



CalSAWS DD&I Weekly Status Report

**Reporting Period: December 19, 2022 to January 1,
2023**

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

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1.0 Project Management

1.1 Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	Conversion		<ul style="list-style-type: none"> Submitted the Final Deliverable (FDEL) on December 27, 2022 Approval of the FDEL is due on January 5, 2023
85	CalSAWS Migration Work Plan Update #44	PMO		<ul style="list-style-type: none"> Received approval of the Final Deliverable (FDEL) on December 20, 2022

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

1.2 Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	<ul style="list-style-type: none"> None to note for the reporting period

1.2.1 Project Management

- Continued CalSAWS DD&I Facility Management activities, including:
 - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul style="list-style-type: none"> Continued planning facility capacity and equipment needs for requested on-site meetings

- ▶ Completed preparations and participated in the Section Directors Meeting on December 20, 2022
- ▶ Continued CalSAWS Risk Management activities, including:
 - Continued to work with risk and issue owners to develop and update mitigation plans for the accepted CalSAWS DD&I Project risks and issues
 - Began preparations for conducting full monthly Risks Management Group (RMG) meeting on January 11, 2023
- ▶ Continued supporting engagement of project staff working remotely, including:
 - Continued developing Project communications, as needed
 - Conducted virtual CalSAWS Project All Staff Meeting on December 21, 2022
 - Began preparations and planning for next virtual CalSAWS Project All Staff Meeting on January 18, 2023
 - Began preparations for the development of the monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on January 12, 2023
- ▶ Continued performing contract management activities:
 - Change Notice No. 24 (January JPA) is in development, and it will not include any items related to DD&I
 - Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- ▶ Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
85	CalSAWS Migration Work Plan Update #44	<ul style="list-style-type: none"> Received approval of the FDEL on December 20, 2022

1.2.2 Communications Management

- ▶ CalSAWS Communications Management activities including
 - Continued to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy
 - Continued oversight and management of Power of 58 materials
- ▶ CalSAWS External Website (www.calsaws.org)
 - Continued the administration and support of the CalSAWS external website
 - See Table 1.2.2-1 for details on website support activities

Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
Updated BenefitsCal Maintenance	December 29, 2022	Maintenance/Outage

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	46	3,520
Total Number of Unique Users	9,905	1,772,193
Total Number of New Users	7,991	1,769,859
Total Number of Sessions (Individual site visits)	12,835	2,552,029
Average Number of Sessions per User	1.30	1.44
Average Number of Page Views per Session	1.52	1.33
Average Session Duration	1:04	0:57
AskCalSAWS Inquiries – Received/Resolved	16/9	1,012/1,001

Figure 1.2.2-2 – Overall CalSAWS.org Usage Trend

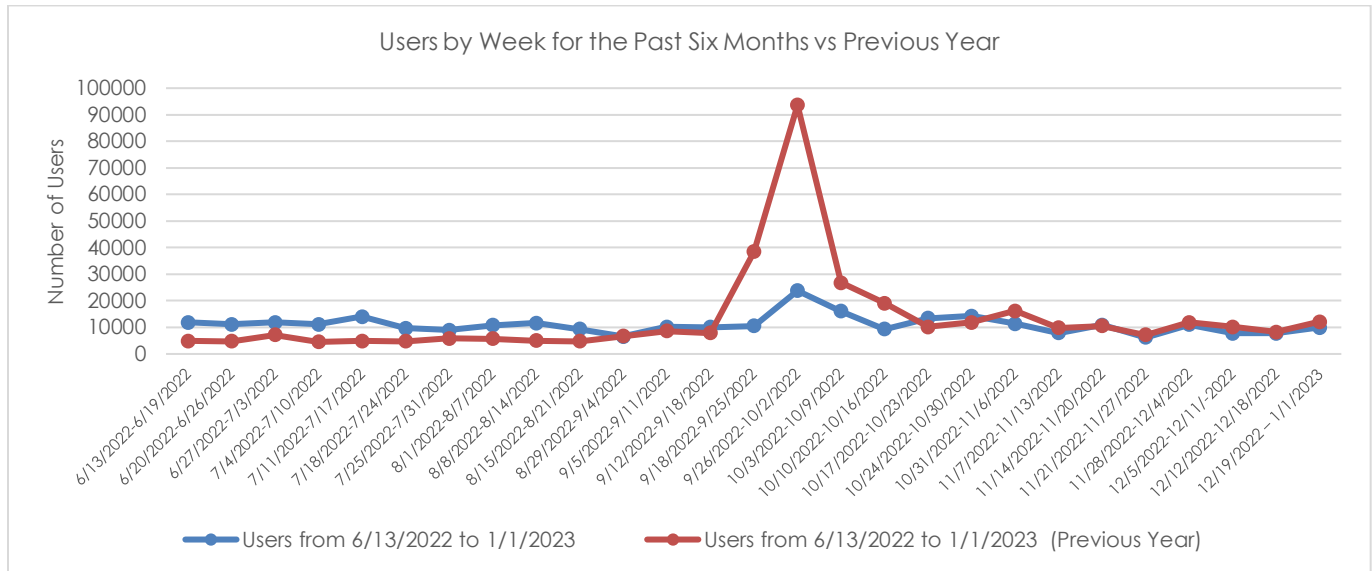


Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	23%
Latest News – News	18%
Other Updates – System Updates	18%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	16%

1.2.3 Cultural Transformation

- ▶ Culture Ambassadors Network (CAN)
 - Preparation of the 2022 fourth quarter culture transformation report
 - Future Conversation Series Topics
 - Amazon Web Services (AWS) Overview (TBD)
 - Navigating Security to Drive Innovation at CalSAWS (TBD January 2023)
- ▶ Wellness Wednesday
 - December content provided by the Inclusion, Diversity, and Equity Advancement (IDEA) team focuses on “Lifting Spirits with Kindness and Love”
 - January topic will be “Wellness in 2023”

1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- ▶ Co-Create Phase
 - CalSAWS “We Are One” SharePoint Site
 - Continued to update the “We Are One” website tab
 - Pulse Survey
 - Prepared Pulse Survey 3 for close on January 6, 2023
 - CalSAWS Table Talks
 - Continue planning for January 2023 Table Talk
 - Buddy Program
 - Distributed and closed Buddy Program Round 3 feedback survey
 - Small Team Building
 - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
 - Employee Resource Groups (ERGs)
 - Continued to manage and support Employee Resource Groups (ERGs) council
 - Continued meeting with ERG leads to align and collaborate
 - Begin planning for ERG Council Design Thinking Strategy Session for January 11, 2023 10:00 - 10:30 a.m. PST
 - Facilitated LATINX x BERG collaboration event meeting on January 3, 2023 9:30 a.m. PST
 - Launched Pride ERG's featured Book of the Month for January 2023
 - Wellness Wednesdays
 - Released 4 of 4 Wellness Wednesdays for month of December
- ▶ General
 - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
 - Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
 - Began preparation for JPA Presentation for January 2023

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1.3 CRFI/CIT Communications Information

- The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending January 1, 2023

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0368-22	CalSAWS LMS Overview Video	Informational	December 19, 2022	Ashley Arnold	Renee Carter
0369-22	CalSAWS ForgeRock and LMS Access (Wave 4)	Informational	December 19, 2022	Ashley Arnold	Yogesh Patel
0370-22	Recruitment of CalSAWS Project Staff Closing on January 13, 2023	Informational	December 19, 2022	Jennifer Smith	Holly Murphy
0373-22	Wave 3 and 4 CalSAWS Infographics #6	Informational	December 22, 2022	Caroline Bui, Sarah Cox, and Maggie Orozco-Vega	Nina Bulter, and CalWORKS_CalFresh Facilitator
0374-22	Wave 5 and 6 CalSAWS Infographics #2	Informational	December 22, 2022	Helen Cruz	Araceli Gallardo
0375-22	Wave 1 and 2 CalSAWS Infographics #8	Informational	December 22, 2022	Helen Cruz	Araceli Gallardo
0377-22	Wave 5 Counties T-9 Months Change Readiness Survey	Informational	December 22, 2022	Helen Cruz	Araceli Gallardo
0378-22	Wave 3 – The CalSAWS Scoop Newsletter #3	Informational	December 22, 2022	Helen Cruz	Araceli Gallardo
0379-22	Wave 6 – The CalSAWS Scoop Newsletter #1	Informational	December 22, 2022	Helen Cruz	Araceli Gallardo
0383-22	CalSAWS Duplicate Person Protocol	Informational	December 22, 2022	Ignacio Lázaro	Erick Arreola
0384-22	CalWIN Cutover and OCAT Interviews	Informational	December 27, 2022	Jennifer Carpenter	N/A
0385-22	CalWIN Wave 2 December Readiness Dashboard and Packet 2nd Biweekly	Informational	December 27, 2022	Jennifer Carpenter	Mara Jennings

- The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending January 1, 2023

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Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	October 14, 2022	Open	October 20, 2022	Melanie Gines, and Lloyd Rankine
22-107	CA-247003 Opt In/Out of the GRCAPI Recovery Batch Job	October 25, 2022	Open	November 16, 2022	Caroline Bui
22-113	CalWIN Tech Enablement and Security Compliance Wave 2	November 15, 2022	Open	December 16, 2022	Melanie Gines
22-117	Request for CalSAWS Training Staging Environment Access (Wave 2)	December 5, 2022	Closed	December 16, 2022	Ashley Arnold
22-118	Wave 2 Application Security Conversion: Security Roles - Sync-Up	December 5, 2022	Closed	December 19, 2022	Mike Tombakian
22-120	Wave 4 CalWIN Counties CalSAWS ServiceNow Tier 1 Fulfillers	December 12, 2022	Open	December 23, 2022	Yogesh Patel
22-121	CalSAWS Wave 4 San Diego County Change Discussion Guide (CDG) Preparation Sessions	December 12, 2022	Closed	December 26, 2022	Helen Cruz
22-122	CalWIN Wave 2 Counties - Central Print Portal Users	December 12, 2022	Open	January 6, 2023	Julie Holmes
22-123	CalSAWS Wave 4 Santa Cruz County Change Discussion Guide (CDG) Preparation Sessions	December 13, 2022	Closed	December 26, 2022	Helen Cruz
22-124	CalWIN Wave 2 - Participants for 2A County Prep Click-Through	December 13, 2022	Closed	December 28, 2022	Mike Tombakian
22-125	Ancillary Conversion County Resource Request	December 15, 2022	Open	January 5, 2023	Aileen Guerrero
22-126	CalSAWS Migration - Application Reference List Request	December 16, 2022	Open	January 20, 2023	Melanie Gines
22-127	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 5	December 20, 2022	Open	February 9, 2023	Mike Tombakian
22-128	Wave 2 Counties – BenefitsCal Features Training – Request to Identify Participant Information	December 22, 2022	Open	January 5, 2023	Marsale Eramya
22-129	CalWIN Migration Wave 2 – CalSAWS County Onsite Support	December 22, 2022	Open	January 13, 2023	Alec Christianson

- The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending January 1, 2023

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
22-101	Permit New CalSAWS API (capi.calsaws.net) URL over Internet	Alameda, County	Sacramento County		Fresno, County		
22-107	CA-247003 Opt In/Out of the GRCAPI Recovery Batch Job	Monterey County	Alpine, Mono, and Yuba Counties		Inyo, Mariposa, and Merced Counties		
22-113	CalWIN Tech Enablement and Security Compliance Wave 2	Contra Costa County					
22-120	Wave 4 CalWIN Counties CalSAWS ServiceNow Tier 1 Fulfillers	Solano County					

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Continue CalSAWS DD&I Facility Management activities, including:
 - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ▶ Continue CalSAWS Risk Management activities, including:
 - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
 - Complete preparations for monthly RMG meeting on January 11, 2023
- ▶ Participate in the Section Directors meeting that is scheduled for January 3, 2023
- ▶ Continue activities to support Project staff working remotely
 - Continue developing Project communications, as needed
 - Continue preparations the next virtual CalSAWS Project All Staff Meeting on January 18, 2023
 - Continue development of the monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on January 12, 2023
- ▶ Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ▶ Continue performing Contract Management activities for the CalSAWS DD&I Project
- ▶ Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

1.4.2 Communications Management

- ▶ Continue to monitor usage and update materials as requested
 - See table 1.4.2-1 for planned website support activities
- ▶ CalSAWS Communications Management activities including:
 - Continue to gather key communication milestones from the Project teams
- ▶ CalSAWS Enhanced Communications Strategy:
 - Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None for the next reporting period	N/A	N/A

1.4.3 Cultural Transformation

- ▶ Develop Wellness Wednesday monthly them topics for 2023
- ▶ Develop calendar of events for the ambassador initiatives the year 2023
- ▶ Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- ▶ Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- ▶ Continue to develop wellness initiative content to keep the project staff engaged
- ▶ Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- ▶ Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ▶ Close Pulse Survey and retrieve data
- ▶ Continue preparation for Joint Powers Authority (JPA) presentation for January 2023
- ▶ Begin planning for Employee Resource Group (ERG) Council Design Thinking Strategy Session in January 2023
- ▶ Retrieve data from Buddy Program Round 3 closing survey
- ▶ Continue connecting with Employee Resource Group (ERG) Leads to align and collaborate
- ▶ Continue partnering with Section Directors to create Inspiration Station and present during virtual CalSAWS Project All Staff Meeting in January 2023
- ▶ Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter

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- ▶ Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- ▶ Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period

2.0 Imaging
















2.1 Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul style="list-style-type: none">• San Diego County is targeting to complete their Bulk Export on March 31, 2023. Due to Peraton's (export vendor) internal database work, CSV files will be available January 2023. Imaging validation efforts will be delayed until the CSVs are available

- ▶ Continued to monitor Imaging migration status by County
 - For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
2	• Contra Costa County	
	• Tulare County	
	• Santa Clara County	
3	• Ventura County	
	• Orange County	
	• Santa Barbara County	
4	• San Diego County	
	• Santa Cruz County	
	• Solano County	
	• San Mateo County	
5	• Alameda County	
	• Fresno County	
	• Sonoma County	
6	• San Francisco County	
	• San Luis Obispo County	

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WAVE	COUNTY	STATUS [1]
	<ul style="list-style-type: none"> Sacramento County 	

[1] Status: **Green:** On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:

- Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	December 19, 2022	Completed
	Conduct Santa Clara County Document Migration Discovery Session Check-in	December 26, 2022	Canceled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	December 22, 2022	Completed
	Conduct Orange County Document Migration Discovery Session Check-in	December 29, 2022	Canceled
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	December 20, 2022	Canceled
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	December 27, 2022	Canceled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	December 20, 2022	Completed
	Conduct San Mateo County Document Migration Discovery Session Check-in	December 27, 2022	Canceled
	Conduct San Diego County Document Migration Discovery Session Check-in	December 20, 2022	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	December 27, 2022	Completed
	Conduct Solano County Document Migration Discovery Session Check-in	December 27, 2022	Canceled
WAVE 5	Conduct Sonoma County Document Migration Discovery Session Check-in	December 21, 2022	Completed
	Conduct Fresno County Document Migration Discovery Session Check-in	December 21, 2022	Completed
WAVE 6	Conduct Sacramento County Document Migration Discovery Session Check-in	December 21, 2022	Completed
	Conduct San Luis Obispo County Document Migration Discovery Session Check-in	December 27, 2022	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	January 02, 2023	Canceled
	Conduct Contra Costa County Document Migration Discovery Session Check-in	January 05, 2023	Scheduled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	January 05, 2023	Scheduled
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	January 03, 2023	Scheduled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	January 03, 2023	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	January 03, 2023	Scheduled
	Conduct Santa Cruz County Document Migration Discovery Session Check-in	January 03, 2023	Scheduled

2.2 Activities for the Next Reporting Period

- ▶ Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3 Upcoming Performance Tests

- ▶ Prepare and organize the performance testing plan for the first week of April 2023

2.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

3.0 Customer Service Center (CSC)

3.1 Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> • None to note for the reporting period

- ▶ Continued discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center solution
- ▶ Continued build of Scheduled Callback (CA-229573)
- ▶ Continued system testing of voice biometrics for additional languages (CA-226843)
- ▶ Continue build of Wave 2 Amazon Web Services (AWS) Contact Center Infrastructure and Call Flows (CA-240159, CA-240158, CA-240155)

