CalSAWS OCAT
Weekly Status Report

Reporting Period: December 5, 2022, to December 11, 2022

Table of Contents

1.0   Online CalWORKs Appraisal Tool (OCAT)

Status Agenda Topics

Table 1 – CalSAWS OCAT Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	None

Deliverable Management

Table 2 – Overall Summary of Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
03.40	Monthly Status Report (November 2022)	🟢	• FDEL Submitted: 12/6/22 • FDEL Comments Due: 12/13/22
05	General Design Document – 2022 update	🟢	• DDEL Submitted: 11/30/22 • DDEL Comments Due: 12/15/22
01	Project Control Document – 2023 update	🟢	• DDEL Due: 1/6/23
NA	System Security Plan – 2022 update	🟢	• DDEL Due: 2/13/23

1] Status: Red: Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

Highlights of the Reporting Period

Project Management
► Continued to update weekly status materials for the project
► Continued deliverable/artifact updates

Phase 1 Development & Implementation
► N/A – all D&I tasks are complete

Phase 2 Maintenance & Operations
Production Usage
► (0) unplanned outages to report for the last 2 weeks
► Table below provides OCAT production usage statistics
  ► OCAT Initiated Interviews at **1%** for this week's reporting period
  ► Metrics were provided to RMs on Friday, December 9th

Table 3 – OCAT Production Usage Statistics: 12/05/22 – 12/11/22

Activity	CalWIN	CalSAWS	Total
User Logins	**721**	**1,446**	**2,167**

Activity	CalWIN (1%)	CalSAWS (1%)	Total (1%)
Interviews Completed (SAWS Initiated)	670	1,326	1,996
Interviews Completed (OCAT Initiated)	7	9	16
Total	**677**	**1,335**	**2,012**

Help Desk Inquiries
► Provided Help Desk support to 4 OCAT county users
  ► 2 New tickets opened during the reporting period
  ► 4 Resolved/Closed (includes issues opened during prior periods)
  Table below provides a summary of all Help Desk tickets that were active (open and/or closed) during the reporting period

Table 4 – OCAT Help Desk Tickets: 12/05/22 – 12/11/22

Request Type	Resolved / Closed	Total
Add User to LMS	1	1
Administrative Issue	1	1
County IT Issue	1	1
Inactive Account	1	1
Grand Total	**4**	**4**

Defect Summary
►   **2** Defects:
►   2 ForgeRock / User Management (2 low)
Table below provides a list of the resolved defects released to production during the period, plus all open defects.

Table 5 – OCAT Defects as of 12/11/22

#	Defect #	Defect Severity	Defect Summary	Defect Type	Status	Log Date	Impact	Alt. Procedure	Planned Release
1	OP-2924	Low	Solutions Tracking for ForgeRock Profile Issue (OP-2880)	ForgeRock / User Management	Open/Hold	11/08/22	Login issues or ForgeRock help with GUID	N/A	TBD
2	OP-2927	Low	Solutions Tracking for CalSAWS - OCAT User & ForgeRock Profile Issue (OP-2880)	ForgeRock / User Management	Open/Hold	11/09/22	Login issues or ForgeRock help with GUID	N/A	TBD

Activities for the Next Reporting Period

Project Management

►   Continue updates to weekly status materials for the project
►   Continue to create/update project deliverables

Phase 1 Development and Implementation
►   N/A – all D&I tasks are complete

Phase 2 Maintenance and Operations
►   Continue to provide OCAT M&O support
►   Continue to resolve Help Desk tickets
►   Continue to resolve defects and prepare for the next production release

Deviations from Plan/Adjustments
►   None