



CalSAWS DD&I Weekly Status Report

**Reporting Period: October 24, 2022 to October 30,
2022**

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

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1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	Conversion		<ul style="list-style-type: none"> Submitted Final Deliverable Expectation Document (FDED) on October 28, 2022 Approval for the FDED is due on November 3, 2022

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> None to note for the reporting period

1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
 - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

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Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued planning facility capacity and equipment needs for requested on-site meetings

- ▶ Completed preparations and participated in the Section Directors Meeting on October 25, 2022
- ▶ Continued CalSAWS Risk Management activities, including:
 - Continued to work with risk and issue owners to develop and update mitigation plans for the accepted CalSAWS DD&I Project risks and issues
- ▶ Continued supporting engagement of project staff working remotely, including:
 - Continue developing Project communications, as needed
 - Began preparations and planning for next virtual CalSAWS Project All Staff Meeting on November 16, 2022
 - Began development the next monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on November 10, 2022
- ▶ Continued performing contract management activities:
 - There are currently no Accenture Amendments or Change Notices planned for submission to the October Joint Powers Authority (JPA) Meeting that is scheduled on October 21, 2022
 - Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
 - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
 - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 1.2.2-1 for details on website support activities

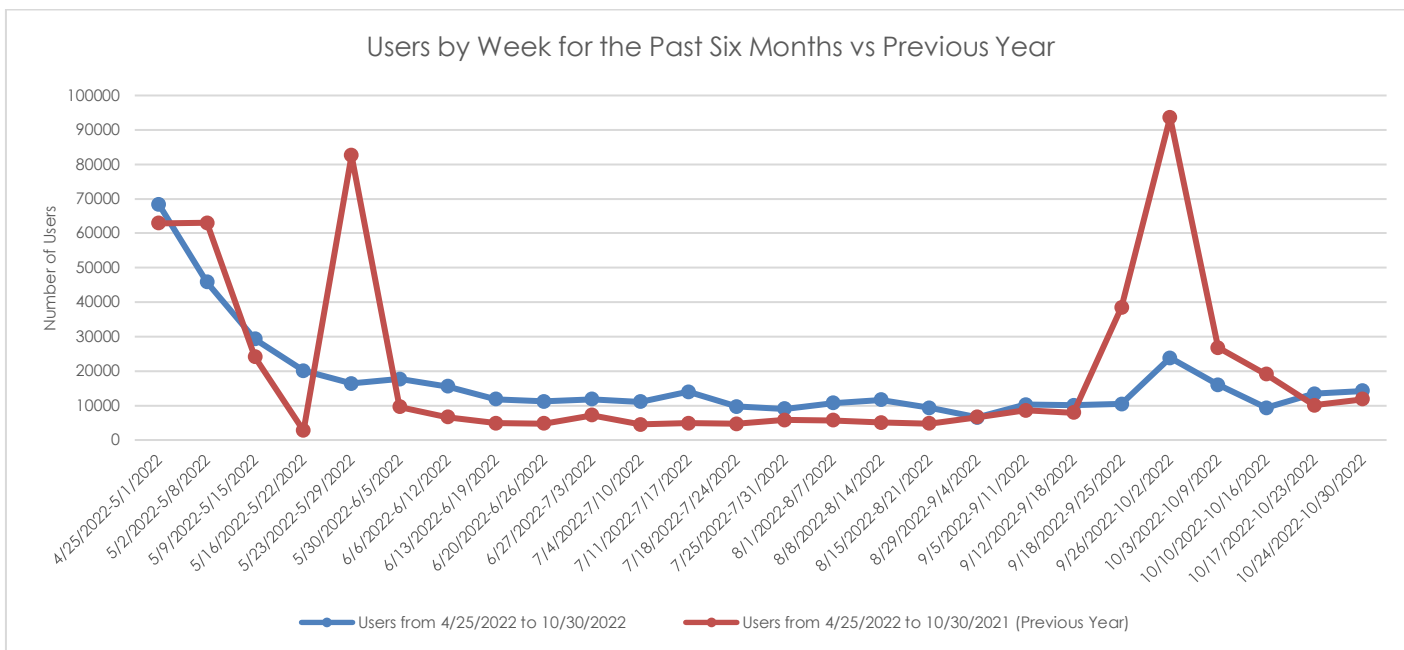
Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
News post removed	October 30, 2022	News maintenance

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	100	3,141
Total Number of Unique Users	14,238	1,711,343
Total Number of New Users	12,159	1,711,677
Total Number of Sessions (Individual site visits)	17,664	2,458,010
Average Number of Sessions per User	1.24	1.44
Average Number of Page Views per Session	1.47	1.33
Average Session Duration	0:57	0:57
AskCalSAWS Inquiries – Received/Resolved	12/4	944/939

Figure 1.2.2-2 – Overall CalSAWS.org Usage Trend



Note: Increase in usage from the Previous Year (from March 14, 2021 to May 15, 2021) was investigated to be from cities in the United States

Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	24%
Latest News – News	19%
Other Updates – System Updates	18%
Other Updates – Careers	16%
CalSAWS Committees – CalWORKs/CalFresh	17%

1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
 - Future Conversation Series Topics
 - Amazon Web Services (AWS) Overview (TBD)
 - Navigating Security to Drive Innovation at CalSAWS (TBD January 2023)
- ▶ Wellness Wednesday
 - Created content by the Inclusion, Diversity, and Equality Advancement (IDEA) Team
 - “Re-igniting Our Flame” will be the featured series for October 2022
 - Sent email request for Section Directors to share their inspiration boards

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1.2.4 Inclusion, Diversity and Equality Advancement (IDEA)

- ▶ Co-Create Phase
 - CalSAWS “We Are One” SharePoint Site
 - Continued to update the “We Are One” website tab
 - Pulse Survey
 - Continued to integrate pulse survey analysis into IDEA initiative planning
 - CalSAWS Table Talks
 - Continued planning for November 2022 Table Talk
 - Buddy Program
 - Continued supporting mentors and mentees
 - Small Team Building
 - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
 - Continued development of new Team Building workshop offering
 - Employee Resource Groups (ERGs)
 - Continued to manage and support ERG Council
 - Began meeting with ERG leads to align and collaborate
- ▶ General
 - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
 - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
 - Distributed Week 4 content for October 2022 Wellness Wednesday’s burnout theme

1.3 CRFI/CIT Communications Information

- ▶ The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending October 30, 2022

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0309-22	CalSAWS Reports, EDR and Dashboards Availability Post Wave 1 Cutover Go-Live	Informational	October 24 2022	Claudia Pinto	Cathryn Van Namen
0310-22	GAGR Automated Solution Resources and Materials	Informational	October 24, 2022	Caroline Bui	Adelaide Mendoza
0312-22	CalWIN Wave 2 October Readiness Dashboard and Packet	Informational	October 25, 2022	Jennifer Carpenter	Mara Jennings
0313-22	Wave 2 Counties T-3 Months Change Readiness Survey	Informational	October 25, 2022	Helen Cruz	Araceli Gallardo
0314-22	CalWIN Wave 1 October Readiness Dashboard and Packet 4th Weekly	Informational	October 25, 2022	Jennifer Carpenter	Mara Jennings
0315-22	General Assistance / General Relief Automated	Informational	October 28, 2022	Frederick Gains	Connie Buzbee

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	Solution Exstream Correspondence – Create and Update Forms and Notices of Actions				
0316-22	CA-243555 CalSAWS Converted Case Review Dashboard	Informational	October 28, 2022	Mara Jennings	Sumit Mukherjee

- The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending October 30, 2022

Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
22-078	CalSAWS Migration - Application Reference List Request	September 6, 2022	Open	October 31, 2022	Melanie Gines
22-083	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 3	September 16, 2022	Open	November 4, 2022	Mike Tombakian
22-084	CalWIN Readiness Prerequisites for IPT	September 16, 2022	Open	October 14, 2022	Melanie Gines, and Lloyd Rankine
22-093	CalSAWS and CalWIN Counties: Request for Source Internet IP Address for JIRA and Sandbox Access	October 3, 2022	Open	October 14, 2022	Melanie Gines
22-095	Batch CW/CF RE Appointment Scheduling Job for Migration Counties	October 6, 2022	Open	October 13, 2022	Caroline Bui
22-098	Wave 3 CalWIN Counties CalSAWS ServiceNow Fulfillers and View-Only Users	October 11, 2022	Open	October 21, 2022	Yogesh Patel
22-099	CalWIN Counties BenefitsCal Options – Wave 2	October 13, 2022	Open	October 28, 2022	Carrie White
22-100	SCR CA-205633: ACL 18-75 Phase IV-Long Term Funding for Emergency Caregivers with Placements Prior to RFA Approval (Batch Job: OPT-IN)	October 13, 2022	Open	October 31, 2022	Ignacio Lázaro
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	October 14, 2022	Open	October 20, 2022	Melanie Gines, and Lloyd Rankine
22-102	CalWIN Ancillary Conversion County Resource Request – Wave 2	October 14, 2022	Closed	October 28, 2022	Aileen Guerrero

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22-103	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 4	October 17, 2022	Open	December 2, 2022	Mike Tombakian
22-104	2023 Holiday and Payroll Calendar Request	October 17, 2022	Open	November 7, 2022	Sheryl Eppler
22-105	Wave 6 - Change Readiness Survey Participant Demographic Data	October 18, 2022	Open	October 28, 2022	Helen Cruz
22-106	Contact Person for Encryption Key for Collections Interface File	October 21, 2022	Open	November 3, 2022	Sheryl Eppler
22-107	CA-247003 Opt In/Out of the GRCAPI Recovery Batch Job	October 25, 2022	Open	November 11, 2022	Caroline Bui

- The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending October 30, 2022

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
22-078	CalSAWS Migration - Application Reference List Request	Santa Cruz, and Solano Counties					
22-084	CalWIN Readiness Prerequisites for IPT	Santa Cruz County					
22-093	CalSAWS and CalWIN Counties: Request for Source Internet IP Address for JIRA and Sandbox Access		Alpine, El Dorado and Yuba Counties	Trinity County	Inyo County		
22-095	Batch CW/CF RE Appointment Scheduling Job for Migration Counties		Alpine, Calaveras, and Counties				
22-098	Wave 3 CalWIN Counties CalSAWS ServiceNow Fulfillers and View-Only Users					Ventura County	

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CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
22-099	CalWIN Counties BenefitsCal Options – Wave 2	Contra Costa County					
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	Alameda, County	Alpine, Calaveras, El Dorado, Mono, Sacramento, Sierra, and Yuba Counties	Mendocino, and Siskiyou Counties	Fresno, and Mariposa Counties	Ventura County	
22-105	Wave 6 - Change Readiness Survey Participant Demographic Data	San Francisco County	Sacramento County				

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
 - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ▶ Continue CalSAWS Risk Management activities, including:
 - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
 - Complete preparation and conduct Risk Management Group (RMG) meeting scheduled for November 2, 2022
- ▶ Begin working on updates for the monthly CalSAWS IT Project Status Report for September 2022 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that will be held on November 9, 2022
- ▶ Complete updates for the Project Steering Committee (PSC) Meeting on November 10, 2022
- ▶ Participate in the Section Directors meeting that is scheduled for November 1, 2022
- ▶ Continue activities to support Project staff working remotely
 - Continue developing Project communications, as needed
 - Continue preparations and planning for next virtual CalSAWS Project All Staff Meeting on November 16, 2022
 - Continue development the next monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on November 10, 2022
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
 - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
 - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
 - Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None for the reporting period	N/A	N/A

1.4.3 Cultural Transformation

- ▶ Continue to develop calendar of events for the ambassador initiatives through the end of the year
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ▶ Continue planning for November 2022 Table Talk
- ▶ Continue connecting with ERG Leads to align and collaborate
- ▶ Partner with Section Directors to create Inspiration Station and present during virtual CalSAWS Project All Staff Meeting on November 16, 2022
- ▶ Finalize updated format to Organizational Change Management (OCM) plan
- ▶ Continue to manage Buddy Program Round 3 and support buddy pairs
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- ▶ Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

2.0 Imaging













2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none"> • San Diego County is still finalizing their new export completion date. Their decryption solution is the current bottleneck and Peraton has proposed procuring both 2 and 12 servers over the past two weeks. Since confirmation from San Diego County or Peraton has not been received on going forward approach, as well as a target date, for starting, San Diego is currently under assessment regarding moving the risk from yellow to red • Partnered with Santa Clara County to complete sample testing, including sign-off by November 7, 2022

- ▶ Continued to monitor Imaging migration status by County
 - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration





Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
2	• Contra Costa County	
	• Tulare County	
	• Santa Clara County	
3	• Ventura County	
	• Orange County	
	• Santa Barbara County	
4	• San Diego County	
	• Santa Cruz County	
	• Solano County	
	• San Mateo County	
5	• Alameda County	
	• Fresno County	

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WAVE	COUNTY	STATUS [1]
	• Sonoma County	
6	• San Francisco County	
	• San Luis Obispo County	
	• Sacramento County	

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 1	Conduct Placer County Document Migration Discovery Session Check-in	October 25, 2022	Canceled
	Conduct Yolo County Document Migration Discovery Session Check-in	October 25, 2022	Completed
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	October 24, 2022	Canceled
WAVE 3	Conduct Santa Barbara County Document Migration Discovery Session Check-in	October 25, 2022	Canceled
	Conduct Orange County Document Migration Discovery Session Check-in	October 27, 2022	Completed
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	October 25, 2022	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	October 25, 2022	Canceled
	Conduct Solano County Document Migration Discovery Session Check-in	October 25, 2022	Canceled
WAVE 6	Conduct San Luis Obispo County Document Migration Discovery Session Check-in	October 25, 2022	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

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WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	October 31, 2022	Scheduled
WAVE 3	Conduct Santa Barbara County Document Migration Discovery Session Check-in	November 01, 2022	Scheduled
	Conduct Orange County Document Migration Discovery Session Check-in	November 03, 2022	Scheduled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	October 31, 2022	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	November 01, 2022	Scheduled
WAVE 5	Conduct Alameda County Document Migration Discovery Session Check-in	November 03, 2022	Scheduled

2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

- ▶ Prepare and organize the Performance testing plan for the first week of April 2023

2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

3.0 Customer Service Center (CSC)

3.1 Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> • Yolo and Placer Counties are live on the new Contact Center • Partnered with Los Angeles County to confirm their new go-live date

- ▶ Continued discussions with Los Angeles County, Wave 4, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center Solution
- ▶ Continued Build Scheduled Callback (CA-229573)
- ▶ Began System Testing of Administration Page (CA-226672),
- ▶ Yolo and Placer Counties went live

Table 3.1-2 – Customer Service Center Enhancement Milestones

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MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-25604)	November 11, 2022	In Development	22.11 22.11.30
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	In Development	22.11 22.11.30
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 22.05.06
DDID 2727 Work-from-home Modifications (CA- 227064)	March 18, 2022	In Production	22.03 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	System Test	22.09 22.11.18
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	November 10, 2022	In Development	22.11 23.01.12
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07 22.09.16
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	22.11 22.12.09
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	In Development	22.09 22.11.13
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	TBD	Design In progress	

Table 3.1-3 – Los Angeles County Milestones

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MILESTONES		DUE DATE	OWNER
1	Design completion	March 11, 2022	CalSAWS Project Team
2	Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3	Training development	May 16, 2022	CalSAWS Project Team
4	Build and unit test	May 20, 2022	CalSAWS Project Team
5	Training content review	May 20, 2022	Consortium
6	Training execution	June 29, 2022	CalSAWS Project Team
7	System Test	July 15, 2022	CalSAWS Project Team
8	Conduct model office	July 21, 2022	Los Angeles County
9	Go-live	TBD	CalSAWS Project Team
10	Post go-live support	TBD	CalSAWS Project Team

3.2 Activities for the Next Reporting Period

- ▶ Support Yolo and Placer Counties with their Go-Live on Amazon Connect
- ▶ Continue discussions with Los Angeles, Santa Clara, Tulare, Orange, Santa Barbara, Ventura, Santa Cruz, Solano, San Mateo, and San Diego Counties for County-specific Interactive Voice Response (IVR) designs
- ▶ Continue build of System Change Requests (SCR) Scheduled Callback (CA-229573)
- ▶ System Test SCR CA-226672 Administrative Page
- ▶ Continue build of Los Angeles Amazon Web Services (AWS) accounts and Contact Center Infrastructure (CA-235356)

3.3 Upcoming Performance Tests

- ▶ Date of performance test is being re-evaluated with third party vendor

3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.3 State and CalWIN Wave 1 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none"> 7 of the 35 Consortium, State, and County interfaces have successfully passed validation

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

	Status	22.09	22.11	23.01	23.02	23.03	23.05
Design	New	0	0	4	1	7	9
	Design in Progress	0	0	1	0	3	2
	Ready for Committee	0	0	0	0	0	0
	Committee Review	0	0	0	0	0	0
	Pending Approval	0	1	1	0	1	1
Build	Approved	2	2	6	2	4	2
	In Development	1	0	4	0	0	0
	Development Complete	0	0	0	0	0	0
	In Assembly Test	0	0	0	0	0	0
Test	System Test	1	1	0	0	0	0
	Test Complete	5	0	0	0	0	0
	In Production	19	0	0	0	0	0
	Grand Total	28	4	16	3	15	14

System Change Requests (SCRs) in Production	938
---	-----

Notes:

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production

- ▶ Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above

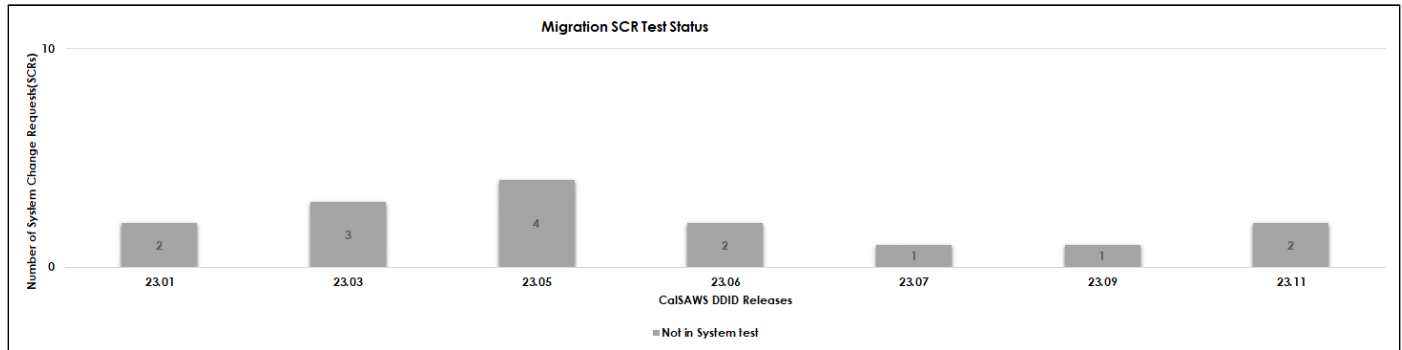
4.1.2 Design Difference Identifiers (DDID) System Test Status

Figure 4.1.2-1 – DDID System Test Status

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022



Notes:

- Includes all System Change Requests (SCRs) that have a funding source of CalSAWS DD&I that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. This includes SCRs associated to DDID 1967 for the unforeseen allowance and DDID 1631 for the reports allowance. In Production includes "In Production" status; Test Complete includes "Test Completed" status; System Test includes "System Test" status; Not in System Test includes all SCR statuses prior to System Test delivery
- Counts are higher in this chart (as compared with Design and Build Status) due to the inclusion of all CalSAWS DD&I System Change Requests (SCRs) targeted for the release, such as DD&I Training and Technical System Change Requests (SCRs).
- There is no DD&I system change request in the 22.11 release

4.1.3 State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)

Table 4.1.3-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	2/3	December 31, 2022

Note:

- o No updates as of October 27, 2022

Table 4.1.3-2 – State Partners

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) - OSI	2/2	October 27, 2022
Electronic Benefits Transfer (EBT) - FIS	0/2	December 31, 2022
Medi-Cal Eligibility Data System (MEDS) - DHCS	0/2	December 31, 2022
Welfare Data Tracking Implementation Project (WDTIP) - OSI	2/2	October 20, 2022

Note:

- o No updates as of October 27, 2022

Table 4.1.3-3 – CalWIN Wave 2 Counties

INTERFACE TESTING

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

CalWIN Wave 1 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Contra Costa County	1/6	December 31, 2022
Santa Clara County	0/10	December 31, 2022
Tulare County	0/8	December 31, 2022

Notes:

- Blank Interface File Exchange testing has completed and Interface files with transactional data has been sent to counties. Team awaiting county interface processing and validation results
- Santa Clara (October 27, 2022):
 - Collection Interface – Pending final decision regarding the encryption process for Inbound/Outbound. Team will Proceed with SFTP testing with current configuration

4.1.4 Deliverable Management

Table 4.1.4-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)
- ▶ Continue test execution for CalSAWS 22.11 Release

Deliverable Management

Table 4.2-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3 Upcoming Performance Tests

- ▶ Upcoming Performance tests planned for Batch, CalSAWS Core Batch, and Core Online
 - Batch/Core Batch
 - Performed Correspondence event stream testing on Batch Perf environment
 - Week of October 31, 2022 – implement table partitioning per SCR CA-246043 in the batch performance environment and re-execute the first cycle of CalWIN Wave 2 batch performance testing
 - Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

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CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

Performance Cycle	Start Date	End Date	Status
CalWIN Wave 1 Final Workload Mix	September 19, 2022	October 14, 2022	Completed
22.11 Release	October 31, 2022	November 18, 2022	In progress
Contact Center eCCP	November 28, 2022	December 16, 2022	Not started
CalWIN Wave 2	November 21, 2022	February 10, 2023	Not started

4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> • Completed development and testing of Golden Data Set (GDS) 10 Wave 1 Go-Live Epic • Completed to address Wave 1 Go-Live dependent defects • Completed to support Wave 1 County preparation • Completed to prepare for Wave 1 Go-Live Cutover plans • Began and completed the Wave 1 Go-Live Cutover

5.1.1 CalWIN Conversion

- ▶ Completed development and testing of Golden Data Set (GDS) 10 Wave 1 Go-Live Epic
- ▶ Completed to address Wave 1 Go-Live dependent defects
- ▶ Completed to support Wave 1 County preparation
- ▶ Completed to prepare for Wave 1 Go-Live Cutover plans
- ▶ Began and completed the Wave 1 Go-Live Cutover

Table 5.1.1-1 – CalWIN Conversion Statistics Golden Data Set (GDS) 10 Wave 1 go-live (August – October 2022)

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

GDS#10 W1 go-live													
Sprint	Total - Deferred Items	Sprint Duration		Item Status									
				0%	25%	30%	50%	75%	5%	100%	100%	0%	
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred	
Overall	199	8/22/2022	10/14/2022	0	0	0	0	0	0	0	199	0	0
GDS#10 Sprint 1	38	8/22/2022	9/2/2022	0	0	0	0	0	0	0	38	0	0
GDS#10 Sprint 2	39	9/5/2022	9/16/2022	0	0	0	0	0	0	0	39	0	0
GDS#10 Sprint 3	37	9/19/2022	9/30/2022	0	0	0	0	0	0	0	37	0	0
Hardening	85	10/3/2022	10/14/2022	0	0	0	0	0	0	0	85	0	0

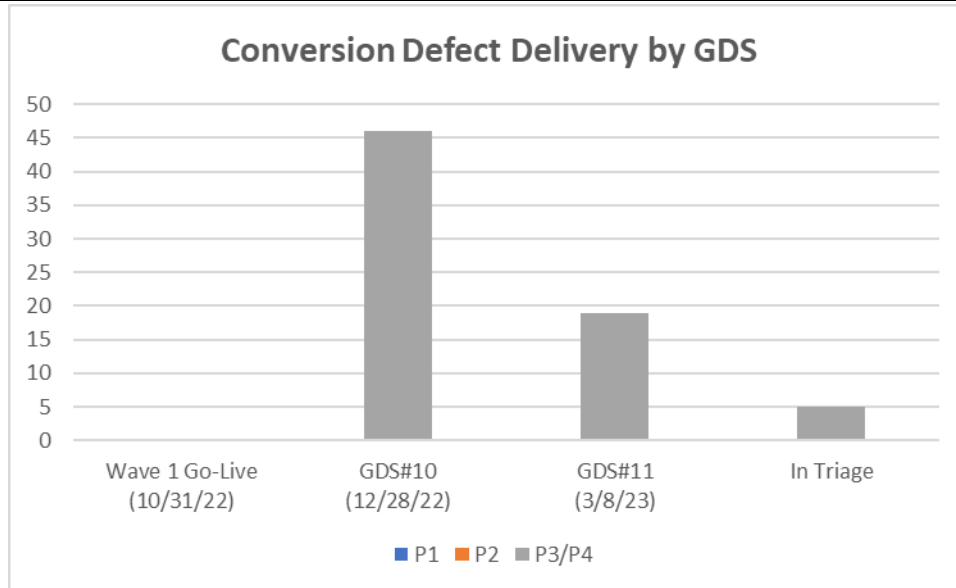
5.1.2 CalWIN Conversion Defects (CDT, CDV, and UAT)

Table 5.1.2-1 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT) Defects

Open Defects by Phase	Priority 1	Priority 2	Priority 3/Priority 4	Total
CDT	0	0	60	60
CDV	0	0	10	10
UAT	0	0	0	0
Total Open Defects	0	0	70	70

Defect Delivery by Golden Data Set (GDS)	Priority 1	Priority 2	Priority 3/Priority 4	Total
Wave 1 Go-Live	0	0	0	0
GDS#10	0	0	46	46
GDS#11	0	0	19	19
In Triage	0	0	5	5
Total Open Defects	0	0	70	70
Conversion Resolved	0	0	0	0
Total Open Unresolved Defects	0	0	70	70

Figure 5.1.2-1– Open Converted Data Test (CDT) Defects by GDS



5.1.3 Gainwell Technologies

- ▶ CalWIN Document Migration
 - Continued delivery of Client Correspondence (CC) from CalWIN
- ▶ Yolo County Ad hoc report refactoring
 - Continued development and testing of Yolo County Ad hoc reports in collaboration with Yolo County, Consortium resources

Table 5.1.3-1- Yolo Ad hoc Report Refactoring Status by Priority

PRIORITY	TOTAL	NOT REQUIRED	NOT STARTED	GAINWELL DEVELOPMENT	CONSORTIUM DEVELOPMENT	PENDING YOLO IT VALIDATION	PENDING YOLO BUSINESS VALIDATION	APEX IN PROGRESS	YOLO VALIDATON PENDING CUTOVER	COMPLETED
P 01	5	0	0	0	0	0	0	1	2	2
P 02	6	0	0	0	0	0	0	3	2	1
P 03	3	3	0	0	0	0	0	0	0	0
P 04	5	0	1	2	0	0	0	1	0	1
P 05	3	0	1	0	0	1	0	0	0	1
P 06	3	1	1	0	0	0	0	1	0	0
P 07	7	6	0	1	0	0	0	0	0	0
P 08	7	6	1	0	0	0	0	0	0	0
P 09	4	3	1	0	0	0	0	0	0	0
N/A	1	1	0	0	0	0	0	0	0	0
Blank	2	2	0	0	0	0	0	0	0	0
Total	46	22	5	3	0	1	0	6	4	5

5.1.4 Ancillary Systems Conversion

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Sent CalSAWS Request for Information (CRFI) for Wave 2 contacts

Figure 5.1.4-1– Ancillary Systems Conversion Gantt Chart

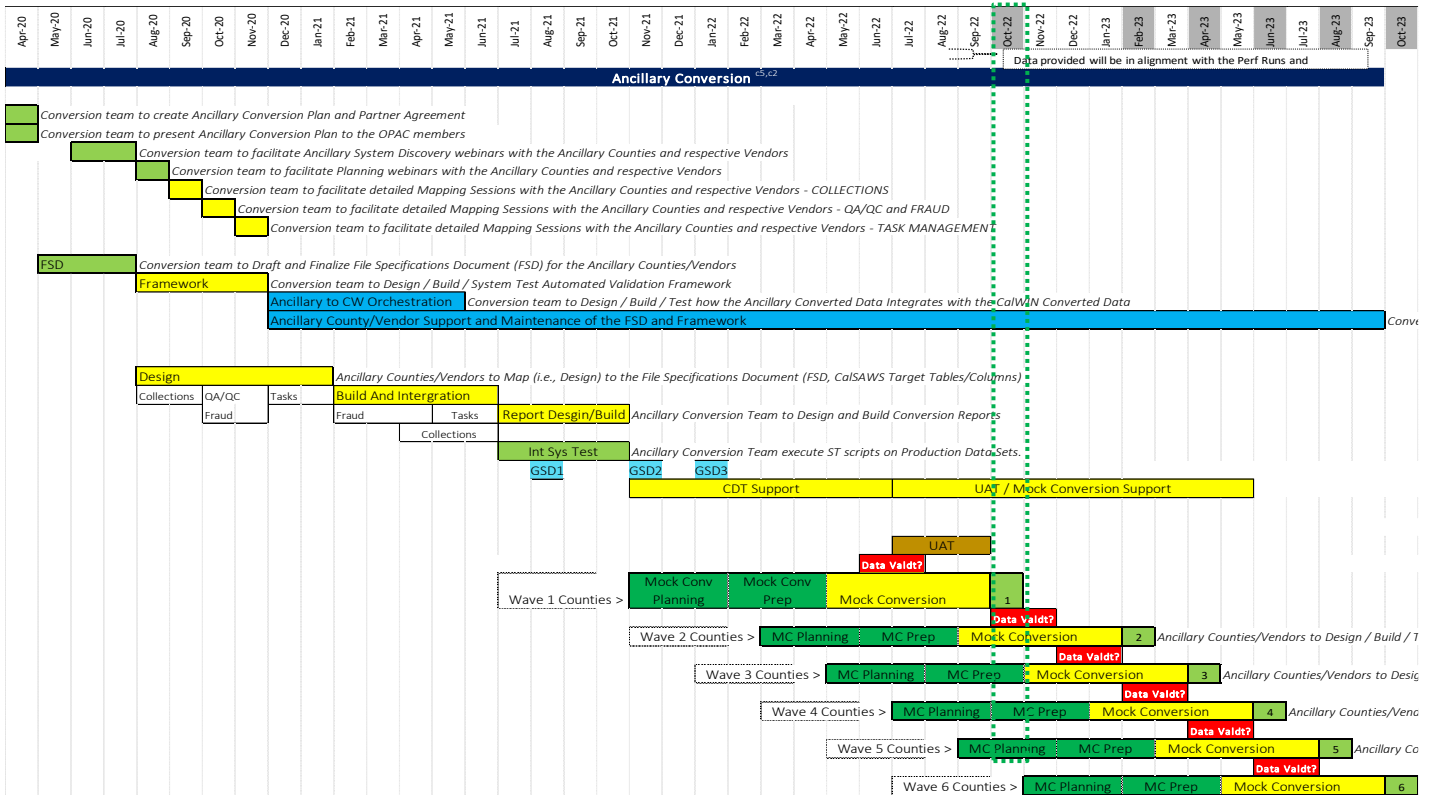


Table 5.1.4-2 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handing for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	In progress
February 2022	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

Table 5.1.4-3 – Conversion Milestones

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave 1	July 30, 2022	August 6, 2022	September 19, 2022	October 27, 2022
	Completed	Completed	Completed	In Progress
Wave 2	November 26, 2022	December 3, 2022	January 14, 2023	February 23, 2022
	Not started	Not started	Not started	Not started
Wave 3	January 28, 2023	February 4, 2023	March 25, 2023	April 20, 2023
	Not started	Not started	Not started	Not started
Wave 4	April 1, 2023	April 8, 2023	May 13, 2023	June 29, 2023
	Not started	Not started	Not started	Not started
Wave 5	June 3, 2023	June 10, 2023	July 15, 2023	August 31, 2023
	Not started	Not started	Not started	Not started

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave 6	July 29, 2023	August 5, 2023	September 16, 2023	October 26, 2023
	Not started	Not started	Not started	Not started

Note: All dates are the start of the Conversion window

5.1.5 Deliverable Management

Table 5.1.5-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none"> Received comments back on the DDED on October 24, 2022 Finalized and submitted the FDED to the Consortium for review and feedback on October 28, 2022 Approval of the FDED is due on November 3, 2022

5.2 Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

- ▶ Continue Support the Wave 1 Placer and Yolo Counties

5.2.2 Gainwell Technologies

- ▶ CalWIN Data Migration
 - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention M&O
 - Continue planning for future data retention runs

5.2.3 Ancillary Systems Conversion

- ▶ Continue ongoing support Wave 1 Placer and Yolo Counties

5.2.4 Deliverable Management

Table 5.2.4-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none"> Receive approval for the FDED on November 3, 2022 Begin developing the Draft Deliverable (DDEL) Submission of the DDEL is due on November 29, 2022

5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

6.0 CalWIN Functional Support

6.1 Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> None to note for reporting period

- ▶ Supported CalSAWS 2x Weekly Leadership Meetings on October 24, 2022, and October 26, 2022 to collaborate on leadership items for the CalWIN release
- ▶ Supported Implementation Support Services (ISS) Team Leads Meetings on October 25, 2022, and October 27, 2022 to collaborate effectively
- ▶ Supported Wave 1 County Preparation Phase during October 24 – 28, 2022, upcoming by:
 - Wave 1 County Preparation Phase Office Hours x5
 - Daily Debrief: Wave 1 County Preparation Phase x5
 - Run and Share County Preparation Phase Metrics
- ▶ Supported Wave 2 Process Simulation during October 24 – 28, 2022, upcoming by:
 - Santa Clara County: Process Simulation Validation x5
- ▶ Supported Wave 1 Open Defect Strike Team Meetings during October 24 – 28, 2022, to align on an approach to Open Defects for the Wave 1 go live
- ▶ Supported San Francisco County To-Be Business Process Reengineering (BPR) Closeout Sessions during October 24 – 28, 2022, sessions include:
 - Workload Management, Task Management, Re-evaluation (RE)
 - Service Arrangements, Employment Services
 - Lobby Management and Appointments
 - Quality Assurance (QA)
 - Inter-county Transfers (ICT)
 - Child Welfare Services

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

- Automated Actions and Pending Decisions
- BPR Closeout Debriefs x2
- ▶ Supported Green Light: Wave 1 Go Live meeting on October 26, 2022, to highlight status towards the upcoming Wave 1 Go Live and support to go/no go decision

6.2 Activities for the Next Reporting Period

- ▶ Prepare for Implementation Support Services (ISS) Team Leads Meeting on November 3, 2022 to collaborate effectively
- ▶ Prepare for Wave 1 Post-Go Live Support during October 31 – November 4, 2022, upcoming by providing the following for Placer and Yolo counties:
 - Onsite Support at county sites
 - Virtual Support
 - Extended Support
 - Run and Share Daily County Business Metrics
 - Daily Meetings:
 - Internal Implementation Status Call
 - County Support Pre-Meet
 - Project Stakeholder Call
 - County Stakeholder Call
 - Executive Status Call
- ▶ Prepare for Wave 2 Process Simulation during October 31 – November 4, 2022, upcoming by:
 - Working on outstanding defects identified during Santa Clara County Process Simulation
 - Prepare data staging for Contra Costa and Tulare Counties

6.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

7.0 Technical Infrastructure

7.1 Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	• None to note for reporting period

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

Table 7.1-2 – County Network Connectivity Readiness Status

CalWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	On track	95.0%	95.7%
Critical Path	Completed	100.0%	98.2%

CalWIN WAVE 3 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	On track	89.8%	85.5%
Critical Path	On track	86.2%	87.9%

CalWIN WAVE 4 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	33.0%	31.0%
County Networking Connectivity	On track	15.8%	15.8%

CalWIN WAVE 5 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	4.0%	13.0%
County Networking Connectivity	On track	10.5%	5.3%

- ▶ Wave 1
 - Provided support for CalWIN Wave 1 Go-Live
- ▶ Wave 2
 - Continued to monitor risks for Santa Clara County
 - Deployed and activated AT&T circuit on August 23, 2022. Risk rating lowered
 - Deployed and activated Comcast circuit on October 28, 2022
 - Cancelled Level 3 circuit order
 - Completed Integration with CalSAWS for all Wave 2 Counties
 - Completed Interface Partner File Exchange Test (IPT) pre-readiness for all Wave 2 Counties
 - Completed Database Connectivity tests (EDR, JDBC, Apex) for all Wave 2 Counties
- ▶ Wave 3
 - Continued to track secondary circuit activation for Orange and Ventura Counties
 - Crown Castle circuit delivery date October 19, 2022 from TPX

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

- Completed integration with CalSAWS for all Wave 3 Counties
- Completed Interface Partner File Exchange Test (IPT) inbound and outbound connectivity for Orange, and Ventura Counties.
 - Santa Barbara County Outbound test pending; Inbound test to CalSAWS successful
- Completed database connectivity tests (EDR, JDBC, Apex) for all Wave 3 Counties
- ▶ Wave 4
 - Response to CalSAWS Requests for Information (CRFI) 22-093 – Request for Source Internet IP Address for JIRA and Sandbox Access is pending, originally due by October 14, 2022
 - Ongoing San Diego County Circuit delivery
 - AT&T circuit delivery cancelled by County (Previously scheduled for August 30, 2022)
 - Level 3 circuit delivery date pending from TPX
 - Ongoing San Mateo County Circuit delivery
 - Both circuits (AT&T and Level 3) delivery date pending from TPX
 - Ongoing Santa Cruz County Circuit delivery
 - Century link circuit delivered and activated
 - AT&T circuit undeliverable; Alternate carrier Comcast identified.
 - County requesting additional bandwidth; will submit a SCR to formally request upgrade and change of carrier
 - Ongoing Solano County Circuit delivery
 - Comcast circuit delivered and activated
 - AT&T circuit undeliverable; Alternate carrier Comcast identified.
 - County requesting for additional bandwidth; will submit a System Change Request (SCR) to formally request upgrade
- ▶ Wave 5
 - Conducted first Technical Point of Contact (TPOC) kick off meeting for CalWIN Wave 5 Counties on October 12, 2022
 - Submitted circuit orders for CalWIN Wave 5 Counties
 - Fresno County requesting additional bandwidth; will submit a SCR to formally request upgrade and change of carrier
- ▶ Other CalWIN Counties
 - Ongoing requirement gathering sessions around Enhanced Data Reporting (EDR) in progress
 - Enhanced Data Reporting (EDR) approved
 - New circuit orders submitted for Wave 2 – 6 Counties in anticipation of opting in for EDR and where additional bandwidth was required based on the completed assessment

7.2 Activities for the Next Reporting Period

- ▶ Provide support for CalWIN Wave 1 Counties
- ▶ Submit Change requests for CalWIN Wave 4 Counties for approval
- ▶ Continue to work with Wave 3 Counties for CalSAWS integration, where new CalSAWS Requests for Information (CRFI) responses are received

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: October 24, 2022 to October 30, 2022

- ▶ Schedule one-on-one low level design review sessions with the Wave 4 Counties for CalSAWS integration
- ▶ Continue to track circuit upgrades for Waves 1, and 2 for EDR enablement
- ▶ Continue to track circuit deliveries for Waves 2, 3, and 4

7.3 Deviations from Plan/Adjustments

- ▶ Santa Clara County has changed the designated Point of Presence (PoP) site location resulting in previously completed procurement and planning tasks having to be re-done. This will result in a 3-month impact to all downstream tasks and milestones for Santa Clara County unless mitigated
 - Mitigation:
 - Temporary installation (deployed on June 29, 2022) of 4G connection (at additional cost) which will allow the County to complete pre-readiness and technical enablement tasks. This will isolate the County from being on-hold for 2 months. However, procured circuits will need to be delivered before beginning Interface Partner Testing (IPT) and User Acceptance Testing (UAT) testing
 - 4G connectivity for Santa Clara County unusable due to poor 4G signal resulting in instability and unusable as a workaround
 - Comcast 600x35Mbps - Construction delays (ISP) could result in an additional 2 months to deliver (Target: November 2022)
 - AT&T 100Mbps – Delivered on August 23, 2022
 - Level 3 100Mbps Circuit order placed as contingency while dependencies with Comcast and AT&T are resolved
 - Risk rating lowered with the delivery of the AT&T Circuit allowing county to proceed with testing and training requirements
 - Comcast circuit delivered on October 12, 2022. Activation pending.
 - Santa Clara County has identified a 2 new public IP addresses which will be used for Outbound SFTP connectivity. This will result in reconfiguration and will require retesting of partner connectivity
 - Re-configuration of IP's completed under an Emergency Change order
- ▶ Counties notified by emergency CRFI 22-101 to permit access to a new CalSAWS API URL (capi.calsaws.net)
- ▶ Sacramento County requesting for a disaster recovery point of presence (POP) site setup in addition to the primary POP site as part of the CalSAWS enablement
 - Requested county to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ Santa Cruz County requesting additional bandwidth beyond bandwidth projections
 - County TPOC believes, CalWIN provided projections will not be sufficient
 - Requested County to submit a formal SCR for evaluating scope, cost, and effort
- ▶ Fresno County requesting additional bandwidth beyond bandwidth projections
 - Requested County to submit a formal SCR for evaluating scope, cost, and effort

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

