

Wave 3 Implementation Readiness Dashboard and Packet

January 06, 2023

The **Implementation Readiness Packet & Dashboard** present a **high-level view of Project Readiness** to CalWIN Counties with information related to CalWIN Migration, BenefitsCal, and Central Print. Status will include key metrics related to the overall “health” of the Implementation effort based on measurable metrics and milestones for Wave 3. Project Milestones are identified by project team leads and CalSAWS Project leadership.

The Dashboard and Packet serve to inform Project Leadership and Counties on the progression and completion of Key Project and County Milestones. The packet will be distributed to the CalWIN Counties monthly. The information contained in the document reflects data as of **January 06, 2023**



Readiness Packet





Application Readiness

Development / System Test

Deploy Release 23.03

March 20, 2023

Project

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Application Readiness: UAT

User Acceptance Test

| | | |
|---|--|---------|
| CalSAWS UAT Plan Approved | Completed | Project |
| Select and Confirm CalSAWS UAT Participants for UAT | Completed | Both |
| UAT Users Loaded to ForgeRock/UAT Environments & Applications | Completed | Project |
| Complete UAT Test Script Development | Completed | Project |
| Complete UAT Environment setup | Completed | Project |
| Complete UAT Application Training | May 2 – June 21, 2022 – Group 1 June 13 – July 21, 2022– Group 2 | County |
| Conduct UAT Execution Kick-Off | June 21 and 22, 2022 – Group 1 July 20 and 21, 2022– Group 2 | Both |
| Complete UAT Test Execution | June 27- July 22, 2022 – Group 1 July 25 – August 19, 2022– Group 2 | Both |
| Complete UAT Retest | August 22 – Sept 2, 2022 | Both |
| Evaluate and confirm Exit criteria | Metric/Completion to Plan September 8, 2022 | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Application Readiness: Imaging

Functionality

| | | | |
|--|--------------|--------------------------------|---------|
| Severity 1 & 2 Defects Resolved from UAT | UAT Complete | No Sev 1 or 2 defects reported | Project |
|--|--------------|--------------------------------|---------|

Performance Testing

Imaging Performance test for Wave 3 was completed as part of the LA County go-Live performance test cycles completed March 2022

| | | | |
|----------------------------------|----------|---------------------------|---------|
| Hyland Platform Performance Test | Complete | Metric/Completion to Plan | Project |
|----------------------------------|----------|---------------------------|---------|

Images Migration

| | | | |
|--|-------------|--|---------|
| County Export of Legacy Images | In Progress | | County |
| Hyland Receive and Upload Images to Production Environment | In Progress | | Project |
| Distribute CIT for Counties to install Webscan Kit and Virtual Printer | Completed | CIT #0110-22 distributed on April 19, 2022 | Project |

Imaging UAT

| | | |
|---|-----------|--|
| 7/11/22-7/22/22 (retest 8/8/22-8/12/22, 9/8/2022) | Completed | 61 of 61 scripts completed and passed. |
|---|-----------|--|

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Application Readiness: Contact Center

Contact Center

| | | |
|---|-----------------|---------|
| Technical Connectivity | 50% | |
| Update IVR Contact Flows for each County | 3 of 3 Approved | Both |
| Approval of County Contact Center SCRs* | 0 of 3 | County |
| Regression Test of entire Contact Center solution | 0% | Project |
| Model Office Testing – tentative start 04/10/2023 | 0% | Both |

*Contact Center SCRs:

- Orange CA-240160
- Santa Barbara CA-240161
- Ventura CA-240162

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Application Readiness: Central Print

Kickoff

| | | | |
|---------------------------|----------|--------------------------|------|
| Kickoff Meeting Completed | Complete | 1 Completed of 1 Planned | Both |
|---------------------------|----------|--------------------------|------|

Configuration/Validation

| | | | |
|------------------------|-------------|--------------------------|---------|
| Configuration Meetings | Complete | 3 Completed of 3 Planned | Both |
| Validation Meetings | In Progress | 0 Completed of 3 Planned | Both |
| Configuration Load | Not Started | 0 Completed of 3 Planned | Project |

Setup and Training

| | | | |
|------------------------------|-------------|--------------------------|---------|
| Portal Users Loaded | Not Started | 0 Completed of 3 Planned | Project |
| Inventory Confirmed | Not Started | 0 Completed of 1 Planned | Project |
| Training Materials Completed | Complete | 1 Completed of 1 Planned | Project |
| Training Delivery | Not Started | 0 Completed of 3 Planned | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Application Readiness: BenefitsCal Conversion



