

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-208603 Batch Scheduling Updates for
CalWIN Conversion (Wave 4)

CalSAWS	DOCUMENT APPROVAL HISTORY	
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	Reviewed By	Howard Suksanti

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/10/2022	1.0	Initial version	Howard Suksanti, Eric Delaney
12/22/2022	1.1	Added Client Correspondence batch jobs	Phong Xiong

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1 OVERVIEW

This SCR will outline the necessary modifications for scheduling the CalSAWS batch jobs for the CalWIN Wave 4 Conversion. The CalWIN Wave 4 Counties include San Diego, San Mateo, Santa Cruz, and Solano.

1.1 Current Design

Various CalSAWS Migration DDIDs implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 Counties. CA-208599 implemented batch schedule updates for the C-IV Migration counties. The SCR contained DDID references and county responses from C-IV and CalWIN Counties per batch job/functionality.

CalWIN Conversion has begun with the 22.09 release of the Wave 1 Counties of Placer and Yolo. Wave 2 CalWIN Conversion Counties Contra Costa, Santa Clara, and Tulare County will be migrated with the 23.01 release. Wave 3 CalWIN Conversion Counties Orange, Santa Barbara, and Ventura will be migrated with the 23.03 release. Wave 4 CalWIN Conversion Counties San Diego, San Mateo, Santa Cruz, and Solano will be migrated with the 23.05 release.

The scheduling of the remaining CalWIN Counties will occur for each conversion wave in future system change requests.

1.2 Requests

Update Batch Scheduling CalWIN Conversion Wave 4 to schedule the various Batch jobs for San Diego, San Mateo, Santa Cruz, and Solano. Batch jobs from the following SCRs will be scheduled for the CalWIN Wave 4 Counties starting target July 3, 2023:

Batch:

- CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
- CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
- CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
- CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
- CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
- CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
- CRFI 22-031: CalWIN - CFET Automation Jobs
- CRFI 22-043: CalWIN – Update Child Care Certificate
- CRFI 22-021: CalWIN – WTW program Activation Batch Job

- Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

Correspondence:

- CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
- CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
- CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
- CRFI 19-030: DDID 2280 CSF 285 form
- Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
- Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.
- CRFI 22-061: CalWIN County CSF 124 and CSF 125

Fiscal:

- CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
- CA-212363: DDID 1360 - Add Direct Deposit Functionality to CalSAWS for CalWIN Migration Counties
- CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
- CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
- CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
- CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
- Foster Care Main Payroll
 - Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN counties.
- CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
 - CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
- CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
- CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
- CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments

1.3 Overview of Recommendations

1. Update CalSAWS batch jobs via BPCR/BSCR to run for San Diego, San Mateo, Santa Cruz, and Solano Counties based on county opt in/opt out decisions starting July 3, 2023.

1.4 Assumptions

1. Batch Scheduling for CalWIN Migration Counties will occur with the following SCRs for each conversion wave:
 - a. CA-208603 CalWIN Wave 4: San Diego, San Mateo, Santa Cruz, and Solano (Release 23.05)
 - b. CA-208604 CalWIN Wave 5: Alameda, Fresno, Sonoma (Release 23.07)
 - c. CA-208605 CalWIN Wave 6: Sacramento, San Francisco, and San Luis Obispo (Release 23.09)
2. The CalWIN Counties will be scheduled for batch jobs that are currently running for all former C-IV Counties and Los Angeles County in CalSAWS. These batch jobs will retain their current batch job frequencies and dependencies, apart from some Fiscal jobs.
 - a. For Foster Care Main payroll, the CalWIN Counties will run on the 1st business day of the month the same as the C-IV Counties.

2 RECOMMENDATIONS

2.1 Schedule Batch Jobs to run for the CalWIN Wave 4 Counties

2.1.1 Overview

This section outlines the updates necessary to include the batch jobs in the CalSAWS Batch Scheduler for San Diego, San Mateo, Santa Cruz, and Solano counties.

2.1.2 Description of Change

1. Validate the following batch jobs in the CalSAWS Batch Scheduler. Create BSCR/BPCR (if necessary) to schedule batch jobs for the CalWIN Wave 4 Counties.
 - a. Refer to Supporting Document 'CalWIN All Other Batch Jobs Wave 4' for detailed list of batch jobs.
 - b. There are existing batch jobs that are currently scheduled. Review the Supporting Document to update batch job scheduling and/or properties based on county opt-in/opt-out responses.

2.1.3 Execution Frequency

Refer to Supporting Document 'CalWIN All Other Batch Jobs Wave 4' for batch job frequencies.

2.1.4 Key Scheduling Dependencies

Refer to Supporting Document 'CalWIN All Other Batch Jobs Wave 4' for batch job frequencies.

2.1.5 Counties Impacted

San Diego, San Mateo, Santa Cruz, and Solano

2.1.6 Data Volume/Performance

N/A

2.1.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the

file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.2 Schedule Correspondence Jobs to run for the CalWIN Wave 4 Counties

2.2.1 Overview

This section outlines the updates necessary to include the batch jobs in the CalSAWS Batch Scheduler for San Diego, San Mateo, Santa Cruz, and Solano counties.

2.2.2 Description of Change

1. Validate the following batch jobs in the CalSAWS Batch Scheduler. Create BSCR/BPCR (if necessary) to schedule batch jobs for the CalWIN Wave 4 Counties.
 - a. Refer to Supporting Document 'CalWIN Correspondence Batch Jobs Wave 4' for detailed list of batch jobs.
 - b. There are existing batch jobs that are currently scheduled. Review the Supporting Document to update batch job scheduling and/or properties based on county opt-in/opt-out responses.

2.2.3 Execution Frequency

Refer to Supporting Document 'CalWIN All Other Batch Jobs Wave 4' for batch job frequencies.

2.2.4 Key Scheduling Dependencies

Refer to Supporting Document 'CalWIN All Other Batch Jobs Wave 4' for batch job frequencies.

2.2.5 Counties Impacted

San Diego, San Mateo, Santa Cruz, and Solano

2.2.6 Data Volume/Performance

N/A

2.2.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.3 Schedule Fiscal Jobs to run for the CalWIN Wave 4 Counties

2.3.1 Overview

This section outlines the updates necessary to include the batch jobs in the CalSAWS Batch Scheduler for San Diego, San Mateo, Santa Cruz, and Solano counties.

2.3.2 Description of Change

1. Validate the following batch jobs in the CalSAWS Batch Scheduler. Create BSCR/BPCR (if necessary) to schedule batch jobs for the CalWIN Wave 4 Counties.
 - a. Refer to Supporting Document 'CalWIN Fiscal Batch Jobs Wave 4' for detailed list of batch jobs.
 - b. There are existing batch jobs that are currently scheduled. Review the Supporting Document to update batch job scheduling and/or properties based on county opt-in/opt-out responses.
2. Foster Care Main Payroll
 - a. Schedule FC Main Payroll on 1st of the month, similar to C-IV counties, for all CalWIN Counties.

2.3.3 Execution Frequency

Refer to Supporting Document 'CalWIN All Other Batch Jobs Wave 4' for batch job frequencies.

2.3.4 Key Scheduling Dependencies

Refer to Supporting Document 'CalWIN All Other Batch Jobs Wave 4' for batch job frequencies.

2.3.5 Counties Impacted

San Diego, San Mateo, Santa Cruz, and Solano

2.3.6 Data Volume/Performance

N/A

2.3.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the

file from the directory and contacting the external partner if there is an account or password issue, etc.)

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Batch/Interfaces	List of all other batch jobs with county opt-in indicator, execution frequencies, and scheduling dependencies	CalWIN All Other Batch Jobs Wave 4.xlsx
2	Correspondence	List of Correspondence batch jobs with county opt-in indicator, execution frequencies, and scheduling dependencies	CalWIN Correspondence Batch Jobs Wave 4.xlsx
3	Fiscal	List of Fiscal batch jobs with county opt-in indicator, execution frequencies, and scheduling dependencies	CalWIN Fiscal Batch Jobs Wave 4.xlsx

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-211202

MC Annual Renewal NOA Income Population
Updates

CalSAWS	DOCUMENT APPROVAL HISTORY	
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	Reviewed By	Madhan Kumar

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01/04/2023	1.0	Initial Draft	Lianel Richwin

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1 OVERVIEW

This effort will be to update the population logic of the Non-MAGI Renewal NOA to use the Net Non-Exempt Income displayed on the EDBC.

1.1 Current Design

Currently, the field Net Non-Exempt Income is incorrectly populating with the Total Net Income Amount on the Non-MAGI Annual Renewal NOA.

1.2 Requests

Update the population logic to pull the correct value for the Net Non-Exempt Income as it is reflected on the EDBC.

1.3 Overview of Recommendations

Update population logic of the Non-MAGI Renewal NOA to use the Net Non-Exempt Income displayed on the EDBC.

1.4 Assumptions

1. There are no changes to the verbiage of the form with this effort.
2. There are no changes to the existing generation conditions of the form unless otherwise specified in this document.

2 RECOMMENDATIONS

2.1 Updates to the Non-MAGI Annual Renewal NOA population logic

2.1.1 Overview

Update the population logic to pull the correct value for the Net Non-Exempt Income.

Reason Fragment Name and ID: MC_H_NO_CHANGE_RENEWAL
(Fragment ID: 7614)

Current Program(s): Medi-Cal

Current Action Type: No Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Existing Languages: English, Spanish, Chinese, Cambodian, Russian, Farsi, Armenian, Korean, Tagalog, Vietnamese

2.1.2 Form Verbiage

There are no changes to the section for the form.

2.1.3 Form Variable Population

Currently Net Non-Exempt Income is populating total net income amount. Update the population logic to populate the correct value for the Net Non-Exempt Income as it is reflected on the EDBC

Variable Name	Population	Formatting
<NetNonexemptIncome>	Net Non-Exempt Income Format: 1,370.00	Arial Font 10

Variables Requiring Translations: N/A

2.1.4 Form Generation Conditions

There are no updates to generation conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;p. Transitioning of aid notices;q. Interface triggered forms and notices (e.g., IFDS, IEVS);r. Non-compliance and sanction notices;s. Benefit issuance and benefit recovery forms and notices, including reminder notices;t. Corrective NOAs on State Fair Hearing decisions;	<p>Update population logic of the Non-MAGI Renewal NOA to use the Net Non-Exempt Income displayed on the EDBC</p>

	u. CSC paper ID cards with LRS-generated access information; and v. CSC PIN notices.	
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CalSAWS

California Statewide Automated Welfare System

Design Document

CA-236368

Update Non-MAGI Screening Packet Batch Job
to Generate only when the Soft Pause is New

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Cynthia Ridley
	Reviewed By	Girish Chakkingal, Geetha Ramalingam, William Baretsky, Priya Sridharan, Sreekanth, Nithya Chereddy, Appalaraju Indala, Maksim Volf, Renee Gustafson

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
07/14/2022	.01	Created Document	Cynthia Ridley
09/29/2022	.02	Reviewed with CC Designer	Cynthia Ridley
10/03/2022	.03	Reviewed with Build/Test. Recommended to add scenario examples.	Cynthia Ridley
10/28/2022	.04	Added Scenarios and reviewed Design with Analysts. Updated Recommendation 2.1.2.2.	Cynthia Ridley
11/1/2022	.05	Sent Design for Analyst Review	Cynthia Ridley
11/29/2022	.06	Updated Recommendations and Scenarios. Reviewed with Analysts. Sent to Analysts for final review.	Cynthia Ridley

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1 OVERVIEW

CalSAWS CA-58123 added a new Batch EDBC Skip reason to skip the Medi-Cal program from Batch EDBC processing when the Determination Eligibility Response (DER) used in Batch EDBC has at least one individual with Eligibility Evaluation Reason of 'Soft Pause'. The Non-MAGI Screening Packet Forms Trigger Sweep job will generate the Non-MAGI Screening Packet when a program is skipped for 'Soft Paused'.

CalHEERS does not provide a reason in the DER why an individual is placed in Soft Pause nor indicates if the Soft Pause is a continuation or new Soft Pause. CalSAWS Medi-Cal EDBC logic will use the valid DER in EDBC, so the same DER may be used in multiple Batch EDBC months, resulting in a Batch Skip for 'Soft Paused' each EDBC benefit month. Or CalHEERS may continue to send Eligibility Evaluation Reason 'Soft Pause' for multiple DERs, month after month, also resulting in Batch EDBC being skipped for 'Soft Paused' month after month.

The Non-MAGI Screening Packet Forms Trigger sweep logic does not detect if the individual has been newly placed in a Soft Pause protection which could result in a Non-MAGI Screening Packet being generated month after month based on the same person remaining in Soft Pause for months.

This SCR will update the Non-MAGI Screening Packet Forms Trigger Sweep (Referred to as the NMSP Sweep) logic to generate a Non-MAGI Screening Packet only when the Medi-Cal program is skipped by Batch EDBC for reason of 'Soft Paused' and the soft pause is new.

1.1 Current Design

Non-MAGI Screening Packets are generated when a Medi-Cal program is skipped from Batch EDBC processing for reason of 'Soft Paused'. Once the Medi-Cal program is skipped, the NMSP Sweep logic checks if the Non-MAGI Screening Packet was already sent for the submit month.

The Sweep job uses the Non-MAGI Screening Packet Sweep Batch date to determine the Non-MAGI Screening Packet Submit Month; the Submit month is equal to the Batch date plus one month.

When Batch EDBC runs for a Medi-Cal program using an older DER with 'Soft Pause' (e.g. COLA, EDBC run in all-programs mode, etc.) and skips for 'Soft Paused', a Non-MAGI Screening Packet would have been previously sent based on that older DER when it was first skipped by Batch EDBC for 'Soft Paused'. The NMSP Sweep logic only checks to see if a Non-MAGI Screening Packet was sent for the Submit Month using the current Sweep job batch date. This causes the Non-MAGI Screening Packet to be generated again for a new submit month based on the newest Batch EDBC skip for 'Soft Paused'.

The Duplicate Medi-Cal EDBC Sweep job attempts to run Medi-Cal EDBC when CalSAWS receives a DER associated to an EDR initiated by the Batch EDR Run Reason "Duplicate Medi-Cal Clean-up." The EDBC Sweep job used to run nightly from 10-day through the first of the following month to attempt to process the DER and Discontinue Medi-Cal. When Batch EDBC skipped the Medi-Cal program for 'Soft Paused', the sweep picked it up each night until the first of the following month. Since the first of the following month would result in a new NMSP submit month, that same DER resulted in two NMSP being generated.

CA-235489 DCR Stored Procedure was implemented as an interim solution to identify on the first of the month, if a Non-MAGI Screening Packet was sent for the prior submit month, if so, the new packet generation record is moved to a 'Failed' status, and a Non-MAGI Screening packet does not get generated.

Examples:

1. Batch EDBC runs on **6/30/2022**. The Medi-Cal program is skipped for reason of 'Soft Paused'. NMSP Sweep job checks to see if a Non-MAGI Screening Packet exists for Submit month of **July**. If a packet exists, a new Non-MAGI Screening Packet will not be generated.
2. Batch EDBC runs on **7/1/2022**. The Medi-Cal program is skipped for reason of 'Soft Paused'. The NMSP Sweep job checks to see if a Non-MAGI Screening Packet exists for Submit month of **July**. If a packet exists, a new Non-MAGI Screening Packet will not be generated.
3. Batch EDBC runs on **7/2/2022**. The Medi-Cal program is skipped for reason of 'Soft Paused'. The NMSP Sweep job checks to see if a Non-MAGI Screening Packet exists for the submit month of **August**. If a packet exists, a new Non-MAGI Screening Packet will not be generated.

Note: If there are multiple MC program blocks, the Non-MAGI Screening Packet will generate for all program blocks if all the Non-MAGI Screening Packet generation criteria is met, regardless if the primary applicant is the same on all of the program blocks.

1.2 Requests

Update the NMSP Sweep logic to identify a Medi-Cal program for generation of a Non-MAGI Screening Packet only when a Non-MAGI Screening packet has not been generated previously for an individual with no break in 'Soft Pause' status.

1.3 Overview of Recommendations

1. Update the NMSP Sweep (PB00R538) to no longer identify a program to generate a Non-MAGI Screening Packet when the Medi-Cal program is skipped from EDBC processing for Eligibility Evaluation Reason of 'Soft Pause' and the previous DER used by EDBC has all the same individuals with an Eligibility Evaluation Reason of 'Soft Pause'.

1.4 Assumptions

1. Non-MAGI Screening Packet generation for a Medi-Cal program that already has a Mixed RE Packet or Non-MAGI Turning 65 Packet will remain unchanged.

2 RECOMMENDATIONS

2.1 Batch Non-MAGI Screening Packet Forms Trigger Sweep (PB00R538)

2.2 Overview

Update the NMSP Sweep job (PB00R538) to no longer identify a program to generate a Non-MAGI Screening Packet when the Medi-Cal program is skipped from EDBC processing for Eligibility Evaluation Reason of 'Soft Paused' when all the same individuals previously had a DER with an Eligibility Evaluation Reason of 'Soft Pause' and there was no 'Soft Pause Lift' in between.

Turn off DCR implemented through CA-235489 stored procedure to remove generation of duplicate Non-MAGI Screening Packets.

2.3 Description of Change

Definitions:

'New DER' – The valid DER for Batch Date with at least one individual in Soft Pause.

'Same' Soft Pause – The Individual had no break in 'Soft Pause' from the prior DER.

'Original Soft Pause DER' – The DER where an individual was placed into the same Soft Pause as the New DER.

Note: The 'New DER' can be the 'Original Soft Pause DER', if an individual had a break in Soft Pause, and is then placed back into a soft pause in the New DER, or if the individual is placed into a Soft Pause for the first time in the New DER.

'New DER Submit Month' – The NMSP Submit Month based on the Initiated Date of the 'New DER'.

- If the 'New DER' Initiated date falls on the first of the month, the 'New DER Submit Month' is equal to the first of the 'New DER' Initiated date month.
- If the 'New DER' Initiated date falls on any day after the first, the 'New DER' Submit month is equal to the first of the 'New DER' Initiated date plus one month.

'Original Soft Pause DER Submit Month' – The Submit Month based on the initiated Date of the 'Original Soft Pause DER'.

1. Update the NMSP Sweep job (PB00R538) to set the Submit Month as follows:
 - a. If the Batch date falls on the first of the month, the Submit month is equal to the first of the Batch month.

- b. If the Batch date falls on any day after the first, the Submit month is equal to the first day of the Batch month plus one month.

This is referred to as the 'Targeted Submit Month'

2. Update the NMSP Sweep job (PB00R538) to identify a program to generate the Non-MAGI Screening Packet when the following conditions are true:
 - a. The Medi-Cal Program is skipped from Batch EDBC due to the reason of 'Soft Paused' between the last success date and batch date, and
 - b. The Medi-Cal EDBC Skip benefit month is come-up month.And either of the following conditions are true:
 - c. The Soft Pause is new. Or,
 - d. The Soft Pause is not new, but one of the below packets was not already generated on or after the 'Original Soft Pause DER Submit Month'
 - Non-MAGI Screening Packet
 - Non-MAGI Turning 65 Packet
 - Mixed RE Packet
3. Exclude the identified program if the program is already in SYS-TRANSACTION to generate one of the below packets for the Submit month in Recommendation 2.1.2.1, or one of the below packets was already generated on or after the 'New DER Submit Month'.
 - Non-MAGI Screening Packet,
 - Non-MAGI Turning 65 Packet or
 - Mixed RE Packet.

Technical Note: For each program returned in the driving query, insert one record into the batch transaction table to generate a Non-MAGI Screening Packet during forms processing.

Note: CASE_ID, PGM_ID, SUB_TYPE_CODE, EFF_DATE, CREATED_BY and UPDATED_BY fields will be same as mentioned in the SCR CA-58123.

4. As of the go-live of CA-236368, turn off stored procedure PB19C624.

Examples:

Scenario 1: Individual remains in Soft Pause month after month

Pre-condition

- **05/10/2022**, DER with Initiated Date **05/10/2022** with an individual in 'Soft Pause', is run in batch EDBC for Benefit month **(06/2022)** and is skipped for skip reason of 'Soft Paused' and Non-MAGI Screening Packet is generated for Submit month of **06/2022**.

Scenario

- **03/04/2023**, Batch MAGI sends a new EDR for Benefit month **04/2023**; DER returns with the same individual in 'Soft Pause'.
- **03/05/2023**, Medi-Cal program is run in batch EDBC for Benefit month of **04/2023** and is skipped for skip reason of 'Soft Paused'.
- **03/05/2023** NMSP Sweep job runs with Target Submit month **04/2023** and confirms the following:
 - The program was skipped for 'Soft Paused'
 - The Batch EDBC Benefit month attempted is Come-Up month **(04/2023)**
 - The 'New DER Submit Month' is **04/2023**
 - The 'Original Soft Pause DER' Benefit Month is **06/2022**
 - The individual in 'Soft Pause' in the New DER Benefit month **(04/2023)** was previously in 'Soft Pause' in the Old DER Benefit month **(06/2022)**. No new individuals were placed in 'Soft Pause' in the New DER Benefit month **(04/2023)**.
- MC program is not identified for Non-MAGI Screening Packet generation because there is no new individual in 'Soft Pause'; NMSP not generated.

Scenario 2: First time in Soft Pause in New DER run for Come-Up month

Pre-Condition:

- **10/2/2022** DER received from CalHEERS with no individual in 'Soft Pause' for Benefit month **(11/2022)**.

Scenario:

- **03/04/2023**, Batch MAGI sends an EDR for Benefit month **04/2023** to CalHEERS and receives a DER with an individual in 'Soft Pause'.
- **03/05/2023**, Medi-Cal program is run in batch EDBC for Benefit month of **04/2023** and is skipped for skip reason of 'Soft Paused'.
- **03/05/2023** NMSP Sweep job runs with Target Submit month **04/2023** and confirms the following:
 - The Program was skipped for 'Soft Paused'.
 - The Batch EDBC Benefit Month attempted is for Come-Up month **(04/2023)**
 - the 'New DER' Submit Month is **04/2023**
 - The 'New DER' for Benefit month **(4/2023)** has at least one individual in a 'Soft Pause' and there is no 'Original Soft Pause DER'. The 'New DER' is the 'Original Soft Pause DER'.
 - There is no NMSP, Turning 65 or Mixed RE Packet planned to generate for Targeted Submit month **(04/2023)**
 - NMSP will be generated for Submit Month **04/2023**.

Scenario 3: Batch EDBC ran with an old DER for the Come-Up month

Pre-condition

- **09/05/2022** Worker sends an EDR for Benefit month **10/2022** to CalHEERS and DER returns with an individual in 'Soft Pause'.
Worker does not send out the NMSP
- **11/02/2022** Batch MAGI sends an EDR for Benefit month **12/2022** to CalHEERS and DER returns with same individual in 'Soft Pause'.
- **11/03/2022** Batch EDBC is run in 'All Programs' mode for Come-Up month of **12/2022** and was skipped for reason of 'Soft Paused'. The Non-MAGI Screening Packet was generated for Submit month of **12/2022**.

Scenario

- **03/05/2023**, Batch EDBC is run in 'All Programs' mode for Come-Up month of **04/2023**, and the Medi-Cal program was skipped for reason of 'Soft Paused'.
- **03/05/2023** NMSP Sweep job runs with Target Submit month **04/2023** and confirms the following:
 - The program was skipped for 'Soft Paused'.
 - The Batch EDBC Benefit month attempted is for come-up month **(04/2023)**
 - There is no DER for Benefit month **04/2023**, so the 'New DER' is the DER for Benefit month **12/2022** with Initiated Date **11/2/2022**
 - The 'New DER Submit Month' is **12/2022**
 - The 'Original Soft Pause DER' Benefit Month' is **10/2022**
 - The 'Soft Pause' in the 'New DER' Benefit month **(12/2022)** is the same in the 'Original Soft Pause DER' Benefit month **(10/2022)**.
 - The NMSP was generated for 'New DER Submit Month' of **12/2022**.
 - The NMSP will not be generated since there is no new 'Soft Pause'.

Scenario 4: NMSP Packet already generated based on DER used in Batch EDBC.

Pre-condition

- **05/02/2022** DER for benefit month of **06/2022** with no individual in 'Soft Pause'.
- **09/27/2022** Worker sends EDR for benefit month **11/2022**. DER for benefit month **11/2022** received from CalHEERS with 'Soft Pause'. Worker generates Non-MAGI Screening packet with Submit month **10/2022**.
- **11/01/2022** Non-MAGI Screening Packet is not returned, but no Negative Action occurs due to PHE.

Scenario:

- **03/05/2023**, Medi-Cal program is run in batch EDBC for Benefit month of **04/2023** and is skipped for skip reason of 'Soft Paused'.
- **03/05/2023**, NMSP Sweep job runs with Target Submit month **4/2023** and confirms the following:
 - The program was skipped for 'Soft Paused'
 - The Batch EDBC Benefit month attempted is Come-Up month (**04/2023**)
 - There is no DER for benefit month **4/2023** so the 'New DER' is the DER for benefit month **11/2022** with Initiated Date **9/27/2022**.
 - The 'New DER Submit Month' is **10/2022**
 - The 'New DER' for Benefit month (**10/2022**) has at least one individual in a 'Soft Pause' and there is no 'Original Soft Pause DER'. The 'New DER' is the 'Original Soft Pause DER'
 - There is no NMSP, Turning 65 or Mixed RE Packet planned to generate for the Targeted Submit month (**04/2023**)
 - There is a NMSP already generated on or after 'New DER Submit month' (**10/2022 or later**)
 - A NMSP will not be generated for Submit month **04/2023** because a NMSP was already generated for the DER used in Batch EDBC.

Scenario 5: Old NMSP exists. Subsequent online DER received with new Soft Pause but worker did not send NMSP. Case is picked up in batch and Skips for Soft Pause.

Pre-Conditions

- On-going case with 3 people on MAGI.
- **03/03/2022** - DER for Benefit Month **04/2022** has P3 with Soft Pause. NMSP was sent out with Submit Month **04/2022**.
- **04/15/2022** – Worker received NMSP, lifted Soft Pause for P3 and DER for Benefit Month **05/2022** with MAGI Discontinue and Soft Pause Lift for P3. EDBC processed and P3 Discontinued.
- **06/10/2022** – Online DER received for Benefit month **07/2022** with P2 in 'Soft Pause'.
Worker did not send out the NMSP for this DER.

Scenario:

- **10/03/2022**, Medi-Cal program is run in batch EDBC for Benefit month of **11/2022** and is skipped for skip reason of 'Soft Paused'.
- NMSP Sweep job sweep runs with Target Submit month **11/2022** and confirms:
 - the program was skipped for 'Soft Paused'
 - The batch EDBC Benefit month attempted is for come-up month (**11/2022**)

- There is no DER for benefit month **11/2022**, so the 'New DER' is the DER for benefit month **07/2022** with Initiated Date **06/10/2022**
- The 'New DER Submit Month' is **07/2022**
- The 'New DER' for Benefit month (**10/2022**) has at least one individual in a 'Soft Pause' and there is no 'Original Soft Pause DER'. The 'New DER' is the 'Original Soft Pause DER'
- There is no NMSP, Turning 65 or Mixed RE Packet planned to generate for the Targeted Submit month (**11/2022**)
- There is no NMSP, Turning 65 or Mixed RE Packet generated on or after 'New DER Submit Month' (**07/2022 or later**)

A NMSP will be generated for Targeted Submit month (**11/2022**) because even though the 'New DER' with a new Soft Pause is for an older benefit month, a NMSP was never generated for it.

Scenario 6: Turning 65 packet was generated for same submit month as 'New DER Submit Month'.

Pre-Condition:

- Case with two MAGI individuals.
- **08/05/2022** DER for Benefit month (**09/2022**) received online with no individual in 'Soft Pause'.
- **10/2022** - P2 is turning 65.
- **09/15/2022** Turning 65 Packet generated with Submit month of (**10/2022**)

Scenario:

- **09/16/2022** DER for **10/2022** benefit month is received online with Soft Pause.
Worker does not generate NMSP.
- **10/03/2022** Medi-Cal program is run in batch EDBC for benefit month of **11/2022** and is skipped for skip reason of 'Soft Paused'.
- **10/03/2022** NMSP sweep runs with Target Submit month **11/2022** job confirms the following:
 - the program was skipped for 'Soft Paused'
 - The Batch EDBC Benefit month attempted is for come-up month (**11/2022**)
 - There is no DER for benefit month **11/2022** so the 'New DER' is the DER for benefit month **10/2022** with Initiated Date **09/16/2022**.
 - The 'New DER Submit Month' is **10/2022**
 - The 'New DER' for Benefit month (**10/2022**) has at least one individual in a 'Soft Pause' and there is no 'Original Soft Pause DER'. The 'New DER' is the 'Original Soft Pause DER'
 - There is no NMSP, Turning 65 or Mixed RE Packet planned to generate for Targeted Submit month (**11/2022**)

- There is a Turning 65 packet generated on or after the 'New DER Submit Month' **(10/2022)**

A NMSP will not be generated for Submit month **11/2022** because a Turning 65 packet was already generated for the program after the DER used in Batch EDBC was received.

2.4 Execution Frequency

No Change

2.5 Key Scheduling Dependencies

No Change

2.6 Counties Impacted

All

2.7 Category

Core

2.8 Data Volume/Performance

No Change

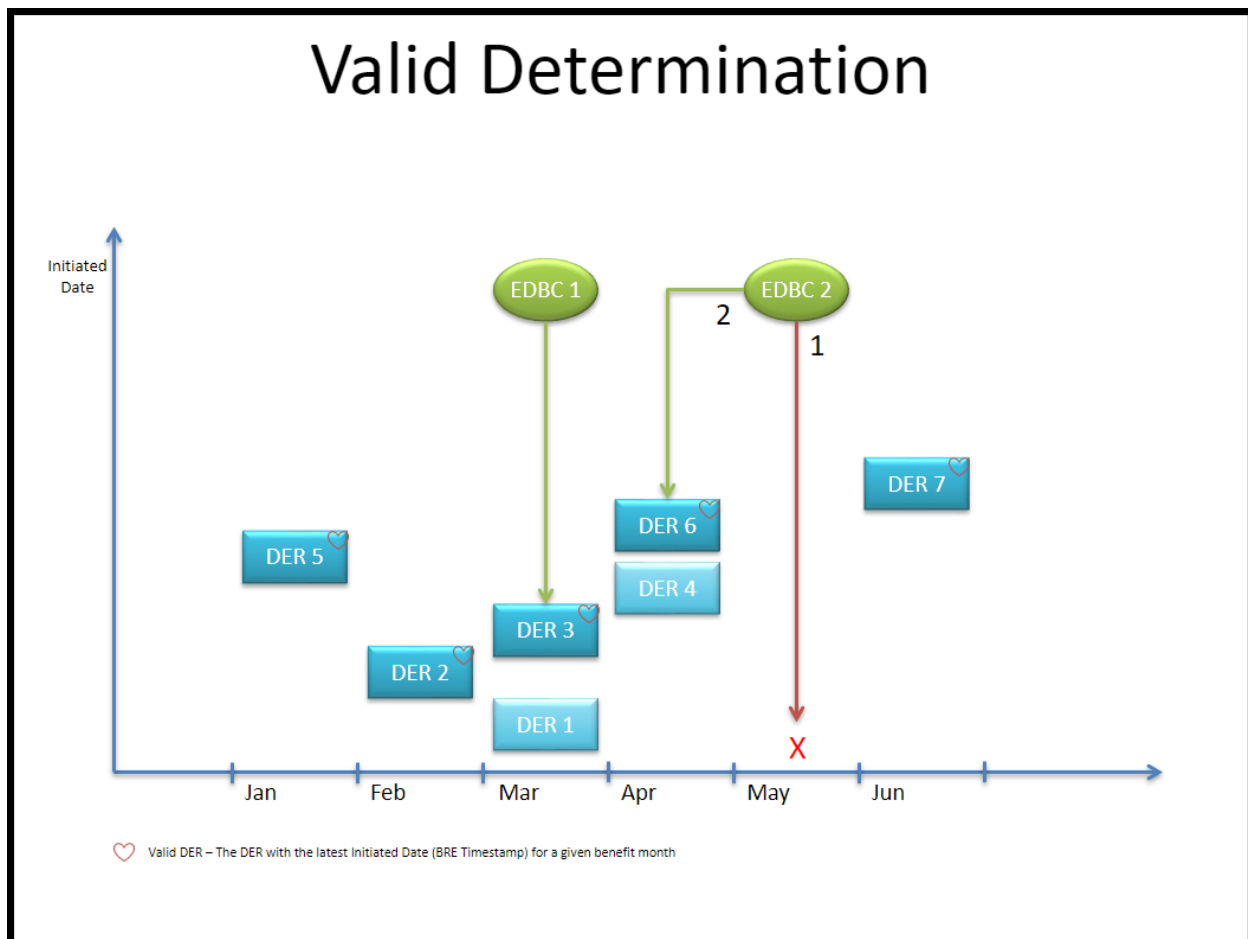
2.9 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc....)

3 APPENDIX

Valid DER – Medi-Cal EDBC will use the latest DER that has the same benefit month as the EDBC benefit month to generate the MAGI EDBC budget. If there is no DER with the same benefit month as the EDBC benefit month, EDBC will check for the latest DER with a benefit month immediately prior to the EDBC benefit month. If there is no DER with a benefit month immediately prior to the EDBC benefit month, this process is repeated for each prior month until a DER is found.

Note: Only DERs with the latest status of 'Reviewed', 'Complete', or 'Manually Complete' are used in EDBC. The "latest DER" is determined by the last 'Initiated Date'.





California Statewide Automated Welfare System

Design Document

CA-240265

Update WTW 4 to Check for Aid Code 35

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Phong Xiong
	Reviewed By	Priya Sridharan

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/19/2022	1.0	Initial Draft	Phong Xiong
12/06/2022	1.1	Updates to design based on committee review	Phong Xiong
12/09/2022	1.2	Updates to design based on committee review	Phong Xiong
12/15/2022	1.3	Updates to design based on committee review	Phong Xiong
01/04/2023	1.4	Updates to design to add assumption 7	Phong Xiong

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1 OVERVIEW

The WTW 4 is used for a CalWORKs household and one of the parents is non-complying with Welfare-to-Work (WTW) and/or Refugee Employment Program (REP) requirements. This effort will be to update the generation conditions of the form to check the aid code.

1.1 Current Design

CalSAWS triggers the WTW 4 for a CalWORKs household and one of the parents is not complying with WTW/REP requirements.

The form is triggered by both batch (Batch Job PB00C898) and online when the NA 840 is sent to one parent in a two-parent AU because that parent is not cooperating with WTW/REP requirements. The WTW 4 form must be sent to the other parent if they are in household status regardless of their program status notifying them of the non-cooperation of the non-complying parent. The form is not part of a set as it is addressed to a different participant.

The online generation logic of the WTW 4 is checking if the NA 840 has been generated for the case and if the case is a two-parent household for CalWORKs.

The batch generation logic of the WTW 4 is checking if the NA 840 have been generated for the case or if the NA 845 has not been generated for a two-parent CalWORKs household.

1.2 Requests

Add an aid code check to verify that the case is receiving aid code 35, 3M, or 3U.

1.3 Overview of Recommendations

1. Update the generation conditions of the WTW 4 to check if the case is currently receiving aid code 35, 3M, or 3U.

1.4 Assumptions

1. There are no changes to the form's variable population logic with this effort.
2. There are no changes to the verbiage of the form with this effort.
3. There are no changes to the existing generation conditions of the form unless otherwise specified in this document.
4. The mockup in the supporting document will only be of the WTW 4; there are no attached documents included.
5. Aid codes 32 and 3W are 'all other families' or the second parent is not aided so these are excluded from the updates of this SCR.
6. The GEN 1365 is automatically sent by Central Print for each form/NOA if the primary language is anything other than the available languages in CalSAWS.
7. SCR CA-254726 will update the batch and online generation logic of the WTW 4 to match one another.

2 RECOMMENDATIONS

2.1 Updates to the Existing WTW 4 Form

2.1.1 Overview

This form is generated for a CalWORKs household and one of the parents is non-compliant with WTW requirements. This form is updated to add an aid code check in its generation conditions. The batch doesn't look at the program non-compliance status of the second parent, but the program non-compliance status of the first parent. With this SCR, it will look at the aid code of the second parent.

State Form: WTW 4 (08/04)

Current Programs: Welfare-To-Work, REP

Current Attached Form(s): NA 840 – Notice Of Action – Welfare To Work Plan (03/14)

Current Forms Category: Forms

Current Template Repository Visibility: All Counties

Existing Languages: English and Spanish

2.1.2 Form Verbiage

There are no changes to the section for the form.

2.1.3 Form Variable Population

There are no changes to the section for the form.

2.1.4 Form Generation Conditions

1. Updates to Form Generation

Batch Generation: Update the NonComplianceAppointments batch logic (Batch Job PB00C898) to add a check if the case has an active aid code 35, 3M, or 3U.

Technical Note: *FormsHelper.java & NonComplianceAppointmentsBatch.java*

Online Generation: Update the generation logic from the Customer Appointment Detail page for the WTW 4 to add a check if the case has an active aid code 35, 3M, or 3U.

Technical Note: *AppointmentManagerImpl.java*

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Forms	WTW 4 Form Mockup	WTW_4_EN.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;p. Transitioning of aid notices;q. Interface triggered forms and notices (e.g., IFDS, IEVS);r. Non-compliance and sanction notices;s. Benefit issuance and benefit recovery forms and notices, including reminder notices;t. Corrective NOAs on State Fair Hearing decisions;	Updating the WTW 4 generation conditions

	u. CSC paper ID cards with LRS-generated access information; and v. CSC PIN notices.	
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CalsAWS

California Statewide Automated Welfare System

Design Document

CA-241311

Update CF 377.7A NOAs to latest CDSS version

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Kamal Shaker J
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
11/08/2022	1.0	Initial Document	Kamal Shaker J

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1 OVERVIEW

The purpose of the SCR CA-241311 is to update CF 377.7A NOAs in all available threshold languages to latest CDSS version.

1.1 Current Design

Currently CF 377.7A (2/14) is available in English and Spanish languages.

1.2 Requests

Add the NOA Reasons in Threshold languages for the below mentioned reasons to the latest version CF 377.7A (2/14):

1. CF_CH_IPV_STATE_HRNG_THIRD_SNCTN_F123
2. CF_TN_IPV_STATE_HRNG_THIRD_SNCTN_F123
3. CF_CH_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126
4. CF_TN_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126
5. CF_CH_IPV_DISQUAL_AGRD_SNCTN_F127
6. CF_TN_IPV_DISQUAL_AGRD_SNCTN_F127
7. CF_CH_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129
8. CF_TN_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129
9. CF_CH_IPV_COURT_DESC_SNCTN_F130
10. CF_TN_IPV_COURT_DESC_SNCTN_F130
11. CF_CH_IPV_COURT_DESC_SNCTN_THIRD_F132
12. CF_TN_IPV_COURT_DESC_SNCTN_THIRD_F132
13. CF_CH_IPV_STATE_HRNG_SNCTN_F121
14. CF_TN_IPV_STATE_HRNG_SNCTN_F121

Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese.

1.3 Overview of Recommendations

Add NOA Reason for CF 377.7A (2/14) in all available languages.

1.4 Assumptions

1. The triggering conditions of the Common NOA Fragments for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add NOA CF 377.7A (2/14) - NOTICE OF ADMINISTRATIVE DISQUALIFICATION in CalSAWS in available threshold languages.

2.1.1 CF_CH_IPV_STATE_HRNG_THIRD_SNCTN_F123

Add NOA Reason IPV State hearing Sanction 3 in available threshold languages.

Reason Fragment Name and ID:

CF_CH_IPV_STATE_HRNG_THIRD_SNCTN_F123
(Fragment ID: 6458)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.1.2 CF_TN_IPV_STATE_HRNG_THIRD_SNCTN_F123

Add NOA Reason IPV State hearing Sanction 3 in available threshold languages.

Reason Fragment Name and ID:

CF_TN_IPV_STATE_HRNG_THIRD_SNCTN_F123
(Fragment ID: 6459)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.1.3 CF_CH_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126

Add NOA Reason IPV admin disqualify sanction 3 in available threshold languages.

Reason Fragment Name and ID:

CF_CH_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126
(Fragment ID: 6464)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.1.4 CF_TN_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126

Add NOA Reason IPV admin disqualify sanction 3 in available threshold languages.

Reason Fragment Name and ID:

CF_TN_IPV_ADMIN_DISQUAL_THIRD_SNCTN_F126
(Fragment ID: 6465)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.1.5 CF_CH_IPV_DISQUAL_AGRD_SNCTN_F127

Add NOA Reason IPV Disqualification Consent Agreement in available threshold languages.

Reason Fragment Name and ID:

CF_CH_IPV_DISQUAL_AGRD_SNCTN_F127
(Fragment ID: 6466)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh
Current Action Type: Change
Current Fragment Level: Program
Currently Repeatable: No
Include NA Back 9: Yes
Current Forms/NOAs Generated with this NOA: NA
Existing Languages: English and Spanish

2.1.6 CF_TN_IPV_DISQUAL_AGRD_SNCTN_F127

Add NOA Reason IPV Disqualification Consent Agreement in available threshold languages.

Reason Fragment Name and ID:
CF_TN_IPV_DISQUAL_AGRD_SNCTN_F127
(Fragment ID: 6467)
Current NOA Template: CF_NOA_TEMPLATE (3027)
State Form/NOA: CF 377.7A
Current Program(s): CalFresh
Current Action Type: Termination
Current Fragment Level: Program
Currently Repeatable: No
Include NA Back 9: Yes
Current Forms/NOAs Generated with this NOA: NA
Existing Languages: English and Spanish

2.1.7 CF_CH_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129

Add NOA Reason IP disqualify agreed sanction in available threshold languages.

Reason Fragment Name and ID:
CF_CH_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129
(Fragment ID: 6470)
Current NOA Template: CF_NOA_TEMPLATE (3027)
State Form/NOA: CF 377.7A
Current Program(s): CalFresh
Current Action Type: Change
Current Fragment Level: Program
Currently Repeatable: No
Include NA Back 9: Yes
Current Forms/NOAs Generated with this NOA: NA
Existing Languages: English and Spanish

2.1.8 CF_TN_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129

Add NOA Reason IP disqualify agreed sanction in available threshold languages.

Reason Fragment Name and ID:

CF_TN_IPV_DISQUAL_AGRD_SNCTN_CHNG_F129
(Fragment ID: 6471)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.1.9 CF_CH_IPV_COURT_DESC_SNCTN_F130

Add NOA Reason IPV 1st and 2nd Sanction in available threshold languages.

Reason Fragment Name and ID:

CF_CH_IPV_COURT_DESC_SNCTN_F130
(Fragment ID: 6472)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.1.10 CF_TN_IPV_COURT_DESC_SNCTN_F130

Add NOA Reason IPV 1st and 2nd Sanction in available threshold languages.

Reason Fragment Name and ID:

CF_CH_IPV_COURT_DESC_SNCTN_F130
(Fragment ID: 6473)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh
Current Action Type: Change
Current Fragment Level: Program
Currently Repeatable: No
Include NA Back 9: Yes
Current Forms/NOAs Generated with this NOA: NA
Existing Languages: English and Spanish

2.1.11 CF_CH_IPV_COURT_DESC_SNCTN_THIRD_F132

Add NOA Reason IPV court decision sanction 3 in available threshold languages.

Reason Fragment Name and ID:
CF_CH_IPV_COURT_DESC_SNCTN_THIRD_F132
(Fragment ID: 6476)
Current NOA Template: CF_NOA_TEMPLATE (3027)
State Form/NOA: CF 377.7A
Current Program(s): CalFresh
Current Action Type: Change
Current Fragment Level: Program
Currently Repeatable: No
Include NA Back 9: Yes
Current Forms/NOAs Generated with this NOA: NA
Existing Languages: English and Spanish

2.1.12 CF_TN_IPV_COURT_DESC_SNCTN_THIRD_F132

Add NOA Reason IPV court decision sanction 3 in available threshold languages.

Reason Fragment Name and ID:
CF_TN_IPV_COURT_DESC_SNCTN_THIRD_F132
(Fragment ID: 6477)
Current NOA Template: CF_NOA_TEMPLATE (3027)
State Form/NOA: CF 377.7A
Current Program(s): CalFresh
Current Action Type: Termination
Current Fragment Level: Program
Currently Repeatable: No
Include NA Back 9: Yes
Current Forms/NOAs Generated with this NOA: NA
Existing Languages: English and Spanish

2.1.13 CF_CH_IPV_STATE_HRNG_SNCTN_F121

Add NOA Reason IPV 1st and 2nd sanction in available threshold languages.

Reason Fragment Name and ID:

CF_CH_IPV_STATE_HRNG_SNCTN_F121

(Fragment ID: 6454)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.1.14 CF_TN_IPV_STATE_HRNG_SNCTN_F121

Add NOA Reason IPV 1st and 2nd sanction in available threshold languages.

Reason Fragment Name and ID:

CF_TN_IPV_STATE_HRNG_SNCTN_F121

(Fragment ID: 6455)

Current NOA Template: CF_NOA_TEMPLATE (3027)

State Form/NOA: CF 377.7A

Current Program(s): CalFresh

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.2 Form/NOA Verbiage

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese

NOA Mockups/Examples: Supporting Documents #2

2.3 Form/NOA Variable Population

Field Mappings: Use the same field mappings as the English for existing population logic.

2.4 Form/NOA Generation Conditions

No changes to generation conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	NOA CF 377.7A (2/14)	CF377.7A_AR.xdp CF377.7A_AE.xdp CF377.7A_CA.xdp CF377.7A_CH.xdp CF377.7A_FA.xdp CF377.7A_HM.xdp CF377.7A_KO.xdp CF377.7A_LA.xdp CF377.7A_RU.xdp CF377.7A_TG.xdp CF377.7A_VI.xdp
2	NOA	Verbiage	Fragments Veribage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;p. Transitioning of aid notices;q. Interface triggered forms and notices (e.g., IFDS, IEVS);r. Non-compliance and sanction notices;s. Benefit issuance and benefit recovery forms and notices, including reminder notices;t. Corrective NOAs on State Fair	<p>New Reason Snippet are added as part of this SCR in all available languages for CF 377.7A NOAs.</p>

	Hearing decisions; u. CSC paper ID cards with LRS-generated access information; and v. CSC PIN notices.	
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CalsAWS

California Statewide Automated Welfare System

Design Document

CA-246157

Update CF 377.1 NOAs to latest CDSS version

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Thanushree Veereshappa
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
08/18/2022	1.0	Initial Document	Thanushree Veereshappa

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1 OVERVIEW

The purpose of the SCR CA-246157 is to update CF 377.1 NOAs to latest CDSS version.

1.1 Current Design

SCR CA-236226 was created to add the updated CF 377.1 (5/20) with the latest CDSS version. This SCR will be used to update English NOA and Spanish language with the Latest CDSS version.

1.2 Requests

Update the English NOA and Spanish languages for the below mentioned reasons to the latest version CF 377.1 (5/20):

1. INELIGIBLE INSTITUTION - with reason code: F004A
2. UNVERIFIED: SSN - with reason code: F012A
3. Fail Citizenship Status Info - with reason code: F013A
4. RECEIPT OF SSP - with reason code: F015A
5. INELIGIBLE STUDENT - with reason code: F017A
6. VOLUNTARY JOB QUIT - with reason code: F021A
7. INELIGIBLE ALIEN - with reason code: F052A
8. IPV SANCTION - with reason code: F055A
9. OVERLAPPING AID - with reason code: F067A
10. GAIN SANCTIONED - with reason code: F090A
11. GROW NON COOPERATION - with reason code: F139A
12. REFUSED WORK TRAINING - with reason code: F018A
13. SB1569 Approved - T Visa - with reason code: F150A
14. SB1569 Approved - U Visa - with reason code: F151A
15. CalFresh Recert Approval NOA - with reason code: F281A
16. CF APPROVED - with reason code: F900A
17. CF PRORATED APPROVAL - with reason code: F901A
18. UVisa/UVIR denied - with reason code: F153A
19. Not shown Vt Human Trafficking - with reason code: F156A
20. Not apply for UVisa/UVIR - with reason code: F157A
21. SHELTER EXP NOT VERIF - with reason code: F303A
22. UTILITY EXP NOT VERIFIED - with reason code: F305A
23. MEDICAL EXP NOT VERIFIED - with reason code: F307A
24. DEP CARE EXP NOT VERIFIED - with reason code: F309A
25. LESS THAN \$10 BNFT/APP MNTH - with reason code: F319A
26. Sponsored Non-Citizen Opt Out - with reason code: F378A
27. Expedited CalFresh - with reason code: F903A
28. Mandatory Optional Rules - with reason code: F032
29. On Aid Another Case

1.3 Overview of Recommendations

Update the English NOA and Spanish languages for the below mentioned reasons to the latest version CF 377.1 (5/20):

1. INELIGIBLE INSTITUTION - with reason code: F004A
2. UNVERIFIED: SSN - with reason code: F012A
3. Fail Citizenship Status Info - with reason code: F013A
4. RECEIPT OF SSP - with reason code: F015A
5. INELIGIBLE STUDENT - with reason code: F017A
6. VOLUNTARY JOB QUIT - with reason code: F021A
7. INELIGIBLE ALIEN - with reason code: F052A
8. IPV SANCTION - with reason code: F055A
9. OVERLAPPING AID - with reason code: F067A
10. GAIN SANCTIONED - with reason code: F090A
11. GROW NON COOPERATION - with reason code: F139A
12. REFUSED WORK TRAINING - with reason code: F018A
13. SB1569 Approved - T Visa - with reason code: F150A
14. SB1569 Approved - U Visa - with reason code: F151A
15. CalFresh Recert Approval NOA - with reason code: F281A
16. CF APPROVED - with reason code: F900A
17. CF PRORATED APPROVAL - with reason code: F901A
18. UVisa/UVIR denied - with reason code: F153A
19. Not shown Vt Human Trafficking - with reason code: F156A
20. Not apply for UVisa/UVIR - with reason code: F157A
21. SHELTER EXP NOT VERIF - with reason code: F303A
22. UTILITY EXP NOT VERIFIED - with reason code: F305A
23. MEDICAL EXP NOT VERIFIED - with reason code: F307A
24. DEP CARE EXP NOT VERIFIED - with reason code: F309A
25. LESS THAN \$10 BNFT/APP MNTH - with reason code: F319A
26. Sponsored Non-Citizen Opt Out - with reason code: F378A
27. Expedited CalFresh - with reason code: F903A
28. Mandatory Optional Rules - with reason code: F032
29. On Aid Another Case

1.4 Assumptions

1. The triggering conditions of the CF 377.1 NOA Fragments for Threshold Generation remains the same and are not being updated.
2. And SCR CA- 250777 is created to add the other missing threshold languages with the latest CDSS version.
3. **Partial Approval NOA Assumptions:**
 - In all Partial Approval NOAs, we should not mention/list the Approved Person Names because that is not there in CDSS site. But we will list the Denied Person Names because that is part of the Reason verbiage.
 - Do not change any Reason verbiage of any of these NOA.

2 RECOMMENDATIONS

2.1 Add a new Action for all CF 377.1 NOAs in English to the latest version of the form CF 377.1(5/20)

2.1.1 Overview

This section will cover the requirements to add Action in English:

State Form/NOA: CF 377.1

Current Program(s): CalFresh

Current Action Type: Approval

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Impacted CF 377.1 NOAs and its available languages: Supporting Documents #1

2.1.2 Create Action Fragment xdp

Create a new action fragment for CF Approval NOAs

NOA Mockups/Examples: See supporting document #2

Add Language: English, Spanish

Action Fragment Verbiage:

English Description	Action Text to add	Formatting
<DYNAMIC_SECTION1>	<p><input type="checkbox"/> YOUR APPLICATION FOR CALFRESH BENEFITS HAS BEEN APPROVED. Your initial amount of benefits is: <PrevBenefitAmount> for <ApplicationMonth>. Your benefit amount per month for the rest of your certification period will be <BenefitAmount> from <CertificationBeginDate> through <CertificationEndDate>.</p> <p>IF YOU ALSO APPLIED FOR CASH AID, and it has not yet been approved, your CalFresh benefits may be lowered or stopped without another notice if your cash aid is approved.</p> <p><input type="checkbox"/> Your CalFresh eligibility starts the same day as your cash aid.</p> <p><input type="checkbox"/> Your first month's benefits include more than one month's benefits because of the date your application was approved.</p> <p><input type="checkbox"/> Your first month's benefits were prorated from the date you filed your application.</p>	Arial Font Size 10

<DYNAMIC_SECTION2>	<p><input type="checkbox"/> BECAUSE YOU RECEIVED CALFRESH BENEFITS RIGHT AWAY, we did not require you to give us the following verification: <Verifications></p> <p>You must give us this verification before <MonthDayYear1> or your CalFresh eligibility will stop. You will not get another notice. If the verification you send changes your eligibility or benefits, we will make the change. You will not get an advance notice before we take this action.</p>	Arial Font Size 10
Spanish Description	Action Text to add	Formatting
<DYNAMIC_SECTION1>	<p><input type="checkbox"/> SU SOLICITUD PARA RECIBIR BENEFICIOS DE CALFRESH HA SIDO APROBADA. La cantidad inicial de sus beneficios es: <PrevBenefitAmount> para <ApplicationMonth>. La cantidad mensual de beneficios para el resto del período de certificación será <BenefitAmount> de <CertificationBeginDate> a <CertificationEndDate>.</p> <p>SI TAMBIÉN PRESENTÓ UNA SOLICITUD PARA RECIBIR ASISTENCIA MONETARIA, y esta todavía no ha sido aprobada, es posible que sus beneficios de CalFresh sean reducidos o descontinuados sin ningún otro aviso si se aprueba su solicitud para asistencia monetaria.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Su elegibilidad para beneficios de CalFresh empieza el mismo día que su asistencia monetaria. <input type="checkbox"/> Sus beneficios para el primer mes incluyen beneficios de más de un mes a causa de la fecha en que su solicitud se aprobó. <input type="checkbox"/> Sus beneficios correspondientes al primer mes fueron prorrateados a partir de la fecha en que usted presentó su solicitud. 	Arial Font Size 10
<DYNAMIC_SECTION2>	<p><input type="checkbox"/> DEBIDO A QUE USTED RECIBIÓ BENEFICIOS DE CALFRESH INMEDIATAMENTE, no le requerimos que nos diera la siguiente verificación: <Verifications></p> <p>Usted debe darnos esta verificación antes del <MonthDayYear1> o dejará de ser elegible para recibir beneficios de CalFresh. No recibirá otro aviso. Si la verificación que usted nos envíe cambia su elegibilidad o beneficios, haremos el cambio. No recibirá un aviso antes de que tomemos esta acción.</p>	Arial Font Size 10

2.1.1 Add Action Fragment Variable Generation

The variable population logic for this action fragment will be as follows:

Action Fragment Variable Population

Variable Name	Population	Formatting
<PrevBenefitAmount>	Populate with the Previous Cash Aid Amount Ex: "\$300.00"	Arial Font 10
<ApplicationMonth>	Begin Month from EDBC table Ex: "01/2022" or "MM/YYYY"	Arial Font 10
< BenefitAmount >	Populate Auth Amount from EDBC table Ex: "\$600.00"	Arial Font 10
<CertificationBeginDate>	Certification Begin Date of Program Ex: "01/01/2022" or "MM/DD/YYYY"	Arial Font 10
<CertificationEndDate>	Certification End Date of Program Ex: "01/01/2022" or "MM/DD/YYYY"	Arial Font 10
<Verifications>	List Postponed Verifications from CT 170.	Arial Font 10
<MonthDayYear1>	Date should be earliest Due Date for the Postponed Verifications Ex: "01/01/2022" or "MM/DD/YYYY"	Arial Font 10

Variables Requiring Translations: N/A

2.1.2 Add Action Fragment Section Generation

Ordering on NOA: This will be the first fragment generated on the NOA.

This action fragment checkboxes will populate as follows:

Section	Generation Conditions
Dynamic Section 1	Populate this section for all CalFresh Approval.

	<p>Checkboxes should check based on the conditions given below:</p> <p><input type="checkbox"/> First Checkbox: Populate this checkbox if along with the CalFresh program, CalWORKs program also should be approved and if the begin date is same.</p> <p><input type="checkbox"/> Second Checkbox: Populate this checkbox if the CalFresh application date is <i>on or after</i> the 15th of the month and was approved within the application month.</p> <p><input type="checkbox"/> Third Checkbox: Populate this checkbox if it is CF Prorated Approval.</p>
Dynamic Section 1 & 2	<p>Populate these sections when Expedited Services is approved with postponed verifications. (Note: the verbiage for the 3 checkboxes in the IF YOU ALSO APPLIED FOR CASH AID section should dynamically populate per the case scenario)</p>

Note:

- If CalFresh is approved with expedited services approval but there are **no postponed verifications**, then you would not include Dynamic section 2.
- For ALL other types of CalFresh approvals (regular CF approvals or Expedited Services approvals with no postponed verifications), we would include only Dynamic section 1 (where the verbiage for the 3 checkboxes in the IF YOU ALSO APPLIED FOR CASH AID section should be dynamically populated based on the CF scenario).

2.2 Add a new Message for all CF 377.1 NOAs in English to the latest version of the form CF 377.1(5/20)

2.2.1 Overview

This section will cover the requirements to add Message in English:

State Form/NOA: CF 377.1

Current Program(s): CalFresh

Current Message Type: Approval

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Impacted CF 377.1 NOAs and its available languages: Supporting

2.2.2 Create Message Fragment XDP

Create a new Message fragment for CF 377.1 NOAs

NOA Mockups/Examples: See supporting document #2

Add Language: English, Spanish

Message Fragment Verbiage:

English Description	Message Text to add	Formatting
<STATIC_SECTION>	Your CalFresh household may be eligible to a State Utility Assistance Subsidy (SUAS) payment. If eligible, the county will award you a \$20.01 SUAS cash payment. This is a one-time per year payment and if eligible it will be put into your cash Electronic Benefit Transfer (EBT) account. If you do not have a cash EBT account, one will be set up for you on your CalFresh EBT card. You will not have to do anything to get a new card, but you can use it to cover expenses not otherwise covered by CalFresh. This payment allows the county to use the highest utility deduction (Standard Utility Allowance - SUA) for food benefits. You may use this \$20.01 when you use your EBT card. If you want to know more, please contact your local county office.	Arial Font Size 10
Spanish Description	Message Text to add	Formatting
<STATIC_SECTION>	Es posible que su hogar de CalFresh sea elegible para un pago proveniente del Subsidio del Estado para Asistencia con los Servicios Públicos y Municipales (State Utility Assistance Subsidy, o SUAS). Si es elegible, el Condado le otorgará un pago de \$20.01 por el SUAS. Este es un pago anual y, si es elegible, se depositará en su cuenta de EBT (transferencia electrónica de beneficios). Si no tiene una cuenta EBT monetaria, se establecerá una en su tarjeta EBT de CalFresh. No tendrá que hacer nada para recibir una tarjeta nueva, pero puede usarla para cubrir gastos que no cubre CalFresh. Este pago le permite al Condado usar la deducción más alta (cantidad estándar permitida para servicios públicos y municipales [Standard Utility Allowance, o SUA]) para beneficios de alimentos. Usted puede usar los \$20.01 cuando use su tarjeta de EBT. Si desea saber más acerca de esto, por favor, llame a la oficina local de su condado.	Arial Font Size 10

2.2.1 Add Message Fragment Generation

Generate the new Message fragment after the corresponding Reason fragment.

Ordering on NOA: This will be the last fragment generated on the NOA.

2.3 Update CF NOA Template to the latest version of the form CF 377.1(5/20)

2.3.1 Overview:

This section will cover the requirements to update NOA Template in English:

State Form/NOA: CF 377.1

Current Program(s): CalFresh

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: CF NOA Template

2.3.2 Update State Hearing Verbiage in English and Threshold Languages

Update CF NOA Template in English and Threshold Languages

Threshold Languages: Arabic, Armenian, Cambodian, Chinese*, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Spanish, Vietnamese and Russian.

Form Mockups/Examples: See Supporting Documents #4

State Hearing Verbiage:

Description	State Hearing Text to update	Formatting
State Hearing Text	State Hearing: If you think this action is wrong, you can ask for a hearing. The back of this page tells you how. Your benefits may not be changed if you ask for a hearing before this action takes place.	Arial Font Size 10

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	List of CF 377.1 NOAs Reasons	Impacted CF 377.1 NOA Reasons.xlsx
2	NOA	Mockups for 2 Partial Approval NOA, CF Approved NOA, CF	CalFresh Overlapping Aid.pdf CF Approved.pdf

		PRORATED NOA and Expedited CF NOA	CF PRORATED APPROVAL.pdf Expedited Calfresh.pdf UNVERIFIED SSN.pdf
3	NOA	CF 377.1 (5/20) Mockups	CF377.1_EN.pdf CF377.1_AR.pdf CF377.1_AE.pdf CF377.1_CA.pdf CF377.1_CH.pdf CF377.1_FA.pdf CF377.1_HM.pdf CF377.1_KO.pdf CF377.1_LA.pdf CF377.1_RU.pdf CF377.1_SP.pdf CF377.1_TG.pdf CF377.1_VI.pdf
4	NOA	State Hearing Verbiage in threshold languages	State Hearing verbiage for Threshold Languages.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none"> a. Appointment notices; b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or 	New Action and New Message are added as part of this SCR in all available languages for all CF 377.1 NOAs.