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Table 3.1-2 – Customer Service Center Enhancement Milestones

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 22.05.06
DDID 2727 Work-from-home Modifications (CA- 227064)	March 18, 2022	In Production	22.03 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07 22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11 22.12.11
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-25604)	November 11, 2022	System Test	22.11 22.12.30
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	System Test	22.11 22.12.30
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	System Test	22.11 23.01.05
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	22.11 23.01.12
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	January 12, 2023	In Development	23.01 23.02.02
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	TBD	Design in progress	

Table 3.1-3 – Los Angeles County Milestones

MILESTONES		DUE DATE	OWNER
1	Design completion	March 11, 2022	CalSAWS Project Team
2	Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3	Training development	May 16, 2022	CalSAWS Project Team
4	Build and unit test	May 20, 2022	CalSAWS Project Team
5	Training content review	May 20, 2022	Consortium
6	Training execution	June 29, 2022	CalSAWS Project Team
7	System Test	July 15, 2022	CalSAWS Project Team
8	Conduct model office	January 9, 2023	Los Angeles County
9	Go-live	November 27, 2023	CalSAWS Project Team
10	Post go-live support	November 28, 2023	CalSAWS Project Team

3.2 Activities for the Next Reporting Period

- ▶ Continued discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center Solution
- ▶ Continue build of System Change Request (SCR) Scheduled Callback (CA-229573)
- ▶ Continue System Test of SCR CA-226843 Voice Biometrics for additional languages
- ▶ Continue build of CalWIN County Wave 2 Amazon Web Services (AWS) accounts and Contact Center Infrastructure (CA-240159, CA-240158, CA-240155)

3.3 Upcoming Performance Tests

- ▶ Final performance test rescheduled for December 21, 2022

3.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.3 State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)	<ul style="list-style-type: none"> • Wave 2 IPT has completed. 35 of the 35 Consortium, State, and County interfaces have successfully passed validation. • Continue preparation activities for Wave 3 IPT execution starting on January 4, 2023. 31 Consortium, State, and County interfaces in scope

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

	Status	22.11	23.01	23.02	23.03	23.05
Design	New	2	0	0	2	6
	Design in Progress	0	0	0	6	4
	Ready for Committee	0	0	0	0	0
	Committee Review	0	0	0	1	0
	Pending Approval	0	0	0	2	1
Build	Approved	1	1	1	5	2
	In Development	0	2	3	2	1
	Development Complete	0	3	1	0	0
	In Assembly Test	1	0	0	0	0
Test	System Test	2	4	0	0	0
	Test Complete	0	4	0	0	0
	In Production	2	0	0	0	0
	Grand Total	8	14	5	18	14

System Change Requests (SCRs) in Production	947
---	-----

Notes:

- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production
- Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above

4.1.2 State and CalWIN Wave 2 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	STATUS	TARGET COMPLETION DATE
Electronic Inter County Transfer (EICT) - CalWIN	3/3	November 7, 2022

Note:

- Completed testing

Table 4.1.2-2 – State Partners

INTERFACE TESTING		
STATE PARTNER	STATUS	TARGET COMPLETION DATE
Case Management Information and Payrolling System (CMIPS) - OSI	2/2	October 27, 2022
Electronic Benefits Transfer (EBT) - FIS	2/2	December 15, 2022
Medi-Cal Eligibility Data System (MEDS) - DHCS	2/2	December 9, 2022
Welfare Data Tracking Implementation Project (WDTIP) - OSI	2/2	October 20, 2022

Note:

- Completed testing

Table 4.1.2-3 – CalWIN Wave 2 Counties

INTERFACE TESTING		
CalWIN Wave 2 COUNTY PARTNER	STATUS	TARGET COMPLETION DATE
Contra Costa County	6/6	November 22, 2022
Santa Clara County	10/10	December 31, 2022
Tulare County	8/8	December 27, 2022

Notes:

- Completed testing

4.1.3 Deliverable Management

Table 4.1.3-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2 Activities for the Next Reporting Period

- Continue drafting designs for Migration Impact System Change Requests (SCRs)

Deliverable Management

Table 4.2-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3 Upcoming Performance Tests

- ▶ Upcoming Performance tests planned for Batch, CalSAWS Core Batch, and Core Online
 - Batch/Core Batch
 - December 20, 2022 – the “High Volume Forms/Outbound Interfaces” batch cycle completed within 9 hours and 9 minutes after validation that the analytics servers were ramped up to production levels
 - The next and last runs to validate are main payroll day 1 and day 2
 - Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
CalWIN Wave 2	November 30, 2022	February 10, 2023	In progress
CalHEERS Wave 2 and Wave 3	December 13, 2022	January 17, 2023	In progress
23.01 Release	December 23, 2022	January 13, 2023	In progress

4.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul style="list-style-type: none"> • Supported Wave 1 Placer and Yolo Counties post Go-Live • Continued to triage, assess, and resolve CalWIN Wave 1 Post Go-Live Issues • Continued development for post Wave 1 Epics • Completed Initial 2 Mock Cutover C • Began Golden Data Set (GDS) #10 • Continued the Conversion run for 58-County dataset (for Performance Test)

5.1.1 CalWIN Conversion

- Supported Wave 1 Placer and Yolo Counties post Go-Live
- Continued to triage, assess, and resolve CalWIN Wave 1 Post Go-Live Issues
- Continued development for post Wave 1 Epics
- Completed initial 2C run
- Began Golden Data Set (GDS) #10
- Continued the Conversion run for 58-County dataset (for Performance Test)

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 2A go-live (Nov 2022 – Jan 2023)

Wave 2A												
Sprint	Total - Deferred Items	Sprint Duration		Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
				Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred
Overall	149	10/31/2022	12/30/2022	5	5	0	21	2	0	116	0	0
GDS# 10 post W1 Sprint 1	18	10/31/2022	11/11/2022	0	0	0	0	0	0	18	0	0
Wave 2 Mock Sprint 2	40	11/14/2022	11/25/2022	0	0	0	0	0	0	40	0	0
Wave 2 Mock Sprint 3	45	11/28/2022	12/9/2022	0	1	0	0	1	0	43	0	0
Wave 2A go-live Sprint 1	41	12/12/2022	12/22/2022	5	3	0	17	1	0	15	0	0
Hardening	5	12/26/2022	12/30/2022	0	1	0	4	0	0	0	0	0

5.1.2 CalWIN Conversion Defects

- Note: "Conversion Defect" reporting is in transition as reporting metrics are changing to include defects being worked across multiple teams
- Table 5.1.2-1 – Open Wave 1 CalWIN Defects below represents Wave 1 Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

Table 5.1.2-1 – Open Wave 1 CalWIN Defects

Open Defects by Phase	P1	P2	P3/P4	Total
Wave 1 Post Go-Live DCR's	0	19	7	26
Total Open Defects	0	19	7	26

- Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Wave 1 Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Additionally, includes those post Wave 1 Go-Live defects identified by the Counties
 - o Note: In Production items are included in the chart below but are not included in the totals

Table 5.1.2-2 – Open Converted Data Test Defects by Status

Open Defects by Status	P1	P2	P3	P4	Total
New	0	6	1	0	7
In development	0	9	18	1	28
Development completed	0	3	15	1	19
In Assembly Test	0	1	4	0	5
System test	0	1	1	0	2
In Production	0	60	11	0	71
Re-opened	0	1	0	0	1
Pending rejection	0	2	5	0	7
Assigned	0	17	26	10	53
Total Open Defects	0	40	70	12	122

Table 5.1.2-3 – Open Converted Data Test Defects by Project Phase

Open Defects by Project Phase	P1	P2	P3	P4	Total
Batch Performance	0	1	0	0	1
CDT	0	2	42	9	53
Conversion Mock	0	3	5	3	11
Conversion AT	0	0	7	0	7
IPT	0	3	0	0	3
PAT	0	0	1	0	1
Production	0	19	7	0	26
UAT	0	12	8	0	20
Total Open Defects	0	40	70	12	122

- Table 5.1.2-4 – Open Conversion Team defects (CC-Items) These represent the work items to correct conversion defect in the transformation code for upcoming cutovers
 - Note: These are CC items with a Production CA defect, chart 5.1.1-1 includes CC items that are not associated with Production defects

Table 5.1.2-4 – Open Defects

Conversion Defect Future Wave Target (CC - items)	P1	P2	P3	P4	Total
Wave 2 Mock/GDS#10 (closed)	3	3	10	0	16
Wave 2A (Open)	3	15	10	0	28
Wave 2A (Closed)	3	35	3	0	41
Wave 2B (Open)	0	21	7	2	30
Wave 2B (Closed)	0	0	0	0	0
Total Open Defects	6	71	20	2	99

5.1.3 Gainwell Technologies

- CalWIN Document Migration
 - Continued delivery of Client Correspondence (CC) from CalWIN
- Yolo County Ad hoc report refactoring
 - Completed development and testing of Yolo County Ad hoc reports in collaboration with Yolo County, Consortium resources

Table 5.1.3-1 – Yolo Ad hoc Report Refactoring Status by Priority

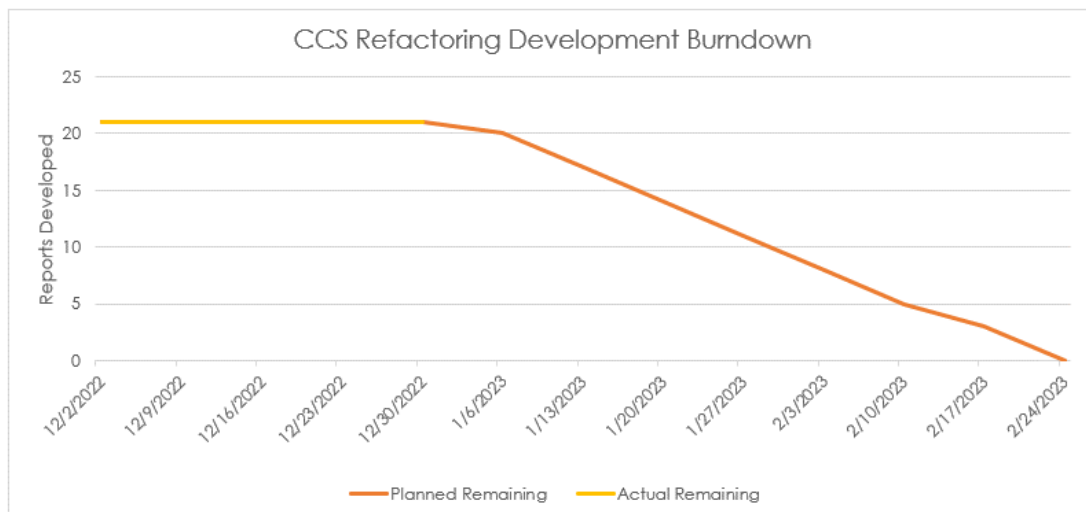
PRIORITY	TOTAL	NOT REQUIRED	NOT STARTED	GAINWELL DEVELOPMENT	CONSORTIUM DEVELOPMENT	PENDING YOLO IT VALIDATION	PENDING YOLO BUSINESS VALIDATION	APEX IN PROGRESS	YOLO VALIDATION PENDING CUTOVER	COMPLETED
P 01	5	0	0	0	0	0	1	0	0	4
P 02	6	1	0	1	0	0	0	1	0	3
P 03	3	3	0	0	0	0	0	0	0	0
P 04	5	0	0	0	0	0	1	2	0	2
P 05	3	0	0	0	0	0	1	0	0	2
P 06	3	1	0	0	0	0	0	1	1	0
P 07	7	6	0	1	0	0	0	0	0	0
P 08	7	7	0	0	0	0	0	0	0	0
P 09	4	3	0	0	0	0	0	1	0	0
N/A	1	1	0	0	0	0	0	0	0	0
Blank	2	2	0	0	0	0	0	0	0	0
Total	46	24	0	2	0	0	3	5	1	11

