

CalSAWS | Executive Summary for the JPA Board of Directors

Date: Friday, March 10, 2023

Location: Conference Call/Zoom

Agenda Item and Summary	Type of Item
<p>1. Call meeting to order.</p> <p>Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.</p>	Procedural
<p>2. Confirmation of Quorum and Agenda Review.</p> <p>Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and John Boule will provide a high-level overview of the agenda.</p>	Procedural
<p>3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.</p> <p>NOTE: The public may also speak on any Item ON the Agenda by waiting until that Item is read then requesting recognition from the Chair to speak.</p> <p>Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.</p>	Procedural
Action Item	
<p>4. Approval of Consent Items</p> <p>a. Approval of the Minutes and review of the Action Items from the February 17, 2023, JPA Board of Directors Meeting.</p> <p>Summary: The Consortium is seeking Board approval of the Minutes and review of the Action Items from the February 17, 2023, JPA Board of Directors Meeting.</p> <p>b. Approval of Deloitte Portal/Mobile Work Order No. 11, which includes a request to align M&E hours in the contract to the CalSAWS IAPDU.</p> <p>Summary: This Work Order will utilize \$92,890 of the \$13,000,000 allocation for work orders. Board approval of this Work Order will update the balance to \$7,156,408 for future work orders. The costs of this Work Order are funded through the CalSAWS Implementation Advance Planning Document Update (IAPDU) and the current year costs are accounted for in the SFY 2022-23 CalSAWS JPA Project Budget.</p> <p>c. Approval of Deloitte CalWIN Implementation Change Order No. 2, which includes additional post implementation support hours offset by reduction in training facilities.</p> <p>Summary: This Change Order will add \$645,423 for additional post implementation support hours. This increase will be offset by a reduction in the CalWIN training facilities with no overall change to contract value. The costs of</p>	Action

this Change Order are funded through the CalSAWS IAPDU, and the current year costs are accounted for in the SFY 2022-23 CalSAWS JPA Project Budget.

- d. Approval of Accenture Change Notice No. 25, which includes additional hours for post implementation support, technical and security enhancements, client correspondence, imaging of training laptops, ForgeRock support, BenefitsCal environment support, and data growth initiatives, as well as a reduction in hours for innovation lab and central print manager. This Change Notice also includes one premise item for New Required Notices and STAT 47 Report Modification and several County Purchases.**

Summary: This Change Notice will utilize \$6,131,532 of the change notice allowance for the additional post implementation support, technical and security enhancements, client correspondence, BenefitsCal environment support, data growth initiatives, imaging of training laptops, and a Premise Item – New Required Notices and STAT 47 Modification. Board approval of this change notice will update the balance to \$31,922,166 for future change notices.

This Change Notice also results in an increase of \$497,280 for ForgeRock Support offset by a reduction of (\$1,952,671) for innovation hours and a reduction of (\$928,019) for central print manager resulting in a net reduction of \$2,383,410 to the total contract value.

The combined net impact of Change Notice 25 is \$3,748,122.

This Change Notice will also utilize \$886,565 of the original \$20,000,000 allocation for County Purchases subject to Board approval. Board approval of this Change Order will leave \$11,745,642 for future County Purchases. The County purchases included in Change Order 25 are as follows:

- OR-01-2022 Orange Kiosks and Production Operations for Managed FACTs \$284,101.00
- PR-01-2022 Rev 1 – Placer Kiosks and Production Operations for FACT - Revision 1 – Delivery Date Shift and Price Reduction (\$564.00)
- SC-01-2021 Rev 1 - Santa Clara Hyland Document Export Support - Revision 1 – Milestone Date Shift \$0.00
- SC-01-2022 - Santa Clara Kiosks \$157,826.00
- SO-01-2022 Sonoma Kiosks and Production Operations for Managed FACTs \$230,930.00
- VN-01-2022 Ventura Kiosks \$212,782.00
- YB-01-2022 Yuba Administrative Charges for Managed FACTs \$1,490.00

The combined total for Change Notice 25 is \$4,634,687. The costs of this Change Notice are funded through the CalSAWS IAPDU, premise funding and county funding. The current year costs are accounted for in the SFY 2022-23 CalSAWS JPA Project Budget.

Informational Items



Agenda Item and Summary	Type of Item
5. Brown Act Requirements for JPA, PSC, and WCDS Sub-Committee	Informational
<p>Summary: Jeff Mitchell, John Boule, and Jennifer Smith will provide an overview of the Brown Act Requirements for JPA, PSC, and WCDS Sub-Committee.</p>	
6. Wave 2 Go Live Debrief	Informational
<ul style="list-style-type: none"> • Contra Costa, Santa Clara, and Tulare Experience • Migration Statistics & Update 	
<p>Summary: John Boule, Marla Stuart, Angela Shing, Roxanna Cruz, Cory Silva, Arnold Malvick, Rachel Frey, and Sean Swift will debrief Wave 2 Go Live.</p>	
7. Cutover 2C and 3A Update	Informational
<p>Summary: Arnold Malvick will provide an update on Cutover 2C and 3A.</p>	
8. Future Wave Readiness	Informational
<ul style="list-style-type: none"> • Wave 3 and 4 Readiness • Wave 5 and 6 Risk Summary 	
<p>Summary: Duncan Gilliam, Cathryn VanNamen, Yong Vangbliayang, and Arnold Malvick will provide an overview of Future Wave Readiness.</p>	
9. BenefitsCal Update	Informational
<ul style="list-style-type: none"> • Email address requirements • Support Request Updates/Metrics from Production 	
<p>Summary: Onur Senman and Rachel Frey will provide an update on BenefitsCal.</p>	
10. Release and Policy Update	Informational
<ul style="list-style-type: none"> • Continuous Coverage Unwinding • CalSAWS • BenefitsCal 	
<p>Summary: Yingjia Huang, Lisa Salas, and Onur Senman will provide an update on Release and Policy.</p>	
11. Technical Operations Update	Informational
<ul style="list-style-type: none"> • CalSAWS Quarterly Quality Metrics • Production Outage Calendar • Hyland SLAs 	
<p>Summary: Arnold Malvick, Sara Rossmiller, and Laura Chavez will provide an update on Technical Operations.</p>	

Agenda Item and Summary	Type of Item
12. Contact Center Implementation Update	Informational
<p>Summary: Danielle Benoit will provide an update on Contact Center Implementation.</p>	
13. County Sharing Update	Informational
<p>Summary: Daisy Villasenor will provide an update on County Sharing.</p>	
14. Update on Key QA Activities	Informational
<p>Summary: Emmeil Davis will provide an update on Key QA Activities.</p>	
15. Procurement Updates	Informational
<ul style="list-style-type: none"> • AWS Services Update 	
<p>Summary: Thomas Hartman will provide updates on Procurement.</p>	
16. Update on Key State IV&V Activities	Informational
<p>Summary: Apoorva Kandya will provide an update on Key State IV&V Activities.</p>	
17. JPA Member Representatives Meetings & CalSAWS Conference	Informational
<ul style="list-style-type: none"> • Thursday, June 29, 2023 • January 2024 	
<p>Summary: John Boule will discuss the JPA Member Representatives Meetings & CalSAWS Conference.</p>	
18. Adjourn meeting	Procedural
<p>Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.</p>	

