



# CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: December 26, 2022, to January 1,  
2023**

**CalSAWS – California Statewide Automated Welfare System**

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

---

<b>1.0</b>	<b>Quality Assurance.....</b>	<b>3</b>
1.1	CalSAWS Weekly Status Agenda Topics .....	3
1.2	Deliverables Management .....	4
1.3	Highlights for the Reporting Period .....	6
1.4	Activities for the Next Reporting Period.....	10
1.5	Deviations from Plan/Adjustments.....	14

**Table of Tables**

Table 1-1	– CalSAWS Quality Assurance Status Agenda Topics .....	3
Table 1-2	– Overall Summary of CalSAWS DD&I Deliverable Status.....	4
Table 1-3	– Overall Summary of OCAT Deliverable Status.....	4
Table 1-4	– Overall Summary of BenefitsCal Deliverable Status .....	5
Table 1-5	– Overall Summary of CalWIN Implementation Deliverable Status .....	5
Table 1-6	– Weekly M&O SCR Updates .....	7
Table 1-7	– 23.01 Independent Test Progress .....	8
Table 1-8	– BenefitsCal 5.0 Independent Test Progress .....	9
Table 1-9	– Priority Release/RWR Issues Planned for QA Review/Test.....	13

# CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

---

## 1.0 Quality Assurance

### 1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
<b>QA PMO</b>	<ul style="list-style-type: none"><li>Facilitated Implementation Management, OCM and Training retrospective wrap up sessions</li><li>Facilitate Contact Center Wave 1 retrospective session</li><li>Facilitate Quarterly Collaboration Model meeting</li></ul>
<b>QA Technical</b>	<ul style="list-style-type: none"><li>Participated in CalWIN Wave 2 Cutover planning activities</li><li>Continued evaluation of Contact Center Performance and Scalability</li><li>Continued review of ServiceNow and Technical Change requests</li><li>Continued review of partner Security Plans</li></ul>
<b>QA Functional</b>	<ul style="list-style-type: none"><li>Reviewed Conversion defect status and priorities in Jira and related risk 280: Unresolved Go-Live Dependent defects</li><li>Monitored resolution of defects from Mock Cutover 2B and related risk 258: CalWIN Conversion Cutover Window</li><li>Prepared materials for Wave 3 Converted Data Validation (CDV)</li><li>Conducted review of BenefitsCal Release of Information (ROI) General System Design</li></ul>
<b>QA Test</b>	<ul style="list-style-type: none"><li>CalSAWS Release 23.01 test execution is in progress with a 100% execution rate, 72% pass rate, and 27% fail/block rate</li><li>BenefitsCal Release 5.0 test execution is in progress with a 53% execution rate, 47% pass rate, and 6% fail/block rate</li></ul>
<b>QA Implementation</b>	<ul style="list-style-type: none"><li>Participated in Dry Run for Wave 2 County Prep Green Light</li><li>Completed Retrospective for ISS Implementation Management</li><li>Conducted Web-based Training Enhancement (SCR) reviews</li></ul>

## CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

### 1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
3.42	QA Monthly Status Report – December 2022		<ul style="list-style-type: none"> <li>Submit FDEL by January 5, 2023</li> </ul>
4.42	QA Work Plan – December 2022		<ul style="list-style-type: none"> <li>Submit FDEL by January 5, 2023</li> </ul>
7.42	QA Test Monthly Report – December 2022		<ul style="list-style-type: none"> <li>Submit FDEL by January 5, 2023</li> </ul>
12.43	Assessment of CalSAWS Migration Work Plan Update – January 2023		<ul style="list-style-type: none"> <li>Submit FDEL by January 23, 2023</li> </ul>
47	Assessment of Deployment Complete Milestone/Report - CalWIN Wave 1		<ul style="list-style-type: none"> <li>Submit DDEL by January 5, 2023</li> </ul>
71.13	ClearBest Performance Report - December 2022		<ul style="list-style-type: none"> <li>Submit FDEL by January 13, 2023</li> </ul>

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	<b>OCAT</b> - System Security Plan - 2023 Update		<ul style="list-style-type: none"> <li>Submit DDEL comments by February 23, 2023</li> </ul>
WP-2.2	<b>OCAT</b> - Project Control Document (2023 updates)		<ul style="list-style-type: none"> <li>Submit DDEL comments by January 30, 2023</li> </ul>
WP-5.2	<b>OCAT</b> - General Design - 2022 Annual Update		<ul style="list-style-type: none"> <li>Submit FDEL comments by January 17, 2023</li> </ul>

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

## CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
WP-6.09	<b>BenefitsCal</b> - Portal General Systems Design - Release 23.05.25 (ROI)		<ul style="list-style-type: none"> <li>Submit DDEL comments by January 6, 2023</li> </ul>
WP-17.01	<b>BenefitsCal</b> - Portal Mobile System Security Plan (SSP) Annual Update		<ul style="list-style-type: none"> <li>Submit FDEL comments by January 12, 2023</li> </ul>
WP-26.14	<b>BenefitsCal</b> – CX Monthly Report – December 2022		<ul style="list-style-type: none"> <li>Submit FDEL comments by January 4, 2023</li> </ul>
WP-27.11	<b>BenefitsCal</b> – Monthly M&O Report – December 2022		<ul style="list-style-type: none"> <li>Submit DDEL comments by January 17, 2023</li> </ul>
WP-32.03	<b>BenefitsCal</b> – BOM Review and License Renewal		<ul style="list-style-type: none"> <li>Submit FDEL comments by January 13, 2023</li> </ul>
WP-33.03	<b>BenefitsCal</b> – Certificate Review		<ul style="list-style-type: none"> <li>Submit FDEL comments by January 13, 2023</li> </ul>









Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-2.09	<b>CalWIN Implementation</b> – County Change Guide – San Diego County W4		<ul style="list-style-type: none"> <li>Submit DDEL comments by February 9, 2023</li> </ul>
WP-2.10	<b>CalWIN Implementation</b> – County Change Guide – San Mateo County W4		<ul style="list-style-type: none"> <li>Submitted DDEL comments on January 3, 2023</li> </ul>
WP-2.11	<b>CalWIN Implementation</b> – County Change Guide – Santa Cruz County W4		<ul style="list-style-type: none"> <li>Submit DDEL comments by February 9, 2023</li> </ul>
WP-2.12	<b>CalWIN Implementation</b> – County Change Guide – Solano County W4		<ul style="list-style-type: none"> <li>Submit FDEL comments by January 9, 2023</li> </ul>

## CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

DEL #	DELIVERABLE NAME		STATUS
WP-3.01	<b>CalWIN Implementation</b> - Implementation Completion Report - Contra Costa County W1		<ul style="list-style-type: none"> <li>• Submit DDEL comments by January 24, 2023</li> </ul>
WP-3.02	<b>CalWIN Implementation</b> - Implementation Completion Report – Placer County W1		<ul style="list-style-type: none"> <li>• Submit DDEL comments by January 24, 2023</li> </ul>
WP-3.03	<b>CalWIN Implementation</b> - Implementation Completion Report - Yolo County W1		<ul style="list-style-type: none"> <li>• Submit DDEL comments by January 24, 2023</li> </ul>
WP-58.12	<b>CalWIN Implementation</b> – Requirements Traceability Matrix Wave 1 Completion		<ul style="list-style-type: none"> <li>• Submit FDEL comments by January 24, 2023</li> </ul>
59.24	<b>CalWIN Implementation</b> – Assessment of CalWIN Implementation Migration Work Plan Update – December 2022		<ul style="list-style-type: none"> <li>• Submit FDEL by January 13, 2023</li> </ul>
WP-62.06	<b>CalWIN Implementation</b> – CalWIN Implementation Master Training Plan Monthly Update - 06		<ul style="list-style-type: none"> <li>• Submit FDEL comments by January 12, 2023</li> </ul>
63.03	<b>CalWIN Implementation</b> – Assessment of CalWIN Implementation Training Plan for Wave 3 counties		<ul style="list-style-type: none"> <li>• Submitted FDEL on December 27, 2022</li> </ul>
63.04	<b>CalWIN Implementation</b> – Assessment of CalWIN Implementation Training Plan for Wave 4 counties		<ul style="list-style-type: none"> <li>• Submit DDEL comments by January 24, 2023</li> <li>• Submit DDEL by February 7, 2023</li> </ul>

### 1.3 Highlights for the Reporting Period

#### 1.3.1 Project Management

- ▶ Participated in Wave 1 Post-Implementation Calls for Project and County
- ▶ Participated in Dry Run for Wave 2 County Prep Green Light on December 28, 2022
- ▶ Strike Teams, Retrospectives & Collaboration Model
  - Facilitated Contact Center Retrospective planning session on December 27, 2022
  - Facilitated Implementation Retrospective wrap up session on December 28, 2022
  - Facilitated Collaboration Model dry run presenter session on December 29, 2022

#### 1.3.2 Technical

- ▶ Participated in the CalSAWS Weekly Technical meeting on December 26, 2022
- ▶ Participated in DBCR/CTCR Review meetings on December 27 and 29, 2022

## CalSAWS – California Statewide Automated Welfare System

### CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

---

- ▶ Participated in Dry Run for Wave 2 County Prep Green Light on December 28, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on December 28, 2022
- ▶ Participated in weekly conversion meeting on December 29, 2022
- ▶ BenefitsCal
  - Participated in Application Transfer meetings
  - Continued reviewing BenefitsCal deliverables and release activities
- ▶ Batch
  - Participated in Batch – Weekly Round-Up meeting on December 29, 2022
- ▶ CalWIN
  - Participated in CalWIN Wave 4 TPOC meeting on December 27, 2022
  - Participated in Wave 1 Post-Implementation Ops Call on December 28 & 29 2022
- ▶ Central Print
  - Participated in CalSAWS Central Print Status meeting on December 26, 2022
  - Continued to review the Gainwell System Security Plan
- ▶ Contact Center
  - Continued to monitor the CalSAWS Contact Center eCCP tickets and defects
  - Participated in Contact Center Retrospective Planning on December 27, 2022
  - Participated in CalSAWS: Call Flow Review with Ventura on December 28, 2022
  - Participated in AWS/CalSAWS Contact Center meeting on December 29, 2022
- ▶ General Assistance/General Relief (GA/GR)
  - Participated in GA/GR Client Correspondence discussions on December 28, 2022
- ▶ Security
  - Participated in Security Risk Management Group Discussion on December 27, 2022
- ▶ Service Management
  - Participated in the Monthly Helpdesk Trends Meeting on December 29, 2022
  - Continued to review Partner ServiceNow Problem and Incident tickets
- ▶ Lobby Management
  - No scheduled meetings

### 1.3.3 Imaging

- ▶ Participated in the Imaging Migration Status meeting
- ▶ Continued reviewing Imaging activity for Los Angeles, including change requests, defects, and configuration updates

### 1.3.4 Functional

- ▶ M&O
  - Participated in CalSAWS/CalHEERS Touchpoint Meeting on December 28, 2022
  - Reviewed three (3) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
22.11	1
23.02	1
23.03	1
<b>Grand Total</b>	<b>3</b>

**CalSAWS – California Statewide Automated Welfare System**

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

- ▶ Conversion
  - Reviewed conversion defects with Accenture on December 27 and 29, 2022
  - Participated in the Dry Run for Pre-Green Light: Wave 2 County Prep Phase on December 28, 2022
  - Participated in the Wave 2 County Prep Phase Kickoff on December 20, 2022
  - Participated in the Mock Wave 2 County Stage Gate reports meeting on December 29, 2022
  - Facilitated Mock B cutover validation summary review on December 21, 2022
  - Reviewed Wave 2 Final Staff Sync Data
  - Monitored Wave 1 post cutover county defects and priorities
  - Finalized the Wave 3 CDV Application Training slide deck
  - Prepared for Wave 3 CDV
- ▶ General Assistance/General Relief (GA/GR)
  - Monitored GA/GR SCRs
  - Participated in the twice weekly GA/GR Correspondence Web Services discussion

**1.3.5 BenefitsCal**

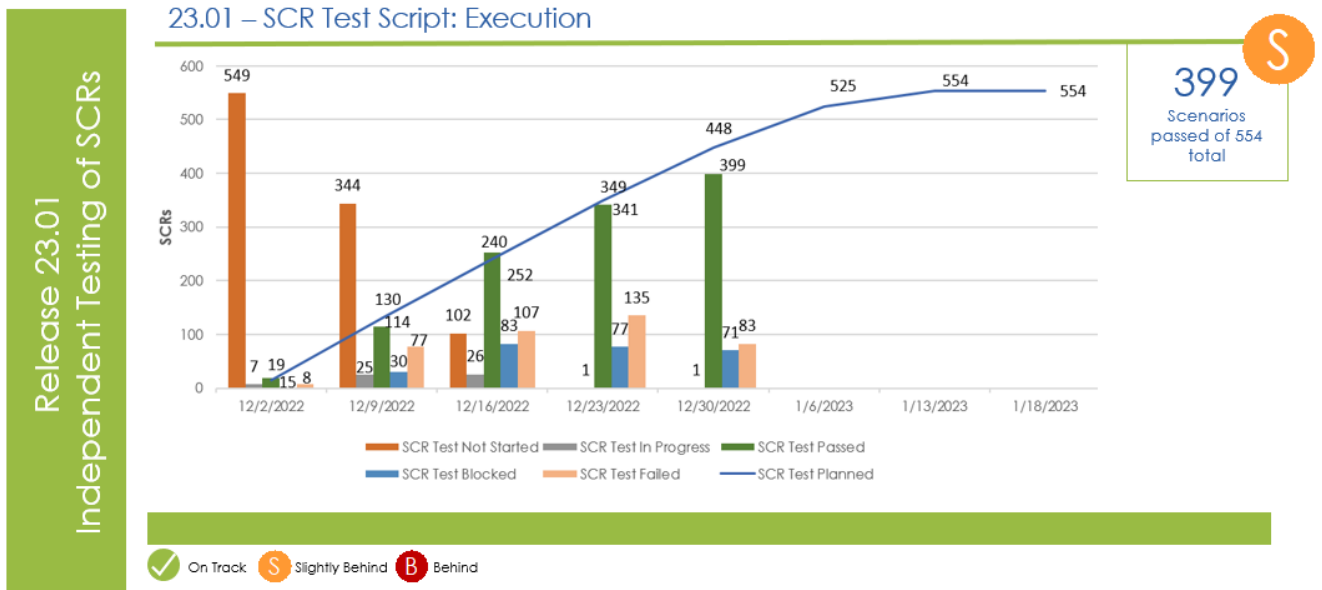
- ▶ Participated in the Daily Transaction Failures Meetings
- ▶ Monitored QA verification progress for BenefitsCal Major Release 5.0

**1.3.6 Test**

- ▶ CalSAWS Release 23.01 testing activities
  - Continued test execution and defect retesting

Table 1-7 – 23.01 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
23.01 - ClearBest QA Independent Test Results	554	0% (0)	1% (1)	72% (399)	15% (83)	12% (71)





# CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

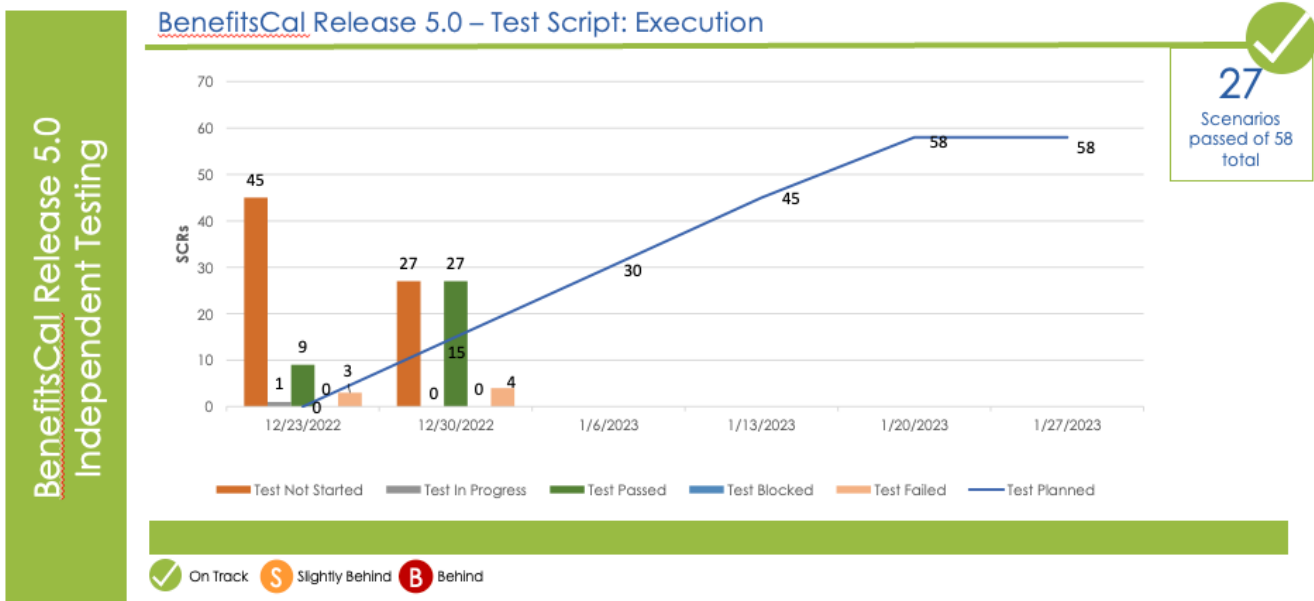
Weekly Status Report Period: December 26, 2022, to January 1, 2023

► BenefitsCal Activities

- Continued to monitor open defects and priority release activities
- Release 5.0 Test Execution activities are In Progress

Table 1-8 – BenefitsCal 5.0 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
BenefitsCal 5.0 - ClearBest QA Independent Test Results	58	47% (27)	0% (0)	47% (27)	6% (4)	0% (0)



► Priority Release / RWR Activities

- Monitored defects selected for future QA Review or Independent Test

► Other Consortium Support Test Activities

- Monitored test support for priority releases
- Participated in Test Touchpoint meeting on December 27, 2022

### 1.3.7 Implementation

► CalSAWS Maintenance and Operations (M&O)

- Participated in weekly Training Touchpoint meeting on December 27, 2022

► CalWIN Implementation Support Services (ISS)

- Provided daily remote support to Placer TOSS
- Provided daily remote support to Yolo
- Provided daily Foster Care extended support to Wave 1 counties
- Participated in daily Post Implementation Internal Status Calls
- Participated in daily Wave 1 Post-Implementation Project Stakeholder Calls
- Participated in daily County Stakeholder Calls
- Participated in Weekly Implementation Team meeting on December 27, 2022

## CalSAWS – California Statewide Automated Welfare System

### CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

---

- Participated in TOSS & IPOC Meeting: Santa Clara County on December 28, 2022
- Completed updates to QA Seals in Pre-Green Light: Wave 2 County Prep Phase Presentation on December 28, 2022
- Participated in Dry Run for Pre-Green Light: Wave 2 County Prep Phase on December 28, 2022
- Conducted Retrospective Wrap-up for ISS Implementation Management on December 28, 2022
- ▶ Release Management
  - Conducted WBT SCR reviews

