



CalSAWS | Project Steering Committee Meeting

December 15, 2022



Agenda

- ① Call Meeting to Order and confirmation of quorum
- ② Agenda Review
- ③ Public Opportunity to speak on items NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six (6) minutes.

NOTE: The public may also speak on any item ON the Agenda by waiting until that item is read then requesting recognition from the Co-Chair to speak.

- A. All lines will be muted when meeting begins.
- B. To unmute:
 - I. When connected via computer – click the microphone icon.
 - II. When connected via telephone – press *6.



Action Items

Action Items

4. Approval of the Minutes from the November 10, 2022, PSC Meeting and review of Action Items.



Informational Items



CalWIN Migration Waves 1 Status Update

- Migration Statistics & Update
-


Post Go-Live Updates

- System Highlights (CalSAWS & BenefitsCal):
 - No major issues to report
 - System performance remains normal
 - Benefit Issuance is occurring normally
 - Priority issues are being triaged through twice daily calls and addressed based on impact and urgency

- County Support Highlights:
 - No major issues to report
 - Counties are conducting regular business – Intake and Ongoing functions
 - County support inquiries to the Command Center and Virtual Support have been steadily decreasing week-over-week
 - County Support Model remains in place including Onsite, Virtual and centralized Command Center Support for the first 60-Days Post Go-Live, ending 12/30/2022

Project Readiness for CalWIN Cutover to CalSAWS Risks

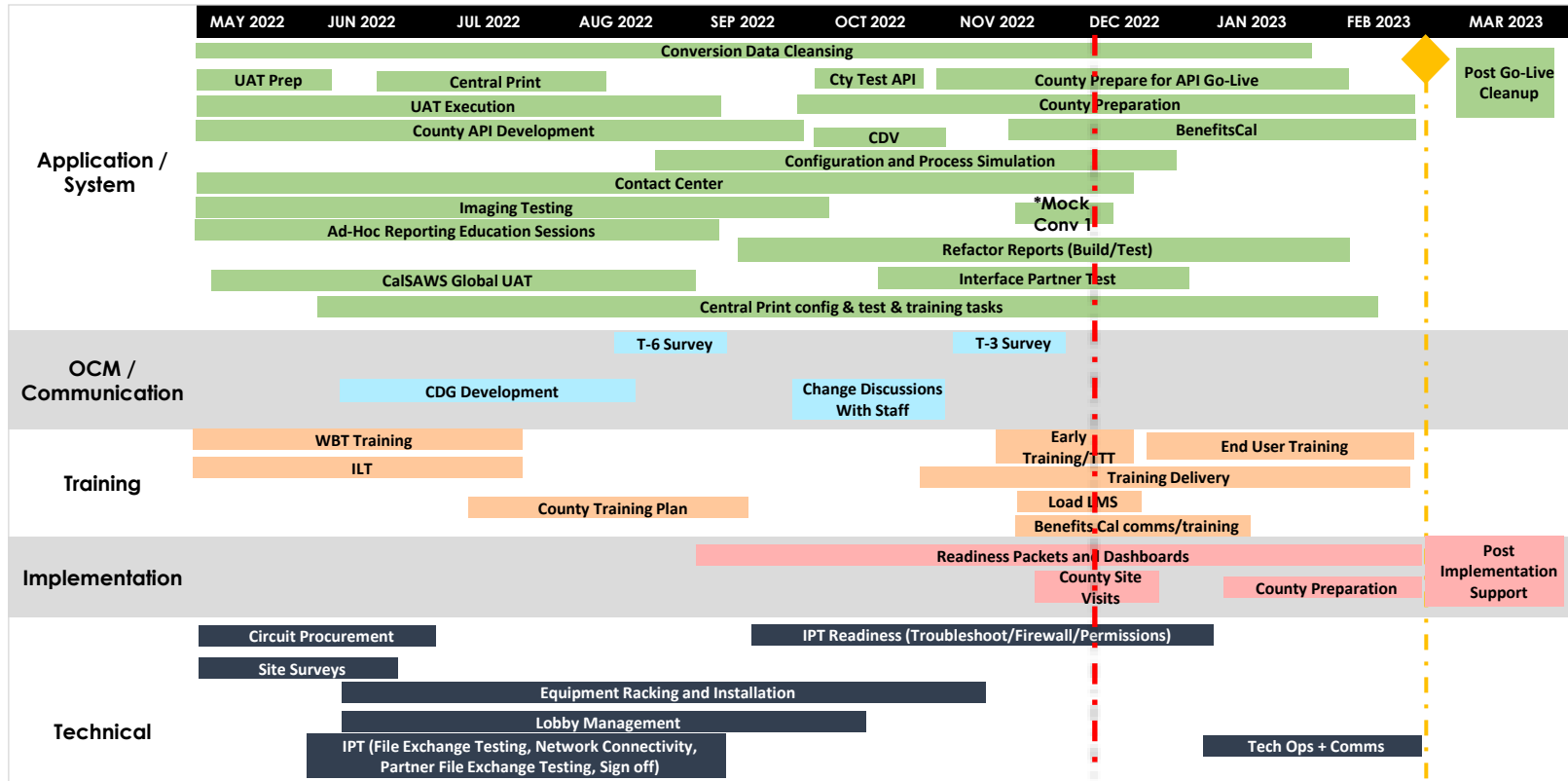
279: CalWIN Counties may not be prepared to reconcile Fiscal and submit State Reports, timely, as they Migrate to CalSAWS

Risk #279	Risk Description & Mitigation Plan	Risk Status
<p>279.1</p> 	<p>As CalWIN migrates to CalSAWS, counties may need assistance (from the project) how to reconcile Fiscal reports as they prepare to submit State reports to CDSS on a monthly basis (and timely)</p>	<p>Completed Mitigation Steps:</p> <ul style="list-style-type: none"> • OCM identified Fiscal Reconciliation Business Process changes between CalWIN Counties and CalSAWS and leveraged Fiscal 101 Sessions facilitated with the Counties • CalSAWS Reports Team provided mapping of the Top 100 CalWIN Management Reports and how they mapped to CalSAWS (DDID 2173) • CalSAWS Reports Team generated all Dashboards, Management and State reports in the UAT environment with the Wave 1 (Placer, and Yolo) converted data- 10/17 • CalSAWS Reports (Consortium) Team performed a fit/gap assessment of Wave 1 Counties Ad Hoc GA/GR reports inventory to CalSAWS (production) GA/GR reports and prioritized each to be released prior to Wave 1- 10/17 <p>Not Started Mitigation Steps:</p> <ul style="list-style-type: none"> • Establish a Buddy CalSAWS County for migrating CalWIN Counties • Set CalWIN county expectations for months 1, 2, and 3 from a Daily/Monthly and State submission perspective • CalSAWS Reports Team to generate all Dashboards, Management and State reports in the UAT2 environment by Wave with converted data – Planned Complete by 10/10/2022 • ISS (with App & Reports) Team to define a plan on how CalSAWS will prepare (before go-live) and support (post go-Live) the CalWIN Counties – Internal meeting planned during the week ending 10/7/2022 • Expand the distribution of the: <ul style="list-style-type: none"> • Weekly CalSAWS State and Fiscal Reports Enhanced Communication to the CalWIN Counties • Bi-weekly State and Fiscal Reports meetings to the CalWIN Counties • Enhance the Weekly CalSAWS State and Fiscal Reports Enhanced Communication to include (and highlight) UAT Defect and/or CER findings by the CalWIN counties • CalSAWS Reports Team to provide migrating CalWIN counties post deployment support for Monthly, Quarterly and Annual State Reports - State Report County Review - DDID 1971 <p>December 2, 2022: Continuing to meet, weekly, with Wave 1 counties and monitor post Go-Live reporting dependencies (State and Fiscal)</p>



CalWIN Migration Waves 2 & 3 Status Update

Wave 2 Critical Path



We are Here

Wave 2 Ancillary Data Extracts
 Aug 8, Nov 26, Feb 23
 February 23-27 (final cutover)

***Mock Conversion 1** 11/26 – 11/30
***Mock Conversion 2** 12/3 – 12/8

County Data Validation (CDV) : 10/3 – 10/14
Process Simulation Nov 14 – Dec 13
Interface Partner Testing (IPT) Oct 17 – Dec 30
County Prep Phase: Jan 16 – Feb 23

Contact Center
 Approve Contact Center Design 11/4/22
 Contact Center Model Office 2/6 – 2/17/23
 Contact Center Config 2/6 – 2/17/23

Training
Early Training & TTT WBT 09/26/22
Early Training 11/28/22 – 12/09/22
TTT 11/28/22 – 12/15/22
End User Training WBT 10/17/22
Training Delivery End Users 1/3/23 – 2/24/23

Wave-2 Readiness: Executive Summary (as of 12/2/22)

Readiness Areas and Categories

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
Application	G	Deploy CalSAWS Releases 23.01	Testing: In Progress
	G	Contact Center Readiness	IIVR Contact Flows for W2 Counties: Approved In Process SCRs: <ul style="list-style-type: none"> Tulare CA-240158: Approved Santa Clara CA-240159: Approved Contra Costa CA-240155: Pending
	G	Imaging Readiness	<ul style="list-style-type: none"> County Export of Legacy Images – ongoing Hyland receive and upload images to production environment - ongoing
	G	BenefitsCal Readiness	<ul style="list-style-type: none"> Obtained CBO Conversion File – Mock Run 1 Complete Provided CBO extract to Counties
	G	Central Print Readiness	<ul style="list-style-type: none"> Configuration meetings complete (3 of 3); validation meetings 1 of 3 complete Configuration load is in progress
	C	UAT Prep	Complete
	C	UAT Execution	<ul style="list-style-type: none"> Group 1 and Group 2 Retest – Complete Metric and completion of UAT Exit Criteria on 09/08/2022
Integration	Y	County Interface Partner Test (IPT) Execution	Target % Pass Rate: 60% <ul style="list-style-type: none"> Contra Costa – 100% passed. 6 of 6 interfaces have passed. Santa Clara – 30% passed. 3 of 10 interfaces have passed. Tulare – 50% passed. 4 of 8 interfaces have passed.
	G	State Interface Partner Test (IPT) Execution	Target % Pass Rate: 70% <ul style="list-style-type: none"> 81% complete. 9 of 11 State Interfaces have passed partner validations.
Conversion	G	CDV Defects Resolution	<ul style="list-style-type: none"> Delivered Wave 2 GDS #9 for CDV CDV completed for Wave 2 on 10/14/22
	G	EDBC Match – Auto Review Rates	
Technical	G	County Network Connectivity	<ul style="list-style-type: none"> All Wave 2 Circuits delivered and Activated Completed IPT pre-readiness activities for all wave 2 counties Ongoing compliance validation and Handoff process to Network Operations
	G	Performance Testing	<ul style="list-style-type: none"> Batch Performance Testing began 10/31/2022 and is in progress

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

*The status should be reflective of the readiness category trending at the time of reporting period.