Conversion Readiness

| | | | |
|---|-------------|-------------------|---------|
| Provide extract of the CBO to the counties | On Schedule | Target 01/10/2023 | Project |
| Extract CBO User information from MyBCW for Wave 3 counties to perform mock run 1 | Complete | 01/03/2023 | Project |
| Extract CBO User information from MyBCW Prod for Wave 3 counties | Not Started | Target 3/27/2023 | Project |

Converted Data Test

| | | | |
|--|-------------|-------------------|---------|
| Validate CBO user load into ForgeRock – Mock Run 1 | Not Started | Target 02/09/2023 | Project |
|--|-------------|-------------------|---------|

Training Delivery

| | | | |
|---|-------------|---------------------|---------|
| Deliver training for CSC and Help Desk staff | Not Started | Target – March 2023 | Project |
| Deliver training for CBOs - Community Based Organizations | Not Started | Target – March 2023 | Project |

Communications

| | | | |
|--|-------------|--|---------|
| Confirm Communications Plan for BenefitsCal | Not Started | Communication plan will be initially drafted by 01/20. | Project |
| Begin Execution of BenefitsCal Communications Plan | Not Started | Execution will begin late March. | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



BenefitsCal Implementation Readiness



System Operations

| | | | |
|--|-------------|-------------------------|---------|
| Confirm Command Center schedule and communication schedule | Not Started | 04/10/2023 - 04/14/2023 | Project |
| Contingency Planning | Not Started | 04/10/2023 - 04/14/2023 | Project |

Prod Deployment Plans

| | | | |
|---|-------------|-------------------------|---------|
| Develop Production Cutover Checklist (Target → MM/DD/YY) | Not Started | Target – 03/30/2023 | Project |
| Confirm Consortium reviewed/approved the BenefitsCal cutover and BenefitsCal rollback plans | Not Started | Target – 04/14/2023 | Project |
| Decide to proceed with BenefitsCal Production Cutover (Go-No Go Decision) (Target → MM/DD/YY) | Not Started | 04/10/2023 - 04/14/2023 | Project |
| Confirm Wave Cutover to BenefitsCal (Target → MM/DD/YY) | Not Started | 04/10/2023 - 04/14/2023 | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Conversion Readiness

Conversion Readiness – Wave 3

| | | |
|---|---|---------|
| Conversion defects not resolved prior to Wave Go-Live | As of 1/10/22, there are 54 P2 and 79 P3 and P4 Open Converted Data Defects. 62 of the overall defects are planned to be resolved by Cutover 2B, 33 are planned Post Cutover 2B as a Data Change Request (DCR), and the remaining 38 are planned Post Cutover 2 (in general). | Project |
| Auto Case Review Match Rate | Match Rate as a result of Wave 2 Mock Cutover is 69% (whereas W1 Go-Live was 70%). The Wave 3 Match Rate will be evaluated with the completion of the W3B Mock Cutover | Project |
| Complete Wave 3 Mock Cutovers (Risk 258) | <ul style="list-style-type: none"> Mock Cutover – On-Schedule to begin End of January 2023. Business Impact Mitigation Strategies for the W2-W6 Cutover Window and Communications with Stakeholders remains In-Progress | Project |
| Deliver Wave 3 Golden Data Set (GDS) for County Data Validation (CDV) | Wave 3 GDS#10 is planned for end of January 2023. | Project |
| Support Wave 3 County Data Validation - Defect Resolution | Planned for 1/30/23 - 2/10/23 | Project |
| Complete Wave 3A (County Preparation) Cutover | Planned for March 13, 2023 | Project |
| Complete Wave 3B (Go-Live) Cutover | Planned for April 24, 2023 | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Integration Readiness

Interface Partner Testing – Begins 01/04/2023

Complete Interface Development – County

In Progress

County

| Interface Names | Orange | Ready for IPT? | Santa Barbara | Ready for IPT? | Ventura | Ready for IPT? |
|---------------------------|--------|----------------|---------------|----------------|---------|----------------|
| 1099 File Writer job | YES | YES | YES | YES | NO | N/A |
| Paid Warrant Reader job | YES | NO | YES | YES | NO | N/A |
| Outbound Collections | NO | N/A | NO | NO | NO | N/A |
| Inbound Collections | NO | N/A | NO | NO | NO | N/A |
| Warrant Print Writer | YES | YES | YES | YES | YES | YES |
| Warrant Print Reader | NO | N/A | NO | N/A | NO | N/A |
| Auditor Controller Writer | YES | YES | YES | YES | YES | YES |
| Positive Pay file | NO | N/A | YES | YES | NO | N/A |
| Direct Deposit Writer | YES | YES | YES | YES | YES | YES |
| Direct Deposit Reader | YES | YES | YES | YES | YES | YES |
| School Lunch | YES | YES | YES | YES | YES | YES |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Integration Readiness

Interface Partner Testing – 1/4/2023 - 3/9/2023

| | | | |
|--|-------------|----|---------|
| Execute Interface Testing with CalWIN County Partners | In Progress | 0% | Project |
| Execute Interface Testing with State and Consortium Partners | In Progress | 0% | Project |

| CONSORTIUM PARTNERS INTERFACE TESTING | | |
|--|--------|------------------------|
| CONSORTIUM PARTNER | STATUS | TARGET COMPLETION DATE |
| Electronic Inter County Transfer (EICT) - CalWIN | 0/3 | March 9, 20223 |

| STATE PARTNER INTERFACE TESTING | | |
|---|--------|------------------------|
| STATE PARTNER | STATUS | TARGET COMPLETION DATE |
| Case Management Information and Payrolling System (CMIPS) - OSI | 0/2 | March 9, 20223 |
| Electronic Benefits Transfer (EBT) - FIS | 0/2 | March 9, 20223 |
| Medi-Cal Eligibility Data System (MEDS) - DHCS | 0/2 | March 9, 20223 |
| Welfare Data Tracking Implementation Project (WDTIP) - OSI | 0/2 | March 9, 20223 |

| CalWIN WAVE 3 COUNTIES INTERFACE TESTING | | |
|--|--------|------------------------|
| CalWIN Wave 3 COUNTY PARTNER | STATUS | TARGET COMPLETION DATE |
| Orange County | 0/7 | March 9, 20223 |
| Santa Barbara County | 0/8 | March 9, 20223 |
| Ventura County | 0/5 | March 9, 20223 |

| | | | | |
|-------------|-------------|---------------|----------------|----------|
| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|



Technical Readiness: Networking

Networking

County Networking Connectivity

Both

| CalWIN WAVE 3 COUNTIES | | | | |
|-----------------------------------|----------|--------|---------|-------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED | Δ |
| Overall Network Interconnectivity | On Track | 96.6% | 83.0% | 13.6% |
| Critical Path | On Track | 89.7% | 81.0% | 8.6% |

| NETWORKING READINESS | STATUS | ACTUAL | PLANNED | Δ |
|----------------------|----------|--------|---------|-------|
| Santa Barbara | On Track | 93.2% | 79.7% | 13.6% |
| Orange | On Track | 92.7% | 85.5% | 7.3% |
| Ventura | On Track | 92.2% | 84.3% | 7.8% |

| Milestone | Status |
|---|---|
| Wave 3 County Networking Connectivity Readiness | <ul style="list-style-type: none"> •Network circuit delivery completed •Network changes and integration completed •Network IPT and Ad-hoc readiness testing in progress •County Compliance and Regression testing scheduled |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Technical Readiness: Operations

Contingency Restoration Planning

| | | | |
|--|----------|------|---------|
| Migration Rollback Planning Completed October 2022 | Complete | 100% | Project |
|--|----------|------|---------|

Disaster Recovery Exercise

| | | | |
|---|----------|------|---------|
| Disaster Recovery Test Completed October 2022 | Complete | 100% | Project |
|---|----------|------|---------|

Batch Operations

| | | | |
|------------------------|-------------|-----|---------|
| CalWIN Batch Schedules | In Progress | 75% | Project |
|------------------------|-------------|-----|---------|

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Technical Readiness: Performance Testing

Performance Testing – Wave 3-6

| | | | |
|---------------------------------------|-------------|----|---------|
| CalSAWS Batch Performance (58 County) | Not Started | 0% | Project |
|---------------------------------------|-------------|----|---------|