#### 1.3.8 OCAT

- ▶ Participated in OCAT SSP Plan update working sessions

### 1.4 Activities for the Next Reporting Period

#### 1.4.1 Project Management

- ▶ Participate in CalSAWS PMO Status meeting on January 3, 2023
- ▶ Participate in the Imaging Migration Status meeting on January 3, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on January 3, 2023
- ▶ Participate in CalSAWS Leadership Implementation meeting on January 4, 2023
- ▶ Participate in Wave 2 County Prep Phase Pre-Green Light meeting on January 4, 2023
- ▶ Participate in OCAT Operations and Release meeting on January 4, 2023
- ▶ Participate in Batch Performance Checkpoint review on January 4, 2023
- ▶ Participate in Region 5 Management Site Visit (MSV) Agenda review on January 4, 2023
- ▶ Participate in Region 6 MSV Agenda review on January 5, 2023
- ▶ Participate on OCAT Performance Data review on January 5, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
  - Facilitate OCM retro wrap up session January 3, 2023
  - Facilitate Training retro wrap up session January 3, 2023
  - Facilitate Contact Center retro session January 4, 2023
  - Facilitate Quarterly Collaboration Model meeting January 6, 2023

#### 1.4.2 Technical

- ▶ Participate in the CalSAWS Weekly Technical meeting on January 2, 2023
- ▶ Participate in DBCR/CTCR Review meetings on January 3 and 5, 2023
- ▶ Participate in 2A Cutover - Table Read on January 3, 2023
- ▶ Participate in Yolo Support Call on January 3, 2023
- ▶ Participate in App Dev Meeting on January 3, 2023
- ▶ Participate in Consortium FinOps Meeting on January 3, 2023
- ▶ Participate in Weekly CalSAWS Leadership meeting on January 4, 2023
- ▶ Participate in R5 February MSV - Agenda Review on January 4, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on January 4, 2023
- ▶ Participate in Environment Integration/Management Review on January 5, 2023
- ▶ Participate in CalSAWS Architecture Standards meeting on January 5, 2023

## CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

---

- ▶ Participate in weekly conversion meeting on January 5, 2023
- ▶ BenefitsCal
  - Participate in BenefitsCal Operations meeting on January 3, 2023
  - Participate in Application Transfer meetings
  - Continue reviewing BenefitsCal deliverables and release activities
- ▶ Batch
  - Participate in Batch Performance meeting on January 4, 2023
- ▶ CalWIN
  - Participate in CalWIN Conversion and Change Management on January 3, 2023
  - Participate in Pre-Green Light: Wave 2 County Prep Phase on January 3, 2023
  - Participate in CR 186107 CalWIN Migration Wave 1 Session on January 4, 2023
  - Participate in WAVE 5 - CRFI 22-127 Application Security Staff Template Office Hours on January 4, 2023
  - Participate in Wave 3 County Data Validation Kick-off Meeting on January 4, 2023
  - Participate in CalWIN Wave 3 TPOC meeting on January 4, 2023
  - Participate in Santa Cruz - CalWIN Wave 4 County Test Planning meeting on January 4, 2023
  - Participate in Fresno - CalWIN Wave 5 Test Planning meeting on January 4, 2023
  - Participate in Training - Prep Enablement Sync on January 4, 2023
  - Participate in Wave 4 CalSAWS County Delegated Administrators Training on January 5, 2023
  - Participate in OCAT Smoke Testing on January 5, 2023
  - Participate in CalWIN Wave 6 - TPOC Meeting on January 5, 2023
  - Participate in CalWIN Wave 5 - TPOC Meeting on January 5, 2023
  - Participate in San Diego CalWIN Wave 4 Test Planning meeting on January 5, 2023
  - Participate in Alameda CalWIN Wave 5 Test Planning meeting on January 5, 2023
- ▶ Central Print
  - Participate in CalSAWS Central Print Status meeting on January 26, 2023
  - Continue to review the Gainwell System Security Plan
- ▶ Contact Center
  - Participate in CalSAWS Alameda County CalSAWS IVR-Contact Center Weekly Design Sessions on January 3, 2023
  - Participate in CalSAWS Los Angeles - Ongoing Contact Center Discussions on January 3, 2023
  - Participate in Contact Center Retrospective Wave 1 meeting on January 3, 2023
  - Participate in Overview of Contact Center System Test Process on January 4, 2023
  - Participate in CalSAWS Contact Center Standup on January 4, 2023
  - Participate in Participate in AWS/CalSAWS Contact Center meeting on January 5, 2023
- ▶ General Assistance/General Relief (GA/GR)
  - Participate in GA/GR Client Correspondence discussions on January 4, 2023
- ▶ Security
  - Participate in Security Risk Management Group Discussion on January 3, 2023
  - Participate in Security Status Meeting on January 6, 2023
- ▶ Service Management
  - Participate in Incident/Problem - SLA tracking discussion on January 3, 2023

## CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

---

- Participate in ServiceNow Partner meeting on January 5, 2023
- Continue to review Partner ServiceNow Problem and Incident tickets
- ▶ Lobby Management
  - No scheduled meetings

### 1.4.3 Imaging

- ▶ Participate in the Imaging Migration Status meeting on January 3, 2023
- ▶ Participate in Monthly Data Review on January 5, 2023
- ▶ Continue reviewing Imaging activity for Los Angeles, including change requests, defects, and configuration updates

### 1.4.4 Functional

- ▶ M&O
  - Participate in the CalSAWS/CalHEERS Touchpoint Meeting on December 28, 2022
  - Participate in the following design meetings:
    - CR 195946 – Design Change Request (DCR) Pre JAD #1
    - CR 195947 – Design Change Request (DCR) Pre JAD #3
    - CR 218014 – RAC mode after plan selection on case with an unsubmitted RRC – JAD 1
    - CR 202496 - Automatic Eligibility and Enrollment Update for consumers via ROP BOT – Design Session 1
    - CR 218155 – 12 Month Postpartum Batch Run – Pre JAD #2
    - CR 224268 – AB2530 subsidies for Strike/Lockout workers Pre-JAD 6
    - CR 225474 – RIDP Security Enhancements – Design Session 3
- ▶ Conversion
  - Participate in 2A Cutover – Table Read meeting on January 3, 2023
  - Participate in CalWIN and Change Management meeting on January 3, 2023
  - Participate in CR 186107 CalWIN Wave 1 Focus Group meeting on January 4, 2023
  - Participate in Pre-Green Light: Wave 2 County Prep Phase meeting on January 4, 2023
  - Facilitate Wave 3 County Data Validation Kick-Off meeting on January 4, 2023
  - Participate in Wave 5 – CRFI 22-127 Application Security Staff Template meeting on January 5, 2023
  - Participate in OCAT smoke testing timing meeting on January 5, 2023
  - Participate in GA/GR smoke testing timing meeting on January 5, 2023
  - Participate in W2 GLP Strike team meeting on January 5, 2023
  - Participate in Conversion Management Sync meeting on January 5, 2023
  - Facilitate Conversion Defect Review meeting with Accenture on January 5, 2023
  - Participate in Mock Wave 2 County Stage Gate Reports meeting on January 6, 2023
  - Review Mock 2C process and case status results
  - Monitor Wave 1 post cutover county defects and priorities
  - Conduct Wave 3 CDV preparations
- ▶ General Assistance/General Relief (GA/GR)
  - Monitor GA/GR SCRs
  - Participate in the twice weekly GA/GR Correspondence Web Services discussion

## CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

---

- Participate in the GA/GR Committee SCR Review meeting on January 5, 2023

### 1.4.5 BenefitsCal

- ▶ Attend the Collaboration Model - Dry Run meeting on January 3, 2023
- ▶ Attend the BenefitsCal Collaboration Model Quarterly Meeting on January 6, 2023
- ▶ Monitor CalWORKs Time Clocks function development progress, due to partner (CalSAWS and ForgeRock) dependencies
- ▶ Monitor the GROW / WTW Collaborator de-scoping status
- ▶ Attend the Daily Transaction Failures Meetings
- ▶ Participate in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Monitor QA verification progress for BenefitsCal Major Release 5.0

