



# CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: November 21, 2022, to November  
27, 2022**

**CalSAWS – California Statewide Automated Welfare System**

CalSAWS Quality Assurance

Weekly Status Report Period: November 21, 2022, to November 27, 2022

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## 1.0 Quality Assurance

### 1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"><li>• Participated in Week 4 of Daily Wave 1 Post-Implementation Calls for Project, County Operations, and Executive Status updates</li><li>• Participated in Region 4 Virtual CalSAWS Management site visit</li><li>• Facilitate Collaboration Model, County Data Validation and Conversion retrospective sessions</li></ul>
QA Technical	<ul style="list-style-type: none"><li>• Participated in BenefitsCal Request for Information (ROI) design reviews</li><li>• Continued review of Wave 1 County Helpdesk tickets</li><li>• Continued review of CalSAWS Contact Center eCCP ServiceNow</li><li>• Continued review of M&amp;O Plan and Security deliverables comments</li></ul>
QA Functional	<ul style="list-style-type: none"><li>• Participated in CalWIN Wave 2 Mock Cutover review</li><li>• Reviewed the Conversion “C” and “B” approach and plans</li><li>• Reviewing post Conversion “B” to confirm no impact</li><li>• Participated in Mock Conversion 2A starting November 26, 2022</li></ul>
QA Test	<ul style="list-style-type: none"><li>• CalSAWS Release 23.01 test preparation activities are in progress</li><li>• BenefitsCal Release 4.4 test execution and Release 5.0 test preparation activities are in progress</li></ul>
QA Implementation	<ul style="list-style-type: none"><li>• Continued review of potential Fact Sheets list</li><li>• Transitioned Fact Sheet Process to ISS team</li><li>• Conducted discussion on Solano Change Discussion Guide observations</li></ul>

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### 1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status









DEL #	DELIVERABLE NAME		STATUS
3.41	QA Monthly Status Report – November 2022		<ul style="list-style-type: none"> <li>• Submit FDEL by December 5, 2022</li> </ul>
4.41	QA Work Plan – November 2022		<ul style="list-style-type: none"> <li>• Submit FDEL by December 5, 2022</li> </ul>
7.41	QA Test Monthly Report – November 2022		<ul style="list-style-type: none"> <li>• Submit FDEL by December 5, 2022</li> </ul>
12.42	Assessment of CalSAWS Migration Work Plan Update – December 2022		<ul style="list-style-type: none"> <li>• Submitted FDEL on December 20, 2022</li> </ul>
47	Assessment of Deployment Complete Milestone/Report - CalWIN Wave 1		<ul style="list-style-type: none"> <li>• Submit DDEL by December 27, 2022</li> </ul>
71.12	ClearBest Performance Report - November 2022		<ul style="list-style-type: none"> <li>• Submit FDEL by December 15, 2022</li> </ul>

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-5.2	<b>OCAT</b> - General Design - 2022 Annual Update		<ul style="list-style-type: none"> <li>• Submit DDEL comments by December 15, 2022</li> </ul>
14.25	<b>OCAT</b> – QA Monthly Status Report (OCAT) – December 2022		<ul style="list-style-type: none"> <li>• Submit FDEL by December 5, 2022</li> </ul>

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
WP-26.14	<b>BenefitsCal</b> – CX Monthly Report – November 2022		<ul style="list-style-type: none"> <li>• Submit DDEL comments by December 14, 2022</li> </ul>
WP-27.10	<b>BenefitsCal</b> – Monthly M&O Report – November 2022		<ul style="list-style-type: none"> <li>• Submit DDEL comments by December 14, 2022</li> </ul>
WP-28.08	<b>BenefitsCal</b> – Work Plan Monthly Updates – November 2022		<ul style="list-style-type: none"> <li>• Submit FDEL comments by December 12, 2022</li> </ul>
WP-29.08	<b>BenefitsCal</b> – Monthly Status Report – November 2022		<ul style="list-style-type: none"> <li>• Submit FDEL comments by December 12, 2022</li> </ul>
WP-32.03	<b>BenefitsCal</b> – BOM Review and License Renewal		<ul style="list-style-type: none"> <li>• Submit FDEL comments by December 7, 2022</li> </ul>
WP-33.03	<b>BenefitsCal</b> – Certificate Review		<ul style="list-style-type: none"> <li>• Submit FDEL comments by December 7, 2022</li> </ul>

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status




DEL #	DELIVERABLE NAME		STATUS
WP-2.06	<b>CalWIN Implementation</b> – CalWIN Implementation County Change Guides for Orange County		<ul style="list-style-type: none"> <li>• Submitted DDEL comments on November 22, 2022</li> <li>• Submit FDEL comments by December 14, 2022</li> </ul>
WP-2.07	<b>CalWIN Implementation</b> – CalWIN Implementation County Change Guides for Santa Barbara County		<ul style="list-style-type: none"> <li>• Submitted DDEL comments on November 22, 2022</li> <li>• Submit FDEL comments by December 14, 2022</li> </ul>
WP-2.08	<b>CalWIN Implementation</b> – CalWIN Implementation County Change Guides for Ventura County		<ul style="list-style-type: none"> <li>• Submitted DDEL comments on November 22, 2022</li> <li>• Submit FDEL comments by December 14, 2022</li> </ul>
WP-58.07	<b>CalWIN Implementation</b> – CalWIN Requirements Traceability Matrix - Q7		<ul style="list-style-type: none"> <li>• Submit FDEL comments by December 12, 2022</li> </ul>

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DEL #	DELIVERABLE NAME		STATUS
59.23	<b>CalWIN Implementation</b> – Assessment of CalWIN Implementation Migration Work Plan Update – November 2022		<ul style="list-style-type: none"><li>• Submit FDEL by December 12, 2022</li></ul>
WP-62.05	<b>CalWIN Implementation</b> – CalWIN Implementation Master Training Plan Monthly Update - 05		<ul style="list-style-type: none"><li>• Submit FDEL comments by December 12, 2022</li></ul>
63.03	<b>CalWIN Implementation</b> – Assessment of CalWIN Implementation County Training Plans for Wave 3 counties		<ul style="list-style-type: none"><li>• Submit DDEL comments by November 30, 2022</li><li>• Submit DDEL by December 14, 2022</li></ul>

### 1.3 Highlights for the Reporting Period

#### 1.3.1 Project Management

- ▶ Participated in Week 4 of Daily Wave 1 Post-Implementation Calls for Project, County Operations, and Executive Status updates
- ▶ Participated in Imaging Migration Standup Call on November 22, 2022
- ▶ Participated in CalSAWS Section Directors meeting on November 22, 2022
- ▶ Strike Teams, Retrospectives & Collaboration Model
  - Facilitated Collaboration Model session (customers) November 22, 2022

#### 1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Technical meeting on November 21, 2022
- ▶ Participated in Wave 1 Post-Implementation Call on November 21 - 23, 2022
- ▶ Participated in Consortium FinOps meeting on November 22, 2022
- ▶ Participated in App/Dev meeting on November 22, 2022
- ▶ Participated in CIS Controls Discussion on November 22, 2022
- ▶ Participated in DBCR/CTCR Review meetings on November 22, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on November 23, 2022
- ▶ BenefitsCal
  - Participated in Application Transfer meetings
  - Continued reviewing BenefitsCal deliverables and defects
  - Participated in BenefitsCal/CalSAWS Design Session Part 4: Release of Information (ROI) on November 22, 2022
  - Participated in DD&I and M&O calls on November 22, 2022
  - Participated in BenefitsCal Operations Review meeting on November 22, 2022
- ▶ Batch
  - Participated in Batch meetings as scheduled
- ▶ CalWIN
  - Participated in Santa Barbara CalWIN Wave 3 Test Planning on November 21, 2022
  - Participated in Orange CalWIN Wave 3 Test Planning on November 21, 2022
  - Participated in Wave 6 County Work Plan - Table Read on November 21, 2022

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- Participated in Wave 1 Post-Implementation Ops Call on November 21 – 23, 2022
- Participated in Contra Costa County Functional File processing working session on November 22, 2022
- Participated in CalWIN Wave 3 TPOC Meeting on November 23, 2022
- ▶ Central Print
  - Participated in the CalSAWS Central Print Status meeting on November 21, 2022
  - Continued review of the Gainwell System Security Plan
- ▶ Contact Center
  - Continued to monitor the CalSAWS Contact Center eCCP tickets and defects
  - Participated in Sacramento County CalSAWS IVR-Contact Center Design Sessions on November 21, 2022
  - Participated in Alameda County CalSAWS IVR-Contact Center Design Sessions on November 22, 2022
  - Participated in CalSAWS/Los Angeles - Ongoing Contact Center Discussions on November 22, 2022
- ▶ General Assistance/General Relief (GA/GR)
  - Participated in GA/GR Client Correspondence discussions on November 23, 2022
- ▶ Security
  - Participated in deliverable and POAM comment-related conversations with members of the Accenture Security Team
- ▶ Service Management
  - Participated in Service Management meetings as scheduled
- ▶ Lobby Management
  - Participated in Lobby Management meetings as scheduled

### 1.3.3 Imaging

- ▶ Participated in the Imaging Migration Status meeting on November 22, 2022
- ▶ Participated in Hyland SLA Response Review on November 22, 2022
- ▶ Continued to review Imaging activities for Los Angeles, including change requests, defects, and configuration updates

### 1.3.4 Functional

- ▶ M&O
  - Participated in the weekly CalHEERS SAWS Integration Meeting
  - Participate in the design reviews:
    - CR 199836 - Periodic Verifications No Response from Consumers - JAD #2
    - CR 228466 – ACL 21-118 Senate Bill 490/CalFresh OI Compromise Policy for Households with Elderly/Disabled Members
    - CR 217092 - MARSE 2.2 Security Control Implementation - Pre-JAD Session 4
    - CA 233111 - Update Office ID Assignment Logic Plan Review
  - Reviewed eighteen (18) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	3
22.09	3

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22.11	4
23.01	3
23.03	3
TBD	2
<b>Grand Total</b>	<b>18</b>

- ▶ Conversion
  - Scheduled a follow up Wave 2 CDV Lessons Learned with counties
  - Monitored Wave 1 post cutover county defects and priorities
  - Met to discuss “C” conversion preparation for mock conversion
  - Conducted resource planning for Mock Conversions with Consortium Conversion Team and Regional Managers
  - Planned for Wave 3 CDV
  - Continued to address Wave 2 CDV Findings
- ▶ General Assistance/General Relief (GA/GR)
  - Monitored GA/GR Correspondence service databases

### 1.3.5 BenefitsCal

- ▶ Attended the SCR Design Reviewers and Distribution Lists - Workgroup Session meeting on November 21, 2022
- ▶ Attended the BenefitsCal/CalSAWS Design Session Part 4: Release of Information (ROI) meeting on November 22, 2022
- ▶ Monitored Release 5.0 Support Request design for changes
- ▶ Attended the Daily Transaction Failures Meetings
- ▶ Participated in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Monitored QA verification progress for BenefitsCal Monthly Release 4.4
- ▶ Started creating the Release 5.0 Independent Test dashboard for BenefitsCal

### 1.3.6 Test

- ▶ CalSAWS Release 23.01 testing activities
  - Continued test preparation activities
  - Began QA Review of System Test scripts for selected high impact SCRs
- ▶ BenefitsCal Activities
  - Continued to monitor open defects and priority release activities
  - Participated in BenefitsCal DD&I and M&O calls on November 22
  - Continued testing activities for Monthly Release 4.4
  - Continued test script writing for Release 5.0
- ▶ Priority Release / RWR Activities
  - Monitored Production and Priority Release defects selected for future QA Review or Independent Test
  - Participated in CalSAWS – State and Fiscal Reports meeting on November 22, 2022
  - Completed testing activities for the following:

Table 1-7 – Priority Release/RWR Issues QA Reviewed/Tested



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Defect/SCR #	Scheduled Release	Type of Testing
CA-252646 Missing Select dropdown when no results returned and unable to update Placement Verification page as the mandatory fields are missing	RWR 22.11.x1	Independent Test Note: After failing retest last week, this defect came back to System Test this week and passed testing

- ▶ Other Consortium Support Test Activities
  - Monitored test support for priority releases
  - Participated in Integrated Test Team meeting on November 22, 2022
  - Participated in Wave 1 State/Fiscal Reports meeting on November 22, 2022

### 1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
  - Participated in weekly Training Touchpoint meeting on November 22, 2022
- ▶ CalWIN Implementation Support Services (ISS)
  - Provided remote support to Placer TOSS from November 21 - 23, 2022
  - Provided remote support to Yolo TOSS from November 21 - 23, 2022
  - Provided Foster Care extended support to Wave 1 from November 21 - 23, 2022
  - Participated in Post Implementation Status Call from November 21 - 23, 2022
  - Participated in daily Wave 1 Post-Implementation Project Stakeholder Call from November 21 - 23, 2022
  - Participated in daily County Stakeholder Call from November 21 - 23, 2022
  - Participated in daily Yolo Check-In Call from November 21 - 23, 2022
  - Participated in daily Wave 1 Post-Implementation County Stakeholder Call from November 21 - 23, 2022
  - Continued review of potential Fact Sheets list from November 21 - 23, 2022
  - Transitioned Fact Sheet Process to ISS team from November 21 - 23, 2022
  - Participated in ISS Implementation Manager Touchpoint on November 21, 2022
  - Participated in Weekly Implementation Team meeting on November 21, 2022
  - Conducted discussion on Solano Change Discussion Guide observations and concerns on November 21, 2022
  - Participated in Santa Barbara County T-6 Month Survey Results Review on November 21, 2022
  - Participated in Wave 6 County Work Plan - Table Read on November 21, 2022
  - Reviewed Updated Survey Questions on November 21, 2022
  - Supported CalSAWS CNC Meeting - Waves 1 & 2 on November 22, 2022
  - Participated in weekly CalSAWS Leadership Implementation Meeting on November 23, 2022
- ▶ Release Management
  - Analyzed WBT SCR changes and provide feedback from November 21 - 23, 2022

### 1.3.8 OCAT

- ▶ Participated in reviews and discussions
- ▶ Provided draft comments for OCAT General Design Annual Update

## **1.4 Activities for the Next Reporting Period**

### **1.4.1 Project Management**

- ▶ Participate in Week 5 of Daily Wave 1 Post-Implementation Calls for Project, County Operations, and Executive Status updates
- ▶ Participate in Region 4 Management Site Visit – Virtual on November 28, 2022
- ▶ Participate in CalSAWS PMO Status meeting on November 29, 2022
- ▶ Participate in Imaging Migration Standup Call on November 29, 2022
- ▶ Participate in CalSAWS Section Directors meeting on November 29, 2022
- ▶ Participate in CalSAWS Leadership Implementation meeting on November 30, 2022
- ▶ Participate in CalSAWS Brainware SLA review on November 30, 2022
- ▶ Participate in Batch Performance Checkpoint meeting on November 30, 2022
- ▶ Participate in IV&V/PMO and QA Bi-Weekly meeting on December 2, 2022
- ▶ Strike Teams, Retrospectives & Collaboration Model
  - Facilitate Collaboration Model session (Advocates & CBOs) on November 29, 2022
  - Participate in BenefitsCal Strike Team session on December 1, 2022
  - Facilitate Wave 2 County Data Validation retro session on December 1, 2022
  - Facilitate Conversion internal retro session on December 2, 2022

### **1.4.2 Technical**

- ▶ Continue participating in Wave 1 Post-Implementation Calls
- ▶ Participate in CalSAWS Weekly Technical meeting on November 28, 2022
- ▶ Participate in DBCR/CTCR Review meetings on November 29 and December 1, 2022
- ▶ Participate in Consortium FinOps meeting on November 29, 2022
- ▶ Participate in App/Dev meeting on November 29, 2022
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on November 30, 2022
- ▶ Participate in Review Monthly Over 15 seconds Report on November 30, 2022
- ▶ Participate in CalSAWS Monthly API User Group Meeting on November 30, 2022
- ▶ Participate in Environment Integration/Management Review on December 1, 2022
- ▶ Participate in IV&V / PMO & QA Bi-Weekly Meeting on December 2, 2022
- ▶ BenefitsCal
  - Participate in Application Transfer meetings
  - Continue reviewing BenefitsCal deliverables and release activities
  - Participate in BenefitsCal Operations Review meeting on November 29, 2022
  - Participate in DD&I and M&O calls on November 29 and December 1, 2022
  - Participate in CX Measurement Monthly Meeting on November 30, 2022
- ▶ Batch
  - Participate in Batch Performance Checkpoint meeting on November 30, 2022
  - Participate in Batch – Weekly Round Up meeting on December 1, 2022
- ▶ CalWIN
  - Participate in Wave 1 Post-Implementation Ops Call on November 29 - December 2, 2022
  - Participate in Orange CalWIN Wave 4 County Test Planning on November 29, 2022
  - Participate in CalWIN Wave 4 TPOC meeting on November 29, 2022
  - Participate in Ventura County CalWIN Wave 3 Test Planning on November 30, 2022

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- Participate in Santa Clara Wave 2 Functional File processing on December 1, 2022
- Participate in Tulare Wave 2 Functional File processing on December 1, 2022
- Participate in Santa Cruz CalWIN Wave 4 Test Planning on December 1, 2022
- ▶ Central Print
  - Participate in CalSAWS Central Print Status meeting on November 28, 2022
  - Continue to review the Gainwell System Security Plan
- ▶ Contact Center
  - Continue to monitor the CalSAWS Contact Center eCCP tickets and defects
  - Participate in Sacramento County CalSAWS IVR-Contact Center Design Sessions on November 28, 2022
  - Participate in Orange County CalSAWS Contact Center Design Sessions on November 28, 2022
  - Participate in Fresno County CalSAWS IVR-Contact Center Design Sessions on November 29, 2022
  - Participate in San Bernardino CSC Support Meeting on November 29, 2022
  - Participate in Alameda County CalSAWS IVR-Contact Center Design Sessions on November 29, 2022
  - Participate in CalSAWS/Los Angeles – Ongoing Contact Center Discussions on November 29, 2022
  - Participate in Santa Cruz County CalSAWS IVR-Contact Center Design Sessions on November 30, 2022
  - Participate in CalSAWS Contact Center Internal Discussion on November 30, 2022
  - Participate in CalSAWS visit to Santa Cruz Contact Center on December 1, 2022
  - Participate in AWS / CalSAWS - Contact Center collaboration on December 1, 2022
- ▶ General Assistance/General Relief (GA/GR)
  - Participate in GA/GR Client Correspondence discussions on November 30, 2022
- ▶ Security
  - Participate in deliverable and POAM comment-related conversations with members of the Accenture Security Team
  - Participate in Security Risk Management Group Discussion on November 29, 2022
- ▶ Service Management
  - Participate in ServiceNow meetings as scheduled.
- ▶ Lobby Management
  - Participate in Lobby Management meetings as scheduled

### 1.4.3 Imaging

- ▶ Participate in the Imaging Migration Status meeting on November 29, 2022
- ▶ Participate in CalSAWS New Brainware SLA Recommendation - Joint Meeting (Consortium, Accenture, Hyland) on November 30, 2022
- ▶ Continue reviewing Imaging activity for Los Angeles, including change requests, defects, and configuration updates

### 1.4.4 Functional

- ▶ M&O
  - Participate in the weekly CalHEERS SAWS Integration Meeting
  - Participate in the design reviews:

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- CR 225431 - Login Messaging for consumers with sensitive contact information
- CR 199836 - Periodic Verifications No Response from Consumers - JAD Sessions
- CR 225431 - Login Messaging for consumers with sensitive contact information
- CR 191453 - Verification Caching Phase III (Milestone 1) - JAD 7
- CA 56518 - Request for Design Document review
- ▶ Conversion
  - Participate in the 2A Mock Conversion
  - Prepare for the 2B Mock Conversion
  - Monitor Wave 1 post cutover county defects and priorities
  - Continue to discuss "C" conversion preparation for mock conversion and the combined testing effort
  - Plan for Wave 3 CDV
  - Continue to address Wave 2 CDV Findings
  - Schedule a follow up session for Wave 2 CDV Lessons Learned
- ▶ General Assistance/General Relief (GA/GR)
  - Monitor GA/GR SCRs
  - Participate in the twice weekly GA/GR Correspondence Web Services discussion

#### 1.4.5 BenefitsCal

- ▶ Attend the CX Reporting Preview meeting on November 29, 2022
- ▶ Attend the CX Measurement Monthly Meeting on November 30, 2022
- ▶ Attend the Strike Team - BenefitsCal CalSAWS Processes (Recurring) meeting on December 1, 2022
- ▶ Monitor Release 5.0 Support Request design for changes
- ▶ Monitor development progress for the CalWORKs Time Clocks function, due to partner (CalSAWS and ForgeRock) dependencies
- ▶ Monitor the GROW / WTW Collaborator de-scoping status
- ▶ Attend the Daily Transaction Failures Meetings
- ▶ Participate in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Participate in the BenefitsCal Operation Review weekly meeting
- ▶ Participate in the weekly scope review and coordination meeting for upcoming BenefitsCal releases
- ▶ Finish creating the Release 5.0 Independent Test dashboard
- ▶ Identify QA verification scope for BenefitsCal Monthly Release 4.5
- ▶ Review BenefitsCal Monthly Release 4.4 release notes

#### 1.4.6 Test

- ▶ CalSAWS Release 23.01
  - Continue test preparation activities
  - Begin Test Execution
  - Continue QA Review of System Test scripts for selected high impact SCRs
- ▶ BenefitsCal Activities
  - Monitor open defects and priority release activities
  - Participate in BenefitsCal DD&I and M&O calls on November 29 and Thursday December 1
  - Continue test activities for Monthly Release 4.4

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- Begin Independent Test activities for Release 5.0
- ▶ Priority Release / RWR Activities
  - Perform Priority Release/RWR QA test activities:

Table 1-8 – Priority Release/RWR Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-251300 CA-812 and FNS 209 Jul-Sep 2022 Report's Discrepancies Recovery account analysis	22.12.01	QA Review
CA-242903 ACIN I-XX-22 2023 CAPI COLA	22.12.03	QA Review
CA-242752 2023 Social Security Title II and Title XVI Cost of Living Adjustments (SSA COLA)	22.12.04	QA Review
CA-242753 Batch EDBC to apply 2023 SSA Cost of Living Adjustments (COLA)	22.12.10	QA Review
CA-231228 1099 Interface and Reconciliation Reports	22.12.xx	QA Review
CA-237907 CALWIN CDT: Send ICT details missing on the ICT Summary Page when the ICT is in "In Process" status in the sending county	Wave 2B	QA Review
CA-243208 CalWIN - CON 02 - Identity Verification Type not populated	Wave 2B	QA Review

- ▶ Other Consortium Support Test Activities
  - Participate in Integrated Test Team meeting on November 29, 2022
  - Participate in Wave 1 – State/Fiscal Reports meeting on December 1, 2022

### 1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
  - Participate in weekly Training Touchpoint meeting on November 29, 2022
- ▶ CalWIN Implementation Support Services (ISS)
  - Provide remote support to Placer TOSS from November 28 – December 2, 2022
  - Provide remote support to Yolo TOSS from November 28 – December 2, 2022
  - Provide Foster Care extended support to Wave 1 counties from November 28 – December 2, 2022
  - Participate in daily Post Implementation Internal Status Call from November 28 – December 2, 2022
  - Participate in daily Wave 1 Post-Implementation Project Stakeholder Call from November 28 – December 2, 2022
  - Participate in County Stakeholder Call from November 28 – December 2, 2022
  - Participate in Wave 1 Post-Implementation County Stakeholder Call from November 28 – December 2, 2022
  - Participate in Region 4 - Virtual CalSAWS Management Site visit meeting on November 28, 2022
  - Participate in Orange County Change Discussion Prep Sessions on November 28 and December 1, 2022
  - Participate in ISS Implementation Manager Touchpoint on November 28, 2022
  - Participate in Weekly Implementation Team meeting on November 28, 2022

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- Conduct Requirement OCM-04 Approach Discussion on November 28, 2022
- Participate in Ventura County Change Discussion Prep Sessions on November 29 and December 1, 2022
- Participate in ISS Leads Tuesday stand up meeting on November 29, 2022
- Continue review of potential Fact Sheets list on November 29, 2022
- Participate in Santa Barbara County TOSS/IPOC meeting on November 29, 2022
- Participate in CalSAWS Leadership Implementation meeting on November 30, 2022
- Submit comments on Deloitte Deliverables 09.06-09.08 Wave 3 County Training Plans on November 30, 2022
- Participate in Ventura County Change Discussion Prep Sessions on November 30 to December 1, 2022
- Participate in Santa Clara IPOC/TOSS Meeting on November 30, 2022
- Participate in Sonoma IPOC/TOSS Monthly Meeting on November 30, 2022
- Participate in Contra Costa IPOC/TOSS Monthly Meeting on November 30, 2022
- Participate in OCM Leads Meeting on November 30, 2022
- Participate in OCM Meeting on Communications, Surveys, and Change Network on November 30, 2022
- Participate in ISS Team Leads Thursday Standup Meeting on December 1, 2022
- Participate in Solano IPOC/TOSS Monthly Meeting on December 1, 2022
- Participate in Wave 2 T-3 Change Readiness Survey Review on December 1, 2022
- Participate in ICT touchpoint for Wave 2 on December 1, 2022
- Participate in Weekly Risk Review on December 2, 2022
- Conduct weekly QA Implementation Team meeting on December 2, 2022
- ▶ Release Management
  - Plan for WBT SCR reviews from November 28 – December 2, 2022

### 1.4.8 OCAT

- ▶ Participate in reviews and discussions
- ▶ Continue ongoing reviews related to draft OCAT System Security Plan (SSP) updates

## 1.5 Deviations from Plan/Adjustments

- ▶ None