CalSAWS DD&I Weekly Status Report

Reporting Period: January 30, 2023 to February 5, 2023

1.0   Project Management

1.1   Project Deliverables Summary

Table 1.1-1 – Overall Summary of Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	TEAM	STATUS [1]	STATUS
88	CalSAWS Migration Work Plan Update #46	PMO	🟢	• Final Deliverable (FDEL) is in progress • Submission of the FDEL is due on February 14, 2023

[1] Status: Green: On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

1.2   Highlights of the Reporting Period

Table 1.2-1 – CalSAWS Project Management Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	• None to note for the reporting period

1.2.1   Project Management

► Continued CalSAWS DD&I Facility Management activities, including:
  o Key initiatives related to facilities at the Rancho Cordova Project Office are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) below

Table 1.2.1-1 – Key Facility Initiatives/Projects

ITEM #	INITIATIVES/ PROJECTS	LOCATION	TARGET DATE	NOTES/STATUS
1	Return to Office (RTO)	Rancho Cordova and Norwalk Project Offices	Ongoing	• Continued reviewing and processing Return to Office (RTO) Approval Request forms submitted by CalSAWS Project staff, which are required to access the CalSAWS Rancho Cordova or Norwalk Project offices • Continued to monitor and review requests from CalSAWS Project staff who are interested in returning to the CalSAWS Rancho Cordova and Norwalk Project offices on a hybrid schedule • Continued to assess updates to Federal, State, and local policies and ordinances for the CalSAWS Project's return to office processes
2	Large Meeting Requests	Rancho Cordova and Norwalk Project Offices	Ongoing	• Continued planning facility capacity and equipment needs for requested on-site meetings

► Completed preparations and participated in the Section Directors Meeting on January 30, 2023
► Continued CalSAWS Risks and Issues Management activities, including:
  o Continued to work with risk and issue owners to develop and update mitigation plans for the accepted CalSAWS DD&I Project risks and issues
  o Began preparing for RIMG scheduled for on February 8, 2023
► Continued supporting engagement of project staff working remotely, including:
  o Continued developing Project communications, as needed
  o Began development of the monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on February 9, 2023
  o Began preparations for the next virtual CalSAWS All Staff meeting scheduled for February 15, 2023
► Completed updates for the monthly CalSAWS IT Project Status Report for January 2023 and preparations for the monthly CalSAWS IT Report Meeting with OSI (Office of Systems Integration), CMS (Centers for Medicare and Medicaid Services), and FNS (Food and Nutrition Service) that will be held on February 8, 2023
► Continued performing contract management activities:
  o Change Notice No. 25 (February JPA) is in development, and it will not include any items related to DD&I
  o Change Notice No. 26 (March JPA) content is TBD
  o Continued planning the implementation of requirements from the DHCS and CDSS Privacy and Security Agreements (PSAs) that were approved by the JPA Board of

Directors on April 16, 2021
► Continued performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.2.1-2 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
88	CalSAWS Migration Work Plan Update #46	• Began developing the FDEL • Submission of the FDEL is due on February 14, 2022 • Scheduled a touchpoint meeting with Deliverable reviewers for February 16, 2023 to address questions and comments for the FDEL, as needed

1.2.2 Communications Management

► CalSAWS Communications Management activities including
  o Continued to gather key communication milestones from the Project teams
► CalSAWS Enhanced Communications Strategy
  o Continued oversight and management of Power of 58 materials
► CalSAWS External Website (www.calsaws.org)
  o Continued the administration and support of the CalSAWS external website
    ▪ See Table 1.2.2-1 for details on website support activities

Table 1.2.2-1 – Website Support Activities

TASK	DATE (S)	TASK TYPE
None for the reporting period	N/A	N/A

Table 1.2.2-2 – CalSAWS.org Usage Statistics

CATEGORY	DURING REPORTING PERIOD	SINCE LAUNCH
Total Number of Subscribers	55	3,711
Total Number of Unique Users	10,621	1,811,601
Total Number of New Users	8,802	1,805,603
Total Number of Sessions (Individual site visits)	13,276	2,607,678
Average Number of Sessions per User	1.25	1.44
Average Number of Page Views per Session	1.57	1.34
Average Session Duration	1:09	0:57
AskCalSAWS Inquiries – Received/Resolved	9/3	1,062/1,035

Figure 1.2.2-2 – Overall CalSAWS.org Usage Trend

Users by Week for the Past Six Months vs Previous Year
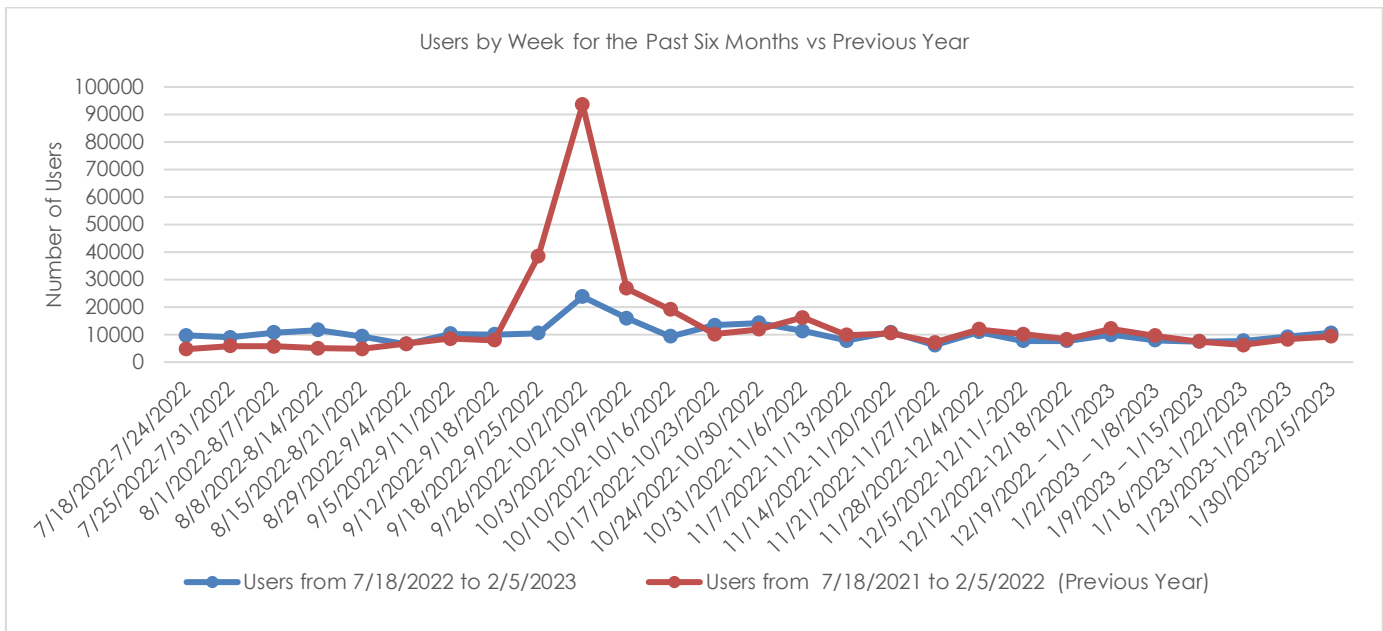
Table 1.2.2-3 – CalSAWS.org Subscription Service Statistics

WEBPAGE	PERCENT OF SUBSCRIBERS
Latest News – CalSAWS Buzz Newsletter	23%
Latest News – News	18%
Other Updates – System Updates	17%
Other Updates – Careers	15%
CalSAWS Committees – CalWORKs/CalFresh	16%

1.2.3   Cultural Transformation

► Culture Ambassadors Network (CAN)
  o Future Conversation Series Topics in discussion
    ▪ Empowering Innovation (March 2023)
    ▪ Amazon Web Services (AWS) Overview (TBD)
    ▪ Navigating Security to Drive Innovation at CalSAWS (TBD April 2023)
  o Wellness Wednesday
    ▪ Completed January topic for wellness "*Ditch the New Year's Resolutions and Tune in With Nature!*"
    ▪ February topic for Wellness Wednesday, Love and Kindness
    ▪ March Wellness Wednesday will cover Travel Wellness Tips
    ▪ April Wellness Wednesday will celebrate National Poetry Month
      o Culture Transformation will solicit for poetry to include each week
      o Poetry Contest

1.2.4   Inclusion, Diversity, and Equality Advancement (IDEA)

► Co-Create Phase
- o CalSAWS "We Are One" SharePoint Site
  - ▪ Continued to update the "We Are One" website tab
- o Pulse Survey
  - ▪ Continued incorporating Pulse Survey results into strategic plan
- o CalSAWS Table Talks
  - ▪ Confirmed Table Talk speaker and date for February 28, 2023 12:00pm – 1:00pm PST
- o Buddy Program
  - ▪ Created new standardized matching survey to be deployed prior to each buddy program round to collect information
- o Small Team Building
  - ▪ Continued to promote Small Team Building initiative opportunities for all CalSAWS teams
- o Employee Resource Groups (ERGs)
  - ▪ Continued to manage and support Employee Resource Groups (ERGs) council
  - ▪ Facilitated BERG x LatinX Collaboration Event planning meeting
  - ▪ Launched BERG Book of the Month for shared ERG book club

► General
- o Continued to partner with the CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
- o Continued to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project

1.3   CRFI/CIT Communications Information

► The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period ending February 5, 2023

Table 1.3-1 – CITs

CIT ID	SUBJECT	CATEGORY	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0026-23	CalSAWS LMS Access Guide for General Training – CalWIN Wave 4	Informational	January 30, 2023	Ashley Arnold	Renee Carter
0027-23	Wave 6 Counties T-9 Months Change Readiness Survey	Informational	January 30, 2023	Helen Cruz	Araceli Gallardo
0028-23	CalWIN M&O County Allocations SFY 2022-23 v2	Informational	January 30, 2023	Tracy Berhel	Girish Uppal

0029-23	Wave 2 CalSAWS Infographics #9	Informational	January 31, 2023	Helen Cruz	Araceli Gallardo
0032-23	CalWIN Wave 2 Readiness Dashboard and Packet 1st Weekly February 2023	Informational	February 2, 2023	Jennifer Carpenter	Mara Jennings
0037-23	CalSAWS Training Environments for Wave 2 Counties – Access, URL and Accounts	Informational	February 3, 2023	Ashley Arnold	Cristina Garcia
0038-23	Wave 2 CalWIN County Go-Live Packet	Informational	February 3, 2023	Kishan Mallur	Rachel Frey, and Duncan Gilliam

► The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period ending February 5, 2023

Table 1.3-2 – CRFIs

CRFI ID	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	CalSAWS CONTACT
22-126	CalSAWS Migration - Application Reference List Request	December 16, 2022	Closed	January 20, 2023	Melanie Gines
22-127	Application Security; Training Roles; Recruitment for CDV and Process Simulation – Wave 5	December 20, 2022	Open	February 9, 2023	Mike Tombakian
23-001	CalWIN Tech Enablement and Security Compliance Wave 3	January 4, 2023	Open	February 17, 2023	Melanie Gines
23-002	CalWIN Wave 2 Counties – Verify Number of Imaging Office Queues	January 5, 2023	Open	January 26, 2023	Rhiannon Chin
23-003	CalWIN Readiness Prerequisites for IPT	January 6, 2023	Open	February 15, 2023	Melanie Gines, and Lloyd Rankine
23-008	CalWIN Wave 3 Counties - Request to Identify/Review Portal CBO Data	January 11, 2023	Open	February 10, 2023	Carrie White
23-009	CalWIN Migration Wave 2 – CalWIN County Onsite Wave 3 Observers	January 12, 2023	Open	January 26, 2023	Alec Christianson
23-010	CalWIN Wave 2 Counties - Identify Participants for CalWIN Go-Live County Click-Through, and CalHEERs and GA/GR Correspondence Smoke Testing	January 17, 2023	Closed	January 30, 2023	Cristy Sharma
23-011	CalWIN Counties BenefitsCal Options – Wave 3	January 20, 2023	Open	February 3, 2023	Carrie White
23-012	Wave 3 Application Security Conversion: Security Roles - Sync-Up	January 26, 2023	Open	February 9, 2023	Mike Tombakian

23-013	Opt-In or Opt-Out of Batch for Foster Care Clothing Allowance Batch	January 26, 2023	Open	February 8, 2023	Sheryl Eppler
23-014	CalSAWS Migration - Application Reference List Request	January 26, 2023	Open	March 3, 2023	Melanie Gines
23-015	CalSAWS Wave 5 Alameda County Change Discussion Guide (CDG) Preparation Sessions	January 27, 2023	Open	February 9, 2023	Helen Cruz
23-016	CalSAWS Wave 5 Fresno County Change Discussion Guide (CDG) Preparation Sessions	January 27, 2023	Open	February 9, 2023	Helen Cruz
23-017	CalSAWS Wave 5 Sonoma County Change Discussion Guide (CDG) Preparation Sessions	January 27, 2023	Open	February 9, 2023	Helen Cruz
23-019	CalWIN Wave 3 – Participants for 3A County Prep Clickthrough & CalWIN Wave 2 – Optional Participants for 2C Cutover Clickthrough	February 1, 2023	Open	February 15, 2023	Cristy Sharma
23-020	CalSAWS Training Coordinator Role for CalWIN Counties (Waves 5 and 6)	February 3, 2023	Open	February 17, 2023	Ashley Arnold

► The following table outlines overdue CalSAWS Requests for Information (CRFIs) for the reporting period ending February 5, 2023

Table 1.3-3 – Overdue CRFIs

CRFI ID	Subject	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
23-002	CalWIN Wave 2 Counties – Verify Number of Imaging Office Queues	Santa Clara County					
23-009	CalWIN Migration Wave 2 – CalWIN County Onsite Wave 3 Observers					Ventura County	
23-011	CalWIN Counties BenefitsCal Options – Wave 3					Ventura County	

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ► Continue CalSAWS DD&I Facility Management activities, including:
  - o Continue key initiatives related to facilities at the Rancho Cordova and Norwalk Project Offices, which are provided in Table 1.2.1-1 (Key Facility Initiatives/Projects) above
- ► Continue CalSAWS Risks and Issues Management activities, including:
  - o Continue to work with risk and issue owners to monitor risks and update risk mitigation plans for CalSAWS DD&I Project risks and issues
  - o Conducted preparations for RIMG on February 8, 2023
- ► Participate in the Section Directors meeting that is scheduled for February 7, 2023
- ► Continue activities to support Project staff working remotely
  - o Continue developing Project communications, as needed
  - o Complete development of the monthly issue of the CalSAWS Connect newsletter that will be distributed to the CalSAWS Project Team on February 9, 2023
  - o Continue preparations for the next virtual CalSAWS All Staff meeting scheduled for February 15, 2023
- ► Continue to support Return to Office (RTO) requests for CalSAWS Project staff to visit the CalSAWS Rancho Cordova and Norwalk Project offices, and support CalSAWS Project staff who have returned to work at the project offices (either full time or as part of the 50/50 model)
- ► Continue performing Contract Management activities for the CalSAWS DD&I Project
- ► Continue performing Deliverable Management activities for the CalSAWS DD&I Project

Deliverable Management

Table 1.4.1-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
88	CalSAWS Migration Work Plan Update #46	• Continue developing the FDEL • Submission of the FDEL is due on February 14, 2023

1.4.2 Communications Management

- ► Continue to monitor usage and update materials as requested
  - o See table 1.4.2-1 for planned website support activities
- ► CalSAWS Communications Management activities including:
  - o Continue to gather key communication milestones from the Project teams
- ► CalSAWS Enhanced Communications Strategy:
  - o Continue oversight and management of Power of 58 roll out

Table 1.4.2-1 – Website Support Activities

TASK	DATE(S)	TASK TYPE
None for the reporting period	N/A	N/A

1.4.3 Cultural Transformation

► Develop Wellness Wednesday monthly them topics for 2023
► Develop calendar of events for the ambassador initiatives the year 2023
► Continue to provide Project management support to Cultural Ambassadors as they continue to develop the plans for the initiatives
► Continue to coordinate working sessions for each Ambassador group to further their initiatives planning and discuss their individual contributions
► Continue to develop wellness initiative content to keep the project staff engaged
► Continue to update resources and a collaboration workspace (Teams Channel) with new relevant materials to support the implementation of the prioritized initiatives
► Continue to monitor Microsoft Teams channels for any help needed from Ambassadors

