



CalSAWS DD&I Weekly Status Report

**Reporting Period: November 27, 2022 to December
04, 2022**

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

1.0	Project Management	3
1.1	Project Deliverables Summary	3
1.2	Highlights of the Reporting Period	3
1.2.1	Project Management	3
1.2.2	Communications Management	5
1.2.3	Cultural Transformation	6
1.2.4	Inclusion, Diversity, and Equality Advancement (IDEA)	7
1.3	CRFI/CIT Communications Information	7
1.4	Activities for the Next Reporting Period	9
1.4.1	Project Management	9
1.4.2	Communications Management	10
1.4.3	Cultural Transformation	10
1.4.4	Inclusion, Diversity & Equality Advancement (IDEA)	11
1.5	Deviations from Plan/Adjustments	11
2.0	Imaging	11
2.1	Highlights of the Reporting Period	11
2.2	Activities for the Next Reporting Period	13
2.3	Upcoming Performance Tests	13
2.4	Deviations from Plan/Adjustments	13
3.0	Customer Service Center (CSC)	14
3.1	Highlights of the Reporting Period	14
3.2	Activities for the Next Reporting Period	15
3.3	Upcoming Performance Tests	15
3.4	Deviations from Plan/Adjustments	15
4.0	Application Development and Test	16
4.1	Highlights of the Reporting Period	16
4.1.1	Application Development Summary	16
4.1.2	State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)	17
4.1.3	Deliverable Management	18
4.2	Activities for the Next Reporting Period	18
4.3	Upcoming Performance Tests	18
4.4	Deviations from Plan/Adjustments	18

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase


Weekly Status Report Period: November 27, 2022 to December 4, 2022

- 5.0 Conversion19**
 - 5.1 Highlights of the Reporting Period 19
 - 5.1.1 CalWIN Conversion 19
 - 5.1.2 CalWIN Conversion Defects..... 20
 - 5.1.3 Gainwell Technologies 21
 - 5.1.4 Ancillary Systems Conversion..... 22
 - 5.1.5 Deliverable Management..... 24
 - 5.2 Activities for the Next Reporting Period..... 24
 - 5.2.1 CalWIN Conversion 24
 - 5.2.2 Gainwell Technologies 24
 - 5.2.3 Ancillary Systems Conversion..... 25
 - 5.2.4 Deliverable Management..... 25
 - 5.3 Deviations from Plan/Adjustments..... 25
- 6.0 CalWIN Functional Support25**
 - 6.1 Highlights of the Reporting Period 25
 - 6.2 Activities for the Next Reporting Period..... 26
 - 6.3 Deviations from Plan/Adjustments..... 26
- 7.0 Technical Infrastructure.....26**
 - 7.1 Highlights of the Reporting Period 26
 - 7.2 Activities for the Next Reporting Period..... 28
 - 7.3 Deviations from Plan/Adjustments..... 28
- 8.0 Appendices.....30**

1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	Conversion		<ul style="list-style-type: none"> • Draft Deliverable (DDEL) is in progress • Submission of the DDEL is due on December 6, 2022

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> • None to note for the reporting period

1.2.1 Project Management

- ▶ Continued CalSAWS DD&I Facility Management activities, including:
 - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> • Continued planning facility capacity and equipment needs for requested on-site meetings

- ▶ Completed preparations and participated in the Section Directors Meeting on November 29, 2022
- ▶ Continued CalSAWS Risk Management activities, including:
 - Continued to work with risk and issue owners to develop and update mitigation plans for the accepted CalSAWS DD&I Project risks and issues
 - Conducted full RMG review on November 30, 2022
- ▶ Continued supporting engagement of project staff working remotely, including:
 - Continued developing Project communications, as needed
- ▶ Continued performing contract management activities:
 - Change Notice No. 23 (December JPA) is in development, and it will not include any items related to DD&I
 - Change Notice No. 24 (January JPA) is in development, and it will not include any items related to DD&I
 - Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	•

1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
 - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
 - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 1.2.2-1 for details on website support activities

Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
None for the reporting period	N/A	N/A

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	63	3,404
Total Number of Unique Users	11,026	1,751,574
Total Number of New Users	9,375	1,749,824
Total Number of Sessions (Individual site visits)	14,077	2,519,329
Average Number of Sessions per User	1.28	1.44
Average Number of Page Views per Session	1.53	1.33
Average Session Duration	1:05	0:57
AskCalSAWS Inquiries – Received/Resolved	12/3	978/964

