



CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: January 30, 2023, to February 5,
2023**

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

1.0 Quality Assurance.....3

1.1 CalSAWS Weekly Status Agenda Topics3

1.2 Deliverables Management4

1.3 Highlights for the Reporting Period5

1.4 Activities for the Next Reporting Period..... 11

1.5 Deviations from Plan/Adjustments..... 17

Table of Tables

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics 3

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status..... 4

Table 1-3 – Overall Summary of OCAT Deliverable Status..... 4

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status 5

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status 5

Table 1-6 – Weekly M&O System Change Request (SCR) Updates..... 8

Table 1-7 – 23.03 Independent Test Progress 9

Table 1-8 – Priority Release/RWR Issues Planned for QA Review/Test 15

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none">• Participate in Dry Run for Wave 2 Pre-Green Light on February 9, 2023• Participated in OCAT Ops and Release Management meeting• Facilitated CIT/CRFI Strike Team touch point session• Facilitated BenefitsCal customer outreach discussion• Facilitated Collaboration Model Framework and Roadmap review• Facilitate Collaboration Model State Partner follow up session
QA Technical	<ul style="list-style-type: none">• Participated in meeting with TPX (Telephony) provider• Participated in CalWIN Wave 2 and 3 Cutover activities• Continued monitoring Batch Operations, Contact Center, Imaging, and Forge Rock activities• Continued review of partner Security Plans
QA Conversion	<ul style="list-style-type: none">• Participated in Wave 2 Cutover activities schedule review• Participated in the Wave 3B Mock Cutover• Monitored Wave 3 County Data Validation (CDV) findings• Conducted Wave 3 CDV daily Open office hours and triage
QA Functional/Test	<ul style="list-style-type: none">• Reviewed Seventy-three (73) SCRs in preparation for SCRB/CCB• CalSAWS Release 23.03 test execution is in progress with a 17% execution rate, 7% pass rate, and 6% fail/block rate• BenefitsCal Release 23.02.16 test execution is in progress
QA Implementation	<ul style="list-style-type: none">• Provided feedback on Post Implementation Kickoff and Wave 2 Orientation Session content• Participated in Wave 5 Change Discussion Guide working sessions for Alameda, Fresno, and Sonoma• Provided feedback on Wave 5 T-9 Month Survey Results• Identified updates needed for the Yellow Banner Guide for Child Welfare Service Programs• Completed review of Deloitte's FDEL on the County Specific Training Plans for San Diego, San Mateo, Santa Cruz and Solano

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
3.43	QA Monthly Status Report – January 2023		<ul style="list-style-type: none"> Submitted FDEL on February 3, 2023
4.43	QA Work Plan – January 2023		<ul style="list-style-type: none"> Submitted FDEL on February 3, 2023
7.43	QA Test Monthly Report – January 2023		<ul style="list-style-type: none"> Submitted FDEL on February 3, 2023
12.44	Assessment of CalSAWS Migration Work Plan Update – February 2023		<ul style="list-style-type: none"> Submit FDEL by February 22, 2023
WP-4	CalWIN Migration - Notices Post Implementation Report		<ul style="list-style-type: none"> Submit DDEL comments by February 21, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	OCAT - System Security Plan - 2023 Annual Update		<ul style="list-style-type: none"> Submit DDEL comments by February 23, 2023
WP-6.2	OCAT - Technical Design - 2023 Annual Update		<ul style="list-style-type: none"> Submit DDEL comments by March 6, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status