- Contra Costa County ad hoc report refactoring
 - Continued discussions with Contra Costa County and analysis on provided reports

Table 5.1.3-2 – Contra Costa County Refactoring Status

Contra Costa County Refactoring Status							
	#	Gainwell Development	Development Completed	County Validation	Not Required	Not Started	Completed
Small	0	0	0	0	0	0	0
Medium	10	1	0	0	0	9	0
Large	1	0	0	0	0	1	0
X-Large	2	0	0	0	0	2	0
TBD	8	0	0	0	0	8	0
Total	21	1	0	0	0	20	0

Figure 5.1.3-2 – Contra Costa Refactoring Burndown

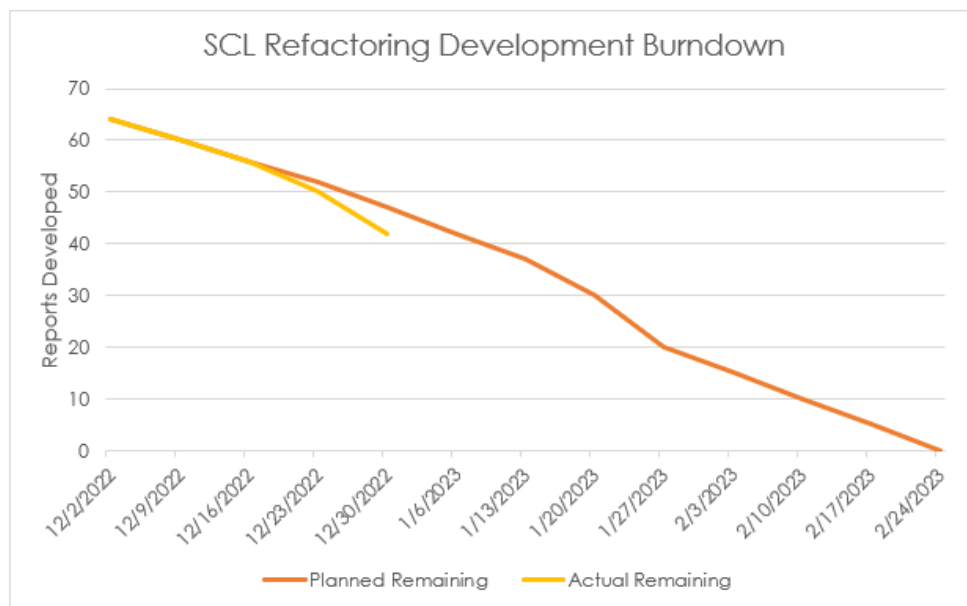


- ▶ Santa Clara County ad hoc report refactoring
 - Continued development and testing of Santa Clara County ad hoc reports

Table 5.1.3-3 – Santa Clara County Refactoring Status

Santa Clara County Refactoring Status							
	#	Gainwell Development	Development Completed	County Validation	Not Required	Not Started	Completed
Small	19	1	3	7	0	7	0
Medium	20	3	7	3	0	8	0
Large	13	3	1	0	0	9	0
X-Large	12	1	1	0	0	10	0
TBD	0	0	0	0	0	0	0
Total	64	8	12	10	0	34	0

Figure 5.1.3-3 – Santa Clara County Refactoring Burndown



5.1.4 Ancillary Systems Conversion

- ▶ Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- ▶ Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- ▶ Prepared and loaded 58 County Data Set for 58 County Data Set
- ▶ Supported 2C and Golden Data Set (GDS) 10 execution and generated exception reports

Table 5.1.4-1 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handling for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2022	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

Table 5.1.4-2 – Conversion Milestones

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave 1	July 30, 2022	August 6, 2022	September 19, 2022	October 27, 2022
	Completed	Completed	Completed	Completed
Wave 2	November 26, 2022	December 3, 2022	January 14, 2023	February 23, 2022
	Completed	Completed	Not started	Not started
Wave 3	January 28, 2023	February 4, 2023	March 25, 2023	April 20, 2023
	Not started	Not started	Not started	Not started
Wave 4	April 1, 2023	April 8, 2023	May 13, 2023	June 29, 2023
	Not started	Not started	Not started	Not started
Wave 5	June 3, 2023	June 10, 2023	July 15, 2023	August 31, 2023
	Not started	Not started	Not started	Not started
Wave 6	July 29, 2023	August 5, 2023	September 16, 2023	October 26, 2023
	Not started	Not started	Not started	Not started

Note: All dates are the start of the Conversion window

5.1.5 CalWIN Migration Planning

- ▶ Completed execution of the Internal Wave 2C Mock Plan activities
- ▶ Continued comparisons of Internal Wave 2C MC for updates to the Master Plan
- ▶ Continued Wave overall 3A/2C Mock Plan updates with each team
- ▶ Completed breaking out parallel Smoke Test activities for Wave 2B Cutover Plan
- ▶ Continued Scaling to 58 Counties Discussions

Table 5.1.5-1 – Migration Milestones

MOCK CUTOVER				CUTOVER		
WAVE	COUNTY PREPARATION	GO-LIVE B	GO-LIVE C	COUNTY PREPARATION	GO-LIVE B	GO-LIVE C
Wave 2	Completed	Completed	January 28, 2023	January 14, 2023	February 23, 2022	March 11, 2023
Wave 3	January 28, 2023	February 4, 2023	April 1, 2023	March 25, 2023	April 20, 2023	May 13, 2023
Wave 4	April 1, 2023	April 8, 2023	June 3, 2023	May 13, 2023	June 29, 2023	July 15, 2023
Wave 5	June 3, 2023	June 10, 2023	July 29, 2023	July 15, 2023	August 31, 2023	September 16, 2023
Wave 6	July 29, 2023	August 5, 2023	TBD	September 16, 2023	October 26, 2023	November 13, 2023

5.1.6 Deliverable Management

Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none">Finalized and submitted the FDEL to the Consortium for review and feedback on December 27, 2022Approval of the FDEL is due on January 5, 2023

5.2 Activities for the Next Reporting Period

5.2.1 CalWIN Conversion

- ▶ Continue to provide Wave 1 Placer and Yolo Counties with Post Go-Live Support
- ▶ Continue the Development (and testing) of post Wave 1 Epics
- ▶ Complete Golden Data Set (GDS) 10
- ▶ Support validation of Wave 2 Mock Cutover C data
- ▶ Continue the Conversion Run for 58-county dataset
- ▶ Continue review, for the first time, Wave 2 Auto Case Review and assess the outcome

5.2.2 CalWIN Migration Planning

- ▶ Begin Wave 2A Table Read for Go-Live cutover
- ▶ Continue working through the Final Master Plan for Wave 2 Go-Live
- ▶ Continue working through Wave 2C Mock Cutover plan
- ▶ Continue Mock runtime comparison analysis activities for Wave B/C split

5.2.3 Gainwell Technologies

- ▶ CalWIN Data Migration
 - Continue planning for future CalWIN extractions
- ▶ CalWIN Data Retention Maintenance & Operations (M&O)
 - Continue planning for future data retention runs

5.2.4 Ancillary Systems Conversion

- ▶ Support for Golden Data Set (GDS) 10 execution

5.2.5 Deliverable Management

Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
72	CalSAWS Deployment Complete Milestone/Report – CalWIN Wave 1	<ul style="list-style-type: none">• Work with Deliverable reviewers to address comments on the FDEL, as needed• Approval of the FDEL is due on January 5, 2023

5.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

6.0 CalWIN Functional Support

6.1 Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none">• None to note for reporting period

- ▶ Prepare for Implementation Support Services (ISS) Team Leads Meeting on December 20, 2022 and December 22, 2022 to collaborate effectively with ISS
- ▶ Prepare for Weekly CalSAWS Leadership Implementation Meeting on December 21, 2022 to align activities with CalSAWS Leadership
- ▶ Prepare for Wave 1 Post-Go Live Support during December 19 – 22, 2022 and December 27 – 30, 2022 by providing the following for Placer and Yolo Counties:
 - o Extended support
 - o Run and share daily county business metrics
 - o Daily Meetings:
 - Project Production call
 - County Operations call

6.2 Activities for the Next Reporting Period

- ▶ Ongoing CalWIN Functional Support coordination during January 3 – 6, 2023 by:
 - Prepare for Implementation Support Services (ISS) Team Leads Meeting on January 3, 2023 and January 5, 2023 to collaborate effectively with ISS
 - Prepare for Weekly CalSAWS Leadership Implementation Meeting on January 4, 2023 to align activities with CalSAWS Leadership
 - Prepare for CalSAWS Weekly Status Meeting on January 4, 2023 to highlight key workstream reporting items
- ▶ Wave 2 County Preparation Support during January 3 – 6, 2023 by:
 - Prepare for Pre-Green Light: Wave 2 County Preparation Phase Weekly on January 4, 2023 to align on cross-team status for upcoming County Preparation Phase
 - Prepare for Wave 2 County Preparation Metrics touchpoint on January 5, 2023 to coordinate metrics for Wave 2
- ▶ Wave 2 Post-Go Live Support during January 3 – 6, 2023 by:
 - Coordinate resourcing and incorporating improvements from Wave 1 lessons learned
- ▶ Wave 3 Process Simulation during January 3 – 6, 2023 by:
 - Preparing data staging

6.3 Deviations from Plan/Adjustments

- ▶ None for the reporting period

7.0 Technical Infrastructure

7.1 Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	<ul style="list-style-type: none"> • None to note for reporting period

Table 7.1-2 – County Network Connectivity Readiness Status

CalWIN WAVE 1 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 2 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	On track	99.0%	99.0%
Critical Path	Completed	100.0%	100.0%

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 19, 2022 to January 1, 2023

CalWIN WAVE 3 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Overall Network Interconnectivity	On track	96.6%	82.5%
Critical Path	On track	89.7%	81.0%

CalWIN WAVE 4 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	48.1%	36.4%
County Networking Connectivity	On track	28.9%	28.9%

