# CalSAWS

California Statewide Automated Welfare System

# **Design Document**

CA-50776

CalFresh WTW Eligibility Non Compliance Updates

|         | DOCUMENT APPROVAL HISTORY |  |  |
|---------|---------------------------|--|--|
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| DATE       | DOCUMENT<br>VERSION | <b>REVISION DESCRIPTION</b>  | AUTHOR                           |
|------------|---------------------|--|----------------------------------|
| 09/02/2021 | 1.0<br>2.0          | Initial Draft<br>Removed Online Recommendations<br>and added new Batch<br>Recommendation for creating CF<br>Eligibility Non Compliance records<br>checking for CF Exemptions   | T Lazio<br>T Lazio<br>M Barillas |
| 12/6/2021  | 3.0                 | Added New Task Sweep Batch Job<br>and Task – Check CF WTW Eligibility<br>Non-Compliance For Two Parent HH<br>with Child Under Age  | T Lazio<br>M Barillas            |
| 04/19/2022 | <mark>4.0</mark>    | <ul> <li>Added the following updates based committee review feedback:</li> <li>Added reference to CRPC 2303 to assumption #2.</li> <li>Updated assumption #4 with SCR # created to address CF Sanction NOA issues.</li> <li>Added assumptions #8 and #9 regarding counting CF Eligibility Non Compliance instances.</li> <li>Updated 2.6.1 Overview to remove task sweep job but create automated action to be used by batch job.</li> <li>Removed 2.6.2.1 task sweep job and updated 2.6.2.2 (now 2.6.2.1)</li> </ul> | T Lazio                          |
| 05/06/2022 | 5.0                 | Added Section 2.3 Update the<br>Eligibility Non-Compliance Detail<br>Page<br>Added Section 2.10 Non-<br>Compliance Instance Number Data<br>Change  | V Bathala                        |

|            |     | Added Section 4 Outreach   |                       |
|------------|-----|--|-----------------------|
| 05/11/2022 | 6.0 | Added Section 2.4 Create CF<br>Exemptions Sanction Sync Batch Job<br>Added Assumption # 11 | M Barillas<br>T Lazio |

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#### **1 OVERVIEW**

The purpose of SCR CA-50776 is to automate the creation of CalFresh (CF) Eligibility Non-Compliances based on Welfare To Work (WTW)/ Refugee Employment Program (REP) 'Sanction' statuses in order to eliminate the manual process of having the worker create CF Eligibility Non-Compliances for WTW and REP program sanctions.

#### 1.1 Current Design

In CalSAWS, when a WTW program is updated to a status of 'Sanction', an automated task is created to have the worker manually add a CalFresh (CF) WTW Eligibility Non-Compliance.

#### 1.2 Requests

SCR CA-50303 implemented automation for creating WTW/REP Eligibility Non-Compliances for the Cash programs based on program 'Sanction' statuses added through Employment Services WTW/REP program status page. The Committee has requested that similar automation be included for creating CF Eligibility Non-Compliances based on WTW/REP 'Sanction' statuses.

#### 1.3 Overview of Recommendations

- 1. Update the CF EDBC Summary page to store and display data in a new EDBC section called "Sanctions and Penalties".
- 2. Update CF EDBC logic to populate the "Sanctions and Penalties" section of the CF EDBC Summary page based on CF WTW Eligibility Non-Compliances effective for the benefit period.
- Update the Eligibility Non-Compliance Detail Page Display Instance when 'Type' is "Voluntary Quit/Striker" and 'Reason' is "Reduced Work Effort"
- Add new batch job to check for CF work registration exemptions and create CF Eligibility Non-Compliance records if no work registration exemptions exist.
- 5. Update WTW Sanction Created batch sweep job to also trigger CF EDBC when a WTW type CF Eligibility Non-Compliance record is effective the month following the batch run month.
- 6. Add new Automated Action for CF WTW Eligibility Non-Compliances created for Two Parent HH with Child Under Age 6.
- Update Task Sweep batch job that triggers the 'Welfare to Work: Sanction Ended – Update CalFresh Disqualification' task creation to include REP program and 'Good Cause' and 'Exempt' WTW/REP program statuses.
- 8. Update Automated Action detail page for 'Welfare to Work: CalFresh Disqualification Ending' and 'Welfare to Work: Sanction Ended-Update CalFresh Disqualification' automated actions.