Wave-2 Readiness: Executive Summary (as of 12/2/22)

Readiness Areas and Categories

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
Training	C	FDEL 8 Master Training Plan	Monthly update complete and submitted
	C	ILT Training Curriculum Complete	Core curriculum complete. County-specific ILT curriculum walkthroughs occurred August - September. County-specific ILTs completed 09/30/22
	G	Wave 2 County Classroom Set-Up	Classroom identified and confirmed for Wave 2 counties
	G	WBT Training Delivery	<ul style="list-style-type: none"> WBTs started 09/26/22 for Wave 2 Early Training & TTT participants WBTs started on 10/17/22 for all staff
	G	ILT Training Delivery	Early Training and Train the Trainer started 11/28/22. All staff training starts 01/03/23.
Organization	C	Change Discussion Guides (CDGs)	<ul style="list-style-type: none"> Contra Costa, Santa Clara and Tulare have signed off on CDG Comments. Change Discussions ongoing
	G	Communications	<ul style="list-style-type: none"> CalSAWS Scoop #3 delivered on October 28, 2022 CNC Meeting for November – complete
	C	Business Process Reengineering	<ul style="list-style-type: none"> All To-Be Sessions Complete All Closeout Sessions Complete All Work Products Signed-Off and Deliverables Approved
	G	Process Simulation	<ul style="list-style-type: none"> Process Simulation Execution <ul style="list-style-type: none"> Santa Clara completed (100%) 10/17-10/28 Contra Costa in-progress (50%) 11/28-12/9 Tulare planned (0%) 12/12-12/23
	G	Configuration	<ul style="list-style-type: none"> Configuration Kick Off <ul style="list-style-type: none"> Santa Clara working sessions completed 9/16 Contra Costa working sessions completed 10/21 Tulare working sessions completed 11/9-11/17
Implementation	G	Implementation Planning	<ul style="list-style-type: none"> Implementation Planning will begin at T-4 for Wave 2 Go Live Packet updates to be made in December and January for Wave 2
	NS	County Prep	County Prep Kickoff Scheduled for 12/20/22
	G	Pre and Post Implementation Support	Planning efforts for Wave 2 pre and post implementation support – in progress
	C	Help Desk	County ServiceNow Fulfiller Training conducted week of 10/3
	Y	County Ad Hoc Reports	<ul style="list-style-type: none"> W2 Counties Completed Education Sessions Reviewed 1,343 reports for refactoring. Contra Costa has identified 34 reports to be refactored. Santa Clara has identified 64 to be refactored. Contra Costa and Santa Clara are receiving assistance from Gainwell. Tulare does not have any reports to refactor.

Wave 2 – County Readiness Summary (as of 12/2/22)

Readiness Area	Status*	Contra Costa	Status*	Santa Clara	Status*	Tulare
Application	G	Contact Center SCR: CA-240155 Pending	G	Contact Center SCR: CA-240159 Approved	G	Contact Center SCR: CA-240158 Approved
Integration	C	6 of 6 interfaces have passed IPT	Y	3 of 10 interfaces have passed IPT	G	4 of 8 interfaces have passed
Conversion	G		G		G	
Technical	G	Ongoing compliance validation and Handoff process to Network Operations	G	Ongoing compliance validation and Handoff process to Network Operations	G	Ongoing compliance validation and Handoff process to Network Operations
Training	G	Early Training & TTT WBTs began 9/26/22; ET & TTT ILTs began 11/28/22	G	Early Training & TTT WBTs began 9/26/22; ET & TTT ILTs began 11/28/22	G	Early Training & TTT WBTs began 9/26/22; ET & TTT ILTs began 11/28/22
Implementation	Y	Contra Costa has 34 reports to refactor and is working with Gainwell	Y	Santa Clara has 64 reports to refactor and is working with Gainwell	G	Tulare does not have any reports identified to refactor
Organizational	G	Ongoing CNC and Communications; Process Sim and Config continues	G	Ongoing CNC and Communications; Process Sim and Config Complete	G	Ongoing CNC and Communications; Process Sim and Config continues

*Information included is as of December 2, 2022

Wave 2 All Tasks Due Next 30 Days by Readiness Category

NS	Not Started	G	On Schedule	Y	<14 Days Late	R	>=14 Days Late
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Wave 2 County Readiness Checklist Activities by Status (as of 12/02/2022)

Status	00 All Counties	01 Contra Costa	04 Santa Clara	05 Tulare	Wave 2 Counties	T:
COMPLETED	54	621	495	451	40	1661
NOT STARTED	6	264	134	131	119	654
IN PROGRESS	1	305	82	81	20	489
Total Unique Issues:	61	1190	711	663	179	2804

