# CalSAWS OCAT
# Weekly Status Report

**Reporting Period:  October 31, 2022, to November 6, 2022**

## Table of Contents

## 1.0    Online CalWORKs Appraisal Tool (OCAT)

### Status Agenda Topics

**Table 1 – CalSAWS OCAT Status Agenda Topics**

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---|---|
| | None |

### Deliverable Management

**Table 2 – Overall Summary of Deliverable Status**

| DEL # | DELIVERABLE NAME | | STATUS |
|---|---|---|---|
| 03.39 | Monthly Status Report (October 2022) | 🟢 | • FDEL Submitted: 11/2/22<br>• FDEL Approval Due: 11/11/22 |
| NA | System Security Plan – 2022 update | 🟢 | • DDEL Due: 2/13/23 |

**1] Status:  Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

**CalSAWS – California Statewide Automated Welfare System (CalSAWS)**
**CalSAWS OCAT Project**
Weekly Status Report, Sunday, November 6, 2022
Period: Monday, October 31, 2022 to Sunday, November 6, 2022

## Highlights of the Reporting Period

**Project Management**
► Continued to update weekly status materials for the project
► Continued deliverable/artifact updates

**Phase 1 Development & Implementation**
► N/A – all D&I tasks are complete

**Phase 2 Maintenance & Operations**
*Production Usage*
► (0) unplanned outages to report for the last 2 weeks
► Table below provides OCAT production usage statistics
      ► OCAT Initiated Interviews at **1%** for this week's reporting period
      ► Metrics will be provided to RMs on Friday, November 11th

**Table 3 – OCAT Production Usage Statistics: 10/31/22 – 11/6/22**

| Activity | CalWIN | CalSAWS | Total |
|---|---|---|---|
| User Logins | **723** | **1,512** | **2,235** |

| Activity | CalWIN (<1%) | CalSAWS (<1%) | Total (<1%) |
|---|---|---|---|
| Interviews Completed (SAWS Initiated) | 627 | 1,386 | 2,013 |
| Interviews Completed (OCAT Initiated) | 5 | 6 | 11 |
| **Total** | **632** | **1,392** | **2,024** |

*Help Desk Inquiries*
► Provided Help Desk support to 3 OCAT county users
      ► 3 New tickets opened during the reporting period
      ► 2 Resolved/Closed (includes issues opened during the prior period)
      ► 1 Waiting for Customer
Table below provides a summary of all Help Desk tickets that were active (open and/or closed) during the reporting period

**Table 4 – OCAT Help Desk Tickets: 10/31/22 – 11/06/22**

| Request Type | Resolved/ Closed | Waiting for Customer | Total |
|---|---|---|---|
| **Administrative Issue** | 2 | 1 | 3 |
| **Grand Total** | **2** | **1** | **3** |

### Defects Summary
► **2** Defect:
  ► 1 ForgeRock (1 normal/medium)
  ► 1 Data Extract (1 normal/medium)
Table below provides a list of the resolved defects released to production during the period, plus all open defects.

**Table 5 – OCAT Defects as of 11/06/22**

| # | Defect # | Defect Severity | Defect Summary | Defect Type | Status | Log Date | Impact | Alt. Procedure | Planned Release |
|---|---|---|---|---|---|---|---|---|---|
| 1 | OP-2880 | Medium | OCAT User profiles being linked to duplicate FR profile w/ no email address (FR #REQ0022438) | ForgeRock | Open | 04/11/22 | A small number of users that have duplicate ForgeRock profiles cannot update their password if the linked profile doesn't have an email address. | N/A | TBD |
| 2 | OP-2923 | Medium | Statewide data extract for main questions are empty for all years/quarters dating back to go-live | Data Extract | System Test | 11/03/22 | Statewide Users cannot retrieve data extracts for main_questions_answers table dating back to go live. | County level extracts are producing data as expected. Some info also available via Qlik reports. | Rls-Nov-2022 |

## Activities for the Next Reporting Period

**Project Management**
► Continue updates to weekly status materials for the project
► Continue to create/update project deliverables

**Phase 1 Development and Implementation**
► N/A – all D&I tasks are complete

**Phase 2 Maintenance and Operations**
► Continue to provide OCAT M&O support
► Continue to resolve Help Desk tickets
► Continue to resolve defects and prepare for the next production release

### Deviations from Plan/Adjustments
► None