

CalSAWS

WCDS SUBCOMMITTEE MEETING
AGENDA PACKAGE

Friday, January 20, 2023
12:00 P.M. – 2:00 P.M.

Virtual Meeting

Dial-In: 1 323-886-6772

Conference ID: 982571844#



Meeting Reminder

Please:

1. Mute phone when not speaking
2. Do not put your phone line on hold
3. Unmute and identify yourself to speak and limit background noise

Agenda

1. Call Meeting to Order
2. Roll Call and Confirmation of Quorum
3. Public Opportunity to speak on items NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

- *See supplemental document for full agenda.*



Action Items



Action Items

4. Action items:

4.1 Approval of November 4, 2022 WCDS Subcommittee Meeting Minutes*

- **Refer to attached supplemental document.*

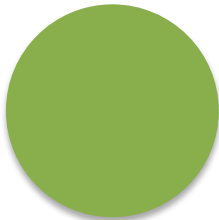


Informational Items



5. CalWIN Wave 1 Status Update

- Migration Statistics & Update



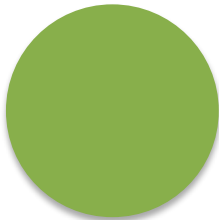
Wave 1 Post Go-Live Updates

- System Highlights (CalSAWS & BenefitsCal):
 - No major issues to report
 - System performance remains normal
 - Benefit Issuance is occurring normally
 - Post-Implementation Support concluded on 12/30. Issues being escalated by Placer and Yolo are following the standard CalSAWS Production Support processes

- County Support Highlights:
 - No major issues to report
 - 60-Day Post-Implementation Support Model including Onsite, Virtual and centralized Command Center Support ended 12/30/2022 – Wave-1 Counties are now following standard CalSAWS Production Support processes



6. CalWIN Wave 2 & 3 Status
Update



Wave 2 Readiness Dashboard

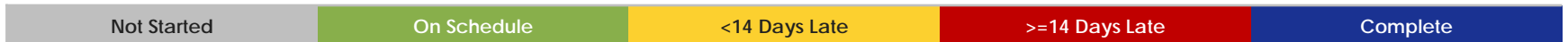
As of January 6, 2023

Wave-2 Readiness: Executive Summary (as of 1/6/23)

Readiness Areas and Categories: Contra Costa, Santa Clara, Tulare

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
Application	G	Deploy CalSAWS Releases 23.01	Testing: In Progress, 99% Complete
	G	Contact Center Readiness	IVR Contact Flows for W2 Counties: Approved Contact Center SCRs: <ul style="list-style-type: none"> Tulare CA-240158: Approved Santa Clara CA-240159: Approved Contra Costa CA-240155: Approved
	G	Imaging Readiness	<ul style="list-style-type: none"> County Export of Legacy Images – ongoing Hyland receive and upload images to production environment - ongoing
	G	BenefitsCal Readiness	<ul style="list-style-type: none"> Obtained CBO Conversion File – Mock Run 1 Complete Provided CBO extract to Counties BenefitsCal Webinars begin 1/17/23 with Wave 2 County Help Desks
	G	Central Print Readiness	<ul style="list-style-type: none"> Configuration meetings complete (3 of 3); validation meetings 2 of 3 complete Configuration load is in progress
	C	User Acceptance Testing (UAT)	UAT was a global activity for the CalWIN Migration and concluded August 19, 2022
Integration	C	County Interface Partner Test (IPT) Execution	<ul style="list-style-type: none"> Contra Costa – 100% passed. 6 of 6 interfaces have passed. Santa Clara – 100% passed. 10 of 10 interfaces have passed. Tulare – 100% passed. 8 of 8 interfaces have passed.
	C	State Interface Partner Test (IPT) Execution	100% complete. 11 of 11 State Interfaces have passed partner validations.
Conversion	G	CDV Defects Resolution	<ul style="list-style-type: none"> Delivered Wave 2 GDS #9 for CDV CDV completed for Wave 2 on 10/14/22 As of 1/10/23, there are 54 P2 and 79 P3 and P4 Open Converted Data Defects
	G	EDBC Match – Auto Review Rates	Match Rate as a result of Wave 2 Mock Cutover is 69%
Technical	C	County Network Connectivity	<ul style="list-style-type: none"> All Wave 2 Circuits delivered and Activated Completed IPT pre-readiness activities for all wave 2 counties Ongoing compliance validation and Handoff process to Network Operations
	G	Performance Testing	Batch Performance Testing began 10/31/2022 and is 90% complete



*The status should be reflective of the readiness category trending at the time of reporting period.

Wave-2 Readiness: Executive Summary (as of 1/6/23)

Readiness Areas and Categories: Contra Costa, Santa Clara, Tulare

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

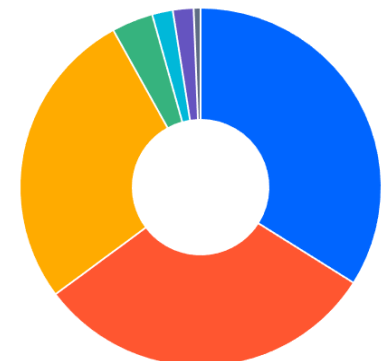
Readiness Area*		Readiness Category	Comments
Training	C	FDEL 8 Master Training Plan	<ul style="list-style-type: none"> Monthly update complete and submitted
	C	ILT Training Curriculum Complete	<ul style="list-style-type: none"> Core curriculum complete. County-specific ILT curriculum walkthroughs occurred August - September. County-specific ILTs completed 09/30/22
	C	Wave 2 County Classroom Set-Up	<ul style="list-style-type: none"> Classrooms identified and confirmed for Wave 2 counties. Connectivity testing complete.
	G	WBT Training Delivery	<ul style="list-style-type: none"> WBTs started 09/26/22 for Wave 2 Early Training & TTT participants WBTs started on 10/16/22 for all staff
	G	ILT Training Delivery	<ul style="list-style-type: none"> Early Training and Train the Trainer complete. All staff training started 01/03/23.
Organization	C	Change Discussion Guides (CDGs)	<ul style="list-style-type: none"> Contra Costa, Santa Clara and Tulare have signed off on CDG Comments. Change Discussions complete.
	G	Communications	<ul style="list-style-type: none"> CalSAWS Scoop #3 delivered on October 28, 2022 Infographics and Newsletter for January in progress.
	C	Business Process Reengineering	<ul style="list-style-type: none"> All To-Be Sessions Complete All Closeout Sessions Complete All Work Products Signed-Off and Deliverables Approved
	C	Configuration	<ul style="list-style-type: none"> Configuration Kick Off and working sessions with Counties are complete <ul style="list-style-type: none"> Santa Clara working sessions completed 9/16 Contra Costa working sessions completed 10/21 Tulare working sessions completed 11/17
	C	Process Simulation	<ul style="list-style-type: none"> Process Simulation Execution <ul style="list-style-type: none"> Santa Clara complete (100%) 10/17-10/28 Contra Costa complete(100%) 11/28-12/9 Tulare Complete (100%) 12/12-12/22
Implementation	G	Implementation Planning	<ul style="list-style-type: none"> CRFI 22-129 distributed on 12/22/22 and responses due on 01/13/23 County Profiles completed and meeting with Counties in January Go Live Packet updates to be made in January for Wave 2
	G	County Prep	<ul style="list-style-type: none"> Received a "GO" for Wave 2 County Prep on 01/11/2023 – County Prep Cutover weekend of 1/13/2023 County Prep Kickoff completed 12/20/22, County Prep Phase begins 01/17/23; office hours in place
	G	Pre and Post Implementation Support	<ul style="list-style-type: none"> Planning efforts for Wave 2 pre and post implementation support – in progress
	G	Help Desk	<ul style="list-style-type: none"> County ServiceNow Fulfiller Training conducted week of 10/3 Tier 1 Fulfiller and Delegated Admin Refresher Training conducted 12/20 Optional Tier 1 Fulfiller and Delegated Admin Q&A Session scheduled for 1/10
	Y	County Ad Hoc Reports	<ul style="list-style-type: none"> W2 Counties Completed Education Sessions Reviewed 1,343 reports for refactoring. Contra Costa has identified 102 reports to be refactored, with 21 needed by go live. Santa Clara has identified 64 to be refactored, 22 are complete. Contra Costa and Santa Clara are receiving assistance from Gainwell. Tulare does not have any reports to refactor.

