

Wave 3 Implementation Readiness Dashboard and Packet

December 2, 2022

The Implementation Readiness Packet & Dashboard present a high-level view of Project Readiness to CalWIN Counties with information related to CalWIN Migration, BenefitsCal, and Central Print. Status will include key metrics related to the overall "health" of the Implementation effort based on measurable metrics and milestones for Wave 3. Project Milestones are identified by project team leads and CalSAWS Project leadership.

The Dashboard and Packet serve to inform Project Leadership and Counties on the progression and completion of Key Project and County Milestones. The packet will be distributed to the CalWIN Counties monthly. The information contained in the document reflects data as of **December 2. 2022**

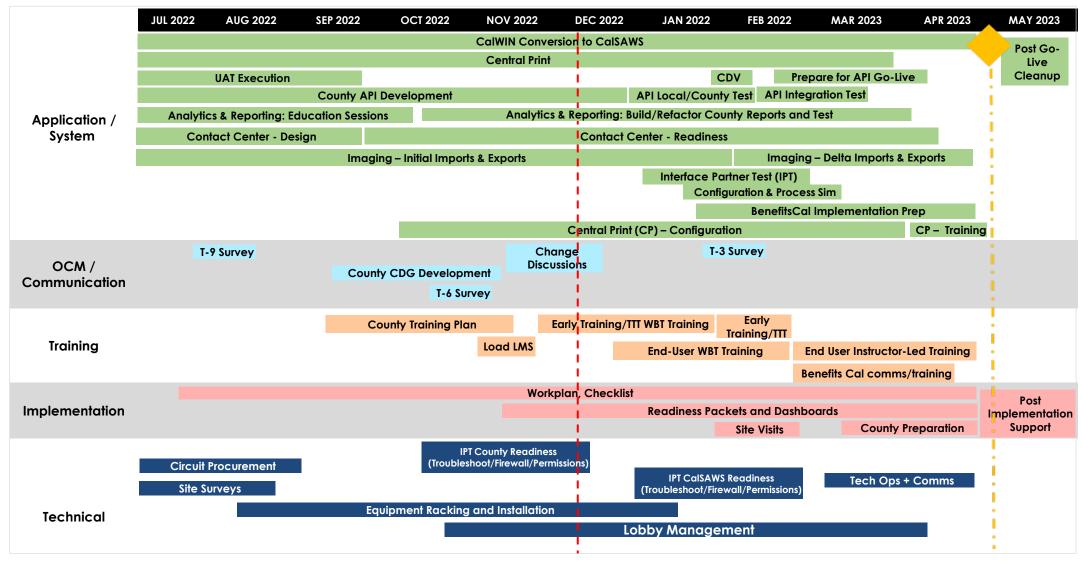


Wave-3 Migration Timeline



Wave 3 Critical Path

Orange, Santa Barbara, Ventura



We are Here

Mock Conversion 1 01/27/23 – 02/08/23
County Data Validation 01/30/23 - 02/20/23
Interface Partner Testing (IPT) 01/04/23 – 03/03/23

Change Discussions 12/5/22 - 01/06/23 Readiness Surveys T-3 01/23/23 - 02/03/23 T-6 10/24/22 - 11/04/22 T-9 07/15/22 - 08/05/22 T-12 04/22/22 - 05/06/22

Contact Center

Approve CC Design 1/6/23 CC Model Office 04/10/23 – 4/21/23 CC Config (WFM) 4/10/23 – 4/21/23 Configuration – 01/04/23 - 03/10/23 Process Simulation 02/13/23 – 3/6/23 Early Training & TTT WBT 11/28/22 Early Training & TTT 1/23/23 – 2/17/23 Training Delivery End Users 2/24/23 – 4/21/23

Wave-3 Readiness: Executive Summary

Readiness Areas and Categories

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
	NS	Deploy CalSAWS Releases 23.03	Targeted for 03/20/23.
	G	Contact Center Readiness	IVR Contact Flows Approved for Wave 3 Counties.
	G	Imaging Readiness	County Export of Legacy Images In progress.
Application	NS	BenefitsCal Readiness	CBO Extract targeted for 01/05/23
Application	G	Central Print Readiness	Validation Meetings in progress.
	С	UAT Prep	UAT began 06/27/22.
	С	UAT Execution	UAT concluded 08/19/22.
Intogration	NS	County Interface Partner Test (IPT)Execution	Targeted for 1/4/23 - 3/3/23
Integration	NS	State Interface Partner Test (IPT) Execution	Targeted for 1/4/23 - 3/3/23
Canvaraian	G	CDT Defects Resolution	As of 12/02/22 there are 63 unresolved Defects.
Conversion	G	EDBC Match – Auto Review Rates	Estimated 7% of converted programs will require worker review.
Technical	G	County Network Connectivity	Network circuit delivery complete. Network changes and integration completed Network IPT and Ad-hoc readiness testing in progress
	NS	Performance Testing	Targeted for 02/06/23 - 04/06/23

Not Started On Schedule	<14 Days Late	>=14 Days Late	Complete
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*The status should be reflective of the readiness category trending at the time of reporting period.

Wave-3 Readiness: Executive Summary

Readiness Areas and Categories

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
	С	FDEL 8 Master Training Plan	Complete.
	G	ILT Training Curriculum Complete	In progress and on schedule to be completed prior to the start of Early Training.
Training	NS	Wave 3 County Classroom Set-Up	Classroom setup planning in progress.
-	G	WBT Training Delivery	Early Training WBTs started 11/28/22.
	NS	ILT Training Delivery	Targeted to start 01/17/23 for ET/TTT and 02/27/23 for end-user training.
	G	Change Discussion Guides (CDGs)	CDGs signed off for all Wave 3 counties.
	G	Communications	Infographics for December (NOAS in CalSAWS and Caseloads) On Schedule
Organization	С	Business Process Reengineering	BPR Complete
	G	Process Simulation	County Participant identification In-Progress
	G	Configuration	Configuration Kickoff scheduling In-Progress
	NS	Implementation Planning	Post-Implementation Planning will begin in January 2023 for Wave 3
	NS	County Prep	County Prep Phase for Wave 3 will begin at T-6 weeks.
	G	Pre and Post Implementation Support	Initial planning began and Implementation Team are drafting County profiles
Implementation	G	Help Desk	Wave 3 Helpdesk Kickoff conducted 9/27 Delegated Admin Training conducted 10/26 County Tier 1 Fulfiller Training – Scheduled for week of 12/05/22
	G	County Ad Hoc Reports	Reviewed 829 reports for refactoring. Approximately 381 need to be refactored for Wave 3 Counties

Readiness Dashboard



Risks and Issues

Risk Issue

- Future focused -
- Not yet realized -
- Uncertain, probable event or condition -
 - Has negative effect on objectives -
 - Documented in the CalSAWS Risk Log -

- Present focused
- Can be created as a result of a risk being realized
- Can be a new item not identified as a risk
- Cannot be resolved by the identifier
- Documented in the CalSAWS Issue Log

Monitoring - No Risks are Realized

Total Risks



4



High Medium Lo

No Issues at this Time

Total Issues



0 Medium



Risk and Issues: Wave 3

Risks related to Project Readiness for CalWIN Cutover to CalSAWS Risks

Risk Level	Risk Name	Risk Description	Readiness Area (Owner)
258.3	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window.	Conversion (Project)
268.3	Implementation Readiness for CalWIN Cutover to CalSAWS	If implementation readiness (project and county) is not on track to meet their respective exit criteria by March 13, 2022, then the CalWIN Wave 3 cutover to CalSAWS could either be delayed or require significantly greater support to help Counties through outstanding issues. Individual risks have been opened related to the ability to be fully ready in time for a successful CalWIN Wave 3 cutover to CalSAWS on April 24, 2023 and subsequent waves. This risk serves as an overarching risk for the overall readiness of the project and CalWIN Counties to cutover to CalSAWS To mitigate this risk, the following actions will be taken: Execute the mitigation steps outlined in each of the individual risks Consolidate county validation efforts and number of county staff required to participate Establish measurable, formal checkpoints to determine if exit criteria are on track to be met or if adjustments and/or other options need to be taken Detailed Contingency Planning is underway to determine the best options and strategies to minimize impact to Counties and remain within schedule and budget	Implementation (Project)

