

☒ CalSAWS M&E☒ CalWIN Migration

Distribution Date:	February 21, 2023
To:	PPOC.42; Notify.HelpDesk.All ; Consortium.RegionalManagers.All; PPOC.ContraCosta; PPOC.Tulare; PPOC.SantaClara
CIT Name:	Wave 2 Cutover Weekend Calendar Infographic: Contra Costa, Tulare, and Santa Clara County Go-Live Event
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

☒ General☐ Policy☐ CW☐ CF☐ MC☐ CMSP☐ FC/KG/AAP☐ Child Care☐ WtW☐ Other Program(s):_☒ BenefitsCal☒ MyBCW☐ Customer Correspondence☒ Other: CalSAWS Production☐ Reports☐ Fiscal☐ Caseload Movement☐ Management☐ Fiscal☐ Security☐ Batch and Interfaces☐ Imaging☒ Migration☐ Conversion☐ Technical☐ Training☐ Help Desk

Description:	<p>Purpose</p> <p>*The slide deck included with this CIT has been updated with Adhoc/EDR availability information. Please refer to the attached power point for more details. The purpose of this CIT is to provide Contra Costa, Tulare, Santa Clara, and CalSAWS Counties an infographic about the Wave 2 Cutover Go-Live Event and the calendar for System down time. This infographic can be printed or displayed virtually.</p> <p>Background</p> <p>The CalSAWS Implementation team developed the <i>Go-Live Event Cutover: System Down Time Calendar</i> infographic to provide an overview and specifics for systems downtime and availability during the Wave 2 cutover period. This impacts the Wave 2 counties, Contra Costa, Tulare, and Santa Clara and the 42 CalSAWS production counties.</p> <p>Additional Information</p> <p>The <i>Go-Live Event Cutover: System Down Time Calendar</i> infographic is designed to be shared in multiple ways such as:</p> <ul style="list-style-type: none"> Printed and posted in the office, Emailed,
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	<ul style="list-style-type: none"> • Posted on internal sites (SharePoint), or • Displayed during meetings/presentations. <p>CalSAWS Impact:</p> <p>From 3:00 PM on Friday, 2/24/2023 until 7:30 AM on Monday 2/27/2023:</p> <ul style="list-style-type: none"> • CalSAWS application and IVR will be unavailable • Users will be redirected to a read-only version of the CalSAWS application <p>BenefitsCal Impact:</p> <p>From 3:00 PM on Friday, 2/24/2023 until 8:00 PM on Sunday 2/26/2023:</p> <ul style="list-style-type: none"> • BenefitsCal will be available for participants but the transactions from BenefitsCal will be queued and released for processing upon completion of maintenance activities • EBT balance and case information will not be available to view from BenefitsCal • E-applications submitted from BenefitsCal will be routed to the office selected by the participant instead of the default County office <p>From 8:00 PM on Sunday, 2/26/2023 until 7:30 AM on Monday 2/27/2023:</p> <ul style="list-style-type: none"> • The BenefitsCal application will be unavailable for users and participants <p>Please refer to the attached infographic for additional impacts on BenefitsCal, CalSAWS and other applications during the cutover activities for Contra Costa, Tulare, and Santa Clara counties.</p> <p>County Action</p> <p>Counties are encouraged to distribute the Contra Costa, Tulare, and Santa Clara Counties Go-Live Event Cutover: System Down Time Calendar infographic to all CalSAWS users and users from Contra Costa, Tulare, and Santa Clara counties.</p>
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Attachments:	Wave2 Cutover Weekend Calendar.pptx
Web Portal Link:	<div style="background-color: black; width: 100px; height: 20px; margin-bottom: 10px;"></div> OR <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder.