## CalSAWS | Agenda for the California Statewide Automated Welfare System JPA Board of Directors

Date:	November 18, 2022	Location:	Zoom/Conference Call Tsakopoulos Library Galleria 828   Street Sacramento, CA 95814
Time:	12:30 p.m. – 3:30 p.m.	Conference Call: Meeting ID: Zoom Link:	1-888-788-0099 919 4481 5779 JPA Zoom Link

**CONVENE MEETING OF THE BOARD OF DIRECTORS** – All scheduled items will be heard in the West conference room of Tsakopoulos Library Galleria located at 828 I Street, Sacramento, CA 95814. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 919 4481 5779 or join the webcast by clicking <u>JPA Zoom Link</u>.

As allowed by Government Code Section 54953(e)(1)(A), the following Brown Act provisions related to teleconference meetings are not in effect during the COVID-19/Coronavirus emergency:

- That the location from which each member participating via teleconference be noticed on the agenda for the meeting that member is participating via teleconference.
- That each teleconference location be open and accessible to any member of the public.
- That each teleconference location be equipped to allow comments from any member of the public wishing to make a public comment.
- That an agenda be posted at each teleconference location.
- That a quorum of members of the legislative body participate from teleconference locations within the local agency's jurisdiction.

## PUBLIC SESSION

**Action Items** 

## 12:30 p.m. – Convene Meeting of the Board of Directors ("Board") of the CalSAWS Consortium ("CalSAWS")

Topic	Lead
Call Meeting to Order.	Michael Sylvester
	2 min
2. Confirmation of Quorum and Agenda Review.	Michael Sylvester
	3 min
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.	Michael Sylvester
Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	

CalSAWS | Agenda Page 1

Topic Lead Authorization to conduct CalSAWS JPA Board, Project Steering Committee (PSC), Michael Sylvester and WCDS Subcommittee Meetings in accordance with subdivision (e) of 2 min Government Code Section 54953 through December 18, 2022, based on the following findings: a. The Governor's State of Emergency related to COVID-19 remains in effect; b. The State of Emergency continues to directly impact the ability of the members to meet safely in person. 5. Approval of Memorandum of Understanding (MOU) for BenefitsCal software Holly Murphy between CalSAWS and Florida ACCESS Integrated Eligibility. Michael Sylvester 5 min 6. Approval of Consent Items Michael Sylvester a. Approval of the Minutes and review of the Action Items from the October 21, 3 min 2022, JPA Board of Directors Meeting. b. Approval of Gainwell Contract Amendment No. 2, which includes the option to extend the contract term, an update to the allowance for Additional Services, and the addition of the GA/GR Noticing Solution and CalWIN Read-Only/Retroactive Solution. c. Approval of Infosys Amendment No. 2, which includes executing the option to extend the contract term for eleven (11) months, and an option to further extend the agreement for two (2) months. d. Approval of Accenture Change Notice No. 22, which includes requests to add hours for costs related to Premise items Prepopulated Medi-Cal Redetermination Forms - 6 additional languages, Earned Income Disregard (SB 80), Transitional Nutrition Benefits Recertification Hold (Auto), Resume Pre-Pandemic Medi-Cal Operations, and PHE Additional Contact Attempt. Also included are technical adjustments to Production Operations charges to reflect Trinity County's transition to a PoP network model, Software updates, and addition of approved County Purchases. e. Approval of ClearBest Change Order No. 6, Work Order 22, which includes the request to add Quality Assurance Services for Transitional Nutrition Benefits Recertification Hold. Informational Items 7. Wave 1 Status Update John Boule Welcome to CalSAWS Grea Geisler Placer & Yolo Experience Tanva Provencher Migration Statistics & Update Keith Salas

CalSAWS | Agenda Page 2

8. CalSAWS Quarterly Fiscal Update

Duncan Gilliam Rachel Frey

Holly Murphy

20 min

15 min

<ul> <li>9. Overview of Wave 2 Status</li> <li>10. Technical Operations Update <ul> <li>AWS Production Incident</li> <li>Imaging Processing Delays</li> </ul> </li> <li>11. Update on Waves 2 – 6 Key Risks</li> </ul>	Cathryn VanNamen Yong Vangbliayang 10 min  Arnold Malvick Mark Spitzer 20 min  Arnold Malvick Rachel Frey Wendy Battermann
<ul> <li>AWS Production Incident</li> <li>Imaging Processing Delays</li> </ul>	Vangbliayang 10 min  Arnold Malvick Mark Spitzer 20 min  Arnold Malvick Rachel Frey Wendy Battermann
<ul> <li>AWS Production Incident</li> <li>Imaging Processing Delays</li> </ul>	Arnold Malvick Mark Spitzer 20 min  Arnold Malvick Rachel Frey Wendy Battermann
<ul> <li>AWS Production Incident</li> <li>Imaging Processing Delays</li> </ul>	Mark Spitzer 20 min  Arnold Malvick Rachel Frey Wendy Battermann
Imaging Processing Delays	20 min  Arnold Malvick Rachel Frey Wendy Battermann
	Arnold Malvick Rachel Frey Wendy Battermann
11. Update on Waves 2 – 6 Key Risks	Rachel Frey Wendy Battermann
	Wendy Battermann
	Battermann
	20 min
12. Release and Policy Update	Lisa Salas
<ul> <li>CalSAWS</li> </ul>	Onur Senman
<ul> <li>BenefitsCal</li> </ul>	10 min
13. PHE Lift Discussion	Theresa Hasbrouk
	Lynn Bridwell
	Lisa Salas
	35 min
14. CalSAWS Innovation ISM Award	Laura Chavez
	Gilbert Ramos
	Gaurav Diwan
	10 min
15. CalSAWS Innovation Initiatives Update	Chazny Nunes
<ul> <li>Virtual Assistants</li> </ul>	Sarah Cordano
<ul> <li>Bots</li> </ul>	Korey Edwards
• RPA	Hazim Qudah
	10 min
16. CalSAWS Member Representatives Meeting – January 26, 2023	John Boule
	10 min
17. Update on Key State IV&V Activities	Apoorva Kandya
	5 min
18. Adjourn Meeting	Michael Sylvester

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

CalSAWS | Agenda Page 3

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

CalSAWS | Agenda Page 4