Wave 2 – County Readiness Summary (as of 1/6/23)

Readiness Area	Status*	Contra Costa	Status*	Santa Clara	Status*	Tulare
Application	G	Contact Center SCR: CA-240155 Approved	G	Contact Center SCR: CA-240159 Approved	G	Contact Center SCR: CA-240158 Approved
Integration	C	6 of 6 interfaces have passed IPT	C	10 of 10 interfaces have passed IPT	C	8 of 8 interfaces have passed
Conversion	G		G		G	
Technical	G	Ongoing compliance validation and Handoff process to Network Operations	G	Ongoing compliance validation and Handoff process to Network Operations	G	Ongoing compliance validation and Handoff process to Network Operations
Training	G	All staff training started 01/04/23.	G	All staff training started 01/03/23.	G	All staff training started 01/04/23.
Implementation	Y	Contra Costa has 21 reports to refactor by go live and is working with Gainwell. 0 are complete.	Y	Santa Clara has 64 reports to refactor and is working with Gainwell. 22 are complete.	G	Tulare does not have any reports identified to refactor
Organizational	G	Ongoing CNC and Communications; Process Sim and Config working sessions Complete	G	Ongoing CNC and Communications; Process Sim and Config working sessions Complete	G	Ongoing CNC and Communications; Process Sim and Config working sessions Complete <small>*Information included is as of January 06, 2023</small>

NS	Not Started	G	On Schedule	Y	<14 Days Late	R	>=14 Days Late
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Wave 2 All Tasks Due Next 30 Days by Readiness Category



Implementation Readiness Category

Total Issues: 162

Implementation Readiness	55
Application Readiness	50
Conversion Readiness	44
Technical Readiness	6
Change Readiness	3
Training Readiness	3
BenefitsCal	1

Wave 2 County Readiness Checklist Activities by Status (as of 01/06/2023)

Status	00 All Counties	01 Contra Costa	04 Santa Clara	05 Tulare	Wave 2 Counties	T:
COMPLETED	56	690	533	489	71	1839
NOT STARTED	0	217	102	90	86	495
IN PROGRESS	1	281	82	90	27	481
Total Unique Issues:	57	1188	717	669	184	2815

Note: All County Tasks includes tasks that all 18 CalWIN Counties are responsible for completing (e.g., UAT related tasks). Wave 2 Counties tasks include tasks that apply to Contra Costa, Santa Clara and Tulare (e.g., selective conversion tasks)

Wave 3 Readiness Dashboard

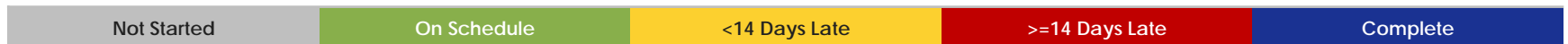
As of January 6, 2023

Wave-3 Readiness: Executive Summary (as of 1/6/23)

Readiness Areas and Categories (Orange, Santa Barbara, Ventura)

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*	Readiness Category		Comments
Application	NS	Deploy CalSAWS Releases 23.03	Targeted for 03/20/23.
	G	Contact Center Readiness	<ul style="list-style-type: none"> IVR Contact Flows Approved for Wave 3 Counties. Contact Center SCRs: <ul style="list-style-type: none"> Orange CA-240160 Santa Barbara CA-240161 Ventura CA-240162
	G	Imaging Readiness	County Export of Legacy Images In progress.
	G	BenefitsCal Readiness	<ul style="list-style-type: none"> Extract CBO User Information from MyBCW for Mock Run 1 complete CBO Extract on schedule for 01/10/23
	G	Central Print Readiness	Configuration Meetings Completed; Validation Meetings in progress.
	C	User Acceptance Testing (UAT)	UAT was a global activity for the CalWIN Migration and concluded August 19, 2022
Integration	G	County Interface Partner Test (IPT) Execution	IPT began 01/04/23 - Target % Pass Rate: 0% <ul style="list-style-type: none"> Orange County – 0% passed. 0 of 7 interfaces have passed. Santa Barbara County – 0% passed. 0 of 8 interfaces have passed. Ventura County – 0% passed. 0 of 5 interfaces have passed.
	G	State Interface Partner Test (IPT) Execution	IPT began 01/04/2023 - Target % Pass Rate: 0% <ul style="list-style-type: none"> 0 of 11 Interfaces have passed.
Conversion	G	CDT Defects Resolution	As of 1/10/23, there are 54 P2 and 79 P3 and P4 Open Converted Data Defects.
	G	EDBC Match – Auto Review Rates	Match Rate as a result of Wave 2 Mock Cutover is 69%
Technical	G	County Network Connectivity	<ul style="list-style-type: none"> Network circuit delivery complete. Network changes and integration completed Network IPT and Ad-hoc readiness testing in progress
	NS	Performance Testing	Targeted for 02/06/23 - 04/06/23



*The status should be reflective of the readiness category trending at the time of reporting period.

Wave-3 Readiness: Executive Summary (as of 1/6/23)

Readiness Areas and Categories (Orange, Santa Barbara, Ventura)

Executive readiness focuses on the critical path to completion with the associated milestones and measures used to track readiness items.

Readiness Area*		Readiness Category	Comments
Training	C	FDEL 8 Master Training Plan	<ul style="list-style-type: none"> Complete.
	C	ILT Training Curriculum Complete	<ul style="list-style-type: none"> Core curriculum complete. County-specific ILT curriculum walkthroughs occurred October - November. County-specific ILTs completed 12/09/22.
	G	Wave 3 County Classroom Set-Up	<ul style="list-style-type: none"> Classrooms identified and confirmed for Wave 3 counties. Connectivity testing in progress for ET/TTT.
	G	WBT Training Delivery	<ul style="list-style-type: none"> Early Training WBTs started 11/28/22. End User WBTs started 12/16.
	NS	ILT Training Delivery	<ul style="list-style-type: none"> Targeted to start 01/17/23 for ET/TTT and 02/27/23 for end-user training.
Organization	C	Change Discussion Guides (CDGs)	<ul style="list-style-type: none"> Orange, Ventura & Santa Barbara CDG Sign off complete.
	G	Communications	<ul style="list-style-type: none"> Infographics for December (NOAs in CalSAWS and Caseloads) complete
	C	Business Process Reengineering	<ul style="list-style-type: none"> BPR Complete
	G	Configuration	<ul style="list-style-type: none"> Configuration Kickoffs complete Orange County Configuration sessions completed (1/4/23 - 1/13/23), Ventura Configuration scheduled (1/18/23 - 1/27/23) and Santa Barbara (2/1/23 - 2/10/23)
	G	Process Simulation	<ul style="list-style-type: none"> County Participant identification Confirmation in Progress Process Simulation Execution scheduled for Wave 3 Counties (Orange 2/13/23 - 2/24/23, Ventura 2/27/23 - 3/10/23, and Santa Barbara 2/27/23 - 3/10/23)
Implementation	G	Implementation	<ul style="list-style-type: none"> Checklist Review and Readiness Packet Development Ongoing
	NS	County Prep	<ul style="list-style-type: none"> Updates to County Prep Packet and information will be updated post Wave 2 County Prep completion; targeted in March, 2023 County Prep for Wave 3 Counties will begin at T-6 weeks
	G	Pre and Post Implementation Support	<ul style="list-style-type: none"> Implementation team is drafting County Profiles (for discussion with W3 Counties in February 2023)
	G	Help Desk	<ul style="list-style-type: none"> Wave 3 Helpdesk Kickoff conducted 9/27 Delegated Admin Training conducted 10/26 County Tier 1 Fulfiller Training - Completed weeks of 12/5 and 12/12
	Y	County Ad Hoc Reports	<ul style="list-style-type: none"> Orange has identified 261 reports that need to be refactored. Of those, 117 are high priority and needed by go-live, 44 are medium priority and 99 are low priority. Orange county has begun receiving support from Gainwell. Santa Barbara has identified 43 reports that need to be refactored. Of those, 15 are high priority and are needed within 30 days post go-live, 7 are medium priority, 17 are low priority and 4 are in priority review. Santa Barbara has requested support from Gainwell. Ventura continues to review to identify reports that need to be refactored. So far, 21 reports have been identified to be refactored, and 0 are needed by go-live.

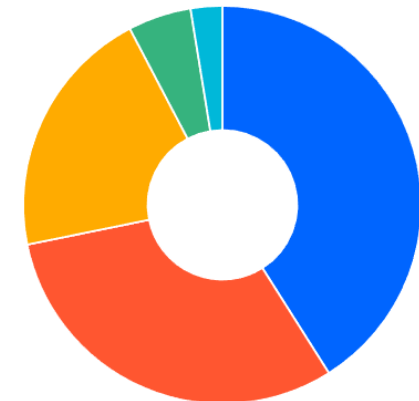
Wave 3 – County Readiness Summary (as of 1/6/23)

Readiness Area	Status*	Orange	Status*	Santa Barbara	Status*	Ventura
Application	G	Contact Center SCR: CA-240160	G	Contact Center SCR: CA-240161	G	Contact Center SCR: CA-240162
Integration	G	IPT began 01/04/2023	G	IPT began 01/04/2023	G	IPT began 01/04/2023
Conversion	G	Mock Cutover scheduled for January 2023	G	Mock Cutover scheduled for January 2023	G	Mock Cutover scheduled for January 2023
Technical	G	Networking readiness 93.2% complete	G	Networking readiness 92.7% complete	G	Networking readiness 92.2% complete
Training	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22	G	Wave 3 Early Training & TTT Started (WBT) 11/28/22
Implementation	Y	117 Ad Hoc reports to refactor	Y	15 Ad Hoc reports to refactor.	Y	21 Ad Hoc reports to refactor so far, county is still reviewing.
Organizational	G	T-3 Survey on-schedule.	G	T-3 Survey on-schedule.	G	T-3 Survey on-schedule.

*Information included is as of January 6, 2023

NS	Not Started	G	On Schedule	Y	<14 Days Late	R	>=14 Days Late
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Wave 3 All Tasks Due Next 30 Days by Readiness Category



Implementation Readiness Category


Total Issues: 39

Implementation Readiness	16
Change Readiness	12
Training Readiness	8
Conversion Readiness	2
Application Readiness	1

Wave 3 County Readiness Checklist Activities by Status (as of 01/06/2023)

Status	00 All Counties	06 Orange	07 Santa Barbara	08 Ventura	Wave 3 Counties	T:
COMPLETED	11	428	403	393	34	1269
NOT STARTED	2	144	153	144	152	595
IN PROGRESS	0	98	72	84	15	269
Total Unique Issues:	13	670	628	621	201	2133

Note: All County Tasks includes tasks that all 18 CalWIN Counties are responsible for completing (e.g., UAT related tasks). Wave 3 Counties tasks include tasks that apply to Orange, Santa Barbara and Ventura (e.g., selective conversion tasks)




7. Waves 2 – 6 Key Risks



Update on Project Issues

Project Readiness for CalWIN Cutover to CalSAWS

Issue #258.2	Issue Description & Mitigation Plan	Issue Status
	<p>The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window</p> <p>Business Impact Mitigation Options:</p> <ul style="list-style-type: none"> • Reduce CalWIN EDBC (system generated) data that is more than 3 years from the Go-Live date • Convert Open and Closed Cases within 2 years in Cutover B • Delay the Conversion of: <ul style="list-style-type: none"> • Closed Purged/Shell Cases • Closed Cases greater than 2 years from Cutover C two weeks after each (wave) Go-Live (with the Cutover A of the next Wave) 	<p>Status:</p> <ul style="list-style-type: none"> • The Wave 2 Cutover baseline is dependent on the Wave 2 Mock Cutover (see plan below): <ul style="list-style-type: none"> • Cutover A: 11/26/2022 – 11/30/2022 (Complete) • Cutover B: 12/03/2022 – 12/08/2022 (Complete) • Cutover C: 12/19/2022 – 12/23/2022 (Complete) <p><i>* Please note that this Conversion Run represents W2 C Testing. The initial Mock Cutover for Wave 2C will occur in late January with Mock Cutover Wave 3A</i></p> <ul style="list-style-type: none"> • Post Wave 2 Cutover C, between 12/28 – 1/13, the Consortium and QA will perform an independent internal test of the Cutover B/C split <p>January 6, 2023: This risk has been realized as an issue</p> <ul style="list-style-type: none"> • Cutover B has been baselined to 112 hours; this was presented to Section Directors on 12/20. The following Risk Mitigation Options are been vetted with the technical SMEs <ul style="list-style-type: none"> • Technical Lower Risk Options – Business Discussion Required <ul style="list-style-type: none"> • Continue performance tuning conversion ODI code • Move EDBC Match same time as Smoke Test/County Click thru • Reduce CalSAWS batch schedule • Upgrade the EC2 Oracle Database in Prod just for Cutover • Technical Higher Risk Options – Business Discussion Required <ul style="list-style-type: none"> • Closed cases > 2 years: Identify no changes and convert early • More conversion ODI transformation boxes to convert each county at the same time • Additional Non-Technical Options – Business Discussion Required <ul style="list-style-type: none"> • Bring CalSAWS down earlier on Friday (6PM) & Gainwell performance tuning B extraction • Expand 84-hour window • Cutover C has been drafted to show 57 hours in a combined 3A/2C Cutover plan <ul style="list-style-type: none"> • Technical Lower Risk Options – Business Discussion Required <ul style="list-style-type: none"> • Continue performance tuning conversion ODI code • Reduce CalSAWS batch schedule • Upgrade the EC2 Oracle Database in Prod just for Cutover • Technical Higher Risk Options – Business Discussion Required <ul style="list-style-type: none"> • Pull 2C into a different Sunday outage window • Additional Non-Technical Options – Business Discussion Required <ul style="list-style-type: none"> • Expand 36 -hour window

Wave 2 Cutover Window Status

Overcoming the data volume challenge to meet the 84-hour target



Background

- 84-hour cutover target is set to **minimize system downtime** for counties (Thu 6pm – Mon 6am)
- Wave 1 (Placer and Yolo) production cutover completed in **74 hours**
- **August 2022 projection** showed Wave 2 cutover taking 200-250 hours
- Approach was revised to split case conversion into two parts (B and C) and limit EDBC history to three years
- Even with updated approach, Wave 2B data is approximately **four times larger** than wave 1
- Wave 2B mock conversion in December ran for **112 hours (28 hours above target)**



Current Status

1. Technical teams have identified several **performance tuning opportunities**
2. Analysis is underway to identify activities that can run in **parallel instead of serially**
3. **Additional hardware** is being provisioned to allow processes to run faster
4. Initial estimates show wave 2B will run for **88.5 hours (4.5 hours over target)**
5. High probability that **production counties** will be down for an additional 4-6 hours
6. High probability that **Wave 2 counties** will be down for an additional 8-10 hours



Next Steps

- A. Jan 16 - Jan 31: Re-evaluate what components of CalSAWS can support counties during downtime
- B. Jan 31: Complete **development and testing** of performance changes
- C. Feb 6: Share **updated information** with counties on timing and availability of CalSAWS components
- D. Feb – Oct: Continue making performance improvements for **waves 3 and beyond**

Wave 2B Cutover Timings

Current Projections for Wave 2B Start and End Times

- Wave 2B cutover is projected to take an additional 4.5 hours
- Region Managers will be working with the counties to finalize the cutover window leveraging one of the options below:

Option #1:

- CalWIN (3 counties) goes down at 2PM Thursday, February 23rd
- CalSAWS (42 counties) goes down at 2PM Friday, February 24th
- CalSAWS (45 counties) up at 6:30AM Monday, February 27th

Option #2:




- CalWIN (3 counties) goes down at 4PM Thursday, February 23rd
- CalSAWS (42 counties) goes down at 4PM Friday, February 24th
- CalSAWS (45 counties) up at 8:30AM Monday, February 27th

Option #3:

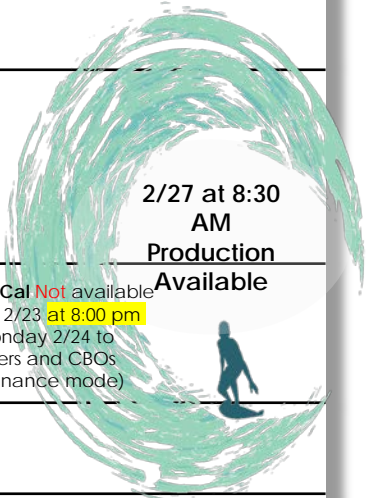
- CalWIN (3 counties) goes down at 6PM Thursday, February 23rd
- CalSAWS (42 counties) goes down at 6PM Friday, February 24th
- CalSAWS (45 counties) up at 10:30AM Monday, February 27th

Wave 2 Cutover Weekend Calendar

Go-Live Event Cutover: System Downtime Calendar*

	Thursday February 23	Friday February 24	Saturday February 25	Sunday February 26	Monday February 27
CalWIN Counties (13)		 NO changes to system downtimes for CalWIN Counties and Customers	Business as usual		
CCC, SCL, TUL County Customers		● My BCW Not available beginning 02/23 at 3 PM. Apply for Medi-Cal on Covered CA and CalFresh at GetCalFresh until Monday 2/27 at 8:30 AM (and then directed to BenefitsCal).			
CCC, SCL, TUL Staff		● CalWIN Remains available from 02/23 3PM - 4 PM for workers to register applications from MyBCW between 3 PM – 4 PM ● CalWIN Not available beginning 2/23 at 4 PM ● OCAT Not available beginning 2/23 at 4 PM ● CalWIN is available for re-enrollment starting at 6 am, pending conversion outcomes			
CalSAWS Customers and CBOs		 ● BenefitsCal is available for anonymous users and CBO users without MFA enabled to submit applications between Friday 2/24 at 4:00 PM until Sunday 2/26 at 8:00 pm		● BenefitsCal Not available Sunday 2/23 at 8:00 pm until Monday 2/24 to customers and CBOs (maintenance mode)	
CalSAWS Production		 ● CalSAWS Production, Contact Center and IVR not available beginning Friday 2/24 at 4 PM until Monday 2/27 at 8:30AM. Imaging is view/read only. Ad Hoc/EDR data will be refreshed by TBD at TBD am.			
CalSAWS: LMS, PRT, Sandbox, Training		NO changes to system downtimes for CalSAWS PRT and LMS for CalSAWS County Staff			

DRAFT



*as of 01/18/2023



Wave 2 Cutover Weekend Calendar

CalWIN: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
Code for America: GetCalFresh Apps	CCC, SCL, and TUL GetCalFresh applications	Thurs 2/23 at 3 pm	Mon 2/27 at 8:30 am	Code for America will hold apps and send to BenefitsCal on Mon 2/27
MyBCW	CCC, SCL + TUL Customers	Thurs 2/23 at 3 pm	N/A	Announcement posted on homepage about CalSAWS transition (posted TBD)
MyBCW	CCC, SCL + TUL Workers	Thurs 2/23 at 3 pm	N/A	Announcement posted on homepage about CalSAWS transition (posted TBD)
MyBCW	13 Counties	N/A	N/A	MyBCW remains "UP" for other CalWIN Counties
CalWIN	CCC, SCL + TUL	Thurs 2/23 at 4 pm	Fri 2/24 at 6 am Read Only	Read Only access is contingent on timely conversion processing
CalWIN	13 Counties	Thurs 2/23 at 8 pm	Fri 02/24 at 6 am	Normal system down/up times
Contact CalWIN	CCC, SCL + TUL	Thurs 2/23 at 4 pm	N/A	Need to know the call forwarding to CalSAWS – redirect to CalSAWS (after removing CCC/SCL/TUL from the CalWIN table)
Access CalWIN	CCC, SCL + TUL	Thurs 2/23 at 4 pm	N/A	Customer receives message that system is down for maint. until TBD
Contact CalWIN and Access CalWIN	13 Counties	N/A	N/A	Contact Center(s) remain "UP" for 13 Counties
Contra Costa Imaging Freeze	Contra Costa Workers	Day 2/## at # pm	Mon 2/27 at # am	CalSAWS Imaging will be up on Mon 2/27 at 8:30 am
Santa Clara Imaging Freeze	Santa Clara Workers	Day 2/## at # pm	Mon 2/27 at # am	CalSAWS Imaging will be up on Mon 2/27 at 8:30 am
Tulare Clara Imaging Freeze	Tulare Workers	Day 2/## at # pm	Mon 2/27 at # am	CalSAWS Imaging will be up on Mon 2/27 at 8:30 am



Wave 2 Cutover Weekend Calendar

CalSAWS + BenefitsCal: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalSAWS Production	CalSAWS Prod Counties	Fri 2/24 at 4 pm	Mon 2/27 at 8:30 am	Down for 42 Counties; up for 45 Counties
CalSAWS: Ad Hoc/EDR	CalSAWS Prod Counties	Fri 2/24 at TBD pm	Mon 2/27 at 8:30 am	Down for 42 Counties; up for 45 Counties. Data will be refreshed by TBD at 6 am.
CalSAWS: IVR	CalSAWS Prod Counties	Fri 2/24 at 4 pm	Mon 2/27 at 8:30 am	Down for 42 Counties; up for 45 Counties
CalSAWS: Imaging	CalSAWS Prod Counties	N/A	N/A	Imaging remains "UP" [view/search documents only]
CalSAWS: PRT	CalSAWS Prod Counties	N/A	N/A	Policy, Review and Training (PRT) will be refreshed during business hours on Friday 10/28
CalSAWS: LMS	CalSAWS Prod Counties	N/A	N/A	LMS remains "UP"; requires ForgeRock
CalSAWS: Training	CalSAWS Prod Counties	N/A	N/A	Training remains "UP" (includes all Training environments)
CalSAWS: Sandbox	CalSAWS Prod Counties	N/A	N/A	Sandbox remains "UP"
CalSAWS: Contact Center	CalSAWS Prod Counties	Fri 2/24 at 4 pm	Mon 2/27 at 8:30 am	Down for 42 Counties; up for 45 Counties
CalSAWS: Contact Center	Contra Costa, Santa Clara + Tulare	N/A	Mon 2/27 at 8:30 am	Contact Center migration resumes normal County business hours on 2/27 (message rcv'd system is down for maint. until 2/27 at 8:30 am for IVR use – in progress)
BenefitsCal	CalSAWS Prod Counties	Sun 2/26 at 6:30 pm	Mon 2/27 at 8:30 am	Down for 42 Counties; up for 45 Counties
OCAT	Contra Costa, Santa Clara + Tulare	Thurs 2/23 at 6 pm	Mon 2/27 at 8:30 am	



