CalSAWS

CalWIN ISS Implementation Support Services Case Review Report and Guide (CRG)

Go-Live Packet (GLP) – Appendix G08 – Guide #08: Update TANF Time Clock

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CalSAWS Implementation Support Services

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1 BACKGROUND

Converted TANF cases do not show accurate TANF Time on Aid in CalSAWS.

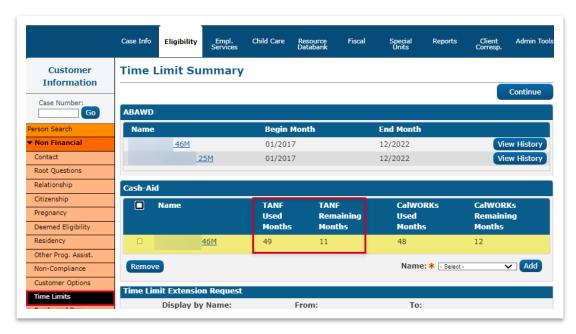


Figure 1-1 – Time Limit Summary, TANF – Time on Aid

2 IMPACT ANALYSIS

This may affect CalWORKs eligibility determination.

3 CLEAN-UP INSTRUCTIONS

Add timeclock months manually. If not, run online EDBC and override the results or run a manual EDBC to get expected results.

To Add Time Clock Record

- 1. Place your cursor over Case Info on the **Global** navigation bar and select Case Summary from the **Local** navigator.
- 2. Select Time Limit Aid Summary from the Task navigation bar.
- 3. Scroll to bottom of the **Time Limit Aid Summary** page and then click the Add button.

To Run Manual EDBC

- 1. Place your cursor over the *Eligibility* tab on the **Global** navigation bar and select *Customer Information* from the **Local** navigator.
- 2. Select a manual EDBC reason from the drop list as defined by your County's business processes.
- 3. Run EDBC for missing the Time Clock month.

4. ADDITIONAL INFORMATION

Not applicable.