- DCR to update the Instance number to '1' for all CF eligibility non-compliance records where 'Type' is "Voluntary Quit/Striker", 'Reason' is "Reduced Work Effort" and the Instance value is Null.
- 10. Create CalSAWS list for persons with CF eligibility non-compliance records where 'Type' is "Voluntary Quit/Striker" and 'Reason' is "Reduced Work Effort included in DCR.

#### 1.4 Assumptions

- 1. Automation for the GR/GA Eligibility Non-Compliances will be addressed in a future effort through SCR CA-232977.
- 2. When the WTW participant is no longer in 'Sanction' status or the CalFresh disqualification period ends (whichever comes first), per CRPC 2303 the worker will be responsible for 'end dating' or removing the CF Eligibility Non-Compliance record and run the EDBC to reinstate eligibility. The worker will be informed when the WTW sanction has ended (i.e. job number PB00A256) or when the CF disqualification period is ending (i.e. job number PB00A257).
- Type 'WTW' will continue to be used for CF Eligibility Non-Compliance records created for REP program 'Sanction' individuals so there is no change to CF EDBC logic that imposes the role of 'FRE'.
- 4. NOAs that currently generate when CF program person has a CF Eligibility Non-Compliance for WTW will continue to generate with this SCR. Issues relating to displaying the correct Sanction period and number of disqualified months when sanction NOAs are generated will be addressed in a separate Correspondence SCR CA-240872 which will be targeted for the same release.
- 5. The "Sanctions and Penalties" section will not appear for CF EDBCs ran prior to the implementation of this SCR.
- 6. The maximum instance value for a CF Eligibility Non-Compliance record is '3'. If the instance count of CF program Eligibility Non-Compliances is greater than '3' for the CF participant, the instance will be set to '3' for each subsequent record.
- 7. CF Eligibility Non-Compliance record will not be created for WTW/REP 'Sanction' statuses with a reason of 'Sanction Cured', 'Sanction Denied', '2nd Instance', '3rd Instance', 'Failed to sign post 24 MTC Fed plan', 'Post WTW 24 MTC Failed to Sign Subsequent Fed Plan' 'Post WTW 24 MTC Fed Standards Not Met – Progress' or 'Post WTW 24 MTC Fed Standards Not Met – Participation'.
- 8. The following non-compliance Types should not be considered when calculating the instance for a WTW non-compliance:
  - Drug/Fleeing Felon (all Reasons)
    - IPV/Fraud (all Reasons)
    - Quality Control (all Reasons)
    - Time Limit (all Reasons)
    - Transferred Property/Income (all Reasons)
  - Voluntary Quit/Striker (Reason of Striker should not count)

Commented [TL1]: Content Revision

#### • Failure to Provide (all Reasons)

- The following non-compliance that should be considered when calculating the instance count are:
  - Type Voluntary Quit/Striker with a Reason of Job Quit or
    - Reduced Work Effort
  - Type WTW with any selectable Reason
- 10. If the CF WTW sanctioned individual qualifies for an exemption after the CF eligibility non-compliance record has been added by CalSAWS, the worker will be responsible for entering the exemption information in the system and 'end dating' or removing the CF Eligibility Non-Compliance record and run the EDBC to reinstate eligibility.
- 11. This SCR will not be updating any existing 'WTW' CF eligibility non-compliance records and the functionality introduced with this SCR will take effect upon implementation - this SCR will not affect any prior WTW sanctions.

#### **2 RECOMMENDATIONS**

# 2.1 Update the CalFresh EDBC Summary Page to Store and Display "Sanctions and Penalties" Data.

#### 2.1.1 Overview

When processing the EDBC for the CalFresh program, CalSAWS will store and display the sanctioned WTW/REP program individuals in the CF EDBC Summary page.

#### 2.1.2 CalFresh EDBC Summary Page Mockup

| ▼ Sanctions and Penalties |      |                 |            |          |
|---------------------------|------|-----------------|------------|----------|
| Name                      | Туре | Reason/Instance | Begin Date | End Date |
| Camoes,<br>Nicolau 40F    | WTW  | Quit a Job-2    | 10/01/2020 |          |

Figure 2.2.2.1 – Sanction and Penalties Section of the CF EDBC Summary Page

#### 2.1.3 Description of Changes

 Update the CF EDBC Summary page to store and display the sanctioned (WTW/REP) individuals in a new "Sanctions and Penalties" section which will show the following:

- a. Name This will display the name of the individual who has the CF Eligibility Non-Compliance (WTW).
  - i. The Name will wrap to the next line if needed
- b. Type This field will display the type of the CF Eligibility Non-Compliance (WTW).
  - i. The type 'WTW' will be used for both WTW and REP sanctioned individuals.
- c. Reason/Instance This field will display the reason for which the CF Eligibility Non-Compliance has been imposed and CF Non-Compliance instance number.
  - i. The Reason will wrap to the next line if needed. The instance number will be concatenated to the reason.
- d. Begin Date This field will map to the effective begin date of the CF Eligibility Non-Compliance (WTW).
- e. End Date This field will map to the effective end date of the CF Eligibility Non-Compliance (WTW). This field will display as blank when end date is high dated.
- f. The section will be displayed below the "Work Eligibility" section in the CF EDBC summary page.
- 2. Update EDBC PERS child database table that will store data for (WTW/REP) sanctioned individuals for the data listed 2.2.2 item 1.

Note:

• The 'Sanctions and Penalties' section will only display if there is only a valid CF Eligibility Non-Compliance for WTW effective for the benefit month.

#### 2.1.4 Page Location

- 1. Global: Eligibility
- 2. Local: Customer Information
- 3. Task: Run EDBC/EDBC Results

#### 2.1.5 Programs Impacted

- 1. CF
- 2. WTW
- 3. REP

#### 2.2 Update CF EDBC to use the CF Eligibility Non-Compliance to populate the "Sanction and Penalties" section of the CF EDBC Summary Page.

#### 2.2.1 Overview

The CF EDBC logic will be updated to use the CF Eligibility Non-Compliance record effective for the benefit month to populate the new "Sanctions and Penalties" section of the CF EDBC Summary page.

#### 2.2.2 Description of Changes

- 1. Update the CF EDBC logic to populate the "Sanction and Penalties" section of the CF EDBC Summary page based on the following data elements:
  - i. The Name will be the same as the CF Eligibility Non-Compliance participant name.
  - ii. The Type will be the same as the CF Eligibility Non-Compliance type. **Note:** 'WTW' type will be used for both WTW and REP sanctioned individuals.
  - iii. The Reason and Instance will be the same as the CF Eligibility Non-Compliance reason and instance.
  - iv. Begin Date The begin date will be the effective begin date of the CF Eligibility Non-Compliance.
  - v. End Date The End Date will be the effective end date of the CF Eligibility Non-Compliance.

#### 2.2.3 Programs Impacted

- 1. CF
- 2. WTW
- 3. REP

#### 2.3 Update the Eligibility Non-Compliance Detail Page

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#### 2.3.1 Overview

When adding a Non-Compliance reason of 'Reduced Work Effort', a dropdown of 'Instance' will display in the Eligibility Non-Compliance Detail page.

#### 2.3.2 Eligibility Non-Compliance Detail Page Mockup

| <ul> <li>Indicates required fields</li> </ul> | Save and Add Another             | Save and Return  | Cancel |
|---|----------------------------------|------------------|--------|
| Program:                                      |                                  |                  |        |
| CalFresh                                      |                                  |                  |        |
| Name: *                                       |                                  |                  |        |
| LESTER, ARTHUR 25M V                          |                                  |                  |        |
| Type: *                                       |                                  |                  |        |
| Voluntary Quit/Striker                        |                                  |                  |        |
| Reason: *                                     | Instance: *                      |                  |        |
| Reduced Work Effort V                         | 1                                |                  |        |
| Begin Date: *                                 | <sup>2</sup> <sub>3</sub> Date:  |                  |        |
|   |                                  |                  |        |
|   |                                  |                  |        |
|   | Save and Add Another             | Save and Return  | Cancel |
| Figure (                                      | 2.3.2.1 – Eligibility Non-Compli | anco Dotail Pago |        |
| riguie 2                                      |                                  | unce Deluit ruge |        |

- Update the Eligibility Non-Compliance Detail page to display the following dropdown when the 'Program' is "CalFresh", 'Type' is "Voluntary Quit/Striker", and 'Reason' is "Reduced Work Effort":
- a. Instance This is an indicator of Case-specific Non-Compliance. This is a required field. i. Display options: 1. Default is Blank 2. 1 3. 2 4. 3 2.3.4 Page Location • Global: Eligibility • Local: Customer Information • Task: Non-Compliance

## 2.3.5 Security Updates

N/A

#### 2.3.6 Page Mapping N/A

#### 2.3.7 Page Usage/Data Volume Impacts N/A

2.4 Create CF Exemptions Sanction Sync Batch Job

Commented [BM3]: Content Revision

## 2.4.1 Overview

Create a new daily batch job to find WTW/REP sanction records, check for CF work registration exemptions, and create a CF Eligibility Non-Compliance record if no work registration exemptions exist.

Note: CF Eligibility Non-Compliance record will only be created if there is not an existing record with the same type, reason and instance with overlapping dates which could have been added manually by the worker.

#### 2.4.2 Description of Change

1. Create a new batch job to find WTW/REP records where 'Sanction' status was created/added since the last batch run date and check for CF Exemptions that apply to the sanctioned CF participant: a. If any exemption is found, create a Work Registration Record and journal entry: See Table below for List of Exemptions and Work Registrations i. Journal Entry 1. Category – All 2. Type – Narrative 3. Initiated By – System 4. Short Description – CF Eligibility Non-Compliance record was not created due to a CalFresh exemption. 5. Long Description - CF Eligibility Non-Compliance record was created for {CF Participant Name} for the following reason: {CF Exemption Description} b. If no exemption is found i. Search for any existing CF Eligibility Non-Compliance records of the same type, reason, and instance with dates that overlap: 1. If any records are found, skip

#### 2. If no records are found, Create a new CF Eligibility Non-Compliance Record and Journal Entry a. CF Eligibility Non-Compliance Record i. Set the 'Program' value to 'CalFresh' ii. Set the 'Type' to 'WTW' (For both WTW/REP Sanctions) iii. Set the 'Reason' to: Sanction Status Reason CF Eligibility Non-Comp Reason Didn't Sign WTW Plan Not signing the WTW plan Quitting a job Quit a Job **Reduced Earnings** Reducing their earnings Turned Down a Job Not accepting a job Didn't Participate/Progress Not Participating in an in Activity activity Not providing proof of satisfactory progress in assigned activity iv. Set Begin Date of the CF Eligibility Non-Compliance Record to the 1st of the 'Effective Month' of the Sanction status similar to the Online logic setting the begin date for the Cash Eligibility Non-Compliance WTW/REP type record (observing the 10-day notice) v. Set the Instance Number to the number of CF program Eligibility Non-Compliances that were entered for the CF participant with the following types and reasons: 1. Type – 'Voluntary Quit/Striker' with Reason 'Job Quit' or 'Reduced Work Effort' 2. Type – 'WTW' with any selectable Reason vi. Journal Entry 1. Category - All 2. Type – Narrative 3. Initiated By – System 4. Short Description – CF Eligibility Non-Compliance record was created due to a WTW/REP Sanction. 5. Long Description - CF Eligibility Non-Compliance record was created for {CF Participant

Name} for the following reason: {CF Eligibility Non-Compliance Reason}

| Exemption Condition   | Work Registration Record  |
|---|---|
| High dated Work Registration<br>status record of 'Exempt' with<br>type 'CFWR' with a reason that is<br>NOT 'Welfare to Work Participant'<br>for the sanctioned CW/CF<br>participant | N/A   |
| Sanctioned CF participant is<br>under the age of 16   | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Child under 16'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month.                               |
| Sanctioned CF participant is 60<br>years of age or older  | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to '60 years of age or<br>Older'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month.                  |
| Sanctioned CF Participant is<br>disabled or incapacitated   | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Unfit for Employment -<br>Medically Verified'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month. |
| Sanctioned CF Participant is<br>currently receiving<br>unemployment income  | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Applied for or<br>Receiving Unemployment'   |

|  | Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month.  |
|--|---|
| Sanctioned CF Participant has a<br>living arrangement of Drug and<br>Alcohol Rehabilitation    | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Drug/Alcohol Program<br>Participant'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month |
| Sanctioned CF Participant is<br>working for 30 or more hours<br>weekly                         | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Working 30 hrs or more<br>weekly'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month    |
| Sanctioned CF Participant is<br>attending school or training<br>program for at least half time | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Student Half Time or<br>More'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month.       |
| Sanctioned CF Participant is<br>attending school or training<br>program for at least half time | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Student Half Time or<br>More'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month        |
| Sanctioned CF Participant in a single-parent CF HH who is either                               | Set the 'Type' to 'CFWR'  |

| the biological parent or has<br>parental control of a child under<br>the age of 6 years   | Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Cares for Dependent<br>Child Under 6'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month.                             |
|---|---|
| <ol> <li>Sanctioned CF Participant<br/>in a two-parent CF HH who<br/>is either the biological<br/>parent or has parental<br/>control of a child under the<br/>age of 6 years</li> <li>No high dated Work<br/>Registration status record<br/>of 'Exempt' with type<br/>'CFWR' with a reason of<br/>'Cares for Dependent<br/>Child Under 6' exists within<br/>the household         <ul> <li>If an existing record<br/>exists create an<br/>eligibility non-<br/>compliance record<br/>(see Section<br/>2.4.2.1.b.2) and<br/>create task (see<br/>Section 2.6)</li> </ul> </li> </ol> | Set the 'Type' to 'CFWR'<br>Set the 'Status' to 'Exempt'<br>Set the 'Status Reason' to 'Cares for Dependent<br>Child Under 6'<br>Set the 'Volunteer' to 'No'<br>Set the 'Excluded' to 'No'<br>Set the 'Begin Date' to the 1st of the batch run<br>date month. |

- 2.4.3 Execution Frequency Daily
- 2.4.4 Key Scheduling Dependencies Successor Batch Jobs: PB00E179
- 2.4.5 Counties Impacted All Counties that opted in

# 2.4.6 Data Volume/Performance

#### 2.4.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

#### 2.5 Enhance WTW Sanction Created Batch - PB00E179

#### 2.5.1 Overview

Currently this batch job triggers CalWORKs/RCA EDBC when a WTW/REP type Eligibility Non-Compliance record is effective the month following the batch run month.

Update batch sweep job PB00E179 to also trigger CF EDBC when a WTW type CF Eligibility Non-Compliance record is effective the month following the batch run month.

#### 2.5.2 Description of Change

- 1. Modify PB00E179 trigger logic to trigger CF EDBC for the come-up month:
  - a. CF persons are active the month following the batch run month.
  - b. There is an Eligibility Non-Compliance record with a Program value of 'CalFresh' and a Type of 'WTW' that is active the month following the batch run month and associated to the CF person.

#### 2.5.3 Execution Frequency

Monthly as of Batch 10-Day

## 2.5.4 Key Scheduling Dependencies

N/A

#### 2.5.5 Counties Impacted

All Counties

# 2.5.6 Data Volume/Performance

N/A

#### 2.5.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

#### 2.6 New Task Automated Action - CF WTW Eligibility Non-Compliance For Two Parent HH with Child Under Age 6

#### 2.6.1 Overview

Create new Automated Action to be used by batch job for when an eligibility non-compliance record is added for 'sanctioned' CF participant in a two parent CF HH when the other parent is exempt due to care for a child under the age of 6.

