



CalSAWS DD&I Weekly Status Report

**Reporting Period: December 5, 2022 to December
11, 2022**

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

1.0	Project Management	3
1.1	Project Deliverables Summary	3
1.2	Highlights of the Reporting Period	3
1.2.1	Project Management	3
1.2.2	Communications Management	5
1.2.3	Cultural Transformation	6
1.2.4	Inclusion, Diversity, and Equality Advancement (IDEA)	7
1.3	CRFI/CIT Communications Information	8
1.4	Activities for the Next Reporting Period	9
1.4.1	Project Management	9
1.4.2	Communications Management	10
1.4.3	Cultural Transformation	10
1.4.4	Inclusion, Diversity & Equality Advancement (IDEA)	10
1.5	Deviations from Plan/Adjustments	11
2.0	Imaging	11
2.1	Highlights of the Reporting Period	11
2.2	Activities for the Next Reporting Period	13
2.3	Upcoming Performance Tests	13
2.4	Deviations from Plan/Adjustments	13
3.0	Customer Service Center (CSC)	13
3.1	Highlights of the Reporting Period	13
3.2	Activities for the Next Reporting Period	15
3.3	Upcoming Performance Tests	15
3.4	Deviations from Plan/Adjustments	15
4.0	Application Development and Test	15
4.1	Highlights of the Reporting Period	15
4.1.1	Application Development Summary	15
4.1.2	State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)	16
4.1.3	Deliverable Management	17
4.2	Activities for the Next Reporting Period	18
4.3	Upcoming Performance Tests	18
4.4	Deviations from Plan/Adjustments	18

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase



Weekly Status Report Period: December 5, 2022 to December 11, 2022

5.0	Conversion	19
5.1	Highlights of the Reporting Period	19
5.1.1	CalWIN Conversion	19
5.1.2	CalWIN Conversion Defects	20
5.1.3	Gainwell Technologies	21
5.1.4	Ancillary Systems Conversion	24
5.1.5	CalWIN Migration Planning	25
5.1.6	Deliverable Management	26
5.2	Activities for the Next Reporting Period	26
5.2.1	CalWIN Conversion	26
5.2.2	CalWIN Migration Planning	26
5.2.3	Gainwell Technologies	26
5.2.4	Ancillary Systems Conversion	26
5.2.5	Deliverable Management	27
5.3	Deviations from Plan/Adjustments	27
6.0	CalWIN Functional Support	27
6.1	Highlights of the Reporting Period	27
6.2	Activities for the Next Reporting Period	28
6.3	Deviations from Plan/Adjustments	28
7.0	Technical Infrastructure	29
7.1	Highlights of the Reporting Period	29
7.2	Activities for the Next Reporting Period	31
7.3	Deviations from Plan/Adjustments	31
8.0	Appendices	32

1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	Conversion		<ul style="list-style-type: none"> Submitted Draft Deliverable (DDEL) on December 6, 2022 Comments for the DDEL are due on December 15, 2022
85	CalSAWS Migration Work Plan Update #44	PMO		<ul style="list-style-type: none"> Final Deliverable (FDEL) is in progress Submission of the FDEL is due on December 13, 2022

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> None to note for the reporting period

1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
 - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued planning facility capacity and equipment needs for requested on-site meetings

- ▶ Completed preparations and participated in the Section Directors Meeting on December 6, 2022
- ▶ Continued CalSAWS Risk Management activities, including:
 - Continued to work with risk and issue owners to develop and update mitigation plans for the accepted CalSAWS DD&I Project risks and issues
- ▶ Completed updates for the monthly CalSAWS IT Project Status Report for November 2022 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that will be held on December 14, 2022
- ▶ Completed updates for the Project Steering Committee (PSC) Meeting on December 15, 2022
- ▶ Prepared materials in support of the Joint Powers Authority (JPA) Meeting that is scheduled on December 16, 2022
- ▶ Continued supporting engagement of project staff working remotely, including:
 - Continued developing Project communications, as needed
 - Began preparations and planning for next virtual CalSAWS Project All Staff Meeting on December 21, 2022
 - Began development of the next monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on December 15, 2022
- ▶ Continued performing contract management activities:
 - Change Notice No. 23 (December JPA) is in development, and it will not include any items related to DD&I

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

- Change Notice No. 24 (January JPA) is in development, and it will not include any items related to DD&I
- Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
85	CalSAWS Migration Work Plan Update #44	<ul style="list-style-type: none"> • Began developing the FDEL • Submission of the FDEL is due on December 13, 2022 • Scheduled a touchpoint meeting with Deliverable reviewers for December 15, 2022 to address questions and comments for the FDEL, as needed

1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
 - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
 - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 1.2.2-1 for details on website support activities

Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
Update plugins/Core	December 14, 2022	Plugin management

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	34	3,438
Total Number of Unique Users	7,768	1,756,779
Total Number of New Users	5,988	1,755,812
Total Number of Sessions (Individual site visits)	9,872	2,529,201
Average Number of Sessions per User	1.27	1.44
Average Number of Page Views per Session	1.51	1.33
Average Session Duration	0:59	0:57
AskCalSAWS Inquiries – Received/Resolved	10/1	988/978