Figure 1.2.2-2 – Overall CalSAWS.org Usage Trend

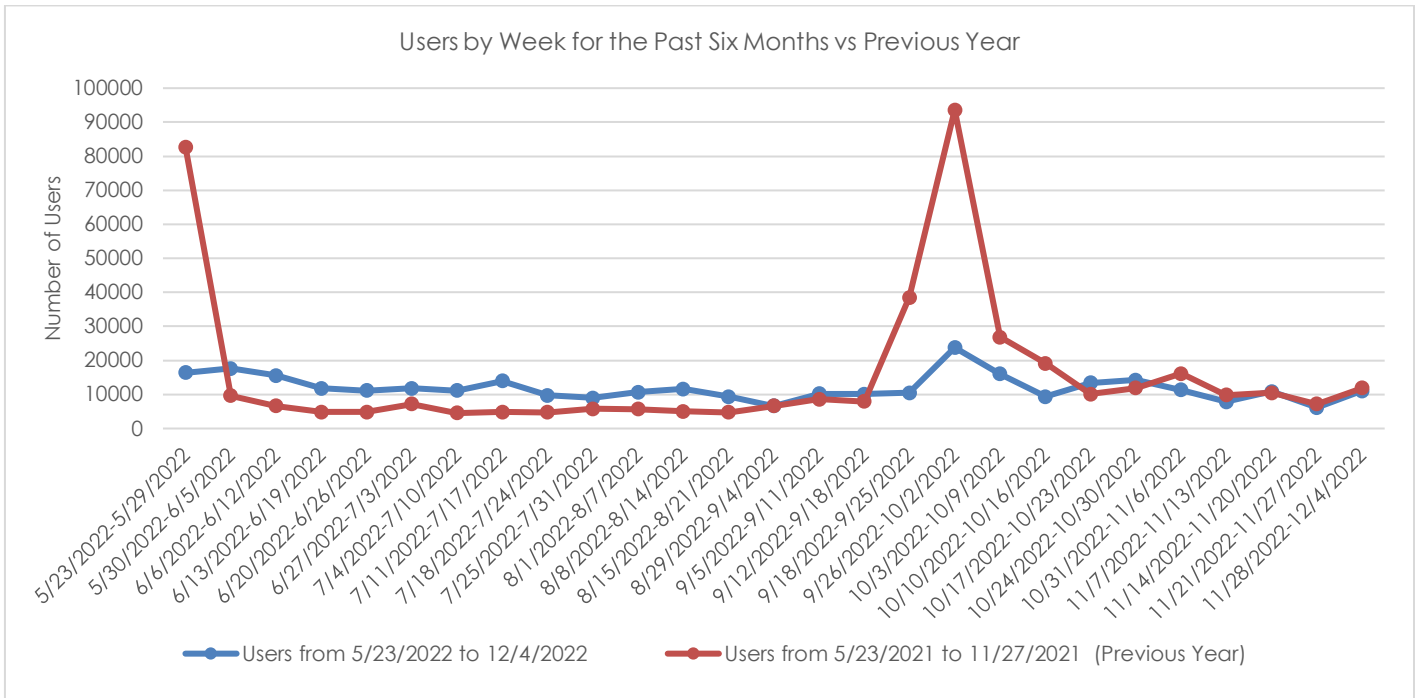


Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	24%
Latest News – News	18%
Other Updates – System Updates	18%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	17%

1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
 - Provided article for the latest issue of the CalSAWS Connect Newsletter
 - Released full art content from September 2022 submissions
 - Future Conversation Series Topics
 - Amazon Web Services (AWS) Overview (TBD)
 - Navigating Security to Drive Innovation at CalSAWS (TBD January 2023)
- ▶ Wellness Wednesday
 - Content provided by the Quality Assurance (QA) team “Gratitude” for November 2022
 - December content will be provided by the Inclusion, Diversity, and Equity Advancement (IDEA) team

1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- ▶ Co-Create Phase
 - CalSAWS “We Are One” SharePoint Site
 - Continued to update the “We Are One” website tab
 - Pulse Survey
 - Continued to integrate pulse survey analysis into Inclusion, Diversity, and Equity Advancement (IDEA) initiative planning
 - CalSAWS Table Talks
 - Decision to push November Table Talk to January 2023
 - Buddy Program
 - Continued supporting mentors and mentees
 - Created roster of all Buddy Program Round 3 participant information to be used for closing survey distribution
 - Small Team Building
 - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
 - Employee Resource Groups (ERGs)
 - Continued to manage and support Employee Resource Groups (ERGs) council
 - Continued meeting with ERG leads to align and collaborate
 - Completed ERGs x CalSAWS Project Executive Q&A Session on November 29, 2022
 - Calendared next ERG Council meeting for March 7, 2023 at 8:30 a.m.
 - Began preparation for ERG Council meeting on December 8, 2022
 - Distributed shared ERG Book Club kick-off e-mail on November 28, 2022
 - Wellness Wednesdays
 - Converted 4 Wellness Wednesday PowerPoint slides into e-mail format
- ▶ General
 - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
 - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
 - Continued development of new Organizational Change Management (OCM) Plan report format

1.3 CRFI/CIT Communications Information

- ▶ The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending December 4, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0344-22	Wave 1 and 2 CalSAWS Infographics #7	Informational	November 29, 2022	Helen Cruz	Araceli Gallardo
0345-22	Wave 4 – The CalSAWS Scoop Newsletter #2	Informational	November 29, 2022	Helen Cruz	Araceli Gallardo
0346-22	Wave 5 – The CalSAWS Scoop Newsletter #1	Informational	November 29, 2022	Helen Cruz	Araceli Gallardo
0352-22	Monthly CalSAWS De-Duplication Report Posted	Informational	December 2, 2022	Cristy Sharma	Mike Tombakian