CalWIN Wave 3-6 Batch Performance Schedule and Results

| Performance Cycle | Start Date | End Date | Run Time |
|---------------------------|------------|----------|----------|
| End of Month | TBD | TBD | TBD |
| First day of the Month | TBD | TBD | TBD |
| Main Payroll | TBD | TBD | TBD |
| High volume forms process | TBD | TBD | TBD |
| Interface Outbound files | TBD | TBD | TBD |
| 10-day cutoff | TBD | TBD | TBD |
| Contingency for re-runs | TBD | TBD | TBD |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Technical Readiness: Performance Testing

CalSAWS 48 County Online Performance Test – Schedule

| Workload Mix (WL) | Start Date | End Date | Status |
|----------------------------|---------------------------|----------------------------|-------------|
| #1 - CalSAWS Online | 6 th Feb 2023 | 28 th Feb 2023 | Not Started |
| #2 - CalSAWS Online + APIs | 27 th Mar 2023 | 6 th April 2023 | Not Started |

CalSAWS 48 County Online Performance Test

| Category | SLA | SLA Met % & Avg. Server Response Time |
|------------------|--------------------------|---------------------------------------|
| Screen to Screen | Peak - 98% [<=2s] | |
| | Prime - 99.9% [<= 10s] | |
| EDBC | Peak - 95% [<= 3s] | |
| | Prime - 99.9% [<= 20s] | |
| Search | Peak - 95% [<=6s] | |

Online Performance Test Findings –

Exit Criteria -

- Simulate Online transaction load of CalSAWS volume at peak hours meets SLA requirements
- Performance results are successful and meet contractual SLAs – Online (Load and Endurance tests)



Technical Readiness: Security

Application Security

| | | |
|-------------------------------------|-----------|------|
| CalSAWS Scans/Remediation Completed | Completed | 100% |
|-------------------------------------|-----------|------|

Penetration Testing

| | | |
|--|-----------|------|
| Signed with 3 rd party to conduct Testing | Completed | 100% |
|--|-----------|------|

| | | |
|---------------------------------|-----------|------|
| Penetration Testing Preparation | Completed | 100% |
|---------------------------------|-----------|------|

| | | |
|---|-----------|------|
| Penetration Testing Execution & Agreed-upon remediations (Completed for the CMS Verification in April 2022) | Completed | 100% |
|---|-----------|------|

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Training Readiness

Training Plan

| | | | |
|---|----------|------|---------|
| Wave 3 Draft County-Specific Training Plans completed and submitted for County reviews. | Complete | 100% | Both |
| Training Environment/Build Training Data | Complete | 100% | Project |
| Create Training Accounts in Training Environment | Complete | 100% | Project |

Training Materials

| | | | |
|--|-------------|------|---------|
| Wave 3 County-specific ILT training materials finalized and reviewed | In Progress | 100% | Both |
| Web-based Trainings updated (Accenture/Consortium) | Complete | 100% | Project |

Training Delivery

| | | | |
|--|-------------|--------------------------|---------|
| Wave 3 Early Training & TTT Trainees loaded and assigned curriculum in the CalSAWS LMS | Complete | 100% | Project |
| Wave 3 staff course assignments / registration for Early Training & TTT ILT | Complete | 100% | Project |
| Wave 3 Early Training & TTT Instructor-led Training Ready (Training environment connectivity, Participants Enrolled) | In Progress | 30% | Project |
| Wave 3 Early Training & TTT Started (WBT) – start 11/28/22 | In Progress | 70% | Both |
| Wave 3 End-User Training Started (WBT) – start 12/19/22 | In Progress | 15% | |
| Wave 3 Early Training & TTT Started (ILT) – start 1/17/23 (Orange & Santa Barbara) & 1/24/22 (Ventura) | Not Started | 0% | |
| Wave 3 End User Training (EUT) - start 02/27/2023 | Not Started | # Completed of # Planned | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Training Readiness

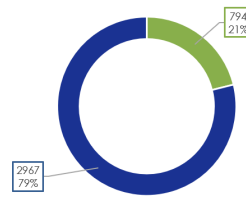
WBT Progress by County

Weekly Training Report – Executive Summary Orange County



As of 01/06/2023, **794** of **3761** Users have successfully accessed the LMS!