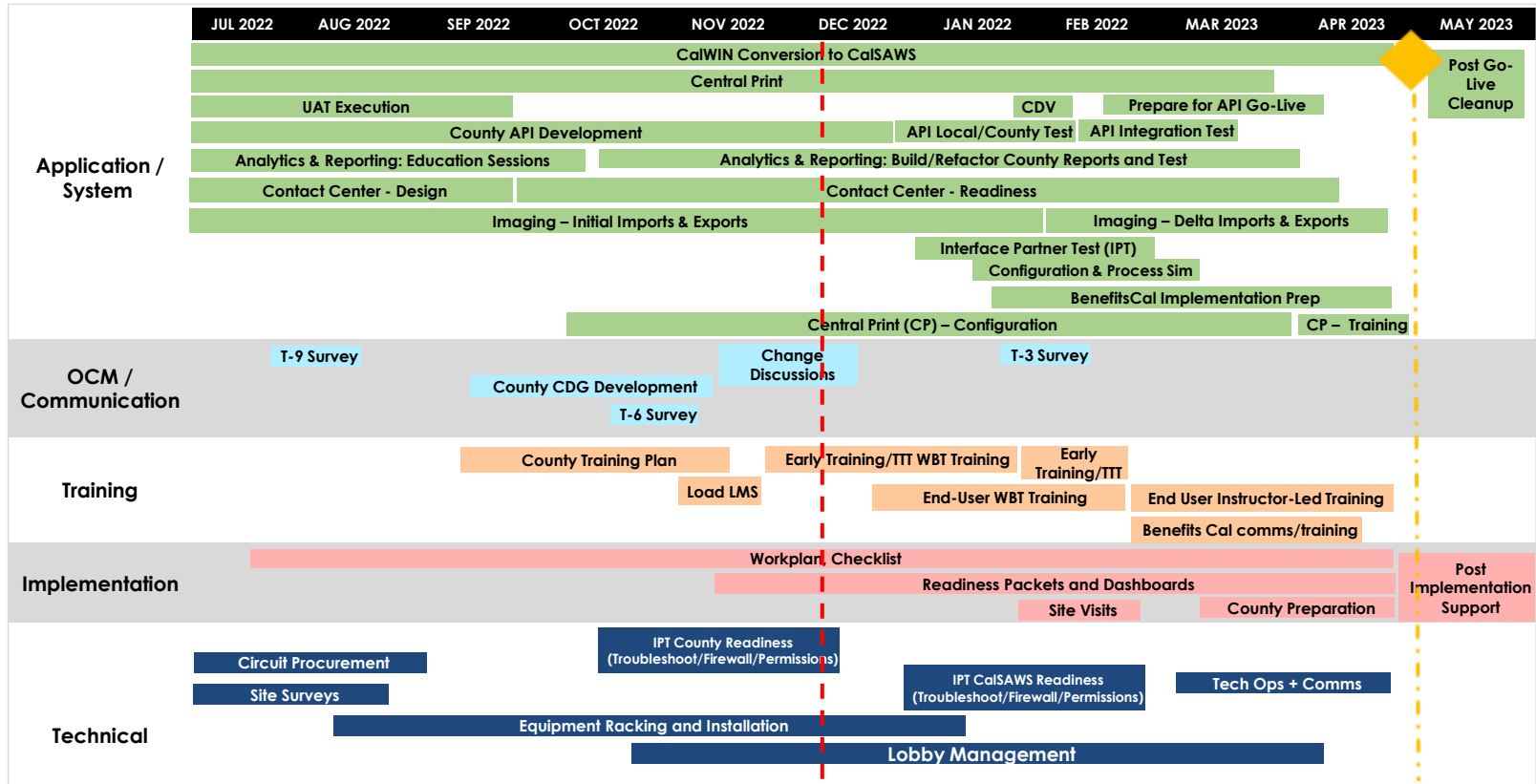
Note: All County Tasks includes tasks that all 18 CalWIN Counties are responsible for completing (e.g., UAT related tasks). Wave 2 Counties tasks include tasks that apply to Contra Costa, Santa Clara and Tulare (e.g., selective conversion tasks)

Implementation Readiness Category
Total Issues: 86

Implementation Readiness	33
Application Readiness	19
Change Readiness	13
Training Readiness	12
BenefitsCai	5
Technical Readiness	4

Wave 3 Critical Path

Orange, Santa Barbara, Ventura



We are Here

Mock Conversion 1 01/27/23
– 02/08/23

County Data Validation
01/30/23 – 02/20/23

Interface Partner Testing (IPT)
01/04/23 – 03/03/23

Change Discussions
12/5/22 – 01/06/23

Readiness Surveys

T-3 01/23/23 – 02/03/23

T-6 10/24/22 – 11/04/22

T-9 07/15/22 – 08/05/22

T-12 04/22/22 – 05/06/22

Contact Center

Approve CC Design 1/6/23

CC Model Office 04/10/23 – 4/21/23

CC Config (WFM) 4/10/23 – 4/21/23

Configuration – 01/04/23 – 03/10/23

Process Simulation 02/13/23 – 3/6/23

Early Training & TTT WBT 11/28/22

Early Training & TTT 1/17/23 – 2/17/23

Training Delivery End Users 2/27/23 – 4/21/23

Wave-3 Readiness: Executive Summary (as of 12/2/22)

Readiness Areas and Categories

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
Application	NS	Deploy CalSAWS Releases 23.03	<ul style="list-style-type: none"> Targeted for 03/20/23.
	G	Contact Center Readiness	<ul style="list-style-type: none"> IVR Contact Flows Approved for Wave 3 Counties.
	G	Imaging Readiness	<ul style="list-style-type: none"> County Export of Legacy Images In progress.
	NS	BenefitsCal Readiness	<ul style="list-style-type: none"> CBO Extract targeted for 01/05/23
	G	Central Print Readiness	<ul style="list-style-type: none"> Validation Meetings in progress.
	C	UAT Prep	<ul style="list-style-type: none"> UAT Prep concluded
	C	UAT Execution	<ul style="list-style-type: none"> UAT concluded 08/19/22.
Integration	NS	County Interface Partner Test (IPT) Execution	<ul style="list-style-type: none"> Targeted for 1/4/23 - 3/3/23 Pre-IPT Readiness activities are ongoing
	NS	State Interface Partner Test (IPT) Execution	<ul style="list-style-type: none"> Targeted for 1/4/23 - 3/3/23
Conversion	G	CDT Defects Resolution	<ul style="list-style-type: none"> As of 12/02/22 there are 63 unresolved Defects.
	G	EDBC Match – Auto Review Rates	<ul style="list-style-type: none"> Estimated 7% of converted programs will require worker review.
Technical	G	County Network Connectivity	<ul style="list-style-type: none"> Network circuit delivery complete. Network changes and integration completed Network IPT and Ad-hoc readiness testing in progress
	NS	Performance Testing	<ul style="list-style-type: none"> Targeted for 02/06/23 - 04/06/23

Not Started	On Schedule	<14 Days Late	>=14 Days Late	Complete
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*The status should be reflective of the readiness category trending at the time of reporting period.

Wave-3 Readiness: Executive Summary (as of 12/2/22)

Readiness Areas and Categories

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*	Readiness Category		Comments
Training	C	FDEL 8 Master Training Plan	Complete.
	G	ILT Training Curriculum Complete	• In progress and on schedule to be completed prior to the start of Early Training.
	NS	Wave 3 County Classroom Set-Up	• Classroom setup planning in progress.
	G	WBT Training Delivery	• Early Training WBTs started 11/28/22.
	NS	ILT Training Delivery	• Targeted to start 01/17/23 for ET/TTT and 02/27/23 for end-user training.
Organization	G	Change Discussion Guides (CDGs)	• CDGs signed off for all Wave 3 counties
	G	Communications	• Infographics for December (NOAs in CalSAWS and Caseloads) On Schedule
	C	Business Process Reengineering	• BPR Complete
	G	Process Simulation	• County Participant identification Complete
	G	Configuration	• Configuration Kickoff scheduling Complete
Implementation	NS	Implementation Planning	• Post-Implementation Planning will begin in January 2023 for Wave 3
	NS	County Prep	• County Prep Phase for Wave 3 will begin at T-6 weeks.
	G	Pre and Post Implementation Support	• Initial planning began and Implementation Team are drafting County profiles
	G	Help Desk	• Wave 3 Helpdesk Kickoff conducted 9/27 • Delegated Admin Training conducted 10/26 • County Tier 1 Fulfiller Training – Scheduled for week of 12/05/22
	G	County Ad Hoc Reports	• Reviewed 829 reports for refactoring. Approximately 381 need to be refactored for Wave 3 Counties

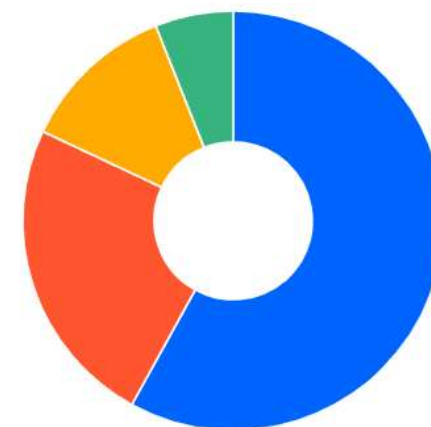
Wave 3 – County Readiness Summary (as of 12/2/22)

Readiness Area	Status*	Orange	Status*	Santa Barbara	Status*	Ventura
Application	G	Contact Center SCR: CA-240160	G	Contact Center SCR: CA-240161	G	Contact Center SCR: CA-240162
Integration	NS		NS		NS	
Conversion	G	Mock Cutover scheduled for January 2023	G	Mock Cutover scheduled for January 2023	G	Mock Cutover scheduled for January 2023
Technical	G		G		G	
Training	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22
Implementation	G	235 Ad Hoc reports to refactor	G	84 Ad Hoc reports to refactor.	G	62 Ad Hoc reports to refactor (estimated).
Organizational	G	T-6 Survey completed.	G	T-6 Survey completed.	G	T-6 Survey completed.

NS	Not Started	G	On Schedule	Y	<14 Days Late	R	>=14 Days Late
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*Information included is as of December 2, 2022

Wave 3 All Tasks Due Next 30 Days by Readiness Category



Implementation Readiness Category

Total Issues: 50

Application Readiness	29
Training Readiness	12
Implementation Readiness	6
Change Readiness	3

Wave 3 County Readiness Checklist Activities by Status (as of 12/02/2022)

Status	00 All Counties	06 Orange	07 Santa Barbara	08 Ventura	Wave 3 Counties	T:
COMPLETED	11	403	380	371	23	1188
NOT STARTED	2	184	165	157	164	672
IN PROGRESS	0	95	81	83	5	264
Total Unique Issues:	13	682	626	611	192	2124

Note: All County Tasks includes tasks that all 18 CalWIN Counties are responsible for completing (e.g., UAT related tasks). Wave 3 Counties tasks include tasks that apply to Orange, Santa Barbara and Ventura (e.g., selective conversion tasks)



Updates on Waves 2 – 6 Key Risks

Update on Key Risks

Project Readiness for CalWIN Cutover to CalSAWS

Risk	Risk Title		Wave 2	Wave 3	Wave 4	Wave 5	Wave 6
258	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour window	Project	R	R	R	R	R
268	Implementation Readiness for CalWIN Cutover to CalSAWS	Project	Y	Y	Y	Y	Y
237	The scaling of batch for 58 Counties may have an impact on system performance	Project	Y	Y	Y	Y	Y
240	The scaling of CalSAWS Production Operations, including Batch Operations, to provide 40 and 58 County support, without effectively taking into account the multi-county and multi-vendor CalSAWS ecosystem may impact business operations	Project	Y	Y	Y	Y	Y
276	Delivery of Wave 6 GDS #13 in Sept. 2023 (T-1) Impacts the Execution of Interface Partner Testing (IPT), Process Simulation, and County Data Validation (CDV) phases for Wave 6 Counties	Project					Y
278	CalWIN OCM Implementation Support Plan	Project	Y	Y	Y	Y	Y
279	CalWIN Counties may not be prepared to reconcile Fiscal and submit State Reports, timely, as they Migrate to CalSAWS	Project	Y	Y	Y	Y	Y

Update on Key Risks

CalWIN Counties Cutover Readiness Risks

Risk	Risk Title		Wave 2	Wave 3	Wave 4	Wave 5	Wave 6
262	The CalWIN Counties may not be fully prepared for go-live if they do not have sufficient or timely information	County	G	Y	Y	G	G
264	CalWIN County waves may not complete their Imaging migration readiness activities by their designated wave go-live dates	County	G	G	Y	G	G
269	CalWIN Counties may not have enough development and testing timeline to Refactor their Ad-hoc Reports and Ancillary System before Go-Live	County	Y	Y	Y	Y	Y





























































































Technical Operations Update

- Major Production Incidents Calendar (November)
 - Hyland Outage
-

CalSAWS Quality, Defect, Stability, Tickets Stats

November 2022 Production Outages

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
30	31	1   	2   	3   	4   	5   
	Application unavailable from 10/30 9:30pm to 11/1 3:38am due to AWS EBS issue					
		Image Processing delay 11:30am – 5:04pm				
6   	7   	8   	9   	10   	11   	12   
13   	14   	15   	16   	17   	18   	19   
20   	21   	22   	23   	24   	25   	26   
	Lassen and Shasta County Users experienced system slowness 10:30am to 8:05pm					
27   	28   	29   	30   	1	2	3

Production Incidents

Imaging Processing Delays

- On November 1, 2022, at 11:30 am, CalSAWS users started to experience delays in processing of images, including:
 - Availability of images on newly submitted documents in CalSAWS
 - Updates to existing documents in workflow
- Hyland's External Message Agent's (EMA) configuration hit a volume limit
- Hyland increased the EMA capacity and resolved the issue by 5:04 pm
- A 10% increase in volume associated with Placer and Yolo activity was identified as the cause of the issue
- During the issue time, a backlog developed, which was cleared by 8:45 pm
- The following preventative actions have been implemented:
 - Added two additional EMA nodes (11/9/2022)
 - Split message types to improve the load balancing of message distribution (11/11/2022)
 - Updated EMA iScripts to prevent messages from compounding the backlog if EMA were to fall behind in the future (11/11/2022)



BenefitsCal Technical Help Desk Implementation Update

BenefitsCal Technical Service Desk

Implementation Status

County	Implementation Date
CalWIN Wave 1 Counties	10/31/22
Los Angeles County	12/19/22
CalWIN Waves 2 - 6	At CalSAWS Go Live
39 Former C-IV Counties	Pending by Region*

* Initial meetings are being scheduled by region with implementation dates to be determined following the regional meetings and following analysis of the initial 60 days of Los Angeles data

Pending

Scheduled

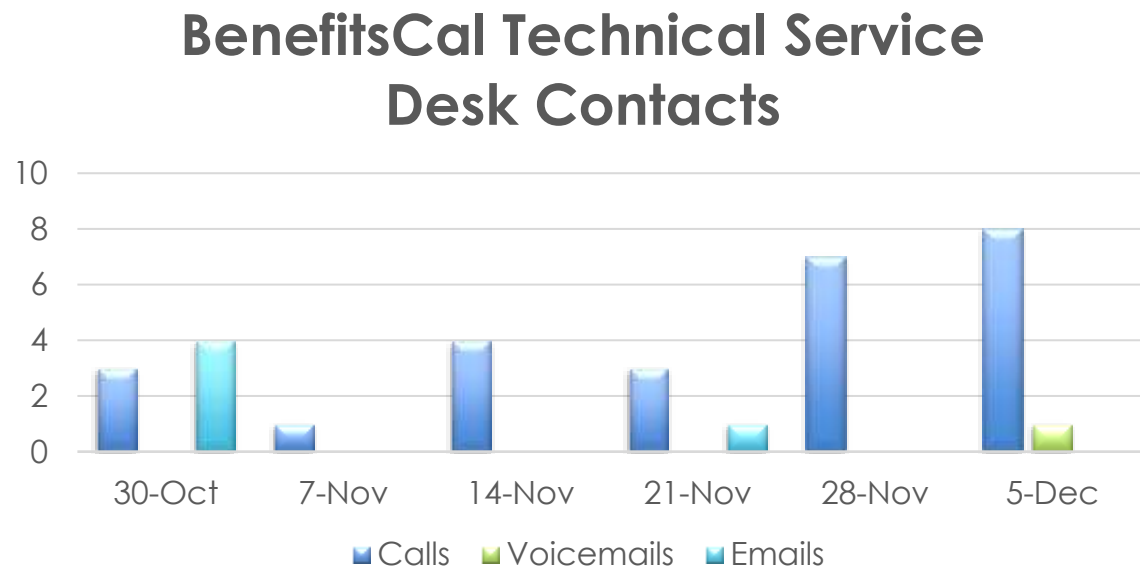
Live



BenefitsCal Technical Service Desk

Wave 1 Results

- A limited number of calls were transferred, pre-go live, from Los Angeles County following completion of training during the week of December 5th
- Number of contacts is not yet large enough to draw conclusions
- Future update will include further analysis based on the increased usage with Los Angeles County



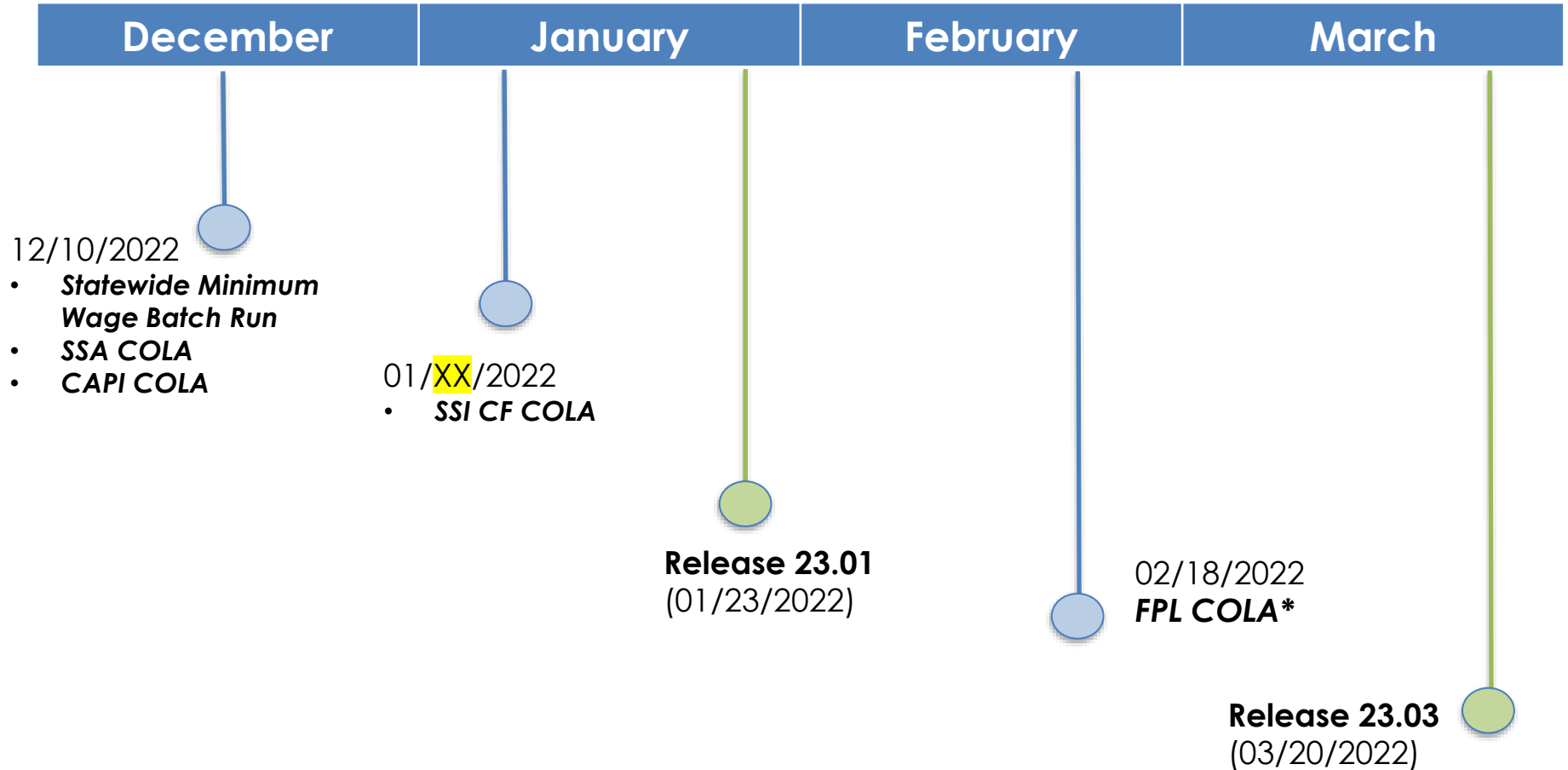


Release and Policy Update

- CalSAWS
 - COLA Updates
 - BenefitsCal
-

CalSAWS Release and Policy Update

Upcoming Release Highlights



* COLA dates are target dates, pending receipt of COLA values from the State partners