- ▶ The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending December 4, 2022

Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
22-093	CalSAWS and CalWIN Counties: Request for Source Internet IP Address for JIRA and Sandbox Access	October 3, 2022	Open	October 14, 2022	Melanie Gines
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	October 14, 2022	Open	October 20, 2022	Melanie Gines, and Lloyd Rankine
22-103	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 4	October 17, 2022	Open	December 2, 2022	Mike Tombakian
22-104	2023 Holiday and Payroll Calendar Request	October 17, 2022	Closed	November 7, 2022	Sheryl Eppler
22-107	CA-247003 Opt In/Out of the GRCAPI Recovery Batch Job	October 25, 2022	Open	November 16, 2022	Caroline Bui
22-110	CalWIN Wave 2 Counties - Request to Identify/Review Portal CBO Data	November 7, 2022	Closed	December 2, 2022	Carrie White
22-113	CalWIN Tech Enablement and Security Compliance Wave 2	November 15, 2022	Open	December 16, 2022	Melanie Gines
22-114	CalWIN Wave 2 Counties: Project-Maintained Worker IDs	November 22, 2022	Open	December 9, 2022	Darcy Alexander

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

- ▶ The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending December 4, 2022

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
22-093	CalSAWS and CalWIN Counties: Request for Source Internet IP Address for JIRA and Sandbox Access		Yuba County				
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	Alameda, County	Alpine, Mono, and Sacramento Counties		Fresno, County		
22-107	CA-247003 Opt In/Out of the GRCAPI Recovery Batch Job	Monterey County	Alpine, Mono, and Yuba Counties		Inyo, Mariposa, and Merced Counties		

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
 - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ▶ Continue CalSAWS Risk Management activities, including:
 - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
- ▶ Participate in the Section Directors meeting that is scheduled for December 6, 2022
- ▶ Complete updates for the monthly CalSAWS IT Project Status Report for November 2022 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that will be held on December 14, 2022
- ▶ Complete updates for the Project Steering Committee (PSC) Meeting on December 15, 2022
- ▶ Prepare materials in support of the Joint Powers Authority (JPA) Meeting that is scheduled on December 16, 2022
- ▶ Continue activities to support Project staff working remotely
 - Continue developing Project communications, as needed
 - Begin preparations and planning for next virtual CalSAWS Project All Staff Meeting on December 21, 2022
 - Begin development the next monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on December 15, 2022
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)

- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
85	CalSAWS Migration Work Plan Update #44	<ul style="list-style-type: none">• Begin developing the FDEL• Submission of the FDEL is due on December 13, 2022

1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
 - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
 - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
 - Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None for the reporting period	N/A	N/A

1.4.3 Cultural Transformation

- ▶ Continue to develop calendar of events for the ambassador initiatives through the end of the year
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ▶ Begin preparation for Joint Powers Authority (JPA) presentation for January 2023
- ▶ Facilitate ERG Council Meeting on December 8, 2022 with a focus on reviewing minutes from the Project Executive Director Q&A session, prioritizing, and working on action items
- ▶ Continue to manage Buddy Program Round 3 and support buddy pairs
- ▶ Follow-up on closing survey progress for Buddy Program Round 3
- ▶ Distribute 1 of 4 December Wellness Wednesdays
- ▶ Continue connecting with Employee Resource Group (ERG) Leads to align and collaborate
- ▶ Continue partnering with Section Directors to create Inspiration Station and present during virtual CalSAWS Project All Staff Meeting in December 2022
- ▶ Continue finalizing updated format to Organizational Change Management (OCM) plan
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- ▶ Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

2.0 Imaging

2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none"> • San Diego County is targeting to complete their Bulk Export around March 31, 2023. Due to Peraton's (export vendor) internal database work, CSV files will be available January 2023. Imaging's validation efforts will be delayed until such time as the CSVs are available. • Sacramento County has proposed pushing the timeline by four months. Originally scheduled for October 15, 2022, Sacramento's document mapping has been postponed until December 31, 2022. The testing phase, originally scheduled to end on January 20, 2023, has been extended to April 28, 2023 due to the County still developing a process to add file extensions. The County will be on the critical path with this proposed timeline. Imaging is working with the County and Region Managers to bring some of the proposed dates closer to the original schedule. The County will remain on Amber status until more information is available

- ▶ Continued to monitor Imaging migration status by County
 - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
2	• Contra Costa County	●
	• Tulare County	●
	• Santa Clara County	●
3	• Ventura County	●
	• Orange County	●
	• Santa Barbara County	●
4	• San Diego County	●
	• Santa Cruz County	●
	• Solano County	●
	• San Mateo County	●
5	• Alameda County	●
	• Fresno County	●
	• Sonoma County	●
6	• San Francisco County	●
	• San Luis Obispo County	●
	• Sacramento County	●

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	November 28, 2022	Canceled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	December 01, 2022	Completed
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	November 29, 2022	Completed
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	November 29, 2022	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	November 29, 2022	Completed
	Conduct Solano County Document Migration Discovery Session Check-in	November 29, 2022	Canceled
WAVE 5	Conduct Fresno County Document Migration Discovery Session Check-in	November 28, 2022	Completed
WAVE 6	Conduct Sacramento County Document Migration Discovery Session Check-in	November 28, 2022	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	December 05, 2022	Scheduled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	December 08, 2022	Scheduled
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	December 06, 2022	Scheduled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	December 06, 2022	Scheduled

2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

- ▶ Prepare and organize the performance testing plan for the first week of April 2023

2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

3.0 Customer Service Center (CSC)

3.1 Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
3.1 Highlights of the Reporting Period	<ul style="list-style-type: none"> Executed first Contact Center performance test

- ▶ Continued discussions with Los Angeles County, Wave 4, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center solution
- ▶ Continued Build Scheduled Callback (CA-229573)
- ▶ Continued System Testing of Voice Biometrics for additional languages (CA-226843)
- ▶ Deployed Administration page (CA-226672) to Production
- ▶ Continue Build of Wave 2 AWS Contact Center Infrastructure and Call Flows (CA-240159, CA-240158, CA-240155)
- ▶ Executed first Contact Center performance test

Table 3.1-2 – Customer Service Center Enhancement Milestones

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-25604)	November 11, 2022	System Test	22.11 22.11.30
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	System Test	22.11 22.11.30
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11 22.12.06
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258	November 10, 2022	In Development	22.11 23.01.12

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
Inbound IVR (CA-226837)			
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07 22.09.16
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	22.11 23.01.12
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	System Test	22.11 22.12.09
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	TBD	Design in progress	

Table 3.1-3 – Los Angeles County Milestones

MILESTONES	DUE DATE	OWNER
1 Design completion	March 11, 2022	CalSAWS Project Team
2 Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3 Training development	May 16, 2022	CalSAWS Project Team
4 Build and unit test	May 20, 2022	CalSAWS Project Team
5 Training content review	May 20, 2022	Consortium
6 Training execution	June 29, 2022	CalSAWS Project Team
7 System Test	July 15, 2022	CalSAWS Project Team
8 Conduct model office	January 9, 2023	Los Angeles County
9 Go-live	November 27, 2023	CalSAWS Project Team
10 Post go-live support	November 28, 2023	CalSAWS Project Team

3.2 Activities for the Next Reporting Period

- ▶ Continued discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center Solution
- ▶ Continue build of System Change Request (SCR) Scheduled Callback (CA-229573)
- ▶ Continue System Test of SCR CA-226843 Voice Biometrics for additional languages
- ▶ Continue build of CalWIN County Wave 2 Amazon Web Services (AWS) accounts and Contact Center Infrastructure (CA-240159, CA-240158, CA-240155)

3.3 Upcoming Performance Tests

- ▶ Planned for December 5, 2022, December 9, 2022, and December 14, 2022

3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.3 State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none"> 23 of the 35 Consortium, State, and County interfaces have successfully passed validation

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

	Status	22.11	23.01	23.02	23.03	23.05
Design	New	2	0	0	4	7
	Design in Progress	0	0	0	5	3
	Ready for Committee	0	0	0	1	0
	Committee Review	0	0	0	0	0
	Pending Approval	0	0	0	3	1
Build	Approved	1	1	3	6	3
	In Development	1	2	2	0	0
	Development Complete	0	3	0	0	0
	In Assembly Test	0	0	0	0	0
Test	System Test	1	8	0	0	0
	Test Complete	0	0	0	0	0
	In Production	1	0	0	0	0
	Grand Total	6	14	5	19	14

System Change Requests (SCRs) in Production	946
---	-----

Notes:

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production
- ▶ Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

4.1.2 State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	3/3	November 7, 2022

Note:

- Completed testing

Table 4.1.2-2 – State Partners

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) - OSI	2/2	October 27, 2022
Electronic Benefits Transfer (EBT) - FIS	1/2	December 31, 2022
Medi-Cal Eligibility Data System (MEDS) - DHCS	1/2	December 31, 2022
Welfare Data Tracking Implementation Project (WDTIP) - OSI	2/2	October 20, 2022

Note:

- FIS (EBT) – Testing is in progress – Outbound is completed
- MEDS – Sent Outbound files to MEDS and pending partner validation

Table 4.1.2-3 – CalWIN Wave 2 Counties

INTERFACE TESTING		
CalWIN Wave 1 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Contra Costa County	6/6	November 22, 2022
Santa Clara County	4/10	December 31, 2022
Tulare County	4/8	December 31, 2022

Notes:

- Santa Clara County (December 1, 2022):
 - Collections Interface (Inbound and Outbound)
 - Exchange of the Outbound and Inbound collection interface file has occurred. The team identified interface layout discrepancies in the Inbound file from the County. The County is in the process of making the interface layout corrections and regenerating a new interface file for the team to process
 - Warrant Print Writer – Updated file sent on November 22, 2022, and is pending County validation
 - Auditor Controller Writer - Updated file sent on November 22, 2022, and is pending County validation
 - Positive Pay - Updated file sent on November 22, 2022, and is pending County validation
 - Direct Deposit (Reader)
 - Reader – A new enhancement request, CA-252952, was created to update the interface to remove the requirement of the trace number in a detail record and the addendum record matching before processing the file. This is targeted to be deployed into production by December 3, 2022
- Tulare County (December 1, 2022):
 - Warrant Print Writer – File has been sent and is pending county validation
 - Auditor Controller Writer - File has been sent and is pending county validation

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

- o Positive Pay - File has been sent and is pending county validation. A new request, CA-253222 was created to update the account number in the Positive Pay file. This is targeted to be deployed into production by December 8, 2022
- o Direct Deposit (Reader) - File has been sent and is pending county validation. A new request, CA-253222 was created to update the account number in the Direct Deposit Reader file. This is targeted to be deployed into production by December 8, 2022

4.1.3 Deliverable Management

Table 4.1.3-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2 Activities for the Next Reporting Period

- ▶ Continue drafting designs for Migration Impact System Change Requests (SCRs)

Deliverable Management

Table 4.2-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3 Upcoming Performance Tests

- ▶ Upcoming Performance tests planned for Batch, CalSAWS Core Batch, and Core Online
 - o Batch/Core Batch
 - November 28, 2022 – the “10-day discontinuance” batch cycle ran in 10 hours 2 minutes. Research shows that an analytics process that is already targeted for a performance fix (CA-252885) was the cause of missing the window by 2 minutes
 - o Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
22.11 Release	October 31, 2022	November 18, 2022	Completed
Contact Center eCCP	November 28, 2022	December 16, 2022	In Progress
CalWIN Wave 2	November 30, 2022	February 10, 2023	In Progress

4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> Supported Wave 1 Placer and Yolo Counties post Go-Live Continued to Triage, Assess, and Resolve CalWIN Wave 1 Post Go-Live Issues Continued Development for post Wave 1 Epics Started Wave 2 Mock Cutover B Continued the Conversion Run for 58-county dataset (for Performance Test)

5.1.1 CalWIN Conversion

- Supported Wave 1 Placer and Yolo Counties post Go-Live
- Continued to Triage, Assess, and Resolve CalWIN Wave 1 Post Go-Live Issues
- Continued Development for post Wave 1 Epics
- Started Wave 2 Mock Cutover B
- Continued the Conversion Run for 58-county dataset (for Performance Test)

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 2A go-live (Nov 2022 – Jan 2023)

Wave 2A												
Sprint	Total - Deferred Items	Sprint Duration		Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred
Overall	131	10/31/2022	12/30/2022	58	16	0	21	27	0	10	0	0
GDS#11 Sprint 1	25	10/31/2022	11/11/2022	0	1	0	6	12	0	6	0	0
Wave 2 Mock Sprint 2	61	11/14/2022	11/25/2022	13	15	0	15	15	0	4	0	0
Wave 2 Sprint 3	45	11/28/2022	12/9/2022	45	0	0	0	0	0	0	0	0
Hardening	TBD	12/12/2022	12/30/2022	0	0	0	0	0	0	0	0	0

5.1.2 CalWIN Conversion Defects

- ▶ Table 5.1.2-1 – Open Wave 1 CalWIN Defects below represents Wave 1 Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

Table 5.1.2-1 – Open Wave 1 CalWIN Defects

Open Defects by Phase	P1	P2	P3/P4	Total
Wave 1 Post Go-Live DCR's	0	0	9	9
Total Open Defects	0	0	9	9

- ▶ Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), and W1 Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Additionally, includes those post Wave 1 Go-Live defects identified by the Counties

Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), and Wave 1 Post Go-Live Defects

Open Defects by Phase	P1	P2	P3/P4	Production Defects*	Total
CDT	0	0	55	n/a	55
CDV	0	0	8	n/a	8
Wave 1 Production Identified (CC)	0	0	0	32	32
Total Open Defects	0	0	63	32	95

Table 5.1.2-3 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT) Defects

Defect Delivery by Golden Data Set (GDS)	P1	P2	P3/P4	Production Defects*	Total
GDS#10	0	0	40	n/a	40
GDS#11	0	0	21	n/a	21
In triage	0	0	2	n/a	2
Unassigned	0	0	0	32	32
Total Open Defects	0	0	63	32	95
Conversion Resolved	0	0	-6	n/a	-6
Total Open Unresolved Defects	0	0	57	32	89

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

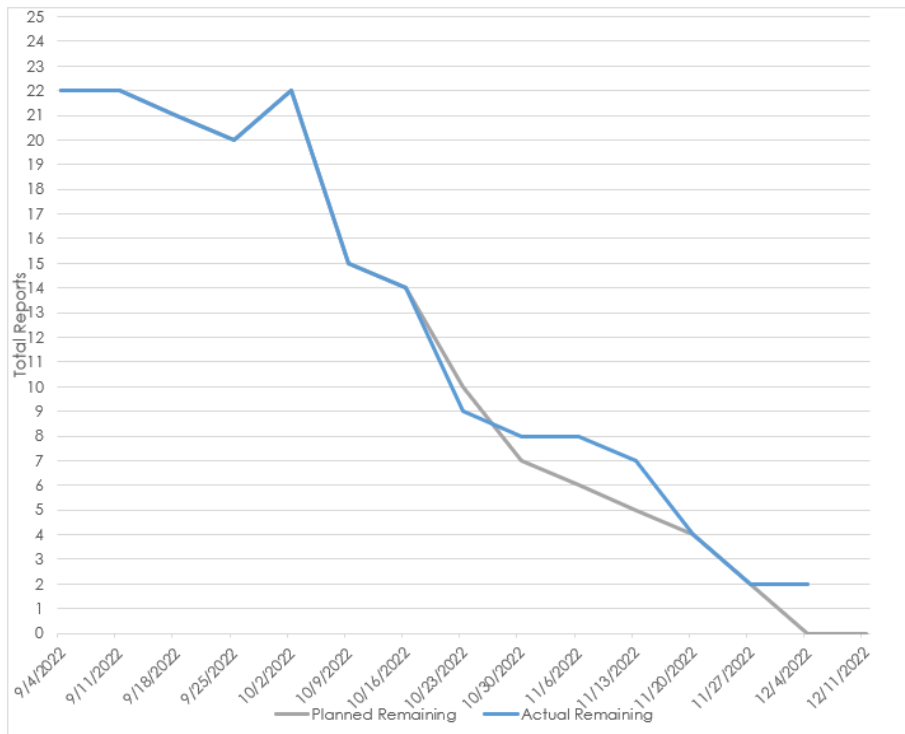
5.1.3 Gainwell Technologies

- ▶ CalWIN Document Migration
 - Continued delivery of Client Correspondence (CC) from CalWIN
- ▶ Yolo County Ad hoc report refactoring
 - Continued development and testing of Yolo County Ad hoc reports in collaboration with Yolo County, Consortium resources

Table 5.1.3-1- Yolo Ad hoc Report Refactoring Status by Priority

PRIORITY	TOTAL	NOT REQUIRED	NOT STARTED	GAINWELL DEVELOPMENT	CONSORTIUM DEVELOPMENT	PENDING YOLO IT VALIDATION	PENDING YOLO BUSINESS VALIDATION	APEX IN PROGRESS	YOLO VALIDATION PENDING CUTOVER	COMPLETED
P 01	5	0	0	0	0	0	1	0	0	4
P 02	6	1	0	0	0	0	0	2	2	1
P 03	3	3	0	0	0	0	0	0	0	0
P 04	5	0	0	0	0	0	1	2	0	2
P 05	3	0	0	1	0	0	0	0	0	2
P 06	3	1	0	0	0	0	0	2	0	0
P 07	7	6	0	1	0	0	0	0	0	0
P 08	7	7	0	0	0	0	0	0	0	0
P 09	4	3	0	0	0	0	0	1	0	0
N/A	1	1	0	0	0	0	0	0	0	0
Blank	2	2	0	0	0	0	0	0	0	0
Total	46	24	0	2	0	0	2	7	2	9

Figure 5.1.3-1- Yolo Ad hoc Development Burndown



CalSAWS – California Statewide Automated Welfare System

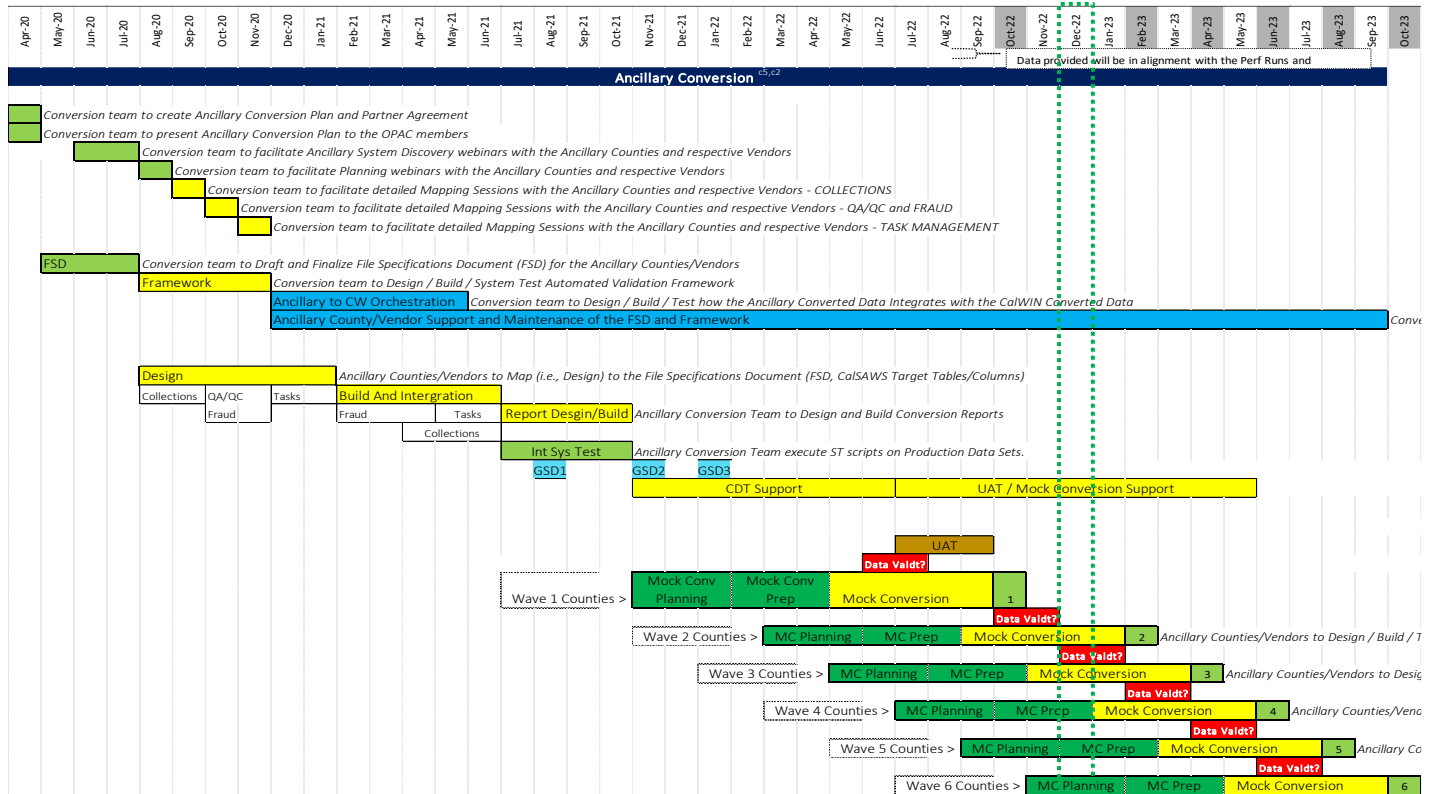
CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