1.4.4 Inclusion, Diversity & Equality Advancement (IDEA)

► Meet with table talk speaker on February 6, 2023 to confirm topic, and fill out CalSAWS Information Transmittal (CIT) form
► Launch buddy match survey February 6, 2023, and close February 17, 2023
► Continue planning for Employee Resource Group (ERG) Council Design Thinking Strategy Session in February 2023
► Continue connecting with Employee Resource Group (ERG) Leads to align and collaborate
► Continue partnering with Section Directors to create Inspiration Station and present during virtual CalSAWS Project All Staff Meeting
► Continue to partner with CalSAWS Connect team to provide content for the CalSAWS monthly newsletter
► Continue to engage the Employee Resource Groups (ERGs) to assist with events or ideas to represent their members across the project
► Continue to promote small team building activities

1.5 Deviations from Plan/Adjustments

► None for the reporting period

2.0 Imaging

2.1   Highlights of the Reporting Period

Table 2.1-1 – CalSAWS Imaging Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC

Appendix E	• Tulare County:
	    ○ Hyland imported the monthly Delta transfer for December 2022; on track to complete their January import by February 10, 2023
	• Contra Costa County:
	    ○ Supplemental Delta 1 transfer completed on January 31, 2023
	• Santa Clara County:
	    ○ Supplemental Delta 1 transfer will be completed by February 13, 2023
	• San Diego County:
	    ○ Export was resumed on February 1, 2023. San Diego County is working on finding the root cause of the missing files issue

► Continued to monitor Imaging migration status by County
   o For future details of status' by County, they are now available in Appendix E - CalSAWS Imaging Document Migration

Table 2.1-2 – CalSAWS Imaging County Migration Risk Status

WAVE	COUNTY	STATUS [1]
2	• Contra Costa County	🟢
	• Tulare County	🟢
	• Santa Clara County	🟢
3	• Ventura County	🟢
	• Orange County	🟢
	• Santa Barbara County	🟢
4	• San Diego County	🔴
	• Santa Cruz County	🟢
	• Solano County	🟢
	• San Mateo County	🟢
5	• Alameda County	🟢
	• Fresno County	🟢
	• Sonoma County	🟢
6	• San Francisco County	🟢

WAVE	COUNTY	STATUS [1]
	• San Luis Obispo County	🟢
	• Sacramento County	🟢

[1] Status: Green: On schedule, performing as planned; **Amber:** Potential delay/monitor with no material schedule impact; **Red:** Behind schedule and requires escalation

Note:
• Detailed metrics of each County by wave has been included in the Appendix E - CalSAWS Imaging Document Migration

Table 2.1-3 – CalSAWS Imaging Project Milestones for Current Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	January 30, 2023	Completed
	Conduct Contra Costa County Document Migration Discovery Session Check-in	February 02, 2023	Canceled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	February 02, 2023	Completed
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	January 31, 2023	Canceled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	January 31, 2023	Completed
	Conduct San Diego County Document Migration Discovery Session Check-in	January 31, 2023	Completed
	Conduct Solano Obispo County Document Migration Discovery Session Check-in	January 31, 2023	Canceled
	Conduct Santa Cruz Obispo County Document Migration Discovery Session Check-in	January 31, 2023	Completed
WAVE 6	Conduct Sacramento Obispo County Document Migration Discovery Session Check-in	February 02, 2023	Completed

Table 2.1-4 – CalSAWS Imaging Project Milestones for Next Reporting Period

WAVE	MILESTONES Migration Activities	DUE DATE	STATUS
WAVE 2	Conduct Santa Clara County Document Migration Discovery Session Check-in	February 06, 2023	Scheduled
	Conduct Contra Costa County Document Migration Discovery Session Check-in	February 09, 2023	Scheduled
WAVE 3	Conduct Orange County Document Migration Discovery Session Check-in	February 09, 2023	Scheduled
	Conduct Santa Barbara County Document Migration Discovery Session Check-in	February 07, 2023	Scheduled
WAVE 4	Conduct San Mateo County Document Migration Discovery Session Check-in	February 07, 2023	Scheduled
	Conduct San Diego County Document Migration Discovery Session Check-in	February 07, 2023	Scheduled

2.2   Activities for the Next Reporting Period

► Continue to manage the milestones for the Image Migrations in the tables in Appendix E

2.3   Upcoming Performance Tests

► Prepare and organize the performance testing plan for the first week of April 2023

2.4   Deviations from Plan/Adjustments

► None for the reporting period

3.0   Customer Service Center (CSC)

3.1   Highlights of the Reporting Period

Table 3.1-1 – CalSAWS Customer Service Center Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
N/A	• Wave 2 Model office began February 1, 2023

► Continued discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center solution
► Continued build of Scheduled Callback (CA-229573)
► Continued system testing of voice biometrics for additional languages (CA-226843)
► Completed system testing of Wave 2 Amazon Web Services (AWS) Contact Center Infrastructure and Call Flows (CA-240159, CA-240158, and CA-240155)
► Continued build of Wave 3 Amazon Web Services (AWS) Contact Center Infrastructure and Call Flows

Table 3.1-2 – Customer Service Center Enhancement Milestones

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
DDID 2292, 2697, 2698, 2723, 2724 WFM/QA/QM Reporting (CA-226209)	December 3, 2021	In Production	22.01
DDID 2700 Enhanced CCP (CA-226844)	March 18, 2022	In Production	22.03 | 22.05.06
DDID 2727 Work-from-home Modifications (CA-227064)	March 18, 2022	In Production	22.03 | 22.05.06
DDID 2216, 2725 External Party Access IVR (CA-226839)	March 25, 2022	In Production	22.05
DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 Telephonic Signature (CA-226838)	April 1, 2022	In Production	22.05
DDID 2704	July 8, 2022	In Production	22.07 |

MILESTONES	SYSTEM TEST DELIVERY DATE	STATUS	RELEASE/ MINOR RELEASE
Post-Call Survey (CA-228023)			22.09.16
DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 Admin Page (CA-226672)	October 7, 2022	In Production	22.11 | 22.12.11
DDID 2718 Task for Cancelling an Appointment in Outbound IVR (CA-231234)	November 11, 2022	System Test	23.01 | 23.02.12
DDID 2219, 2716, 2717, 2728 Outbound IVR - (CA-226207)	November 11, 2022	System Test	23.01 | 23.02.12
DDID 2701, 2706 Voice Authentication Languages (CA-226843)	October 7, 2022	System Test	23.01 | 23.02.09
DDID 2284 Scheduled Callback (CA-229573)	July 8, 2022	In Development	23.01 | 23.03.16
DDID 2699, 2210, 2705, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2258 Inbound IVR (CA-226837)	January 12, 2023	In Development	23.03 | 23.04.27
DDID 2268 Display the CalSAWS Contact Center IVR Caller ID for outbound calls	TBD	Design in progress	

Table 3.1-3 – Los Angeles County Milestones

	MILESTONES	DUE DATE	OWNER
1	Design completion	March 11, 2022	CalSAWS Project Team
2	Initial performance/load testing	March 18, 2022	CalSAWS Project Team
3	Training development	May 16, 2022	CalSAWS Project Team
4	Build and unit test	May 20, 2022	CalSAWS Project Team
5	Training content review	May 20, 2022	Consortium
6	Training execution	June 29, 2022	CalSAWS Project Team
7	System Test	July 15, 2022	CalSAWS Project Team
8	Conduct model office	January 9, 2023	Los Angeles County
9	Go-live	November 27, 2023	CalSAWS Project Team
10	Post go-live support	November 28, 2023	CalSAWS Project Team

3.2 Activities for the Next Reporting Period

- ► Continue discussions with Los Angeles County, Wave 5, and Wave 6 CalWIN Counties about migration to CalSAWS Contact Center Solution
- ► Continue build of System Change Request (SCR) Scheduled Callback (CA-229573)
- ► Continue System Test of SCR CA-226843 Voice Biometrics for additional languages
- ► Continue build of Wave 3 Amazon Web Services (AWS) Contact Center Call Flows (CA-240162, CA-240160, CA-240161)
- ► Continue Model Office for Wave 2 Counties

3.3 Upcoming Performance Tests

- ► Next performance tests are tentatively scheduled for July 11, 2023

3.4 Deviations from Plan/Adjustments

- ► None for the reporting period

4.0 Application Development and Test

4.1 Highlights of the Reporting Period

Table 4.1-1 – CalSAWS Application Development and Test Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
4.1.3 State and CalWIN Wave 3 County Interface Partner File Exchange Test (IPT)	• Continued Wave 3 IPT execution. Currently, 8 of 30 Consortium, State, and County interfaces have successfully passed validation

4.1.1 Application Development Summary

Table 4.1.1-1 – CalSAWS Application Development Summary

	Status	23.01	23.02	23.03	23.05
Design	New	0	0	0	5
	Design in progress	0	0	2	2
	Ready for Committee	0	0	0	0
	Committee review	0	0	0	0
	Pending approval	0	0	0	6
Build	Approved	1	0	7	6
	In Development	2	0	2	0
	Development completed	1	0	1	0
	In Assembly Test	1	1	0	0
Test	System Test	1	2	7	0
	Test completed	2	3	0	0
	In Production	7	0	0	0
	Grand total	**15**	**6**	**19**	**19**

System Change Requests (SCRs) in Production	956

Notes:
- This table includes Application Development System Change Requests (SCRs) with migration impact. SCRs in production represents a count of any SCR that have a project phase of migration and have been deployed to production

► Continued drafting designs and development activities. Status is provided in Table 4.1.1-1 (CalSAWS Application Development Summary) above

Figure 4.1.1-1 – CalSAWS Test Summary
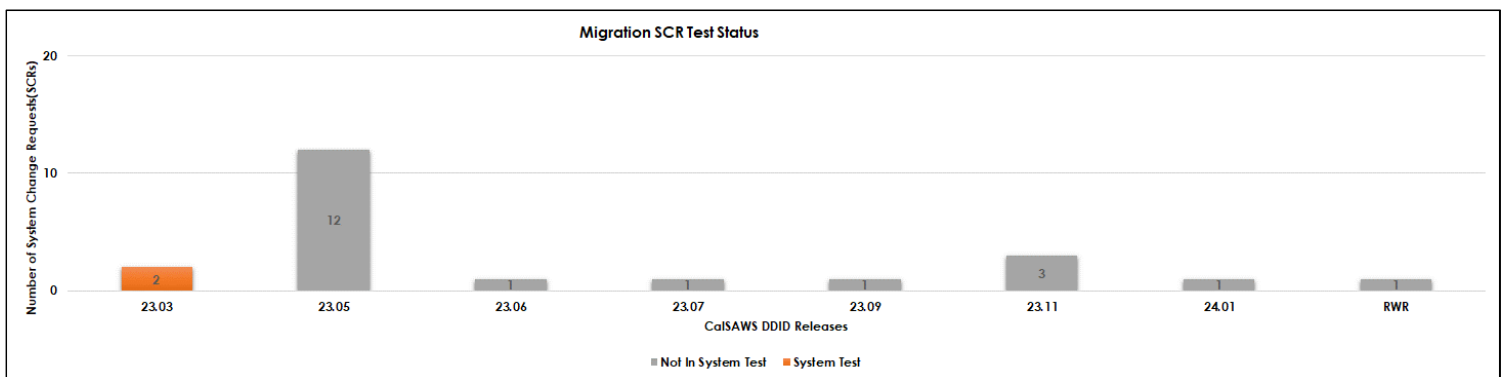
Note:
- Includes all System Change Requests (SCRs) that have a funding source of 'CalSAWS DD&I' with a Funding Source ID of 'Application Development and Test' that are not in "Rejected" or "Pending Rejection" status and are targeted for a baseline release. In Production includes In Production statuses; Test Complete includes Test Completed status; System Test includes System Test status; Not in System Test includes all SCR statuses prior to System Test delivery

Table 4.4.1-2 – CalSAWS System Change Request (SCR) Test Status -23.03

Pass Rate Target as of February 03, 2022	**14%**
Pass Rate Actual as of February 03, 2022	**14%**
System Test Complete Date: March 15, 2023	

Figure 4.1.1-2 – DDID System Test Execution Status – 23.03
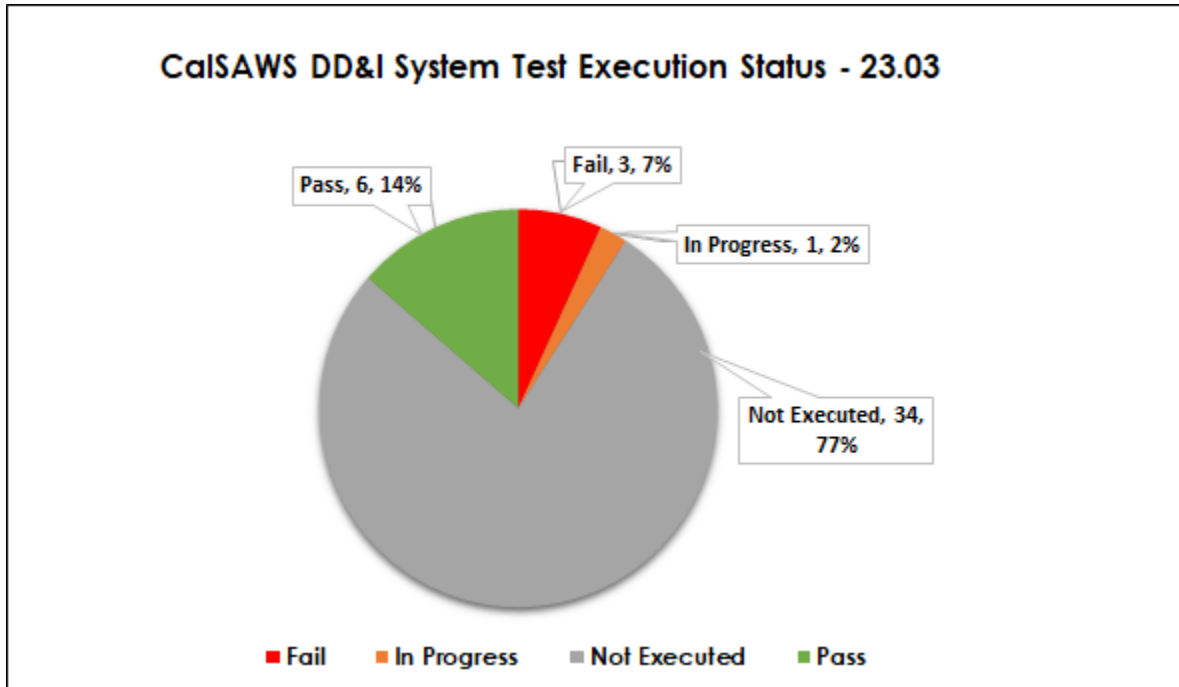
Note:
- Test Script counts are subject to change as test scripts are added or removed throughout the execution phase. Includes testing execution for all CalSAWS DD&I Test Scripts in the release

► Began test execution for 23.03

4.1.2 State and CalWIN Wave 3 County Interface Partner File Exchange Test (IPT)

Table 4.1.2-1 – Consortium Partners

INTERFACE TESTING		
CONSORTIUM PARTNER	**STATUS**	**TARGET COMPLETION DATE**
Electronic Inter County Transfer (EICT) - CalWIN	1/3	March 9, 2023

Note:
- EICT (CalWIN)
  - Validation started week of January 23, 2023. Partner POC was out of office until January 24, 2023

Table 4.1.2-2 – State Partners

INTERFACE TESTING		
STATE PARTNER	**STATUS**	**TARGET COMPLETION DATE**
Case Management Information and Payrolling System (CMIPS) – OSI	1/2	March 9, 2023
Electronic Benefits Transfer (EBT) - FIS	1/2	March 9, 2023
Medi-Cal Eligibility Data System (MEDS) - DHCS	0/2	March 9, 2023
Welfare Data Tracking Implementation Project (WDTIP) – OSI	2/2	January 19, 2023

Notes:
- Medi-Cal Eligibility Data System (MEDS)
  - Testing in progress; Defect CA-256126 has been logged to address issue with file name change
- Case Management Information and Payrolling System (CMIPS)
  - Defect CA-255190 logged to address updating production SFTP credentials for Wave 3 Counties. Targeted for resolution on February 9, 2023
- EBT (FIS)
  - Pending Inbound file validation

Table 4.1.2-3 – CalWIN Wave 3 Counties

INTERFACE TESTING		
CalWIN Wave 3 COUNTY PARTNER	**STATUS**	**TARGET COMPLETION DATE**
Orange County	1/7	March 9, 2023
Santa Barbara County	0/8	March 9, 2023
Ventura County	2/4	March 9, 2023

Notes:
- Orange County
  - Warrant Print Writer, Auditor Controller Writer, Direct Deposit Writer, School Lunch - Files have been sent to Orange County, awaiting confirmation of successful processing
  - Paid Warrant Reader and Direct Deposit Reader – Pending County process to receive files and validate
- Santa Barbara County
  - Due to an FTP upgrade project, Santa Barbara County has undertaken, Santa Barbara County is pending networking and FTP server configuration and set up until end of January / early February 2023. In the interim, files will be posted on the CalSAWS SharePoint for validation. Interfaces will not be passed until an end-to-end test is conducted with the FTP servers
- Ventura County
  - Auditor Controller Writer and School Lunch – Files have been sent to Ventura County, awaiting confirmation of successful processing

4.1.3 Deliverable Management

Table 4.1.3-1 – Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

4.2   Activities for the Next Reporting Period

► Continue drafting designs for Migration Impact System Change Requests (SCRs)

Deliverable Management

Table 4.2-1 – Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

4.3   Upcoming Performance Tests

► Planned upcoming Performance tests for Batch, CalSAWS Core Batch, and Core Online
  o   Batch/Core Batch
    ▪ Completed Wave 2 Batch Performance test with all batch cycles meeting the target window
    ▪ Executed automated scripts to simulate 42 County load for an average workday
    ▪ Execute 10-day discontinuance (high EDBC volume) batch cycle – target February 5, 2023
    ▪ Prepare for 58 County data load (target February 14, 2023) testing
  o   Analytics
    ▪ CA-251599 - [Performance] AN_INGEST_DLY_PR_LRS_DW_DELETE_TRK job running 2 plus hours in production – targeted for February 14, 2023
    ▪ Target additional ingestion jobs once CA-251599 has been proven successful
  o   Core Online

Table 4.3-1 – Core Online Upcoming Performance Cycle

Performance Cycle	Start Date	End Date	Status
CalWIN Wave 2	November 30, 2022	February 10, 2023	In progress
58 County	January 30, 2023	April 7, 2023	In progress

4.4   Deviations from Plan/Adjustments

► None for the reporting period

5.0 Conversion

5.1 Highlights of the Reporting Period

Table 5.1-1 – CalSAWS Conversion Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
5.1.1 CalWIN Conversion	• Supported Wave 1 Placer and Yolo Counties post Go-Live • Supported Wave 2A – County Preparation Cutover post Go-Live • Continued to triage, assess, and resolve CalWIN Wave 1 and Wave 2A Post Go-Live Issues • Continued development for Wave 2B Epics • Continued the Conversion run for 58-County dataset (for Performance Test) • Complete executing Wave 2C/3A Mock Cutover • Began for Wave 3B Mock Cutover

5.1.1 CalWIN Conversion

- o Supported Wave 1 Placer and Yolo Counties post Go-Live
- o Supported Wave 2A – County Preparation Cutover post Go-Live
- o Continued to triage, assess, and resolve CalWIN Wave 1 and Wave 2A Post Go-Live Issues
- o Continued development for Wave 2B Epics
- o Continued the Conversion run for 58-County dataset (for Performance Test)
- o Began executing Wave 2C/3A Mock Cutover
- o Prepared for Wave 3B Mock Cutover

Table 5.1.1-1 – CalWIN Conversion Statistics Wave 2B go-live (Jan 2023 – Feb 2023)

Wave 2B												
				Item Status								
				0%	25%	30%	50%	75%	5%	100%	100%	0%
Sprint	Total - Deferred Items	Sprint Duration		Not Started	Analysis & Mapping in Progress	Ready for Consortium Review	Build In Progress	Ready for AT	On Hold	Completed *(Tested)**	CNR	Deferred
Overall	76	1/2/2023	2/10/2023	9	12	0	12	9	0	44	0	0
Wave 2B Go-Live Sprint 1	25	1/2/2023	1/13/2023	0	0	0	0	0	0	25	0	0
Wave 2B Go-Live Sprint 2	51	1/14/2023	1/27/2023	5	12	0	12	9	0	19	0	0
Wave 2C/3A Sprint	TBD	1/28/2023	2/10/2023	4	0	0	0	0	0	0	0	0

5.1.2 CalWIN Conversion Defects

► Table 5.1.2-1 – Open Wave 1 CalWIN Production Defects below represents Wave 1 Conversion Defects identified by the Counties Post Go-Live. Defects are triaged, assessed, and resolved as quickly as they via Data Change Requests (DCR)

Table 5.1.2-1 – Open Wave 1 CalWIN Production Defects to be Resolved by Conversion

Resolution by Delivery Date	P1	P2	P3	P4	Total
Between February 1 – 17, 2023	0	15	10	1	26
Total Open Defects	**0**	**10**	**1**	**0**	**26**

► Table 5.1.2-2 – Open Converted Data Test (CDT), County Data Validation (CDV), and User Acceptance Test (UAT), Interface Partner Testing (IPT), System Test, Assembly Testing, and Wave 1 Post Go-Live Defects below represents Conversion Defects identified via testing effort prior to the respective Wave Go-Live. Defects prioritized for a Target Release after Cutover 2B will be assessed for inclusion into the Wave 2 Go Live Packet (GLP)

Table 5.1.2-2 – Open Defects to be Resolved by Conversion (by Status)

Open Defects by Status	P1	2 - Normal/ Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Assigned	0	7	9	2	18
Development Completed	0	4	2	0	6
In Assembly Test	0	1	1	0	2
In Development	0	28	8	0	36
New	0	5	4	0	9
System Test	0	21	15	3	39
Grand Total	**0**	**66**	**39**	**5**	**110**

Table 5.1.2-3 – Open Defects to be Resolved by Conversion (by Target Release)

Wave	P1	2 - Normal/ Medium	3 - Normal/Low	4 - Cosmetic	Grand Total
Cutover 2B	0	42	10	0	52
Post Cutover 2B Day 1 – 7*	0	24	0	0	24
Cutover 3A	0	0	0	0	0
Cutover 3B	0	0	29	5	34
Cutover 4A	0	0	0	0	0
Cutover 4B	0	0	0	0	0
Cutover 5A	0	0	0	0	0
Cutover 5B	0	0	0	0	0
Cutover 6A	0	0	0	0	0
Cutover 6B	0	0	0	0	0
Grand Total	**0**	**66**	**39**	**5**	**110**

Figure 5.1.2-1 – Open Defects to be Resolved by Conversion - Burndown
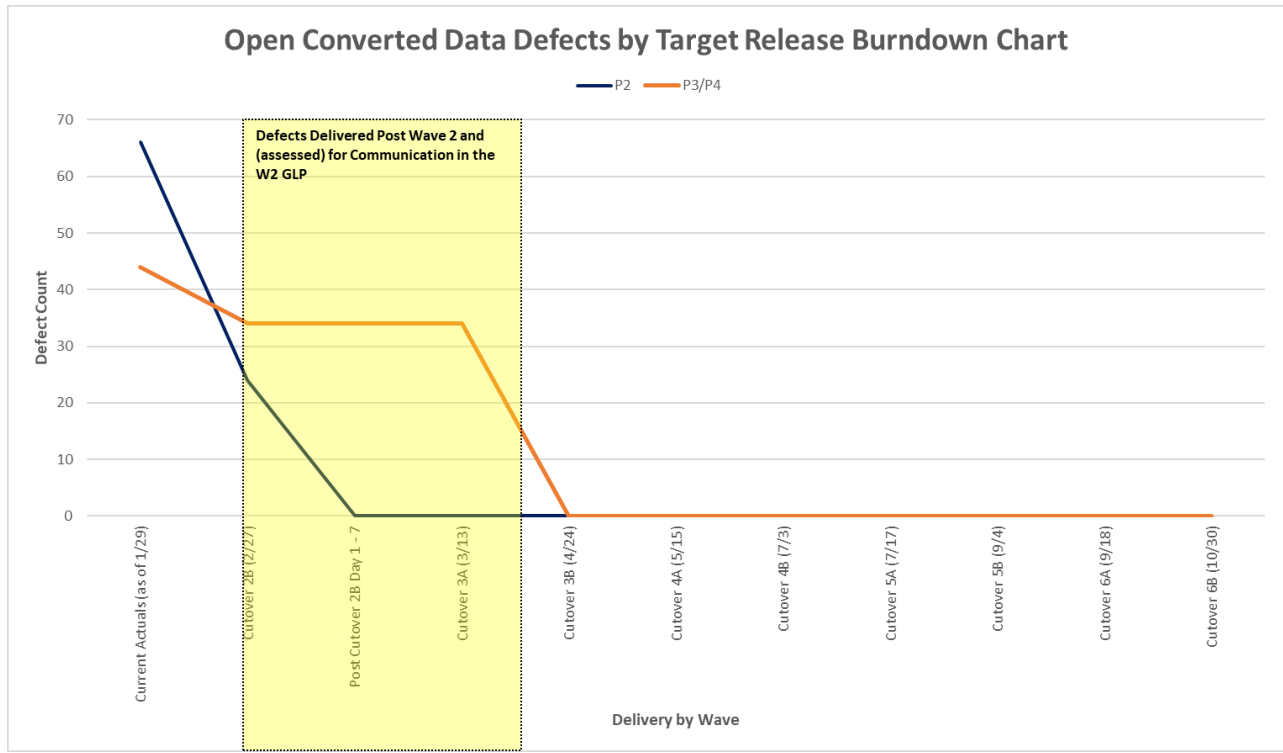
5.1.3   Gainwell Technologies

