# CalSAWS | Information Transmittal (CIT)    0333-22

☐ **CalSAWS M&E**          ☒ **CalWIN Migration**

| Distribution Date: | November 14, 2022 |
|---|---|
| To: | PPOC.Contra Costa; PPOC.Placer; PPOC.Santa Clara; PPOC.Tulare; PPOC.Yolo;PPOC.Orange;PPOC.SantaBarbara; PPOC.Ventura; TPOC.CalWin.Wave1, TPOC.CalWIN.Wave2; TPOC. CalWIN. Wave3; Uzair Naveed; Grady Howe; Anna Chan; Mike Tombakian |
| CIT Name: | **Enabling CalSAWS domains to Browser trust and Proxy settings to allow Pop-up** |
| From: | CalSAWS Project |

**PPOCs, please forward to the appropriate impacted staff in your county:**

☐ General
☐ Policy
    ☐ CW
    ☐ CF
    ☐ MC
    ☐ CMSP
    ☐ FC/KG/AAP
    ☐ Child Care
    ☐ WtW
    ☐ Other Program(s)_____
☐ BenefitsCal          ☐ Your Benefits Now!
☐ Customer Correspondence
☐ Other_____

☐ Reports
    ☐ Fiscal
    ☐ Caseload Movement
    ☐ Management
☐ Fiscal
☐ Security
☐ Batch and Interfaces
☐ Imaging
☐ Migration
☐ Conversion
☒ Technical
☐ Training
☐ Help Desk

| Description:
(Including any step-by-step instructions) | **Purpose**<br>The purpose of this CIT is to notify CalWIN Wave 1,2,3 counties to permit the CalSAWS trusted domains on County workstations and their browsers to allow generation of pop-ups.<br><br>**Background**<br>This communication is intended to address issues experienced by county workers where CalSAWS pop-up pages (e.g Forms, Tasks etc.) were getting blocked due to the browser settings on County workstations.<br><br>**County Action**<br>It would be the responsibility of County IT to make the changes in accordance with established County process using County tools for distributing these settings to the client workstations.<br><br>Counties should ensure the below domains are permitted / whitelisted.<br>   • Browser settings - These domains need to be added to the proxy and to the list of trusted sites to allow websites with the below domains to allow pop-ups. |
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|  | • Firewall policies - Network proxy, access - list and trust domains<br><br>    • *.calsaws.net<br>    • *.benefitscal.org<br>    • *.c-iv.net<br>    • *.calsaws.org<br>    • *.hylandcloud.com<br>    • *.benefitscal.com<br>    • *responsivevoice.com<br>    • *responsivevoice.org<br>    • *.cacesanalytics.egain.cloud<br>    • *.amazonaws.com<br>    • *.calabriocloud.com<br>    • *.servicenowservices.com<br><br>CalSAWS cannot be prescriptive of the exact settings and changes required for this change or the Browser type.<br><br>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers. |
| Primary Project Contact: (Name and email address) | Melanie Gines<br>ginesm@calsaws.org |
| Backup Project Contact: (Name and email address) | Matt Zior<br>ziorm@calsaws.org<br><br>*For any Escalations or urgent requests please reach out to* Uzair Naveed<br>NaveedU@CalSAWS.org |
| Attachments: | N/A |
| Web Portal Link: | ██████<br><br>OR<br><br>You may also retrieve the CIT document and attachments by following these steps:<br>1. Click on the CRFIs & CITs link at the top of the page.<br>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.<br>3. Click on the "2022" folder.<br>4. Click on the appropriate CIT # folder. |