CalSAWS |

WCDS SUBCOMMITTEE MEETING AGENDA PACKAGE

Friday, November 4, 2022
12:00 P.M. – 2:00 P.M.

Virtual Meeting
Dial-In: 1 323-886-6772
Conference ID: 87468573#

Meeting Reminder

Please:

1. Mute phone when not speaking
2. Do not put your phone line on hold
3. Unmute and identify yourself to speak and limit background noise

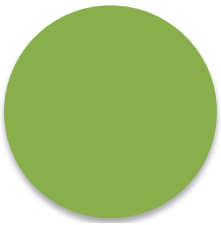
Agenda

1. Call Meeting to Order
2. Roll Call and Confirmation of Quorum
3. Public Opportunity to speak on items NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

   Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

- *See supplemental document for full agenda.*

Action Items



Action Items

4. Action items:

   4.1 Approval of September 16, 2022 WCDS Subcommittee Meeting Minutes*

- **Refer to attached supplemental document.*

Informational Items

5. CalWIN Wave 1 Migration

- Welcome to CalSAWS
- Wave 1 Migration Statistics
- Placer and Yolo Experience

Welcome to CalSAWS

Placer and Yolo Counties!!!

Wave 1 Migration Statistics

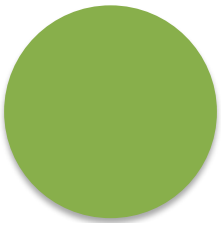
Placer and Yolo Experience

Greg Geisler

Tonya Provencher

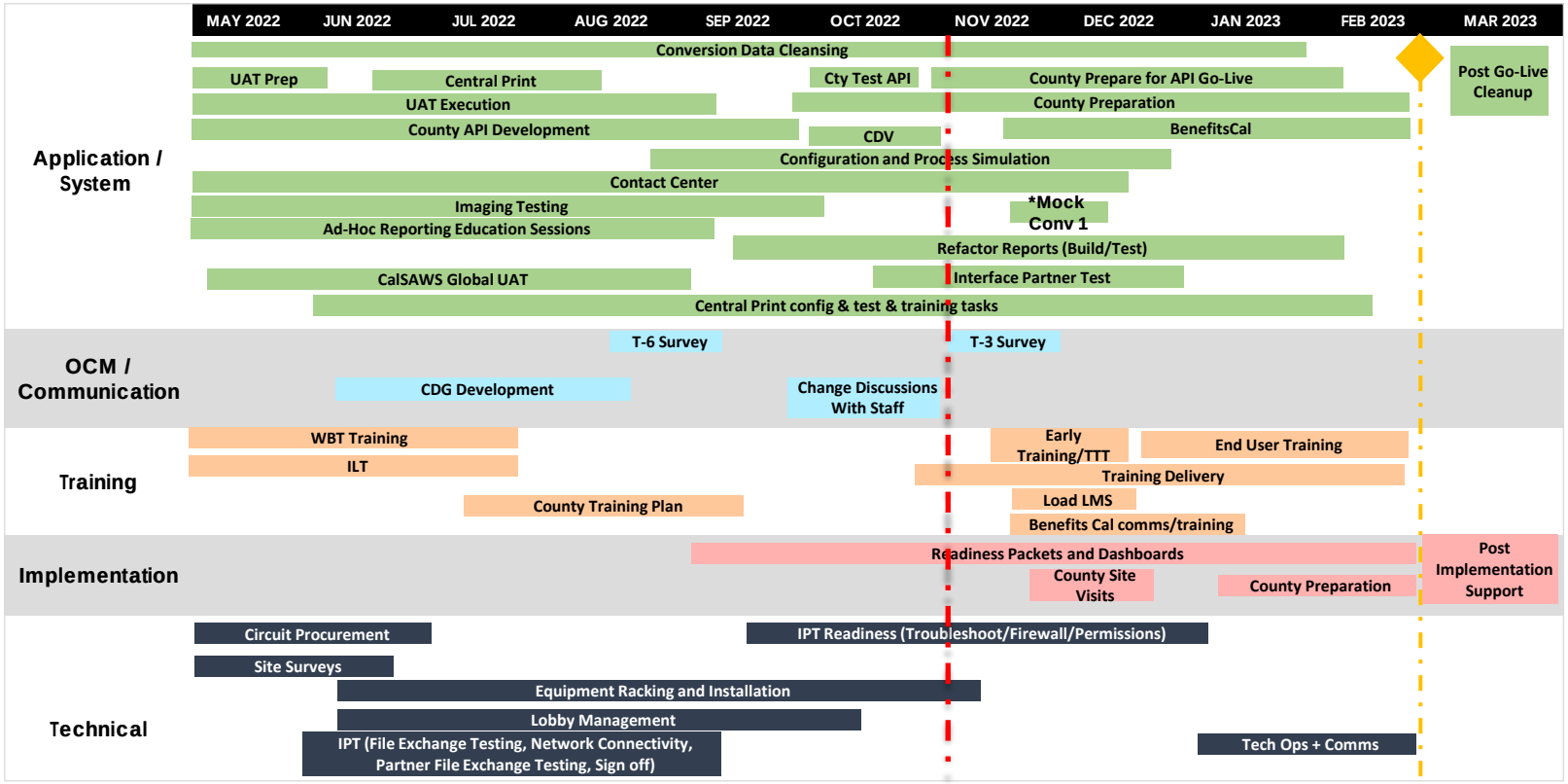
James McMahon

6. Wave 2 Readiness



Wave 2 Critical Path

Contra Costa, Tulare, Santa Clara



Wave 2 Ancillary Data Extracts
Aug 8, Nov 26, Feb 23
February 23-27 (final cutover)

***Mock Conversion 1** 11/26/22 – 11/30/22
***Mock Conversion 2** 12/3/22 – 12/8/22

Change Discussions
10/10/22 – 11/04/23
Readiness Surveys
T-3 11/07/23 – 11/18/23
T-6 08/23/22 – 09/06/22
T-9 02/07/2022 – 02/18/2022
T-12 11/08/21 – 12/03/21

Contact Center
Approve Contact Center Design 11/4/22
Contact Center Model Office 2/6/23 – 2/17/23
Contact Center Config 2/6 – 2/17/23
County Data Validation (CDV) : 10/3/22 – 10/14/22
Process Simulation 11/14/22 – 12/13/22
Interface Partner Testing (IPT) 10/17/22 – 12/30/22

Training
Early Training & TTT WBT 09/26/22
Early Training 11/28/22 – 12/09/22
TTT 11/28/22 – 12/15/22
End User Training WBT 10/17/22
Training Delivery End Users 1/3/23 – 2/24/23

Wave-2 Readiness: Executive Summary

Readiness Areas and Categories (as of 10/21/2022)

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*	Readiness Category		Comments
Application	NS	Deploy CalSAWS Releases 23.01	**Testing:** Not Started
	G	Contact Center Readiness	In Process SCRs: • Tulare CA-240158 • Santa Clara CA-240159 • Contra Costa CA-240155
	G	Imaging Readiness	
	NS	BenefitsCal Readiness	CBO Wave 2 Mock Run 1 preparation activities begin in November 2022 (validation occurs between 12/03/22 – 12/08/22)
	G	Central Print Readiness	Configuration meetings complete (3 of 3); validation meetings 1 of 3 complete
	C	UAT Prep	Complete
	C	UAT Execution	Complete
Integration	G	County Interface Partner Test (IPT)Execution	County Interface Partner Testing (with Project) begins 10/17/2022
	G	State Interface Partner Test (IPT) Execution	State Interface Partner Testing (with Project) begins 10/17/2022
Conversion	G	CDT Defects Resolution	As of 10/14/22 there are 90 unresolved Defects. GDS#9 (Wave 2) delivered on schedule in September 2022
	G	EDBC Match – Auto Review Rates	
Technical	G	County Network Connectivity	• Risks for Santa Clara County continue to be monitored • Comcast circuit delivered. Activation pending • Level 3 circuit order in progress (Pending a FOC Date). Order will be cancelled once Comcast is activated. • Completed IPT pre-readiness for Santa Clara County • Completed IPT pre-readiness for Tulare County • Completed IPT pre-readiness for Contra Costa County
	G	Performance Testing	Performance Testing began 10/17/2022

**The status should be reflective of the readiness category trending at the time of 10/21/22 reporting period.*

Not Started	On Schedule	<14 Days Late	>=14 Days Late	Complete

Wave-2 Readiness: Executive Summary

Readiness Areas and Categories (as of 10/21/2022)

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
Training	G	FDEL 8 Master Training Plan	Monthly update complete and submitted
	C	ILT Training Curriculum Complete	Core curriculum complete. County-specific ILT curriculum walkthroughs occurred August - September. County-specific ILT development completed 09/30/22.
	G	Wave 2 County Classroom Set-Up	Classroom identified and confirmed for Wave 2 counties.
	G	WBT Training Delivery	WBTs started 09/26/22 for Wave 2 Early Training & TTT participants WBTs start on 10/21/22 for all staff
	NS	ILT Training Delivery	Early Training and Train the Trainer starts 11/28/22. All staff training starts 01/03/23.
Organization	C	Change Discussion Guides (CDGs)	• Contra Costa, Santa Clara and Tulare have signed off on CDG Comments. • Prep Sessions for Supervisors, Managers and CNCs for CDG Discussion on Schedule
	G	Communications	CalSAWS Scoop #3 distributed on October 28, 2022.
	C	Business Process Reengineering	• All To-Be Sessions Complete • All Closeout Sessions Complete • All Work Products Signed-Off and Deliverables Approved
	G	Configuration	• Configuration Kick Off o Santa Clara occurred 8/23/22 o Contra Costa occurred 9/28/22 o Tulare is scheduled for 11/9/22
	G	Process Simulation	• Process Simulation Kick Off o Santa Clara occurred 9/6/22 o Contra Costa occurred 9/28/22 o Tulare is scheduled 12/12/22
Implementation	G	Implementation Planning	• Ongoing TOSS meetings with Wave 2 Counties ongoing • Post Implementation Planning will begin at T-4 for Wave 2 • Go Live Packet updates will begin for Wave 2 Counties in in November 2022
	NS	County Prep	• County Prep Phase for Wave 2 will begin in January 2023
	NS	Pre and Post Implementation Support	• Planning efforts will begin in November 2022
	G	Help Desk	• County ServiceNow Fulfiller Training conducted week of 10/3
	G	County Ad Hoc Reports	Reviewed 1,343 reports for refactoring. Approximately 549 need to be refactored for Wave 2 Counties

**The status should be reflective of the readiness category trending at the time of 10/21/22 reporting period.*

Wave 2 – County Readiness Summary (as of 10/14/2022)

Readiness Area	Status*	Contra Costa	Status*	Santa Clara	Status*	Tulare
Application	G	Contact Center SCR: CA-240155	G	Contact Center SCR: CA-240159	G	Contact Center SCR: CA-240158
Integration	G	IPT began 10/17/22	G	IPT began 10/17/22	G	IPT began 10/17/22
Conversion	G		G		G	
Technical	G		G	Risks and timing continue to be monitored	G	
Training	G	Early Training & TTT WBTs began 9/26/2; ET & TTT ILTs begins 11/28/22	G	Early Training & TTT WBTs began 9/26/2; ET & TTT ILTs begins 11/28/22	G	Early Training & TTT WBTs began 9/26/2; ET & TTT ILTs begins 11/28/22
Implementation	G	Contra Costa has 321 reports identified to refactor; 0 have been refactored to date	G	Santa Clara has 228 reports to refactor; 0 have been refactored to date	G	Tulare does not have any reports identified to refactor
Organizational	G	Change Discussion Guide complete; ongoing CNC activities	G	Change Discussion Guide complete; ongoing CNC activities	G	Change Discussion Guide complete; ongoing CNC activities

**Information included is as of October 14, 2022*

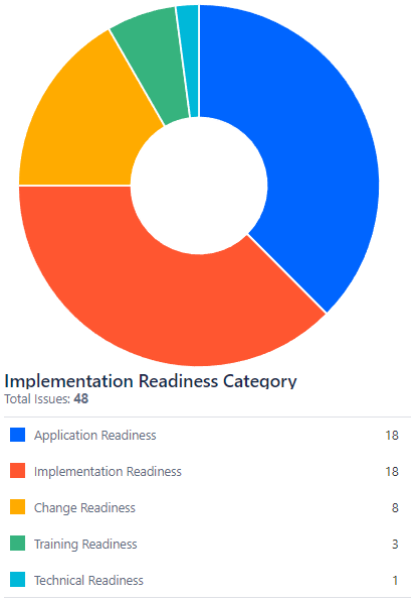
NS	Not Started	G	On Schedule	Y	<14 Days Late	R	>=14 Days Late

Wave 2 County Readiness Checklist Activities by Status (as of 10/14/2022)

Status	00 All Counties	01 Contra Costa	04 Santa Clara	05 Tulare	Wave 2 Counties	T:
COMPLETED	70	539	396	415	34	1454
NOT STARTED	12	408	219	186	127	952
IN PROGRESS	1	277	145	96	7	526
Total Unique Issues:	83	1224	760	697	168	2932

Note: All County Tasks includes tasks that all 18 CalWIN Counties are responsible for completing (e.g., UAT related tasks). Wave 2 Counties tasks include tasks that apply to Contra Costa, Santa Clara and Tulare (e.g., selective conversion tasks)

Wave 2 All Tasks Due Next 30 Days by Readiness Category



7. Wave 2 – 6 Key Risks

Project Readiness for CalWIN Cutover to CalSAWS Risks

258: The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window

Risk #258	Risk Description & Mitigation Plan	Risk Status

258.2	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window	**Business Impact Mitigation Options:**
		• Reduce CalWIN EDBC (system generated) data that is more than 3 years from the Go-Live date
		• Convert Open and Closed Cases within 2 years in Cutover B
		• Delay the Conversion of:
		  • Closed Purged/Shell Cases
		  • Closed Cases greater than 2 years from Cutover C two weeks after each (wave) Go-Live (with the Cutover A of the next Wave)
		• **Meetings scheduled last week included:**
		  • Assessed Business Impacts to identified Mitigation Options - Complete
		  • Gathered Metrics and Projections on potential Impacts - Complete
		  • Reviewed Proposal/Approach and recommended Mitigation Options with Strike Team and present to Leadership (for alignment and next steps) - Complete
		• **Action Items Planned this week include:**
		  • Monitor and assess the results of the Wave 2 Conversion timings for the current GDS9 (Cutover Projection will be updated by 9/7) - Complete
		  • Gainwell and Accenture Conversion to assess refactoring needed for the Business Impact Mitigation Options (noted above). Teams to also plan the SDLC timeline and the re-planning of W2 Mock Cutover (to incl. C) – In Progress
		• **Communications Planned to Discuss Mitigation Options mid-September with:**
		  • CalWIN OPAC members on 9/12 - Complete
		  • CalSAWS Governance chair members on 9/19 - Complete
		  • The project presented Risk 258 Business Mitigation Options to the CalSAWS Governance chair members on 9/19 and address any questions that was asked. It was understood that the project will keep the chair members up to date on the development and mitigation status as the team prepares for conducts Wave 2 Mock Cutover

258.3	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window	**Business Impact Mitigation Options:**
		• Reduce CalWIN EDBC (system generated) data that is more than 3 years from the Go-Live date
		• Convert Open and Closed Cases within 2 years in Cutover B
		• Delay the Conversion of:
		  • Closed Purged/Shell Cases
		  • Closed Cases greater than 2 years from Cutover C two weeks after each (wave) Go-Live (with the Cutover A of the next Wave)
		• **September 30 Status:** Dependent on wave 2 mitigation results
		
		EARLY IMPACT: 2/27/2023 - Previous Waves Go-Live Date
		TRIGGER: 2/24/2023 – Waves 3 Mock Cutover B + 2 weeks for analysis

Project Readiness for CalWIN Cutover to CalSAWS Risks

258: The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window

Risk #258	Risk Description & Mitigation Plan	Risk Status
258.4	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window	**EARLY IMPACT**: 4/24/2023- Previous Waves Go-Live Date **TRIGGER:** 4/28/2023 – Waves 4 Mock Cutover B + 2 weeks for analysis
258.5	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window	**EARLY IMPACT**: 7/3/2023- Previous Waves Go-Live Date **TRIGGER:** 6/30/2023 – Waves 5 Mock Cutover B + 2 weeks for analysis
258.6	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window	**EARLY IMPACT**: 9/4/2023 - Previous Waves Go-Live Date **TRIGGER:** 8/25/2023 – Waves 6 Mock Cutover B + 2 weeks for analysis

8. Implementation Support Services Update

- Waves 3 - 6

Configuration & Process Simulation: Waves 2 & 3

Look Ahead

Wave 2 – Santa Clara

- Configuration Working Sessions – COMPLETE
- Process Simulation Prep – COMPLETE
- Process Simulation Execution – COMPLETE

Wave 2 – Contra Costa

- Configuration Working Sessions – COMPLETE
- Process Simulation Prep – IN-PROGRESS
- Process Simulation Execution – NOT STARTED

Wave 2 – Tulare

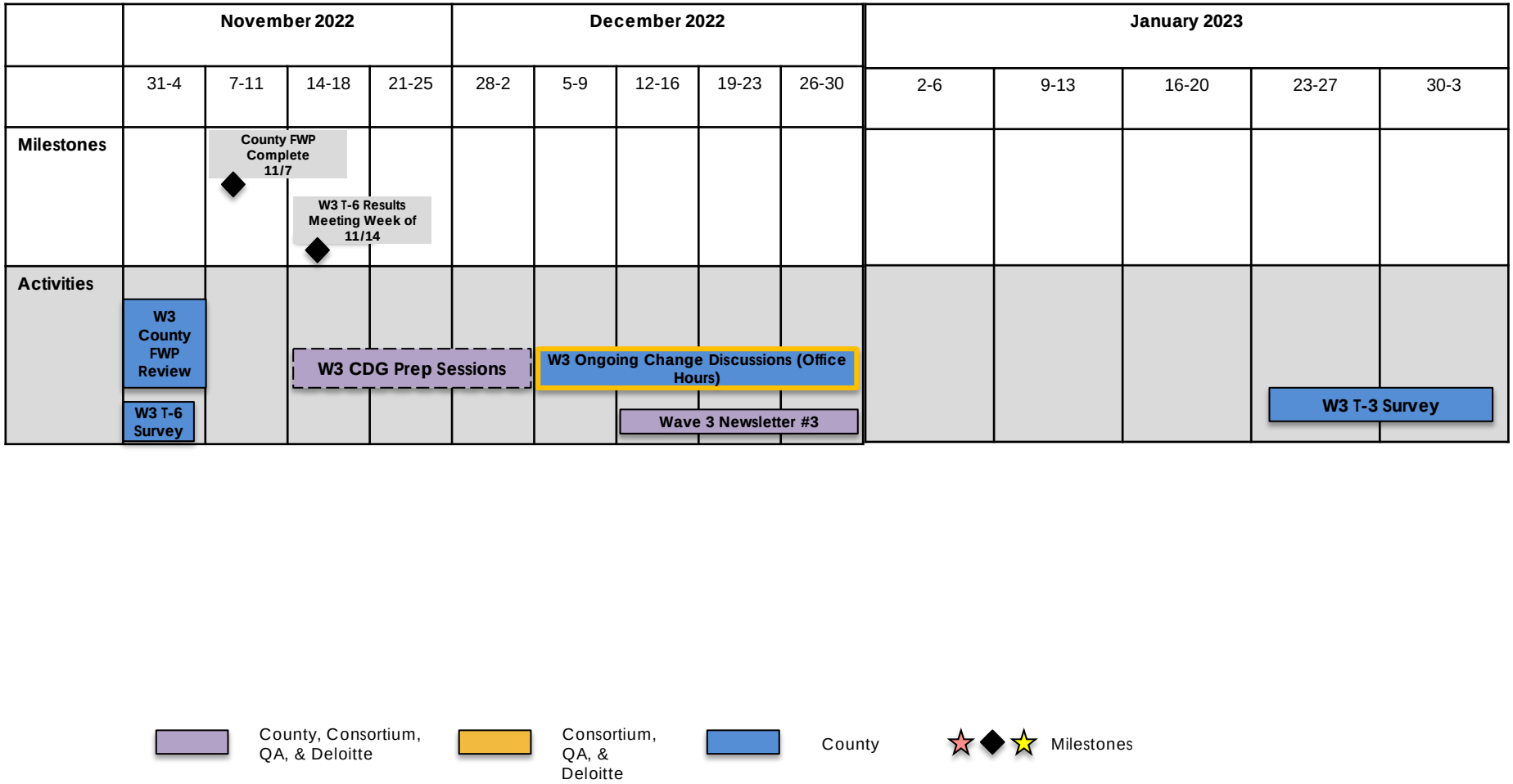
- Configuration Working Sessions – NOT STARTED
- Process Simulation Prep – IN-PROGRESS
- Process Simulation Execution – NOT STARTED

Wave 3 – Orange, Santa Barbara, Ventura

- Configuration Kickoffs – SCHEDULING IN-PROGRESS

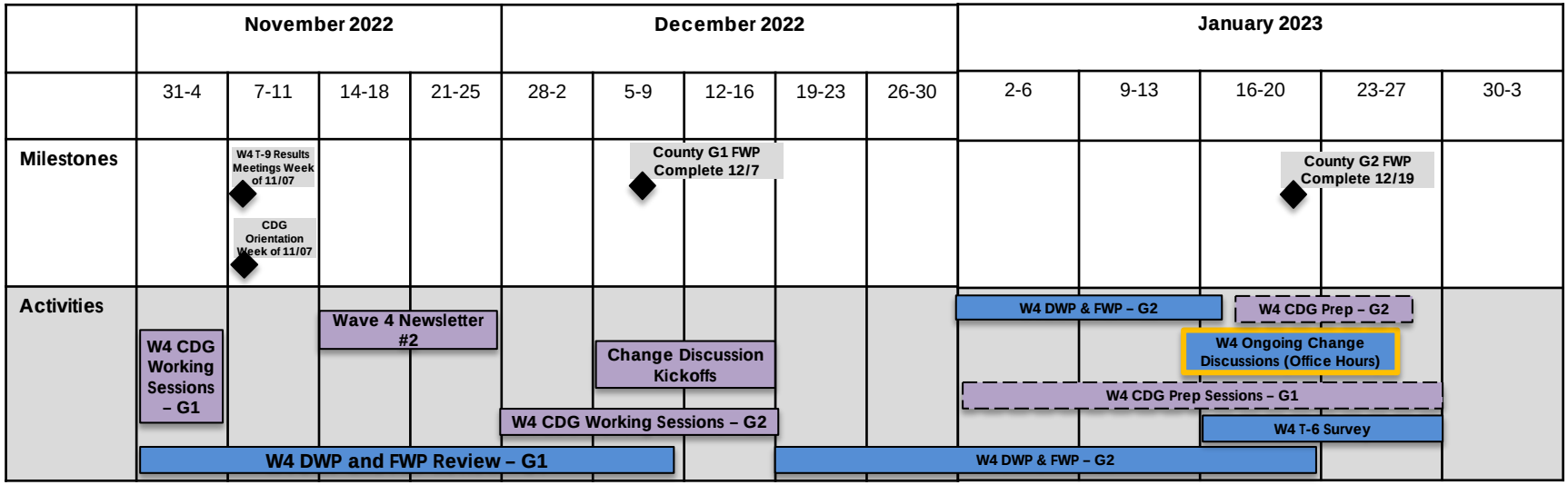
OCM Activities Schedule

Wave 3 Look Ahead



OCM Activities Schedule

Wave 4 Look Ahead



County, Consortium, QA, & Deloitte

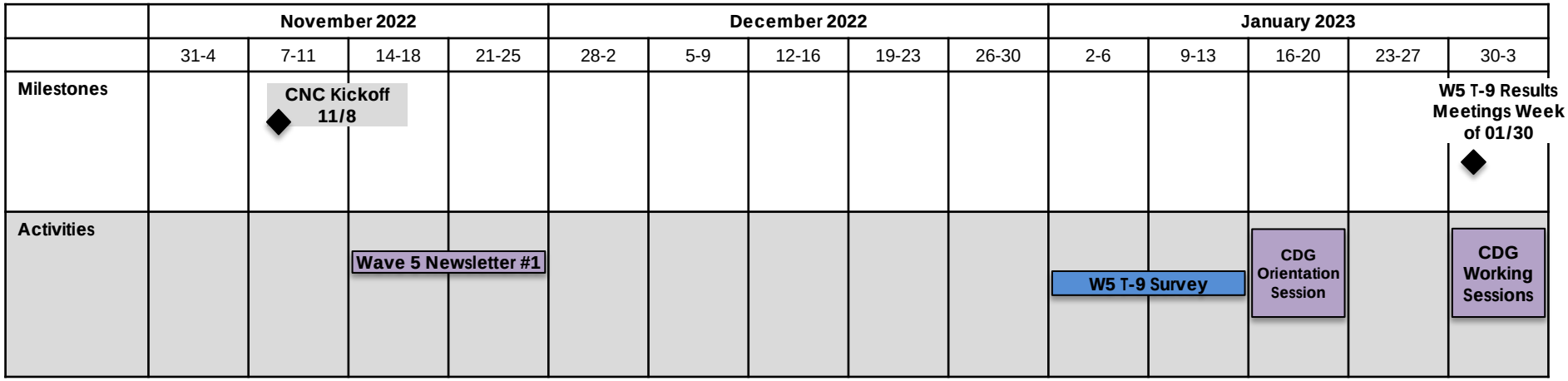
Consortium, QA, & Deloitte

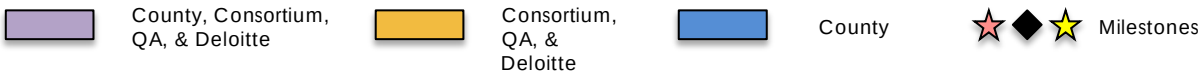
County

Milestones

OCM Activities Schedule

Wave 5 Look Ahead





OCM Activities Schedule

Wave 6 Look Ahead

	November 2022				December 2022					January 2023				
	31-4	7-11	14-18	21-25	28-2	5-9	12-16	19-23	26-30	2-6	9-13	16-20	23-27	30-3
Milestones		**CNC Kickoff 11/8**						**W6 T-12 Results Meetings Week of 12/19**						
Activities					**W6 T-12 Survey**			**Wave 6 Newsletter #1**						

