

## CalSAWS CCB Agenda

<b>DATE</b>	February 16, 2023
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Microsoft Teams
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-235291		DCR Update date for GCF Application	BenefitsCal	10	CalSAWS M&E	No	
RWR	CA-253787		Update Batch Schedule and Reports Calendar for 2023	Reports	766	CalSAWS M&E	Start Build	
RWR	CA-253995		Request to Mask the account number field on the FIN 200	Client Correspondence	31	Premise	Production Deployment	23.01.x2
22.07	CA-246900		DBCR to Drop unused columns in Message Table	BenefitsCal	40	CalSAWS M&E	Production Deployment	22.08.25
22.11	CA-246712		Add a Source Value for BenefitsCal Case Linking Table	BenefitsCal	60	CalSAWS M&E	Production Deployment	22.11.30
22.11	CA-249760		Lake Co Opt-In to BenefitsCal 2-Way Messaging	BenefitsCal	15	CalSAWS M&E	Production Deployment	22.12.19
22.11	CA-252237		DCR for County Office for Office Detail/Office Mapping Wave 1 Counties	BenefitsCal	45	CalSAWS M&E	Production Deployment	22.12.29
22.11	CA-252918		DCR Update e-Application Assigned office to a Valid Office	BenefitsCal	19	CalSAWS M&E	No	22.12.06

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.11	CA-254293		DCR Update e-Application Assigned office to a Valid Office	BenefitsCal	19	CalSAWS M&E	No	23.01.17
22.11	CA-255332		Bulk Load Wave 2 County logins for Training Staging and Training Production Environments	DBA	74	CalSAWS M&E	Start Build	23.01.20
23.01	CA-247812	CER CA-247148	Santa Clara Add New Pay Codes and Fund Codes	Fiscal	112	CalSAWS M&E	Production Deployment	23.02.14
23.01	CA-252476		Update FTP destination for Mariposa County Interfaces	Batch Operations	70	LRS M&E	Production Deployment	23.01.27
23.01	CA-252969		Outbound e-ICT Request: Transfers for Multiple On-Going Requests	Online	59	CalSAWS M&E	Start Build	23.02.14
23.01	CA-255125		Automation of Sandbox Usage Statistics Reporting	Tech Arch	20	CalSAWS M&E	Production Deployment	23.01.27
23.01	CA-255214		Automated CalFresh mass replacement issuance for December 2022	Fiscal	113	CalSAWS M&E	Production Deployment	23.01.26
23.01	CA-255261		DCR to update worker schedule and home page with outage Information	Online	68	CalSAWS M&E	Production Deployment	23.02.02
23.01	CA-255335		DCR for Privacy Record for Foster Care Cases in San Bernardino	BenefitsCal	13	CalSAWS M&E	Production Deployment	23.01.27
23.01	CA-255397		CER 255388 - Update Tulare County Email Address	Online	45	CalSAWS M&O	Production Deployment	23.02.02
23.01	CA-255424		DEV ForgeRock API client for Ventura County OPEX	Tech Forge Rock	8	CalSAWS M&O	Production Deployment	23.01.27
23.01	CA-255574		DEV ForgeRock API client for Fresno County DSSPASS	Tech Forge Rock	8	CalSAWS M&O	Production Deployment	23.01.27
23.02	CA-251665		Training: Update Medi-Cal WBTs for 23.01 App Dev Changes	Training	138	CalSAWS M&E	Start Build	23.03.03
23.02	CA-254219		Turn off QCIS FTP job that transfer file to mainframe server for all Counties	Batch/Interfaces	99	CalSAWS M&E	Production Deployment	23.02.14
23.02	CA-254671		Turn off February Foster Care Main Payroll run (CSPMTF) for 03/01/2023 for Contra Costa and Tulare (Wave 2)	Fiscal	45	CalSAWS M&E	Production Deployment	23.03.01
23.02	CA-255153		ART: Priority Defect Backlog (2022) - Phase 1	Automated Test	166	CalSAWS M&E	Start Build	23.03.15
23.02	CA-255204		MEDS Transaction Data Access-Contra Costa County	Batch Operations	87	CalSAWS M&E	Production Deployment	23.02.14

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.02	CA-255262		Online Validation to prevent creating Appointments during Outage	Online	111	CalSAWS M&E	Production Deployment	23.02.14
23.02	CA-255264		Update Batch Appointment Logic to move Appointments creation after outage	Batch/Interfaces	258	CalSAWS M&E	Production Deployment	23.02.14
23.02	CA-255553		PROD ForgeRock API clients for Santa Clara county	Tech Forge Rock	16	CalSAWS M&E	Production Deployment	23.02.17
23.03	CA-242531		CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 3)	Online	255	CalSAWS M&E	Start Build	23.05.xx
23.03	CA-242533		CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 3)	Online	55	CalSAWS M&E	Start Build	23.04.xx
23.03	CA-245151	CA-244844	Add Expungements to LIHEAP/SUAS and WINS Production Reconciliation Reports	Reports	521	CalSAWS M&E	Start Build	23.04.xx
23.03	CA-245554		CalWIN Wave 3 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists	Online	49	CalSAWS M&E	Start Build	23.05.xx
23.03	CA-252130		Operational DCR - Inactivate/Activate Benefit Match Automated Action - CW Wave 3	Batch/Interfaces	5	CalSAWS M&E	Start Build	23.04.23
23.03	CA-253154		Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 3)	Batch/Interfaces	50	CalSAWS M&E	No	23.04.xx
23.03	CA-254387		Insert CSC IV and CSC V in DOC_DATA	Client Correspondence	43	CalSAWS M&E	Start Build	23.03.XX
23.03	CA-255134		Modifications to Kin-GAP, Child Care, Adoptions Assistance Child: Age 3 Automated Action Cosmetic Attributes	Online	10	CalSAWS M&E	Start Build	
23.03	CA-255161	CA-241251	Update Fresno County to receive School Lunch Interface monthly instead of annually	Batch/Interfaces	61	CalSAWS M&E	Start Build	23.03.09
23.03	CA-255225		Texting/Email - Upgrade Node.js Lambda functions to latest Node.js version	Tech Arch	220	CalSAWS M&E	Start Build	
23.03	CA-255226		Child Care Portal - Upgrade Node.js Lambda functions to latest Node.js version	Tech Arch	135	CalSAWS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.03	CA-255281		Online Help: Update the Forms Overview for the 23.03 baseline Release	Training	30	CalSAWS M&E	Start Build	
23.05	CA-247535		Update San Diego Rush Warrant Template Mapping	Client Correspondence	60	CalSAWS M&E	No	
23.05	CA-250541		Update Task Reassignment Limit	Online	396	CalSAWS M&E	Start Build	
23.05	CA-255206		Provide Additional County Preparation and Post-Go Live Support for CalWIN Migration	Special Project	5880	CalSAWS M&E	Production Deployment	23.05.31
23.05	CA-255346		Update EDBC Sweep Batch 10 day logic to use the new Date table	Batch/Interfaces	88	CalSAWS M&E	No	
23.05	CA-255387		Update Solano County Positive Pay Interface to only run once daily	Fiscal	20	CalSAWS M&E	No	
23.06	CA-251818	CH-186221	CalWIN Wave 4: Purge the Disposition Transactions generated through Benefit Match process	CalHEERS	9	Premise	No	23.07.02
23.06	CA-253155		Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 4)	Batch/Interfaces	50	CalSAWS M&E	No	23.06.xx
23.07	CA-209038		MEDS: Unnecessary EW20 transaction on GA aid code	Batch/Interfaces	459	CalSAWS M&E	No	
23.07	CA-211528		Update CBEST Appt batch job for Participants with Temp U and Temp NSA Status	Batch/Interfaces	127	CalSAWS M&E	No	
23.07	CA-251820	CH-186317	CalWIN Wave 5: Purge the Disposition Transactions generated through Benefit Match process	CalHEERS	9	Premise	No	23.09.03
23.07	CA-253156		Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 5)	Batch/Interfaces	50	CalSAWS M&E	No	23.08.xx
23.09	CA-251822	CH-186319	CalWIN Wave 6: Purge the Disposition Transactions generated through Benefit Match process	CalHEERS	9	Premise	No	23.10.29
23.09	CA-255729		DISCOVERY SCR - Connectivity and Access to CalWIN Read-Only Environment (Gainwell Managed)	Tech Arch	110	CalSAWS M&E	No	23.08.xx

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-203445		Modify CW NOA M40-181A (11/14) and Update the Template Repository to newest State Version	Client Correspondence	310	Premise	Start Build	23.01.x2
RWR	CA-241311		Add Missing Translations for CF 377.7A	Client Correspondence	1240	Premise	Start Build	23.02.x2
RWR	CA-245578		Secrets Manager Implementation	Tech Forge Rock	200	CalSAWS M&O	No	RWR
22.11	CA-217158		Upgrade JAVA and Weblogic for CalSAWS Application	Tech Arch	1810	CalSAWS M&O	Start Build	23.03.06
22.11	CA-226207		DDID 2219, 2716, 2717, 2728, 2258 FDS CSC: CalSAWS Outbound IVR	Contact Center	400	CalSAWS DD&I	No	23.02.12
22.11	CA-226837		DDID 2699, 2210, 2705, 2706, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2721 FDS CSC: Inbound IVR	Contact Center	840	CalSAWS DD&I	No	23.04.27
22.11	CA-226843		DDID 2701, 2706 FDS CSC: Voice Authentication: All Languages	Contact Center	600	CalSAWS DD&I	No	23.02.09
22.11	CA-231234		DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR	Contact Center	255	CalSAWS DD&I	No	23.02.12
22.11	CA-247241		CalWIN Wave 2 - Select Aid Codes for CalWIN wave 2 positions.	Online	15	CalSAWS M&E	No	
22.11	CA-250620		Training: Update the Child Care Administration CFP CA-220693	Training	75	CalSAWS M&E	Start Build	23.03.03
23.01	CA-253233		Sacramento County - Conduct Rush Warrant Testing	Client Correspondence	47	CalSAWS M&E	Production Deployment	23.03.XX
23.02	CA-254169		CalSAWS Virtual Assistant Expansion - Additional Release 1 Content	Special Project	3000	Premise	Start Build	23.02.20
23.03	CA-209184		Processing Eligibility Determinations for the 250% Working Disabled Program	CalHEERS	1387	CalSAWS M&E	No	
23.03	CA-209601	CA-202381	Update eCAPS SWR to not update Vendor Code for FC/KG/AAP programs (LA County Only)	Fiscal	104	CalSAWS M&E	No	
23.03	CA-218612		DDID 1039 Update Enclosure functionality to allow enclosures by language	Client Correspondence	517	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.03	CA-227569		DHCS CMS PI Updates	Reports	944	CalSAWS M&E	No	
23.03	CA-232960		Afghan and Ukrainian Special Immigrant Parolee (SIP) and Lawful Permanent Resident Status	Eligibility	969	CalSAWS M&E	Start Build	
23.03	CA-248167		Add ICT Form Mappings	Client Correspondence	134	CalSAWS M&E	No	
23.03	CA-250230		Task Management - Sibling Task Assignment	Online	970	CalSAWS M&E	Start Build	

## 2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **03/02/2023**.

### 3. CalSAWS Development Schedule

2022-2023 CalSAWS Deployment Schedule as of 12/07/2022

Release #	Release Date (Mon)	CalSAWS Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
Wave 1 County Prep	9/19/2022		Wave 1 County Prep (Placer and Yolo)					
22.09	9/26/2022	9/25/2022	CH Release 9/19	7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
Wave 1 Go-Live	10/31/2022		CalWIN to CalSAWS Wave 1 Go-Live (Placer and Yolo)					
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
Wave 2 County Prep	1/16/2023		CalWIN to CalSAWS Wave 2 County Prep (Santa Clara, Tulare, Contra Costa)					
23.01	1/23/2023	1/22/2023		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	2/13/2023	2/12/2023	CH Release	TBD	TBD	TBD	TBD	TBD
Wave 2 Go-Live	2/27/2023		CalWIN to CalSAWS Wave 2 Go-Live (Santa Clara, Tulare, Contra Costa)					
Wave 3 County Prep	3/13/2023		CalWIN to CalSAWS Wave 3 County Prep (Orange, Santa Barbara, Ventura)					
23.03	3/20/2023	3/19/2023		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
Wave 3 Go-Live	4/24/2023		CalWIN to CalSAWS Wave 3 Go-Live (Orange, Santa Barbara, Ventura)					
Wave 4 County Prep	5/15/2023		CalWIN to CalSAWS Wave 4 County Prep (San Diego, San Mateo, Santa Cruz, Solano)					
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
CH 23.6	6/19/2023	6/18/2023	CH Release	TBD	TBD	TBD	TBD	TBD
Wave 4 Go-Live	7/3/2023		CalWIN to CalSAWS Wave 4 Go-Live (San Diego, San Mateo, Santa Cruz, Solano)					
Wave 5 County Prep	7/17/2023		CalWIN to CalSAWS Wave 5 County Prep (Alameda, Fresno, Sonoma)					
23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
Wave 5 Go-Live	9/4/2023		CalWIN to CalSAWS Wave 5 Go-Live (Alameda, Fresno, Sonoma)					
CH 23.9	9/18/2023	9/17/2023	CH Release					
Wave 6 County Prep	9/18/2023		CalWIN to CalSAWS Wave 6 County Prep (Sacramento, San Francisco, San Luis Obispo)					
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
Wave 6 Go-Live	10/30/2023		CalWIN to CalSAWS Wave 6 Go-Live (Sacramento, San Francisco, San Luis Obispo)					
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release





## [CA-235291] DCR Update date for GCF Application

- Resolved: 12/22/2022 11:28 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>10/18/2021 01:31 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Connie Buzbee</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

Approved by Connie Buzbee 12/22/2022

#### Expedite Approval:

#### Current Design:

GetCalFresh is a CBO that submits applications through BenefitsCal.

#### Request:

This is a request to backdate the application submitted to Amador county on Oct 13, 2021 with a confirmation number of "206922". We originally received this application on Oct 5 at 7:41pm and attempted to submit it on Oct 6. We were unable to do so because the current address and the mailing address were split between BenefitsCal and MBCW (Sacramento).

#### Recommendation:

1. Create a DCR to move Application date back to October 5 for Application Number 206922 in Amador County.

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	8	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	2	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-253787] Update Batch Schedule and Reports Calendar for 2023

Team Responsible:	<b>Reports</b>	Assignee:	<b>Deva Shanmugam</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>766</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>12/13/2022 01:43 PM</b>
Status:	<b>Committee Review</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[State/Fiscal Reports, Training]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>01/31/2023</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Start Build approval by Karen Rapponotti 1/24/2023

**Current Design:** The reports calendar for 2023 has not been created for the Online Help page.

**Request:**

1. Create the 2023 reports calendar for the Online Help page.
2. Reschedule the WTW 25 and WTW 25A report to generate on the 11th day of every month rather than the 15th.
3. Reschedule the 1099 Duplicate Provider report to generate on the 1st business day of every month.
4. Reschedule the Main Payroll Reports to generate on the same batch night that the data is scheduled to be available

Note: The calendar is only applicable for the dates that occur after this SCR goes into production. Any date that is in the past can be ignored.

#### Recommendation:

1. Create the 2023 reports calendar for the Online Help page.
2. Reschedule the WTW 25 and WTW 25A report to generate on the 12th day of every month rather than the 15th.
3. Reschedule the 1099 Duplicate Provider report to generate on the 1st business day of every month.
4. Reschedule the Main Payroll Reports to generate on the same batch night that the data is scheduled to be available.

See the attached 2023 Calendar Schedule.xlsx for more information.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **766**

None

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	546	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	220	Security :	0
				Tech Arch :	0



## [CA-253995] Request to Mask the account number field on the FIN 200

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Smit Shah</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Lianel Richwin</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.01.x2</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>31</b>
Reporter:	<b>Janet Mitri</b>	Regulation Reference:		Created:	<b>12/16/2022 06:59 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Correspondence, Fiscal]</b>	Funding Source ID:	<b>Client Correspondence Addtl hours</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Sheryl Eppler - Approved - 01/24/2023				
<b>Expedite Approval:</b>	Karen Rapponotti - Approved - 01/24/2023				
<b>Current Design:</b>	Currently, the FIN 200 displays the full Bank Account Number.				
<b>Request:</b>	Mask the Bank Account Number and display the last three digits only on FIN 200.				
<b>Recommendation:</b>	Mask the Bank Account Number and display the last three digits only on FIN 200.				
	Note: Mask the first digits (prior to the last three) with *'s. For example, *****890				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>31</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	20	Conversion :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	6	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-246900] DBCR to Drop unused columns in Message Table

- Resolved: 08/24/2022 08:50 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.08.25</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>40</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>06/21/2022 10:59 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Connie Buzbee 8/24/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti 07/12/2022				
<b>Current Design:</b>	Two Way Messaging was implemented with SCR CA-239571 New table structure was implemented to support messages passing between CalSAWS and BenefitsCal.				
<b>Request:</b>	Drop columns on c4y_msg table which are no longer being used.				
<b>Recommendation:</b>	Drop columns on c4y_msg table which are no longer being used.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>40</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	30	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	10	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-246712] Add a Source Value for BenefitsCal Case Linking Table

- Resolved: 11/29/2022 08:46 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.11.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>60</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>06/15/2022 08:02 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Connie Buzbee 11/29/2022				
<b>Expedite Approval:</b>	08/22/2022: Karen Rapponotti				
<b>Current Design:</b>	CalSAWS does not store the source of updates when an e-Application is linked then unlinked or re-linked to a case. As well as when it's linked through the BenefitsCal API.				
<b>Request:</b>	Add a new source column for linking and unlinking of BenefitsCal Accounts.				
<b>Recommendation:</b>	1. Add a new Source column to the c4y_pers_login_info table. a. When updated by a Worker through the linking flow when linking an e-application or through the Case Link Request page the source will be the Worker ID. b. When updated through the BenefitsCal API the source will be BENEFITSCAL.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>60</b>				
Automated Test :	20	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

# [CA-249760] Lake Co Opt-In to BenefitsCal 2-Way Messaging

- Resolved: 12/19/2022 03:54 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Melissa Mendoza</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.12.19</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>15</b>
Reporter:	<b>Dymas Pena</b>	Regulation Reference:		Created:	<b>08/31/2022 02:22 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlton Barker 12/19/2022				
<b>Expedite Approval:</b>	Karen Rapponotti 11/28/2022				
<b>Current Design:</b>	Lake County is not Opted-In for Two-Way Messaging upon Wave 1 Go Live				
<b>Request:</b>	Turn on 'BenefitsCal Two-Way Messaging' for Lake County in November 2022. Please do not turn on this functionality for us before November 2022.				
<b>Recommendation:</b>	Lake County is choosing to Opt In for Two-Way Messaging by November 2022				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>15</b>				
Automated Test :	5	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-252237] DCR for County Office for Office Detail/Office Mapping Wave 1 Counties

- Resolved: 12/28/2022 11:44 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.12.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>11/02/2022 05:52 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Connie Buzbee 12/28/2022				
<b>Expedite Approval:</b>	Karen Rapponotti - 11/07/2022				
<b>Current Design:</b>	Office Address was brought over from CalWIN, but there was no county code associated. Office Mapping API uses this to map the nearest office.				
<b>Request:</b>	1. Update all office addresses in both Yolo and Placer county to include county code .				
<b>Recommendation:</b>	1. Update all office addresses in both Yolo and Placer county to include county code .				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	30	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	15	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-252918] DCR Update e-Application Assigned office to a Valid Office

- Resolved: 12/05/2022 01:30 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.12.06</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>19</b>
Reporter:	<b>Pramisha Chintapalli</b>	Regulation Reference:		Created:	<b>11/18/2022 01:19 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Connie Buzbee</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Ould 7/29/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	BenefitsCal transfers applications and sets the County and Office code as part of Application Transfer API>				
<b>Request:</b>	Kern County Applications were set to an incorrect Office ID causing an invalid office to be sent to CalSAWS.				
<b>Recommendation:</b>	Update the following Application to a valid nearest office for Kern County: 2151056  No design document needed.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>19</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	15	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	4	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0





## [CA-254293] DCR Update e-Application Assigned office to a Valid Office

- Resolved: 01/16/2023 02:50 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.01.17</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>19</b>
Reporter:	<b>Pramisha Chintapalli</b>	Regulation Reference:		Created:	<b>12/22/2022 02:40 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Connie Buzbee</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

Approved by Laura Ould 7/29/2022

#### Expedite Approval:

#### Current Design:

BenefitsCal transfers applications and sets the County and Office code as part of Application Transfer API>

#### Request:

Kern County Applications were set to an incorrect Office ID causing an invalid office to be sent to CalSAWS.

#### Recommendation:

Update the following Application to a valid nearest office for Kern County:  
INC0077066

E-app number example #1: 1513211  
Date applied: June 14, 2022  
Programs: Calworks & CalFresh

E-app number example #2: 1721434  
Date applied: July 11, 2022  
Programs: Calworks & CalFresh & General assistance

No design document needed.

### Outreach

#### Description:

N/A

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate: 19

Automated Test :	4	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	15	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-255332] Bulk Load Wave 2 County logins for Training Staging and Training Production Environments

- Resolved: 01/23/2023 01:28 PM

Team Responsible:	<b>DBA</b>	Assignee:	<b>Cristina Garcia</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.01.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>74</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>01/18/2023 08:41 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Cristina Garcia</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Lynn Brindwell approved on Jan 18th 2023. Attached the email approval.

**Current Design:** Wave 2 Counties (Contra Costa, Tulare and Santa Clara) currently do not have logins to access the Training Staging and Training Production environments.

**Request:** Reference CHG0038482 Create logins for the Wave 2 Counties (Santa Clara, Tulare and Contra Costa) in order for trainers and trainees to access the Training Staging (TR2) and Training Production (TRN) environments. Generic logins for Training Production Environment and Logins for the Training Staging Environment access is uploaded to this SCR. The loop sql for bulk load will be uploaded to the change request

**Recommendation:** Steps are as follows (doesn't have to necessarily be in this order as FR and DBA teams can work in parallel)

- 1) Forgerock: create training staging logins in FR Dev
- 2) Forgerock: create generic logins for training production in FR PROD
- 3) Online: work with DBA team on bulk load for the accounts
- 4) DBA: create logins for Training Staging (TR2) access
- 5) DBA: create generic logins for Training Production (TRN) access

Testing will be done during the weekend of January 20th

### Outreach

#### Description:

**Alternative** N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **74**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	30	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	4	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-247812] Santa Clara Add New Pay Codes and Fund Codes

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jimmy Tu</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.xx</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>112</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>07/14/2022 05:33 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CER CA-247148</b>
Consortium Review Approval:					
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Claudia Pinto on 1/26/2023

**Expedite Approval:** Approved by Karen Rapponotti on 12/21/2022

**Current Design:** Santa Clara County is requesting some new pay codes prior to our 2/27/2023 implementation date. These new pay codes are being requested to help us categorize and track issuances, particularly when we are paying with County-only funds. Currently these are tracked via the Sub Payment Type field in CalWIN, and we are requesting to have the same tracking ability through the Pay Code field in CalSAWS.

Santa Clara County needs to be able to distinguish certain County-only funded issuances. We will be leveraging the Pay Code functionality within CalSAWS for this, however, there are certain items that we need to track that do not have an existing pay code.

**Request:** Please add the pay codes listed in the attached "Attachmetnt to CER 247148 Santa Clara Add New Pay Codes" spreadsheet for Santa Clara County's use prior to Santa Clara's migration date.

**Recommendation:**

1. Update Fund Code Map table to include additional fund codes listed in the attached excel 'CA-247812 Santa Clara Add New Pay Codes and Fund Codes.xlsx
2. Update Code Detail Category 623 to include new Pay Codes attached in the excel 'CA-247812 Santa Clara Add New Pay Codes and Fund Codes.xlsx

-Update reference table 19 to 'Y' for above pay codes.

**Outreach Description:** N/A

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **112**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	47	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-252476] Update FTP destination for Mariposa County Interfaces

- Resolved: 01/26/2023 11:33 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Dheeraj Malempati</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.01.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>70</b>
Reporter:	<b>Prem Venugopalan</b>	Regulation Reference:		Created:	<b>11/08/2022 08:34 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Prem Venugopalan</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>	Laura approved on 01/11/2023				
<b>Current Design:</b>	Mariposa County Interface files are sent to an IP address				
<b>Request:</b>	Change the FTP destination to a load balancer hostname mariposahsc.exavault.com. The FTP credentials remain the same. Also, the FTP hostname needs to be whitelisted on the CalSAWS side				
<b>Recommendation:</b>	Change the FTP destination to the new host mariposahsc.exavault.com				
<b>Outreach Description:</b>	NA				
<b>Alternative Procedure Description:</b>	NA				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>70</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	40
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	30
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-252969] Outbound e-ICT Request: Transfers for Multiple On-Going Requests

Team Responsible:	<b>Online</b>	Assignee:	<b>Rajath Cr</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>59</b>
Reporter:	<b>Gerald Limbrick</b>	Regulation Reference:		Created:	<b>11/21/2022 05:27 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[ICT]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/23/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 12/21/2023

**Expedite Approval:** Approval received on 11.23.2022 from Karen Rapponotti

**Current Design:** For external Transfers from CalSAWS to CalWIN, the E-ICT interface distinguishes distinct ICT requests based on the following parameters of the request: the sending county, the receiving county, and the requested case number (i.e. the case number originating from the sending county). We process transfers in response to these requests by linking the transfer to a request for an ICT that has not been marked cancelled, completed, or manually completed. If there are multiple matching, on-going requests, even if they are from different receiving cases, the inbound reader fails the transfer.

The worker must cancel one of the requests before the file for that transfer can be reprocessed.

**Request:** Multiple, matching, on-going e-ICT requests should not cause the inbound reader batch to fail.

**Recommendation:** (see design doc. for complete recommendations)

1. For external eICT transfer requests (requesting a transfer from CalWIN to CalSAWS), configure the ICT Detail page to prevent multiple ongoing requests with the same sending county, receiving county, and sending county case number:
  - a. Add a validation on the freeform 'Other County Case Number' (Sending County Case Number) to prevent the user from saving a Request when there is an ongoing request from the user's county with the same 'Other County Case Number' and the same sending county
  - b. Validate against these statuses that are considered ongoing:
    - i. IP/In Process
    - ii. PE/Pending
    - iii. RR/Ready for Request
    - iv. RT/Ready for Transfer
    - v. RQ/Requested
    - vi. TR/Transferred
  - c. Display a validation message as:  
"Other County Case Number - Case # <Case\_Number> has an ongoing eICT transfer request with the Other County Case Number below. The Other County Case Number cannot be requested again until the request on Case # <Case\_Number> is Canceled or completed. Cancel or complete this existing request before creating a new one."  
e.g.,  
"Other County Case Number - Case # A123456 has an ongoing eICT transfer request with the Other County Case Number below. The Other County Case Number cannot be requested again until the request on Case # A123456 is Canceled or completed. Cancel or complete this existing request before creating a new one."

Note: There is currently not a cleanup effort for situations where there are already multiple ongoing requests. Only 1 conflicting case / 'Other County Case Number' will be shown, if multiple conflicts exist, such as where users have previously entered "unknown". The validation will repeat with another conflicting case/'Other County Case Number' until all conflicting requests are either canceled or completed.

<b>Outreach</b>	N/A				
<b>Description:</b>					
<b>Alternative Procedure</b>	Cancel one of the e-ICT requests				
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>59</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	34	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	20	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-255125] Automation of Sandbox Usage Statistics Reporting

- Resolved: 01/26/2023 09:06 AM

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Court Swenson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.01.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>20</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>01/12/2023 08:34 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>June Hutchison</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Documentation</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/18/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Lynn Bridwell on 01/18/2023				
<b>Expedite Approval:</b>	Approved by Lynn Bridwell on 01/18/2023				
<b>Current Design:</b>	The Project does not provide usage statistics on the CalSAWS Sandbox Environment (sb2.calsaws.net)				
<b>Request:</b>	For the Project to provide weekly trends and statistics on the Counties' use of their Sandbox accounts				
<b>Recommendation:</b>	<p>Create an automated query to extract the following data on a weekly basis:</p> <ul style="list-style-type: none"><li>• Number of unique account logins per day</li><li>• Number of times each user account has logged in during the reporting week</li><li>• Total time spent logged in for each user account</li><li>• Average Amount of time spent logged in per session per account</li><li>• Top 5 most visited pages (besides the homepage) and number of hits on those 5 pages</li></ul>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>20</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	10	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	10
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255214] Automated CalFresh mass replacement issuance for December 2022

- Resolved: 01/26/2023 12:54 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Chandan Talukdar</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>23.01.26</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>113</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:	<b>FNS Approval Letter</b>	Created:	<b>01/13/2023 04:39 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>01/17/2023</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

Sheryl Eppler - Approved - 01/17/2023

#### Expedite Approval:

Approved by Karen Rapponotti on 01/17/2023

#### Current Design:

The CalSAWS System allows CalFresh benefits to be replaced in the event of a power outage. CalFresh Replacement benefits will not count towards a program's previous potential benefit calculation.

#### Request:

Due to the emergency situation involving the power outages throughout the State, the California Department of Social Services (CDSS) has requested that the CalSAWS System replace CalFresh benefits for the impacted households in " Humboldt, Mendocino and Trinity " Counties.

#### Recommendation:

Turn on the CalFresh Mass Replacement Batch on 01/xx/2023.

Do a DCR to populate DISASTER\_REPLACEMT\_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements for Regular CalFresh Benefits.

#### 1. Counties

Humboldt (95501, 95503, 95511, 95514, 95518, 95519, 95525, 95528, 95536, 95537, 95540, 95542, 95545, 95546, 95547, 95550, 95551, 95553, 95554, 95555, 95556, 95558, 95559, 95560, 95562, 95565, 95569, 95570, 95571 and 95573)

Mendocino (95585 and 95587)

Trinity (95527 and 95563)

#### 2. Program : CalFresh

#### 3. Percent: 70%

#### 4. Effective Month : December 2022

#### 5. Type Code: Other

#### 6. Begin Date : 12/01/2022

#### 7. End Date : 12/20/2022

#### 8. Availability Date : 12/20/2022

#### 9. Description : Replacement Benefits issued on 01/26/2023 due to power outages for regular CalFresh Benefits.

Do a DCR to populate DISASTER\_REPLACEMT\_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements for CalFresh Emergency Allotments.

#### 1. Counties

Humboldt (95501, 95503, 95511, 95514, 95518, 95519, 95525, 95528, 95536, 95537, 95540, 95542, 95545, 95546, 95547, 95550, 95551, 95553, 95554, 95555, 95556, 95558, 95559, 95560, 95562, 95565, 95569, 95570, 95571 and 95573)

Mendocino (95585 and 95587)

Trinity (95527 and 95563)



2. Program : CalFresh
3. Percent: 70%
4. Effective Month : September, October and November 2022
5. Type Code: Other
6. Begin Date : 12/01/2022
7. End Date : 12/20/2022
8. Availability Date : 12/20/2022
9. Sub Cat Code : Emergency Allotment
10. Description : Replacement Benefits issued on 01/26/2023 due to power outages for Emergency Allotments.

Note: In addition to the list, the Replacement benefits will also show up on the:

- CalFresh EBT Production Reconciliation Report (Scheduled / Fiscal) – Daily Report
- Supplemental Benefit Issuance EBT Register (Scheduled / Fiscal) – Daily Report
- No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Mass-Replacement benefits.

#### **Outreach**

##### **Description:**

A list of replaced CalFresh issuances will be sent to " Humboldt, Mendocino and Trinity " Counties.  
The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-255214

#### **Alternative Procedure**

##### **Description:**

Manually issue replacements from Issuance Detail page.

##### **Operational Impact:**

##### **Estimate:**

**113**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	74
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	29	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255261] DCR to update worker schedule and home page with outage Information

- Resolved: 02/01/2023 09:07 AM

Team Responsible:	Online	Assignee:	Praveenraj Mylvakanam	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	23.02.02	Expedite Changes:	Production Deployment	Estimate:	68
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	01/16/2023 06:17 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Usability]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					
Non-Committee Review:	Non Committee approval by Frederick Gains on 01/19/2023				
Expedite Approval:	Approved by Karen J Rapponotti on 01/19/2023				
Current Design:	Currently, when CalSAWS application have an upcoming outage/downtime a worker schedule does not get updated to 'Unavailable' status automatically and there is no announcement that is being displayed on the CalSAWS Homepage. Both process to update a worker schedule and to create an announcement is a manual process. Secondly, workers can only create a county announcement which is editable and only available for the county that they belong to. There is no CalSAWS announcement that will display for all users in all counties to inform them about an upcoming system outage/downtime.				
Request:	Update all workers schedule status in all counties to be 'Unavailable' when CalSAWS application is unavailable due to a planned outage. Secondly, create a new announcement to be display on the CalSAWS Homepage page under the Announcement block. Announcement will be displayed to all users in all 58 counties.				
Recommendation:	<ol style="list-style-type: none"><li>1. Create a new Announcement to be displayed on the CalSAWS Homepage - Announcement block for all 58 counties. A) Announcement will be "Due to the upcoming CalWIN migration cutover activities, CalSAWS application may not be available from Friday, February 24th 1:00 PM PST through Monday, February 27th 12:00 PM PST. Please avoid scheduling appointments during this time period." Announcement Type will be County and will be displayed from the day SCR go into production (02/02/2023) through February 27, 2023. Note: Please see attach image for reference.</li><li>2. Update the Worker Schedule Table to make the status to be 'Unavailable' for all workers in all 58 counties from Friday February 24 at 1 PM PST through Monday February 27th at 12 PM PST. A) Workers that have a status of 'Unavailable for Task' during the outage period will not be updated to 'Unavailable' status.</li></ol> <p>Assumption: The update will not prevent users from updating their availability. This SCR will not be making any changes to existing appointment that is already scheduled between Friday, February 24th 1:00 PM PST through Monday February 27th 12 PM PST</p> <p>Note: There is no Design Document for this SCR</p>				
Outreach Description:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	68				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	35	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	28	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255335] DCR for Privacy Record for Foster Care Cases in San Bernardino

- Resolved: 01/25/2023 07:32 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.01.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>13</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>01/18/2023 09:49 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Connie Buzbee</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee</b>	Approved by Angelica Ruiz on 1/24/2023				
<b>Review:</b>					
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 01/24/2023				
<b>Current Design:</b>	BenefitsCal pulls notices for the case and primary applicant. Some of the documents are specific to Foster Care, KinGap and AAP and San Bernardino wishes that these not be pulled.				
<b>Request:</b>	Create a DCR where all Foster Care, Kin-Gap and AAP cases to have a high dated Self Service Customer Privacy record associated to the primary applicant.				
<b>Recommendation:</b>	1. Create a DCR where all Foster Care, Kin-Gap and AAP cases to have a high dated Self Service Customer Privacy record associated to the primary applicant.				
<b>Outreach</b>					
<b>Description:</b>					
<b>Alternative</b>	N/A				
<b>Procedure</b>					
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>13</b>				
Automated Test :	4	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	9	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-255397] CER 255388 - Update Tulare County Email Address

- Resolved: 01/31/2023 07:43 PM

Team Responsible:	Online	Assignee:	Michael Wu	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	23.02.02	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Cristy Sharma	Regulation Reference:		Created:	01/18/2023 03:59 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Haikaz (Mike)	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Consortium Contact:	Tombakian	Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Non Committee approval for single county update by Mike Tombakian on 01/26/2023

**Expedite Approval:** Approved by Karen J Rapponotti on 01/26/2023

**Current Design:** During County Prep, it was discovered that there are 224 staff records with incorrect email addresses in both CalSAWS and ForgeRock

**Request:** Update Tulare staff records with incorrect email address to the correct ones in both CalSAWS and ForgeRock.

**Recommendation:**

During County Prep, incorrect email addresses were loaded for Tulare County Staff.

- 1) Update the incorrect email address for Tulare County staff with the correct information in ForgeRock Application.
  - A) Remove Staff from ForgeRock that are no longer part of the County
  - 2) Update the incorrect email address (Information can be found on the Staff Detail page on the Email-Address block for E-mail Type of 'Primary' in CalSAWS) for Tulare County staff with the correct information in CalSAWS.
    - A) Staff that are no longer with the County will need to be updated to 'Inactive' Status if the current status is still 'Active' (in the CalSAWS DB).
  - 3) Update the incorrect Active Directory user name (Username) for Tulare County staff with the correct email address in both ForgeRock and CalSAWS (information can be found on the Security Assignment page --> User Name field).

Note: For Tulare county, the username will be the email address.

Reference the attach excel file: Tulare STAFF Discrepant\_DCR Ver. 01.19.23.xlsx for the list of Tulare County Staff that will need to be updated and/or Separated version\_ Tulare STAFF Discrepant\_DCR Ver. 01.19.23.xlsx

Note: There is no design document for this SCR.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

N/A

45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	14	Performance :	0	Release Communication	0
				Support :	

Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	14	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255424] DEV ForgeRock API client for Ventura County OPEX

- Resolved: 01/30/2023 03:07 PM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Derrek Chilson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Nicole Ludena</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.01.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>8</b>
Reporter:	<b>Avinda Bandaranayake</b>	Regulation Reference:		Created:	<b>01/19/2023 09:28 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/23/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 1/11/2023				
<b>Expedite Approval:</b>	Approved by Laura Chavez on 1/23/2023				
<b>Current Design:</b>	Ventura County does not have access to APIs				
<b>Request:</b>	Create a DEV FR client for Ventura County to access the APIs.				
<b>Recommendation:</b>	Provide DEV FR client for API access with client id and secret for RITM0033219: API Request for Ventura County.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>8</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	8	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255574] DEV ForgeRock API client for Fresno County DSSPASS

- Resolved: 01/30/2023 03:08 PM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Derrek Chilson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Nicole Ludena</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.01.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>8</b>
Reporter:	<b>Avinda Bandaranayake</b>	Regulation Reference:		Created:	<b>01/23/2023 05:29 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/24/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 1/11/2023				
<b>Expedite Approval:</b>	Approval from Laura Chavez on 1/24/2023				
<b>Current Design:</b>	Fresno County does not have access to APIs. This is a new onboarding request				
<b>Request:</b>	Create a DEV FR client for Fresno County to access the APIs.				
<b>Recommendation:</b>	Provide DEV FR client for API access with client id and secret for RITM0034743: Fresno County (10) - DSS PASS/ICMS API Onboarding Request				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>8</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	8	Tech Ops :	0	Training :	0
Translation :	0				





## [CA-251665] Training: Update Medi-Cal WBTs for 23.01 App Dev Changes

- Resolved: 02/07/2023 07:38 AM

Team Responsible:	<b>Training</b>	Assignee:	<b>Divya Vasam</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.03.03</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>138</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>10/20/2022 05:33 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maggie Orozco-Vega</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 10/24/2022
<b>Current Design:</b>	Medi-Cal WBTs are impacted by system changes implemented with the 23.01 Production release.
<b>Request:</b>	Medi-Cal WBTs need to be updated to reflect system changes implemented with the 23.01 Production release.
<b>Recommendation:</b>	Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
  - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
  - b. Update the Task navigation bar- To reflect current updates.
2. 052-WBT-ELG-Eligibility Medi-Cal-01-C
  - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
  - b. Update the Task navigation bar- To reflect current updates.
3. 052-WBT-ELG-Eligibility Medi-Cal-02-B
  - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
  - b. Update the Task navigation bar- To reflect current updates.
4. 052-WBT-ELG-Eligibility Medi-Cal-03
  - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
  - b. Update the Task navigation bar- To reflect current updates.
5. 052-WBT-ELG-Eligibility Medi-Cal-04
  - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
  - b. Update the Task navigation bar- To reflect current updates.
6. 052-WBT-ELG-Eligibility Medi-Cal-05-B
  - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
  - b. Update the Task navigation bar- To reflect current updates.
7. 052-WBT-ELG-Eligibility Medi-Cal-06
  - a. CA-201813 (Home Page - add Calendar Link in Quick Links section)
  - b. Update the Task navigation bar- To reflect current updates.

### Outreach

<b>Description:</b>	
<b>Alternative Procedure Description:</b>	N/A
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>138</b>

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	138



## [CA-254219] Turn off QCIS FTP job that transfer file to mainframe server for all Counties

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Gurunandan Vijendra Agnihothri</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.02.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>99</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>12/21/2022 09:25 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 1/25/2023				
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 1/25/2023				
<b>Current Design:</b>	There is a QCIS File Transfer Protocol (FTP) batch job that transfer file to mainframe server for all counties				
	The sequence of QCIS outbound jobs are list below.				
	QCIS Food Stamps Primary: QCIS Food Stamps Primary Writer job -> QCIS Food Stamps Primary Copy job -> QCIS Food Stamps Primaryencode file -> Food Stamps Primary ftp to mainframe -> Food Stamps Primary ftp copied file				
	QCIS Food Stamps Secondary: QCIS Food Stamps Secondary Writer job -> QCIS Food Stamps Secondary Copy job -> QCIS Food Stamps Secondary encode file -> Food Stamps Secondary ftp to mainframe -> Food Stamps Secondary ftp copied file				
	QCIS Food Stamps Denial: QCIS Food Stamps Denial Writer job -> QCIS Food Stamps Denial Copy job -> QCIS Food Stamps Denial encode file -> Food Stamps Denial ftp to mainframe -> Food Stamps Denial ftp copied file				
<b>Request:</b>	Turn off QCIS FTP job that transfer file to mainframe server for all counties since the file is no longer required.				
<b>Recommendation:</b>	Turn off QCIS Copy job, QCIS Encode file, and QCIS FTP job that transfer file to mainframe server for all counties.				
	Update QCIS FTP copied file to look at the outbound file at the QCIS writer job folder.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>99</b>				
Automated Test :	0	Batch/Interfaces :	53	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	36	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-254671] Turn off February Foster Care Main Payroll run (CSPMTF) for 03/01/2023 for Contra Costa and Tulare (Wave 2)

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.03.01</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>01/04/2023 06:32 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Sheryl Eppler - Approved - 01/04/2023				
<b>Expedite Approval:</b>	Karen Rapponotti - Approved - 01/04/2023				
<b>Current Design:</b>	In CalSAWS Foster Care Main Payroll runs on the first business day of the month, for the previous Benefit Month. (Example: March 1, 2023 CalSAWS would create the February 2023 Benefit Month Foster Care Issuances). Wave 2 CalWIN counties (Contra Costa and Tulare) ran their February 2023 Foster Care Main Payroll at the end of February 2023.				
<b>Request:</b>	For Contra Costa and Tulare counties, turn off the February 2023 Foster Care Main Payroll batch scheduled to run 03/01/2023.				
<b>Recommendation:</b>	For Contra Costa and Tulare County, turn off the February 2023 Foster Care Main Payroll batch scheduled to run 03/01/2023.				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

## [CA-255153] ART: Priority Defect Backlog (2022) - Phase 1

Team Responsible:	<b>Automated Test</b>	Assignee:	<b>William Baretsky</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.03.15</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>166</b>
Reporter:	<b>William Baretsky</b>	Regulation Reference:		Created:	<b>01/12/2023 12:29 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Assembly Test</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Michele Peterson, 1/26/23

**Expedite Approval:** Michele Peterson, 1/26/23

**Current Design:** The test suite used to perform Automated Regression Testing (ART) is updated in response to new functionality implemented through the SCR process. Production defects are excluded from this process.

Until recently, there was no mechanism in place for Production defects that are resolved through baseline or priority releases to be reviewed for potential ART coverage. This is now included in the release-based "Execution & Maintenance" effort for the Automated Test Team from Release 23.01 forward. An analysis and review of Production defects that were resolved and released to production in the 6 months prior to this change (i.e., in the latter portion of 2022) was performed through SCR CA-248489.

**Request:** Develop new automated test scripts to cover the scenarios identified during the previous analysis, and integrate these scripts into the ART Suite.

**Recommendation:** Develop new automated test scripts to cover the scenarios identified during the previous analysis, and integrate these scripts into the ART Suite. See the attached 'Scenario\_List' for the detailed listing of scenarios to be automated.

Note: This SCR is the first of multiple phases, covering the first 20 defects identified during the previous analysis.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

N/A - No production impact

**166**

Automated Test :	166	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
				Training :	0



## [CA-255204] MEDS Transaction Data Access-Contra Costa County

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.02.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>87</b>
Reporter:	<b>Carlos Zepeda</b>	Regulation Reference:		Created:	<b>01/13/2023 02:54 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee Review:

Approved by Carlos Zepeda on 1/19/2023

### Expedite Approval:

Approved by Karen J. Rapponotti on 1/19/2023

### Current Design:

Current CalSAWS functionality and CalSAWS reporting system do not provide transaction data to counties and CalSAWS does not send daily transaction files to counties.

### Request:

In preparation for supporting the CalSAWS migration in February 2023, Contra Costa County needs access to transaction data, preferably via the daily transaction files from CalSAWS to MEDS for the purpose of research, troubleshooting, and validation of CalSAWS data sent to MEDS. Additionally, Contra Costa County needs the File Record Layout for modifying our ancillary system "CalSAWS MEDS Transaction Viewer" that is uploaded with transaction data as well as current documentation on CalSAWS triggers sending transactions to MEDS.

### Recommendation:

1. CalSAWS sends daily transaction files to Contra Costa's SFTP location \\EHSDCWSFTP\calsaws-file-transfer (IP address 10.161.185.34).
2. CalSAWS to provide the File Record Layout for the daily transaction files.
3. CalSAWS to provide the file naming convention for the CalSAWS daily transaction files.
4. CalSAWS to provide an updated documentation on all CalSAWS triggers for the transactions sent to MEDS. Los Angeles' copy of documentation is not current. (See attachment - Deliverable 8.7.1 - Interface Control Document (ICD) - MEDS Daily Outbound)
5. Create a BPCR & BSCR to enable a FTP jobs that will transfer the daily MEDS outbound file to Contra Costa County.

File Naming Convention: HD.SAW1006.MEDS.TRANS.XX.YYYY-MM-DD (XX- 2 digits County Code)

### Outreach

#### Description:

#### Alternative Procedure

N/A.

#### Description:

#### Operational Impact:

#### Estimate:

**87**

Automated Test :	0	Batch/Interfaces :	65	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				





## [CA-255262] Online Validation to prevent creating Appointments during Outage

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	23.02.14	Expedite Changes:	Production Deployment	Estimate:	111
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	01/16/2023 06:19 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Usability]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Frederick Gains on 01/20/2023				
<b>Expedite Approval:</b>	Approved by Karen J Rapponotti on 01/19/2023				
<b>Current Design:</b>	Currently, workers can create appointments through the Customer Appointment Detail page or through the Select Intake Appointment page. There is no validation in place on both pages that will notify workers that they are scheduling an appointment during a time that CalSAWS application is down due to a scheduled outage.				
<b>Request:</b>	Create new validation to display on both the Customer Appointment Detail page and the Select Intake Appointment page when workers are trying to create an appointment and the selected date, time or duration will be during a time that CalSAWS application is down to a scheduled outage.				
<b>Recommendation:</b>	1. Create a new Soft Validation to display on both the Customer Appointment Detail page and the Select Intake Appointment page when workers are trying to schedule an appointment during a time frame that CalSAWS application is down due to a scheduled outage.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	111				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	58	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	43	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-255264] Update Batch Appointment Logic to move Appointments creation after outage

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Howard Suksanti</b>	SPG Status:	<b>Pending</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>258</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>01/16/2023 06:23 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Usability]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

Approved by Dymas Pena on 1/23/2023

#### Expedite Approval:

Approved by Karen J. Rapponotti on 1/23/2023

#### Current Design:

CalSAWS batch jobs schedule appointment on the Application outage time.

#### Request:

Update Appointment batch jobs to not create an appointment on the Application outage time.

#### Recommendation:

Update the following Appointment batch jobs to not create an appointment on the Application outage time.

JOB_NAME	Appointment Type	Schedule
1. PB00C898,	WTW/REP/Non-Compliance Cause Determination,	Daily
2. PB19C899,	WTW/REP/ General Appointment	Daily
3. PB19C902,	General Appointment/ Telephone Interview Recertification,	4th business day of the month
4. PB19C903,	General Appointment/SSI Advocacy Mandatory,	1st business day of the month
5. PB19C904,	General Appointment/ SSI 2nd Advocacy Mandatory,	Daily
6. PB19C905,	GROW/Case Management Appointment,	Daily
7. PB19C906,	General Appointment/ SSIAP NSA with Worker,	Daily
8. PB19C909,	General Appointment/ Telephone Interview Recertification,	5th Business day of the month
9. PB19M115,	WTW/REP/ Appraisal Appointment,	Daily
10. PB00E264,	GA/GR Recertification Appointments Batch,	10th Business day
11. PBXXC907,	CalWIN Recertification Appointments Batch,	10th calendar day of the month

Assumption: The process that insert the outage period into the system will be part of CA-255262. There will be a wave SCRs that will update the outage time for future CalWIN migration waves.

### Outreach

#### Description:

#### Alternative

N/A.

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **258**

Automated Test :	0	Batch/Interfaces :	151	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
				Security :	0

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Special Project :	0	System Test Support :	82	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255553] PROD ForgeRock API clients for Santa Clara county

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Derrek Chilson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Nicole Ludena</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.02.17</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>16</b>
Reporter:	<b>Avinda Bandaranayake</b>	Regulation Reference:		Created:	<b>01/23/2023 03:30 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/24/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 1/11/2023				
<b>Expedite Approval:</b>	Approval from Laura Chavez on 1/24/2023				
<b>Current Design:</b>	API clients have DEV/TEST access				
<b>Request:</b>	API clients are requesting PROD access				
<b>Recommendation:</b>	Provide PROD access for APIs with client and secret for the following requests. RITM0034599: CalSAWS API PROD access for Santa Clara county				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>16</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	16	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-242531] CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 3)

Team Responsible:	<b>Online</b>	Assignee:	<b>Rashmi Holla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.05.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>255</b>
Reporter:	<b>Gerald Limbrick</b>	Regulation Reference:		Created:	<b>03/15/2022 12:06 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[ICT]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 1/25/2023

**Expedite Approval:** 01/26/2023

**Current Design:** If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be canceled and, after migration, re-requested.

**Request:** Execute a data change to cancel all in flight eICTs between CalWIN Wave 3 counties (Orange, Santa Barbara & Ventura) and CalSAWS counties at time of CalWIN Wave 3 migration. Provide a list of eICTs that were canceled organized by county.

**Recommendation:**

1. Execute a data change to cancel eICTs that meet the following criteria:
  - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred ) and
  - sending county is active in CalSAWS and receiving county is a CalWIN Wave 3 county (Orange, Santa Barbara & Ventura) or vice versa
2. Provide a case list of the ICTs that were included in the data change with the following elements outlined:
  - Standard Columns:
    - ICT ID
  - The ICT ID will be the identifier as shown in the front end, not the table id
    - Request ID
  - The Request ID will be the identifier as shown in the front end, not the table id
    - Batch Date
    - Sending County
    - Sending Case Number
    - Sending Case Name
    - Receiving County
    - Receiving Case Number
    - Receiving Case Name
    - Status
  - Show the decoded Status
    - Program(s)
  - Show as a comma separated list of program codes
    - MC\_Worker
    - CW\_Worker
    - CF\_Worker
    - Office
  - Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
    - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :  
 MediCal first then CalWORKs then CalFresh  
 The list will be posted to the following location:  
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242533 Note: The SCR  
 number in the list location is not this SCR#, this is so that all associated Wave 3 lists are in the same location.

Note:

When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer  
 forms (depending on the programs on the Case):

- MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
- M40-195A : ICT Notice Of Transfer, Sending
- SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING  
 INTERCOUNTY TRANSFER
- TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY  
 TRANSFER

#### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

CIT for case list

In flight eICTs between CalWIN Wave 3 counties (Orange, Santa Barbara & Ventura) and CalSAWS counties will  
 error after migration so they will need to be re-requested.

**255**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	195	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	42	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	18	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-242533] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 3)

Team Responsible:	<b>Online</b>	Assignee:	<b>Rashmi Holla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.04.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>55</b>
Reporter:	<b>Gerald Limbrick</b>	Regulation Reference:		Created:	<b>03/15/2022 12:16 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[ICT]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 1/26/2023

**Expedite Approval:** 01/19/2023

**Current Design:** If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

**Request:** In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 3 counties (Orange, Santa Barbara & Ventura) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

**Recommendation:**

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 3 counties (Orange, Santa Barbara & Ventura), organized by county and eICT date.  
List Name: CA-242533 CalWIN Wave3 ToOrFrom CalSAWS ICT In Progress - Case List  
List Criteria:
  - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred ) and
  - sending county is a CalSAWS county and receiving county is a CalWIN Wave 3 county (Orange, Santa Barbara & Ventura) or vice versa
 Standard Columns:
  - ICT ID
  - The ICT ID will be the identifier as shown in the front end, not the table id
  - Request ID
  - The Request ID will be the identifier as shown in the front end, not the table id
  - Batch Date
  - Sending County
  - Sending Case Number
  - Sending Case Name
  - Receiving County
  - Receiving Case Number
  - Receiving Case Name
  - Status
  - Show the decoded Status
  - Program(s)
  - Show as a comma separated list of program codes
  - MC\_Worker
  - CW\_Worker
  - CF\_Worker
  - Office
  - Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
  - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order :  
MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:  
CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242533

**Outreach  
Description:**

CIT for case list

**Alternative  
Procedure**

In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

**Description:  
Operational Impact:**

**Estimate:** 55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	28	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	22	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0





## [CA-245151] Add Expungements to LIHEAP/SUAS and WINS Production Reconciliation Reports

Team Responsible:	Reports	Assignee:	Ragapushpa Kasu	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:	23.04.xx	Expedite Changes:	Start Build	Estimate:	521
Reporter:	Claudia Pinto	Regulation Reference:		Created:	05/03/2022 06:28 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[State/Fiscal Reports]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:	01/31/2023	Other Agency Cross Reference:	CA-244844
Consortium Review Approval:					
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval:	Build approval by 12/22/2022				
Current Design:	LIHEAP/SUAS Benefit Production Reconciliation Report and WINS Benefit Production Reconciliation Report do not include EBT Expungements.				
	Example				
	Access the LIHEAP/SUAS Benefit Production Reconciliation Report dated 3/15/2022 in county 36 , control number 3638576095				
Request:	Add EBT Expungements to the LIHEAP/SUAS Benefit Production Reconciliation Report and the WINS Benefit Production Reconciliation Report.				
Recommendation:	1. Update the LIHEAP/SUAS Benefit Production Reconciliation Report to include Expungement information. 2. Update the WINS Benefit Production Reconciliation Report to include Expungement information. 3. Add an Aid Code column to EBT Details sheet on the WINS BENEFIT Production Reconciliation Report.				
Outreach Description:					
Alternative Procedure Description:	The information can be obtained through the LIHEAP/SUAS Benefit Issuance Register daily and monthly report as well as the WINS Benefit issuance Register daily and monthly report. The information can also be obtained via Ad-Hoc.				
Operational Impact:					
Estimate:	521				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	377	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	144	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-245554] CalWIN Wave 3 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>49</b>
Reporter:	<b>Gerald Limbrick</b>	Regulation Reference:		Created:	<b>05/16/2022 02:26 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[ICT]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 1/25/2023

**Expedite Approval:** 1/19/2023

**Current Design:** CA-242533 was created to generate a list of all in process ICTs between CalWIN Wave 3 counties and CalSAWS counties organized by county and eICT date based on defined parameters. This list was intended to allow counties to review and process existing eICTs ahead of CalWIN/CalSAWS cutover.

**Request:** Generate subsequent lists based on these same previously established parameters on the following dates: 04/10/2023, 04/17/2023 & 04/21 to provide counties with up to date in-process eICT status.

**Recommendation:**

1. Provide a case list of in flight eICTs between CalWIN wave 3 counties and CalSAWS counties, organized by county and eICT date.  
List Name: CalWIN Wave 3 Counties To or From CalSAWS ICT Records in Progress-Follow Up Case Lists {List\_Run\_Date}  
List Criteria:  
Current/updated List with the same Criteria as the list published for CA-242533  
Standard Columns:  
Current/updated List with the same Standard columns as the list published for CA-242533

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-242533

(Note: the lists will be added to the same folder as the initial list, for SCR CA-242533; this is for ease of use by the county workers.)

**Outreach Description:** Follow up CIT for case lists.

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **49**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	22	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	22	Tech Arch :	0



## [CA-252130] Operational DCR - Inactivate/Activate Benefit Match Automated Action - CW Wave 3

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Justin Dobbs</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Justin Dobbs</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.04.23</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5</b>
Reporter:	<b>Vallari Bathala</b>	Regulation Reference:		Created:	<b>11/01/2022 02:34 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Rich</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Task Management]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Sarah Rich				
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 01/19.2023				
<b>Current Design:</b>	*** OPERATIONAL - NO IMPACT TO END USER ***				
<b>Request:</b>	<p>The CalSAWS System includes a "Batch EDBC Program Skipped: Review Reason" Automated Action that is triggered when Batch EDBC skips a program.</p> <p>Benefit Match EDBC processing will be run during the Wave 3 CalWIN county cutover.</p> <p>Inactivate the "Batch EDBC Program Skipped: Review Reason" Automated Action temporarily prior to the Benefit Match EDBC processing so that erroneous Tasks are not created. Once processing completes, re-enable the Automated Action.</p>				
<b>Recommendation:</b>	<ol style="list-style-type: none"><li>1. Prior to the Benefit Match EDBC processes, inactivate the "Batch EDBC Program Skipped: Review Reason" Automated Action for the CalWIN Wave 3 counties that have set the Automated Action to Active.</li><li>2. Once Benefit Match EDBC processing is completed, re-enable the "Batch EDBC Program Skipped: Review Reason" Automated Action for the CalWIN Wave 3 counties that had previously set the Automated Action to Active.</li></ol>				
<b>Outreach Description:</b>	N/A				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>5</b>				
Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-253154] Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 3)

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Soundarya Ramesh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.04.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>50</b>
Reporter:	<b>Richard J. Weeks</b>	Regulation Reference:		Created:	<b>11/29/2022 10:41 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui on 1/31/2023				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CalSAWS database tables relating to GA/GR Automated Solution program correspondence are out of sync for with the GA/GR correspondence service data for Wave 3 counties.				
<b>Request:</b>	Validate the one time automated synchronization to align the two data sets. (implemented with GAGR-299)				
<b>Recommendation:</b>	Validate the one time automated synchronization to align the two data sets. (implemented with GAGR-299)				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>50</b>				
Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	30	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

## [CA-254387] Insert CSC IV and CSC V in DOC\_DATA

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sahithi Pabba</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.03.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>43</b>
Reporter:	<b>Maria Jensen</b>	Regulation Reference:		Created:	<b>12/27/2022 12:32 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

**Expedite Approval:** Start Build approved by Lynn Bridwell on 1/18/23

**Current Design:** SCR CA-227571 updated DOC\_DATA structure and values for GROW Entries.

**Request:** Insert new rows and associated values for 'CSC IV' and 'CSC V' into DOC\_DATA.

**Recommendation:** DCR to insert new rows and associated values for 'CSC IV' and 'CSC V' into DOC\_DATA.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **43**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	13	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255134] Modifications to Kin-GAP, Child Care, Adoptions Assistance Child: Age 3 Automated Action Cosmetic Attributes

Team Responsible:	<b>Online</b>	Assignee:	<b>Brian Fohl</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>10</b>
Reporter:	<b>Vallari Bathala</b>	Regulation Reference:		Created:	<b>01/12/2023 09:37 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Rich</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Task Management]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee</b>	Sarah Rich				
<b>Review:</b>					
<b>Expedite Approval:</b>	Approved on 01/19/2023 by Karen Rapponotti				
<b>Current Design:</b>	The name and the scenario verbiage in the "Kin-GAP, Child Care, Adoptions Assistance Child: Age 3" Automated Action incorrectly references Child Care instead of Foster Care.				
<b>Request:</b>	Update the name and scenario verbiage for the "Kin-GAP, Child Care, Adoptions Assistance Child: Age 3" Automated Action to reference Foster Care instead of Child Care as the Automated Action logic evaluates Foster Care and not Child Care.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Modify the following cosmetic attributes for the "Kin-GAP, Child Care, Adoptions Assistance Child: Age 3" Automated Action <ol style="list-style-type: none"> <li>a. Update the name to "Kin-GAP, Foster Care, Adoptions Assistance Child: Age 3".</li> <li>b. Update the Scenario verbiage to "A child enrolled in either of the following programs is turning 3: Kin-GAP, Foster Care, or Adoptions Assistance. Review regional center status and rate."</li> </ol> </li> </ol>				
<b>Outreach</b>					
<b>Description:</b>					
<b>Alternative</b>	None.				
<b>Procedure</b>					
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>10</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	5	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	5	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-255161] Update Fresno County to receive School Lunch Interface monthly instead of annually

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Eric Delaney</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.03.09</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>61</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>01/12/2023 02:58 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-241251</b>
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Sheryl Eppler - Approved - 01/18/2023				
<b>Expedite Approval:</b>	Karen Rapponotti - Approved - 01/18/2023				
<b>Current Design:</b>	CRFI 21-038 offered CalWIN Counties the option to receive the annual School Lunch interface file. Fresno county opted in to receive that annual file.				
<b>Request:</b>	Fresno county have requested to receive the School Lunch interface file monthly instead of annually.				
<b>Recommendation:</b>	<p>Update Fresno county to receive the School Lunch interface file monthly.</p> <p>Create a Batch Property Change Request to update Fresno School Lunch Writer job to monthly frequency.</p> <p>Assumption: Fresno School Lunch jobs will be scheduled as part of CA-239484.</p>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>61</b>				
Automated Test :	0	Batch/Interfaces :	31	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	25	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255225] Texting/Email - Upgrade Node.js Lambda functions to latest Node.js version

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Raheem Raasikh</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>220</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>01/15/2023 10:42 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Brian Rodgers</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/18/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura C. on 1/18/2023				
<b>Expedite Approval:</b>	Approved by Laura C. on 1/18/2023				
<b>Current Design:</b>	Texting and Email service in CalSAWS are implemented using Node.js lambda functions. The current lambda runtime version is Node.js 12. This version has reached end of life				
<b>Request:</b>	Upgrade the Texting and Email Service Lambda functions to supported Node.js runtime version				
<b>Recommendation:</b>	Upgrade Texting and Email Service Lambda functions to latest Node.js version				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>220</b>				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	20	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	60	Tech Arch :	100
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				





## [CA-255226] Child Care Portal - Upgrade Node.js Lambda functions to latest Node.js version

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Aaron Fowler</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>135</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>01/15/2023 10:44 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Brian Rodgers</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/18/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> Approved by Laura C. on 01/19/2023					
<b>Current Design:</b> Child Care Portal Services are implemented using Node.js lambda functions. The current lambda runtime version is Node.js 12. This version has reached end of life					
<b>Request:</b> Upgrade the Child Care Portal Service Lambda functions to supported Node.js runtime version					
<b>Recommendation:</b> Upgrade Child Care Portal Service Lambda functions to latest Node.js version					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b> <b>135</b>					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	60	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	60	Tech Arch :	5
Tech ForgeRock :	0	Tech Ops :	10	Training :	0
Translation :	0				



## [CA-255281] Online Help: Update the Forms Overview for the 23.03 baseline Release

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>30</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>01/17/2023 09:09 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Janet Mitri</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 1/24/2023

**Current Design:** Changes to the Forms Overview for the 23.03 baseline release will be sent by the Correspondence team all at one time. Previously, there were separate training SCRs for each forms update.

**Request:** The Correspondence team will provide updates to the Forms Overview in an excel spreadsheet. Update the Forms Overview in Online Help.

**Recommendation:** Upload the following to Online Help via RoboHelp:  
1) Forms Overview

### Outreach

#### Description:

**Alternative** N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	30



## [CA-247535] Update San Diego Rush Warrant Template Mapping

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>60</b>
Reporter:	<b>Connor Gorry</b>	Regulation Reference:		Created:	<b>07/07/2022 10:07 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Sheryl Eppler (1/24/2023)				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	San Diego County's Rush Warrant template was implemented with CA-229976. During the testing process, San Diego County clarified the requirements for its payment amount population, which differs from the CalSAWS standard population for other rush warrants.				
<b>Request:</b>	Update the Payment Amount field on the upper-right of San Diego's rush warrants to populate with no dollar sign, and two asterisks either side of the numerical field.  For example: **123.00**				
<b>Recommendation:</b>	1) Conduct code changes to create a new payment amount variable format for San Diego County. 2) Perform warrant validation with San Diego County.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Continue using existing Rush Warrant formatting.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>60</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-250541] Update Task Reassignment Limit

Team Responsible:	<b>Online</b>	Assignee:	<b>William Truong</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>396</b>
Reporter:	<b>Sarah Rich</b>	Regulation Reference:		Created:	<b>09/23/2022 01:40 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Rich</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Task Management]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>01/26/2023</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/30/2023

#### Current Design:

Task Reassignment instructions are executed during overnight batch processing. A Task Reassignment instruction will not be processed if configured to reassign 2,500 or more Tasks.  
The Task Pop-Up: Task Search page only allows up to 50 Tasks to be reassigned in real time.

#### Request:

1. Increase the Task Reassignment batch processing Task limit.
2. Increase the number of Tasks that can be reassigned in Realtime.

#### Recommendation:

1. Update the Task Reassignment overnight batch processing to allow up to 10,000 Tasks to be reassigned per instruction.
2. Update the Task Reassignment Detail page to include a Frequency of "Immediately". Processing will allow up to 2,500 Tasks to be reassigned in real time.

### Outreach

#### Description:

#### Alternative

None

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **396**

Automated Test :	0	Batch/Interfaces :	283	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	113	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-255206] Provide Additional County Preparation and Post-Go Live Support for CalWIN Migration

Team Responsible:	<b>Special Project</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Amy Gill</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.05.31</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>5880</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>01/13/2023 03:10 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 1/19/2023

**Expedite Approval:** Karen Rapponotti on 1/19/2023

**Current Design:** Deloitte is the primary vendor responsible for managing the County Preparation and Post-Implementation Support phases for the CalWIN county migration to CalSAWS.

**Request:** The California Statewide Automated Welfare System (CalSAWS) Consortium has requested Accenture to provide additional support related to the migration of the Waves 2-4 CalWIN Counties to the CalSAWS System.

This SCR will be funded under the CalSAWS M&E budget unless additional funding becomes available. In the event that additional funding becomes available, a contract amendment or Change Notice will be executed to incorporate such funding and scope into the Agreement and the funding source for this SCR will be updated from CalSAWS M&E to other funding.

**Recommendation:** Accenture to provide additional support related to the migration of Waves 2-4 CalWIN Counties to the CalSAWS System by providing functional and technical information about the CalSAWS System to the migrating CalWIN Counties, the Consortium, and the Consortium's CalWIN implementation support services ("ISS") vendor.

This includes:

1. Providing functional and technical information to the Waves 2-4 migrating CalWIN counties during each wave's six-week County Preparation phase.
2. Providing functional and technical information to the Waves 2-3 migrating CalWIN counties during each wave's eight-week Post-Go Live Support period.

Additional support for subsequent waves will be addressed through a future Change Notice.

**Outreach Description:** Not Applicable

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **5880**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
				Support :	

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Reports :	0	Reports Test :	0	Security :	0
Special Project :	5880	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-255346] Update EDBC Sweep Batch 10 day logic to use the new Date table

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Sri Muruganantham</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>88</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>01/18/2023 11:41 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 1/26/2023				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	SCR CA-201813 added a new County Calendar page and County Dates table to allow each County to view County Holiday Dates and other important County Dates such as batch 10-day cutoff. SCR CA-201813 also updated the batch sweep and Fiscal logic to look at the batch 10-day cutoff dates in the new table.				
<b>Request:</b>	Update EDBC sweep logic for Foster Care programs that have exceeded their date of emergency assistance to determine 10-day date based on the batch 10-day cutoff date in the County Dates table instead of existing code table.				
<b>Recommendation:</b>	1. Update FC Emergency Assistance Exceeded EDBC sweep logic (Job number PB00E122) to use the batch 10-day cutoff date in the new County Dates table.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>88</b>				
Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	23	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-255387] Update Solano County Positive Pay Interface to only run once daily

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>20</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>01/18/2023 02:11 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee</b>	William Rodriguez (Solano) - Approved - 01/25/2023				
<b>Review:</b>					
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Positive Pay Interface runs up to four times daily. CRFI 20-001 identified how often the County would like to receive a Positive Pay interface.				
<b>Request:</b>	Solano County would like to only receive one Positive Pay interface file daily.				
<b>Recommendation:</b>	Update Solano County to only receive one Positive Pay Interface file per day, to be sent to the County between 11pm and 6am. This file will contain all Rush and Routine Warrants created, and all Cancellations since the last successful run of the Positive Pay file.				
<b>Outreach</b>					
<b>Description:</b>					
<b>Alternative</b>	N/A				
<b>Procedure</b>					
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>20</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	10
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	5	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0





## [CA-251818] CalWIN Wave 4: Purge the Disposition Transactions generated through Benefit Match process

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Cynthia Ridley</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.07.02</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>9</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>10/25/2022 10:27 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CH-186221</b>
Consortium Review Approval Date:					

### Non-Committee Review:

Approved by Maureen Votta January 18, 2023

### Expedite Approval:

### Current Design:

EDBC Benefit Match Process will generate Dispositions to send to CalHEERS.

### Request:

Purge the disposition transactions generated through Benefit match process.

### Recommendation:

CalSAWS will purge the Dispositions created after the EDBC Benefit match is complete for CalWIN Wave 4.

### Outreach

### Description:

### Alternative

### Procedure

### Description:

### Operational Impact:

Estimate: **9**

Dispositions will be sent to CalHEERS.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	7	CalHEERS Test :	2
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-253155] Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 4)

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Soundarya Ramesh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.06]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.06.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>50</b>
Reporter:	<b>Richard J. Weeks</b>	Regulation Reference:		Created:	<b>11/29/2022 10:43 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui on 1/31/2023				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CalSAWS database tables relating to GA/GR Automated Solution program correspondence are out of sync for with the GA/GR correspondence service data for Wave 4 counties.				
<b>Request:</b>	Validate the one time automated synchronization to align the two data sets. (implemented with GAGR-302)				
<b>Recommendation:</b>	Validate the one time automated synchronization to align the two data sets. (implemented with GAGR-302)				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>50</b>				
Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	30	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-209038] MEDS: Unnecessary EW20 transaction on GA aid code

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Gurunandan Vijendra Agnihothri</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>459</b>
Reporter:	<b>Tina Tran</b>	Regulation Reference:		Created:	<b>06/19/2019 04:41 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[MEDS]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Cristina Contreras on 01/19/2023

**Expedite Approval:**  
**Current Design:**

Currently, CalACES sends unnecessary EW20 transaction with GA aid code from the daily batch. It appears to happen when County Eligibility Worker/Batch attempts to authorize eligibility month(s) without changes to the GA aid code on an active case. Please see scenarios attached.

**Request:** Since there is no eligibility change based on this EW20 transaction, it's considered to be unnecessary EW20 transaction. EW20 transaction should not be generated.

**Recommendation:** MEDS daily process should be modified to not trigger EW20 transaction when County Eligibility Worker/Batch attempts to authorize eligibility month(s) without changes to the GA aid code. With this change, the number of records in the MEDS Outbound file will be reduced.

The Daily MEDS EW20 transaction job will be updated on GA program only on the following scenarios

1. EW20 will not be sent when prior/current/future/come-up months Accepted & Save EDBC has the same program status code and aid code from previous EDBC.
2. When the program status of the high date EDBC is not active, do not trigger EW20 for any months prior to discontinuance if those months have the same aid code from previous EDBC.
3. When there is a prior month with high date EDBC record that has the same program status code and aid code, do not trigger EW20 transaction.
4. When there is an EDBC for the current/future month the Interface currently trigger multiple EW20(On some scenario, there are more than 20 transactions), the batch should not trigger EW20 when the program status and aid code are the same.
5. When approve the GA and MC programs on the same day, there should be only one EW20 for the GA program. The EDBC Begin month and End month are the same month.