Update on Key Risks and Issues

Project Readiness for CalWIN Cutover to CalSAWS

Risk	Risk Title		Wave 2	Wave 3	Wave 4	Wave 5	Wave 6	
237	The scaling of batch for 58 Counties may have an impact on system performance	Project	Y	Y	Y	Y	Y	
240	The scaling of CalSAWS Production Operations, including Batch Operations, to provide 40 and 58 County support, without effectively taking into account the multi-county and multi-vendor CalSAWS ecosystem may impact business operations	Project	Y	Y	Y	Y	Y	
268	Implementation Readiness for CalWIN Cutover to CalSAWS	Project	Y	Y	Y	Y	Y	
276	Delivery of Wave 6 GDS #13 in Sept. 2023 (T-1) Impacts the Execution of Interface Partner Testing (IPT), Process Simulation, and County Data Validation (CDV) phases for Wave 6 Counties	Project					Y	
278	CalWIN OCM Implementation Support Plan	Project	Y	Y	Y	Y	Y	
279	CalWIN Counties may not be prepared to reconcile Fiscal and submit State Reports, timely, as they Migrate to CalSAWS	Project	Y	Y	Y	Y	Y	
280	Unresolved High Priority Conversion defects not resolved prior to Wave 1 Go-Live could impact County Case Worker business Post Go-Live	Project	Y					

Update on Key Risks and Issues

CalWIN Counties Cutover Readiness Risks

Risk	Risk Title		Wave 2	Wave 3	Wave 4	Wave 5	Wave 6
262	The CalWIN Counties may not be fully prepared for go-live if they do not have sufficient or timely information	County	G	G	Y	Y	Y
264	CalWIN County waves may not complete their Imaging migration readiness activities by their designated wave go-live dates	County	G	G	Y	G	G
269	CalWIN Counties may not have enough development and testing timeline to Refactor their Ad-hoc Reports and Ancillary System before Go-Live	County	Y	Y	Y	Y	Y
281	Changes to San Diego County PoP site location resulting in additional effort and costs to complete a parallel enablement	County			Y		

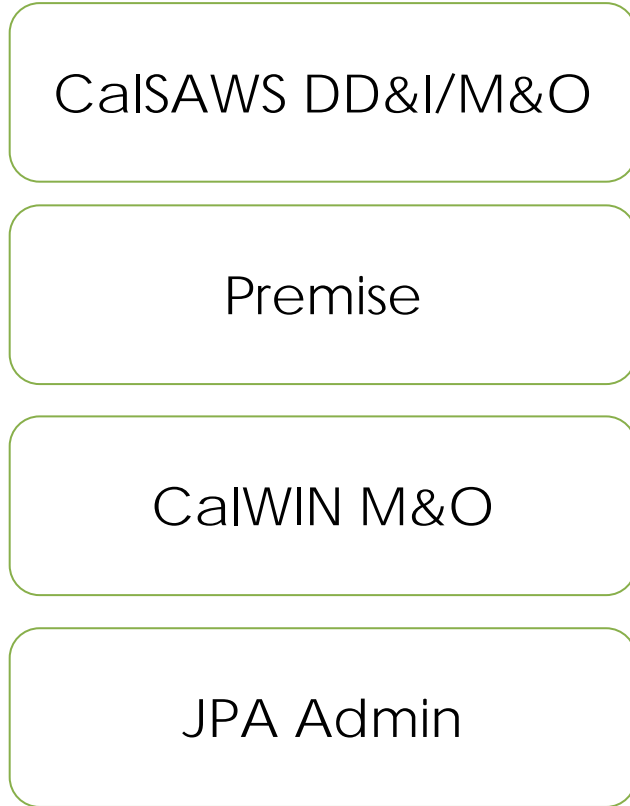


8. CalSAWS Financial Update



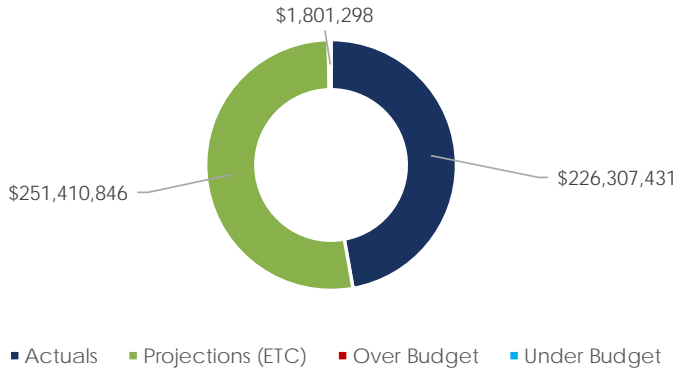
CalSAWS Financial Update

Overview

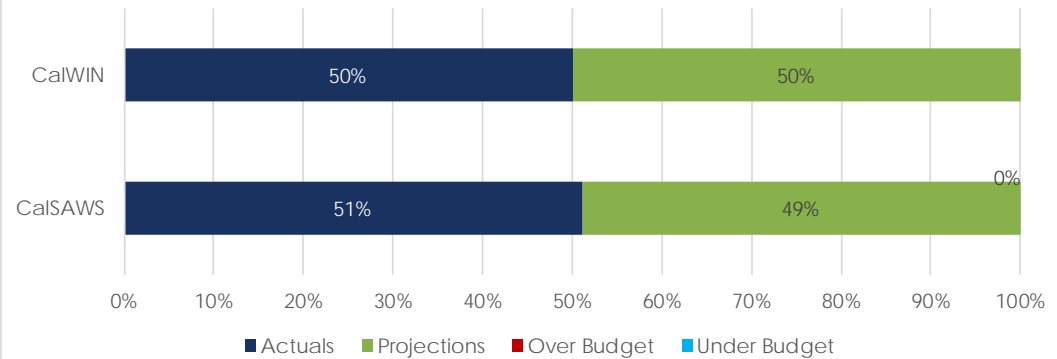


- 1 Actuals to Date
Based on Vendor Invoices & County Claims
- 2 Projections (Estimates to Complete)
Estimated Costs for Future Months
- 3 Estimate at Completion (EAC)
Actual Costs Plus Estimated
- 4 Total Allocation/Budget
Amount Allocated by Line Item for the Approved Budget
- 5 Balance
Difference Between EAC and Budget
Negative balance is over budget
Positive balance is under budget
- 6 % Expended to Date (Actuals)
Percent of Actuals to Date Divided by the Budget
- 7 % EAC to Budget
Percent of EAC Divided by the Budget