County, Consortium, QA, & Deloitte

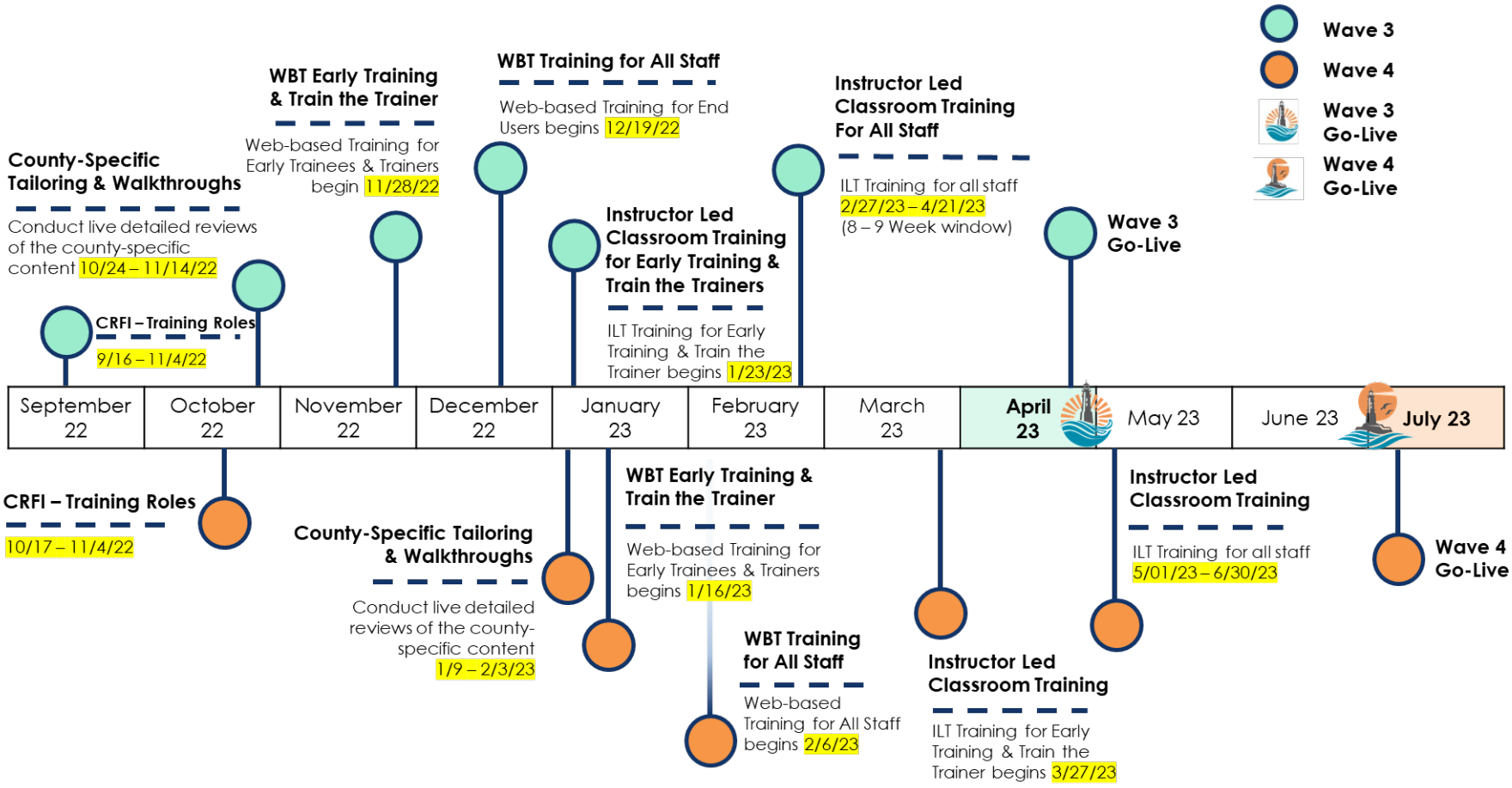
Consortium, QA, & Deloitte

County

Milestones

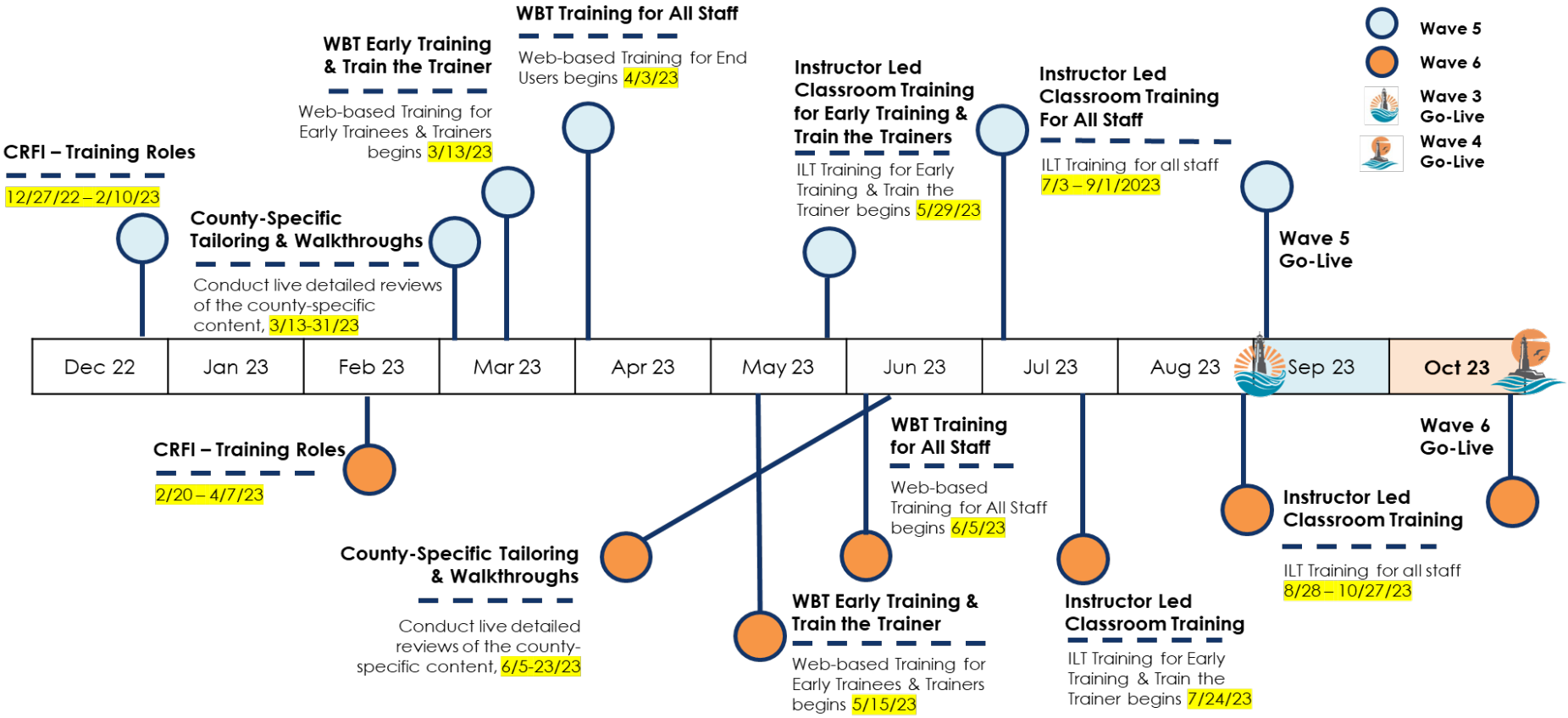
Training

Timeline for Waves 3 and 4



Training

Timeline for Waves 5 and 6



Implementation: Waves 3 and 4 Look Ahead

Wave 3: Orange, Santa Barbara, Ventura
Wave 4: San Diego, San Mateo, Santa Cruz, Solano

Wave 3 (04/24/2023)
Wave 4 (07/03/2023

Ongoing County and TOSS Team Meetings + Readiness Checklist

Monthly meetings with the TOSS Team to assess readiness and provide project information

Implementation Readiness Dashboard & Packet Distributed

Readiness Dashboard and Packets distributed monthly to Counties starting at T-6

County Prep Kick Off

County Prep Kick Off Meeting to review the Packet, instructions and support model

Green Light Meetings Begin

Green Light Meetings are conducted prior to County Preparation Phase and the Go-Live Event

Complete County Prep Activities

Counties complete activities within 45 days of go-live; attend office hours and daily debrief sessions

October 22 | November 22 | December 22 | January 23 | February 23 | March 23 | April 23

Ongoing County and TOSS Team Meetings + Readiness Checklist

Monthly meetings with the TOSS Team to assess readiness and provide project information

Implementation Readiness Dashboard & Packet Distributed

Readiness Dashboard and Packets distributed monthly to Counties

County Prep Kick Off

County Prep Kick Off Meeting to review the Packet, instructions and level of support

Implementation: Waves 5 and 6 Look Ahead

Wave 5: Alameda, Fresno, Sonoma
Wave 6: Sacramento, San Francisco, San Luis Obispo

Wave 5 (09/04/2023)
Wave 6 (10/30/2023)

County + TOSS Team Meetings (T-10M)

Monthly meetings with the TOSS Team to assess readiness and provide project information

Readiness Checklists (T-10M)

County checklists provided to the Counties

October 22 | November 22 | December 22 | January 23 | February 23 | March 23 | April 23

Readiness Checklists (T-10M)

County checklists provided to the Counties

County + TOSS Team Meetings (T-10M)

Monthly meetings with the TOSS Team to assess readiness and provide project information

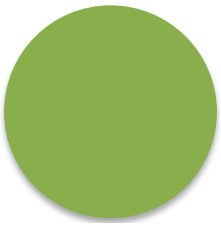
Implementation Readiness Dashboard & Packet Distributed to Counties

Readiness Dashboard and Packets distributed monthly to Counties starting at T-6

Implementation Readiness Dashboard & Packet Distributed

Readiness Dashboard and Packets distributed monthly to Counties

9. CalWIN UAT Wrap-Up and Decision Tree



CalSAWS UAT Execution Status

Executive Summary

CalSAWS CalWIN UAT Execution								
CalSAWS UAT	**Total Scenarios**	**Not Executed**	**In Progress**	**Passed**	**Failed**	**Blocked**	**System Investigation Logged**	**SCRs**
CalSAWS UAT Group 1 Execution	425	0% (0)	0% (0)	99% (423)	1% (2)	0% (0)	63	11
CalSAWS UAT Group 2 Execution	593	0% (0)	0% (0)	98% (579)	2% (14)	0% (0)	296	24
Total Execution	**1018**	**0% (0)**	**0% (0)**	**97% (1002)**	**2% (16)**	**0% (0)**	**359**	**35**

System Investigations logged include system clarifications and system defects

CalSAWS UAT Results

Breakdown of UAT System Investigations

CalSAWS, BenefitsCal, and CalWIN Vendor

359 System Investigations

Logged in JIRA Follows existing CalSAWS/CalWIN Testing workflow

1. Logged System Investigation evaluated
2. Logged System Investigation triaged as
   - System defect or
   - System Clarifications

System Defect

74 System Defect

System Defect Fix

74 Fixed and Retested During UAT

- **71** Fixed during UAT
- **3** Fixed with R22.09

System Clarifications

285 Working as Designed

- Evaluated for System Change Request (SCR) or County Enhancement Request (CER)
- Evaluated by Training/ISS teams for updates or communications
- Closed by testers after reviewing the clarification

46 Associated to 35 SCRs

- **12** Prioritized SCRs
- **23** In queue to prioritize

12 CERs

- **12** In queue to prioritize

166 Evaluated by Training/ISS

- **91** Enhanced Training Emphasis in ILT
- **43** Included in WBT, Quick Guide or Job Aid
- **32** Included in Go-Live packet, Migration FAQ

61 Reviewed and Closed

- **43** Duplicates
- **18** Reviewed and closed

CalSAWS UAT Results

UAT State Reports

State Reports

There is one CalSAWS Report Template for each Report

- ✓ State reports are generated and actively used by 40 CalSAWS counties
- ✓ Changes to report templates impact all CalSAWS counties
- ✓ 12 UAT CERs in queue to prioritize in October 2022
- ✓ Reports are updated with ACL, ACWDLs, CFLs or approved County Enhancement Requests
- ✓ The project works closely with CDSS, and they have access to the report's dashboards

Post Implementation Support

- ✓ ISS team analyzed UAT findings and Action items for Post Implementation
- ✓ Support for Counties' ability to reconcile Daily and Monthly Fiscal reports and submit their State reports on time
- ✓ Enhanced Communications are and will continue to be disseminated

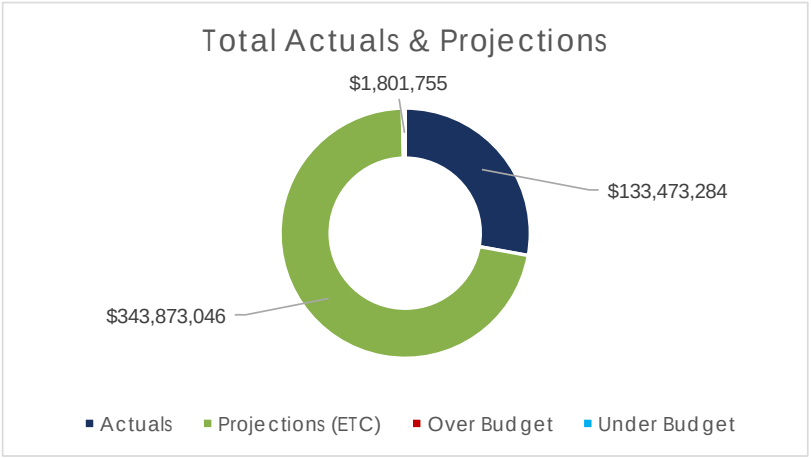
10. CalSAWS Financial Update

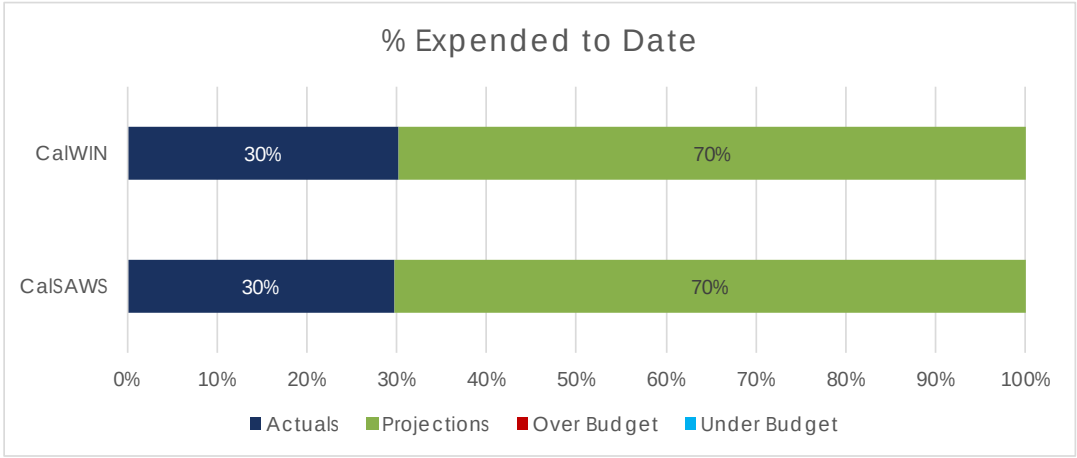
CalSAWS Financial Update

Overview

- CalSAWS DD&I/M&O
- Premise
- CalWIN M&O
- JPA Admin

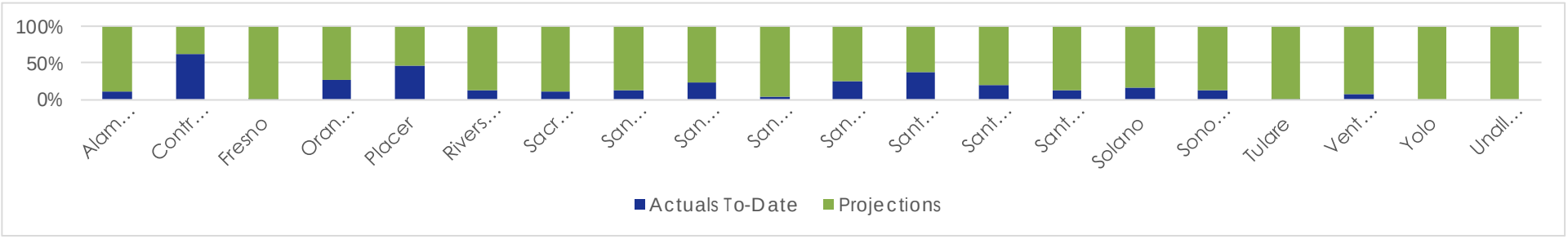
1. **Actuals to Date**
   Based on Vendor Invoices & County Claims
2. **Projections (Estimates to Complete)**
   Estimated Costs for Future Months
3. **Estimate at Completion (EAC)**
   Actual Costs Plus Estimated
4. **Total Allocation/Budget**
   Amount Allocated by Line Item for the Approved Budget
5. **Balance**
   Difference Between EAC and Budget
   Negative balance is over budget
   Positive balance is under budget
6. **% Expended to Date (Actuals)**
   Percent of Actuals to Date Divided by the Budget
7. **% EAC to Budget**
   Percent of EAC Divided by the Budget





Category	Actuals to Date[1]	Projections (ETC)	EAC	Total Allocation (Budget)	Balance + Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
CalSAWS	**$96,953,081**	**$229,193,943**	**$326,147,024**	**$326,147,024**	**$0**	**29.7%**	**100.0%**	
DD&I App. Dev.	$417,846	$1,742,014	$2,159,860	$2,159,860	$0	19.3%	100.0%	
DD&I Non-App. Dev.	$17,543,065	$56,159,382	$73,702,447	$73,702,447	$0	23.8%	100.0%	
DD&I Training	$7,000,963	$11,266,002	$18,266,965	$18,266,965	$0	38.3%	100.0%	
CalSAWS M&O	$69,439,022	$150,285,797	$219,724,819	$219,724,819	$0	31.6%	100.0%	
M&O Procurement	$498,505	$871,310	$1,369,815	$1,369,815	$0	36.4%	100.0%	
OCAT M&O	$734,549	$1,331,947	$2,066,496	$2,066,496	$0	35.5%	100.0%	
CalHEERS Interface	$1,319,131	$6,861,533	$8,180,664	$8,180,664	$0	16.1%	100.0%	
Covered CA CSC	$0	$675,958	$675,958	$675,958	$0	0.0%	100.0%	
CalSAWS Premise	**$5,835,367**	**$43,763,069**	**$49,598,436**	**$51,400,191**	**$1,801,755**	**11.4%**	**96.5%**	
CalSAWS Premise	$5,835,367	$43,763,069	$49,598,436	$51,400,191	$1,801,755	11.4%	96.5%	Underspend related to ARPA FFY Funding
CalWIN M&O	**$30,569,658**	**$70,377,064**	**$100,946,722**	**$100,946,722**	**$0**	**30.3%**	**100.0%**	
CalWIN M&O	$27,606,101	$59,955,430	$87,561,531	$87,561,531	$0	31.5%	100.0%	
CalHEERS Interface	$2,385,524	$9,161,446	$11,546,970	$11,546,970	$0	20.7%	100.0%	
CalHEERS CSCN	$578,033	$1,260,188	$1,838,221	$1,838,221	$0	31.4%	100.0%	
JPA Admin. Budget	**$115,178**	**$538,970**	**$654,148**	**$654,148**	**$0**	**17.6%**	**100.0%**	
CalSAWS 58 Counties	$115,178	$538,970	$654,148	$654,148	$0	17.6%	100.0%	
Total	**$133,473,284**	**$343,873,046**	**$477,346,330**	**$479,148,085**	**$1,801,755**	**27.9%**	**99.6%**	

1. September Payment Month



COMBINED TOTAL	**$ 4.2 M** Actuals to Date	**$ 20.9 M** Projections	**$ 25.1 M** Estimate At Completion	**$ 25.1 M** Total Allocation	**$ .0 M** Balance (+Under/-Over)	**17%** % Expended to Date	**100%** % EAC to Budget
Alameda	$221,832	$1,669,375	$1,891,207	$1,891,207	$0	12%	100%
Contra Costa	$520,246	$303,589	$823,835	$823,835	$0	63%	100%
Fresno	$13,288	$2,030,322	$2,043,610	$2,043,610	$0	1%	100%
Orange	$1,124,729	$3,163,334	$4,288,063	$4,288,063	$0	26%	100%
Placer	$80,306	$94,099	$174,405	$174,405	$0	46%	100%
Riverside	$128,566	$871,434	$1,000,000	$1,000,000	$0	13%	100%
Sacramento	$172,402	$1,542,949	$1,715,351	$1,715,351	$0	10%	100%
San Diego	$461,879	$3,416,670	$3,878,549	$3,878,549	$0	12%	100%
San Francisco	$230,260	$776,068	$1,006,328	$1,006,328	$0	23%	100%
San Luis Obispo	$10,553	$272,044	$282,597	$282,597	$0	4%	100%
San Mateo	$220,056	$637,020	$857,076	$857,076	$0	26%	100%
Santa Barbara	$301,767	$499,607	$801,374	$801,374	$0	38%	100%
Santa Clara	$422,164	$1,654,235	$2,076,399	$2,076,399	$0	20%	100%
Santa Cruz	$54,636	$398,498	$453,134	$453,134	$0	12%	100%
Solano	$94,418	$511,942	$606,360	$606,360	$0	16%	100%
Sonoma	$58,296	$425,543	$483,839	$483,839	$0	12%	100%
Tulare	$11,748	$1,146,990	$1,158,738	$1,158,738	$0	1%	100%
Ventura	$81,954	$1,165,221	$1,247,175	$1,247,175	$0	7%	100%
Yolo	$0	$211,001	$211,001	$211,001	$0	0%	100%
Unallocated	$0	$61,248	$61,248	$61,248	$0	0%	100%

CalSAWS | SFY 2022/23 CONSORTIUM PERSONNEL BUDGET & FTEs

CATEGORY	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
CalSAWS	**$10,289,790**	**$20,350,343**	**$30,640,133**	**$30,640,133**	**$0**	**33.6%**	**100.0%**
Consortium Personnel - County[1]	$3,258,936	$10,263,111	$13,522,047	$13,522,047	$0	24.1%	100.0%
Consortium Personnel - Contractor[2,3]	$7,030,854	$10,087,232	$17,118,086	$17,118,086	$0	41.1%	100.0%
CalWIN M&O	**$1,213,236**	**$3,022,257**	**$4,235,493**	**$4,235,493**	**$0**	**28.6%**	**100.0%**
Consortium Personnel - County[1]	$32,136	$133,932	$166,068	$166,068	$0	19.4%	100.0%
Consortium Personnel - Contractor[2,3]	$1,181,100	$2,888,325	$4,069,425	$4,069,425	$0	29.0%	100.0%
CalSAWS Premise	**$0**	**$129,333**	**$129,333**	**$129,333**	**$0**	**0.0%**	**100.0%**
Consortium Personnel - County	$0	$129,333	$129,333	$129,333	$0	0.0%	100.0%
Consortium Personnel - Contractor[2]	$0	$0	$0	$0	$0	0.0%	0.0%
Total	**$11,503,026**	**$23,501,933**	**$35,004,959**	**$35,004,959**	**$0**	**32.9%**	**100.0%**

SFY 2022/23 - Consortium Personnel FTE Counts	FTE
CalSAWS DD&I and M&O	**188**
Consortium Personnel - County[1]	74
Consortium Personnel - Contractor[2]	85
Consortium Personnel - Contractor Limited Term[3]	20
TBD[4]	9
CalWIN M&O	**17**
Consortium Personnel - County[1]	1
Consortium Personnel - Contractor[2]	8
Consortium Personnel - Contractor Limited Term[3]	6
TBD[4]	2
Premise	**1**
Consortium Personnel - County[1]	1
Consortium Personnel - Contractor[2]	0
Total	**206**

[1]Includes only Consortium Staff, does not include County Support Staff

[2]Includes RGS and CSAC employees

[3]Includes RGS, CSAC, and First Data Staff (Non-Employees)