Figure 1.2.2-2 – Overall CalSAWS.org Usage Trend

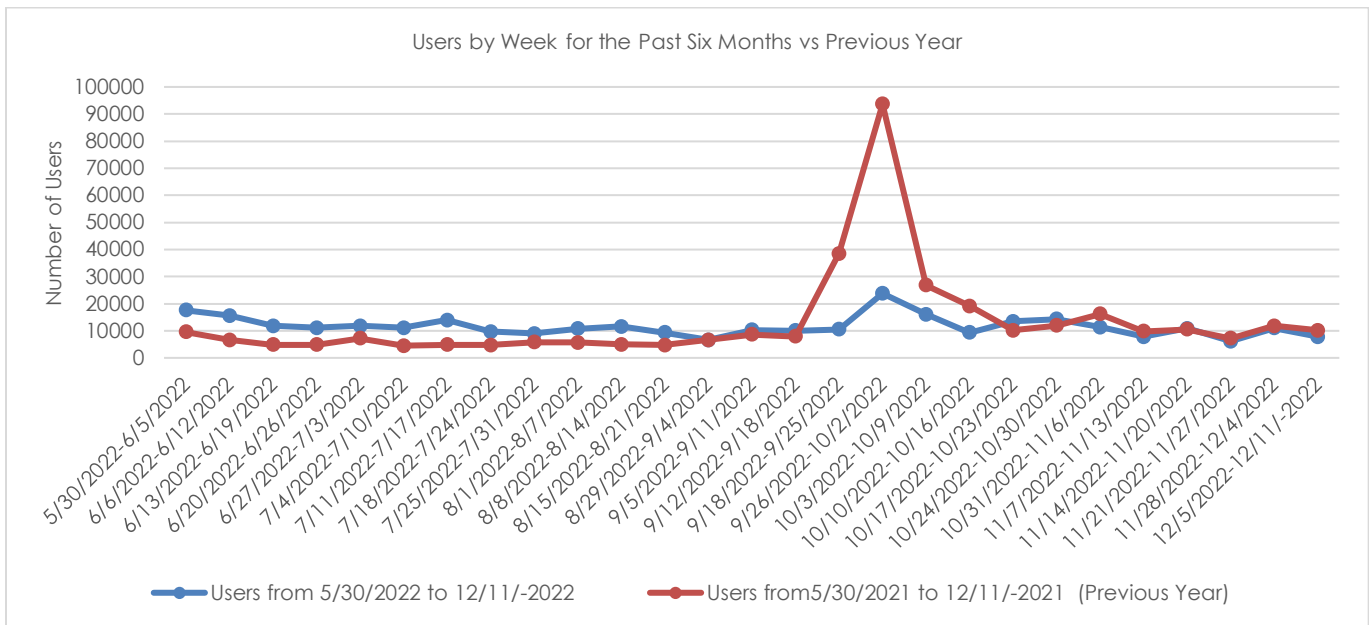


Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	24%
Latest News – News	18%
Other Updates – System Updates	18%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	17%

1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
 - Provided article for the latest issue of the CalSAWS Connect Newsletter
 - Released full art content from September 2022 submissions
 - Future Conversation Series Topics
 - Amazon Web Services (AWS) Overview (TBD)
 - Navigating Security to Drive Innovation at CalSAWS (TBD January 2023)
- ▶ Wellness Wednesday
 - December content provided by the Inclusion, Diversity, and Equity Advancement (IDEA) team focuses on “Lifting Spirits with Kindness and Love”
 - January topic will be “Wellness in 2023”

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- ▶ Co-Create Phase
 - CalSAWS “We Are One” SharePoint Site
 - Continued to update the “We Are One” website tab
 - Pulse Survey
 - Prepared Pulse Survey 3 for launch during week of December 12, 2022
 - Created Pulse Survey 3 announcement slide to be presented during the virtual CalSAWS Project All Staff Meeting on December 21, 2022
 - CalSAWS Table Talks
 - Confirmed content for January 2023 Table Talk
 - Buddy Program
 - Continued supporting mentors and mentees
 - Reviewed Buddy Program Round 3 closing feedback survey and prepared survey for launch
 - Confirmed survey launch date for December 12, 2022, to close on December 19, 2022
 - Drafted communications to announce survey launch to Buddy Program Round 3 participants
 - Small Team Building
 - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
 - Employee Resource Groups (ERGs)
 - Continued to manage and support Employee Resource Groups (ERGs) council
 - Continued meeting with ERG leads to align and collaborate
 - Facilitated second Quarterly ERG Council meeting on December 8, 2022 with a focus on reviewing what was heard during John Boule Q&A session, and working on action items
 - Scheduled ERG Council Design Thinking Strategy Session for January 11, 2023 10:00-10:30 a.m. PST
 - Scheduled LATINX x BERG collaboration meeting for January 3, 2023 9:30 a.m. PST
 - Announced launching of shared ERG Book Club during AAPI meeting on December 9, 2022
 - Wellness Wednesdays
 - Released 1 of 4 Wellness Wednesdays for month of December
- ▶ General
 - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
 - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
 - Continued development of new Organizational Change Management (OCM) Plan report format
 - Began preparation for JPA Presentation for January 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

1.3 CRFI/CIT Communications Information

- The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending December 11, 2022

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0354-22	Wave 2: Yellow Banner Case Review Process	Informational	December 6, 2022	Raul Gonzalez	Rojana Turner
0355-22	Wave 2 CalWIN County Prep Phase Kickoff, Activities, and Materials	Informational	December 7, 2022	Jennifer Carpenter	Mara Jennings
0356-22	CalWIN Wave 3 December Implementation Readiness Dashboard and Packet	Informational	December 7, 2022	Jennifer Carpenter	Mara Jennings
0357-22	CalWIN Wave 2 December Readiness Dashboard and Packet	Informational	December 7, 2022	Jennifer Carpenter	Mara Jennings
0358-22	CalWIN Wave 4 December Readiness Dashboard and Packet	Informational	December 7, 2022	Jennifer Carpenter	Mara Jennings
0360-22	Recruitment of CalSAWS Project Staff Closing on January 6, 2023	Informational	December 9, 2022	Jennifer Smith	Holly Murphy

- The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending December 11, 2022

Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
22-093	CalSAWS and CalWIN Counties: Request for Source Internet IP Address for JIRA and Sandbox Access	October 3, 2022	Closed	October 14, 2022	Melanie Gines
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	October 14, 2022	Open	October 20, 2022	Melanie Gines, and Lloyd Rankine
22-103	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 4	October 17, 2022	Closed	December 2, 2022	Mike Tombakian
22-107	CA-247003 Opt In/Out of the GRCAPI Recovery Batch Job	October 25, 2022	Open	November 16, 2022	Caroline Bui
22-113	CalWIN Tech Enablement and Security Compliance Wave 2	November 15, 2022	Open	December 16, 2022	Melanie Gines
22-114	CalWIN Wave 2 Counties: Project-Maintained Worker IDs	November 22, 2022	Open	December 9, 2022	Darcy Alexander

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

22-117	Request for CalSAWS Training Staging Environment Access (Wave 2)	December 5, 2022	Open	December 16, 2022	Ashley Arnold
22-118	Wave 2 Application Security Conversion: Security Roles - Sync-Up	December 5, 2022	Open	December 19, 2022	Mike Tombakian

- ▶ The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending December 11, 2022

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	Alameda, County	Sacramento County		Fresno, County		
22-107	CA-247003 Opt In/Out of the GRCAPI Recovery Batch Job	Monterey County	Alpine, Mono, and Yuba Counties		Inyo, Mariposa, and Merced Counties		

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
 - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ▶ Continue CalSAWS Risk Management activities, including:
 - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
- ▶ Participate in the Section Directors meeting that is scheduled for December 12, 2022
- ▶ Facilitate and support the Joint Powers Authority (JPA) Meeting that is scheduled on December 16, 2022
- ▶ Continue activities to support Project staff working remotely
 - Continue developing Project communications, as needed
 - Continue preparations and planning for next virtual CalSAWS Project All Staff Meeting on December 21, 2022
 - Complete development of the next monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on December 15, 2022
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
85	CalSAWS Migration Work Plan Update #44	<ul style="list-style-type: none"> • Finalize and submit the FDEL to the Consortium for review and feedback on December 13, 2022 • Facilitate a touchpoint meeting with Deliverable reviewers on December 15, 2022 to address questions and comments for the FDEL, as needed • Approval of the FDEL is due on December 20, 2022

1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
 - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
 - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
 - Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None for the reporting period	N/A	N/A

1.4.3 Cultural Transformation

- ▶ Continue to develop calendar of events for the ambassador initiatives through the end of the year
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

- ▶ Retrieve current active staff roster for Pulse Survey distribution list
- ▶ Continue preparation for Joint Powers Authority (JPA) presentation for January 2023
- ▶ Begin planning for Employee Resource Group (ERG) Council Design Thinking Strategy Session in January 2023
- ▶ Launch Buddy Program Round 3 closing survey
- ▶ Release 2 of 4 December Wellness Wednesdays
- ▶ Continue connecting with Employee Resource Group (ERG) Leads to align and collaborate
- ▶ Continue partnering with Section Directors to create Inspiration Station and present during virtual CalSAWS Project All Staff Meeting in December 2022
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- ▶ Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

2.0 Imaging

2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none">• San Diego County is targeting to complete their Bulk Export around March 31, 2023. Due to Peraton's (export vendor) internal database work, CSV files will be available January 2023. Imaging validation efforts will be delayed until the CSVs are available• Sacramento County has mitigated the risk of missing critical path with the recent timeline adjustment. The County is now back to green status

















- ▶ Continued to monitor Imaging migration status by County
 - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

WAVE	COUNTY	STATUS [1]
2	• Contra Costa County	
	• Tulare County	
	• Santa Clara County	
3	• Ventura County	
	• Orange County	
	• Santa Barbara County	
4	• San Diego County	
	• Santa Cruz County	
	• Solano County	
	• San Mateo County	
5	• Alameda County	
	• Fresno County	
	• Sonoma County	
6	• San Francisco County	
	• San Luis Obispo County	
	• Sacramento County	

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	December 05, 2022	Completed
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	December 08, 2022	Completed
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	December 06, 2022	Completed
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	December 06, 2022	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	December 06, 2022	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	December 12, 2022	Scheduled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	December 15, 2022	Scheduled
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	December 13, 2022	Scheduled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	December 13, 2022	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	December 13, 2022	Scheduled

2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

- ▶ Prepare and organize the performance testing plan for the first week of April 2023

2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

3.0 Customer Service Center (CSC)

3.1 Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
3.3	<ul style="list-style-type: none"> • Rescheduling final performance test date

- ▶ Continued discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center solution
- ▶ Continued Build Scheduled Callback (CA-229573)
- ▶ Continued System Testing of Voice Biometrics for additional languages (CA-226843)
- ▶ Deployed Administration page (CA-226672) to Production
- ▶ Continue Build of Wave 2 AWS Contact Center Infrastructure and Call Flows (CA-240159, CA-240158, CA-240155)

Table 3.1-2 – Customer Service Center Enhancement Milestones

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07 22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11 22.12.11
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	System Test	22.11 23.01.05
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-25604)	November 11, 2022	System Test	22.11 22.12.30
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	System Test	22.11 22.12.30
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	November 10, 2022	In Development	22.11 23.01.12
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	22.11 23.01.12
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	TBD	Design in progress	

Table 3.1-3 – Los Angeles County Milestones

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

MILESTONES		DUE DATE	OWNER
1	Design completion	March 11, 2022	CalSAWS Project Team
2	Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3	Training development	May 16, 2022	CalSAWS Project Team
4	Build and unit test	May 20, 2022	CalSAWS Project Team
5	Training content review	May 20, 2022	Consortium
6	Training execution	June 29, 2022	CalSAWS Project Team
7	System Test	July 15, 2022	CalSAWS Project Team
8	Conduct model office	January 9, 2023	Los Angeles County
9	Go-live	November 27, 2023	CalSAWS Project Team
10	Post go-live support	November 28, 2023	CalSAWS Project Team

3.2 Activities for the Next Reporting Period

- ▶ Continued discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center Solution
- ▶ Continue build of System Change Request (SCR) Scheduled Callback (CA-229573)
- ▶ Continue System Test of SCR CA-226843 Voice Biometrics for additional languages
- ▶ Continue build of CalWIN County Wave 2 Amazon Web Services (AWS) accounts and Contact Center Infrastructure (CA-240159, CA-240158, CA-240155)

3.3 Upcoming Performance Tests

- ▶ Conducted first two performance tests.
 - Final performance test rescheduled for Wednesday, December 21st.

3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.3 State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none"> • 28 of the 35 Consortium, State, and County interfaces have successfully passed validation

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

	Status	22.11	23.01	23.02	23.03	23.05
Design	New	2	0	0	4	7
	Design in Progress	0	0	0	5	3
	Ready for Committee	0	0	0	1	0
	Committee Review	0	0	0	0	0
	Pending Approval	0	0	0	3	1
Build	Approved	1	1	3	6	3
	In Development	1	2	2	0	0
	Development Complete	0	3	0	0	0
	In Assembly Test	0	0	0	0	0
Test	System Test	1	8	0	0	0
	Test Complete	0	0	0	0	0
	In Production	1	0	0	0	0
	Grand Total	6	14	5	19	14

System Change Requests (SCRs) in Production	946
---	-----

Notes:

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production
- ▶ Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above

4.1.2 State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	3/3	November 7, 2022

Note:

- Completed testing

Table 4.1.2-2 – State Partners

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) - OSI	2/2	October 27, 2022
Electronic Benefits Transfer (EBT) - FIS	1/2	December 31, 2022
Medi-Cal Eligibility Data System (MEDS) - DHCS	2/2	December 31, 2022
Welfare Data Tracking Implementation Project (WDTIP) - OSI	2/2	October 20, 2022

Note:

- FIS (EBT) – Testing is in progress – Outbound is completed
- MEDS – Sent Outbound files to MEDS and pending partner validation

Table 4.1.2-3 – CalWIN Wave 2 Counties

INTERFACE TESTING		
CalWIN Wave 1 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Contra Costa County	6/6	November 22, 2022
Santa Clara County	6/10	December 31, 2022
Tulare County	6/8	December 31, 2022

Notes:

- Santa Clara County (December 8, 2022):
 - Collections Interface (Inbound and Outbound)
 - Outbound – Confirmed by County that file has been processed, additional data requests have been requested by the county and this processing is in progress
 - Inbound – Confirmed by CalSAWS file has been processed and communicated to the County. Pending completion of new Outbound file processing
 - Positive Pay - Updated file sent on November 22, 2022 and is pending County validation. Regular Positive Pay file has been processed by the County, pending Rush Positive Pay file validation
 - Direct Deposit (Reader)
 - Reader – A new enhancement request, CA-252952 was deployed on December 3, 2022. CalSAWS project to walk through file processing with the County, targeted to complete by December 9, 2022
- Tulare County (December 8, 2022):
 - Positive Pay - File has been sent and is pending county validation. A new request, CA-253222 was created to update the account number in the Positive Pay file. Working with County on valid account number, targeting week of December 12, 2022, for deployment of SCR CA-253222
 - Direct Deposit (Reader) - File has been sent and is pending county validation. A new request, CA-253222 was created to update the account number in the Positive Pay file. Working with County on valid account number, targeting week of December 12, 2022, for deployment of SCR CA-253222

4.1.3 Deliverable Management

Table 4.1.3-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)

Deliverable Management

Table 4.2-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3 Upcoming Performance Tests

- ▶ Upcoming Performance tests planned for Batch, CalSAWS Core Batch, and Core Online
 - Batch/Core Batch
 - November 28, 2022 – the “10-day discontinuance” batch cycle ran in 10 hours 2 minutes. Research shows that an analytics process that is already targeted for a performance fix (CA-252885) was the cause of missing the window by 2 minutes
 - December 6, 2022 – the “High Volume Forms/Outbound Interfaces” batch cycle ran in 9 hours 50 minutes. However, during the execution, some unexpected analytics server issues occurred. The team is researching the server issues before we re-run
 - Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
Contact Center eCCP	November 28, 2022	December 16, 2022	In progress
CalWIN Wave 2	November 30, 2022	February 10, 2023	In progress
CalHEERS Wave 2 and Wave 3	December 13, 2022	January 17, 2023	In progress
23.01 Release	December 23, 2022	January 13, 2023	Planned

4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> Supported Wave 1 Placer and Yolo Counties post Go-Live Continued to Triage, Assess, and Resolve CalWIN Wave 1 Post Go-Live Issues Continued Development for post Wave 1 Epics Completed Wave 2 Mock Cutover B Continued the Conversion Run for 58-county dataset (for Performance Test)

5.1.1 CalWIN Conversion

- o Supported Wave 1 Placer and Yolo Counties post Go-Live
- o Continued to Triage, Assess, and Resolve CalWIN Wave 1 Post Go-Live Issues
- o Continued Development for post Wave 1 Epics
- o Completed Wave 2 Mock Cutover B
- o Continued the Conversion Run for 58-County dataset (for Performance Test)

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 2A go-live (Nov 2022 – Jan 2023)

Wave 2A												
Sprint	Total - Deferred Items	Sprint Duration		Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred
Overall	172	10/31/2022	12/30/2022	52	27	0	20	11	0	78	0	0
GDS# 10 post W1 Sprint 1	18	10/31/2022	11/11/2022	0	0	0	0	0	0	18	0	0
Wave 2 Mock Sprint 2	40	11/14/2022	11/25/2022	0	0	0	0	0	0	40	0	0
Wave 2 Mock Sprint 3	45	11/28/2022	12/9/2022	4	19	0	9	11	0	18	0	0
Wave 2A go-live Sprint 1	69	12/12/2022	12/22/2022	48	8	0	11	0	0	2	0	0
Hardening	TBD	12/26/2022	12/30/2022	0	0	0	0	0	0	0	0	0

5.1.2 CalWIN Conversion Defects

- ▶ Table 5.1.2-1 – Open Wave 1 CalWIN Defects below represents Wave 1 Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

Table 5.1.2-1 – Open Wave 1 CalWIN Defects

Open Defects by Phase	P1	P2	P3/P4	Total
Wave 1 Post Go-Live DCR's	0	0	10	10
Total Open Defects	0	0	10	10

- ▶ Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), and W1 Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Additionally, includes those post Wave 1 Go-Live defects identified by the Counties

Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), and Wave 1 Post Go-Live Defects

Open Defects by Phase	P1	P2	P3/P4	Production Defects*	Total
CDT	0	0	29	n/a	29
CDV	0	0	8	n/a	8
Wave 1 Production Identified (CC)	0	0	0	39	39
Total Open Defects	0	0	37	39	76

Table 5.1.2-3 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT) Defects

Defect Delivery by Golden Data Set (GDS)	P1	P2	P3/P4	Production Defects*	Total
GDS#10	0	0	23	n/a	23
GDS#11	0	0	11	n/a	11
In triage	0	0	3	n/a	3
Unassigned	0	0	0	39	39
Total Open Defects	0	0	37	39	76
Conversion Resolved	0	0	-10	n/a	-10
Total Open Unresolved Defects	0	0	27	39	66

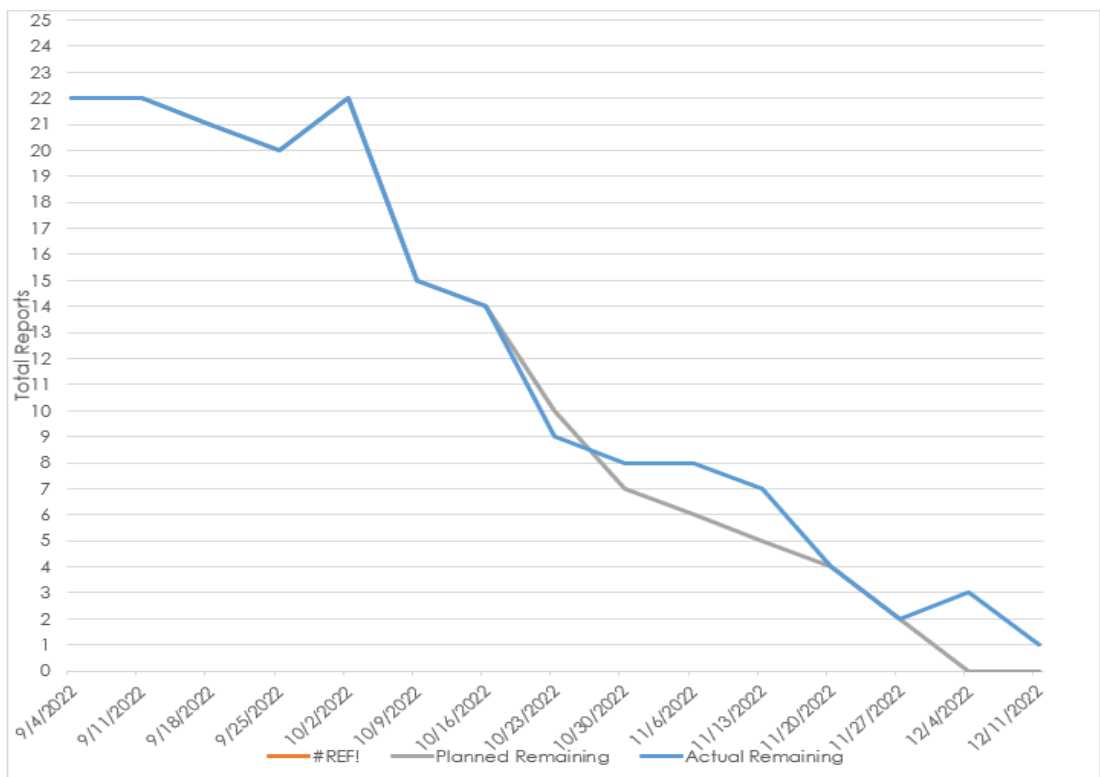
5.1.3 Gainwell Technologies

- ▶ CalWIN Document Migration
 - Continued delivery of Client Correspondence (CC) from CalWIN
- ▶ Yolo County Ad hoc report refactoring
 - Continued development and testing of Yolo County Ad hoc reports in collaboration with Yolo County, Consortium resources

Table 5.1.3-1 – Yolo Ad hoc Report Refactoring Status by Priority

PRIORITY	TOTAL	NOT REQUIRED	NOT STARTED	GAINWELL DEVELOPMENT	CONSORTIUM DEVELOPMENT	PENDING YOLO IT VALIDATION	PENDING YOLO BUSINESS VALIDATION	APEX IN PROGRESS	YOLO VALIDATON PENDING CUTOVER	COMPLETED
P 01	5	0	0	0	0	0	1	0	0	4
P 02	6	1	0	0	0	1	0	1	1	2
P 03	3	3	0	0	0	0	0	3	0	0
P 04	5	0	0	0	0	0	1	0	0	2
P 05	3	0	0	1	0	0	0	0	0	2
P 06	3	1	0	0	0	0	0	2	0	0
P 07	7	6	0	0	0	1	0	0	0	0
P 08	7	7	0	0	0	0	0	0	0	0
P 09	4	3	0	0	0	0	0	1	0	0
N/A	1	1	0	0	0	0	0	0	0	0
Blank	2	2	0	0	0	0	0	0	0	0
Total	46	24	0	1	0	2	2	6	1	10

Figure 5.1.3-1– Yolo Ad hoc Development Burndown

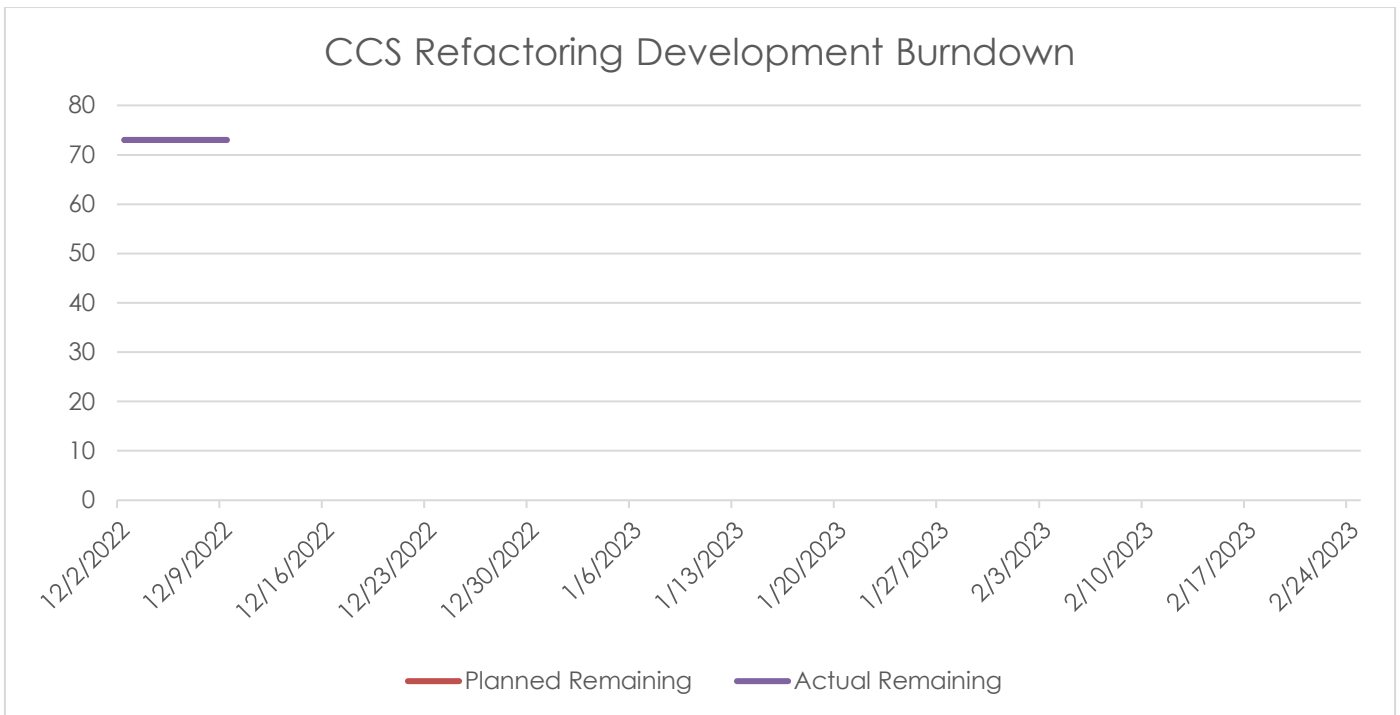


- ▶ Contra Costa County Ad hoc report refactoring
 - Continued discussions with Contra Costa and analysis on provided reports

Table 5.1.3-2 – Contra Costa County Refactoring Status

Contra Costa County Refactoring Status							
	#	Gainwell Development	Development Completed	County Validation	Not Required	Not Started	Completed
Small	12	0	0	0	0	0	0
Medium	32	0	0	0	0	0	0
Large	4	0	0	0	0	0	0
X-Large	7	0	0	0	0	0	0
TBD	18	0	0	0	0	0	0
Total	73	0	0	0	0	0	0

Figure 5.1.3-2 – Contra Costa Refactoring Burndown

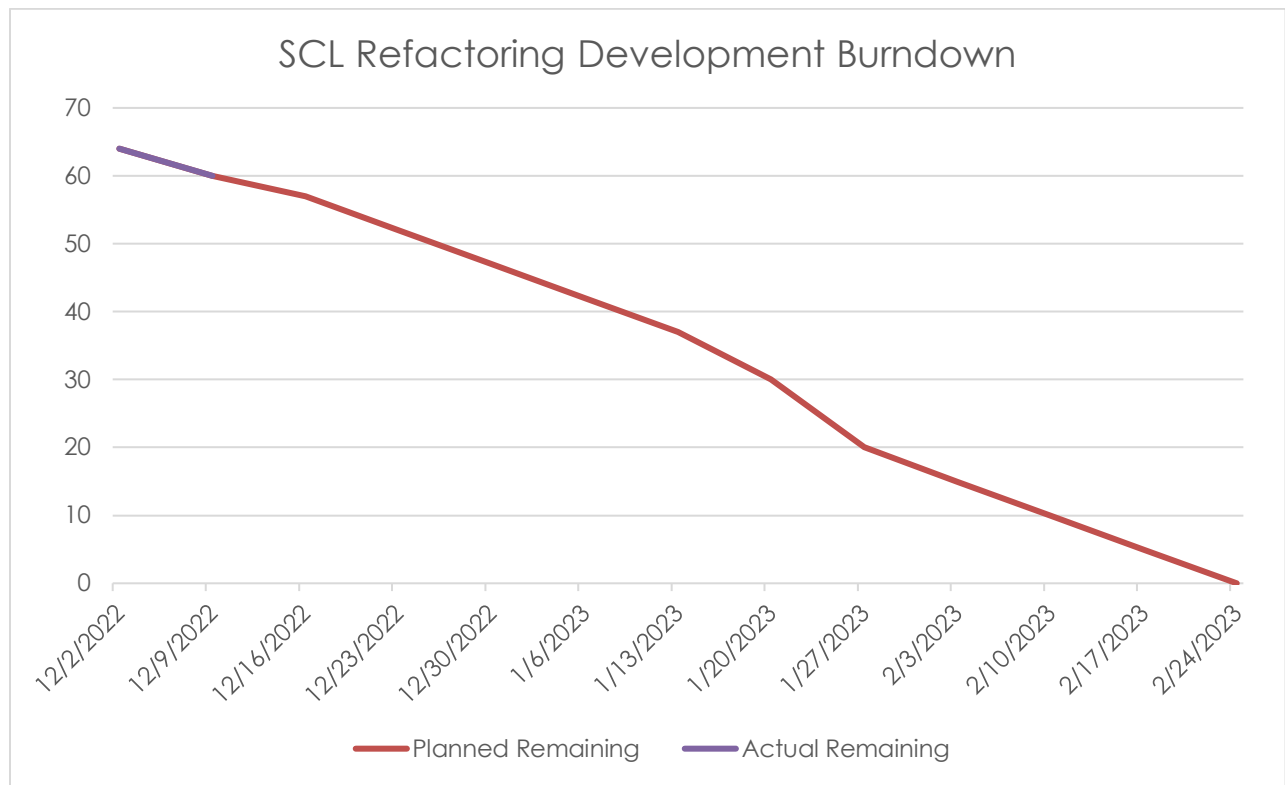


- ▶ Santa Clara County Ad hoc report refactoring
 - Continued development and testing of Santa Clara Ad hoc reports

Table 5.1.3-3 – Santa Clara County Refactoring Status

Santa Clara County Refactoring Status							
	#	Gainwell Development	Development Completed	County Validation	Not Required	Not Started	Completed
Small	13	3	3	0	0	7	0
Medium	16	4	1	0	0	11	0
Large	12	1	0	0	0	11	0
X-Large	7	0	0	0	0	4	0
TBD	16	0	0	0	0	19	0
Total	64	8	4	0	0	52	0

Figure 5.1.3-3 – Santa Clara Refactoring Burndown



CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

5.1.4 Ancillary Systems Conversion

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Prepare and Load 58 County Data Set for 58 County Data Set
- ▶ Execute for Mock Cutover 2B
- ▶ Generate Exception Reports for Wave 2 Counties

Table 5.1.4-1 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handling for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2022	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

Table 5.1.4-2 – Conversion Milestones

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave 1	July 30, 2022	August 6, 2022	September 19, 2022	October 27, 2022
	Completed	Completed	Completed	Completed
Wave 2	November 26, 2022	December 3, 2022	January 14, 2023	February 23, 2022
	Completed	Completed	Not started	Not started
Wave 3	January 28, 2023	February 4, 2023	March 25, 2023	April 20, 2023
	Not started	Not started	Not started	Not started
Wave 4	April 1, 2023	April 8, 2023	May 13, 2023	June 29, 2023
	Not started	Not started	Not started	Not started
Wave 5	June 3, 2023	June 10, 2023	July 15, 2023	August 31, 2023
	Not started	Not started	Not started	Not started
Wave 6	July 29, 2023	August 5, 2023	September 16, 2023	October 26, 2023
	Not started	Not started	Not started	Not started

Note: All dates are the start of the Conversion window

5.1.5 CalWIN Migration Planning

- ▶ Completed final review of Wave 2B Mock Plan activities with each team
- ▶ Completed the Wave 2B Mock Table Read
- ▶ Executed all Wave 2B Mock Cutover activities
- ▶ Completed Change Request Review for Wave 2C Internal Mock Run
- ▶ Continued Scaling to 58 Counties Discussions

Table 5.1.5-1 – Migration Milestones

WAVE	MOCK CUTOVER		CUTOVER	
	COUNTY PREPARATION	GO-LIVE	COUNTY PREPARATION	GO-LIVE
Wave 2	Completed	Completed	Jan 14, 2023	Feb 23, 2022
Wave 3	Jan 28, 2023	Feb 4, 2023	Mar 25, 2023	Apr 20, 2023
Wave 4	Apr 1, 2023	Apr 8, 2023	May 13, 2023	June 29, 2023
Wave 5	June 3, 2023	June 10, 2023	July 15, 2023	Aug 31, 2023
Wave 6	July 29, 2023	August 5, 2023	Sept 16, 2023	Oct 26, 2023

5.1.6 Deliverable Management

Table 5.1.5-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none"> Finalized and submitted the Draft Deliverable (DDEL) to the Consortium for review and feedback on December 6, 2022 Comments for the DDEL are due on December 15, 2022

5.2 Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

- ▶ Continue to provide Wave 1 Placer and Yolo Counties with Post Go-Live Support
- ▶ Continue the Development (and testing) of post Wave 1 Epics
- ▶ Support validation of Wave 2 Mock Cutover B data
- ▶ Continue the Conversion Run for 58-county dataset
- ▶ Review, for the first time, Wave 2 Auto Case Review and assess the outcome

5.2.2 CalWIN Migration Planning

- ▶ Continue working through the Final Master Plan for Wave 2 Go-Live
- ▶ Continue working through Wave 2C Mock Cutover plan
- ▶ Continue planning activities for Wave A/C split

5.2.3 Gainwell Technologies

- ▶ CalWIN Data Migration
 - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention Maintenance & Operations (M&O)
 - Continue planning for future data retention runs

5.2.4 Ancillary Systems Conversion

- ▶ Review Mock Cutover Wave 2

5.2.5 Deliverable Management

Table 5.2.4-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none"> • Receive comments for the DDEL on December 15, 2022 • Begin developing the FDEL based on feedback received on the DDEL • Submission of the FDEL is due on December 27, 2022

5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

6.0 CalWIN Functional Support

6.1 Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> • None to note for reporting period

- ▶ Supported Implementation Support Services (ISS) Team Leads Meeting on December 6, 2022, and December 8, 2022 to collaborate effectively
- ▶ Supported Weekly CalSAWS Leadership Implementation Meeting on December 7, 2022 to align activities with CalSAWS Leadership
- ▶ Supported Wave 1 Post-Go Live Support during December 5 – 9, 2022 by providing the following for Placer and Yolo Counties:
 - Extended support
 - Run and share daily county business metrics
 - Daily Meetings:
 - Project Production call
 - County Operations call
- ▶ Supported Wave 2 Process Simulation during December 5 – 9, 2022 upcoming by:
 - Contra Costa County Process Simulation Validation Sessions
 - Prepare for Tulare County Process Simulation Validation Sessions

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

6.2 Activities for the Next Reporting Period

- ▶ Prepare for Implementation Support Services (ISS) Team Leads Meeting on December 13, 2022 to collaborate effectively
- ▶ Prepare for Weekly CalSAWS Leadership Implementation Meeting on December 14, 2022 to align activities with CalSAWS Leadership
- ▶ Prepare for Wave 1 Post-Go Live Support during December 12 – 16, 2022 by providing the following for Placer and Yolo Counties:
 - Extended support
 - Run and share daily county business metrics
 - Daily Meetings:
 - Project Production call
 - County Operations call
- ▶ Prepare for Wave 2 Process Simulation during December 12 – 16, 2022 upcoming by:
 - Tulare County Process Simulation Validation Sessions

6.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

7.0 Technical Infrastructure

7.1 Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> None to note for reporting period

Table 7.1-2 – County Network Connectivity Readiness Status

CaIWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CaIWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	In progress	96.4%	90.6%
Critical Path	Completed	100.0%	98.2%

CaIWIN WAVE 3 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	On track	96.6%	82.5%
Critical Path	On track	89.7%	81.0%

CaIWIN WAVE 4 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	48.1%	36.4%
County Networking Connectivity	On track	28.9%	28.9%

CaIWIN WAVE 5 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	28.0%	11.3%
County Networking Connectivity	On track	15.8%	10.5%

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 5, 2022 to December 11, 2022

- ▶ Wave 1
 - Completed circuit upgrades for Placer and Yolo Counties for EDR enablement
- ▶ Wave 2
 - Completed Integration and testing with CalSAWS for all Wave 2 Counties
 - Completed Interface Partner File Exchange Test (IPT) pre-readiness for all Wave 2 Counties
 - Continued compliance validation and handover to Operations
- ▶ Wave 3
 - Completed integration with CalSAWS for all Wave 3 Counties
 - Completed Interface Partner File Exchange Test (IPT) inbound and outbound connectivity for all Wave 3 Counties
 - Completed database connectivity tests (Enhanced Data Reporting (EDR), JDBC, Apex) for all Wave 3 Counties
- ▶ Wave 4
 - Response to CalSAWS Requests for Information (CRFI) 22-093 – Request for Source Internet IP Address for JIRA and Sandbox Access have been received. Technical change to be implemented December 14, 2022, for connectivity enablement
 - Ongoing San Diego County Circuit delivery
 - Completed AT&T circuit delivery
 - Level 3 circuit on track for delivery on December 13, 2022
 - Completed one-on-one design meeting with San Diego
 - Ongoing San Mateo County Circuit delivery
 - Completed AT&T Circuit delivery
 - Level 3 Circuit install date scheduled for March 30, 2023
 - Requested 3rd circuit as a contingency to improve install date
 - Ongoing Santa Cruz County Circuit delivery
 - Century link circuit delivered and activated
 - AT&T circuit undeliverable; alternate carrier Comcast identified
 - County requesting additional bandwidth; contract change activities in progress
 - Ongoing Solano County Circuit delivery
 - Comcast circuit delivered and activated
 - AT&T circuit undeliverable; alternate carrier Comcast identified
 - County requesting additional bandwidth; contract change activities in progress
- ▶ Wave 5
 - Submitted circuit orders for CalWIN Wave 5 Counties.
 - Completed procurement and delivery of hardware to Warehouse.
- ▶ County requesting additional bandwidth; contract change activities in progress
- ▶ Other CalWIN Counties
 - Ongoing requirement gathering sessions around Enhanced Data Reporting (EDR) in progress
 - Enhanced Data Reporting (EDR) approved
 - New circuit orders to be submitted for Wave 2 – 6 Counties opting in for Enhanced Data Reporting (EDR) and where additional bandwidth was required based on the completed assessment

7.2 Activities for the Next Reporting Period

- ▶ Continue to provide support for CalWIN Wave 1 Counties
- ▶ Continue to submit Change requests for CalWIN Wave 4 Counties for approval
- ▶ Continue to work with Wave 4 Counties for CalSAWS integration, where new CalSAWS Requests for Information (CRFI) responses are received
- ▶ Schedule one-on-one low level design review sessions with the Wave 4 Counties for CalSAWS integration (Santa Cruz and San Mateo)
- ▶ Complete one-on-one design meeting with Solano Counties scheduled for December 13, 2022
- ▶ Continue to track circuit upgrades for Wave 2 for Enhanced Data Reporting (EDR) enablement.
- ▶ Continue to track circuit deliveries for Waves 3 and 4

7.3 Deviations from Plan/Adjustments

- ▶ Counties notified by emergency CalSAWS Requests for Information (CRFI) 22-101 to permit access to a new CalSAWS Application Programming Interface (API) URL (capi.calsaws.net)
- ▶ Sacramento County requesting for a disaster recovery point of presence (POP) site setup in addition to the primary Point of Presence (PoP) site as part of the CalSAWS enablement
 - Requested county to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ Santa Cruz County requesting additional bandwidth beyond bandwidth projections
 - County Technical Point of Contact (TPOC) believes, CalWIN provided projections will not be sufficient
 - Requested County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ Fresno County requesting additional bandwidth beyond bandwidth projections
 - Requested County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ 3x CalWIN Counties (Santa Cruz, Solano, Alameda Counties) have requested additional capacity or changes to carriers. This was discussed and agreed upon in the December 2, 2022, meeting

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