CalSAWS Release and Policy Update

COLA Update

■ SSI CF COLA

- Both CalSAWS and CalWIN were scheduled to run the SSI CF COLA on December 10, 2022
- A precursor to running this process is the receipt of an inbound file from DHCS which is used to update OPA records with the new SSI or SSI/SSP amounts
 - ✦ The file was received and processed on 12/6/2022. The team observed high exception rates (>90%)
 - ✦ On 12/7/2022, DHCS confirmed there was an issue with the file
- Next Steps
 - ✦ Records that were updated on 12/6/2022 are being reverted via a data change. This is targeted for 12/15/2022
 - ✦ A revised inbound file will be sent by DHCS the week of December 20
 - ✦ The batch COLA processing is now targeted for January

CalSAWS Release and Policy Update

23.01

Release 23.01

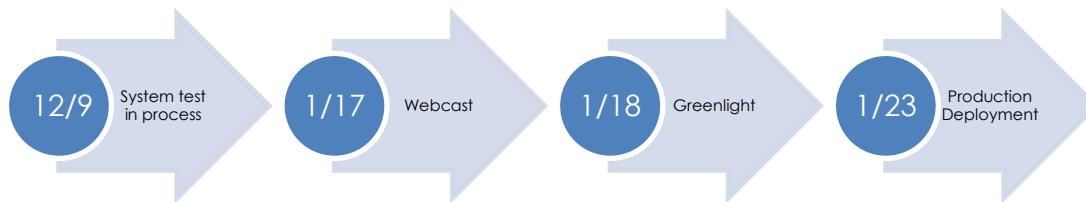
Generation of Medi-Cal Renewal Packets and Reminder Notice to Additional Correspondents

Time Extension of RCA/TCVAP Programs

CalFresh Electronic Theft benefit replacements

Create a DHCS Unwinding Eligibility and Enrollment Data Monthly Report

Display Important County Dates Phase I



CalSAWS Release and Policy Update

Latest on the PHE Lift

- DHCS/CalSAWS have updated the PHE Timelines to 4/30/2023, in case the PHE is determined to end at that time. The updated slides can be found in the Policy Appendix.
- Per DHCS - The next CMS update is expected mid-January 2023 regarding the PHE status.

BenefitsCal

Upcoming Release Calendar

Winter 2023

01/26/23

R 5.0

- Support Requests

TBD

- Screenshare

2/27/23

W2

- CalWIN Wave 2 Go-Live

Spring 2023

4/24/23

W3

- CalWIN Wave 3 Go-Live

05/25/23

ROI

- Release of Information

06/22/23

TC

- CalWORKs Timeclocks

7/3/23

W4

- CalWIN Wave 4 Go-Live

More Highlights for January 2023:

- ✓ New Student FAQs to help students who live in different counties during the school year
- ✓ Update text for Income Change question for the SAR7 and CF37 reports
- ✓ Add a nudge in Report a Change to help customer locate the IRT information on their dashboard.
- ✓ Add nudge for customer to review their tax filing status in MC Renewal flows



Status Update on Release of Information Functionality

BenefitsCal

ROI Design Update

- Release of Information allows customers to release a specific set of information for a specified time period to CBOs to better assist them.
- BenefitsCal and CalSAWS design activities started in November 2022 and are in-progress
- Review of the BenefitsCal functionality design were shared with stakeholders last week and are currently in progress with a due date of 12/30/2022
- Design is targeted to complete by January 2023
- Planned production timeline is May 2023



BenefitsCal Demo App/Environment

BenefitsCal Training Support

Counties and CBOs Will Have Access to an Integrated CalSAWS - BenefitsCal Environment to Support for Self-Serve Training

- BenefitsCal and CalSAWS environments Identified. Technical process to establish and test connectivity and functionality is in progress. Estimated availability in January 2023.
- Full functionality available in the environment.
- Access to the environment is controlled by the Consortium and requires an Access Code



CalSAWS Member Representatives Meeting – January 26, 2023

CalSAWS Member Representatives Meeting

January 26, 2023 | 1:00 p.m. – 4:00 p.m. | Zoom

- Quorum of the Member Representatives is required
- Agenda Highlights
 - JPA Board Action Items
 - Member Representatives Action Items
 - ✦ Approval of Administrative Budget for Unfunded Costs 23/24
 - Informational Items
 - ✦ Wave 1 Go-Live Retrospective (Panel Discussion)
 - ✦ Waves 2 & 3 Status Update
 - ✦ Key Risks Update
 - ✦ Conversion Update
 - ✦ IDEA Update
 - ✦ CalSAWS Procurement Update



Update on Key State IV&V Activities

Update on Key IV&V Activities – December

Key Activities being monitored by IV&V



Imaging Migration

- Production defect resolution
- Production enhancements
- Migration of documents from CalWIN to CalSAWS for Wave 2



Batch Performance

- Batch performance improvements and time savings
- Testing with 45 County caseload



CalWIN Data Conversion

- Wave 2 Mock Conversion
- Triage and Resolution of CDT Defects and Wave 1 conversion related issues



CalWIN Implementation

- Wave 1: Post Implementation Support
- Wave 2: Interface Partner Testing
- Wave 2: Process Simulation
- Wave 2: County Data Validation Lessons Learned
- Wave 3: CDG Reviews
- TOSS and IPOC Meetings, CNC Meetings



CalSAWS and BenefitsCal Releases

- CalSAWS 22.11 Prod Deployment, 23.01 Testing
- BenefitsCal Development and Testing – Release 5.0, Design Sessions for ROI



State Partners Updates

- OSI
 - CDSS
 - DHCS
-



Regional Updates



Adjourn Meeting
