# Logging into CalSAWS: Helpful Hints

# First-Time Login

If this is your first-time logging into CalSAWS, follow the instructions on the Login Page:
Enter your username (your County email) and CalSAWS password.

- If you have previously accessed LMS, your username and password will be the same ones used for LMS.
- If you forget your password, click the "Forgot Password" link after your CalSAWS credentials have been created.



https://web.calsaws.net/

## **Ongoing Logins**

Once you have logged into CalSAWS or LMS, follow the instructions on the Login Page:

Use your CalSAWS Credentials to login.

**Tip:** Remember to use your CalSAWS password. This may not match your previous CalWIN password.

## **Password Troubleshooting**

#### **Inactive Account**

Your password will become **Inactive** if you have not logged into CalSAWS within 60 days of account activation. You will have to go through your County Help Desk to re-activate your account and reset your password.

### **Expired Password**

Your password will

Expire if it is not updated every 60
Days. You will receive an email notification reminder to reset your password 15, 5, 4, 3, 2, and 1 day(s) prior to password expiration.

## **Forgotten Password**

If you forget your password, click the "Forgot Password" link after your CalSAWS credentials have been created.