



The electronic Inter-County Transfer (eICT) process in CalSAWS provides a seamless transfer of participant data and documents from one California County to another without a break in benefits to the recipient.

The eICT process includes sending and receiving ICT data and images via a nightly batch interface to other California Counties. eICT transfers all active programs and all active persons within the active programs and the associated images.

The following programs transfer via the eICT functionality:

- CalWORKs (CW)
- CalFresh (CF)
- Medi-Cal (MC)
- Nutrition Benefit (TNB, SNB)
- Refugee Cash Assistance (RCA)

eICT Terminology

Sending County: County the customer is leaving (old address).

Receiving County: County the customer moved to (new address).

Requested eICT: An eICT that is sent in response to a request from the receiving County.

Example: Applicant arrives to new County office prior to informing the aid-issuing County they moved.

Non-Requested eICT: An eICT that is sent without a request from the receiving County.

Example: Recipient informs their aid-issuing County that they are moving to another County.

Manual ICT*: An ICT that cannot be sent via the eICT interface.

Example: All Foster Care and Partial ICTs are sent using a manual ICT.

Partial ICT*: An ICT where not all active persons in a program/case have moved to the receiving County.

Example: CW program with a mom and two kids; one child goes to live with a relative in another County.

**Not supported by the current eICT functionality and will continue to follow the current manual process.*



When an eICT is sent, the images of any transferred documents are automatically included in the interface process.