CalWIN WAVE 5 COUNTIES			
NETWORKING READINESS	STATUS	ACTUAL	PLANNED
Project Networking Connectivity	On track	28.0%	11.3%
County Networking Connectivity	On track	15.8%	10.5%

- ▶ Wave 1
 - Completed circuit upgrades for Placer and Yolo Counties for (Enhanced Data Reporting (EDR) enablement
- ▶ Wave 2
 - Completed Integration and testing with CalSAWS for all Wave 2 Counties
 - Completed Interface Partner File Exchange Test (IPT) pre-readiness for all Wave 2 Counties
 - Continued compliance validation and handover to Operations
 - Continued to track Contra Costa County response to CalSAWS Request for Information (CRFI) 22-113 for County security and compliance adherence due January 5, 2023
 - Continued to track County response to CRFI 22-116 for regression testing connectivity to CalSAWS due January 16, 2023
- ▶ Wave 3
 - Completed integration with CalSAWS for all Wave 3 Counties
 - Completed Interface Partner File Exchange Test (IPT) inbound and outbound connectivity for all Wave 3 Counties
 - Completed database connectivity tests (Enhanced Data Reporting (EDR), JDBC, Apex) for all Wave 3 Counties
 - Continued to track circuit upgrades; contract change activities in progress
- ▶ Wave 4
 - Response to CalSAWS Requests for Information (CRFI) 22-093 – Request for Source Internet IP Address for JIRA and Sandbox Access have been received. Technical change implemented on December 14, 2022, for connectivity enablement
 - Continued to draft CRFI for County to confirm access
 - Ongoing San Diego County Circuit delivery
 - Completed AT&T circuit delivery

CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: December 19, 2022 to January 1, 2023

- Completed Level 3 circuit delivery on December 13, 2022
 - Completed one-on-one design meeting with San Diego; scheduled follow-up integration meeting for January 5, 2023
- Ongoing San Mateo County Circuit delivery
 - Completed AT&T Circuit delivery
 - Level 3 Circuit install date scheduled for March 30, 2023
 - Requested third circuit as a contingency to improve install date
- Ongoing Santa Cruz County Circuit delivery
 - Century link circuit delivered and activated
 - AT&T circuit undeliverable; alternate carrier Comcast identified
 - County requesting additional bandwidth; contract change activities in progress
- Ongoing Solano County Circuit delivery
 - Comcast circuit delivered and activated
 - Completed one-on-one design meeting with Solano Counties scheduled for December 13, 2022; follow-up design meeting in process of being scheduled
 - AT&T circuit undeliverable; alternate AT&T circuit pending delivery date
 - County requesting additional bandwidth; contract change activities in progress
- ▶ Wave 5
 - Submitted circuit orders for CalWIN Wave 5 Counties
 - Completed procurement and delivery of hardware to the warehouse
 - Continued to track circuit delivery dates
- ▶ Wave 6
 - Wave 6 kick-off meeting scheduled for January 5, 2023
 - Circuit orders are in process; additional information for orders to be collected upon Wave 6 kick-off
- ▶ Other CalWIN Counties
 - Ongoing requirement gathering sessions around Enhanced Data Reporting (EDR) in progress
 - Enhanced Data Reporting (EDR) approved
 - New circuit orders to be submitted for Wave 2 – 6 Counties opting in for Enhanced Data Reporting (EDR) and where additional bandwidth was required based on the completed assessment

7.2 Activities for the Next Reporting Period

- ▶ Continue to provide support for CalWIN Wave 1 Counties
- ▶ Continue to submit Change requests for CalWIN Wave 4 Counties for approval
- ▶ Continue to work with Wave 4 Counties for CalSAWS integration, where new CalSAWS Requests for Information (CRFI) responses are received
- ▶ Schedule one-on-one low level design review sessions with the Wave 4 Counties for CalSAWS integration (Santa Cruz and San Mateo)
- ▶ Continue to track circuit upgrades for Wave 2 for Enhanced Data Reporting (EDR) enablement.
- ▶ Continue to track circuit deliveries for Waves 3 and 4
- ▶ Conduct Wave 6 kick-off meeting on January 5, 2023

7.3 Deviations from Plan/Adjustments

- ▶ San Diego County has notified CalSAWS of the San Diego County Point of Presence (POP) location address change, with new POP location to go-live in May 2023; project risk to be opened to track impact to CalSAWS Wave 4 go-live upon follow-up meeting with San Diego County
- ▶ CalSAWS to schedule meeting with San Mateo County to discuss reference of planned data center move and timings for 2023
- ▶ Counties notified by emergency CalSAWS Requests for Information (CRFI) 22-101 to permit access to a new CalSAWS Application Programming Interface (API) URL (capi.calsaws.net)
- ▶ Sacramento County requesting for a disaster recovery point of presence (POP) site setup in addition to the primary Point of Presence (PoP) site as part of the CalSAWS enablement
 - Requested Sacramento County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ Santa Cruz County requesting additional bandwidth beyond bandwidth projections
 - County Technical Point of Contact (TPOC) believes, CalWIN provided projections will not be sufficient
 - Requested County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ Fresno County requesting additional bandwidth beyond bandwidth projections
 - Requested County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- ▶ 3x CalWIN Counties (Santa Cruz, Solano, Alameda Counties) have requested additional capacity or changes to carriers. This was discussed and agreed upon in the December 2, 2022, meeting

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary

Appendix B – CalSAWS Migration Work Plan Summary

Appendix C – CalSAWS DD&I Project Gantt Chart

Appendix D – CalSAWS Project Risks and Issues Report

Appendix E – CalSAWS Imaging Document Migration

