

CalSAWS CalWIN
Implementation Support
Services (ISS) Weekly Status
Report

**Reporting Period: November 21, 2022 to
November 27, 2022**

CalSAWS – CalWIN ISS Weekly Status Report

Weekly Status Report, November 30, 2022

Period: November 21, 2022 to November 27, 2022

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1 Project Management

1.1 Executive Summary

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|--|---|
| Business Process Reengineering (BPR) | <ul style="list-style-type: none">▶ Continued readiness and execution preparation activities for Contra Costa County and Tulare County participants (Wave 2).▶ Loaded documented Configuration settings for Tulare County's (Wave 2) Process Simulation activities on 11/22/22.▶ Updated Configuration Guide for the County Prep packet.▶ Updated Security Role configuration documents. Provided information related to Wave 2 County offices for post-Implementation support.▶ Facilitated creation of Fact Sheet for Two Party Warrants for Yolo County (Wave 1). Met with Yolo County regarding Document Routing Rule and resulting tasks. |
| Organizational Change Management (OCM) | <ul style="list-style-type: none">▶ Addressed comments received for the County Change Guide/Change Discussion Guide (CCG/CDG) Draft Work Products (DWP) for San Mateo County and Solano County on 11/21/22.▶ Submitted the CCG/CDG Final Work Products (FWPs) for San Mateo County on 11/22/22 and Solano County on 11/23/22.▶ Prepared for Wave 4 Group 2 Working Sessions starting on 12/05/22.▶ Continued to develop the CDGs for the Wave 5 Counties.▶ Conducted a Wave 3 T-6 Survey Review with Santa Barbara County.▶ Closed the Wave 2 T-3 survey on 11/21/22. Started analyzing survey results and preparing the results presentation.▶ Sent the Wave 3 and Wave 4 Change Network Champions (CNC) meeting materials to Counties (CNC presentation and minutes) on 11/21/22.▶ Conducted the Wave 1 and Wave 2 CNC Meeting on 11/22/22.▶ Sent the updated Waves 3–6 November Infographics to the Consortium and the Wave 3–6 Counties.▶ Reviewed and updated content for the Wave 4 Newsletter #2 and Wave 5 Newsletter #1.▶ Distributed the Special Edition Newsletter to all CalWIN Counties on 11/22/22. |
| Training | <ul style="list-style-type: none">▶ Continued Wave 2 Counties' Web Based Training (WBT) for Early Training and Train the Trainer participants, and for all staff.▶ Finalized preparations for the Wave 2 Early Training and Train the Trainer Instructor Led Training.▶ Hosted Training Touchpoint with Santa Barbara County. |

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| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---------------------------|--|
| Implementation | <ul style="list-style-type: none"> ▶ Submitted the Wave 4 Readiness Dashboard and Packet CalSAWS Information Transmittal (CIT) for internal review. ▶ Submitted the Wave 2 County Prep Phase CIT for internal review. ▶ Command Center (CC) completed the fourth week of Post-Implementation support. ▶ Conducted additional analysis of the Wave 2 Post-Implementation model to accurately align resources to County-specific needs. ▶ Reviewed virtual and CC support channels for issues/trends and distributed two (2) Fact Sheets through the established review process. ▶ Collected, analyzed, and reported on metrics for Wave 1 Post-Implementation utilizing ServiceNow tickets, Interaction Tracker, and Zoom utilization data. ▶ Shared topics and trends observed from Post-Implementation with OCM for future communications, quick guides, and trainings. ▶ Provided weekly report out of onsite personnel by location to County leaders. |

Table 1.1-1 – CalSAWS Executive Summary Agenda Topics

1.2 Highlights of the Reporting Period

- ▶ **Staff Onboarding**
 - Continued planning for and onboarding staff resources.
- ▶ **Information Coordination for CalWIN Counties**
 - Continued to collaborate with other teams to coordinate information for the CalWIN Counties.
- ▶ **County Work Plans**
 - **Critical Path Reporting Waves 1–5** – Developed weekly summary report and made available for review to the Consortium Leadership during the week of 11/21/22.
 - Continued to facilitate the Work Plan updates for Wave 1 through Wave 5 with the Consortium project teams to improve Project Plan accuracy, updates, identify milestones, critical path, and cross-team dependencies. Escalations provided for items not on track in the Work Plans.
 - Developed Draft Wave 6 County Work Plan.
- ▶ **Deliverables and Work Products – Submitted the following:**
 - FWP 07.10: County Change Guide – Wave 4 (San Mateo) on 11/23/22.
 - FWP 07.12: County Change Guide – Wave 4 (Solano) on 11/22/22.

1.3 Activities for the Next Reporting Period

- ▶ **Staff Onboarding**
 - Continue planning for and onboarding staff resources.
- ▶ **Information Coordination for CalWIN Counties**
 - Continue to collaborate with other teams to coordinate information for the CalWIN Counties.

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▶ **County Work Plans**

- Continue updating Wave 1–5 County Work Plans for the Implementation Readiness Checklist.

▶ **Deliverables and Work Products – Submit the following:**

- No schedule submissions.

2 Business Process Reengineering (BPR)

2.1 Highlights of the Reporting Period

▶ **Process Simulation**

- Loaded documented Configuration settings for Tulare County's (Wave 2) Process Simulation activities on 11/22/22.

▶ **Configuration**

- Updated the Configuration Guide for the County Prep packet.
- Updated Security Role configuration documents. Provided information related to Wave 2 County offices for Post-Implementation support.
- Facilitated the creation of a Fact Sheet for Two-Party Warrants for Yolo County (Wave 1). Met with Yolo County regarding the Document Routing Rule and resulting tasks.

3 Organizational Change Management (OCM)

3.1 Highlights of the Reporting Period

▶ **Wave 2 Change Discussion Guides**

- Monitored and reported status of Wave 2 change discussions.

▶ **Wave 3 Change Discussion Guides**

- Prepared to conduct the CDG Prep Sessions with the Wave 3 Counties continuing next week.

▶ **Wave 4 Change Discussion Guides**

- Addressed comments received for the County Change Guide/Change Discussion Guide (CCG/CDG) Draft Work Products (DWP) for San Mateo County and Solano County on 11/21/22.
- Submitted the CCG/CDG Final Work Products (FWPs) for San Mateo County on 11/22/22 and Solano County on 11/23/22.
- Prepared for Wave 4 Group 2 Working Sessions starting on 12/05/22.

▶ **Wave 5 Change Discussion Guides**

- Continued to develop the CDGs for the Wave 5 Counties.

▶ **Change Readiness Surveys**

- Conducted a Wave 3 T-6 Survey Review with Santa Barbara County.
- Closed the Wave 2 T-3 survey on 11/21/22 and began analyzing results and preparing results presentations.

▶ **Change Network Champion (CNC) Meetings**

- Sent the Wave 3 and Wave 4 CNC meeting materials to Counties (CNC presentation and minutes) on 11/21/22.
- Conducted Wave 1 and Wave 2 CNC Meeting on 11/22/22.

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► **Infographics**

- Received feedback from the CIT/CRFI review group for the November Infographics for Wave 1 and Wave 2 which they are currently reviewing.
- Sent the updated Waves 3–6 November Infographics to the Consortium and the Wave 3–6 Counties.

► **Newsletter**

- Reviewed and updated the content for the Wave 4 Newsletter #2 and Wave 5 Newsletter #1.
- Distributed the Special Edition Newsletter to all CalWIN Counties on 11/22/22.

3.2 Activities for the Next Reporting Period

► **Wave 2 Change Discussion Guides**

- Monitor and report status of the Wave 2 change discussions.

► **Wave 3 Change Discussion Guides**

- Continue to conduct the CDG Prep Sessions with the Wave 3 Counties (last session happening on 12/06/22).
- Prepare to conduct the CDG Office Hours for Wave 3 Counties starting on 12/05/22.

► **Wave 4 Change Discussion Guides**

- Review San Mateo County and Solano County County's CDG FWP.
- Make the final preparations to begin the Working Sessions for Wave 4 Group 2 on 12/05/22.

► **Wave 5 Change Discussion Guides**

- Continue to develop the CDGs for the Wave 5 Counties.

► **Change Readiness Surveys**

- Open the Wave 6 T-12 Survey on 11/28/22.
- Analyze and prepare the results presentation for the Wave 2 T-3 Survey and review the results with Consortium on 12/01/22.
- Conduct testing and QA review of the Wave 1 T+6 weeks Survey which opens on 12/05/22.

► **Change Network Champion (CNC) Meetings**

- Send the Wave 1 and Wave 2 CNC meeting materials to Counties (CNC presentation and minutes) by 11/29/22.
- Begin developing the presentation for the December Wave 5 and Wave 6 CNC Meeting.

► **Infographics**

- Distribute the Wave 1 and Wave 2 infographics to the Counties on 11/28/22.
- Develop and prepare for the December infographics.

► **Newsletter**

- Distribute for the Wave 4 Newsletter #2 and Wave 5 Newsletter #1 on 11/29/22.
- Begin developing the December newsletters.

3.3 Activities for the Next Reporting Period

► **Process Simulation**

- Continue readiness and execution preparation activities for Tulare County participants (Wave 2).

- Execute Process Simulation scenarios with Contra Costa County participants (Wave 2) from 11/28/22 to 12/02/22.

4 Training

4.1 Highlights of the Reporting Period

► **Training Advisory Council**

- Planning in progress for the Training Advisory Council (TAC) meeting on 12/14/22.

► **Wave 2: Contra Costa, Tulare, and Santa Clara County Training**

- Completed week 8 of WBTs for Early Training and Train the Trainer participants, and week 5 of WBTs for all end users training.
- Met with Contra Costa County to discuss Learning Management System (LMS) support.
- Completed final preparations for Early Training and Train the Trainer ILT delivery.
- Presented Training updates at the Wave 1 and Wave 2 CNC meeting.
- Hosted Eligibility Supervisor webinars and on 11/21/22 and 11/22/22.
- Hosted Employment Services webinars on 11/21/22 and 11/22/22.

► **Classroom Planning and Scheduling**

- Continued planning classroom and scheduling logistics for Counties in all Waves.

► **Wave 3 – Wave 6 Planning**

- Started updating training materials with Wave 4 County-specific content.
- Created and distributed Wave 4 ILT Walkthrough schedules.
- Hosted training touchpoint with Santa Barbara County.

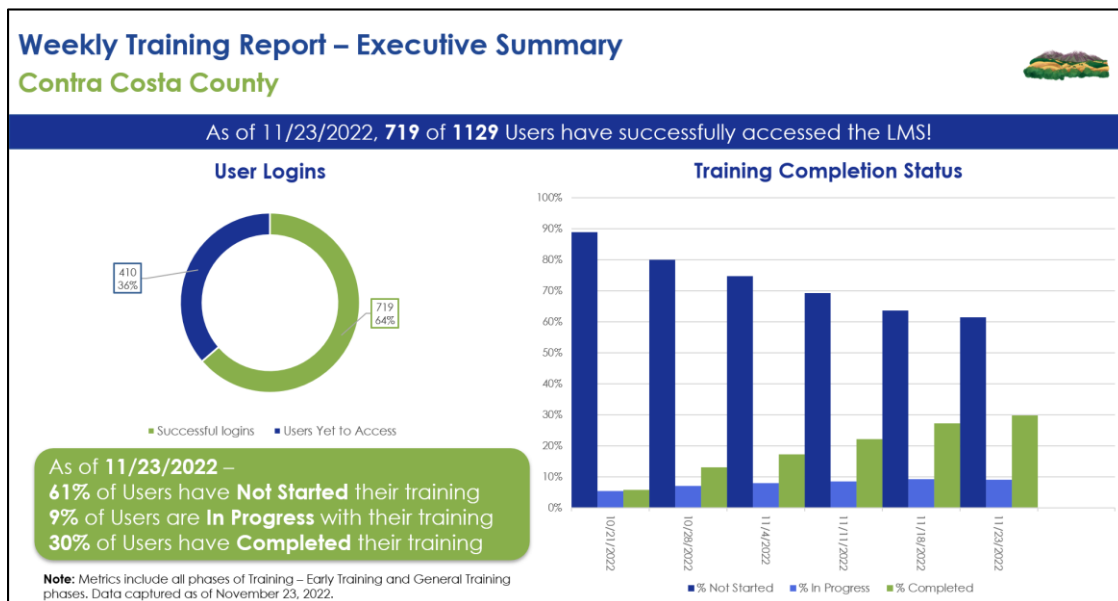


Figure 4.1-1 – Weekly WBT Training Report – Contra Costa County

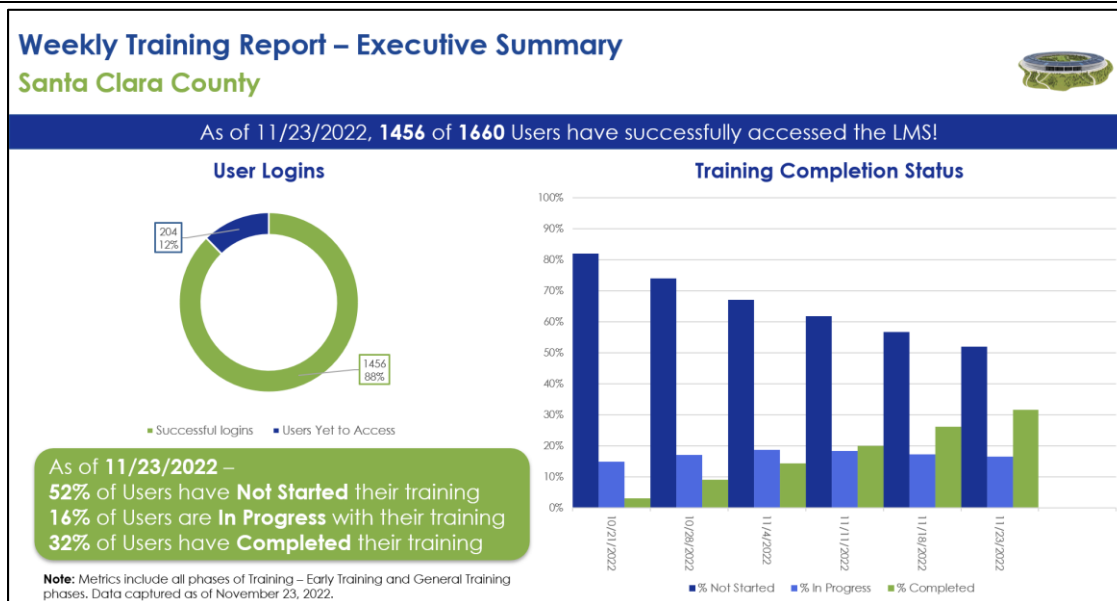


Figure 4.1-2 – Weekly WBT Training Report – Santa Clara County

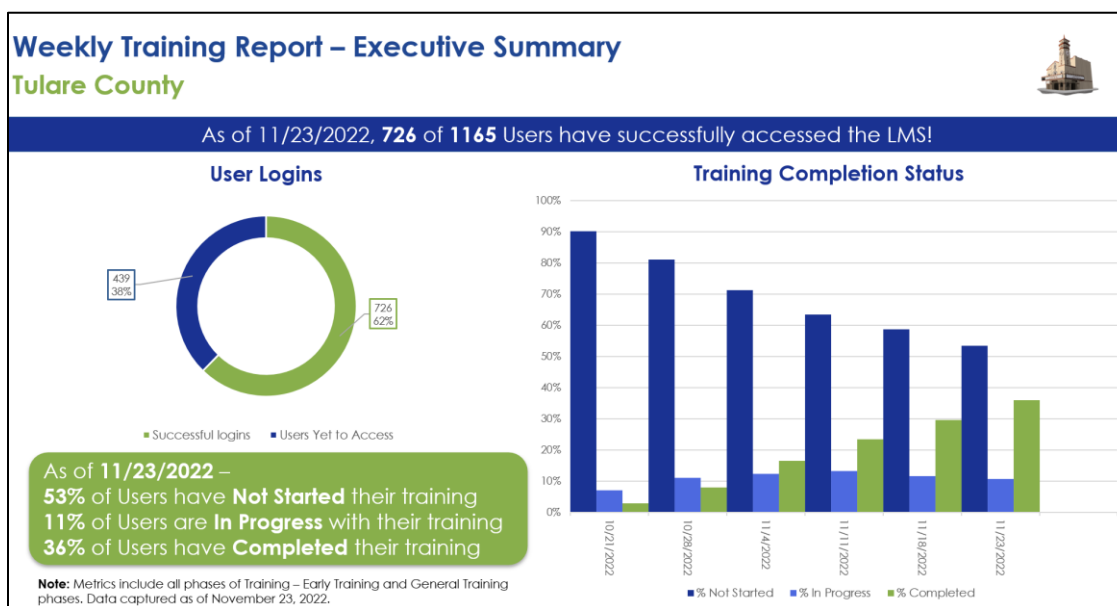


Figure 4.1-3 – Weekly WBT Training Report – Tulare County

4.2 Activities for the Next Reporting Period

- ▶ **Wave 2: Contra Costa, Tulare, and Santa Clara County Training**
 - Start ILTs for Early Training and Train the Trainer participants.
 - Continue WBTs for all End Users.
 - Host Administrative Functions webinar on 11/29/22.
- ▶ **Classroom Planning and Scheduling**
 - Continue planning classroom and scheduling logistics for Counties in all Waves.
- ▶ **Waves 3 – 6 Planning**
 - Continue analysis of County-specific training content.
 - Host Training Touchpoints with San Diego County, San Mateo County, and Santa Cruz County.

5 Implementation

5.1 Highlights of the Reporting Period

► Readiness Dashboard and Packet

- Continued the Readiness Dashboard and Packet updates for Wave 2, Wave 3, and Wave 4.
- Submitted Wave 4 Readiness Dashboard and Packet CIT Draft for internal review on 11/22/23.

► County Prep Phase

- Completed updates to Wave 2 County Prep CIT and Materials and submitted for internal review on 11/22/22.

► Post-Implementation Support

- CC completed Week 4 of Post-Implementation support.
- Conducted additional analysis of Wave 2 Post-Implementation model to accurately align resources to county onsite and virtual support needs.
- Reviewed Virtual Support and CC channels for issues/trends and distributed two Fact Sheets through established review process.
- Collected, analyzed, and reported on metrics for W1 Post-Implementation utilizing ServiceNow tickets, Interaction Tracker, and Zoom utilization data.
- Shared topics and trends observed from Post-Implementation with OCM for future communications, quick guides, and trainings.
- Provided weekly report out of onsite personnel by location to County leaders.
- Shifted onsite resources from Placer County to Virtual Support starting 11/21/22.

5.2 Activities for the Next Reporting Period

► Post-Implementation Support

- Shift CC staff to designated offices to provide coverage for Onsite team continue to support end users of Wave 1 Counties.
- Continue to troubleshoot issues and log incidents in ServiceNow and the Daily Issue Tracker for resolution.
- Monitor onsite office requirements for support needs for first monthly reports.
- Review and distribute Fact Sheets for end user knowledge and awareness of issues. Coordinate inputs from content SMEs/ISS team/reviewers for distribution.
- Provide project production and County ops updates for Wave 1 implementation.
- Pull end-of-day/weekly metrics reports for the CC and Virtual Support teams.
- Review issues/trends reported from the field and determine if coordination with project teams require additional training, communication, or system fixes.
- Yolo County assessing onsite resourcing needs following week of 11/28/22.

► Readiness Dashboard and Packet

- Address any comments on Wave 4 Readiness Dashboard and Packet CIT and submit for formal review.
- Schedule Wave 4 Readiness Dashboard walkthrough.

► Lead TOSS/IPOC Meetings

- Conduct TOSS/IPOC meeting for Santa Barbara County (11/29/22), Santa Clara County (11/30/22), Sonoma County (11/30/22), Contra Costa County (11/30/22), Solano County (12/01/22), and Tulare County (12/01/22).

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▶ **County Prep Phase**

- Address any comments received for the Wave 2 County Prep Phase CIT and Packet and submit CIT for formal review.

6 Appendices

6.1 Appendix A – Deliverable Summary

Deliverable Status by Submission

| | | Complete | Coming Soon | WAC Approval Pending | | |
|--------|---|----------|-------------|----------------------|----------|----------------|
| DEL ID | Deliverable Name | DDED | FDED | DDEL | FDEL | Final Approval |
| 01 | Work Plan – Initial | 12/04/20 | 12/15/20 | 12/23/20 | 01/14/21 | 01/22/21 |
| 01.22 | Work Plan Monthly Updates – October 2022 | N/A | N/A | N/A | 11/02/22 | 11/21/22 |
| 02 | Monthly Status Report – Initial | 12/04/20 | 12/18/20 | 01/05/21 | 01/12/21 | 05/13/22 |
| 02.22 | Monthly Status Report – October 2022 | N/A | N/A | N/A | 11/02/22 | 11/15/22 |
| 03 | Requirements Traceability Matrix Initial | 12/22/20 | 01/07/21 | 02/01/21 | 02/16/21 | 02/23/21 |
| 04 | Business Process Reengineering Plan | N/A | N/A | 09/02/22 | 09/26/22 | 10/03/22 |
| 05 | Organizational Change Management Plan | 07/14/21 | 07/26/21 | 10/04/21 | 10/26/21 | 11/02/21 |
| 06 | County Communication Plan | 08/16/21 | 08/26/21 | 01/03/22 | 01/25/22 | 02/01/22 |
| 07.01 | County Change Guide – Wave 2 (Contra Costa) | N/A | N/A | 09/12/22 | 10/03/22 | 10/12/22 |
| 07.04 | County Change Guide – Wave 2 (Santa Clara) | N/A | N/A | 09/12/22 | 10/03/22 | 10/12/22 |
| 07 | County Change Guide – Wave 3 (Santa Barbara, Ventura, and Orange) | N/A | N/A | 11/14/22 | 12/07/22 | 12/16/22 |
| 08 | Master Training Plan | 10/27/21 | 11/08/21 | 05/13/22 | 06/06/22 | 06/13/22 |
| 08.03 | Master Training Plan Monthly Update - 03 | N/A | N/A | N/A | 10/05/22 | 10/13/22 |
| 09 | County-Specific Training Plan – Wave 2 (Santa Clara and Tulare) | N/A | N/A | 09/16/22 | 10/17/22 | 10/19/22 |
| 09 | County-Specific Training Plan – Wave 3 (Santa Barbara, Ventura and Orange) | N/A | N/A | 11/14/22 | 12/07/22 | 12/16/22 |
| 09 | County-Specific Training Plan – Wave 4 (San Diego, San Mateo, Santa Cruz, Solano) | 11/18/22 | 12/13/22 | 01/05/22 | 01/31/23 | 02/09/23 |
| 10 | Implementation Support Plan | 01/14/22 | 01/27/22 | 07/15/22 | 08/05/22 | 08/16/22 |
| 11 | Wave Completion Report | 09/15/22 | 09/27/22 | 01/11/24 | 01/24/24 | 01/31/24 |

Figure 6.1-1 – Deliverable Status by Submission

Upcoming Deliverable Deadlines

| DEL # | Deliverable Name | Status | Next Deadline |
|-------|--------------------------|--------|---------------|
| | No scheduled deliveries. | | |

Table 6.1-2 – Upcoming Deliverable Deadlines

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Work Product Status by Submission

| <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="background-color: #92d050; padding: 2px 10px; border: 1px solid black;">Complete</div> <div style="background-color: #e0f7fa; padding: 2px 10px; border: 1px solid black;">Coming Soon</div> <div style="background-color: #fff3cd; padding: 2px 10px; border: 1px solid black;">County Sign-Off Pending</div> </div> | | | | |
|--|---|----------|----------|----------------|
| ID | Work Product Name | DWP | FWP | Final Approval |
| 07 | County Change Guide– Wave 3 (Ventura and Orange) | 10/10/22 | 10/31/22 | 11/07/22 |
| 07.10 | County Change Guide– Wave 4, Group 1 (San Mateo) | 11/03/22 | 11/23/22 | 12/02/22 |
| 07.12 | County Change Guide– Wave 4, Group 1 (Solano) | 11/01/22 | 11/22/22 | 12/01/22 |
| 09 | County-Specific Training Plans– Wave 3 (Ventura and Orange) | 10/07/22 | 10/31/22 | 11/07/22 |
| 09 | County-Specific Training Plans– Wave 4 (San Mateo, Solano, Santa Cruz, and San Diego) | 11/18/22 | 12/13/22 | 12/20/22 |

Figure 6.1-3 – Work Product Status by Submission

Upcoming Work Product Deadlines

| WP # | Work Product Name | Status | Next Deadline |
|-------|---|----------|---|
| 07.10 | County Change Guide – Wave 4, Group 1 (San Mateo) | On Track | FWP submitted 11/23/22 FWP approval 12/02/22 |
| 07.12 | County Change Guide – Wave 4, Group 1 (Solano) | On Track | FWP submitted 11/22/22 FWP approval 12/01/22 |

Table 6.1-4 – Upcoming Work Product Deadlines

6.2 Appendix B – Risks and Issues Summary

Project Risks and Issues

| ID | Title | Details | Status | Impact | Risk Level | Date Logged |
|-----|---|--|----------------------------------|--------|-------------------------------|-------------|
| 240 | The scaling of CalSAWS Production Operations, including Batch Operations, to provide 40 and 58 County support, without considering the multi-County and multi-vendor CalSAWS ecosystem may impact business operations | As we expand to 58 counties and with continual activities to support policy, the consequences of a misstep in executing the CalSAWS M&O batch schedule magnifies the potential impact to business operations and benefits to the participants. | Open | 4 | Medium | 03/03/21 |
| 258 | The CalWIN Conversion Cutover Window is at-risk of Completing past the 84-hour cutover window. | The CalWIN Conversion Cutover Window is at-risk of Completing past the 84-hour cutover window. | Wave 1: Closed Wave 2–6: Open | 5 | Wave 1: Low Wave 2–6: High | 11/03/21 |

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| ID | Title | Details | Status | Impact | Risk Level | Date Logged |
|-----|--|--|----------------------------------|---|--|-------------|
| 262 | The CalWIN counties may not be fully prepared for go-live if they do not have sufficient or timely information | The CalWIN counties and County Directors have voiced concern that they do not have sufficient information or direction from the CalWIN ISS team to adequately prepare for go-live. In some cases, they have begun creating their own materials based on what they understand. If the counties do not have a framework within which to prepare, they may not be ready for cutover. This includes clear communication and timelines for what is needed to be completed by when, readiness checklists, early conversations on the transition from the current state to the future state, and clear direction. | Wave 1: Closed Wave 2–6: Open | Wave 1: 4 Wave 2–4: 3 Wave 5–6: 2 | Wave 1: Low Wave 2–3: Medium Wave 4–6: Low | 12/13/21 |
| 268 | Implementation Readiness for CalWIN Cutover to CalSAWS | If implementation readiness (project and County) is not on track to meet their respective exit criteria by 04/29/2022, then the CalWIN Wave 1 cutover to CalSAWS could either be delayed or require significantly greater support to help counties through outstanding issues. Individual risks have been opened related to the ability to be fully ready in time for a successful CalWIN Wave 1 cutover to CalSAWS on October 27, 2022, and subsequent waves. This risk serves as an overarching risk for the overall readiness of the project and | Wave 1: Closed Wave 2–6: Open | Wave 1–3: 4 Wave 4–6: 3 | Medium | 01/13/22 |

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| ID | Title | Details | Status | Impact | Risk Level | Date Logged |
|-----|---|---|----------------------------------|--------|---------------------------------|-------------|
| | | CalWIN counties to cutover to CalSAWS. | | | | |
| 269 | CalWIN Counties may not have enough development and testing timeline to Refactor their Ad-hoc Reports and Ancillary System before Go-Live | The CalWIN Counties need time in the schedule, leading up to their respective Go-Live, to Refactor Ad-hoc Reports and/or Ancillary Systems. To do so, the counties need connectivity and access to CalSAWS environments, data model (and definitions), as well as data. The current CalSAWS delivery schedule (of these) is compressing the CalWIN counties Design, Development, and Testing timelines (i.e., schedule) and putting their County Readiness for Go-Live at-risk. | Wave 1: Closed Wave 2–6: Open | 3 | Wave 1: Low Wave 2–6: Medium | 01/12/22 |
| 278 | CalWIN OCM Implementation Support Plan | Deloitte Deliverable 10, CalWIN OCM Implementation Support Plan, is late, continues to require rework, and does not provide the structure or details necessary to inform the project or county teams of how support will be provided after the CalWIN counties cut over to CalSAWS. The DDEL was originally due on May 16, 2022, but not released until June 6, 2022. On June 15, 2022, it was decided that the review should be paused due to the coordination needed with project teams on Pre- and Post-Deployment Support roles, responsibilities, tasks, activities, and resources. DDEL 10 will be revised in working sessions with the | Wave 1: Closed Wave 2–6: Open | 4 | Wave 1: Low Wave 2–6: Medium | 06/28/22 |

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| ID | Title | Details | Status | Impact | Risk Level | Date Logged |
|-----|--|--|--------|--------------------------|------------|-------------|
| | | project teams, and the draft deliverable is targeted to be resubmitted on July 15, 2022. Based on the deliverable process, the earliest the DEL 10 is likely to be finalized is August 18, 2022. The most immediate impact is to the Wave 1 counties. Without adequate information, neither the project nor county teams can prepare for post-implementation support, and county post-implementation support might be insufficient, disorganized, and/or ineffective | | | | |
| 279 | CalWIN Counties may not be prepared to reconcile Fiscal and submit State Reports, timely, as they Migrate to CalSAWS | As CalWIN migrates to CalSAWS, counties may need assistance (from the project) on how to reconcile Fiscal reports as they prepare to submit State reports to CDSS on a monthly basis (and timely) | Open | Wave 1: 3 Wave 2–6: 4 | Medium | 09/14/22 |

Table 6.2-1 – Project Risks and Issues

CRFI/CIT/CalSAWS Communications Information

The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period.

| CIT ID | To | Subject | Category | Distribution Date | Primary CalSAWS Contact | Backup CalSAWS Contact |
|---------|--|--|---------------------|-------------------|-------------------------|------------------------|
| 0339-22 | PPOCs (Placer, Yolo); Director (Placer, Yolo); Regional Managers (R2); Section Directors | Wave 1 Counties T+6 Weeks Change Readiness Survey | CalWIN Migration | 11/22/22 | Helen Cruz | Araceli Gallardo |
| 0336-22 | PPOCs (Alameda, Contra Costa, Fresno, Orange, Sacramento, San Diego, San Francisco, San Luis Obispo, San Mateo, | The CalSAWS Scoop Newsletter Special Edition – Wave 1 Go Live | CalWIN Migration | 11/22/22 | Helen Cruz | Araceli Gallardo |

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| CIT ID | To | Subject | Category | Distribution Date | Primary CalSAWS Contact | Backup CalSAWS Contact |
|--------|---|---------|----------|-------------------|-------------------------|------------------------|
| | Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, Placer, Tulare, Ventura, Yolo); Regional Managers (R1, R2, R4, R5); Section Directors | | | | | |

Table 6.2-2 – CITs

The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period.

| CRFI ID | To | Subject | Distribution Date | Status | Response Due Date | Primary Contact | Backup Contact |
|---------|--|---|-------------------|--------|-------------------|-----------------|----------------|
| 22-110 | PPOCs (Orange, Ventura, Santa Barbara, San Diego, Santa Cruz, San Mateo, Solano); Regional Managers (R1, R5) | CalSAWS Training Coordinator Role for CalWIN Counties (Waves 3 and 4) | 11/08/22 | Closed | 11/21/22 | Ashley Arnold | Renee Carter |

Table 6.2-3 – CRFIs

6.3 Appendix C – Project Work Plan Reports

Project Timeline

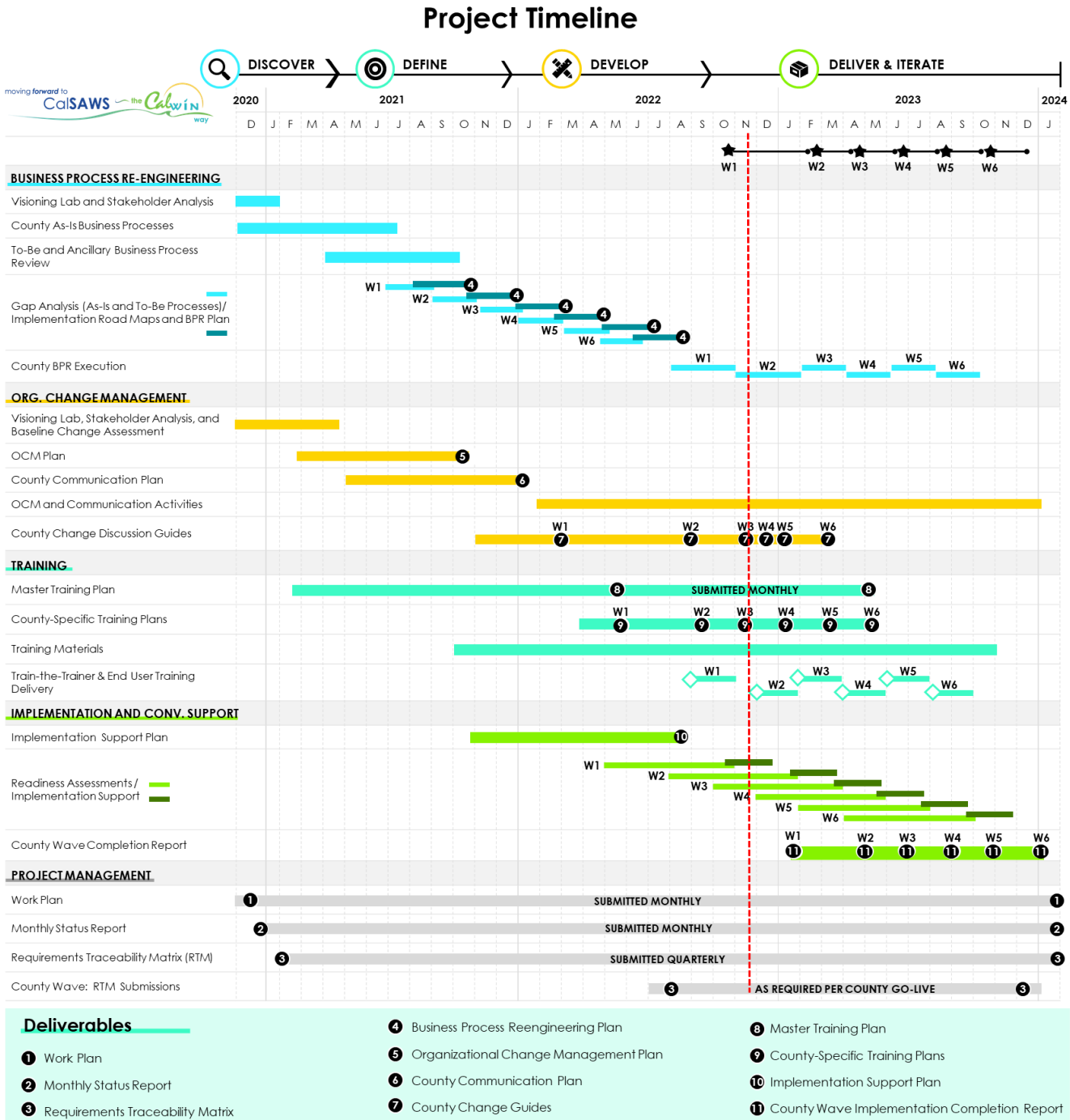


Figure 6.3-1 – Project Timeline

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Project Action Items – Overdue

This table lists overdue action items, including the owner and due date.

| ID | Description | Owner | Due Date |
|-------|-------------|-------|----------|
| None. | | | |

Table 6.3-1 – Overdue Action Items