



CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: February 27, 2023, to March 5,
2023**

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

1.0 Quality Assurance.....3

1.1 CalSAWS Weekly Status Agenda Topics3

1.2 Deliverables Management4

1.3 Highlights for the Reporting Period6

1.4 Activities for the Next Reporting Period..... 11

1.5 Deviations from Plan/Adjustments..... 16

Table of Tables

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics 3

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status..... 4

Table 1-3 – Overall Summary of OCAT Deliverable Status..... 4

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status 5

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status 5

Table 1-6 – Weekly M&O System Change Request (SCR) Updates..... 8

Table 1-7 – 23.03 Independent Test Progress 9

Table 1-8 –Priority Release/RWR Issues for QA Review/Test 10

Table 1-9 –SCRs moving from Priority Release to 23.03 for QA Review/Test..... 15

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Daily Wave 2B Post-Implementation County, Project, and Executive Status Calls • Participated in CalSAWS Go-Live Pre-Green Light: Wave 3A • Reviewed Offshore Quality Metrics JPA Presentation with Accenture • Reviewed TOSS Resource needs with Consortium PMO • Participated on OCAT Ops and Release Management meeting • Facilitated Collaboration Model Quarterly meeting material review • Facilitated Communications Strike Team CRFI review session • Facilitated County Data Validation (CDV) Retrospective session
QA Technical	<ul style="list-style-type: none"> • Participated in Wave 2 Migration activities • Continued Review of CalSAWS Contact Center Enhanced Call Control Panel and Virtual Assistant • Continued monitoring of Production Operations, Imaging, and ForgeRock activities • Continued review of partner Security Plans
QA Conversion	<ul style="list-style-type: none"> • Prepared for Wave 3A/2C Cutover activities • Dispositioned Wave 3 CDV findings • Monitored Post Wave 2B defects and priorities
QA Functional/Test	<ul style="list-style-type: none"> • Sixty-nine SCRs reviewed in preparation for SCRB/CCB • CalSAWS Release 23.03 test execution is in progress with a 100% execution rate, 96% pass rate, 1% In Progress Rate, and 3% fail/block rate • Documented County Validation RACI in preparation for 23.05 • Preparing BenefitsCal Release 23.03.30 test activities
QA Implementation	<ul style="list-style-type: none"> • Reviewed Draft Wave 5 County Change Discussion Guides • Provided Post Implementation onsite support in Contra Costa, Santa Clara, and Tulare • Participated in OCM Retrospective Action Plan discussions • Prepared for the Pre-Green Light: Wave 3 County Prep Phase

