

CalSAWS | Executive Summary for the JPA Board of Directors

Date: Friday, November 18, 2022

Location: Conference Call/Zoom

Agenda Item and Summary

Type of Item

1. Call meeting to order.

Procedural

Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.

2. Confirmation of Quorum and Agenda Review.

Procedural

Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and John Boule will provide a high-level overview of the agenda.

3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Procedural

NOTE: The public may also speak on any Item ON the Agenda by waiting until that Item is read then requesting recognition from the Chair to speak.

Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.

Action Item

4. Authorization to conduct CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through December 18, 2022, based on the following findings:

Action

- a. The Governor's State of Emergency related to COVID-19 remains in effect; and
- b. The State of Emergency continues to directly impact the ability of the members to meet safely in person.

Summary: The Consortium is seeking Board authorization to conduct the CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through December 18, 2022, based on the findings listed above.

5. Approval of Memorandum of Understanding (MOU) for BenefitsCal software between CalSAWS and Florida ACCESS Integrated Eligibility.

Action

Summary: The Consortium is seeking Board approval of the MOU for BenefitsCal between CalSAWS and Florida ACCESS Integrated Eligibility for a one-time release of the BenefitsCal software (source code and system documentation).

6. Approval of Consent Items

Action

a. Approval of the Minutes and review of the Action Items from the October 21, 2022, JPA Board of Directors Meeting.

Summary: The Consortium is seeking Board approval of the October 21, 2022, JPA Board of Directors Meetings.

b. Approval of Gainwell Contract Amendment No. 2, which includes the option to extend the contract term, an update to the allowance for Additional Services, and the addition of the GA/GR Noticing Solution and CalWIN Read-Only/Retroactive Solution.

Summary: The Consortium is seeking Board approval of Gainwell Amendment No. 2, which includes the extension of the contract from February 2023 to October 2024. The extension includes services for twenty-one (21) months of the optional additional twenty-four (24) months. The extension includes the CalWIN M&O scope of work, premise items and application maintenance services (including services related to the CalHEERS interface and Contact CalWIN) and separate services for county purchases through December 2023. This amendment also adds extends scope for CalSAWS GA/GR Correspondence ("CalSAWS GA/GR Noticing Solution") and the Read-Only plus Retroactive Processing solution for the period November 2023 to October 2024. The costs of this amendment for above stated scope equates to \$54,074,777. This amendment also seeks to remove costs for the extension term by (\$87,868,574) and the Premise/Separate services by (\$28,000,000) which equates to a net reduction to the Total Contract Value of (\$115,868,574).

The Consortium has accounted for the scope and costs associated with CalWIN in the CalWIN June 2022 Annual Operational APDU (OAPDU). The scope and costs for the CalSAWS-related activities for GA/GR Noticing and Read-Only/Retro-Processing is accounted for in the CalSAWS January 2022 As-Needed Implementation Advance Planning Document Update (IAPDU). All current year costs are accounted for in the FY 2022-23 CalSAWS JPA Project Budget. Funds associated with future change orders for premise items will be accounted for in future premise APDs as appropriate.

c. Approval of Infosys Amendment No. 2, which includes executing option to extend the contract term for eleven (11) months, and an option to further extend the agreement for two (2) months.

Summary: The Consortium is seeking Board approval of Infosys Amendment No. 2, which includes executing option to extend quality assurance services through October 2023, with an optional two additional months through the transition period December 2023. The extension includes services for up to thirteen (13) months of the remaining optional three-years. The scope includes quality assurance services for CalWIN, CalHEERS Interface, the Customer Service Center Network (CSCN, also known as Contact CalWIN), and Other Services. The costs of this amendment equate to \$3,647,440. This amendment also seeks to remove costs for the original extension terms for a net reduction to the Total Contract Value of (\$12,317,724).

The scope and costs have been accounted for in the CalWIN June 2022 OAPDU. All current year costs are accounted for in the FY 2022-23 CalSAWS JPA Project Budget.

- d. **Approval of Accenture Change Notice No. 22, which includes requests to add hours for costs related to Premise items Prepopulated Medi-Cal Redetermination Forms - 6 additional languages, Earned Income Disregard (SB 80), Transitional Nutrition Benefits Recertification Hold (Auto), Resume Pre-Pandemic Medi-Cal Operations, and PHE Additional Contact Attempt. Also included are technical adjustments to Production Operations charges to reflect Trinity County's transition to a PoP network model, Software updates, and addition of approved County Purchases.**

Summary: The Consortium is seeking Board approval of Accenture Change Notice No. 22, which includes requests to add hours for Premise items Prepopulated Medi-Cal Redetermination Forms - 6 additional languages, Earned Income Disregard (SB 80), Transitional Nutrition Benefits Recertification Hold (Auto), Resume Pre-Pandemic Medi-Cal Operations, and PHE Additional Contact Attempt). Also included are technical adjustments to Production Operations charges to reflect Trinity County's transition to a Point of Presence (PoP) network model, updates to software costs, and addition of approved County Purchases.