Total Actuals & Projections



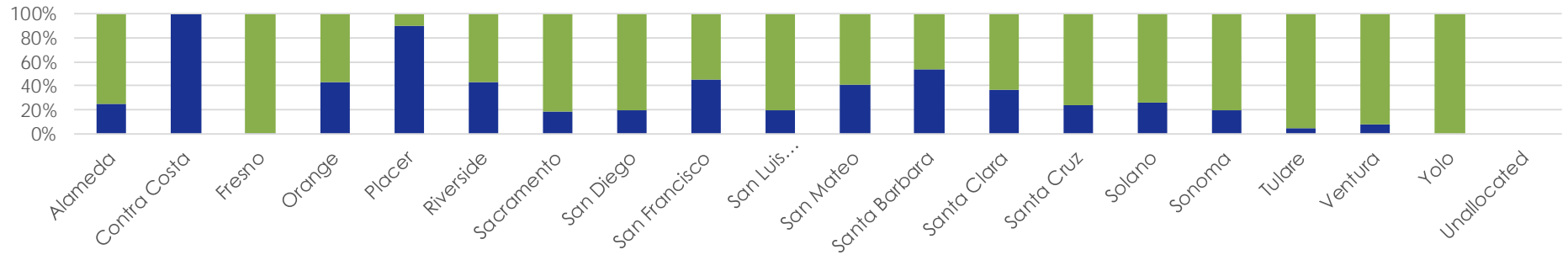
% Expended to Date



Category	Actuals to Date ¹	Projections (ETC)	EAC	Total Allocation (Budget)	Balance + Under / (-Over)	% Expended to Date	% EAC to Budget	Notes
CalSAWS	\$166,883,640	\$159,263,384	\$326,147,024	\$326,147,024	\$0	51.2%	100.0%	
DD&I App. Dev.	\$226,703	\$1,933,157	\$2,159,860	\$2,159,860	\$0	10.5%	100.0%	
DD&I Non-App. Dev.	\$37,515,233	\$36,187,214	\$73,702,447	\$73,702,447	\$0	50.9%	100.0%	
DD&I Training	\$7,835,272	\$10,431,693	\$18,266,965	\$18,266,965	\$0	42.9%	100.0%	
CalSAWS M&O	\$116,656,523	\$103,068,296	\$219,724,819	\$219,724,819	\$0	53.1%	100.0%	
M&O Procurement	\$824,118	\$545,697	\$1,369,815	\$1,369,815	\$0	60.2%	100.0%	
OCAT M&O	\$1,256,881	\$809,615	\$2,066,496	\$2,066,496	\$0	60.8%	100.0%	
CalHEERS Interface	\$2,544,993	\$5,635,671	\$8,180,664	\$8,180,664	\$0	31.1%	100.0%	
Covered CA CSC	\$23,917	\$652,041	\$675,958	\$675,958	\$0	3.5%	100.0%	
CalSAWS Premise	\$8,717,507	\$41,252,876	\$49,970,383	\$51,771,681	\$1,801,298	16.8%	96.5%	
CalSAWS Premise	\$8,717,507	\$41,252,876	\$49,970,383	\$51,771,681	\$1,801,298	16.8%	96.5%	Underspend related to ARPA FFY Funding
CalWIN M&O	\$50,591,106	\$50,355,616	\$100,946,722	\$100,946,722	\$0	50.1%	100.0%	
CalWIN M&O	\$45,871,635	\$41,689,896	\$87,561,531	\$87,561,531	\$0	52.4%	100.0%	
CalHEERS Interface	\$3,796,755	\$7,750,215	\$11,546,970	\$11,546,970	\$0	32.9%	100.0%	
CalHEERS CSCN	\$922,716	\$915,505	\$1,838,221	\$1,838,221	\$0	50.2%	100.0%	
JPA Admin. Budget	\$115,178	\$538,970	\$654,148	\$654,148	\$0	17.6%	100.0%	
CalSAWS 58 Counties	\$115,178	\$538,970	\$654,148	\$654,148	\$0	17.6%	100.0%	
Total	\$226,307,431	\$251,410,846	\$477,718,277	\$479,519,575	\$1,801,298	47.2%	99.6%	

¹: February Payment Month (partial actuals per advance)

CalSAWS | SFY 2022/23 DD&I COUNTY SUPPORT STAFF (THROUGH November 2022)



COMBINED TOTAL	\$ 7.4 M Actuals to Date	\$ 17.6 M Projections	\$ 25.0 M Estimate At Completion	\$ 25.0 M Total Allocation	\$.0 M Balance (+Under/-Over)	30% % Expended to Date	100% % EAC to Budget
Alameda	\$473,368	\$1,417,839	\$1,891,207	\$1,891,207	\$0	25%	100%
Contra Costa	\$823,835	\$0	\$823,835	\$823,835	\$0	100%	100%
Fresno	\$20,366	\$2,023,244	\$2,043,610	\$2,043,610	\$0	1%	100%
Orange	\$1,862,910	\$2,425,153	\$4,288,063	\$4,288,063	\$0	43%	100%
Placer	\$156,606	\$17,799	\$174,405	\$174,405	\$0	90%	100%
Riverside	\$436,555	\$563,445	\$1,000,000	\$1,000,000	\$0	44%	100%
Sacramento	\$321,506	\$1,393,845	\$1,715,351	\$1,715,351	\$0	19%	100%
San Diego	\$776,619	\$3,101,930	\$3,878,549	\$3,878,549	\$0	20%	100%
San Francisco	\$456,237	\$550,091	\$1,006,328	\$1,006,328	\$0	45%	100%
San Luis Obispo	\$54,800	\$227,797	\$282,597	\$282,597	\$0	19%	100%
San Mateo	\$351,409	\$505,667	\$857,076	\$857,076	\$0	41%	100%
Santa Barbara	\$435,147	\$366,227	\$801,374	\$801,374	\$0	54%	100%
Santa Clara	\$754,834	\$1,321,565	\$2,076,399	\$2,076,399	\$0	36%	100%
Santa Cruz	\$111,166	\$341,968	\$453,134	\$453,134	\$0	25%	100%
Solano	\$159,080	\$447,280	\$606,360	\$606,360	\$0	26%	100%
Sonoma	\$95,535	\$388,304	\$483,839	\$483,839	\$0	20%	100%
Tulare	\$61,016	\$1,097,722	\$1,158,738	\$1,158,738	\$0	5%	100%
Ventura	\$97,472	\$1,149,703	\$1,247,175	\$1,247,175	\$0	8%	100%
Yolo	\$0	\$211,001	\$211,001	\$211,001	\$0	0%	100%

CalSAWS | SFY 2022/23 CONSORTIUM PERSONNEL BUDGET & FTEs

CATEGORY	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
CalSAWS	\$16,726,396	\$13,913,737	\$30,640,133	\$30,640,133	\$0	54.6%	100.0%
Consortium Personnel - County ¹	\$5,577,469	\$7,944,578	\$13,522,047	\$13,522,047	\$0	41.2%	100.0%
Consortium Personnel - Contractor ^{2,3}	\$11,148,927	\$5,969,159	\$17,118,086	\$17,118,086	\$0	65.1%	100.0%
CalWIN M&O	\$1,928,312	\$2,307,181	\$4,235,493	\$4,235,493	\$0	45.5%	100.0%
Consortium Personnel - County ¹	\$50,588	\$115,480	\$166,068	\$166,068	\$0	30.5%	100.0%
Consortium Personnel - Contractor ^{2,3}	\$1,877,724	\$2,191,701	\$4,069,425	\$4,069,425	\$0	46.1%	100.0%
CalSAWS Premise	\$0	\$129,333	\$129,333	\$129,333	\$0	0.0%	100.0%
Consortium Personnel - County	\$0	\$129,333	\$129,333	\$129,333	\$0	0.0%	100.0%
Consortium Personnel - Contractor ²	\$0	\$0	\$0	\$0	\$0	0.0%	0.0%
Total	\$18,654,708	\$16,350,251	\$35,004,959	\$35,004,959	\$0	53.3%	100.0%

SFY 2022/23 - Consortium Personnel FTE Counts	FTE
CalSAWS DD&I and M&O	188
Consortium Personnel - County ¹	75
Consortium Personnel - Contractor ²	85
Consortium Personnel - Contractor Limited Term ³	20
TBD ⁴	8
CalWIN M&O	17
Consortium Personnel - County ¹	1
Consortium Personnel - Contractor ²	8
Consortium Personnel - Contractor Limited Term ³	6
TBD ⁴	2
Premise	1
Consortium Personnel - County ¹	1
Consortium Personnel - Contractor ²	0
Total	206

¹Includes only Consortium Staff, does not include County Support Staff
²Includes RGS and CSAC employees
³Includes RGS, CSAC, and First Data Staff (Non-Employees)
⁴Does not account for backfill considerations

CaISAWS | SFY 2022/23 CHANGE BUDGET (APPLICATION MAINTENANCE / M&E HOURS)

Change Budget Category	Actuals to Date	Projections (ETC)	EAC	Total Allocation (Budget)	BALANCE +Under / (-Over)	% Expended to Date	% EAC to Budget
CaWIN M&O	\$7,172,322	\$22,360,610	\$29,532,932	\$29,532,932	\$0	24.3%	100.0%
CaWIN M&O	\$5,943,073	\$7,733,351	\$13,676,424	\$13,676,424	\$0	43.5%	100.0%
CaIHEERS Interface Change Budget	\$561,817	\$5,951,699	\$6,513,516	\$6,513,516	\$0	8.6%	100.0%
CaIHEERS CSCN Change Budget	\$0	\$249,592	\$249,592	\$249,592	\$0	0.0%	100.0%
CaWIN Premise	\$667,432	\$8,425,968	\$9,093,400	\$9,093,400	\$0	7.3%	100.0%
CaISAWS M&O	\$28,899,258	\$21,549,165	\$50,448,423	\$52,106,110	\$1,657,687	55.5%	96.8%
CaISAWS M&E	\$22,307,394	\$6,323,658	\$28,631,052	\$28,631,052	\$0	77.9%	100.0%
CaIHEERS Interface Change Budget	\$1,547,251	\$4,836,101	\$6,383,352	\$6,383,352	\$0	24.2%	100.0%
BenefitsCal	\$1,555,521	\$2,634,074	\$4,189,595	\$4,189,595	\$0	37.1%	100.0%
CaISAWS Premise	\$3,489,092	\$7,755,332	\$11,244,424	\$12,902,111	\$1,657,687	27.0%	87.2%
TOTAL	\$36,071,580	\$43,909,775	\$79,981,355	\$81,639,042	\$1,657,687	44.2%	98.0%

Note: Includes 15,075 hours/month for CaISAWS, plus premise hours.

Premise variance due to underspend on ARPA

CaWIN projections assume use of hours for refactoring

CaSAWS | SFY 2022/23 CONTRACT OBLIGATIONS

Warranty & Liquidated Damages Detail - SFY 2022/23

Category	Contract	Service Month	Amount	Invoice Month	Invoice #
Deliverables produced in Change Request/UAT	CaWIN	March-22	\$5,000	August-22	80004559
System Availability Benefits CaWIN	CaWIN	March-22	\$2,000	August-22	80004559
System Availability CaWIN	CaWIN	March-22	\$5,000	August-22	80004559
System Availability ACCESS CaWIN	CaWIN	April-22	\$22,000	November-22	80005185
Covered CA Interface - Sys Response Time	CaWIN	April-22	\$5,500	November-22	80005185
Covered CA Contact - System Availability	CaWIN	April-22	\$1,000	November-22	80005185
CaSAWS System Daily Batch Production Jobs Completion	CaSAWS	August-22	\$5,000	December-22	1100879471
CaSAWS System Daily Peak Usage Hour Availability	CaSAWS	September-22	\$5,000	January-23	1100887405
Total			\$38,500		

Hours & Credits

Category	Actuals	Projections (ETC)	EAC	Allowance	BALANCE +Under / (-Over)
CaWIN Modernization ("Modification") Hours	\$8,279,896	\$1,683,553	\$9,963,449	\$10,033,825	\$70,376
CaWIN Business Intelligence (BI)	\$3,971,215	\$0	\$3,971,215	\$3,971,215	\$0
CaWIN IDMS	\$1,500,000	\$0	\$1,500,000	\$1,500,000	\$0
CaWIN Business Rules Engine (BRE)	\$3,131,450	\$368,550	\$3,500,000	\$3,500,000	\$0
Total	\$16,882,560	\$2,052,103	\$18,934,663	\$19,005,040	\$70,376

Notes:

Modernization Hours are updated each August with 8,500 hours; includes hours for Contract Years 1-7 plus partial Contract Year 8. Modernation Hours will be leveraged for BenefitsCal Technical Help Desk.
 IDMS \$1.5M applied to CaSAWS GA/GR.
 BRE \$3.5M to be applied to CaSAWS GA/GR.

CalSAWS | SFY 2022/23 CHANGE NOTICE TRACKING

CalSAWS Contract (Premise/App Maintenance Services)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 30)	\$92,000,000	
Previously Approved through June 2021	\$21,229,544	FIVE - NINE
Previously Approved June 2021 through October 2021	\$9,182,789	TEN - ELEVEN
Previously Approved Nov 2021 through June 2022	\$11,336,520	TWELVE - EIGHTEEN
Functional Support and Technical Help Desk	\$4,424,096	NINETEEN
Various Premise Items	\$2,039,802	TWENTY
BenefitsCal Portal Support (Less CN 18 for Virtual Assistants)	(\$944,032)	TWENTY ONE
Various Premise Items	\$2,219,022	TWENTY TWO
Various Premise Items	\$1,995,667	TWENTY THREE
Various Premise Items (Incl ARPA)*	\$2,462,894	TWENTY FOUR
Total Allocated Amounts	\$53,946,302	
Total Remaining Allocation	\$38,053,698	

CalSAWS Contract (County Purchases)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 23)	\$20,000,000	
Approved County Purchases	\$1,702,883	FIFTEEN
Approved County Purchases	\$5,112,800	TWENTY
Approved County Purchases	\$552,126	TWENTY TWO
Total Allocated Amounts	\$7,367,809	
Total Remaining Allocation	\$12,632,191	

Deloitte Portal/Mobile	Total Amount	Work Order Ref.
Total Baseline Allocation (Change Order 5)	\$13,000,000	
Various Premise Items	\$1,112,377	ONE - THREE
American Recovery Plan Act (ARPA)	\$1,705,148	FOUR
American Recovery Plan Act (ARPA) - ROI	\$428,379	FIVE
Get CalFresh (Code for America) - Security Monitoring	\$50,001	SIX
American Recovery Plan Act (ARPA) - SAR 7 and 7A	\$92,496	SEVEN
CW Time Clocks	\$71,000	EIGHT
ARPA - Release of Information (ROI)*	\$2,074,391	NINE
ARPA - SAR7/7A UCD Phase 3*	\$216,910	TEN
Total Allocated Amounts	\$5,750,702	
Total Remaining Allocation	\$7,249,298	

Deloitte CalWIN ISS (County Purchases)	Total Amount	Work Order Ref.
Total Baseline Allocation (Amendment 2)	\$8,000,000	
San Francisco County Work Order*	\$615,250	PENDING
Total Allocated Amounts	\$615,250	
Total Remaining Allocation	\$7,384,750	

