

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	
Title	Enhancement to change the Absent/Unmarried List page to hard validation

Region #: 4	County: Tulare	
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Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input checked="" type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input checked="" type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input checked="" type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

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Justification / Request Summary:

Issue:

When the Root Question, "Do any children in the home have at least one Absent Parent or were conceived prior to the marriage of the parents?" is answered "Yes" a soft validation displays on the Run EDBC page for a CW program when a CW2.1 Notice and Agreement record does not exist.

A Completed CW2.1 Notice and Agreement is required in the CW program, except for a family where a single individual adopted the eligible child, good cause is claimed, or when the CW aid code is 3F/K1. It is also a requirement to establish a child support case for all CalWORKs families that do not meet an exemption in doing so.

When an Absent/unmarried Parent exists and the Absent/Unmarried Parent List and Support Questionnaire pages are not completed, a child support referral is not sent through the interface. This results in non collection of child support that could better support our families, they would be missing out on the absent parent disregard.

Although this appears to be a training issue, it has been found that case workers often authorize a CW case without the CW2.1 Notice and Agreement record. When this change was introduced in System Change Request BPP-CWs-GPD-17-103, the percent of impact for the county submitting was 71-80%.

Proposed Recommendation:

When the Root Question, "Do any children in the home have at least one Absent Parent or were conceived prior to the marriage of the parents?" is answered "Yes" a hard validation displays on the run EDBC page for a CW program when a CW2.1 Notice and Agreement record does not exist. A hard validation will not apply to the types of cases listed below:

- When good cause is being claimed/granted, a soft validation would be appropriate for this type of case
- When the case scenario indicates a single parent adoption. This could be a question in the Root Questions or a check box on the Absent/Unmarried Parent List page and Support Questionnaire page
- When the CW aid code is a 3F/K1. A CW family with an aid code of 3f/K1 should be allowed to complete the the Absent/Unmarried and Support Questionnaire pages if they wish to open a child support case, however, it should not be a hard validation
- CalFresh and Medi-Cal programs

Change EDBC logic to prevent users from authorizing the case (unless good cause or one of the other exemptions to this as mention above, apply) until each child with an absent/unmarried parent is identified in the support questionnaire page.

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Priority/Implementation Consideration(s):

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments: