No-Go recommendation
- o Attended the September 12, 2022 OPAC discussion for Risk 258
- o Reviewed Data Validation Reports with Conversion Team, GainWell, and Consortium
- o Conducted Wave 2 CDV planning activities
- o Continued reviews and feedback to ISS on the CalWIN Wave 1 Go Live packet
- o Provided a "Go" recommendation for Wave 1 Green Light
► General Assistance/General Relief (GA/GR)
- o Monitored GA/GR work and priorities
► Contact Center
- o Participated in the weekly Contact Center Test Automation Cross Team call

► Case Purge
  ○ Monitored the purge activities and the increase in the volume of cases per night
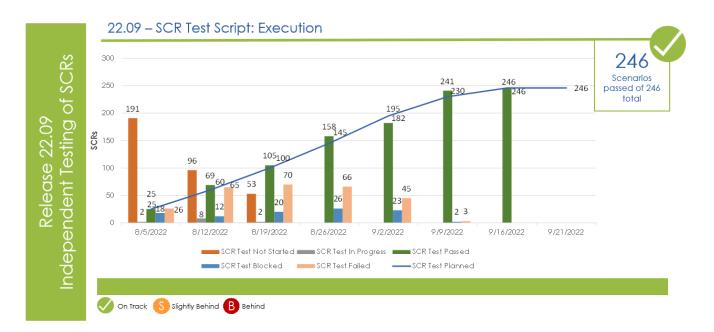
1.3.5 BenefitsCal

► Attended the BenefitsCal Design Review: CalWORKs 2.0 - Release 5.0 - Advocate and CBO Community Engagement meeting on September 12, 2022
► Attended the Self-Service Portal/Welfare-to-Work Committee Design Review for CA-239576 BenefitsCal Support Requests meeting on September 13, 2022
► Attended the CalSAWS Task Impact for Non-LA SAR7 meeting on September 14, 2022
► Attended the ROI Requirements Assumptions Discussion (Recurring) meeting on September 15, 2022
► Monitored Release 5.0 Support Request functionality and dependencies on the CalSAWS design
► Attended the Daily Transaction Failures Meetings
► Participated in the combined twice-weekly DD&I and M&O Check-in meetings
► Participated in the BenefitsCal Operation Review weekly meeting
► Participated in the weekly scope review and vendor coordination meeting for upcoming BenefitsCal releases
► Monitored BenefitsCal Monthly Release 4.2 QA verification progress
► Reviewed and submitted comments on BenefitsCal Emergency Release 4.1.5.1 Release Notes

1.3.6 Test

► CalSAWS Release 22.11 testing activities
  ○ Scorecard approved by Consortium on September 12, 2022
  ○ Began test preparation activities
► CalSAWS Release 22.09 testing activities
  ○ Completed defect retesting
  ○ Participated in 22.09 Project Integrated Readiness Areas T-2 Integrated Readiness Status meeting on September 13, 2022

Table 1-7 – 22.09 Independent Test Progress
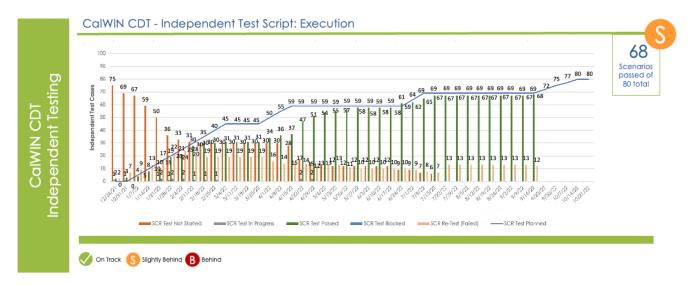
Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
22.09 - ClearBest QA Independent Test Results	246	0% (0)	0% (0)	100% (246)	0% (0)	0% (0)

22.09 – SCR Test Script: Execution

► CalWIN CDT – Functional Testing activities
  ○ CDT testing activities are paused until delivery of Golden Data Set (GDS) #9

Table 1-8 – CalWIN CDT Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalWIN CDT – ClearBest QA Independent Test Results	80	0% (0)	0% (0)	84% (67)	16% (13)	0% (0)

CalWIN CDT - Independent Test Script: Execution

► BenefitsCal Activities
  ○ Continued to monitor open defects
  ○ Participated in BenefitsCal DD&I and M&O calls on September 13 and 15, 2022
  ○ Continued test activities for BenefitsCal Release 4.2

- o Completed validations for Emergency Release 4.1.5.1
- ► Priority Release / RWR Activities
  - o Monitored Fiscal Reports defects and Priority Release issues selected for future QA Review or Independent Test
  - o Participated in CalSAWS State and Fiscal Reports meeting on September 15, 2022
  - o Completed QA Review for the following RWR issue:

Table 1-9 – RWR Issues QA Reviewed or Tested

Defect/SCR #	Scheduled Release	Type of Testing
CA-247124 Accessibility - Updates Pages in CalSAWS Application (Tier 1 & Tier 2)	RWR 22.09.14	QA Review

- o Began QA Review for the following RWR issue:

Table 1-10 - RWR Issues in QA Review

Defect/SCR #	Scheduled Release	Type of Testing
CA-247125 Accessibility - Updates Pages in CalSAWS Application (Tier 2)	RWR 22.09.x1	QA Review

- ► Other Consortium Support Test Activities
  - o Monitored test support for priority releases
  - o Participated in the 3X Weekly Leadership meetings
  - o Participated in the 22.09 Project Integrated Readiness Areas – T-2 Integrated Readiness Status meeting on September 12, 2022
  - o Participated in Integrated Test Team meeting on September 13, 2022
  - o Participated in GA/GR Testing Check-In meeting on September 13, 2022
  - o Participated in Weekly Test Touch point meeting on September 14, 2022
- ► CalWIN UAT
  - o Facilitated CalSAWS CalWIN UAT State reports tester access set up with Consortium Tech and ForgeRock team on September 12, 2022
  - o Participated in the CalWIN Implementation Support Services and provided UAT status on September 12, 2022
  - o Facilitated CalSAWS CalWIN UAT State reports retesting office hours September 13 - 16, 2022
  - o Completed the Region 5 UAT slide deck with a UAT status
  - o Participated in the CalSAWS PSC meeting and provided UAT status support on September 15, 2022
  - o Participated in the WCDS subcommittee and provided UAT status on September 16, 2022
  - o Facilitated a State Reports output discussion with the Accenture UAT, Reports manager and UAT consortium Management on September 16, 2022
  - o Completed the OPAC UAT slide deck for the September 22, 2022 meeting
  - o Completed the UAT State Report Executive slides for the September 19, 2022 meeting
  - o Monitored the UAT CalSAWS mailbox

1.3.7 Implementation

► CalSAWS Maintenance and Operations (M&O)
  ○ Participate in weekly Training Touchpoint meeting on September 13, 2022
► CalWIN Implementation Support Services (ISS)
  ○ Participated in 3X Weekly leadership meetings for the CalWIN Implementation on September 12, 14, and 16, 2022
  ○ Participated in Implementation Management meeting on September 12, 2022
  ○ Participated in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager on September 12, 2022
  ○ Participated in CalWIN Implementation Support Services - Stand-up Meeting on September 12, 2022
  ○ Participated in BPR Closeout Sessions with San Mateo on September 12 - 13, 2022
  ○ Participated in BPR Closeout Sessions with Solano on September 12 and 15, 2022
  ○ Participated in BPR Closeout Sessions with Alameda on September 12 - 16, 2022
  ○ Created AAPI ERG graphic to advertise upcoming meeting
  ○ Participated in Santa Clara - CalSAWS Configuration Working Sessions on September 12 - 16, 2022
  ○ Supported Placer T-3 Survey Results Review on September 12, 2022
  ○ Participated in Risk 262 updates with risk owners on September 12, 2022
  ○ Participated in Post-Implementation Work Plan and Milestones Review on September 12, 2022
  ○ Participated in Go-Live Packet Working Sessions on September 12, 13, and 15 2022
  ○ Participated in weekly ISS Team Leads Meeting on September 13, 2022
  ○ Confirmed comment resolutions for DDEL 07.01 – County Change Guide – Contra Costa on September 13, 2022
  ○ Participated in CalWIN Conversion and Change Management meeting on September 13, 2022
  ○ Participated in Weekly OCM Meeting for CNCs, Communication, and Surveys on September 13, 2022
  ○ Prepared for BenefitsCal Targeted Topic on September 13, 2022
  ○ Participated in CalSAWS State IT Reporting Checkpoint on September 14, 2022
  ○ Participated in weekly ISS OCM Leads Meeting on September 14, 2022
  ○ Conducted walkthrough of Wave 2 - 6 Readiness Checkpoints and Greenlight meeting dates in Monthly Customer Engagement/Regional Manager meeting on September 14, 2022
  ○ Prepared for and supported CalSAWS County Prep Phase Green Light Meeting - Wave 1 on September 14, 2022
  ○ Participated in Santa Cruz TOSS/IPOC Meeting on September 14, 2022
  ○ Participated in Contra Costa TOSS/IPOC Meeting on September 14, 2022
  ○ Participated in Tulare Change Discussion Kick-Off on September 14, 2022
  ○ Participated in ISS Team Leads Thursday Standup on September 15, 2022
  ○ Participate in County Prep Metrics Draft Walkthrough on September 15, 2022
  ○ Participated in Wave 2 T-6 Survey Results Review on September 15, 2022
  ○ Supported Yolo Wave 1 T-3 Change Readiness Survey Results Review on September 15, 2022
  ○ Participated in Contra Costa Change Discussion Kickoff on September 15, 2022
  ○ Participated in monthly Change Network Champion meeting for Waves 3 and 4 on September 15, 2022

- ○ Conducted weekly QA Implementation Team meeting on September 15, 2022
- ► Release Management
  - ○ Analyzed WBT SCR changes and provide feedback on September 12 - 16, 2022
  - ○ Participated in 22.09 Project Integrated Readiness Areas - T-2 Integrated Readiness Status on September 12, 2022
- ► Special Projects
  - ○ Prepared for AAPI Monthly Meeting on September 12, 2022

1.3.8 OCAT
- ► Continued reviewing interim draft submissions of the OCAT System Security Plan (SSP)
- ► Participated in the bi-weekly OCAT Operations and Release meeting on September 14, 2022

1.4 Activities for the Next Reporting Period

1.4.1 Project Management
- ► Participate in Release 22.09 - T-1 Integrated Readiness Status on September 19, 2022
- ► Participate in Release 22.09 – Pre-Green Light Review on September 19, 2022
- ► Participate in Sharing Source Code Discussion on September 20, 2022
- ► Participate in CalSAWS Section Directors meeting on September 20, 2022
- ► Participate in CalSAWS Leadership Alignment Session on September 21, 2022
- ► Participate in Release 22.09 – Green Light Review on September 21, 2022
- ► Participate in Environment Integration/Management Review on September 22, 2022
- ► Participate in IV&V / PMO & QA Meeting on September 23, 2022
- ► Strike Teams and Retrospectives
  - ○ Finalize Collaboration Model facilitator introductions September 19, 2022
  - ○ Facilitate Web Portal Strike Team Approach Options Brainstorm Session #5 September 20, 2022
  - ○ Participate in R5 Management Site Visit final walkthrough September 22, 2022
  - ○ Facilitate Quarterly Collaboration Model meeting September 23, 2022

1.4.2 Technical
- ► Participate in CalSAWS Weekly Leadership meetings
- ► Participate in CalSAWS Weekly Technical meeting on September 19, 2022
- ► Participate in Wave 1 County Prep Phase Office Hours on September 19 – 23, 2022
- ► Participate in Consortium FinOps meeting on September 20, 2022
- ► Participate in App/Dev meeting on September 20, 2022
- ► Participate in DBCR/CTCR Review meetings on September 20 and 22, 2022
- ► Participate in Tech Change Advisory Board (CAB) meeting on September 21, 2022
- ► Participate in Environment Management Review meeting on September 22, 2022
- ► BenefitsCal
  - ○ Participate in Application Transfer meetings
  - ○ Participate in DD&I and M&O calls on September 20 and 22, 2022
  - ○ Participate in BenefitsCal Operations Review meeting on September 20, 2022
- ► Batch

- o Participate in Batch Performance Checkpoint meeting on September 21, 2022
- o Participate in Batch Weekly Roundup meeting on September 22, 2022
- ► CalWIN
  - o Participate in CalWIN Wave 4 - TPOC Meeting on September 20, 2022
  - o Participate in Orange - Initial CalWIN Wave 3 County Test Planning on September 20, 2022
  - o Participate in Santa Barbara - Initial CalWIN Wave 3 County Test Planning on September 20, 2022
  - o Participate in CalWIN Wave 2 – TPOC Meeting on September 21, 2022
  - o Participate in Tulare - Initial CalWIN Wave 5 County Test Planning on September 21, 2022
  - o Participate in Ventura - Initial CalWIN Wave 3 County Test Planning on September 22, 2022
- ► Central Print
  - o Participate in CalSAWS Central Print Status meeting on September 19, 2022
- ► Contact Center
  - o Participate in Model Office Support Call on September 19 - 23, 2022
  - o Participate in Orange County CalSAWS Contact Center Discussions on September 19, 2022
  - o Participate in Fresno County CalSAWS IVR-Contact Center Weekly Design Sessions on September 20, 2022
  - o Participate in Alameda County CalSAWS IVR-Contact Center Weekly Design Sessions on September 20, 2022
  - o Participate in Los Angeles County Business Operational Readiness Meetings on September 20, 2022
  - o Participate in Sonoma County CalSAWS IVR-Contact Center Weekly Design Sessions on September 20, 2022
  - o Participate in Santa Cruz County CalSAWS IVR-Contact Center Design Sessions on September 21, 2022
  - o Participate in San Mateo Contact Center Design Sessions on September 22, 2022
  - o Participate in Ventura Contact Center IVR Discovery Sessions on September 22, 2022
  - o Participate in Los Angeles County CalSAWS Contact Center Solution IT Networking Discussions on September 22, 2022
  - o Participate in AWS / CalSAWS - Contact Center collaboration on September 22, 2022
- ► General Assistance/General Relief (GA/GR)
  - o Participate in GA/GR Client Correspondence discussions on September 19 and 21, 2022
- ► Security
  - o Participate in weekly Security POAM review on September 22, 2022
  - o Participate in deliverable and POAM comment related conversations with members of the Accenture Security Team
- ► Service Management
  - o Participate in Wave 1 Support Line for CalSAWS ServiceNow
- ► Lobby Management
  - o Participate in Lobby Management meetings as scheduled

1.4.3 Imaging
- o Participate in Imaging Migration Status meeting on September 20, 2022
- o Continue to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.4.4 Functional
- ► M&O
  - o Participate in the twice weekly GA/GR Correspondence Web Services discussion
  - o Participate in the CalHEERS SAWS Integration Weekly meeting
  - o Participate in the CalWIN UAT State reports defect reviews
  - o Participate in the Correspondence Committee Monthly Meeting on September 22, 2022
  - o Participate in the Medi-Cal Correspondence Meeting on September 22, 2022
    - CR 82920 - BREfS #9 verifications Only Service and Separation of Verifications by Source - Discovery Session #3
    - CA 245221 Create a CMS Unwinding Eligibility and Enrollment Data Monthly Report
    - CR 186587 - FDSH Connectivity Test Service upgrade from SOAP to JSON Pre-JAD Session 3
    - CR#96957: Update CalHEERS to include downstream processing when an Individual is removed from a case: Discovery#2
    - CR 213355 - Manual Trigger of APS Pre-JAD 1
    - CR 200859 - Upgrade Google Captcha JAD #1
    - CR 190310 - Supplemental Notices Insert and Notices Hold Release Pre-JAD 1
- ► Conversion
  - o Complete County Prep Cutover activities and monitor week 1 activities
  - o Continue planning for Wave 2 CDV execution
  - o Monitor Risk 258 discussions with CalWIN counties at OPAC
  - o Review revised Go-Live packet content
- ► General Assistance/General Relief (GA/GR)
  - o Monitor GA/GR SCRs
- ► Contact Center
  - o Participate in weekly Contact Center Test Automation Cross Team call
- ► Case Purge
  - o Track CalSAWS Purge execution activities

1.4.5 BenefitsCal
- ► Attend the SAR 7 Task Continuation meeting on September 20, 2022
- ► Attend the CX Measurement Monthly Meeting on September 21, 2022
- ► Monitor Release 5.0 Support Request functionality dependency on the CalSAWS design approval
- ► Monitor Release assignment for the CalWORKs Time Clocks function, due to partner (CalSAWS and ForgeRock) dependencies
- ► Attend the Daily Transaction Failures Meetings
- ► Participate in the combined twice-weekly DD&I and M&O Check-in meetings
- ► Participate in the BenefitsCal Operation Review weekly meeting

► Participate in the weekly scope review and vendor coordination meeting for upcoming BenefitsCal releases
► Monitor BenefitsCal Monthly Release 4.2 QA verification progress

1.4.6 Test

► CalSAWS Release 22.11
  ○ Continue test preparation
► CalSAWS Converted Data Testing – Functional Testing activities
  ○ Monitor open conversion defects
► BenefitsCal Activities
  ○ Participate in BenefitsCal DD&I and M&O calls on September 20 and 22, 2022
  ○ Monitor open defects
  ○ Continue validations for Monthly Release R4.2
► Priority Release / RWR Activities
  ○ Perform QA activities for the following Priority Release issues upon delivery to System Test

Table 1-11 –Priority Release Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-248751 Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 1)	22.10.xx	Independent Test
CA-242903 ACIN I-XX-22 2023 CAPI COLA	22.12.03	QA Review
CA-242752 2023 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	22.12.03	QA Review
CA-242753 Batch EDBC to apply 2023 SSA Cost of Living Adjustments (COLA)	22.12.10	QA Review

  ○ Perform QA activities for the following Fiscal Reports issues upon delivery to System Test

Table 1-12 – Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information	RWR	QA Review
CA-249160 [Fiscal] Daily Excess Recoupment Report does the Recovery Account Transaction Summary page balance	22.09.xx	QA Review
CA-248827[Fiscal] Daily Claiming Adjustment Report CW Summary and CW Details Sheets not reconciling	22.09.xx	QA Review
CA-247922 [Fiscal] Retroactive Aid Code Adjustments Detail Report	22.09.29	QA Review
CA-248830 [Fiscal] Missing Issuances in the Monthly Integrated Payroll Summary Reports	22.10.xx	QA Review

Defect/SCR #	Scheduled Release	Type of Testing
CA-245594 Add General Assistance Program Code converted from CalWIN to Generate reports	22.10.20	QA Review

► Other Consortium Support Test Activities
  ○ Participate in 3X Weekly leadership meetings
  ○ Monitor test support for priority releases
  ○ Participate in the 22.09 Project Integrated Readiness Areas - T-1 Integrated Readiness Status meeting on September 19, 2022
  ○ Participate in the 22.09 Pre-Green Light Review meeting on September 19, 2022
  ○ Participate in Integrated Test Team meeting on September 20, 2022
  ○ Participate in GA/GR Testing Check-In meeting on September 20, 2022
  ○ Participate in Weekly Test Touch point meeting on September 21, 2022
  ○ Participate in Virtual Green Light Release 22.09 on September 21, 2022
► CalWIN UAT
  ○ Facilitate CalSAWS CalWIN UAT State reports output meeting with the UAT State Reports Testers, Consortium UAT team and Accenture UAT release team on September 19, 2022
  ○ Participate in the CalSAWS Potential Migration Issues meeting on September 19, 2022
  ○ Participate in the CalWIN OPAC Meeting and provide final UAT Status on September 22, 2022
  ○ Monitor CalSAWS UAT mailbox

1.4.7 Implementation
► CalSAWS Maintenance and Operations (M&O)
  ○ Participate in weekly Training Touchpoint meeting on September 20, 2022
► CalWIN Implementation Support Services (ISS)
  ○ Participate in 3X Weekly leadership meetings for the CalWIN Implementation on September 19 and 23, 2022
  ○ Participate in Orange County Change Discussion Guide working sessions on September 19 - 23, 2022
  ○ Participate in Santa Barbara County Change Discussion Guide working sessions on September 19 - 23, 2022
  ○ Participate in Ventura County Change Discussion Guide working sessions on September 19 - 23, 2022
  ○ Participate in Wave 1 County Prep Phase Office Hours meetings on September 19 – 23, 2022
  ○ Participate in Daily Debrief: Wave 1 County Prep Phase meetings on September 19 – 23, 2022
  ○ Participate in Alameda BPR Closeout sessions on September 20, 2022
  ○ Participate in CalWIN Implementation Support Services - Stand-up Meeting on September 20, 2022
  ○ Participate in ISS Team Leads Tuesday Standup meeting on September 20, 2022
  ○ Participate in Leadership Alignment Working Session on September 21, 2022
  ○ Participate in TOSS & IPOC Meeting: Yolo County on September 21, 2022

- o Participate in CalWIN OPAC meeting on September 22, 2022
- o Participate in ISS Team Leads Thursday Standup meeting on September 22, 2022
- o Participate in Readiness Packet and Dashboard Review on September 22, 2022
- o Conduct weekly QA Implementation Team meeting on September 23, 2022
- o Finish confirming comment resolutions for DDEL 07.01 – County Change Guide – Contra Costa on September 23, 2022
- o Participate in Fresno BPR Closeout sessions
- ► Release Management
  - o Analyze WBT SCR changes and provide feedback on September 12 - 16, 2022
  - o Participate in 22.09 Project Integrated Readiness Areas T-1 Integrated Readiness Status on September 19, 2022
  - o Participate in CalSAWS Webcast on CalSAWS Release 22.09 on September 20, 2022
  - o Participate in Green Light - Release 22.09 on September 21, 2022
- ► Special Projects
  - o Prepare for AAPI Monthly Meeting on September 20, 2022
  - o Conduct AAPI ERG Meeting on September 23, 2022

1.4.8 OCAT

- ► Continue reviewing interim draft submissions of the OCAT System Security Plan (SSP)
- ► Participate in the OCAT Operations and Release Meeting on September 14, 2022

1.5 Deviations from Plan/Adjustments

- ► None for the reporting period