

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
23.02.16	16-Feb-23	SCR	CA-226207	Contact Center	N/A	Customers received outbound reminder calls in only English and Spanish.	Customers now receive outbound reminder calls in the following languages: English, Spanish, Farsi, Vietnamese, Mandarin, Tagalog, Russian, Korean, Cambodian, Hmong, Arabic, Lao, Cantonese, Armenian, and Portuguese.	
23.02.16	16-Feb-23	SCR	CA-231234	Contact Center	N/A	Tasks were not created when a customer cancelled their appointment through the Outbound Interactive Voice Response (IVR) reminder calls.	A task is created when a customer cancels their appointment through the Outbound Interactive Voice Response (IVR) reminder calls.	
23.02.16	16-Feb-23	Defect	CA-254880	BenefitsCal		BenefitsCal was requiring a person's name to be selected when uploading an image attached to their case.	BenefitsCal allows a customer to upload to either a Case Number or a person's name when uploading an image.	PRB0045088
23.02.16	16-Feb-23	Defect	CA-256709	Client Correspondence		The customer reporting records were missing for the CalFresh (CW) and CalWORKs (CW) RE Packets generated in February 2023.	The customer reporting records are added for the CalFresh (CW) and CalWORKs (CW) RE Packets generated in February 2023	PRB0045329
23.02.16	16-Feb-23	Defect	CA-255140	Online		Wave 1 Conversion created expense records that did not have expense amounts associated to them	A county list has been provided for users to identify Wave 1 Converted Expense records that do not have an Expense Amount record associated with them. No action is needed on these records. The list is provided for informational purposes only.	
23.02.16	16-Feb-23	Defect	CA-256179	Online	CalWORKs, GROW, Welfare-to-Work/Gain	Money Management, Agency, and Provider resources were unable to be searched due to missing physical addresses on file.	Money Management, Agency, and Provider resources are now able to be searched by address on the resource search page.	
23.02.16	16-Feb-23	Defect	CA-253945	Reports		With regards to the September 2021 version of the CalFresh 296 report, there was an operational data issue regarding Lines 4a and 4b regarding carry forward counts (they needed to be swapped).	The appropriate report(s) have been regenerated with Line 4a and 4b swapped.	PRB0044946