CalSAWS Imaging Solution

Imaging Capture Profiles

What is a Scan Mode?

The CalSAWS Imaging Solution scan modes allow staff to image documents into the appropriate drawer.

Various scan modes support imaging of physical documents, virtual files stored on a local device, and virtual files accessed through a desktop application or website.

CalSAWS Scan Modes

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Single Case: Capture one or more documents for a single case



Multi-Case: Capture multiple documents for different cases

Variations of Scan Modes



Virtual Print: Print documents to a single case directly from any desktop application or website that allows printing into the CalSAWS Imaging Solution



File Upload: Upload documents stored in a local device directly into the CalSAWS Imaging Solution

Additional scan modes include Return Mail, Ignore Barcode, Adoptions (AAP), Adult Aging Services (IHSS), Child Welfare Services (CWS), Quality Assurance/Quality Control (QA/QC), Special Investigation Unit (SIU), Hearings, and Resource Databank (RDB).

Note: Access to all scan modes are tied to security rights.

Custom Properties & Specialty Flags

Custom Properties: Fields users can complete when indexing an image, in addition to the core document properties. Specialty Flags: Indicators that help guide system actions after the scan is finalized, which users can set when performing QA on the scan.