

CalSAWS CCB Agenda

DATE	FEBRUARY 2, 2023
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-211202		MC Annual Renewal NOA Income Population Updates	Client Correspondence	31	CalSAWS M&E	Start Build	
RWR	CA-241311		Add Missing Translations for CF 377.7A	Client Correspondence	1240	Premise	Start Build	23.02.x1
RWR	CA-246157		Update CF 377.1 NOAs to latest CDSS version	Client Correspondence	850	Premise	Start Build	23.02.x1
RWR	CA-246212		Add Threshold Languages for the CF 377.1A (08/21)	Client Correspondence	837	Premise	Start Build	23.02.x1
RWR	CA-246236		Add Threshold Languages to NOA Reason Ineligible Student and Voluntary Job Quit	Client Correspondence	496	Premise	Start Build	23.02.x1
RWR	CA-246239		Add Threshold Languages to NOA Reason Ineligible Alien, Overlapping Aid and Gain Sanction	Client Correspondence	241	Premise	Start Build	23.02.x1

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-246748		Add Missing Threshold Fragments for CF 377.4 (6/13)	Client Correspondence	112	Premise	Start Build	23.02.x1
RWR	CA-246805		Add Missing Threshold Fragments for CF 377.1A and CF377.4 SAR	Client Correspondence	224	Premise	Start Build	23.01.x2
RWR	CA-246810		Add Missing Threshold Fragments for CF 377.1A (3/02)	Client Correspondence	47	Premise	Start Build	23.01.x2
RWR	CA-246811		Add Missing Threshold Fragments for CF 377.1A (08/21)	Client Correspondence	241	Premise	Start Build	23.01.x2
RWR	CA-248361		Add Threshold Languages for CF 285A	Client Correspondence	1395	Premise	Start Build	
RWR	CA-251137		Add NOA Fragments in Spanish for Foster Care NOA Generation (NA-290)	Client Correspondence	403	Premise	Start Build	23.02.x2
RWR	CA-252038	RITM0024664	Permanently suppressing the auto generation of NOAs 820 & 823 for Amador County	Client Correspondence	31	Premise	Start Build	
TBD	CA-252184		Toulumne E2Lite Functionality	Batch Operations	40	CalSAWS M&E	No	
TBD	CA-254794		Stanislaus Opt In to E2Lite Functionality	Batch Operations		CalSAWS M&E	No	
22.11	CA-247516		Enable Online Access to Legacy C4Y e-Application Data	Online	1206	CalSAWS M&E	Production Deployment	23.01.12
22.11	CA-254552		Forgerock Config updates for Masked AWS Account	Tech Forge Rock	100	CalSAWS M&O	Production Deployment	23.01.13
22.11	CA-254553		Suppress MEDS Recon Alerts for Placer and Yolo Counties	Batch/Interfaces	50	CalSAWS M&E	Production Deployment	23.01.12
22.11	CA-254865		EBT Accounts and cards are not in sync with FIS from the outage on 12/20 - 12/21	Fiscal	45	CalSAWS M&E	Production Deployment	23.01.17
22.11	CA-255072		PROD ForgeRock API clients	Tech Forge Rock	16	CalSAWS M&E	Production Deployment	23.01.20
22.11	CA-255074		DEV ForgeRock API client	Tech Forge Rock	8	CalSAWS M&O	Production Deployment	23.01.20

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.11	CA-255224		Update FTP Password for Interfaces - (QCIS, IEVS, CDSS, and CalOAR) Jan 2023	Batch Operations	10	LRS M&O	Production Deployment	23.01.17
23.01	CA-240155		Contra Costa County Contact Center	Contact Center	317	CalSAWS DD&I	Start Build	23.02.03
23.01	CA-240158	N/A	Tulare County Contact Center	Contact Center	317	CalSAWS DD&I	Start Build	23.02.03
23.01	CA-240159	N/A	Santa Clara County Contact Center	Contact Center	317	CalSAWS DD&I	Start Build	23.02.03
23.01	CA-244072		DDID 2731 FDS: Update the eCCP to support 6 way calling	Contact Center	100	CalSAWS DD&I	No	23.02.09
23.01	CA-253017		COLA Automation Phase-1	Batch/Interfaces	1100	Premise	Production Deployment	23.02.14
23.01	CA-253221		Additional Lists for 2023 SSA Cost of Living Adjustments (COLA)	CalHEERS	22	CalSAWS M&E	Production Deployment	23.01.20
23.01	CA-253233		Sacramento County - Conduct Rush Warrant Testing	Client Correspondence	47	CalSAWS M&E	Production Deployment	23.01.XX
23.01	CA-254389		Update IFDS Auto Closure Logic	Batch/Interfaces	145	CalSAWS M&E	Production Deployment	23.02.14
23.01	CA-254466		eICT-Homeless Assistance Permanent EDBC Logic Update	Eligibility	228	CalSAWS M&E	Production Deployment	23.02.14
23.01	CA-254789	CA-251310	Update the County Holiday Calendar for 2023	Batch Operations	50	CalSAWS M&E	Production Deployment	23.01.26
23.01	CA-254953		Issue January 2023 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	Premise	Production Deployment	23.02.04
23.01	CA-255040		Provision 160 CalWIN county users in sandbox environment	Tech Ops	184	CalSAWS M&E	Start Build	23.02.XX
23.02	CA-236368	CH-219790	Update Non-MAGI Screening Packet Batch Job to Generate Only when the Soft Pause is New	CalHEERS	199	Premise	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.02	CA-247437	CH-186216	Schedule batch job to convert Unsolicited CalWIN DERs into CalSAWS - WAVE 2	Batch Operations	10	Premise	No	23.02.27
23.02	CA-254169		CalSAWS Virtual Assistant Expansion - Release 2	Special Project	3000	Premise	Start Build	23.03.09
23.02	CA-254267		Training: Required Updates for Eligibility General 02-B and 03 WBTs	Training	60	CalSAWS M&E	Start Build	23.02.24
23.02	CA-254268		Training: Required Updates for Employment Services GROW WBTs	Training	60	CalSAWS M&E	Start Build	23.02.24
23.02	CA-254270		Training: Required Updates for Eligibility General 05, 07 and 08 WBTs	Training	65	CalSAWS M&E	Start Build	23.02.24
23.02	CA-254271		Training: Required Updates for Eligibility Supervisor WBTs	Training	45	CalSAWS M&E	Start Build	23.02.24
23.02	CA-254272		Training: Required Updates for Hearings WBTs	Training	25	CalSAWS M&E	Start Build	23.02.24
23.02	CA-255106		Update Sacramento County response to CRFI 21-004 to turn on Direct Deposit (inbound) Reader file	Fiscal	45	CalSAWS M&E	No	23.02.xx
23.02	CA-255120		Training: Required Updates for Eligibility - CalFresh WBTs	Training	35	CalSAWS M&E	Start Build	23.02.24
23.02	CA-255121		Training: Required Updates for Clerical Support WBTs	Training	35	CalSAWS M&E	Start Build	23.02.24
23.02	CA-255122		Training: Required Updates for Employment Services - GROW WBTs	Training	50	CalSAWS M&E	Start Build	23.02.24
23.03	CA-233034		Plumas County request to use the automated E2Lite functionality	Batch Operations	30	CalSAWS M&E	No	23.03.XX
23.03	CA-240160		Orange County Contact Center	Contact Center	317	CalSAWS DD&I	No	23.04.07
23.03	CA-240161		Santa Barbara County Contact Center	Contact Center	317	CalSAWS DD&I	No	23.04.07
23.03	CA-240162		Ventura County Contact Center	Contact Center	347	CalSAWS DD&I	No	23.04.07

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.03	CA-240265		Update WTW 4 to Check for Aid Code 35	Client Correspondence	169	Premise	Start Build	
23.03	CA-246439		Allow users to enter historical records for WPR	Online	108	CalSAWS M&E	Start Build	
23.03	CA-246911		Online Help: Update the Reports Overview for the 23.03 baseline Release	Training	30	CalSAWS M&E	Start Build	
23.03	CA-248019		Update Residency Detail Page for CAPI	Online	57	CalSAWS M&E	Start Build	
23.03	CA-250283		Update Icon for Santa Cruz County	Online	25	CalSAWS M&E	Start Build	
23.03	CA-250737	CR 35243	Add additional NOAs for Negative Actions (Phase 2)	Client Correspondence	2213	Premise	Start Build	
23.03	CA-254769		Inyo County CalSAWS Prod EDR Access Request	DBA	120	CalSAWS M&E	Start Build	
23.05	CA-208603		Batch Scheduling Updates for CalWIN Conversion (Wave 4)	Batch/Interfaces	392	CalSAWS M&E	No	23.06.XX
23.05	CA-239483		Add CalWIN counties into Interface batch property - wave 4	Batch/Interfaces	263	CalSAWS M&E	No	
23.05	CA-245278		Test Office IDs for Non-Centralized Counties in Wave 4	Client Correspondence	110	CalSAWS DD&I	No	
23.05	CA-245385		Update Alameda County response to CRFI 21-036 to turn on Paid Warrant batch and 1099 Writer batch	Fiscal	45	CalSAWS M&E	Production Deployment	
23.05	CA-247003		GA/GR Auto Sol (GR), GA Managed (GM) and CAPI Recoverable Account Changes	Fiscal	544	CalSAWS M&E	No	
23.05	CA-250082		Update 8-digit State PINs for HVP and TCVAP	Fiscal	88	CalSAWS M&E	No	
23.05	CA-250301		Expand Task Search	Online	218	CalSAWS M&E	Start Build	
23.05	CA-253636		DDID 2261 - Imaging CalWIN Retention Phase 1	Imaging	493	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.05	CA-254803	CA-212361	Update Alameda County to not implement Positive Pay Interface	Fiscal	45	CalSAWS M&E	No	23.02.XX
23.05	CA-254960		Update San Diego response to CRFI 22-011 to only opt-in to Outbound Collections Interface file	Fiscal	45	CalSAWS M&E	Start Build	
23.05	CA-255015		Update San Diego County Positive Pay Interface to only run once daily	Fiscal	10	CalSAWS M&E	Start Build	
23.07	CA-55009		Establish an outbound file to ITD for Caseload Count Electronic File - LA County Only.	Batch/Interfaces	319	CalSAWS M&E	No	
23.07	CA-239484		Add CalWIN counties into Interface batch property - wave 5	Batch/Interfaces	263	CalSAWS M&E	No	
23.07	CA-245091	CA-232462	Guaranteed Income Project - Pay Code and Fund Code	Fiscal	86	CalSAWS M&E	No	
23.09	CA-55016		Create a Monthly file for UNITFILE QA review - LA County Only.	Batch/Interfaces	319	CalSAWS M&E	No	
23.11	CA-253637		DDID 2261 - Imaging CalWIN Retention Phase 2	Imaging	139	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-48513	CA-220233	Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care	CalHEERS	2044	CalSAWS M&E	Start Build	
22.11	CA-205633		ACL 18-75 Phase IV-Long Term Funding for Emergency Caregivers with Placements Prior to RFA Approval	Eligibility	1130	CalSAWS M&E	No	
22.11	CA-205913		ACL 18-75 Add 5L Aid Code for FC Emergency Assistance EC Ineligible Cases	Eligibility	2084	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.11	CA-231228		1099 Interface and Reconciliation Reports	Reports	559	CalSAWS M&E	Start Build	23.01.24
22.11	CA-231930		Splunk Cloud ingestion of County site servers and network equipment logs	Tech Ops	630	CalSAWS M&E	No	23.05.XX
22.11	CA-232334		Upgrade CalSAWS auxiliary databases to Oracle release 19c	DBA	640	CalSAWS M&E	No	23.01.xx
22.11	CA-244692		Set Claim Code on ARC FC EDBC's	Eligibility	228	CalSAWS M&E	Production Deployment	
23.01	CA-228876		Add Common NOA Fragments for Threshold Generation CalFresh	Client Correspondence	2619	Premise	Production Deployment	
23.01	CA-239289		Update Staff records with a name of LRS to be branded to CalSAWS	Online	17	CalSAWS M&E	No	
23.01	CA-245192		Add CF 502 to Template Repository	Client Correspondence	170	Premise	Start Build	23.01.26
23.01	CA-245246		Santa Clara County - Add Auditor Signature and update Rush Warrant Print Template	Client Correspondence	118	CalSAWS M&E	Start Build	
23.01	CA-245249		Contra Costa County - Update Rush Warrant Print Template	Client Correspondence	70	CalSAWS M&E	Start Build	
23.01	CA-251903		Update the Converted Case Review Dashboard to add new columns	Reports	224	CalSAWS M&E	Start Build	23.01.xx
23.02	CA-245036		CalWIN State Interface Exchange Testing Support SCR Wave 3	System Test	335	CalSAWS M&E	No	23.03.03
23.03	CA-210330		Update MC 355 Reminder Notice Sent Logic	Client Correspondence	158	CalSAWS M&E	No	
23.03	CA-220693		Enhancements to Child Care Administrator Portal	Online	517	CalSAWS M&E	No	
23.03	CA-222353		Add BRM for the Forms	Client Correspondence	435	CalSAWS M&E	No	
23.03	CA-229852	CIV-101422	Update Establishment logic for CalFresh TOP Intercepts during reapplication	Fiscal	104	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.03	CA-233206		Opt-In C-IV Counties to the Batch RE Appointment Scheduling for CW/CF Available for CalWIN Counties	Batch/Interfaces	405	CalSAWS M&E	No	
23.03	CA-239741		MEDIL I 22-01 Federal COVID-19 PHE Additional Contact Requirement	Client Correspondence	335	Premise	Start Build	
23.03	CA-245038		CalWIN State Interface Exchange Testing Support SCR Wave 4	System Test	335	CalSAWS M&E	No	23.05.05
23.06	CA-245039		CalWIN State Interface Exchange Testing Support SCR Wave 5	System Test	310	CalSAWS M&E	No	23.07.07
23.07	CA-238042		Add missing Foster Care NOAs that existed in C-IV Phase 2	Client Correspondence	1797	Premise	Start Build	
23.09	CA-245040		CalWIN State Interface Exchange Testing Support SCR Wave 6	System Test	310	CalSAWS M&E	No	23.09.30

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **2/16/2023**

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A

23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



[CA-211202] MC Annual Renewal NOA Income Population Updates

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Lianel Richwin	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	31
Reporter:	Stephanie Hugo [X]	Regulation Reference:	ACWDL 19-03	Created:	10/15/2019 02:01 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	01/12/2023-Approved by Virginia Bernal				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	Currently, the field Net Non-Exempt Income is incorrectly populating with the Total Net Income Amount on the Non-MAGI Annual Renewal NOA.				
Request:	Update the population logic to pull the correct value for the Net Non-Exempt Income as it is reflected on the EDBC.				
Recommendation:	Update population logic of the Non-MAGI Renewal NOA to use the Net Non-Exempt Income displayed on the EDBC.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	31				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	20	Conversion :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	6	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-241311] Add Missing Translations for CF 377.7A**

Team Responsible:	Client Correspondence	Assignee:	Lianel Richwin	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Kamal ShakerJ	Change Type (SCR):	Enhancement
Minor Version:	23.02.x1	Expedite Changes:	Start Build	Estimate:	1240
Reporter:	Connie Buzbee	Regulation Reference:		Created:	02/17/2022 11:03 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Caroline Bui on 1/12/2023

Expedite Approval: By Lynn Bridwell on 01/18/2023

Current Design: Currently CF 377.7A (2/14) is available in English and Spanish languages.

Request: Add the NOA Reasons in Threshold languages for the below mentioned reasons to the latest version CF 377.7A (2/14):

1. CF_CH_IPV_STATE_HRNG_THIRD_SNCTN_F123
2. CF_TN_IPV_STATE_HRNG_THIRD_SNCTN_F123
3. CF_CH_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126
4. CF_TN_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126
5. CF_CH_IPV_DISQUAL_AGRD_SNCTN_F127
6. CF_TN_IPV_DISQUAL_AGRD_SNCTN_F127
7. CF_CH_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129
8. CF_TN_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129
9. CF_CH_IPV_COURT_DESC_SNCTN_F130
10. CF_TN_IPV_COURT_DESC_SNCTN_F130
11. CF_CH_IPV_COURT_DESC_SNCTN_THIRD_F132
12. CF_TN_IPV_COURT_DESC_SNCTN_THIRD_F132
13. CF_CH_IPV_STATE_HRNG_SNCTN_F121
14. CF_TN_IPV_STATE_HRNG_SNCTN_F121

Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.

Recommendation: Add NOA Reason for CF 377.7A (2/14) in all available languages.

Outreach

Description:


Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1240

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	850	Conversion :	0	DBA :	0
Design :	135	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	255	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

 **[CA-246157] Update CF 377.1 NOAs to latest CDSS version**

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Thanushree Veereshappa	Change Type (SCR):	New Policy
Minor Version:	23.02.x1	Expedite Changes:	Start Build	Estimate:	850
Reporter:	Janet Mitri	Regulation Reference:	ACL 21-110	Created:	06/01/2022 05:52 PM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 1/12/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	SCR CA-236226 was created to add the updated CF 377.1 (5/20) with the latest CDSS version. This SCR will be used to update English NOA and Spanish language with the Latest CDSS version.				
Request:	Update the English NOA and Spanish languages for the below mentioned reasons to the latest version CF 377.1 (5/20):				
	<ol style="list-style-type: none"> 1. INELIGIBLE INSTITUTION - with reason code: F004A 2. UNVERIFIED: SSN - with reason code: F012A 3. Fail Citizenship Status Info - with reason code: F013A 4. RECEIPT OF SSP - with reason code: F015A 5. INELIGIBLE STUDENT - with reason code: F017A 6. VOLUNTARY JOB QUIT - with reason code: F021A 7. INELIGIBLE ALIEN - with reason code: F052A 8. IPV SANCTION - with reason code: F055A 9. OVERLAPPING AID - with reason code: F067A 10. GAIN SANCTIONED - with reason code: F090A 11. GROW NON COOPERATION - with reason code: F139A 12. REFUSED WORK TRAINING - with reason code: F018A 13. SB1569 Approved - T Visa - with reason code: F150A 14. SB1569 Approved - U Visa - with reason code: F151A 15. CalFresh Recert Approval NOA - with reason code: F281A 16. CF APPROVED - with reason code: F900A 17. CF PRORATED APPROVAL - with reason code: F901A 18. UVisa/UVIR denied - with reason code: F153A 19. Not shown Vt Human Trafficking - with reason code: F156A 20. Not apply for UVisa/UVIR - with reason code: F157A 21. SHELTER EXP NOT VERIF - with reason code: F303A 22. UTILITY EXP NOT VERIFIED - with reason code: F305A 23. MEDICAL EXP NOT VERIFIED - with reason code: F307A 24. DEP CARE EXP NOT VERIFIED - with reason code: F309A 25. LESS THAN \$10 BNFT/APP MNTH - with reason code: F319A 26. Sponsored Non-Citizen Opt Out - with reason code: F378A 27. Expedited CalFresh - with reason code: F903A 28. Mandatory Optional Rules - with reason code: F032 29. On Aid Another Case 				

Recommendation:

Update the English NOA and Spanish languages for the below mentioned reasons to the latest version CF 377.1 (5/20):

1. INELIGIBLE INSTITUTION - with reason code: F004A
2. UNVERIFIED: SSN - with reason code: F012A
3. Fail Citizenship Status Info - with reason code: F013A
4. RECEIPT OF SSP - with reason code: F015A
5. INELIGIBLE STUDENT - with reason code: F017A
6. VOLUNTARY JOB QUIT - with reason code: F021A
7. INELIGIBLE ALIEN - with reason code: F052A
8. IPV SANCTION - with reason code: F055A
9. OVERLAPPING AID - with reason code: F067A
10. GAIN SANCTIONED - with reason code: F090A
11. GROW NON COOPERATION - with reason code: F139A
12. REFUSED WORK TRAINING - with reason code: F018A
13. SB1569 Approved - T Visa - with reason code: F150A
14. SB1569 Approved - U Visa - with reason code: F151A
15. CalFresh Recert Approval NOA - with reason code: F281A
16. CF APPROVED - with reason code: F900A
17. CF PRORATED APPROVAL - with reason code: F901A
18. UVisa/UVIR denied - with reason code: F153A
19. Not shown Vt Human Trafficking - with reason code: F156A
20. Not apply for UVisa/UVIR - with reason code: F157A
21. SHELTER EXP NOT VERIF - with reason code: F303A
22. UTILITY EXP NOT VERIFIED - with reason code: F305A
23. MEDICAL EXP NOT VERIFIED - with reason code: F307A
24. DEP CARE EXP NOT VERIFIED - with reason code: F309A
25. LESS THAN \$10 BNFT/APP MNTH - with reason code: F319A
26. Sponsored Non-Citizen Opt Out - with reason code: F378A
27. Expedited CalFresh - with reason code: F903A
28. Mandatory Optional Rules - with reason code: F032
29. On Aid Another Case

Outreach

Description:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate:

850

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	500	Conversion :	0	DBA :	0
Design :	200	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	150	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-246212] Add Threshold Languages for the CF 377.1A (08/21)**

Team Responsible:	Client Correspondence	Assignee:	Harshitha Bhat	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Kamal Shaker J	Change Type (SCR):	Enhancement
Minor Version:	23.02.x1	Expedite Changes:	Start Build	Estimate:	837
Reporter:	Janet Mitri	Regulation Reference:		Created:	06/03/2022 09:52 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 1/12/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	The latest CDSS version of CF 377.1A (08/21) is not available in CalSAWS in the Threshold Languages				
Request:	<p>1. Add Threshold languages to INELIGIBLE INSTITUTION with reason code: F004D to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog/Filipino and Vietnamese.</p> <p>2. Add Threshold languages to FAILED FOR IDENTIFICATION with reason code: F011D to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p> <p>3. Add Threshold languages to UNVERIFIED: SSN with reason code: F012D to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p> <p>4. Add Threshold languages to Fail Citizenship Status with reason code: F013D to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p> <p>5. Add Threshold languages to INELIGIBLE STUDENT with reason code: F017D to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p> <p>6. Add Threshold languages to Resources Exceed Limit/Denial with reason code: F209/F267D to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p> <p>7. Add Threshold languages to Non-Coop Sponsored Non-Citizen with reason code: F377D to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p>				
Recommendation:	<p>1. Add Threshold languages to INELIGIBLE INSTITUTION with reason code: F004D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p> <p>2. Add Threshold languages to FAILED FOR IDENTIFICATION with reason code: F011D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p> <p>3. Add Threshold languages to UNVERIFIED: SSN with reason code: F012D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.</p>				

4. Add Threshold languages to Fail Citizenship Status with reason code: F013D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese
5. Add Threshold languages to INELIGILBE STUDENT with reason code: F017D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
6. Add Threshold languages to Resources Exceed Limit/Denial with reason code: F209/F267D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
7. Add Threshold languages to Non-Coop Sponsored Non-Citizen with reason code: F377D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 837

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	540	Conversion :	0	DBA :	0
Design :	135	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	162	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-246236] Add Threshold Languages to NOA Reason Ineligible Student and Voluntary Job Quit

Team Responsible:	Client Correspondence	Assignee:	Shaik Shahul	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Ranjith Madeshwaran	Change Type (SCR):	Enhancement
Minor Version:	23.02.x1	Expedite Changes:	Start Build	Estimate:	496
Reporter:	Janet Mitri	Regulation Reference:		Created:	06/03/2022 03:33 PM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 1/12/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	Currently NOA Reason Ineligible Student and Voluntary Job Quit are only available in English and Spanish Languages.				
Request:	<p>1. Add Threshold languages to Ineligible Student (F017A) to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese</p> <p>2. Add Threshold languages to Voluntary Job Quit (F021A) to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese</p> <p>3. Add Threshold languages to Voluntary Job Quit (F021D) to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese</p>				
Recommendation:	<p>1. Add Threshold languages to Ineligible Student (F017A): Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</p> <p>2. Add Threshold languages to Voluntary Job Quit (F021A): Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</p> <p>3. Add Threshold languages to Voluntary Job Quit (F021D): Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</p>				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	496				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	320	Conversion :	0	DBA :	0
Design :	80	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	96	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-246239] Add Threshold Languages to NOA Reason Ineligible Alien, Overlapping Aid and Gain Sanction

Team Responsible:	Client Correspondence	Assignee:	Surendar Murugesan	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Shaik Shahul	Change Type (SCR):	Enhancement
Minor Version:	23.02.x1	Expedite Changes:	Start Build	Estimate:	241
Reporter:	Janet Mitri	Regulation Reference:		Created:	06/03/2022 06:01 PM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui 1/12/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	Currently, the System has only English and Spanish languages in CalSAWS.				
Request:	<ol style="list-style-type: none"> Add the threshold languages to NOA reason Ineligibility Alien with reason code F052A. Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese. Add the threshold languages to NOA reason Overlapping Aid with reason code F067A. Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese. Add the threshold languages to NOA reason GAIN Sanction with reason code F090A. Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese. 				
Recommendation:	<ol style="list-style-type: none"> Add the threshold languages to NOA reason Ineligibility Alien with reason code F052A. Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese. Add the threshold languages to NOA reason Overlapping Aid with reason code F067A. Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese. Add the threshold languages to NOA reason GAIN Sanction with reason code F090A. Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	241				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	155	Conversion :	0	DBA :	0
Design :	39	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	47	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-246748] Add Missing Threshold Fragments for CF 377.4 (6/13)

Team Responsible:	Client Correspondence	Assignee:	Singaram Manickam	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Harshitha Bhat	Change Type (SCR):	Enhancement
Minor Version:	23.02.x1	Expedite Changes:	Start Build	Estimate:	112
Reporter:	Janet Mitri	Regulation Reference:		Created:	06/15/2022 05:20 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Design	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 1/12/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	Currently CF 377.4 SAR NOAs are available in the Threshold Languages except for Arabic, Farsi, Hmong and Lao.				
Request:	<ol style="list-style-type: none"> Add Threshold Languages for Shelter utility Amount with reason code F712C. Languages include: Arabic, Farsi, Hmong, and Lao. Add Threshold Languages for Dep Care Deduction Changed with reason code F705C. Languages include: Arabic, Farsi, Hmong, and Lao. Add Threshold languages to CW Rescind Approved TFS Fail with reason code F623T. Languages include: Arabic, Farsi, Hmong, and Lao. 				
Recommendation:	<ol style="list-style-type: none"> Add Threshold Languages reasons: Shelter utility Amount with reason code F712C. Languages include: Arabic, Farsi, Hmong, and Lao. Add Threshold Languages for Dep Care Deduction Changed with reason code F705C. Languages include: Arabic, Farsi, Hmong, and Lao. Add Threshold Languages to CW Rescind Approved TFS Fail with reason code F623T. Languages include: Arabic, Farsi, Hmong, and Lao. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	112				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	72	Conversion :	0	DBA :	0
Design :	18	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	22	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-246805] Add Missing Threshold Fragments for CF 377.1A and CF377.4 SAR

Team Responsible:	Client Correspondence	Assignee:	Kavitha Mr	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Dinesh Mariyappan	Change Type (SCR):	Enhancement
Minor Version:	23.01.x2	Expedite Changes:	Start Build	Estimate:	224
Reporter:	Janet Mitri	Regulation Reference:		Created:	06/17/2022 11:39 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Design	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui 1/12/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	Currently the NOA CF 377.1A (08/21) and CF 377.4 SAR (6/13) is available in all Threshold Languages except for Arabic, Farsi, Hmong and Lao in CalSAWS.				
Request:	<ol style="list-style-type: none"> 1. Add the missing Threshold Fragments to Eligibility Reasons: Ineligible Boarder-SFU with a reason code: F031D Languages include Arabic, Frasi, Hmong and Lao. 2. Add the missing Threshold Fragments to Eligibility Reasons: Ineligible Alien with a reason code: F052D Languages include Arabic, Frasi, Hmong and Lao. 3. Add the missing Threshold Fragments to Eligibility Reasons: Termination Client's Request with a reason code: F101T Languages include Arabic, Farsi, Hmong and Lao. 				
Recommendation:	<ol style="list-style-type: none"> 1. Add the missing Threshold Fragments to Eligibility Reasons: Ineligible Boarder-SFU with a reason code: F031D Languages include Arabic, Frasi, Hmong and Lao. 2. Add the missing Threshold Fragments to Eligibility Reasons: Ineligible Alien with a reason code: F052D Languages include Arabic, Frasi, Hmong and Lao. 3. Add the missing Threshold Fragments to Eligibility Reasons: Termination Client's Request with a reason code: F101T Languages include Arabic, Farsi, Hmong and Lao. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	224				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	144	Conversion :	0	DBA :	0
Design :	36	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

Special Project :	0	System Test Support :	44	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-246810] Add Missing Threshold Fragments for CF 377.1A (3/02)

Team Responsible:	Client Correspondence	Assignee:	Dinesh Mariyappan	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Pooja Pandey [X]	Change Type (SCR):	Enhancement
Minor Version:	23.01.x2	Expedite Changes:	Start Build	Estimate:	47
Reporter:	Janet Mitri	Regulation Reference:		Created:	06/17/2022 12:35 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Design	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 1/12/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	Currently the NOA CF 377.1A (8/21) is available in all Threshold Languages except for Arabic, Hmong, Korean and Lao.				
Request:	Add the missing Threshold languages to Eligibility Reasons: UNVERIF:BUD MTH-UNEARN INC with a reason code: F037D Languages include Arabic, Hmong, Korean and Lao.				
Recommendation:	Add the missing Threshold languages to Eligibility Reasons: UNVERIF:BUD MTH-UNEARN INC with a reason code: F037D Languages include Arabic, Hmong, Korean and Lao.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	47				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	Conversion :	0	DBA :	0
Design :	8	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	9	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-246811] Add Missing Threshold Fragments for CF 377.1A (08/21)**

Team Responsible:	Client Correspondence	Assignee:	Dinesh Mariyappan	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Pooja Pandey [X]	Change Type (SCR):	Enhancement
Minor Version:	23.01.x2	Expedite Changes:	Start Build	Estimate:	241
Reporter:	Janet Mitri	Regulation Reference:		Created:	06/17/2022 12:43 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Design	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Reviewed by Caroline Bui 1/12/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	Currently the NOA CF 377.1A (08/21) is available in all Threshold Languages except for Arabic, Hmong, and Lao in CalSAWS.				
Request:	<ol style="list-style-type: none"> Add the missing Threshold Fragments to Eligibility Reasons: Exceeds PRO Gross Income Limit with a reason code: F026D Languages include Arabic, Hmong, and Lao. Add the missing Threshold Fragments to Eligibility Reasons: Exceeds Pro Net Income Limit with a reason code: F027D Languages include Arabic, Hmong, and Lao. Add the missing Threshold languages to Unverif: BUD MTH ERN INC with a reason code: F035D Languages include Arabic, Hmong, and Lao. Add the missing Threshold languages to Missed FS Intake Schedule Interview with a reason code: F374D Languages include Arabic, Hmong, and Lao. Add the missing Threshold languages to Not LA/CA Resident with a reason code: F061D Languages include Arabic, Hmong, and Lao. 				
Recommendation:	<ol style="list-style-type: none"> Add the missing Threshold Fragments to Eligibility Reasons: Exceeds PRO Gross Income Limit with a reason code: F026D Languages include Arabic, Hmong, and Lao. Add the missing Threshold Fragments to Eligibility Reasons: Exceeds Pro Net Income Limit with a reason code: F027D Languages include Arabic, Hmong, and Lao. Add the missing Threshold languages to Unverif: BUD MTH ERN INC with a reason code: F035D Languages include Arabic, Hmong, and Lao. Add the missing Threshold languages to Missed FS Intake Schedule Interview with a reason code: F374D Languages include Arabic, Hmong, and Lao. Add the missing Threshold languages to Not LA/CA Resident with a reason code: F061D Languages include Arabic, Hmong, and Lao. 				
Outreach Description:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	241				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	155	Conversion :	0	DBA :	0
Design :	39	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	47	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-248361] Add Threshold Languages for CF 285A

- Resolved: 01/18/2023 05:00 PM

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Ranjith Madeshwaran	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	1395
Reporter:	Phong Xiong	Regulation Reference:	ACL 22-03	Created:	07/28/2022 10:41 AM
Status:	Rejected	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	CF Simplifications
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:					
Expedite Approval: By Lynn Bridwell on 01/18/2023					
Current Design: The CF 285A (11/21) form currently exist in English and Spanish languages in CalSAWS.					
Request: Add CF 285A (11/21) Application For CalFresh Benefits in all available threshold languages to CalSAWS. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.					
Recommendation: Add CF 285A form in all available threshold languages. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.					
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1395				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	900	Conversion :	0	DBA :	0
Design :	225	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	270	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-251137] Add NOA Fragments in Spanish for Foster Care NOA Generation (NA-290)

Team Responsible:	Client Correspondence	Assignee:	Singaram Manickam	SPG Status:	Select a value
Fix Version/s:	[RWR]	Designer Contact:	Sindhu Mp	Change Type (SCR):	Enhancement
Minor Version:	23.02.x2	Expedite Changes:	Start Build	Estimate:	403
Reporter:	Connie Buzbee	Regulation Reference:		Created:	10/10/2022 07:59 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	M Ramos 01/04/23				
Expedite Approval:	By Karen J. Rapponotti on 01/05/2023				
Current Design:	Currently some of the Foster Care NOAs are only available in English Language in CalSAWS.				
Request:	<ol style="list-style-type: none"> 1. Add Spanish NOA Reason fragments for Snippet ID 6093 - No Longer In Care (NOA Code T017T) to CalSAWS. 2. Add Spanish NOA Reason fragments for Snippet ID 6067 - Not Sufficient Info for Linkage (NOA Code T003D) to CalSAWS. 3. Add Spanish NOA Reason fragments for Snippet ID 7750 - No Longer Eligible for SCI (NOA Code T904C) to CalSAWS. 4. Add Spanish NOA Reason fragments for Snippet ID 6210 - Not in County (NOA Code T029C) to CalSAWS. 5. Add Spanish NOA Reason fragments for Snippet ID 7751 - SCI Has Changed (NOA Code T905C) to CalSAWS. 6. Add Spanish NOA Reason fragments for Snippet ID 6068 - Age of Majority or Emancipation (NOA Code T004T) to CalSAWS. 7. Add Spanish NOA Reason fragments for Snippet ID 6181 - Authorized Regional Center Rate (NOA Code T028C) to CalSAWS. 8. Add Spanish NOA Reason fragments for Snippet ID 6124 - Child Over 18 No Graduate (NOA Code T022T) to CalSAWS. 9. Add Spanish NOA Reason fragments for Snippet ID 6088 - Intercounty Transfer (NOA Code T014T) to CalSAWS. 10. Add Spanish NOA Reason fragments for Snippet ID 6082 - Parent Resided In Home(NOA Code T008D) to CalSAWS. 11. Add Spanish NOA Reason fragments for Snippet ID 6066 - Court Lang Not Minute Order (NOA Code T002D) to CalSAWS. 12. Add Spanish NOA Reason fragments for Snippet ID 6087 - Returned to Home (NOA Code T013D) to CalSAWS. 13. Add Spanish NOA Reason fragments for Snippet ID 6100 - Jurisdiction Terminated (NOA Code T019T) to CalSAWS. 				
Recommendation:	<ol style="list-style-type: none"> 1. Add Spanish NOA Reason fragments for Snippet ID 6093 - No Longer In Care (NOA Code T017T). 2. Add Spanish NOA Reason fragments for Snippet ID 6067 - Not Sufficient Info for Linkage (NOA Code T003D). 3. Add Spanish NOA Reason fragments for Snippet ID 7750 - No Longer Eligible for SCI (NOA Code T904C). 4. Add Spanish NOA Reason fragments for Snippet ID 6210 - Not in County (NOA Code T029C). 5. Add Spanish NOA Reason fragments for Snippet ID 7751 - SCI Has Changed (NOA Code T905C). 6. Add Spanish NOA Reason fragments for Snippet ID 6068 - Age of Majority or Emancipation (NOA Code T004T). 7. Add Spanish NOA Reason fragments for Snippet ID 6181 - Authorized Regional Center Rate (NOA Code T028C). 				

8. Add Spanish NOA Reason fragments for Snippet ID 6124 - Child Over 18 No Graduate (NOA Code T022T).
9. Add Spanish NOA Reason fragments for Snippet ID 6088 - Intercounty Transfer (NOA Code T014T).
10. Add Spanish NOA Reason fragments for Snippet ID 6082 - Parent Resided In Home(NOA Code T008D).
11. Add Spanish NOA Reason fragments for Snippet ID 6066 - Court Lang Not Minute Order (NOA Code T002D).
12. Add Spanish NOA Reason fragments for Snippet ID 6087 - Returned to Home (NOA Code T013D).
13. Add Spanish NOA Reason fragments for Snippet ID 6100 -Jurisdiction Terminated (NOA Code T019T).

Outreach

Description:

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate:

403

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	260	Conversion :	0	DBA :	0
Design :	65	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	78	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-252038] Permanently suppressing the auto generation of NOAs 820 & 823 for Amador County

Team Responsible:	Client Correspondence	Assignee:	Prashanth Kumar	SPG Status:	Select a value
Fix Version/s:	[RWR]	Designer Contact:	Kavitha Mr	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	31
Reporter:	Lien Phan	Regulation Reference:		Created:	10/31/2022 08:49 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Welfare to Work/ WPR]	Funding Source ID:	PHE
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	RITM0024664
Consortium Review Approval Date:					
Non-Committee Review:	Gingko Luna 1/5/2023				
Expedite Approval:	By Lynn Bridwell on 01/18/2023				
Current Design:	Currently the CalSAWS system is auto sending the forms NA 820 and NA 823 through the batch generation process.				
Request:	Permanently suppress the auto generation of NA 820 and NA 823 for Amador County.				
Recommendation:	<ul style="list-style-type: none"> • Suppress the auto generation of NA 820 for Amador County. • Suppress the auto generation of NA 823 for Amador County. 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	31				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	20	Conversion :	0	DBA :	0
Design :	5	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	6	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-252184] Toulumne E2Lite Functionality

Team Responsible:	Batch Operations	Assignee:	Naveen Bhumandla	SPG Status:	Pending
Fix Version/s:	[TBD]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	40
Reporter:	Gingko Luna	Regulation Reference:		Created:	11/02/2022 09:17 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Welfare to Work/ WPR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Gingko Luna 1/4/2023

Expedite Approval:

Current Design: Toulumne does not use CalSAWS for E2Lite reporting.

Request: Toulumne requests to use the CalSAWS E2Lite functionality, including uploading inbound files and downloading outbound files

Recommendation: Set up Toulumne to use the CalSAWS E2Lite functionality, including uploading inbound files and downloading outbound files

Outreach Description:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	20
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-254794] Stanislaus Opt In to E2Lite Functionality

Team Responsible:	Batch Operations	Assignee:	Naveen Bhumandla	SPG Status:	Approved
Fix Version/s:	[TBD]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Gingko Luna	Regulation Reference:		Created:	01/05/2023 03:52 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Welfare to Work/ WPR]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee Review:	Gingko Luna 1/5/2023				
Expedite Approval:					
Current Design:	Stanislaus County does not send its E2Lite sample to CalSAWS.				
Request:	Set up Stanislaus County to use the CalSAWS E2Lite functionality, including uploading inbound files and downloading outbound files.				
Recommendation:	Set up Stanislaus County to use the CalSAWS E2Lite functionality, including uploading inbound files and downloading outbound files.				
Outreach Description:					
Alternative Procedure Description:	County can manually complete the survey questions outside CalSAWS.				
Operational Impact:					
Estimate:	0				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-247516] Enable Online Access to Legacy C4Y e-Application Data

- Resolved: 01/11/2023 10:47 AM

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Operational Enhancement
Minor Version:	23.01.12	Expedite Changes:	Production Deployment	Estimate:	1206
Reporter:	Edgars Reinholds	Regulation Reference:	CRPC 2275	Created:	07/06/2022 05:39 PM
Status:	In Production	Impact Analysis:	[Data Impact, Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by: Connie Buzbee - 12/7/2022

Expedite Approval: Michele Peterson approved emergency production deployment on Jan 6th 2023 as attached.

Current Design: SCR CA-244068 was implemented to safely copy the e-Signature related data from the CIV Read-ONLY database to a separate Schema in CalSAWS. This data is currently not accessible through the online pages for the workers.

Request: The workers should be able to review C-IV Legacy e-Applications in CalSAWS online pages.

Recommendation: Enable CalSAWS online to provide feature for the county workers to access the C-IV Legacy e-Application data, as read only for reference purposes

Outreach

Description:

Counties can view the Legacy e-Application data by requesting an Ad Hoc report from the Project.

Alternative Procedure

Description:

Operational Impact:

Estimate: 1206

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	120
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	548	Performance :	20	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	288	Tech Arch :	30
Tech ForgeRock :	0	Tech Ops :	100	Training :	0
Translation :	0				



[CA-254552] Forgerock Config updates for Masked AWS Account

- Resolved: 01/13/2023 01:14 PM

Team Responsible:	Tech Forge Rock	Assignee:	Megan Rossier	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Raji Reddy	Change Type (SCR):	Operational Enhancement
Minor Version:	23.01.13	Expedite Changes:	Production Deployment	Estimate:	100
Reporter:	Raji Reddy	Regulation Reference:		Created:	12/30/2022 11:23 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Deepak Shrivastav	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/04/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Luz Esparza on 1/4/2023				
Expedite Approval:	Approved by Luz Esparza on 1/4/2023				
Current Design:	Tech ForgeRock works and assists with the addition of redirects to our environments.				
Request:	Add the below redirects for STG3/4/5 for client ID audit-stg. Details mentioned in RITM0033618.				
	https://cstg3.calsaws.net/auditor/login/oauth2/code/forgerock https://cstg4.calsaws.net/auditor/login/oauth2/code/forgerock https://cstg5.calsaws.net/auditor/login/oauth2/code/forgerock				
Recommendation:	add the redirects for the new envs with client ids for these Env's which are getting migrated from appdev account to core-appdev-account.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	100	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254553] Suppress MEDS Recon Alerts for Placer and Yolo Counties

- Resolved: 01/11/2023 10:56 AM

Team Responsible:	Batch/Interfaces	Assignee:	Gurunandan Vijendra Agnihotri	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Data Change
Minor Version:	23.01.12	Expedite Changes:	Production Deployment	Estimate:	50
Reporter:	Ken Ford	Regulation Reference:		Created:	12/30/2022 11:39 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[MEDS]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 1/5/2023

Current Design: There is no process to suppress MEDS Recon Alerts for Placer and Yolo Counties.

Request: Create a Data Change Request (DCR) to update the alert/task status as Complete for Placer and Yolo Counties. The MEDS Recon alerts are listed in the JIRA attachment.

For County 31 (Placer):
o MEDS Recon Alerts 2005 and 6010 will be suppressed.

For County 57 (Yolo):
o MEDS Recon Alerts 2005 will be suppressed.

Recommendation: Create a DCR to update alert status as Complete for all the MEDS Recon alerts created and listed in the JIRA attachment.

Outreach

Description:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	17	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254865] EBT Accounts and cards are not in sync with FIS from the outage on 12/20 - 12/21

- Resolved: 01/17/2023 04:16 PM

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Eric Wu	Change Type (SCR):	Data Change
Minor Version:	23.01.17	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Eric Makino	Regulation Reference:		Created:	01/06/2023 01:53 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Sheryl Eppler - Approved - 01/20/2023				
Expedite Approval:	Approved by Karen Rapponotti on 01/11/2023				
Current Design:	Users are unable to add EBT cards due to network Connectivity issue from FIS side.				
Request:	Three different issues related to outage from 12/20-12/21.				
	<ol style="list-style-type: none"> CARD_NUM_IDENTIF is empty or all 000s in the database. (INC0078533) Card number from FIS does not match database. (INC0077632) Worker was attempting to issue card for new EBT Account and instead of creating new EBT Account, the system tried to pull in information from another county. Often workers a workaround to create a card as 'Other' (INC0072442, INC0077068) 				
Recommendation:	<ol style="list-style-type: none"> Identify the EBT cards that were created with blank EBT Card numbers or all 000s in the CalSAWS database after 12/18/2022. Do a DCR to delete these EBT cards from the database during FIS outage. Generate a list of cases and EBT account numbers by county for the EBT cards that were deleted by DCR Send a CIT to the counties with the list and steps to add a card on these impacted EBT accounts 				
Outreach Description:	Provide a CIT to the counties.				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	45				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255072] PROD ForgeRock API clients

- Resolved: 01/23/2023 02:33 PM

Team Responsible:	Tech Forge Rock	Assignee:	Derrek Chilson	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Nicole Ludena	Change Type (SCR):	Operational Enhancement
Minor Version:	23.01.20	Expedite Changes:	Production Deployment	Estimate:	16
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	01/11/2023 10:46 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/11/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Laura Chavez on 1/11/2023				
Expedite Approval:	Approved by Laura Chavez on 1/11/2023				
Current Design:	API clients have DEV/TEST access				
Request:	API clients are requesting PROD access				
Recommendation:	Provide PROD access for APIs with client and secret for the following requests. RITM0033148: CalSAWS API PROD Access for CES Application RITM0033152: CalSAWS API PROD Access for WMS Application				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	16				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	16	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255074] DEV ForgeRock API client

- Resolved: 01/23/2023 02:33 PM

Team Responsible:	Tech Forge Rock	Assignee:	Derrek Chilson	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Nicole Ludena	Change Type (SCR):	Operational Enhancement
Minor Version:	23.01.20	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	01/11/2023 10:51 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	01/11/2023	Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Laura Chavez on 1/11/2023				
Expedite Approval:	Approved by Laura Chavez on 1/11/2023				
Current Design:	Only county 19 test credentials are available				
Request:	Create a county 00 test credential that can access the APIs in lower environments.				
Recommendation:	Provide DEV FR client for API access with client id and secret for RITM0033695: Onboard County Test_app_00 Application (API Testing)				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	8				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	8	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255224] Update FTP Password for Interfaces - (QCIS, IEVS, CDSS, and CalOAR) Jan 2023

- Resolved: 01/17/2023 05:18 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Select a value
Fix Version/s:	[22.11]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Operational Enhancement
Minor Version:	23.01.17	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	01/15/2023 08:54 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Committee:	[MEDS]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Grady approved behalf of Laura on 01/17/2023

Current Design:

As per current password policy, below interfaces password is getting expired soon.
QCIS,
IEVS,
CDSS,
CalOAR)

Request:

Below interfaces password needs to be updated
QCIS,
IEVS,
CDSS,
CalOAR)

Recommendation:

Below interfaces password needs to be updated
QCIS,
IEVS,
CDSS,
CalOAR)

Outreach

Description:

Alternative

Update FTP Password for Interfaces - (QCIS, IEVS, CDSS, CalOAR)

Procedure

Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
				Tech Arch :	0

Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-240155] Contra Costa County Contact Center

Team Responsible:	Contact Center	Assignee:	Jared Kuester	SPG Status:	Pending
Fix Version/s:	[23.01]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.02.03	Expedite Changes:	Start Build	Estimate:	317
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:14 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti, 10/28/2022

Current Design: Contra Costa County maintains and operates their own contact center

Request: Build out an Amazon Connect Contact Center for Contra Costa County

Recommendation:

1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number will be pointed to this number.
 - b. Deploy the county specific call flow
 - i. See attached CA-240155 - Contra Costa County Call Flow PDF for details
 - c. Record new county specific prompts
 - i. See attached CA-240155 - Contra Costa County Verbiage Sheet Excel document for details
 - d. Build new Queues
 - i. See attached CA-240155 - Contra Costa County Queue List Excel document for details
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached CA-240155 - Contra Costa County Quick Connects Excel document for details
 - g. Upload Holiday dates to DynamoDB table
 - i. Holiday dates to be Provided by the County
 - h. Upload Agents
2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept Contra Costa county code as a CalSAWS county
 - i. See Attached Call Flow (CA-240155 - RCC Call Flow Wave 2.pdf) for details.
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for Contra Costa County
3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio
 - b. eGain Analytics
 - i. Integrate Amazon Connect Instance with eGain Analytics
 - ii. Set Service Level Agreements for CSC and RCC queues

Outreach Description:	Weekly Meetings with Contra Costa County one month before they go live, and Model Office sessions for contact center staff					
Alternative Procedure Description:	N/A					
Operational Impact Estimate:	317					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	0	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	Imaging :	0	IVR/CC :	305	
Online :	0	Performance :	0	Release Communication Support :	0	
Reports :	0	Reports Test :	0	Security :	0	
Special Project :	0	System Test Support :	0	Tech Arch :	0	
Tech ForgeRock :	12	Tech Ops :	0	Training :	0	
Translation :	0					



[CA-240158] Tulare County Contact Center

Team Responsible:	Contact Center	Assignee:	Jared Kuester	SPG Status:	Pending
Fix Version/s:	[23.01]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.02.03	Expedite Changes:	Start Build	Estimate:	317
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:21 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	N/A
Consortium Review Approval Date:					

Non-Committee Review:

Darcy Alexander received on 5/31/2022 approval from Tulare County for their Call Flow

Expedite Approval:

Karen J. Rapponotti, 10/28/2022

Current Design:

Tulare County maintains and operates their own contact center

Request:

Build out an Amazon Connect Contact Center for Tulare County

Recommendation:

1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number will be pointed to this number.
 - b. Deploy the county specific call flow
 - i. See attached CA-240158 - Tulare County Call Flow PDF for details
 - c. Record new county specific prompts
 - i. See attached CA-240158 - Tulare County Verbiage Sheet Excel document for details
 - d. Build new Queues
 - i. See attached CA-240158 - Tulare County Queue List Excel document for details
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached CA-240158 - Tulare County Quick Connects Excel document for details
 - g. Upload Holiday dates to DynamoDB table
 - i. Holiday dates to be Provided by the County
 - h. Upload Agents
2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept Tulare county code as a CalSAWS county
 - i. See Attached Call Flow (CA-240158 - RCC Call Flow Wave 2.pdf) for details.
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for Tulare County
3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio
 - b. eGain Analytics
 - i. Integrate Amazon Connect Instance with eGain Analytics
 - ii. Set Service Level Agreements for CSC and RCC queues

Outreach Description:	Weekly Meetings with Tulare County one month before they go live, and Model Office sessions for contact center staff					
Alternative Procedure Description:	N/A					
Operational Impact:						
Estimate:	317					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	0	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	Imaging :	0	IVR/CC :	305	
Online :	0	Performance :	0	Release Communication Support :	0	
Reports :	0	Reports Test :	0	Security :	0	
Special Project :	0	System Test Support :	0	Tech Arch :	0	
Tech ForgeRock :	12	Tech Ops :	0	Training :	0	
Translation :	0					



[CA-240159] Santa Clara County Contact Center

Team Responsible:	Contact Center	Assignee:	Jared Kuester	SPG Status:	Pending
Fix Version/s:	[23.01]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.02.03	Expedite Changes:	Start Build	Estimate:	317
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:24 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	N/A
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti, 10/28/2022

Current Design: Santa Clara County maintains and operates their own contact center

Request: Build out an Amazon Connect Contact Center for Santa Clara County

Recommendation:

1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number will be pointed to this number.
 - b. Deploy the county specific call flow
 - i. See attached CA-240159 - Santa Clara County Call Flow PDF for details
 - c. Record new county specific prompts
 - i. See attached CA-240159 - Santa Clara County Verbiage Sheet Excel document for details
 - d. Build new Queues
 - i. See attached CA-240159 - Santa Clara County Queue List Excel document for details
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached CA-240159 - Santa Clara County Quick Connects Excel document for details
 - g. Upload Holiday dates to DynamoDB table
 - i. Holiday dates to be Provided by the County
 - h. Upload Agents
2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept Santa Clara county code as a CalSAWS county
 - i. See Attached Call Flow (CA-240159 - RCC Call Flow Wave 2.pdf) for details.
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for Santa Clara County
3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio
 - b. eGain Analytics
 - i. Integrate Amazon Connect Instance with eGain Analytics
 - ii. Set Service Level Agreements for CSC and RCC queues

Outreach Description:	Weekly Meetings with Santa Clara County one month before they go live, and Model Office sessions for contact center staff					
Alternative Procedure Description:	N/A					
Operational Impact:						
Estimate:	317					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	0	Conversion :	0	DBA :	0	
Design :	0	Eligibility :	0	Fiscal :	0	
Forms Test :	0	Imaging :	0	IVR/CC :	305	
Online :	0	Performance :	0	Release Communication Support :	0	
Reports :	0	Reports Test :	0	Security :	0	
Special Project :	0	System Test Support :	0	Tech Arch :	0	
Tech ForgeRock :	12	Tech Ops :	0	Training :	0	
Translation :	0					



[CA-244072] DDID 2731 FDS: Update the eCCP to support 6 way calling

Team Responsible:	Contact Center	Assignee:	Allen Garcia	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.02.09	Expedite Changes:	No	Estimate:	100
Reporter:	Jared Kuester	Regulation Reference:		Created:	04/18/2022 03:17 PM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	DDID 2731
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design:

The eCCP only supports up to a 3 way conference call
 AWS recently released the ability for 6 way calls, and the eCCP needs to be updated to support it.

Request:

From CAR-3810 :
 Configure the Telephonic Signature solution to support 4-way calling.
 This allows the agent, customer, Language Line interpreter and
 Telephonic Signature solution to be connected concurrently.

Recommendation:

- 1) Update the eCCP to support 6 way calling
 - a) The Telephonic Signature through the eCCP will not be impacted.

Outreach

Description:
Alternative Procedure Description:
Operational Impact:
Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	100
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-253017] COLA Automation Phase-1

Team Responsible:	Batch/Interfaces	Assignee:	Rupalatha Putta	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Ramakrishna Kuchibhotla	Change Type (SCR):	Enhancement
Minor Version:	23.02.14	Expedite Changes:	Production Deployment	Estimate:	1100
Reporter:	Gopal Vedula	Regulation Reference:		Created:	11/22/2022 06:37 PM
Status:	System Test	Impact Analysis:	[Batch Performance, Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh, Correspondence, Foster Care/Kin GAP/AAP, GA/GR]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Reviewed and approved by M. Peterson, K. Rapponotti, C. Bui, E. Miller on 1/5/2023

Expedite Approval: Approved by Karen J. Rapponotti on 1/5/2023

Current Design: The current process will trigger the batch EDBC for all counties together. The subsequent processes like Rendering, Bundling, and FTP processes will wait to start until batch EDBC is completed for all counties.

Request: Batch EDBC jobs for Cola cases are to be processed separately from regular batch EDBC. Instead of processing EDBC for all counties together, process the batch EDBC for counties individually.

Recommendation: New batch jobs will be created to process EDBC for cola cases separately. These batch jobs process EDBC for each county separately (one county at a time). The county to process can be prioritized based on the number of records to be processed for each county. The batch EDBC for cola will be separated from the regular batch EDBC. The cola case records will be processed separately by new cola EDBC batch jobs. The subsequent processes like Rendering, Bundling, and FTP processes need not wait until batch EDBC is completed for all counties. These processes will start for a county immediately after the batch EDBC is completed for a set of counties during the process. Create a new batch job to process the Cola driving query and insert the records into a new cola table. Automate the process to send a validation mail to the stakeholder with case details to validate the cola cases in the production environment.

Please find more details in the attached Design document.

Outreach Description: Use the existing regular batch EDBC jobs to process the cola cases.

Alternative Procedure Description:

Operational Impact:

Estimate: **1100**

Automated Test :	0	Batch/Interfaces :	800	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	100	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	200	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-253221] Additional Lists for 2023 SSA Cost of Living Adjustments (COLA)

- Resolved: 01/20/2023 10:16 AM

Team Responsible:	CalHEERS	Assignee:	Prem Raghupathy	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Individual Data Change
Minor Version:	23.01.20	Expedite Changes:	Production Deployment	Estimate:	22
Reporter:	Cynthia Ridley	Regulation Reference:	ACWDL 22-29, ACWDL 22-30, ACWDL 22-31	Created:	11/30/2022 10:58 AM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Maggie Orozco 11/30/2022

Expedite Approval: Expedited Production Deployment Approved by Michele Peterson on Wed 10/26/2022 6:46 AM

Current Design: CalSAWS stores the Income Information of the customer and uses the income information to evaluate the eligibility for any program.

Customer's Social Security Administration (SSA) Income reported for 2022 calendar year was updated with CA-242752 with the 2023 Income Values effective January 1, 2023.

If a customer is paying the Medicare Part B premium, EDBC uses this amount as a deduction for CF program. CA-242752 updated Medicare Part B records with a Begin date on or after 01/01/2022 to high date.

Lists are provided to counties after the data changes are applied to review and take action as needed.

Request: Provide lists to Counties where the SSA Income Record and Medicare Part B record were not updated with CA-242752 that have a begin date prior to 01/01/2022.

Recommendation: Generate a list for Counties where the Income record was not updated with CA-242752 for an SSA Income record with a Begin date prior to 01/01/2022. List columns to be same as List #1 generated under CA-242752.

Generate a list for Counties where the Medicare Part B premium record was not updated with CA-242752 for a Medicare Part B record with a begin date prior to 01/01/2022. List columns to be the same as List #3 generated under CA-242752.

Lists will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-253221

Outreach Description: County Action: Counties can use these lists to verify that SSA Income and Medicare Part B premium amounts are correct and take action if needed.

Alternative Procedure Description: Counties will manually locate cases to review the SSA Income and Medicare Part B Premiums.

Operational Impact:
Estimate: 22

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	14	CalHEERS Test :	8
Client Correspondence :	0	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

 **[CA-253233] Sacramento County - Conduct Rush Warrant Testing**

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:	23.01.XX	Expedite Changes:	Production Deployment	Estimate:	47
Reporter:	Lawrence Samy	Regulation Reference:		Created:	11/30/2022 02:36 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 12/14/2022

Current Design: Warrant alignment testing for all CalWIN Counties were conducted with CA-212167.

Request: Sacramento County is requesting to conduct warrant testing to test their County Software 'PrintChef'

Recommendation: Sacramento County only - conduct rush warrant testing to ensure Sacramento County software "PrintChef" can print rush warrants from CalSAWS.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 47

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	5	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254389] Update IFDS Auto Closure Logic

Team Responsible:	Batch/Interfaces	Assignee:	Shuvam Mahapatra	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:	23.02.14	Expedite Changes:	Production Deployment	Estimate:	145
Reporter:	Carlos Zepeda	Regulation Reference:		Created:	12/27/2022 01:09 PM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[IEVS]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/10/2023

Expedite Approval: Approved by Karen J. Rapponotti on 1/5/2023

Current Design: The current IFD IEVS Interface logic auto dispositions an abstract when the income discrepancy is below \$1000.

Request: Per ACL 21-03, the state has updated their internal tolerance level logic for IFD match from \$1000 to \$3000. The request here is for CalSAWS internal auto-closure logic for IFD records to match this and be updated to \$3000. This will auto-close any IFDS in line with the state threshold.

Recommendation: Modify IFD IEVS Interface logic to auto dispositions an abstract when the income discrepancy is below \$3000.

Please find more details in the Design document.

Outreach

Description:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 145

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	50	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254466] eICT-Homeless Assistance Permanent EDBC Logic Update

Team Responsible:	Eligibility	Assignee:	Marie Antonette Bacay	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:	23.02.14	Expedite Changes:	Production Deployment	Estimate:	228
Reporter:	Thomas Lazio	Regulation Reference:		Created:	12/28/2022 05:06 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Rich	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[CaWORKs/ CalFresh]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Sarah Rich 01/06/2023				
Expedite Approval:	Expedited PROD deployment approval by Karen J. Rapponotti on 1/6/23. PFA email for reference.				
Current Design:	SCR CA-201573 allows the user to by-pass the EDBC hard validation for Homeless Assistance -Permanent (HP) program when there is an electronic Inter-County Transfer (eICT) with a status of 'in process' and the CW/RCA program is 'Pending. However, the EDBC logic still fails the HP program for not being eligible for cash aid when the CW/RCA program is not 'Active'.				
Request:	Do not deny HP program for being ineligible for cash aid on eICT case that meets the criteria for by-passing the EDBC hard validation per SCR CA-201573.				
Recommendation:	1. Update existing EDBC logic to not deny HP program for 'ineligible for cash aid' when the conditions for skipping the hard validation are met.				
Outreach Description:					
Alternative Procedure Description:	Run Manual EDBC or Override EDBC				
Operational Impact:					
Estimate:	228				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	132	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	76	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-254789] Update the County Holiday Calendar for 2023**

Team Responsible:	Batch Operations	Assignee:	Narendar Sabbani	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Enhancement
Minor Version:	23.01.26	Expedite Changes:	Production Deployment	Estimate:	50
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/05/2023 02:30 PM
Status:	System Test	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-251310
Consortium Review Approval Date:					
Non-Committee Review:	Sheryl Eppler - Approved - 01/20/2023				
Expedite Approval:	Karen Rapponotti - Approved - 01/17/2023				
Current Design:	2023 Holiday Calendar was set with CRFI 22-104.				
Request:	Orange County and Santa Barbara County have requested an update for the 2023 Holiday Calendar.				
Recommendation:	Update Orange County (30): Will be open on Friday 11/10/2023.				
	Update Santa Barbara County (42): Will be open on Friday 12/22/2023.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	50				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	20	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254953] Issue January 2023 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Matthew Warren	Change Type (SCR):	Enhancement
Minor Version:	23.02.04	Expedite Changes:	Production Deployment	Estimate:	210
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated January 10, 2023	Created:	01/09/2023 01:29 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	Emergency Allotment Notice
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Joint design has been approved through Non-Committee Review. This SCR is for all 42 Counties.

Expedite Approval: Approved by Karen Rapponotti on 01/10/2023

Current Design: The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:
 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the November, December 2022 and January 2023 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the November, December 2022 and January 2023 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
 - a. Include all cases with Active CalFresh program in November, December 2022 and January 2023 benefit month and no Emergency Allotment Issued.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.
 Note: If the household has already received CalFresh benefit up to the maximum allotment for November, December 2022 and January 2023 benefit month the authorized amount for the manual EDBC would be set to \$95.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - f. Create the manual EDBC records with RECALC_IND = 'N'

2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

3) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For November 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 02/04/2023 due to COVID-19

Long Description: Per direction from ACWDL dated November 01, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For December 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 02/04/2023 due to COVID-19

Long Description: Per direction from ACWDL dated December 09, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For January 2023 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 02/04/2023 due to COVID-19

Long Description: Per direction from ACWDL dated January 10, 2023, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

210

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

BenefitsCal :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	137
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	15	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	43	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-255040] Provision 160 CalWIN county users in sandbox environment

Team Responsible:	Tech Ops	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.01]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	23.02.XX	Expedite Changes:	Start Build	Estimate:	184
Reporter:	Raji Reddy	Regulation Reference:		Created:	01/10/2023 05:19 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Non Committee Approval was provided by Laura Chavez on 01/18/2023

Expedite Approval: Approved by Laura Chavez on 01/18/2023

Current Design: Current prod sand box environment does not have any users from CW counties.

Request: We got request to add 10 users from each of the remaining 16 CW counties

Recommendation: We got request to add 10 users from each of the remaining 16 CW counties

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **184**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	16
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	20	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	20	Tech Ops :	128	Training :	0
Translation :	0				



[CA-236368] Update Non-MAGI Screening Packet Batch Job to Generate Only when the Soft Pause is New

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	199
Reporter:	Renee Gustafson	Regulation Reference:		Created:	11/05/2021 02:45 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:	12/22/2022	Other Agency Cross Reference:	CH-219790
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited Build Approval Approved by Karen Rapponotti on Monday, October 10, 2022 4:46 PM

Current Design:

Non-MAGI Screening Packets are generated when a Medi-Cal program is skipped from Batch EDBC processing for reason of 'Soft Paused'. Once the Medi-Cal program is skipped, the NMSP Sweep logic checks if the Non-MAGI Screening Packet was already sent for the submit month.

The Sweep job uses the Non-MAGI Screening Packet Sweep Batch date to determine the Non-MAGI Screening Packet Submit Month; the Submit month is equal to the Batch date plus one month.

When Batch EDBC runs for a Medi-Cal program using an older DER with 'Soft Pause' (e.g. COLA, EDBC run in all-programs mode, etc.) and skips for 'Soft Paused', a Non-MAGI Screening Packet would have been previously sent based on that older DER when it was first skipped by Batch EDBC for 'Soft Paused'. The NMSP Sweep logic only checks to see if a Non-MAGI Screening Packet was sent for the Submit Month using the current Sweep job batch date. This causes the Non-MAGI Screening Packet to be generated again for a new submit month based on the newest Batch EDBC skip for 'Soft Paused'.

The Duplicate Medi-Cal EDBC Sweep job attempts to run Medi-Cal EDBC when CalSAWS receives a DER associated to an EDR initiated by the Batch EDR Run Reason "Duplicate Medi-Cal Clean-up." The EDBC Sweep job used to run nightly from 10-day through the first of the following month to attempt to process the DER and Discontinue Medi-Cal. When Batch EDBC skipped the Medi-Cal program for 'Soft Paused', the sweep picked it up each night until the first of the following month. Since the first of the following month would result in a new NMSP submit month, that same DER resulted in two NMSP being generated.

CA-235489 DCR Stored Procedure was implemented as an interim solution to identify on the first of the month, if a Non-MAGI Screening Packet was sent for the prior submit month, if so, the new packet generation record is moved to a 'Failed' status, and a Non-MAGI Screening packet does not get generated.

Examples:

1.Batch EDBC runs on 6/30/2022. The Medi-Cal program is skipped for reason of 'Soft Paused'. NMSP Sweep job checks to see if a Non-MAGI Screening Packet exists for Submit month of July. If a packet exists, a new Non-MAGI Screening Packet will not be generated.

2.Batch EDBC runs on 7/1/2022. The Medi-Cal program is skipped for reason of 'Soft Paused'. The NMSP Sweep job checks to see if a Non-MAGI Screening Packet exists for Submit month of July. If a packet exists, a new Non-MAGI Screening Packet will not be generated.

3.Batch EDBC runs on 7/2/2022. The Medi-Cal program is skipped for reason of 'Soft Paused'. The NMSP Sweep job checks to see if a Non-MAGI Screening Packet exists for the submit month of August. If a packet exists, a new Non-MAGI Screening Packet will not be generated.

Note: If there are multiple MC program blocks, the Non-MAGI Screening Packet will generate for all program blocks if all the Non-MAGI Screening Packet generation criteria is met, regardless if the primary applicant is the same on all of the program blocks.

Request: Update the NMSP Sweep logic to identify a Medi-Cal program for generation of a Non-MAGI Screening Packet only when a Non-MAGI Screening packet has not been generated previously for an individual with no break in 'Soft Pause' status.

Recommendation: 1. Update the NMSP Sweep (PB00R538) to no longer identify a program to generate a Non-MAGI Screening Packet when the Medi-Cal program is skipped from EDBC processing for Eligibility Evaluation Reason of 'Soft Pause' and the previous DER used by EDBC has all the same individuals with an Eligibility Evaluation Reason of 'Soft Pause'.

Outreach

Description:

Alternative Procedure

User can manually generate a Non-MAGI Screening Packet.

Description:

Operational Impact:

Estimate: 199

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	106	CalHEERS Test :	55
Client Correspondence :	6	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	9
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-247437] Schedule batch job to convert Unsolicited CalWIN DERs into CalSAWS - WAVE 2

Team Responsible:	Batch Operations	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Operational Enhancement
Minor Version:	23.02.27	Expedite Changes:	No	Estimate:	10
Reporter:	Cynthia Ridley	Regulation Reference:		Created:	07/05/2022 11:11 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Medi-Cal/CMSP]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CH-186216
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: CA-239130 added on request batch job (PI00CH108) to convert Unprocessed CalWIN DER-Us into CalSAWS.
Request: Run batch job (PI00CH108) on 02/27/2023 for CalWIN WAVE 2.
Recommendation:

1. Run batch job (PI00CH108) on 02/27/2023 for CalWIN WAVE 2
2. Generate a list of DER-Us that did not process through the batch.

Outreach

Description:
Alternative Procedure Description: County Users will need to make a change on the CalHEERS portal to have a DER-U sent to CalSAWS.

Operational Impact:
Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	5	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-254169] CalSAWS Virtual Assistant Expansion - Release 2**

Team Responsible:	Special Project	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Sarah Cordano	Change Type (SCR):	Enhancement
Minor Version:	23.03.09	Expedite Changes:	Start Build	Estimate:	3000
Reporter:	Uzochi Oparaji	Regulation Reference:		Created:	12/20/2022 01:51 PM
Status:	Design in Progress	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Connie Buzbee	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Committee:	[BOTS]	Funding Source ID:	Virtual Assistant
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Connie Buzbee 1/9/2023

Expedite Approval: Approved by Karen Rapponotti 1/9/2023

Current Design: The Virtual Assistant was implemented with CA-252905. County staff have the ability to access the BOT content online.

Request: Implement the second release of the BOT to add additional content for county staff access.

Recommendation: In Release 2 of the CalSAWS VA, we will release additional UCs within the VA.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **3000**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	3000	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-254267] Training: Required Updates for Eligibility General 02-B and 03 WBTs

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.02.24	Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/22/2022 07:03 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Cathy Vaisau	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Expedite Approval: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-250741. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 040-WBT-ELA-Eligibility General:02-B
 040-WBT-ELA-Eligibility General:03
 Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	60
Translation :	0				



[CA-254268] Training: Required Updates for Employment Services GROW WBTs

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.02.24	Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/22/2022 07:08 AM
Status:	New	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Expedite Approval: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-250729. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 062-WBT-ESB-Employment Services-GROW-02
 062-WBT-ESB-Employment Services-GROW-05
 Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	60
Translation :	0				



[CA-254270] Training: Required Updates for Eligibility General 05, 07 and 08 WBTs

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.02.24	Expedite Changes:	Start Build	Estimate:	65
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/22/2022 07:17 AM
Status:	New	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Expedite Approval: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-251657. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 040-WBT-ELA-Eligibility General-05
 040-WBT-ELA-Eligibility General-07
 040-WBT-ELA-Eligibility General-08
 Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **65**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	65
Translation :	0				



[CA-254271] Training: Required Updates for Eligibility Supervisor WBTs

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.02.24	Expedite Changes:	Start Build	Estimate:	45
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/22/2022 07:20 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Expedite Approval: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-251660. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 042-WBT-ELB-Eligibility Supervisor-01
 042-WBT-ELB-Eligibility Supervisor-02
 Please refer to the attached spreadsheet for comment details.

Outreach Description: N/A

Alternative Procedure Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	45
Translation :	0				

 **[CA-254272] Training: Required Updates for Hearings WBTs**

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.02.24	Expedite Changes:	Start Build	Estimate:	25
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/22/2022 07:24 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Expedite Approval: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-251677. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached: 090-WBT-HEA-Hearings-01
Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	25
Translation :	0				



[CA-255106] Update Sacramento County response to CRFI 21-004 to turn on Direct Deposit (inbound) Reader file

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:	23.02.xx	Expedite Changes:	No	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/11/2023 06:55 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Veronica Hamel (Sacramento) - Approved - 01/03/2023

Expedite Approval:

Current Design: Sacramento County responded to CRFI 21-004 documenting that they did not want to opt into a Direct Deposit (inbound) Reader file.

Request: Sacramento County would like to opt into the Direct Deposit (inbound) Reader file.

Recommendation: Update Sacramento County options to turn on the Direct Deposit (inbound) Reader file.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255120] Training: Required Updates for Eligibility - CalFresh WBTs

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.02.24	Expedite Changes:	Start Build	Estimate:	35
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/12/2023 07:16 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Expedite Approval: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-251661. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 046-WBT-ELD-Eligibility CalFresh-03
 046-WBT-ELD-Eligibility CalFresh-05
 Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	35

 **[CA-255121] Training: Required Updates for Clerical Support WBTs**

Team Responsible:	Training	Assignee:	Divya Vasam	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.02.24	Expedite Changes:	Start Build	Estimate:	35
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/12/2023 07:26 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Expedite Approval: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-251656. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 030-WBT-CLE-Clerical Support-07
 032-WBT-CLS-Clerical Support-Supervisor-01
 Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	35



[CA-255122] Training: Required Updates for Employment Services - GROW WBTs

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	23.02.24	Expedite Changes:	Start Build	Estimate:	50
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/12/2023 07:30 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Expedite Approval: Approved by Lynn Bridwell on behalf of Karen Rapponotti on 1/17/2023

Current Design: This SCR is to address comments identified as additional updates by Consortium during review of CA-251670. These are required updates that were out of scope from prior SCRs.

Request: All updates mentioned in the Comments Logs attached to this SCR are to be addressed.

Recommendation: Update the following WBTs as requested by the Consortium based on comment logs attached:
 062-WBT-ESB-Employment Services-GROW-01
 062-WBT-ESB-Employment Services-GROW-03
 062-WBT-ESB-Employment Services-GROW-05
 Please refer to the attached spreadsheet for comment details.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	50
Translation :	0				



[CA-233034] Plumas County request to use the automated E2Lite functionality

Team Responsible:	Batch Operations	Assignee:	Naveen Bhumandla	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.XX	Expedite Changes:	No	Estimate:	30
Reporter:	Joel M. Acevedo	Regulation Reference:		Created:	09/03/2021 09:08 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Gingko Luna 1/10/23				
Expedite Approval:					
Current Design:	Plumas County currently processes their WPR State Sample manually from files they receive via the State's web-based Enterprise II Lite (E2Lite) system.				
Request:	Plumas requests to use the CalSAWS E2Lite functionality, including uploading inbound files and downloading outbound files.				
Recommendation:	Plumas requests to use the CalSAWS E2Lite functionality, including uploading inbound files and downloading outbound files.				
Outreach Description:					
Alternative Procedure Description:	County can manually complete the survey questions outside CalSAWS				
Operational Impact:					
Estimate:	30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-240160] Orange County Contact Center

Team Responsible:	Contact Center	Assignee:	Jared Kuester	SPG Status:	Pending
Fix Version/s:	[23.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.04.07	Expedite Changes:	No	Estimate:	317
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:31 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Orange County maintains and operates their own contact center

Request:

Build out an Amazon Connect Contact Center for Orange County

Recommendation:

1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number will be pointed to this number.
 - b. Build their county specific call flow
 - i. See attached Call Flow (CA-240160 – Orange County Call Flow.pdf) for details
 - c. Record new county specific prompts
 - i. See attached Prompts Excel sheet (CA-240160 – Orange County Verbiage.xlsx) for details
 - d. Build new Continuing Queues
 - i. See attached Exit Reasons Excel sheet (CA-240160 – Orange County Exit Reasons.xlsx) for details
 - ii. Prioritize transferred calls above inbound calls
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached Quick Connects Excel sheet (CA-240160 – Orange County Quick Connects.xlsx) for details.
 - g. Holiday Dates
 - i. Upload County Holidays to the Holiday DynamoDB
 - h. Office Hours and Location
 - i. Upload County Zip Codes to the Office DynamoDB
 - ii. See the Zip Codes Excel sheet (CA-240160 – Orange County Zip Codes) for details
 - i. Upload Agents
2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept county code 30 as a CalSAWS county
 - i. See attached Call Flow (CA-240160 – Orange County RCC Call Flow.pdf) for details
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for County 30
3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio

- b. eGain Analytics
 - i. Integrate Amazon Connect Instance with eGain Analytics
 - ii. Set Service Level Agreement Threshold

Outreach Description: Weekly Meetings with Orange County one month before they go live, and Model Office sessions for contact center staff

Alternative Procedure Description: N/A

Operational Impact Estimate: 317

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	305
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	12	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-240161] Santa Barbara County Contact Center

Team Responsible:	Contact Center	Assignee:	Jared Kuester	SPG Status:	Pending
Fix Version/s:	[23.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.04.07	Expedite Changes:	No	Estimate:	317
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:34 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Santa Barbara County maintains and operates their own contact center

Request:

Build out an Amazon Connect Contact Center for Santa Barbara County

Recommendation:

1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number will be pointed to this number.
 - b. Build their county specific call flow
 - i. See attached Call Flow (CA-240161 – Santa Barbara County Call Flow.pdf) for details
 - c. Record new county specific prompts
 - i. See attached Prompts Excel sheet (CA-240161 – Santa Barbara County Verbiage.xlsx) for details
 - d. Build new Continuing Queues
 - i. See attached Exit Reasons Excel sheet (CA-240161 – Santa Barbara County Exit Reasons.xlsx) for details
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached Quick Connects Excel sheet (CA-240161 – Santa Barbara County Quick Connects.xlsx) for details.
 - g. Holiday Dates
 - i. Upload County Holidays to the Holiday DynamoDB
 - h. Office Hours and Location
 - i. Upload County Zip Codes to the Office DynamoDB
 - ii. See the Zip Codes Excel sheet (CA-240161 – Santa Barbara County Zip Codes) for details
 - i. Upload Agents
2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept county code 42 as a CalSAWS county
 - i. See attached Call Flow (CA-240161 – Santa Barbara County RCC Call Flow.pdf) for details
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for County 42
3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio

- b. eGain Analytics
 - i. Integrate Amazon Connect Instance with eGain Analytics
 - ii. Set Service Level Agreement Threshold

Outreach Description: Weekly Meetings with Santa Barbara County one month before they go live, and Model Office sessions for contact center staff

Alternative Procedure Description: N/A

Operational Impact Estimate: 317

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	305
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	12	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-240162] Ventura County Contact Center

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	Pending
Fix Version/s:	[23.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	23.04.07	Expedite Changes:	No	Estimate:	347
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/28/2022 12:36 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[IVR & Contact Center]	Funding Source ID:	Customer Service Center
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Ventura County maintains and operates their own contact center

Request:

Build out an Amazon Connect Contact Center for Ventura County

Recommendation:

1. Continuing Service Center (CSC)
 - a. Claim a new phone number for inbound calls.
 - i. County owned Toll-Free Number will be pointed to this number.
 - b. Build their county specific call flow
 - i. See attached Call Flow (CA-240162 – Ventura County Call Flow.pdf) for details
 - c. Record new county specific prompts
 - i. See attached Prompts Excel sheet (CA-240162 – Ventura County Verbiage.xlsx) for details
 - d. Build new Continuing Queues
 - i. See attached Exit Reasons Excel sheet (CA-240162 – Ventura County Exit Reasons.xlsx) for details
 - e. Set their Hours of Operations for Inbound Queues
 - f. Create Quick Connects
 - i. See attached Quick Connects Excel sheet (CA-240162 – Ventura County Quick Connects.xlsx) for details.
 - g. Holiday Dates
 - i. Upload County Holidays to the Holiday DynamoDB
 - h. Office Hours and Location
 - i. Upload County Zip Codes to the Office DynamoDB
 - ii. See the Zip Codes Excel sheet (CA-240162 – Ventura County Zip Codes) for details
 - i. Upload Agents
2. Regional Call Center (RCC)
 - a. Update RCC call flow to accept county code 56 as a CalSAWS county
 - i. See attached Call Flow (CA-240162 – Ventura County RCC Call Flow.pdf) for details
 - b. Create new Voicemail box
 - c. Build new RCC Queues
 - d. Create a Generic Worker for County 56
3. Optional Features
 - a. Web Chat
 - b. Click to Call
 - c. Post Call Survey
 - d. Courtesy Call Back
 - e. Scheduled Call Back
4. Third-Party Integrations
 - a. Calabrio One
 - i. Integrate Amazon Connect Instance with Calabrio One
 - ii. Upload Agents to Calabrio
 - b. eGain Analytics

- i. Integrate Amazon Connect Instance with eGain Analytics
- ii. Set Service Level Agreement Threshold

Outreach Description: Weekly Meetings with Ventura County one month before they go live, and Model Office sessions for contact center staff

Alternative Procedure Description: N/A

Operational Impact Estimate: 347

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	335
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	12	Tech Ops :	0	Training :	0
Translation :	0				

[CA-240265] Update WTW 4 to Check for Aid Code 35

Team Responsible:	Client Correspondence	Assignee:	Meghana Chander	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	169
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	01/31/2022 02:29 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Build Start Approval granted by Michele Peterson on 12/01/2022

Current Design:

CalSAWS triggers the WTW 4 when there is a two-parent CalWORKs household and one of the parents is not cooperating with WTW/REP requirements from the Activity page. The form is triggered by both batch and online when the NA 840 is sent to one parent in a two-parent AU because that parent is not cooperating with WTW/REP requirements from the Activity page. The WTW 4 form must be sent to the other parent if they are in household status regardless of their program status notifying them of the non-cooperation of the non-cooperating parent. The form is not part of a set as it is addressed to a different participant.

Request:

Add an aid code check to verify that the case is receiving aid code 35, 3M, or 3U.

Recommendation:

1. Update the generation conditions of the WTW 4 to check if the case is currently receiving aid code 35, 3M, or 3U.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 169

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	85	Conversion :	0	DBA :	0
Design :	20	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	7
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	35	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-246439] Allow users to enter historical records for WPR**

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	108
Reporter:	Gingko Luna	Regulation Reference:	MPP Section 42-700, 42-716.1(m)	Created:	06/08/2022 04:44 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Welfare to Work/ WPR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval: Lynn Brindwell approved on 01/13/2023. Attached the approval email.

Current Design: In CalSAWS, user is not able to enter the historical information in WPR section when a participant is Active, Pending or ineligible for a CalWORKs (CW) program in the case.

Request: Update the logic in 'Child Under One Track Detail', 'Vocational Education Track Detail', and 'Job Readiness Track Detail' pages to allow users to add, edit and save the historical information when the participant is Active, Pending, or Ineligible for a CalWORKs (CW) program in the case.

Recommendation:

1. Update the logic in 'Child Under One Track Detail' page to allow users to add and save the historical information when the participant is Active, Pending, or Ineligible for a CalWORKs (CW) program in the case.
2. Update the logic in 'Vocational Education Track Detail' (Voc Ed) page to allow users to add and save the historical information when the participant is Active, Pending, or Ineligible for a CalWORKs (CW) program in the case.
3. Update the logic in 'Job Readiness Track Detail' page to allow users to add and save the historical information when the participant is Active, Pending, or Ineligible for a CalWORKs (CW) program in the case.

Outreach

Description:
Alternative Procedure Description: No
Operational Impact:
Estimate: **108**

Automated Test :	29	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	50	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	19	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-246911] Online Help: Update the Reports Overview for the 23.03 baseline Release

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Susanna Martinez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Cristina Garcia	Regulation Reference:		Created:	06/21/2022 02:10 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Joyce Oshiro 06/23/2022 - Approved				
Expedite Approval:	Approved by Michele Peterson on 7/27/2022				
Current Design:	Changes to the Reports Overview for the 23.03 baseline release will be sent by the Reports team.				
Request:	The Reporting team will provide updates to the Reports Overview. Update the Reports Overview in Online Help.				
Recommendation:	Upload the following to Online Help via RoboHelp: 1) Reports Overview				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	30
Translation :	0				

[CA-248019] Update Residency Detail Page for CAPI

Team Responsible:	Online	Assignee:	Mansi Mehra	SPG Status:	Select a value
Fix Version/s:	[23.03]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	57
Reporter:	Amy Gill	Regulation Reference:		Created:	07/20/2022 06:03 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[CAPI]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	12/12/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Lynn Bridwell approved on 01/13/2023

Current Design: The Residency Detail page includes a 'General Relief' page section with a field named 'County of Residence'. This field is also used by CAPI workers in counties that administer CAPI for other counties (San Mateo and Sacramento).

Request: Rename the 'General Relief' page section on the Residency Detail page to be 'General Relief/CAPI'.

Recommendation: Update the Residency Detail page's 'General Relief' section to instead be named 'General Relief/CAPI'

Outreach Description: N/A

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 57

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	44	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	13	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-250283] Update Icon for Santa Cruz County

Team Responsible:	Online	Assignee:	Praveenraj Mylvakanam	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	25
Reporter:	Lawrence Samy	Regulation Reference:		Created:	09/15/2022 10:54 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	June Hutchison	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by June Hutchison on 1/12/2023

Expedite Approval: Lynn Brindwell approved on 01/13. Attached the approval email.

Current Design: Currently, the CalSAWS Homepage displays a rotating set of images which are used to signify aspects of the county. The rotating image for Santa Cruz County currently only has one image of a "Rainbow Flag."

Request: Update the rotating image for Santa Cruz County to display both the "Beach Boardwalk" and "Monarch Butterfly" on the CalSAWS Homepage.

Recommendation: 1) Update the Santa Cruz County rotating image that is displayed on the CalSAWS home page to display both the "Beach Boardwalk" and "Monarch Butterfly" images as referenced on "SantaCruz.png". The existing "Rainbow Flag" image will no longer display.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	17	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	8	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-250737] Add additional NOAs for Negative Actions (Phase 2)

Team Responsible:	Client Correspondence	Assignee:	Nisarga Nagarathnaraj	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Maria Jensen	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2213
Reporter:	Maria Jensen	Regulation Reference:	Correspondence	Created:	09/28/2022 06:05 PM
Status:	In Assembly Test	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	CalHEERS
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CR 35243
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 09/27/2022

Current Design: Currently not all Negative Action Reasons in CalSAWS generate Denial/Discontinuance NOAs. SCR CA-235011 was split to meet capacity, and will only implement some of the reasons:
 -'Written Withdrawal' - Non-MAGI and MAGI Medi-Cal Denial added;
 -'Calif. Residence' - Non-MAGI Change, Denial & Discontinuance added; MAGI Change added; MAGI Denial updated;
 -'Failed to Complete Determination' - Non-MAGI Denial, Discontinuance updated.

Request: Add remaining NOAs for Medi-Cal and CalWORKs for Negative Actions that require noticing.

Recommendation: Add existing State verbiage into the system for the applicable Negative Actions. Use existing CalSAWS or C-IV verbiage where possible, for the remaining applicable Negative Actions.

List of reasons to be Added:
 -'Child Applied for Self' for MC, CW
 -'Edwards Failure to Cooperate' for MC
 -'SSA/SSI Denied' for MC
 -'Deceased' for MC
 -'On Aid Another Case' for CW

Reason to be Updated: 'Failed to Complete Determination' for MC

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 2213

Automated Test :	120	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	260
Client Correspondence :	1127	Conversion :	0	DBA :	0
Design :	280	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	105
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	227	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

[CA-254769] Inyo County CalSAWS Prod EDR Access Request

Team Responsible:	DBA	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	120
Reporter:	Sean Ny	Regulation Reference:		Created:	01/05/2023 08:57 AM
Status:	Approved	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sean Ny	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Ad Hoc]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: David Bruhn approves on 01/12/2023 on behalf of Laura Chavez

Expedite Approval: David Bruhn approves on 01/12/2023 on behalf of Laura Chavez

Current Design: Inyo County currently does not have access to the production Enhance Data Reporting (EDR) database for its operational reports.

Request: Inyo County has submitted a request for production EDR access that allows the county to download raw data for ad-hoc and other daily and monthly operational reports.

Recommendation: Inyo County needs one EDR instance, and an assessment of bandwidth to evaluate if the procurement of additional circuits is needed.

Network and DB changes to permit EDR access.

Outreach

Description:

Use APEX

Alternative Procedure

Description:

Operational Impact:

Estimate: 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	40
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	80	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-208603] Batch Scheduling Updates for CalWIN Conversion (Wave 4)

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Eric Delaney	Change Type (SCR):	Operational Enhancement
Minor Version:	23.06.XX	Expedite Changes:	No	Estimate:	392
Reporter:	Amy Gill	Regulation Reference:		Created:	05/23/2019 10:05 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/11/2023

Expedite Approval: Current Design: Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

Request: Update Batch scheduling CalWIN Conversion Wave 4 to schedule the various Batch jobs for the following counties:
San Diego, San Mateo, Santa Cruz, Solano

Recommendation: The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the CalWIN Wave 4 Counties starting July 3, 2023:

Batch:

- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
- CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
- CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
- CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
- CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
- CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
- CRFI 22-031: CalWIN - CFET Automation Jobs
- CRFI 22-043: CalWIN – Update Child Care Certificate
- CRFI 22-021: CalWIN – WTW program Activation Batch Job
- Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

Correspondence:

- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
- CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
- CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
- CRFI 19-030: DDID 2280 CSF 285 form
- Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
- Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
- CRFI 22-061: CalWIN County CSF 124 and CSF 125

Fiscal:

- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
- CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
- CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
- CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
- CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS

- CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
- Foster Care Main Payroll
 - o Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
 - o CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

Please find more details in the design document.

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate:

392

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	88
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	82	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-239483] Add CalWIN counties into Interface batch property - wave 4

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	263
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/13/2022 01:25 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/10/2023

Expedite Approval: Current Design: CalSAWS Interface batch jobs do not run for CalWIN Counties.

Request: Update CalSAWS Interface batch jobs to run for CalWIN County wave 4 (San Diego, San Mateo, Santa Cruz, Solano).

Recommendation: Add San Diego, San Mateo, Santa Cruz, Solano counties into the following Interfaces. BSCR will be created to turn on San Diego, San Mateo, Santa Cruz, Solano counties on the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM
11. IEVS - PVS Payment Verification System
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

The following Interface will be for San Mateo and Santa Cruz counties only

1. CDMIS (Child Development Management Information System)

The following Interface will be for Solano County only

1. CMSP (County Medical Services Program)

Create BSCR for School Lunch Interface batch jobs for San Mateo, Santa Cruz, Solano Counties. San Diego opted out from School Lunch Interface.

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.
2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.
 - 2.1 On WDTIP Exceeding Clocks (RP02), the Inbound FTP job will be turned on to archive the inbound file. The WDTIPExceedingClocksReader job (PIXXE813) will not be turned on (Please find more detail on CA-254676)
3. The SCR will include the monthly MEDS AP 18 at redetermination period.
4. Inbound & Outbound jobs File Transfer Protocol (FTP) credential updates are not part of this SCR.

Outreach

Description:

Alternative Procedure

N/A.

Description:

Operational Impact:

Estimate:

263

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	100	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

[CA-245278] Test Office IDs for Non-Centralized Counties in Wave 4

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Maria Jensen	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	110
Reporter:	Maria Jensen	Regulation Reference:		Created:	05/06/2022 09:47 AM
Status:	Pending Approval	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	Application Development and Test
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	1/17/2023 Maria Arceo				
Expedite Approval:					
Current Design:	CA-217127 migrated the BRM office addresses from CalWIN to CalSAWS. Only the default approach could be tested, namely the centralized logic, for all counties. SCRs CA-245276, CA-245277 and CA-245278 were created to test the office IDs for Non-Centralized Counties in waves. Once office IDs were offered by conversion team, these 3 SCRs respectively will update refer_table_9_descr and will test the non-centralized logic for the remaining 4 Non-Centralized Counties.				
Request:	CA-217127 Test Office IDs for Non-Centralized Counties in Wave 4 (San Diego County).				
	Note: this SCR does NOT have a Design Document.				
Recommendation:	CA-217127 Test Office IDs for Non-Centralized Counties in Wave 4 (San Diego County).				
	Note: this SCR does NOT have a Design Document.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	70	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	40	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-245385] Update Alameda County response to CRFI 21-036 to turn on Paid Warrant batch and 1099 Writer batch

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/10/2022 12:56 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 05/10/2022

Current Design: Alameda County responded to CRFI 21-036 documenting they did not want to opt into the Paid Warrant file or the 1099 Writer batch.

Request: Alameda County would like to opt into the Paid Warrant file and the 1099 Writer batch.

Recommendation: Update Alameda County options to turn on:
 (1) Paid Warrant file
 (2) 1099 Writer job

Email correspondence 05/27/2022:

Alameda has decided to only opt into the Paid Warrant File and not the State Date Batch.

We would like to continue to manually change the status to stale date based off our Financial System.

Ashley Wong

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-247003] GA/GR Auto Sol (GR), GA Managed (GM) and CAPI Recoverable Account Changes

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	544
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	06/22/2022 04:06 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[GA/GR]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Current Design:

The GR Recoverable Recovery Accounts are created only for LA County via the GRCAPI Recoverable Batch. In addition, fund codes for General Assistance (Managed) 'GM' and General Assistance/Relief Automated Solution (GR), are currently not GR Recoverable.

Request:

1. Update the GAGR CAPI Recoverable Batch to run for C-IV/CalWIN counties.
2. Update Fund Code Map table for General Assistance/General Relief Automated Solution Fund Codes to have a GR Recoverable Indicator of 'Yes'.
3. Update Fund Code Map table for General Assistance (Managed) Fund Codes to have a GR Recoverable Indicator of 'Yes'.
4. Update Fund Code Map table for Cash Assistance Program for Immigrants (CAPI) to have a GR Recoverable Indicator of 'Yes'.

Recommendation:

1. Update the GAGR CAPI Recoverable Batch to run for C-IV/CalWIN counties.
2. Update Fund Code Map table for General Assistance/General Relief Automated Solution Fund Codes to have a GR Recoverable Indicator of 'Yes'.
3. Update Fund Code Map table for General Assistance (Managed) Fund Codes to have a GR Recoverable Indicator of 'Yes'.
4. Update Fund Code Map table for Cash Assistance Program for Immigrants (CAPI) to have a GR Recoverable Indicator of 'Yes'.

Outreach

Description:

N/A

Alternative

Procedure

N/A

Description:

Operational Impact:

Estimate:

544

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	324
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	170	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0

Translation :

0

[CA-250082] Update 8-digit State PINs for HVP and TCVAP

Team Responsible:	Fiscal	Assignee:	Bhumika Sharma	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Bhumika Sharma	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	88
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACIN I-44-19	Created:	09/09/2022 09:35 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR # CA-210119, implemented in 20.09 increased all State PINs from 6 digits to 8 digits.

Request:

NEW CECRIS PIN FORMAT

Do a Data Change so that the new CECRIS (County Expense Claim Reporting Information system) PIN code will expand to an 8-digit code that consists of a "00" in the middle of the FoxPRO PIN, the new PIN format will be (42200018)

Recommendation:

Run a data change script to update FUND_CODE_MAP table to have new 8 digit STATE PINs format.

From: To:

04220018 42200018
04220068 42200068
04220082 42200082
04240018 42400018
04240068 42400068
04240082 42400082
04260018 42600018
04260068 42600068
04260082 42600082
07140003 71400003
07140014 71400014
07140016 71400016
07140018 71400018
07140028 71400028
07140029 71400029
07140031 71400031
07140032 71400032
07140060 71400060
07140068 71400068
07140077 71400077
07140082 71400082
07140088 71400088
07140089 71400089
07140090 71400090
07140091 71400091
07140092 71400092
07140093 71400093
07140094 71400094
07140097 71400097
07140098 71400098
07141016 71410016

07141028 71410028
 07141031 71410031
 07141032 71410032
 07141060 71410060
 07141088 71410088
 07141089 71410089
 07141090 71410090
 07141091 71410091
 07141092 71410092
 07141093 71410093
 07141094 71410094

Outreach

Description:

Alternative Procedure None

Description:

Operational Impact:

Estimate: **88**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	55
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	23	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-250301] Expand Task Search

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	218
Reporter:	Sarah Rich	Regulation Reference:		Created:	09/15/2022 02:14 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Rich	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Task Management]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	01/06/2023	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved on 01/06/2023 by Karen Rapponotti

Current Design:

When searching for Tasks through the Task Search utility bar, the System requires the User to enter a Case Number for "All" and "Completed" statuses. Additionally, the page also does not have a mechanism for Users to search for "General" Tasks since these Tasks do not require a Case Number or Program when they are created.

Request:

Remove the Case Number restriction to allow "All" and "Completed" when a specific Worker Number is provided as a search parameter.

Recommendation:

1. Update the search logic to return results when Users search for Tasks will Status of "All" and Case Number is not provided.
2. Update the search logic to return results when Users search for Tasks will Status of "Completed" and Case Number is not provided.
3. Update the Task Search page to allow Users to search by General Tasks.

Outreach

Description:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 218

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	156	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	62	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

 [CA-253636] DDID 2261 - Imaging CalWIN Retention Phase 1

Team Responsible:	Imaging	Assignee:	Hemanth Tadavarthy	SPG Status:	N/A
Fix Version/s:	[23.05]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	493
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	12/08/2022 03:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	DDID 2261
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Rhiannon Chin 1/3/23

Expedite Approval:
Current Design: CalWIN county shell case images migrated into CalSAWS may not align with full retention policy expectations. Shell cases may contain more than just Time Limit Documents.

Request: Apply CalSAWS Imaging Retention policy to migrated shell cases from waves 1, 2 and 3 CalWIN counties.

- Recommendation:**
1. Run a modified Retention Policy Batch job targeted at converted shell cases from the CalWIN waves 1, 2, and 3.
 2. Create a new Image Retention Policy Batch job that remove images associated to CalWIN waves 1, 2, and 3 shell cases.
 3. Create a Batch Property Change Request (BPCR) for this new CalWIN Image Retention Policy Batch job.
 4. Create a Batch Schedule Change Request (BSCR) to schedule this job to run one time on the day that the SCR is implemented.

Note: This new Image Retention Policy Batch job will be used for future CalWIN wave Counties (CA-253637).

Outreach

Description:

Alternative Procedure

Description:

Operational Impact:

Estimate:

493

Documents on Shell Cases can be manually routed to the Imaging Document Removal process by users with sufficient privileges.

Automated Test :	0	Batch/Interfaces :	300	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	48	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	21
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	71	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254803] Update Alameda County to not implement Positive Pay Interface

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.02.XX	Expedite Changes:	No	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/05/2023 04:57 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	CA-212361
Consortium Review Approval Date:					

Non-Committee Review: Brenda Baumgartner (Alameda) - Approved - 01/05/2023

Expedite Approval: With CRFI 20-001, DDID 2194, Alameda County opted in to a Positive Pay Interface file.

Current Design: Alameda County does not want to implement a Positive Pay Interface file.

Request: Update Alameda County to not implement a Positive Pay Interface file.

Outreach Description: N/A

Alternative Procedure Description: Operational Impact: Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-254960] Update San Diego response to CRFI 22-011 to only opt-in to Outbound Collections Interface file

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/09/2023 02:36 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Mirna Y Lopez (San Diego) - Approved - 01/09/2023

Expedite Approval: Approved by Karen Rapponotti on 01/09/2023

Current Design: With CRFI 22-011, Counties could opt-in to the daily Inbound/Outbound Collections Interface file.

Request: San Diego County would like to opt-in to receive the Outbound Collections Interface file, but not send the Inbound Collections Interface file back to CalSAWS.

Recommendation: Update San Diego County to receive the daily Outbound Collections Interface file (from CalSAWS to San Diego), but not send the Inbound Collections Interface file (from San Diego to CalSAWS).

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	28
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	12	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-255015] Update San Diego County Positive Pay Interface to only run once daily

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/10/2023 12:07 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Mirna Y Lopez (San Diego) - Approved - 01/10/2023

Expedite Approval: Approved by Karen Rapponotti on 01/10/2023

Current Design: Positive Pay Interface runs up to four times daily. CRFI 20-001 identified how often the County would like to receive a Positive Pay interface.

Request: San Diego County would like to only receive one Positive Pay interface file daily.

Recommendation: Update San Diego County to only receive one Positive Pay Interface file per day, to be sent to the County between 11pm and 6am. This file will contain all Rush and Routine Warrants created, and all Cancellations since the last successful run of the Positive Pay file.

Outreach Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	10
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-55009] Establish an outbound file to ITD for Caseload Count Electronic File - LA County Only.

Team Responsible:	Batch/Interfaces	Assignee:	Karthikeyan Krishnamoorthy	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	319
Reporter:	Ted Anderson [X]	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Carlos Zepeda on 1/10/2023				
Expedite Approval:					
Current Design:	Currently BDIW runs a script that produces a monthly outbound excel file and drops it in a designated folder for ITD				
Request:	Replace the manual process of creating a file and dropping it in a designated file for ITD. The file will be SFTP to ITD secure server.				
Recommendation:	This SCR will change the manual BIDW process to an automated LRS monthly outbound file that will be SFTP automatically to the ITD server. See attached file layout.				
Outreach Description:					
Alternative Procedure Description:	N/A.				
Operational Impact:					
Estimate:	319				
Automated Test :	0	Batch/Interfaces :	204	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	85	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-239484] Add CalWIN counties into Interface batch property - wave 5

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	263
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/13/2022 01:25 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/10/2023

Expedite Approval:
Current Design: CalSAWS Interface batch jobs do not run for CalWIN Counties.

Request: Update CalSAWS Interface batch jobs to run for CalWIN County wave 5 (Alameda, Fresno, Sonoma).

Recommendation: Add Alameda, Fresno, Sonoma counties into the following Interfaces. BSCR will be created to turn on Alameda, Fresno, Sonoma counties on the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM
11. IEVS - PVS Payment Verification System
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

The following Interface will be for Alameda county only
1. CDMIS (Child Development Management Information System)

The following Interface will be for Sonoma County only
1. CMSP (County Medical Services Program)

Create BSCR for School Lunch Interface batch jobs for Alameda, Fresno, Sonoma Counties.
Fresno updated the frequency of the School Lunch Interface as part of SCR CA-255161.

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.
2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.
 - 2.1 On WDTIP Exceeding Clocks (RP02), the Inbound FTP job will be turned on to archive the inbound file. The WDTIPExceedingClocksReader job (PIXXE813) will not be turned on (Please find more detail on CA-254676)
3. The SCR will include the monthly MEDS AP 18 at redetermination period.
4. Inbound & Outbound jobs File Transfer Protocol (FTP) credential updates are not part of this SCR.

Outreach

Description:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate:

263

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	100	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

[CA-245091] Guaranteed Income Project - Pay Code and Fund Code

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	86
Reporter:	Claudia Pinto	Regulation Reference:		Created:	05/02/2022 06:47 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Fiscal]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CA-232462
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Sheryl Eppler - Approved - 01/20/2023

Expedite Approval:

Current Design:

GROW Program will provide an unconditional regular payment made for 36 months to 150 TAYportunity individuals. Currently, there is no Pay Code or Fund Code for the Guaranteed Income (GI) Transition Aged Youth (TAY) TAYportunity Project. These issuances will be created via Auxiliary Authorization.

Request:

This payment will require a new CalSAWS Pay Code and Fund Code for auxiliary issuances that will be used primarily for this new project.

GROW Program is requesting the creation of a new Pay_Code and Fund_Code to allow auxiliary issuances for the GI TAYportunity Project. The new project-specific codes will allow us to track all issuances and be able to differentiate the GI issuances from other issuances using existing pay codes in CalSAWS.

Recommendation:

1. Create a new Pay Code and Fund Code to issue and track the GI Project Payment (one auxiliary issuance) to be associated with the following: Pay_Code_Name: GI-TAYportunity PGM_Code: GA Aid_Code 90 Object: 5778 Unit: 26460 Dept_Object: E5GI
2. PIT testing to send JWV file to Los Angeles

Outreach

N/A

Description:

Alternative

Payments are issued via Aux functionality without pay code/fund code and county manually map

Procedure

Description:

Operational Impact:

Estimate: 86

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	52
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	24	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0



[CA-55016] Create a Monthly file for UNITFILE QA review - LA County Only.

Team Responsible:	Batch/Interfaces	Assignee:	Karthikeyan Krishnamoorthy	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	319
Reporter:	Ted Anderson [X]	Regulation Reference:		Created:	01/19/2018 11:44 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Carlos Zepeda on 1/10/2023

Expedite Approval: Current Design: Currently BDIW runs a script that produces a monthly txt file that is emailed to MIE who then approves the file before it is sent to ITD and load to the CRRS system.

Request: A new monthly outbound file only will be created with data identifying all DPSS aided program by unit number that is used for Quality Assurance reviews. This file will be SFTP to ITD secure server.

Recommendation: This SCR will change the manual BIDW process to an automated LRS monthly outbound file that will be SFTP automatically to an ITD ser. See attached file layout.

Outreach Description: Alternative Procedure Description: N/A.

Operational Impact: Estimate: 319

Automated Test :	0	Batch/Interfaces :	204	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	85	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-253637] DDID 2261 - Imaging CalWIN Retention Phase 2**

Team Responsible:	Imaging	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[23.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	139
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	12/08/2022 03:05 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Committee:	[Imaging]	Funding Source ID:	DDID 2261
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Rhiannon Chin 1/3/23

Expedite Approval:
Current Design: CalWIN county shell case images migrated into CalSAWS may not align with full retention policy expectations. Shell cases may contain more than just Time Limit Documents.

Request: Apply CalSAWS Imaging Retention policy to migrated shell cases from waves 4, 5, and 6 CalWIN counties.

Recommendation: Run a modified Retention Policy Batch job targeted at converted shell cases from the CalWIN waves 4, 5, and 6. Create a BPCR to update Image Retention Policy Batch job county property value to CalWIN waves 4, 5, and 6 counties. Create a BSCR to schedule Image Retention Policy Batch job to run one time on the day that the SCR is implemented.

Note: Image Retention Policy Batch job is created as part of CA-253636.

Outreach

Description:
Alternative Procedure Description: Documents on Shell Cases can be manually routed to the Imaging Document Removal process by users with sufficient privileges.

Operational Impact:

Estimate: **139**

Automated Test :	0	Batch/Interfaces :	70	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	12	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	5
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	40	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



[CA-48513] Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care

- Resolved: 09/13/2022 11:09 AM

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	2044
Reporter:	Ted Anderson [X]	Regulation Reference:	ACL 17-54, ACWDL 14-41e	Created:	01/19/2018 11:45 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	05/04/2022	Other Agency Cross Reference:	CA-220233
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 05/28/2022.

Current Design: Currently, when an individual is discontinued from FC for any of the following reasons, CalSAWS EDBC logic auto-tests the individual for Medi-Cal (MC).

FC Disc Reasons that will MC Auto-Test

- Age
- Child Eligible to Kin-GAP
- Child Not In Placement
- Child Returns to Parent
- Court Requirement Not Met
- Didn't Recert License
- Didn't Sign SOF
- Doesn't Meet Program Req.
- Failed to Complete Determination
- Legal Guardian
- No longer in Care
- Non Fed Caretaker
- Over Resources
- Parent resides in Foster Home
- Petition Not Filed
- Requested Disc. - Written
- Whereabouts Unknown

The MC auto-test creates a new Medi-Cal Program block in the same case as the FC Program if there is not already an open MC Program block. The auto-tested MC individual will either be granted Continuous Eligibility for Children (CEC) with aid code 7J; otherwise, they will receive aid code 38. If another open MC program block is already on the FC case, the FC discontinued person is added to the existing MC program block as a pending person.

For Requested MC Type 'Former Foster Youth', Medi-Cal EDBC logic creates a budget named, "Former Foster Youth" with Member Role and aid code 4M when the FFY individual is the age of 18 until age 26 years. CalSAWS generates a Notice of Action for change/approval to aid code 4M.

CalSAWS Medi-Cal EDBC logic sets the RE Due Date for a MC program with only a FFY individual to the month in which the individual turns 26; if there are any other individuals on the MC program, the RE Due Date is set to the last day of the month of 'Begin Date + 11 months' where Begin Date is the first day of the EDBC Benefit Month.

For Example: If a Medi-Cal application on 02/05/2021 has only an FFY individual in the program block (FFY individual turns 26 on 08/28/2023), the System sets the RE Due Month to 08/2023. If there is any other non-FFY individual in the same MC program block, the System sets the RE Due Month to 01/2022.

The Position Detail page displays information regarding a position. This includes information such as the location to which the position belongs, the number of cases and the type of programs to which the position can be assigned. This information specified for the position is then used during Worker Reassignment to determine whether the position can be assigned to a program.

Per existing logic, the newly assigned worker will receive the “New Assignment” indicator on the Workload Inventory page. An auto-journal “Assignment Worker Initiated” is created with details of previous worker and new worker.

Also, the New Worker Letter (CSF 163) generates to notify the recipient of a new worker contact.

Request:

1. Streamline the process when youth 18 years or older exits Foster Care, by changing EDBC logic to auto-test for Former Foster Youth (4M) Medi-Cal to ensure uninterrupted Medi-Cal benefits. FFY MC applies to individuals in FC on their 18th birthday.
2. Add a new option on the Position Detail page to identify a position that can accept the Medi-Cal program created through an FFY auto-test on the new case.
3. Create a new auto-reassignment logic to reassign the Medi-Cal program created through an FFY auto-test on the new case per County Opt-in/Opt-out.

Recommendation:

1. Update EDBC logic to auto-test for Former Foster Youth (4M) Medi-Cal when an individual, age 18 or above, is discontinued from the FC program.
 - a. Create a new case for the FFY Medi-Cal.
 - b. Generate the FFY Approval NOA from the new FFY case (and not from the FC case).
2. For FC cases that have a MC program on the case prior to the FFY auto-test, create a task for the worker(s) assigned to the other open programs in the FC case to inform that the FFY individual is discontinued and moved to the newly created MC case.
3. Create new reassignment logic to automatically reassign an active Medi-Cal program on the new FFY auto-test MC case to a new worker for Counties that opted in.
4. Add a new ‘FFY Auto-Test’ option to the Aid Codes – Medi-Cal section on the Position Detail page.

NOTE: The original LA County CCR linked to this SCR CA-48513 included additional requests for updates to individuals in FFY MC and individuals discontinued from FC. The additional requests will be addressed with future SCR CA-220233 as part of Phase II and will follow the regular prioritization process.

See attached design document for detailed design.

Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Create the new case manually to move the FFY individual to their own case.

Estimate:

2044

Automated Test :	31	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	631	CalHEERS Test :	525
Client Correspondence :	167	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	505	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

Accepted

Design Document has been updated with below Content Revisions -
- Updated design to clarify auto-test SSI Exception
- Added 'Denied' status for auto-reassignment.
- Update the note on Section: 2.3.2 to be more specific in that reassignment will not occur when all position that can accept MC program already reached the maximum amount
Please find details highlighted in the design document in yellow

Estimates:

Before -

Online ETC1: 213
Online ETC3: 100
Online ETC Total:361
CalHEERS Test ETC1: 142
CalHEERS Test ETC2: 142
CalHEERS Test ETC3: 142
CalHEERS Test ETC4: 25
CalHEERS Test ETC Total: 451
Client Correspondence ETC1: 137
Unallocated: 160

After -

Online ETC1: 237
Online ETC3: 220
Online ETC Total:505
CalHEERS Test ETC1: 152
CalHEERS Test ETC2: 152
CalHEERS Test ETC3: 152
CalHEERS Test ETC4: 69
CalHEERS Test ETC Total: 525
Client Correspondence ETC1: 167
Unallocated: 185

**Content Revision
Status-2:
Content Revision
Description-2:**

Accepted

Design Document has been updated with below Content Revisions -
- Updated Current Design to remove auto-test disc reason
- Updated Assumption #4 and current design to remove OPA from auto-test rules
- Updated Assumption #3 to give more insight to current functionality
- Updated Journal # 2 to update Long Description to say FFY was created instead of FFY was approved
- Updated design throughout to state that Denied MC will also be created as part of this change.
- Added Assumption #15, updated Section 2.4 to clarify that Denial NOAs generated will not be moved with this change.
- Added Assumptions #16 and #17

Estimates:

Before:

Batch/Interfaces ETC 1: 0
CalHEERS ETC 1:631
CalHEERS ETC Total:631
Online ETC 1:237
Online ETC Total:505
Client Correspondence ETC 1:167
Client Correspondence ETC Total:167
CalHEERS Test ETC-4:69
CalHEERS Test ETC Total:525
Unallocated Hours:185

After -

Batch/Interfaces ETC 1: 10
CalHEERS ETC 1:661
CalHEERS ETC Total:661

Online ETC 1:267
Online ETC Total:535
Client Correspondence ETC 1:173
Client Correspondence ETC Total:173
CalHEERS Test ETC-4:79
CalHEERS Test ETC Total:535
Unallocated Hours:195

**Content Revision
Status-3:**

Pending CCB

**Content Revision
Description-3:**

Funding Source Change:
Before: Funding Source:CalSAWS M&E
After: Funding Source:Premise; Funding Source-id:FCED - New Scope

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-205633] ACL 18-75 Phase IV-Long Term Funding for Emergency Caregivers with Placements Prior to RFA Approval

- Resolved: 11/08/2022 09:06 PM

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1130
Reporter:	Yolanda DelValle	Regulation Reference:	W&IC Sections 309, 361.4, 361.45, 11461.35, 11461.36 and 16519.5	Created:	11/15/2018 06:11 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/22/2020	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

With the implementation of SCR CA-204665 / CIV-102237, the setting of 5K Sub Type Codes 'EC EA Eligible' and 'EC EA Ineligible' was automated for Relative Home, Non-Relative Extended Family Members (NREFM) and RFH placement types with Home Approval/Foster Care License status of 'Emergency Approval'. For RFH placement types, the 'Care Provider Relationship to Child' must be either 'Relative Guardian', 'Relative Non-Guardian' or 'NREFM Non Guardian'.

Request:

- Expand EC funding to pay 5K 'EC EA Eligible' aid code to the following facility types where License status is 'Emergency Approval':
 - o Tribal Specific Homes
 - o RFH with the following child relationship types:
 - NREFM Guardian
 - Non-Relative Guardian
 - Non-Relative Non-Guardian.
- Create a batch job that checks if Emergency Assistance (EA) Not To Exceed (NTE) Date has passed on any active FC cases that use 5K aid code and run EDBC to update the aid code (Requirement # 723 on FCED Plan-SCRs with Requirements spreadsheet).

Recommendation:

- Update Foster Care License Page for 'Tribal Specific Home' placement types to add 'Emergency Approval' license status option.
- Update FC EDBC to pay 5K 'EC EA Eligible' aid code to Tribal Specific Homes placement types with Foster Care License status of 'Emergency Approval'.
- Update FC EDBC to pay 5K 'EC EA Eligible' aid code to remaining relationship types for RFH placement types with 'Emergency Approval' status.
- Create a daily batch sweep job that checks EA NTE on all active FC cases that use 5K aid code (including 5K with subtype 'EC EA Eligible') and run EDBC on those cases where the NTE has passed since the last time the batch process completed.
- Update verbiage on RFA 100A discontinuance fragment to match that of the state-provided RFA 100A.

Please see attached design for details.

Outreach

Description:

Alternative Procedure

Override EDBC

Description:

Operational Impact:

Estimate: 1130

Automated Test :	72	Batch/Interfaces :	188	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	70	Conversion :	0	DBA :	0
Design :	0	Eligibility :	330	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	67	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	308	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:

Accepted

Content Revision Description-1:

Note: This is Content Revision 5. Comments have been added to this SCR to keep Content Revision 1 for historical purposes.

1. Recommendation Change:

Before:

Section 2.5 of the Design Document updated only the text of the RFA Home Approved Discontinuance NOA Reason

After:

Section 2.5 is updating English and Spanish version of the RFA Home Approved Discontinuance NOA Reason to include variable population.

2. ETC Change:

Before:

Client Correspondence ETC 1: 26
Client Correspondence ETC Total: 31
System Test Support ETC 1: 223
System Test Support ETC Total: 223
Unallocated Hours: 90

After:

Client Correspondence ETC 1: 65
Client Correspondence ETC Total: 70
System Test Support ETC 1: 308
System Test Support ETC Total: 308
Unallocated Hours: 95

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

Content Revision Status-2:

Content Revision Description-2:

Content Revision Description- 6

1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Before: Funding Source: CalSAWS M&E
After: Funding Source: Premise; Funding Source-id: FCED - New Scope

Accepted

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: N/A
2. ETC Change: N/A
3. Release Change:
Before: 22.03
After: 22.09
4. Funding Source Change: N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**

- Accepted
1. Recommendation Change: N/A
 2. ETC Change: N/A
 3. Release Change:
Before: 22.09
After: 22.11
 4. Funding Source Change: N/A



[CA-205913] ACL 18-75 Add 5L Aid Code for FC Emergency Assistance EC Ineligible Cases

- Resolved: 11/10/2022 03:50 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	2084
Reporter:	Laura Ould	Regulation Reference:	ACL 18-75; 19-24, CFL 18/19-81	Created:	12/06/2018 06:25 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Foster Care/Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/22/2020	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Per ACL 18-75 and the implementation of SCR CA-203207 / CIV-101516, Sub Type Codes 'EC EA Eligible' and 'EC EA Ineligible' were added to the system in order to differentiate the 5K aid code used for EA eligible and EA ineligible cases. SCR CA-204665 / CIV-102237 updated the FC EDBC to automate the setting of these two sub type codes.

Existing Approval NOAs in CalSAWS/LRS have logic to generate for the existing 5K aid code.

Request:

Per ACLs 19-24 and 19-84, add aid code 5L for FC EC EA ineligible cases and update FC EDBC to automate the setting of 5L aid code instead of 5K with 'EC EA Ineligible' sub type code, which will include Tribal Specific Homes placement types as well as all child relationship types for RFH placements. Also, add aid code 5L to the existing EC-EA Tracking Report and exclude 5L aid code from Clothing Allowance batch jobs.

Recommendation:

1. Add new 5L Aid Code for FC EC cases not eligible for federal EA funding.
2. Update FC EDBC to use Aid Code 5L instead of 5K with Sub Type Code of 'EC EA Ineligible' which will include Tribal Specific Homes placement types as well as all child relationship types for RFH placements.
3. Update Foster Care Aid Code Override Detail Page to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
4. Update Manual Foster Care EDBC to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
5. Update 5K EA Aid Code logic to not set 5K Aid Code when Child Placement facility has already received EC funding and the RFA license is approved even if the NTE date has not been reached.
6. Add new Fund Codes in CalSAWS to store the accounting string information for all CalSAWS Counties for 5L Aid Code.
7. Exclude 5L aid code from Clothing Allowance batch jobs.
8. Create a CTCR to add 5L aid code into the existing FC – MEDS aid code segment.
9. Add two MEDS alerts into The System (External #9579 and 9580).
10. Add the 5L aid code data element to the existing EC/EA tracking report.
11. Update EC-EA Tracking Report Fields to use Beginning Date of Placement instead of Beginning Date of 'Emergency Approval' license.
12. Update the NOA generation logic for existing NOAs in CalSAWS/LRS to include the new 5L approval code.

Please see attached design for details.

Outreach

Description:

Alternative Procedure Use Aid Code '5K' + Sub Type 'EC EA Ineligible'

Description:

Operational Impact:

Estimate: 2084

Automated Test :	2	Batch/Interfaces :	93	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	188	Conversion :	0	DBA :	0
Design :	0	Eligibility :	614	Fiscal :	234
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	200	Reports Test :	70	Security :	0
Special Project :	0	System Test Support :	498	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: Content Revision Description- 5

1. Recommendation Change:

Before:

1.3 Overview of Recommendations

1. Add new 5L Aid Code for FC EC cases not eligible for federal EA funding.
2. Update FC EDBC to use Aid Code 5L instead of 5K with Sub Type Code of 'EC EA Ineligible' which will include Tribal Specific Homes placement types as well as all child relationship types for RFH placements.
3. Update Foster Care Aid Code Override Detail Page to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
4. Update Manual Foster Care EDBC to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
5. Update 5K EA Aid Code logic to not set 5K Aid Code when Child Placement facility has already received EC funding and the RFA license is approved even if the NTE date has not been reached.
6. Add new Fund Codes in CalSAWS to store the accounting string information for all CalSAWS Counties for 5L Aid Code.
7. Exclude 5L aid code from Clothing Allowance batch jobs.
8. Create a CTCR to add 5L aid code into the existing FC – MEDS aid code segment.
9. Add two MEDS alerts into The System (External #9579 and 9580).
10. Add the 5L aid code data element to the existing EC/EA tracking report.
11. Update EC-EA Tracking Report Fields to use Beginning Date of Placement instead of Beginning Date of 'Emergency Approval' license.
12. Update the NOA generation logic for existing NOAs in CalSAWS/LRS to include the new 5L approval code

After:

1.3 Overview of Recommendations

1. Add new 5L Aid Code for FC EC cases not eligible for federal EA funding.
2. Update FC EDBC to use Aid Code 5L instead of 5K with Sub Type Code of 'EC EA Ineligible' which will include Tribal Specific Homes placement types as well as all child relationship types for RFH placements.
3. Update Foster Care Aid Code Override Detail Page to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
4. Update Manual Foster Care EDBC to Not Allow Selection of Sub Type Code 'EC EA Ineligible'. Aid code '5L' will be available as an option after this SCR is implemented.
5. Update 5K EA Aid Code logic to not set 5K Aid Code when Child Placement facility has already received EC funding and the RFA license is approved even if the NTE date has not been reached.
6. Update Extended Aid Code Rules to include 5L aid code.
7. Update Emergency Placement Prior to Home Approval Pay Code Logic.
8. Add new Fund Codes in CalSAWS to store the accounting string information for all CalSAWS Counties for 5L Aid Code.

9. Exclude 5L aid code from Clothing Allowance batch jobs.
10. Create a CTCR to add 5L aid code into the existing FC – MEDS aid code segment.
11. Add two MEDS alerts into The System (External #9579 and 9580).
12. Add the 5L aid code data element to the existing EC/EA tracking report.
13. Update EC-EA Tracking Report Fields to use Beginning Date of Placement instead of Beginning Date of 'Emergency Approval' license.
14. Update the NOA generation logic for existing NOAs in CalSAWS/LRS to include the new 5L approval code.
15. Update FC Action fragment used by 'FC Approval' approval NOA with '5L'.
16. Update FC 18 Form with '5L'.

New Sections Added:

- 2.6 Update Extended Aid Code Rules
- 2.7 Update to Emergency Placement Prior to Home Approval Pay Code Logic
- 2.14 Correspondence: Update FC Action, FC_AP_ACTION1
- 2.15 Correspondence: Update FC 18 Form with '5L'

See attached 'CA-205913 ACL 18-75 Add 5L Aid Code - Content Revision 5' design document for details

2. ETC Change:

Before:

Eligibility ETC 1: 60
Eligibility ETC 2: 80
Eligibility ETC 3: 48
Eligibility ETC 4: 71
Eligibility ETC Total: 259

System Test Support ETC 1: 317
System Test Support ETC Total: 317

CC Build ETC1: 82
CC Build ETC2: 16
CC Build total: 98

Fiscal ETC 1:140
Fiscal ETC 2:20
Fiscal ETC 3:15
Fiscal ETC 4:11
Fiscal ETC Total:186

Unallocated Hours:120

After:

Eligibility ETC 1: 415
Eligibility ETC 2: 80
Eligibility ETC 3: 48
Eligibility ETC 4: 71
Eligibility ETC Total: 614

System Test Support ETC 1: 498
System Test Support ETC Total: 498

CC Build ETC1: 162
CC Build ETC2: 26
CC Build total: 188

Fiscal ETC 1:148
Fiscal ETC 2:20
Fiscal ETC 3:15
Fiscal ETC 4:11

Fiscal ETC Total:194

Unallocated Hours:185

3. Release Change: N/A

4. Funding Source Change: N/A

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

Content Revision Description- 6

1. Recommendation Change: N/A

2. ETC Change:

Before:

Fiscal ETC 1: 148

Fiscal ETC 2: 20

Fiscal ETC 3: 15

Fiscal ETC 4: 11

Fiscal ETC Total: 194

After:

Fiscal ETC 1: 188

Fiscal ETC 2: 20

Fiscal ETC 3: 15

Fiscal ETC 4: 11

Fiscal ETC Total: 234

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

Content Revision Description- 7

1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change:

Before: Funding Source: CalSAWS M&E

After: Funding Source: Premise; Funding Source-id: FCED - New Scope

Accepted

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: N/A

2. ETC Change:

Before: Batch/Interfaces ETC 2: 71

After: Batch/Interfaces ETC 2: 76

3. Release Change:

Before: 22.09

After: 22.11

4. Funding Source Change: N/A

[CA-231228] 1099 Interface and Reconciliation Reports

- Resolved: 01/23/2023 07:24 PM

Team Responsible:	Reports	Assignee:	Ritu Mishra	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:	23.01.24	Expedite Changes:	Start Build	Estimate:	559
Reporter:	Claudia Pinto	Regulation Reference:		Created:	07/19/2021 03:29 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[State/Fiscal Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	11/22/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: By Karen Rapponotti 10/4/2022

Current Design:

Currently the 1099 Reconciliation Report and 1099 Detail Report do not account for the separate county specific 1099 Interface File processes. This is causing the reports to not reconcile with the 1099 Interface Files. Some differences include the following:

- The reports do not account for Adjustments.
- The reports do not account for payments issued via EDBC.
- The reports checks that the Created By field of the Service Payment is not equal to the county code.
- The reports exclude issuances which were Cancelled, Reissued or Voided if the status has a Created By value which does not equal the county code.

The 1099 Reconciliation Report and the 1099 Detail Report are two separate reports. The 1099 Reconciliation Report provides aggregated summation counts on all the benefits issued to each vendor. The 1099 Detailed Report requires the input of a Tax ID or Resource ID to be able to view each Vendor payment.

Request:

1. Update the 1099 Reconciliation Report and the 1099 Detail Report to reconcile with the separate 1099 Interface Files processes used by counties to give accurate counts.
2. Combine the 1099 Reconciliation Report and the 1099 Detailed Report into a single report.
3. Add the following columns to the Vendor Summary widget:
 - a. Adjusted Amount
 - b. Overpayment Amount
 - c. Total Recovered
4. Add the following columns to the Vendor Transaction Details widget:
 - a. Adjusted Amount
 - b. Overpayment Amount
 - c. Total Recovered
 - d. Recovery Account Number
5. Disable the 1099 Detail Report

Recommendation:

1. Update the 1099 Reconciliation Report base population to use the same base population logic as the 1099 Interface Files.
2. Combine the 1099 Reconciliation Report and the 1099 Detail Report to a single report.

Outreach

Description:

Alternative Procedure

The information can be obtained by Ad-Hoc.

Description:

Operational Impact:

Estimate: 559

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	429	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	130	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
 Before: The design did not include a definition for the Service Type column. The report mockup was missing existing columns.
 After: The design now includes a definition for the Service Type column. The report mockup is no longer missing existing columns.

2. Estimate Change:
 Before: 420
 After: 559
 Before Reports ETC 1: 300
 After Reports ETC 1: 305
 Before Reports ETC 2: 0
 After Reports ETC 2: 40
 Before Reports ETC 3: 0
 After Reports ETC 3: 40
 Before Reports ETC 4: 0
 After Reports ETC 4: 44
 Before Reports ETC Total: 300
 After Reports ETC Total: 429
 Before System Test Support ETC1: 120
 After System Test Support ETC1: 100
 Before System Test Support ETC 2: 0
 After System Test Support ETC 2: 30
 Before System Test Support: 120
 After System Test Support: 130

3. Release Change:
 N/A

4. Funding Source Change:
 N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before: 559
 After: 667
 Before Reports: 300
 After Reports: 475
 Before System Test Support: 120
 After System Test Support: 192

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-231930] Splunk Cloud ingestion of County site servers and network equipment logs

Team Responsible:	Tech Ops	Assignee:	Joseph Nelson	SPG Status:	Select a value
Fix Version/s:	[22.11]	Designer Contact:	Charles McClees	Change Type (SCR):	Enhancement
Minor Version:	23.05.XX	Expedite Changes:	No	Estimate:	630
Reporter:	Charles McClees	Regulation Reference:		Created:	08/05/2021 04:27 PM
Status:	Approved	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design	Joseph Nelson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Ad Hoc]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Servers and network gear at county sites are not currently sending their logs to Splunk Cloud for security monitoring and analysis.

Request:

Point all network devices at county sites to an AWS-based syslog server for forwarding to Splunk Cloud. Install a Splunk agent on all servers at county sites for forwarding of their security logs to Splunk Cloud.

Recommendation:

All network devices and servers at County sites send their logs to Splunk Cloud for security monitoring and analysis.

Outreach

Description:

Possible configuration changes required to permit connectivity to Splunk Cloud and AWS.

Alternative

Procedure

Design alternate log retention and storage process.

Description:

Operational Impact:

Estimate: **630**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	0	Security :	630
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 21.11.26

After: 21.12.03

**Content Revision
Status-2:**

4. Funding Source Change:
N/A

Accepted

**Content Revision
Description-2:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.07

After: 22.11

4. Funding Source Change: N/A

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.12

After: 23.05

4. Funding Source Change: N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-232334] Upgrade CalSAWS auxiliary databases to Oracle release 19c

Team Responsible:	DBA	Assignee:	Jyoti Rani	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	23.01.xx	Expedite Changes:	No	Estimate:	640
Reporter:	Sauvik Basu	Regulation Reference:		Created:	08/16/2021 07:19 PM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tech]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Laura Chavez on 3/14/2022.

Expedite Approval:

Current Design: The Oracle database version used for CalSAWS auxiliary databases is 12c.

Request: Oracle 19c version is required for being under Oracle standard support. Standard support allows the database to receive:

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

Recommendation:

No impact to end user

1. Upgrade the CalSAWS auxiliary databases to the current stable release of Oracle 19c, version 19.12.0.0.210720.
2. Upgrade all the standby databases to 19c.
3. Test products and application functionality is not impacted across all functional areas as a result of the upgrade.
4. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.
5. Remediate any functional or performance issues falling out of the 19c upgrade.

Outreach

Description:

Alternative Procedure

None.

Description:

Operational Impact:

Estimate: **640**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	320
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	0	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	320	Training :	0

Translation : 0
Content Revision Status-1: Accepted
Content Revision Description-1:
1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Before: 22.07 After: 22.09
4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB
Content Revision Description-2:
1. Recommendation Change: Before: After:
2. Estimate Change: Before: After:
3. Release Change: Before: 22.11 After: 23.03
4. Funding Source Change: Before: After:

Content Revision Status-3:
Content Revision Description-3:
1. Recommendation Change: Before: After:
2. Estimate Change: Before: After:
3. Release Change: Before: After:
4. Funding Source Change: Before: After:

Content Revision Status-4:
Content Revision Description-4:
1. Recommendation Change: Before: After:
2. Estimate Change: Before: After:
3. Release Change: Before:

After:

4. Funding Source Change:

Before:

After:



[CA-244692] Set Claim Code on ARC FC EDBC's

- Resolved: 10/25/2022 07:06 AM

Team Responsible:	Eligibility	Assignee:	Henry Thamas	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Paul Galloway	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	228
Reporter:	Paul Galloway	Regulation Reference:		Created:	04/22/2022 02:44 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Fiscal, Foster Care/ Kin GAP/AAP]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Karen Rapponotti 7/25/2022

Expedite Approval: Received from Karen J. Rapponotti 8/17/2022

Current Design: When Foster Care EDBC runs, the "Claiming" field in the Reporting Configuration section is populated unless the Aid Code is an ARC Aid Code.

Request: Update FC EDBC to populate the "Claiming" field in the Reporting Configuration section based on the Aid Code when the Aid Code is an ARC Aid Code.

Recommendation: 1. Update FC EDBC so it will populate the "Claiming" field in the Reporting Configuration section of the FC EDBC (EDBC_PERS.CLAIM_CODE field) when the Aid Code is an ARC Aid Code. The claiming value comes from the "Fed/Non-Fed" column in the Aid Code table (CT184 COL 4).

ARC Aid codes are those with a 'Y' in the "ARC Aid Code" column of the Aid Code table (CT184 COL 26). Currently the ARC Aid Codes in CalSAWS are:

- > 2P - ARC only
- > 2R - ARC only for NMD
- > 2S - ARC - Fed CW
- > 2T - ARC - State CW
- > 2U - ARC - State CW for NMD

Technical Note: for non-ARC FC EDBC's, this process already occurs in: DetermineAidCode/_3_DetermineAidCode/_900DetermineFosterCareAidCode. For this recommendation, a similar rule can be added to the "ApprovedRelativeCaregiver" ruleset to run after the Aid Code is determined.

2. After the change from the first recommendation is in Production, apply a DCR to Production to populate the EDBC_PERS.CLAIM_CODE field in selected EDBC records as follows:
For any EDBC created with a RUN_DATE after 9/26/2021 where the status is "Accepted - Saved" and the type is "Regular" and the program is "FC" and the Aid Code on the EDBC record is an ARC Aid Code (see list, above) and the CLAIM_CODE on any EDBC_PERS record for the EDBC is null, set that EDBC_PERS.CLAIM_CODE to the value from the "Fed/Non-Fed" column in the Aid Code table (CT184 COL 4) that corresponds to the EDBC.AID_CODE.

As of 7/22/2022 there were approximately 46,500 records that would be updated. This number increases by about 4,500 per month with the current caseload.

(Note: This claiming issue does not affect LA, so the DCR does not need to process records created before C-IV counties migrated to CalSAWS)

Note: This is the entire design for this SCR, there is no separate design document.

Outreach

Description:

Alternative

Claiming must be updated manually.

Procedure

Description:

Operational Impact:

Estimate:

228

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	138	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	70	Security :	0
Tech ForgeRock :	0	System Test Support :	70	Tech Arch :	0
Translation :	0	Tech Ops :	0	Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before: Funding Source:CalSAWS M&E

After: Funding Source:Premise; Funding Source-id:FCED - New Scope

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-228876] Add Common NOA Fragments for Threshold Generation CalFresh

- Resolved: 01/12/2023 02:39 PM

Team Responsible:	Client Correspondence	Assignee:	Lianel Richwin	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Maria Jensen	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	2619
Reporter:	Tiffany Huckaby	Regulation Reference:	7 CFR section 272.4(b); ACL 19-75	Created:	05/18/2021 04:13 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase I/II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review:

Approved by Caroline Bui on 3/31/2022

Expedite Approval:

Approved by JoAnne Osborn on 03/03/2022

Current Design:

Not all programs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on what languages the Template and other common NOA fragments are available in.

Request:

Add the most common fragments for each program in order for new NOA fragments being added to the system to be able to be added in all Threshold Languages.

Recommendation:

- 1.) Update CalFresh NOA fragments in the following languages: (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Please refer to the translated fragments in the attached "CF - Fragments with Consortium Verbiage - Translations needed.xlsx & Translation PDFs.zip".
- 2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available.
- 3.) Add CF_TN_MESSAGE4 (ID 5016) in threshold languages. Currently this Message fragment cannot be tested since the 4 associated Reason fragments are only available in EN, SP.

-CF_TN_EXCD_PRO_NET_INC_LMT_F027 7224 (Excluded FA language from scope)

-CF_TN_ACTION3 CA & VI languages are not available by the state hence the corresponding NOA cannot be tested in these languages.

-CF_CH_MESSAGE7 is excluded from this effort and will be updated under SCR CA-245747.

-Added to Attachment 'CF - Fragments with Consortium Verbiage - Translations needed - Content Revision 3.xlsx' for CF_CH_RECOMP_BEG_F467 the following Notes:

"Excluded from scope, verbiage will be updated under SCR CA-249808."; "Spanish for this fragment is turned off with this effort."

-Added to Attachment 'CF - Fragments with Consortium Verbiage - Translations needed - Content Revision 3.xlsx' for CF_TN_FAIL_PVS_F145 and CF_TN_RCPT_SSI_SSP_F015 the following Note:

"Excluded from scope, not used".

-Added to Attachment 'CF - Fragments with Consortium Verbiage - Translations needed - Content Revision 3.xlsx' for CF_TN_MESSAGE5 the following Note:

"Excluded from scope, not used".

-Removed CF_CH_RECOMP_BEG_F467, CF_TN_FAIL_PVS_F145, CF_TN_RCPT_SSI_SSP_F015, CF_TN_MESSAGE5 from Attachment 'Translation PDFs.zip'

-Removed Attachments: 'CF_TN_MESSAGE5_CA.pdf', 'CF_TN_MESSAGE5_LA.pdf'.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 2619

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1242	Conversion :	0	DBA :	0
Design :	290	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	109
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	644	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	28.0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

Reason codes CF_CH_IPV_STATE_HRNG_SCND_SNCTN_F122 (6456) and CF_CH_NOT_IN_DATC_F003_F358 (7217) were included in this SCR.

After:

Removed reason codes CF_CH_IPV_STATE_HRNG_SCND_SNCTN_F122 (6456) and CF_CH_NOT_IN_DATC_F003_F358 (7217) since both are turned off in the database.

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: The Fix Version was set to RWR.

After: The Fix Version is updated to 23.01

4. Funding Source Change:

Before: N/A

After: N/A

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Recommendation Change:

Before:

The two below fragment were included in scope:

CF_CH_MESSAGE6 5028

CF_CH_MESSAGE5 5066

After:

The two below fragment are excluded from scope:

CF_CH_MESSAGE6 5028

CF_CH_MESSAGE5 5066

2. Estimate Change:

Before: Client Correspondence ETC 1: 1156

After: Client Correspondence ETC 1: 1170

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

Accepted

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

CF_TN_EXCD_PRO_NET_INC_LMT_F027 7224 (FA language included in scope)

CF_TN_TVISA_TERMINATION_F152 7236 (CA & VI languages were included in the scope) since

CF_TN_ACTION3 CA & VI languages are not available by the state hence the corresponding NOA cannot be tested in these languages.

After:

CF_TN_EXCD_PRO_NET_INC_LMT_F027 7224 (Excluded FA language from scope)

CF_TN_ACTION3 CA & VI languages are not available by the state hence the corresponding NOA cannot be tested in these languages.

2. Estimate Change:

Before: Client Correspondence ETC 1: 1170

After: Client Correspondence ETC 1: 1242

Pending CCB

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

-Recommendation:

1.) Update CalFresh NOA fragments in the following languages: (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Please refer to the translated fragments in the attached "CF - Fragments with Consortium Verbiage - Translations needed.xlsx & Translation PDFs.zip".

2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available.

-CF_CH_MESSAGE7, CF_CH_RECOMP_BEG_F467, CF_TN_FAIL_PVS_F145, CF_TN_RCPT_SSI_SSP_F015, CF_TN_MESSAGE5 were included in this effort.

After:

-Recommendation:

1.) Update CalFresh NOA fragments in the following languages: (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Please refer to the translated fragments in the attached "CF - Fragments with Consortium Verbiage - Translations needed.xlsx & Translation PDFs.zip".

2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available.

3.) Add CF_TN_MESSAGE4 (ID 5016) in threshold languages. Currently this Message fragment cannot be tested since the 4 associated Reason fragments are only available in EN, SP.

-CF_CH_MESSAGE7 is excluded from this effort and will be updated under SCR CA-245747.

-Added to Attachment 'CF - Fragments with Consortium Verbiage - Translations needed - Content Revision 4.xlsx' for CF_CH_RECOMP_BEG_F467 the following Notes:

"Excluded from scope, verbiage will be updated under SCR CA-249808."; "Spanish for this fragment is turned off with this effort and will be updated under SCR CA-249808."

-Added to Attachment 'CF - Fragments with Consortium Verbiage - Translations needed - Content Revision 4.xlsx' for CF_TN_FAIL_PVS_F145 and CF_TN_RCPT_SSI_SSP_F015 the following Note:

"Excluded from scope, not used".

-Added to Attachment 'CF - Fragments with Consortium Verbiage - Translations needed - Content Revision 4.xlsx' for CF_TN_MESSAGE5 the following Note:

"Excluded from scope, not used".

-Added to Attachment 'CF - Fragments with Consortium Verbiage - Translations needed - Content Revision 4.xlsx' for CF_AP_CF_RESTR_AP_F902 the following Note:

"Turned off, and will be turned on under SCR CA-255009."

-Added to Attachment 'CF - Fragments with Consortium Verbiage - Translations needed - Content Revision 4.xlsx' line CF_TN_ACTION3 with Note:

"Added CF_TN_ACTION3 to top part since it was already present in bottom part."

-Removed CF_CH_RECOMP_BEG_F467, CF_TN_FAIL_PVS_F145, CF_TN_RCPT_SSI_SSP_F015, CF_TN_MESSAGE5 from Attachment 'Translation PDFs.zip'
-Removed Attachments: 'CF_TN_MESSAGE5_CA.pdf', 'CF_TN_MESSAGE5_LA.pdf'.
-Corrected CF_TN_ACTION3 in EN, SP in 'Translation PDFs.zip'

2. Estimate Change:

Before: Client Correspondence ETC 1: 1242

After: Client Correspondence ETC 1: 1292

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-239289] Update Staff records with a name of LRS to be branded to CalSAWS

- Resolved: 12/19/2022 12:15 AM

Team Responsible:	Online	Assignee:	Praveenraj Mylvakanam	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Trevor Torres	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	No	Estimate:	17
Reporter:	Matthew Lower	Regulation Reference:		Created:	01/10/2022 02:52 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Usability]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 6/13/2022

Expedite Approval:

Current Design:

Currently, when data changes are being done by the system it is being displayed as being created or updated by 'LRS System' or 'LRS Data Change'.

Request:

Update the First name for the following staff records from 'LRS' to 'CalSAWS': 'LRS System' to 'CalSAWS System' and 'LRS Data Change' to 'CalSAWS Data Change'. This way when data changes are being updated by the system it will display as being created or updated by 'CalSAWS System' or 'CalSAWS Data Change'.

Recommendation:

Update the First name for the following staff record:
First Name: 'LRS' change to 'CalSAWS'
Last Name: 'System' (No change)
Staff record will display as CalSAWS System

Note: There's no Design Document for the SCR.

First Name: 'LRS' change to 'CalSAWS'
Last Name: 'Data Change' (No Change)
Staff record will display as CalSAWS Data Change

Outreach

Description:

Alternative Procedure

None

Description:

Operational Impact:

Estimate: 17

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	7	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	10	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
N/A
2. Estimate Change:
Before:
Online ETC 1: 6
System Test Support ETC 1: 10

After:
Online ETC 1: 20
System Test Support ETC 1: 12
3. Release Change:
N/A
4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245192] Add CF 502 to Template Repository

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Maria Jensen	Change Type (SCR):	New Policy
Minor Version:	23.01.26	Expedite Changes:	Start Build	Estimate:	170
Reporter:	Caroline Bui	Regulation Reference:	ACL 23-XX	Created:	05/04/2022 03:37 PM
Status:	System Test	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Emergency Allotment Notice
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Reviewed and approved by Caroline Bui on 10/13/2022

Expedite Approval: Karen Rapponotti on 10/31/2022

Current Design: To increase food benefits in response to (COVID-19) and its effects on the economy, eligible CalFresh (CF) and Transitional CalFresh (TCF) households are issued an Emergency Allotment every month. The Food and Nutrition Service (FNS) released updated guidance on April 1, 2021 where all CalFresh households, regardless of household size, will receive a minimum emergency allotment of \$95 per month.

This emergency allotment will be ending. A CF 502 mass mailer will inform all CF and TCF households that this effort is ending.

Currently the system does not have this CF 502 mailer.

Request: Add the correspondence to the Template Repository in English and Spanish.

Recommendation: Add the informing mass mailer CF 502, into the CalSAWS system in English and Spanish.

Outreach

Description:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 170

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	74	Conversion :	0	DBA :	0
Design :	32	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	7	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	6
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	31	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision
Status-1:**

Accepted

**Content Revision
Description-1:**

1. Recommendation Change:
Before: Fix Version: 22.11
After: Fix Version: 23.01
Minor Version: 23.01.xx

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After: Added Attachment 'CA 245192 - Add CF 502 to Template Repository - Content Revision 2.docx'
Updated Attachments 'CA 245192_CF 502_EN.pdf', 'CA 245192_CF 502_SP.pdf'

2. Estimate Change:
Before: Client Correspondence ETC-1: 59
After: Client Correspondence ETC-1: 79

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245246] Santa Clara County - Add Auditor Signature and update Rush Warrant Print Template

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	118
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/05/2022 03:21 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Jessica Bunting (Santa Clara) - Approved. 08/31/2022.

Expedite Approval: Karen Rapponotti - Approved - 08/31/2022

Current Design: Santa Clara County currently has the Auditor signature printed onto their Rush Warrants by the CalWIN system.

Request: Santa Clara County has requested to add the Auditor Signature to their Rush Warrant template in the CalSAWS system.

- Recommendation:**
- Santa Clara County Only:
- 1) Add the Auditor signature to print when a Rush Warrant is printed from the CalSAWS system.
 - 2) Have the county verify the placement of the signature and printing of the Rush Warrant after the signature image is placed on the template.
 - 3) Update the Rush Warrant print template:
 - Auditor Signature
 - Populate on Memo Line
 - Aid Code
 - Case Number
 - Benefit Month
 - 4) Ensure that for Foster Care warrants, the 'For' line will contain the child's name.
 - Add a 'Foster Care' warrant variation for Santa Clara County.
 - 5) Perform warrant validation with Santa Clara County.

NOTE: List of County Contacts for Testing Efforts is attached.

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **118**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	48
Forms Test :	0	Imaging :	0	IVR/CC :	0

Online :	5	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision Status-1: Accepted

Content Revision Description-1:
 1. Recommendation Change:
 6th recommendation
 Before: N/A
 After: Do IPT for Positive Pay file with Santa Clara County.

2. Estimate Change:
 Fiscal
 Before: N/A
 After: 48

Content Revision Status-2: Pending CCB

Content Revision Description-2:
 1. Release Change:
 Before: 23.01
 After: 23.XX

Moving out release of this SCR to accommodate end-to-end county testing.

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:



[CA-245249] Contra Costa County - Update Rush Warrant Print Template

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	70
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/05/2022 03:32 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Fiscal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Sheryl Eppler (8/31/2022)

Expedite Approval: Approved by Karen Rapponotti (8/31/2022)

Current Design: Contra Costa County currently has the Aid Code, Case Number and Benefit Month printed onto the Memo line of their Rush Warrants by the CalWIN system.

Request: Contra Costa County has requested to add the Aid Code, Case Number and Benefit Month printed onto the Memo line of their Rush Warrants template in the CalSAWS system.

- Recommendation:**
- Contra Costa County Only:
 - 1) Update the Rush Warrant print template:
 - Add or Populate the following fields:
 - Case Number
 - Aid Code
 - Benefit/Service Month
 - Payee Address Field
 - Worker ID Field
 - 2) Add Vendor variations for existing warrant types.
 - 3) Perform warrant validation with Contra Costa County.

NOTE:

- Payee Name and Address should be next to the PAY TO THE ORDER OF
- Payee Name should add both vendor and customer names. For e.g., (Pay to the order of : ABC Cleaners for Jan Smith, ABC Cleaner's address)

County Contact is Subramanian Chidambaram 925-655-0805 schidambaram@ehsd.cccounty.us

Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: 70

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0

Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	5	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	0	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Release Change:
 Before: 23.01
 After: 23.XX

Moving out release of this SCR to accommodate end-to-end county testing.

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-251903] Update the Converted Case Review Dashboard to add new columns

Team Responsible:	Reports	Assignee:	Eduardo Gonzalez Falcon	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Susanna Martinez	Change Type (SCR):	Enhancement
Minor Version:	23.01.xx	Expedite Changes:	Start Build	Estimate:	224
Reporter:	Susanna Martinez	Regulation Reference:		Created:	10/26/2022 03:50 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Committee:	[Management Reports]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	12/02/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti on 11/25/2022

Current Design: The Converted Case Review Dashboard does not include the following columns in the "Details" table:

- MISMATCH_REASON
- RE_DUE_DATE
- REPORTING_TYPE
- PGM_STAT_RSN_CODE
- PRIORITY
- SSA_INCOME
- SSI_SSP_OPA
- NON_MAGI_FPL

Request: Add the following columns to the Converted Case Review Dashboard in the "Details" table:

- MISMATCH_REASON
- RE_DUE_DATE
- REPORTING_TYPE
- PGM_STAT_RSN_CODE
- PRIORITY
- SSA_INCOME
- SSI_SSP_OPA
- NON_MAGI_FPL

Recommendation: Update the Converted Case Review Dashboard to add the following columns in the "Details" table:

- MISMATCH_REASON
- RE_DUE_DATE
- REPORTING_TYPE
- PGM_STAT_RSN_CODE
- PRIORITY
- SSA_INCOME
- SSI_SSP_OPA
- NON_MAGI_FPL

Outreach

Description:

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate: 224

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	174	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	50	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.11

After: 23.01

4. Funding Source Change:

Before:

After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245036] CalWIN State Interface Exchange Testing Support SCR Wave 3

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	N/A
Fix Version/s:	[23.02]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.03.03	Expedite Changes:	No	Estimate:	335
Reporter:	Roger Perez	Regulation Reference:		Created:	05/02/2022 10:18 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval: Current Design: As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Request: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:
- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 3 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 335

Automated Test :	0	Batch/Interfaces :	75	Batch Operations :	50
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	40
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	60
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	110	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:
- MEDS

- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 3 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

After: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT
- WDTIP

This SCR is to track the CalWIN Wave 3 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

(Added WDTIP partner as per their request to all Waves State IPT)

2. Estimate Change:

Before: System Test Support ETC 1: 30

After: System Test Support ETC 1: 60

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-210330] Update MC 355 Reminder Notice Sent Logic

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	158
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	08/30/2019 09:55 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	12/22/2021	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:
Expedite Approval:
Current Design: SCR CA-50988/CIV-102852 added automation to MC 355. MC 355 Reminder Notices are automatically sent after the Initial MC 355 has been sent.

When a MC 355 is E-Notified the status is not set to sent and a Reminder Notice is not automatically sent.

Request: Add functionality to send out a Reminder Notice when the initial MC 355 has been E-Notified.

Recommendation: 1.) Add functionality to send out a Reminder Notice when the initial MC 355 has been E-Notified.

Outreach

Description:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 158

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	121	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	37	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Content Revision 5
 1. Recommendation Change
 - Updated Current Design and Recommendations to reflect that E-Notification for the MC 355 will be turned back on with this change.
 - Removed recommendation for one-time mailer.
 - Updated to reflect changes to the MC 355's status to 'Sent' when sent via Electronic Notification in Section 2.1.4.
 2. Estimate Change

Before:
Client Correspondence: 121
System Test: 37

After:
Client Correspondence: 174
System Test: 70

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Release Change:
Before: 22.11
After: 23.01

**Content Revision
Status-3:**

Accepted

**Content Revision
Description-3:**

1. Release Change:
Before: 23.01
After: 23.05

**Content Revision
Status-4:**

Accepted

**Content Revision
Description-4:**

1. Release Change:
Before: 23.05
After: 23.03

[CA-220693] Enhancements to Child Care Administrator Portal

Team Responsible:	Online	Assignee:	Aaron Fowler	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	517
Reporter:	Claudia Pinto	Regulation Reference:		Created:	10/09/2020 06:52 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Child Care]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

The Child Care Administrator Portal was created to contain data elements specified in ACL 19-110.

Request:

1. Add email address of the parent/caretaker to the Child Care Administrators Portal.
2. Add support for multiple providers per child.

Recommendation:

See Design Doc. for complete recommendations.

1. Add the parent/caretaker email address to the Summary screen.
2. Update the Child Care Provider Info section to display tabs for each active Provider.
3. Update the Site Walkthrough to include information for the new 'e-mail' field and the new 'Provider' tab row.
4. Correct spacing and display errors, as noted.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 517

Automated Test :	40	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	322	Performance :	0	Release Communication	23
Reports :	0	Reports Test :	0	Support :	
Special Project :	0	System Test Support :	78	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	0
Translation :	0			Training :	0

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

N/A

2. Estimate Change:

N/A

3. Release Change:
Before: 23.03
After: 23.09

4. Funding Source Change:
N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-222353] Add BRM for the Forms

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	435
Reporter:	Harish Katragadda [X]	Regulation Reference:		Created:	12/03/2020 07:48 PM
Status:	Design in Progress	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Approved by Caroline Bui on 10/7/2021

Expedite Approval:

Current Design: Forms listed are added to CalSAWS system and currently don't have BRM.

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604
7. MC 4605
8. CSF 170
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

Request: Add BRM for the following forms

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604
7. MC 4605
8. CSF 170
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

Recommendation:

This is a Jira SCR only (No Design Doc required) - Approval is based on the Jira Recommendation provided below.

1. Add BRM for the forms listed
 - a) CF 6177
 - b) CF 101
 - c) GEN 111
 - d) CW 789
 - e) CF 100
 - f) MC 4604

- g) MC 4605
 - h) CSF 170
 - i) GEN 201
2. Populate the Business Reply Address (BRM) for the county the form generates.
 3. Add "On the back of this sheet is the address for returning your form." verbiage to the following forms:
 - a) CW 789
 - b) CSF 170
 - c) GEN 201
 4. DCR to update the Envelope Type to 'Returned Pre-Paid Envelope' for the forms listed in Recommendation 1. Assumption: The historical records of the forms listed in Recommendation 1 cannot be reprinted centrally; otherwise, the central print batch will error out.

Outreach

Description:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 435

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	310	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	125	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Current Design Change:
Before:
Forms listed are added to CalSAWS system and currently don't have BRM.

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604, MC 4605
7. CSF 170
8. CSF 144
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

After:
Remove CSF 144 from the list.
Separate MC 4604 and MC 4605.

Requirement Change:
Before:
Add BRM for the following forms

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100

6. MC 4604, MC 4605
7. CSF 170
8. CSF 144
9. GEN 201
10. CF 377.7C
11. CF 377.7E1
12. DFA 377.7G

After:

Remove CSF 144 from the list.
Separate MC 4604 and MC 4605.

Recommendation Change:

Before:

Add BRM for the forms listed

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604, MC 4605
7. CSF 170
8. CSF 144
9. GEN 201

Populate the Business Reply Address (BRM) for the county the form generates.

After:

1. Add BRM for the forms listed

- a) CF 6177
- b) CF 101
- c) GEN 111
- d) CW 789
- e) CF 100
- f) MC 4604
- g) MC 4605
- h) CSF 170
- i) GEN 201

2. Populate the Business Reply Address (BRM) for the county the form generates.

3. Add "On the back of this sheet is the address for returning your form." verbiage to the following forms:

- a) CW 789
- b) CSF 170
- c) GEN 201

4. DCR to update the Envelope Type to 'Returned Pre-Paid Envelope' for the forms listed in Recommendation 1.

Assumption: The historical records of the forms listed in Recommendation 1 cannot be reprinted centrally; otherwise, the central print batch will error out.

2. Estimate Change:

Before:

Client Correspondence ETC 1: 200
System Test Support ETC 1: 60

After:

Client Correspondence ETC 1: 310
System Test Support ETC 1: 125

3. Release Change:

Before: 23.05

After: 23.03

Pending CCB

1. Recommendation Change:

Before:

This is a Jira SCR only (No Design Doc required) - Approval is based on the Jira Recommendation provided below.

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Add BRM for the forms listed
 - a) CF 6177
 - b) CF 101
 - c) GEN 111
 - d) CW 789
 - e) CF 100
 - f) MC 4604
 - g) MC 4605
 - h) CSF 170
 - i) GEN 201
2. Populate the Business Reply Address (BRM) for the county the form generates.
3. Add "On the back of this sheet is the address for returning your form." verbiage to the following forms:
 - a) CW 789
 - b) CSF 170
 - c) GEN 201
4. DCR to update the Envelope Type to 'Returned Pre-Paid Envelope' for the forms listed in Recommendation 1. Assumption: The historical records of the forms listed in Recommendation 1 cannot be reprinted centrally; otherwise, the central print batch will error out.

After:

Remove note (*).

Recommendation 1 - Remove CW 789, CSF 170, and GEN 201 from list.

Remove Assumption.

Add Recommendation 5 -

"Add a coversheet and BRM for the following forms:

 - a) CF 377.7C
 - b) CF 377.7E1
 - c) DFA 377.7G"

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before: 23.03
 After: 23.05

**Content Revision
 Status-3:**

**Content Revision
 Description-3:**

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

**Content Revision
 Status-4:**

**Content Revision
 Description-4:**

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-229852] Update Establishment logic for CalFresh TOP Intercepts during reapplication

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/10/2021 01:07 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Tax Intercept]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	09/07/2022	Other Agency Cross Reference:	CIV-101422
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

When a CalFresh Program is discontinued, any outstanding Recovery Accounts are evaluated for delinquency. If there has been no payment after 30 days and the Responsible Party has not been Active on any CalFresh program more than 90 days, the CalFresh Recovery Account is submitted to the Welfare Intercept System (WIS) to be established at the Treasury Offset Program (TOP).

The system uses the latest inactive status to evaluate if a person has not been Active on any CalFresh program more than 90 days. This resets the 90 days period if an application/reapplication comes in during the evaluation period. For example, a CalFresh program is discontinued in March. The customer reapplies and gets denied in May. The system counts the 90 days starting from May instead of March and results the account establishment to be delayed in WIS.

Request:

Update the system to stop resetting the 90 days period when there is an application/reapplication.

Recommendation:

Update the Tax Intercept Writer (POXXF604) establishment logic to count 90 days starting from the date when the Responsible Party becomes inactive on a CalFresh program within a county.

Note:

1. This update does not impact L.A. County as L.A. County uses TTC for Tax Intercept.
2. The logic is checking the CalFresh Program Person status and not the Responsible Party status.

Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	66
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	28	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision
Status-1:**

Accepted

**Content Revision
Description-1:**

1. Release Change:
Before: 23.01
After: 23.03

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Release Change:
Before: 23.03
After: 23.05

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-233206] Opt-In C-IV Counties to the Batch RE Appointment Scheduling for CW/CF Available for CalWIN Counties

Team Responsible:	Batch/Interfaces	Assignee:	Shuvam Mahapatra	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Shining Liu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	405
Reporter:	Caroline Bui	Regulation Reference:		Created:	09/09/2021 08:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[CalWORKs/ CalFresh]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	11/02/2022	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, the C-IV Counties do not have an automated process to schedule CW/CF RE Appointments. Per CA-216551, an automated process for scheduling CW/CF RE Appointments was implemented for the CalWIN Migration Counties in CalSAWS. The batch job retrieves CalWORKs only, CalFresh only, and CalWORKs/CalFresh combination (including Transitional CalFresh) cases that need an RE appointment with a program worker to evaluate the customer's ongoing eligibility.

The CalWIN Counties specified appointment durations per appointment types based on their county business process. This job is responsible for only scheduling CW/CF RE appointments five days prior to the CW/CF RE Packet generation. When the batch job creates the RE appointment, all appointment details will be included in the Appointment letter, which is included in the CW/CF RE packet.

Request:

Opt C-IV Counties into the CW/CF RE Appointment Scheduling for Migration Counties batch job. Opt selected CalWIN counties out of CW/CF RE Appointment Scheduling for Migration Counties batch job. Make 'CalWORKs/CalFresh: RE Appointment Not Scheduled' Task Automated Action available for C-IV Counties.

Recommendation:

1. Opt C-IV Counties into the CW/CF RE Appointment Scheduling For Migration Counties batch job. Opt selected CalWIN counties out of the CW/CF RE Appointment Scheduling for Migration Counties batch job.
2. Make 'CalWORKs/CalFresh: RE Appointment Not Scheduled' Task Automated Action available for C-IV Counties.

Outreach

Description:

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate:

405

Automated Test :	0	Batch/Interfaces :	190	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
Special Project :	0	System Test Support :	132	Security :	0
Tech ForgeRock :	0	Tech Ops :	0	Tech Arch :	48
				Training :	0

Translation :

0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

- B&I - Orange - Opt into batch job
- B&I - No recommendation to modify appointment types being checked before attempting to schedule an appointment
- Task - no update to Automated Task Action
- No Client Correspondence Recommendations

After:

- B&I - Orange - Opt out of batch job
- B&I - Batch job checks for an existing appointment of all appointment types that populate appointment letters
- Task - update "Run Date" field for Automated Task Action
- Added Client Correspondence Recommendation 2.3 to update GEN 102 population in MIG County Packets

2. Estimate Change:

Before:

Batch & Interfaces (total) - 190

Batch ETC 1 - 162

Batch ETC 2 - 28

Client Correspondence - 0

System Test - 132

After:

Batch & Interfaces (total) - 230

Batch ETC 1 - 192

Batch ETC 2 - 38

Client Correspondence - 125

System Test - 197

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-239741] MEDIL I 22-01 Federal COVID-19 PHE Additional Contact Requirement

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	335
Reporter:	Nina Butler	Regulation Reference:	MEDIL I 22-01	Created:	01/19/2022 05:08 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	PHE Contact
Consortium Review Approval:		Approved by Committee:	11/02/2022	Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 05/31/2022

Current Design:

Per All County Welfare Directors Letter (ACWDL) 14-32, if the beneficiary has not returned the annual renewal form, or has not otherwise provided all of the requested information during the 60 days after the annual renewal form is sent, counties shall attempt to contact the beneficiary to request the needed information, in accordance with Welfare & Institutions Code §14005.37. As a best practice, counties are recommended to contact the beneficiary at least 30 days after sending the annual renewal form when no information has been received. This MEDIL further instructs counties that, if no information has been received after the annual renewal form has been sent and first attempted contact has been made, counties shall attempt one additional contact for annual renewals due within the 12-months following the end of the federal COVID-19 PHE. DHCS recommends that this additional contact should occur ten calendar days from the date of the initial reminder contact and no later than ten calendar days prior to the annual renewal form due date.

Request:

The purpose of this Medi-Cal Eligibility Division Information Letter (MEDIL) is to provide counties and the Statewide Automated Welfare Systems (SAWS) with instruction to temporarily initiate one additional contact for all annual renewals due within the 12-months following the end of the federal COVID-19 Public Health Emergency (PHE), as described below. This additional contact is being required as part of ongoing strategies to ensure individuals retain enrollment after the federal COVID-19 PHE ends.

1. Update the existing MC Reminder form (CSF 164) batch schedule to run on the 10th business day of the month prior to the RE Due Month.
2. Update the MC Reminder Notice scheduling to trigger the 2nd Medi-Cal Reminder Notice.
3. Update the MC discontinuance sweep job and Non-MAGI discontinuance sweep job to look for the 2nd MC Reminder notice.

Recommendation:

1. Update the Initial MC Reminder job generation date.
2. Update the MC Reminder Notice scheduling to trigger the 2nd Medi-Cal Reminder Notice.
3. Update batch MC Discontinuance Sweep job (PB00CH204) and Non-MAGI Discontinuance Sweep job (PB00E182) to look for 2nd MC Reminder Notice.

Outreach

Description:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 335

Automated Test :	0	Batch/Interfaces :	67	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	67	CalHEERS Test :	73
Client Correspondence :	70	Conversion :	0	DBA :	0

Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	58	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Release Change: Updates are required based on change in when PHE is ending. Updating the release to provide time for re-design and re-implementation.
 Before: 23.01
 After: 23.03

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
 Updated the assumption 1 in the Document "CA-239741 MEDIL I 22-01 Federal COVID-19 PHE Additional Contact Requirement - Content Revision.docx"

2. Estimate Change:
 Before:
 Batch/Interfaces ETC 2: 0
 Client Correspondence ETC 2: 0
 CalHEERS ETC 3: 0
 System Test ETC 2: 0
 Technical Infrastructure Support: 0
 Release Communication and Support ETC 1: 0
 After:
 Batch/Interfaces ETC 2: 48
 Client Correspondence ETC 2: 40
 CalHEERS ETC 3: 48
 System Test ETC 2: 15
 Technical Infrastructure Support: 15
 Release Communication and Support ETC 1: 24

Before:
 Minor Version: N/A
 After:
 Minor Version: 23.05.XX

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245038] CalWIN State Interface Exchange Testing Support SCR Wave 4

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	N/A
Fix Version/s:	[23.03]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.05.05	Expedite Changes:	No	Estimate:	335
Reporter:	Roger Perez	Regulation Reference:		Created:	05/02/2022 10:20 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval: As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Current Design: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:
- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 4 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 335

Automated Test :	0	Batch/Interfaces :	75	Batch Operations :	50
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	60
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	150	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 4 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

After:

The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT
- WDTIP

This SCR is to track the CalWIN Wave 4 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

(Added WDTIP partner as per their request to all Waves State IPT)

2. Estimate Change:

Before: System Test Support ETC 1: 120

After: System Test Support ETC 1: 150

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245039] CalWIN State Interface Exchange Testing Support SCR Wave 5

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	N/A
Fix Version/s:	[23.06]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.07.07	Expedite Changes:	No	Estimate:	310
Reporter:	Roger Perez	Regulation Reference:		Created:	05/02/2022 10:21 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval: Current Design: As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Request: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:
- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 5 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 310

Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	50
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	60
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	150	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 4 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

After:

The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT
- WDTIP

This SCR is to track the CalWIN Wave 4 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

(Added WDTIP partner as per their request to all Waves State IPT)

2. Estimate Change:

Before: System Test Support ETC 1: 120

After: System Test Support ETC 1: 150

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-238042] Add missing Foster Care NOAs that existed in C-IV Phase 2

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Jasmine Chen [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1797
Reporter:	Tiffany Huckaby	Regulation Reference:	EAS 10-116.1, EAS 22-071	Created:	12/10/2021 10:29 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	FCED - New Scope
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	M Ramos 09/26/22				
Expedite Approval:	Expedited 'Start Build' Approval by Michele P. on 9/21/2022				
Current Design:	SCR 'CA-220188 – Add missing FC NOAs that existed from C-IV, Phase 1' added verbiage into CalSAWS for three NOA reasons (for CCR and Non-CCR).				
Request:	<p>There are missing FC NOAs that existed in CIV that do not exist in CalSAWS.</p> <p>Generate NOAs for the following FC reasons:</p> <ol style="list-style-type: none"> 1. Child Not In Placement, 2. Rate Increase, 3. Rate Decrease (Non-CCR) 4. Age Changed 5. Adopted 6. Transferred to Non-FC Program 7. Petition Not Filed 8. Didn't Recert License <p>Note: There are other SCRs to continue adding missing NOA reasons to Foster Care and Kin-GAP. This will be done in the following SCRs:</p> <ol style="list-style-type: none"> 3.) CA-240146: Phase 3 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. 4.) CA-230659: Phase 4 - Add additional Kin-GAP Reasons that currently exist in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. 5.) CA-229838: Phase 5 - Add new Foster Care Reasons to NOAs. 				
Recommendation:	<ol style="list-style-type: none"> 1. Update existing action fragment, FC_KG_TN_ACTION4 2. Update existing 'Child Not In Placement' NOA Reason for Non-CCR rate structures 3. Update existing 'FC Rate Increase' NOA Reason for Non-CCR rate structures 4. Update existing 'FC Rate Decrease' NOA Reason for Non-CCR rate structures 5. Add new 'Age Changed' NOA Reason for Benefit Change for both CCR, Non-CCR 6. Add new 'Adopted' NOA Reason for Discontinuance for both CCR, Non-CCR 7. Add new 'Transferred to Non-FC Program' NOA Reason Discontinuance for both CCR, Non-CCR 8. Add new 'Petition Not Filed' NOA Reason for Discontinuance for both CCR, Non-CCR 9. Add new 'Didn't Recert License' NOA Reason for Discontinuance for both CCR, Non-CCR 				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1797				

Automated Test :	123	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1008	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	0
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	76
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	445	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 3. Release Change: Due to changing priorities this SCR can be done sooner than originally planned.
Before: 23.07
After: 23.05

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-245040] CalWIN State Interface Exchange Testing Support SCR Wave 6

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	N/A
Fix Version/s:	[23.09]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.09.30	Expedite Changes:	No	Estimate:	310
Reporter:	Roger Perez	Regulation Reference:		Created:	05/02/2022 10:23 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval: Current Design: As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Request: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:
- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 6 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:
Alternative Procedure Description:
Operational Impact:
Estimate: 310

Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	50
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	Conversion :	0	DBA :	0
Design :	0	Eligibility :	0	Fiscal :	60
Forms Test :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
Special Project :	0	System Test Support :	150	Tech Arch :	0
Tech ForgeRock :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 4 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

After:

The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT
- WDTIP

This SCR is to track the CalWIN Wave 4 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

(Added WDTIP partner as per their request to all Waves State IPT)

2. Estimate Change:

Before: System Test Support ETC 1: 120

After: System Test Support ETC 1: 150

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions