

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	1/24/2022
Title	Allow to add a mandatory AU member to the AU at the beginning of the Semi-Annual Period

Region #: 5	County: Riverside	
Submitter:	Email: jufergus@rivco.org	Phone:
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Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input checked="" type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

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Justification / Request Summary:

Issue:
Trouble ticket CS0044302 was opened as CalSAWS was determining PN03 as a mid-period addition for November 2021 when the status should have been Optional Child - Receives Child Support. The Redetermination had already been processed, however November 2021 was the beginning of the Semi-Annual Period and the child should have been added.

Proposed Recommendation:

Trouble ticket CS0044302 was opened as CalSAWS was determining PN03 as a mid-period addition for November 2021 when the status should have been Optional Child - Receives Child Support. The Redetermination had already been processed, however November 2021 was the beginning of the Semi-Annual Period and the child should have been added. An enhancement is requested to allow users to add a mandatory AU member to the AU at the beginning of the Semi-Annual Period even if the Redetermination has already been processed.

Users will be able to add mandatory AU members that may have been missed or who were not reported in the home timely. Customers would get the correct benefit allotment.

Priority/Implementation Consideration(s):

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

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Rejected By:	Date:
Rejection Reason(s) or other Comments:	