

CalSAWS Quality Assurance Weekly Status Report

Reporting Period: October 24, 2022, to October 30, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Completed Wave 1 Open Defect Strike Team reviews • Participated in Region 4 Management Site Visit Planning meeting • Participated in OCAT Operations and Release meeting • Participated in CalSAWS Green Light for Wave 1 Go-Live • Facilitating retrospective sessions for Collaboration Model, Conversion, Converted Data Validation (CDV) Test, and Implementation • Developing Web Portal Strike Team – Quick Reference Guides • Exploring automation options to streamline the CRFI process flow
QA Technical	<ul style="list-style-type: none"> • Completed CalWIN Wave 1 meetings for Go Live • Participated in CalSAWS Cutover Weekend activities and reviews including Contact Center and Imaging • Continued review of M&O Plan and Security deliverables comments with Accenture and Consortium PMO/Security
QA Functional	<ul style="list-style-type: none"> • Participated in the Wave 1 CalWIN Conversion technical bridge, stage gate reviews, County Click Through and Go/No Go reviews • Continued discussions with the Conversion team to discuss Converted Data Validation (CDV) reports and findings resolutions
QA Test	<ul style="list-style-type: none"> • CalSAWS Release 22.11 Independent Test is in progress with 96% execution rate, 83% pass rate, and a 13% fail/block rate • CalSAWS Priority Release and Release When Ready (RWR) QA review activities are in progress • BenefitsCal Release 4.3.1 Independent Test execution completed
QA Implementation	<ul style="list-style-type: none"> • Prepared and refined communications for Wave 5 T-12 M Survey Results • Provided feedback and helped refine contents for Change Network Champion Wave 1 and 2 Meeting • Confirmed completed activities and added QA seals in Green Light presentation for Wave 1 Go-Live Event • Reviewed updated Go-Live Packet and provided comments • Conducted enhanced Foster Care training sessions for Placer County

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
3.40	QA Monthly Status Report – October 2022		<ul style="list-style-type: none"> • Submit FDEL by November 4, 2022
4.40	QA Work Plan – October 2022		<ul style="list-style-type: none"> • Submit FDEL by November 4, 2022
7.40	QA Test Monthly Report – October 2022		<ul style="list-style-type: none"> • Submit FDEL by November 4, 2022
12.41	Assessment of CalSAWS Migration Work Plan Update – November 2022		<ul style="list-style-type: none"> • Submit FDEL by November 21, 2022
47	Assessment of Deployment Complete Milestone/Report - CalWIN Wave 1		<ul style="list-style-type: none"> • Submit DDED by November 2, 2022
71.11	ClearBest Performance Report - October 2022		<ul style="list-style-type: none"> • Submit FDEL by November 15, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.24	OCAT – QA Monthly Status Report (OCAT) – October 2022		<ul style="list-style-type: none"> • Submit FDEL by November 4, 2022

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
WP-26.13	BenefitsCal – CX Monthly Report – October 2022		<ul style="list-style-type: none"> Submit DDEL comments by November 15, 2022
WP-27.09	BenefitsCal – Monthly M&O Report – October 2022		<ul style="list-style-type: none"> Submit DDEL comments by November 15, 2022
WP-28.07	BenefitsCal – Work Plan Monthly Updates – October 2022		<ul style="list-style-type: none"> Submit FDEL comments by November 14, 2022
WP-29.07	BenefitsCal – Monthly Status Report – October 2022		<ul style="list-style-type: none"> Submit FDEL comments by November 14, 2022
WP-32.02	BenefitsCal – BOM Review and License Renewal		<ul style="list-style-type: none"> Submitted FDEL comments on October 31, 2022
WP-33.02	BenefitsCal – Certificate Review		<ul style="list-style-type: none"> Submitted FDEL comments on October 31, 2022



Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-2.06	CalWIN Implementation – CalWIN Implementation County Change Guides for Orange County		<ul style="list-style-type: none"> Submit DDEL comments by November 30, 2022
WP-2.07	CalWIN Implementation – CalWIN Implementation County Change Guides for Santa Barbara County		<ul style="list-style-type: none"> Submit DDEL comments by November 30, 2022
WP-2.08	CalWIN Implementation – CalWIN Implementation County Change Guides for Ventura County		<ul style="list-style-type: none"> Submit DDEL comments by November 30, 2022
59.22	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – October 2022		<ul style="list-style-type: none"> Submit FDEL by November 14, 2022

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DEL #	DELIVERABLE NAME		STATUS
WP-62.04	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 04		<ul style="list-style-type: none">• Submit FDEL comments by November 14, 2022
63.03	CalWIN Implementation – Assessment of CalWIN Implementation County Training Plans for Wave 3 counties		<ul style="list-style-type: none">• Submit DDEL comments by November 30, 2022

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Central Print - Return Mail meeting on October 24, 2022
- ▶ Completed Wave 1 Open Defect Strike Team reviews on October 24 and 25, 2022
- ▶ Participated in CalSAWS 2x Weekly Leadership meetings on October 24 and 26, 2022
- ▶ Participated in CalSAWS PMO Status meeting on October 25, 2022
- ▶ Participated in Region 4 Management Site Visit Planning meeting on October 25, 2022
- ▶ Participated in Imaging Migration Standup Call on October 25, 2022
- ▶ Participated in CalSAWS Section Directors meeting on October 25, 2022
- ▶ Participated in OCAT Operations and Release meeting on October 26, 2022
- ▶ Participated in CalSAWS Green Light for Wave 1 Go-Live on October 26, 2022
- ▶ Participated in Batch Performance Checkpoint on October 26, 2022
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Scheduled first Collaboration Model session to review potential enhancements on October 25, 2022
 - Presented survey findings at State & Fiscal Reports meeting October 27, 2022
 - Facilitated multiple retrospective planning sessions October 27, 2022
 - Participated in BenefitsCal Strike Team meeting October 28, 2022

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Leadership meetings
- ▶ Participated in CalSAWS Weekly Technical meeting on October 24, 2022
- ▶ Participated in Wave 1 County Prep Phase Office Hours on October 24 – 27, 2022
- ▶ Participated in Consortium FinOps meeting on October 25, 2022
- ▶ Participated in DBCR/CTCR Review meetings on October 25 and 27, 2022
- ▶ Participated in App Dev meeting on October 25, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on October 26, 2022
- ▶ Participated in CalSAWS Go-Live Green Light Meeting - Wave 1 on October 26, 2022
- ▶ Participated in CalWIN Ancillary Cutover - Wave 1 on October 26 - 27, 2022
- ▶ Participated in CalWIN OPAC meeting on October 27, 2022
- ▶ Participated in Review Monthly Over 15 seconds Report on October 27, 2022
- ▶ Participated in Placer County's Imaging Migration Bridge on October 27 – 29, 2022
- ▶ Participated in Wave 1 CalWIN Go Live Cutover on October 27 – 31, 2022

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- ▶ Participated in Yolo County's Imaging Migration Cutover Bridge on October 27 – 29, 2022
- ▶ BenefitsCal
 - Participated in Application Transfer meetings
 - Participated in BenefitsCal Operations Review meeting on October 25, 2022
 - Participated in DD&I and M&O calls on October 25 and 27, 2022
- ▶ Batch
 - Participated in Batch Performance Checkpoint meeting on October 26, 2022
 - Participated in Batch Weekly Roundup meeting on October 27, 2022
- ▶ CalWIN
 - Participated in San Mateo - CalWIN Wave 4 Test Planning on October 25, 2022
 - Participated in CalWIN Wave 3 - TPOC Meeting on October 26, 2022
 - Participated in Santa Barbara - CalWIN Wave 3 Test Planning on October 26, 2022
 - Participated in CalWIN Wave 5 - TPOC Meeting on October 27, 2022
 - Participated in Contra Costa - CalWIN Wave 2 Session on October 27, 2022
 - Participated in Santa Clara - CalWIN Wave 2 Working Session on October 27, 2022
 - Participated in Tulare - CalWIN Wave 2 Working Session on October 27, 2022
 - Participated in Orange - CalWIN Wave 4 County Test Planning on October 28, 2022
- ▶ Central Print
 - Participated in CalSAWS Central Print – Status Meeting on October 24, 2022
- ▶ Contact Center
 - Participated in Orange County CalSAWS Contact Center Discussions on October 24, 2022
 - Participated in Yolo and Placer Model Office on October 24 – 26, 2022
 - Participate in Sonoma County CalSAWS IVR Contact Center Weekly Design Sessions on October 25, 2022
 - Participated in Fresno County CalSAWS IVR Contact Center Weekly Design Sessions on October 25, 2022
 - Participated in CalSAWS Los Angeles – Ongoing Contact Center Discussion on October 25, 2022
 - Participated in Yolo County CalSAWS IVR Contact Center Weekly Design Sessions on October 26, 2022
 - Participated in Solano County CalSAWS IVR Contact Center Weekly Design Sessions on October 26, 2022
 - Participated in Santa Barbara County CalSAWS IVR Contact Center Weekly Design Sessions on October 26, 2022
 - Participated in AWS / CalSAWS - Contact Center collaboration meeting on October 27, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Correspondence discussions on October 27, 2022
- ▶ Security
 - Participated in deliverable and POAM comment related discussions with Consortium and Accenture Security
 - Participated in the bi-weekly Security Status meeting on October 28, 2022
- ▶ Service Management
 - Participated in Wave 3 Counties CalSAWS Delegated Administrators Training on October 26, 2022
 - Participated in October Helpdesk Operations Meeting on October 27, 2022

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- Participated in ServiceNow Process Improvement Stakeholders Meeting on October 27, 2022
- Participated in Monthly Helpdesk Trends Meeting on October 27, 2022
- ▶ Lobby Management
 - Participated in Lobby Management meetings as scheduled

1.3.3 Imaging

- ▶ Participated in Imaging Migration Standup Call on October 25, 2022
- ▶ Continued to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.3.4 Functional

- ▶ M&O
 - Participated in the Correspondence Committee Meeting on October 27, 2022
 - Medi-Cal Correspondence Committee October 27, 2022
 - Participated in the 4th Quarter 2022 Management Reports Committee Meeting
 - Discuss testing for CA – 220579
 - Participated in the weekly CalHEERS SAWS Integration Meeting
 - Participated in the design review for the 2023 COLA
 - CR 213355 - Manual Trigger of APS Pre-JAD 3
 - CR 191453 - Verification Caching Phase III (Milestone 1) - JAD 1
 - CR 218151 - Hiding Sensitive Contact Information - Design Session 4
 - CR 216713 - Apply Soft Pause for Pending Medi-Cal Eligibility (Ph. II) – Design 3
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service
 - CR 210202 - Expansion of full scope Medi-Cal for eligible adults from 26 through 49 years of age, inclusive, regardless of citizenship or immigration status
 - CR 216717 - BREfS Initiative #7 - Carry Forward Enhancements - Pre JAD 2
 - CR 200350 - Notices Updates for R23.6 - Pre-JAD Session 2
 - CR 189273 - Family PACT - Pre-JAD Session #7
 - CR 216356 - Accelerated Enrollment for SAWS - Pre-JAD#2
 - CR 219790 - Removal of Soft Pause indicator when a MAGI Medi-Cal beneficiary moves from non-premium MAGI Medi-Cal to premium MAGI Medi-Cal - Design Session 2
 - Reviewed eighty-seven (87) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	22
21.11	1
22.07	5
22.09	6
22.11	16
23.01	16
23.02	4
23.03	9

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23.07	3
Other	3
TBD	2
Grand Total	87

- ▶ Conversion
 - Participated in the Wave 1 CalWIN Conversion main technical bridge, stage gate reviews, County Click Through and Go/No Go
 - Continued discussions with the Conversion team to discuss Converted Data Validation (CDV) reports and findings resolutions
 - Met with CDV participants to review closed findings and address questions
 - Reviewed Data Validation Reports with Conversion Team, GainWell, and Consortium
 - Met with counties to discuss Discrepant Case Reports
 - Planned a Kick-off meeting for Cutover Click-through participants
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR priorities, focused on coordination of CA-248751 Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 1)

1.3.5 BenefitsCal

- ▶ Attended the CX Measurement Monthly Meeting on October 24, 2022
- ▶ Monitored BenefitsCal Release 5.0 Support Request functionality and dependencies on the CalSAWS design
- ▶ Attended the Daily Transaction Failures Meetings
- ▶ Participated in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Monitored BenefitsCal Priority Release 4.3.1 QA verification progress and provided QA final verification status
- ▶ Submitted comments on the BenefitsCal Priority Release 4.3.1 Release Notes

1.3.6 Test

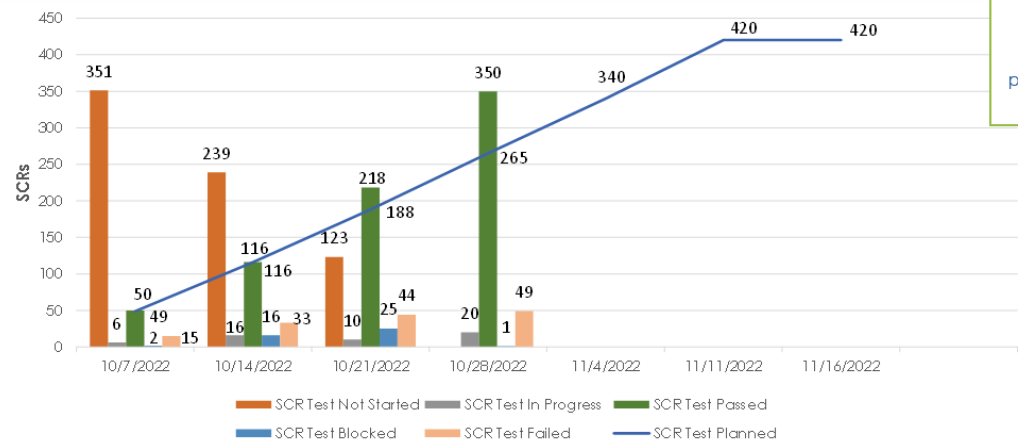
- ▶ CalSAWS Release 22.11 testing activities
 - Continued test execution

Table 1-7 – 22.11 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
22.11 - ClearBest QA Independent Test Results	420	0% (0)	4% (20)	83% (350)	12% (49)	1% (1)

Release 22.11
Independent Testing of SCRs

22.11 – SCR Test Script: Execution



350

Scenarios passed of 420 total

✔ On Track
 S Slightly Behind
 B Behind

- ▶ **BenefitsCal Activities**
 - Continued to monitor open defects and priority release activities
 - Participated in BenefitsCal DD&I and M&O calls on October 25 and 27, 2022
 - Completed test activities for CalWIN Wave 1 Roll Out Release 4.3.1
- ▶ **Priority Release / RWR Activities**
 - Monitored Production and Priority Release defects selected for future QA Review or Independent Test
 - Participated in CalSAWS – State and Fiscal Reports meeting on October 28, 2022
 - Participated in Wave 1 – State/Fiscal Reports meeting on October 28, 2022
 - Performed Priority Release/RWR QA test activities

Table 1-8 – Priority Release/RWR QA Test Activities

Defect/SCR #	Scheduled Release	Type of Testing
CA-245594 Add General Assistance Program Code Converted from CalWIN to Generate reports	22.10.26	QA Review
CA-247922 [Fiscal] Retroactive Aid Code Adjustments Detail Report	22.10.26*	QA Review

*Defect was reopened and moved to 22.11 release

- ▶ **Other Consortium Support Test Activities**
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on October 25, 2022
 - Participated in Consolidated GA/GR Testing Check-In on October 25, 2022

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on October 25, 2022
- ▶ CalWIN Implementation Support Services (ISS)

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- Participated in San Francisco BPR Closeout sessions on October 24 – 28, 2022
- Participated in San Mateo Change Discussion Guide (CDG) review on October 24 - 28, 2022
- Participated in Wave 1 County Prep Phase Office Hours meetings on October 24 - 28, 2022
- Participated in Wave 1 County Prep Phase meetings on October 24 - 28, 2022
- Participated in CalSAWS 2x Weekly Leadership Meeting: CalWIN Implementation on October 24 and 26, 2022
- Prepared and refined communications for Wave 5 T-12 M Survey Results on October 24, 2022
- Participated in T-3 Updated Survey Questions meeting on October 24, 2022
- Participated in Weekly ISS Manager Touchpoint on October 24, 2022
- Participated in Weekly Implementation Team meeting on October 24, 2022
- Participated in Alameda T-12 Change Readiness Review on October 24, 2022
- Provided feedback and helped refine contents for Change Network Champion Wave 1 and 2 Meeting on October 24, 2022
- Participated in Dry Run for the County Stakeholder Call on October 24, 2022
- Participated in ISS Team Leads Tuesday Standup Meeting on October 25, 2022
- Participated in Weekly OCM Meeting for CNCs, Communications, and Surveys on October 25, 2022
- Participated in CalWIN Conversion Change Management meeting on October 25, 2022
- Participated in CalSAWS Change Network Champion Meeting - Waves 1 & 2 on October 25, 2022
- Conducted Monthly Santa Barbara TOSS/IPOC meeting on October 25, 2022
- Confirmed completed activities and added QA seals in Green Light presentation for Wave 1 Go-Live Event on October 25, 2022
- Participated in Sonoma T-12 Change Readiness Survey Results on October 25, 2022
- Reviewed Go-Live Packet and provided comments on October 26 - 27, 2022
- Participated in IPOC/TOSS and Placer County meeting on October 26, 2022
- Participated in IPOC/TOSS and Yolo County meeting on October 26, 2022
- Participated in IPOC/TOSS and Sonoma County meeting on October 26, 2022
- Participated in IPOC/TOSS and Santa Clara County meeting on October 26, 2022
- Participated in weekly OCM Team Check-In on October 26, 2022
- Participated in Green Light: Wave 1 Go-Live on October 26, 2022
- Participated in monthly Training Advisory Council meeting on October 26, 2022
- Participated in Tulare - CalSAWS Configuration Support - Kickoff Meeting on October 26, 2022
- Participated in IPOC/TOSS and Contra Costa County meeting on October 26, 2022
- Conducted enhanced Foster Care training sessions for Placer County on October 26 - 27, 2022
- Participated in monthly OPAC meeting on October 27, 2022
- Participated in Wave 2 CDG Prep Session Lessons Learned on October 27, 2022
- Participated in Master CDG discussion on October 27, 2022
- Participated in IPOC/TOSS and Placer County meeting on October 27, 2022
- Participated in Solano County CDG Working Sessions on October 27, 2022
- Participated in October Helpdesk Operations Meeting on October 27, 2022
- Participated in CalWIN OPAC meeting on October 27, 2022

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- Participated in PPOC Change Discussion Weekly Touchpoint on October 27, 2022
- Participated in San Mateo County CDG Working Sessions Weekly Wrap-Up on October 27, 2022
- Participated in Weekly Risk Review meeting on October 28, 2022
- Conducted weekly QA Implementation Team Meeting on October 28, 2022
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback on October 24 - 28, 2022

1.3.8 OCAT

- ▶ Participated in reviews and discussions
- ▶ Restarted ongoing reviews of draft OCAT System Security Plan (SSP) updates
- ▶ Participated in OCAT Operations and Release meeting on October 26, 2022

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Daily Wave 1 Post-Implementation Calls for Project, County Operations, and Executive Status updates
- ▶ Participate in CalSAWS PMO Status meeting on November 1, 2022
- ▶ Participate in ForgeRock / OCAT Account Updates meeting on November 1, 2022
- ▶ Participate in Imaging Migration Standup Call on November 1, 2022
- ▶ Participate in CalSAWS Section Directors meeting on November 1, 2022
- ▶ Participate in Weekly CalSAWS Leadership Implementation for Waves 2 - 6 Meeting on November 2, 2022
- ▶ Participate in Batch Performance Checkpoint meeting on November 2, 2022
- ▶ Participate in IV&V / PMO & QA Bi-Weekly Meeting on November 4, 2022
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Coordinate DSS, DHCS & OSI small group CM retro session October 31, 2022
 - Facilitate CIT/CRFI Automation request session with Tech October 31, 2022
 - Facilitate Conversation retro planning meeting November 1, 2022
 - Participate in BenefitsCal Strike Team meeting November 3, 2022

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical meeting on October 31, 2022
- ▶ Participate in Wave 1 – Go/No-Go Criteria and Assess for Go -Live on October 31, 2022
- ▶ Participate in Wave 1 Post-Implementation Project Stakeholder Cal on October 31 – November 4, 2022
- ▶ Participate in Consortium FinOps meeting on November 1, 2022
- ▶ Participate in App/Dev meeting on November 1, 2022
- ▶ Participate in DBCR/CTCR Review meetings on November 1 and 3, 2022
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on November 2, 2022
- ▶ Participate in Environment Management Review meeting on November 3, 2022
- ▶ Participate in Wave 1 Executive Status Call on October 31 – November 4, 2022
- ▶ BenefitsCal

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- Participate in Application Transfer meetings
- Continue reviewing BenefitsCal deliverables and release activities
- Participate in DD&I and M&O calls on November 1 and 3, 2022
- Participate in BenefitsCal Operations Review meeting on November 1, 2022
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on November 2, 2022
 - Participate in Batch Weekly Roundup meeting on November 3, 2022
- ▶ CalWIN
 - Participate in Solano - CalWIN Wave 4 County Test Planning on October 31, 2022
 - Participate in San Diego - CalWIN Wave 4 County Test Planning on November 2, 2022
 - Participate in CalWIN Wave 4 - TPOC Meeting on November 1, 2022
 - Participate in Santa Cruz - CalWIN Wave 4 County Test Planning on November 1, 2022
 - Participate in Contra Costa - CalWIN Wave 2 Functional File processing Working Session on November 3, 2022
 - Participate in Santa Clara - CalWIN Wave 2 Functional File processing Working Session on November 3, 2022
 - Participate in Tulare - CalWIN Wave 2 Functional File processing Working Session on November 3, 2022
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on October 31, 2022
- ▶ Contact Center
 - Participate in CalSAWS Contact Center Discussion on November 2, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Client Correspondence discussions on November 2, 2022
- ▶ Security
 - Participate in deliverable and POAM comment related conversations with members of the Accenture Security Team
- ▶ Service Management
 - Participate in Service Management meetings as scheduled
- ▶ Lobby Management
 - Participate in Lobby Management meetings as scheduled

1.4.3 Imaging

- ▶ Participate in Imaging Migration Status meeting on November 1, 2022
- ▶ Participate in Hyland Monthly Data Review - CalSAWS Performance Standards on November 2, 2022
- ▶ Continue to review Imaging activities for Los Angeles including change requests, defects, and configuration updates

1.4.4 Functional

- ▶ M&O
 - Participate in the CW/CF eligibility status meeting on November 2, 2022
 - Participate in the Q & A for CRFI CA-247003 Opt In/Out of the GA/GR and CAPI Recovery Batch Job
 - Participate in the weekly CalHEERS SAWS Integration Meeting

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- Participate in the design reviews:
 - CR 191453 - Verification Caching Phase III (Milestone 1) - JAD 2 & 3
 - CR 218151 - Hiding Sensitive Contact Information - Design Session 6
 - CR 216717 - BREfS Initiative #7 - Carry Forward Enhancements - Pre JAD 3
 - CR 200350 - Notices Updates for R23.6 - Pre-JAD Session 3
 - CR 189273 - Family PACT - Pre-JAD Session #8
 - CR 216356 - Accelerated Enrollment for SAWS - Pre-JAD#3
 - CR 209259 - Technology Refresh - Replace Rules Engine (OPA) – JAD Sessions
 - CR 186319 - CalWIN Conversion to CalSAWS Wave 6 - Pre - JAD #1
 - CR 223928 - Sensitive Population Information Updates - Discovery Session 3
 - CR 189273 - Family PACT - Pre-JAD Session #9
 - CR 218014 - RAC mode after plan selection on case with an unsubmitted RRC
- ▶ Conversion
 - Participate in Wave 4 - CRFI 22-103 Application Security Staff Template Office Hours on November 3, 2022
 - Monitor Wave 1 post cutover
 - Continue to address Wave 2 CDV Findings
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in the twice weekly GA/GR Correspondence Web Services discussion

1.4.5 BenefitsCal

- ▶ Attend the BenefitsCal ROI Assumptions & Clarification - State Engagement Part 2 meeting on October 31, 2022
- ▶ Monitor Release 5.0 Support Request design for changes
- ▶ Monitor Release assignment for the CalWORKs Time Clocks function, due to partner (CalSAWS and ForgeRock) dependencies
- ▶ Attend the Daily Transaction Failures Meetings
- ▶ Participate in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Participate in the BenefitsCal Operation Review weekly meeting
- ▶ Participate in the weekly scope review and coordination meeting for upcoming BenefitsCal releases
- ▶ Identify QA verification scope for the following BenefitsCal Releases:
 - Priority Release 4.3.2 (Change LA Default Office Mapping)
 - Priority Release 4.3.3 (BenefitsCal, new API for e-notification Verification)
 - Monthly Release 4.4
- ▶ Monitor Priority Release 4.3.2 QA verification progress

1.4.6 Test

- ▶ CalSAWS Release 22.11
 - Continue test execution and defect retest
- ▶ BenefitsCal Activities
 - Monitor open defects and priority release activities
 - Participate in BenefitsCal DD&I and M&O calls on November 1 and 3, 2022
- ▶ Priority Release / RWR Activities
 - Perform Priority Release/RWR QA test activities:

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Table 1-9 – Priority Release/RWR Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-242903 ACIN I-XX-22 2023 CAPI COLA	22.12.03	QA Review
CA-242752 2023 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	22.12.03	QA Review
CA-242753 Batch EDBC to apply 2023 SSA Cost of Living Adjustments (COLA)	22.12.10	QA Review
CA-231228 1099 Interface and Reconciliation Reports	22.12.15	QA Review

- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on November 1, 2022
 - Participate in GA/GR Combined Testing Check-In meeting on November 1, 2022
 - Participate in Weekly Test Touchpoint meeting on November 2, 2022

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on November 1, 2022
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in Wave 1 CalWIN to CalSAWS Go-Live Update on October 30, 2022
 - Participate in San Mateo CDG working sessions on October 31 – November 2, 2022
 - Provide in-county support to Placer County from October 31 – November 4, 2022
 - Provide in-county support to Yolo County from October 31 – November 4, 2022
 - Provide Foster Care extended support to Wave 1 counties from October 31 – November 4, 2022
 - Participate in daily Post Implementation Internal Status Call from October 31 – November 4, 2022
 - Participate in daily Wave 1 Post-Implementation Project Stakeholder Call from October 31 – November 4, 2022
 - Participate in daily County Stakeholder Call from October 31 – November 4, 2022
 - Participate in daily Wave 1 Post-Implementation County Stakeholder Call from October 31 – November 4, 2022
 - Participate in Wave 1 Executive Status Call from October 31 – November 4, 2022
 - Participate in Weekly ISS Manager Touchpoint on October 31, 2022
 - Participate in Weekly Implementation Team meeting on October 31, 2022
 - Participate in ISS Team Leads Tuesday Standup Meeting on November 1, 2022
 - Participate in CalWIN Conversion Change Management meeting on November 1, 2022
 - Participate in monthly Global IPOC meeting on November 2, 2022
 - Participate in Wave 1 Check-In meeting on November 2, 2022
 - Participate in Weekly OCM Meeting for CNCs, Communications, and Surveys on November 2, 2022
 - Participate in IPOC/TOSS and Ventura County meeting on November 2, 2022
 - Participate in OCM Team Leads meeting on November 3, 2022
 - Participate in Change Scout Review on November 3, 2022
 - Participated in PPOC Change Discussion Weekly Touchpoint on November 3, 2022
 - Participate in bimonthly WCDS subcommittee meeting on November 4, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 24, 2022, to October 30, 2022

- Participate in Weekly Risk Review meeting on November 4, 2022
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback October 31 – November 4, 2022

1.4.8 OCAT

- ▶ Participate in reviews and discussions
- ▶ Continue ongoing reviews related to draft OCAT System Security Plan (SSP) updates
- ▶ Participate in ForgeRock / OCAT Account Updates meeting on November 1, 2022

1.5 Deviations from Plan/Adjustments

- ▶ None