CalWIN Contract (Premise/App Maintenance Services)	Total Amount	Change Order Ref.
Total Baseline Allocation	\$29,516,908	
Previously Approved Projects	\$18,419,400	N/A
Previously Approved Projects	\$2,678,531	TWO - FOUR
Total Allocated Amounts	\$21,097,931	
Total Remaining Allocation	\$8,418,977	

CalWIN Contract (County Purchases)	Total Amount	Change Order Ref.
Total Baseline Allocation	\$3,968,662	
Previously Approved	\$2,021,592	N/A
Projects 60548 and 60549	\$177,419	FOUR
Projects 60858, 60859, 61078 and 61377	\$262,105	FIVE
Total Allocated Amounts	\$2,461,116	
Total Remaining Allocation	\$1,507,546	

First Data LRS Contract (Staff Augmentation Services)	Total Amount	Change Notice Ref.
Total Baseline Allocation (Amendment 7)	\$1,000,000	
Previously Approved through June 2022	\$495,552	ONE - FOUR
Total Allocated Amounts	\$495,552	
Total Remaining Allocation	\$504,448	

Infosys Contract	Total Amount	Change Notice Ref.
Total Baseline Allocation	\$10,000,000	
Previously Approved	\$7,002,152	
Total Allocated Amounts	\$7,002,152	
Total Remaining Allocation	\$2,997,848	

ClearBest	Total Amount	Work Order Ref.
Total Baseline Allocation (Change Order 6)	\$4,000,000	
Previously Approved	\$3,104,596	ONE - THIRTEEN
Various Premise Items	\$660,484	FOURTEEN-NINETEEN
Various Premise Items	\$193,065	ONE
Transitional Nutrition Benefits Recertification Hold (Auto)	\$32,890	TWENTY TWO
Total Allocated Amounts	\$3,991,035	
Total Remaining Allocation	\$8,965	

*Pending Board Approval



9. Policy Update

- PHE and EA Updates
- Continuous Coverage



Policy Update

Emergency Allotment (EA) Ending



The 2023 Consolidated Appropriations Act signed into law on December 29, 2022 ended federal authority to issue Emergency Allotments effective February 28, 2023.

[CDSS Administrative Flexibilities Document](#)

Regardless of the Federal or State PHE, new federal law sunsets EAs and there will not be a 30-day transition month

- February 2023 – last month of EA benefits
- March 2023 – issuance of February EA benefits
- April 2023 – second clean-up
- May 2023 – final clean-up

Policy Update

PHE is now Continuous Coverage Unwinding

On January 13, DHCS updated the [Medi-Cal COVID-19 PHE and Continuous Coverage Unwinding Operational Plan](#) to incorporate policy changes as a result of the federal [Consolidated Appropriations Act of 2023](#) enacted on December 29, 2022.

- The Act delinks the continuous coverage requirement from the PHE setting the stage for the resumption of Medi-Cal Renewal processes beginning April 1st 2023 for June 2023 renewals.
- “PHE Lift” will now be referred to as **Continuous Coverage Unwinding**



[CMCS Informational Bulletin on January 5, 2023](#)

SAWS COLA Alignment Dates

COLA Name	CalWIN Planned Run Date	Proposed CalWIN Run Date	Proposed CalSAWS Run Date	COLA Effective Date	WAVE Go-Live Tentative	CalWIN Solution/Recommendation
FPL 2023	3/4/2023	2/18/2023	2/18/2023	4/1/2023	2/23/2023 ~ 2/27/2023	CalWIN is making coding changes to run FPL COLA on 2/18/2023 with COLA effective date of 4/1/2023. FPL COLA would run in CalWIN for Wave-2 (CCS,SCL,TUL) prior to migration to CalSAWS.
MBSAC, In-Kind	6/19/2023 (Tentative)	August		7/1/2023		Not Applicable
FC / KinGAP CNI	7/8/2023	7/8/2023	August	7/1/2023	6/29/2023 ~ 7/3/2023	CalWIN is proposing to run FC/ KinGAP CNI ON 7/8/2023 for the remaining CalWIN counties. This avoids late payments to foster care providers. This COLA for WAVE 4 Counties (SDG, SMT, SCZ, SOL) will run in CalSAWS after migration.
AAP	7/8/2023	7/8/2023	August	7/1/2023	6/29/2023 ~ 7/3/2023	CalWIN is proposing to run AAP ON 7/8/2023 for the remaining CalWIN counties. This COLA for WAVE 4 Counties (SDG, SMT, SCZ, SOL) will run in CalSAWS after migration.

SAWS COLA Alignment Dates

COLA Name	CalWIN Planned Run Date	Proposed CalWIN Run Date	Proposed CalWIN Run Date	COLA Effective Date	WAVE Extraction Start Date	CalWIN Solution/Recommendation
FC Clothing Allowance (Mass Update)	8/5/2023	8/5/2023		8/1/2023	6/29/2023 ~ 7/3/2023	
CalWORKs MAP	9/2/2023	8/19/2023	August	10/1/2023	8/31/2023 ~ 9/4/2023	<p>CalWIN is making coding changes to run CalWORKs MAP COLA in August 2023 with COLA effective date of 10/1/2023. This COLA would run in CalWIN for Wave-5 (ALA,FRS,SON) prior to migrating to CalSAWS, so that this COLA is not missed. While the code is present, Gainwell still needs to confirm and validate all test scenarios prior to this COLA.</p> <p>Potential County Impact: As both the COLAs need to be run in the Y-period of August, there might be additional downtime needed in CalWIN on the COLA weekend (Saturday).</p>
CalFresh	9/9/2023	8/19/2023	August	10/1/2023	8/31/2023 ~ 9/4/2023	<p>CalWIN is making coding changes to run CalFresh in August 2023 with a COLA effective date of 10/1/2023. This COLA would run in CalWIN for Wave-5 (ALA,FRS,SON) before migrating to CalSAWS, so that this COLA is not missed. While the code is present, Gainwell still needs to confirm and validate all test scenarios before this COLA.</p> <p>Potential County Impact: As both the COLAs need to be run in the Y-period of August, there might be additional downtime needed in CalWIN on the COLA weekend (Saturday).</p>
GA / GR COLAs	Upon Request					

Release 72M

January 16, 2023



Release 72M was successfully deployed into production over this past weekend. The release went smoothly, and we did not observe any issues.

PPM 62908 - Medi-Cal Annual Redeterminations for Pregnant/Postpartum Individuals and Deemed Infants

PPM 63498 - M40-181F - AR/CO Reason Code

PPM 62854 - MOD00 Modify Noncitizen Section Codes

- CalWIN Applications were successfully deployed
- Oracle Database builds and Post DB Validations were successful implemented
- No issues found during GWS Testing.
- Post Deployment validations for all Release 72M projects were successfully completed
- Pitney Bowes Quarterly Updates successfully verified



10. CalWIN Operations Update



Operational Excellence

- Oracle 19C
 - A. All Core CalWIN Enterprise databases have been updated in production
 - B. 19c upgrades currently in progress or scheduled to complete the entire upgrade project by end of March 2023.
- Contact CalWIN move to AWS
 - A. Testing to complete for all counties this week
 - B. Implementation scheduled for 1/28/2023
- CA Service Desk Shut down
 - A. Monthly meeting with counties to move County Active tickets to Service Now
 - B. Shut down of CA Service Desk – has been extended to May 2023
- Infosys to complete Analysis of Software inventory
 - A. Assess Risk Level for CalWIN
 - B. Identify tools needing updates to maintain Operational Excellence



11. Stakeholder Updates

- CDSS
- DHCS
- OSI





12. Adjourn Meeting

