CalSAWS OCAT
Weekly Status Report

Reporting Period: February 13, 2023, to February 19, 2023

Table of Contents

1.0　Online CalWORKs Appraisal Tool (OCAT)

Status Agenda Topics

Table 1 – CalSAWS OCAT Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	None

Deliverable Management

Table 2 – Overall Summary of Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
NA	System Security Plan – 2022 update	🟢	• DDEL Submitted: 2/13/23 • DDEL Comments Due: 2/21/23
06	Technical Design Document – 2023 update	🟢	• DDEL Submitted: 2/17/23 • DDEL Comments Due: 3/6/23

1] Status:　Red: Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

Highlights of the Reporting Period

Project Management
► Continued to update weekly status materials for the project
► Continued deliverable/artifact updates

Phase 1 Development & Implementation
► N/A – all D&I tasks are complete

Phase 2 Maintenance & Operations
Production Usage
► (0) unplanned outages to report for the last 2 weeks
► Table below provides OCAT production usage statistics
　　► OCAT Initiated Interviews at **0%** for last week's reporting period
　　► Metrics were provided to RMs on Friday, February 17th

CalSAWS – California Statewide Automated Welfare System (CalSAWS)
CalSAWS OCAT Project
Weekly Status Report, Sunday, February 19, 2023
Period: Monday, February 13, 2023 to Sunday, February 19, 2023

Table 3 – OCAT Production Usage Statistics: 02/13/23 – 02/19/23

Activity	CalWIN	CalSAWS	Total
User Logins	657	1,399	2,056

Activity	CalWIN (1%)	CalSAWS (0%)	Total (0%)
Interviews Completed (SAWS Initiated)	591	1,292	1,883
Interviews Completed (OCAT Initiated)	7	1	8
Total	**598**	**1,293**	**1,891**

Help Desk Inquiries
► Provided Help Desk support to 9 OCAT county users
    ► 6 New tickets opened during the reporting period
    ► 2 Waiting for Customer
    ► 7 Resolved/Closed (includes issues opened during prior periods)
Table below provides a summary of all Help Desk tickets that were active (open and/or closed) during the reporting period

Table 4 – OCAT Help Desk Tickets: 02/13/23 – 02/19/23

Request Type	Waiting for Customer	Resolved / Closed	Total
Add User to LMS		1	1
Administrative Issue	1	1	2
Bookmark / URL Issue		1	1
ForgeRock Issue	1	3	4
Report a System Problem		1	1
Grand Total	**2**	**7**	**9**

Defect Summary
    ► 2 Defects:
        ► 2 ForgeRock / User Management (2 Low)
Table below provides a list of the resolved defects released to production during the period, plus all open defects.

Table 5 – OCAT Defects as of 02/19/23

#	Defect #	Defect Severity	Defect Summary	Defect Type	Status	Log Date	Impact	Alt. Procedure	Planned Release
1	OP-2924	Low	Solutions Tracking for ForgeRock Profile Issue (OP-2880)	ForgeRock / User Management	Open/ Hold	11/08/22	Login issues or ForgeRock help with GUID	N/A	TBD

CalSAWS – California Statewide Automated Welfare System (CalSAWS)
CalSAWS OCAT Project
Weekly Status Report, Sunday, February 19, 2023
Period: Monday, February 13, 2023 to Sunday, February 19, 2023

#	Defect #	Defect Severity	Defect Summary	Defect Type	Status	Log Date	Impact	Alt. Procedure	Planned Release
2	OP-2927	Low	Solutions Tracking for CalSAWS - OCAT User & ForgeRock Profile Issue (OP-2880/CA-254280)	ForgeRock / User Management	Open/ Hold	11/09/22	Login issues or ForgeRock help with GUID	N/A	TBD

Activities for the Next Reporting Period

Project Management

► Continue updates to weekly status materials for the project
► Continue to create/update project deliverables

Phase 1 Development and Implementation

► N/A – all D&I tasks are complete

Phase 2 Maintenance and Operations

► Continue to provide OCAT M&O support
► Continue to resolve Help Desk tickets
► Continue to resolve defects and prepare for the next production release

Deviations from Plan/Adjustments

► None