

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	November 11, 2022
Title	Housing Support Detail Page – Update to Discontinuance Status

Region #: 1	County: Napa	
Submitter: Shanna Gardner	Phone: 707-253-4101	Email: Shanna.gardner@countyofnapa.org

Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Other – No Program just List page. Most closely related to the CW program			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input checked="" type="checkbox"/> Other – Housing Support Detail Page			

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Justification / Request Summary:

Issue:

The Housing Support Detail page does not have the ability to list the housing situation at exit when a discontinued status is entered. This prevents the county from using this page in order to track needed discontinuance information for completion of the HSP 14.

Housing Support Detail

*- Indicates required fields

Save and Return

Cancel


Status: *

Discontinued ▼

Status Reason: *

- Select - ▼

Begin Date: *



End Date:



Request Date: *

- Select - ▼

Save and Return

Cancel

Proposed Recommendation:

Update Housing Support Detail Page when status of “Discontinued” is selected to include the following fields:

1. Housing Situation at Exit (align with HSP 14)

- a. Family is in permanent housing and will not receive housing support moving forward
- b. Family is or will be receiving a (non-HSP) housing subsidy/service
- c. Of those reported in Item 9b, family retained permanent housing after receipt of judgment for eviction, as ordered by the court
- d. Family is sharing housing with relatives/friends
- e. Family is in a shelter or nighttime residence that is a supervised publicly or privately operated shelter
- f. Family is residing in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings
- g. Family has unknown housing situation
- h. Family has other housing situation

2. Housing Status at Exit

- Choices to be Permanent/Not Permanent
- Only option is Permanent when a. or c. above are selected

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- Only option is Not Permanent when e. or f. above are selected
- No default – must choose when b., d., g, or h. are selected

Make both of these fields mandatory

Priority/Implementation Consideration(s):

This update will allow for easier tracking by counties to complete the HSP 14. Additionally these fields or similar fields will be needed in order to automate the HSP 14 if/when done.

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments: