

CalSAWS CCB Agenda

DATE	December 8, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-246332		Add M40-105 to CalSAWS	Client Correspondence	150	Premise	Start Build	22.11.x5
RWR	CA-246334		Add M40-105C to CalSAWS	Client Correspondence	150	Premise	Start Build	22.11.x5
RWR	CA-246395		Add MC 239 R to CalSAWS	Client Correspondence	84	Premise	Start Build	22.11.x5
RWR	CA-246429		Add MC 340 to CalSAWS	Client Correspondence	84	Premise	Start Build	22.11.x5
RWR	CA-247235		Add Threshold Languages to M44-350I SAR (9/13) M44-350K (11/21) and M44-350L (12/18)	Client Correspondence	930	Premise	Start Build	
RWR	CA-247423		Add the M42-101C (11/14) version to the Template Repository and add the Threshold Languages	Client Correspondence	144	Premise	Start Build	22.11.x5

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-247503		Add the M82-832G(6/18) version to the Template Repository and add the Threshold Languages	Client Correspondence	268	Premise	Start Build	
RWR	CA-247631		Update M44-316E (10/16) Version in the Template Repository and add the Threshold Languages	Client Correspondence	120	Premise	Start Build	
TBD	CA-250852		Impact assessment for ApEx table builds	DBA	10	CalSAWS M&E	Start Build	
22.07	CA-248200	CSPM-57114, CSPM-57115, CSPM-57116, CSPM-57117, CSPM-57118, CSPM-57119	BenefitsCal Marketing Campaign Queries	BenefitsCal	105	Premise	Production Deployment	22.09.01
22.07	CA-248233		DCR Update e-Application Assigned office to a Valid Office	BenefitsCal	19	CalSAWS M&E	Production Deployment	22.09.01
22.07	CA-250228		EDMS has transitioned to Hyland so turn off the EDMS specific Case Office Outbound writer and FTP jobs PO19C945, PO19C946	Batch/Interfaces	10	CalSAWS M&E	Production Deployment	22.09.22
22.09	CA-245042		Update CBO Applications to have the Correct CBO Names	BenefitsCal	20	CalSAWS M&E	Production Deployment	22.11.08
22.09	CA-248218		Enhance logging for Forms API	BenefitsCal	50	CalSAWS M&E	Production Deployment	22.09.29
22.09	CA-248438		Update the size of the DB Column for Medical Condition Detail and Other Health Care Detail	BenefitsCal	96	CalSAWS M&E	Production Deployment	22.09.29
22.09	CA-248617		Update 2 Way Messaging Task to update GR program type based on County	BenefitsCal	70	CalSAWS M&E	Production Deployment	22.09.29
22.09	CA-250726		Training: Update Clerical Support WBTs for 22.09-22.11 App Dev Changes	Training	45	CalSAWS M&E	Start Build	22.11.18

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-251010		DCR Update e-Application Assigned office to a Valid Office	BenefitsCal	19	CalSAWS M&E	No	22.10.18
22.09	CA-251909		Turn off October Foster Care Main Payroll run (CSPMTF) for 11/01/2022 for Placer and Yolo	Fiscal	5	CalSAWS M&E	Production Deployment	22.10.31
22.09	CA-252092	CSPM-61467	Update Office Number for applications for Placer	BenefitsCal	15	CalSAWS M&E	Production Deployment	22.11.01
22.09	CA-252520		Update Tax Intercept Jobs (WIS) to run on 11/10/2022 and (TTC and ARS) to run on 11/12/2022	Batch Operations	5	CalSAWS M&E	Production Deployment	22.11.10
22.11	CA-248857		Updates to the eCCP: Remove Transcription from Caller Profile Page, Change ACW to count up instead of down, and add in a Hold Timer	Contact Center	120	CalSAWS M&O	Production Deployment	22.12.02
22.11	CA-250566	CSPM-16979	Add Voter Reg information to App Transfer	BenefitsCal	172	CalSAWS M&E	Production Deployment	22.11.30
22.11	CA-250620		Training: Update the Child Care Administration CFP CA-220693	Training	75	CalSAWS M&E	Start Build	23.01.20
22.11	CA-250712		Update the Journal Long Description to support 20,000 characters	Online	97	CalSAWS M&E	No	22.11.xx
22.11	CA-250863		Online Help: Create Disaster Services OLH pages for CA-222367	Training	25	CalSAWS M&E	Start Build	
22.11	CA-251465		Issue October 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.11.26
22.11	CA-252387		AT6 ForgeRock forwarding removal	Tech Forge Rock	8	CalSAWS M&O	No	22.12.08
22.11	CA-252388		SYS5 ForgeRock forwarding removal	Tech Forge Rock	4	CalSAWS M&O	No	22.12.09
22.11	CA-252428		Update the School Attendance Status Detail page to display school without organization id	Online	124	CalSAWS M&E	Production Deployment	22.12.03
22.11	CA-252434		Training: Required Updates for Task Management WBTs	Training	85	CalSAWS M&E	Start Build	23.01.20
22.11	CA-252442		Training: Required Updates for Clerical Support WBTs	Training	60	CalSAWS M&E	Start Build	23.01.20

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.11	CA-252444		Training: Required Updates for Eligibility Kin-GAP WBTs	Training	60	CalSAWS M&E	Start Build	23.01.20
22.11	CA-252448		Training: Required Updates for Fiscal WBTs	Training	35	CalSAWS M&E	Start Build	23.01.20
22.11	CA-252502		Update customer appointments e-mail selection for CalWIN counties	Online	45	CalSAWS M&E	Start Build	22.12.15
22.11	CA-252519		Opt-In Counties to Foster Care Emergency Assistance Exceeded Job	Batch/Interfaces	80	CalSAWS M&E	Production Deployment	22.12.03
22.11	CA-252574		Update Bank Info of the Direct Deposit Writer for Santa Clara County	Fiscal	42	CalSAWS M&E	Start Build	22.11.14
22.11	CA-252814		Update Imperial County and Yolo County 2022 Holiday Calendar for December 2022	Batch Operations	36	CalSAWS M&E	Production Deployment	22.12.03
22.11	CA-252901		Update Tax Intercept Jobs (WIS) to run on 11/23/2022 and (TTC and ARS) to run on 11/26/2022	Batch Operations	10	CalSAWS M&E	Production Deployment	22.11.23
22.11	CA-252931		Add ABAWD Time Period from 2023-2025	Eligibility	35	CalSAWS M&E	Production Deployment	22.11.21
22.11	CA-252956		SSI COLA 2023 - End Date OPA Records Placer, Yolo	Batch/Interfaces	149	CalSAWS M&E	Production Deployment	22.12.03
23.01	CA-239721	CA-236332 CA-209721	CFL 21/22-61- REIMBURSEMENT INSTRUCTIONS FOR REPLACEMENT OF CALFRESH FOOD BENEFITS DUE TO ELECTRONIC THEFT	Reports	1028	CalSAWS M&E	Start Build	
23.01	CA-249484		Component Level Monitoring and Failure Scenarios	Tech Forge Rock	140	CalSAWS M&O	No	23.01.27
23.01	CA-251778		Online Help: Update JA Duplicate Persons	Training	15	CalSAWS M&O	Start Build	
23.01	CA-251781		Online Help - Update JA Lobby Management - Manage Devices	Training	15	CalSAWS M&O	Start Build	
23.01	CA-251786		Online Help: Update JA Lobby Management - Lobby Monitor	Training	15	CalSAWS M&E	Start Build	
23.01	CA-251787		Online Help Update Lobby Mgmt - Reception Log and Message Center job aid for CA-221945 and CA-233793	Training	15	CalSAWS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.01	CA-252088		Online Help: Remove SFIS Clerks Job Aid	Training	15	CalSAWS M&O	Start Build	
23.01	CA-252411		Enhance Imaging to complete CalWIN barcode lookups at the point of scan	Batch/Interfaces	98	CalSAWS M&E	Production Deployment	23.02.02
23.02	CA-252102		Operational DCR - Inactivate/Activate Benefit Match Automated Action - CW Wave 2	Batch/Interfaces	5	CalSAWS M&E	Start Build	23.02.26
23.03	CA-208602		Batch Scheduling Updates for CalWIN Conversion (Wave 3)	Batch/Interfaces	380	CalSAWS M&E	No	
23.03	CA-233206		Opt-In C-IV Counties to the Batch RE Appointment Scheduling for CW/CF Available for CalWIN Counties	Batch/Interfaces	405	CalSAWS M&E	No	
23.03	CA-251492		Update CRFI 21-036 response - Add Stale Date Batch for Sacramento County	Fiscal	88	CalSAWS M&E	No	
23.03	CA-251579		Remove Legacy Caseload Validation	Online	33	CalSAWS M&E	Start Build	
23.03	CA-252415		Solano County CalSAWS UAT/PROD EDR Access Request	Tech Ops	120	CalSAWS M&E	Start Build	
23.03	CA-252775		Wave 3 Counties UAT2 APEX Access Enable	Tech Ops	45	CalSAWS M&E	Start Build	
23.03	CA-252777		Wave 3 Counties Prod APEX Access Enable	Tech Ops	45	CalSAWS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.06	CA-245047		Alpine EDR setup: Network Circuit / bandwidth assessment and upgrades	Tech Ops	120	22.06	CA-245047	
22.07	CA-249296		Remove Household Member Address Population from MC RE Packets	Client Correspondence	90	22.07	CA-249296	
22.09	CA-246043		Implement partitioning for performance enhancements	DBA	890	22.09	CA-246043	
22.09	CA-246999		Automated Regression Test - Execution and Maintenance - 22.09 Release Cycle	Automated Test	960	22.09	CA-246999	
22.09	CA-248489		Design: ART Coverage Analysis - Defect Trend, All Usage Tiers	System Test	300	22.09	CA-248489	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-249557		Update MC RE packets to populate Primary Applicant's Address on 'Household Members' section	Client Correspondence	120	22.09	CA-249557	
22.09	CA-249822		San Diego County - Conduct Rush Warrant Testing	Client Correspondence	42	22.09	CA-249822	
22.09	CA-250710		CalWIN Migration Reports Support - Wave 1	Reports	220	22.09	CA-250710	
22.11	CA-220188		Add Missing Foster Care NOAs that existed in C-IV, Phase 1	Client Correspondence	1036	22.11	CA-220188	
22.11	CA-226672		DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2702, 2169, 2291, FDS CSC: Administration Page for Contact Center	Contact Center	3643	22.11	CA-226672	
22.11	CA-226843		DDID 2701, 2706 FDS CSC: Voice Authentication: All Languages	Contact Center	600	22.11	CA-226843	
22.11	CA-235894		Update 'LTC MC RE Packet Recipient' Field in Online Pages	Online	134	22.11	CA-235894	
22.11	CA-242020		Update LA County IVR Forms for AWS Connect	Client Correspondence	228	22.11	CA-242020	
22.11	CA-245005		CalSAWS CA-242569 Call Flow Changes for Yuba County in the IVR System	Contact Center	120	22.11	CA-245005	
23.01	CA-201813	CIV-100040	Display Important County Dates Phase I	Batch/Interfaces	2462	23.01	CA-201813	CIV-100040
23.01	CA-204087		Generation of Medi-Cal Renewal Packets and Reminder Notice to Additional Correspondents	Client Correspondence	1934	23.01	CA-204087	
23.01	CA-209601	CA-202381	Update eCAPS SWR to not update Vendor Code for FC/KG/AAP programs (LA County Only)	Fiscal	104	23.01	CA-209601	CA-202381
23.01	CA-227571		GR Hearing Notices	Client Correspondence	384	23.01	CA-227571	
23.01	CA-228876		Add Common NOA Fragments for Threshold Generation CalFresh	Client Correspondence	2533	23.01	CA-228876	
23.01	CA-236332	CA-239609, CA-239721 CA-209721	CALFRESH BENEFIT REPLACEMENT DUE TO ELECTRONIC THEFT	Fiscal	527	23.01	CA-236332	CA-239609, CA-239721 CA-209721

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.01	CA-236812		Add Pick Up Location to Issuance Method Detail	Fiscal	291	23.01	CA-236812	
23.01	CA-240478		ACL 14-49 - Do Not Remove Restaurant Meals Indicator When CF is Closed for Non-Financial Reason	Eligibility	323	23.01	CA-240478	
23.01	CA-243543		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3	Batch Operations	105	23.01	CA-243543	
23.01	CA-245084		Time Extension of RCA/TCVAP Programs	Eligibility	876	23.01	CA-245084	
23.01	CA-246472		LMRS endpoint changes needed for Los Angeles	Batch/Interfaces	663	23.01	CA-246472	
23.03	CA-229852	CIV-101422	Update Establishment logic for CalFresh TOP Intercepts during reapplication	Fiscal	104	23.03	CA-229852	CIV-101422

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **01/05/2023**.

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A

23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



[CA-246332] Add M40-105 to CalSAWS

Team Responsible:	Client Correspondence	Assignee:	Navyasri Yalamanchili	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Karuna Ganeri	Change Type (SCR):	Operational Enhancement
Minor Version:	22.11.x5	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Connie Buzbee	Regulation Reference:		Created:	06/07/2022 10:31 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	11/14/22 Maria Arceo. Send to Correspondence committee as FYI 11/23/22.				
Expedite Approval:	By Karen J. Rapponotti on 11/15/2022				
Current Design:	Currently M40-105 (11/14) Failed to Provide SSN When Received or Failure to Cooperate is not available in CalSAWS Template Repository.				
Request:	Add the M40-105 (11/14) Failed to Provide SSN When Received or Failure to Cooperate in English and available threshold languages in CalSAWS Template Repository. Languages include: English, Spanish, Chinese, Russian and Vietnamese.				
Recommendation:	Add the M40-105 (11/14) Failed to Provide SSN When Received or Failure to Cooperate to CalSAWS in English and following threshold languages: Spanish, Chinese, Russian and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	150				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	84	DBA :	0	Design :	21
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	25	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-246334] Add M40-105C to CalSAWS

Team Responsible:	Client Correspondence	Assignee:	Rohan Bedre	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Karuna Ganeri	Change Type (SCR):	Operational Enhancement
Minor Version:	22.11.x5	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Connie Buzbee	Regulation Reference:		Created:	06/07/2022 10:38 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	11/21/22 Maria Arceo. Send to correspondence committee as FYI on 11/29/22.				
Expedite Approval:	By Michele Peterson on 11/22/2022				
Current Design:	Currently M40-105C (11/14) Notice Of Action – Immunizations is not available in CalSAWS Template Repository.				
Request:	Add the M40-105C (11/14) Notice Of Action – Immunizations in English and available threshold languages to CalSAWS Template Repository. Languages include: English, Spanish, Chinese, Russian and Vietnamese.				
Recommendation:	Add the M40-105C (11/14) Notice Of Action - Immunizations to CalSAWS in English and following threshold languages: Spanish, Chinese, Russian and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	150				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	84	DBA :	0	Design :	21
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	25	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-246395] Add MC 239 R to CalSAWS

Team Responsible:	Client Correspondence	Assignee:	Pooja Shivanand	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Kamal Shaker J	Change Type (SCR):	Enhancement
Minor Version:	22.11.x5	Expedite Changes:	Start Build	Estimate:	84
Reporter:	Connie Buzbee	Regulation Reference:		Created:	06/08/2022 07:38 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved 11/09/2022-V. Bernal				
Expedite Approval:	By Michele Peterson on 11/14/2022				
Current Design:	Currently, MC 239 R (05/07) is not available in CalSAWS Template Repository.				
Request:	Add MC 239 R (05/07) DISCONTINUANCE NOTICE - DECEASED PERSONS in English and Spanish language to CalSAWS Template Repository.				
Recommendation:	Add MC 239 R (05/07) in English and Spanish language to CalSAWS Template Repository.				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	84				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	41	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-246429] Add MC 340 to CalSAWS

Team Responsible:	Client Correspondence	Assignee:	Lianel Richwin	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Nithin Samineni	Change Type (SCR):	Enhancement
Minor Version:	22.11.x5	Expedite Changes:	Start Build	Estimate:	84
Reporter:	Connie Buzbee	Regulation Reference:		Created:	06/08/2022 02:39 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved 11/10/2022-V. Bernal				
Expedite Approval:	By Michele Peterson on 11/14/2022				
Current Design:	Currently MC 340 (05/07) is not available in the CalSAWS Template Repository.				
Request:	Add the MC-340 (5/07) Denial or Discontinuance of Benefits to CalSAWS Template Repository in English and Spanish languages.				
Recommendation:	Add the MC-340 (5/07) Denial or Discontinuance of Benefits to CalSAWS Template Repository in English and Spanish languages.				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	84				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	41	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-247235] Add Threshold Languages to M44-350I SAR (9/13) M44-350K (11/21) and M44-350L (12/18)

Team Responsible:	Client Correspondence	Assignee:	Deepika Babu	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Dinesh Mariyappan	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	930
Reporter:	Janet Mitri	Regulation Reference:		Created:	06/28/2022 03:36 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Maria Arceo 9/13/22. Sent to Correspondence Committee as FYI 11/29/22				
Expedite Approval:	Approved by Karen Rapponotti on 9/19/22				
Current Design:	Currently M44-350ISAR (9/13) is not available in Threshold languages. M44-350K (8/13) and M44-350L (8/13) forms are not the latest state versions nor available in all Threshold Languages in CalSAWS.				
Request:	<p>1. Update M44-350K (8/13) and M44-350L (8/13) forms in all existing languages to match with the latest State version.</p> <p>Available Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese</p> <p>2. Add M44-350K (11/21) and M44-350L (12/18) forms in all available threshold languages for all counties to match with the State version.</p> <p>Languages include: Arabic, Farsi, Hmong and Lao.</p> <p>3. Add M44-350ISAR (9/13) forms in all available threshold languages for all counties to match with the State version.</p> <p>Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.</p>				
Recommendation:	<p>1. Update M44-350K (8/13) and M44-350L (8/13) form versions to match the latest State versions M44-350K (11/21) and M44-350L (12/18) along with the existing Threshold languages.</p> <p>Available Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese</p> <p>2. Add M44-350K (11/21) and M44-350L (12/18) forms in all available threshold languages for all counties to match with the State version.</p> <p>Languages include: Arabic, Farsi, Hmong and Lao.</p> <p>3. Add M44-350ISAR (9/13) forms in all available threshold languages for all counties to match with the State version.</p> <p>Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.</p>				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	930				

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	600	DBA :	0	Design :	150
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	180	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-247423] Add the M42-101C (11/14) version to the Template Repository and add the Threshold Languages

Team Responsible:	Client Correspondence	Assignee:	Vamsi Davuluri	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Sagar Karnawadi	Change Type (SCR):	Operational Enhancement
Minor Version:	22.11.x5	Expedite Changes:	Start Build	Estimate:	144
Reporter:	Janet Mitri	Regulation Reference:		Created:	07/05/2022 09:48 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	11-10-22 Maria Arceo. Send to Correspondence Committee as FYI on 11/14/22				
Expedite Approval:	By Michele Peterson on 11/14/2022				
Current Design:	Currently M42-101C (11/14) is not available in the CalSAWS Template Repository.				
Request:	Add M42-101C (11/14) Age and School Requirements- Discontinue to CalSAWS Template Repository in English and available Threshold Languages. Languages Include: English, Spanish, Chinese.				
Recommendation:	Add M42-101C (11/14) Age and School Requirements- Discontinue to CalSAWS Template Repository in English and following Threshold Languages: Chinese, Spanish.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	144				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	DBA :	0	Design :	20
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	24	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-247503] Add the M82-832G(6/18) version to the Template Repository and add the Threshold Languages

Team Responsible:	Client Correspondence	Assignee:	Alekhya Nagalingam	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Sahana Ramesh	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	268
Reporter:	Janet Mitri	Regulation Reference:		Created:	07/06/2022 02:18 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	11/21/22 Maria Arceo. Send to Correspondence as FYI 11/23/22.				
Expedite Approval:	By Michele Peterson on 11/22/2022				
Current Design:	Currently M82-832G (6/18) Eligible/Mandatory/Optional Person Leaving AU is not available in CalSAWS Template Repository.				
Request:	<ol style="list-style-type: none"> Add M82-832G/NA 200 (6/18) Eligible/Mandatory/Optional Person Leaving AU – Change-NOA to CalSAWS Template Repository in English and available Threshold Languages. Languages Include: English, Spanish, Chinese, Russian and Vietnamese. Add M82-832G/NA 1239 SAR (6/18) Eligible/Mandatory/Optional Person Leaving AU – Change-NOA to CalSAWS Template Repository in English and available Threshold Languages. Languages Include: English, Spanish, Chinese, Russian and Vietnamese. 				
Recommendation:	<ol style="list-style-type: none"> Add M82-832G/NA 200 (6/18) Eligible/Mandatory/Optional Person Leaving AU - Change-NOA to CalSAWS Template Repository in English and following Threshold Languages: Spanish, Chinese, Russian and Vietnamese. Add M82-832G/NA 1239 SAR (6/18) Eligible/Mandatory/Optional Person Leaving AU - Change-NOA to CalSAWS Template Repository in English and following Threshold Languages: Spanish, Chinese, Russian and Vietnamese. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	268				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	160	DBA :	0	Design :	40
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0



[CA-247631] Update M44-316E (10/16) Version in the Template Repository and add the Threshold Languages

Team Responsible:	Client Correspondence	Assignee:	Preethi Vangala	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Vamsi Davuluri	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	120
Reporter:	Janet Mitri	Regulation Reference:		Created:	07/08/2022 12:57 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	11/15/22 Maria Arceo. Send to Correspondence Committee as FYI 11/22/22.				
Expedite Approval:	By Karen J. Rapponotti on 11/21/2022				
Current Design:	Currently M44-316E (10/16) is available in English and Spanish languages in CalSAWS Template Repository.				
Request:	Update English, Spanish and add M44-316E (10/16) in available threshold languages to CalSAWS Template Repository. Languages include: Chinese, Russian.				
Recommendation:	Update English, Spanish and add M44-316E (10/16) in available threshold languages to CalSAWS Template Repository. Languages include: Chinese, Russian.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	120				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	64	DBA :	0	Design :	16
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	20	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-250852] Impact assessment for ApEx table builds**

Team Responsible:	DBA	Assignee:	Sauvik Basu	SPG Status:	N/A
Fix Version/s:	[TBD]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Patrick de Werk	Regulation Reference:		Created:	10/03/2022 08:20 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: 11/01/2022 - David approved on behalf of Laura Chavez

Expedite Approval: Approved by David Bruhn on behalf of Laura Chavez on 11/1/2022

Current Design: ApEx out of the box functionality

Request: Impact assessment for ApEx table builds

Recommendation: ApEx has the ability for administrative and developer users to create tables. We need to determine, by use of the scheduler application in ApEx, the impact of creating tables through the Oracle scheduler.

Outreach Description:

Alternative Procedure Description: None.

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	10	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-248200] BenefitsCal Marketing Campaign Queries

- Resolved: 09/01/2022 03:52 PM

Team Responsible:	BenefitsCal	Assignee:	Melissa Mendoza	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Operational Enhancement
Minor Version:	22.09.01	Expedite Changes:	Production Deployment	Estimate:	105
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	07/26/2022 09:02 AM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	American Rescue Plan Act (ARPA)
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CSPM-57114, CSPM-57115, CSPM-57116, CSPM-57117, CSPM-57118, CSPM-57119
Consortium Review Approval Date:					
Non-Committee Review:	Non Committee Approval for Operational Enhancement by Dymas Pena 11/11/2022				
Expedite Approval:	Approved by Karen Rapponotti on 08/09/2022				
Current Design:	BenefitsCal pulls data and is supported by CalSAWS.				
Request:	BenefitsCal has been requested from the state to do some marketing to target groups via email and text.				
Recommendation:	<p>CalSAWS to generate queries to support the marketing campaigns and provide an extract of email and phone numbers (if opted-in to text notifications) of customers:</p> <ol style="list-style-type: none"> 1. Applications not sent from Self-Service Portal 2. Upcoming Renewals in CalSAWS where customer does not have a BC Account. 3. Upcoming Renewals in BC where customer does have a BC account and RE is not in Received Status not including SAR7. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	105				
Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
BenefitsCal :	80	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	15
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-248233] DCR Update e-Application Assigned office to a Valid Office

- Resolved: 08/31/2022 11:06 AM

Team Responsible:	BenefitsCal	Assignee:	Pramisha Chintapalli	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Data Change
Minor Version:	22.09.01	Expedite Changes:	Production Deployment	Estimate:	19
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	07/26/2022 03:00 PM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Laura Ould on 7/29/2022				
Expedite Approval:	Approved by Karen Rapponotti on 07/28/2022				
Current Design:	BenefitsCal transfers applications and sets the County and Office code as part of Application Transfer API>				
Request:	Kern County Applications were set to an incorrect Office ID causing an invalid office to be sent to CalSAWS.				
Recommendation:	<p>Update the following Applications to a valid nearest office for Kern County:</p> <p>5/10/22 - 1092963</p> <p>5/31/22 - 1345761</p> <p>6/7/22 - 1431432(This has been fixed as part of CA-247292)</p> <p>No design document needed.</p>				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	19				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	15	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	4	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-250228] EDMS has transitioned to Hyland so turn off the EDMS specific Case Office Outbound writer and FTP jobs PO19C945, PO19C946

- Resolved: 09/22/2022 02:19 PM

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	Pending
Fix Version/s:	[22.07]	Designer Contact:	Sivagami Nachiyappan	Change Type (SCR):	Operational Enhancement
Minor Version:	22.09.22	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Sivagami Nachiyappan	Regulation Reference:		Created:	09/14/2022 10:39 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Carlos Zepeda on 9/15/2022				
Expedite Approval:	Approved by Karen J. Rapponotti on 09/22/2022				
Current Design:	EDMS Case Office Outbound writer and FTP jobs PO19C945, PO19C946 transfers the EDMS Case Office file from IFS to ITD. Since EDMS has transitioned to Hyland, this SCR will turn off these Interface jobs.				
Request:	Turn off EDMS Case Office Outbound writer and FTP jobs PO19C945, PO19C946.				
Recommendation:	Create a BSCR to delete these jobs from Batch scheduler (BIC Suite).				
Outreach Description:	Since EDMS has transitioned to Hyland these jobs are not required.				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	10				
Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245042] Update CBO Applications to have the Correct CBO Names

- Resolved: 11/04/2022 10:34 AM

Team Responsible:	BenefitsCal	Assignee:	Pramisha Chintapalli	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Data Change
Minor Version:	22.11.08	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Gillian Bendicio	Regulation Reference:		Created:	05/02/2022 10:59 AM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Non Committee Approval by Dymas Pena 11/11/2022				
Expedite Approval:	Approved by Michele Peterson on 5/5/2022				
Current Design:	Currently, Community Based Organizations (CBOs) are able to submit e-Applications from the BenefitsCal portal. When a CBO e-Application is available in CalSAWS, the e-Application Summary displays the origin as Community Based Organization and the user agency field is populated with the organization name as stored in the CBO's profile.				
Request:	Some CBO applications that were submitted in Production have the incorrect organization name. A data change request is needed to correct these e-Applications.				
Recommendation:	Update the listed e-Applications (in the list attachment) to have the correct organization name. The organization name is displayed on the User Agency field of the e-Application Summary page.				
Outreach Description:					
Alternative Procedure Description:	No alternative procedure.				
Operational Impact:					
Estimate:	20				
Automated Test :	5	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	15	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-248218] Enhance logging for Forms API

- Resolved: 09/22/2022 11:43 AM

Team Responsible:	BenefitsCal	Assignee:	Hisashi Horino	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Operational Enhancement
Minor Version:	22.09.29	Expedite Changes:	Production Deployment	Estimate:	50
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	07/26/2022 11:10 AM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Connie Buzbee - 9/16/2022				
Expedite Approval:	Approved by Karen Rapponotti on 08/22/2022				
Current Design:	RE forms are sent from BenefitsCal to CalSAWS and process through a queue.				
Request:	Update the Splunk logging on these forms to include either e-application number or the case and county code for easily finding forms in the logs.				
Recommendation:	Update the Splunk logging on these forms to include the following: SAWS2Plus - e-application number CF/CW RE, MC REs, SAR7 - Case Number and County Code.				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	50				
Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	40	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-248438] Update the size of the DB Column for Medical Condition Detail and Other Health Care Detail

- Resolved: 09/22/2022 10:37 AM

Team Responsible:	BenefitsCal	Assignee:	Melissa Mendoza	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Operational Enhancement
Minor Version:	22.09.29	Expedite Changes:	Production Deployment	Estimate:	96
Reporter:	Sricharitha Admala	Regulation Reference:		Created:	08/01/2022 12:23 PM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Non Committee Approval for Technical Change by Dymas Pena 11/11/2022				
Expedite Approval:	Approved by Karen Rapponotti on 09/12/2022				
Current Design:	Currently, the Description field of the Medical Condition Detail page and 'Expiration Reason' field of the Other Health Care Detail page only allows for up to 37 characters. Information coming from BenefitsCal e-Applications can have up to 200 characters. This is causing an issue when the worker tries to e-Data the description information on the Medical Condition Detail page and expiration reason information on the Other Health Care Detail Page.				
Request:	<ol style="list-style-type: none"> 1. Update the Medical Condition Detail page 'Description' field to accept up to 200 characters. 2. Update the Other Health Care Detail page 'Expiration Reason' field to accept up to 200 characters. 				
Recommendation:	<ol style="list-style-type: none"> 1. Update the Medical Condition Detail page 'Description' field to accept up to 200 characters. 2. Update the Other Health Care Detail page 'Expiration Reason' field to accept up to 200 characters. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	96				
Automated Test :	43	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	5
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	48
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-248617] Update 2 Way Messaging Task to update GR program type based on County

- Resolved: 09/09/2022 08:59 AM

Team Responsible:	BenefitsCal	Assignee:	Hisashi Horino	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Operational Enhancement
Minor Version:	22.09.29	Expedite Changes:	Production Deployment	Estimate:	70
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	08/04/2022 09:58 AM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Non Committee Approval by Dymas Pena On 11/11/2022				
Expedite Approval:	Approved by Karen Rapponotti on 08/04/2022				
Current Design:	BenefitsCal sends a Task over when a Customer sends a message to the county. If the program is GA/GR BenefitsCal will send the type of GR.				
Request:	Update the 2 Way Messaging Incoming API to use a helper method which will translate the GR to the correct GA/GR program type based on the county code.				
Recommendation:	<ol style="list-style-type: none"> 1. Create a helper method to translate when BC sends GR to the corresponding program type in Codes Tables for Category 15 and refer table 61. 2. Update the Incoming 2 Way Messaging API to use the new helper method to translate the correct values to create the task. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	70				
Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	50	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-250726] Training: Update Clerical Support WBTs for 22.09-22.11 App Dev Changes

- Resolved: 11/17/2022 08:52 AM

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.11.18	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Cristina Garcia	Regulation Reference:		Created:	09/28/2022 03:21 PM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Paul Robertson	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 9/30/2022

Current Design: Clerical Support WBTs are impacted by system changes implemented with the 22.09 to 22.11 Production release.

Request: Clerical Support WBTs need to be updated to reflect system changes implemented with the 22.09 to 22.11 Production release.

Recommendation: Update the following Clerical Support WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 030-WBT-CLE-Clerical Support-02
 - a. CA-239507 (New Field in New Programs Detail page)
2. 030-WBT-CLE-Clerical Support-04
 - a. CA-243462 (Aid Code added in Drop List Service Arrangement Detail page)

Outreach

Description:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	45		



[CA-251010] DCR Update e-Application Assigned office to a Valid Office

- Resolved: 10/14/2022 12:01 PM

Team Responsible:	BenefitsCal	Assignee:	Pramisha Chintapalli	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Data Change
Minor Version:	22.10.18	Expedite Changes:	No	Estimate:	19
Reporter:	Pramisha Chintapalli	Regulation Reference:		Created:	10/05/2022 03:24 PM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Laura Ould 7/29/2022				
Expedite Approval:					
Current Design:	BenefitsCal transfers applications and sets the County and Office code as part of Application Transfer API>				
Request:	Kern County Applications were set to an incorrect Office ID causing an invalid office to be sent to CalSAWS.				
Recommendation:	Update the following Application to a valid nearest office for Kern County: 2155977				
	No design document needed.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	19				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	15	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	4	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-251909] Turn off October Foster Care Main Payroll run (CSPMTF) for 11/01/2022 for Placer and Yolo

- Resolved: 10/31/2022 11:25 AM

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:	22.10.31	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/26/2022 05:05 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Approved by Karen Rapponotti on 10/26/2022				
Current Design:	In CalSAWS Foster Care Main Payroll runs on the first business day of the month, for the previous Benefit Month. (Example: November 1, 2022 CalSAWS would create the October 2022 Benefit Month Foster Care Issuances). CalWIN Counties (Placer and Yolo) ran their October 2022 Foster Care Main Payroll on 10/25/2022.				
Request:	For Placer and Yolo County, turn off the November 1, 2022 Foster Care Main Payroll batch.				
Recommendation:	For Placer and Yolo County, turn off the November 1, 2022 Foster Care Main Payroll batch.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	5	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252092] Update Office Number for applications for Placer

- Resolved: 11/01/2022 12:39 PM

Team Responsible:	BenefitsCal	Assignee:	Pramisha Chintapalli	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Data Change
Minor Version:	22.11.01	Expedite Changes:	Production Deployment	Estimate:	15
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	11/01/2022 08:53 AM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Melissa Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CSPM-61467
Consortium Review Approval Date:					
Non-Committee Review:	Non Committee approval for DCR update by Dymas Pena				
Expedite Approval:	Approved by Karen Rapponotti on 11/01/2022				
Current Design:	BenefitsCal sets the default office when CalSAWS does not return anything in Office Mapping. BenefitsCal is currently setting the Office ID as 01 instead of 0A for Placer County.				
Request:	Placer County Applications were set to an incorrect Office ID causing an invalid office to be sent to CalSAWS.				
Recommendation:	1. Update all applications for Placer County that were set to 01 to 0A.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	15				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252520] Update Tax Intercept Jobs (WIS) to run on 11/10/2022 and (TTC and ARS) to run on 11/12/2022

- Resolved: 11/10/2022 04:38 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Operational Enhancement
Minor Version:	22.11.10	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	11/08/2022 04:40 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Performance	Committee:	[Tax Intercept]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 11/08/2022

Current Design: Tax Intercept Interfaces: Welfare Intercept System (WIS), Treasurer and Tax Collector (TTC) and Access Replacement System (ARS) are currently scheduled to run every Friday night. Friday 11/11/2022 is a holiday.

Request: Update WIS to run on Thursday night 11/10/2022 instead. Update TTC and ARS to run on Saturday night 11/12/2022. Update the WIS jobs to be dated Friday 11/11/2022.

Recommendation: Update WIS to run on Thursday night 11/10/2022. Update TTC and ARS to run on Saturday night 11/12/2022. Update the WIS jobs to be dated Friday 11/11/2022.

Outreach

Description:

Alternative Procedure Description: NA

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-248857] Updates to the eCCP: Remove Transcription from Caller Profile Page, Change ACW to count up instead of down, and add in a Hold Timer

Team Responsible:	Contact Center	Assignee:	Kevin Hooke	SPG Status:	Pending
Fix Version/s:	[22.11]	Designer Contact:	Jared Kuester	Change Type (SCR):	Operational Enhancement
Minor Version:	22.12.02	Expedite Changes:	Production Deployment	Estimate:	120
Reporter:	Jared Kuester	Regulation Reference:		Created:	08/10/2022 11:50 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	N/A
Consortium Review Approval Date:					

Non-Committee Review: Approved by Darcy Alexander 11/28/2022

Expedite Approval: Karen J. Rapponotti, 11/10/22

Current Design: The eCCP transcribes audio in the Caller Profile page, the After Call Work timer counts down, and there is no timer to show how long a customer has been Hold.

Request: Remove the transcription, change the ACW timer to count up instead of down, and add in a timer to show how long a caller has been on hold.

- Recommendation:**
- 1) Remove the Transcription Service
 - a) Extend the Caller Status window to fit in the window
 - 2) Change the After Call Work timer to count up instead of down
 - 3) Add in a timer for the Hold Status
 - a) If a customer is placed on Hold, display the time that the customer has been placed on hold.
 - b) If the Agent takes the client off of hold, and then places them back on hold a subsequent time, start the timer from 0 again.

Outreach Description:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	120	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-250566] Add Voter Reg information to App Transfer

- Resolved: 11/24/2022 12:09 PM

Team Responsible:	BenefitsCal	Assignee:	Sricharitha Admala	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Policy Re-Design
Minor Version:	22.11.30	Expedite Changes:	Production Deployment	Estimate:	172
Reporter:	Melissa Mendoza	Regulation Reference:	ACL 95-26, NVRA - 52 U.S.C. § 20509 & 52 U.S.C. § 20506(a) (2)(A) (5/2020)	Created:	09/26/2022 12:27 PM
Status:	Test Complete	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CSPM-16979
Consortium Review Approval Date:					
Non-Committee Review:	Non Committee Approval by Dymas Pena 11/11/2022				
Expedite Approval:	Approved by Karen Rapponotti on 10/20/2022				
Current Design:	BenefitsCal transfers applications through the App Transfer API. Secretary of State requires that voting preference be shared with the customer.				
Request:	BenefitsCal will be capturing the Voter Registration information and passing it through App Transfer API.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the App Transfer API to store the following fields when passing from BenefitsCal and display them on e-App Summary page: string 10009 - AR - Already Registered To Vote ,ND - No - Do Not Want to Register to Vote ,YW - Yes - Would Like to Register to Vote 2. Validate e-Application Summary to display the result. 3. Validate Individual Demographic Detail page to display Voter Preference after E-App Case link is established. 4. Add Page Mapping for the Voter Preference on Individual Demographics Detail page. <p>Note: No design document needed.</p>				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	172				
Automated Test :	65	Batch/Interfaces :	84	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	8
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-250620] Training: Update the Child Care Administration CFP CA-220693

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	23.01.20	Expedite Changes:	Start Build	Estimate:	75
Reporter:	Cristina Garcia	Regulation Reference:		Created:	09/27/2022 12:30 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 9/30/2022

Current Design: Currently there is no CFP for the Child Care Administrator Portal available.

Request: Update the CFP for the Child Care Administrator as scoped in appdev SCR CA-220693.

Recommendation: Update the Child Care Administrator CFP in Adobe Captivate to make available in the LMS and the Child Care Portal Online Help.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **75**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	75		



[CA-250712] Update the Journal Long Description to support 20,000 characters

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Trevor Torres	Change Type (SCR):	Enhancement
Minor Version:	22.11.xx	Expedite Changes:	No	Estimate:	97
Reporter:	Matthew Lower	Regulation Reference:		Created:	09/28/2022 11:04 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: i.Lazaro 11/8/2022

Expedite Approval: Current Design: Currently, the Journal Detail page has a maximum character limit of 10,000 characters in the Long Description field when using the Classic Template. Users have experienced issues of exceed this 10,000-character limit. This SCR will update the character limit from 10,000 to 20,000 characters to accommodate descriptions that exceed the current character limit for the Long Description.

Request: Update the Journal Long Description to support 20,000 characters.

- Recommendation:**
1. Update the Journal Long Description to support 20,000 characters.
 2. Update the validation message to match the new maximum character limit of 20,000.
 3. Update the journal API to support the new maximum character limit of 20,000.

Notes: Additional enhancements to validation message will be addressed in CA-252572.

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact: Estimate: 97

Automated Test :	28	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-250863] Online Help: Create Disaster Services OLH pages for CA-222367

- Resolved: 10/14/2022 11:29 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	25
Reporter:	Cristina Garcia	Regulation Reference:		Created:	10/03/2022 11:40 AM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Joyce Oshiro 11/17/2022 - Approved

Expedite Approval: Approved by Karen Rapponotti on 10/4/2022

Current Design: CA-222367 Creates new Online Help pages for Disaster CalFresh

Request: Create new Disaster Services List and Detail page in Online Help

Recommendation:
 Add the following in Online Help:
 1) Disaster Services List page
 2) Disaster Services Detail page

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	25		



[CA-251465] Issue October 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 11/22/2022 12:09 PM

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Matthew Warren	Change Type (SCR):	Enhancement
Minor Version:	22.11.26	Expedite Changes:	Production Deployment	Estimate:	210
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated October 11, 2022	Created:	10/17/2022 02:58 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

Expedite Approval: Approved by Karen Rapponotti on 10/28/2022

Current Design: The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:
 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the July, August and September 2022 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the July, August and September 2022 benefit month benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
 - a. Include all cases with Active CalFresh program in July, August and September 2022 benefit month and no Emergency Allotment Issued.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.
 Note: If the household has already received CalFresh benefit up to the maximum allotment for July, August and September benefit month the authorized amount for the manual EDBC would be set to \$95.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - f. Create the manual EDBC records with RECALC_IND = 'N'

2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

3) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For August 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 10/15/2022 due to COVID-19

Long Description: Per direction from ACWDL dated August 19, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For September 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 10/15/2022 due to COVID-19

Long Description: Per direction from ACWDL dated September 02, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For October 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 11/26/2022 due to COVID-19

Long Description: Per direction from ACWDL dated October 11, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	15
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	43	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252387] AT6 ForgeRock forwarding removal

Team Responsible:	Tech Forge Rock	Assignee:	Priya Kanneganti	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Amir Mohammad	Change Type (SCR):	Data Change
Minor Version:	22.12.08	Expedite Changes:	No	Estimate:	8
Reporter:	Nilay Mistry	Regulation Reference:		Created:	11/04/2022 04:19 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Nilay Mistry	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Consortium Contact:		Committee:	[Tech]	Funding Source ID:	
Project Phase (SCR):	Assembly Test	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Laura Chavez on 11/14/2022

Expedite Approval: Current Design: OAuth Client is implemented in ForgeRock for Application Security and SingleSign On Features for connected applications based on the redirects added in the client .

Request: This activity only needs to be carried forward post approval of change # CHG0037652 activity need to be carried forward.

Removal of AT6 ForgeRock forwarding as AT6 environment is getting decommissioned with change #CHG0037652

Tentative date of removal is Dec 8

Recommendation: Need to remove the OAuth client from the codebase to push it via Jenkins Pipeline in Non-PROD FR. Once the Non-PROD FR deployment is completed, the application will be decommissioned.

Outreach Description: Alternative Procedure N/A

Description: Operational Impact: Estimate: 8

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	8
Tech Ops :	0	Training :	0	Translation :	0



[CA-252388] SYS5 ForgeRock forwarding removal

Team Responsible:	Tech Forge Rock	Assignee:	Priya Kanneganti	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Amir Mohammad	Change Type (SCR):	Data Change
Minor Version:	22.12.09	Expedite Changes:	No	Estimate:	4
Reporter:	Nilay Mistry	Regulation Reference:		Created:	11/04/2022 04:25 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Nilay Mistry	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Consortium Contact:		Committee:	[Tech]	Funding Source ID:	
Project Phase (SCR):	Assembly Test	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Laura Chavez on 11/14/2022

Expedite Approval: Current Design: OAuth Client is implemented in ForgeRock for Application Security and SingleSign On Features for connected applications based on the redirects added in the client .

Request: This activity only needs to be carried forward post approval of change # CHG0037655 activity need to be carried forward.

Removal of Sys5 ForgeRock forwarding as Sys5 environment is getting decommissioned with change #CHG0037655

Tentative date of removal is Dec 9

Recommendation: Need to remove the OAuth client from the codebase to push it via Jenkins Pipeline in Non-PROD FR. Once the Non-PROD FR deployment is completed, the application will be decommissioned.

Outreach Description: Alternative Procedure N/A

Description: Operational Impact: Estimate: 4

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	4
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-252428] Update the School Attendance Status Detail page to display school without organization id

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Enhancement
Minor Version:	22.12.03	Expedite Changes:	Production Deployment	Estimate:	124
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	11/07/2022 12:46 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	i.Lazaro 11/9/2022				
Expedite Approval:	Approved by Michele Peterson on 11/07/2022				
Current Design:	The School Attendance Status Detail page does not display for School Attendance Detail records that are not associated to an organization ID. Users are unable to view or edit the status information on converted School Attendance Detail records that are not associated to an organization ID. On the School Attendance Course Detail page, users are unable to view the School Name field information when the associated School Attendance Detail record does not have an organization ID.				
Request:	Expand the logic used on the School Attendance Status Detail and School Attendance Course Detail pages to display School Attendance Status and School Attendance Course Detail record information for a record that does not have an organization ID.				
Recommendation:	<ol style="list-style-type: none"> 1. Expand the logic used on the School Attendance Status Detail page to display for a converted record with no organization ID. 2. Expand the logic used on the School Attendance Course Detail page to display School Name field information for a converted record with no organization ID. 				
Outreach Description:	User will need to re-add the school as a workaround.				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	124				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	82
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	32	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252434] Training: Required Updates for Task Management WBTs

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.01.20	Expedite Changes:	Start Build	Estimate:	85
Reporter:	Cristina Garcia	Regulation Reference:		Created:	11/07/2022 01:45 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Cathy Vaisau	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 11/22/2022

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-250724 and CA-249165. These are required updates that were out of scope from prior SCR's.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 034 - Task Management for Administrators
 110 - Task Management - Orientation
 140 - Task Management Security Administrative Support
 (please see attached comment logs)

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **85**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	85	Translation :	0

 **[CA-252442] Training: Required Updates for Clerical Support WBTs**

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.01.20	Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:		Created:	11/07/2022 03:09 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Paul Robertson	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 11/22/2022

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-250726. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 030-WBT-CLE-Clerical Support-02
 030-WBT-CLE-Clerical Support-04
 Please refer to the attached spreadsheets for comment details.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	60	Translation :	0



[CA-252444] Training: Required Updates for Eligibility Kin-GAP WBTs

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.01.20	Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:		Created:	11/07/2022 03:14 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Cathy Vaisau	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 11/22/2022

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-250741. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached: 056-ELG-Eligibility Kin-GAP-02
Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	60	Translation :	0

[CA-252448] Training: Required Updates for Fiscal WBTs

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.01.20	Expedite Changes:	Start Build	Estimate:	35
Reporter:	Cristina Garcia	Regulation Reference:		Created:	11/07/2022 03:20 PM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Paul Robertson	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Karen Rapponotti on 11/22/2022

Expedite Approval: Approved by Karen Rapponotti on 11/22/2022

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-250746. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 080-WBT-FSA-Fiscal-01
 080-WBT-FSA-Fiscal-02
 Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	35	Translation :	0



[CA-252502] Update customer appointments e-mail selection for CalWIN counties

Team Responsible:	Online	Assignee:	Suraj Kumar	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	22.12.15	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	11/08/2022 12:51 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: i.Lazaro 11/22/2022

Expedite Approval: Approved on 11.22.2022 by Karen Rapponotti

Current Design: During the implementation of DDID 1526 (CA-207303) the following counties Fresno, Sacramento, San Diego, San Mateo was opted in to receive customer appointment email. For Santa Clara, they were opted out to not receive any kind of emails.

Request: Update the following counties (CalWIN) Fresno, Sacramento, San Diego, San Mateo and Santa Clara selection in regard to receiving customer appointment email.

Recommendation: Update the following counties (CalWIN) selection in regard to receiving email for customer appointment:

1. Fresno: Update to no longer receive e-mails in regard to customer appointment including appointment cancellation.
2. Sacramento: Update to no longer receive e-mails in regard to customer appointment including appointment cancellation.
3. San Diego: Update to no longer receive e-mails in regard to customer appointment including appointment cancellation.
4. San Mateo: Update to no longer receive e-mails in regard to customer appointment including appointment cancellation.
5. Santa Clara: Update to receive e-mails from CalSAWS when there's a customer appointment along with the option to save to their calendar along with receiving emails for appointment cancellation.

Note: There is no Design Document for this SCR

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	14
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	26	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252519] Opt-In Counties to Foster Care Emergency Assistance Exceeded Job

Team Responsible:	Batch/Interfaces	Assignee:	Kareena Chan	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Kareena Chan	Change Type (SCR):	Enhancement
Minor Version:	22.12.03	Expedite Changes:	Production Deployment	Estimate:	80
Reporter:	Kareena Chan	Regulation Reference:		Created:	11/08/2022 04:28 PM
Status:	System Test	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Karen R 11/14/2022

Expedite Approval: Approved by Karen R on 11/15/2022

Current Design: Los Angeles county is currently the only county using the Foster Care Emergency Assistance Exceeded Batch Job (PB00E122). Other counties need to opt-in for this functionality.

Request: Add opted-in counties to the Foster Care Emergency Assistance Exceeded Batch Job (PB00E122).

- County responses:
- ALAMEDA- IN
 - ALPINE- NO Response
 - AMADOR- IN
 - BUTTE- IN
 - CALAVERAS- OUT
 - COLUSA- IN
 - CONTRA COSTA- IN
 - DEL NORTE- IN
 - EL DORADO- NO Response
 - FRESNO- IN
 - GLENN- IN
 - HUMBOLDT- OUT
 - IMPERIAL- IN
 - INYO- OUT
 - KERN- IN
 - KINGS- IN

LAKE- IN
LASSEN- IN
MADERA- IN
MARIN- OUT
MARIPOSA- IN
MENDOCINO- IN
MERCED- OUT
MODOC- OUT
MONO- NO Response
MONTEREY- IN
NAPA- OUT
NEVADA- IN
ORANGE- IN
PLACER- IN
PLUMAS- IN
RIVERSIDE- OUT
SACRAMENTO- IN
SAN BENITO- OUT
SAN BERNARDINO- OUT
SAN DIEGO- IN
SAN FRANCISCO- IN
SAN JOAQUIN- OUT
SAN LUIS OBISPO- IN
SAN MATEO- IN
SANTA BARBARA- IN
SANTA CLARA- IN
SANTA CRUZ- IN
SHASTA- OUT
SIERRA- OUT
SISKIYOU- IN
SOLANO- NO Response

SONOMA- IN
 STANISLAUS- IN
 SUTTER- IN
 TEHAMA- OUT
 TRINITY- IN
 TULARE- IN
 TUOLUMNE- OUT
 VENTURA- IN
 YOLO- IN
 YUBA- NO Response

Recommendation:

Add opted-in counties to the Foster Care Emergency Assistance Exceeded Batch Job (PB00E122).

Outreach

Description:

Alternative

Procedure

Description:

Currently, CalSAWS has an implementation that generates a task for the worker to take appropriate action on any program that has a foster care child that is about to reach the NTE date on the emergency assistance program. Opted in counties can use this task until the jobs are turned on to take action on cases when about to reach the NTE date.

Operational Impact:

Estimate:

80

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252574] Update Bank Info of the Direct Deposit Writer for Santa Clara County

- Resolved: 11/14/2022 05:05 PM

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Eric Wu	Change Type (SCR):	Data Change
Minor Version:	22.11.14	Expedite Changes:	Start Build	Estimate:	42
Reporter:	Eric Wu	Regulation Reference:		Created:	11/09/2022 05:05 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Michele Peterson - Agree - 11/9/2022

Expedite Approval: Approved by Michele Peterson on 11/9/2022

Current Design: the Direct Deposit functionality, batch job, and interface are added to the CalSAWS for CalWIN counties Per Design Differences ID (DDID) 1360.

Request: Update Direct Deposit Writers to generate Originating DFI ID as 09100001 for Santa Clara County.

Recommendation: Update Direct Deposit Writers to generate Originating DFI ID as 09100001 for Santa Clara County.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 42

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	25	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252814] Update Imperial County and Yolo County 2022 Holiday Calendar for December 2022

Team Responsible:	Batch Operations	Assignee:	Ryan O'Mary	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Enhancement
Minor Version:	22.12.03	Expedite Changes:	Production Deployment	Estimate:	36
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	11/16/2022 12:24 PM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 11/16/2022

Current Design: The 2022 County Holiday Calendar was set by CRFI 21-060.

Request: Imperial County and Yolo County have requested to update the 2022 Holiday Calendar to have 12/23/2022 and 12/30/2022 as County Holidays.

Recommendation: Update Imperial County (13) and Yolo County (57) Holiday Calendars to show the following County Holidays:
 Friday 12/23/2022
 Friday 12/30/2022

Outreach

Description:

Alternative Procedure Description: NA

Operational Impact:

Estimate: 36

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252901] Update Tax Intercept Jobs (WIS) to run on 11/23/2022 and (TTC and ARS) to run on 11/26/2022

- Resolved: 11/22/2022 02:48 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	22.11.23	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	11/18/2022 11:23 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Karen Rapponotti - Approved - 11/18/2022				
Current Design:	Tax Intercept Interfaces: Welfare Intercept System (WIS), Treasurer and Tax Collector (TTC) and Access Replacement System (ARS) are currently scheduled to run every Friday night. Thursday 11/24/2022 and Friday 11/25/2022 are holidays for the CalSAWS system.				
Request:	Update WIS to run on Wednesday night 11/23/2022 instead. Update TTC and ARS to run on Saturday night 11/26/2022. Update the WIS jobs to be dated Friday 11/24/2022.				
Recommendation:	Update WIS to run on Thursday night 11/23/2022. Update TTC and ARS to run on Saturday night 11/26/2022. Update the WIS jobs to be dated Friday 11/24/2022.				
	NOTE: Ensure the TITOP batch job runs.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-252931] Add ABAWD Time Period from 2023-2025

- Resolved: 11/21/2022 04:39 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Select a value
Fix Version/s:	[22.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:	22.11.21	Expedite Changes:	Production Deployment	Estimate:	35
Reporter:	Thomas Lazio	Regulation Reference:		Created:	11/21/2022 08:02 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CaWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Reviewed and approved by Caroline Bui on 11/21/2022				
Expedite Approval:	Expedited PROD deployment approval by Karen J. Rapponotti on 11/21/22. PFA email for reference.				
Current Design:	SCR CA-57971 added 3 year ABAWD time periods to Code table 2621 and currently missing ABAWD period from 2023-2025.				
Request:	Add a new 3-year ABAWD period from 2023-2025 which is currently missing in the system.				
Recommendation:	1. Add new 3-year ABAWD period from 2023 -2025 to CT 2621 (ABAWD Time Limit Period) .				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	35				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	14	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-252956] SSI COLA 2023 - End Date OPA Records Placer, Yolo**

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Edgars Reinholds	Change Type (SCR):	New Policy
Minor Version:	22.12.03	Expedite Changes:	Production Deployment	Estimate:	149
Reporter:	Edgars Reinholds	Regulation Reference:	ACL XX-22	Created:	11/21/2022 03:39 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Reviewed and approved by Caroline Bui on 11/22/2022

Expedite Approval: Michele Peterson

Current Design: CA-243012 will demand in the SSA COLA Interface to update the OTHER_PGM_ASSIST (OPA) amounts as provided by DHCS.

Request: For Placer and Yolo counties, update the SSA COLA Inbound Interface to do the following when more than one high dated OPA record (program SSI Only, SSP Only, SSI/SSP) is found for the person:

1. When the provided Eligible amounts are matching to exactly one type of OPA record, then update the amounts for that OPA record. For example, if only SSI Eligible amount is provided in the file, then the matching OPA record would be of SSI Only program type.
2. For all other high dated OPA records, set end date to the day before Benefit Effective Month. (For Example: Benefit Effective Month = 1/1/2023, End Date = 12/31/2022)
3. When the above two actions cannot be performed, then no OPA updates will be made and the record will be added to the exception report.

Recommendation: For Placer and Yolo counties, update the SSA COLA Inbound Interface to do the following when more than one high dated OPA record (program SSI Only, SSP Only, SSI/SSP) is found for the person:

1. When the provided Eligible amounts are matching to exactly one type of OPA record, then update the amounts for that OPA record. For example, if only SSI Eligible amount is provided in the file, then the matching OPA record would be of SSI Only program type.
2. For all other high dated OPA records, set end date to the day before Benefit Effective Month. (For Example: Benefit Effective Month = 1/1/2023, End Date = 12/31/2022)
3. When the above two actions cannot be performed, then no OPA updates will be made and the record will be added to the exception report.
4. Make this logic county configurable to enable for other counties, as required.

Assumption:

1. Outreach list is handled by CA-243012.
2. There is no change for counties other than Placer and Yolo.
3. There is no change when exactly one or none OPA records are found for Placer and Yolo counties.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

149

Automated Test :	0	Batch/Interfaces :	97	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	37	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-239721] CFL 21/22-61- REIMBURSEMENT INSTRUCTIONS FOR REPLACEMENT OF CALFRESH FOOD BENEFITS DUE TO ELECTRONIC THEFT

Team Responsible:	Reports	Assignee:	Ayushi Goyal	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Susanna Martinez	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1028
Reporter:	Claudia Pinto	Regulation Reference:	CFL 21/22-61	Created:	01/19/2022 02:20 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence, State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-236332 CA-209721
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Expedited Build Start Approval by Karen J. Rapponotti on 10/28/2022

Current Design: The purpose of this CFL is to provide County Welfare Departments (CWDs) reimbursement instructions for the replacement of CalFresh food benefits that are lost to electronic theft by skimming or scamming, as a result of the Ortega v. Johnson (2020) case. The implementation of this policy is described in ACL 21-133 and is effective as of October 29, 2021.

- Request:**
1. Update the TEMP 2313 EBT THEFT – Scam and TEMP 2035 EBT THEFT – Skimming reports to report CalFresh EBT cash replacements in accordance with CFL 21/22-61.
 2. Modify existing daily and monthly reports to capture or exclude cash issuances of CalFresh replacement benefits issued with aid code 99.

- Recommendation:**
1. Update the TEMP 2313 EBT THEFT – Scam and TEMP 2035 EBT THEFT – Skimming reports mockups and logic to report CalFresh EBT cash replacements in accordance with CFL 21/22-61.
 2. Update the TEMP 2313 EBT THEFT – Scam and TEMP 2035 EBT THEFT – Skimming reports to include the General Assistance (Managed), General Assistance (Non-Managed) and GA/GR Automated Solution program codes.
 3. Update the Line 6 summary line name and definition for the TEMP 2313 EBT THEFT – Scam and TEMP 2035 EBT THEFT – Skimming reports.
 4. Update the following reports to include CalFresh EBT cash replacement issuances in accordance with the new CalFresh benefit replacement policy in accordance with Ortega v. Johnson (2020) as it relates to electronic benefit theft per ACL 21-133 and SUAS EBT cash benefit replacements:

- Cash EBT Production Reconciliation Report
- Supplemental Benefit Issuance EBT Register
- Supplemental Benefit Manual EBT Issuance Register
- Integrated Payroll Benefit Issuance Detail Claiming Report
- Integrated Payroll Benefit Issuance Detail Claiming Report By Case
- Integrated Payroll Summary Report
- Journal Voucher Writer Month End Report
- Journal Voucher Writer Daily Details Report
- Month-End JWV Cancellations and Expungements Report

5. The following reports should not be reporting on cash issuances being issued as CalFresh EBT cash replacement benefits or SUAS EBT cash benefit replacements. Therefore, they will need to be updated to exclude CalFresh EBT cash replacements and SUAS EBT cash benefit replacements from the report:

CalFresh EBT Production Reconciliation Report
 CalFresh Supplemental Issuance Register
 Integrated CalFresh Issuance Detail Claiming Report
 DFA 256
 DFA 256 Detailed Report

6. Update the CalFresh EBT Production Reconciliation Report to add filters to the 'EBT Details' and 'Expungement Details' sheets in the report template.

Outreach

Description:

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate:

1028

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	773
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	255	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-249484] Component Level Monitoring and Failure Scenarios

Team Responsible:	Tech Forge Rock	Assignee:	Derrek Chilson	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Amir Mohammad	Change Type (SCR):	Operational Enhancement
Minor Version:	23.01.27	Expedite Changes:	No	Estimate:	140
Reporter:	Nicole Ludena	Regulation Reference:		Created:	08/23/2022 11:49 AM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Haikaz (Mike) Tombakian	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Laura Chavez on 11/14/2022				
Expedite Approval:					
Current Design:	Current monitoring have the following:				
	DynaTrace: Monitors the ForgeRock ec2 instance health and Tech NOC monitors DynaTrace 24*7, escalates ForgeRock by calling the on-call ForgeRock Operations Lead via call/chat/email.				
	Splunk: ForgeRock Operations team configured Email alerts in case there is any issues related to replication delays, component level warnings and errors.				
	Cloudwatch: Current setup gives us inbound and outbound traffic response time metrics for the active ForgeRock LoadBalancers (internet, extranet and private endpoints).				
	Currently there are not scenarios identified for component failure.				
Request:	The request needed is to have monitoring for FR AM and IDM for component level monitoring and create a table of what component failures cause, healthcheck API monitoring, and mitigation plan in current architecture.				
Recommendation:	Plan A : Setup CloudWatch Monitoring Plan B : Setup Custom Scripts to monitor the healthCheck API monitoring calls				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	140				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	140
Tech Ops :	0	Training :	0	Translation :	0

[CA-251778] Online Help: Update JA Duplicate Persons

- Resolved: 11/29/2022 11:03 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Erick Arreola	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Erick Arreola	Regulation Reference:		Created:	10/24/2022 02:22 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&O
Consortium Contact:		Committee:	[Training]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Joyce Oshiro 11/01/2022 - Approved

Expedite Approval: Approved by Karen Rapponotti on 11/21/2022

Current Design: The Duplicate Persons (CIN) - Identify and Correct job aid is available in Online Help.

Request: Update the Duplicate Persons (CIN) - Identify and Correct job aid for additional clarification.

Recommendation: Update Duplicate Persons (CIN) - Identify and Correct job aid as follow:
 1. Change the job aid name to JA Duplicate Persons - Identifying and Correcting.
 2. Update the job aid for additional clarification.
 3. Upload the updated JA to Online Help
 4. Upload the update JA to the LMS

Outreach Description: Job aid update

Alternative Procedure Description: None

Operational Impact: Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	15	Translation :	0



[CA-251781] Online Help - Update JA Lobby Management - Manage Devices

- Resolved: 11/29/2022 10:53 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Erick Arreola	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Erick Arreola	Regulation Reference:		Created:	10/24/2022 02:54 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&O
Consortium Contact:		Committee:	[Training]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Joyce Oshiro 10/31/2022 - Approved

Expedite Approval: Approved by Karen Rapponotti on 11/21/2022

Current Design: The Lobby Management - Manage Devices job aid references legacy hardware information and included incorrect text or text that required clarification regarding security rights, confidential cases, field character limits

Request: Update the Lobby Management - Manage Devices job aid.

Recommendation:

1. Update the JA Lobby Management - Manage Devices
2. Update in OLH
3. Upload to the LMS

Outreach Description: Job aid update

Alternative Procedure Description: None

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	15		



[CA-251786] Online Help: Update JA Lobby Management - Lobby Monitor

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Erick Arreola	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Erick Arreola	Regulation Reference:		Created:	10/24/2022 03:33 PM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Training]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Joyce Oshiro 10/31/2022 - Approved

Expedite Approval: Approved by Karen Rapponotti on 11/21/2022

Current Design: The Lobby Management - Lobby Monitor job aid included incorrect text or text that required clarification regarding browsers, custom headers or supported images.

Request: Update the Lobby Management - Lobby Monitor job aid.

Recommendation:

1. Update the Lobby Management - Lobby Monitor job aid.
2. Update the Job Aid in Online Help
3. Upload the updated job aid in the LMS

Outreach Description: Job aid update

Alternative Procedure Description: None

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	15	Translation :	0



[CA-251787] Online Help Update Lobby Mgmt - Reception Log and Message Center job aid for CA-221945 and CA-233793

- Resolved: 11/29/2022 10:41 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Erick Arreola	Regulation Reference:	ACL 19-13	Created:	10/24/2022 03:57 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Training]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Joyce Oshiro 11/03/2022 - Approved				
Expedite Approval:	Approved by Karen Rapponotti on 11/21/2022				
Current Design:	The Lobby Management - Reception Log and Message Center job aid available in Online Help had not been updated for SCRs CA-221945 and CA-233793.				
Request:	Update the Lobby Management - Reception Log and Message Center job aid for CA-221945 and CA-233793.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the JA Lobby Management - Reception Log and Message Center 2. Update in Online Help 3. Upload updated JA in the LMS 				
Outreach Description:	Job aid update				
Alternative Procedure Description:	none				
Operational Impact:					
Estimate:	15				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	15	Translation :	0

[CA-252088] Online Help: Remove SFIS Clerks Job Aid

- Resolved: 11/29/2022 09:50 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	11/01/2022 07:51 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&O
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Joyce Oshiro 11/01/2022 - Approved

Expedite Approval: Approved by Karen Rapponotti on 11/21/2022

Current Design: The SFIS Clerks job aid returns in search results when searching Online Help for SFIS.
Note: It does not display in the Job Aids Table of Contents tab.

Request: Since SFIS is obsolete, remove this job aid from Online Help.

Recommendation:

- 1) Remove the SFIS Clerks job aid from Online Help.
- 2) Remove SFIS Clerks Job Aid from the LMS
- 3) Move the SFIS Clerks Job Aid the the SharePoint Archive.

Outreach

Description:
Alternative Procedure None

Description:
Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	15		



[CA-252411] Enhance Imaging to complete CalWIN barcode lookups at the point of scan

Team Responsible:	Batch/Interfaces	Assignee:	Sri Muruganantham	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:	23.02.02	Expedite Changes:	Production Deployment	Estimate:	98
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	11/07/2022 08:06 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Rhiannon Chin 11/15/2022

Expedite Approval: Michele Peterson 11/22/22

Current Design: When a CalWIN document with a 2D barcode is scanned into the Imaging Solution, the barcode number is retrieved but the barcode lookup is not completed.

Request: When a CalWIN document with a 2D barcode is scanned into the Imaging Solution, the complete barcode number lookup.

Lookup should be updated to perform a normal CalSAWS lookup first (Ignoring passed County code value) then if no barcode is found, a lookup with appending CalWIN Barcode logic should be performed leveraging the County Code value passed.

Recommendation: CalSAWS getBarcodeInfo API will be updated to perform a normal CalSAWS lookup first (Ignoring passed County code value) then if no barcode is found, a lookup with appending CalWIN Barcode logic should be performed leveraging the County Code value passed.

Outreach

Description:

Alternative Procedure

Description:

Operational Impact:

Estimate: 98

Next to the barcode field, click the magnifying glass to complete the barcode lookup.