Risk and Issues: Wave 3

Risks related to Project Readiness for CalWIN Cutover to CalSAWS Risks

Risk Level	Risk Name	Risk Description	Readiness Area (Owner)
278.3	CalWIN OCM Implementation Support Plan Deliverable	Without adequate information, neither the project nor county teams can prepare for post-implementation support, and county post-implementation support might be insufficient, disorganized, and/or ineffective Deloitte Deliverable 10, CalWIN OCM Implementation Support Plan, is late, require rework, and does not provide the structure or details necessary to inform the project or county teams of how support will be provided after the CalWIN Counties cut over to CalSAWS. The DDEL was originally due on May 16, 2022, but not released until June 6, 2022. On June 15, 2022, it was decided that the review should be paused due to the coordination needed with project teams on Pre- and Post-Deployment Support roles, responsibilities, tasks, activities, and resources. DDEL 10 will be revised in working sessions with the project teams, and the draft deliverable is targeted to be resubmitted on July 15, 2022. Based on the deliverable process, the earliest the DEL 10 is likely to be finalized is August 18, 2022. The most immediate impact is to the Wave 1 Counties Risk Trigger Date: March 31, 2023	Applications (Project)

Risks and Issues: Wave 3

Risks related to CalWIN Counties Cutover Readiness Needs Risks

Risk Level	Risk Name	Risk Description	Readiness Area (Owner)
262.3	The CalWIN counties may not be fully prepared for go-live if they do not have sufficient or timely information	The CalWIN counties and County Directors have voiced concern that they do not have sufficient information or direction from the CalWIN ISS team to adequately prepare for go-live. In some cases, they have begun creating their own materials based on what they understand. If the counties do not have a framework within which to prepare, they may not be ready for cutover. This includes clear communication and timelines for what is needed to be completed by when, readiness checklists, early conversations on the transition from the current state to the future state, and clear direction. November 18, 2022: 2 of 3 Wave 3 counties have requested to keep the risk at an amber status. Table read has been conducted to update the latest workplan status. Follow up meeting will be conducted with Santa Barbara no later than the week of 12/5/2022 to review how percent complete is determined (duration vs effort-based), how to interpret readiness dashboard items and close out IPT fiscal workplan task discussion	Implementation (Project)
264.3	CalWIN County waves may not complete their Imaging migration readiness activities by their designated wave go-live dates	Delays in CalWIN counties predecessor activities (such as securing external legacy vendors for export support, mapping document types for each county, using Snowball as data transfer method, and completing the test batch phase on time) may delay cutover dates within each county. Further, counties must complete their predecessor activities by the deadline if they want to start exporting/importing on time. As a result of early pitfalls associated with predecessor tasks, Wave 1 counties have experienced significant delays, including delays in establishing contracts with external vendors, incorrect mapping, and failures to complete testing activities on time, which are putting their respective go-live dates at risk.	Implementation (County)
269.3	CalWIN Counties may not have enough development and testing timeline to Refactor their Ad-hoc Reports and Ancillary System before Go-Live	The CalWIN Counties need time in the schedule, leading up to their respective Go-Live, to Refactor Ad-hoc Reports and/or Ancillary Systems. To do so, the counties need connectivity and access to CalSAWS environments, data model (and definitions), as well as data. The current CalSAWS delivery schedule (of these) is compressing the CalWIN counties Design, Development, and Testing timelines (i.e., schedule) and putting their County Readiness for Go-Live at-risk	Implementation (County)

Wave-3: Key County Milestones & Tasks

Milestone/Task	Status	Target Start Date	Target End Date	Percent Complete
Training – LMS: Load Users, Build and Load Courses, Test Reports	In Progress	11/14/22	12/16/22	92%
Wave 3 County Data Validation	Not Started	1/30/23	02/20/23	0%
User Acceptance Test (UAT): Group 1	Complete	06/27/22	07/22/22	100%
User Acceptance Test (UAT): Group 2	Complete	07/25/22	08/19/22	100%
Process Simulation Execution with Counties	Not Started	02/13/23	03/17/23	0%
State and CalWIN County Interface Testing	Not Started	01/04/23	03/03/23	0%
T-12 Readiness Survey Distribution	Complete	04/22/22	05/06/22	100%
T-9 Readiness Survey Distribution	Complete	07/15/22	08/05/22	100%
T-6 Readiness Survey Distribution	Complete	10/24/22	11/04/22	100%
T-3 Readiness Survey Distribution	Not Started	01/23/23	02/03/23	0%
Application Development and System Test 23.03	Not Started	01/30/23	03/17/23	0%
County Preparation Phase Kick Off	Not Started	TBD	TBD	0%
County Preparation Phase	Not Started	03/13/23	04/20/23	0%
County Networking Connectivity	In Progress	07/01/22	2/20/23	96.6%
Contact Center Model Office Simulation	Not Started	04/10/23	04/21/23	0%
End-User Training	Not Started	02/27/23	04/21/23	0%
Pre and Post Deployment Support	Not Started	02/24/23	06/23/23	0%
Wave 3 CalSAWS Go-Live	Not Started	04/21/23	04/24/23	0%

Wave 3 – County Readiness Summary

	Status		Statu			
Readiness Area	*	Orange	s*	Santa Barbara	Status*	Ventura
Application	G	Contact Center SCR: CA-240160	G	Contact Center SCR: CA-240161	G	Contact Center SCR: CA-240162
Integration	NS		NS		NS	
Conversion	G	Mock Cutover scheduled for January 2023	G	Mock Cutover scheduled for January 2023	G	Mock Cutover scheduled for January 2023
Technical	G		G		G	
Training	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22
Implementation	G	235 Ad Hoc reports to refactor	G	84 Ad Hoc reports to refactor.	G	62 Ad Hoc reports to refactor (estimated).
Organizational	G	T-6 Survey completed.	G	T-6 Survey completed.	G	T-6 Survey completed.

^{*}Information included is as of December 2, 2022

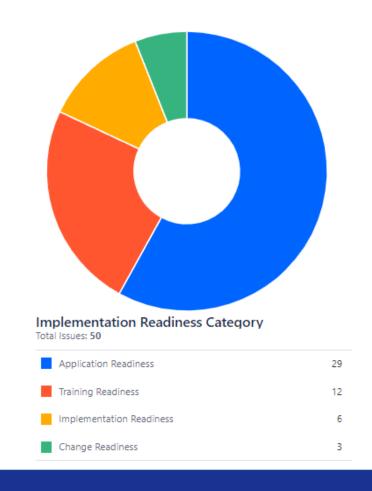
NS Not Started G On Schedule Y <14 Days
Late >=14 Days
Late

Wave 3 All Tasks Due Next 30 Days by Readiness Category

Wave 3 County Readiness Checklist Activities by Status (as of 12/02/2022)

Status	00 All Counties	06 Orange	07 Santa Barbara	08 Ventura	Wave 3 Counties	T:
COMPLETED	11	403	380	371	23	1188
NOT STARTED	2	184	165	157	164	672
IN PROGRESS	0	95	81	83	5	264
Total Unique Issues:	13	682	626	611	192	2124

Note: All County Tasks includes tasks that all 18 CalWIN Counties are responsible for completing (e.g., UAT related tasks). Wave 3 Counties tasks include tasks that apply to Orange, Santa Barbara and Ventura (e.g., selective conversion tasks)



Orange County Readiness Summary

Orange: County Tasks Counts by Category and Status (as of 12/02/2022)

Implementation Readiness Category	IN PROGRESS	NOT STARTED	COMPLETED	T:
Application Readiness	12	31	32	75
Change Readiness	0	13	52	65
Conversion Readiness	15	0	1	16
Implementation Readiness	3	34	40	77
Technical Readiness	2	7	35	44
Training Readiness	1	15	29	45
Total Unique Issues:	33	100	189	322

County Readiness Watch Items

#	Summary	Level	Remediation Plan
1			
2			

Orange: Past Due by Readiness Category and Activity Owner (as of 12/02/2022)

Orange: Past Due by Category and Owner

No matching issues found.

Note: The Implementation Readiness Dashboard and Packet is reflective of a point in time reporting (as of December 2, 2022). The County readiness task status may not be reflective of the task completion as a result of the date the report is compiled.

Past Due Activity Highlights:

There are no past due tasks for Orange as of December 2, 2022

Santa Barbara County Readiness Summary

Santa Barbara: County Tasks Counts by Category and Status (as of 12/02/2022)

Implementation Readiness Category	IN PROGRESS	NOT STARTED	COMPLETED	T:
Application Readiness	13	25	29	67
Change Readiness	0	13	52	65
Conversion Readiness	14	0	1	15
Implementation Readiness	2	37	38	77
Technical Readiness	0	5	26	31
Training Readiness	1	10	29	40
Total Unique Issues:	30	90	175	295

Santa Barbara: Past Due by Readiness Category and Activity Owner (as of 12/02/2022)

Activity Owner	Implementation Readiness	T:
IPOC	1	1
Total Unique Issues:	1	1

Note: The Implementation Readiness Dashboard and Packet is reflective of a point in time reporting (as of December 2, 2022). The County readiness task status may not be reflective of the task completion as a result of the date the report is compiled.

County Readiness Watch Items

#	Summary	Level	Due Date	Remediation Plan

Past Due Activity Highlights:

Implementation Readiness: Analytics & Reporting: Prioritize Reports that must be refactored for Go-Live

Ventura County Readiness Summary

Ventura: County Tasks Counts by Category and Status (as of 11/04/2022)

Implementation Readiness Category	IN PROGRESS	NOT STARTED	COMPLETED	T:
Implementation Readiness	4	36	36	76
Change Readiness	0	13	50	63
Application Readiness	11	25	24	60
Training Readiness	0	11	29	40
Technical Readiness	0	5	22	27
Conversion Readiness	14	0	2	16
Total Unique Issues:	29	90	163	282

County Readiness Watch Items

#	Summary	Level	Due Date	Remediation Plan
1				
2				

Ventura: Past Due by Readiness Category and Activity Owner (as of 12/02/2022)

Activity Owner	Implementation Readiness	T:
IPOC	3	3
Total Unique Issues:	3	3

Note: The Implementation Readiness Dashboard and Packet is reflective of a point in time reporting (as of December 2, 2022). The County readiness task status may not be reflective of the task completion as a result of the date the report is compiled.

Past Due Activity Highlights:

Implementation Readiness: Analytics and Reporting: Identify Total Number of County Refactoring Report Needs Prioritize Reports that must be refactored for Go-Live Identify if optional enhanced reporting support is required from the project

Application Readiness: System

System Test: 23.03 Not Started

Start Date: 01/30/2023 End Date: 03/17/2023

Application Readiness: Imaging

Images Migration

In Progress

Distribute CIT for Counties to install Webscan Kit and Virtual Printer: Completed (CIT #0110-22 distributed on 04/19/2022)

County Export of Legacy Images: In progress

Hyland Receive & Upload Images to Production Environment: In progress

Imaging UAT

Complete

 Start Date:
 End Date:

 07/11/2022
 08/05/2022

61 of 61 scripts completed

Severity 1 and 2 defects resolved: Complete - no defects reported.