	<p>authorized representative of a change in worker, telephone hours or Local Office Site;</p> <p>g. Information notices and stuffers;</p> <p>h. Case-specific verification/referral forms;</p> <p>i. GR Vendor notices;</p> <p>k. Court-mandated notices, including Balderas notices;</p> <p>l. SSIAP appointment notices;</p> <p>m. Withdrawal forms;</p> <p>n. COLA notices;</p> <p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-246212

Add Threshold Languages to
CF 377.1A (08/21) NOAs

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Kamal Shaker J
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
12/21/2022	1.0	Initial Document	Kamal Shaker J

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1 OVERVIEW

The purpose of this change is to add threshold languages to CF 377.1A (08/21) NOA in CalSAWS.

1.1 Current Design

Currently CF 377.1A (08/21) NOA is only available in English and Spanish Languages in CalSAWS.

1.2 Requests

1. Add Threshold languages to INELIGIBLE INSTITUTION with reason code: F004D to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog/Filipino and Vietnamese.
2. Add Threshold languages to FAILED FOR IDENTIFICATION with reason code: F011D to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
3. Add Threshold languages to UNVERIFIED: SSN with reason code: F012D to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
4. Add Threshold languages to Fail Citizenship Status with reason code: F013D to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese
5. Add Threshold languages to INELIGIBLE STUDENT with reason code: F017D to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
6. Add Threshold languages to Resources Exceed Limit/Denial with reason code: F209/F267D to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
7. Add Threshold languages to Non-Coop Sponsored Non-Citizen with reason code: F377D to match with the state version.
Languages include:

Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

1.3 Overview of Recommendations

1. Add Threshold languages to INELIGIBLE INSTITUTION with reason code: F004D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
2. Add Threshold languages to FAILED FOR IDENTIFICATION with reason code: F011D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
3. Add Threshold languages to UNVERIFIED: SSN with reason code: F012D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
4. Add Threshold languages to Fail Citizenship Status with reason code: F013D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
5. Add Threshold languages to INELIGIBLE STUDENT with reason code: F017D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
6. Add Threshold languages to Resources Exceed Limit/Denial with reason code: F209/F267D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.
7. Add Threshold languages to Non-Coop Sponsored Non-Citizen with reason code: F377D in following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

1.4 Assumptions

1. The triggering conditions of the NOA for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add INELIGIBLE INSTITUTION with reason code: F004D for Threshold Generation in CalSAWS.

2.1.1 Overview

Add INELIGIBLE INSTITUTION with reason code: F004D for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_DN_INELIG_INST_F004 (Fragment ID: 6003)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English and Spanish

2.1.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates in this section.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add FAILED FOR IDENTIFICATION with reason code: F011D for Threshold Generation in CalSAWS.

2.2.1 Overview

Add FAILED FOR IDENTIFICATION with reason code: F011D for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_DN_FAIL_PRVD_IDENT_F011 (Fragment ID: 6007)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English and Spanish

2.2.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.2.3 Form/NOA Variable Population

No updates in this section.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add UNVERIFIED: SSN with reason code: F012D for Threshold Generation in CalSAWS.

2.3.1 Overview

Add UNVERIFIED: SSN with reason code: F012D for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_DN_UNVRFD_SSN_F012 (Fragment ID: 6008)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English and Spanish

2.3.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.3.3 Form/NOA Variable Population

No updates in this section.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.4 Add Fail Citizenship Status Info with reason code: F013D for Threshold Generation in CalSAWS.

2.4.1 Overview

Add Fail Citizenship Status Info with reason code: F013D for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_DN_UNVRF_CTZNSHP_F013 (Fragment ID: 6011)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English and Spanish

2.4.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.4.3 Form/NOA Variable Population

No updates in this section.

2.4.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.5 Add Ineligible Student with reason code F017D for Threshold Generation in CalSAWS

2.5.1 Overview

Add Ineligible Student with reason code F017D for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_DN_INELIG_STUD_F017 (Fragment ID: 6019)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English and Spanish

2.5.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.5.3 Form/NOA Variable Population

No updates in this section.

2.5.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.6 Add Resources Exceed Limit/Denial with reason code: F209/F267D for Threshold Generation in CalSAWS.

2.6.1 Overview

Add Resources Exceed Limit/Denial with reason code: F209/F267D for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_DN_RSRCES_EXCED_LMT_F267
(Fragment ID: 7438)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English and Spanish

2.6.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.6.3 Form/NOA Variable Population

No updates in this section.

2.6.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.7 Add Non-Coop Sponsored Non-Citizen with reason code: F377D for Threshold Generation in CalSAWS.

2.7.1 Overview

Add Non-Coop Sponsored Non-Citizen with reason code: F377D for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_DN_NCOOP_SPNSR_NCTZN_F377
(Fragment ID: 6103)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English and Spanish

2.7.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.7.3 Form/NOA Variable Population

No updates in this section.

2.7.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	CF 377.1A NOA's Threshold languages	Fragments Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;p. Transitioning of aid notices;	CF 377.1A NOA's are added in all available threshold languages.

	<p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-246236

Add Threshold Languages to NOA Reason
Ineligible Student and Voluntary Job Quit

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Ranjith Madeshwaran
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
12/22/2022	1.0	Initial Document	Ranjith Madeshwaran

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1 OVERVIEW

The purpose of this change is to Add Threshold Languages to NOA Reason Ineligible Student.

1.1 Current Design

Currently NOA Reason Ineligible Student and Voluntary Job Quit are only available in English and Spanish Languages.

1.2 Requests

1. Add Threshold languages to Ineligible Student (F017A) to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese
2. Add Threshold languages to Voluntary Job Quit (F021A) to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese
3. Add Threshold languages to Voluntary Job Quit (F021D) to match with the state version.
Languages include:
Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese

1.3 Overview of Recommendations

1. Add Threshold languages to Ineligible Student (F017A): Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese
2. Add Threshold languages to Voluntary Job Quit (F021A): Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese
3. Add Threshold languages to Voluntary Job Quit (F021D): Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese

1.4 Assumptions

1. The triggering conditions of the NOA Fragments for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add NOA Ineligible Student with reason code F017A in available Threshold Language.

2.1.1 Overview

Add NOA Ineligible Student with reason code F017A in available Threshold Language.

Reason Fragment Name and ID: CF_AP_INELIG_STUD_F017 (Fragment ID: 6017)

State Form/NOA: CF 377.1 (2/13)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Approval

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: NA

Existing Languages: English and Spanish

2.1.2 Form/NOA Verbiage

Add Ineligible Student Fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates in this Section.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add NOA Voluntary Job Quit with reason code F021A in available Threshold Language.

2.2.1 Overview

Add NOA Voluntary Job Quit with reason code F021A in available Threshold Language.

Reason Fragment Name and ID: CF_AP_VLNTRY_JOB_QUIT_F021 (Fragment ID: 6452)

State Form/NOA: CF 377.1 (2/13)

Current NOA Template: CF_NOA_TEMPLATE (Fragment ID: 3027)

Current Program(s): CalFresh

Current Action Type: Approval

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish

2.2.2 Form/NOA Verbiage

Add Voluntary Job Quit Fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese

NOA Mockups/Examples: Supporting Documents #1

2.2.3 Form/NOA Variable Population

No updates in this Section.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add NOA Voluntary Job Quit with reason code F021D in available Threshold Language.

2.3.1 Overview

Add NOA Voluntary Job Quit with reason code F021D in available Threshold Language.

Reason Fragment Name and ID: CF_DN_VLNTRY_JOB_QUIT_F021
(Fragment ID: 6022)

State Form/NOA: DFA 377.1A (3/02)

Current NOA Template: CF_NOA_TEMPLATE (Fragment ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denied

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish

2.3.2 Form/NOA Verbiage

Add Voluntary Job Quit Fragments in Threshold languages.

Add Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese

NOA Mockups/Examples: Supporting Documents #1

2.3.3 Form/NOA Variable Population

No updates in this Section.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	NOA Reason Ineligible Student and Voluntary Job Quit	Fragment Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;	NOA Reason Ineligible Student and Voluntary Job Quit are added in all available threshold languages.

	<p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-246239

Add Threshold Languages to NOA Reason Ineligible
Alien, Overlapping Aid and Gain Sanction

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Shaik Shahul
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
07/25/2022	1.0	Initial Document	Shaik Shahul

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1 OVERVIEW

The purpose of this change is to add Threshold Languages to NOA Reason Ineligible Alien, Overlapping Aid and Gain sanction.

1.1 Current Design

Currently, the System has only English and Spanish languages in CalSAWS.

1.2 Requests

1. Add the threshold languages to NOA reason Ineligibility Alien with reason code F052A.
Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese.
2. Add the threshold languages to NOA reason Overlapping Aid with reason code F067A
Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese.
3. Add the threshold languages to NOA reason GAIN Sanction with reason code F090A
Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese.

1.3 Overview of Recommendations

1. Add the threshold languages to NOA reason Ineligibility Alien with reason code F052A.
Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese.
2. Add the threshold languages to NOA reason Overlapping Aid with reason code F067A
Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese.
3. Add the threshold languages to NOA reason GAIN Sanction with reason code F090A
Languages include: Arabic, Farsi, Armenian, Hmong, Lao, Chinese, Russian, Korean, Tagalog/Filipino, Cambodian and Vietnamese.

1.4 Assumptions

1. The triggering conditions of the Common NOA Fragments for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add (F052A) NOA Eligibility Reason Ineligible Alien for threshold generation in CalSAWS.

2.1.1 Overview

Adding (F052A) NOA Eligibility Reason Ineligible Alien for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_AP_INELIG_ALIEN_F052 (ID:6037)

State Form/NOA: CF 377.1 (2/13)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Approve

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish.

2.1.2 Form/NOA Verbiage

Add CalFresh NOA fragments in the following languages:

Add Threshold languages: Arabic, Cambodian, Chinese, Farsi, Armenian, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates required for this section.

2.1.4 Form/NOA Generation Conditions

No updates required for this section.

2.2 Add (F067A) NOA Eligibility Reason Overlapping Aid for threshold generation in CalSAWS.

2.2.1 Overview

Adding (F067A) NOA Eligibility Reason Overlapping Aid for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_AP_OVRLP_AID_F067 (ID:6043)

State Form/NOA: CF 377.1 (2/13)

Current NOA Template: CF_NOA_TEMPLATE (Fragment ID: 3027)

Current Program(s): CalFresh

Current Action Type: Approve

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish.

2.2.2 Form/NOA Verbiage

Add CalFresh NOA fragments in the following languages:

Add Threshold Languages: Arabic, Cambodian, Chinese, Farsi, Armenian, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #2

2.2.3 Form/NOA Variable Population

No updates required for this section.

2.2.4 Form/NOA Generation Conditions

No updates required for this section.

2.3 Add (F090A) NOA Eligibility Reason GAIN Sanction for threshold generation in CalSAWS.

2.3.1 Overview

Adding (F090A) NOA Eligibility Reason GAIN Sanction for Threshold Generation in CalSAWS.

Reason Fragment Name and ID:

CF_AP_GAIN_PA_NOT_COMPLY_WORK_RULES_NO_CAUSE_F090 (ID:7228)

State Form/NOA: CF 377.1 (2/13)

Current NOA Template: CF_NOA_TEMPLATE (Fragment ID: 3027)

Current Program(s): CalFresh

Current Action Type: Approve

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish.

2.3.2 Form/NOA Verbiage

Add CalFresh NOA fragments in the following languages:

Add Threshold Languages: Arabic, Cambodian, Chinese, Farsi, Armenian, Tagalog/Filipino, Hmong, Korean, Lao, Russian, and Vietnamese.

NOA Mockups/Examples: Supporting Documents #3

2.3.3 Form/NOA Variable Population

No updates required for this section.

2.3.4 Form/NOA Generation Conditions

No updates required for this section.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.	NOA	CF 377.1 NOA's threshold languages.	Fragments Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;	<p>NOA Reason Ineligible Alien, Overlapping Aid and Gain sanction are added in all available threshold languages.</p>

	<p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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CalSAWS

California Statewide Automated Welfare System

Design Document

CA-246439

Allow User to Enter Historical Records for WPR

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Farhat Ulain
	Reviewed By	Matthew Lower

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
08/03/2022	1.0	Initial Draft	Farhat Ulain
01/19/2023	1.1	<ul style="list-style-type: none"> Updated Design Document to remove any reference to WTW/REP program since it is not being used in existing logic for the validation. Update Design Document to include Active, Pending and Ineligible status through out the design document to be consistent. 	Kusnadi.E

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1 OVERVIEW

In CalSAWS, Work Participation Rate (WPR) section is used to enter historical records about the participant(s) in the case. It has 4 sections including 'Sanction', 'Child Under One', 'Vocational Education Track (Voc Ed)', and 'Job Readiness'. User can enter the historical records only when there is no active CalWORKs (CW) program in the case. If the participant(s) is Active, Pending or Ineligible in CalWORKs (CW) program, CalSAWS does not allow the users to add the historical records in the case. This SCR will be updating the WPR logic that will allow the users to successfully add and save the historical information about the participant(s) in the case when there is an Active CalWORKs program in the case.

1.1 Current Design

In CalSAWS, user is not able to enter the historical information in WPR section when a participant is Active, Pending or ineligible for a CalWORKs (CW) program in the case.

1.2 Requests

Update the logic in 'Child Under One Track Detail', 'Vocational Education Track Detail', and 'Job Readiness Track Detail' pages to allow users to add, edit and save the historical information when the participant is Active, Pending, or Ineligible for a CalWORKs (CW) program in the case.

1.3 Overview of Recommendations

1. Update the logic in 'Child Under One Track Detail' page to allow users to add and save the historical information when the participant is Active, Pending, or Ineligible for a CalWORKs (CW) program in the case.
2. Update the logic in 'Vocational Education Track Detail' (Voc Ed) page to allow users to add and save the historical information when the participant is Active, Pending, or Ineligible for a CalWORKs (CW) program in the case.
3. Update the logic in 'Job Readiness Track Detail' page to allow users to add and save the historical information when the participant is Active, Pending, or Ineligible for a CalWORKs (CW) program in the case.

1.4 Assumptions

1. Fields not modified within the description of changes will retain their current functionality.
2. The validation message will not be displayed in 'Child Under One Track Detail', 'Vocational Education Track Detail', and 'Job Readiness Track Detail' pages when the user adds and saves the records and the recipient is Pending, Active or Ineligible in CalWORKs (CW) program.

3. There will be no change in 'Sanction' page. This page will retain the current functionality.

2 RECOMMENDATIONS

2.1 Child Under One Track Detail

2.1.1 Overview

The 'Child Under One Track Detail' page allows the user to add, edit or view the information for the child who is under 1 year of age. This page tracks the Federal Child Under One Exemption for WPR. Child Under One time clock is created during WPRD for each participant who is a single custodial parent and has a child in the home under the age of one as of the first day of the report month and who does not already have a time track for the report month. This change will enable the user to add and save the record when the recipient is Active, Pending or Ineligible in the CalWORKs (CW)-program.

2.1.2 Child Under One Track Detail Page Mockup

Child Under One Track Detail

* - Indicates required fields

Name: *
Fake, Name 34F

Month: *
01/2020

County:
Riverside

Disregard Used: *
Yes

Last Updated On 05/07/2020 1:46:43 AM By: [213804](#)

Figure 2.1.2.1 – Child Under One Track Detail Page

2.1.3 Description of Changes

1. Update the logic in 'Child Under One Track Detail' page to allow users to add, edit, and save the historical information when the recipient is Active, Pending or ineligible for a CalWORKs (CW)/ program in the case.
 - a. Remove the validation message from the page:

Cancel - Cannot add entry for MM/YYYY because <Last Name>, <First Name> <AgeM/F> is pending, active, or ineligible on CalWORKs.

Note: Validation message will not be displayed when the user adds, edit, and save the record when the recipient is Pending, Active or Ineligible in CalWORKs (CW) program.

2.1.4 Page Location

- **Global:** Empl. Services
- **Local:** Case Summary
- **Task:** WPR – Child Under One

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Page Usage/Data Volume Impacts

N/A

2.2 Vocational Education Track Detail

2.2.1 Overview

The 'Vocational Education Track Detail' page allows the user to add, edit or view vocational education information for a specific individual on the selected case. This page tracks the Federal Vocational Education exemption for WPR. This change will enable the user to add and save the record when the recipient is Active, Pending or Ineligible in the CalWORKs (CW) program.

2.2.2 Vocational Education Track Detail Page Mockup

Vocational Education Track Detail

*- Indicates required fields

Name: *
Fake, Name 34F
Used in WPR: *
No

Month: *
10/2019
Reason: *
Time Limit Reached

County:
Riverside

Edit

Close

Edit

Close

Last Updated On 02/07/2020 1:34:44 AM By: [213825](#)

Figure 2.2.2.1 – Vocational Education Track Detail Page

2.2.3 Description of Change

1. Update the logic in 'Vocational Education Track Detail' page to allow users to add, edit, and save the historical information when the recipient is Active, Pending or Ineligible for a CalWORKs (CW) program in the case.
 - a. Remove the validation message from the page:
Cancel - Cannot add entry for MM/YYYY because <Last Name>, <First Name> <AgeM/F> is pending, active, or ineligible on CalWORKs.

Note: Validation message will not be displayed when the user adds, edit, and save the record when the recipient is Pending, Active or Ineligible in CalWORKs (CW) program.

2.2.4 Page Location

- **Global:** Empl. Services
- **Local:** Case Summary
- **Task:** WPR – Voc Ed

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

N/A

2.2.7 Page Usage/Data Volume Impacts

N/A

2.3 Job Readiness Track Detail

2.3.1 Overview

The Job Readiness Track Detail page allows the user to view a summary of Job Readiness activities. This page tracks the Job Readiness Participation for WPR. The Job Readiness participation is limited to 240 or 360 core hours (depending on household composition) in a 12-month period. This change will enable the user to add and save the record when the recipient is Active, Pending or Ineligible in the CalWORKs (CW) program.

2.3.2 Job Readiness Track Detail Page Mockup

Job Readiness Track Detail

* - Indicates required fields

Name: * Fake, Name 34F **Month: *** 01/2020 **Week: *** 12/30/2019 - 01/05/2020

Core Hours: * 0.0 **Other Hours: *** 0.0 **Reason:**

Override to Other: * No

Last Updated On 05/07/2020 1:46:43 AM By: [213804](#)

Figure 2.3.2.1 – Job Readiness Track Detail Page

2.3.3 Description of Change

1. Update the logic in 'Job Readiness Track Detail' page to allow users to add, edit, and save the historical information when the recipient is Active, Pending or Ineligible for a CalWORKs (CW) program in the case.
 - a. Remove the validation message from the page:
Cancel - Cannot add entry for MM/YYYY because <Last Name>, <First Name> <AgeM/F> is pending, active, or ineligible on CalWORKs.

Note: Validation message will not be displayed when the user adds, edit, and save the record when the recipient is Pending, Active or Ineligible in CalWORKs (CW) program.

2.3.4 Page Location

- **Global:** Empl. Services
- **Local:** Case Summary
- **Task:** WPR – Job Readiness

2.3.5 Security Updates

N/A

2.3.6 Page Mapping

N/A

2.3.7 Page Usage/Data Volume Impacts

N/A

2.4 Automated Regression Test

2.4.1 Overview

Create new automated regression test scripts to verify that Child Under One, Job Readiness, and Vocational Education Track Detail records can be added and saved when an Active, Pending or Ineligible in the CalWORKs (CW) program exists on the same case.

2.4.2 Description of Change

Create regression scripts to verify that a record can be added / saved on each of the following pages for an applicant who is Active, Pending or Ineligible for a CalWORKs program on the same case:

1. Child Under One Track Detail
2. Job Readiness Track Detail
3. Vocational Education Track Detail

Note: Due to the nature of the change to the CalSAWS (removal of an existing validation message) only positive tests are included in the Automated Regression Test scope.

3 SUPPORTING DOCUMENTS

N/A

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.1.1.5	The CalSAWS shall provide field-level and cross-field validation upon completion of data entry by user and immediately display appropriate corrective instructions for the related field.	A validation message will be removed to allow the user to add and save the WPR information.

CalsAWS

California Statewide Automated Welfare System

Design Document

CA-246748

Add Missing Threshold Fragments for CF 377.4
(6/13)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Harshita S Bhat
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
07/21/2022	1.0	Initial Document	Harshita S Bhat

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1 OVERVIEW

The purpose of this change is to add Missing Threshold Fragments For CF 377.4 (6/13) NOAs.

1.1 Current Design

Currently CF 377.4 SAR NOAs are available in the Threshold Languages except for Arabic, Farsi, Hmong and Lao.

1.2 Requests

1. Add Threshold Languages for Shelter utility Amount with reason code F712C.
Languages include: Arabic, Farsi, Hmong, and Lao.
2. Add Threshold Languages for Dep Care Deduction Changed with reason code F705C.
Languages include: Arabic, Farsi, Hmong, and Lao.
3. Add Threshold languages to CW Rescind Approved TFS Fail with reason code F623T.
Languages include: Arabic, Farsi, Hmong, and Lao.

1.3 Overview of Recommendations

1. Add Threshold Languages reasons: Shelter utility Amount with reason code F712C.
Languages include: Arabic, Farsi, Hmong, and Lao.
2. Add Threshold Languages for Dep Care Deduction Changed with reason code F705C.
Languages include: Arabic, Farsi, Hmong, and Lao.
3. Add Threshold Languages to CW Rescind Approved TFS Fail with reason code F623T.
Languages include: Arabic, Farsi, Hmong, and Lao.

1.4 Assumptions

1. The triggering conditions of the NOA Fragments for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add NOA Shelter Utility Amount with reason code F712C for Threshold Generation in CalSAWS.

2.1.1 Overview

Add NOA Shelter Utility Amount with reason code F712C for Threshold Generation in CalSAWS.

Reason Fragment Name and ID:

CF_CH_SHLTR_UTLTY_AMNT_CHANGE_F712 (Fragment ID: 7252)

State Form/NOA: CF 377.4 SAR (6/13)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese.

2.1.2 Form/NOA Verbiage

Add CalFresh NOA fragments in the following languages:

Add Threshold languages: Arabic, Farsi, Hmong and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates required for this section.

2.1.4 Form/NOA Generation Conditions

No updates required for this section.

2.2 Add NOA Dep Care Deduction Changed with reason code F705C for Threshold Generation in CalSAWS.

2.2.1 Overview

Add NOA Dep Care Deduction Changed with reason code F705C for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_CH_DEP_DED_CHNGD_F705
(Fragment ID: 6488)

State Form/NOA: CF 377.4 SAR (6/13)

Current NOA Template: CF_NOA_TEMPLATE (Fragment ID: 3026)

Current Program(s): CalFresh

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese

2.2.2 Form/NOA Verbiage

Add CalFresh NOA fragments in the following languages:

Add Threshold Languages: Arabic, Farsi, Hmong and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.2.3 Form/NOA Variable Population

No updates required for this section.

2.2.4 Form/NOA Generation Conditions

No updates required for this section.

2.3 Add NOA CW Rescind Approved TFS Fail Changed with reason code F623T for Threshold Generation in CalSAWS

2.3.1 Overview

Add CW Rescind Approved TFS Fail Changed with reason code F623T for Threshold Generation in CalSAWS.

Reason Fragment Name and ID: CF_TN_CW_RSCND_AP_F623
(Fragment ID: 6111)

State Form/NOA: CF 377.4 SAR (6/13)

Current NOA Template: CF_NOA_TEMPLATE (Fragment ID: 3027)

Current Program(s): CalFresh

Current Action Type: Terminate

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese

2.3.2 Form/NOA Verbiage

Add CalFresh NOA fragments in the following languages:

Add Threshold Languages: Arabic, Farsi, Hmong and Lao.

NOA Mockups/Examples: Supporting Documents #3

2.3.3 Form/NOA Variable Population

No updates required for this section.

2.3.4 Form/NOA Generation Conditions

No updates required for this section.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	CF 377.4 SAR NOA's Threshold languages	Fragments Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;p. Transitioning of aid notices;	CF 377.4 SAR NOA's are added in Arabic, Farsi, Hmong and Lao.

	<p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-246805

Add Missing Threshold Fragments for CF 377.1A
(08/21) and CF 377.4 SAR (6/13) NOAs

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Dinesh Kumar Mariyappan
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
05/01/2023	1.0	Initial Document	Dinesh Kumar Mariyappan

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1 OVERVIEW

The purpose of this change is to add the missing threshold fragments for CF 377.1A (08/21) and CF 377.4 SAR (6/13) NOA in CalSAWS.

1.1 Current Design

Currently the NOA CF 377.1A (08/21) and CF 377.4 SAR (6/13) is available in all Threshold Languages except for Arabic, Farsi, Hmong and Lao in CalSAWS.

1.2 Requests

1. Add the missing Threshold Fragments to Eligibility Reasons: Ineligible Boarder-SFU with a reason code: F031D
Languages include Arabic,Farsi, Hmong and Lao.
2. Add the missing Threshold Fragments to Eligibility Reasons: Ineligible Alien with a reason code: F052D
Languages include Arabic,Farsi, Hmong and Lao.
3. Add the missing Threshold Fragments to Eligibility Reasons: Termination Client's Request with a reason code: F101T
Languages include Arabic,Farsi, Hmong and Lao.

1.3 Overview of Recommendations

1. Add the missing Threshold Fragments to Eligibility Reasons: Ineligible Boarder-SFU with a reason code: F031D
Languages include Arabic,Farsi, Hmong and Lao.
2. Add the missing Threshold Fragments to Eligibility Reasons: Ineligible Alien with a reason code: F052D
Languages include Arabic,Farsi, Hmong and Lao.
3. Add the missing Threshold Fragments to Eligibility Reasons: Termination Client's Request with a reason code: F101T
Languages include Arabic,Farsi, Hmong and Lao.

1.4 Assumptions

1. The triggering conditions of the NOA for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add the missing Threshold languages to Eligibility Reasons: Ineligible Boarder-SFU Limit with a reason code: F031D in CalSAWS.

2.1.1 Overview

Add the missing Threshold languages to Eligibility Reasons: Ineligible Boarder-SFU Limit with a reason code: F031D in CalSAWS.

Reason Fragment Name and ID: CF_DN_INELIG_BOARDER_F031
(Fragment ID: 6028)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Russian, Tagalog, Vietnamese, Korean

2.1.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Frasi, Hmong and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates in this section.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add the missing Threshold languages to Eligibility Reasons: Ineligible Alien Limit with a reason code: F052D in CalSAWS.

2.2.1 Overview

Add the missing Threshold languages to Eligibility Reasons: Ineligible Alien Limit with a reason code: F052D in CalSAWS.

Reason Fragment Name and ID: CF_DN_INELIG_ALIEN_F052 (Fragment ID: 6038)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Russian, Tagalog, Vietnamese

2.2.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Farsi, Hmong and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.2.3 Form/NOA Variable Population

No updates in this section.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add the missing Threshold languages to Eligibility Reasons: Termination Client's Request with a reason code F101T in CalSAWS.

2.3.1 Overview

Add the missing Threshold languages to Eligibility Reasons: Termination Client's Request with a reason code F101T in CalSAWS.

Reason Fragment Name and ID: CF_TN_INDI_REQ_TERM_F101 (Fragment ID: 6845)

State Form/NOA: CF 377.4 SAR (6/13)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Russian, Tagalog, Vietnamese

2.3.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Farsi, Hmong and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.3.3 Form/NOA Variable Population

No updates in this section.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	CF 377.1A (08/21) and CF 377.4 SAR (6/13) NOA's Threshold languages	Fragments Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;	Reasons F031D, F052D, F101T are added in all missing threshold languages.

	<p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-246810

Add Missing Threshold Fragments for CF 377.1A
(08/21)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Pooja Pandey
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
12/22/2022	1.0	Initial Document	Pooja Pandey

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1 OVERVIEW

The purpose of this change is to add the missing threshold fragments for CF 377.1A (08/21) NOA in CalSAWS.

1.1 Current Design

Currently the NOA CF 377.1A (08/21) is available in all Threshold Languages except for Arabic, Hmong, Korean and Lao.

1.2 Requests

Add the missing Threshold languages to Eligibility Reasons: UNVERIF:BUD MTH-UNEARN INC with a reason code: F037D

Languages include Arabic, Hmong, Korean and Lao.

1.3 Overview of Recommendations

Add the missing Threshold languages to Eligibility Reasons: UNVERIF:BUD MTH-UNEARN INC with a reason code: F037D

Languages include Arabic, Hmong, Korean and Lao.

1.4 Assumptions

1. The triggering conditions of the NOA for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add the missing Threshold languages to Eligibility Reasons: UNVERIF:BUD MTH-UNEARN INC with a reason code: F037D in CalSAWS.

2.1.1 Overview

Add the missing Threshold languages to Eligibility Reasons: UNVERIF:BUD MTH-UNEARN INC with a reason code: F037D in CalSAWS.

Reason Fragment Name and ID:

CF_DN_UNVERF_BUDMTH_UNERN_INC_F037 (Fragment ID: 6034)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh
Current Action Type: Denial
Current Fragment Level: Program
Currently Repeatable: No
Include NA Back 9: Yes
Current Forms/NOAs Generated with this NOA: N/A
Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese

2.1.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, Korean and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates in this section.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	CF 377.1A (08/21) NOA's Threshold languages	Fragments Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including: a. Appointment notices;	UNVERIF:BUD MTH-UNEARN INC NOA is added in all missing threshold languages.

	<ul style="list-style-type: none"> b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site; g. Information notices and stuffers; h. Case-specific verification/referral forms; i. GR Vendor notices; k. Court-mandated notices, including Balderas notices; l. SSIAP appointment notices; m. Withdrawal forms; n. COLA notices; o. Time limit notices; p. Transitioning of aid notices; q. Interface triggered forms and notices (e.g., IFDS, IEVS); r. Non-compliance and sanction notices; s. Benefit issuance and benefit recovery forms and notices, including reminder notices; t. Corrective NOAs on State Fair Hearing decisions; u. CSC paper ID cards with LRS-generated access information; and v. CSC PIN notices. 	
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California Statewide Automated Welfare System

Design Document

CA-246811

Add Missing Threshold Fragments for CF 377.1A
(08/21)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Pooja Pandey
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION kkk	AUTHOR
12/22/2022	1.0	Initial Document	Pooja Pandey

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1 OVERVIEW

The purpose of this change is to add the missing threshold fragments for CF 377.1A (08/21) NOA in CalSAWS.

1.1 Current Design

Currently the NOA CF 377.1A (08/21) is available in all Threshold Languages except for Arabic, Hmong, and Lao in CalSAWS.

1.2 Requests

1. Add the missing Threshold Fragments to Eligibility Reasons: Exceeds PRO Gross Income Limit with a reason code: F026D
Languages include Arabic, Hmong, and Lao.
2. Add the missing Threshold Fragments to Eligibility Reasons: Exceeds Pro Net Income Limit with a reason code: F027D
Languages include Arabic, Hmong, and Lao.
3. Add the missing Threshold languages to Unverif: BUD MTH ERN INC with a reason code: F035D
Languages include Arabic, Hmong, and Lao.
4. Add the missing Threshold languages to Missed FS Intake Schedule Interview with a reason code: F374D
Languages include Arabic, Hmong, and Lao.
5. Add the missing Threshold languages to Not LA/CA Resident with a reason code: F061D
Languages include Arabic, Hmong, and Lao.

