

CalSAWS | Agenda for the California Statewide Automated Welfare System

JPA Board of Directors

Date: March 10, 2023	Location: Zoom/Conference Call Tsakopoulos Library Galleria 828 I Street Sacramento, CA 95814
Time: 12:30 p.m. – 3:30 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 950 0388 9403 Passcode: 385415 Zoom Link: JPA Zoom Link

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the West conference room of Tsakopoulos Library Galleria located at 828 I Street, Sacramento, CA 95814. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 950 0388 9403 followed by Passcode 385415, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 860 E. Brier Drive, San Bernardino, CA 92415
- 12860 Crossroads Pkwy., City of Industry, CA 91746
- 955 Overland Court, Suite 100, San Dimas, CA 91773
- 4080 Lemon Street, Riverside, CA 92501

PUBLIC SESSION

12:30 p.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Topic	Lead
1. Call Meeting to Order.	Michael Sylvester 2 min
2. Confirmation of Quorum and Agenda Review.	Michael Sylvester 3 min
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester

Action Items

4. Approval of Consent Items	Michael Sylvester
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Topic	Lead
<ul style="list-style-type: none"> a. Approval of the Minutes and review of the Action Items from the February 17, 2023, JPA Board of Directors Meeting. b. Approval of Deloitte Portal/Mobile Work Order No. 11, which includes a request to align M&E hours in the contract to the CalSAWS IAPDU. c. Approval of Deloitte CalWIN Implementation Change Order No. 2, which includes additional post implementation support hours offset by reduction in training facilities. d. Approval of Accenture Change Notice No. 25, which includes additional hours for post implementation support, technical and security enhancements, client correspondence, imaging of training laptops, ForgeRock support, BenefitsCal environment support, and data growth initiatives, as well as a reduction in hours for innovation lab and central print manager. This Change Notice also one premise item for New Required Notices and STAT 47 Report Modification and several County Purchases. 	5 min

Informational Items	
5. Brown Act Requirements for JPA, PSC, WCDS Sub-Committee	Jeff Mitchell John Boule Jennifer Smith 5 min
6. Wave 2 Go Live Debrief <ul style="list-style-type: none"> • Contra Costa, Santa Clara, and Tulare Experience • Migration Statistics & Update 	John Boule Marla Stuart Angela Shing Roxanna Cruz Cory Silva Arnold Malvick Rachel Frey Sean Swift 30 min
7. Cutover 2C and 3A Update	Arnold Malvick 10 min
8. Future Wave Readiness <ul style="list-style-type: none"> • Wave 3 and 4 Readiness • Wave 5 and 6 Risk Summary 	Duncan Gilliam Cathryn VanNamen Yong Vangbliayang Dan Dean Arnold Malvick 20 min
9. BenefitsCal Update	Onur Senman

Topic	Lead
<ul style="list-style-type: none"> Email address requirements Support Request Updates/Metrics from Production 	Rachel Frey 15 min
10. Release and Policy Update <ul style="list-style-type: none"> Continuous Coverage Unwinding CalSAWS BenefitsCal 	Yingjia Huang Lisa Salas Onur Senman 20 min
11. Technical Operations Update <ul style="list-style-type: none"> CalSAWS Quarterly Quality Metrics Production Outage Calendar Hyland SLAs 	Arnold Malvick Sara Rossmiller Laura Chavez 20 min
12. Contact Center Implementation Update	Danielle Benoit 15 min
13. County Sharing Update	Daisy Villasenor 10 min
14. Update on Key QA Activities	Emmeil Davis 10 min
15. Procurement Updates <ul style="list-style-type: none"> AWS Services Update 	Thomas Hartman 5 min
16. Update on Key State IV&V Activities	Apoorva Kandya 5 min
17. JPA Member Representatives Meetings & CalSAWS Conference <ul style="list-style-type: none"> Thursday, June 29, 2023 January 2024 	John Boule 5 min
18. Adjourn Meeting	Michael Sylvester

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