Performance Testing

Hyland Platform Performance Testing: Not Started

Application Readiness: User Acceptance Testing

UAT Complete

Key Dates:

UAT Users Loaded to ForgeRock/UAT Environments and Application: Complete

UAT Application Training Group 1: 05/02/22 – 06/21/22

UAT Application Training Group 2: 06/13/22 – 07/21/22

UAT Execution Group 1: 06/27/2022 - 07/22/2022

UAT Execution Group 2: 07/25/2022 – 08/19/2022

Application Readiness: Contact Center

Technical Connectivity

In Progress

Start Date: 01/06/2023

End Date: 04/21/2023

- 3 of 3 IVR Contact Flows Approved
- Approval of Wave 3 County SCRs: 0 of 3
 - Orange CA-240160
 - Santa Barbara CA-240161
 - Ventura CA-240162
- Regression Test: Not Started
- Contact Center Model Office Testing (tentative 04/10/2023)

Application Readiness: Central Print

Central Print Kick-Off

Complete

Configuration/Validation

In Progress

Start Date: 07/06/2022

End Date: 12/30/2022

- Configuration meetings complete
- Validation meetings started
- · Configuration load: not started

Setup and Training

In Progress

Start Date: 11/21/22

End Date: 04/17/23

- · Training materials completed
- Portal Users load not started
- Inventory confirmed not started
- Training delivery not started
- · Postage funding not started

Application Readiness: BenefitsCal

Conversion Readiness

Not Started

raining &

Not Started

- Training delivery for public facing support, train the trainer and CBOs will occur in March 2023 – April 2023
- BenefitsCal Comms Plan draft: March 2023

System Operations

Not Starte

- Confirm Command Center schedule
- Contingency Planning

Production Deploymen

Not Started

- Develop Production Cutover Checklist
- Decision to proceed with BenefitsCal Production Cutover

Conversion Readiness

Conversion Readiness

In Progress

Key Dates:

Golden Data Set #10 Ready: On Schedule

Cutover 3A: 03/13/2023 - 04/20/2023

Cutover 3B: 04/21/2023 - 04/24/2023

Mock Cutover – On-Schedule to begin end of January 2023.

CDV

Not Started

Start Date: 01/30/23 End Date: 02/20/23

- Converted Data Testing: complete for all waves.
- Wave 3 County Data Validation targeted for 1/30/23.
- As of 12/2/22 there are 63 unresolved Defects from Wave 1 CDV.

Integration Readiness

Interface Partner Test

Not Started

Start Date: 1/4/2023

End Date: 3/3/2023

- Orange County: 7 Interfaces
- Santa Barbara County: 8 Interfaces
- Ventura County: 5 Interfaces
- State/Consortium Partners: 11 Interfaces

Project Integration Readiness is dependent on the County's readiness and development preparedness at the start of IPT on 1/4/2023.

Technical Readiness

County Networking In Progress Connectivity

Start Date: 07/01/2022

End Date: 2/20/23

- •Network circuit delivery completed
- •Network devices deployed across all county sites
- Network changes and integration completed
- •Network IPT and Ad-hoc readiness testing in progress
- •County compliance and regression testing scheduled

Technical Readiness: Operations

Contingency Restoration

Not Started

Disaster Recover

Not Started

Batch Operations

In Progress

CalWIN batch schedules in progress: 75% complete.

Technical Readiness: Performance Testing

Performance Test

Not Starte

 Online performance testing: 2/6/2023 – 4/6/2023

Technical Readiness: Security

Security Test

Complete

Start Date: 11/05/2019

End Date: 09/24/2021

Application Security: CalSAWS Scan/ Remediation Complete

Penetration Testing: Complete

Training Readiness

Training Plan Complete

Start Date: 09/06/2022 End Date: 11/07/2022

- Wave 3 County specific training plans Completed and submitted for County review
- Generic training accounts for training environment – Complete

Training Materials

In Progress

Start Date: 10/24/2022 End Date: 12/09/2022

- Wave 3 County specific instructor led training materials – Walkthroughs complete
- Training environment and training data build – In Progress
- Web-Based trainings updated Complete

Training Delivery

In Progress

Start Date: 11/28/2022 End Date: 04/21/2023

- Wave 3 Early Training & TTT (WBT) In Progress
- Wave 3 staff curriculum assignment In Progress
- Wave 3 Classrooms set-up and certified starts 12/22
- Wave 3 Early Training and TTT ILTs start 1/17/22 (Orange) and 1/23/22 (Santa Barbara and Ventura)
- Wave 3 End User ILT Training begins 02/27/23

Organizational Readiness: OCM

Change Discussions In Progress with Staff

End Date: 12/26/2022

- DDEL comments are received.
- Wave 3 Change Discussion Prep Sessions are happening right now
- Office Hours will take place from 12/5 to 12/16
- Counties will hold Change Discussions with their Staff until the end of the year

Readiness Surveys

In Progress

Start Date: 03/28/2022 End Date: 04/14/2023

- T-12 & T-9 surveys and presentations completed.
- T-6 Survey is completed
- T-3 Survey will take place January 2023

Infographics/ Newsletters

In Progress

Start Date: 10/2022 End Date: 03/2023

- Infographics for December
- Infographics for November (Money Management and Imaging #2) 2 of 2 Complete
- Infographic for December (NOAs in CalSAWS and Caseloads) on schedule

Change Network Champions

In Progress

Start Date: 07/20/2022 End Date: 04/05/2023

- October CNC Meeting Complete
- November CNC Meeting Completed
- December CNC Meeting On Schedule

Organizational Readiness: Business Process Reengineering

Approved	Complete
Process Change Inventory Close Out	Complete
Automated Actions Enablement	Complete

Process Simulation

W3 Process

Simulation Planning	1111091033
Start Date: 12/05/2022	End Date: 02/13/2023

Wave 3 Participants Identification: Complete

Process Simulation Execution	Not Started

Start Date: 02/13/2023 End Date: 03/17/2023

- Orange: 02/13/2023 02/24/2023
- Santa Barbara: 02/27/2023 03/17/2023
- Ventura: 02/27/2023 03/17/2023

Configuration

Configuration Materials In Progress

Start Date: 09/09/2022 End Date: 03/10/2023

 Document Configuration Guides and Worksheets - Complete

W3 Configuration In Progress Documentation & Validation

Start Date: 12/05/2022 End Date: 04/21/2023

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In Progress

• Working Sessions: 01/04/2023 - 03/10/2023

Implementation Readiness

Implementation Planning

In Progress

- DEL 10 Implementation Support Plan submitted 08/05/2022 and has been accepted.
- Readiness Packets and Dashboards: Ongoing

County Prep

Not Started

Start Date: 03/13/2023 End Date: 04/20/2023

- 41 county prep activities instructions complete – to be updated for Wave 3 if applicable.
- Kick Off Meeting Targeted for February 2023

Post-Deployment Support

Not Starte

Start Date: 04/24/2023

End Date: 06/23/2023

- Pre and Post deployment support structure planning to begin at T-4.
- Command Center structure planning -Complete

Implementation Readiness: Help Desk and System Operations

Help Desk

In Progress

Start Date: 09/27/2022

End Date: 03/24/2023

Plans for enhanced communications to County Help Desk: Complete

Command Center Enablement: Not started.

ServiceNow Training for County Help Desks: Delegated Admin Training conducted 10/26. County Tier 1 Fulfiller Training: Scheduled for week of 12/05/22.

System Operations

Complete

- CalWIN Counties Access to the Sandbox Environment: Complete
- Engage the Counties on Staff Profile/Security Administration Updates: Complete

Implementation Readiness: County Ad-Hoc Reporting

County Ad Hoc Reporting	In Progress
Start Date: 04/04/2022	End Date:

04/21/2023

County Education Sessions:

• Wave 3 - Complete

County Report Refactoring Wave 3 identified 381 reports in need of refactoring.

- Orange: has 235 reports to refactor. 0 are complete.
- Santa Barbara: has 84 reports to refactor. 0 are complete. Santa Barbara has requested assistance from Gainwell.
- Ventura: has an estimated 62 reports to refactor. 0 are complete.

Contact Information



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