5.1.4 Ancillary Systems Conversion

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Received and Review Data for optional data delivery for Wave 2-6
- ▶ Prepare for Mock Cutover 2B

Figure 5.1.4-1– Ancillary Systems Conversion Gantt Chart



CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

Table 5.1.4-2 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handling for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	In progress
February 2022	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

Table 5.1.4-3 – Conversion Milestones

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave 1	July 30, 2022	August 6, 2022	September 19, 2022	October 27, 2022
	Completed	Completed	Completed	Completed
Wave 2	November 26, 2022	December 3, 2022	January 14, 2023	February 23, 2022
	Completed	In progress	Not started	Not started
Wave 3	January 28, 2023	February 4, 2023	March 25, 2023	April 20, 2023
	Not started	Not started	Not started	Not started
Wave 4	April 1, 2023	April 8, 2023	May 13, 2023	June 29, 2023
	Not started	Not started	Not started	Not started
Wave 5	June 3, 2023	June 10, 2023	July 15, 2023	August 31, 2023
	Not started	Not started	Not started	Not started
Wave 6	July 29, 2023	August 5, 2023	September 16, 2023	October 26, 2023
	Not started	Not started	Not started	Not started

Note: All dates are the start of the Conversion window

5.1.5 Deliverable Management

Table 5.1.5-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none"> Continued developing the DDEL Submission of the DDEL is due on December 6, 2022

5.2 Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

- ▶ Continue to provide Wave 1 Placer and Yolo Counties with Post Go-Live Support
- ▶ Continue the Development (and testing) of post Wave 1 Epics
- ▶ Complete execution of Wave 2 Mock Cutover B
- ▶ Continue the Conversion Run for 58-county dataset
- ▶ Review, for the first time, Wave 2 Auto Case Review and assess the outcome

5.2.2 Gainwell Technologies

- ▶ CalWIN Data Migration
 - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention Maintenance & Operations (M&O)
 - Continue planning for future data retention runs

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

5.2.3 Ancillary Systems Conversion

- ▶ Execute for Mock Cutover Wave 2 with the Ancillary counties

5.2.4 Deliverable Management

Table 5.2.4-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none">• Finalize and submit the DDEL to the Consortium for review and feedback on December 6, 2022• Comments for the DDEL are due on December 15, 2022

5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

6.0 CalWIN Functional Support

6.1 Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none">• None to note for reporting period

- ▶ Supported Implementation Support Services (ISS) Team Leads Meeting on November 29, 2022, and December 1, 2022 to collaborate effectively
- ▶ Supported Weekly CalSAWS Leadership Implementation Meeting on November 30, 2022 to align activities with CalSAWS Leadership
- ▶ Supported Wave 1 Post-Go Live Support during November 28 – December 2, 2022 by providing the following for Placer and Yolo Counties:
 - Extended support
 - Run and share daily County business metrics
 - Daily Meetings:
 - Project Production call
 - County Operations call
- ▶ Supported Wave 2 Process Simulation during November 28 – December 2, 2022 upcoming by:
 - Contra Costa County Process Simulation Validation Sessions
 - Prepare for Tulare County Process Simulation Validation Sessions