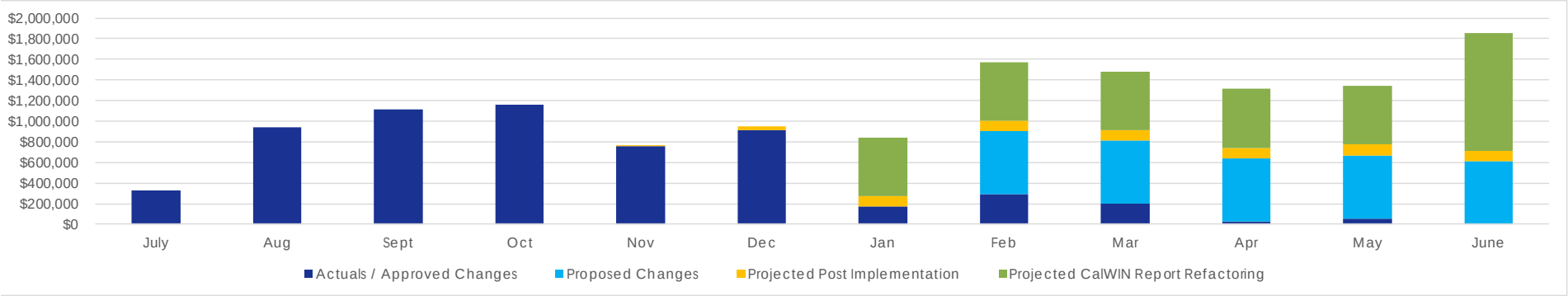
[4]Does not account for backfill considerations

CalSAWS | SFY 2022/23 CHANGE BUDGET (APPLICATION MAINTENANCE / M&E HOURS)

Change Budget Category	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
CalWIN M&O	**$4,944,141**	**$24,588,791**	**$29,532,932**	**$29,532,932**	**$0**	**16.7%**	**100.0%**
CalWIN M&O	$4,236,811	$9,439,613	$13,676,424	$13,676,424	$0	31.0%	100.0%
CalHEERS Interface Change Budget	$342,030	$6,171,486	$6,513,516	$6,513,516	$0	5.3%	100.0%
CalHEERS CSCN Change Budget	$0	$249,592	$249,592	$249,592	$0	0.0%	100.0%
CalWIN Premise	$365,300	$8,728,100	$9,093,400	$9,093,400	$0	4.0%	100.0%
CalSAWS M&O	**$18,021,217**	**$30,186,267**	**$48,207,484**	**$49,865,171**	**$1,657,687**	**36.1%**	**96.7%**
CalSAWS M&E	$13,862,460	$14,768,592	$28,631,052	$28,631,052	$0	48.4%	100.0%
CalHEERS Interface Change Budget	$791,511	$5,591,841	$6,383,352	$6,383,352	$0	12.4%	100.0%
BenefitsCal	$875,679	$1,072,977	$1,948,656	$1,948,656	$0	44.9%	100.0%
CalSAWS Premise	$2,491,567	$8,752,857	$11,244,424	$12,902,111	$1,657,687	19.3%	87.2%
TOTAL	**$22,965,358**	**$54,775,058**	**$77,740,416**	**$79,398,103**	**$1,657,687**	**28.9%**	**97.9%**

Note: Includes 15,075 hours/month for CalSAWS, plus premise hours.
Premise variance due to underspend on ARPA

CalWIN Change Type Summary



Change Type	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total
Actuals / Approved Changes	$331,812	$937,898	$1,116,965	$1,159,780	$753,532	$914,712	$169,184	$289,423	$195,921	$26,409	$58,134	$0	$5,953,770
Proposed Changes	$0	$0	$0	$0	$0	$0	$0	$612,476	$612,476	$612,476	$612,476	$612,476	$3,062,380
Projected Post Implementation	$0	$0	$0	$0	$8,833	$37,752	$102,571	$102,571	$102,571	$102,571	$102,571	$102,571	$662,012
Projected CalWIN Report Refactorin	$0	$0	$0	$0	$0	$0	$571,180	$571,180	$571,180	$571,180	$571,180	$1,142,361	$3,998,262
Total	**$331,812**	**$937,898**	**$1,116,965**	**$1,159,780**	**$762,365**	**$952,464**	**$842,936**	**$1,575,651**	**$1,482,149**	**$1,312,637**	**$1,344,362**	**$1,857,408**	**$13,676,424**

CalSAWS | SFY 2022/23 CONTRACT OBLIGATIONS

Warranty & Liquidated Damages Detail - SFY 2022/23					
Category	**Contract**	**Service Month**	**Amount**	**Invoice Month**	**Invoice #**
Deliverables produced in Change Request/UAT	CalWIN	March-22	$5,000	August-22	80004559
System Availability Benefits CalWIN	CalWIN	March-22	$2,000	August-22	80004559
System Availability CalWIN	CalWIN	March-22	$5,000	August-22	80004559
System Availability ACCESS CalWIN	CalWIN	April-22	$22,000	November-22	TBD
Covered CA Interface - Sys Response Time	CalWIN	April-22	$5,500	November-22	TBD
Covered CA Contact - System Availability	CalWIN	April-22	$1,000	November-22	TBD
CalSAWS System Daily Peak Usage Hour Availability	CalSAWS	July-22	$10,000	December-22	TBD
CalSAWS System Daily Batch Production Jobs Completion	CalSAWS	July-22	$5,000	December-22	TBD
CalSAWS System Daily Batch Production Jobs Completion	CalSAWS	August-22	$5,000	December-22	TBD
AWS Outage	CalSAWS	September-22	TBD	TBD	TBD
Total			**$48,500**		

Hours & Credits					
Category	**Actuals**	**Projections (ETC)**	**EAC**	**Allowance**	**BALANCE +Under / (-Over)**
CalWIN Modernization ("Modification") Hours	$7,160,230	$2,556,730	$9,716,960	$10,033,825	$316,865
CalWIN Business Intelligence (BI)	$3,971,215	$0	$3,971,215	$3,971,215	$0
CalWIN IDMS	$1,500,000	$0	$1,500,000	$1,500,000	$0
CalWIN Business Rules Engine (BRE)	$2,099,510	$1,400,490	$3,500,000	$3,500,000	$0
Total	**$14,730,955**	**$3,957,220**	**$18,688,174**	**$19,005,040**	**$316,865**

Notes:
Modernization Hours are updated each August with 8,500 hours; includes hours for Contract Years 1-7 plus partial Contract Year 8.
Modernation Hours will be leveraged for BenefitsCal Technical Help Desk.
IDMS $1.5M applied to CalSAWS GA/GR.
BRE $3.5M to be applied to CalSAWS GA/GR.

CalSAWS | SFY 2022/23 CHANGE NOTICE TRACKING

CalSAWS Contract (Premise/App Maintenance Services)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 30)	**$92,000,000**	
Previously Approved through June 2021	$21,229,544	FIVE - NINE
Previously Approved June 2021 through October 2021	$9,182,789	TEN - ELEVEN
Previously Approved Nov 2021 through June 2022	$11,336,520	TWELVE - EIGHTEEN
Functional Support and Technical Help Desk	$4,424,096	NINETEEN
Various Premise Items	$2,039,802	TWENTY
BenefitsCal Portal Support (Less CN 18 for Virtual	($944,032)	TWENTY ONE
Total Allocated Amounts	**$47,268,719**	
Total Remaining Allocation	**$44,731,281**	

CalSAWS Contract (County Purchases)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 23)	**$20,000,000**	
Approved County Purchases	$1,702,883	FIFTEEN
Approved County Purchases*	$5,112,800	TWENTY
Total Allocated Amounts	**$6,815,683**	
Total Remaining Allocation	**$13,184,317**	

Deloitte Portal/Mobile	Total Amount	Work Order Ref.
Total Baseline Allocation (Change Order 5)	**$13,000,000**	
Various Premise Items	$1,112,377	ONE - THREE
American Recovery Plan Act (ARPA)	$1,705,148	FOUR
American Recovery Plan Act (ARPA) - ROI	$428,379	FIVE
Get CalFresh (Code for America) - Security Monitoring	$50,001	SIX
American Recovery Plan Act (ARPA) - SAR 7 and 7A	$92,496	SEVEN
CW Time Clocks	$71,000	EIGHT
Total Allocated Amounts	**$3,459,401**	
Total Remaining Allocation	**$9,540,599**	

Deloitte CalWIN ISS (County Purchases)	Total Amount	Work Order Ref.
Total Baseline Allocation (Amendment 2)	**$8,000,000**	
Total Allocated Amounts	**$0**	
Total Remaining Allocation	**$8,000,000**	

Services)	Total Amount	Change Order Ref.
Total Baseline Allocation	**$29,516,908**	
Previously Approved Projects	$18,419,400	N/A
Previously Approved Projects	$2,678,531	TWO - FOUR
Total Allocated Amounts	**$21,097,931**	
Total Remaining Allocation	**$8,418,977**	

CalWIN Contract (County Purchases)	Total Amount	Change Order Ref.
Total Baseline Allocation	**$3,968,662**	
Previously Approved	$2,021,592	N/A
Projects 60548 and 60549	$177,419	FOUR
Projects 60858, 60859, 61078 and 61377	$262,105	FIVE
Total Allocated Amounts	**$2,461,116**	
Total Remaining Allocation	**$1,507,546**	

First Data LRS Contract (Staff Augmentation Services)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 7)	**$1,000,000**	
Previously Approved through June 2022	$495,552	ONE - FOUR
Total Allocated Amounts	**$495,552**	
Total Remaining Allocation	**$504,448**	

Infosys Contract	Total Amount	Change Notice Ref.
Total Baseline Allocation	**$10,000,000**	
Previously Approved	$7,002,152	
Total Allocated Amounts	**$7,002,152**	
Total Remaining Allocation	**$2,997,848**	

ClearBest	Total Amount	Work Order Ref.
Total Baseline Allocation (Change Order 6)	**$4,000,000**	
Previously Approved	$3,104,596	ONE - THIRTEEN
Various Premise Items	$660,484	FOURTEEN-NINETEEN
Various Premise Items	$193,065	ONE
Total Allocated Amounts	**$3,958,145**	
Total Remaining Allocation	**$41,855**	

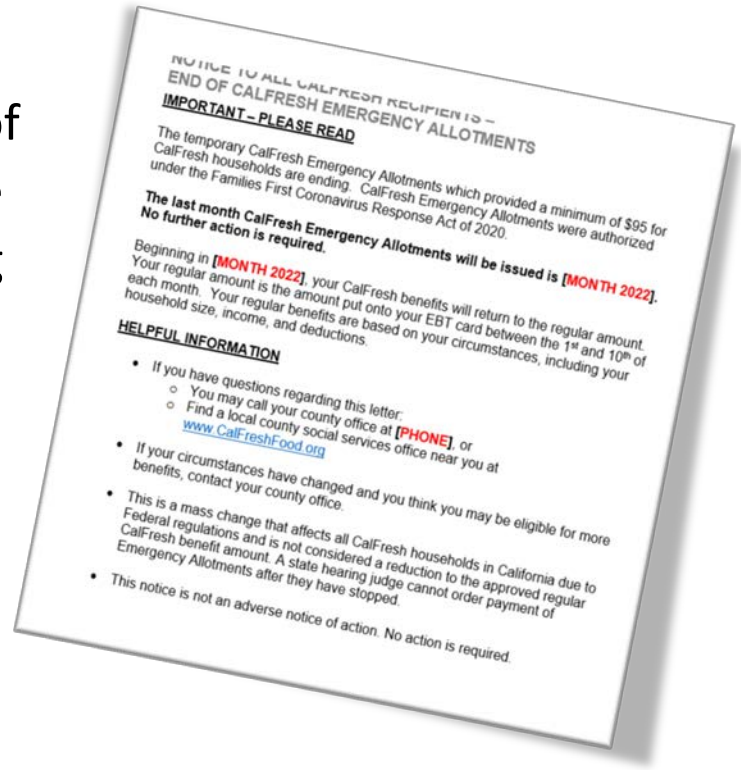
11. Policy Update

COVID 19 State of Emergency
Ending as of Feb 28, 2023

- **Emergency Allotments (EA) are expected to be ending the month of March 2023**

CDSS is working on a Mass Mailer announcing the end of Emergency Allotments, to be sent out in ENG and SP along with a GEN 1365.

Both SAWS are meeting with CDSS around the timing of sending the mass mailer.



NOTICE TO ALL CALFRESH RECIPIENTS –
END OF CALFRESH EMERGENCY ALLOTMENTS

IMPORTANT – PLEASE READ

The temporary CalFresh Emergency Allotments which provided a minimum of $95 for CalFresh households are ending. CalFresh Emergency Allotments were authorized under the Families First Coronavirus Response Act of 2020.

The last month CalFresh Emergency Allotments will be issued is [MONTH 2022]. No further action is required.

Beginning in [MONTH 2022], your CalFresh benefits will return to the regular amount. Your regular amount is the amount put onto your EBT card between the 1st and 10th of each month. Your regular benefits are based on your circumstances, including your household size, income, and deductions.

HELPFUL INFORMATION

- If you have questions regarding this letter:
  - You may call your county office at [PHONE], or
  - Find a local county social services office near you at www.CalFreshFood.org
- If your circumstances have changed and you think you may be eligible for more benefits, contact your county office.
- This is a mass change that affects all CalFresh households in California due to Federal regulations and is not considered a reduction to the approved regular CalFresh benefit amount. A state hearing judge cannot order payment of Emergency Allotments after they have stopped.
- This notice is not an adverse notice of action. No action is required.

COVID 19 State of Emergency Ending as of Feb 28, 2023

- **PHE Update**

  The Federal Government has approved another PHE extension effective October 13, 2022, for up to 90 days.

  - Therefore January 11, 2023, would mark the end of the current 90-day PHE extension.
  - Also due to the CMS commitment providing a 60-day advance notice to announce the PHE conclusion, another PHE update from CMS/DHCS is not expected prior to November 12, 2022.

- **PHE unwinding period is likely to begin February 2023**

SAWS will begin using Yellow Envelopes in February (for MC Renewals due in April) to raise customer awareness

12. CalWIN Operations Update

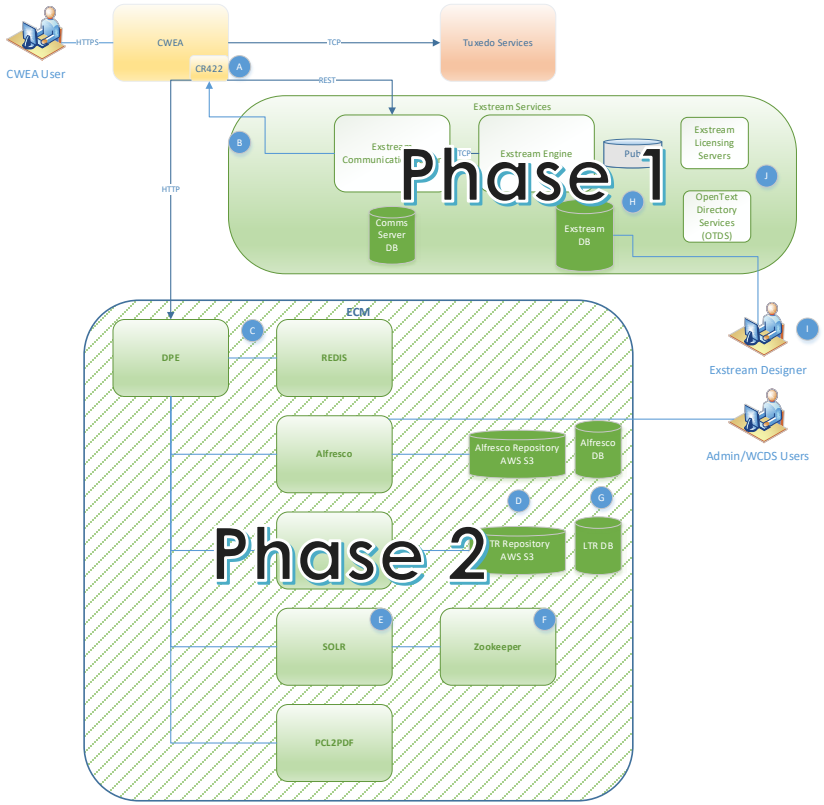
- Notice CalWIN to AWS Phase 2
- Read Only CalWIN and Simulation

Overview

- Objective: Migrate Notice CalWIN to AWS
  - Upgrade Software Stack (Alfresco, Exstream, etc.)
  - Migrate Database from Oracle to AWS PostgreSQL

- Phase 1: Exstream
  - Go Live: June 5, 2022
  - Improved performance to product documents from 10-15 seconds to 4-5 seconds

- Phase 2: ECM
  - Go live: October 17, 2022
  - Database Migration of ~13B rows
  - No County-reported issues, i.e. no disruption to county business,



CalWIN Read Only PPM 62403

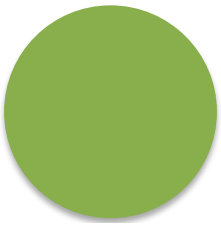
- CalWIN project 62403 was opened to provide a read only environment post migration allowing counties continued access to the CalWIN data. This environment included simulation to assist in scenarios where EBDC needed to be run in CalWIN after migration

- As counties migrate, Read Only will be applied to their counties which will provide access once conversion dependencies are completed

- On 10/24/2022, all functionality related to Read Only was implemented into production. This logic is triggered based on migration date

On 10/28/2022 in the early morning hours, Yolo and Placer came back online successfully as Read Only

13. Stakeholder Updates

- CDSS
- DHCS
- OSI
- CWDA

14. Adjourn Meeting