User Logins

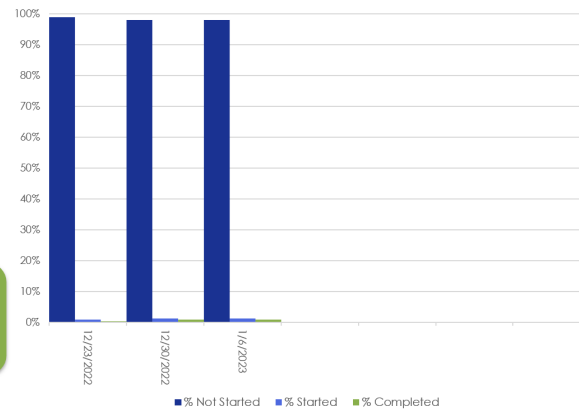


■ Successful logins ■ Users Yet to Access

As of **01/06/2023** –
98% of Users have **Not Started** their training
1% of Users are **In Progress** for their training
1% of Users have **Completed** their training

Note: Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM January 5, 2023

Training Completion Status



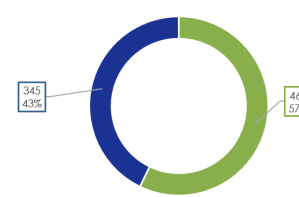
■ % Not Started ■ % Started ■ % Completed

Weekly Training Report – Executive Summary Ventura County



As of 01/06/2023, **460** of **805** Users have successfully accessed the LMS!

User Logins

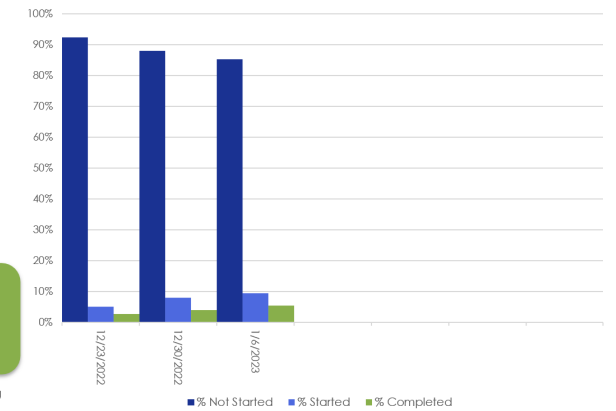


■ Successful logins ■ Users Yet to Access

As of **01/06/2023** –
85% of Users have **Not Started** their training
9% of Users are **In Progress** for their training
5% of Users have **Completed** their training

Note: Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM January 6, 2023.

Training Completion Status



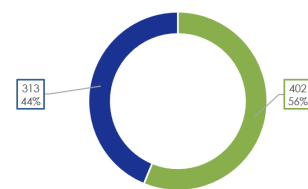
■ % Not Started ■ % Started ■ % Completed

Weekly Training Report – Executive Summary Santa Barbara County



As of 01/06/2023, **402** of **715** Users have successfully accessed the LMS!

User Logins

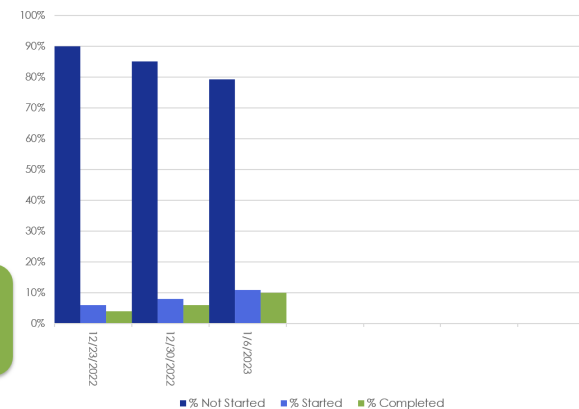


■ Successful logins ■ Users Yet to Access

As of **01/06/2023** –
79% of Users have **Not Started** their training
11% of Users are **In Progress** for their training
10% of Users have **Completed** their training

Note: Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM January 6, 2023.

Training Completion Status

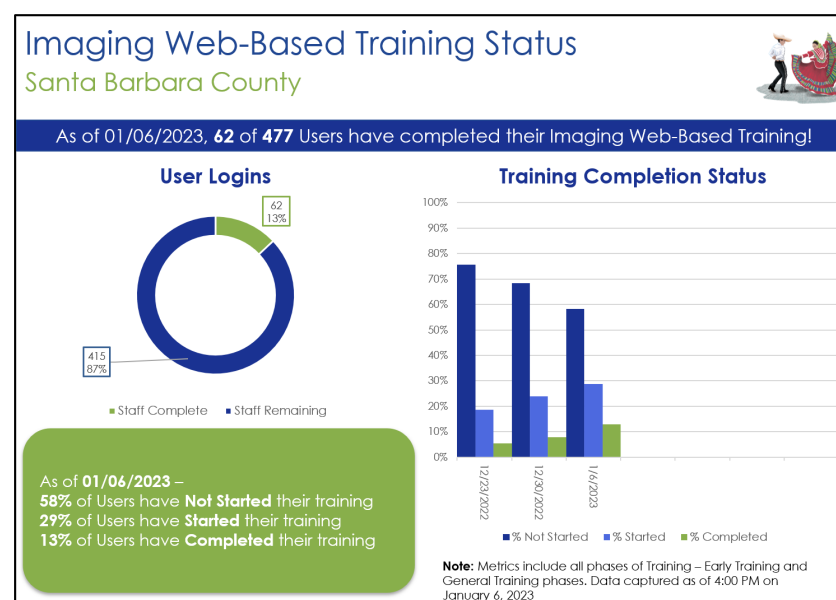
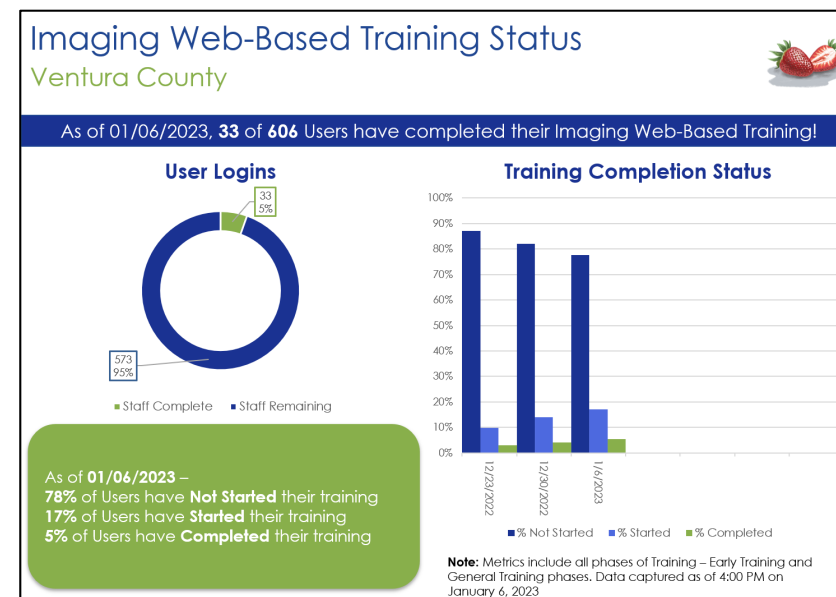
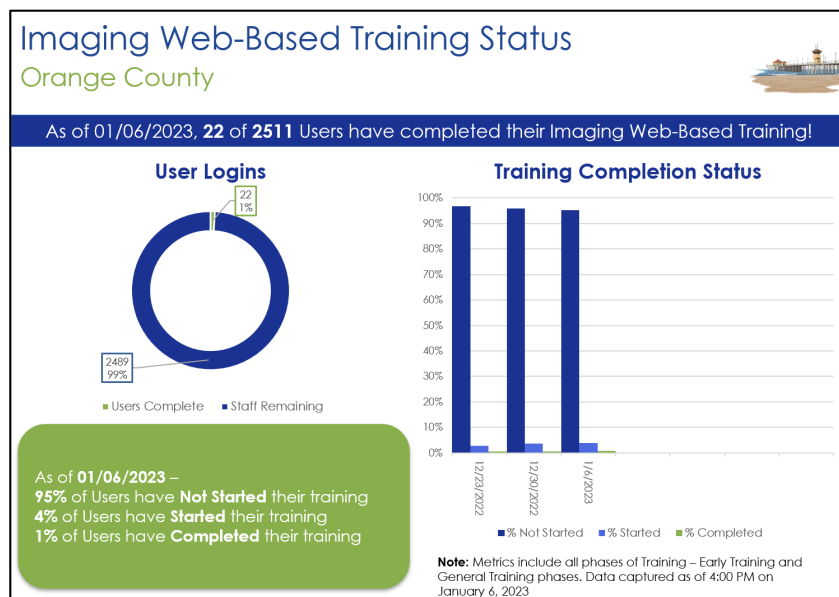