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

6.2 Activities for the Next Reporting Period

- ▶ Prepare for Implementation Support Services (ISS) Team Leads Meeting on December 6, 2022, and December 8, 2022 to collaborate effectively
- ▶ Prepare for Weekly CalSAWS Leadership Implementation Meeting on December 7, 2022 to align activities with CalSAWS Leadership
- ▶ Prepare for Wave 1 Post-Go Live Support during December 5 – 9, 2022 by providing the following for Placer and Yolo Counties:
 - Extended support
 - Run and share daily county business metrics
 - Daily Meetings:
 - Project Production call
 - County Operations call
- ▶ Prepare for Wave 2 Process Simulation during December 5 – 9, 2022 upcoming by:
 - Contra Costa County Process Simulation Validation Sessions
 - Prepare for Tulare County Process Simulation Validation Sessions

6.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

7.0 Technical Infrastructure

7.1 Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> • None to note for reporting period

Table 7.1-2 – County Network Connectivity Readiness Status

CaIWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CaIWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	In Progress	96.4%	90.6%
Critical Path	Completed	100.0%	98.2%

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

CalWIN WAVE 3 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	On track	96.6%	82.5%
Critical Path	On track	89.7%	81.0%

CalWIN WAVE 4 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	48.1%	36.4%
County Networking Connectivity	On track	28.9%	28.9%

CalWIN WAVE 5 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	28.0%	11.3%
County Networking Connectivity	On track	15.8%	10.5%

- ▶ Wave 1
 - Provided support for CalWIN Wave 1 Go-Live
- ▶ Wave 2
 - Completed Integration and testing with CalSAWS for all Wave 2 Counties
 - Completed Interface Partner File Exchange Test (IPT) pre-readiness for all Wave 2 Counties
 - Continued compliance validation and handover to Operations
- ▶ Wave 3
 - Completed integration with CalSAWS for all Wave 3 Counties
 - Completed Interface Partner File Exchange Test (IPT) inbound and outbound connectivity for all Wave 3 Counties
 - Completed database connectivity tests (Enhanced Data Reporting (EDR), JDBC, Apex) for all Wave 3 Counties
- ▶ Wave 4
 - Response to CalSAWS Requests for Information (CRFI) 22-093 – Request for Source Internet IP Address for JIRA and Sandbox Access is pending, originally due by October 14, 2022
 - Ongoing San Diego County Circuit delivery
 - Completed AT&T circuit delivery
 - Level 3 circuit delivery date pending from TPX
 - Ongoing San Mateo County Circuit delivery
 - Both circuits (AT&T and Level 3) delivery date pending from TPX
 - Ongoing Santa Cruz County Circuit delivery
 - Century link circuit delivered and activated
 - AT&T circuit undeliverable; Alternate carrier Comcast identified
 - County requesting additional bandwidth; Technical Budget Change Request submitted, pending approval

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

- o Ongoing Solano County Circuit delivery
 - Comcast circuit delivered and activated
 - AT&T circuit undeliverable; Alternate carrier Comcast identified
 - County requesting additional bandwidth; Technical Budget Change Request submitted, pending approval
- ▶ Wave 5
 - o Submitted circuit orders for CalWIN Wave 5 Counties.
 - o Completed procurement and delivery of hardware to Warehouse.
 - County requesting additional bandwidth; Technical Budget Change Request submitted, pending approval
- ▶ Other CalWIN Counties
 - o Ongoing requirement gathering sessions around Enhanced Data Reporting (EDR) in progress
 - o Enhanced Data Reporting (EDR) approved
 - New circuit orders to be submitted for Wave 2 – 6 Counties opting in for Enhanced Data Reporting (EDR) and where additional bandwidth was required based on the completed assessment

7.2 Activities for the Next Reporting Period

- ▶ Provide support for CalWIN Wave 1 Counties
- ▶ Submit Change requests for CalWIN Wave 4 Counties for approval
- ▶ Continue to work with Wave 3 Counties for CalSAWS integration, where new CalSAWS Requests for Information (CRFI) responses are received
- ▶ Schedule one-on-one low level design review sessions with the Wave 4 Counties for CalSAWS integration
- ▶ Continue to track circuit upgrades for Waves 1, and 2 for Enhanced Data Reporting (EDR) enablement
- ▶ Continue to track circuit deliveries for Waves 2, 3, and 4

7.3 Deviations from Plan/Adjustments

- ▶ Counties notified by emergency CalSAWS Requests for Information (CRFI) 22-101 to permit access to a new CalSAWS Application Programming Interface (API) URL (capi.calsaws.net)
- ▶ Sacramento County requesting for a disaster recovery point of presence (POP) site setup in addition to the primary Point of Presence (PoP) site as part of the CalSAWS enablement
 - o Requested county to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ Santa Cruz County requesting additional bandwidth beyond bandwidth projections
 - o County Technical Point of Contact (TPOC) believes, CalWIN provided projections will not be sufficient
 - o Requested County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: November 27, 2022 to December 4, 2022

- ▶ Fresno County requesting additional bandwidth beyond bandwidth projections
 - Requested County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ 3x CalWIN Counties (Santa Cruz, Solano, Alameda Counties) have requested additional capacity or changes to carriers. This was discussed and agreed upon in the December 2, 2022 meeting

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