Please find sample scenarios in the attachment (Scenario 1- 5).

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

N/A.

**459**

Automated Test :	0	Batch/Interfaces :	264	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	155	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



## [CA-211528] Update CBEST Appt batch job for Participants with Temp U and Temp NSA Status

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Sri Muruganantham</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>127</b>
Reporter:	<b>Adelaide Mendoza</b>	Regulation Reference:	<b>CER-CA-210966</b>	Created:	<b>10/31/2019 09:08 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/24/2023</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The current CalSAWS logic is designed to identify active General Relief (GR) clients designated Permanent NSA, Permanent Unemployable and Temporary Unemployables/NSA for 12 out of an 18-month period and trigger an appointment with participant.

#### Request:

Modify Countywide Benefits Entitlement Services Team (CBEST) Appointment batch job (PB19C903) to not trigger on Temp Unemployable and Temp NSA scenarios.

#### Recommendation:

Modify CBEST Appointment batch job (PB19C903) to not trigger on Temp Unemployable and Temp NSA scenarios.

Please find more details in the Design document.

### Outreach

#### Description:

#### Alternative

N/A.

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**127**

Automated Test :	0	Batch/Interfaces :	83	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	34	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-251820] CalWIN Wave 5: Purge the Disposition Transactions generated through Benefit Match process

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Cynthia Ridley</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.09.03</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>9</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>10/25/2022 10:31 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CH-186317</b>
Consortium Review Approval Date:					

### Non-Committee Review:

Approved by: Maureen Votta January 18, 2023

### Expedite Approval:

### Current Design:

EDBC Benefit Match Process will generate Dispositions to send to CalHEERS.

### Request:

Purge the disposition transactions generated through Benefit match process.

### Recommendation:

CalSAWS will purge the Dispositions created after the EDBC Benefit match is complete for CalWIN Wave 5.

### Outreach

### Description:

### Alternative

### Procedure

### Description:

### Operational Impact:

Estimate: **9**

Dispositions will be sent to CalHEERS.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	7	CalHEERS Test :	2
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-253156] Synchronization of CalSAWS and GA/GR Correspondence service databases (Wave 5)

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Soundarya Ramesh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.07]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.08.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>50</b>
Reporter:	<b>Richard J. Weeks</b>	Regulation Reference:		Created:	<b>11/29/2022 10:45 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui on 1/31/2023.				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CalSAWS database tables relating to GA/GR Automated Solution program correspondence are out of sync for with the GA/GR correspondence service data for Wave 5 counties.				
<b>Request:</b>	Validate the one time automated synchronization to align the two data sets. (implemented with GAGR-303)				
<b>Recommendation:</b>	Validate the one time automated synchronization to align the two data sets. (implemented with GAGR-303)				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>50</b>				
Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	30	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-251822] CalWIN Wave 6: Purge the Disposition Transactions generated through Benefit Match process

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.09]</b>	Designer Contact:	<b>Cynthia Ridley</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.10.29</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>9</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>10/25/2022 10:40 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CH-186319</b>
Consortium Review Approval Date:					

### Non-Committee Review:

Approved by: Maureen Votta January 18, 2023

### Expedite Approval:

### Current Design:

EDBC Benefit Match Process will generate Dispositions to send to CalHEERS.

### Request:

Purge the disposition transactions generated through Benefit match process.

### Recommendation:

CalSAWS will purge the Dispositions created after the EDBC Benefit match is complete for CalWIN Wave 6.

### Outreach

### Description:

### Alternative

### Procedure

### Description:

### Operational Impact:

Estimate: **9**

Dispositions will be sent to CalHEERS.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	7	CalHEERS Test :	2
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				





## [CA-255729] DISCOVERY SCR - Connectivity and Access to CalWIN Read-Only Environment (Gainwell Managed)

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Uzair S. Naveed</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.09]</b>	Designer Contact:	<b>Uzair S. Naveed</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.08.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>110</b>
Reporter:	<b>Uzair S. Naveed</b>	Regulation Reference:		Created:	<b>01/26/2023 12:11 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Haikaz (Mike) Tombakian</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz (Mike) Tombakian on 1/26/2023

**Expedite Approval:**  
**Current Design:** CalWIN read only environment is accessible to CalWIN counties via their CalWIN / CGEN network connections. This will stop working post Oct, 2023.

**Request:** To allow Calvin counties access to their prior data and the read-only environment a new connectivity would need to be setup which will use the CalSAWS network path rather than the CalWIN/CGEN path.

The Read-Only environment is hosted in a hybrid (AWS and On-Prem) environment by the CalWIN Gainwell team. This is a new requirement to the connectivity pattern that is currently made available

**Recommendation:** Discovery sessions (requirement gathering) followed by the effort estimation (Design, Build, Test, Operate) will be required. This SCR is ONLY for this initial screening.  
  
A separate SCR will be created for the deliverable work (if the work effort captured through this SCR is accepted)

**Outreach Description:**

- The CalWIN Read-Only environment will be available until Oct 2023 via the existing CalWIN network.
- From Oct 2023 – Sept 2024, this Read-Only environment (hosted in Gainwell managed AWS + Gainwell managed physical DC) will need to be accessible via CalSAWS network (Extranet & Partner Exchange)
- Details around how the authentication to this environment would work and policies to be permitted are not yet known.

To make this happen, we need Discovery sessions (requirement gathering) followed by the effort estimation (Design, Build, Test, Operate).

**Alternative Procedure** n/a

**Description:**  
**Operational Impact:**  
**Estimate:**

**110**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	10	Conversion :	0	DBA :	10
Design :	10	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	20
Special Project :	0	System Test Support :	10	Tech Arch :	50

End SCRs



## [CA-203445] Modify CW NOA M40-181A (11/14) and Update the Template Repository to newest State Version

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rohan Bedre</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Vamsi Davuluri [X]</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.01.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Lucio Castillo</b>	Regulation Reference:		Created:	<b>07/05/2018 07:49 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	11/28/2022 Maria Arceo. Send to Correspondence committee as FYI 12/5/2022				
<b>Expedite Approval:</b>	By Michele Peterson on 11/29/2022				
<b>Current Design:</b>	Currently, M40-181A (8/10) is available in English and threshold languages in CalSAWS in the Template Repository.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Update the M40-181A to match with the latest state version (11/14) in English and all available threshold languages in Template Repository. Languages include: English, Chinese, Russian, Spanish and Vietnamese.</li> <li>2. Turn off the threshold languages of old version (8/10) in Template Repository which are not available in CDSS with latest version (11/14). Threshold languages to be turned off: Korean, Cambodian, Tagalog, Armenian.</li> <li>3. Update the automated M40-181A NOAs reason verbiage for A010T, A216T in English and available threshold languages to match the latest version.</li> </ol>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the M40-181A to match with the latest state version (11/14) in English and following threshold languages: Chinese, Russian, Spanish, Vietnamese.</li> <li>2. Turn off the threshold languages of old version (8/10) in Template Repository which are not available in CDSS with latest version (11/14). Threshold languages to be turned off: Korean, Cambodian, Tagalog, Armenian</li> <li>3. Update the M40-181A NOA reasons: A010T, A216T in English and available threshold languages to match the latest version.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>310</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	Conversion :	0	DBA :	0
Design :	50	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	60	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

Section 1.2

1. Update the M40-181A to match with the latest state version (11/14) in English and all available threshold languages in Template Repository.

Languages include:

English, Chinese, Russian, Spanish and Vietnamese.

2. Turn off the threshold languages of old version (8/10) in Template Repository which are not available in CDSS with latest version (11/14).

Threshold languages to be turned off: Korean, Cambodian, Tagalog, Armenian.

3. Update the automated M40-181A NOAs reason verbiage for A010T, A650T, A676T, A993T, A118T, A216T in English and available threshold languages to match the latest version.

Section 1.3

1. Update the M40-181A to match with the latest state version (11/14) in English and following threshold languages: Chinese, Russian, Spanish, Vietnamese.

2. Turn off the threshold languages of old version (8/10) in Template Repository which are not available in CDSS with latest version (11/14).

Threshold languages to be turned off: Korean, Cambodian, Tagalog, Armenian

3. Update the M40-181A NOA reasons: A010T, A650T, A676T, A993T, A118T, A216T in English and available threshold languages to match the latest version.

After: Updated Section 1.2 and 1.3 to remove NOAs A650T, A676T, A993T, A118T.

Section 1.2

1. Update the M40-181A to match with the latest state version (11/14) in English and all available threshold languages in Template Repository.

Languages include:

English, Chinese, Russian, Spanish and Vietnamese.

2. Turn off the threshold languages of old version (8/10) in Template Repository which are not available in CDSS with latest version (11/14).

Threshold languages to be turned off: Korean, Cambodian, Tagalog, Armenian.

3. Update the automated M40-181A NOAs reason verbiage for A010T, A216T in English and available threshold languages to match the latest version.

Section 1.3

1. Update the M40-181A to match with the latest state version (11/14) in English and following threshold languages: Chinese, Russian, Spanish, Vietnamese.

2. Turn off the threshold languages of old version (8/10) in Template Repository which are not available in CDSS with latest version (11/14).

Threshold languages to be turned off: Korean, Cambodian, Tagalog, Armenian

3. Update the M40-181A NOA reasons: A010T, A216T in English and available threshold languages to match the latest version.

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

**Content Revision**  
**Status-3:**  
**Content Revision**  
**Description-3:**

3. Release Change: {Description of Release Change}  
Before:  
After:
1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:
2. ETC Change: {Description of ETC Change}  
Before:  
After:
3. Release Change: {Description of Release Change}  
Before:  
After:

**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:
2. ETC Change: {Description of ETC Change}  
Before:  
After:
3. Release Change: {Description of Release Change}  
Before:  
After:

## [CA-241311] Add Missing Translations for CF 377.7A

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Lianel Richwin</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kamal ShakerJ</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1240</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>02/17/2022 11:03 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui on 1/12/2023				
<b>Expedite Approval:</b>	By Lynn Bridwell on 01/18/2023				
<b>Current Design:</b>	Currently CF 377.7A (2/14) is available in English and Spanish languages.				
<b>Request:</b>	<p>1. Add the NOA Reasons in Threshold languages for the below mentioned reasons to the latest version CF 377.7A (2/14):</p> <ol style="list-style-type: none"> <li>CF_CH_IPV_STATE_HRNG_THIRD_SNCTN_F123</li> <li>CF_TN_IPV_STATE_HRNG_THIRD_SNCTN_F123</li> <li>CF_CH_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126</li> <li>CF_TN_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126</li> <li>CF_CH_IPV_DISQUAL_AGRD_SNCTN_F127</li> <li>CF_TN_IPV_DISQUAL_AGRD_SNCTN_F127</li> <li>CF_CH_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129</li> <li>CF_TN_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129</li> <li>CF_CH_IPV_COURT_DESC_SNCTN_F130</li> <li>CF_TN_IPV_COURT_DESC_SNCTN_F130</li> <li>CF_CH_IPV_COURT_DESC_SNCTN_THIRD_F132</li> <li>CF_TN_IPV_COURT_DESC_SNCTN_THIRD_F132</li> <li>CF_CH_IPV_STATE_HRNG_SNCTN_F121</li> <li>CF_TN_IPV_STATE_HRNG_SNCTN_F121</li> </ol> <p>Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.</p> <p>2. Add the CF 377.7A1(2/14) to CF_NOA_TEMPLATE in all available Threshold languages. Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.</p>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>Add NOA Reason for CF 377.7A (2/14) in all available languages.</li> <li>Add the CF 377.7A1(2/14) to CF_NOA_TEMPLATE in all available Threshold languages. CF 377.7A1 will be generated along with CF 377.7A</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>1240</b>				

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	850	Conversion :	0	DBA :	0
Design :	135	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	255	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:**

Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before: Section 1.2

Add the NOA Reasons in Threshold languages for the below mentioned reasons to the latest version CF 377.7A (2/14):

1. CF\_CH\_IPV\_STATE\_HRNG\_THIRD\_SNCTN\_F123
2. CF\_TN\_IPV\_STATE\_HRNG\_THIRD\_SNCTN\_F123
3. CF\_CH\_IPV\_ADMIN\_DISQUAL\_THIRD\_SNCTN\_F126
4. CF\_TN\_IPV\_ADMIN\_DISQUAL\_THIRD\_SNCTN\_F126
5. CF\_CH\_IPV\_DISQUAL\_AGRD\_SNCTN\_F127
6. CF\_TN\_IPV\_DISQUAL\_AGRD\_SNCTN\_F127
7. CF\_CH\_IPV\_DISQUAL\_AGRD\_SNCTN\_CHNG\_F129
8. CF\_TN\_IPV\_DISQUAL\_AGRD\_SNCTN\_CHNG\_F129
9. CF\_CH\_IPV\_COURT\_DESC\_SNCTN\_F130
10. CF\_TN\_IPV\_COURT\_DESC\_SNCTN\_F130
11. CF\_CH\_IPV\_COURT\_DESC\_SNCTN\_THIRD\_F132
12. CF\_TN\_IPV\_COURT\_DESC\_SNCTN\_THIRD\_F132
13. CF\_CH\_IPV\_STATE\_HRNG\_SNCTN\_F121
14. CF\_TN\_IPV\_STATE\_HRNG\_SNCTN\_F121

Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.

Section 1.3

Add NOA Reason for CF 377.7A (2/14) in all available languages.

After: Updated section 1.2 and 1.3 to add the CF 377.7A1 to CF\_NOA\_TEMPLATE in threshold languages.

Section 1.2

1. Add the NOA Reasons in Threshold languages for the below mentioned reasons to the latest version CF 377.7A (2/14):

1. CF\_CH\_IPV\_STATE\_HRNG\_THIRD\_SNCTN\_F123
2. CF\_TN\_IPV\_STATE\_HRNG\_THIRD\_SNCTN\_F123
3. CF\_CH\_IPV\_ADMIN\_DISQUAL\_THIRD\_SNCTN\_F126
4. CF\_TN\_IPV\_ADMIN\_DISQUAL\_THIRD\_SNCTN\_F126
5. CF\_CH\_IPV\_DISQUAL\_AGRD\_SNCTN\_F127
6. CF\_TN\_IPV\_DISQUAL\_AGRD\_SNCTN\_F127
7. CF\_CH\_IPV\_DISQUAL\_AGRD\_SNCTN\_CHNG\_F129
8. CF\_TN\_IPV\_DISQUAL\_AGRD\_SNCTN\_CHNG\_F129
9. CF\_CH\_IPV\_COURT\_DESC\_SNCTN\_F130
10. CF\_TN\_IPV\_COURT\_DESC\_SNCTN\_F130
11. CF\_CH\_IPV\_COURT\_DESC\_SNCTN\_THIRD\_F132
12. CF\_TN\_IPV\_COURT\_DESC\_SNCTN\_THIRD\_F132
13. CF\_CH\_IPV\_STATE\_HRNG\_SNCTN\_F121
14. CF\_TN\_IPV\_STATE\_HRNG\_SNCTN\_F121

Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.

2. Add the CF 377.7A1(2/14) to CF\_NOA\_TEMPLATE in all available Threshold languages.

Languages Include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.

#### Section 1.3

1. Add NOA Reason for CF 377.7A (2/14) in all available languages.

2. Add the CF 377.7A1(2/14) to CF\_NOA\_TEMPLATE in all available Threshold languages. CF 377.7A1 will be populated along with CF 377.7A

#### 2. Estimate Change:

Before:

Client Correspondence ETC 1:850

Client Correspondence ETC Total:850

System Test Support ETC 1:255

System Test Support ETC Total:255

After:

Client Correspondence ETC 1:1000

Client Correspondence ETC Total:1000

System Test Support ETC 1:300

System Test Support ETC Total:300

#### **Content Revision Status-2:**

#### **Content Revision Description-2:**

##### 1. Recommendation Change:

Before:

After:

##### 2. Estimate Change:

Before:

After:

##### 3. Release Change:

Before:

After:

##### 4. Funding Source Change:

Before:

After:

#### **Content Revision Status-3:**

#### **Content Revision Description-3:**

##### 1. Recommendation Change:

Before:

After:

##### 2. Estimate Change:

Before:

After:

##### 3. Release Change:

Before:

After:

##### 4. Funding Source Change:

Before:

After:

#### **Content Revision Status-4:**



**Content Revision  
Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:



## [CA-245578] Secrets Manager Implementation

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Kevin Anadkat</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Kevin Anadkat</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>RWR</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>200</b>
Reporter:	<b>Nicole Ludena</b>	Regulation Reference:		Created:	<b>05/16/2022 05:36 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Haikaz (Mike)</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Consortium Contact:	<b>Tombakian</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 5/16/2022

**Expedite Approval:**

**Current Design:** Static passwords being used for the FR super admin accounts

**Request:** Implement secrets manager to rotate the passwords using the API calls in the forgerock code to retrieve the passwords from aws secret manager

**Recommendation:** use secret manager to mask the static passwords in the code

### Outreach Description:

### Alternative Procedure

N/A

### Description:

### Operational Impact:

### Estimate:

**200**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	200	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

### Content Revision Status-1:

Pending CCB

### Content Revision Description-1:

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:

Before: 23.01  
After: RWR

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Kenneth J. Lerch</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>23.03.06</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1810</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>06/16/2020 11:44 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/12/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 1/12/2022				
<b>Expedite Approval:</b>	Approved by Laura Chavez on 1/12/2022				
<b>Current Design:</b>	CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.				
<b>Request:</b>	Upgrade the application to latest versions of JAVA and Weblogic				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Upgrade JAVA version to JAVA 11</li> <li>2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.</li> <li>3. Upgrade Weblogic version to 14.1</li> <li>4. Upgrade Spring framework version to 5.3.13</li> <li>5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>1810</b>				
Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	120
BenefitsCal :	100	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	100	Conversion :	0	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	150
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	300	Performance :	100	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	340
Tech ForgeRock :	0	Tech Ops :	300	Training :	0
Translation :	0				
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	<ol style="list-style-type: none"> <li>1. Recommendation Change: N/A</li> <li>2. Estimate Change: Before: Batch/Interfaces ETC 1:50</li> </ol>				

Batch/Interfaces ETC 2:100  
Batch/Interfaces ETC Total:150  
Batch Operations ETC 1:120  
Batch Operations ETC Total:120  
BenefitsCal ETC 1:100  
BenefitsCal ETC Total:100  
CalHEERS ETC 1:40  
CalHEERS ETC Total:40  
Online ETC 1:100  
Online ETC 2:100  
Online ETC 3:100  
Online ETC Total:300  
Client Correspondence ETC 1:100  
Client Correspondence ETC Total:100  
Eligibility ETC 1:100  
Eligibility ETC Total:100  
Fiscal ETC 1:150  
Fiscal ETC Total:150  
Performance ETC 1:100  
Performance ETC Total:100  
Tech Arch ETC 1:100  
Tech Arch ETC 2:100  
Tech Arch ETC 3:100  
Tech Arch ETC 4:40  
Tech Arch ETC Total:340  
Tech Ops ETC 1:300  
Tech Ops ETC Total:300  
Automated Test ETC-1:10  
Automated Test ETC Total:10

After:  
Performance ETC 1:100  
Performance ETC Total:100  
Tech Arch ETC 1:100  
Tech Arch ETC 2:100  
Tech Arch ETC 3:100  
Tech Arch ETC 4:40  
Tech Arch ETC Total:340  
Tech Ops ETC 1:300  
Tech Ops ETC Total:300  
Automated Test ETC-1:10  
Automated Test ETC Total:10

### 3. Release Change:

Before:  
Fix Version/s: 22.11  
Minor Version: 23.01.xx

After:  
Fix Version/s: 23.02  
Minor Version: 23.03.05

### 4. Funding Source Change: N/A

Accepted

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

#### 1. Recommendation Change:

Before:  
1. Upgrade JAVA version to JAVA 11  
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.  
3. Upgrade Weblogic version to 14.1  
4. Upgrade Spring framework version to 5.3.13  
After:

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

2. Estimate Change:

Before:

BenefitsCal ETC 2:=150

CalHEERS ETC-1 = 0

After:

BenefitsCal ETC 2:=0 (The BenefitsCal Portal Service will be upgraded with SCR CA-238653, so removed hours from this SCR)

CalHEERS ETC-1 = 40 (CHEWS will be upgraded as part of this SCR, so adding 40 hours. These 40 hours have been reduced from SCR CA-238653)

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision  
Status-3:**

Accepted

**Content Revision  
Description-3:**

1. Recommendation Change:

Before: NA

After: NA

2. Estimate Change:

Before: NA

After: NA

3. Release Change:

Before: 22.03

After: 22.05

4. Funding Source Change:

Before: NA

After: NA

**Content Revision  
Status-4:**

Accepted

**Content Revision  
Description-4:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.05

After: 22.06

4. Funding Source Change: N/A



## [CA-226207] DDID 2219, 2716, 2717, 2728, 2258 FDS CSC: CalSAWS Outbound IVR

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Michael T. Wright</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.12</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>400</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>03/09/2021 02:57 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	<b>Customer Service Center</b>
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>04/09/2021</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The CalSAWS Outbound IVR Appointment Reminder and Outbound IVR Missing Document Reminder is migrated C-IV functionality (SCR CA-207026). Data from CalSAWS is transferred to the Contact Center system via a text file and stored in an AWS S3 bucket. The batch jobs associated to this data transfer for the 'Missing Balderas Reminder Outbound campaigns' (POxxM304), and 'Missing SAR7 Reminder Outbound campaigns' (POxxM302) were migrated by SCR CA-218722.

#### Request:

Update migrated C-IV Outbound IVR Campaigns (SCR CA-207026) to include additional changes to support all 58 counties according to the requirements gathered during the Contact Center Functional Design Sessions.

#### Recommendation:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
  - a. Farsi
  - b. Vietnamese
  - c. Mandarin
  - d. Tagalog
  - e. Russian
  - f. Korean
  - g. Cambodian
  - h. Hmong
  - i. Arabic
  - j. Lao
  - k. Cantonese
  - l. Armenian
  - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and/or opt-out customers for Outbound IVR Campaigns.
4. Configure the Appointment Reminder Outbound IVR calls to:
  - a. Include appointment reminders for the following appointment types:
    - i. Meeting with worker
    - ii. Group meeting
    - iii. Telephone interview
    - iv. Re-evaluation interview
    - v. Telephone CW/CF Re-Evaluation interview
  - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
  - c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
  - d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment.
5. Configure the Missing SAR 7 and Balderas Reminder Outbound IVR calls to provide the customer the option to have the missing document be re-sent:

- a. Resend generated document to address originally mailed.

**Outreach  
Description:**

CRFI to collect phone numbers to transfer reschedule appointment requests.  
CIT to inform all Contact Center Counties of new call types being transferred to queues for rescheduling appointments.

**Alternative  
Procedure  
Description:**

N/A

**Operational Impact:  
Estimate:**

400

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	400
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision  
Status-1:**

Accepted

**Content Revision  
Description-1:**

1. Summary Change:  
Before: DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR  
After: DDID 2219, 2716, 2717, 2728 FDS CSC: CalSAWS Outbound IVR

2. Recommendation Change:  
Before:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
  - a. Farsi
  - b. Vietnamese
  - c. Mandarin
  - d. Tagalog
  - e. Russian
  - f. Korean
  - g. Cambodian
  - h. Hmong
  - i. Arabic
  - j. Lao
  - k. Cantonese
  - l. Armenian
  - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
5. Configure the Appointment Reminder Outbound IVR calls to:
  - a. Include appointment reminders for the following appointment types:
    - i. Meeting with worker
    - ii. Group meeting
    - iii. Telephone interview
    - iv. Re-evaluation interview
    - v. Telephone CW/CF Re-Evaluation interview
  - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
  - c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.



d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

After:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
  - a. Farsi
  - b. Vietnamese
  - c. Mandarin
  - d. Tagalog
  - e. Russian
  - f. Korean
  - g. Cambodian
  - h. Hmong
  - i. Arabic
  - j. Lao
  - k. Cantonese
  - l. Armenian
  - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Appointment Reminder Outbound IVR calls to:
  - a. Include appointment reminders for the following appointment types:
    - i. Meeting with worker
    - ii. Group meeting
    - iii. Telephone interview
    - iv. Re-evaluation interview
    - v. Telephone CW/CF Re-Evaluation interview
  - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
  - c. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

**Content Revision  
Status-2:**

Accepted

**Content Revision  
Description-2:**

1. Release Change:  
Before: 22.01  
After: 22.03

**Content Revision  
Status-3:**

Accepted

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:
1. Enhance the Amazon Outbound API calls to support additional call volume.
  2. Configure the Outbound IVR to support additional languages:
    - a. Farsi
    - b. Vietnamese
    - c. Mandarin
    - d. Tagalog
    - e. Russian
    - f. Korean
    - g. Cambodian
    - h. Hmong
    - i. Arabic
    - j. Lao
    - k. Cantonese
    - l. Armenian
    - m. Portuguese
  3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
  4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
  5. Configure the Appointment Reminder Outbound IVR calls to:
    - a. Include appointment reminders for the following appointment types:

- i. Meeting with worker
  - ii. Group meeting
  - iii. Telephone interview
  - iv. Re-evaluation interview
  - v. Telephone CW/CF Re-Evaluation interview
- b. Provide the customer an option to confirm, cancel or reschedule the appointment.
- c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
- d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

After:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
  - a. Farsi
  - b. Vietnamese
  - c. Mandarin
  - d. Tagalog
  - e. Russian
  - f. Korean
  - g. Cambodian
  - h. Hmong
  - i. Arabic
  - j. Lao
  - k. Cantonese
  - l. Armenian
  - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and/or opt-out customers for Outbound IVR Campaigns.
4. Configure the Appointment Reminder Outbound IVR calls to:
  - a. Include appointment reminders for the following appointment types:
    - i. Meeting with worker
    - ii. Group meeting
    - iii. Telephone interview
    - iv. Re-evaluation interview
    - v. Telephone CW/CF Re-Evaluation interview
  - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
  - c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
  - d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment.
5. Configure the Missing SAR 7 and Balderas Reminder Outbound IVR calls to provide the customer the option to have the missing document be re-sent:
  - a. Resend generated document to address originally mailed.

2. Estimate Change: N/A

3. Release Change:

Before: 22.09

After: 22.11

4. Funding Source Change: N/A

Pending CCB

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Release Change:

Before: 22.11

After: 23.01



## [CA-226837] DDID 2699, 2210, 2705, 2706, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2721 FDS CSC: Inbound IVR

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Dheeraj Muralidara</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.04.27</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>840</b>
Reporter:	<b>Charles Heo [X]</b>	Regulation Reference:		Created:	<b>03/28/2021 05:06 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	<b>Contact Center Buildout</b>
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>07/09/2021</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Shasta County Inbound IVR only supports English and Spanish.

#### Request:

\*\*\* Shasta County Only \*\*\*

Update the Shasta County IVR to support additional languages.

#### Recommendation:

1. Update the county IVRs to support additional languages.

- English
- Spanish
- Farsi
- Vietnamese
- Mandarin
- Armenian
- Tagalog
- Russian
- Korean
- Cambodian
- Hmong
- Cantonese
- Arabic
- Lao

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**840**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	840
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
				Security :	0

Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:  
Before: 22.05  
After: 22.07

4. Funding Source Change: N/A

**Content Revision Status-2:** Accepted

**Content Revision Description-2:** 1. Recommendation Change:  
Before:

1. Update the county IVRs to support additional languages.

- a. English
- b. Spanish
- c. Farsi
- d. Vietnamese
- e. Mandarin
- f. Armenian
- g. Tagalog
- h. Russian
- i. Korean
- j. Cambodian
- k. Hmong
- l. Cantonese
- m. Arabic
- n. Lao

After:

1. Update Shasta County's IVRs to support additional languages.

- a. English
- b. Spanish
- c. Farsi
- d. Vietnamese
- e. Mandarin
- f. Armenian
- g. Tagalog
- h. Russian
- i. Korean
- j. Cambodian
- k. Hmong
- l. Cantonese
- m. Arabic
- n. Lao

2. Estimate Change: N/A

3. Release Change:  
Before: 22.07  
After: 22.11

4. Funding Source Change: N/A

**Content Revision Status-3:** Pending CCB

**Content Revision  
Description-3:**

1. Release Change:  
Before: 22.11  
After: 23.03

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:



## [CA-226843] DDID 2701, 2706 FDS CSC: Voice Authentication: All Languages

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Dheeraj Muralidara</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.09</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>600</b>
Reporter:	<b>Charles Heo [X]</b>	Regulation Reference:		Created:	<b>03/29/2021 08:54 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	<b>Customer Service Center</b>
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>05/17/2021</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Voice Biometrics currently only supports English and Spanish.

#### Request:

Enable Voice Biometrics for additional languages.

#### Recommendation:

1. Enable Voice Authentication to support the following languages:
  - a. Farsi
  - b. Vietnamese
  - c. Mandarin
  - d. Tagalog
  - e. Russian
  - f. Korean
  - g. Cambodian
  - h. Hmong
  - i. Arabic
  - j. Lao
  - k. Cantonese
  - l. Armenian
  - m. Portuguese

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**600**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	600
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

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<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	1. Release Change: Before: 22.03 After: 22.05
<b>Content Revision Status-2:</b>	Accepted
<b>Content Revision Description-2:</b>	1. Release Change: Before: 22.05 After: 22.07
<b>Content Revision Status-3:</b>	Accepted
<b>Content Revision Description-3:</b>	1. Release Change: Before: 22.07 After: 22.09
<b>Content Revision Status-4:</b>	Pending CCB
<b>Content Revision Description-4:</b>	1. Release Change: Before: 22.11 After: 23.01



## [CA-231234] DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Michael T. Wright</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.12</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>255</b>
Reporter:	<b>Farhat Ulain</b>	Regulation Reference:		Created:	<b>07/19/2021 04:35 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	<b>Customer Service Center</b>
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>09/07/2021</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Tasks are not created when an appointment is canceled in

#### Request:

Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.

#### Recommendation:

1. Create a Task when the customer cancels their appointment through the outbound reminder campaign.

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

255

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	200
Online :	15	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	40
Translation :	0			Training :	0

### Content Revision

#### Status-1:

Accepted

#### Content Revision

#### Description-1:

1. Recommendation Change: N/A

2. Estimate Change:

Before: 215

Tech Arch ETC 1: 0

After: 255

Tech Arch ETC 1: 40

3. Release Change: N/A



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<b>Content Revision Status-2:</b>	4. Funding Source Change: N/A Accepted
<b>Content Revision Description-2:</b>	1. Release Change: Before: 22.01 After: 22.03
<b>Content Revision Status-3:</b>	Accepted
<b>Content Revision Description-3:</b>	1. Release Change: Before: 22.09 After: 22.11
<b>Content Revision Status-4:</b>	Pending CCB
<b>Content Revision Description-4:</b>	1. Release Change: Before: 22.11 After: 23.01



## [CA-247241] CalWIN Wave 2 - Select Aid Codes for CalWIN wave 2 positions.

Team Responsible:	<b>Online</b>	Assignee:	<b>Rashmi Holla</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>15</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>06/28/2022 04:27 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Usability]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

<b>Non-Committee Review:</b>	Non Committee Approval for technical change by Dymas Pena 07/06/2022
<b>Expedite Approval:</b>	
<b>Current Design:</b>	For CalWIN Wave 2 counties, when the Position have a 'CalWORKS' or 'Medi-Cal' program is selected there's no Aid-Codes that is selected on the Position Detail page.
<b>Request:</b>	For Positions that belongs to CalWIN Wave 2 counties, have the Aid Codes of 'All' be selected on the Position Detail page when CalWORKs or Medi-Cal program is selected.
<b>Recommendation:</b>	<p>1. For Positions that belongs to CalWIN Wave 2 counties, with CalWORKS or Medi-Cal program checked off, the Aid Codes value of 'All' will be checked off on the Position Detail page.</p> <p>A) 'Aid-Codes - Medi-Cal' block will have 'All' checked off when the 'Medi-Cal' program is checked off on the 'Program(s)' block of the Position Detail page.</p> <p>B) 'Aid-Codes - CalWORKs' block will have 'All' checked off when the 'CalWORKs' program is checked off on the 'Program(s)' block of the Position Detail page.</p>

There is no design document for this SCR.

### Outreach Description:

Alternative Procedure Description: None

### Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	7	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	8	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

**Content Revision** Pending CCB

**Status-1:**

**Content Revision** 1. Recommendation Change:

**Description-1:** N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 22.11  
After: TBD

This SCR will be rejected after CR is approved. Updates are no longer needed, since it is part of the CalWIN county prep activity

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:



## [CA-250620] Training: Update the Child Care Administration CFP CA-220693

Team Responsible:	<b>Training</b>	Assignee:	<b>John Depauw</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.03.03</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>75</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>09/27/2022 12:30 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

<b>Non-Committee Review:</b>	Approved by Karen Rapponotti on 11/22/2022
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 9/30/2022
<b>Current Design:</b>	Currently there is no CFP for the Child Care Administrator Portal available.
<b>Request:</b>	Update the CFP for the Child Care Administrator as scoped in appdev SCR CA-220693.
<b>Recommendation:</b>	Update the Child Care Administrator CFP in Adobe Captivate to make available in the LMS and the Child Care Portal Online Help.

### Outreach

#### Description:

#### Alternative Procedure

#### Description:

#### Operational Impact:

**Estimate:** 75

None

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	75

**Content Revision** Pending CCB

#### Status-1:

#### Content Revision

#### Description-1:

1. Recommendation Change:  
Before: 22.11  
After: 23.02

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-253233] Sacramento County - Conduct Rush Warrant Testing

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sahithi Pabba</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.03.XX</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>47</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>11/30/2022 02:36 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> Karen Rapponotti - Approved - 12/14/2022					
<b>Current Design:</b> Warrant alignment testing for all CalWIN Counties were conducted with CA-212167.					
<b>Request:</b> Sacramento County is requesting to conduct warrant testing to test their County Software 'PrintChef'					
<b>Recommendation:</b> Sacramento County only - conduct rush warrant testing to ensure Sacramento County software "PrintChef" can print rush warrants from CalSAWS.					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>47</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	5	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: Sacramento County only - conduct rush warrant testing to ensure Sacramento County software "PrintChef" can print rush warrants from CalSAWS.  After:				

Sacramento County only - Update Sacramento County's Rush Warrant Template to print and populate all elements, with the exception of the large check number and MICR line. Conduct Rush Warrant Alignment Testing with the county.

2. Estimate Change:

Before:

Online ETC - 5

Client Correspondence ETC - 40

After:

Online ETC - 10

Client Correspondence ETC - 65

3. Release Change:

Before: 23.01.XX

After: 23.03.XX

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:



## [CA-254169] CalSAWS Virtual Assistant Expansion - Additional Release 1 Content

Team Responsible:	<b>Special Project</b>	Assignee:	<b>Gray Guzman</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Nathali Roizman</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3000</b>
Reporter:	<b>Uzochi Oparaji</b>	Regulation Reference:		Created:	<b>12/20/2022 01:51 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Connie Buzbee</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Consortium Contact:		Committee:	<b>[BOTS]</b>	Funding Source ID:	<b>Virtual Assistant</b>
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

<b>Non-Committee Review:</b>	Approved by Connie Buzbee 1/9/2023
<b>Expedite Approval:</b>	Approved by Karen Rapponotti 1/9/2023
<b>Current Design:</b>	The Virtual Assistant was implemented with CA-252905. County staff have the ability to access the BOT content online.
<b>Request:</b>	Implement the second release of the BOT to add additional content for county staff access.
<b>Recommendation:</b>	In Release 2 of the CalSAWS VA, we will release additional UCs within the VA.

<b>Outreach Description:</b>	
<b>Alternative Procedure Description:</b>	N/A
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>3000</b>

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	3000	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

<b>Content Revision Status-1:</b>	Pending CCB
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<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:</p> <p>Before: Included design for additional UCs within the VA.</p> <p>After: Due to a change in the release date, the scope of this SCR has been expanded to include: copy updates to some of the Release 1 UCs, the 3 main menu branches, updates to the All Questions Library, and 5 submenus: EBT, IEVS, IAT, MAGI, and ICT. Additionally, a couple of UCs to be released in this SCR have been removed to be saved for SCR CA-255013.</p>
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2. Estimate Change:
Before:
After:



3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-209184] Processing Eligibility Determinations for the 250% Working Disabled Program

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Harish Nagendraprasad</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1387</b>
Reporter:	<b>Elisa Miller</b>	Regulation Reference:	<b>ACWDL 19-12, MEPM 5-R</b>	Created:	<b>06/27/2019 10:42 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/01/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

CalSAWS Medi-Cal EDBC rules screen for potential Working Disabled eligibility. The Medi-Cal EDBC rules determine an individual eligible for the Working Disabled when all the following is met:

- A. The individual is a California Resident.
- B. The individual is SSA Disabled, SP-DDSD Disabled, Declared or Presumptive, regardless of verification status.
- C. The individual is enrolled in a work activity.
- D. The individual meets the income and property eligibility requirements of the SSI/SSP program.
- E. The Total Net Nonexempt Income is below 250% of the Federal Poverty Level (FPL).
- F. The individual continues to make premium payments.
- G. The individual is a US Citizen or has Satisfactory Immigration Status.

Medi-Cal EDBC rules perform the SSI/SSP Income calculation for the Working Disabled eligibility determination, but the calculation does not display in the 'Working Disabled' income budget. This makes it difficult for a user to understand when a 'Working Disabled' budget fails for Over SSI/SSP Income limits, especially when the Total Net Nonexempt Income is less than 250% FPL. Also, the Maintenance Need and Unit Size do not display for the 250% FPL Income calculation.

The reason(s) why an individual is no longer eligible to the Working Disabled program are not displayed in the EDBC results.

CalSAWS does not have a liquid property type for 'Retained Earned Income' to be used by the Working Disabled individual for income saved in separately identifiable account that will be exempted from the Working Disabled property budget.

There is no automated process to re-evaluate the beneficiaries at the end of the 26 weeks of unemployment.

#### Request:

Per ACWDL 11-38 and ACWDL 19-12, effective August 1, 2011, the Working Disabled beneficiary may remain in the program for up to 26 weeks of temporary unemployment for each annual eligibility period if the individual continues paying their monthly premiums. Unemployment generally means that the individual is incapacitated to work during a period of up to 26 weeks such as: illness, hospitalization, and the like. The individual does not necessarily have to be receiving any type of unemployment benefit.

Per the MEPM 5R, all disability income of the Working Disabled is exempt; per CRPC 2101, this includes Veterans Disability – Partial.

Per ACWDL 19-12, DHCS clarified, "In order to meet the federal definition of disability, an individual must be determined disabled by Social Security Administration (SSA) or undergo a disability determination from the Disability Determination Service Division (DDSD)...If an applicant or beneficiary alleges a disability but has not yet had a disability determination, refer the case to DDSD for a disability determination. During the period of time the

individual is going through the DDSD disability determination, they will not be eligible for the 250% WDP until they are determined disabled.

The Working Disabled beneficiary has the option to retain their earned income in a separately identifiable account and it will be exempted from the Working Disabled property budget.

The Working Disabled individual's Social Security Disability income that has converted to Social Security Retirement income is exempt in the Working Disabled income budget.

1. Update CalSAWS to allow a Working Disabled beneficiary to remain on the program for up to 26 weeks of unemployment. After this period, the beneficiary will no longer be eligible to Working Disabled and will be screened for other Medi-Cal programs.
2. Update CalSAWS to not count 'Veterans Disability – Partial' for a Working Disabled individual in the Working Disabled income determination.
3. Update CalSAWS to consider an individual with Income as an IHSS Caregiver as meeting work activity requirements for a Working Disabled eligibility determination and no longer consider income for Interest, Dividends or Tax Refunds/Credits as meeting work activity requirements.
4. Update CalSAWS to only consider Verified 'SSA Disabled' and 'SP-DDSD Disabled' as disabilities that qualify an individual to be tested for Working Disabled program.
5. Add a new Property type named, 'Retained Earned Income' that will not be counted in the Working Disabled property determination.
6. Update CalSAWS to exempt 'Social Security Retirement' income for the Working Disabled individual if 'Social Security Disability' income converted to Social Security Retirement.
7. Update CalSAWS to save and display specific discontinuance reasons when an individual is discontinued from Working Disabled because they no longer meet Working Disabled eligibility requirements, even when they remain Active and move to another aid code. This will assist the user to manually create the Working Disabled Discontinuance NOA.
8. Update CalSAWS to display the SSI/SSP Income test information and the 250% FPL Maintenance Need and Unit Size for a Working Disabled eligibility determination.
9. Add a batch to re-evaluate individuals in Working Disabled who have exhausted their 26th week of unemployment.

**Recommendation:**

1. Add a new Customer Options Type named, 'Working Disabled - Unemployment' to track the 26 weeks of allowable unemployment for the Working Disabled beneficiary.
2. Add a new Type of Liquid Property named, 'Retained Earned Income' to be used by Working Disabled. Medi-Cal EDBC rules will include the new Liquid Property 'Retained Earned Income' in the Working Disabled budget as an exempt property. eICT logic will send 'Retained Earned Income' as "Other Liquid Property" in the outbound interface. The new property type will not be included in any other program property budget.
3. Add a new 'Working Disabled Discontinuance Reasons' section to the Individual Detail page to display the reasons an individual is discontinued from Working Disabled, even when they are eligible to another MC program.
4. Update Medi-Cal EDBC rules to:
  - a. only consider Verified 'SSA Disabled' and 'SP-DDSD Disabled' as disabilities to qualify an individual to be tested for Working Disabled program; no longer consider 'Declared' or 'Presumptive'
  - b. consider an individual enrolled in a work activity in the Working Disabled eligibility determination if they have income as an IHSS Caregiver and no longer consider Interest income, dividends or tax refunds.
  - c. allow 26 weeks of unemployment in the Working Disabled eligibility determination
  - d. include the new Liquid Property 'Retained Earned Income' in the Working Disabled budget as an exempt property; exclude it from all other Property budgets
  - e. exempt 'Social Security Retirement' income for the Working Disabled individual if 'Social Security Disability' income converted to Retirement
  - f. exempt 'Veterans Disability – partial' from the Working Disabled budget
  - g. track specific Discontinuance reasons when an individual is no longer eligible to Working Disabled, even if they move to another aid code
5. Update the Medi-Cal EDBC – Working Disabled page to display the SSI/SSP Income Test and additional information for the 250% FPL Income Test.
6. Update the EDBC Person Line Item Detail page for the SSI/SSP Income Test.
7. Create a batch sweep job that identifies Medi-Cal individuals in the Working Disabled who have been unemployed for 26 weeks.
  - a. Add a Batch EDBC Sub Run Reason (CT 942) for an automatic journal.

See design document for full details.

**Outreach****Description:****Alternative****Procedure**

Worker completes manual budgets and overrides, as needed.

**Description:****Operational Impact:****Estimate:**

1387

Automated Test :	336	Batch/Interfaces :	83	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	578	CalHEERS Test :	265
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	System Test Support :	0	Tech Arch :	0
Translation :	0	Tech Ops :	0	Training :	0

**Content Revision**

Accepted

**Status-1:****Content Revision****Description-1:**

1. Release Change:  
Before: 22.11  
After: 23.07

**Content Revision**

Accepted

**Status-2:****Content Revision****Description-2:**

1. Recommendation Change:  
2.3 Changed "Medi-Cal 250% Working Disabled: Converted from Social Security Disability at Retirement" from a checkbox to a drop-down.  
2.6 Added Note and assumption to keep new end of 26-week batch turned off due to PHE until notified by DHCS.

2. Release Change:  
Before: 23.07  
After: 23.03

**Content Revision**

Pending CCB

**Status-3:****Content Revision****Description-3:**

1. Recommendation Change:  
Before: Client Correspondence had no Recommendation for Regression Testing  
After: Added spreadsheet with impacted Forms for Regression Testing threshold language population for new property type.

2. Estimate Change:  
Before:  
Client Correspondence - 0  
After:  
Client Correspondence - 45

**Content Revision****Status-4:****Content Revision****Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:



## [CA-209601] Update eCAPS SWR to not update Vendor Code for FC/KG/AAP programs (LA County Only)

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyoti Jain</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Jyoti Jain</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>104</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>07/25/2019 11:28 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-202381</b>
Consortium Review Approval:					
Consortium Review Approval Date:					

  

**Non-Committee Review:** SPG approval from Karen R on 6/1/22

**Expedite Approval:**

**Current Design:** eCAPS Special Warrant Request Job ( for AAP, Foster Care, Kin-GAP programs) in CalSAWS updates the eCAPS Vendor Code to Miscellaneous whenever, the Issuance Method is changed from Direct Deposit to Warrant.

**Request:** Update eCAPS Special Warrant Request Job ( for AAP, Foster Care, Kin-GAP programs) in CalSAWS to not update the eCAPS Vendor Code to Miscellaneous whenever the Issuance Method is changed from Direct Deposit to Warrant and instead retain the eCAPS vendor code from before.

**Recommendation:** Update eCAPS Special Warrant Request Job ( for AAP, Foster Care, Kin-GAP programs) in CalSAWS to not update the eCAPS Vendor Code to Miscellaneous whenever the Issuance Method is changed from Direct Deposit to Warrant and instead retain the eCAPS vendor code from before.

  

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **104**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	66
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	28	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

  

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Release Change:  
Before: 23.01  
After: 23.03

<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	1. Release Change: Before: 23.03 After: TBD
<b>Content Revision Status-3:</b>	
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:



## [CA-218612] DDID 1039 Update Enclosure functionality to allow enclosures by language

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Lalitha Valamarthi</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>517</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>08/11/2020 11:13 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Central Print]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>Application Development and Test</b>
Consortium Review Approval:	<b>Maria Arceo</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	<b>05/09/2022</b>				
<b>Non-Committee Review:</b>	11/02/22 Maria Arceo				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	<p>CA-216057 updated the enclosure functionality in CalSAWS for the Migrating counties to add the Enclosure Approval process from C-IV.</p> <p>Currently the Document Enclosure Detail page allows only one enclosure to be used per selected form for all the CalSAWS supported languages. For Migrating counties, enclosures can be added for 7 forms including the CalWORKs and CalFresh RE packets which were added from C-IV with CA-207399. See the Appendix (in the Design Document) for a list of forms that allow enclosures for LA County and Migrating counties.</p>				
<b>Request:</b>	<p>Currently the Document Enclosure Detail page allows only one enclosure to be used per selected form for all the CalSAWS supported languages.</p> <p>Update the enclosure functionality in CalSAWS to allow for enclosures to be uploaded/attached by language.</p>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the enclosure functionality in CalSAWS to allow for enclosures to be uploaded/attached by language.</li> <li>2. Limit the number of total enclosures that can be added to allow at most the number of available languages per selected form.</li> <li>3. Add table of Language/File Name on the Document Enclosure Detail page after adding and saving more than 1 enclosure file.</li> <li>4. Add Language mention per File Name in the Submitted Enclosures email.</li> <li>5. Add validation for uploaded files.</li> <li>6. Update Estimates calculation for Total number of pages and Total number of impressions fields on the Document Enclosure Detail page after adding and saving more than 1 enclosure file.</li> <li>7. Update Estimates calculation in the Submitted Enclosures email.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Use current functionality.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>517</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	391	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	126	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version: 23.05  
After: Fix Version: 23.03

4. Funding Source Change:  
N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1. Recommendation Change:  
Before:

1. Update the enclosure functionality in CalSAWS to allow for enclosures to be uploaded/attached by language.
2. Limit the number of total enclosures that can be added to allow at most the number of available languages per selected form.
3. Add table of Language/File Name on the Document Enclosure Detail page after adding and saving more than 1 enclosure file.
4. Add Language mention per File Name in the Submitted Enclosures email.
5. Add validation for uploaded files.
6. Update Estimates calculation for Total number of pages and Total number of impressions fields on the Document Enclosure Detail page after adding and saving more than 1 enclosure file.
7. Update Estimates calculation in the Submitted Enclosures email.

After:

1. Update the enclosure functionality in CalSAWS to allow for enclosures to be uploaded/attached by language.
2. Limit the number of total enclosures that can be added to allow at most the number of available languages per selected form.
3. Add table of Language/File Name on the Document Enclosure Detail page after adding and saving more than 1 enclosure file.
4. Add Language mention per File Name in the Submitted Enclosures email.
5. Add validation for uploaded files.
6. Update Estimates calculation for Total number of pages and Total number of impressions fields on the Document Enclosure Detail page after adding and saving more than 1 enclosure file.
7. Update Estimates calculation in the Submitted Enclosures email.
8. Display full name of SAR 7 documents.
9. Remove end dated forms from the dropdown of forms that allow enclosures.

Added 'CA-218612 DDID 1039 Update Enclosure functionality to allow enclosures by language - Content Revision 2.docx' to Attachments.

2. Estimate Change:  
N/A

3. Release Change:  
N/A

4. Funding Source Change:  
N/A

**Content Revision Status-3:**





## [CA-227569] DHCS CMS PI Updates

Team Responsible:	<b>Reports</b>	Assignee:	<b>Deva Shanmugam</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>944</b>
Reporter:	<b>Michele Peterson</b>	Regulation Reference:	<b>DHCS SIRFRA</b>	Created:	<b>04/15/2021 11:36 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Victor Nunez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					

### Non-Committee Review:

Approved by Victor Nunez on 11/8/22

### Expedite Approval:

### Current Design:

The DHCS CMS Performance Indicators Master Data Request reports need to be updated per the latest instructions provided by DHCS.

### Request:

Update the DHCS CMS Performance Indicators Master Data Request report as requested by DHCS.

### Recommendation:

1. Indicator 5 - Number of Applications Received:
  - a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of reports. The county version of the report will become available to the county.
  - b. Split indicators 5a and 5b. Indicator 5a is now labeled "5.a All applications (5b+5n)". The indicator is now equal to the sum of 5b and 5n for a given county. Previously 5a was equal to 5b.
  - c. Relabel indicator 5b to "5b. Applications received by the Medicaid agency (5c+5d+5e+5f+5g)". The column represents the summation of indicators 5c – 5g for each given county.
  - d. Update indicator 5d. Mail to exclude Fax applications. These applications are now reported under indicator 5g. Other.
  - e. Update indicator 5e. In Person to include Out-Station applications.
  - f. Add a new indicator labeled 5n. SBM. The indicator captures all applications received from CalHEERS. Previously the CalHEERS applications were captured under 5c. Online. The 5n. SBM indicator will also include CalHEERS applications that are not linked to a case. Previously indicator 5 did not include referrals that were not linked to a case.
  - g. Update indicator 5g. Other to exclude ICT applications and Single Point of Entry (SPE) applications. ICT and SPE applications are excluded from indicator 5 entirely. Indicator 5g now captures any application, including newly introduced application types, that are not captured on indicators 5b-5f or 5n and that are not ICT or SPE applications.
  - h. Update the base population logic to only report one application for a given person if multiple applications are submitted. The first application received will be reported.
  - i. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.
  - j. Add the following columns to the county version of the report:
    - Application Date
    - Application Pending Date
    - Referral Date
    - MAGI Case Number
  - k. Update the logic to the existing columns in the county version of the report to account for CalHEERS referrals which have not been linked to a case:
    - Case Number
    - Case Name
    - Person Name
    - DOB
    - CIN

2. Indicator 7 - Renewals:

- a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the reports. The county version of the report will become available to the county.
- b. Include aid code 'P0' to indicators 7a and 7b.
- c. Exclude aid code '0C' from the indicator.
- d. Exclude the role reason of Medi-Cal Member Only from the indicator logic. This role reason is only used in cash based Medi-Cal. This is a residual condition from when the report included cash based Medi-Cal.
- e. Update the report logic to select a single aid code for an individual when multiple aid codes are assigned. Currently the report is reporting duplicates due to multiple approved budget tests each having an aid code.
- f. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.

3. Indicator 9 - Total Number of Individuals Determined Eligible:

- a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the reports. The county version of the report will become available to the county.
- b. Include aid code 'P0' from indicators 9a, 9b, 9d, 9e, 9g and 9i.
- c. Exclude aid code '0C' from the indicator.
- d. Update the report logic to select a single aid code for an individual when multiple aid codes are assigned. Currently the report is reporting duplicates due to multiple approved budget tests each having an aid code.
- e. Exclude the role reason of Medi-Cal Member Only from the indicator logic. This role reason is only used in cash based Medi-Cal. This is a residual condition from when the report included cash based Medi-Cal.
- f. Update the base population logic to no longer consider the program person application event of Retro Approved as an Eligible determination. The indicator no longer reports retro determinations.
- g. Update the base population logic to not take into consideration the following application events when evaluating for the latest event. The Change event is an administrative event. The Retro events relate to a single retro month.
  - Change
  - Retro Pending
  - Retro Approved
  - Retro Denied
  - Retro Denial Rescinded
  - Retro Rescind Approved (Denial)
  - Denial Rescinded
  - Discontinuance Rescinded
  - Rescind Approved (Denial)
  - Rescind Approved (Discontinued)
- h. Update the base population logic to only report one application for a given person if multiple applications are submitted. The first application received will be reported.
- i. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.
- j. Add the following columns to the county detail sheet:
  - Application Date
  - Completed RE Due Date

4. Indicator 10 - Total Number of Individuals Determined Ineligible:

- a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the reports. The county version of the report will become available to the county.
- b. Remove the list of reportable denial reasons. Previously only ineligible determinations with a status reason in the list were reported. The list is replaced with a list of non-reportable status reasons. These excluded status reasons are for ineligible determinations due to requesting disenrollment, individuals who were denied but did not apply and denials for CMSPI, Express Lane, etc.
- c. Report an Ineligible determination as either MC or both MC and CHIP using the following logic:
  - If the individual is determined eligible for CHIP (having a CHIP aid code) count this determination on indicator 10 as MC Ineligible. Note the same determination will also be reported on indicator 9 as CHIP eligible. This is because MC eligibility should be evaluated first and found to be ineligible before checking CHIP eligibility.
  - If the individual is determined ineligible for MC and the individual is 19 years old or older as of the last day of the report month, then count the ineligibility as MC Ineligible only. The individual should not be evaluated for CHIP eligibility due to being over age.
  - If the individual is determined ineligible for MC and the individual is 18 years or younger as of the last day of the report month, count the ineligibility as both MC ineligible and CHIP ineligible.
- d. Update the report logic to report only a single program person application denial. Currently the report is reporting an individual multiple times if multiple applications were denied during the report month.
- e. Update the report logic to select a single EDBC record based on the latest Begin Date followed by the latest database created on date.

- f. Exclude the role reason of Medi-Cal Member Only from the indicator logic. This role reason is only used in cash based Medi-Cal. This is a residual condition from when the report included cash based Medi-Cal.
  - g. Update the base population logic to no longer consider the program person application event of Retro Denied as an Ineligible determination. The indicator no longer reports retro determinations.
  - h. Update the base population logic to not take into consideration the following application events when evaluating for the latest event. The Change event is an administrative event. The Retro events relate to a single retro month.
    - Change
    - Retro Pending
    - Retro Approved
    - Retro Denied
    - Retro Denial Rescinded
    - Retro Rescind Approved (Denial)
    - Denial Rescinded
    - Discontinuance Rescinded
    - Rescind Approved (Denial)
    - Rescind Approved (Discontinued)
  - i. Include the Discontinued Financially Responsible – Included (FRI) population to the indicator. This is a person who is not eligible for assistance but is financially responsible to the program and is included in the unit size. The individual must apply for benefits to be reported.
  - j. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.
  - k. Update the logic to the following existing columns on the county detail version of the report:
    - Determination Reason
  - l. Add the following columns to the county version of the report:
    - Determination Status
5. Indicator 11 - Number of Pending Applications or Redeterminations:
- a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the version of the reports. The county version of the report will become available to the county.
  - b. Include aid code 'P0' to the indicator 11a.
  - c. Exclude aid code '0C' to the indicator.
  - d. Update Indicator 11b. Pending App to display '1' rather than 'A'. All counties are reporting at the individual level represented by '1'. The 'A' represents counties that are reporting at the case level or at the case and individual level.
  - e. Select a single aid code when an individual has multiple assigned aid codes. Currently the report is reporting duplicates due to multiple approved budget tests each having an aid code.
  - f. Update the base population for Indicator 11 to exclude the role of Medi-Cal Member Only when evaluating for the Pending at MC Agency base population. This is a residual condition from when the report included cash based Medi-Cal.
  - g. Exclude Pending Applications that are not tied to a 'Pending' program status as of the last day of the report month. These applications are stuck in 'Pending' status and cannot be actioned by a worker in the system. Currently these applications are being reported every month as Pending even though the program has been approved or denied with a newer application.
  - h. Update the base population logic to no longer consider the program person application event of Retro Pending. The indicator no longer reports pending retro determinations.
  - i. Update the base population logic to not take into consideration the following application events when evaluating for the latest event. The Change event is an administrative event. The Retro events relate to a single retro month.
    - Change
    - Retro Pending
    - Retro Approved
    - Retro Denied
    - Retro Denial Rescinded
    - Retro Rescind Approved (Denial)
    - Denial Rescinded
    - Discontinuance Rescinded
    - Rescind Approved (Denial)
    - Rescind Approved (Discontinued)
  - j. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.
  - k. Add the following columns to the county version of the report:
    - Application Date

- Application Pending Date

l. Update the 'Determination Type' column in the county version of the report to display the value 'Redetermination' rather than 'Renewal'.

#### 6. Indicator 12 - Processing Time for Determinations:

a. Capture data for the CalWIN counties. All the 58 counties appear on the state version of the reports. The county version of the report will become available to the county.

b. Update the indicator 12k label from '12k: Less than 30 days' to '12k: Within 30 days' on the state and county version of the report.

c. Update the MAGI and Non-MAGI budget test mapping as presented on Appendix 7.2. The budget tests are used to determine whether a single determination should be counted under the MAGI processing time, Non-MAGI processing time or both. Some budget tests have been excluded such as County Medical Service Program (CMSP, Express Lane, FC/KG/AAP) budget tests from lists.

d. Update the indicator 12 logic to calculate MAGI and Non-MAGI processing time as follows:

- MAGI Only Processing Time – For determination with only MAGI budget tests associated, the processing time is calculated as follows:

Start Date: If there is an associated determination response, then the start date is the Application Date on the Program Application or the Program Person Application else the start date is the date the program application or program person application was created in the system (CREATED\_ON).

End Date: If there is an associated determination response, then the end date is the referral timestamp (REF\_TIMESTAMP) else the end date is equal to the event date of the first approval/denial event of the program application or program person application.

- Non-MAGI Only Processing Time – For determination with only Non-MAGI budget tests associated, the processing time is calculated as follows:

Start Date: From the date the program application or program person application record was created in the database.

End Date: The event date of the first approval/denial event of the determination.

- MAGI and Non-MAGI Processing Time – For determination with both MAGI and Non-MAGI budget tests associated, the processing time is calculated as follows:

MAGI Start Date: If there is an associated determination response, then the start date is the Application Date on the Program Application or Program Person Application else the start date is the date the program application or program person application was created in the system (CREATED\_ON).

MAGI End Date: If there is an associated determination response, then the end date is the referral timestamp (REF\_TIMESTAMP) else the end date is equal to the event date of the first approval/denial event of the program application or program person application.

Non-MAGI Start Date: If there is an associated determination response, then the start date is the referral timestamp (REF\_TIMESTAMP) else from the date the program application or program person application record was created in the database.

Non-MAGI End Date: The event date of the first approval/denial event of the determination.

Note this process also applies to denied determinations. Previously denied determinations were treated as MAGI only determinations due to not having no aid code.

e. Exclude the role reason of Medi-Cal Member Only from the indicator logic. This role reason is only used in cash based Medi-Cal. This is a residual condition from when the report included cash based Medi-Cal.

f. Update the logic which defines a disability application. The list of medical conditions has been expanded. The reported medical condition must now be effective during the determination rather than as of the last day of the report month.

g. Remove the condition that a Denied person must either not have an aid code or the aid code must be in the list of the Master Aid Code list. A denied person does not have an aid code but may have a residual aid code due to an overwritten EDBC record.

h. Update the condition that restricts the EDBC record to have a begin and end date that encompass the program application or program person application event's effective date. This condition is causing valid determinations from being reported.

Technical Note: The PERS\_EDBC table can be used when a person is added to an existing program application.

i. Select a single aid code when an individual has multiple assigned aid codes. Currently the report is reporting duplicates due to multiple approved budget tests each having an aid code.

j. Update the sub indicator totals on the state and county version of the report to account for the new base population logic.

k. Remove the following column from the county version detail sheet:

- RE Due Date

l. Add the following columns to the county version detail sheet:

- Budget Test
- Referral Timestamp

m. Update the logic for the following columns:

- Aid Code
- Days to Process
- Disability Indicator
- Application Received Date

n. Update the DHCS CMS Performance Indicator 12 Details generated file name to be in the following format:  
CalSAWS\_[YYYY]\_[MM]\_Ind12\_[RunDate].xlsx

## Outreach

### Description:

### Alternative

### Procedure

### Description:

### Operational Impact:

### Estimate:

The information can be obtained via Ad-Hoc

**944**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	718	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	226	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

### Content Revision

### Status-1:

Pending CCB

### Content Revision

### Description-1:

1. Recommendation Change:

Before:

Indicator 5, 9, and 10 was going to be updated to report a program person once by selecting the earliest received application.

After:

Indicator 5 will be updated to report a program person once by selecting the latest received application. Indicators 9 and 10 will report a program person once by selecting the latest approved or denied application.

2. Estimate Change:

Before: 666

After: 944

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

### Content Revision

### Status-2:

### Content Revision

### Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:



## [CA-232960] Afghan and Ukrainian Special Immigrant Parolee (SIP) and Lawful Permanent Resident Status

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Praveen Badabhagani</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Sridhar Mullapudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>969</b>
Reporter:	<b>Binh Tran [X]</b>	Regulation Reference:	<b>ACWDL 08-30-21</b>	Created:	<b>09/01/2021 06:53 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Rich</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>12/16/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> Expedited Start build approval by Karen J. Rapponotti on 12/20/22. PFA email for reference.					
<b>Current Design:</b> From the Citizenship page:					
1. Document: I-94 with Section Code: SI 1, SI 2, SI 3 will have Citizenship Type = LPR-Refugee.					
2. Document: I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code with Section Code: SI6, SI7, SI9, SQ1, SQ2, SQ3, SQ6, SQ7, SQ9 will have Citizenship Type = LPR-Refugee					
LPR-Refugee citizenship type individuals are eligible for CalWORKs, RCA, CalFresh, CAPI and Medi-Cal.					
<b>Request:</b>					
1. To add Section Code SI8 and SQ8 to Document: I-151, I-551, Passport or I-94 Annotated with I-551 & Section Code to have the Citizenship Type = LPR-Refugee.					
2. Add I-94 noting Humanitarian Parole (per INA section 212(d)(5)(A)); Foreign passport with DHS/CBP admission stamp noting Operation Allies Refuge or "OAR"; Foreign passport with DHS/CBP admission stamp noting Operation Allies Welcome or "OAW"; Foreign passport with DHS/CBP admission stamp noting "DT" for Afghan Humanitarian Parolee.					
The individuals with these Citizenship Type are eligible for CalWORKs, RCA, CalFresh, CAPI and Medi-Cal.					
<b>Recommendation:</b>					
1. Add new document types and section codes in the Citizenship Status Detail page					
2. Update eligibility requirements for CW, RCA, CF, CAPI, CFAP programs to provide benefits for the additional citizenship categories.					
3. Update eligibility requirements for GAGR program to provide benefits for the additional citizenship categories.					
4. Update eligibility requirements for Medi-Cal program to provide benefits for the additional citizenship categories.					
5. Update eHIT to send immigration information to CalHEERS					
6. Update Daily Batch and RECON transactions to send MEDS code'R'					
<b>Outreach</b>					
<b>Description:</b>					
<b>Alternative</b>					
<b>Procedure</b>					
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>969</b>				
Automated Test :	0	Batch/Interfaces :	198	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	122	CalHEERS Test :	25
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	211	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	61	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	262	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before: The document type for U4U and UHP section codes is I-94 for Batch & Interfaces MEDS

After: The document type for U4U and UHP has been updated to I-151, I-551, Passport or I-94 Annotated with I-551 correctly for Batch & Interfaces MEDS

CalHEERS Updates:

Before: Recommendation 2.4.2.1 had reference to benefit months and a Date of Entry of before 09/30/2022.

Accompanying chart had three options in the Date of Entry and Benefit Month fields.

After: Removed the benefit month reference and updated the Date of Entry date to 12/16/2022. Removed the additional columns for Date of Entry and updated the Benefit month to Any Month.

Before: Recommendation 2.2.4.2a had reference to a Date of Entry before 09/30/2022.

After: Updated Date of Entry before date to 12/16/2022.

Before: Recommendation 2.5.2.1 (Chart). Document Type I-688B or I-765 or I-766 had a CH Mapping to Parolee.

After: Updated the Mapping to CH Immigration Status to Granted Temporary Protected Status (TPS), or pending applicants for TPS (CT)

Before: Recommendation 2.5.2.1.a Exception did not have the Exception reference for how to send Parolee.

After: Added the Reference with chart on what code to send if Parolee type is sent.

Before: Recommendation 2.5.2.2 (Chart) had Section code SI8 and SQ8 CH Immigration Status Mapping as Parolee.

After: Updated the CH Immigration Status mapping to Granted Temporary Protection Status (TPS), or pending applicants for TPS (GT)

Before: Recommendation 2.5.2.2.a had exception Date of Entry before date as 09/30/2022, and referenced to send Parolee.

After: Updated the Date of Entry before date to 12/16/2022 and updated to send as Refugee and removed the rest of the references.

Before: CT\_360 Supporting Documentation Updates:

Column G: Had Grant Full Scope for SI8 and SQ8 for Begin Date: 10/01/2021 and End Date: 03/31/2023

Columns R-T: Had a reference as No

Column AD: Had Codes to send for Parolee

After: Updated CT\_360 Supporting Document as follows:

Column G: Updated to Restricted Scope for Begin Date: 10/01/2021 and End Date: 03/31/2023

Columns R-T: Struck out the No, the fields in the system currently only have Yes or Blank.

Column AD: Updated the CH Immigration Status to match the Design references for SI8, SQ8, and C11.

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:



## [CA-248167] Add ICT Form Mappings

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sumanth Vydana</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>134</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>07/25/2022 02:54 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 9/21/22				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	There are currently forms in CalSAWS that are missing ICT database mappings. As a result these documents are unable to be ICT.				
<b>Request:</b>	Add database mappings for any documents that require ICT mapping.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. DCR to add values highlighted yellow in the spreadsheet titled 'EICT Document Mappings - Content Revision.xlsx' to DOC_TEMPL table</li> <li>2. DCR to add values highlighted yellow in the spreadsheet titled 'EICT Document Mappings - Content Revision.xlsx' to DOC_TEMPL_IMG table</li> </ol> <p>Assumption 1: Inserting new records into DOC_TEMPL_IMG table will have the VLP_IND set as 'N'.</p> <p>Assumption 2: Forms can have multiple records in the DOC_TEMPL table. All the records for that form will also be updated.</p>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>134</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	77	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	47	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				
<b>Content Revision Status-1:</b>	Accepted				



**Content Revision  
Description-1:**

1. Recommendation Change:  
Before:  
1. DCR to add values highlighted in the spreadsheet titled 'EICT Document Mappings - Updated 9-13-22.xlsx' to DOC\_TEMPL table  
2. DCR to add values highlighted in the spreadsheet titled 'EICT Document Mappings - Updated 9-13-22.xlsx' to DOC\_TEMPL\_IMG table

After: Updated spreadsheet containing forms to be updated with this effort to remove forms no longer existing in the system.  
1. DCR to add values highlighted yellow in the spreadsheet titled 'EICT Document Mappings - Content Revision.xlsx' to DOC\_TEMPL table  
2. DCR to add values highlighted yellow in the spreadsheet titled 'EICT Document Mappings - Content Revision.xlsx' to DOC\_TEMPL\_IMG table

Assumption 1: Inserting new records into DOC\_TEMPL\_IMG table will have the VLP\_IND set as 'N'.  
Assumption 2: Forms can have multiple records in the DOC\_TEMPL table. All the records for that form will also be updated.

2. Fix Version Change:  
Before: 23.05  
After: 23.03

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

Pending CCB

1. Recommendation Change:  
Before:  
Assumption 1: Inserting new records into DOC\_TEMPL\_IMG table will have the VLP\_IND set as 'N'.  
Assumption 2: Forms can have multiple records in the DOC\_TEMPL table. All the records for that form will also be updated.

After:  
Assumption 1: There are no new records added to either DOC\_TEMPL\_IMG or DOC\_TEMPL tables. Only the existing records are updated with this effort.  
Assumption 2: Forms can have multiple records in the DOC\_TEMPL table. All the records for that form will also be updated.  
Assumption 3: End-Dated records are updated with this effort to add the imaging information for reprint scenarios. End-Dated Legacy forms are not updated.  
Assumption 4: SCR CA-255617 will update or insert any DOC\_TEMPL\_IMG records not updated or inserted with this SCR.  
Assumption 5: The CSF 152 and CW 89 forms are updated in DOC\_TEMPL. SCR CA-255617 will determine if these two forms need to be moved to DOC\_TEMPL\_IMG.

2. Estimate Change:  
Before: Client Correspondence ETC 1 - 77 hours  
System Test ETC 1 - 47 hours  
Unallocated Hours - 10 hours  
After: Client Correspondence ETC 1 - 115 hours  
System Test ETC 1 - 62  
Unallocated Hours - 20 hours

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

## [CA-250230] Task Management - Sibling Task Assignment

Team Responsible:	<b>Online</b>	Assignee:	<b>William Truong</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>970</b>
Reporter:	<b>Sarah Rich</b>	Regulation Reference:		Created:	<b>09/14/2022 11:41 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Rich</b>	Training Impacted:	<b>[CFP/WBT, Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Task Management]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>11/28/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Expedited Build Approval per Karen J. Rapponotti 11/29/2022.

**Current Design:** CalSAWS Task Management functionality provides various configuration options for assignment of automated Tasks. These options include routing of Tasks to the program worker or to a Task Bank. The CalSAWS System also includes Task bundling functionality which will include additional Tasks associated to the same Case during a Task Reassignment action.

The CalSAWS System does not include Task assignment processing to route a new Task based on a Worker who may already hold one or more "sibling" Tasks for the same Case.

**Request:** Introduce "sibling" Task assignment as a configuration option for automated Tasks in the CalSAWS System. This processing will evaluate Tasks which already exist for the Case and attempt to route new Tasks based on existing Task assignments.

#### Recommendation:

1. Add "sibling" Task assignment logic which will attempt to automatically assign a new task to a Worker who is already assigned an existing task for the same Case.
2. Update the Automated Action Detail page to include the option to turn on, or off, the Sibling Assignment functionality.
3. Update the Document Routing Rule Program Detail page to include the option to turn on, or off, the Sibling Assignment functionality.
4. Update the MEDS Alert Admin Detail page to include the option to turn on, or off, the Sibling Assignment functionality.
5. Update Task Upload templates to include the option to turn on, or off, the Sibling Assignment functionality.
6. Update the Worker Suggestions page to display a suggested worker based on Sibling Task Assignment logic.

### Outreach

#### Description:

#### Alternative

None.

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **970**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	628	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	252	Security :	0
				Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: N/A After: N/A  2. Estimate Change: Before: Online ETC 2 = 237 After: Online ETC 2 = 287  3. Release Change: Before: N/A After: N/A  4. Funding Source Change: Before: N/A After: N/A				
<b>Content Revision Status-2:</b>					
<b>Content Revision Description-2:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:				
<b>Content Revision Status-3:</b>					
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:				
<b>Content Revision Status-4:</b>					
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:  2. Estimate Change:				

**End Content Revisions**