#### 2.6.2 Description of Change

- Create the following Automated Action that will be used by the batch job when an eligibility non-compliance is added for 'sanctioned' CF participant in a two parent CF HH when the other parent is exempt due to care for a child under the age of 6:
  - a) Action Information:
    - Name: WTW/REP Program: Sanction Added For Two Parent CF HH -Review CF Disqualification
    - Type: Create Task
    - Status: Inactive
    - Program(s): CF, WT, RE
    - Run Date: Daily (Mon-Sat)
    - Source: Batch
    - Scenario: A Sanction has been added for a WTW/REP participant(s) in a two parent CF HH where the WTW/REP participant(s) is a biological parent or has parental control of a child under the age of 6 years. Take appropriate action.
  - b) Task Information:

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- Task Type: BLANK
- Task Sub-Type: BLANK
- Due Date: Default Due Date
- Default Due Date: 1 day
- Initial Assignment: Default Assignment
- Default Assignment: Current Program Worker
- Long Description: WTW or REP program status is Sanction and a WTW CF Eligibility Non-Compliance record has been created for the WTW/REP participant who is either a biological parent or has parental control of a child under the age of 6 years in 2 parent CF HH. Review case to confirm CF Disqualification on Non-Compliance page should be removed or enddated and run EDBC. When Disqualification ends, CF benefits must be reinstated 1st of next month

Note: The Automated Action Status will initially be Inactive with a blank Task Type and Task Sub-Type. This is because each county can set a custom Task Type for the Automated Action. If a county decides to activate the Automated Action, the page validation will require that the county also select a Task Type to be used. Reference DDID 34 (CA-214928) for specifics of the Task Type pages.

#### 2.7 Enhance WTW Batch Task Sweep Job- PB00A256

#### 2.7.1 Overview

Currently this batch job triggers the 'Welfare to Work: Sanction Ended – Update CalFresh Disqualification' task creation when WTW program status records changes from either 'Sanction' status to 'Active' status or 'Non-Comp' 'in process of curing sanction' to 'Active' and participant is 'Active' on both CalWORKs and CalFresh.

Update the batch task sweep job PB00A256 to trigger the task creation when WTW or REP program status records changes from either 'Sanction' status to 'Active', 'Good Cause' or 'Exempt' status or 'Non-Comp' in process of curing sanction' to 'Active', 'Good Cause' or 'Exempt' status.

Update the batch task sweep job PB00A256 to check if the participant is 'Active' on RCA.

#### 2.7.2 Description of Change

- 1. Modify existing PB00A256 trigger logic to include the following:
  - a. REP program
  - b. RCA program
  - c. 'Good Cause' and 'Exempt' program statuses when WTW or REP program status changes from 'Sanction' status or 'Non-Comp' status with status reason 'In process of curing sanction'.

#### 2.7.3 Execution Frequency

Daily

- 2.7.4 Key Scheduling Dependencies N/A
- 2.7.5 Counties Impacted

All Counties

2.7.6 Data Volume/Performance

N/A

#### 2.7.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

#### 2.8 Modify Automated Actions

#### 2.8.1 Overview

'Welfare to Work: CalFresh Disqualification Ending' task is currently created when a person is Active on CalWORKS, and Active on CalFresh with a CF Non-Comply record whose instance is as follows: Instance 1 begin date is batch run date, Instance 2 begin date within 3 months of the batch run date, Instance 3 begin date within 6 months of the batch run date.

'Welfare to Work: Sanction Ended – Update CalFresh Disqualification' task is currently created when WTW records that change from either 'Sanction' status to 'Active' status or 'Non-Comp' 'in process of curing sanction' to 'Active' and are Active on both CalWORKS and CalFresh.

Modify the Name and Scenario verbiage of the 'Welfare to Work: CalFresh Disqualification Ending' automated action and the Name of the 'Welfare to Work: Sanction Ended – Update CalFresh Disqualification'.

#### 2.8.2 Description of Change

- 1. Modify the 'Welfare to Work: CalFresh Disqualification Ending' Name and Scenario verbiage:
  - a. Name: CalFresh Disqualification Ending
  - b. **Scenario**: The CalFresh disqualification is ending. Take appropriate action.
- Modify the 'Welfare to Work: Sanction Ended Update CalFresh Disqualification' Name, Scenario and Long Description verbiage as well as Programs:
  - a. Name: 'Welfare to Work/Refugee Employment Program: Sanction Ended – Update CalFresh Disqualification'
  - b. **Scenario**: A Welfare to Work or Refugee Employment program has moved from Sanction to Active, Good Cause or Exempt status and the participant is Active on CalWORKs or RCA and disqualified from CalFresh. Take appropriate action.
  - c. Long Description:WTW or REP program status no longer Sanction. Contact participant to confirm they want to reestablish eligibility. Review case to confirm CF Disqualification on Non-Compliance page should be removed or end-dated and run EDBC. When Disqualification ends, CF benefits must be reinstated 1st of next month.
  - d. Program(s): CF, WT, RE

#### 2.9 Non-Compliance Instance Number Data Change

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#### 2.9.1 Overview

This DCR will update the Instance number to '1' for all records where the Instance value is Null.

#### 2.9.2 Description of Change

- 1. Update the Instance number to '1' for Non-Compliance records when
  - the following is true:
    - a. Type Code = Voluntary Quit/Striker
    - b. Reason Code = Reduced Work Effort
    - c. Program Code = CalFresh
    - d. Instance Code is Null

# 2.9.3 Estimated Number of Records Impacted/Performance

Note: This DCR will go live after CalWIN Wave 1 and, therefore, the number of records may increase.

#### 2.10 Automated Regression Test

#### 2.10.1 Overview

Create new ART scripts to cover the changes in this SCR.

#### 2.10.2 Description of Changes

1. Verify the updated verbiage for the 'CalFresh Disqualification Ending' record on the Automated Action Detail page.

- 2. Verify the 'Action Information' for the new task creation action on the Automated Action Detail page.
- 3. Create 3 cases with CW, CF, and WTW with the following setup.
  - a. Case 1
    - i. Add a Sanction record on the WTW Status Detail page.
    - b. Case 2
- se 2
  - i. Add a Sanction record on the WTW Status Detail page.
  - ii. Add an Exempt record on the Work Registration Detail page.1. Type is CFWR
    - Status Reason is Welfare to Work Participant
    - 3. Record is High Dated
  - c. Case 3
    - i. Add a Sanction record on the WTW Status Detail page.
    - ii. Add an Exempt record on the Work Registration Detail page.
      - 1. Type is CFWR
      - 2. Status Reason is not Welfare to Work Participant
- 4. Confirm that Non-Compliance records are not added for any of the cases.
- Run EDBC online and confirm the Sanctions do not display for any of the cases.
- 6. Repeat the case scenario above (steps 3-5) for the following program combinations:
  - a.\_RCA, CF, and WTW
  - a.<u>b.</u>CW, CF, and REP (Los Angeles County only)
  - b.<u>c.</u>RCA, CF, and REP (Los Angeles County only)

#### **3 REQUIREMENTS**

#### 3.1 Project Requirements

| REQ #    | REQUIREMENT TEXT   | How Requirement Met  |
|----------|--|--|
| 2.8.2.19 | The LRS shall apply all sanctions, penalties,<br>and disregards when performing benefit<br>calculation(s). | This SCR will automate the creation of CF Eligibility Non Compliances for WTW/REP sanctions. |

### **4 OUTREACH**

#### 4.1 Lists

This list captures the Non-Compliance CalFresh individuals who have a Type of "Voluntary Quit/Striker" with Reason of "Reduced Work Effort" and an Instance number of Null.

List Name: CA-50776 Records this DCR was applied to List Criteria: The individuals that were changed by the DCR in section 2.10. Standard Columns:

- Case Name
- Case Number
- CountyUnit
- Unit Name
- Office Name
- Worker ID

## Additional Column(s):

- Individual First Name
- Individual Last Name
- Program Code
- Type Code
- Reason Code
- Instance Code

#### Frequency: One-time

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-50776

Note: Since Non-Compliance is person based, individuals captured in this list may be linked to multiple cases. Therefore, all active cases the individual is assigned to will be captured as part of this list. Commented [TL6]: Content Revision