► CalWIN Document Migration
  o Continued delivery of Client Correspondence (CC) from CalWIN
► Yolo County Ad hoc report refactoring
  o Completed development and testing of Yolo County Ad hoc reports in collaboration with Yolo County, Consortium resources

Table 5.1.3-1 – County Refactoring Overview

County	Migration Wave	Check-In Email Sent to County Y/N	CalSAWS Report Mapping Complete Y/N	PPM Proposal #	# of Reports to be Refactored	PPM Project #
Placer (PLA)	1	Y	Y	N/A	0	
Yolo (YOL)	1	Y	Y	N/A	46	63049
Contra Costa (CCS)	2	Y	N	63098	Day 1 – 21	63580
Santa Clara (SCL)	2	Y	Y	63487	64	63497
Tulare (TUL)	2	Y	Y	N/A	0	
Orange (ORG)	3	Y	N	63688	112	TBD
Santa Barbara (SBR)	3	Y	Y	63730	43	TBD
Ventura (VEN)	3	Y	N	TBD	TBD	TBD
San Diego (SDG)	4	Y		63914	TBD	TBD
San Mateo (SMT)	4	Y	N	63099	TBD	TBD
Santa Cruz (SCZ)	4	Y	N	64077	TBD	TBD
Solano (SOL)	4	Y	N	63871	TBD	TBD
Alameda (ALA)	5	Y	N	63568	TBD	TBD
Fresno (FRS)	5	N	N			
Sonoma (SON)	5	N	N			
Sacramento (SAC)	6	N	N			
San Francisco (SFO)	6	N	N			
San Luis Obsipo (SLO)	6	N	N			

Table 5.1.3-1 – Yolo Ad hoc Report Refactoring Status by Priority

PRIORITY	TOTAL	NOT REQUIRED	NOT STARTED	GAINWELL DEVELOPMENT	CONSORTIUM DEVELOPMENT	PENDING YOLO IT VALIDATION	PENDING YOLO BUSINESS VALIDATION	APEX IN PROGRESS	YOLO VALIDATON PENDING CUTOVER	COMPLETED
P 01	5	0	0	0	0	0	0	0	0	5
P 02	6	1	0	0	0	0	0	0	0	5
P 03	3	3	0	0	0	0	0	0	0	0
P 04	5	0	0	0	0	0	0	0	0	5
P 05	3	0	0	0	0	1	0	0	0	2
P 06	3	1	0	0	0	0	0	0	0	2
P 07	7	6	0	0	0	0	0	0	0	1
P 08	7	7	0	0	0	0	0	0	0	0
P 09	4	3	0	0	0	0	0	0	0	1
N/A	1	1	0	0	0	0	0	0	0	0
Blank	2	2	0	0	0	0	0	0	0	0
Total	**46**	**24**	**0**	**0**	**0**	**1**	**0**	**0**	**0**	**21**

► Contra Costa County ad hoc report refactoring
    o Continued discussions with Contra Costa County and analysis on provided reports

Table 5.1.3-2 – Contra Costa County Refactoring Status

	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	0	0	0	0	0	0	0
Medium	16	2	2	4	0	4	4
Large	3	0	0	2	0	1	0
X-Large	2	0	1	1	0	0	0
TBD	0	0	0	0	0	0	0
Total	**21**	**2**	**3**	**7**	**0**	**5**	**4**

Figure 5.1.3-2 – Contra Costa County Refactoring Development Burndown
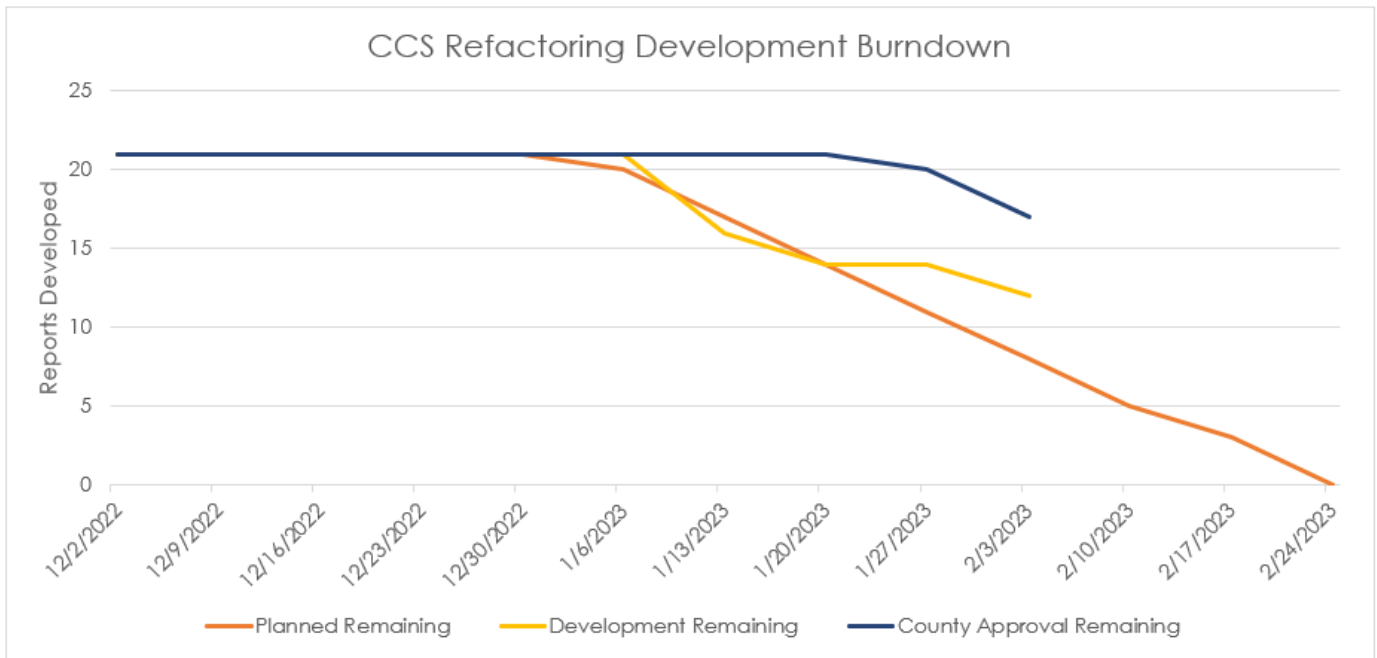
► Santa Clara County ad hoc report refactoring
   o Continued development and testing of Santa Clara County ad hoc reports

Table 5.1.3-3 – Santa Clara County Refactoring Status

Santa Clara County Refactoring Status						
	Number	Not Required	Not Started	Gainwell Development	Development Completed	County Validation	Completed
Small	19	0	1	3	0	14	2
Medium	20	0	1	4	4	11	3
Large	13	0	6	7	0	1	0
X-Large	12	0	6	4	0	2	0
TBD	0	0	0	0	0	0	0
Total	64	0	14	18	4	28	5

Figure 5.1.3-4 – Santa Clara County Refactoring Development Burndown
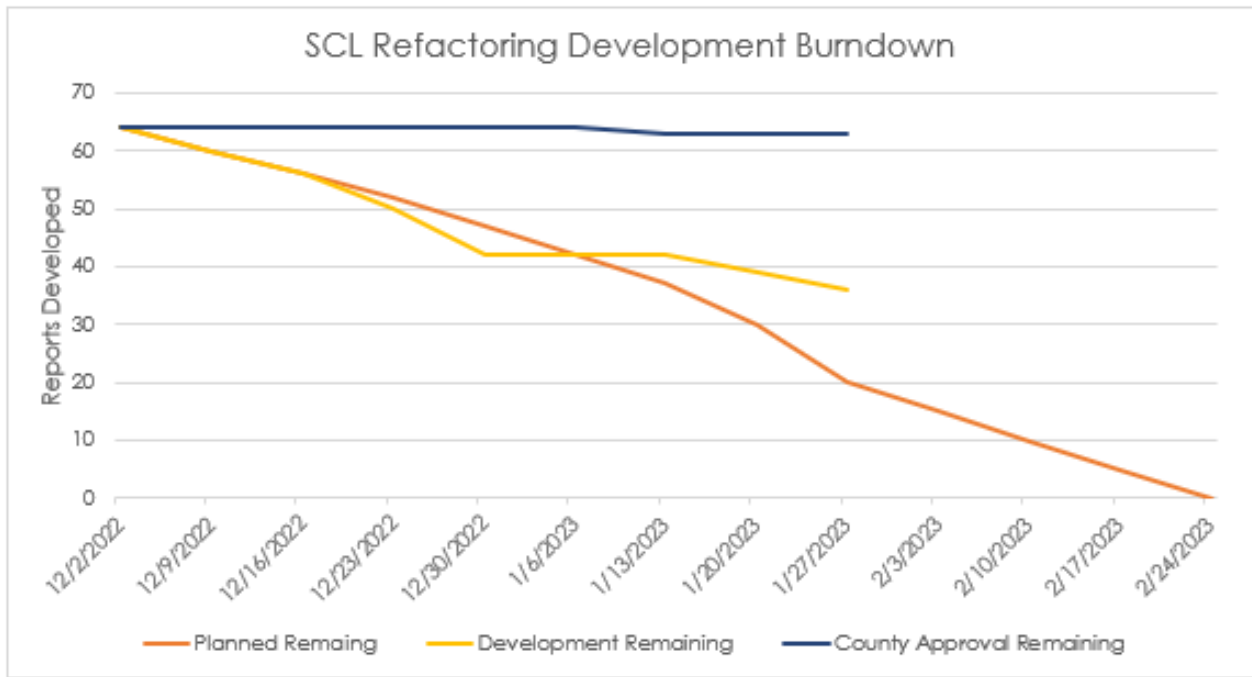
5.1.4   Ancillary Systems Conversion

► Continued to address issues found in production dataset size files. These files are necessary for CalWIN Core Conversion orchestration and integrations
► Facilitated exception reports review sessions with the Ancillary Counties to address questions and concerns
► Meet With Wave 2 Counties to prepare for Cutover
► Completed Mock Cutover 2C/3A activities
► Began Mock Cutover 3B activities

Table 5.1.4-1 – Ancillary Systems Conversion Milestones

FINISH	MILESTONE	MILESTONE DESCRIPTION	STATUS
July 2020	Project Kick-Off/Discovery Sessions	Team introductions and Project overview	Completed
August 2020	File Specification Document (FSD)	CalSAWS DB (structures) as Conversion target	Completed
August 2020	Project Planning	Detailed walkthrough of the Project schedule and File Specification Document (FSD)	Completed
December 2020	Automation Framework Completed	Exception handing for Ancillary provided data is ready for the Counties	Completed
February 2021	Design/Mapping	All CalSAWS DB targets (defined in FSD) have source mappings from Ancillary	Completed
July 2021	Build	Development activities, dependent design mapping, are ready to begin (or are completed)	Completed
January 2022	System Test	System Test execution, dependent on test scripts and build completed, are ready to begin (or are completed)	Completed
June 2022	Integration Test	End-to-End Test execution, dependent on test scripts, System Test completed, and CDT completed, are ready to begin (or are completed)	Completed
August 2022	Wave 1 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
October 2022	Wave 2 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Completed
February 2023	Wave 3 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
April 2023	Wave 4 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
June 2023	Wave 5 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started
August 2023	Wave 6 Mock Conversion Data Validation	Validation of Data, (from Mock Conversion), are ready to begin (or are completed)	Not started

Table 5.1.4-2 – Conversion Milestones

WAVE	MOCK PREPARATION	MOCK CUTOVER	COUNTY PREPARATION	CUTOVER
Wave 1	July 30, 2022	August 6, 2022	September 19, 2022	October 27, 2022
	Completed	Completed	Completed	Completed
Wave 2	November 26, 2022	December 3, 2022	January 14, 2023	February 23, 2023
	Completed	Completed	Completed	Not started
Wave 3	January 28, 2023	February 4, 2023	March 25, 2023	April 20, 2023
	Completed	In progress	Not started	Not started
Wave 4	April 1, 2023	April 8, 2023	May 13, 2023	June 29, 2023
	Not started	Not started	Not started	Not started
Wave 5	June 3, 2023	June 10, 2023	July 15, 2023	August 31, 2023
	Not started	Not started	Not started	Not started
Wave 6	July 29, 2023	August 5, 2023	September 16, 2023	October 26, 2023
	Not started	Not started	Not started	Not started

Note: All dates are the start of the Conversion window

5.1.5 CalWIN Migration Planning

► Completed execution of the Internal Wave 3A/2C Mock Cutover activities
► Began execution of the Wave 3B Mock Cutover activities
► Completed the Wave 3B Mock Table Read on January 24, 2023
► Continued overall 3A/2C Mock Plan updates with each team
► Completed breaking out parallel smoke test activities for Wave 2B Cutover Plan
► Continued scaling to 58 Counties discussions

Table 5.1.5-1 – Migration Milestones

	MOCK CUTOVER			CUTOVER		
WAVE	COUNTY PREPARATION	GO-LIVE B	GO-LIVE C	COUNTY PREPARATION	GO-LIVE B	GO-LIVE C
Wave 2	Completed	Completed	Completed	Completed	February 23, 2023	March 11, 2023
Wave 3	Completed	February 4, 2023	April 1, 2023	March 25, 2023	April 20, 2023	May 13, 2023
Wave 4	April 1, 2023	April 8, 2023	June 3, 2023	May 13, 2023	June 29, 2023	July 15, 2023
Wave 5	June 3, 2023	June 10, 2023	July 29, 2023	July 15, 2023	August 31, 2023	September 16, 2023
Wave 6	July 29, 2023	August 5, 2023	TBD	September 16, 2023	October 26, 2023	November 13, 2023

5.1.6   Deliverable Management

Table 5.1.6-1 – Conversion Deliverable Status for Current Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for the reporting period	

5.2   Activities for the Next Reporting Period

5.2.1   CalWIN Conversion

► Continue to provide Wave 1 Placer and Yolo Counties with Post Go-Live Support
► Continue the development (and testing) of Wave 2 Epics
► Continue to support validation Wave 2 development and testing efforts
► Continue to support Wave 3 County Data Validation (CDV)
► Complete the execution of Wave 3B Mock activities
► Continue to support the Conversion Run for 58-County dataset
► Continue to review Wave 2 Auto Case Review and assess the outcome

5.2.2   CalWIN Migration Planning

► Complete the execution of Wave 3B Mock activities
► Begin the Wave 3B Mock result comparison with the Wave 2B Master Plan
► Continue Mock runtime comparison analysis activities for Wave B/C split

5.2.3   Gainwell Technologies

► CalWIN Data Migration
   o Continue planning for future CalWIN extractions
► CalWIN Data Retention Maintenance & Operations (M&O)
   o Continue planning for future data retention runs

5.2.4   Ancillary Systems Conversion

► Review Mock Cutover 2C/3A results
► Complete Mock Cutover 3B activities

5.2.5   Deliverable Management

Table 5.2.5-1 – Conversion Deliverable Status for Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
	None for next reporting period	

5.3   Deviations from Plan/Adjustments

► None for the reporting period

6.0   CalWIN Functional Support

6.1   Highlights of the Reporting Period

Table 6.1-1 – CalSAWS CalWIN Functional Support Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	• None to note for the reporting period

► Continue CalWIN Functional Support coordination during January 30 – February 3, 2023 by:
  o Supported Implementation Support Services (ISS) Team Leads Meeting on January 31, 2023 to collaborate effectively with ISS
  o Supported CalSAWS Weekly Status Meeting on February 1, 2023 to highlight key workstream reporting items
► Wave 2 County Preparation Support during January 30 – February 3, 2023 by:
  o Supported Wave 2 County Preparation Office Hours and Daily Debrief Calls
  o Generated Wave 2 County Preparation metrics
► Wave 3 County Configuration Support during January 30 – February 3, 2023 by:
  o Supported County Configuration sessions for Santa Barbara County
► Wave 3 Process Simulation Support during January 30 – February 3, 2023 by:
  o Prepared data staging
► Wave 2 Post-Go Live Support during January 30 – February 3, 2023 by:
  o Coordinated resourcing and incorporated improvements from Wave 1 lessons learned
  o Supported Open Defects Strike Team by reviewing and providing feedback on Wave 2 Go Live Packet contents

6.2   Activities for the Next Reporting Period

► Continue CalWIN Functional Support coordination during February 6 – 10, 2023 by:
  o Prepare for Implementation Support Services (ISS) Team Leads Meeting on February 7, 2023 to collaborate effectively with ISS
  o Prepare for Weekly CalSAWS Leadership Implementation Meeting on February 8, 2023 to align activities with CalSAWS Leadership
  o Prepare for CalSAWS Weekly Status Meeting on February 8, 2023 to highlight key workstream reporting items
► Wave 2 County Preparation Support during February 6 – 10, 2023 by:
  o Prepare for Wave 2 County Preparation Office Hours and Daily Debrief calls on an as needed basis

o   Prepare to generate Wave 2 County Preparation metrics
►   Wave 2 Post-Go Live Support during February 6 – 10, 2023 by:
    o   Coordinate resourcing and incorporating improvements from Wave 1 lessons learned
    o   Attend Post-Implementation Orientation sessions for virtual and extended support
►   Wave 3 County Configuration Support during February 6 – 10, 2023 by:
    o   Prepare for County Configuration sessions for Santa Barbara County
►   Wave 3 Process Simulation Support during February 6 – 10, 2023 by:
    o   Finalize data staging and run batch jobs to complete data staging
    o   Run data queries to identify cases for scenario execution

6.3   Deviations from Plan/Adjustments

►   None for the reporting period

7.0   Technical Infrastructure

7.1   Highlights of the Reporting Period

Table 7.1-1 – CalSAWS Technical Infrastructure Status Agenda Topic

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
7.3	• Technical enablement tasks (build and test) related to San Diego County connectivity with CalSAWS to be re-done due to Data Center migration (Evoque to Databank) • Fresno County technical enablement at risk due to carrier delays in circuit delivery

Table 7.1-2 – County Network Connectivity Readiness Status

CalWIN WAVE 1 COUNTIES			
NETWORKING READINESS	**STATUS**	**ACTUAL**	**PLANNED**
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 2 COUNTIES			
NETWORKING READINESS	**STATUS**	**ACTUAL**	**PLANNED**
Overall Network Interconnectivity	Completed	100.0%	100.0%
Critical Path	Completed	100.0%	100.0%

CalWIN WAVE 3 COUNTIES			
NETWORKING READINESS	**STATUS**	**ACTUAL**	**PLANNED**
Overall Network Interconnectivity	On track	96.7%	92.1%
Critical Path	On track	94.8%	94.8%

CalWIN WAVE 4 COUNTIES			
NETWORKING READINESS	**STATUS**	**ACTUAL**	**PLANNED**
Project Networking Connectivity	On track	81.5%	56.9%
County Networking Connectivity	On track	77.8%	62.5%

CalWIN WAVE 5 COUNTIES			
NETWORKING READINESS	**STATUS**	**ACTUAL**	**PLANNED**
Project Networking Connectivity	On track	58.7%	23.6%
County Networking Connectivity	On track	45.6%	15.8%

CalWIN WAVE 6 COUNTIES			
NETWORKING READINESS	**STATUS**	**ACTUAL**	**PLANNED**
Project Networking Connectivity	On track	32.0%	15.2%
County Networking Connectivity	On track	7.0%	7.0%

- ► Wave 1
  - o Completed County Migration
- ► Wave 2
  - o Completed all technical readiness activities
  - o Concluded Technical Point of Contact (TPOC) meetings with concurrence from Counties
- ► Wave 3
  - o Completed all technical readiness activities
  - o CalSAWS Request for Information (CRFI) for Security Compliance and transition transmitted
- ► Wave 4
  - o Received responses to CalSAWS Request for Information (CRFI) 22-093 – Request for Source Internet IP Address for JIRA and Sandbox Access. Implemented Technical change on December 14, 2022, for connectivity enablement
    - ▪ Continued to draft CRFI for County to confirm access
  - o Ongoing San Diego County Circuit delivery
    - ▪ Completed integration with San Diego County
    - ▪ Work associated with San Diego technical integration to be reworked at Evoque to optimize IP utilization for the new data center site (Databank)
    - ▪ Network changes planned for February 15, 2023 by County and CalSAWS network teams
    - ▪ Integration testing and connectivity testing to be re-executed considering

network changes
- o Ongoing San-Mateo County Circuit delivery
  - ▪ Completed AT&T Circuit delivery
  - ▪ Scheduled Level 3 Circuit install for March 30, 2023
  - ▪ Completed integration with San Mateo County
  - ▪ Additional bandwidth procured to cover EDR usage
- o Ongoing Santa Cruz County Circuit delivery
  - ▪ Delivered and activated Century link circuit
  - ▪ AT&T circuit undeliverable; alternate carrier Comcast identified
  - ▪ County requesting additional bandwidth; contract change activities in progress
  - ▪ County Integration on-hold due to severe weather conditions and un-related damage to other county facilities due to flooding
- o Ongoing Solano County Circuit delivery
  - ▪ Delivered and activated Comcast circuit
  - ▪ Scheduled integration with Solano County on January 19, 2023
  - ▪ AT&T circuit undeliverable; alternate AT&T circuit pending delivery date
  - ▪ Completed integration with Solano County
  - ▪ Additional bandwidth procured to cover EDR usage
- ► Wave 5
  - o Submitted circuit orders for CalWIN Wave 5 Counties
  - o Completed procurement and delivery of hardware to the warehouse
  - o Continued to track circuit delivery dates
  - o Created new risk related to Fresno County Circuit delivery delays
- ► Wave 6
  - o Submitted circuit orders for CalWIN Wave 6 Counties
  - o Completed procurement and delivery of hardware to the warehouse
  - o Continued to track circuit delivery dates
- ► Other CalWIN Counties

7.2 Activities for the Next Reporting Period

- ► Support for CalWIN Wave 2 Counties during migration and post go-live.
- ► Complete technical integration for Santa Cruz County
- ► Continue to track circuit deliveries for Waves 3 and 4

7.3   Deviations from Plan/Adjustments

► Created Risk 281.4 for San Diego County for Point of Presence (POP) location change
  o New CalSAWS Requests for Information (CRFI) to be submitted outlining changes made to Evoque Data Center
  o Reconfiguration require use of temporary alternate IP Addressing space to accommodate counties Data Center move
  o Rework required for CalSAWS and County IT to reconfigure and test connectivity to CalSAWS. Tentatively scheduled for February 15, 2023
  o Unless all technical connectivity is established by March 15, 2023, completion of IPT testing (inbound files to CalSAWS) may be at risk
  o Change freeze due to CalWIN Wave 2 is limiting the window of opportunity to carry out technical changes.
► Created Risk 283 for Fresno County Technical enablement due to carrier delays impacting Circuit delivery
  o Ordered 2 circuits for Fresno County to provide WAN connectivity to CalSAWS
  o Lumen had provided a delivery date of early March which has now changed to late April 2023 citing carrier delay
  o AT&T has not provided any FOC / delivery date
  o Unless 1 of 2 circuits gets delivered by March 10, 2023, technical enablement and integration with county will be delayed resulting in delays to downstream activities

8.0 Appendices

Appendix A – CalSAWS Deliverable Summary
Appendix B – CalSAWS Migration Work Plan Summary
Appendix C – CalSAWS DD&I Project Gantt Chart
Appendix D – CalSAWS Project Risks and Issues Report
Appendix E – CalSAWS Imaging Document Migration