### 1.4.6 Test

- ▶ CalSAWS Release 23.01
  - Continue test execution and defect retesting
  - Monitor defect CA-253529 for the removal of SCR CA-213759 from the 23.01 code stream. Will QA Review the System Test regression testing after this SCR is removed.
- ▶ BenefitsCal Activities
  - Monitor open defects and priority release activities
  - Participate in DD&I and M&O calls on January 3 and January 5
  - Continue Release 5.0 test execution activities
  - Review updated Release 5.0 GSDs
- ▶ Priority Release / RWR Activities
  - Participate in CalSAWS – State and Fiscal Reports meeting on January 5, 2023
  - Perform Priority Release/RWR QA test activities when the following issues are ready:

Table 1-9 – Priority Release/RWR Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-237907 CALWIN CDT: Send ICT details missing on the ICT Summary Page when the ICT is in "In Process" status in the sending county	Wave 2B	QA Review
CA-243208 CalWIN - CON 02 - Identity Verification Type not populated	Wave 2B	QA Review

- ▶ Other Consortium Support Test Activities
  - Participate in Integrated Test Team meeting on January 3, 2023
  - Participate in the Weekly CalSAWS Leadership Implementation meeting on January 4, 2023
  - Participate in WAVE 1 – State/Fiscal Reports meeting on January 5, 2023

### 1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
  - Participate in weekly Training Touchpoint meeting on January 3, 2023
- ▶ CalWIN Implementation Support Services (ISS)
  - Participate in ISS Team Leads Tuesday Standup meeting on January 3, 2023
  - Conduct Retrospective Wrap-up session for OCM leads on January 3, 2023

## CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: December 26, 2022, to January 1, 2023

---

- Participate in Weekly ISS Implementation Manager Touchpoint on January 3, 2023
- Participate in Weekly Implementation Team meeting on January 3, 2023
- Participate in Wave 2 Orientations Alignment meeting on January 3, 2023
- Participate in dry run for Wave 2 IPOC meeting on January 3, 2023
- Participate in Wave 4 CDG Prep Session dry-run on January 3, 2023
- Conduct Retrospective Wrap-up session for Training leads on January 3, 2023
- Participate in TOSS & IPOC Meeting: Contra Costa County on January 4, 2023
- Participate in Pre-Green Light: Wave 2 County Prep Phase on January 4, 2023
- Participate in San Diego Change Discussion Guide Prep Session kickoff on January 4, 2023
- Participate in Wave 2 Monthly IPOC meeting on January 4, 2023
- Participate in TOSS & IPOC Meeting: Ventura County on January 4, 2023
- Participate in CalWIN ISS Weekly COM Meeting for Communications and Surveys
- Participate in TOSS & IPOC Meeting: Contra Costa County on January 4, 2023
- Participate in Region 5 February Management Site Visit – Agenda Review on January 4, 2023
- Participate in Orange - CalSAWS Configuration Verification Sessions on January 4 - 5, 2023
- Conduct Retrospective Wrap-up session for Wave 1 TOSS and Support Teams on January 5, 2023
- Participate in ISS OCM Leads meeting on January 5, 2023
- Participate in Wave 3 Weekly PPOC Touchpoint on January 5, 2023
- Participate in Wave 1 T+6 Week Survey Results Review on January 5, 2023
- Participate in OCM Team Roles and Responsibilities meeting on January 6, 2023
- ▶ Release Management
  - Conduct WBT SCR reviews

### 1.4.8 OCAT

- ▶ Participate in ongoing reviews for OCAT SSP and support activities
- ▶ Participate in ongoing reviews for OCAT Project Control Document annual update
- ▶ Participate in OCAT Operations and Release meeting on January 4, 2023
- ▶ Participate on OCAT Performance Data review on January 5, 2023

## 1.5 Deviations from Plan/Adjustments

- ▶ None