This Change Notice will utilize \$2,219,022 for the premise items of the \$92,000,000 allocation for change orders (incorporated in LRS Amendment 30). Board approval of this change notice will update the balance to \$42,512,259 for future change orders.

This Change Notice will also utilize \$552,126 of the original \$20,000,000 allocation for County Purchases subject to Board approval. Board approval of this Change Order will leave \$12,632,191 for future County Purchases. The County purchases included in Change Order 22 are the following:

KR-01-2022-Revision 1 Kern – Refresh of damaged kiosks - \$26,691

SC-02-2022 Santa Clara – Ancillary system enhanced support - \$261,000

SM-01-2021 San Mateo – Hyland document export support - \$194,771

TR-01-2022 Trinity – Network model change to Point of Presence (PoP) - \$69,664

Finally, the adjustments to Production Operations charges related to Trinity County's transition to a Point of Presence (PoP) network model resulted in decrease of \$126,297, offset by an increase to software for a net zero change to the Total Contract Value. The costs of this change notice are funded through the CalSAWS IAPDU and premise funding and the current year costs are accounted for in the SFY 2022-23 CalSAWS JPA Project Budget.

- e. **Approval of ClearBest Change Order No. 6, Work Order 22, which includes the request to add Quality Assurance Services for Transitional Nutrition Benefits Recertification Hold.**

Summary: The Consortium is seeking Board approval of ClearBest Change Order No. 6, Work Order 22 for additional quality assurance services related to Premise item Transitional Nutrition Benefits Recertification Hold, which will utilize \$32,890 of the original \$4,000,000 change allocation for ClearBest to conduct quality reviews of the system changes. Board approval of this work order will leave a balance of \$8,965 for future change orders. All current year costs are accounted or in the FY 2022-23 CalSAWS JPA Project Budget.

Agenda Item and Summary	Type of Item
Informational Items	
7. Wave 1 Status Update <ul style="list-style-type: none"> • Welcome to CalSAWS • Migration Statistics & Update • Placer & Yolo Experience <p>Summary: John Boule, Keith Salas, Duncan Gilliam, Rachel Frey, Greg Geisler, and Tanya Provencher will provide an update on Wave 1 Status and Placer and Yolo County representatives will provide their experience perspective.</p>	Informational
8. CalSWAS Quarterly Fiscal Update <p>Summary: Holly Murphy will provide an update on the CalSAWS Quarterly Fiscal Report.</p>	Informational
9. Overview of Wave 2 Status <p>Summary: Cathryn VanNamen and Duncan Gilliam will provide an overview of Wave 2 Status.</p>	Informational
10. Technical Operations Update <ul style="list-style-type: none"> • AWS Production Incident • Imaging Processing Delays <p>Summary: Arnold Malvick and Mark Spitzer will provide an update on Technical Operations.</p>	Informational
11. Update on Waves 2-6 Key Risks <p>Summary: Arnold Malvick, Rachel Frey, and Wendy Battermann will provide an update on Waves 2-6 Key Risks.</p>	Informational
12. Release and Policy Update <ul style="list-style-type: none"> • CalSAWS • BenefitsCal <p>Summary: Lisa Salas and Onur Senman will provide an update on Release and Policy.</p>	Informational
13. PHE Lift Discussion <p>Summary: Theresa Hasbrouk, Lynn Bridwell, and Lisa Salas will discuss PHE Lift.</p>	Informational
14. CalSAWS Innovation ISM Award	Informational

Summary: Laura Chavez, Gilbert Ramos, and Gaurav Diwan will provide an overview of CalSAWS Innovation ISM Award.

15. CalSAWS Innovation Initiatives Update

Informational

- **Virtual Assistants**
- **Bots**
- **RPA**

Summary: Chazny Nunes, Sarah Cordano, Korey Edwards, and Hazim Qudah will provide an update on CalSAWS Innovation Initiative.

16. CalSAWS Member Representatives Meeting – January 26, 2023

Informational

Summary: John Boule will discuss the CalSAWS Member Representatives Meeting – January 26, 2023.

17. Update on Key State IV&V Activities

Informational

Summary: Apoorva Kandya will provide an update on Key State IV&V Activities.

18. Adjourn meeting

Procedural

Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.