# CalSAWS DD&I Weekly Status Report

Reporting Period: January 23, 2023 to January 29, 2023

	NS – California Statewide Automated Welfare System NS DD&I Project Phase	
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# 1.0 Project Management

# 1.1 Project Deliverables Summary

#### Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
86	CalSAWS Migration Work Plan Update #45	РМО		<ul> <li>Received approval of the Final Deliverable (FDEL)on January 23, 2023</li> </ul>

[1] Status: Green: On schedule, performing as planned; Amber: Potential delay/monitor with no material schedule impact; Red: Behind schedule and requires escalation

## 1.2 Highlights of the Reporting Period

#### Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	None to note for the reporting period

#### 1.2.1 Project Management

- Continued CalSAWS DD&I Facility Management activities, including:
  - Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

## Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul> <li>Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices</li> <li>Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule</li> <li>Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes</li> </ul>
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	<ul> <li>Continued planning facility capacity and equipment needs for requested on-site meetings</li> </ul>

- Completed preparations and participated in the Section Directors Meeting on January 24, 2023
- Continued CalSAWS Risk Management activities, including:
  - Continued to work with risk and issue owners to develop and update mitigation plans for the accepted CalSAWS DD&I Project risks and issues
- Continued supporting engagement of project staff working remotely, including:
   o Continued developing Project communications, as needed
- Participated in the Joint Powers Authority (JPA) Meeting that was held on January 26, 2022
- Continued performing contract management activities:
  - o Change Notice No. 25 (February JPA) is in development, and it will not include any items related to DD&I
  - Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of Directors on April 16, 2021
- Continued performing Deliverable Management activities for the CalSAWS DD&I Project

#### **Deliverable Management**

#### Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
86	CalSAWS Migration Work Plan Update #45	<ul> <li>Received approval of the FDEL on January 23, 2023</li> </ul>

#### 1.2.2 Communications Management

- CalSAWS Communications Management activities including
  - o Continued to gather key communication milestones from the Project teams
- CalSAWS Enhanced Communications Strategy
   Continued everyight and management of Power
  - o Continued oversight and management of Power of 58 materials
- CalSAWS External Website (www.calsaws.org)
  - o Continued the administration and support of the CalSAWS external website
    - See Table 1.2.2-1 for details on website support activities

#### Table 1.2.2-1 – Website Support Activities

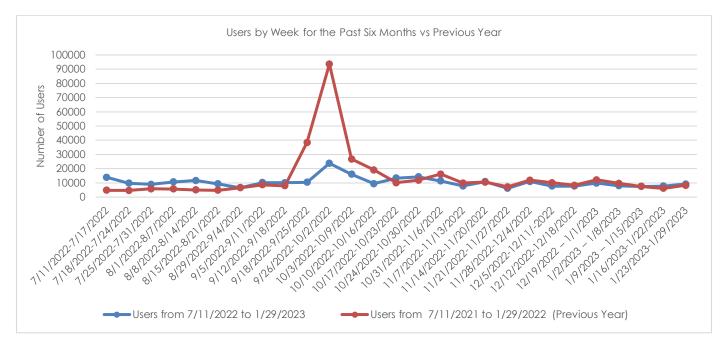
TASK	DATE (S)	TASK TYPE
Updated JPA Meeting Link	January 27, 2023	Meeting

#### Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	25	3,656
Total Number of Unique Users	9,192	1,801,890
Total Number of New Users	7,297	1,796,801
Total Number of Sessions (Individual site visits)	11,622	2,594,402
Average Number of Sessions per User	1.26	1.44
Average Number of Page Views per Session	1.50	1.34
Average Session Duration	1:05	0:57
AskCalSAWS Inquiries – Received/Resolved	9/2	1,053/1,028

#### Cal**SAWS – California Statewide Automated Welfare System** CalSAWS DD&I Project Phase Weekly Status Report Period: January 23, 2023 to January 29, 2023





#### Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	23%
Latest News – News	18%
Other Updates – System Updates	17%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	16%

#### 1.2.3 Cultural Transformation

- Culture Ambassadors Network (CAN)
  - o Future Conversation Series Topics in discussion
    - Empowering Innovation (March 2023)
    - Amazon Web Services (AWS) Overview (TBD)
    - Navigating Security to Drive Innovation at CalSAWS (TBD April 2023)
  - o Wellness Wednesday
    - Completed January topic for wellness "Ditch the New Year's Resolutions and Tune in With Nature!"
    - February topic for Wellness Wednesday, Love and Kindness
    - March Wellness Wednesday will cover Travel Wellness Tips
      - April Wellness Wednesday will celebrate National Poetry Month
        - Culture Transformation will solicit for poetry to include each week
          - o Poetry Contest

#### CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

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#### 1.2.4 Inclusion, Diversity, and Equality Advancement (IDEA)

- Co-Create Phase
  - o CalSAWS "We Are One" SharePoint Site
    - Continued to update the "We Are One" website tab
  - o Pulse Survey
    - Continued incorporating Pulse Survey results into strategic plan
  - o CalSAWS Table Talks
    - Pushed January 2023 Table Talk to February 2023
    - Secured presenter for February Table Talk
  - o Buddy Program
    - Researched peer-reviewed journals for evidence-based strategy on how to best match mentors and proteges
  - o Small Team Building
    - Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
  - o Employee Resource Groups (ERGs)
    - Continued to manage and support Employee Resource Groups (ERGs) council
- General
  - Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
  - o Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project

## 1.3 CRFI/CIT Communications Information

► The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending January 29, 2023

CITID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0020-23	Wave 3 and 4 CalSAWS Infographics #7	Informational	January 24, 2023	Helen Cruz	Araceli Gallardo
0022-23	CalWIN Wave 2 January Readiness Dashboard and Packet 2nd Biweekly	Informational	January 26, 2023	Jennifer Carpenter	Mara Jennings
0023-23	Wave 5 Counties Change Discussion Kickoff Sessions	Informational	January 26, 2023	Helen Cruz	Araceli Gallardo
0024-23	Wave 5 and 6 CalSAWS Infographics #3	Informational	January 27, 2023	Helen Cruz	Araceli Gallardo

#### Table 1.3-1 – CITs

## CalSAWS - California Statewide Automated Welfare System

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0025-23 Wave 2 – The CalSAWS Newsletter #4	oop Informational	January 27, 2023	Helen Cruz	Araceli Gallardo
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► The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending January 29, 2023

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
22-126	CalSAWS Migration - Application Reference List Request	December 16, 2022	Open	January 20, 2023	Melanie Gines
22-127	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 5	December 20, 2022	Open	February 9, 2023	Mike Tombakian
22-129	CalWIN Migration Wave 2 – CalSAWS County Onsite Support	December 22, 2022	Closed	January 19, 2023	Alec Christianson
23-001	CalWIN Tech Enablement and Security Compliance Wave 3	January 4, 2023	Open	February 17, 2023	Melanie Gines
23-002	CalWIN Wave 2 Counties – Verify Number of Imaging Office Queues	January 5, 2023	Open	January 26, 2023	Rhiannon Chin
23-003	CalWIN Readiness Prerequisites for IPT	January 6, 2023	Open	February 3, 2023	Melanie Gines, and Lloyd Rankine
23-007	Wave 5 County Site Plans	January 10, 2023	Closed	January 27, 2023	Pete Quijada
23-008	CalWIN Wave 3 Counties - Request to Identify/Review Portal CBO Data	January 11, 2023	Open	January 31, 2023	Carrie White
23-009	CalWIN Migration Wave 2 – CalWIN County Onsite Wave 3 Observers	January 12, 2023	Open	January 26, 2023	Alec Christianson
23-010	CalWIN Wave 2 Counties - Identify Participants for CalWIN Go-Live County Click-Through, and CalHEERs and GA/GR Correspondence Smoke Testing	January 17, 2023	Open	January 30, 2023	Cristy Sharma
23-011	CalWIN Counties BenefitsCal Options – Wave 3	January 20, 2023	Open	February 3, 2023	Carrie White
23-012	Wave 3 Application Security Conversion: Security Roles - Sync- Up	January 26, 2023	Open	February 9, 2023	Mike Tombakian
23-013	Opt-In or Opt-Out of Batch for Foster Care Clothing Allowance Batch	January 26, 2023	Open	February 8, 2023	Sheryl Eppler
23-014	CalSAWS Migration - Application Reference List Request	January 26, 2023	Open	March 3, 2023	Melanie Gines
23-015	CalSAWS Wave 5 Alameda County Change Discussion Guide (CDG) Preparation Sessions	January 27, 2023	Open	February 9, 2023	Helen Cruz

## Table 1.3-2 – CRFIs

#### CalSAWS - California Statewide Automated Welfare System

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23-016	CalSAWS Wave 5 Fresno County Change Discussion Guide (CDG) Preparation Sessions	January 27, 2023	Open	February 9, 2023	Helen Cruz
	CalSAWS Wave 5 Sonoma County Change Discussion Guide (CDG) Preparation Sessions	January 27, 2023	Open	February 9, 2023	Helen Cruz

► The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending January 29, 2023

CRFI ID	Subject	Region 1	Region 2	<b>Region 3</b>	Region 4	Region 5	Region 6
22-126	CalSAWS Migration - Application Reference List Request	Alameda County					
23-002	CalWIN Wave 2 Counties – Verify Number of Imaging Office Queues	Santa Clara County					
23-009	CalWIN Migration Wave 2 – CalWIN County Onsite Wave 3 Observers					Ventura County	

## Table 1.3-3 – Overdue CRFIs

## 1.4 Activities for the Next Reporting Period

#### 1.4.1 Project Management

- Continue CalSAWS DD&I Facility Management activities, including:
  - Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ► Continue CalSAWS Risk Management activities, including:
  - Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
  - o Start preparing for RIMG on February 8, 2023
- Participate in the Section Directors meeting that is scheduled for January 31, 2023
- Begin working on updates for the monthly CalSAWS IT Project Status Report for January 2023 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that will be held on February 8, 2023
- Continue activities to support Project staff working remotely
  - o Continue developing Project communications, as needed
  - Begin development of the monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on February 9, 2023
  - o Begin preparations for the next All Staff meeting scheduled for February 15, 2023
- Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ► Continue performing Contract Management activities for the CalSAWS DD&I Project
- ► Continue performing Deliverable Management activities for the CalSAWS DD&I Project

#### **Deliverable Management**

#### Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

#### 1.4.2 Communications Management

- Continue to monitor usage and update materials as requested
- o See table 1.4.2-1 for planned website support activities
- CalSAWS Communications Management activities including:
  - o Continue to gather key communication milestones from the Project teams
- ► CalSAWS Enhanced Communications Strategy:
  - o Continue oversight and management of Power of 58 roll out

#### Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None for the reporting period	N/A	N/A

## Cal**SAWS – California Statewide Automated Welfare System** CalSAWS DD&I Project Phase Weekly Status Report Period: January 23, 2023 to January 29, 2023

#### 1.4.3 Cultural Transformation

- Develop Wellness Wednesday monthly them topics for 2023
- Develop calendar of events for the ambassador initiatives the year 2023
- Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
- Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
- Continue to develop wellness initiative content to keep the project staff engaged
- Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
- Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

#### 1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

- ► Distribute February ERG Book Club communications to ERG Council
- Continue planning for Employee Resource Group (ERG) Council Design Thinking Strategy Session in February 2023
- Continue connecting with Employee Resource Group (ERG) Leads to align and collaborate
- Continue partnering with Section Directors to create Inspiration Station and present during virtual CalSAWS Project All Staff Meeting in January 2023
- Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
- Continue to promote small team building activities

#### 1.5 Deviations from Plan/Adjustments

► None for the reporting period

# 2.0 Imaging

# 2.1 Highlights of the Reporting Period

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Appendix E	<ul> <li>Tulare County: <ul> <li>Hyland imported the monthly Delta transfer for December 2022; on track to complete their January import by February 10, 2023</li> </ul> </li> <li>Contra Costa County: <ul> <li>Initiated Supplemental Delta 1 transfer on January 13, 2023; on track to complete by January 31, 2023</li> </ul> </li> <li>Santa Clara County: <ul> <li>Target to begin Supplemental Delta 1 Transfer on January 16, 2023; on track to complete by February 6, 2023</li> </ul> </li> <li>San Diego County: <ul> <li>Targeting to complete Bulk Export on March 31, 2023 due to export vendor Peraton's internal database work. San Diego County is working on resolving the missing file issue. We have requested an earlier export begin date than the requested date of February 10, 2023</li> </ul></li></ul>

- Continued to monitor Imaging migration status by County
  - o For future details of status' by County, they are now available in Appendix E -CalSAWS Imaging Document Migration

## Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
	Contra Costa County	
2	Tulare County	
	Santa Clara County	
	Ventura County	
3	Orange County	
	Santa Barbara County	
	San Diego County	
	Santa Cruz County	
4	Solano County	
	San Mateo County	
E	Alameda County	
5	Fresno County	

## CalSAWS - California Statewide Automated Welfare System

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WAVE	COUNTY	STATUS [1]
	<ul> <li>Sonoma County</li> </ul>	
	San Francisco County	
6	San Luis Obispo County	
	Sacramento County	

[1] Status: Green: On schedule, performing as planned; Amber: Potential delay/monitor with no material schedule impact; Red: Behind schedule and requires escalation

- Note:
  - Detailed metrics of each County by wave has been included in the Appendix E CalSAWS Imaging Document Migration

## Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	January 23, 2023	Completed
WAVE 2	Conduct Contra Costa County Document Migration Discovery Session Check-in	January 26, 2023	Completed
	Conduct Orange County Document Migration Discovery Session Check-in	January 26, 2023	Completed
WAVE 3	Conduct Santa Barbara County Document Migration Discovery Session Check-in	January 24, 2023	Canceled
	Conduct San Mateo County Document Migration Discovery Session Check-in	January 24, 2023	Completed
WAVE 4	Conduct San Diego County Document Migration Discovery Session Check-in	January 24, 2023	Completed
WAVE 6	Conduct San Luis Obispo County Document Migration Discovery Session Check-in	January 24, 2023	Completed

#### Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	January 30, 2023	Scheduled
WAVE 2	Conduct Contra Costa County Document Migration Discovery Session Check-in	February 02, 2023	Scheduled
	Conduct Orange County Document Migration Discovery Session Check-in	February 02, 2023	Scheduled
WAVE 3	Conduct Santa Barbara County Document Migration Discovery Session Check-in	January 31, 2023	Scheduled
	Conduct San Mateo County Document Migration Discovery Session Check-in	January 31, 2023	Scheduled
WAVE 4	Conduct San Diego County Document Migration Discovery Session Check-in	January 31, 2023	Scheduled
	Conduct Solano Obispo County Document Migration Discovery Session Check-in	January 31, 2023	Canceled
	Conduct Santa Cruz Obispo County Document	January 31, 2023	Scheduled

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WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
	Migration Discovery Session Check-in		
WAVE 6	Conduct Sacramento Obispo County Document Migration Discovery Session Check-in	February 02, 2023	Scheduled

## 2.2 Activities for the Next Reporting Period

• Continue to manage the milestones for the Image Migrations in the tables in Appendix E

## 2.3 Upcoming Performance Tests

▶ Prepare and organize the performance testing plan for the first week of April 2023

## 2.4 Deviations from Plan/Adjustments

► None for the reporting period

# 3.0 Customer Service Center (CSC)

## 3.1 Highlights of the Reporting Period

#### Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC	
N/A	Wave 2 Model office begins February 1, 2023	

- Continued discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center solution
- Continued build of Scheduled Callback (CA-229573)
- Continued system testing of voice biometrics for additional languages (CA-226843)
- Continued system testing of Wave 2 Amazon Web Services (AWS) Contact Center Infrastructure and Call Flows (CA-240159, CA-240158, CA-240155)
- Continued build of Wave 3 Amazon Web Services (AWS) Contact Center Infrastructure and Call Flows

## Table 3.1-2 – Customer Service Center Enhancement Milestones

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03   22.05.06
DDID 2727 Work-from-home Modifications (CA- 227064)	March 18, 2022	In Production	22.03   22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2704 Post-Call Survey (CA-228023)	July 8, 2022	In Production	22.07   22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11   22.12.11
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-25604)	November 11, 2022	System Test	23.01   23.02.12
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	System Test	23.01   23.02.12
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	System Test	23.01   23.02.02
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	23.01   23.03.16
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	January 12, 2023	In Development	23.03   23.04.27
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	TBD	Design in progress	

#### Table 3.1-3 – Los Angeles County Milestones

MILESTONES		DUE DATE	OWNER
1	Design completion	March 11, 2022	CalSAWS Project Team
2	Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3	Training development	May 16, 2022	CalSAWS Project Team
4	Build and unit test	May 20, 2022	CalSAWS Project Team
5	Training content review	May 20, 2022	Consortium
6	Training execution	June 29, 2022	CalSAWS Project Team
7	System Test	July 15, 2022	CalSAWS Project Team
8	Conduct model office	January 9, 2023	Los Angeles County
9	Go-live	November 27, 2023	CalSAWS Project Team
10	Post go-live support	November 28, 2023	CalSAWS Project Team

## 3.2 Activities for the Next Reporting Period

- Continue discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center Solution
- ► Continue build of System Change Request (SCR) Scheduled Callback (CA-229573)
- Continue System Test of SCR CA-226843 Voice Biometrics for additional languages
- Continue System Test of CalWIN County Wave 2 Amazon Web Services (AWS) accounts and Contact Center Infrastructure (CA-240159, CA-240158, CA-240155)
- Finalize build of Wave 3 Amazon Web Services (AWS) Contact Center Infrastructure and Call Flows (CA-240162, CA-240160, CA-240161)
- Begin Model Office for Wave 2 Counties

## 3.3 Upcoming Performance Tests

▶ Next performance tests are tentatively scheduled for July 11, 2023

## 3.4 Deviations from Plan/Adjustments

► None for the reporting period

# 4.0 Application Development and Test

## 4.1 Highlights of the Reporting Period

#### Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.3 State and CalWIN Wave 3 County Interface Partner File Exchange Test (IPT)	• Continued Wave 3 IPT execution. Currently, 6 of 30 Consortium, State, and County interfaces have successfully passed validation

#### 4.1.1 Application Development Summary

	Status	23.01	23.02	23.03	23.05
	New	0	0	1	5
	Design in progress	1	0	1	3
Design	Ready for Committee	0	0	0	0
	Committee review	0	0	0	0
	Pending approval	0	0	0	5
	Approved	4	0	7	6
Build	In Development	3	0	5	0
DUIIC	Development completed	2	0	0	0
	In Assembly Test	0	1	0	0
Test	System Test	2	1	5	0
Test	Test completed	1	3	0	0
	In Production	6	0	0	0
	Grand total	19	5	19	19

#### Table 4.1.1-1 – CalSAWS Application Development Summary

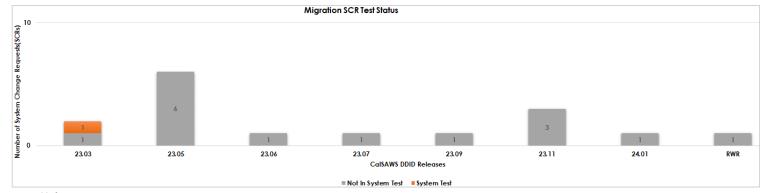
System Change Requests (SCRs) in Production

955

#### Notes:

• This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production

 Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above



## Figure 4.1.1-1 – CalSAWS Test Summary

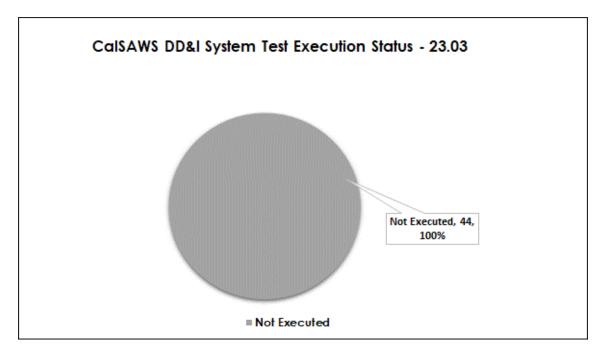
Note:

 Includes all System Change Requests (SCRs) that have a funding source of 'CalSAWS DD&I' with a Funding Source ID of 'Application Development and Test' that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. In Production includes In Production statuses; Test Complete includes Test Completed status; System Test includes System Test status; Not in System Test includes all SCR statuses prior to System Test delivery

#### Table 4.4.1-2 – CalSAWS System Change Request (SCR) Test Status -23.03

Pass Rate Target as of January 27, 2022	0%
Pass Rate Actual as of January 27, 2022	0%
System Test Complete Date: March 15, 2023	





Note:

- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS DD&I Test Scripts in the release
  - Continued test preparation for 23.03
  - Prepared Test execution for 23.03 to begin January 30, 2023

#### 4.1.2 State and CalWIN Wave 3 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 -	Consortium	Partners
-----------------	------------	----------

INTERFACE TESTING			
CONSORTIUM PARTNER STATUS TARGET COMPLETION DATE			
Electronic Inter County Transfer (EICT) - CalWIN	1/3	March 9, 2023	

Note:

EICT (CaIWIN)

o Validation started week of January 23, 2023. Partner POC was out of office until January 24, 2023

#### Table 4.1.2-2 – State Partners

INTERFACE TESTING				
STATE PARTNER	STATUS	TARGET COMPLETION DATE		
Case Management Information and Payrolling System (CMIPS) - OSI	1/2	March 9, 2023		
Electronic Benefits Transfer (EBT) - FIS	0/2	March 9, 2023		
Medi-Cal Eligibility Data System (MEDS) - DHCS	0/2	March 9, 2023		
Welfare Data Tracking Implementation Project (WDTIP) - OSI	2/2	January 19, 2023		

Notes:

Medi-Cal Eligibility Data System (MEDS)

o Defect CA-255103 logged to address updating production SFTP credentials for Wave 3 Counties. Resolved on January 26, 2023

• Case Management Information and Payrolling System (CMIPS)

o Defect CA-255190 logged to address updating production SFTP credentials for Wave 3 Counties

- EBT (FIS)
  - o H2H validation is completed and verified by EBT (FIS), Pending Inbound and Outbound validation

#### Table 4.1.2-3 - CalWIN Wave 3 Counties

INTERFACE TESTING			
CalWIN Wave 3 COUNTY PARTNER	TARGET COMPLETION DATE		
Orange County	1/7	March 9, 2023	
Santa Barbara County	0/8	March 9, 2023	
Ventura County	1/4	March 9, 2023	

Notes:

- Orange County
  - o Validation with the County began the week of January 16, 2023, and Orange County confirmed files are being processed and worked on
  - o Blank File Exchange testing with partners has completed for all interfaces
- Santa Barbara County
  - o Due to an FTP upgrade project, Santa Barbara County has undertaken, Santa Barbara County is pending networking and FTP server configuration and set up until end of January / early February 2023. In the interim, files will be posted on the CalSAWS SharePoint for validation. Interfaces will not be passed until an end-to-end test is conducted with the FTP servers
- Ventura County
  - o Ventura County is in process of submitting a CER to opt-out of the Direct Deposit Reader file. Total interfaces update from five to four
  - o Validation with the County began the week of January 16, 2023, and Ventura County confirmed files are being processed and worked on
  - o Blank File Exchange testing with partners has completed for all interfaces

#### 4.1.3 Deliverable Management

#### Table 4.1.3-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

## 4.2 Activities for the Next Reporting Period

Continue drafting designs for Migration Impact System Change Requests (SCRs)

#### **Deliverable Management**

#### Table 4.2-1 – Deliverable Status for Next Reporting Period

	DEL #	DELIVERABLE NAME	STATUS
ſ		None for next reporting period	

## 4.3 Upcoming Performance Tests

- Planned upcoming Performance tests for Batch, CalSAWS Core Batch, and Core Online

   Batch/Core Batch
  - Completed Wave 2 Batch Performance test with all batch cycles meeting the target window
  - Continued to validate the Batch Performance 2 (batperf2) environment in preparation for an execution of current production (42 County) load
  - Prepared for 58 County data load (target February 10, 2023) testing
  - o Analytics
    - Deployed CA-254643 [Performance] Correspondence Exceptions report "Qlik Job time out after two hours January 2, 2022" – on January 26, 2023
    - CA-251599 [Performance] AN\_INGEST\_DLY\_PR\_LRS\_DW\_DELETE\_TRK job running 2 plus hours in production – targeted for February 14, 2023
    - Target additional ingestion jobs once CA-251599 has been proven successful
  - o Core Online

#### Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
CalWIN Wave 2	November 30, 2022	February 10, 2023	In progress
58 County	January 30, 2023	April 7, 2023	In progress

## 4.4 Deviations from Plan/Adjustments

None for the reporting period

# 5.0 Conversion

# 5.1 Highlights of the Reporting Period

#### Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	<ul> <li>Supported Wave 1 Placer and Yolo Counties post Go-Live</li> <li>Supported Wave 2A – County Preparation Cutover post Go-Live</li> <li>Continued to triage, assess, and resolve CalWIN Wave 1 and Wave 2A Post Go-Live Issues</li> <li>Continued development for Wave 2B Epics</li> <li>Continued the Conversion run for 58-County dataset (for Performance Test)</li> <li>Began executing Wave 2C/3A Mock Cutover</li> <li>Prepared for Wave 3B Mock Cutover</li> </ul>

#### 5.1.1 CalWIN Conversion

- Supported Wave 1 Placer and Yolo Counties post Go-Live
- Supported Wave 2A County Preparation Cutover post Go-Live
- Continued to triage, assess, and resolve CalWIN Wave 1 and Wave 2A Post Go-Live Issues
- Continued development for Wave 2B Epics
- Continued the Conversion run for 58-County dataset (for Performance Test)
- Began executing Wave 2C/3A Mock Cutover
- Prepared for Wave 3B Mock Cutover

#### Table 5.1.1-1 – CalWIN Conversion Statistics Wave 2B go-live (Jan 2023 – Feb 2023)

Wave 2B												
					Item Status							
Constant.	Total -	Constant F			25%	30%	50%	75%	5%	100%	100%	0%
Sprint	Deferred Items	Sprint Duration		Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed (Tested)*	CNR	Deferred
Overall	83	1/2/2023	2/10/2023	13	17	0	20	5	0	29	0	0
Wave 2B Go-Live Sprint 1	32	1/2/2023	1/13/2023	0	0	0	4	3	0	25	0	0
Wave 2B Go-Live Sprint 2	51	1/14/2023	1/27/2023	12	17	0	16	2	0	4	0	0
Wave 2C/3A Sprint	TBD	1/28/2023	2/10/2023	1	0	0	0	0	0	0	0	0

#### 5.1.2 CalWIN Conversion Defects

Table 5.1.2-1 – Open Wave 1 CalWIN Production Defects below represents Wave 1 Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR).

#### Table 5.1.2-1 – Open Wave 1 CalWIN Production Defects to be Resolved by Conversion

Resolution by Delivery Date	P1	P2	P3	P4	Total
On or before January 31, 2023	0	7	8	1	16
Between February 1 – 17, 2023	0	9	14	0	23
Total Open Defects	0	16	22	1	39

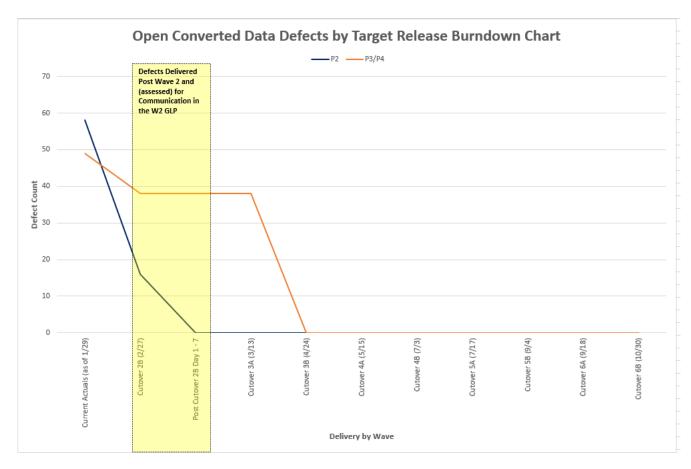
Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Wave 1 Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Defects prioritized for a Target Release after Cutover 2B will be assessed for inclusion into the Wave 2 Go Live Packet (GLP)

Table 5.1.2-2 – Open Defects to be Resolved by Conversion (by Status)

Open Defects by Status	P1	2 - Normal/ Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Assigned	0	7	10	3	20
Development Complete	0	2	1	1	4
In Development	0	29	20	1	50
New	0	4	6	0	10
System Test	0	16	7	0	23
Grand Total	0	58	44	5	107

## Table 5.1.2-3 – Open Defects to be Resolved by Conversion (by Target Release)

Wave	P1	2 - Normal/ Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Cutover 2B	0	42	11	0	53
Post Cutover 2B Day 1 - 7	0	16	0	0	16
Cutover 3A	0	0	0	0	0
Cutover 3B	0	0	33	5	38
Cutover 4A	0	0	0	0	0
Cutover 4B	0	0	0	0	0
Cutover 5A	0	0	0	0	0
Cutover 5B	0	0	0	0	0
Cutover 6A	0	0	0	0	0
Cutover 6B	0	0	0	0	0
Grand Total	0	58	44	5	107



## Figure 5.1.2-1 – Open Defects to be Resolved by Conversion - Burndown

#### 5.1.3 Gainwell Technologies

- ► CalWIN Document Migration
  - o Continued delivery of Client Correspondence (CC) from CalWIN
- Yolo County Ad hoc report refactoring
  - o Completed development and testing of Yolo County Ad hoc reports in collaboration with Yolo County, Consortium resources

COUNTY	WAVE	CHECK IN EMAIL SENT TO COUNTY (Y/N)	CALSAWS REPORT MAPPING COMPLETED (Y/N)	PPM PROPOSAL NUMBER	NUMBER OF REPORTS TO BE REFRACTORED	PPM PROJECT NUMBER
Placer (PLA) County	1	Y	Y	N/A	0	TBD
Yolo (YOL) County	1	Y	Y	N/A	46	63049
Contra Costa (CCS) County	2	Y	Ν	63098	Day 1 - 22	63580
Santa Clara (SCL) County	2	Y	Y	63487	64	63497
Tulare (TUL) County	2	Y	Y	N/A	0	TBD
Orange (ORG) County	3	Y	Ν	63688	112	TBD
Santa Barbara (SBR) County	3	Y	Y	63730	43	TBD
Ventura (VEN) County	3	Y	Ν	TBD	TBD	TBD
San Diego (SDG) County	4	Y	Ν	63914	TBD	TBD
San Mateo (SMT) County	4	Y	Ν	63099	TBD	TBD
Santa Cruz (SCZ) County	4	Y	Ν	TBD	TBD	TBD
Solano (SOL) County	4	Y	Ν	63871	TBD	TBD
Alameda (ALA) County	5	Y	Ν	63568	TBD	TBD
Fresno (FRS) County	5	Ν	Ν	TBD	TBD	TBD
Sonoma (SON) County	5	Ν	Ν	TBD	TBD	TBD
Sacramento (SAC) County	6	Ν	Ν	TBD	TBD	TBD
San Francisco (SFO) County	6	Ν	Ν	TBD	TBD	TBD
San Luis Obispo (SLO) County	6	Ν	Ν	TBD	TBD	TBD

# Table 5.1.3-1 – County Refactoring Overview

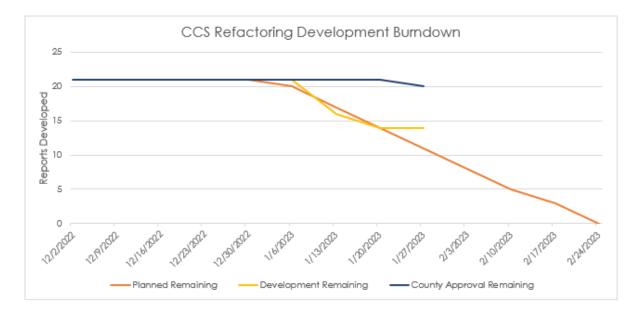
PRIORITY	TOTAL	NOT REQUIRED	NOT STARTED	GAINWELL DEVELOPMENT	CONSORTIUM DEVELOPMENT	PENDING YOLO IT VALIDATION	PENDING YOLO BUSINESS VALIDATION	APEX IN PROGRESS	YOLO VALIDATON PENDING CUTOVER	COMPLETED
P 01	5	0	0	0	0	0	0	0	0	5
P 02	6	1	0	0	0	0	0	1	0	4
P 03	3	3	0	0	0	0	0	0	0	0
P 04	5	0	0	0	0	0	0	2	0	3
P 05	3	0	0	1	0	0	0	0	0	2
P 06	3	1	0	2	0	0	0	0	0	0
P 07	7	6	0	0	0	0	0	0	0	1
P 08	7	7	0	0	0	0	0	0	0	0
P 09	4	3	0	0	0	0	0	0	0	1
N/A	1	1	0	0	0	0	0	0	0	0
Blank	2	2	0	0	0	0	0	0	0	0
Total	46	24	0	3	0	0	0	3	0	16

## Table 5.1.3-1 – Yolo Ad hoc Report Refactoring Status by Priority

Contra Costa County ad hoc report refactoring

o Continued discussions with Contra Costa County and analysis on provided reports

	Contra Costa County Refactoring Status									
	Number	Gainwell Development	Development Completed	County Validation	Not Required	Not Started	Completed			
Small	0	0	0	0	0	0	0			
Medium	16	6	0	5	2	2	1			
Large	3	2	0	1	0	0	0			
X-Large	2	1	0	0	0	1	0			
TBD	0	0	0	0	0	0	0			
Total	21	9	0	6	2	3	1			





- ► Santa Clara County ad hoc report refactoring
  - o Continued development and testing of Santa Clara County ad hoc reports

Table 5.1.3-3 – Santa Clara County Refactoring Status

	Santa Clara County Refactoring Status								
	Number	Gainwell Development	Development Completed	County Validation	Not Required	Not Started	Completed		
Small	19	2	0	12	0	4	1		
Medium	20	5	2	11	0	2	0		
Large	13	6	0	1	0	6	0		
X-Large	12	3	0	2	0	7	0		
TBD	0	0	0	0	0	0	0		
Total	64	16	2	26	0	19	1		

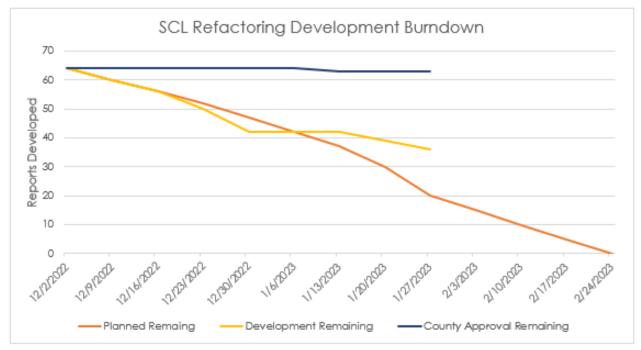


Figure 5.1.3-4 – Santa Clara County Refactoring Development Burndown

#### 5.1.4 Ancillary Systems Conversion

- Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
- Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
- Began Mock Cutover 2C/3A activities

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handing for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed

## CalSAWS - California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: January 23, 2023 to January 29, 2023

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2023	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

Table 5.1.4-2 – Conversion Milestones

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave	July 30, 2022	August 6, 2022	September 19, 2022	October 27, 2022
1	Completed	Completed	Completed	Completed
Wave	November 26, 2022	December 3, 2022	January 14, 2023	February 23, 2023
2	Completed	Completed	Complete	Not started
Wave	January 28, 2023	February 4, 2023	March 25, 2023	April 20, 2023
3	In progress	Not started	Not started	Not started
Wave	April 1, 2023	April 8, 2023	May 13, 2023	June 29, 2023
4	Not started	Not started	Not started	Not started
Wave	June 3, 2023	June 10, 2023	July 15, 2023	August 31, 2023
5	Not started	Not started	Not started	Not started
	July 29, 2023	August 5, 2023	September 16, 2023	October 26, 2023

#### CalSAWS - California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: January 23, 2023 to January 29, 2023

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave 6	Not started	Not started	Not started	Not started

Note: All dates are the start of the Conversion window

## 5.1.5 CalWIN Migration Planning

- ► Completed execution of the Internal Wave 2B Mock Plan activities
- Began execution of the Wave 3A/2C Mock Cutover activities
- ► Completed the Wave 3B Mock Table Read on January 24, 2023
- Continued comparisons of Internal Wave 2C MC for updates to the Master Plan
- ► Continued overall 3A/2C Mock Plan updates with each team
- ► Completed breaking out parallel Smoke Test activities for Wave 2B Cutover Plan
- Continued Scaling to 58 Counties Discussions

## Table 5.1.5-1 – Migration Milestones

	MOCK CUTOVER			CUTOVER		
WAVE	COUNTY PREPARATION	GO-LIVE B	GO-LIVE C	COUNTY PREPARATION	GO-LIVE B	GO-LIVE C
Wave 2	Completed	Completed	January 28, 2023	Completed	February 23, 2023	March 11, 2023
Wave 3	January 28, 2023	February 4, 2023	April 1, 2023	March 25, 2023	April 20, 2023	May 13, 2023
Wave 4	April 1, 2023	April 8, 2023	June 3, 2023	May 13, 2023	June 29, 2023	July 15, 2023
Wave 5	June 3, 2023	June 10, 2023	July 29, 2023	July 15, 2023	August 31, 2023	September 16, 2023
Wave 6	July 29, 2023	August 5, 2023	TBD	September 16, 2023	October 26, 2023	November 13, 2023

#### 5.1.6 Deliverable Management

#### Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

## 5.2 Activities for the Next Reporting Period

#### 5.2.1 CalWIN Conversion

- Continue to provide Wave 1 Placer and Yolo Counties with Post Go-Live Support
- Continue the Development (and testing) of Wave 2 Epics
- Continue to support validation Wave 2 development and testing efforts
- Continue to support wave 3 testing and validation efforts
- Complete the execution of Wave 2C/3A Mock activities
- Begin the execution of Wave 3B Mock activities
- Continue the Conversion Run for 58-county dataset
- ► Continue review, Wave 2 Auto Case Review and assess the outcome

#### 5.2.2 CalWIN Migration Planning

- Complete the execution of Wave 2C/3A Mock activities
- Begin the execution of Wave 3B Mock activities
- ► Continue Mock runtime comparison analysis activities for Wave B/C split

#### 5.2.3 Gainwell Technologies

- ► CalWIN Data Migration
  - o Continue planning for future CalWIN extractions
- CalWIN Data Retention Maintenance & Operations (M&O)
  - o Continue planning for future data retention runs

#### 5.2.4 Ancillary Systems Conversion

- ► Complete Mock Cutover 2C/3A
- Begin Mock Cutover 3B Activities
- Meet With Wave 2 Counties to prepare for Cutover

#### 5.2.5 Deliverable Management

#### Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

#### 5.3 Deviations from Plan/Adjustments

► None for the reporting period

# 6.0 CalWIN Functional Support

# 6.1 Highlights of the Reporting Period

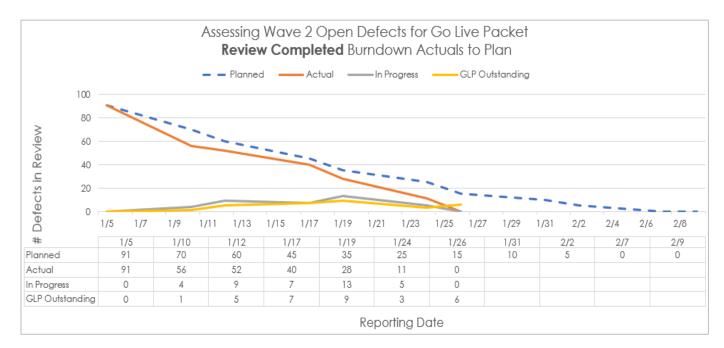
## Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
6.1.1-1	Open Defects Strike Team Metrics

- ► Continue CalWIN Functional Support coordination during January 23 27, 2023 by:
  - Supported Implementation Support Services (ISS) Team Leads Meeting on January 24, 2023 to collaborate effectively with ISS
  - Supported CalSAWS Weekly Status Meeting on January 25, 2023 to highlight key workstream reporting items
- ▶ Wave 2 County Preparation Support during January 23 27, 2023 by:
  - o Supported Wave 2 County Preparation Office Hours and Daily Debrief Calls
  - o Generated Wave 2 County Preparation metrics
- ► Wave 3 County Configuration Support during January 23 27, 2023 by:
  - o Supported County Configuration sessions for Ventura County
- ▶ Wave 3 Process Simulation Support during January 23 27, 2023 by:
  - o Prepared data staging
- ▶ Wave 2 Post-Go Live Support during January 23 27, 2023 by:
  - Coordinated resourcing and incorporated improvements from Wave 1 lessons learned
  - Supported Open Defects Strike Team meetings on January 24, 2023, and January 26, 2023 to identify open defects with impacts to Wave 2 Counties
    - Completed review of all defects (91 total) ahead of schedule
    - 20 Defects identified to communicate in the Go Live Packet

#### Cal**SAWS – California Statewide Automated Welfare System** CalSAWS DD&I Project Phase

Weekly Status Report Period: January 23, 2023 to January 29, 2023



## Figure 6.1.1-1 – Open Defects Strike Team Metrics

# 6.2 Activities for the Next Reporting Period

- Continue CalWIN Functional Support coordination during January 30 February 3, 2023 by:
  - Prepare for Implementation Support Services (ISS) Team Leads Meeting on January 31, 2023 to collaborate effectively with ISS
  - Prepare for Weekly CalSAWS Leadership Implementation Meeting on February 1, 2023 to align activities with CalSAWS Leadership
  - o Prepare for CalSAWS Weekly Status Meeting on February 1, 2023 to highlight key workstream reporting items
- ▶ Wave 2 County Preparation Support during January 30 February 3, 2023 by:
  - Prepare for Wave 2 County Preparation Office Hours and Daily Debrief calls on an as needed basis
  - o Prepare to generate Wave 2 County Preparation metrics
- ▶ Wave 2 Post-Go Live Support during January 30 February 3, 2023 by:
  - Coordinate resourcing and incorporating improvements from Wave 1 lessons learned
- Wave 3 County Configuration Support during January 30 February 3, 2023 by:
   Prepare for County Configuration sessions for Santa Barbara County
- ► Wave 3 Process Simulation Support during January 30 February 3, 2023 by:
  - o Prepare data staging

## 6.3 Deviations from Plan/Adjustments

► None for the reporting period

# 7.0 Technical Infrastructure

# 7.1 Highlights of the Reporting Period

## Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC	
N/A	None to note for reporting period	

## Table 7.1-2 – County Network Connectivity Readiness Status

CalWIN WAVE 1 COUNTIES					
NETWORKING READINESS	STATUS	ACTUAL	PLANNED		
Overall Network Interconnectivity	Completed	100.0%	100.0%		
Critical Path	Completed	100.0%	100.0%		

CalWIN WAVE 2 COUNTIES					
NETWORKING READINESS STATUS ACTUAL PLANNED					
Overall Network Interconnectivity	Completed	100.0%	100.0%		
Critical Path	Completed	100.0%	100.0%		

CalWIN WAVE 3 COUNTIES					
NETWORKING READINESS STATUS ACTUAL PLANNED					
Overall Network Interconnectivity	On track	96.7%	92.1%		
Critical Path	On track	94.8%	94.8%		

CalWIN WAVE 4 COUNTIES				
NETWORKING READINESS STATUS ACTUAL PLANNED				
Project Networking Connectivity	On track	76.9%	60.1%	
County Networking Connectivity	On track	66.7%	65.3%	

CalWIN WAVE 5 COUNTIES				
NETWORKING READINESS	STATUS	ACTUAL	PLANNED	
Project Networking Connectivity	On track	40.0%	23.6%	
County Networking Connectivity	On track	22.8%	15.8%	

## CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

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CalWIN WAVE 6 COUNTIES				
NETWORKING READINESS	STATUS	ACTUAL	PLANNED	
Project Networking Connectivity	On track	20.0%	13.3%	
County Networking Connectivity	On track	1.8%	1.8%	

- ► Wave 1
  - Completed circuit upgrades for Placer and Yolo Counties for (Enhanced Data Reporting (EDR) enablement
- ► Wave 2
  - o Completed all technical readiness activities
  - Completed Technical Point of Contact (TPOC) meetings with concurrence from Counties
- ► Wave 3
  - o Completed integration with CalSAWS for all Wave 3 Counties
  - o Completed Interface Partner File Exchange Test (IPT) inbound and outbound connectivity for all Wave 3 Counties
  - Completed database connectivity tests (Enhanced Data Reporting (EDR), JDBC, Apex) for all Wave 3 Counties
  - o Continued to track circuit upgrades; contract change activities in progress
- ► Wave 4
  - Received responses to CalSAWS Request for Information (CRFI) 22-093 Request for Source Internet IP Address for JIRA and Sandbox Access. Implemented Technical change on December 14, 2022, for connectivity enablement
    - Continued to draft CRFI for County to confirm access
  - o Ongoing San Diego County Circuit delivery
    - Completed AT&T circuit delivery
    - Completed Level 3 circuit delivery
    - Completed integration with San Diego County, Awaiting test results.
    - Risk associated with San Diego requiring a different Point of Presence (POP) location communicated to CalSAWS Sectional Directors
  - o Ongoing San-Mateo County Circuit delivery
    - Completed AT&T Circuit delivery
    - Scheduled Level 3 Circuit install for March 30, 2023
    - Scheduled integration with San Mateo County on January 19, 2023
    - Requested third circuit as a contingency to improve install date
  - o Ongoing Santa Cruz County Circuit delivery
    - Delivered and activated Century link circuit
    - AT&T circuit undeliverable; alternate carrier Comcast identified
    - County requesting additional bandwidth; contract change activities in progress
    - County Integration on-hold due to severe weather conditions and un-related damage to other county facilities due to flooding
  - o Ongoing Solano County Circuit delivery
    - Delivered and activated Comcast circuit
    - Scheduled integration with Solano County on January 19, 2023
    - AT&T circuit undeliverable; alternate AT&T circuit pending delivery date
    - County requesting additional bandwidth; contract change activities in progress

#### Cal**SAWS – California Statewide Automated Welfare System** CalSAWS DD&I Project Phase Weekly Status Report Period: January 23, 2023 to January 29, 2023

- ► Wave 5
  - o Submitted circuit orders for CalWIN Wave 5 Counties
  - o Completed procurement and delivery of hardware to the warehouse
  - o Continued to track circuit delivery dates
- ► Wave 6
  - o Scheduled Wave 6 kick-off meeting for January 5, 2023
  - Circuit orders are in process; additional information for orders to be collected upon Wave 6 kick-off
- Other CalWIN Counties
  - Ongoing requirement gathering sessions around Enhanced Data Reporting (EDR) in progress
  - o Enhanced Data Reporting (EDR) approved
    - New circuit orders to be submitted for Wave 2 6 Counties opting in for Enhanced Data Reporting (EDR) and where additional bandwidth was required based on the completed assessment

# 7.2 Activities for the Next Reporting Period

- Continue to provide support for CalWIN Wave 1 Counties
- Continue to submit Change requests for CalWIN Wave 4 Counties for approval
- Continue to work with Wave 4 Counties for CalSAWS integration, where new CalSAWS Requests for Information (CRFI) responses are received
- Schedule one-on-one low level design review sessions with the Wave 4 Counties for CalSAWS integration (Santa Cruz and San Mateo Counties)
- Continue to track circuit upgrades for Wave 2 for Enhanced Data Reporting (EDR) enablement
- Continue to track circuit deliveries for Waves 3 and 4
- ► Conduct Wave 6 kick-off meeting on January 5, 2023

# 7.3 Deviations from Plan/Adjustments

- San Diego County has notified CalSAWS of the San Diego County Point of Presence (POP) location address change, with new POP location to go-live in May 2023; project risk to be opened to track impact to CalSAWS Wave 4 go-live upon follow-up meeting with San Diego County
- CalSAWS to schedule meeting with San Mateo County to discuss reference of planned data center move and timings for 2023
- Counties notified by emergency CalSAWS Requests for Information (CRFI) 22-101 to permit access to a new CalSAWS Application Programming Interface (API) URL (capi.calsaws.net)
- Sacramento County requesting for a disaster recovery point of presence (POP) site setup in addition to the primary Point of Presence (PoP) site as part of the CalSAWS enablement
  - Requested Sacramento County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- Santa Cruz County requesting additional bandwidth beyond bandwidth projections

#### CalSAWS – California Statewide Automated Welfare System

CalSAWS DD&I Project Phase

Weekly Status Report Period: January 23, 2023 to January 29, 2023

- County Technical Point of Contact (TPOC) believes, CalWIN provided projections will not be sufficient
- o Requested County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- Fresno County requesting additional bandwidth beyond bandwidth projections
  - o Requested County to submit a formal System Change Request (SCR) for evaluating scope, cost, and effort
- 3x CalWIN Counties (Santa Cruz, Solano, Alameda Counties) have requested additional capacity or changes to carriers.
  - o Discussed and agreed upon in the December 2, 2022 meeting
  - o Procurement put on hold due to budgetary reasons
  - o TBCR will be presented to FinOps for budgetary approval on January 31, 2023

# 8.0 Appendices

Appendix A – CalSAWS Deliverable Summary Appendix B – CalSAWS Migration Work Plan Summary Appendix C – CalSAWS DD&I Project Gantt Chart Appendix D – CalSAWS Project Risks and Issues Report Appendix E – CalSAWS Imaging Document Migration