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	6	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252102] Operational DCR - Inactivate/Activate Benefit Match Automated Action - CW Wave 2

Team Responsible:	Batch/Interfaces	Assignee:	Justin Dobbs	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Operational Enhancement
Minor Version:	23.02.26	Expedite Changes:	Start Build	Estimate:	5
Reporter:	Justin Dobbs	Regulation Reference:		Created:	11/01/2022 09:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Task Management]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Sarah Rich				
Expedite Approval:	Approved by Karen J. Rapponotti on 11/28/2022				
Current Design:	*** OPERATIONAL - NO IMPACT TO END USER ***				
Request:	<p>The CalSAWS System includes a "Batch EDBC Program Skipped: Review Reason" Automated Action that is triggered when Batch EDBC skips a program. Benefit Match EDBC processing will be run during the Wave 2 CalWIN county cutover.</p> <p>Inactivate the "Batch EDBC Program Skipped: Review Reason" Automated Action temporarily prior to the Benefit Match EDBC processing so that erroneous Tasks are not created. Once processing completes, re-enable the Automated Action.</p>				
Recommendation:	<ol style="list-style-type: none"> Prior to the Benefit Match EDBC processes, inactivate the "Batch EDBC Program Skipped: Review Reason" Automated Action for the CalWIN Wave 2 counties that have set the Automated Action to Active. Once Benefit Match EDBC processing is completed, re-enable the "Batch EDBC Program Skipped: Review Reason" Automated Action for the CalWIN Wave 1 counties that had previously set the Automated Action to Active. 				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	5				
Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-208602] Batch Scheduling Updates for CalWIN Conversion (Wave 3)

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	380
Reporter:	Amy Gill	Regulation Reference:		Created:	05/23/2019 10:04 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 11/15/2022

Expedite Approval: Current Design: Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

Request: Update Batch scheduling CalWIN Conversion Wave 3 to schedule the various Batch jobs for the following counties:
Orange, Santa Barbara, Ventura

Recommendation: The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the CalWIN Wave 3 Counties starting 4/24/2023:

Batch:

1. CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
2. CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
3. CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
4. CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
5. CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
6. CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties
7. CRFI 22-031: CalWIN - CFET Automation Jobs
8. CRFI 22-043: CalWIN - Update Child Care Certificate
9. CRFI 22-021: CalWIN – WTW program Activation Batch Job
10. Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

Correspondence:

- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
- CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
- CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
- CRFI 19-030: DDID 2280 CSF 285 form
- Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
- Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
- CRFI 22-061: CalWIN County CSF 124 and CSF 125

Fiscal:

- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
- CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
- CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
- CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
- CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS

- CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
 - o Do not schedule Positive Pay job/FTP for Contra Costa County
- Foster Care Main Payroll
 - o Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
 - o CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

Please find more details in the Design document and Supporting document.

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate:

380

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	76	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	82	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-233206] Opt-In C-IV Counties to the Batch RE Appointment Scheduling for CW/CF Available for CalWIN Counties

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Shining Liu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	405
Reporter:	Caroline Bui	Regulation Reference:		Created:	09/09/2021 08:41 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	11/02/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, the C-IV Counties do not have an automated process to schedule CW/CF RE Appointments. Per CA-216551, an automated process for scheduling CW/CF RE Appointments was implemented for the CalWIN Migration Counties in CalSAWS. The batch job retrieves CalWORKs only, CalFresh only, and CalWORKs/ CalFresh combination (including Transitional CalFresh) cases that need an RE appointment with a program worker to evaluate the customer's ongoing eligibility.

The CalWIN Counties specified appointment durations per appointment types based on their county business process. This job is responsible for only scheduling CW/CF RE appointments five days prior to the CW/CF RE Packet generation. When the batch job creates the RE appointment, all appointment details will be included in the Appointment letter, which is included in the CW/CF RE packet.

Request:

Opt C-IV Counties into the CW/CF RE Appointment Scheduling for Migration Counties batch job. Opt selected CalWIN counties out of CW/CF RE Appointment Scheduling for Migration Counties batch job. Make 'CalWORKs/ CalFresh: RE Appointment Not Scheduled' Task Automated Action available for C-IV Counties.

Recommendation:

1. Opt C-IV Counties into the CW/CF RE Appointment Scheduling For Migration Counties batch job. Opt selected CalWIN counties out of the CW/CF RE Appointment Scheduling for Migration Counties batch job.
2. Make 'CalWORKs/CalFresh: RE Appointment Not Scheduled' Task Automated Action available for C-IV Counties.

Outreach

Description:

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate:

405

Automated Test :	0	Batch/Interfaces :	162	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	132	Tech Arch :	48	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-251492] Update CRFI 21-036 response - Add Stale Date Batch for Sacramento County

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	88
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/18/2022 09:35 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Veronica Hamel (Sacramento) - Approved - 10/20/2022

Expedite Approval:

Current Design:

With CRFI 21-036, Sacramento County opted to not participate in the Stale Date Batch. This batch would automatically find all issuances remaining in 'Issued' status after a set number of days, and update the Status to 'Cancelled' with a Status Reason of 'Stale Date'.

Request:

Sacramento County has requested to enable the Stale Date batch for their County prior to migration (Wave 6: 10/26/2023).

Recommendation:

Update Sacramento County to have the Stale Date batch active. Issuances will updated to 'Cancelled / Stale Date' after 185 days.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	55	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-251579] Remove Legacy Caseload Validation

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	33
Reporter:	Matthew Lower	Regulation Reference:		Created:	10/19/2022 03:45 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Dymas Pena on 11/29/2022

Expedite Approval: Approved by Karen Rapponotti on NOV 23rd 2022

Current Design: There is a validation message on the Position Detail page that prevents the page from being saved when the Legacy Case Load Number is the same another one in the system.

Request: The Legacy Caseload field is not editable which means a worker cannot make changes to this field to save the page, update the page logic in order to ensure the page can be saved.

Recommendation: Remove the following validation message from the Position Detail page.
"The Legacy Case Load Number is already assigned to {Worker ID}."

Outreach Description:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 33

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	22
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	11	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-252415] Solano County CalSAWS UAT/PROD EDR Access Request

Team Responsible:	Tech Ops	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	11/07/2022 08:59 AM
Status:	Approved	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by David Bruhn on 11/10/2022 on behalf of Laura

Current Design: In response to CFRI 22_040, Solano County works with the consortium teams to configure the network for Interface Partner Testing & User Acceptance Testing.

Solano County needs access to EDR (Enhanced Data Reporting), which allows Solano County to download raw data for ad-hoc and other operational report needs. This SCR will be updated after the network assessment meetings.

Request: Solano County needs one EDR downstream instance.

Recommendation: Assess bandwidth needs and evaluate procurement of additional circuits. Network and DB changes to permit EDR access.

Outreach

Description:

Alternative Procedure Description: Use APEX

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	40	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	80	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-252775] Wave 3 Counties UAT2 APEX Access Enable

Team Responsible:	Tech Ops	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Sean Ny	Regulation Reference:		Created:	11/15/2022 01:21 PM
Status:	Approved	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by David Bruhn on behalf of Laura on 11/17/2022

Expedite Approval: David Bruhn approves on 11/17/2022 on behalf of Laura

Current Design: Wave 3 counties do not have access to the UAT2 APEX environment. The counties need access to the UAT2 environment to test their refactored SQLs and create reports for their operational needs.

Request: Santa Barbara, Orange, and Ventura counties are requesting access to UAT 2 APEX before the cutover for their 13 users:
 -Santa Barbara - 3 users
 - Orange - 7 users
 - Ventura - 3 users

Recommendation: Create workspaces for wave 3counties (Santa Barbara, Orange, and Ventura) in the UAT2 APEX environment

Outreach Description: Use EDR

Alternative Procedure Description:

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	20	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	25	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-252777] Wave 3 Counties Prod APEX Access Enable

Team Responsible:	Tech Ops	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Sean Ny	Regulation Reference:		Created:	11/15/2022 01:31 PM
Status:	Approved	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by David Bruhn on behalf of Laura on 11/17/2022

Expedite Approval: David Bruhn approves on 11/17/2022 on behalf of Laura

Current Design: Wave 3 counties do not have access to the Prod APEX environment. The counties need access to the Prod environment to test their refactored SQLs and create reports for their operational needs.

Request: Santa Barbara, Orange, and Ventura counties are requesting access to Prod APEX before the cutover for their 13 users:
 -Santa Barbara - 3 users
 - Orange - 7 users
 - Ventura - 3 users

Recommendation: Create workspaces for wave 3counties (Santa Barbara, Orange, and Ventura) in the Prod APEX environment

Outreach Description: Use EDR

Alternative Procedure Description:

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	20	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	25	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

End SCRs



[CA-245047] Alpine EDR setup: Network Circuit / bandwidth assessment and upgrades

Team Responsible:	Tech Ops	Assignee:	Lloyd Rankine	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Shobin Scaria	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Sanjay Naik	Regulation Reference:		Created:	05/02/2022 11:58 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Approved by David Bruhn (Email 5/11)

Expedite Approval:

13Mbps circuits ; needs to be upgraded to 20Mbps circuits

Current Design:

This change is to allow/permit Alpine Counties EDR servers to communicate to the CalSAWS Database instance in the AWS.

Request:

Approach

- a) Augment the SD-WAN Connectivity (Upgrade from 13Mbps to 20Mbps) at Alpine county to support EDR Traffic =>Circuit availability and Cost subject to TPX performing a vendor survey.
- b) Start the SCR process in parallel to build a temporary connection using existing circuits until the newer circuit is available to use

=>County will provide the acceptance of risk and the sizing that was provided in the call.

Scope of Changes:

- 1) Develop design and document all details pertaining to the change
- 2) Allow EDR Application endpoint to reach core switch/router by allowing the EDR Application endpoint in the ACL.
- 3) County to route traffic from EDR Server towards Velocloud Router at Alpine 02001 Markleville Site.
- 4) TPx to do the 1:1 NAT on the Velocloud Router.
- 5) Make corresponding changes on the F5 at Equinix to permit traffic from the specific NAT IP towards EDR pool.
- 6) Validate routing and firewall policies to allow EDR Application endpoint NATed subnet to reach the CalSAWS EDR DB Server.
- 7) Integration Testing
- 8) Functional Testing

Effort Estimate: 1 FTE - 100 Hrs

Recommendation:

Replace 3Mbps Frontier Circuit with either a 10Mbps Circuit or a 4G Wireless Connection.

Outreach

Description:

Alternative Procedure Description:
Operational Impact:
Estimate: 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	120	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
Before: 22.06
After: 22.11
 4. Funding Source Change: N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:



[CA-249296] Remove Household Member Address Population from MC RE Packets

- Resolved: 09/01/2022 08:14 AM

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:	22.09.01	Expedite Changes:	Production Deployment	Estimate:	90
Reporter:	Lawrence Samy	Regulation Reference:		Created:	08/19/2022 07:33 AM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by E. Miller on 8/25/2022.				
Expedite Approval:	Approved by Karen J. Rapponotti on 08/24/2022				
Current Design:	Currently the MAGI RE Packet, Non-MAGI RE Packet, and Mixed HH MC RE Packet are populating Household member's addressees in 'Household Members' Section.				
Request:	The household member's address should not populate on the MAGI RE Packet, Non-MAGI RE Packet, and Mixed HH MC RE Packet in 'Household Members' Section.				
Recommendation:	Update the MAGI RE Packet, Non-MAGI RE Packet, and Mixed MC RE Packet to stop populating the Household member's address in 'Household Members' Section.				
	Note: There is no design document for this SCR as the recommendations are added to JIRA.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	90				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	Content Revision is just to change the Funding Source from CalSAWS M&E to Premise as requested by PMO.				
	1. Recommendation Change: N/A				
	2. Estimate Change:				

N/A

3. Release Change:
N/A

4. Funding Source Change:
Before: CalSAWS M&E
After: Premise
With Funding Source ID: Medi-Cal Redetermination Forms

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-246043] Implement partitioning for performance enhancements**

Team Responsible:	DBA	Assignee:	Eduardo Claro	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Eduardo Claro	Change Type (SCR):	Operational Enhancement
Minor Version:	22.12.XX	Expedite Changes:	Start Build	Estimate:	890
Reporter:	Sauvik Basu	Regulation Reference:		Created:	05/30/2022 08:16 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Performance	Committee:	[Tech]	Funding Source ID:	Application Development and Test

Consortium Review Approval: Approved by Committee: Other Agency Cross Reference:

Consortium Review Approval Date:

Non-Committee Review: Received approval from Laura Chavez on 7/18/2022.

Expedite Approval: Received expedite build approval from Laura Chavez on 7/18/2022.

Current Design: Following large tables are non-partitioned:

- ISSUANCE
- ISSUANCE_DETL
- EDBC
- CLAIM_HIST
- ICT
- ICT_PERS
- ICT_DETL
- ICT_CIV_CASE
- CALL_LOG
- GENERATE_DOC
- PRINT_FILE

BUDGET_PERS is range-partitioned by BUDGET_ID.
 MESSG_LOG is range-partitioned by CREATED_ON.

Request: Review the partitioning strategy of the 13 large tables.

Recommendation:

- Re-evaluate tables to be partitioned as well as the partitioning strategy.
- Recommendation 1. Partition ISSUANCE by list of ISSUE_COUNTY_CODE.
- Recommendation 2. Partition ISSUANCE_DETL by reference of table ISSUANCE.
- Recommendation 3. Partition the index ISSUANCE_6S_IDX locally.
- Recommendation 4. Partition EBDC by list of EDBC_COUNTY_CODE.
- Recommendation 5. Partition CLAIM_HIST by list of COUNTY_CODE.
- Recommendation 6. Partition the index CLAIM_HIST_6S_IDX locally.
- Recommendation 7. Partition ICT by list of SEND_COUNTY_CODE.
- Recommendation 8. Partition ICT_PERS by reference of table ICT.
- Recommendation 9. Partition the indexes ICT_0S_IDX, ICT_7S_IDX, ICT_8S_IDX and locally.
- Recommendation 10. Partition ICT_DETL by reference of table ICT.
- Recommendation 11. Partition ICT_CIV_CASE by reference of table ICT.
- Recommendation 12. Partition CALL_LOG by list of COUNTY_CODE.
- Recommendation 13. Partition GENERATE_DOC by range of DOC_DATE, with automatic interval partitions of one month.
- Recommendation 14. Partition the index GENERATE_DOC_0S_IDX and locally.
- Recommendation 15. Partition PRINT_FILE by list of COUNTY_CODE.
- Recommendation 16. Partition the index PRINT_FILE99IDX and locally.
- Recommendation 17. Re-partition BUDGET_PERS by LIST of AID_CODE, with 11 partitions based on the values typically queried together and the volumes distribution.

Recommendation 18. Keep partitioning of MESSG_LOG as-is.

Outreach

Description:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: 890

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	100
BenefitsCal :	40	CalHEERS :	0	CalHEERS Test :	40
Client Correspondence :	30	DBA :	160	Design :	0
Eligibility :	50	Fiscal :	50	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	50
Performance :	60	Release Communication Support :	0	Reports :	80
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	200	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.09
After: 22.11
4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:



[CA-246999] Automated Regression Test - Execution and Maintenance - 22.09 Release Cycle

- Resolved: 11/16/2022 09:24 AM

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	22.11.16	Expedite Changes:	Production Deployment	Estimate:	960
Reporter:	William Baretsky	Regulation Reference:		Created:	06/22/2022 03:35 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Assembly Test	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Michele Peterson on 06/28/2022

Expedite Approval: Approved by Michele Peterson on 06/28/2022

Current Design: A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

- Recommendation:**
- Execute the major release automated regression suite against the 22.09 major version build on a regular basis.
 - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
 - Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.
 - Execute the major release automated regression suite against the final build for the 22.09 major version, prior to the build being deployed to production.
 - Assumption: 1 run per major release.
 - Note: This includes only the Major Release regression test runs in the staging environment.
 - Execute the priority / minor release automated regression suite against the final build of each applicable 22.09 minor version, prior to the build being deployed to production.
 - Assumption: No more than 3 runs per week, averaged across the priority release cycle.
 - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.
 - Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
 - Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
 - Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.
 - Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).
 - Assumption: No more than 14 new transactions per release cycle

- Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-22.09 priority or RWR releases.

- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

Outreach

Description:

Alternative Procedure

Execute all regression testing manually for major and minor version releases.

Description:

Operational Impact:

Estimate: 960

Automated Test :	960	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change: N/A

2. Estimate Change:

Before:

Automated Test ETC-4: 360

Automated Test ETC Total: 960

After:

Automated Test ETC-4: 365

Automated Test ETC Total: 965

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-248489] Design: ART Coverage Analysis - Defect Trend, All Usage Tiers

Team Responsible:	System Test	Assignee:	William Baretzky	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	William Baretzky	Change Type (SCR):	Operational Enhancement
Minor Version:	22.12.30	Expedite Changes:	Start Build	Estimate:	300
Reporter:	William Baretzky	Regulation Reference:		Created:	08/02/2022 09:57 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Michele Peterson on 8/11/2022

Expedite Approval: Michele Peterson 8/11/2022

Current Design: A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

Request: New regression test scripts are primarily created through System Change Requests (SCRs) and are scoped based on the functional design recommendations. This has introduced gaps in transactional coverage due to the timing of implementation or technical limitations of the test framework. For example, for Priority Releases the time from final design to production release often does not allow for automated regression test scripting.

New scripts are also created in response to production defects as they are resolved and released to production. This is a recently implemented forward-looking process though, without a retrospective component.

- Recommendation:**
1. Review and analyze the current automated regression test (ART) coverage to identify areas for improvement. This includes the following areas, in order of descending priority:
 - a. System functionality where production fall out has been experienced. Trends of areas where historically the application has seen defect fallout from production releases.
 - b. Transactions with low usage volume but high potential production impact.
 - c. System functionality with complexities not captured in the transactional coverage metrics.
 - Example: "Run EDBC" is a single transaction, but coverage of this transaction does not imply coverage of all EDBC programs.
 - d. System functionality that is not recorded at the transactional level.
 - Example: Asynchronous Notice of Action (NOA) generation; lobby message processing.
 - e. Dynamic or context-based functionality.
 - Example: Eligibility programs that are only enabled for a subset of Counties; EDBC after "10-day" cut-off; application date adjustments for holidays, business hours.
 2. Draft functional test scenarios for the areas identified in recommendation 1, to be automated via a future implementation SCR.

Outreach Description: Alternative Procedure Description: N/A - No production impact

Operational Impact: Estimate: 300

Automated Test :	150	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	150	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
Before: 22.09
After: 22.11
Note: The new target closure date is 12/30/22.
 4. Funding Source Change: N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-4:



[CA-249557] Update MC RE packets to populate Primary Applicant's Address on 'Household Members' section

- Resolved: 09/29/2022 12:48 PM

Team Responsible:	Client Correspondence	Assignee:	Manisha Chatterjee	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:	22.09.29	Expedite Changes:	Production Deployment	Estimate:	120
Reporter:	Nithya Chereddy	Regulation Reference:		Created:	08/24/2022 11:33 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by V. Bernal 9/01/2022				
Expedite Approval:	Karen J. Rapponotti on 8/24				
Current Design:	With the SCR CA-249296 the MAGI RE Packet, Non-MAGI RE Packet, and Mixed MC RE Packet were updated to stop populating the Household member's address in the 'Household Members' section.				
Request:	The MAGI RE Packet, Non-MAGI RE Packet, and Mixed MC RE Packet should populate the Primary Applicant's address in the 'Household Members' section.				
Recommendation:	Update the MAGI RE Packet, Non-MAGI RE Packet, and Mixed MC RE Packet to populate the Primary Applicant's address in the 'Household Members' section.				
	Note: There is no design document for this SCR as the recommendations are added to Jira.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	120				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	30	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	60	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	30	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	Content Revision is just to change the Funding Source from CalSAWS M&E to Premise as requested by PMO. 1. Recommendation Change: N/A				

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
Before: CalSAWS M&E
After: Premise
With Funding Source ID: Medi-Cal Redetermination Forms

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-249822] San Diego County - Conduct Rush Warrant Testing**

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:	22.12.xx	Expedite Changes:	Production Deployment	Estimate:	42
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	09/01/2022 03:21 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Sheryl Eppler (9/1/2022)

Expedite Approval: Karen Rapponotti - Approved - 09/01/2022

Current Design: San Diego County Rush Warrants are printed via a text file.

Request: Conduct Rush Warrant testing with San Diego County.

Recommendation: San Diego County Only - conduct Rush Warrant testing to ensure San Diego can print Rush Warrants in the CalSAWS system.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 42

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.09
After: 22.11
4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-250710] CalWIN Migration Reports Support - Wave 1

Team Responsible:	Reports	Assignee:	Russell Golden	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Thao Ta	Change Type (SCR):	Operational Enhancement
Minor Version:	23.01.xx	Expedite Changes:	Production Deployment	Estimate:	220
Reporter:	Claudia Pinto	Regulation Reference:		Created:	09/28/2022 10:40 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Laura Chavez				
Expedite Approval:	Expedited Build Start and Deployment approved by Michele Peterson on 9/29/2022				
Current Design:	N/A				
Request:	Generate Dashboards and Reports in UAT2 by Wave for Counties to access with their Converted Data.				
Recommendation:	<p>Perform the below tasks for WAVE 1 CalWIN counties</p> <ol style="list-style-type: none"> 1) Set up connection 2) Set up S3 buckets 3) Assigning FR roles 4) Moving all the 700 Reports and dashboards templates/Qlik Applications in UAT2 5) Creating links 6) Batch Configuration, looking into the failures after the first run and fixing the issues 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	220				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	120
Reports Test :	70	Security :	30	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<ol style="list-style-type: none"> 1. Recommendation Change: N/A 2. Estimate Change: N/A 				

3. Release Change:
Before: 22.09
After: 22.11

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220188] Add Missing Foster Care NOAs that existed in C-IV, Phase 1

- Resolved: 11/15/2022 10:28 AM

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Jasmine Chen [X]	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1036
Reporter:	Michelle Ramos	Regulation Reference:	EAS 10-116.1, EAS 22-071	Created:	09/28/2020 12:19 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	L. Ould 3/28/2022 verified 4/14/2022				
Expedite Approval:	03/10/22, Expedited Build Start approval by Karen Rapponotti				
Current Design:	Currently CalSAWS generates a Discontinuance Notice for Foster Care when the placement ends for the following reason: No longer in Care.				
	CalSAWS does not currently generate verbiage for discontinuing benefits when a Placement has ended Mid-Month nor when a Child becomes eligible for Kin-GAP.				
Request:	Generate NOAs for the following reasons: 1. Placement has ended Mid-Month 2. Child is Eligible to Kin-GAP 3. Infant Supplement Payment (ISP) has started				
	Note: There are other SCRs to continue adding missing NOA reasons to Foster Care and Kin-GAP. This will be done in the following SCRs:				
	CA-238042: Phase 2 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.				
	CA-240146: Phase 3 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.				
	CA-230659: Phase 4 - Add additional Kin-GAP Reasons that currently exist in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.				
	CA-229838: Phase 5 - Add new Foster Care Reasons to NOAs.				
Recommendation:	1. Update Foster Care NOA Action and Message Fragments for NOA Change reasons 2. Add new Foster Care NOA Action Fragment for new NOA Discontinuance reason 3. Add new Foster Care NOA Message Fragment for Placement Ends Mid-Month, Child is Eligible to Kin-GAP reasons 4. Add new Placement Ends Mid-Month NOA Reason for Discontinuance 5. Add new Child Eligible to Kin-GAP NOA Reason for Discontinuance 6. Update the ISP Started NOA Reason for Benefit Change				
	Please see design documentation for more details.				
Outreach Description:					

Alternative Procedure None

Description:

Operational Impact:

Estimate: 1036

Automated Test :	144	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	531	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	47	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	224	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

- a. Few action/message fragments to be added to System in Spanish.
- b. Add 1 new Disc Action fragment (NonCCR)
- c. Disc 'Child Eligible to KinGAP' originally to have a budget.
- d. Change 'ISP Started' <person> variable populated with FC recipient's name.

After:

- a. Few action/message fragments will be added to System in Spanish per separate CA-228880. Removed the Spanish recommendation for the impacted fragments.
- b. Add 2 new Disc Action fragments (1 for NonCCR, 1 for CCR 'Placement Ends Mid-Month')
- c. Disc 'Child Eligible to KinGAP' will no longer have a budget.
- d. Change 'ISP Started' <person> variable will populate with infant's name.

2. Estimate Change:

Before:

- CC ETC-1: 250
- CC ETC-2: 80
- CC ETC-3: 93
- Release Communication ETC-1: 37
- Automated Test ETC-1: 95
- Automated Test ETC-2: 2
- Automated Test ETC-4: 14
- ST ETC-1: 172
- Unallocated: 70
- SCR Total: 813

After:

- CC ETC-1: 346
- CC ETC-2: 85
- CC ETC-3: 100
- Release Communication ETC-1: 47
- Automated Test ETC-1: 120
- Automated Test ETC-2: 2
- Automated Test ETC-4: 22
- ST Total: 224
- Unallocated: 90
- SCR Total: 1036

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

Recommendations 2.3 and 2.4 added a Date variable that just populated with the Placement End Date.

After:

Recommendation 2.3 and 2.4 have been updated to populate the Date variable based upon if the placement ended within the month (see design document for details).

2. Estimate Change:

Before:

Client Correspondence ETC 1: 346

After:

Client Correspondence ETC 1: 371

**Content Revision
Status-3:**

Select a value

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-226672] DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2702, 2169, 2291, FDS CSC: Administration Page for Contact Center

Team Responsible:	Contact Center	Assignee:	Allen Garcia	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Kevin Hooke	Change Type (SCR):	Enhancement
Minor Version:	22.12.02	Expedite Changes:	No	Estimate:	3643
Reporter:	Charles Heo [X]	Regulation Reference:		Created:	03/23/2021 10:58 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Consortium Review Approval:		Approved by Committee:	06/18/2021	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

County Work Force Management are unable to Administer the IVR without contacting support staff.

Request:

Create an Admin page to modify aspects of the IVR as specified in the design.

Recommendation:

1. Add a new Administration page to the Enhanced CCP application that allows configuration of the following.
 - a) Emergency Open/Close
 - b) Emergency Messages
 - c) Queue Hold Messages
 - d) Courtesy Callback
 - e) Scheduled Callback options
 - f) Queue Limits
 - g) After Call Work limits
 - h) Roll-on/Roll-off and update Agent details
 - i) Informational Messages
 - j) Supervisor Email Notifications
 - k) Create/delete Team(s)
 - l) Quick Connects
 - m) Display Hours of Operation

2. Integrate access to the Administration page with CalSAWS role-based security and Single Sign On (SSO). Access is restricted to only users who have the 'Contact Center Admin Page' role.

3. Implement a 'cool down' period that requires a 1minute delay between changes to the same configuration option.

Outreach

Description:

Training material will be distributed to county Admins.

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

3643

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	203
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	3240	Online :	200

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Accepted

Content Revision Description-1:
 1. Recommendation Change:
 Before: N/A
 After: N/A

2. Estimate Change:
 Before: Online ETC 1: 1077
 After: Online ETC 1: 200

3. Release Change:
 Before: N/A
 After: N/A

4. Funding Source Change:
 Before: N/A
 After: N/A

Content Revision Status-2: Accepted

Content Revision Description-2:
 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
 Before: 22.05
 After: 22.07

4. Funding Source Change: N/A

Content Revision Status-3: Accepted

Content Revision Description-3:
 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
 Before: 22.07
 After: 22.09

4. Funding Source Change: N/A

Content Revision Status-4: Pending CCB

Content Revision Description-4:
 1. Recommendation Change:
 Before:

1. Add a new Administration page to the Enhanced CCP application that allows configuration of the following.
 - a) Emergency Open/Close
 - b) Emergency Messages
 - c) Queue Hold Messages
 - d) Courtesy Callback
 - e) Scheduled Callback options
 - f) Queue Limits
 - g) After Call Work limits
 - h) Roll-on/Roll-off and update Agent details
 - i) Informational Messages
 - j) Supervisor Email Notifications
 - k) Create/delete Team(s)

- l) Quick Connects
 - m) Display Hours of Operation
2. Integrate access to the Administration page with CalSAWS role-based security and Single Sign On (SSO). Access is restricted to only users who have the 'Contact Center Admin Page' role.
 3. Implement a 'cool down' period that requires a 1minute delay between changes to the same configuration option.

After:

1. Add a new Administration page to the Enhanced CCP application that allows configuration of the following.
 - a) Emergency Open/Close
 - b) Emergency Messages
 - c) Queue Hold Messages
 - d) Courtesy Callback
 - e) Queue Limits
 - f) Roll-on/Roll-off and update Agent details
 - g) Informational Messages
 - h) Create/delete Team(s)
 - i) Quick Connects
 - j) Display Hours of Operation
2. Integrate access to the Administration page with CalSAWS role-based security and Single Sign On (SSO). Access is restricted to only users who have the 'Contact Center Message Sender' role.
3. Implement a 'cool down' period that requires a 1minute delay between changes to the same configuration option.

2. Estimate Change: N/A

3. Release Change:

Before: 22.09

After: 22.11

4. Funding Source Change: N/A



[CA-226843] DDID 2701, 2706 FDS CSC: Voice Authentication: All Languages

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.12.08	Expedite Changes:	No	Estimate:	600
Reporter:	Charles Heo [X]	Regulation Reference:		Created:	03/29/2021 08:54 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Project Phase (SCR):	Migration	Approved by	05/17/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Voice Biometrics currently only supports English and Spanish.

Request:

Enable Voice Biometrics for additional languages.

Recommendation:

1. Enable Voice Authentication to support the following languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

600

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	600	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Release Change: Before: 22.03 After: 22.05
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Release Change: Before: 22.05 After: 22.07
Content Revision Status-3:	Accepted
Content Revision Description-3:	1. Release Change: Before: 22.07 After: 22.09
Content Revision Status-4:	Pending CCB
Content Revision Description-4:	1. Release Change: Before: 22.09 After: 22.11



[CA-235894] Update 'LTC MC RE Packet Recipient' Field in Online Pages

- Resolved: 10/20/2022 02:27 AM

Team Responsible:	Online	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	134
Reporter:	Connor ODonnell	Regulation Reference:		Created:	10/28/2021 05:02 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	06/01/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: In the 'Authorized Representative Program Detail' page and the 'Administrative Role Detail' page, the 'LTC MC RE Packet Recipient' field displays if the user specifies the additional recipient for the correspondence in the Medi-Cal program.

Request: Remove the 'LTC MC RE Packet Recipient' field from the 'Authorized Representative Program Detail' page and the 'Administrative Role Detail' page.

Recommendation: 1. Update the 'Authorized Representative Program Detail' page and the 'Administrative Role Detail' page to remove the 'LTC MC RE Packet Recipient'.

Outreach

Description:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 134

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	92
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	32	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
 Before: 1. Update the 'Authorized Representative Program Detail' page and the 'Administrative Role Detail' page to remove the 'LTC MC RE Packet Recipient'.
 After: 'LTC MC RE Packet' field will be re-labeled in the 'Authorized Representative Program Detail' page and the 'Administrative Role Detail' page.

2. Estimate Change:
 Before:
 Online ETC 1: 82

Online ETC Total: 82
After:
Online ETC 1: 92
Online ETC Total: 92

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

Content Revision is just to change the Funding Source from CalSAWS M&E to Premise as requested by PMO.

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
Before: CalSAWS M&E
After: Premise
With Funding Source ID: Medi-Cal Redetermination Forms

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-242020] Update LA County IVR Forms for AWS Connect

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:	23.01.19	Expedite Changes:	Start Build	Estimate:	228
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	03/03/2022 02:45 PM
Status:	Approved	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	04/28/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited Start Build approved by Karen J. Rapponotti on 04/18/2022

Current Design:

Currently, LA County's IVR solution uses the PA 6049 and PA 6050 forms. The PA 6049 is sent to the participant when their Customer ID card is available and they can access their case through the IVR system. It includes the ID card, information about the new card and instructions on using the Self Service System for the participant. The PA 6050 is the mailer containing the customer's PIN in order to use the IVR system.

The PA 6049 is sent only once for every case number. It generates at intake when the primary applicant is added or when there is a new person added as an administrative role on an existing case.

The PA 6050 is generated via a batch job when a new IVR PIN is created from LA County and sent to the customer 2 days after the PA 6049 is generated.

The Migration counties are currently using the new IVR solution and using forms CSF 139 and CSF 140. The CSF 139 is the Consent to Receive Automated Messages About Your Case form. It can only be generated from the template repository and only available to Migration counties.

The CSF 140 is the New Phone Access IVR PIN Letter. It can be generated from the template repository or when the IVR system inserts a transaction into the database when a new PIN is created for the customer from a migration county.

Request:

LA county will be moving to AWS Connect making the old Customer ID and PIN obsolete. The system should no longer generate the PA 6049 or PA 6050 and instead generate the CSF 139 and CSF 140.

Recommendation:

1. DCR to turn off the following forms:
 - a) PA 6049 (DOC_TEMPL_ID = 5052)
 - b) PA 6050 (DOC_TEMPL_ID = 5042)
2. Turn off form automation for PA 6049
3. Turn off form automation for PA 6050.
4. Enable CSF 139 for all counties.
5. Enable CSF 140 for all counties.

Note: this SCR will be done at the same time as CA-240156 to ensure that the correct information is sent before and after the contact center change.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

228

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	142	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	71	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Estimate Change:

Before:

Client Correspondence ETC 1 - 60

System Test ETC 1 - 46

Unallocated hours - 10

After: Add additional hours to ETC 1, CC build requires more hours for additional build changes.

Client Correspondence ETC 1 - 84

System Test ETC 1 - 56

Unallocated hours - 15

2. Release Change:

Before: Minor Version - 22.08.18

After: Minor Version - 22.08.25

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Estimate Change:

Before:

Client Correspondence ETC 1 - 84

System Test ETC 1 - 56

After:

Client Correspondence ETC 1 - 119

System Test ETC 1 - 64

2. Release Change:

Before: FixVersion - 22.07

Minor Version - 22.08.25

After: FixVersion - 22.09

Minor Version - 22.11.XX

Moving changes out of minor release.

Content Revision Status-3: Accepted

Content Revision Description-3:

1. Estimate Change:

Before:

Client Correspondence ETC 1 - 119

System Test ETC 1 - 64

After:

Client Correspondence ETC 1 - 131

System Test ETC 1 - 71

2. Release Change:

Before: FixVersion - 22.09

Minor Version - 22.11.16

**Content Revision
Status-4:
Content Revision
Description-4:**

After: FixVersion - 22.11
Minor Version - 23.01.19

Pending CCB

1. Estimate Change:
Before:
Client Correspondence ETC 1 - 131
System Test ETC 1 - 71

After:
Client Correspondence ETC 1 - 167
System Test ETC 1 - 83

2. Release Change: The accompanying SCR (CA-240156) to this SCR was moved out to 23.09. SCRs CA-242020 and CA-240156 must be implemented at the same time.

Before: FixVersion - 22.11
Minor Version - 23.01.19

After: FixVersion - 23.09
Minor Version - 23.11.16



[CA-245005] CalSAWS CA-242569 Call Flow Changes for Yuba County in the IVR System

Team Responsible:	Contact Center	Assignee:	Alexis Cabrera	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.12.30	Expedite Changes:	Start Build	Estimate:	120
Reporter:	Darcy Alexander	Regulation Reference:		Created:	04/29/2022 07:43 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: County Approved Call Flow Changes on 9-13-2022 Lovena DeCamp

Expedite Approval: Laura Chavez, 9/15/2022

Current Design: Yuba County requested updates to their IVR Call Flow

Request: Update Yuba Counties IVR Call Flow (See attached Call Flow for details)

Recommendation:

- 1) Update Yuba County's call flow
 - a) See attached call flow for detail
- 2) Create the CalFresh Intake Queues
 - a) English = C58_EN_CF_Intake
 - b) Spanish = C58_SP_CF_Intake

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	120	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Release Change:
Before: 22.09
After: 22.11

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

[CA-201813] Display Important County Dates Phase I

Team Responsible:	Batch/Interfaces	Assignee:	Priyanka Kumari	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	2462
Reporter:	Duke Vang	Regulation Reference:		Created:	04/02/2018 01:43 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Usability]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CIV-100040
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 8/30/2022

Expedite Approval: Karen Rapponotti - Approved - 11/21/2022

Current Design: At the end of each calendar year, Counties are required to identify all holidays observed for the following year. These dates are used to determine when batch jobs will and will not run throughout the year. To change or update the holiday dates, Counties must make special requests and follow the Change Request (CR) process.

Request: Create a process which will allow each County to view County Holiday Dates and other important County Dates. The process will be implemented in two phases. This SCR CA-201813 will be phase 1 and SCR CA-237401 will be phase 2.

- Recommendation:**
1. Create a new page with a Calendar. The Calendar will display all County Holidays, Main Payroll Dates, 10-Day cutoff Dates, and Batch Discontinuance Dates.
 2. Create a new page to view details of a specific Calendar entry.
 3. Move all Important County Dates from Codes tables to a separate table in the database. Change architecture and scripts to use new table.
 4. Modify the architecture Date class to use the new table for the holiday and bank holiday logic.
 5. Modify Batch FAC Helper module to use the new Holiday table.
 6. Modify Program Person Sanction Status Update Batch module to use the new Holiday table.
 7. Modify Medi-Cal Auto Rescind batch job (PB00E155) to use the new Holiday table.
 8. Modify Sync SNB with CalFresh batch job (PB00E111) to use the new Holiday table.
 9. Modify Fiscal Batch jobs to use the new Holiday table.

Please find more details in the design document.

Outreach

Description:
Alternative Procedure Description: N/A.

Operational Impact:
Estimate: 2462

Automated Test :	0	Batch/Interfaces :	186	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	34	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	34	Fiscal :	783	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	565
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	575	Tech Arch :	60	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: Please refer to attached content revision document.

1. Recommendation Change:

Before:

After: Added section 2.10. Added PB19C485
 Added Section 2.4.2 #3 New Code Table
 Removed batch jobs not impacted in Section 2.8.2

2. ETC Change: {Description of ETC Change}

Before:

Fiscal ETC 1: 214
 System Test Support ETC 1: 490
 Client Correspondence: 154
 Unallocated: 175

After:

Fiscal ETC 1: 214+ 415 + 154 (from CC) = 783
 System Test Support ETC 1: 490 + 85 = 575
 Unallocated: 175 + 50 = 225
 Client Correspondence: 154 - 154 = 0 (CC Hours moved to Fiscal)

Content Revision Status-2: Pending CCB

Content Revision Description-2: Please Refer to attached Content Revision 2.
 - Update Online code to determine holidays (new section 2.4)
 - Updated Fiscal Section 2.11.3.
 - Section 2.10 removed as duplicate of Section 2.5

1. ETC Change:

Before: Batch/Interfaces ETC 1 : 186
 Batch/Interfaces ETC Total : 186
 After: Batch/Interfaces ETC 1: 172
 Batch/Interfaces ETC Total : 172

Before: Fiscal: ETC 1: 783
 Before: Fiscal ETC Total: 783
 After: Fiscal: ETC 1 : 783 + 66 = 849
 After: Fiscal: ETC Total: 783 + 66 = 849

Before: Online ETC 4 : 0
 Online ETC Total: 565
 After: Online ETC 4 : 34
 Online ETC Total: 599

Before: Performance ETC 1 : 0
 Before: Performance ETC Total : 0
 Performance ETC 1: 35
 Performance ETC 2: 7
 After: Performance ETC Total: 42

Before: Tech Arch ETC 1 : 20
 Tech Arch ETC 2 : 40
 Tech Arch ETC Total : 60
 After: Tech Arch ETC 1: 40
 Tech Arch ETC 2 : 30
 Tech Arch ETC Total : 70

Before: System Test ETC 1 : 575
 System Test ETC Total: 575

After : System Test ETC 1 : 575
System Test ETC 2 : 81
System Test ETC Total: 656

Before: Unallocated hours : 225
After: Unallocated hours : 240

Before: Total Estimate: 2462
After: Total Estimate: 2696

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



[CA-204087] Generation of Medi-Cal Renewal Packets and Reminder Notice to Additional Correspondents

Team Responsible:	Client Correspondence	Assignee:	Manisha Chatterjee	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	1934
Reporter:	Fred Lacayo	Regulation Reference:	ACWDL 18-26, 18-26E, CRPC 2038	Created:	08/15/2018 03:13 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	PHE
Consortium Review Approval:		Approved by Committee:	10/07/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti and Michele Peterson on 07/20/2022

Current Design: The current functionality generates the Medi-Cal Renewal packets and the Medi-Cal Reminder Notices for Primary Applicants. A customer reporting is added to the 'Customer Reporting' page once the packet gets generated and sent to the Primary Applicant. The customer reporting entry is marked as 'Received' once the packet gets returned by the customer.

Request: Per policy, if Medi-Cal applicant/beneficiary designates a person or organization as an Additional Correspondents, that person should receive all correspondence including renewal packets, forms and notices.. This SCR will address the generation of renewal packets to Additional Correspondents.

1. Generate the Medi-Cal Renewal Packets for the Additional Correspondents who are also Medi-Cal Renewal Packet recipients.
2. Mark the 'Customer Reporting' entry for Medi-Cal Renewal Packet as 'Received' if either the packet from the Primary Applicant or Additional Correspondent gets returned.
3. Generate the MC Reminder Notice for the Additional Correspondents who are also Medi-Cal Renewal Packet recipients.

Recommendation:

1. Add functionality to generate the Medi-Cal Renewal Packets for Additional Correspondents who are also MC RE Packet recipients.
2. Update Customer Reporting logic to mark the Medi-Cal Renewal Packet as received if either the packet from the Primary Applicant or Additional Correspondent gets returned.
3. Add functionality to generate the MC Reminder Notice for Additional Correspondent(s) who are also MC RE Packet recipients.
4. Modify the 'Mark Document Received' web service to update Customer Reporting to Received when the packet is received from either the Primary Applicant or Additional Correspondent(s).

Outreach Description:

Alternative Procedure Description:

Workers would have to manually generate and send renewal packets to Authorized Representatives that have been designated to receive correspondence by an applicant/beneficiary.

Operational Impact:

Estimate: 1934

Automated Test :	0	Batch/Interfaces :	130	Batch Operations :	0
BenefitsCal :	52	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1253	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	499	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

- 1. Recommendation Change:
Before: Attachments:
After: Attachments: CA-204087 Generation of Forms Correspondence to Authorized Representatives Content Revision.docx
- 2. ETC Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

- 1. Recommendation Change:
Before:
After:
- 2. ETC Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

- 1. Recommendation Change:
Before:
After:
- 2. ETC Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-209601] Update eCAPS SWR to not update Vendor Code for FC/KG/AAP programs (LA County Only)

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Jyoti Jain	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	07/25/2019 11:28 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-202381
Consortium Review Approval Date:					

Non-Committee Review: SPG approval from Karen R on 6/1/22

Expedite Approval:
Current Design:

eCAPS Special Warrant Request Job (for AAP, Foster Care, Kin-GAP programs) in CalSAWS updates the eCAPS Vendor Code to Miscellaneous whenever, the Issuance Method is changed from Direct Deposit to Warrant.

Request: Update eCAPS Special Warrant Request Job (for AAP, Foster Care, Kin-GAP programs) in CalSAWS to not update the eCAPS Vendor Code to Miscellaneous whenever the Issuance Method is changed from Direct Deposit to Warrant and instead retain the eCAPS vendor code from before.

Recommendation: Update eCAPS Special Warrant Request Job (for AAP, Foster Care, Kin-GAP programs) in CalSAWS to not update the eCAPS Vendor Code to Miscellaneous whenever the Issuance Method is changed from Direct Deposit to Warrant and instead retain the eCAPS vendor code from before.

Outreach

Description:

N/A

Alternative Procedure

Description:

Operational Impact:

Estimate: **104**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	66	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Release Change:
Before: 23.01
After: 23.03

Content Revision Status-2:



[CA-227571] GR Hearing Notices

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Ayman Hussein	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	384
Reporter:	Adelaide Mendoza	Regulation Reference:		Created:	04/15/2021 11:45 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: no committee required, Approved by Region 6 Tina Tamara on 8/24/22

Expedite Approval:

Current Design:

The GROW Hearing Notices are showing information for the GR Hearing Officer and not the GROW Hearing Officer. GR and GROW Hearing Notices were updated per our request in July 2020; however it was stressed that the dynamic information on both notices was different. The change eliminate the GROW Hearing information and is incorrectly informing customers of their hearing officer contact information.

Request:

Add the GROW Hearing officer phone number to the GROW Hearing Notices

Recommendation:

Add the GROW Hearing officer phone number to the GROW Hearing Notices

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

384

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	211	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	138	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change: Updated the design document in regards to Doc Data new column names to be more clear and indicated that this change is only for LA County.

Before:

GR

PH_NUM

After:

GR_Hearing_Worker_Title

GROW_Hearing_PH_NUM

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

Updated the following:

- Added assumption #3
- Removed Assumption #6 since there is updates to the Doc_DATA table values
- Added assumption #9
- Updated the existing languages in sections 2.1 & 2.2
- Updated section 2.1.3 & 2.2.3 to add the highlighted clarifications
- Updated section 3 #1 to point to the correct file name
- Highlighted the PRIMARY_PH_NUM value in red for GW Glendale district in the supported doc #1 to add missing space in the DOC_DATA table
- Removed references to GR_CHANGE_TEMPLATE since there are no GROW NOAs currently linked to this template hence cannot be tested
- Added assumption #10&11
- Updated the screenshots in section 2.2.2
- Removed variable GROWHearingOfficerName as per R6 request to only populate the GROW Hearing Officer Phone Number.
- Updated section 3, English PDF mockup and renamed it to "GR_TERMINATION_TEMPLATE_Variable Updates_Content Revision 2 EN.pdf"and attached it to Jira.
- Added SP mockup in section 3

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-228876] Add Common NOA Fragments for Threshold Generation CalFresh

Team Responsible:	Client Correspondence	Assignee:	Lianel Richwin	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Ayman Hussein	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	2533
Reporter:	Tiffany Huckaby	Regulation Reference:	7 CFR section 272.4(b); ACL 19-75	Created:	05/18/2021 04:13 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase I/II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Caroline Bui on 3/31/2022

Expedite Approval: Approved by JoAnne Osborn on 03/03/2022

Current Design: Not all programs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on what languages the Template and other common NOA fragments are available in.

Request: Add the most common fragments for each program in order for new NOA fragments being added to the system to be able to be added in all Threshold Languages.

Recommendation:
1.) Update CalFresh NOA fragments in the following languages: (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Please refer to the translated fragments in the attached "CF - Fragments with Consortium Verbiage - Translations needed.xlsx & Translation PDFs.zip".
2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 2533

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1156	DBA :	0	Design :	290
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	109	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	644	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	28.0

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Recommendation Change:
Before:
Reason codes CF_CH_IPV_STATE_HRNG_SCND_SNCTN_F122 (6456) and CF_CH_NOT_IN_DATC_F003_F358 (7217) were included in this SCR.
After:
Removed reason codes CF_CH_IPV_STATE_HRNG_SCND_SNCTN_F122 (6456) and CF_CH_NOT_IN_DATC_F003_F358 (7217) since both are turned off in the database.
2. Estimate Change:
Before: N/A
After: N/A
3. Release Change:
Before: The Fix Version was set to RWR.
After: The Fix Version is updated to 23.01

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
The two below fragment were included in scope:
CF_CH_MESSAGE6 5028
CF_CH_MESSAGE5 5066
After:
The two below fragment are excluded from scope:
CF_CH_MESSAGE6 5028
CF_CH_MESSAGE5 5066
2. Estimate Change:
Before: Client Correspondence ETC 1: 1156
After: Client Correspondence ETC 1: 1170
3. Release Change:
Before: N/A
After: N/A
4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**



[CA-236332] CALFRESH BENEFIT REPLACEMENT DUE TO ELECTRONIC THEFT

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Jimmy Tu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	527
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 21-133	Created:	11/05/2021 07:37 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	08/03/2022	Other Agency Cross Reference:	CA-239609, CA-239721 CA-209721
Consortium Review Approval:		Committee:			
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 11/05/2021

Current Design: CalFresh Electronic theft benefit replacements (for skimming/scamming) cannot be done in CalSAWS today. Currently CalSAWS counties are replacing these benefits outside of CalSAWS and issuing directly from FIS.

Request: This request is to update the system to allow CalFresh EBT benefits to be replaced due to Electronic Theft with the EBT Benefit Type Code of "Electronic Theft Replacement Cash Benefits" (ETRCB).

- Recommendation:**
1. Update the Issuance Detail page to make the "Status Reason" field a required field if the replace button is clicked for CalFresh.
 2. Update the Issuance Detail page to set the Aid Code to 99 – Electronic Theft Replacement Cash Benefit when replacing an Issuance due to EBT Theft.
 3. Update the EBT host-to-host interface for rush issuances to send the 'ETRCB' benefit type when a CalFresh issuance is replaced.
 4. Update Code Detail tables category 623 to include new pay code and category 10547 to rename skimming and scam.
 5. Update EBT and Claiming Batch jobs.
 6. Add the new Fund Codes in the system to store the accounting string information for CalFresh EBT Theft Replacements for Los Angeles and Riverside Counties only.
 7. Add the new Pay Code in the system for CalFresh EBT Theft Replacements due to electronic theft.
 8. Perform the interface file testing for LA and Riverside's County new fund codes.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 527

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	338	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	139	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops : 0 Training : 0 Translation : 0

Content Revision Status-1: Accepted

Content Revision Description-1: Section 2.1.3 #3, 2.5, and 2.6 have also been updated. Please see attached design document for content revision.

1. Recommendation Change:

Before:

1. Update the Issuance Detail page to make the "Status Reason" field a required field if the replace button is clicked for CalFresh.
2. Update the Issuance Detail page to set the Aid Code to 99 – Electronic Theft Replacement Cash Benefit when replacing an Issuance due to EBT Theft.
3. Update the EBT host-to-host interface for rush issuances to send the 'ETRCB' benefit type when a CalFresh issuance is replaced.
4. Update Code Detail tables category 623 to include new pay code and category 10547 to rename skimming and scam.
5. Update EBT and Claiming Batch jobs.
6. Add the new Fund Codes in the system to store the accounting string information for CalFresh EBT Theft Replacements for Los Angeles and Riverside Counties only.
7. Add the new Pay Code in the system for CalFresh EBT Theft Replacements due to electronic theft.
8. Perform the interface file testing for LA and Riverside's County new fund codes.

After:

1. Update the Issuance Detail page to make the "Status Reason" field a required field if the replace button is clicked for CalFresh.
2. Update the Issuance Detail page to set the Aid Code to 99 – Electronic Theft Replacement Cash Benefit when replacing an Issuance due to EBT Theft.
3. Update the EBT host-to-host interface for rush issuances to send the 'ETRCB' benefit type when a CalFresh issuance is replaced.
4. Update Code Detail tables category 623 to include new pay code and category 10547 to rename skimming and scam.
5. Update EBT and Claiming Batch jobs.
6. Add the new Fund Codes in the system to store the accounting string information for CalFresh EBT Theft Replacements for Los Angeles and Riverside Counties only.
7. Add the new Pay Code in the system for CalFresh EBT Theft Replacements due to electronic theft.
8. Perform the interface file testing for LA and Riverside's County new fund codes.
9. Add WtW/REP/Cal-Learn Gain Repayment/Refunds to the Fund Code table for Los Angeles County only.
10. End Date 3 fund codes for WTW/REP/CL CalWORKs Repayments/Refunds for LA County only.
11. Perform Interface Partner Testing for new WTW/REP/CL Repayment/Refund Fund Codes for LA County only.

2. Estimate Change:

Before:

Fiscal ETC 1: 290

Unallocated: 45

After:

Fiscal ETC 1: $290 + 48 = 338$

Unallocated: $45 + 5 = 50$

Pending CCB

Content Revision Status-2:

Content Revision Description-2: Please Refer to attached Design Document Content Revision 2

1. Recommendation Change:

Before:

1. Update the Issuance Detail page to make the "Status Reason" field a required field if the replace button is clicked for CalFresh.
2. Update the Issuance Detail page to set the Aid Code to 99 – Electronic Theft Replacement Cash Benefit when replacing an Issuance due to EBT Theft.
3. Update the EBT host-to-host interface for rush issuances to send the 'ETRCB' benefit type when a CalFresh issuance is replaced.

4. Update Code Detail tables category 623 to include new pay code and category 10547 to rename skimming and scam.
5. Update EBT and Claiming Batch jobs.
6. Add the new Fund Codes in the system to store the accounting string information for CalFresh EBT Theft Replacements for Los Angeles and Riverside Counties only.
7. Add the new Pay Code in the system for CalFresh EBT Theft Replacements due to electronic theft.
8. Perform the interface file testing for LA and Riverside's County new fund codes.

After:

1. Update the Issuance Detail page to make the "Status Reason" field a required field if the replace button is clicked for CalFresh.
2. Update the Issuance Detail page to set the Aid Code to 99 – Electronic Theft Replacement Cash Benefit when replacing an Issuance due to EBT Theft.
3. Update the EBT host-to-host interface for rush issuances to send the 'ETRCB' benefit type when a CalFresh issuance is replaced.
4. Update Code Detail tables category 623 to include new pay code and category 10547 to rename skimming and scam.
5. Update EBT and Claiming Batch jobs.
6. Add the new Fund Codes in the system to store the accounting string information for CalFresh EBT Theft Replacements for Los Angeles and Riverside Counties only.
7. Add the new Pay Code in the system for CalFresh EBT Theft Replacements due to electronic theft.
8. Perform the interface file testing for LA, Riverside, San Bernardino, Merced, and Migration Counties new CF EBT Theft Replacement fund codes.
9. Add WtW/REP/Cal-Learn Gain Repayment/Refunds to the Fund Code table for Los Angeles County only.
10. End Date 3 fund codes for WTW/REP/CL CalWORKs Repayments/Refunds for LA County only.
11. Perform Interface Partner Testing for new WTW/REP/CL Repayment/Refund Fund Codes for LA County only.

2. Estimate Change:

Before:

Fiscal ETC 1: 338

Fiscal Total: 338

System Test Support ETC 1: 139

System Test Support Total: 139

Unallocated: 50

After:

Fiscal ETC 1: $338 + 48 = 386$

Fiscal Total: $338 + 48 = 386$

System Test Support ETC 1: 139

System Test Support Total: 139

Unallocated: $50 + 5 = 55$

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

[CA-236812] Add Pick Up Location to Issuance Method Detail

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	291
Reporter:	Eric Wu	Regulation Reference:		Created:	11/16/2021 02:57 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: by Claudia Pinto 10/12/2022

Expedite Approval:

Current Design:

San Francisco County utilizes a Pick-up Location in their warrant issuance process. The field provides further detailed instructions to sort and print warrants for clients with unstable housing situations. There are no equivalent functionalities in CalSAWS.

Request: Add the Pickup Location functionalities.

Recommendation:

1. Add a new drop-down field Pickup Location on Issuance Method Detail page accessed via Program Detail.
2. Update CalWIN Warrant Print Writer to generate Pickup Location in the outbound file.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate:

291

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	189	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	77	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Release Change:
Before: 23.01
After: 23.03

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:



[CA-240478] ACL 14-49 - Do Not Remove Restaurant Meals Indicator When CF is Closed for Non-Financial Reason

Team Responsible:	Eligibility	Assignee:	Justis Ketcham	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	323
Reporter:	Caroline Bui	Regulation Reference:	ACL 14-49	Created:	02/03/2022 08:27 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/11/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

The CF EDBC sets the 'Restaurant Meals indicator' to 'Yes' when a CF household (HH) is eligible to the restaurant meals program for being homeless or has an elderly or disabled member. If the EDBC discontinues a CF program for non-financial causes such as negative action or non-compliance in the following month, the EDBC would skip the 'Restaurant Meals' eligibility determination and the 'Restaurant Meals indicator' would be defaulted to 'No'.

Request:

The CF EDBC logic needs to be updated to set the 'Restaurant Meals indicator' based on the prior recent EDBC determination when the CF program is discontinued for non-financial reasons and the 'Restaurant Meals' eligibility determination is skipped.

Recommendation:

1. Update CalFresh EDBC logic to set the Restaurant Meals indicator equal to the prior recent EDBC determination when the program is discontinued due to non-financial reasons and the 'Restaurant Meals' eligibility determination is skipped.

Outreach

Description:

Alternative

Override EDBC

Procedure

Description:

Operational Impact:

Estimate:

323

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	192	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	101	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change:

Before:
Eligibility ETC 1: 118
Eligibility ETC 2: 14
Eligibility ETC Total:132

System Test Support ETC 1: 76
System Test Support ETC Total: 76

Unallocated Hours: 20

After:
Eligibility ETC 1: 178
Eligibility ETC 2: 14
Eligibility ETC Total: 192

System Test Support ETC 1: 101
System Test Support ETC Total: 101

Unallocated Hours: 30

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

1. Recommendation Change:

Before:

Current Design

The CF EDBC sets the 'Restaurant Meals indicator' to 'Yes' when a CF household (HH) is eligible to the restaurant meals program for being homeless or has an elderly or disabled member. If the EDBC discontinues a CF program for non-financial causes such as negative action or non-compliance in the following month, the EDBC would skip the 'Restaurant Meals' eligibility determination and the 'Restaurant Meals indicator' would be defaulted to 'No'.

Requests

The CF EDBC logic needs to be updated to set the 'Restaurant Meals indicator' based on the prior recent EDBC determination when the CF program is discontinued for non-financial reasons and the 'Restaurant Meals' eligibility determination is skipped.

Overview of Recommendations

Update CalFresh EDBC logic to set the Restaurant Meals indicator equal to the prior recent EDBC determination when the program is discontinued due to non-financial reasons and the 'Restaurant Meals' eligibility determination is skipped.

Assumptions

1. No change to the existing EDBC rules for 'Restaurant Meal' eligibility determination.
2. Non-Financial rule check is before 'Restaurant Meal' eligibility determination in EDBC rule sets.
3. The 'Restaurant Meal' eligibility determination will be completed, and indicator set when EDBC fails for financial reasons.

Recommendations:

Overview

When the CF program is discontinued for non-financial reasons such as negative action or non-compliance, the CF rules skip the 'Restaurant Meals' eligibility determination since there is no budget or budget persons calculated for the EDBC.

Therefore, if the EDBC skips the 'Restaurant Meals' eligibility determination due to discontinuing the CF program for non-financial reasons, set the Restaurant Meals indicator equal to the recent prior EDBC determination value.

Description of Changes

1. Set the "Restaurant Meal" indicator value based on the recent previously 'Accepted and Saved' EDBC Restaurant Meals' indicator value when the current CalFresh program fails the non-financial rules.

After:

Note: Added Negative Action EDBC to design:

Current Design

**Content Revision
Status-2:
Content Revision
Description-2:**

The CF EDBC sets the 'Restaurant Meals indicator' to 'Yes' when a CF household (HH) is eligible to the restaurant meals program for being homeless or has an elderly or disabled member. If the EDBC discontinues a CF program for non-financial causes such as non-compliance in the following month or user performs a Negative Action EDBC, the EDBC would skip the 'Restaurant Meals' eligibility determination and the 'Restaurant Meals indicator' would be defaulted to 'No'.

Requests

The CF EDBC logic needs to be updated to set the 'Restaurant Meals indicator' based on the prior recent EDBC determination when the CF program is discontinued for non-financial reasons or user does a Negative Action EDBC and the 'Restaurant Meals' eligibility determination is skipped.

Overview of Recommendations

1. Update CalFresh EDBC logic to set the Restaurant Meals indicator equal to the prior recent EDBC determination when the program is discontinued due to non-financial reasons and the 'Restaurant Meals' eligibility determination is skipped.
2. Update Negative Action EDBC logic to set the Restaurant Meals indicator equal to the prior recent EDBC determination when the program is discontinued.

Assumptions

1. No change to the existing EDBC rules for 'Restaurant Meal' eligibility determination.
2. Non-Financial rule check is before 'Restaurant Meal' eligibility determination in EDBC rule sets.
3. The Restaurant Meal' eligibility determination will be completed, and indicator set when EDBC fails for financial reasons.
4. Negative Action EDBC fails the whole program and both non-financials and financials logics are skipped.
5. Restaurant Meals indicator will not be set for Manual EDBCs.

Recommendations:

Overview

When the CF program is discontinued for non-financial reasons such as non-compliance or a Negative Action EDBC is performed, the CF rules skip the 'Restaurant Meals' eligibility determination since there is no budget or budget persons calculated for the EDBC.

Therefore, if the EDBC skips the 'Restaurant Meals' eligibility determination due to discontinuing the CF program for non-financial reasons or user does a Negative Action EDBC, set the Restaurant Meals indicator equal to the recent prior EDBC determination value.

Description of Changes:

1. Set the "Restaurant Meal" indicator value based on the recent previously 'Accepted and Saved' EDBC Restaurant Meals' indicator value when the current CalFresh program fails the non-financial rules.
2. Set the "Restaurant Meal" indicator value based on the recent previously 'Accepted and Saved' EDBC Restaurant Meals' indicator value when the current CalFresh program fails due to a Negative Action EDBC.

2. Estimate Change:

Before:

Eligibility ETC 1: 178

Eligibility ETC 2: 14

Eligibility ETC Total: 192

System Test Support ETC 1: 101

System Test Support ETC Total: 101

Unallocated Hours: 30

After:

Eligibility ETC 1: 267

Eligibility ETC 2: 14
Eligibility ETC Total: 281

System Test Support ETC 1: 160
System Test Support ETC Total: 160

Unallocated Hours: 45

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-243543] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3

Team Responsible:	Batch Operations	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.03	Expedite Changes:	No	Estimate:	105
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:19 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval: Current Design: CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave3 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave3) will be created as part of this SCR.

Request:

1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.
2. County partner integrated testing is required.

Recommendation:

1. Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.
2. County partner integrated testing is required.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 105

Automated Test :	0	Batch/Interfaces :	15	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	40	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: Before:

After:

Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.

Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.

2. Estimate Change:
Before:
Batch/Interfaces ETC 1: 43
Tech Ops ETC 1: 24
After:
Batch/Interfaces ETC 1: 15
Tech Ops ETC 1: 40

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
Before:

After:

Add the following into the Request and Recommendation sections in JIRA

3. Create a BPCR to update Orange county School Lunch writer job to run on monthly frequency.

2. Estimate Change:
Before:
System Test Support ETC 1: 35
Batch/Interfaces ETC 1: 15
After:
System Test Support ETC 1: 45
Batch/Interfaces ETC 1: 25

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:

After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:

After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-245084] Time Extension of RCA/TCVAP Programs

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	876
Reporter:	Sarah Rich	Regulation Reference:	Draft ACWDL	Created:	05/02/2022 05:09 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Sarah Rich	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	08/22/2022	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently CalSAWS allows RCA and TCVAP eligible households (HH) up to 8 months of benefits calculated from the date of application (state funded person) or country entry date (federally funded person).

Request:

Per ACWDL dated May 27, 2022, CalSAWS EDBC logic must be updated to allow up to 12 months of cash aid instead of 8 months for the RCA programs activated on or after October 1, 2021. Additionally, RCA discontinuance batch sweep jobs and correspondence notices will be updated to reflect the extension of RCA program benefits from 8 months to 12 months.

Recommendation:

1. Update RCA EDBC rules to close program after 12 months for programs activated on or after October 1, 2021.
2. Update RCA Discontinuance Sweep to find cases where RCA program has reached its 12th month of eligibility instead of 8th month.
3. Update RCA Federal Discontinuance Sweep to create eligibility triggers where RCA persons have completed 12 months of eligibility instead of 8 months.
4. Update RCA State Discontinuance Sweep to create eligibility triggers where TCVAP RCA persons have completed 12 months of eligibility instead of 8 months.
5. Add RS 36 Form to Template Repository.
6. Add new RCA Cash Aid Extension Informing Notice for ongoing RCA cases in a one-time mailer.
7. Update RCA Approval/Denial/Termination Reason Fragment verbiage to reflect 12 months of aid.
8. Create CalSAWS list of discontinued RCA cases due to over income.
9. Create CalSAWS list of discontinued RCA cases due to non-compliance.

Outreach

Description:

The lists provided will capture the RCA cases that were discontinued due to over income or non-compliance.

The lists will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-245084

See attached design for details

Alternative

Procedure

Description:

Operational Impact:

Estimate: **876**

Override EDBC

Automated Test :	0	Batch/Interfaces :	118	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	271	DBA :	0	Design :	0
Eligibility :	161	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	251	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Accepted

Content Revision Description-1:
 1. Recommendation Change:
 Added section 2.7 to the design.
 Clarified small notes in the design.

2. Estimate Change:
 Before:
 Client Correspondence Total - 227 hours
 System Test Total - 232 hours

After:
 Client Correspondence Total - 271 hours (Add the hours to CC ETC 3)
 System Test Total - 251 hours

Content Revision Status-2: Pending CCB

Content Revision Description-2:
 1. Recommendation Change: N/A
 2. Estimate Change: Adding additional hours for Eligibility and ST

Before:
 Eligibility ETC 1: 116
 Eligibility ETC 2: 27
 Eligibility ETC 3: 18
 Eligibility ETC Total: 161

System Test Support ETC 1: 251
 System Test Support ETC Total: 251

After:
 Eligibility ETC 1: 188
 Eligibility ETC 2: 27
 Eligibility ETC 3: 18
 Eligibility ETC Total: 233

System Test Support ETC 1: 280
 System Test Support ETC Total: 280

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

[CA-246472] LMRS endpoint changes needed for Los Angeles

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	663
Reporter:	Erick Arreola	Regulation Reference:		Created:	06/09/2022 09:23 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Lobby Management]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	06/28/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Erick Arreola 6/28/22

Expedite Approval: Current Design:

The existing (Lobby Management Reservation System (LMRS) application is coming to end of life. As such, there's a new LMRS application that will be used by the San Fernando Valley (SFV) office in Los Angeles County. This means that the CalSAWS Lobby Springboot will need to be updated to call the new LMRS endpoint so that check-in information can continue to be provided for the SFV office.

Request: Update the Lobby Springboot to call the new LMRS endpoint so that Check-In information can be send back to the LMRS application for the San Fernando Valley (SFV) office in Los Angeles County.

Recommendation:

- Tech Arch:
 - Update the Lobby Springboot to use the new LMRS REST end point (it will change from SOAP to REST).
- Tech Ops:
 - Create new properties and connectivity for the new LMRS REST endpoint.
- Batch&Interface:
 - Update existing API that sends check-in information to LMRS (checkInLobbyTraffic, checkInReceptionLog) to use the newly created REST client.
 - Update existing error to handle new errors responds that can be sent back from the new LMRS REST Service.
- Online:
 - Update Reception Log to remove a list of parameters that is no longer required by LMRS.

Outreach

Description:

Alternative Procedure

None

Description:

Operational Impact:

Estimate: 663

Automated Test :	0	Batch/Interfaces :	131	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	58
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	192	Tech Arch :	162	Tech ForgeRock :	0
Tech Ops :	60	Training :	0	Translation :	0

**Content Revision
Status-1:**

Accepted

**Content Revision
Description-1:**

1. Release Change:
Before: 22.11
After: 23.01

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Estimate Change:
Before:
Batch/Interfaces ETC 1: 131
System Test Support ETC 1: 192
After:
Batch/Interfaces ETC 1: 191
System Test Support ETC 1: 232

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-229852] Update Establishment logic for CalFresh TOP Intercepts during reapplication

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/10/2021 01:07 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tax Intercept]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/07/2022	Other Agency Cross Reference:	CIV-101422
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Current Design:

When a CalFresh Program is discontinued, any outstanding Recovery Accounts are evaluated for delinquency. If there has been no payment after 30 days and the Responsible Party has not been Active on any CalFresh program more than 90 days, the CalFresh Recovery Account is submitted to the Welfare Intercept System (WIS) to be established at the Treasury Offset Program (TOP). The system uses the latest inactive status to evaluate if a person has not been Active on any CalFresh program more than 90 days. This resets the 90 days period if an application/reapplication comes in during the evaluation period. For example, a CalFresh program is discontinued in March. The customer reapplies and gets denied in May. The system counts the 90 days starting from May instead of March and results the account establishment to be delayed in WIS.

Request:

Update the system to stop resetting the 90 days period when there is an application/reapplication.

Recommendation:

Update the Tax Intercept Writer (POXXF604) establishment logic to count 90 days starting from the date when the Responsible Party becomes inactive on a CalFresh program within a county.

Note:

1. This update does not impact L.A. County as L.A. County uses TTC for Tax Intercept.
2. The logic is checking the CalFresh Program Person status and not the Responsible Party status.

Outreach

Description:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	66	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:

Pending CCB

**Content Revision
Description-1:**

1. Release Change:
Before: 23.01
After: 23.03

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions