# CalSAWS | Information Transmittal (CIT) <mark>REVISED</mark>    0034-23

☒ **CalSAWS M&E**    ☐ **CalWIN Migration**

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| **Distribution Date:** | February 3, 2023 |
| **To:** | PPOC42; Consortium.RegionalManagers.All; Committee.Medical_CMSP.All |
| **CIT Name:** | **CA-255731 Remove Page Validation that Prevents Linking MAGI Case to Same CalSAWS Case** |
| **From:** | CalSAWS Project |

**PPOCs, please forward to the appropriate impacted staff in your county:**

☐ General
☒ Policy
   ☐ CW
   ☐ CF
   ☒ MC
   ☒ CMSP
   ☐ FC/KG/AAP
   ☐ Child Care
   ☐ WtW
   ☐ Other Program(s)_____
☐ BenefitsCal    ☐ Your Benefits Now!
☐ Customer Correspondence
☐ Other_____

☐ Reports
   ☐ Fiscal
   ☐ Caseload Movement
   ☐ Management
☐ Fiscal
☐ Security
☐ Batch and Interfaces
☐ Imaging
☐ Migration
☐ Conversion
☐ Technical
☒ Training
☒ Help Desk

| Description: | **Purpose**<br>The purpose of this CIT is to provide the 42 CalSAWS counties with information about the removal of a page validation on the MAGI Search Response Page Case Detail Page that displays, "Close – Unable to Request Case Linkage Update to the selected MAGI case because the MAGI case is already linked to the CalSAWS case."  This change is in SCR **CA-255731 Remove Page Validation that Prevents Linking MAGI Case to the Same CalSAWS Case** being released on Thursday, February 2, 2023.<br><br>**Background**<br>SCR **CA–221711 case Linkage between CalHEERS and SAWS** released in February 2022, added a hard page validation to prevent a user from linking the CalSAWS case to a different MAGI case if the CalSAWS case has ongoing MAGI Medi-Cal eligibility, and the new MAGI case is closed.  This was done so that a worker could update Case Linkage thereby sending a Case Linkage Override Indicator in the Eligibility Determination Request (EDR) transaction sent to CalHEERS.<br><br>In order to send the Case Linkage Override Indicator in the EDR, the worker goes through the MAGI Case Linkage Override Process, finds the MAGI case, and links it to the new CalSAWS case number.  Currently, the hard validation on the MAGI |
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Search Response Case Detail page will not allow the worker to use this functionality, when CalHEERS has linked a CalHEERS case to a SAWS purged case.

**Additional Information**
On February 2, 2023, SCR CA-255731 removed the page validation that is currently preventing workers from performing the Case Linkage Update on the MAGI Search Response Case Detail page. Additionally, the "Case Linkage Override Indicator = Y" will be sent to CalHEERS in the EDR transaction when linked. This functionality will resolve the issue and workers will be able to use the Case Linkage Override functionality to resolve linkage to purged cases.

**County Action**
A onetime list of cases that received the "The CalSAWS case has been purged for Case <CalSAWS Case Referenced in DER> - <County Name>" business validation for their last unsolicited MAGI DER-U will be posted on the SharePoint for county access on Friday after noon on February 3, 2023. There are 214 cases on the list, across all the CalSAWS counties. Not all counties have cases on the list.

Web Portal Location:

The list name is "~~MAGI Referrals that CalHEERS has linked to Purged CalSAWS cases~~ Broken CalHEERS Links after Case Purge" and the list will display the standard columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Each county will access their list and the following actions need to be performed:

1. For each case on the list a worker will, from within the context of a case, do a MAGI Case search for a case on the list page. When the case Search returns click the hyperlink of the MAGI Case Number and the page will be redirected to the MAGI Search Response Case Detail page. Using the 'Link to Case' button, go through the Case Linkage Update process and hit the 'Link to Case' button.

2. Access the MAGI Request Detail page and click on the Confirm Associations button. Follow the prompts to confirm the people associated are correct, and when the person numbers associated to the CalSAWS persons are correct, then click the 'Confirm' button.

3. When steps 1 and 2 above are completed, on the MAGI Request Detail page, click the 'Send All' button for the EDR to be sent to CalHEERS.

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| | 4. Journal any action take per county business process.<br><br>**Note:** When the 'Request Case Linkage Update' field is populated with a 'Yes' on the MAGI Request Detail page, the Linkage Override indicator = Yes is sent in the EDR automatically.<br><br> If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Manager(s). |
| **Primary Project Contact:** | Maureen Votta<br>VottaM@CalSAWS.org<br>Message: 916-257-5558 |
| **Backup Project Contact:** | Connie Buzbee<br>BuzbeeC@CalSAWS.org<br>Message: 916-282-3709 |
| **Attachments:** | None |
| **Web Portal Link:** | ████████<br><br>OR<br><br>You may also retrieve the CIT document and attachments by following these steps:<br>1. Click on the CRFIs & CITs link at the top of the page.<br>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.<br>3. Click on the "2023" folder.<br>4. Click on the appropriate CIT # folder. |