■ % Not Started ■ % Started ■ % Completed



Training Readiness

Imaging WBT Progress by County



↔ Organizational Readiness: OCM

Communications & Change Discussion Guides

| | | | |
|--|-----------|--------------------------|---------|
| OCM Plan approved and finalized | Completed | 1 Completed of 1 Planned | Project |
| Communications Plan approved and finalized | Completed | 1 Completed of 1 Planned | Project |
| Wave 3 Counties - County and Consortium comments to get to FDEL signoff by 12/14 | Completed | 1 Completed of 1 Planned | Both |
| Wave 3 Counties FDEL signoff by 12/14 | Completed | 1 Completed of 1 Planned | Both |
| Santa Barbara FWP signoff by 11/7 | Completed | 1 Completed of 1 Planned | County |
| Orange FWP signoff by 11/7 | Completed | 1 Completed of 1 Planned | County |
| Ventura County FWP signoff by 11/7 | Completed | 1 Completed of 1 Planned | County |
| Prep Sessions for Supervisors, Managers, and CNCs on CDG discussion | Completed | 3 Completed of 3 Planned | Both |

Readiness Surveys

| | | | |
|-------------------------------|-------------|--------------------------|------|
| Wave 3 Readiness Surveys T-12 | Completed | 3 Completed of 3 Planned | Both |
| Wave 3 Readiness Surveys T-9 | Completed | 3 Completed of 3 Planned | Both |
| Wave 3 Readiness Surveys T-6 | Completed | 3 Completed of 3 Planned | Both |
| Wave 3 Readiness Surveys T-3 | On Schedule | 0 Completed of 3 Planned | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

⇌ Organizational Readiness: OCM (continued)

Infographics/Newsletters

| | | | |
|---|-------------|--------------------------|---------|
| Infographics for October (Supervisor Authorization and Resource Databank) | Complete | 2 Completed of 2 Planned | Project |
| Infographics for November (Money Management and Imaging #2) | Complete | 2 Completed of 2 Planned | Project |
| Newsletter for December | Complete | 1 Completed of 1 Planned | Project |
| Infographics for December (NOAS in CalSAWS and Caseloads) | Complete | 2 Completed of 2 Planned | Project |
| Infographics for January | On Schedule | 0 Completed of 2 Planned | Project |
| Infographics for February | Not Started | 0 Completed of 2 Planned | Project |
| Newsletter for March | Not Started | 0 Completed of 1 Planned | Project |

Change Network Champion Meetings

| | | | |
|--------------------------|-------------|--------------------------|------|
| CNC Meeting for December | Complete | 1 Completed of 1 Planned | Both |
| CNC Meeting for January | On Schedule | 0 Completed of 1 Planned | Both |
| CNC Meeting for February | Not Started | 0 Completed of 1 Planned | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

⇌ Organizational Readiness: BPR

Business Process Reengineering

| | | | |
|--|----------|--|---------|
| BPR Plans reviewed and signed-off | Complete | 3 Completed of 3 Planned | Both |
| To Be BPR Flows reviewed and signed-off | Complete | 3 Completed of 3 Planned | Both |
| Close-out of pending decisions as documented in the Process Change Inventory | Complete | 3 Completed of 3 Planned | Project |
| Automated Actions enablement decisions finalized | Complete | Initial Decisions to be finalized in advance of Process Simulation, loaded for Process Sim in the UAT Environment, validated during Process Sim and updated in advance of County Prep, ready for PROD/Go-Live. | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

↔ Organizational Readiness: Configuration

Configuration

| | | | |
|---|----------|----------------------------------|---------|
| Document Configuration Guides and Worksheets | Complete | Guide and Worksheets Documented. | Project |
| Distribute Configuration Documentation to Wave-3 Counties | Complete | | Project |

Conduct Working Sessions with Counties

| | | | |
|--------------------------------------|-------------|--|------|
| Orange 01/04/2023 - 01/13/2023 | In Progress | | Both |
| Ventura 01/18/2023 - 01/27/2023 | Not Started | | Both |
| Santa Barbara 02/01/2023 -02/10/2023 | Not Started | | Both |

Confirm Configuration is ready for Process Simulation

| | | | |
|--------------------------------------|-------------|--|------|
| Orange 01/16/2023 - 01/20/2023 | Not Started | | Both |
| Ventura 01/30/2023 - 02/03/2023 | Not Started | | Both |
| Santa Barbara 02/13/2023 -02/17/2023 | Not Started | | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Organizational Readiness: Process Simulation

Process Simulation

| | | | |
|---|-------------|--|---------|
| Wave 3 Participants Confirmed | In Progress | Gathered CRFI responses, confirmation pending. | Both |
| Users Loaded to ForgeRock/UAT Environments & Applications | In Progress | | Project |
| Complete W3 Process Simulation Scenario Development | In Progress | | Project |
| Complete data staging and JIRA prep | Not Started | | Project |
| Complete configuration setup | Not Started | | Both |
| Complete Process Simulation Orientation | Not Started | | Project |
| Complete Process Simulation Execution | Not Started | | Both |
| Evaluate and confirm Exit criteria | Not Started | | Project |
| Process Simulation Complete | Not Started | | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Implementation Readiness

Planning

| | | | |
|--|-------------|---|---------|
| Wave 3 Workplans, Readiness Checklists and ongoing TOSS Meetings | In Progress | Ongoing | Both |
| Path to Greenlight Communicated | Complete | Socialized/completed with PSC, JPA, and OPAC (May 2022) | Project |
| Go Live Packet Finalized/Updated | Not Started | Will revise, if applicable, February 2023 | Project |
| Distribute Monthly Implementation Packets | In Progress | Ongoing | Project |

County Prep

| | | | |
|---------------------------------|-------------|---|---------|
| County Prep Materials Finalized | Not Started | Will revise, if applicable, February 2023 | Project |
| County Prep Kick Off | Not Started | Not scheduled, targeted for T-2 | Both |

Post-Implementation Support

| | | | |
|--|----------|--|---------|
| Pre- and Post- Go Live Support Structure Established | Started | Implementation Team began documenting W3 County Profiles | Project |
| Command Action Center Established | Complete | Completed/Approved | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Implementation Readiness: Help Desk

Help Desk

| | | | |
|---|----------|--|------|
| County Delegated Admin Training | Complete | Conducted 10/26 | Both |
| County Tier 1 Fulfiller Training | Complete | Conducted during weeks of 12/5 and 12/12 | Both |
| Tier 1 Fulfiller and Delegated Admin Refresher Training | | Targeted for week of 2/20/2023 | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Implementation Readiness: System Operations

Systems Operations

| | | | |
|--|-----------|--------------------------------|------|
| CalWIN Counties Access to the Sandbox Environment | Completed | Generic user accounts provided | Both |
| Engage the Counties on Staff Profile/Security Administration updates | Completed | Pre-UAT exercise | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Implementation Readiness: County Ad Hoc Reporting

Ad-Hoc Reporting Functionality

CalWIN County Education Sessions (i.e., Planned Curriculum)

- **Wave 3:** CalSAWS has facilitated 100% planned Ad Hoc Support Curriculum to the Wave 3 Counties. Both

CalWIN County Ad Hoc Reports Refactoring

- **Wave 3:** Reviewed 829 reports for refactoring. Approximately 261 need to be refactored before go-live for Wave 3 Counties County
 - **Orange** has identified 261 reports that need to be refactored. Of those, 117 are high priority and needed by go-live, 44 are medium priority and 99 are low priority. Orange county has begun receiving support from Gainwell.
 - **Santa Barbara** has identified 43 reports that need to be refactored. Of those, 15 are high priority and are needed within 30 days post go-live, 7 are medium priority, 17 are low priority and 4 are in priority review. Santa Barbara has requested support from Gainwell.
 - **Ventura** continues to review to identify reports that need to be refactored. So far, 21 reports have been identified to be refactored, and 0 are needed by go-live.

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Contact Information

THE
POWER
OF 58

WHEN SAN FRANCISCO COLLABORATES WITH NAPA.
WHEN LOS ANGELES TEAMS UP WITH SAN BERNARDINO.
WHEN WE ALL WORK TOGETHER,

THE RESULTS
ARE POWERFUL.

CalSAWS

CalWIN Migration and BenefitsCal
Implementation Contact:
Implementation@CalSAWS.org

RANCHO CORDOVA OFFICE
11290 Pyrites Way, Suite 150
Gold River, CA 95670
(916) 851-3201

ROSEVILLE OFFICE
620 Roseville Parkway
Roseville, CA 95747
(916) 846-7331

NORWALK OFFICE
12440 Imperial Highway, Suite 300
Norwalk, CA 90650
(562) 484-7914