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status







DEL #	DELIVERABLE NAME		STATUS
3.44	QA Monthly Status Report – February 2023		• Submitted FDEL on March 3, 2023
4.44	QA Work Plan – February 2023		• Submitted FDEL on March 3, 2023
7.44	QA Test Monthly Report – February 2023		• Submitted FDEL on March 3, 2023
12.45	Assessment of CalSAWS Migration Work Plan Update – March 2023		• Submit FDEL by March 21, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	OCAT - System Security Plan - 2023 Annual Update		• Submitted FDEL comments on March 3, 2023
WP-6.2	OCAT - Technical Design - 2023 Annual Update		• Submitted DDEL comments on March 6, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
WP-26.17	BenefitsCal – CX Monthly Report – February/March 2023		<ul style="list-style-type: none"> Submit DDEL comments by April 17, 2023
WP-27.13	BenefitsCal – Monthly M&O Report - February 2023		<ul style="list-style-type: none"> Submit DDEL comments by March 16, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-2.13	CalWIN Implementation - County Change Guide - Alameda W5		<ul style="list-style-type: none"> Submit DDEL comments by April 11, 2023
WP-2.14	CalWIN Implementation - County Change Guide - Fresno W5		<ul style="list-style-type: none"> Submit DDEL comments by April 11, 2023
WP-2.15	CalWIN Implementation - County Change Guide - Sonoma W5		<ul style="list-style-type: none"> Submit DDEL comments by April 11, 2023
WP-58.08	CalWIN Implementation - CalWIN Requirements Traceability Matrix - Q8		<ul style="list-style-type: none"> Submit FDEL comments by March 10, 2023
59.26	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – February 2023		<ul style="list-style-type: none"> Submit FDEL by March 10, 2023
WP-62.08	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 08		<ul style="list-style-type: none"> Submit FDEL comments by March 10, 2023
63.05	CalWIN Implementation – Assessment of CalWIN Implementation Training Plan for Wave 5 counties		<ul style="list-style-type: none"> Submit DDEL comments by March 20, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Daily Wave 2B Post-Implementation County, Project, and Executive Status Calls
- ▶ Provided updates for QA assigned Risks for Risk Management Group
- ▶ Participated in CalSAWS PMO Status meeting on February 28, 2023
- ▶ Participated in the Imaging Migration Status meeting on February 28, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on February 28, 2023
- ▶ Participated in CalSAWS Go-Live Pre-Green Light: Wave 3A on March 1, 2023
- ▶ Participated in Batch Performance Checkpoint review on March 1, 2023
- ▶ Participated on OCAT Ops and Release Management meeting on March 1, 2023
- ▶ Reviewed Offshore Quality Metrics JPA Presentation with Accenture on March 2, 2023
- ▶ Participated in CalSAWS Batch review on March 2, 2023
- ▶ Reviewed TOSS Resource needs with Consortium PMO on March 3, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitated Collaboration Model Framework process discussion March 2, 2023
 - Facilitated Collaboration Model Advocate/CBO follow up session preparation meeting March 2, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly tech Sync Meeting on February 27, 2023
- ▶ Participated in County Facilitated Click Through meeting on February 27, 2023
- ▶ Participated in ForgeRock ROI API Discussion on February 28, 2023
- ▶ Participated in DBCR/CTCR Review meetings on February 28 and March 2, 2023
- ▶ Participated in Section Directors Meeting on February 28, 2023
- ▶ Participated in Consortium FinOps meeting on February 28, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on March 1, 2023
- ▶ Participated in Weekly CalSAWS Leadership meeting on March 1, 2023
- ▶ Participated in Environment Integration/Management Review on March 2, 2023
- ▶ Participated in Discussion with Adobe re: WBTs meeting on March 2, 2023
- ▶ Participated in CalSAWS - State and Fiscal Reports on March 2, 2023
- ▶ Participated in CalSAWS RPA/Voice Bots Check-In on March 2, 2023
- ▶ Participated in Weekly meeting for Architectural discussion on March 2, 2023
- ▶ Participated in Amazon Connect Queues and IVR System meeting on March 3, 2023
- ▶ Participated in trike Team: Wave 2 RE/SAR7 Conversion Defects on March 3, 2023
- ▶ BenefitsCal
 - Participated in the BenefitsCal Operations meeting on February 28, 2023
 - Participated in BenefitsCal DD&I / M&O review on February 28 and March 2, 2023
 - Participated in Application Transfer meetings
 - Continued reviewing BenefitsCal deliverables and release activities
- ▶ Batch
 - Participated in the Wave 2 Interface Partners and FIS File Transfers Cutover Activities Bridge on February 27, 2023
 - Participated in MEDS Transfer Prod Backlog Files meeting on February 27, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

- Participated in WDTIP Transfer Prod Backlog Files meeting on February 27, 2023
- Participated in Tulare and Santa Clara Transfer Prod Backlog Files meeting on February 27, 2023
- Participated in Issues review with Tulare, Santa Clara, and Contra Costa for Direct Deposit and Paid Warrants on February 28, 2023
- Participated in Batch Performance meeting on March 1, 2023
- Participated in CalSAWS Batch Weekly Round-Up meeting on March 2, 2023
- ▶ CalWIN
 - Participated in Cutover (2B) Go-Live Stage Gate Review on February 27, 2023
 - Participated in Wave 6 Sacramento Initial Test Planning on February 27, 2023
 - Participated in Wave 4 San Diego County Initial Test Planning on February 27, 2023
 - Participated in Wave 6 San Francisco Initial Test Planning on February 27, 2023
 - Participated in Ventura and Santa Clara CalWIN Wave 3 Functional File Processing review on February 27, 2023
 - Participated in Wave 5 Alameda County Initial Test Planning on February 28, 2023
 - Participated in 3A/2C Cutover - Table Read on February 28, 2023
 - Participated in Pre-Green Light: Wave 3A meeting on March 1, 2023
 - Participated in CalWIN Wave 3 TPOC meeting on March 1, 2023
 - Participated in Wave 6 San Luis Obispo Initial Test Planning on March 1, 2023
 - Participated in Orange County CalWIN Wave 3 Functional File Processing Working Session on March 1, 2023
 - Participated in W4 CMIPS: State Interface Partner Test meeting on March 2, 2023
 - Participated in San Diego Data Pipeline CPO Review on March 2, 2023
 - Participated in Wave 4 San Mateo County Initial Test Planning on March 2, 2023
 - Participated in CalWIN Wave 5 TPOC meeting on March 2, 2023
 - Participated in Strike Team: Wave 2 RE/SAR7 Conversion Defects meeting on March 3, 2023
 - Participated in Wave 2 CalWIN Go Live Cutover
 - Participated in Wave 2 Post-Implementation County and project Operations Calls
- ▶ Central Print
 - Continued to review the Gainwell System Security Plan
 - Participated in CalSAWS Central Print Status Meeting on February 27, 2023
- ▶ Contact Center
 - Participated in on-site support for Contra Costa from February 27 – March 3, 2023
 - Participated in Worker Facing VA Design Sessions on February 28 and March 2, 2023
 - Participated in AWS / CalSAWS - Contact Center review on March 2, 2023
 - Participated in CalSAWS RPA/Voice Bots Check-In on March 2, 2023
 - Participated in Contact Center Team meeting on March 3, 2023
 - Participated in Amazon Connect Testing meeting on March 3, 2023
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in scheduled meetings
- ▶ Security
 - Participated in the Application Security Findings meeting on March 1, 2023
 - Participated in Security Status Meeting on March 3, 2023
- ▶ Service Management
 - Participated in ServiceNow Template for ABAC Tags meeting on February 27, 2023
- ▶ Lobby Management

- Participated Integrated Lobby Management meeting on February 28, 2023

1.3.3 Imaging

- ▶ Participated in Imaging DR - 4/2/23 Scope Discussion on March 1, 2023
- ▶ Participated in Imaging migration Standup Call on February 28, 2023

1.3.4 Conversion

- ▶ Monitored, Triaged, and dispositioned Wave 3 CDV findings
- ▶ Participated in daily Production Wave 2 Post Implementation County calls
- ▶ Participated in the daily Wave 2 Post Implementation Project production calls
- ▶ Participated in the Wave 2 Executive status call
- ▶ Participated in the 3A/2C Cutover – Table read on February 28, 2023
- ▶ Participated in the SSN Converted from Alias meeting on February 28, 2023
- ▶ Participated in Strike Team for W2 GLP meeting on February 28 and March 2, 2023
- ▶ Participated in the Pre-Green Light Wave 3A meeting on March 1, 2023
- ▶ Participated in CalWIN Conversion and Change Mgt. meeting on March 2, 2023
- ▶ Participated in for Wave 2B Go-live
- ▶ Participated in Pre-Strike Team: Wave 2 RE/SAR7 Conversion Defects meeting on March 3, 2023
- ▶ Monitor Mock conversion 2C process, case status result dispositions and defects
- ▶ Monitor Wave 1-2 post-cutover county defects and priorities
- ▶ Plan for Wave 4 CDV Execution
- ▶ Monitor and support UAT2 security profile maintenance activities

1.3.4 Functional

- ▶ M&O
 - Participated in the following design meetings:
 - CR 195947- Design Change Request (DCR) for R23.9 JAD 2
 - CR 200352 - 2024 Renewals - Pre-JAD 7
 - CR 223157 - Negative Actions - Updates to Exchange eligibility - Pre-JAD 4
 - CR 230777 - Consumers with No SSN Accelerated Enrollment Review
 - CR 223928 - Sensitive Population Information Updates - Long-term Solution
 - Reviewed Sixty-nine (69) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
22.07	1
22.09	2
22.11	1
23.02	18
23.03	21
23.05	8
23.06	1

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

23.07	1
23.09	3
RWR	11
Other	2
Grand Total	69

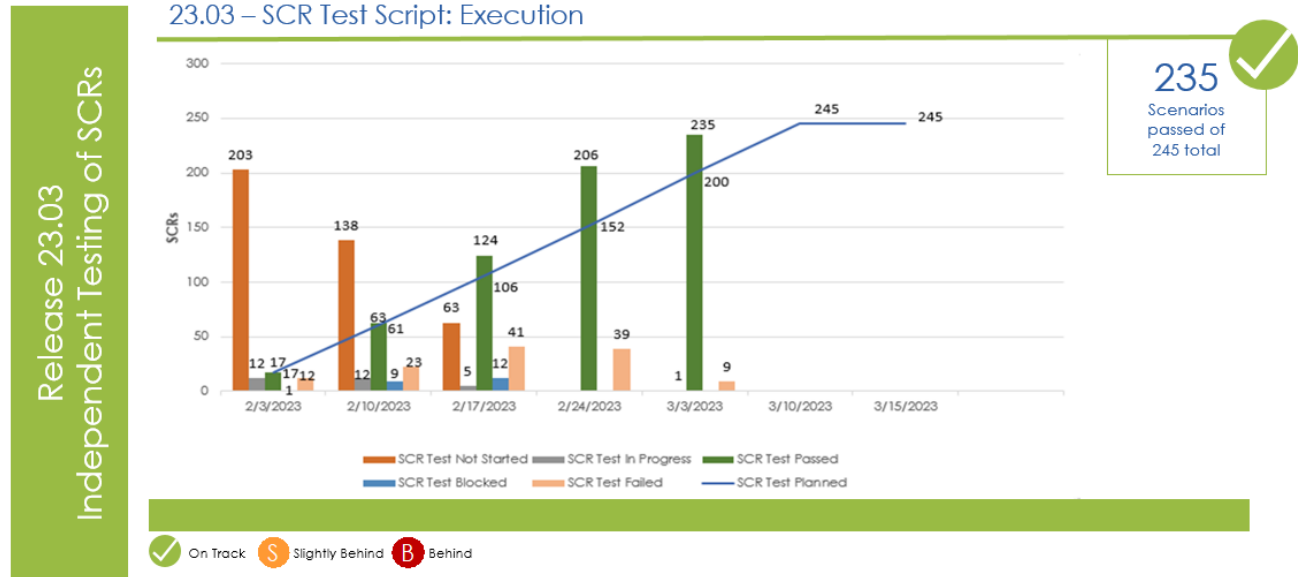
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in the GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in the BenefitsCal Operation Review meeting on February 28, 2023
 - Participated in the DD&I and M&O reviews on February 28 and March 2, 2023
 - Participated in Scope Review and Coordination meeting on March 1, 2023
 - Participated in the Monthly Report SNOW Spreadsheet meeting on March 3, 2023
 - Participated in the Daily Transaction Failure meeting
 - Reviewed and confirmed agreement with comment resolutions for FWP BenefitsCal Monthly M&O Report – January 2023
 - Reviewed and confirmed agreement with comment resolutions for FWP BenefitsCal Work Plan Monthly Updates – January 2023

1.3.6 Test

- ▶ CalSAWS Release 23.05
 - Received testing scope approval from Consortium on March 1, 2023
- ▶ CalSAWS Release 23.03
 - Continued defect retesting

Table 1-7 – 23.03 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
23.03 - ClearBest QA Independent Test Results	245	0% (0)	1% (1)	96% (235)	3% (9)	0% (0)



- ▶ BenefitsCal Activities
 - Completed open defects and priority release activities
 - Identified QA Verification scope and monitored QA verification progress for BenefitsCal Monthly Release 23.03.30
 - Participated in the Daily Transaction Failure meeting
- ▶ Priority Release / RWR Activities
 - Conducted QA Review activities for the following defects:

Table 1-8 – Priority Release/RWR Issues for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-248390 ODM Rule Changes for JAVA and WebLogic Upgrade	23.03.06	QA Review
CA-217158 Upgrade JAVA and WebLogic for CalSAWS Application	23.03.06	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on February 28, 2023
 - Participated in County Validation RACI meeting on March 2, 2023
 - Participated in CalSAWS – State and Fiscal Reports meeting on March 2, 2023
 - Participated in Wave 2 – State/Fiscal Reports meeting on March 2, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on February 27, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in daily 2 Wave 2 Post-Implementation Project Production Calls
 - Participated in daily Wave 2 Post Implementation Internal Status Calls
 - Participated in Wave 2 Post-Implementation County Operations Calls

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

- Participated in daily Wave 2 Executive Status Calls
- Participated in daily Post Implementation Onsite Support Resource Huddles
- Participated in Implementation Team meeting on February 27, 2023
- Participated in ISS Implementation Manager Touchpoint on February 27, 2023
- Prepared for Internal Team Status Calls on February 27, 2023
- Reviewed Draft Work Product Wave 5 County Change Discussion Guides for Alameda, Fresno, and Sonoma on February 27 - March 3, 2023
- Provided Post Implementation onsite floor support in Contra Costa, Santa Clara, and Tulare on February 27 - March 3, 2023
- Conducted manager debrief/retrospective on Internal Team Status Call on February 28, 2023
- Participated in TOSS & IPOC Meeting: Santa Cruz County on February 28, 2023
- Participated in Wave 5 Change Discussion Guide Review on February 28, 2023
- Participated Santa Barbara T-3 Change Readiness Results on February 28, 2023
- Participated in TOSS & IPOC Meeting: Santa Barbara County on February 28, 2023
- Participated in OCM Retrospective Action Plan discussions on March 1, 2023
- Participated in Implementation Support Resources Huddle on March 1 and 2, 2023
- Participated in CalSAWS Leadership Implementation meeting on March 1, 2023
- Participated in Pre-Green Light: Wave 3 County Prep Phase on March 1, 2023
- Participated in Ventura T-3 Change Readiness Results Meeting on March 1, 2023
- Participated in TOSS & IPOC Meeting: Ventura County on March 1, 2023
- Participated in OCM Leads Meeting on March 2, 2023
- Participated in OCM Executive Team Leads meeting on March 2, 2023
- Participate in Orange County T-3 Change Readiness Results on March 2, 2023
- Participated in TOSS & IPOC Meeting: Sacramento County on March 2, 2023
- Participated in Wave 4 Weekly PPOC Touchpoint on Change Discussion progress on March 2, 2023
- Participated in OCM Check-In meeting on March 3, 2023
- Participated in Weekly Risk Review meeting on March 3, 2023
- ▶ Release Management
 - Continued Web Based Training (WBT) System Change Request (SCR) retesting as needed for the 23.03 Release

1.3.8 OCAT

- ▶ Continued review of OCAT Technical Design annual update
- ▶ Participated on OCAT Ops and Release Management meeting on March 1, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Daily Wave 2B Post-Implementation County, Project, and Executive Status Calls
- ▶ Review Analytics Broadcast Performance with Accenture on March 6, 2023
- ▶ Participate in CalSAWS PMO Status meeting on March 7, 2023
- ▶ Participate in the Imaging Migration Status meeting on March 7, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on March 7, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

- ▶ Participate in CalSAWS Leadership Implementation meeting on March 8, 2023
- ▶ Participate in CalSAWS Go-Live Green Light: Wave 3A County Prep on March 8, 2023
- ▶ Participate in Batch Performance Checkpoint review on March 8, 2023
- ▶ Participate in CalSAWS Batch review on March 9, 2023
- ▶ Participate in IV&V/ PMO & QA meeting on March 10, 2023
- ▶ Participate in CalSAWS JPA Board meeting on March 10, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Co-Facilitate Collaboration Model follow up small group session March 6, 2023
 - Facilitate Collaboration Model Quarterly meeting material review March 6, 2023
 - Facilitate Communications Strike Team CRFI/CIT review session March 7, 2023
 - Facilitate Collaboration Model January meeting recap and overview of prioritization tool March 8, 2023
 - Facilitate Collaboration Model Quarterly meeting material review March 8, 2023
 - Facilitate CDV County retrospective session March 9, 2023
 - Distribute Collaboration Model meeting materials March 10, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical Meeting on March 6, 2023
- ▶ Participate in Scope Review of upcoming Releases Meeting on March 6, 2023
- ▶ Participate in Project Status Meeting - Collections, Fraud, & Task Management on March 6, 2023
- ▶ Participate in 23.03 Project Integrated Readiness Areas - T-2 Integrated Readiness Status Meeting on March 6, 2023
- ▶ Participate in App/Dev meeting on March 7, 2023
- ▶ Participate in Section Directors Meeting on March 7, 2023
- ▶ Participate in Consortium FinOps meeting on March 7, 2023
- ▶ Participate in DBCR/CTCR Review meetings on March 7 and 9, 2023
- ▶ Participate in Worker Facing Virtual Assistant Design Sessions on March 7 and 9, 2023
- ▶ Participate in CalSAWS Webcast on CalSAWS Release 23.03 on March 7, 2023
- ▶ Participate in Monthly CalSAWS IT Report Meeting Series on March 8, 2023
- ▶ Participate in Weekly CalSAWS Leadership meeting on March 8, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on March 8, 2023
- ▶ Participate in CalSAWS / ForgeRock CSOM sync meeting on March 8, 2023
- ▶ Participate in Environment Integration/Management Review on March 9, 2023
- ▶ Participate in Weekly meeting for Architecture discussion on March 9, 2023
- ▶ Participate in Stage Gate Review Preparation meeting on March 10, 2023
- ▶ Participate in IV&V / PMO & QA Bi-Weekly Meeting on March 10, 2023
- ▶ Participate in CalSAWS JPA Board of Directors Meeting on March 10, 2023
- ▶ BenefitsCal
 - Participate in the BenefitsCal Operations meeting on March 7, 2023
 - Participate in BenefitsCal meetings on March 7 and 9, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing BenefitsCal deliverables and release activities
- ▶ Batch

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

- Participate in Wave 4 MEDS State Interface Partner Testing Touchpoint meeting on March 8, 2023
- Participate in Wave 4 EICT State Interface Partner Testing Touchpoint meeting on March 8, 2023
- Participate in Batch Performance meeting on March 8, 2023
- Participate in Wave 4 EBT State Interface Partner Testing Touchpoint meeting on March 9, 2023
- Participate in Batch Weekly Roundup on March 9, 2023
- ▶ CalWIN
 - Participate in Wave 2 Post-Implementation Project and County Operations Call
 - Participate in CalWIN Conversion Week Look Ahead meeting on March 6, 2023
 - Participate in Santa Cruz Initial Test Planning meeting on March 6, 2023
 - Participate in San Diego County Initial Test Planning meeting on March 6, 2023
 - Participate in Solano County Initial Test Planning meeting on March 6, 2023
 - Participate in Fresno County Initial Test Planning meeting on March 7, 2023
 - Participate in Wave 3A CalSAWS Green Light Meeting on March 8, 2023
 - Participate in CalWIN Wave 6 - TPOC meetings on March 8, 2023
 - Participate in Orange and Santa Barbara County Function File Processing on March 8, 2023
- ▶ Central Print
 - Participate in Central Print meetings as scheduled
- ▶ Contact Center
 - Participate in on-site support for Contra Costa from March 6 – 10, 2023
 - Participate in CalSAWS Contact Center Discussion on March 8, 2023
 - Participate in AWS/CalSAWS Contact Center meeting on March 9, 2023
 - Participate in Contact Center Team meeting on March 10, 2023
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR meetings as scheduled
- ▶ Security
 - Participate in AWS Infrastructure Security - CloudCheckr – Cambria and Gainwell meeting on March 6, 2023
 - Participate in Security Risk Management Group discussion on March 7, 2023.
- ▶ Service Management
 - Participate in Wave 3 Q & A Session for CalSAWS Helpdesk/CalSAWS ServiceNow/Delegated Admin meeting on March 9, 2023
- ▶ Lobby Management
 - Participate in Integrated Lobby Management Touchpoint on March 7, 2023

1.4.3 Imaging

- ▶ Participate in the Imaging Migration Status meeting on March 7, 2023
- ▶ Participate in Hyland Monthly Data Review for CalSAWS on March 7, 2023

1.4.4 Conversion

- ▶ Disposition Wave 3 CDV findings
- ▶ Participate in Daily Production Wave 2 Post Implementation County calls
- ▶ Participate in the Daily Wave 2 Post Implementation Project production calls
- ▶ Participate in the Wave 2 Executive status calls

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

- ▶ Participate in Strike Team: Wave 2 RE/SAR7 Conversion Defects meetings
- ▶ Participate in the CalWIN Conversion Week Look Ahead March 6, 2023
- ▶ Participate in the DCR CA-254733 meeting on March 6, 2023
- ▶ Participate in the Cutover (2C/3A) Go-Live and Stage Gate Review on March 6, 2023
- ▶ Participate in Strike Team for W2 GLP meeting on March 7 and 9, 2023
- ▶ Participate in the Conversion SCRs - Requirement, Design, and impact discussion on March 7, 2023
- ▶ Participate in the CalSAWS Green Light Meeting - Wave 3A on March 8, 2023
- ▶ Participate in the Document Migration Discussion on March 8, 2023
- ▶ Participate in the Conversion – Weekly Management Sync meeting on March 9, 2023
- ▶ Monitor Wave 2 post-cutover county defects and priorities
- ▶ Plan for Wave 4 CDV Execution
- ▶ Monitor and support UAT2 security profile maintenance activities

1.4.4 Functional

- ▶ M&O
 - Participate in the following design meetings:
 - ◆ CR 195947 - Design Change Request (DCR) for R23.9 JAD 2
 - ◆ CR 200352 - 2024 Renewals - Pre-JAD 8
 - ◆ CR 213539 - BPM Workflow Improvements II - Pre-JAD Session 1
 - ◆ CR 223157 - Negative Actions - Updates to Exchange Eligibility
 - ◆ CR 223928 - Sensitive Population Information Updates - Long-term Solution
 - ◆ CA 227714 - Update IEVS Tracking Functionality
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in the BenefitsCal Weekly PM Standup meeting on March 8, 2023
 - Monitor development progress for the CalWORKs Time Clocks function, due to partner (CalSAWS and ForgeRock) dependencies
 - Monitor GROW / WTW Collaborator requirement status
 - Participate in the Daily Transaction Failures meeting
 - Participate in the combined twice-weekly DD&I and M&O Check-in meetings
 - Participate in the BenefitsCal Operation Review weekly meeting
 - Participate in the Weekly Scope Review and Coordination for upcoming BenefitsCal releases
 - Monitor QA verification progress for BenefitsCal Priority Release 23.03.10
 - Monitor QA verification progress for BenefitsCal Monthly Release 23.03.30

1.4.6 Test

- ▶ CalSAWS Release 23.05
 - Begin test preparation activities
- ▶ CalSAWS Release 23.03
 - Continue defect retesting

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

- Continue QA Review for the following SCRs that are moving from priority release to 23.03 release:

Table 1-9 –SCRs moving from Priority Release to 23.03 for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-248390 ODM Rule Changes for JAVA and WebLogic Upgrade	23.03.06	QA Review
CA-217158 Upgrade JAVA and WebLogic for CalSAWS Application	23.03.06	QA Review

- ▶ BenefitsCal Activities
 - Monitor open defects and priority release activities
- ▶ Priority Release / RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on March 7, 2023
 - Participate in County Validation RACI Working Session on March 7, 2023
 - Participate in Test Touchpoint meeting on March 8, 2023
 - Participate in Wave 2 – State/Fiscal Reports meeting on March 9, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on March 7, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in daily 2 Wave 2 Post-Implementation Project Production Calls
 - Participate in daily Wave 2 Post Implementation Internal Status Calls
 - Participate in Wave 2 Post-Implementation County Operations Calls
 - Participate in daily Wave 2 Executive Status Calls
 - Participated in daily Post Implementation Onsite Support Resource Huddles
 - Provided Post Implementation onsite floor support in Contra Costa, Santa Clara, and Tulare on March 6 - 10, 2023
 - Participate in Weekly Implementation Team meeting on March 6, 2023
 - Participate in Weekly ISS Implementation Manager Touchpoint on March 6, 2023
 - Submit comments on Draft Work Product Wave 5 County Change Discussion Guides for Alameda, Fresno, and Sonoma on March 6, 2023
 - Participate in Weekly ISS Team Leads Tuesday Standup meeting on March 7, 2023
 - Participate in CalSAWS Configuration Kickoff Meeting with San Diego County on March 7, 2023
 - Participate in Wave 5 Change Discussion Prep Session Dry-Run on March 7, 2023
 - Participate in CalSAWS Leadership Implementation meeting on March 8, 2023
 - Participate in OCM Leads Meeting on March 8, 2023
 - Participate in CEM/RM Team meeting on March 8, 2023
 - Participate in County Prep Phase Green Light Meeting – Wave 3 on March 8, 2023
 - Participate in Wave 4 Monthly IPOC meeting on March 8, 2023
 - Participate in Sandbox Demo Dry-Run on March 9, 2023
 - Participate in TOSS & IPOC Meeting: Solano County on March 9, 2023
 - Participate in Wave 6 Monthly IPOC meeting on March 9, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: February 27, 2023, to March 5, 2023

- Participate in TOSS & IPOC Meeting: Sacramento County on March 9, 2023
- Participate in CalSAWS Configuration Meeting with Solano on March 9, 2023
- Participate in Wave 4 Weekly PPOC Touchpoint on Change Discussion progress on March 9, 2023
- Participate in OCM Executive Team Leads meeting on March 9, 2023
- Participate in Weekly Risk Review meeting on March 9, 2023
- ▶ Release Management
 - Participate in 23.03 Project Integrated Readiness Areas - T-2 Integrated Readiness Status on March 6, 2023

1.4.8 OCAT

- ▶ Complete review of OCAT Technical Design annual update

1.5 Deviations from Plan/Adjustments

- ▶ None