

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	2/10/2023
Title	New option for selecting what language the e-signable forms within the Template Repository in CC can be filled in with other than English

Region #:	2	County:	Yolo	
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Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input checked="" type="checkbox"/> Client Correspondence	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

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Justification / Request Summary: New option for selecting what language the e-signable forms can be filled in with, other than English after generated.

Issue:
Yolo (and probably several other counties) generates through CC Templates e-signable forms for completion. When it generates, the fillable version is only in English. For our households with language needs, staff are having to pull up a different version to read the questions to clients so they aren't having to translate in real-time what could be very technical terms. They fill the form out in English and only after they press print does it come up in the household's preferred language. Therefore they are navigating between 2 different forms, reading one in the client's preferred language and completing the other in English.

Proposed Recommendation:
We propose that the user have the option of selecting what language the fillable version comes up in, English or the household's preferred language (if different than English) be implemented in the CalSAWS Template Repository for e-signable forms.

Priority/Implementation Consideration(s):
See information outlined under issue above

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)	SCR #
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Rejected By:	Date:
Rejection Reason(s) or other Comments:	