1.3 Overview of Recommendations

1. Add the missing Threshold Fragments to Eligibility Reasons: Exceeds PRO Gross Income Limit with a reason code: F026D
Languages include Arabic, Hmong, and Lao.
2. Add the missing Threshold Fragments to Eligibility Reasons: Exceeds Pro Net Income Limit with a reason code: F027D
Languages include Arabic, Hmong, and Lao.
3. Add the missing Threshold languages to Unverif: BUD MTH ERN INC with a reason code: F035D
Languages include Arabic, Hmong, and Lao.
4. Add the missing Threshold languages to Missed FS Intake Schedule Interview with a reason code: F374D
Languages include Arabic, Hmong, and Lao.
5. Add the missing Threshold languages to Not LA/CA Resident with a reason code: F061D
Languages include Arabic, Hmong, and Lao.

1.4 Assumptions

1. The triggering conditions of the NOA for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add the missing Threshold languages to Eligibility Reasons: Exceeds PRO Gross Income Limit a reason code: F026D in CalSAWS.

2.1.1 Overview

Add the missing Threshold languages to Eligibility Reasons: Exceeds PRO Gross Income Limit with a reason code: F026D in CalSAWS.

Reason Fragment Name and ID: CF_DN_EXCD_PGRS_INC_LMT_F026
(Fragment ID: 6026)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Farsi, Russian, Tagalog, Vietnamese, Korean

2.1.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.1.3 Form/NOA Variable Population

No updates in this section.

2.1.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.2 Add the missing Threshold languages to Eligibility Reasons PRO Net Income Limit a reason code: F027D in CalSAWS.

2.2.1 Overview

Add the missing Threshold languages to Eligibility Reasons: Exceeds Pro Net Income Limit with a reason code: F027D in CalSAWS.

Reason Fragment Name and ID: CF_DN_EXCD_PRO_NET_INC_LMT_F027 (Fragment ID: 7223)

State Form/NOA: CF 377.1A (08/21)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Farsi, Russian, Tagalog, Vietnamese

2.2.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.2.3 Form/NOA Variable Population

No updates in this section.

2.2.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.3 Add the missing Threshold languages to Eligibility Reasons: UNVERIF:BUD MTH-ERN INC with a reason code: F035D in CalSAWS.

2.3.1 Overview

Add the missing Threshold languages to Eligibility Reasons Unverif: BUD MTH ERN INC with a reason code F035D in CalSAWS.

Reason Fragment Name and ID: CF_DN_UNVERF_BUDMTH_ERN_INC_F035
(Fragment ID: 6031)
State Form/NOA: CF 377.1A (08/21)
Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)
Current Program(s): CalFresh
Current Action Type: Denial
Current Fragment Level: Program
Currently Repeatable: No
Include NA Back 9: Yes
Current Forms/NOAs Generated with this NOA: N/A
Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Farsi, Russian, Tagalog, Vietnamese

2.3.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.3.3 Form/NOA Variable Population

No updates in this section.

2.3.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.4 Add the missing Threshold languages to Eligibility Reasons: Missed FS Intake Schedule Interview with a reason code: F374D in CalSAWS.

2.4.1 Overview

Add the missing Threshold languages to Eligibility Reasons: Not LA/CA Resident with a reason code: F061D in CalSAWS.

Reason Fragment Name and ID: CF_DN_MISSD_INTAKE_SCHL_INTER_F374
(Fragment ID: 6482)
State Form/NOA: DFA 377.1A(3/02)
Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)
Current Program(s): CalFresh
Current Action Type: Denial
Current Fragment Level: Program
Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Farsi, Russian, Tagalog, Vietnamese

2.4.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, Korean and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.4.3 Form/NOA Variable Population

No updates in this section.

2.4.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

2.5 Add the missing Threshold languages to Eligibility Reasons: Not LA/CA Resident with a reason code: FO61D in CalSAWS.

2.5.1 Overview

Add the missing Threshold languages to Eligibility Reasons: Missed FS Intake Schedule Interview with a reason code: F374D in CalSAWS.

Reason Fragment Name and ID: CF_DN_NOT_CNTY_RESIDENT_F061
(Fragment ID: 6453)

State Form/NOA: DFA 377.1A(3/02)

Current NOA Template: CF_NOA_TEMPLATE (ID: 3027)

Current Program(s): CalFresh

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish, Armenian, Cambodian, Chinese, Farsi, Russian, Tagalog, Vietnamese

2.5.2 Form/NOA Verbiage

Add NOA fragments in Threshold languages.

Add Threshold languages: Arabic, Hmong, and Lao.

NOA Mockups/Examples: Supporting Documents #1

2.5.3 Form/NOA Variable Population

No updates in this section.

2.5.4 Form/NOA Generation Conditions

No updates to existing trigger conditions.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	NOA	DFA 377.1A (3/02) NOA's Threshold languages	Fragments Verbiage.xlsx

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including: a. Appointment notices; b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a	DFA 377.1A (3/02) NOA's are added in all missing threshold languages.

	<p>change in worker, telephone hours or Local Office Site;</p> <p>g. Information notices and stuffers;</p> <p>h. Case-specific verification/referral forms;</p> <p>i. GR Vendor notices;</p> <p>k. Court-mandated notices, including Balderas notices;</p> <p>l. SSIAP appointment notices;</p> <p>m. Withdrawal forms;</p> <p>n. COLA notices;</p> <p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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California Statewide Automated Welfare System

Design Document

CA-247003

GA/GR and CAPI Recoverable Account
Changes

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Jimmy Tu
	Reviewed By	[individual(s) from build and test teams that reviewed document]

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/11/2022	1.0	Initial Version	Jimmy Tu

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1 OVERVIEW

1.1 Current Design

Currently, GA/GR Recoverable Accounts are created only for LA County via the GRCAPI Recoverable Batch. In addition, fund codes for General Assistance (Managed) 'GM' and General Assistance/Relief Automated Solution (GR), are currently not GR Recoverable.

1.2 Requests

1. Update the GAGR CAPI Recoverable Batch to run for C-IV/CalWIN counties.
2. Update Fund Code Map table for General Assistance/General Relief Automated Solution Fund Codes to have a GR Recoverable Indicator of 'Yes'.
3. Update Fund Code Map table for General Assistance (Managed) Fund Codes to have a GR Recoverable Indicator of 'Yes'.
4. Update Fund Code Map table for Cash Assistance Program for Immigrants (CAPI) to have a GR Recoverable Indicator of 'Yes'.

1.3 Overview of Recommendations

1. Update the GAGR CAPI Recoverable Batch to run for C-IV/CalWIN counties.
2. Update Fund Code Map table for General Assistance/General Relief Automated Solution Fund Codes to have a GR Recoverable Indicator of 'Yes'.
3. Update Fund Code Map table for General Assistance (Managed) Fund Codes to have a GR Recoverable Indicator of 'Yes'.
4. Update Fund Code Map table for Cash Assistance Program for Immigrants (CAPI) to have a GR Recoverable Indicator of 'Yes'.

1.4 Assumptions

1. This SCR, CA-247003, will not have any impact to Los Angeles County.

2 RECOMMENDATIONS

2.1 GAGR CAPI Recoverable Batch (PBXXF207)

2.1.1 Overview

This batch job is to automate the creation of 'Recoverable Accounts' for GA/GR and CAPI programs.

2.1.2 Description of Change

1. Schedule the GAGR CAPI Recoverable Batch to run for the following counties:
 - a. Alameda, Amador, Calaveras, Contra Costa, Del Norte, Fresno, Humboldt, Imperial, Kern, Kings, Madera, Marin, Orange, Placer, Riverside, San Benito, San Francisco, San Joaquin, San Luis Obispo, Santa Barbara, Santa Clara, Santa Cruz, Shasta, Sierra, Solano, Sonoma, Tehama, Ventura, Yolo

2.1.3 Execution Frequency

No Change.

2.1.4 Key Scheduling Dependencies

No Change.

2.1.5 Counties Impacted

Opted In:

Alameda, Amador, Calaveras, Contra Costa, Del Norte, Fresno, Humboldt, Imperial, Kern, Kings, Madera, Marin, Orange, Placer, Riverside, San Benito, San Francisco, San Joaquin, San Luis Obispo, Santa Barbara, Santa Clara, Santa Cruz, Shasta, Sierra, Solano, Sonoma, Tehama, Ventura, Yolo

Opted Out:

Butte, Colusa, El Dorado, Glenn, Lake, Lassen, Mariposa, Mendocino, Merced, Modoc, Napa, Nevada, Plumas, Sacramento, San Bernardino, San Diego, San Mateo, Siskiyou, Stanislaus, Sutter, Trinity, Tulare, Tuolumne

2.1.6 Data Volume/Performance

No Change.

2.1.7 Failure Procedure/Operational Instructions

No Change.

2.2 Data Change Request

2.2.1 Overview

This section is to data change GM and CP Fund Codes to have a GR Recoverable Indicator / CAPI Recoupable Indicator of 'Yes'.

2.2.2 Description of Change

1. Update Fund Code Map table for General Assistance/General Relief Automated Solution Fund Codes to have a GR Recoverable Indicator of 'Yes'.
 - a. **Please reference attached excel in Section 3.0 for Fund Codes that should be data changed. (GR Fund Codes Sheet)**
2. Update Fund Code Map table for General Assistance (Managed) Fund Codes to have a GR Recoverable Indicator of 'Yes'.
 - a. **Please reference attached excel in Section 3.0 for Fund Codes that should be data changed. (GM Fund Codes Sheet)**
3. Update Fund Code Map table for Cash Assistance Program for Immigrants (CAPI) to have a GR Recoverable Indicator of 'Yes'.
 - a. **Please reference attached excel in Section 3.0 for Fund Codes that should be data changed. (CAPI Fund Codes Sheet)**

2.2.3 Estimated Number of Records Impacted/Performance

~661 records

2.3 Partner Integration Testing

2.3.1 Overview

This section is to complete partner integration testing with C-IV and CalWIN Counties.


2.3.2 Description of Changes

1. Perform Partner Integration testing with C-IV and CalWIN (Placer and Yolo) counties for the new fund codes.

2.3.3 Counties Impacted

Alameda, Amador, Calaveras, Contra Costa, Del Norte, Fresno, Humboldt, Imperial, Kern, Kings, Madera, Marin, Orange, Placer, Riverside, San Benito, San Francisco, San Joaquin, San Luis Obispo, Santa Barbara, Santa Clara, Santa Cruz, Shasta, Sierra, Solano, Sonoma, Tehama, Ventura, Yolo

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Section 2.3	GM and CAPI Fund Codes to be created/updated.	 CA-247003 Fund Codes for GR GM CAF

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met

4.2 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met

5 MIGRATION IMPACTS

None.

6 OUTREACH

None.

7 APPENDIX

None.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-247516

Enable Online Access to Legacy C4Y e-
Application Data

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Andrea Rodriguez
	Reviewed By	Naga Chinduluru, Michael Wu, Himanshu Jain, Chitra Barsagade, William Baretsky

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/25/2022	1.0	Initial	Andrea Rodriguez

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1 OVERVIEW

This SCR will create pages in CalSAWS that will allow workers to access C-IV e-Application data as read-only.

1.1 Current Design

SCR CA-244068 was implemented to safely copy the e-application related data from the CIV Read-ONLY database to a separate Schema in CalSAWS. This data is currently not accessible through the online pages for the workers.

1.2 Requests

The workers should be able to review C-IV e-Applications in CalSAWS online pages.

1.3 Overview of Recommendations

Enable CalSAWS online to provide feature for the county workers to access the C-IV e-Application data, as read only for reference purposes.

1.4 Assumptions

1. All other functionalities remain unchanged unless specifically called out by this document.
2. All legacy e-Application data will be read-only.
3. The new Legacy e-Application pages will be viewable in CalSAWS for former C-IV counties only.

2 RECOMMENDATIONS

This SCR will create new Legacy e-Application Search and Legacy e-Application Summary pages that will allow the worker to access read-only C-IV e-application data in CalSAWS.

2.1 Legacy e-Application Search

2.1.1 Overview

This SCR will create a Legacy e-Application Search page in CalSAWS that will allow the user to search for C4Y application data to view. The page will look and function the same way as the previous C-IV system e-Application Summary page in read only.

2.1.2 Legacy e-Application Search Mockup

Legacy e-Application Search

*- Indicates required fields Search

e-App Status: *



e-App Number:

e-App RE:

ES/IN:

e-App Language:

Search By: *

Application Date Range
Begin Date: 
End Date: 

[▶ Advanced Search](#)

Results per Page: Search

Search Results Summary							Results 1 - 2 of 2	
ES/IN	e-App Number	Applicant Name	Application Date	e-App Status	Case Number	Programs	DCF	RE
ES	CIV-21-266-064037	DOE, JANE	09/23/2021	Pending Clearance	A123456	MC, CF	N	No
IN	CIV-21-265-062157	DOE, JOHN	09/23/2021	Pending Clearance		CW	N	No

Figure 2.1.1 – Legacy e-Application Search Default Page Results Mockup

Legacy e-Application Search

*- Indicates required fields

Search

e-App Status: * Pending Clearance	e-App Number: <input type="text"/>	e-App RE: <input type="text"/>
ES/IN: <input type="text"/>	e-App Language: <input type="text"/>	
Search By: * Assigned Worker	Assigned Worker ID: * 33ES00QW00 <input type="button" value="Select"/>	
Application Date Range		
Begin Date: 01/01/2020 <input type="text"/>	End Date: 01/01/2020 <input type="text"/>	
▼ Advanced Search		
Last Name: <input type="text"/>	First Name: <input type="text"/>	SSN: <input type="text"/>

Results per Page: 25

ES/IN	e-App Number	Applicant Name	Application Date	e-App Status	Case Number	Programs	DCF	RE
No Data Found								

Figure 2.1.2 – Legacy e-Application Search By “Assigned Worker” with Advanced Search Expanded

Legacy e-Application Search

*- Indicates required fields

Search

e-App Status: * Pending Clearance	e-App Number: <input type="text"/>	e-App RE: <input type="text"/>
ES/IN: <input type="text"/>	e-App Language: <input type="text"/>	
Search By: * Case	Case Number: * A123456 <input type="button" value="Select"/>	
Application Date Range		
Begin Date: 01/01/2020 <input type="text"/>	End Date: 01/01/2020 <input type="text"/>	
► Advanced Search		

Results per Page: 25

ES/IN	e-App Number	Applicant Name	Application Date	e-App Status	Case Number	Programs	DCF	RE
No Data Found								

Figure 2.1.3 – Legacy e-Application Search By “Case”

Legacy e-Application Search

*- Indicates required fields Search

e-App Status: *

e-App Number:

e-App RE:

ES/IN:

e-App Language:

Search By: *

Office ID: *
 Select

Application Date Range

Begin Date:

End Date:

▶ Advanced Search

Results per Page: Search

ES/IN	e-App Number	Applicant Name	Application Date	e-App Status	Case Number	Programs	DCF	RE
No Data Found								

Figure 2.1.4 – Legacy e-Application Search By “Office”

Legacy e-Application Search

*- Indicates required fields Search

e-App Status: *

e-App Number:

e-App RE:

ES/IN:

e-App Language:

Search By: *

Program: *

Application Date Range

Begin Date:

End Date:

▶ Advanced Search

Results per Page: Search

ES/IN	e-App Number	Applicant Name	Application Date	e-App Status	Case Number	Programs	DCF	RE
No Data Found								

Figure 2.1.5 – Legacy e-Application Search By “Program”

2.1.3 Description of Changes

1. Create a new Legacy e-Application Search page that will look and function the same way as the previous C-IV system e-Application Search page (as shown in Figures 2.1.1 to 2.1.6). User must have either 'CaseSummaryView' and 'EAppView' security rights to view the Legacy e-Application Search page.
 - a. The e-App Status field will be required to search and have the following values:
 - i. All
 - ii. Data Transfer
 - iii. Not Accepted
 - iv. Pending Clearance
 1. This will be the default value for the e-App Status field.
 - v. Posted
 - vi. Transferred to C-IV
 - b. The Legacy e-App Number text field
 - c. The e-App RE field will default to blank and display the following values:
 - i. No
 - ii. Yes
 - d. The ES/IN field will default to blank and display the following values:
 - i. ES
 - ii. ES/IN
 - iii. IN
 - iv. No
 - e. The e-App Language field will default to blank and display the following values:
 - i. English
 - ii. Spanish
 - f. The Search By field will be required to search and have the following values:
 - i. All
 1. This will be the default value for the e-App Status field.
 - ii. Assigned Worker
 1. When this option is selected, the Assigned Worker ID field will display (as shown in Figure 2.1.3.) and be required.
 2. A Select button will display to allow the user to find a worker.
 - iii. Case

1. When this option is selected, the Case field will display (as shown in Figure 2.1.4.) and be required.
 2. A Select button will display to allow the user to find a case.
- iv. Office
1. When this option is selected, the Office field will display (as shown in Figure 2.1.5.) and be required.
 2. A Select button will display to allow the user to find an Office
- v. Program
1. When this option is selected, the Program drop-down will display (as shown in Figure 2.1.6.) and be required.
 2. The following values will display
 - a. CMSP
 - b. CalWORKs
 - c. CalFresh
 - d. Medi-Cal
 3. When the CalFresh program is selected, a Disaster CalFresh checkbox will display below the Program drop-down.
- g. The Application Date Range field will contain the following sub-fields that default to blank.
- i. The Begin Date field
 1. The minimum date that can be selected using the calendar picker will be 03/01/2004.
 2. The maximum date that can be selected using the calendar picker will be the current system date.
 3. The field will have a constraint to ensure the submitted input on the field is in MM/DD/YYYY format.
 - ii. The End Date field
 1. The minimum date that can be selected using the calendar picker will be 03/01/2004.
 2. The maximum date that can be selected using the calendar picker will be the current system date.
 3. The field will have a constraint to ensure the submitted input on the field is in MM/DD/YYYY format.
Note: The user can still type dates into the field without using the calendar picker selection method.
 - iii. Add a validation when the Begin Date is after the End Date and the user attempts to search.
 - iv. Add a validation when the End Date is prior to the Begin Date and the user attempts to Search.

- v. Add a validation when the End Date is beyond the current system date.
- h. The Advanced Search section will be collapsed by default and contain the following text fields that default to blank.
 - i. The Last Name field
 - ii. The First Name field
 - iii. The SSN field
- i. The Search Results Summary section will display at the bottom of the page.
 - i. It will have the following sortable columns:
 - 1. ES/IN
 - 2. e-App Number
 - a. The values will be hyperlinks and clicking the hyperlink will direct the worker to the respective Legacy e-Application Summary page in view mode.
 - 3. Applicant Name
 - a. The values will display in the following format:
LAST NAME, FIRST NAME
 - 4. Application Date
 - a. The value will display in the following format: MM/DD/YYYY
 - 5. e-App Status
 - 6. Case Number
 - a. The values will be hyperlinks and clicking the hyperlink will direct the worker to the Case Summary page for the respective case.
 - 7. Programs
 - a. The values will display the program codes associated with the e-Application.
 - b. This field will not be sortable.
 - 8. DCF
 - 9. RE
 - ii. The Legacy e-Application Summary page will load as default with any applications that remain in Pending Clearance status.
 - iii. When no results are found, the table will display the following message "No Data Found"
 - iv. A "Results per page" drop-down field will display next to the bottom Search button that will allow the user to select how many results to display per page.
 - 1. The drop-down will contain the following options
 - a. 25
 - i. This will be the default option.
 - b. 50
 - c. 75

- d. 100
 - v. When results are available, the Search Results Summary heading will include the number of results displaying on the page currently ("Results 1 – 25 of 50").
 - vi. When the number of results exceeds the amount selected in the Results per page dropdown, page numbers will display around the Search Results Summary section.
- 2. Create a new Task Navigation titled "Legacy e-Application Search" for the page location.
 - a. The Task Navigation will display in the eTools Local Navigation within the Case Info Global Navigation.
 - b. The Task Navigation will display below the e-Application Search Task Navigation.
 - c. The Task Navigation will be displayed in C-IV counties only and for universal/Super users.

2.1.4 Page Location

- **Global:** Case Info
- **Local:** eTools
- **Task:** e-Application > Legacy e-Application Search

2.1.5 Security Updates

This SCR will not update the existing Security Right to Role Mapping for the 'CaseSummaryView' and 'EAppView' rights that will be applied to the Legacy e-Application Search page.

2.1.6 Page Mapping

Create new page mapping to reflect the new Legacy e-Application Search page.

2.1.7 Page Usage/Data Volume Impacts

N/A

2.2 Legacy e-Application Summary

2.2.1 Overview

This SCR will create a Legacy e-Application Summary page in CalSAWS that will allow the user to view C4Y e-application data. The page will look and function the same way as the previous C-IV system e-Application Summary page in read only.

2.2.2 e-Application Summary Mockup

Legacy e-Application Summary

Close

e-App Number: CIV-21-266-064037	e-App Status: Transferred to C-IV	C-IV Case Number: A123456	
Application Date: 09/23/2021	Signed Date: 09/23/2021	Transferred Date: 09/23/2021	
ES/IN: ES	Authorized Cardholder:	Programs: MC, CF	
Office: Ontario 1234 MAIN STREET ONTARIO, CA 91761	RE: No	Signed SAWS2A: Yes	
Origin: Community Based Organization	Community Based Organization Name: 211 San Bernardino	Application Assistor's Name: Jane Doe-211 San Bernardino	CalHEERS Case Number:

Figure 2.2.1 – Legacy e-Application Summary page

Primary Applicant Information

First Name: Jane	Middle Name: Mid	Last Name: Doe
Name Suffix:	Maiden Name:	ATIN:
SSN: 123-45-6789	Has SSN: Yes	ITIN:
Date of Birth: 09/16/1990	Gender: Female	Reason For No SSN:
Language: English	Hispanic Indicator: Yes	Marital Status: Single
Transfer Status: Pending	Birth Country: United States	

Figure 2.2.2 – Primary Application Information Section

▼ Race/Ethnic Origin

American Indian or Alaskan Native

Black or African American

Asian

Filipino

Vietnamese

Chinese

Asian Indian

Japanese

Laotian

Cambodian

Hmong

Korean

Other Asian

✓ Hispanic (Latino or Spanish origin)

Cuban

Other Hispanic

✓ Mexican

Puerto Rican

Salvadoran

Guatemalan

Native Hawaiian or Other Pacific Islander

Native Hawaiian

Guamanian

Samoan

Other Islander

Other

White

Unknown

Figure 2.2.3 – Race/Ethnic Origin Section

▼ Additional Information		
ES/IN		
Rent/Mortgage: 500.00	Utilities: 50.00	
Homeless: No		
Are You Temporarily Staying at Someone Else's Home: No		
Date You Began Staying at This Home:		
Applying for Health Coverage: No		
Disability and need help applying:		
Physical Address		
Address Line 1: 1234 MAIN STREET	Address Line 2:	
City: CHINO	State: CA	Zip Code: 91708
Mailing Address		
Address Line 1: 1234 MAIN STREET	Address Line 2:	
City: CHINO	State: CA	Zip Code: 91708
Phone Number: (123)456-7890	Phone Extension:	
Preferred Contact Method: Phone	Email: jdoe@gmail.com	
Representative Applied:	Registered to Vote: No Response	
Interpreter: Yes	Special Help During Interview:	
Elderly: No	Disabled, Blind, Pregnant:	
Without money for food:	Migrant/Seasonal Farmworker:	
Hardship:	Eviction:	No Utilities:
Low Food:	Essential Clothing:	Essential Transport:
In-Person interview for CalFresh: No	Disability that causes limitation in activities:	
Household's gross income less than \$150 and cash on hand, checking and savings accounts \$100 or less:		
Household's combined gross income and liquid resources less than the combined rent/mortgage and utilities:		
A child or disabled person in the household who needs care:		
Were you in Foster Care in any state on your 18th birthday?		

Figure 2.2.4 – Additional Information Section

Additional Information

ES/IN

Rent/Mortgage:

500.00

Utilities:

50.00

Homeless:

No

Are You Temporarily Staying at Someone Else's Home:

No

Date You Began Staying at This Home:

Applying for Health Coverage:

No

Disability and need help applying:

Physical Address

Address Line 1:

1234 MAIN STREET

Address Line 2:

City:

CHINO

State:

CA

Zip Code:

91708

Mailing Address

Address Line 1:

1234 MAIN STREET

Address Line 2:

City:

CHINO

State:

CA

Zip Code:

91708

Temporary Address

Address Line 1:

1234 MAIN STREET

Address Line 2:

City:

CHINO

State:

CA

Zip Code:

91708

Phone Number:

(123)456-7890

Phone Extension:

Preferred Contact Method:

Phone

Email:

jdoe@gmail.com

Figure 2.2.5 – Additional Information Section when the e-Application is Disaster CalFresh

Other Applicants				
Name	SSN	Date of Birth	Gender	Transfer Status
DOE, JANE		07/20/2008	Female	Pending

Figure 2.2.6 – Other Applicants Section

Programs
Program
Medi-Cal
CalFresh

Figure 2.2.7 – Programs Section

▼ E-Application Post History

E-Application #	Date Posted
CIV-12-345-678901	01/01/2020

Figure 2.2.8 – E-Application Post History Section

▼ Relationship

Person 1	Relationship	Person 2	Transfer Status
DOE, JANE	Child	DOE, JOHN	Pending

Figure 2.2.9 – Relationship Section

▼ Citizenship

<div>First Name as it appears on the document:</div> <div>JANE</div>	<div>Middle Name as it appears on the document:</div> <div></div>	<div>Last Name as it appears on the document:</div> <div>DOE</div>
<div>Suffix as it appears on the document:</div> <div></div>	<div>Status:</div> <div>U.S. Citizen/National</div>	<div>Sponsored:</div> <div>No</div>
<div>Document Type:</div> <div>Passport</div>	<div>Alien Number:</div> <div>1234567</div>	<div>Naturalization Number:</div> <div>1234</div>
<div>Citizenship Certification Number:</div> <div>1234</div>	<div>Does this person have satisfactory immigration status?</div> <div>Yes</div>	<div>Transfer Status:</div> <div>Pending</div>
<div>Has anyone changed citizenship/immigration status in the last 12 months?:</div> <div>No</div>		

Figure 2.2.10 – Citizenship Section

▼ Vital Statistics			
Name	Birth City	Birth State	Transfer Status
Doe, Jane	Colton	CA	Pending

Figure 2.2.11 – Vital Statistics Section

▼ Pregnancy				
▼ Root Questions				
Is anyone pregnant?				
Name	Expected Delivery Date	Presumptive Eligibility Card Indicator	Under Twenty Indicator	Transfer Status
Doe, Jane	09/28/2021	No		Pending

Figure 2.2.12 – Pregnancy Section

▼ Household Status			
Name	Status	HH Status MC Exceptions	Transfer Status
Doe, Jane	In the Home		Pending

Figure 2.2.13 – Household Status Section

▼ Household Situation	
Did the disaster damage or destroy your home or self-employment property?	Yes
Does your household have any additional expenses as a result of the disaster?	Yes
Does your household plan to buy food before 12/31/2020?	Yes
Did the disaster delay, reduce or stop any of your household's income?	Yes
Does your household have any cash or money in checking or savings account which you cannot get to because the bank is closed due to the disaster?	Yes
Are you a current CalFresh participant?	No
State:	CA
County:	Riverside

Figure 2.2.14 – Household Situation Section

Residency

Root Questions

Does everyone live in California?

Yes

Does everyone plan to stay in California permanently?

Yes

Does anyone own, lease or maintain a home outside California?

No

Is anyone currently getting public assistance in California?

No

Does anyone plan to leave California for more than 30 days?

No

Figure 2.2.15 – Residency Section

Other Program Assistance

Root Questions

Does anyone take part in a food program?

- Meals on Wheels
- Food Distribution operated by a Native American reservation
- Communal dining facility for elderly or disabled
- Other food program

No

Has anyone applied for or received aid, including Medicaid/Medi-Cal/34-County CMSP, diversion cash payments or non-cash services, in or out of California?

Name	Type	State	County	Date Received	Transfer Status
Doe, Jane	Meals on Wheels	CA	Riverside	01/01/2020	Pending

Figure 2.2.16 – Other Program Assistance Section

Figure 2.2.17 – Non-Compliance Section

20

Figure 2.2.18 – Purchase and Prepare Section

▼ School Attendance

▼ Root Questions

Is anyone 6 years of age or older going to school, college, or in training?

Yes

Name	Name of School	Attendance Status	Units/Hours Per Week	Expected Completion Date	Transfer Status
Doe, Jane	School				Pending

Figure 2.2.19 – School Attendance Section

▼ Employment

▼ Root Questions

Is anyone working or planning to work in the next two months?

Yes

Has anyone quit or not accepted work or training in the last 60 days?

No

▼ Employment

Name:

Doe, Jane

Employer:

Training?

No

Self Employed?

No

Job Title:

Hours/Month:

Begin Date:

End Date:

Transfer Status:

Pending

▼ Quit or Refused Work

Name	Employer	Transfer Status
Doe, Jane	Employer	Pending

Figure 2.2.20 – Employment Section

21

▼ Striker

▼ Root Questions

Is anyone on strike?No

Name	Employer	Union Name	Begin Date	Transfer Status
Doe, Jane	Employer	Union	01/01/2020	Pending

Figure 2.2.21 – Striker Section

▼ Living Arrangements

▼ Root Questions

Does anyone live in any of these places or take part in a food program?

- Homeless Shelter
- Shelter for battered Women
- Drug/Alcohol rehabilitation center
- Federally subsidized housing
- Communal dining facility for elderly/disabled
- Correctional Facility/Penal institution
- Psychiatric Hospital
- Mental institution
- Reservation for Native Americans
- Food distribution program

Yes

Name	Type	Arrival Date	Departure Date	Transfer Status
Doe, Jane	Homeless Shelter	01/01/2020	02/02/2020	Pending

Figure 2.2.22 – Living Arrangements Section

▼ Veterans

▼ Root Questions

Has anyone been in the US Military service or are they the spouse, parent or child of a person who was?

Name	Branch of Service	Honorable Discharge	Date of Service	Discharge Date	Transfer Status
Doe, John	Navy	Yes	01/01/2000	01/01/2010	Pending

Figure 2.2.23 – Veterans Section

Medical Condition

Root Questions

Does anyone have a medical condition or emotional problem which makes it difficult to work or take care of their needs?

Yes

Does anyone have health coverage from any of the following?

- Medicaid/Medi-Cal
- CHIP
- Medicare
- TRICARE (don't check if you have direct care or Line of Duty)
- VA health care programs
- Peace Corps
- Employer insurance
- Other insurance

Yes

Is anyone's health insurance expected to end or has it ended in the last 90 days?

No

Name	Start Date	Expected Recovery Date	Injury/Accident	Transfer Status
Doe, John	01/01/2020	02/01/2020	Yes	Pending

Figure 2.2.24 – Medical Condition Section

Income

Root Questions

Is anyone getting or going to get money from any of these sources? This includes children.

- Survivors
- Child/Spousal support
- Educational grants, loans, and/or scholarships, per capita payments
- Winnings such as bingo, lottery, prizes
- Strike Pay/Benefits
- Sales of notes, contracts, trust deeds, promissory notes
- Legal or Insurance settlements/court actions pending
- Training allowances
- Meals and/or room

No

Is anyone getting or going to get money from any of these sources? This includes children.

- Cash assistance (CalWORKs, Refugee Assistance, CAPI, General Assistance/Relief, Tribal TANF)
- State benefits (Unemployment or Disability Insurance Benefits)
- Veterans Administration payments such as Disability, Education, Aid and Attendance
- Social Security Benefits or SSI/SSP, Railroad Retirement Board (Disability or Retirement)
- Other disability, retirement, survivors, Child/Spousal support
- Educational grants, loans, and/or scholarships, per capita payments
- Winnings such as bingo, lottery, prizes
- Strike benefits
- Training allowances
- Meals and/or room
- Other

No

Has anyone applied for or received unemployment or disability insurance benefits in the last 12 months?

No

Does anyone get housing or rent, utilities, food or clothing free or in exchange for work?

No

Does anyone expect a change in the amount of money they get?

No

Has anyone ever gotten a cash bonus or penalty, or help with child care, transportation or other service from the Cal-Learn Program?

Does your household receive, or expect to receive, payment from the Low Income Home Energy Assistance Program (LIHEAP)?

No

Income

Name	Category	Type	Frequency	Amount	Transfer Status	Begin Date
Doe, Jane	Earnings	Salary, Wages	Monthly	\$1,500.00	Pending	

Projected Annual Income

\$18,000.00

Free Rent, Utilities or Clothing

Name	Type	Value	Provider	Transfer Status
Doe, John	Military Income	\$500.00		Pending

Figure 2.2.25 – Income Section

Property

Root Questions

Do you or any one in the household own property? Is anyone buying property even if you don't live at that property?

No

Does anyone have any of these?

- Cash or Checks
- Mortgages
- Employee Deferred compensation
- IRA or Keogh Plans
- Retirement funds
- Money market accounts
- Oil, mining or mineral rights
- Sales contracts
- Trust funds
- Checking or Savings accounts
- Stocks or Certificates of Deposits
- Bonds
- Other

Yes

Has anyone sold, spent or given away any real or personal property in the last 3 months, such as a house, bank account, money from a legal or accident settlement or anything else?

No

Does anyone get or expect to get money from any of the above resources, such as interest, dividends, etc.?

No

Does anyone own any personal property which costs at least \$500 or which is now worth at least \$500?

- Boats, 3-wheelers, off-road vehicles, snowmobiles, mobile homes, campers, or trailers
- Guns, tools, business, or sporting equipment, etc
- Pets or livestock
- Jewelry, artwork, antiques, collections, cameras, musical equipment (pianos, guitars, amplifiers, etc.)
- Do Not Include wedding and engagement rings or heirlooms

Does anyone own, have the use of or have their name on the registration of any motor vehicle, even if not running?

Figure 2.2.26 – Property Section (Part 1 of 2)

▼ Liquid Resources			
Name: Doe, Jane	Type: Checking Account	Account/Policy #:	
Current Value:	Owed Amount:		
Bank Name: Bank	Bank Address:	Transfer Status: Pending	

▼ Real			
Name: Doe, Jane	Type: Cash on hand	Usage: Personal	
Address:	Owed Amount:	Expected Return Date:	
Lien Applicable: No	Transfer Status: Pending		

▼ Personal			
Name: Doe, John	Type: Jewelry	Date Bought: 01/01/2020	
Purchase Price/Current Value: \$100.00	Owed Amount:	Transfer Status: Pending	

▼ Motor Vehicle			
Name: Doe, John	Make: Make	Model: Model	
Year: 2005	License Number: A1234567	Estimated Value: \$1,000.00	
Balance Owed: \$500.00	Licensed: Yes	Usage: Personal	
Transfer Status: Pending			

▼ Transferred Property/Income			
Name	Description	Property Transfer Date	Transfer Status
Doe, John	Property Description	01/01/2020	Pending

Figure 2.2.27 – Property Section (Part 2 of 2)

Expenses

Root Questions

Do you pay anyone for meals and/or a room?

Yes

Does anyone pay for child care or disabled adult care?

No

Does anyone else pay all or part of your child care costs?

No

Does anyone in your home pay child support?

No

Does anyone in your home pay spousal support?

No

Medical treatment?

No

Medical expenses such as a wheelchair, etc.?

No

Health care services?

Is anyone getting In-home Supportive Services (IHSS)?

No

Housing costs?

Yes

Utility costs?

No

In home supportive services?

No

Does anyone have a special medical condition or situation that requires any of the following?

- Special diet prescribed by a doctor
- Special phone or other equipment
- Housework (no one in the home can do it)
- Very high use of utilities
- Special laundry service
- Other special need

Does anyone not in your household help you pay for these expenses?

No

Are you or anyone you buy and prepare food with an elderly (60 or older) or disabled person that has any out-of-pocket medical expenses?

No

Does anyone pay for any other tax deductible expenses?

Disabled Adult/Child Care

Name:

Doe, John

Category:

School

Type:

Books

Amount:

\$50.00

Frequency:

Annually

Amount paid by others:

Who gets care:

Doe, Jane

Transfer Status:

Pending

Medical Treatment

Name	Month	Medi-Cal Requested	Transfer Status
Doe, John	01/2020	No	Pending

Other Expenses

Name	Category	Type	Amount	Frequency	Transfer Status
Doe, Jane	Shelter		500.00	Monthly	Pending
Doe, Jane	Utilities	Utility Allowance		Monthly	Pending
Doe, Jane	Shelter	Rent	500.00	Monthly	Pending

Figure 2.2.28 – Expenses Section when the e-Application is not Disaster CalFresh

Figure 2.2.29 – Expenses Section when the e-Application is Disaster CalFresh

▼ Household Tax Status		
Name: Doe, Jane	Primary Tax Filer: Yes	Filing Year: 2020
Expected To File: Yes	Plan to File Taxes this year: Yes	Expected Filing Status: Single
Caretaker Relative:	Expected to be claimed by NCP: No	Claimed as a Dependent: No

Figure 2.2.30 – Household Tax Status Section

▼ Medicare				
▼ Root Questions				
Medicare coverage?				Yes
Name	HIC Number	Part A Payment Method	Part B Payment Method	Transfer Status
Doe, Jane	123-45-6789-a	Self	Self	Pending

Figure 2.2.31 – Medicare Section

▼ Other Health Care		
Name: Doe, Jane	Employer Name: Employer	Enrollment Status: Currently Enrolled
Meets Minimum Standard Value:	Monthly Premium: \$100.00	Employer Provided: Yes
Absent Parent Provided: No	Transfer Status: Pending	Provider Name: Provider
Currently Eligible:	Enrollment Date: 01/01/2020	State Benefit Plan:
Coverage Not Provided: No	Changes in Coverage: No	

Figure 2.2.32 – Other Health Care Section

▼ Health Care Referral

A. Regular check-ups to help protect your family's health are available upon request through the Child Health and Disability Prevention Program (CHDP) for eligible members of your family under age 21.

Do you want more information about CHDP Services?

Do you want CHDP medical services?	No
Do you want CHDP dental services?	No
Do you need help making medical appointments with CHDP services?	No
Do you need help making dental appointments with CHDP services?	No
Do you need help with transportation to CHDP medical services?	No
Do you need help with transportation to CHDP dental services?	No

B. Do you want more information about immunization services?

No

C. If you are pregnant, you can get help finding a doctor, getting healthy foods, and other help. Do you want to talk to someone about this help?

No

D. Are you breastfeeding a child?

No

Have you given birth within the last 12 months?

No

If you answered "Yes" to the first two questions in section **D.**, you may be eligible for services provided by the Special Supplemental Food Program for Women, Infants and Children (WIC)

E. Do you or any family member want free or low-cost family planning services to help plan how to prevent unplanned pregnancies and/or have the next child? If yes, call your health care plan or regular doctor. Or, for facts and the location of confidential family planning clinics, call toll-free 1-800-942-1054

Yes

Figure 2.2.33 – Health Care Referral Section

Other Information

Do you want to name someone to receive and spend your CalFresh Benefits for your household? No

Do you want information on medical coverage? (Medi-Cal or Covered California)

Is there anyone who can get health care coverage from an employer or absent parent but has not yet applied for coverage?

Does the household want to apply for a special need payment for housing or essential household items lost or damaged due to sudden and/or unusual circumstances, such as a fire, earthquake or flood?

Does the household want additional services like CHDP medical and dental services?

Does anyone in your household have a personal emergency listed below?

- Immediate Medical Need
- Pregnancy
- Child Abuse
- Domestic Abuse
- Elder Abuse
- Other emergency which threatens health or safety

Do you want your application and other information from your Medi-Cal case forwarded to the Covered California Program if your children receive a Share of Cost on their Medi-Cal or become ineligible due to excess property? (Medi-Cal or Covered California)

Do you want to name someone to help you with your CalFresh case? Yes

Is anyone living with you age 60 or older and unable to buy food and fix meals separately because of a disability? No

Name of the Authorized Person: TEMPLATE STAFF

Phone Number of the Authorized Person: (123)456-7890

Figure 2.2.34 – Other Information Section

eSignatures			
ID	Name	eSign Name	Date Signed
EX-1234567	Jane Doe	Doe123	09/23/2021

Figure 2.2.35 – eSignatures Section

Assigned Worker Information		
Assigned Worker Name:	Assigned Worker Number:	Assigned Date:
Worker Name	1234567890	01/01/2020

Last Updated On 09/23/2021 4:50:42 PM By: [205405](#)

Close

Figure 2.2.36 – Assigned Worker Information Section

2.2.3 Description of Changes

1. Create a new Legacy e-Application Summary page that will look and function the same way as the previous C-IV system e-Application Summary page (as shown in Figure 2.2.1) in view only. User must have either 'CaseSummaryView' and 'EAppView' security rights to view the Legacy e-Application Summary page.
2. The page will display an initial table with the following fields (as shown in Figure 2.2.1).
 - a. e-App Number
 - b. e-App Status
 - c. C-IV Case Number
 - i. The value will be a hyperlink that will lead to the Case Summary page for the case number referenced.
 - d. Application Date
 - e. Signed Date
 - f. Transferred Date
 - g. ES/IN
 - h. Authorized Cardholder
 - i. Programs
 - j. Office
 - k. RE
 - i. This field will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - l. Signed SAWS2A
 - m. Disaster CalFresh
 - i. This field will only display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - n. Origin
 - o. Community Based Organization Name
 - i. This field will display only when the Origin value is Community Based Organization.
 - p. Application Assistor's Name
 - i. This field will display only when the Origin value is Community Based Organization.
 - q. CalHEERS Case Number
3. The page will display a Primary Application Information section containing the following subsections (as shown in Figures 2.2.2 – 2.2.36):
 - a. A table will display with the following fields
 - i. First Name
 - ii. Middle Name
 - iii. Last Name
 - iv. Name Suffix
 - v. Maiden Name
 - vi. ATIN

- vii. SSN
- viii. Has SSN
- ix. ITIN
- x. Date of Birth
- xi. Gender
- xii. Reason For No SSN
- xiii. Language
- xiv. Hispanic Indicator
- xv. Marital Status
- xvi. Transfer Status
- xvii. Birth Country
- b. Race/Ethnic Origin section
 - i. This section is collapsible and will be collapsed by default.
 - ii. The following checkbox fields will display under this section in read-only
 - 1. American Indian or Alaskan Native
 - 2. Black or African American
 - 3. Asian
 - a. The following will display as subfields
 - i. Filipino
 - ii. Chinese
 - iii. Japanese
 - iv. Cambodian
 - v. Korean
 - vi. Vietnamese
 - vii. Asian Indian
 - viii. Laotian
 - ix. Hmong
 - x. Other Asian
 - 4. Hispanic (Latino or Spanish origin)
 - a. The following will display as subfields
 - i. Cuban
 - ii. Mexican
 - iii. Puerto Rican
 - iv. Salvadoran
 - v. Guatemalan
 - vi. Other Hispanic
 - 5. Native Hawaiian or Other Pacific Islander
 - a. The following will display as subfields
 - i. Native Hawaiian Guamanian
 - ii. Samoan
 - iii. Other Islander
 - 6. Other
 - 7. White
 - 8. Unknown
- c. Additional Information section

- i. This section is collapsible and will be collapsed by default.
- ii. A sub section titled "ES/IN" will display with the following fields
 1. Rent/Mortgage
 2. Utilities
- iii. The following yes or no question fields will display
 1. Homeless
 2. Are You Temporarily Staying at Someone Else's Home
 3. Date You Began Staying at This Home
 4. Applying for Health Coverage
 5. Disability and need help applying
- iv. A sub section titled "Physical Address" will display with the following fields
 1. Address Line 1
 2. Address Line 2
 3. City
 4. State
 5. Zip Code
- v. A sub section titled "Mailing Address" will display with the following fields
 1. Address Line 1
 2. Address Line 2
 3. City
 4. State
 5. Zip Code
- vi. A sub table titled "Temporary Address" will display with the following fields
 1. Address Line 1
 2. Address Line 2
 3. City
 4. State
 5. Zip Code

Note: This section will only display when the e-Application is indicated as a Disaster CalFresh e-Application (as shown in Figure 2.2.5).
- vii. The following question fields will display
 1. Phone Number
 2. Phone Extension
 3. Preferred Contact Method
 4. Email
 5. Representative Applied
 6. Registered to Vote
 7. Interpreter
 8. Special Help During Interview
 9. Elderly
 10. No Disabled, Blind, Pregnant

11. Without money for food
 12. Migrant/Seasonal Farmworker
 13. Hardship
 14. Eviction
 15. No Utilities
 16. Low Food
 17. Essential Clothing
 18. Essential Transport
 19. In-Person interview for CalFresh
 20. Disability that causes limitation in activities
 21. Household's gross income less than \$150 and cash on hand, checking and savings accounts \$100 or less
 22. Household's combined gross income and liquid resources less than the combined rent/mortgage and utilities
 23. A child or disabled person in the household who needs care
 24. Were you in Foster Care in any state on your 18th birthday?
- Note: Fields 5-24 above will not display when the e-Application is indicated as a Disaster CalFresh e-Application (as shown in Figure 2.2.5).

d. Other Applicants section

- i. A table will display with the following columns

1. Name

- a. The value in the column is a hyperlink that will lead to the Legacy e-Application Person Detail page for the respective person.

2. SSN

3. Date of Birth

4. Gender

5. Transfer Status

e. Programs section

- i. A table will display with a Program column

f. E-Application Post History section

- i. This section is collapsible and will be collapsed by default.

- ii. A table will display with the following columns

1. E-Application #

- a. The value in the column is a hyperlink that will lead to the Legacy e-Application Summary page for the respective e-application number.

2. Date Posted

g. Relationship section

- i. This section is collapsible and will be collapsed by default.
 - ii. A table will display with the following columns
 - 1. Person 1
 - 2. Relationship
 - 3. Person 2
 - 4. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".
- h. Citizenship section
 - i. This section is collapsible and will be collapsed by default.
 - ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - iii. The following fields will display
 - 1. First Name as it appears on the document
 - 2. Middle Name as it appears on the document
 - 3. Last Name as it appears on the document
 - 4. Suffix as it appears on the document
 - 5. Status
 - 6. Sponsored
 - 7. Document Type
 - 8. Alien Number
 - 9. Naturalization Number
 - 10. Citizenship Certification Number
 - 11. Does this person have satisfactory immigration status?
 - 12. Transfer Status
 - 13. Has anyone changed citizenship/immigration status in the last 12 months?

Note: When no results are found, the section will display the following message "No Data Found".
- i. Vital Statistics
 - i. This section is collapsible and will be collapsed by default.
 - ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - iii. A table will display with the following columns
 - 1. Name
 - 2. Birth City
 - 3. Birth State
 - 4. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".
- j. Pregnancy
 - i. This section is collapsible and will be collapsed by default.

- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A collapsible sub section titled "Root Questions" will display with the following associated question and answer

- 1. Is anyone pregnant?

Note: This sub section is expanded by default when the Pregnancy section is first expanded.

- iv. A table will display with the following columns

- 1. Name
 - 2. Expected Delivery Date
 - 3. Presumptive Eligibility Card Indicator
 - 4. Under Twenty Indicator
 - 5. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

k. Household Status

- i. This section is collapsible and will be collapsed by default.

- ii. A table will display with the following columns

- 1. Name
 - 2. Status
 - 3. HH Status MC Exceptions
 - 4. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

l. Household Situation

- i. This section is collapsible and will be collapsed by default.

- ii. This section will only display when the e-Application is indicated as a Disaster CalFresh e-Application.

- iii. The following questions and associated answers will display

- 1. What Disaster caused you to submit this application?
 - 2. Did the disaster damage or destroy your home or self-employment property?
 - 3. Does your household have any additional expenses as a result of the disaster?
 - 4. Does your household plan to buy food before [Disaster End Date]?
 - 5. Did the disaster delay, reduce or stop any of your household's income?
 - 6. Does your household have any cash or money in checking or savings account which you cannot get to because the bank is closed due to the disaster?

7. Is anyone in your household employed by the County or by the State CalFresh Agency?
8. Are you a current CalFresh participant?
9. State
10. County

m. Residency

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A collapsible sub section titled "Root Questions" will display with the following associated questions and answers
 1. Does everyone live in California?
 2. Does everyone plan to stay in California permanently?
 3. Does anyone own, lease or maintain a home outside California?
 4. Is anyone currently getting public assistance in California?
 5. Does anyone plan to leave California for more than 30 days?

Note: This sub section is expanded by default when the Residency section is first expanded.

n. Other Program Assistance

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A collapsible sub section titled "Root Questions" will display with the following associated questions and answers
 1. Does anyone take part in a food program?
 - Meals on Wheels
 - Food Distribution operated by a Native American reservation
 - Communal dining facility for elderly or disabled
 - Other food program
 2. Has anyone applied for or received aid, including Medicaid/Medi-Cal/34-County CMSP, diversion cash payments or non-cash services, in or out of California?

Note: This sub section is expanded by default when the Other Program Assistance section is first expanded.

iv. A table will display with the following columns

1. Name
2. Type
3. State
4. County
5. Date Received
6. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

o. Non-Compliance

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A collapsible sub section titled "Root Questions" will display with the following associated questions and answers
 1. Have Cash Aid or Food Stamps benefits been stopped for anyone because of:
 - Work or Training Sanctions
 - Failure to meet Able-Bodied Adult Without Dependent (ABAWD) Work Requirements
 - Intentional Program Violation or Welfare Fraud
 2. Are you or any member of your household hiding or running from the law to avoid prosecution, being taken into custody, or going to jail for a felony crime or attempted felony crime?
 3. Have you or any member of your household been convicted of a felony possession, use, manufacturing or distribution of a controlled substance (illegal drugs or certain drugs for which a doctor's prescription is required) after August 22, 1996?
 4. Have you or any member of your household:
 - Finished a drug treatment program that is recognized by the government?
 - Been part of a treatment program that is recognized by the government.
 - Enrolled in a government recognized drug treatment program?
 - Are they on a waiting list for a drug treatment program that is recognized by the government?

Stopped the use of any controlled substances and have an evidence that they have stopped?

5. Have you, or any member of your household been convicted of fraudulently receiving duplicate SNAP (federal name for food assistance program) benefits in any State after September 22, 1996?
6. Have you, or any member of your household, ever been convicted of trafficking (allowing use of or selling EBT cards to others) SNAP benefits of \$500 or more after September 22, 1996?
7. Have you or any member of your household been found guilty of trading SNAP benefits for drugs after September 22, 1996?
8. Have you or any member of your household been found guilty of trading SNAP benefits for guns, ammunitions or explosives after September 22, 1996?
9. Have you or any member of your household been found by a court of law to be in violation of probation or parole?

Note: This sub section is expanded by default when the Non-Compliance section is first expanded.

iv. A table will display with the following columns

1. Name
2. Type
3. Reason
4. Transfer Status
5. Begin Date

Note: When no results are found, the table will display the following message "No Data Found".

p. Purchase and Prepare

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A table will display with the following columns

1. Name
2. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

q. School Attendance

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.

- iii. A collapsible sub section titled "Root Questions" will display with the following associated question and answer
 - 1. Is anyone 6 years of age or older going to school, college, or in training?

Note: This sub section is expanded by default when the School Attendance section is first expanded.
 - iv. A table will display with the following columns
 - 1. Name
 - 2. Name of School
 - 3. Attendance Status
 - 4. Units/Hours Per Week
 - 5. Expected Completion Date
 - 6. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".
 - r. Employment
 - i. This section is collapsible and will be collapsed by default.
 - ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - iii. A collapsible sub section titled "Root Questions" will display with the following associated questions and answers
 - 1. Is anyone working or planning to work in the next two months?
 - 2. Has anyone quit or not accepted work or training in the last 60 days?
 - iv. A collapsible sub section titled "Employment" will display with the following fields
 - 1. Name
 - 2. Employer
 - 3. Training?
 - 4. Self Employed?
 - 5. Job Title
 - 6. Hours/Month
 - 7. Begin Date
 - 8. End Date
 - 9. Transfer Status

Note: When no results are found, the section will display the following message "No Data Found".
 - v. A collapsible sub section titled "Quit or Refused Work" will display with a table containing the following columns
 - 1. Name
 - 2. Employer
 - 3. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

Note: All collapsible sub sections are expanded by default when the Employment section is first expanded.

s. Striker

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A collapsible sub section titled "Root Questions" will display with the following associated question and answer

- 1. Is anyone on strike?

Note: This sub section is expanded by default when the Striker section is first expanded.

- iv. A table will display with the following columns

- 1. Name
- 2. Employer
- 3. Union Name
- 4. Begin Date
- 5. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

t. Living Arrangements

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A collapsible sub section titled "Root Questions" will display with the following associated question and answer

- 1. Does anyone live in any of these places or take part in a food program?

- Homeless Shelter
- Shelter for battered Women
- Drug/Alcohol rehabilitation center
- Federally subsidized housing
- Communal dining facility for elderly/disabled
- Correctional Facility/Penal institution
- Psychiatric Hospital
- Mental institution
- Reservation for Native Americans
- Food distribution program

Note: This sub section is expanded by default when the Living Arrangements section is first expanded.

iv. A table will display with the following columns

1. Name
2. Type
3. Arrival Date
4. Departure Date
5. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

u. Veterans

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A collapsible sub section titled "Root Questions" will display with the following associated question and answer
 1. Has anyone been in the US Military service or are they the spouse, parent or child of a person who was?

Note: This sub section is expanded by default when the Veterans section is first expanded.

iv. A table will display with the following columns

1. Name
2. Branch of Service
3. Honorable Discharge
4. Date of Service
5. Discharge Date
6. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

v. Medical Condition

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. A collapsible sub section titled "Root Questions" will display with the following associated question and answer
 1. Does anyone have a medical condition or emotional problem which makes it difficult to work or take care of their needs?
 2. Does anyone have health coverage from any of the following?
 - Medicaid/Medi-Cal
 - CHIP
 - Medicare

- TRICARE (don't check if you have direct care or Line of Duty)
- VA health care programs
- Peace Corps
- Employer insurance
- Other insurance

3. Is anyone's health insurance expected to end or has it ended in the last 90 days?

Note: This sub section is expanded by default when the Medical Condition section is first expanded.

iv. A table will display with the following columns

1. Name
2. Start Date
3. Expected Recovery Date
4. Injury/Accident
5. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

w. Income

i. This section is collapsible and will be collapsed by default.

ii. A collapsible sub section titled "Root Questions" will display with the following associated questions and answers

1. Is anyone getting or going to get money from any of these sources? This includes children.

- Survivors
- Child/Spousal support
- Educational grants, loans, and/or scholarships, per capita payments
- Winnings such as bingo, lottery, prizes
- Strike Pay/Benefits
- Sales of notes, contracts, trust deeds, promissory notes
- Legal or Insurance settlements/court actions pending
- Training allowances
- Meals and/or room

2. Is anyone getting or going to get money from any of these sources? This includes children.

- Cash assistance (CalWORKs, Refugee Assistance, CAPI, General Assistance/Relief, Tribal TANF)
- State benefits (Unemployment or Disability Insurance Benefits)
- Veterans Administration payments such as Disability, Education, Aid and Attendance

- Social Security Benefits or SSI/SSP, Railroad Retirement Board (Disability or Retirement)
 - Other disability, retirement, survivors, Child/Spousal support
 - Educational grants, loans, and/or scholarships, per capita payments
 - Winnings such as bingo, lottery, prizes
 - Strike benefits
 - Training allowances
 - Meals and/or room
 - Other
3. Has anyone applied for or received unemployment or disability insurance benefits in the last 12 months?
 4. Does anyone get housing or rent, utilities, food or clothing free or in exchange for work?
 5. Does anyone expect a change in the amount of money they get?
 6. Has anyone ever gotten a cash bonus or penalty, or help with child care, transportation or other service from the Cal-Learn Program?
 7. Does your household receive, or expect to receive, payment from the Low Income Home Energy Assistance Program (LIHEAP)?
- iii. A collapsible sub section titled "Income" will display with a table containing the following columns
 1. Name
 2. Category
 3. Type
 4. Frequency
 5. Amount
 6. Transfer Status
 7. Begin Date

Note: When no results are found, the table will display the following message "No Data Found".
 - iv. A collapsible sub section titled "Projected Annual Income" will display containing a currency value.
 Note: When no results are found, the section will display the following message "No Data Found".

Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.

- v. A collapsible sub section titled "Free Rent, Utilities, or Clothing" will display with a table containing the following columns
 1. Name
 2. Type
 3. Value

4. Provider
5. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.

Note: All sub sections are expanded by default when the Income section is first expanded.

x. Property

- i. This section is collapsible and will be collapsed by default.
- ii. A collapsible sub section titled "Root Questions" will display with the following associated questions and answers
 1. Do you or any one in the household own property? Is anyone buying property even if you don't live at that property?
 2. Does anyone have any of these?
 - Cash or Checks
 - Mortgages
 - Employee Deferred compensation
 - IRA or Keogh Plans
 - Retirement funds
 - Money market accounts
 - Oil, mining or mineral rights
 - Sales contracts
 - Trust funds
 - Checking or Savings accounts
 - Stocks or Certificates of Deposits
 - Bonds
 - Other
 3. Has anyone sold, spent or given away any real or personal property in the last 3 months, such as a house, bank account, money from a legal or accident settlement or anything else?
 4. Does anyone get or expect to get money from any of the above resources, such as interest, dividends, etc.?
 5. Does anyone own any personal property which costs at least \$500 or which is now worth at least \$500?
 - Boats, 3-wheelers, off-road vehicles, snowmobiles, mobile homes, campers, or trailers
 - Guns, tools, business, or sporting equipment, etc

- Pets or livestock
 - Jewelry, artwork, antiques, collections, cameras, musical equipment (pianos, guitars, amplifiers, etc.)
 - Do Not Include wedding and engagement rings or heirlooms
6. Does anyone own, have the use of or have their name on the registration of any motor vehicle, even if not running?
- iii. A collapsible sub section titled "Liquid Resources" will display with the following fields
 1. Name
 2. Type
 3. Account/Policy #
 4. Current Value
 5. Owed Amount
 6. Bank Name
 7. Bank Address
 8. Transfer Status

Note: When no results are found, the section will display the following message "No Data Found".
 - iv. A collapsible sub section titled "Real" will display
 1. The following fields will display
 - a. Name
 - b. Type
 - c. Usage
 - d. Address
 - e. Owed Amount
 - f. Expected Return Date
 - g. Lien Applicable
 - h. Transfer Status

Note: When no results are found, the section will display the following message "No Data Found".

Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - v. A collapsible sub section titled "Personal" will display
 1. The following fields will display
 - a. Name
 - b. Type
 - c. Date Bought
 - d. Purchase Price/Current Value
 - e. Owed Amount
 - f. Transfer Status

Note: When no results are found, the section will display the following message "No Data Found".

Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.

- vi. A collapsible sub section titled "Motor Vehicle" will display

- 1. The following fields will display

- a. Name
 - b. Make
 - c. Model
 - d. Year
 - e. License Number
 - f. Estimated Value
 - g. Balanced Owed
 - h. Licensed
 - i. Usage
 - j. Transfer Status

Note: When no results are found, the section will display the following message "No Data Found".

Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.

- vii. A collapsible sub section titled "Transferred Property/Income" will display with a table containing the following columns

- 1. Name
 - 2. Description
 - 3. Property Transfer Date
 - 4. Transfer Status

Note: When no results are found, the section will display the following message "No Data Found".

Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.

Note: All collapsible sub sections are expanded by default when the Property section is first expanded.

- y. Expenses

- i. This section is collapsible and will be collapsed by default.

- ii. A collapsible sub section titled "Root Questions" will display with the following associated questions and answers

- 1. Do you pay anyone for meals and/or a room?
 - 2. Does anyone pay for child care or disabled adult care?
 - 3. Does anyone else pay all or part of your child care costs?
 - 4. Does anyone in your home pay child support?
 - 5. Does anyone in your home pay spousal support?
 - 6. Medical treatment?
 - 7. Medical expenses such as a wheelchair, etc.?

8. Health care services?
 9. Is anyone getting In-home Supportive Services (IHSS)?
 10. Housing costs?
 11. Utility costs?
 12. In home supportive services?
 13. Does anyone have a special medical condition or situation that requires any of the following?
 - Special diet prescribed by a doctor
 - Special phone or other equipment
 - Housework (no one in the home can do it)
 - Very high use of utilities
 - Special laundry service
 - Other special need
 14. Does anyone not in your household help you pay for these expenses?
 15. Are you or anyone you buy and prepare food with an elderly (60 or older) or disabled person that has any out-of-pocket medical expenses?
 16. Does anyone pay for any other tax deductible expenses?
- iii. A collapsible sub section titled "Disabled Adult/Child Care" will display with a table containing the following columns
1. Name
 2. Category
 3. Type
 4. Amount
 5. Frequency
 6. Amount paid by others
 7. Who gets care
 8. Transfer Status
- Note: When no results are found, the table will display the following message "No Data Found".
- Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iv. A collapsible sub section titled "Medical Treatment" will display with a table containing the following columns
1. Name
 2. Month
 3. Medi-Cal Requested
 4. Transfer Status
- Note: When no results are found, the table will display the following message "No Data Found".
- Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- v. A collapsible sub section titled "Disaster Expenses" will display with a table containing the following columns

1. Name
2. Type
3. Amount

Note: When no results are found, the table will display the following message "No Data Found".

Note: This section will only display when the e-Application is indicated as a Disaster CalFresh e-Application.
- vi. A collapsible sub section titled "Other Expenses" will display with a table containing the following columns
 1. Name
 2. Category
 3. Type
 4. Amount
 5. Frequency
 6. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".

Note: This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.

Note: All collapsible sub sections are expanded by default when the Expenses section is first expanded.
- z. Household Tax Status
 - i. This section is collapsible and will be collapsed by default.
 - ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - iii. The following fields will display
 1. Name
 2. Primary Tax Filer
 3. Filing Year
 4. Expected To File
 5. Plan to File Taxes this year
 6. Expected Filing Status
 7. Caretaker Relative
 8. Expected to be claimed by NCP
 9. Claimed as a Dependent

Note: When no results are found, the section will display the following message "No Data Found".
- aa. Medicare
 - i. This section is collapsible and will be collapsed by default.
 - ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - iii. A collapsible sub section titled "Root Questions" will display with the following associated question and answer

1. Medicare?

Note: This sub section is expanded by default when the Medicare section is first expanded.
- iv. A table will display with the following columns
 1. Name
 2. HIC Number
 3. Part A Payment Method
 4. Part B Payment Method
 5. Transfer Status

Note: When no results are found, the table will display the following message "No Data Found".
- bb. Other Health Care
 - i. This section is collapsible and will be collapsed by default.
 - ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - iii. The following fields will display
 1. Name
 2. Employer Name
 3. Enrollment Status
 4. Meets Minimum Standard Value
 5. Monthly Premium
 6. Employer Provided
 7. Absent Parent Provided
 8. Transfer Status
 9. Provider Name
 10. Currently Eligible
 11. Enrollment Date
 12. State Benefit Plan
 13. Coverage Not Provided
 14. Changes in Coverage

Note: When no results are found, the section will display the following message "No Data Found".
- cc. Health Care Referral
 - i. This section is collapsible and will be collapsed by default.
 - ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
 - iii. The following questions and associated answers will display
 1. A. Regular check-ups to help protect your family's health are available upon request through the Child Health and Disability Prevention Program (CHDP) for eligible members of your family under age 21.
Do you want more information about CHDP Services?
Do you want CHDP medical services?

Do you want CHDP dental services?
Do you need help making medical appointments
with CHDP services?
Do you need help making dental appointments
with CHDP services?

2. B. Do you want more information about immunization services?
3. C. If you are pregnant, you can get help finding a doctor, getting healthy foods, and other help. Do you want to talk to someone about this help?
4. D. Are you breastfeeding a child?
Have you given birth within the last 12 months?
If you answered "Yes" to the first two questions in section D., you may be eligible for services provided by the Special Supplemental Food Program for Women, Infants, and Children (WIC)
5. E. Do you or any family member want free or low-cost family planning services to help plan how to prevent unplanned pregnancies and/or have the next child? If yes, call your health care plan or regular doctor. Or, for facts and the location of confidential family planning clinics, call toll-free 1-800-942-1054.

Note: When no results are found, the section will display the following message "No Data Found".

dd. Other Information

- i. This section is collapsible and will be collapsed by default.
- ii. This section will not display when the e-Application is indicated as a Disaster CalFresh e-Application.
- iii. The following questions and associated answers will display
 1. Do you want to name someone to receive and spend your CalFresh Benefits for your household
 2. Do you want information on medical coverage? (Medi-Cal or Covered California)
 3. Is there anyone who can get health care coverage from an employer or absent parent but has not yet applied for coverage?
 4. Does the household want to apply for a special need payment for housing or essential household items lost or damaged due to sudden and/or unusual circumstances, such as a fire, earthquake or flood?
 5. Does the household want additional services like CHDP medical and dental services?
 6. Does anyone in your household have a personal emergency listed below?

- Immediate Medical Need
 - Pregnancy
 - Child Abuse
 - Domestic Abuse
 - Elder Abuse
 - Other emergency which threatens health or safety
7. Do you want your application and other information from your Medi-Cal case forwarded to the Covered California Program if your children receive a Share of Cost on their Medi-Cal or become ineligible due to excess property? (Medi-Cal or Covered California)
 8. Do you want to name someone to help you with your CalFresh case?
 9. Is anyone living with you age 60 or older and unable to buy food and fix meals separately because of a disability?
 10. Name of the Authorized Person
 11. Phone Number of the Authorized Person
- ee. eSignatures
- i. This section is collapsible and will be collapsed by default.
 - ii. A table will display with the following columns
 1. ID
 2. Name
 3. eSign Name
 4. Date Signed

Note: When no results are found, the table will display the following message "No Data Found".
- ff. Assigned Worker Information
- i. The following fields will display
 1. Assigned Worker Name
 2. Assigned Worker Number
 3. Assigned Date

Note: When no information is available for a displayed field, the field value will be blank.
4. Last Updated On information will display in the following format: Last Updated On MM/DD/YYYY HH:MM:SS XM By: ID#
 5. Close buttons will display that will link the user back to the Legacy e-Application Search page.

2.2.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** e-Application > Legacy e-Application Search

2.2.5 Security Updates

This SCR will not update the existing Security Right to Role Mapping for the 'CaseSummaryView' and 'EAppView' rights that will be applied to the Legacy e-Application Summary page.

2.2.6 Page Mapping

Create new page mapping to reflect the new Legacy e-Application Summary page.

2.2.7 Page Usage/Data Volume Impacts

N/A

2.3 Legacy e-Application Person Detail

2.3.1 Overview

This SCR will create a Legacy e-Application Person Detail page in CalSAWS that is used to view person detail information for a person listed in the Other Applications section on the Legacy e-Application Summary page.

2.3.2 Legacy e-Application Person Detail Mockup

Legacy e-Application Person Detail

*- Indicates required fields

Close

First Name: JANE	Middle Name: MARIE	Last Name: DOE
Name Suffix:	Maiden Name:	ATIN:
SSN: 123-45-6789	Has SSN: Yes	ITIN:
Date of Birth: 01/01/1990	Gender: Female	Reason For No SSN: -
Language: English	Hispanic Indicator: No	Marital Status Married
Birth Country: United States	Was JANE DOE in Foster Care in any state on their 18th birthday?	

Figure 2.3.1 – Legacy e-Application Person Detail

▼ Race/Ethnic Origin

American Indian or Alaskan Native

Black or African American

Asian

Filipino

Chinese

Japanese

Cambodian

Korean

Vietnamese

Asian Indian

Laotian

Hmong

Other Asian

Hispanic (Latino or Spanish origin)

Cuban

Mexican

Puerto Rican

Salvadoran

Guatemalan

Other Hispanic

Native Hawaiian or Other Pacific Islander

Native Hawaiian

Guamanian

Samoan

Other Islander

Other

✓ White

Unknown

Figure 2.3.2 –Race/Ethnic Origin Section

Additional Information

Physical Address

Address Line 1:
1234 MAIN ST

Address Line 2:

City:
RIVERSIDE

State:
CA

Zip Code:
92501

Mailing Address

Address Line 1:
1234 MAIN ST

Address Line 2:

City:
RIVERSIDE

State:
CA

Zip Code:
92501

Elderly:
No

Without Money For Food:
Yes

Foster Child:
No

Hardship:

Is JANE DOE's other biological or adoptive parent deceased?

Applying for Health Coverage:

Household's gross income less than \$150 and cash on hand, checking and savings accounts \$100 or less:

Household's combined gross income and liquid resources less than the combined rent/mortgage and utilities:

A child or disabled person in the household who needs care:

Disabled, Blind, Pregnant:

Migrant/Seasonal Farmworker:

Tax Dependent:
No

Is JANE DOE's other biological or adoptive parent out of the home?

Disability that causes limitation in activities:

Close

Figure 2.3.3 –Additional Information Section

2.3.3 Description of Change

1. Create a new Legacy e-Application Person Detail page that will look and function the same way as the previous C-IV system e-Application Person Detail page (as shown in Figures 2.3.1 – 2.3.3) in view only. User must have either 'CaseSummaryView' and 'EAppView' security rights to view the Legacy e-Application Person Detail page.
2. The page will display an initial table with the following fields (as shown in Figure 2.3.1).

- a. First Name
 - b. Middle Name
 - c. Last Name
 - d. Name Suffix
 - e. Maiden Name
 - f. ATIN
 - g. SSN
 - h. Has SSN
 - i. ITIN
 - j. Date of Birth
 - k. Gender
 - l. Reason For No SSN
 - m. Language
 - n. Hispanic Indicator
 - o. Marital Status
 - p. Birth Country
 - q. Was [First Name] [Last Name] in Foster Care in any state on their 18th birthday?
3. The page will display a Race/Ethnic Origin collapsible section containing the following checkbox fields that will display in read-only (as shown in Figure 2.3.2).
- a. American Indian or Alaskan Native
 - b. Black or African American
 - c. Asian
 - i. The following will display as subfields
 - 1. Filipino
 - 2. Chinese
 - 3. Japanese
 - 4. Cambodian
 - 5. Korean
 - 6. Vietnamese
 - 7. Asian Indian
 - 8. Laotian
 - 9. Hmong
 - 10. Other Asian
 - d. Hispanic (Latino or Spanish origin)
 - i. The following will display as subfields
 - 1. Cuban
 - 2. Mexican
 - 3. Puerto Rican
 - 4. Salvadoran
 - 5. Guatemalan
 - 6. Other Hispanic
 - e. Native Hawaiian or Other Pacific Islander
 - i. The following will display as subfields
 - 1. Native Hawaiian Guamanian
 - 2. Samoan
 - 3. Other Islander

- f. Other
 - g. White
 - h. Unknown
4. The page will display an Additional Information collapsible section containing the following subsections (as shown in Figure 2.3.3.):
- a. Physical Address section
 - i. The following fields will display
 - 1. Address Line 1
 - 2. Address Line 2
 - 3. City
 - 4. State
 - 5. Zip Code
 - b. Mailing Address section
 - i. The following fields will display
 - 1. Address Line 1
 - 2. Address Line 2
 - 3. City
 - 4. State
 - 5. Zip Code
 - c. A table will display with the following fields
 - i. Elderly
 - ii. Disabled, Blind, Pregnant
 - iii. Without money for food
 - iv. Migrant/Seasonal Farm Worker
 - v. Foster Child
 - vi. Tax Dependent
 - vii. Hardship
 - viii. Is [First Name] [Last Name]'s other biological or adoptive parent deceased?
 - ix. Is [First Name] [Last Name]'s other biological or adoptive parent out of the home?
 - x. Applying for Health Coverage
 - xi. Disability that causes limitation in activities
 - xii. Household's gross income less than \$150 and cash on hand, checking and savings accounts \$100 or less
 - xiii. Household's combined gross income and liquid resources less than the combined rent/mortgage and utilities
 - xiv. A child or disabled person in the household who needs care
5. Close buttons will display that will link the user back to the Legacy e-Application Summary page.
- Note: The collapsible sections on this page will be expanded by default.

2.3.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** e-Application > Legacy e-Application Search

2.3.5 Security Updates

This SCR will not update the existing Security Right to Role Mapping for the 'CaseSummaryView' and 'EAppView' rights that will be applied to the Legacy e-Application Person Detail page.

2.3.6 Page Mapping

Create new page mapping to reflect the new Legacy e-Application Person Detail page.

2.3.7 Page Usage/Data Volume Impacts

N/A

2.4 Case Summary

2.4.1 Overview

This SCR will create a Legacy e-Applications section on the Self-Service Portal collapsible section of the Case Summary page in CalSAWS that will allow the user to view C4Y application data associated with a case.

2.4.2 Case Summary Mockup

▼ Self-Service Portal				
Legacy e-Applications				
e-App Number	Applicant Name	ES/IN	Application Date	e-App Status
CIV-12-012-406365	Doe, Jane	No	01/12/2012	Transferred to System

Figure 2.4.1 – Case Summary page Legacy e-Application Section

2.4.3 Description of Change

1. Add a new section titled Legacy e-Applications in the Self-Service Portal collapsible section of the Case Summary page, as shown in Figure 2.4.1.
 - a. The section will contain a titled table with the following columns
 - i. e-App Number
 1. The value will be a hyperlink that leads to the respective Legacy e-Application Summary page.
 - ii. Applicant Name
 - iii. ES/IN
 - iv. Application Date
 - v. e-App Status

2.4.4 Page Location

- **Global:** Case Info
- **Local:** Case Summary, Eligibility, Employee Services
- **Task:** Case Summary

2.4.5 Security Updates

N/A

2.4.6 Page Mapping

Update page mapping to reflect the new Legacy e-Application section.

2.4.7 Page Usage/Data Volume Impacts

N/A

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.4.2.7	The LRS shall support the acceptance and storage of electronic signatures and dates for applications.	This SCR will allow users to view C4Y electronic signature and date data.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-248019

Update Residency Detail Page for CAPI

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Connor O'Donnell
	Reviewed By	Matt Lower

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/01/2022	1.0	Initial Draft	Connor O'Donnell

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	3.2 Migration Requirements.....	Error! Bookmark not defined.

1 OVERVIEW

1.1 Current Design

The Residency Detail page includes a 'General Relief' page section with a field named 'County of Residence'. This field is also used by CAPI workers in counties that administer CAPI for other counties (San Mateo and Sacramento).

1.2 Requests

Rename the 'General Relief' page section on the Residency Detail page to instead be 'General Relief/CAPI'.

1.3 Overview of Recommendations

1. Update the Residency Detail page's 'General Relief' section to instead be named 'General Relief/CAPI'

1.4 Assumptions

1. N/A

2 RECOMMENDATIONS

2.1 Residency Detail Page

2.1.1 Overview

Currently the Residency Detail page has a section named 'General Relief'. This section has a field named 'County of Residence'. This field will be used when processing CAPI, so the section will be renamed to 'General Relief/CAPI'.

2.1.2 Residency Detail Mockup

General Relief/CAPI	
County Arrival Date: Intent to Reside	County Departure Date:
County of Residence: Los Angeles	Right and Ability to Reside:

Figure 2.1.1 – Residency Detail Mockup Name

2.1.3 Description of Changes

1. Update the 'General Relief' section header to instead say 'General Relief/CAPI'.

2.1.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Residency**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Page Usage/Data Volume Impacts

N/A

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met



California Statewide Automated Welfare System

Design Document

CA-248361

Add Threshold Languages for CF 285A

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Ranjith Madeshwaran
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/06/2021	1.0	Initial Draft	Ranjith Madeshwaran

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1 OVERVIEW

This effort will add the CF 285A (11/21) in all available threshold languages in CalSAWS.

1.1 Current Design

The CF 285A (11/21) form currently exist in English and Spanish languages in CalSAWS.

1.2 Requests

Add CF 285A (11/21) Application For CalFresh Benefits in all available threshold languages to CalSAWS.

Languages include:

Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

1.3 Overview of Recommendations

Add CF 285A form in all available threshold languages.

Languages include:

Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.

1.4 Assumptions

1. Print options for threshold forms will remain the same as the print options for English and Spanish.
2. There are no changes to the generation logic of these forms. All the triggers for the new threshold forms will be the same as the existing form.
3. All fields (blank or prepopulated) will be editable.
4. Supporting Documents section references attachments found on Jira.

2 RECOMMENDATIONS

2.1 Add The CF 285A in available threshold languages

2.1.1 Overview

This section will cover the requirements for adding CF 285A form in available threshold languages.

State Form: CF 285A (11/21)

Current Programs: CalFresh

Current Attached Forms: N/A

Current Forms Category: Application

Current Template Repository Visibility: All counties

Existing Languages: English and Spanish

Template description: Prepopulated Application for CalFresh Benefits

2.1.2 Form Verbiage

Create CF 285A XDP for Threshold Languages

Threshold Languages: Arabic, Armenian, Cambodian, Chinese*, Farsi, Hmong, Korean, Lao, Russian, Tagalog/Filipino, Vietnamese

*One translation is provided to support the three Chinese threshold languages: Cantonese, Chinese, and Mandarin.

Form Header: (CalSAWS Standard Header) Header_1 & Header_BRM for LA County

RD_MIG_Header (Central Print Envelope Header) & Header_BRM for Migration Counties

Form Title (Document List Page Displayed Name): Prepopulated Application for CalFresh Benefits

Include NA Back 9: No

Imaging Form Name: Prepopulated Application for CF Benefits

Imaging Document Type: Application, Intake, or Screening

Imaging Case/Person: Case

Form Mockups/Examples: See supporting document #1

2.1.3 Form Variable Population

Field Mappings: Use the same field mappings as the English and Spanish forms for existing population logic.

2.1.4 Form Generation Conditions

Form Print/Mailing Options

Threshold forms will have the same Form Print/Mailing Options as their corresponding English/Spanish forms.

Print Options:

The mailing priority for the CF 285A is priority 05.

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Options:

Mailing Options	Option for CF 285A
Mail-To (Recipient)	Applicant selected on the document parameters page.
Mailed From (Return)	Worker's Office Address
Mail-back-to Address	BRM
Outgoing Envelope Type	Full Size Flat Mail
Return Envelope Type	BRM
Special Paper Stock	N/A

Form Control:

Tracking Barcode	BRM Barcode	Imaging Barcode
N	Y	Y

Additional Options:

Requirement	Option for CF 285A
Post to Self-Service Portal	Y
Electronic Signature (IVR/Text):	Y

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Forms	CF 285A Mockup	CF285A_Arabic.pdf CF285A_Armenian.pdf CF285A_Cambodian.pdf CF285A_Chinese.pdf CF285A_Farsi.pdf CF285A_Hmong.pdf CF285A_Korean.pdf CF285A_Lao.pdf CF285A_Russian.pdf CF285A_Tagalog.pdf CF285A_Vietnamese.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;k. Court-mandated notices, including Balderas notices;l. SSIAP appointment notices;m. Withdrawal forms;n. COLA notices;o. Time limit notices;p. Transitioning of aid notices;q. Interface triggered forms and notices (e.g., IFDS, IEVS);r. Non-compliance and sanction notices;s. Benefit issuance and benefit recovery forms and notices, including reminder notices;t. Corrective NOAs on State Fair Hearing decisions;u. CSC paper ID cards with LRS-generated access information; andv. CSC PIN notices.	CF 285A is being added in all available threshold languages.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-250301

Expand Task Search

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Vallari Bathala
	Reviewed By	Sarah Cox, Dymas Pena, Carlos Albances, Justin Dobbs

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/03/2022	1.0	Initial Revision	Vallari Bathala

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1 OVERVIEW

This design outlines modifications to Task Management functionality within the CalSAWS System to allow the Users to search for “All” or “Completed” Tasks without providing a Case Number as a search parameter.

1.1 Current Design

When searching for Tasks through the Task Search utility bar, the System requires the User to enter a Case Number for “All” and “Completed” statuses. Additionally, the page also does not have a mechanism for Users to search for “General” Tasks since these Tasks do not require a Case Number or Program when they are created.

1.2 Requests

Remove the Case Number restriction to allow “All” and “Completed” when a specific Worker Number is provided as a search parameter.

1.3 Overview of Recommendations

1. Update the search logic to return results when Users search for Tasks with Status of “All” and Case Number is not provided.
2. Update the search logic to return results when Users search for Tasks with Status of “Completed” and Case Number is not provided.
3. Update the Task Search page to allow Users to search by General Tasks.

1.4 Assumptions

N/A

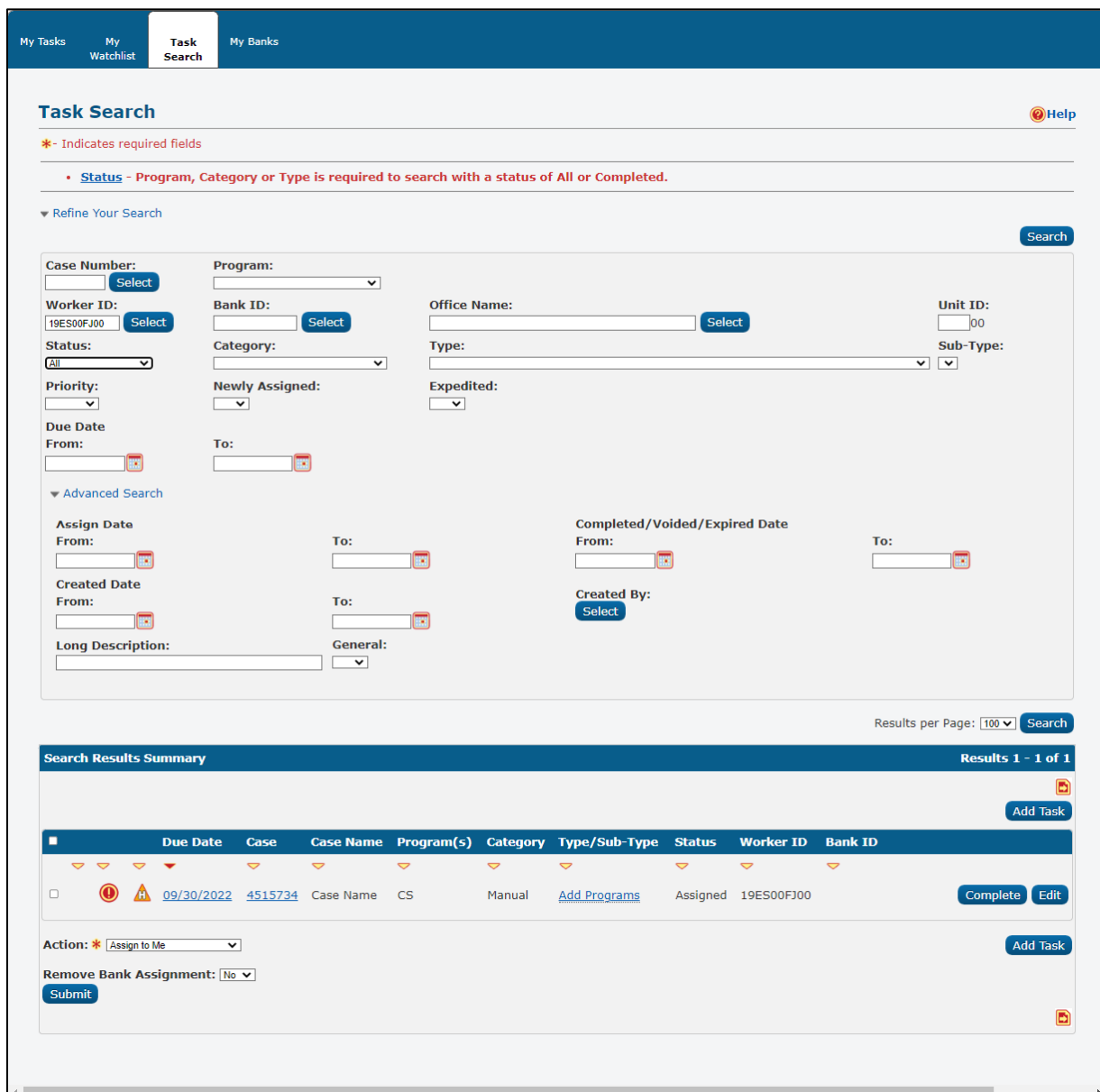
2 RECOMMENDATIONS

2.1 Task Search

2.1.1 Overview

This section outlines the modifications to the Task Search page to allow Users to search for General Tasks and Tasks with “All” or “Completed” status without providing a Case Number as a parameter.

2.1.2 Task Search Mockup



The mockup shows a web application interface for task search. At the top is a navigation bar with tabs: "My Tasks", "My Watchlist", "Task Search" (selected), and "My Banks". Below the navigation bar is the "Task Search" header with a "Help" icon. A red asterisk icon indicates required fields. A message states: "Status - Program, Category or Type is required to search with a status of All or Completed." Below this is a "Refine Your Search" section with a "Search" button. The search criteria are organized into two columns. The left column includes: Case Number (text input with "Select" button), Worker ID (text input with "Select" button), Status (dropdown menu with "All" selected), Priority (dropdown menu), Due Date (From: and To: date pickers), and Advanced Search (Assign Date, Created Date, Long Description). The right column includes: Program (dropdown menu), Bank ID (text input with "Select" button), Office Name (text input with "Select" button), Unit ID (text input), Category (dropdown menu), Type (dropdown menu), Sub-Type (dropdown menu), Newly Assigned (checkbox), Expedited (checkbox), Completed/Voiced/Expired Date (From: and To: date pickers), and Created By (text input with "Select" button). Below the search criteria is a "Results per Page" dropdown set to "100" and a "Search" button. The "Search Results Summary" section shows "Results 1 - 1 of 1". It includes a table with columns: Due Date, Case, Case Name, Program(s), Category, Type/Sub-Type, Status, Worker ID, and Bank ID. The table contains one row with the following data: Due Date: 09/30/2022, Case: 4515734, Case Name: Case Name, Program(s): CS, Category: Manual, Type/Sub-Type: Add Programs, Status: Assigned, Worker ID: 19ES00FJ00, Bank ID: (empty). Below the table are buttons for "Complete" and "Edit". At the bottom, there is an "Action" dropdown menu with "Assign to Me" selected, a "Remove Bank Assignment" dropdown menu with "No" selected, and a "Submit" button.

My Tasks My Watchlist **Task Search** My Banks

Task Search

*- Indicates required fields

- Status - Program, Category or Type is required to search with a status of All or Completed.

▼ Refine Your Search Search

Case Number: [Text Input] Select

Worker ID: 19ES00FJ00 Select

Status: All

Priority: [Dropdown]

Due Date From: [Date Picker] To: [Date Picker]

▼ Advanced Search

Assign Date From: [Date Picker] To: [Date Picker]

Created Date From: [Date Picker] To: [Date Picker]

Long Description: [Text Input]

Program: [Dropdown]

Bank ID: [Text Input] Select

Office Name: [Text Input] Select

Unit ID: [Text Input]

Category: [Dropdown]

Type: [Dropdown]

Sub-Type: [Dropdown]

Newly Assigned: [Checkbox]

Expedited: [Checkbox]

Completed/Voiced/Expired Date From: [Date Picker] To: [Date Picker]

Created By: [Text Input] Select

Results per Page: 100 Search

Search Results Summary Results 1 - 1 of 1

	Due Date	Case	Case Name	Program(s)	Category	Type/Sub-Type	Status	Worker ID	Bank ID	
<input type="checkbox"/>	09/30/2022	4515734	Case Name	CS	Manual	Add Programs	Assigned	19ES00FJ00		<button>Complete</button> <button>Edit</button>

Action: * Assign to Me

Remove Bank Assignment: No

Submit

Figure 2.1.2-1 – Task Search Mockup

My Tasks

My Watchlist

Task Search

My Banks

Task Search

Help

*- Indicates required fields

Max search results threshold exceeded. Only showing the first 5000 results. Please refine the search if necessary.

Refine Your Search

Search

Case Number:

Select

Program:

Worker ID:

Select

Bank ID:

Select

Office Name:

Select

Unit ID:

00

Status:

Assigned

Category:

Type:

Sub-Type:

Priority:

Newly Assigned:

Expedited:

Due Date From:

To:

Advanced Search

Assign Date From:

To:

Completed/Voiced/Expired Date From:

To:

Created Date From:

To:

Created By:

Select

Long Description:

Results per Page: 100

Search

Search Results Summary

Results 1 - 100 of 5000

1

2

3

4

5

6

7

8

9

10

Next

Add Task

	Due Date	Case	Case Name	Program(s)	Category	Type/Sub-Type	Status	Worker ID	Bank ID
<input type="checkbox"/>	07/03/2022				e-Application	Clearance BenefitsCal	Assigned		
<input type="checkbox"/>	07/03/2022				e-Application	Clearance BenefitsCal	Assigned		

Complete

Edit

Complete

Edit

Figure 2.1.2-2 – Task Search Mockup

6

My Tasks
My Watchlist
Task Search
My Banks

Task Search

Help

* - Indicates required fields

General – Please select a Worker ID, Office, Unit ID or Bank ID

Refine Your Search

Case Number:

Select

Worker ID:

Select

Status:

Assigned

Priority:

Due Date

From:

Program:

Bank ID:

Select

Category:

Newly Assigned:

To:

Office Name:

Select

Type:

Expedited:

Unit ID:

00

Sub-Type:

Advanced Search

Assign Date

From:

To:

Created Date

From:

To:

Long Description:

General:

Yes

Completed/Voiced/Expired Date

From:

To:

Created By:

Select

Results per Page: 100

Search

Search Results Summary

Results 1 - 1 of 1

Add Task

	Due Date	Case	Case Name	Program(s)	Category	Type/Sub-Type	Status	Worker ID	Bank ID
<input type="checkbox"/>	09/30/2022	4515734	Case Name	CS	Manual	Add Programs	Assigned	19ES00FJ00	

Complete

Edit

Action: *

Assign to Me

Remove Bank Assignment:

No

Submit

Add Task

Figure 2.1.2-3 – Task Search Mockup; General = Yes

2.1.3 Description of Changes

- Update Task Search page to remove requirement of providing a Case Number when searching for Tasks with status of "All" or "Completed". Reference *Figure 2.1.2-1 – Task Search Mockup* in section 2.1.2 Task Search Mockup.
- For any combination of parameters that yield more than 5000, update the page to only return the first 5000 results.
 - If there are more than 5000 results, display the following notification: Max search results threshold exceeded. Only

showing the first 5000 results. Please refine the search if necessary.

Reference *Figure 2.1.2-2 – Task Search Mockup* in section 2.1.2 Task Search Mockup.

3. Add General dropdown to the Task Search page in the Advanced Search section:
 - a. Blank (Default)
 - b. No
 - c. Yes

Reference *Figure 2.1.2-3 – Task Search Mockup; General = Yes* in section 2.1.2 Task Search Mockup.

4. If General filter is applied, the results will only display Tasks created as a General Task.

Note: If additional search parameters are applied that are different than General, such as Case or Program, the search will not return results.

2.1.4 Page Validations

Add page validations to Task Search page when a User tries to search for Tasks in the following scenarios:

1. The User searches for Tasks with “All” or “Completed” without providing Program, Category or Type, display the following validation: Status – Program, Category or Type is needed to search with a status of All or Completed.
 - a. This validation will not trigger when running a search by an organization level and an “Expedited” value of ‘Yes’. This allows Users to perform a search for Expedited Tasks with a specific organization level.
2. The User searches for Tasks with the General filter applied without providing a Worker ID, Office name or Unit ID, display the following validation: General – Please select a Worker ID, Office, Unit ID or Bank ID.

2.1.5 Page Location

- **Global:** N/A
- **Local:** N/A
- **Task:** N/A

Page is accessible through Utility bar's Tasks Option.

2.1.6 Security Updates

N/A

2.1.7 Page Mapping

Update the page mapping for the added fields.

2.1.8 Page Usage/Data Volume Impacts

N/A

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.19.1.5	<p>The LRS shall allow COUNTY-specified Users to access alerts, reminders, and controls by using the following criteria in order to initiate a search:</p> <ul style="list-style-type: none">a. All alerts, reminders, and controls on a case or a file;b. A specified due date or a range of due dates;c. Type of alert, reminder, or control; andd. Status of alert, reminder, or control.	<ul style="list-style-type: none">1. Update the search logic to return results when Users search for Tasks with Status of "All" and Case Number is not provided.2. Update the search logic to return results when Users search for Tasks with Status of "Completed" and Case Number is not provided.3. Update the Task Search page to allow Users to search by General Tasks.

CalsAWS

California Statewide Automated Welfare System

Design Document

CA-250737

Add additional NOAs for Negative Actions
(Phase 2)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Maria Jensen
	Reviewed By	Tiffany Huckaby, CC User Group, Pandu Gupta

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
09/29/2022	0.1	Split SCR CA-235011 into 2 Phases	Maria Jensen
10/31/2022	0.2	Added 'Failed to Complete Determination' for MAGI	Maria Jensen
11/30/2022	0.3	QA comments: Current Design and Recommendation show reasons list	Maria Jensen
12/30/2022	0.4	<ul style="list-style-type: none"> -Fixed variable population for Person variable -Reworded Overview for 'Failed to Complete Determination' -Added Assumptions for Mixed HH and Change NOAs -Updated MC 'Child Applied for Self' with current functionality and Added Tech Notes -Updated 'Edwards Failure to Cooperate' to simplify Gen Conditions -Referenced NOA Title and Footer -Reformatted Supporting Documents -Updated CW 'On Aid Another Case' -Removed MAGI program from reasons 'SSA/SSI Denied' and 'Edwards Failure to Cooperate' 	Maria Jensen

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1 OVERVIEW

1.1 Current Design

Currently not all Negative Action Reasons in CalSAWS generate Denial/Discontinuance NOAs.

SCR CA-235011 was split to meet capacity, and will only implement some of the reasons:

- 'Written Withdrawal' - Non-MAGI and MAGI Medi-Cal Denial added;
- 'Calif. Residence' - Non-MAGI Change, Denial & Discontinuance added; MAGI Change added; MAGI Denial updated;
- 'Failed to Complete Determination' - Non-MAGI Denial, Discontinuance updated.

1.2 Requests

Add remaining NOAs for Medi-Cal and CalWORKs for Negative Actions that require noticing.

1.3 Overview of Recommendations

1. Add existing State verbiage into the system for the applicable Negative Actions. Use existing CalSAWS or C-IV verbiage where possible, for the remaining applicable Negative Actions.

List of reasons to be Added:

- 'Child Applied for Self' for MC, CW
- 'Edwards Failure to Cooperate' for MC
- 'SSA/SSI Denied' for MC
- 'Deceased' for MC

Reason to be Updated:

- 'Failed to Complete Determination' for MC
- 'On Aid Another Case' for CW

1.4 Assumptions

1. SCR CA-235011 was split to meet capacity, and this effort will implement the rest as a Phase 2.
2. Per existing logic, the MAGI regulations and appropriate footer will generate with all new MAGI reasons in the design.
3. Mixed Households (Non-MAGI and MAGI Medi-Cal) will trigger a mixed Non-MAGI/MAGI NOA with the new NOA fragments for both Non-MAGI and MAGI with the applicable program persons.
4. This effort does not change existing functionality and remaining persons will get a NOA if applicable. For instance, a Change NOA will still get generated

automatically if the conditions apply and a change is triggered for the remaining Household members.

2 RECOMMENDATIONS

2.1 Allow additional NOAs for Negative Actions

2.1.1 Overview

Currently not all Negative Action Reasons in CalSAWS generate Denial/Discontinuance NOAs. This effort will fill a gap between the CalSAWS system and the old C-IV system, by reusing CalSAWS fragments where possible, C-IV fragments or State verbiage.

2.1.2 Description of Changes

Add the new Reasons listed below to the CalSAWS system.

2.2 Add a new MC NOA Reason of Child Applied for Self

2.2.1 Overview

Create a new MC NOA Reason for the status of 'Child Applied for Self'. Currently for MC this reason generates a Denial NOA for MAGI but not in all scenarios. This effort will generate a Denial NOA for MAGI every time a Negative Action is run with this reason.

Known County NOA: Verbiage from CalSAWS

NOA Template: MC_NOA_TEMPLATE (Fragment ID: 3028), H_NOA_TEMPLATE (Fragment ID: 3033)

Program(s): Non-MAGI and MAGI Medi-Cal

Action Type(s): Denial

Fragment Level: Program Person

Repeatable: Yes, per Person

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.2.2 Form/NOA Verbiage

NOA Mockups/Examples: See Supporting Documents #6

Note: A new XDP for this reason is not needed, the existing H_DN_CHILD_APPLIED_FOR_SELF_H103 (Fragment ID: 7038) can be used for both

MAGI and Non-MAGI. Update the existing file with the verbiage below. Turn off the existing threshold languages for this fragment. SCR CA-255193 will update threshold languages and turn them back on.

Tech Note: Separate snippets can be added for necessary action types and programs but pointing to the same fragment file. Namely snippets MC_DN_CHILD_APPLIED_FOR_SELF and H_DN_CHILD_APPLIED_FOR_SELF_H103 can point to H_DN_CHILD_APPLIED_FOR_SELF_H103_EN.xdp etc.

Description	Text	Formatting*
Static Section	<PERSON> is a child with no legal authority to apply for themselves. The application for this child must be made by a parent or other relative who exerts parental control.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.2.3 Form/NOA Variable Population

1. Add Fragment Variable Population

Variable Name	Population	Formatting*
<PERSON>	Populates with the Program Person that failed with that status reason (First and Last name). Example: "Junior Doe"	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

Variables Requiring Translations: None

2. Add Fragment Regulations

The new 'Child Applied for Self' Reason has the following associated Regulations:

New Regulations: Title 42 CFR 435.907

3. Add NOA Title and Footer Reference for new Reason

The following reference will be included for the new 'Child Applied for Self' Reason Fragment.

NOA Reference on Document List Page: CHILD APPLIED FOR SELF

NOA Title: NOTICE OF ACTION MEDI-CAL DENIAL (Fragment Name: MC_DN_NOA_TYPE)

NOA Title Requires Translations: No

Noa Footer:

Program	Footer
Non-MAGI Medi-Cal	MC 239
MAGI Medi-Cal	MC-MAGI-D (11/2015)

2.2.4 Form/NOA Generation Conditions

Currently for MAGI a Denial NOA generates in the specific scenario where the Negative MAGI Eligibility Requested with 'Child Applied for Self' reason results in an Ineligible Determination and the MAGI Only EDBC is Denied. A MAGI Denial NOA also generates if the program was Reapplied for, then the steps above are followed.

Technical Note: Do Regression Testing for the above 2 scenarios in all languages including English and Spanish. If for a specific language one of the action or message fragments are not available in that language then that language will not be tested.

In the testing environment, the following conditions are necessary to obtain the Determination status of Ineligible and run EDBC for MAGI Only:

- Customer Options with Full Medical Hierarchy set to No;
- SSN ending in 2;
- Not ABD.

Add 'Child Applied for Self' Reason Fragment Generation

Generate a Denial NOA with this new Reason fragment when all of the following are true:

- the MC program was Pending
- the EDBC was run with Negative Action reason of 'Child Applied for Self'
- the EDBC fails and Program is Denied with Program status reason of 'Child Applied for Self'.

Action Fragments: MC_DN_ACTION1 (Fragment ID: 4034) and H_DN_ACTION1 (Fragment ID: 4090) generate for this reason

Message Fragments: MC_DN_TN_BIC_MESSAGE (Fragment ID: 5126) and MC_DN_TN_SEPARATE_NOA_MESSAGE (Fragment ID: 5130) generate for this reason for Non-MAGI

2.3 Add a new MC NOA Reason of Edwards Failure to Cooperate

2.3.1 Overview

Create a new MC NOA Reason for the status of 'Edwards Failure to Cooperate'. Currently for MC this reason does not generate a Denial or Discontinuance NOA.

Known County NOA: Verbiage from CalSAWS

NOA Template: MC_NOA_TEMPLATE (Fragment ID: 3028)

Program(s): Non-MAGI

Action Type(s): Change*, Discontinuance

Fragment Level: Program Person

Repeatable: Yes, per Person

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

*Note: This verbiage will generate on a Discontinuance NOA when applicable on ongoing programs. Any Change NOAs will generate separately if applicable for any of the program persons remaining on the program.

2.3.2 Form/NOA Verbiage

Add new 'Edwards Failure to Cooperate' Reason Fragment XDP

Add a new MC NOA Reason for Edwards Failure to Cooperate.

NOA Mockups/Examples: See Supporting Documents #1

Description	Text	Formatting*
Static Section	As of <DATE> Medi-Cal benefits for <PERSON> will be discontinued because they did not cooperate in providing the information necessary to determine ongoing eligibility for Medi-Cal benefits.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.3.3 Form/NOA Variable Population

1. Add Fragment Variable Population

Variable Name	Population	Formatting*
<DATE>	Populates with the first day of the discontinuance month.	Arial Font Size 10
<PERSON>	Populates with the Program Person that failed with that status reason (First and Last name).	Arial Font Size 10

Variable Name	Population	Formatting*
	Example: "John Doe"	

*English only, Spanish and threshold will generate based on project standards for that language.

Variables Requiring Translations: None

2. Add Fragment Regulations

The new 'Edwards Failure to Cooperate' Reason has the following associated Regulations:

New Regulations: Title 22, CCR Section 50175(a)1

3. Add NOA Title and Footer Reference for new Reason

The following reference will be included for the new 'Edwards Failure to Cooperate' Reason Fragment.

NOA Reference on Document List Page: EDWARDS FAILURE TO COOPERATE

NOA Title: NOTICE OF ACTION MEDI-CAL TERMINATION (Fragment Name: MC_TN_NOA_TYPE)

NOA Title Requires Translations: No

Noa Footer: MC 239

2.3.4 Form/NOA Generation Conditions

Add 'Edwards Failure to Cooperate' Reason Fragment Generation

Add this new Fragment on a Medi-Cal NOA for a Program Person when all of the following are true:

- the person is being Discontinued in the newly saved Medi-Cal EDBC for a Negative Action with reason of 'Edwards v. Kizer (38) - Failure to Cooperate, Medi-Cal Only'.
 - there is at least one existing Medi-Cal EDBC for the current Benefit month and in the most recent saved Medi-Cal EDBC of the existing Medi-Cal EDBCs for that month, the person had an Active status with a role of Member and was receiving a Non-MAGI aid code
- or**
- there is not a previously existing Medi-Cal EDBC for the current Benefit month and there is at least one Medi-Cal EDBC for the previous month and in the most recent saved Medi-Cal EDBC for the previous month, the person had an active status with a role of member and was receiving a Non-MAGI aid code.

Action Fragments: MC_TN_ACTION1 (Fragment ID 4035)

Message Fragments: MC_DN_TN_BIC_MESSAGE (Fragment ID: 5126) and MC_DN_TN_SEPARATE_NOA_MESSAGE (Fragment ID: 5130)

2.4 Add a new MC NOA Reason of SSA/SSI Denied

2.4.1 Overview

Create a new MC NOA Reason for the status of 'SSA/SSI Denied within 12 months'. Currently for MC this reason does not generate a Denial or Discontinuance NOA.

Known County NOA: Verbiage from CalSAWS

NOA Template: MC_NOA_TEMPLATE (Fragment ID: 3028)

Program(s): Non-MAGI

Action Type(s): Denial, Discontinuance

Fragment Level: Program

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.4.2 Form/NOA Verbiage

Add new 'SSA/SSI Denied' Reason Fragment XDP

Add a new MC NOA Reason for SSA/SSI Denied.

NOA Mockups/Examples: See Supporting Documents #2

Description	Text	Formatting*
Static Section	Federal disability rules do not allow the State to review your disability status if the Social Security Administration (SSA) denied your SSA and/or Supplemental Security Income (SSI) disability claim after medical review. AND You claim the same disabling condition already considered by SSA. OR	Arial Font Size 10

Description	Text	Formatting*
	<p>Your Medi-Cal application based on disability is within 12 months of the date that SSA/SSI decided that you were not disabled and you now claim that your condition has gotten worse or changed.</p> <p>If your disabling condition has worsened, you MUST contact your local SSA office to reconsider or reopen your case.</p> <p>If SSA REFUSES to reconsider or reopen your case, you may come back to the county and reapply for Medi-Cal. You may also apply for Medi-Cal if your SSA/SSI claim was denied/discontinued for reasons other than "not disabled."</p> <p>PLEASE NOTE: If Medi-Cal was denied because SSA/SSI decided you were not disabled and you filed an SSA/SSI appeal and won, it is your responsibility to go back to the county Medi-Cal office with your SSA/SSI award letter if you want to have your Medi-Cal case reopened. You may be eligible for Medi-Cal coverage from the time of your last denied Medi-Cal application to pay past medical bills.</p>	

*English only, Spanish and threshold will generate based on project standards for that language.

2.4.3 Form/NOA Variable Population

1. Add Fragment Regulations

The new 'SSA/SSI Denied' Reason has the following associated Regulations:

New Regulations: Title 22, CCR, Sections 50005, 50167, 50223

2. Add NOA Title and Footer Reference for new Reason

The following reference will be included for the new 'SSA/SSI Denied' Reason Fragment.

NOA Reference on Document List Page: SSA/SSI DENIED

NOA Title:

Action Type	Title
Denial	NOTICE OF ACTION MEDI-CAL DENIAL (Fragment Name: MC_DN_NOA_TYPE)
Discontinuance	NOTICE OF ACTION MEDI-CAL TERMINATION (Fragment Name: MC_TN_NOA_TYPE)

NOA Title Requires Translations: No

Noa Footer: MC 239

2.4.4 Form/NOA Generation Conditions

Add 'SSA/SSI Denied' Reason Fragment Generation

Generate a Denial NOA with this new Reason fragment when all of the following are true:

- the MC program was Pending
- the EDBC was run with Negative Action reason of 'SSA/SSI Denied within 12 months'
- the EDBC fails and Program is Denied with Program status reason of 'SSA/SSI Denied within 12 months'.

Generate a Discontinuance NOA with this new Reason fragment when all of the following are true:

- the MC program was Active
- one or more Program persons were Active with Role of Member
- the EDBC was run with Negative Action reason of 'SSA/SSI Denied within 12 months'
- the EDBC fails and Program is Discontinued with Program Status Reason of 'SSA/SSI Denied within 12 months' while at least one Member is Discontinued with Status Reason of 'SSA/SSI Denied within 12 months' and no other Active members left.

Action Fragments:

Action Type	Fragment	Fragment ID
Discontinuance	MC_TN_ACTION1	4035
Denial	MC_DN_ACTION1	4034

Message Fragments: MC_DN_TN_BIC_MESSAGE (Fragment ID: 5126) and MC_DN_TN_SEPARATE_NOA_MESSAGE (Fragment ID: 5130) generate for this reason for Non-MAGI

2.5 Add a new MC NOA Reason of Deceased

2.5.1 Overview

Create a new MC NOA Reason for the status of 'Deceased'. Currently for MC this reason generates a Denial NOA for MAGI and a Discontinuance NOA for both MAGI and Non-MAGI.

Known County NOA: Verbiage from CalSAWS

NOA Template: MC_NOA_TEMPLATE (Fragment ID: 3028)

Program(s): Non-MAGI

Action Type(s): Denial

Fragment Level: Program Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.5.2 Form/NOA Verbiage

Add new 'Denied' Reason Fragment XDP

Add a new MC NOA Reason for Deceased.

NOA Mockups/Examples: See Supporting Documents #5

Description	Text	Formatting*
Static Section	The county welfare department has received notification of the death of: <Person> Also for your information, there are no special death or burial benefits provided under the Medi-Cal program.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.5.3 Form/NOA Variable Population

4. Add Fragment Variable Population

Variable Name	Population	Formatting*
<PERSON>	Populates with the Program Person that failed with that status reason (First and Last name). Example: "Junior Doe"	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

Variables Requiring Translations: None

5. Add Fragment Regulations

The new 'Deceased' Reason has the following associated Regulations:

New Regulations: Title 22 CCR 50176

6. Add NOA Title and Footer Reference for new Reason

The following reference will be included for the new 'Deceased' Reason Fragment.

NOA Reference on Document List Page: DECEASED

NOA Title: NOTICE OF ACTION MEDICAL DENIAL (Fragment Name: MC_DN_NOA_TYPE)

NOA Title Requires Translations: No

Noa Footer: MC 239

2.5.4 Form/NOA Generation Conditions

Add 'Deceased' Reason Fragment Generation

Generate a Denial NOA with this new Reason fragment when all of the following are true:

- the MC program was Pending
- the EDBC was run with Negative Action reason of 'Deceased'
- the EDBC fails and Program is Denied with Program status reason of 'Deceased'.

Action Fragments: MC_DN_ACTION1 (Fragment ID: 4034) generates for this reason

Message Fragments: MC_DN_TN_BIC_MESSAGE (Fragment ID: 5126) and MC_DN_TN_SEPARATE_NOA_MESSAGE (Fragment ID: 5130) generate for this reason for Non-MAGI

Note: MC Auto-Test will automatically be triggered and if the Denial with reason of 'Deceased' triggered for the initial program, it will trigger for MC as well. This scenario will have to be specifically tested for.

2.6 Add a new CW NOA Reason of Child Applied for Self

2.6.1 Overview

Create a new CW NOA Reason for the status of 'Child Applied for Self'. Currently for CW this reason does not generate a Denial or Discontinuance NOA.

Known County NOA: Verbiage from CalSAWS

NOA Template: CW_NOA_TEMPLATE (Fragment ID: 3026)

Program(s): CalWORKs

Action Type(s): Denial

Fragment Level: Program Person

Repeatable: Yes, per Person

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: N/A

Languages: English, Spanish

2.6.2 Form/NOA Verbiage

Add new 'Child Applied for Self' Reason Fragment XDP

Add a new CW NOA Reason for Child Applied for Self.

NOA Mockups/Examples: See Supporting Documents #3

Description	Text	Formatting*
Static Section	<PERSON> is a child with no legal authority to apply for themselves. The application for this child must be made by a parent or other relative who exerts parental control.	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

2.6.3 Form/NOA Variable Population

1. Add Fragment Variable Population

Variable Name	Population	Formatting*
<PERSON>	Populates with the Program Person that failed with that status reason (First and Last name). Example: "Junior Doe"	Arial Font Size 10

*English only, Spanish and threshold will generate based on project standards for that language.

Variables Requiring Translations: None

2. Add Fragment Regulations

The new 'Child Applied for Self' Reason has the following associated Regulations:

New Regulations: MPP 82-804

3. Add NOA Title and Footer Reference for new Reason

The following reference will be included for the new 'Child Applied for Self' Reason Fragment.

NOA Reference on Document List Page: CHILD APPLIED FOR SELF

NOA Title: NOTICE OF ACTION CALWORKS DENIAL (Fragment Name: CW_DN_NOA_TYPE)

NOA Title Requires Translations: No

Noa Footer: NOA 290

2.6.4 Form/NOA Generation Conditions

Add 'Child Applied for Self' Reason Fragment Generation

Generate a Denial NOA with this new Reason fragment when all of the following are true:

- the CW program was Pending
- the EDBC was run with Negative Action reason of 'Child Applied for Self'
- the EDBC fails and Program is Denied with Program status reason of 'Child Applied for Self'.

Action Fragment: CW_DN_ACTION1 (Fragment ID: 4015) generates for this reason

Message Fragment: N/A

2.7 Update CW NOA Reason of On Aid Another Case

2.7.1 Overview

This recommendation will update the existing CW 'On Aid Another Case' reason fragment to also generate a Denial NOA via Negative Action.

Reason Fragment Name and ID:

CF_CW_IN_AP_DN_50_50_CUSTODY_SPLIT_PERSON (Fragment ID: 7640)

State Form/NOA: M20-003A

Current NOA Template: CW_NOA_TEMPLATE (Fragment ID: 3026)

Current Program(s): CalFresh, CalWORKs, Immediate Need

Current Action Type(s): Denial

Current Fragment Level: Program Person

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English

2.7.2 Form/NOA Verbiage

Update Fragment XDP

Updated languages: Spanish (add)

NOA Mockups/Examples: See Supporting Documents #4

Description	Text	Formatting
Static Section	<PERSON> ya ésta recibiendo <PROGRAM_TYPE> en otro caso.	Arial Font Size 10

2.7.3 Form/NOA Variable Population

1. Add Fragment Variable Population

Variable Name	Population	Formatting
<PERSON>	Populates with the list of Program Persons that failed with that status reason (First and Last name), each name on a new line. Example: "Jane Doe"	Arial Font Size 10
<PROGRAM_TYPE>	Populates with the Program Name for which the EDBC was run. Example: CalWORKs	Arial Font Size 10

Variables Requiring Translations: None

2.7.4 Form/NOA Generation Conditions

Updates to Fragment Generation

Generate a Denial NOA with this Reason fragment when all of the following are true:

- the CW program was Pending
- the EDBC was run with Negative Action reason of 'On Aid Another Case'
- the EDBC fails and Program is Denied with Program status reason of 'On Aid Another Case'.

Action Fragment: CW_DN_ACTION1 (Fragment ID: 4015) generates for this reason

Message Fragment: N/A

2.8 Update 'Failed to Complete Determination' for Medi-Cal

2.8.1 Overview

SCR CA-235013 added Default Denial/Discontinuance NOA Reason for 'Failed to Complete Determination' specifically for Non-MAGI Medi-Cal. This recommendation will update MAGI Medi-Cal NOAs to generate the appropriate 'Failed to Complete Determination' NOA reason when applicable.

Reason Fragment Name and ID: MC_DN_TN_FAIL_COMPLETE_DETER_M904 (ID: 10215)

State Form/NOA: MC 239 A

Current NOA Template: MC_NOA_TEMPLATE (Fragment ID: 10215)

Current Program(s): Non-MAGI Medi-Cal

Current Action Type(s): Denial, Discontinuance

Current Fragment Level: Program

Currently Repeatable: No, will generate only once on an NOA.

Includes NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish

2.8.2 Form/NOA Verbiage

Note: A new XDP for this reason is not needed, the existing MC_DN_TN_FAIL_COMPLETE_DETER_M904 can be used for MAGI as well.

Tech Note: Separate snippets can be added for necessary programs but pointing to the same fragment file. Namely snippet H_DN_TN_FAIL_COMPLETE_DETER can point to MC_DN_TN_FAIL_COMPLETE_DETER_M904_EN.xdp.

2.8.3 Form/NOA Variable Population

There will be no updates to the variable population.

2.8.4 Form/NOA Generation Conditions

Updates to Fragment Generation

New NOA Template: No

New Program(s) Generation: MAGI Medi-Cal

New Action Type(s): Denial, Discontinuance

Update to Fragment Level: No

New Forms/NOAs Generated with this NOA: No

Generation Type	Does this NOA reason currently generate prior to this effort?	Is this generation type being updated with this effort?
EDBC	No	No
Negative Action EDBC	Yes	Yes, see below
Batch	No	No

Generate a Denial NOA with this Reason fragment when all of the following are true:

- the MC program was Pending
- the EDBC was run with Negative Action reason of 'Failed to Complete Determination'
- the EDBC fails and Program is Denied with Program status reason of 'Failed to Complete Determination'.

Note: Currently this generates a Denial NOA with the H_DN_FAIL_REDETER_VERIF_H410 (Fragment ID: 6890) reason fragment. Make the necessary updates so it generates with 'Failed to Complete Determination' reason.

Generate a Discontinuance NOA with this new Reason fragment when all of the following are true:

- the MC program was Active
- one or more Program persons were Active with Role of Member
- the EDBC was run with Negative Action reason of 'Failed to Complete Determination'
- the EDBC fails and Program is Discontinued with Program Status Reason of 'Failed to Complete Determination'.

Action Fragments:

Action Type	Fragment	Fragment ID
Discontinuance MAGI	H_TN_ACTION1	4092
Denial MAGI	H_DN_ACTION1	4090

2.9 Automated Regression Test

2.9.1 Overview

Create automated regression test scripts to verify the automatic generation of each NOA when accepting a Negative Action EDBC with the matching program, action, and reason.

2.9.2 Description of Changes

Create a new regression test script to run Negative Action EDBC and verify the generated NOA type in each of the following scenarios:

1. **Program:** Medi-Cal; **Action:** Denial; **Negative Action Reason:** Child Applied for Self
2. **Program:** Medi-Cal; **Action:** Change; **Negative Action Reason:** Edwards Failure to Cooperate
3. **Program:** Medi-Cal; **Action:** Discontinuance; **Negative Action Reason:** Edwards Failure to Cooperate
4. **Program:** CalWORKs; **Action:** Denial; **Negative Action Reason:** Child Applied for Self
5. **Program:** CalWORKs; **Action:** Denial; **Negative Action Reason:** On Aid Another Case

Note: Only the NOA type as displayed on the Distributed Documents Search page will be verified. The specific verbiage captured in the generated PDF, and the language in which the NOA was generated, will not be verified.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1.	NOA	NOA Mockups for 'Edwards Failure to Cooperate'	MC_TN_EDWARDS_FAILURE_TO_COOPERATE_EN.pdf
2.	NOA	NOA Mockups for 'SSA/SSI Denied'	MC_DN_SSA_SSI_DENIED_EN.pdf MC_TN_SSA_SSI_DENIED_EN.pdf
3.	NOA	NOA Mockup for CW 'Child Applied for Self'	CW_DN_CHILD_APPLIED_FOR_SELF_EN.pdf
4.	NOA	Spanish NOA Mockup for 'On Aid Another Case'	CW_DN_ON_AID_ANOTHER_CASE_SP_mockup.pdf
5.	NOA	NOA Mockup for 'Deceased'	MC_DN_DECEASED_EN.pdf
6.	NOA	NOA Mockup for MC 'Child Applied for Self'	H_DN_CHILD_APPLIED_FOR_SELF_H103_EN.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.5 CAR-1241	The LRS shall generate the appropriate status changes, reasons, and denial NOAs, including a full description, when an applicant withdraws during the process of registering an application after signing the application form.	With SCR CA-250737, NOAs will be added into the CalSAWS system for Medi-Cal and CalWORKs for Negative Actions that require noticing.

5 APPENDIX

The following is an overview of what generates (left-hand side) and what will need to be generated (right-hand side), per Program, per Action Type:

Medi-Cal:

SHORT_DECODE_NAME	Denial NOA generated (current design)	Disc NOA generated (current design)	Denial NOA to be implemented	Disc NOA to be implemented	Change NOA to be implemented
Calif. Residence	N	Y for MAGI	Y for both ¹	Y for Non-MAGI ¹	Y for both ¹
Child Applied for Self	N	N	Y for both	N	
Deceased	Y for MAGI	Y for both	Y for Non-MAGI		
Does Not Meet Minor Consent Requirements	Y for Non-MAGI	N			
Edwards vs. Kizer (38) - Failure to Cooperate Medi-Cal Only	N	N	N	Y for Non-MAGI	Y for Non-MAGI
Gets SSI	N	Y for MAGI			
Inter-County Transfer	N	Y for Non-MAGI			
Non-Payment of Premium	N	Y for Non-MAGI			
Requested Disc. - Written	N	Y for MAGI			
SSA/SSI Denied within 12 Months	N	N	Y for Non-MAGI	Y for Non-MAGI	
Whereabouts Unknown	Y for Non-MAGI	Y			
Written Withdrawal	N	Y for Non-MAGI	Y for both ¹	*	

*Future SCR CA-243216 will remove MC 'Written Withdrawal' for Discontinuance, only Denial is to be implemented in this SCR.

¹To be implemented in SCR CA-235011 (Phase 1)

CalWORKs:

SHORT_DECODE_NAME	Denial NOA generated (current design)	Disc NOA generated (current design)	Denial NOA to be implemented	Disc NOA to be implemented
Child Applied for Self	N	N	Y	N
Didn't Sign SOF	Y	N		
Minor Pnt Liv Arrng	Y	N		
No Valid Emergency	Y	N		
On Aid Another Case	Y	N	N	N
Requested Disc. – Verbal	Y	Y		
Requested Disc. - Written	Y	Y		
Teen Parent Transfer	N	N		
Verbal Withdrawal	Y	Y		
Whereabouts Unknown	Y	Y		
Written Withdrawal	Y	N		

CalFresh: (Note: CF was part of the initial scope but later was scoped out.)

SHORT_DECODE_NAME	Denial NOA generated (current design)	Disc NOA generated (current design)	Denial NOA to be implemented	Disc NOA to be implemented
CF Missed Interview (New Application/Recertification)	N	Y*		
County Residence	Y	Y		
EBT Whereabouts Unknown	N	Y		
FTP County Residence	Y	Y		
On Aid Another Case	Y	N		
Requested Disc. - Verbal	N	Y		
Requested Disc. - Written	N	Y		
Verbal Withdrawal	Y	N		
Written Withdrawal	Y	Y		

*'CF Missed Interview' has Denial verbiage, even if it generates for Discontinuance.

CalsAWS

California Statewide Automated Welfare System

Design Document

CA-251137

Add NOA Fragments in Spanish for Foster Care
NOA Generation (NA-290)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Sindhu MP
	Reviewed By	Lianel Richwin

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/24/2022	1.0	Initial Document	Sindhu MP

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1 OVERVIEW

The purpose of this change is to Add Spanish NOA Reason fragments for Foster Care NOA (NA-290) in CalSAWS.

1.1 Current Design

Currently some of the Foster Care NOAs are only available in English Language in CalSAWS.

1.2 Requests

1. Add Spanish NOA Reason fragments for Snippet ID 6093 - No Longer In Care (NOA Code T017T) to CalSAWS.
2. Add Spanish NOA Reason fragments for Snippet ID 6067 - Not Sufficient Info for Linkage (NOA Code T003D) to CalSAWS.
3. Add Spanish NOA Reason fragments for Snippet ID 7750 - No Longer Eligible for SCI (NOA Code T904C) to CalSAWS.
4. Add Spanish NOA Reason fragments for Snippet ID 6210 - Not in County (NOA Code T029C) to CalSAWS.
5. Add Spanish NOA Reason fragments for Snippet ID 7751 - SCI Has Changed (NOA Code T905C) to CalSAWS.
6. Add Spanish NOA Reason fragments for Snippet ID 6068 - Age of Majority or Emancipation (NOA Code T004T) to CalSAWS.
7. Add Spanish NOA Reason fragments for Snippet ID 6181 - Authorized Regional Center Rate (NOA Code T028C) to CalSAWS.
8. Add Spanish NOA Reason fragments for Snippet ID 6124 - Child Over 18 No Graduate (NOA Code T022T) to CalSAWS.
9. Add Spanish NOA Reason fragments for Snippet ID 6088 - Intercounty Transfer (NOA Code T014T) to CalSAWS.
10. Add Spanish NOA Reason fragments for Snippet ID 6082 - Parent Resided In Home (NOA Code T008D) to CalSAWS.
11. Add Spanish NOA Reason fragments for Snippet ID 6066 - Court Lang Not Minute Order (NOA Code T002D) to CalSAWS.
12. Add Spanish NOA Reason fragments for Snippet ID 6087 - Returned to Home (NOA Code T013D) to CalSAWS.
13. Add Spanish NOA Reason fragments for Snippet ID 6100 - Jurisdiction Terminated (NOA Code T019T) to CalSAWS.

1.3 Overview of Recommendations

1. Add Spanish NOA Reason fragments for Snippet ID 6093 - No Longer In Care (NOA Code T017T).
2. Add Spanish NOA Reason fragments for Snippet ID 6067 - Not Sufficient Info for Linkage (NOA Code T003D).
3. Add Spanish NOA Reason fragments for Snippet ID 7750 - No Longer Eligible for SCI (NOA Code T904C).

4. Add Spanish NOA Reason fragments for Snippet ID 6210 - Not in County (NOA Code T029C).
5. Add Spanish NOA Reason fragments for Snippet ID 7751 - SCI Has Changed (NOA Code T905C).
6. Add Spanish NOA Reason fragments for Snippet ID 6068 - Age of Majority or Emancipation (NOA Code T004T).
7. Add Spanish NOA Reason fragments for Snippet ID 6181 - Authorized Regional Center Rate (NOA Code T028C).
8. Add Spanish NOA Reason fragments for Snippet ID 6124 - Child Over 18 No Graduate (NOA Code T022T).
9. Add Spanish NOA Reason fragments for Snippet ID 6088 - Intercounty Transfer (NOA Code T014T).
10. Add Spanish NOA Reason fragments for Snippet ID 6082 - Parent Resided In Home (NOA Code T008D).
11. Add Spanish NOA Reason fragments for Snippet ID 6066 - Court Lang Not Minute Order (NOA Code T002D).
12. Add Spanish NOA Reason fragments for Snippet ID 6087 - Returned to Home (NOA Code T013D).
13. Add Spanish NOA Reason fragments for Snippet ID 6100 - Jurisdiction Terminated (NOA Code T019T).

1.4 Assumptions

1. The triggering conditions of the Common NOA Fragments for Threshold Generation remains the same and are not being updated.
2. The NOA template remains the same and is not being updated.
3. The existing variable population is not being updated with this effort.

2 RECOMMENDATIONS

2.1 Add Foster Care NOA Reason Fragments (ID: 6093) for Spanish Generation in CalSAWS.

2.1.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID: FC_TN_NO_LONGER_IN_CARE_T017
(Fragment ID: 6093)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.1.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	Minor is no longer in your care or under your supervision.	El menor ya no está bajo su cuidado o bajo su supervisión.	Arial Font Size 10

2.1.3 Form/NOA Variable Population

N/A

2.1.4 Form/NOA Generation Conditions

N/A

2.2 Add Foster Care NOA Reason Fragments (ID: 6067) for Spanish Generation in CalSAWS.

2.2.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID:

FC_DN_NOT_SUFFICIENT_INFO_FOR_LINKAGE_T003 (Fragment ID: 6067)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.2.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	We do not have sufficient information to establish eligibility. We have sent a letter to the parents of _____ requesting information regarding the financial situation and property during the month of petition. We have not received any response and this information is necessary to determine federal or state eligibility. Youakim payments cannot be approved for the relatives until federal eligibility is established.	No tenemos información suficiente para establecer la elegibilidad. Hemos enviado una carta a los padres de _____ solicitando información sobre la situación financiera y la propiedad durante el mes de la petición. No hemos recibido ninguna respuesta y esta información es necesaria para determinar la elegibilidad federal o estatal. Los pagos de Youakim no pueden ser aprobados para los	Arial Font Size 10

		familiares hasta que se establezca la elegibilidad federal.	
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2.2.3 Form/NOA Variable Population

N/A

2.2.4 Form/NOA Generation Conditions

N/A

2.3 Add Foster Care NOA Reason Fragments (ID: 7750) for Spanish Generation in CalSAWS.

2.3.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID: FC_KG_CH_NO_LONGER_ELIGIBLE_SCI
(Fragment ID: 7750)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.3.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	_____ is no longer eligible to receive a Specialized Care Increment.	_____ ya no califica más a recibir un Incremento para Cuidado Especializado.	Arial Font Size 10

2.3.3 Form/NOA Variable Population

N/A

2.3.4 Form/NOA Generation Conditions

N/A

2.4 Add Foster Care NOA Reason Fragments (ID: 6210) for Spanish Generation in CalSAWS.

2.4.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID: FC_CH_NOT_IN_LA_COUNTY_T029
(Fragment ID: 6210)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.4.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	The foster care rate is based on the rate paid by the county where the minor is residing. You live in _____ County and will receive their Host County Foster Care rate.	La tasa de cuidado de crianza temporal se basa en la tarifa pagada por el condado donde reside el menor. Usted vive en _____ y recibirá su tarifa de cuidado de crianza temporal del condado anfitrión.	Arial Font Size 10

2.4.3 Form/NOA Variable Population

N/A

2.4.4 Form/NOA Generation Conditions

N/A

2.5 Add Foster Care NOA Reason Fragments (ID: 6068) for Spanish Generation in CalSAWS.

2.5.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID:

FC_TN_AGE_OF_MAJORITY_OR_EMANCIPATION_T004 (Fragment ID: 6068)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.5.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	Age of Majority or Emancipation.	Mayoría de edad o emancipación.	Arial Font Size 10

2.5.3 Form/NOA Variable Population

N/A

2.5.4 Form/NOA Generation Conditions

N/A

2.6 Add Foster Care NOA Reason Fragments (ID: 6181) for Spanish Generation in CalSAWS.

2.6.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID:

FC_CH_AUTHORIZED_REGIONAL_CENTER_RATE_T028 (Fragment ID: 6181)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.6.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	The minor is receiving services from Regional Center and your home is approved for a Regional Center rate.	El menor está recibiendo servicios del Centro Regional y su hogar está aprobado para una tarifa del Centro Regional.	Arial Font Size 10

2.6.3 Form/NOA Variable Population

N/A

2.6.4 Form/NOA Generation Conditions

N/A

2.7 Add Foster Care NOA Reason Fragments (ID: 6124) for Spanish Generation in CalSAWS.

2.7.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID:

FC_TN_CHILD_OVER_18_NO_GRADUATE_T022 (Fragment ID: 6124)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.7.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	The minor has reached the age of 18 and is not attending high school or a vocational-training program on a full-time basis or not expected to graduate or complete the program prior to age 19.	El menor ha alcanzado la edad de 18 años y no asiste a la escuela secundaria o a un programa de capacitación vocacional a tiempo completo o no se espera que se gradúe o complete el programa antes de los 19 años.	Arial Font Size 10

2.7.3 Form/NOA Variable Population

N/A

2.7.4 Form/NOA Generation Conditions

N/A

2.8 Add Foster Care NOA Reason Fragments (ID: 6088) for Spanish Generation in CalSAWS.

2.8.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID: FC_TN_LEGAL_GUARD_TERM_T309
(Fragment ID: 6088)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.8.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	Intercounty Transfer.	Transferencia entre condados.	Arial Font Size 10

2.8.3 Form/NOA Variable Population

N/A

2.8.4 Form/NOA Generation Conditions

N/A

2.9 Add Foster Care NOA Reason Fragments (ID: 6082) for Spanish Generation in CalSAWS.

2.9.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID: FC_DN_PARENT_RESIDES_IN_HOME_T008
(Fragment ID:6082)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.9.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	Parent from whom removed resides in the same home as the minor.	El padre de quien se le separó reside en el mismo hogar que el menor.	Arial Font Size 10

2.9.3 Form/NOA Variable Population

N/A

2.9.4 Form/NOA Generation Conditions

N/A

2.10 Add Foster Care NOA Reason Fragments (ID: 6066) for Spanish Generation in CalSAWS.

2.10.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID:

FC_DN_COURT_LANG_NOT_MINUTE_ORDER_T002 (Fragment ID:6066)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.10.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	Requisite court language is not in the initial minute order or on a minute order within the required time period.	El lenguaje requerido de la corte no está en la orden del libro de actas inicial o en una orden del libro de actas dentro del período de tiempo requerido.	Arial Font Size 10

2.10.3 Form/NOA Variable Population

N/A

2.10.4 Form/NOA Generation Conditions

N/A

2.11 Add Foster Care NOA Reason Fragments (ID: 6087) for Spanish Generation in CalSAWS.

2.11.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID: FC_DN_RETURNED_TO_HOME_T013
(Fragment ID:6087)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Denial

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.11.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	The minor has returned to the home of the parent/relative/legal guardian from whom removed. (Jurisdiction may or may not be terminated)	El menor ha regresado a la casa del padre/pariente/tutor legal de quien se le separó. (La jurisdicción puede o no ser terminada)	Arial Font Size 10

2.11.3 Form/NOA Variable Population

N/A

2.11.4 Form/NOA Generation Conditions

N/A

2.12 Add Foster Care NOA Reason Fragments (ID: 6100) for Spanish Generation in CalSAWS.

2.12.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID: FC_TN_JURISDICTION_TERMINATED_T019
(Fragment ID:6100)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Termination

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.12.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	Jurisdiction terminated, minor not eligible for Youakim.	Jurisdicción terminada, menor no elegible para Youakim.	Arial Font Size 10

2.12.3 Form/NOA Variable Population

N/A

2.12.4 Form/NOA Generation Conditions

N/A

2.13 Add Foster Care NOA Reason Fragments (ID: 7751) for Spanish Generation in CalSAWS.

2.13.1 Overview

Add Change Foster Care NOA Reason Fragments for Spanish language generation in CalSAWS.

Reason Fragment Name and ID: FC_KG_CH_SCI_HAS_CHANGED
(Fragment ID:7751)

State Form/NOA: NA 290 (2/14)

Current Program(s): Foster Care

Current Action Type: Change

Current Fragment Level: Program

Currently Repeatable: No

Include NA Back 9: Yes

Current Forms/NOAs Generated with this NOA: No

Existing Languages: English

2.13.2 Form/NOA Verbiage

Add Foster Care NOA Reason fragments in Spanish language.

Add Threshold languages: Spanish

Reason Fragment Verbiage:

Description	English Verbiage	Spanish Verbiage	Formatting
<STATIC_SECTION1>	_____’s Special Care Increment has changed.	El Incremento de Cuidado Especial de _____ se ha cambiado.	Arial Font Size 10

2.13.3 Form/NOA Variable Population

N/A

2.13.4 Form/NOA Generation Conditions

N/A

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none"> a. Appointment notices; b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a 	<p>NOA Codes T017T, T003D, T904C, T029C, T905C, T004T, T028C, T022T, T014T, T008D, T002D, T013D, T019T of NA 290 (2/14) Foster Care NOA added in Spanish language.</p>

	<p>change in worker, telephone hours or Local Office Site;</p> <p>g. Information notices and stuffers;</p> <p>h. Case-specific verification/referral forms;</p> <p>i. GR Vendor notices;</p> <p>k. Court-mandated notices, including Balderas notices;</p> <p>l. SSIAP appointment notices;</p> <p>m. Withdrawal forms;</p> <p>n. COLA notices;</p> <p>o. Time limit notices;</p> <p>p. Transitioning of aid notices;</p> <p>q. Interface triggered forms and notices (e.g., IFDS, IEVS);</p> <p>r. Non-compliance and sanction notices;</p> <p>s. Benefit issuance and benefit recovery forms and notices, including reminder notices;</p> <p>t. Corrective NOAs on State Fair Hearing decisions;</p> <p>u. CSC paper ID cards with LRS-generated access information; and</p> <p>v. CSC PIN notices.</p>	
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CalsAWS

California Statewide Automated Welfare System

Design Document

CA-252038

Permanently suppressing the auto generation of
NA 820 & NA 823 for Amador County

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	M R Kavitha
	Reviewed By	Nagesha DS

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
08/12/2022	1.0	Initial Draft	M R Kavitha

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1 OVERVIEW

The purpose of this SCR is to suppress the auto generation of forms NA 820 and NA 823 for Amador County.

1.1 Current Design

Currently the CalSAWS system is auto sending the forms NA 820 and NA 823 through the batch generation process.

1.2 Requests

Permanently suppress the auto generation of NA 820 and NA 823 for Amador County.

1.3 Overview of Recommendations

- Suppress the auto generation of NA 820 for Amador County.
- Suppress the auto generation of NA 823 for Amador County.

1.4 Assumptions

- Auto generation process will be suppressed for Amador County.
- There will not be any changes in Template Repository for form generation.

2 RECOMMENDATIONS

2.1 Suppress the auto generation of NA 820 for Amador County

2.1.1 Overview

The Auto generation process will be suppressed for Amador County.

State Form: NA 820

Current Programs: Welfare to Work, REP, Cal-Learn

Current Forms Category: NOA

Current Template Repository Visibility: All Counties

Languages: English, Spanish

2.1.2 _Form Verbiage

Not Applicable

2.1.3 Form Generation Batch

Update below Batch jobs to suppress the auto generation of NA 820 for Amador County.

Batch Jobs to be updated: NA 820(Approval of Transportation) - PB00R1957

Counties Impacted: Amador

2.2 Suppress the auto generation of NA 823 Amador County

2.2.1 Overview

The Auto generation process will be suppressed for Amador County.

State Form: NA 823

Current Programs: Welfare to Work, REP, Cal-Learn

Current Forms Category: NOA

Current Template Repository Visibility: All Counties

Languages: English, Spanish

2.2.2 _Form Verbiage

Not Applicable

2.2.3 Form Generation Batch

Update below Batch jobs to suppress the auto generation of NA 823 for Amador County.

Batch Jobs to be updated: NA 823(Approval/Denial of Ancillary) - PB00R1958

Counties Impacted: Amador

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	State Form	NA	NA

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	<p>The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including:</p> <ul style="list-style-type: none">a. Appointment notices;b. Redetermination, Recertification, and/or Annual Agreement notices and forms;c. Other scheduling notices (e.g., quality control, GR hearings, and appeals);d. Periodic reporting notices;e. Contact letters;f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site;g. Information notices and stuffers;h. Case-specific verification/referral forms;i. GR Vendor notices;	Auto generation process NA 820 and NA 823 will be suppressed for Amador County.

<ul style="list-style-type: none"> k. Court-mandated notices, including Balderas notices; l. SSIAP appointment notices; m. Withdrawal forms; n. COLA notices; o. Time limit notices; p. Transitioning of aid notices; q. Interface triggered forms and notices (e.g., IFDS, IEVS); r. Non-compliance and sanction notices; s. Benefit issuance and benefit recovery forms and notices, including reminder notices; t. Corrective NOAs on State Fair Hearing decisions; u. CSC paper ID cards with LRS-generated access information; and v. CSC PIN notices. 	
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CalsAWS

California Statewide Automated Welfare System

Design Document

CA-253017

New COLA process - Phase 1

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Manisha Chatterjee, Thanushree Veereshappa
	Reviewed By	Michele Peterson, Donald Coffey, Frederick Gains, Tina Tran, Ken Ford, Karthikeyan Krishnamoorthy, Gopal Vedula, Balakumar Murthy

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/30/2022	1.0	Initial Draft	Bala Kumar Murthy
01/11/2023	1.1	QA comments addressed and document updated	Bala Kumar Murthy

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1 OVERVIEW

The purpose of the SCR CA-253017 is to automate the existing COLA process and reduce the manual intervention. All the recommendations of this SCR are technical only to make the COLA process independent of existing batch set up. The existing business process and the functionality of COLA will remain as is. This SCR will simplify the current COLA process and provides the flexibility to run COLA several days efficiently with less manual intervention. The flexibility is to complete the end-to-end COLA process for the identified counties/records sooner than waiting for entire COLA to complete.

1.1 Current Design

The current process involves DCR to run COLA (Cost of Living Adjustment) SQL manually based on requirements. Regular EDBC job is running for all counties together irrespective of the order of counties to run EDBC. The current COLA manual process involves manual activities at different stages like running driving query, flipping the run status, holding and releasing the COLA EDBC run when COLA is scheduled to run for multiple days. The subsequent processes like Rendering, Bundling and FTP processes will wait to start until batch EDBC is completed for all counties.

1.2 Requests

New batch jobs will be developed for COLA process to automate the existing COLA Batch Sweep. Instead of processing EDBC for all counties together, process the Batch EDBC for each county separately or as requested. Implement a process to get the statistics of COLA progress. Automate the process to send a validation mail to the eligibility developers to validate the cola cases in the production environment.

1.3 Overview of Recommendations

1. Create new COLA Sweep jobs to execute the driving queries for each COLA to insert the records into SYS_TRANSACT_COLA table.
2. Create a new COLA Staging batch job to populate the running stats into staging table SYS_TRANSACT_COLA_STG.
3. Create a new batch job to load the data from SYS_TRANSACT_COLA table for the county having a lesser case load.
4. Create new Thread jobs to process the records from SYS_TRANSACT_COLA table based on the SYS_TRANSACT_COLA_STG table count.
5. Create a new batch job to send an automated email when the COLA EDBC completed for the subset of cases successfully.
6. Create a new batch job to delete the successfully processed records from the SYS_TRANSACT_COLA table.

1.4 Assumptions

1. Entire COLA process will still be multiday activity and it depends on availability of the batch window and case load for COLA process.
2. Batch window availability depends on the regular batch completion time.
3. If more than one COLA Sweep job running in parallel the new successor staging job need to be on hold until all the configured COLA Sweep jobs completed.

2 RECOMMENDATIONS

2.1 Create new COLA Sweep jobs and new COLA database tables

2.1.1 Overview

Create new COLA Sweep jobs to execute the driving queries for each COLA to insert the records into SYS_TRANSACT_COLA table.

2.1.2 Description of Change

1. A new database table SYS_TRANSACT_COLA will be created which is the replica of SYS_TRANSACT table to store and process the records related to COLA process only.
2. A new database table SYS_TRANSACT_COLA_HST will be created which is the replica of SYS_TRANSACT_HST table. Once the thread job is run, then the processed row will be deleted from SYS_TRANSACT_COLA table and SYS_TRANSACT_COLA_HST table will have the history of inserts and updates of SYS_TRANSACT_COLA table.
3. Create new COLA Sweep jobs to insert the records into SYS_TRANSACT_COLA table. The COLA Sweep jobs are as follows:
 - a. CW/CF
 - b. SSI
 - c. FC
 - d. KG
 - e. AAP
 - f. SSP
 - g. FPL
 - h. RCA and CAPI
4. If the business logic for COLA changes and if new driving query needs to be created, a new procedure and a new batch job will be created from the existing reusable implementation to insert the records into SYS_TRANSACT_COLA table.
5. Existing type codes like Batch Eligibility (BE), Batch Eligibility Processed (BEP) and Batch Eligibility Errors (BEL) will be used to process the COLA records.

6. Create a new job delete the processed transactions with type code BEP from SYS_TRANSACT_COLA table(See section 2.6).

2.1.3 Execution Frequency

On demand

2.1.4 Key Scheduling Dependencies

Predecessor: PB00S100 and PB00S101

Successor: PB00C209 COLA Staging batch job

2.1.5 Counties Impacted

All counties

2.1.6 Category

Non-Core

2.1.7 Data Volume/Performance

For example: Approximately 4.5M cases for CF/CW COLA for 58 counties.

Note: Volume for COLA may differ based on the program

2.1.8 Failure Procedure/Operational Instructions

Per existing process, COLA check list will be prepared containing validation and operational instructions and will be sent to stakeholders to handle the operational failures.

2.2 Create a new COLA Staging batch job and new Staging table

2.2.1 Overview

Create a new batch job to populate the running stats into Staging table SYS_TRANSACT_COLA_STG.

2.2.2 Description of Change

1. Create a new batch job to populate the current running stats into the new staging table SYS_TRANSACT_COLA_STG (See section 2.7.2).
2. Whenever the job is run, job should refer the SYS_TRANSACT_COLA table and refresh the SYS_TRANSACT_COLA_STG table with the current cases count of the COLA progress.
3. Whenever the job is run,

- a. Update the UNPROC_COUNT column with the total number of cases in SYS_TRANSACT_COLA table i.e., with the status code 'BE'. If there are no unprocessed records, then update the column UNPROC_COUNT (mentioned in section 2.7.2) as '0'.
- b. Update the PROC_COUNT column with the total number of cases in SYS_TRANSACT_COLA table with the status code 'BEP'.
- c. Update the FAILED_COUNT column with the total number of cases in SYS_TRANSACT_COLA table with the status code 'BEL'.

2.2.3 Execution Frequency

On demand

2.2.4 Key Scheduling Dependencies

Predecessor: COLA Sweep jobs (PB00C201- PB00C208)

Note: The COLA Sweep job is only one time run to load the data into SYS_TRANSACT_COLA table and it is not required for the second time run of Loader job. This job should be an independent job.

Successor: PB00C200 New Loader job like existing PB00E100 Loader job.

2.2.5 Counties Impacted

All counties

2.2.6 Category

Non-Core

2.2.7 Data Volume/Performance

For example: Approximately 4.5M cases for CF/CW COLA for 58 counties.

Note: Volume for COLA may differ based on the program

2.2.8 Failure Procedure/Operational Instructions

Per existing process, COLA check list will be prepared containing validation and operational instructions and will be sent to stakeholders to handle the operational failures.

2.3 Create a new Loader job

2.3.1 Overview

Create a new batch job to load the data from SYS_TRANSACT_COLA table for the county having a lesser case load.

2.3.2 Description of Change

1. Create a new Loader job (PB00C200) like existing Batch EDBC Loader job which loads the data from SYS_TRANSACT_COLA table into Meme cache.

The Loader job runs with 3 different modes.

- i. County Wise: In this mode, we must pass the parameter county code so that it will pick the county which we need to run.
- ii. Record Wise: In this mode, if you are passing the number of records to be processed as parameter for e.g., R, it must check the number of records for each county in staging table and add the number of records of the counties in such a way so that the total is less than or equal to R.
- iii. Default: In this mode the batch will run by picking the county which is having the least number of cases.

Note: Job can be run in both County wise and record-wise mode to specify the number of records per county in one run.

2.3.3 Execution Frequency

On demand

2.3.4 Key Scheduling Dependencies

Predecessor: PB00C209 COLA Staging batch job

Successor: PB00E101 Listener job and EDBC Threads

2.3.5 Counties Impacted

All counties

2.3.6 Category

Non-Core

2.3.7 Data Volume/Performance

For example: Approximately 4.5M cases for CF/CW COLA for 58 counties.

Note: Volume for COLA may differ based on the program

2.3.8 Failure Procedure/Operational Instructions

Per existing process, COLA check list will be prepared containing validation and operational instructions and will be sent to stakeholders to handle the operational failures.

2.4 Create new Batch EDBC Thread jobs

2.4.1 Overview

Create a new batch job to process the Batch EDBC for the records inserted into SYS_TRANSACT_COLA table.

2.4.2 Description of Change

1. Create new Batch EDBC Thread jobs (PB00C210 – PB00C214) like existing Batch EDBC Threads to process the records from SYS_TRANSACT_COLA table.
2. The existing Batch EDBC Threads and the above-mentioned new Threads should have the same business logic.

2.4.3 Execution Frequency

On demand

2.4.4 Key Scheduling Dependencies

Predecessor: PB00E101 Listener job

Successor: PB00E103 Listener job

2.4.5 Counties Impacted

All counties

2.4.6 Category

Non-Core

2.4.7 Data Volume/Performance

For example: Approximately 4.5M cases for CF/CW COLA for 58 counties.

Note: Volume for COLA may differ based on the program

2.4.8 Failure Procedure/Operational Instructions

Per existing process, COLA check list will be prepared containing validation and operational instructions and will be sent to stakeholders to handle the operational failures.

2.5 Send an automated email to developers

2.5.1 Overview

Create a new batch job to send an automated email when the COLA EDBC completed for the subset of cases successfully. The email will be sent to the DISTRO Cola.Distro@CalSAWS.org with the current COLA progress to validate the COLA run.

2.5.2 Description of Change

1. When the COLA batch for the very first county is completed, send an automated email to the DISTRO Cola.Distro@CalSAWS.org with the current COLA progress to validate the COLA run.
2. The email will be sent after the COLA EDBC completion after every run.
3. After every run we must send an email with the below verbiage:
"COLA EDBC run completed successfully for the scheduled cases. Please verify the cases."

2.5.3 Execution Frequency

On demand

2.5.4 Key Scheduling Dependencies

Predecessor: Thread Listener job PB00E103 and PB00C209 COLA Staging Batch job.

Successor: PB00C220 Delete processed records from SYS_TRANSACTION_COLA table.

2.5.5 Counties Impacted

All counties

2.5.6 Category

Non-Core

2.5.7 Data Volume/Performance

For example: Approximately 4.5M cases for CF/CW COLA for 58 counties.

Note: Volume for COLA may differ based on the program

2.5.8 Failure Procedure/Operational Instructions

Per existing process, COLA check list will be prepared containing validation and operational instructions and will be sent to stakeholders to handle the operational failures.

2.6 New job to delete the processed records

2.6.1 Overview

Create a new batch job to delete the successfully processed records from the SYS_TRANSACT_COLA table.

2.6.2 Description of Change

After the successful process of EDBC run, the processed records type code will be updated to 'BEP' in SYS_TRANSACT_COLA table. The job should delete the records from SYS_TRANSACT_COLA table with the type code 'BEP'.

2.6.3 Execution Frequency

On demand

2.6.4 Key Scheduling Dependencies

Predecessor: PB00C221 Automated email job.

2.6.5 Counties Impacted

All counties

2.6.6 Category

Non-Core

2.6.7 Data Volume/Performance

For example: Approximately 4.5M cases for CF/CW COLA for 58 counties.

Note: Volume for COLA may differ based on the program

2.6.8 Failure Procedure/Operational Instructions

Per existing process, COLA check list will be prepared containing validation and operational instructions and will be sent to stakeholders to handle the operational failures.

2.7 New Staging Table to track the process of the COLA run

2.7.1 Overview

Create a new staging table to track the process of the COLA run. This table provide the count for unprocessed records, processed records, failed count and total number of records inserted for each county.

2.7.2 Description of Change

1. Create a staging table with the following values:

COUNTY_ CODE	TOTAL_NUM_ OF_CASES	UNPROC_ COUNT	PROC_ COUNT	FAILED_ COUNT
01	1000	1000	0	0
07	2000	2000	0	0
10	3000	3000	0	0

a. Here are the columns and their interpreted values:

- i. COUNTY_CODE: CT 15 - This column contains the county to which the records inserts.
- ii. TOTAL_NUM_OF_CASES: This column contains the total number of cases inserted for each county.
- iii. UNPROC_COUNT: The number of records not yet processed by the new Thread job.
- iv. PROC_COUNT: The number of records is processed by the new Thread job.
- v. FAILED_COUNT: The number of records failed by new Thread job.

3 REQUIREMENTS

3.1 Migration Requirements

NA



California Statewide Automated Welfare System

Design Document

CA-254389 Update IFDS Auto Closure Logic

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Howard Suksanti
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
1/3/2023	1.0	Initial Draft	Howard Suksanti

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1 OVERVIEW

Modify Integrated Fraud Detection (IFD) Income and Eligibility Verification System (IEVS) Interface job to update the tolerance level match from \$1000 to \$3000.

1.1 Current Design

The current IFD IEVS Interface logic auto dispositions an abstract when the income discrepancy is below \$1000.

1.2 Requests

Per ACL 21-03, the state has updated their internal tolerance level logic for IFD match from \$1000 to \$3000. The request here is for CalSAWS internal auto-closure logic for IFD records to match this and be updated to \$3000. This will auto close any IFDS in line with the state threshold.

1.3 Overview of Recommendations

Modify IFD IEVS Interface logic to auto dispositions an abstract when the income discrepancy is below \$3000.

1.4 Assumptions

1. There will be no change to the logic that calculate participant income amount.

2 RECOMMENDATIONS

2.1 Modify IFD IEVS inbound job (PIXXC4XX) to auto close abstract when the income discrepancy is below \$3000

2.1.1 Overview

Modify IFD IEVS Interface logic to auto dispositions an abstract when the income discrepancy is below \$3000.

2.1.2 Description of Changes

Modify IFD IEVS Interface logic to auto dispositions an abstract when the income discrepancy is below \$3000.

2.1.3 Partner Integration Testing

No.

2.1.4 Execution Frequency

No Change

2.1.5 Key Scheduling Dependencies

No Change.

2.1.6 Counties Impacted

All CalSAWS Counties.

2.1.7 Category

Core job.

2.2.8 Data Volume/Performance

N/A.

2.2.9 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc...)

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-254466

eICT-Homeless Assistance Permanent EDBC
Logic Update

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Tom Lazio
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/29/2022	1.0	Initial Draft	Tom Lazio

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1 OVERVIEW

This SCR will update the EDBC logic to not deny Homeless Assistance - Permanent (HP) program for not being eligible for cash aid when there is an electronic Inter-County Transfer (eICT) in process and the CalWORKs (CW), or Refugee Cash Assistance (RCA) program is in 'Pending' status.

1.1 Current Design

SCR CA-201573 allows the user to by-pass the EDBC hard validation for Homeless Assistance -Permanent (HP) program when there is an electronic Inter-County Transfer (eICT) with a status of 'in process' and the CW/RCA program is 'Pending'. However, the EDBC logic still fails the HP program for not being eligible for cash aid when the CW/RCA program is not 'Active'.

1.2 Requests

Do not deny HP program for being ineligible for cash aid on eICT case that meets the criteria for by-passing the EDBC hard validation per SCR CA-201573.

1.3 Overview of Recommendations

1. Update existing EDBC logic to not deny HP program for 'ineligible for cash aid' when the conditions for skipping the hard validation are met.

1.4 Assumptions

1. There is no Fiscal impact with this SCR.
2. There is no MEDS interface impact with this SCR.
3. There is no change to Client Correspondence functionality with this SCR.
4. Existing system behavior of running CW/RCA with the HP program will not change with this SCR.

2 RECOMMENDATIONS

2.1 EDBC Rules Update – Check CW or RCA is Active

2.1.1 Overview

CalSAWS currently checks to see that there is an 'Active' CW or RCA program when EDBC is ran on a HP program. If there is no 'Active' CW or RCA before or after the HP EDBC is ran, the EDBC logic will deny the HP program as 'Not Eligible for Cash Aid'.

SCR CA-201573 updated the existing EDBC logic to skip the hard validation when the HP program is ran on eICT case with a status of 'in process' and the CW/RCA program is 'Pending'. However, SCR CA-201573 did not update the underlying EDBC logic that will deny the HP program as not eligible for cash aid in this scenario and that is the logic that will be updated with this SCR.

2.1.2 Description of Changes

1. Update existing EDBC rules that check for an 'Active' CW or RCA program to no longer deny the HP program for 'Not Eligible for Cash Aid' (CT73_D5) when the following are true:
 - a. Source of the CW/RCA program is 'ICT' on the receiving County case.
 - b. The most recent status for the ICT is "In Process" and the Status Date is not more than 90 days ago
 - c. CW/RCA is in 'Pending' status on the receiving County case.

2.1.3 Programs Impacted

HP
CW
RCA

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.8.2.12	The LRS shall process eligibility determination and benefit calculation for all assistances units that are affected by any change(s).	This SCR will not deny HP benefits for being ineligible for cash aid when there is an ICT in process with a 'pending' CW/RCA program.