DEL #	DELIVERABLE NAME		STATUS
WP-32.03	BenefitsCal – BOM Review and License Renewal		<ul style="list-style-type: none"> Submitted FDEL comments on January 30, 2023
WP-33.03	BenefitsCal – Certificate Review		<ul style="list-style-type: none"> Submitted FDEL comments on January 30, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-2.09	CalWIN Implementation – County Change Guide – San Diego County W4		<ul style="list-style-type: none"> Submit DDEL comments by February 9, 2023
WP-2.11	CalWIN Implementation – County Change Guide – Santa Cruz County W4		<ul style="list-style-type: none"> Submit DDEL comments by February 9, 2023
WP-3.01	CalWIN Implementation - Implementation Completion Report – Placer and Yolo Counties W1		<ul style="list-style-type: none"> Submitted FDEL comments by February 7, 2023
59.25	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – January 2023		<ul style="list-style-type: none"> Submit FDEL by February 10, 2023
WP-62.07	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 07		<ul style="list-style-type: none"> Submit FDEL comments by February 10, 2023
63.04	CalWIN Implementation – Assessment of CalWIN Implementation Training Plan for Wave 4 counties		<ul style="list-style-type: none"> Submitted DDEL by February 7, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Attended Daily Debrief meetings for Wave 2 County Prep
- ▶ Participated in CalSAWS PMO Status meeting on January 31, 2023
- ▶ Participated in the Imaging Migration Status meeting on January 31, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on January 31, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- ▶ Participated in CalSAWS Leadership Implementation meeting on February 1, 2023
- ▶ Participated in Batch Performance Checkpoint review on February 1, 2023
- ▶ Participated in OCAT Ops and Release Management meeting on February 1, 2023
- ▶ Attended CalSAWS State and Fiscal Reports meeting on February 2, 2023
- ▶ Participated in Wave 2 Cutover Schedule review on February 3, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Finalized CRFI draft process document for team review on January 30, 2023
 - Facilitated CIT/CRFI Strike Team touch point session on February 1, 2023
 - Scheduling Collaboration Model small group sessions on February 1, 2023
 - Facilitate BenefitsCal customer outreach discussion on February 2, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Tech Sync meeting on January 30, 2023
- ▶ Participated in TPX and CalSAWS connect on January 30, 2023
- ▶ Participated in DBCR/CTCR Review meetings on January 31 and February 2, 2023
- ▶ Participated in ForgeRock 12/20 event reporting meeting on January 31, 2023
- ▶ Participated in Section Directors Meeting on January 31, 2023
- ▶ Participated in Consortium FinOps meeting on January 31, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on February 1, 2023
- ▶ Participated in Weekly CalSAWS Leadership meeting on February 1, 2023
- ▶ Participated in Bi-Weekly CalSAWS Meeting on February 2, 2023
- ▶ Participated in CalSAWS VA Team Weekly Check-In meeting on February 2, 2023
- ▶ Participated in Worker Facing VA Design Sessions on February 2, 2023
- ▶ Participated in CalSAWS - State and Fiscal Reports on February 2, 2023
- ▶ Participated in Collections, Fraud, & Task Management Project Status Meeting on January 30, 2023
- ▶ Participated in Weekly meeting for Architecture discussion on February 3, 2023
- ▶ BenefitsCal
 - Participated in Scope Review of upcoming Releases on January 30, 2023
 - Participated in BenefitsCal DD&I and M&O meetings on January 31 and February 2, 2023
 - Participated in the BenefitsCal Operations meeting on January 31, 2023
 - Participated in Application Transfer meetings
 - Continued reviewing BenefitsCal deliverables and release activities
- ▶ Batch
 - Participated in Batch Performance meeting on February 1, 2023
- ▶ CalWIN
 - Participated in 2C/3A Mock Cutover Wave2 Go-Live Closed cases and Wave 3 County Preparation Stage Reviews on January 30, 2023
 - Participated in CalWIN Conversion Week Look Ahead meeting on January 30, 2023
 - Participated in Wave 2 County Prep Office Hours on January 30 – February 3, 2023
 - Participated in Wave 3 County Data Validation (CDV) Office Hours on January 30 – February 3, 2023
 - Participated in Wave 2 Defect review of P1/P2 priorities on January 31, 2023
 - Participated in Wave 3 County Data Validation Daily Triage meeting on January 30 – February 3, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- Participated in Alameda CalWIN Wave 5 Test Plan meeting on February 1, 2023
- Participated in San Diego CalWIN Wave 4 Test Plan meeting on February 1, 2023
- Participated in Ventura County CalWIN Wave 3 Functional File Processing Working Session on February 1, 2023
- Participated in Santa Barbara County CalWIN Wave 3 Functional File Processing Working Session on February 1, 2023
- Participated in Orange County CalWIN Wave 3 Functional File Processing Working Session on February 1, 2023
- Participated in CalWIN Wave 3 TPOC meeting on February 1, 2023
- Participated in CalWIN Wave 5 TPOC meeting on February 2, 2023
- Participated in CR 186216 CalWIN Conversion to CalSAWS Wave 2 Focus Group on February 2, 2023
- Participated in Stage Gate Review Preparation and Priorities on February 3, 2023
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on January 30, 2023
 - Continued to review the Gainwell System Security Plan
- ▶ Contact Center
 - Participated in Ventura Contact Center IVR Discovery Sessions on January 30, 2023
 - Assist Contra Costa with Model Office Test Scripts on January 30 and 31, 2023
 - Participated in Tulare CalSAWS Contact Center Discussion on January 31, 2023
 - Participated in Contra Costa Model Office meeting on February 1, 2023
 - Participated in Placer County CSC Support Meeting on February 1, 2023
 - Participated in CalSAWS Contact Center Standup on February 1 - 3, 2023
 - Participated in Los Angeles County Model Office meeting on February 2, 2023
 - Participated in AWS / CalSAWS - Contact Center collaboration on February 2, 2023
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in meetings as scheduled
- ▶ Security
 - Participated in Application Security Findings meeting on February 1, 2023
 - Participated in CalSAWS / FR CISO Security Advisory meeting on February 1, 2023
 - Participated in Security Risk Management Group Discussion on February 2, 2023
 - Participated in 23.03 Release Security Committee Meeting on February 2, 2023
 - Participated in Security Status Meeting on February 3, 2023
- ▶ Service Management
 - Participated in Part 1 Wave 4 CalSAWS Tier 1 Fulfiller ServiceNow Training on January 31 and February 1, 2023
 - Participated in Part 2 Wave 4 CalSAWS Tier 1 Fulfiller ServiceNow Training on February 1 and February 2, 2023
- ▶ Lobby Management
 - No scheduled meetings

1.3.3 Imaging

- ▶ Participated in the Imaging Migration Status meeting on January 31, 2023
- ▶ Participated in San Diego Document Migration Check-in on January 31, 2023

1.3.4 Conversion

- ▶ Co-Facilitated daily Wave 3 – CDV office hours and Validation Triage

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- ▶ Participated in Production Wave 2 - County Daily Debriefs
- ▶ Participated in the Mock Wave 3A/2C Cutover Clickthrough on January 30, 2023
- ▶ Participated in the Mock Cutover: Review Go/No-Go Criteria and Assess for 2C Go-Live and 3A County Preparation on January 30, 2023
- ▶ Participated in the Fact Sheet Team roles discussion on January 30, 2023
- ▶ Participated in the CalWIN Conversion Week Look Ahead on January 30, 2023
- ▶ Participate in Project Status meeting – Collections, Fraud & Task Management meeting on January 30, 2023
- ▶ Participated in the Conversion SCR- Requirement Design session on January 31, 2023
- ▶ Participated in the CR 186216 CalWIN Conversion to CalSAWS Wave 2 Focus Group 1 on February 2, 2023
- ▶ Participated in W2 Cutover schedule on February 3, 2023
- ▶ Participate in the Mock 3B activities February 4 - February 5, 2023
- ▶ Monitored Mock 2C process, case status result dispositions and defects
- ▶ Monitored Wave 1 post-cutover county defects and priorities
- ▶ Monitored Wave 2 pre-cutover county defects and priorities
- ▶ Conducted Wave 3 CDV Execution

1.3.4 Functional

- ▶ M&O
 - Participated in MC SCR Touchpoint meeting on February 1, 2023
 - Participated in the following design meetings:
 - CR 190310 - Supplemental Notices Insert and Notices Hold Release - JAD 3
 - CR 191453 - Verification Caching Phase III (Milestone 2) - JAD 5
 - CR 200352 - 2024 Renewals - Pre-JAD 2
 - CR 210202 - Expansion of full scope Medi-Cal for eligible adults from 26 through 49 years, inclusive, regardless of citizenship or immigration status
 - CR 217094 - SAWS Renewals Verification Caching Enhancements - JAD
 - CR 221893 - Create Microsite for Aetna - Pre JAD 1
 - CR 228291 - Access to Historical Enrollment Snapshot Data – JAD 1
 - Reviewed Seventy-three (73) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
22.07	1
22.11	14
23.01	12
23.02	8
23.03	17
23.05	5
23.06	2
23.07	5

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

23.09	2
RWR	7
Grand Total	73

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in the GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in the weekly scope review and coordination meeting for upcoming BenefitsCal releases meeting on January 30, 2023
 - Participated in the BenefitsCal Operation Review meeting on January 31, 2023
 - Participated in the DD&I and M&O reviews on January 31 and February 2, 2023
 - Participated in the GetCalFresh Parity List Bi-Monthly meeting on February 1, 2023
 - Attended the Daily Transaction Failure meetings
 - Submitted comments on BenefitsCal Priority Release 23.02.03 Release Notes
 - Monitored QA verification progress for BenefitsCal Monthly Release 23.02.16

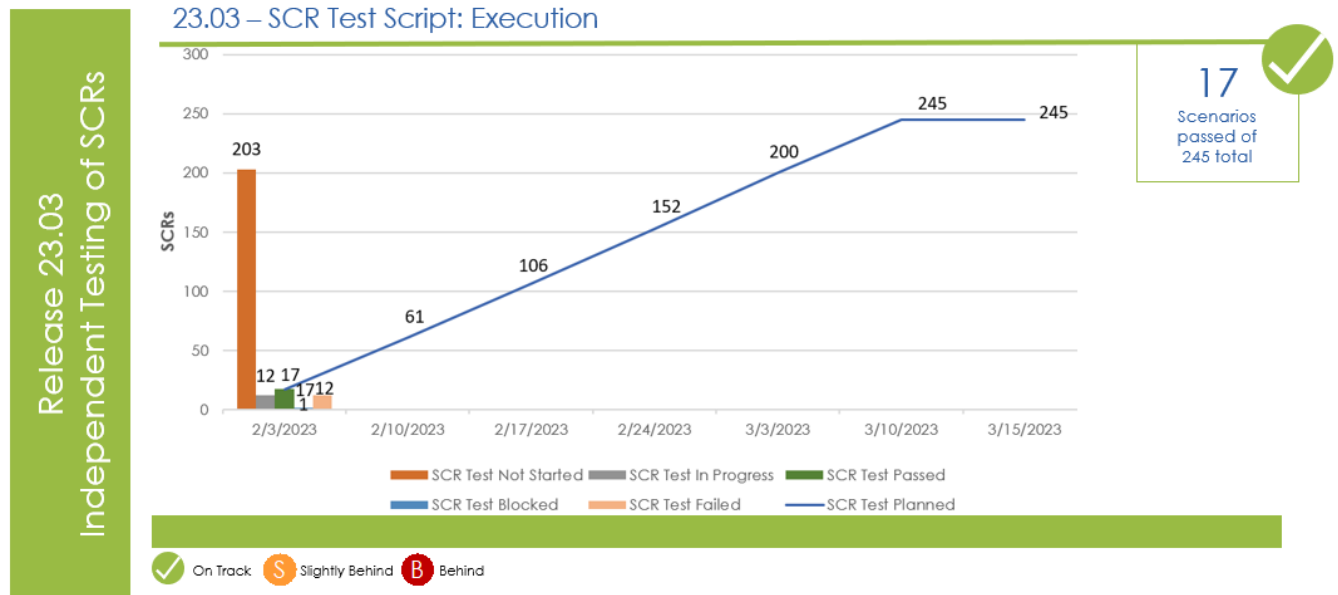
1.3.6 Test

- ▶ CalSAWS Release 23.03
 - Completed test preparation activities
 - Began test execution
 - Continued QA Review of System Test scripts for high impact SCRs

Table 1-7 – 23.03 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
23.03 - ClearBest QA Independent Test Results	245	83% (203)	4% (12)	7% (17)	5% (12)	1% (1)

23.03 – SCR Test Script: Execution



CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- ▶ BenefitsCal Activities
 - Completed open defects and priority release activities
 - Participated in DD&I and M&O calls on January 31 and February 2, 2023
- ▶ Priority Release / RWR Activities
 - Monitored defects selected for future QA Review or Independent Test
- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on January 31, 2023
 - Participated in the County Validation RACI Working Session on January 31, 2023
 - Participated in the Release 23.03 County Validation Kick-off on February 1, 2023
 - Participated in the County Validation RACI Touchpoint on February 2, 2023
 - Facilitated CalSAWS 23.01 Release Findings meeting on February 2, 2023
 - Participated in Partner Integration Testing Schedule meeting on February 2, 2023
 - Participated in Wave 1 – State/Fiscal Reports meeting on February 2, 2023
 - Participated in CalSAWS – State and Fiscal Reports meeting on February 2, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on January 31, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in daily Wave 2 County Prep Office Hours
 - Participated in Daily Debriefs for Wave 2 County Prep Phase
 - Participated in ISS Implementation Manager Touchpoint on January 30, 2023
 - Facilitated Weekly Implementation Team meeting on January 30, 2023
 - Participated in Fact Sheet Team Roles Discussion on January 30, 2023
 - Reviewed Yellow Banner Guide for Child Welfare Service Programs, and began identifying updates needed on January 30 – February 2, 2023
 - Provided feedback on Post Implementation Kickoff content on January 30, 2023
 - Participated in Wave 5 Change Discussion Guide working sessions for Alameda, Fresno, and Sonoma from January 31 to February 2, 2023
 - Participated in ISS Team Leads Tuesday Standup meeting on January 31, 2023
 - Participated in Solano Change Discussion Office Hours on January 31 and February 1, 2023
 - Participated in CalWIN Conversion and Change Management touchpoint on January 31, 2023
 - Reviewed Wave 5 T-9 Month Survey Results on January 31, 2023
 - Completed review of Deloitte FDEL 09.09 County Specific Training Plan - San Diego on January 31, 2023
 - Provided feedback on Wave 2 Orientation Session content on January 31, 2023
 - Completed review of Deloitte FDEL 09.10 County Specific Training Plan - San Mateo on February 1, 2023
 - Completed review of Deloitte FDEL 09.11 County Specific Training Plan - Santa Cruz on February 1, 2023
 - Completed review of Deloitte FDEL 09.12: County-Specific Training Plan – Solano on February 1, 2023
 - Participated in Santa Barbara Configuration working session on February 1 - 2, 2023
 - Participated in Wave 2 IPOC Meeting on February 1, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- Participated in Wave 5 Change Discussion Guide Presentation review on February 1, 2023
- Participated in CalWIN ISS Weekly Meeting for Communications and Surveys on February 1, 2023
- Participated in TOSS & IPOC Meeting: Ventura County on February 1, 2023
- Reviewed Wave 2 Change Network February meeting materials on February 2, 2023
- Participated in OCM Leads Meeting on February 2, 2023
- Began updating Pre-Green Light presentation content to prepare for Pre-Green Light Dry-Run on February 2 - 3, 2023
- Participated in Santa Cruz County Change Discussion Guide Prep Session on February 2, 2023
- Participated in Change Discussion Guide Working Session Wrap-up for Alameda County on February 2, 2023
- Participated in Change Discussion Guide Working Session Wrap-up for Fresno County on February 2, 2023
- Participated in Change Discussion Guide Working Session Wrap-up for Sonoma County on February 2, 2023
- Participated in Extended Support Orientation Refresher on February 2, 2023
- Participated in Wave 4 Weekly PPOC Touchpoint on Change Discussion progress on February 2, 2023
- Participated in OCM Team Check-In on February 3, 2023
- Conducted Weekly QA Implementation team meeting on February 3, 2023
- ▶ Release Management
 - Began Web Based Training (WBT) System Change Request (SCR) Reviews for the 23.03 Release

1.3.8 OCAT

- ▶ Participated in ongoing reviews of OCAT System Security Plan annual update
- ▶ Participated in OCAT Ops and Release Management meeting on February 1, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Attend Daily Debrief meetings for Wave 2 County Prep
- ▶ Participate in CalSAWS PMO Status meeting on February 7, 2023
- ▶ Participate in the Imaging Migration Status meeting on February 7, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on February 7, 2023
- ▶ Participate in ForgeRock and OCAT SCR review on February 7, 2023
- ▶ Participate in CalSAWS Leadership Implementation meeting on February 8, 2023
- ▶ Present QA Status Update at Monthly CalSAWS IT Report meeting on February 8, 2023
- ▶ Participate in Batch Performance Checkpoint review on February 8, 2023
- ▶ Attend Post Implementation Extended Support review on February 9, 2023
- ▶ Participate in Dry Run for Pre-Green Light Wave 2 Go Live on February 9, 2023
- ▶ Participate in IV&V / PMO & QA meeting on February 10, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitate Collaboration Model Framework and Roadmap review February 6, 2023
 - Participate in CEM/RM team meeting February 8, 2023
 - Facilitate Collaboration Model State Partner follow up session February 9, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical meeting on February 6, 2023
- ▶ Participate in R5 CalSAWS MSV on February 6, 2023
- ▶ Participate in Collections, Fraud, & Task Management Project Status Meeting on February 6, 2023
- ▶ Participate in SCRB Meeting on February 7, 2023
- ▶ Participate in App/Dev meeting on February 7, 2023
- ▶ Participate in Section Directors Meeting on February 7, 2023
- ▶ Participate in Consortium FinOps meeting on February 7, 2023
- ▶ Participate in Yolo Support Call on February 7, 2023
- ▶ Participate in DBCR/CTCR Review meetings on February 7 and 9, 2023
- ▶ Participate in Worker Facing VA Design Sessions on February 7 and 9, 2023
- ▶ Participate in Weekly CalSAWS Leadership meeting on February 8, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on February 8, 2023
- ▶ Participate in Monthly CalSAWS IT Report Meeting Series on February 8, 2023
- ▶ Participate in Environment Integration/Management Review on February 9, 2023
- ▶ Participate in Culture Ambassadors Monthly Check-in meeting on February 9, 2023
- ▶ Participate in IV&V/PMO & QA Bi-Weekly Meeting on February 10, 2023
- ▶ Participate in Stage Gate Review Preparation meeting on February 10, 2023
- ▶ BenefitsCal
 - Participate in BenefitsCal CalWORKs Timeclock Design Session on February 6, 2023
 - Participate in the BenefitsCal Operations meeting on February 7, 2023
 - Participate in BenefitsCal DD&I and M&O meetings on February 7 and 9, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing BenefitsCal deliverables and release activities
- ▶ Batch
 - Participate in Batch Performance meeting on February 8, 2023
 - Participate in Batch Weekly Roundup on February 9, 2023
- ▶ CalWIN
 - Participate in Wave 2 County Prep Office Hours
 - Participate in Wave 3 County Data Validation Office Hours and Triage
 - Participate in Daily Debrief: Wave 2 County Prep Phase
 - Participate in Solano and Sonoma County IPT meetings on February 6, 2023
 - Participate in San Mateo IPT meeting on February 7, 2023
 - Participate in CalWIN Wave 4 - TPOC meetings on February 7, 2023
 - Participate in CalWIN Wave 6 County IPT Kick-off on February 8 and 9, 2023
 - Participate in Ventura, Orange, and Santa Barbara County Wave 3 Functional File Processing Working Sessions on February 8, 2023
 - Participate in CalWIN Wave 6 - TPOC meeting on February 8, 2023
 - Participate in Dry Run for Pre-Green Light: Wave 2 Go-Live on February 9, 2023
 - Participate in Conversion – Weekly meeting on February 9, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on February 6, 2023
 - Continue to review the Gainwell System Security Plan
- ▶ Contact Center
 - Participate in Contra Costa Model Office February 6 -10, 2023
 - Participate in Sacramento County CalSAWS IVR-Contact Center Weekly Discussion on February 6, 2023
 - Participate in Orange County CalSAWS IVR-Contact Center Weekly Discussion on February 6, 2023
 - Participate in Contact Center Management Conference Call on February 6, 2023
 - Participate in Post-Implementation | Onsite Orientation Session - Option 1 on February 7, 2023
 - Participate in Yolo County Support call on February 7, 2023
 - Participate in San Bernardino CSC Support Meeting on February 7, 2023
 - Participate in Alameda County CalSAWS IVR-Contact Center Design sessions on February 7, 2023
 - Participate in San Bernardino CSC Support meeting on February 7, 2023
 - Participate in Solano County CalSAWS IVR-Contact Center Weekly Discussion on February 8, 2023
 - Participate in Santa Cruz County CalSAWS IVR-Contact Center Design Sessions on February 8, 2023
 - Participate in Contact Center Internal Standup Discussion on February 8, 2023
 - Participate in AWS/CalSAWS Contact Center meeting on February 9, 2023
 - Participate in Contact Center Team meeting on February 10, 2023
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in meetings as scheduled
- ▶ Security
 - Participate in AWS CloudCheckr Infrastructure Security with Deloitte and Cambria on February 6, 2023
 - Participate in Security Committee Meeting 23.03 Release on February 9, 2023
- ▶ Service Management
 - Participate ServiceNow Process Improvement meeting on February 9, 2023
- ▶ Lobby Management
 - Participate in Riverside Lobby Visit on February 6, 2023

1.4.3 Imaging

- ▶ Participate in the Imaging Migration Status meeting on February 7, 2023
- ▶ Participate in Data Review for CalSAWS - Hyland & ClearBest on February 8, 2023
- ▶ Participate in San Diego Document Migration check-in on February 7, 2023

1.4.4 Conversion

- ▶ Facilitate daily Wave 3 CDV office hours and Validation Triage
- ▶ Participate in Production Wave 2 - County Daily Debriefs
- ▶ Participate in "Use the 'Use Office Address', Correspondence suppression meeting on February 6, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- ▶ Participate in the Cutover 2B-Rollback plan on February 6, 2023
- ▶ Participate in the CalWIN Conversion Week Look Ahead on February 6, 2023
- ▶ Participate in Project Status meeting – Collections, Fraud & Task Management meeting on February 6, 2023
- ▶ Participate in Wave 3 – CDV daily debrief February 7 – February 9, 2023
- ▶ Participate in the Mock Wave 3B Cutover Clickthrough on February 7, 2023
- ▶ Participate in CalWIN Conversion and Change Mgt. meeting on February 7, 2023
- ▶ Participate in Strike Team for W2 GLP meeting on February 9, 2023
- ▶ Participate in Dry Run for Pre-Green Light Wave 2 Go-Live on February 9, 2023
- ▶ Participate in Conversion Management Sync meeting on February 10, 2023
- ▶ Participate in Mock Wave 2 Stage Gate Reports meeting on February 10, 2023
- ▶ Monitor Mock 2C process, case status result dispositions and defects
- ▶ Monitor Wave 1 post-cutover county defects and priorities
- ▶ Monitor Wave 2 pre-cutover county defects and priorities
- ▶ Conduct Wave 3 CDV Execution
- ▶ Plan for Wave 4 CDV Execution

1.4.4 Functional

- ▶ M&O
 - Participate in App Dev meeting on February 7, 2023
 - Participate in MC SCR Touchpoint meeting on February 8, 2023
 - Participate in CalSAWS Medi-Cal CMSP Committee meeting on February 8, 2023
 - Participate in the following design meetings:
 - CR 171877 - Inbound EDI 834 Processing Failure Notifications - Pre-JAD #1
 - CR 180738 - 834 Enrollment and Delegation Data Alignment Feed
 - CR 190310 - Supplemental Notices Insert and Notices Hold Release - JAD 6
 - CR 200352 - 2024 Renewals - Pre-JAD 3
 - CR 200353 - Notices Updates for R23.9 - pre-JAD 4
 - CR 210202 - Expansion of full scope Medi-Cal for eligible adults from 26 - 49 years of age, regardless of citizenship or immigration status - JAD 3
 - CR 216717 - BREfS Initiative 7 - Carry Forward Enhancements - JAD 3
 - CR 223157 - Negative Actions updates to Exchange eligibility - Pre-JAD 2
 - CR 223819 - Consider prior months for annual subsidy determination
 - CR 228291 - Access to Historical Enrollment Snapshot Data – JAD 1
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in the BenefitsCal CalWORKs Timeclock Design on February 6, 2023
 - Participate in Self-Service Portal Committee meeting on February 7, 2023
 - Participate in BenefitsCal Weekly PM Standup meeting on February 8, 2023
 - Monitor development progress for the CalWORKs Time Clocks function, due to partner (CalSAWS and ForgeRock) dependencies
 - Monitor GROW / WTW Collaborator requirement status
 - Participate in the Daily Transaction Failures meeting

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- Participate in the combined twice-weekly DD&I and M&O Check-in meetings
- Participate in the BenefitsCal Operation Review weekly meeting
- Participate in the weekly scope review and coordination meeting for upcoming BenefitsCal releases
- Monitor QA verification progress for BenefitsCal Monthly Release 23.02.16
- Communicate QA verification scope for BenefitsCal Priority Release 23.02.26

1.4.6 Test

- ▶ CalSAWS Release 23.03
 - Continue QA Review of System Test's scripts for high impact SCRs
 - Continue Independent Test activities
- ▶ BenefitsCal Activities
 - Monitor open defects and priority release activities
 - Participate in DD&I and M&O calls on January 31 and February 2, 2023
- ▶ Priority Release / RWR Activities
 - Perform Priority Release/RWR QA test activities when the following issues are ready:

Table 1-8 – Priority Release/RWR Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-243208 Wave 1 - CalWIN - CON 02 - Identity Verification Type not populated	RWR	QA Review

- ▶ Other Consortium Support Test Activities
 - Participate in County Validation RACI Working Session meeting on February 7, 2023
 - Participate in Integrated Test Team meeting on February 7, 2023
 - Participate in Test Touchpoint meeting on February 8, 2023
 - Participate in the Intro to CalSAWS County Validation Process meeting with BenefitsCal team on February 8, 2023
 - Participate in WAVE 1 – State/Fiscal Reports meeting on February 9, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on February 6, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in daily Wave 2 County Prep Office Hours
 - Participate in Daily Debriefs for Wave 2 County Prep Phase
 - Participate in Weekly ISS Implementation Manager Touchpoint on February 6, 2023
 - Participate in Weekly Implementation Team meeting on February 6, 2023
 - Participate in Riverside Lobby Visit on February 6, 2023
 - Participate in ISS Team Leads Tuesday Standup meeting on February 6, 2023
 - Update Pre-Green Light presentation for Dry-Run on February 6 - 8, 2023
 - Participate in Sandbox Demo Dry Run for Change Network on February 6, 2023
 - Participate in Wave 5 Change Discussion Guide working sessions for Alameda, Fresno, and Sonoma from February 6 - 9, 2023
 - Participate in CalSAWS Wave 5 T-9 Survey Results Reviews for Fresno, Alameda, and Sonoma counties on February 6, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: January 30, 2023, to February 5, 2023

- Participate in Santa Barbara Configuration working session on February 6 - 10, 2023
- Participate in TOSS & IPOC Meeting: Santa Clara County on February 6, 2023
- Participate in Solano Change Discussion Office Hours on February 6 and 8, 2023
- Participate in CalSAWS CNC County Sharing - Ventura on February 6, 2023
- Participate in Santa Cruz County Change Discussion Guide Prep Session on February 7, 2023
- Participate in CalWIN Conversion and Change Management touchpoint on February 7, 2023
- Participate in Wave 2 Change Network Meeting on February 7, 2023
- Participate in Extended Support Orientation on February 7, 2023
- Participate in Wave 4 T-6 Month Survey Results Review on February 7, 2023
- Participate in Wave 5 Change Discussion Guide review on February 8, 2023
- Participate in Weekly Leadership Implementation Meeting on February 8, 2023
- Participate in Post-Implementation Full Orientation Session on February 8, 2023
- Participate in Wave 4 IPOC Meeting on February 8, 2023
- Participate in TOSS & IPOC Meeting: Contra Costa County on February 8, 2023
- Participate in CalWIN ISS Weekly Meeting for Communications and Surveys on February 8, 2023
- Complete updates for Pre-Green Light: Wave 2 Go-Live on February 8, 2023
- Participate in Change Network Sharing - Spotlight on Alameda on February 9, 2023
- Participate in Wave 5 and 6 Change Network February Dry-Run on February 9, 2023
- Participate in TOSS & IPOC Meeting: Solano County on February 9, 2023
- Participate in Wave 6 IPOC Meeting on February 9, 2023
- Participate in Change Discussion Guide Working Session Wrapup for Alameda County on February 9, 2023
- Participate in Change Discussion Guide Working Session Wrapup for Fresno County on February 9, 2023
- Participate in Change Discussion Guide Working Session Wrapup for Sonoma County on February 9, 2023
- Participate in Dry Run for Pre-Green Light: Wave 2 Go-Live on February 9, 2023
- Participate in TOSS & IPOC Meeting: Sacramento County on February 9, 2023
- Participate in Wave 4 Weekly PPOC Touchpoint on Change Discussion progress on February 9, 2023
- Participate in Contra Costa County Migration Leadership Touchbase #2 on February 10, 2023
- Conduct Weekly QA Implementation team meeting on February 10, 2023
- ▶ Release Management
 - Begin Web Based Training (WBT) System Change Request (SCR) Reviews for the 23.03 Release
- ▶ Special Projects
 - Participate in ERG Council Design Thinking Strategy Session on February 10, 2023

1.4.8 OCAT

- ▶ Participate in ongoing reviews of OCAT System Security Plan annual update
- ▶ Participate in ongoing reviews of OCAT Technical Design Document annual update
- ▶ Participate in ForgeRock and OCAT SCR review on February 7, 2023

1.5 Deviations from Plan/Adjustments

- ▶ None